

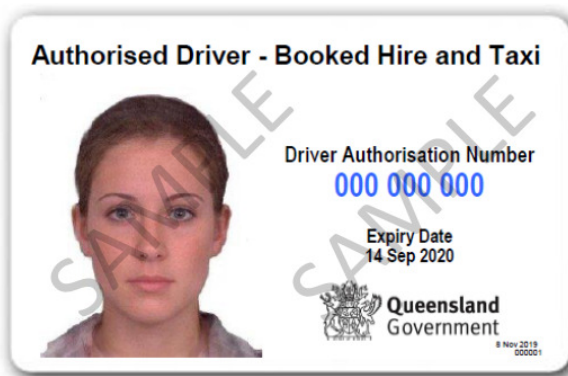
# Information Bulletin

PT 330 (01.20)

## Authorised Driver – Booked Hire and Taxi Display Card

### What is an Authorised Driver – Booked Hire and Taxi Display Card?

The Authorised Driver – Booked Hire and Taxi Display Card (ADDC) enables a passenger to verify that the driver is an authorised driver by displaying a photo of the driver, the driver authorisation number and the expiry date of the driver authorisation. Following are samples of valid display cards.



The display card is issued to all holders of booked hire/taxi driver authorisation and must be displayed in taxis in prescribed areas but may also be displayed outside of the prescribed areas or in other vehicles, like a booked hire vehicle. However, it is an offence for a person to display the card if they do not hold a current booked hire/taxi driver authorisation.

Display cards previously titled Authorised Queensland Taxi Driver remain valid until their expiry date but are no longer being issued.

### When must the card be displayed?

It is a requirement under legislation that taxi drivers must display either the ADDC or an interim taxi driver display card when driving a **taxi** that is available for hire in any of the following prescribed areas—

Brisbane, Gold Coast, Sunshine Coast, Ipswich, Redcliffe, Toowoomba, Bribie Island, Gympie, Bundaberg, Cairns, Yeppoon, Gladstone, Hervey Bay, Innisfail, Mackay, Maryborough, Mt Isa, Rockhampton, Townsville and Warwick.

It is an offence not to comply with this requirement.

### Where does the card need to be displayed in a taxi?

Taxi drivers who are required to display the ADDC must ensure it is placed in a prominent position within the taxi so that it is visible to all passengers. It is an offence not to comply with this requirement. In many vehicles, attaching the display card to the passenger sun visor in a way that it can be seen by all passengers may be an easy way to comply.

## Who can display the card?

Drivers of taxis outside of the prescribed areas along with drivers of other types of public passenger vehicles, (for example, a booked hire vehicle) may voluntarily display the card if they wish. However, it is an offence for a person who does not hold a current booked hire/taxi driver authorisation to display an ADDC in any vehicle.

## How do I get a display card?

When a person is granted booked hire/taxi driver authorisation (renewal or new application) they are automatically issued an ADDC, they do not need to apply.

If a person's ADDC is damaged, lost or stolen they must apply for a replacement card at a TMR customer service centre. Customer service centre locations can be accessed at [www.qld.gov.au](http://www.qld.gov.au).

## Interim display cards (taxi only)

TMR provides interim display cards to taxi operators in prescribed taxi service areas to allow them to assign an interim display card to a taxi driver for a maximum period of two weeks, in the following circumstances **only**—

- where the ADDC issued to the driver has been damaged, lost or stolen and the driver has applied to TMR for a replacement card; or
- where an ADDC has not yet been received by a driver and the driver has evidence (interim industry authority or industry authority card) that they hold booked hire/taxi driver authorisation.

It is an offence for a taxi operator to assign an interim display card to a person that does not hold booked hire/taxi driver authorisation. A taxi operator can verify that the driver holds booked hire/taxi driver authorisation through TMR's [Driver Authorisation Public Register](#).

Operators are provided with a limited number of interim cards. Once a card has been returned to the operator the card can be reassigned to another driver when needed.

Below is an example of an interim display card. It does not show a driver's image or driver authorisation number.



## Records to be kept by taxi operators about interim display cards

When a taxi operator assigns an interim display card to a taxi driver, they must keep the following records—

- the driver's name and driver authorisation number
- the reason for the assignment
- the date of the assignment

- the date the interim card was returned to the operator.

*Example record—*

Operator name: ABC Taxi Co.				
Card number	Driver name & DA number	Reason	Date issued	Date returned
00023	Bill Smith 234567891	New driver – waiting for card	1 July 2011	10 July 2011
00024	Jill Brown 012345678	Original card lost	9 July 2011	16 July 2011
00024	Rodney Jones 123456789	Original card stolen	1 August 2011	9 August 2011

Records of the use of interim display cards will be checked in departmental audits of operators.

## **Additional Information**

This bulletin has been produced as a guideline and is not a reference to a point of law. Clarification of any information in this bulletin may be obtained by contacting your local passenger transport office. Details of passenger transport locations can be accessed at [www.translink.com.au/contact-us](http://www.translink.com.au/contact-us).

Customer service centre locations can be accessed at [www.qld.gov.au](http://www.qld.gov.au).

The *Transport Operations (Passenger Transport) Act 1994*, *Transport Operations (Passenger Transport) Regulation 2018* and *Transport Operations (Passenger Transport) Standard 2010* can be accessed on the internet at [www.legislation.qld.gov.au](http://www.legislation.qld.gov.au).

Additional information about public passenger services is available on the Department of Transport and Main Roads internet site at [www.tmr.qld.gov.au/information\\_bulletins](http://www.tmr.qld.gov.au/information_bulletins).