

Information Bulletin

PT 402 (10.17)

Operator Accreditation Display on Passenger Transport Vehicles

Displaying evidence of operator accreditation

Holders of operator accreditation (OA) are required, under section 120 of the *Transport Operations (Passenger Transport) Regulation 2005*, to display their OA number on vehicles used to provide a public passenger service. Specific display requirements are set out in schedule 6 of the regulation and are described below.

Passenger cars

The display shall be:

- the letter 'Q' followed by the operator's OA number; and
- positioned at the bottom left of the rear window (facing outwards) or the bottom left side of the rear of the vehicle and securely fixed by suitable means (for example, paint, pre-printed magnetic strips or adhesive lettering); and
- in block letters and figures at least 30mm high and clearly legible at a distance of 5 metres.

Buses, forward-control passenger vehicles and off-road passenger vehicles

The display shall be:

- the letter 'Q' followed by the operator's OA number; and
- positioned at the bottom left side of the rear of the vehicle and securely fixed by suitable means (for example, paint, pre-printed magnetic strips or adhesive lettering); and
- in block letters and figures at least 50mm high and clearly legible at a distance of 4.5 metres.

Motorcycles, motor tricycles and motorcycles with sidecars

The display shall be:

- the letter 'Q' followed by the operator's OA number; and
- on a card, measuring 110mm by 70mm, in block letters and figures at least 20mm high; and
- in a waterproof case securely fixed to the vehicle; and
- clearly legible from a distance of 4.5 metres.

Taxis, limousines and booked hire vehicles

From 1 October 2017, operator accreditation requirements no longer apply to taxi services and booked hire services (including booked hire services provided in limousines) and consequently there are no OA display requirements when operating these services.

However, if an operator uses a taxi, limousine or booked hire vehicle to provide a service other than a taxi or booked hire service then OA requirements (including OA display requirements) will apply. When OA is required for a service that is being provided in a taxi, limousine or booked hire vehicle, the following OA display requirements apply:

- taxis – must comply with the requirements set out above for passenger cars;
- limousines – must keep a copy of the current OA certificate in the vehicle when providing the service that requires OA.; and
- booked hire vehicles (other than limousines) – must comply with the requirements set out above according to the type of vehicle being used.

Vehicles that are borrowed, leased or hired to another accredited operator

The OA number displayed on the vehicle is required to be that of the operator using the vehicle to provide a service. However under departmental policy, it is permissible for a vehicle to show another operator's OA number if the vehicle is being leased from, or usually operated by, a person who holds OA and the vehicle is being used because of an exceptional circumstance (such as a vehicle breakdown). In such events the vehicle must not be used for a period of more than 5 days, whether or not consecutively, in a 3 month period. It is recommended that the vehicle's owner keep a formal record (for example, a lease or hire agreement) to avoid being held responsible for the actions of the second operator using the vehicle.

Additional information

This bulletin has been produced as a guideline and is not a reference to a point of law. Clarification of any information in this bulletin may be obtained by contacting a regional passenger transport office. Contact details can be found at translink.com.au/contact-us

The *Transport Operations (Passenger Transport) Act 1994*, *Transport Operations (Passenger Transport) Regulation 2005* and *Transport Operations (Passenger Transport) Standard 2010* can be accessed on the internet at legislation.qld.gov.au

Additional information about public passenger services is available on the Department of Transport and Main Roads internet site at tmr.qld.gov.au/information_bulletins.