

Requirement for Warning Signs in Queensland buses equipped with CCTV

Requirement for warning signs

Passengers and drivers on public transport services are entitled to travel without being confronted by vandalism, abuse, graffiti and at worst, assault and robbery. Increasingly, this type of anti social behaviour presents driver and passenger safety concerns on buses in Queensland and elsewhere.

The use of Closed Circuit Television (CCTV) systems has been shown to be an effective deterrent to this type of behaviour and is an important strategy to improve passenger safety and increase community confidence in public transport.

CCTV addresses these concerns by deterring crimes, providing Police with evidence of crimes, reducing vandalism as well as shortening response times to alarms.

Many buses now have a Closed Circuit Television (CCTV) system fitted as standard equipment and CCTV systems have been retro-fitted to a number of other buses. Additionally, various programs are underway that will see many more buses equipped with CCTV on Queensland roads.

CCTV guidelines

To support bus operators with CCTV systems on their buses, the Department of Transport and Main Roads (DTMR) has developed guidelines relating to CCTV on Queensland buses. These are also available on DTMR's website and are as follows;

1. Recommended code of practice for the use of CCTV by operators of passenger transport services on Queensland buses;
2. Recommended specifications for CCTV fitted on Queensland buses; and
3. Recommended guidelines for the installation and use for CCTV on Queensland buses.

The QT website address for the guidelines is as follows;

www.transport.qld.gov.au/information_bulletins

Warning to passengers – on bus recording of images and audio

Under Queensland privacy related legislation potential passengers must be made aware audio and images are being recorded on the bus before they enter.

Warning signs should be in place on buses to inform passengers of the use of CCTV and specifically advising that images and audio is being recorded. Queensland buses fitted with CCTV systems should be clearly signed in at least two prominent locations as follows:

- A warning sign should be placed on the outside of the bus by the entry door clearly visible as passengers enter;
- A further sign should be placed behind the driver visible as passengers enter, pay their fare or move past the entry into the saloon; and
- Large buses should have a further warning sign located in a prominent place visible as passengers move through the bus or when seated.

The Department of Transport and Main Roads provided an initial batch of the approved warning signs and once these have been exhausted bus operators should arrange to have their own signs printed.

Sample graphics

Included below is sample graphics in PDF format showing recommended content for the warning sign. The graphics are in a design file that can be sent to any print company.

Bus operators need only to provide the file to their print company and specify the quantity required and their delivery address.

It is recommended that these signs be printed using ultra violet resistant ink and printed on material suitable for display on the exterior of buses.

Overall dimensions of the sign are 250mm X 100mm.



Additional information

The information contained in this bulletin has been produced as a guide. Clarification of any information in this bulletin may be obtained by contacting the Industry Standards and Passenger Safety Unit, Passenger Transport Division, Department of Transport and Main Roads on 07 3167 4487 or PO Box 673, Fortitude Valley Qld 4006.