

Intelligent Access Program–Driver information

The Intelligent Access Program (IAP) is a national program developed in partnership with all Australian road agencies. It uses satellite tracking and wireless communication technology to remotely monitor where, when, and how heavy vehicles are being operated on the road network. Drivers of IAP vehicles have legal responsibilities they must know about.

Before an IAP vehicle begins its journey, an operator must take reasonable steps to notify the driver:

- (1) that the vehicle will be monitored by an IAP Service Provider
- (2) the name and address of the IAP Service Provider
- (3) the information that will be collected by the IAP Service Provider
- (4) the purpose for which the information will be collected
- (5) the persons and entities to whom the information collected may be disclosed
- (6) *that the driver has the right of access to the information collected
- (7) *that the driver has the right to have the information changed to ensure it is accurate, up-to-date and complete
- (8) **that the driver is required to report to the operator if the IAP system is not working properly.

**The operator must take reasonable steps to inform the driver of how they can access the information and have it changed where necessary.*

***The operator must tell the driver how they can report to the operator that the system is not working properly.*

The information may be provided by the operator either by:

- placing a notice that includes the information in a place in the IAP vehicle's driving cab where it is clearly visible, or
- giving the information to the IAP vehicle's driver as part of a written contract of employment.

A driver must not deviate from the Higher Mass Limits (HML) road network or any other operating conditions detailed in the IAP Certificate unless there is a lawful reason, such as following the direction of a police officer. Any detours from the HML road network, and the reason for the detours, must be recorded in the IAP Self Declaration Input Device.

If the driver becomes aware that any component of the IAP system is not working properly, the driver must immediately report the problem to the transport operator either in person, by radio, telephone, fax or email. Examples of the IAP system not working properly include:

- if the IAP system ceases to work at all, or works only intermittently, or
- if the IAP system does not perform a function required under the IAP, or performs the function only intermittently, or
- if the IAP system performs a function required under the IAP in a way that the results of it doing so are inaccurate or unreliable, including intermittently inaccurate or unreliable.

It is an offence to tamper with an approved intelligent transport system.

Enquiries

IAP email: iapadmin@tmr.qld.gov.au

IAP hotline: 1300 753 427 (1300 QLD IAP)

For more information about the IAP visit www.tmr.qld.gov.au/iap