

## Briefing Note

Our ref CAS2999  
Your ref BFT04  
Date 26th July 2018

**To** STI Dan Bailey  
Transport and Main Roads  
Customer Services Branch  
SEQ North Compliance  
Carseldine

**Subject** Complaint of hire of Mitsubishi Rosa Bus (BFT04)

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### Background

- The complainant in this matter was [not relevant] of “Exclusive Country Tours Australia”
- Complainant [not relevant] claims that he recently hired a Mitsubishi Rosa Minibus (QLD registration BFT04) from the business of “Bribie Island Fun Tours”. Upon hiring the vehicle, [not relevant] claims that there was a fuel drum and step ladder blocking the rear exit.
- [not relevant] refused to go ahead with the hire of the vehicle due to his safety concerns and sent the bus and driver away. The owner of the vehicle [not relevant] argued with [not relevant] that the vehicle was safe to operate in this condition.

### Comment

- On the 26<sup>th</sup> of July, 2018 Transport Inspector (TI) MOORE contacted [not relevant] to discuss the complaint. [not relevant] did not deny the fact that the vehicle was carrying the fuel drum and step ladder in the rear of the vehicle.
- TI MOORE informed [not relevant] that it was an offence under the TORUM-PT Standard to impede an emergency exit. [not relevant] implied that he would cease this practice.
- On the 26<sup>th</sup> of July, 2018 TI MOORE contacted the complainant [not relevant] to discuss the complaint. [not relevant] confirmed that on the Friday night the vehicle had arrived for the hiring and had the rear emergency exit blocked by the fuel drum and step ladder.

## Recommendation

- The author believes that due to only hearsay evidence being available in this matter enforcement action should not be taken against not relevant
- However the author further recommends that due to the complaint possessing some validity that a random PT audit of “Exclusive Country Tours Australia” be undertaken in the near future.

Dan Moore

**Transport Inspector Q399**