

Information Bulletin

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Authorised Queensland Taxi Driver Display Card

What is an Authorised Queensland Taxi Driver Display Card?

The Authorised Queensland Taxi Driver Display Card (AQTDDC) enables a passenger in a taxi to verify that the driver of the taxi is an authorised driver. The card shows a photo of the driver, the driver authorisation number and the expiry date of the driver authorisation. Below is an example.



When must the AQTDDC be displayed?

Holders of driver authorisation providing booked hire, taxi or limousine services will be issued an AQTDDC.

The card must be displayed whenever the holder is driving a taxi available for hire in any of the following taxi service areas—

Brisbane, Gold Coast, Sunshine Coast, Ipswich, Redcliffe, Toowoomba, Bribie Island, Gympie, Bundaberg, Cairns, Capricorn Coast (Yeppoon), Gladstone, Hervey Bay, Innisfail, Mackay, Maryborough, Mt Isa, Rockhampton, Townsville and Warwick.

The card does not need to be displayed when providing services in limousines or booked hire vehicles.

Where does the card need to be placed in a taxi?

The card must be displayed in a prominent position so that information is readily visible to all passengers in the taxi. The method for mounting the card is up to the driver.

Interim display cards

The department may provide interim display cards to a taxi operator to allow that operator to assign an interim display card to a taxi driver in the following circumstances—

- where the AQTDDC issued to the driver has been damaged, lost or stolen; or
- where an AQTDDC has not yet been received by a driver and the driver has evidence (interim industry authority or industry authority card) that they hold driver authorisation to drive a taxi.

An interim display card can be issued to a driver for a maximum period of two weeks.

Operators are provided with a limited number of interim cards. Once a card has been returned to the operator it can be reassigned to another driver.

Below is an example of an interim display card. It does not show a driver's image or driver authorisation number.



Records to be kept by operators about interim display cards

When an operator assigns an interim display card to a driver they must keep the following records—

- the driver's name and driver authorisation number
- the reason for the assignment
- the date of the assignment
- the date the interim card was returned to the operator.

Example record—

Operator name: ABC Taxi Co.				
Card number	Driver name & DA number	Reason	Date issued	Date returned
00023	Bill Smith 234567891	New driver – waiting for card	1 July 2011	10 July 2011
00024	Jill Brown 012345678	Original card lost	9 July 2011	16 July 2011
00024	Rodney Jones 123456789	Original card stolen	1 August 2011	9 August 2011

Records of the use of interim display cards will be checked in departmental audits of operators.

Additional Information

This bulletin has been produced as a guideline and is not a reference to a point of law. Clarification of any information in this bulletin may be obtained by contacting your local passenger transport office. Details of passenger transport locations can be accessed at www.translink.com.au/contact-us.

Customer service centre locations can be accessed at www.qld.gov.au.

The *Transport Operations (Passenger Transport) Act 1994*, *Transport Operations (Passenger Transport) Regulation 2018* and *Transport Operations (Passenger Transport) Standard 2010* can be accessed on the internet at www.legislation.qld.gov.au.

Additional information about public passenger services is available on the Department of Transport and Main Roads internet site at www.tmr.qld.gov.au/information_bulletins.