

## Fact Sheet

# Providing Free Transport in Conjunction with Photo Shoot or Static Display

Under the *Transport Operations (Passenger Transport) Act 1994*, the operator of a public passenger service may (depending on the service being provided) be required to hold Operator Accreditation (OA), or a Booking Entity Authorisation (BEA). The operator may also require a Booked Hire Service Licence (BHSL), a Taxi Service Licence (TSL) or a Limousine Licence (LL) depending on the nature of the service or vehicle used.

Drivers of public passenger services are required to hold Driver Authorisation (DA).

The Act defines a public passenger service as “a service for the carriage of passengers if –

- (a) *The service is provided for fare or other consideration; or*
- (b) *The service is provided in the course of a trade or business (but not if it is provided by an employer solely for employees); or*
- (c) *The service is a courtesy transport service or community transport service.*  
*and includes a driver service.”*

Based on this definition, operators providing free transport as part of a package with a photo shoot or static display of a vehicle are providing a public passenger service. TMR does not consider this type of service a courtesy service, if the free transport component is only available if you pay the package fee. As a result, operators providing these types of packaged services are required to hold OA or a BEA, and may require a TSL, BHSL or LL and drivers must hold DA.

Passenger Transport Licences, OA, BEA and DA provide certain protection for passengers, including suitability checks on operators and drivers, and regular safety inspections on vehicles. Using non-accredited, unlicensed operators may increase risks to passengers from a customer service, insurance and safety perspective.

There are restrictions on the types of vehicles that can be used to provide different types of public passenger services and OA or service licence requirements will apply depending on the service being provided.

**DA is required for the drivers of public passenger services.**

**Licences, OA and DA are not required for a private arrangement – where a vehicle is hired and paid for by an individual (or group of people) supplying their own driver.**

To find out more, contact your nearest TransLink passenger transport office, visit the TMR website at [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au), or call 13 QGov (13 74 68).

### TransLink Passenger Transport Offices

Cairns	4045 7099
Carseldine	3863 9848
Ipswich	3813 8686
Mackay	4951 8673
Maroochydore	5452 1800
Maryborough	4122 6112
Rockhampton	4931 1537
Roma	4622 9509
Southport	5585 1856
Toowoomba	4639 0804
Townsville	4758 7544