

Changes that affect Tow Truck Licence Holders, Tow Truck Drivers and Tow Truck Assistants

From 1 July 2014, changes will be introduced to the process for obtaining a new accreditation/licence and renewing an existing accreditation/licence for a Tow Truck Licence holder, Tow Truck Driver certificate and Tow Truck Assistant certificate. These changes can also affect the accreditation/licence during its term.

Why have the changes been introduced?

The State Government have introduced changes to:

- provide incentive for members of criminal organisations to disassociate from them
- reduce opportunities for criminal organisations to launder ill-gotten gains
- minimise criminal influences over particular industries (such as the regulated towing industry).

What are the changes?

When an application is lodged to the Department of Transport and Main Roads (TMR), a criminal organisation check will be undertaken with the Queensland Police Service (QPS). On-going checks will be undertaken during the term of the accreditation/licence.

What if I have never been involved with a criminal organisation?

These changes will not affect you.

What happens if a positive match with a criminal organisation is confirmed?

QPS will provide an opportunity for you to disassociate from the criminal organisation. If you decide to disassociate from the criminal organisation, QPS will advise TMR that the application can be granted.

If you decide not to disassociate with the criminal organisation, QPS will advise TMR that the application must be refused.

How do the on-going checks affect an accreditation/licence?

If during the term of the accreditation/licence QPS advise TMR that a positive match has been confirmed, the accreditation/licence will be cancelled immediately.

Can I appeal the decision to refuse or to immediately cancel an accreditation/licence?

If an application is refused a letter will be provided detailing the process for appealing the decision. Likewise, if an accreditation/licence is immediately cancelled, a letter will be sent to you detailing the appeal process.

If my application is refused will I receive a refund of the money paid?

A portion of the fee paid will be refunded.

Is a criminal history and traffic history check still being conducted?

Yes. There are no changes to the requirements to have criminal and traffic history checks conducted. An adverse criminal history may still result in an application being refused. Likewise, an adverse traffic history may result in an application being refused (Tow Truck Driver certificate only).

For more information about how these changes affect tow truck accreditation/licensing please visit www.tmr.qld.gov.au

