

Transport Operators in the Intelligent Access Program

The Intelligent Access Program (IAP) is a national program developed in partnership with all Australian road agencies. It uses satellite tracking and wireless communication technology to remotely monitor where, when, and how heavy vehicles are being operated on the road network. The IAP provides heavy vehicles with improved access to the Australian road network in return for monitoring compliance with specific access conditions.

Who is a transport operator?

When enrolling in the IAP, the transport operator is the person responsible for controlling or directing the operations of the vehicle and does not necessarily mean they:

- own or drive the vehicle
- maintain or arrange for the maintenance of the vehicle, or
- arrange for the registration of the vehicle.

Provision of accurate information

A transport operator must not give an IAP Service Provider any information that the operator knows, or could reasonably be expected to know, is false or misleading. This applies to the operation of an IAP vehicle, as well as the enrolment process.

Information from the IAP 'In-Vehicle Unit'

It is important to note that the IAP does not identify or monitor the driver of the vehicle for the Department of Transport and Main Roads (the department). The IAP Service Provider will only report to the department activity that does not comply with a vehicle's approved access conditions.

The transport operator responsible for the vehicle's participation in the IAP must take reasonable steps

to advise the driver of an IAP vehicle that the vehicle will be monitored for IAP purposes.

Self-declaration of important information

A driver or the transport operator will be required to enter the vehicle configuration and the Total Combination Mass (TCM) of the configuration into the IAP Self Declaration Input Device. If along the journey, there is a change in the TCM or configuration of the vehicle, this must also be entered into the Self Declaration Input Device.

The transport operator must ensure the driver is aware of their obligations to self-declare.

It is an offence to provide false and misleading information through the IAP when self-declaring.

Malfunctions and tampering with the IAP system

The transport operator must ensure the driver is advised of their legal obligation to report on IAP system malfunctions before the vehicle begins a journey.

If the driver of an IAP vehicle becomes aware that a part of an approved IAP system fitted to the vehicle is malfunctioning or has malfunctioned, the driver must as soon as practicable report the malfunction to the vehicle's operator in person or by radio, telephone, fax or email.

When a transport operator becomes aware that the IAP system is malfunctioning, they must immediately report the malfunction to the IAP Service Provider and the department's Intelligent Access Condition Administrator by:

Telephone – 1300 753 427 (1300 QLD IAP)

Email – iapadmin@tmr.qld.gov.au

Fax - (07) 3220 6075

A malfunction includes any of the following:

- if the IAP system ceases to work at all, or works only intermittently
- if the IAP system does not perform a function required under the IAP or performs the function only intermittently
- if the IAP system performs a function required under the IAP in a way that the results of it doing so are inaccurate or unreliable, including intermittently inaccurate or unreliable.

The transport operator must keep a written record of any malfunction for at least four years.

Tampering

It is an offence to tamper with an approved intelligent transport system.

The IAP system is able to automatically notify the IAP Service Provider of tampering or interference with the system. The department and Transport Certification Australia (TCA) will investigate all reports of suspected tampering.

Selling IAP vehicles

Enrolment under the IAP does not transfer with the vehicle. The transport operator will need to contact their IAP Service Provider to stop monitoring the vehicle and contact the department's Intelligent Access Condition Administrator to cancel their IAP Certificate for that vehicle.

Withdrawing from the IAP

A transport operator can negotiate with the IAP Service Provider to cancel their enrolment and have the IAP system removed from their vehicle/s. Withdrawing from the IAP means you can no longer operate the vehicle/s under the Higher Mass Limits (HML) or a permit which has the IAP as a condition of operation.

Enquiries

Department of Transport and Main Roads is the point of contact for the IAP in Queensland.

IAP email: iapadmin@tmr.qld.gov.au

IAP hotline: 1300 753 427 (1300 QLD IAP)

For more information about the IAP visit www.tmr.qld.gov.au/iap