

How was I selected?

Your address was selected at random from a list of all addresses in your area. We have not identified any individuals through this selection process. Rather, we would like your entire household to participate in the survey.

But I don't travel very much.

In this survey it is important that you tell us about your Travel Day even if you don't travel at all on that day, or your travel on that day is not usual for you.

It does not matter if you:

- do not go anywhere at all
- only leave the house once or twice
- or travel a lot.

Please record what you do on your Travel Day.



What about privacy?

The Department of Transport and Main Roads, its employees and representatives are bound by the *Information Privacy Act 2009* to handle the information you provide in this survey in a way which protects your privacy.

The information from this survey will be used primarily for transport related planning and research. Authorised departmental officers will have access to this information but your personal details will not be disclosed to a third party without your consent unless required by law.

All information that may identify individuals or households will be deleted from the survey records before their release for transport planning purposes. No names, addresses or telephone numbers will be used for marketing purposes.

Is the survey compulsory?

The survey is not compulsory, but participation by all selected households is encouraged. In this way, decisions about transport investment and operations are based on real information from a representative cross-section of the community.

What if I have other questions?

If you have any questions or problems with the survey, please contact the Travel Survey Team on **1800 289 698** (*free call).

Or visit the Travel Survey website at: www.transport.qld.gov.au/seqts for further information.

*Free call from fixed lines in Queensland. Call charges may apply for calls from mobile phones and pay phones.



South-East Queensland Travel Survey

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Tomorrow's Queensland: strong, green, smart, healthy and fair

Who is conducting the survey?

The survey is being conducted by the Department of Transport and Main Roads.

What is the survey all about?

The purpose of this survey is to collect essential information on the day-to-day travel and activities of people living in South-East Queensland – how they travel, where they go, when, why and so on.

The survey results will provide a reliable picture of the travel patterns of all households in the region – information that will be used to make planning decisions about roads, public transport and other facilities.

The image shows two overlapping survey forms. The top form is titled 'Travel Day Form' and includes instructions on how to fill it out, such as 'This questionnaire is about your travel and activities on one particular travel day' and 'First, write in your person number (from the green permit form), your first name and the date of your travel'. It has a field for 'Your travel day is: Wednesday'. The bottom form is titled 'Day-to-Day Travel Survey Household Form' and is marked 'IN CONFIDENCE'. It includes a 'Read this first' section with instructions and a field for 'Your Travel Day is: Wednesday 12 June 2010'. Both forms have fields for 'Person number' and 'First name'.

How do we complete the survey?

We ask you to first complete the questions about your household, the people who live at this address and details about the motor vehicles at this address.

We then ask you to provide information about what you did outside your residence and how you travelled on a specific day – this day is printed on your survey forms. We refer to it as your Travel Day.

Why do you ask questions about us and our household?

We know that different people travel in different ways. To get a better understanding of the travel by people in your area, the survey needs to collect information from all types of people and households.

This is why, in addition to asking about your travel, we also ask questions about your age, gender, occupation and income to make sure we have included all types of people from all walks of life. These answers are then combined with those from all other households in the survey to help us understand the day-to-day travel and activities of the whole community.

The results from the survey will also be compared with data from the Australian Bureau of Statistics to ensure that survey respondents are representative of the population in your part of South-East Queensland.

What if I drive for a living?

It would be very difficult for ‘professional drivers’ (that is, those who are employed to move goods or people) to write down all the travel they make over a whole day and we don’t expect them to do so.

Instead, we ask that they only record their personal travel – including trips from home to work and back again.

However, if you are not a ‘professional driver’, but sometimes travel as part of your work (for example, to go to meetings or to visit clients and customers) then we ask that you record all travel you do as part of your work.

What will happen next?

This coming weekend, a representative from the department will visit your household to personally deliver your survey forms. This will give you the opportunity to ask any questions you may have about the survey.

On the following weekend, we will return to collect your completed forms. Even if you don’t travel on your Travel Day or are away on that day, it is still important that you complete the forms because, in this way, all areas of the community are represented.

