

Corporate Plan 2010-2014

Our vision	Connecting Queensland
Our purpose	Plan, deliver and manage a transport system that connects Queensland
We value	Our customers, our people and our reputation

Strategic challenges	Strategic opportunities	Our priorities
Provide adequate transport options to achieve economic and social outcomes across Queensland	Provide for, and maintain, a safe and efficient transport system by exploring suitable funding choices	Ensure safety underpins everything we do Improve investment decisions to make the best use of available resources to support Queensland's economic development and quality of life
Increase people's knowledge and understanding about transport system policies and investment choices Ensure the department's contribution to Queensland's economy remains a key driver of decision making	Work with the freight and logistics sector to connect Queensland and keep Queensland moving	Engage community and stakeholders about choices to be made within the transport system
Manage the impacts of climate change on the transport system Encourage the uptake of vehicles, or travel alternatives, that increase resilience to rising oil prices and reduce emissions	Lead the reduction of greenhouse gas emissions and reliance on oil-based inputs in the transport system	Increase the climate change preparedness and energy resilience of the transport system
	Provide people with more informed travel choices and services using technology-based solutions	Embrace current and emerging technologies to improve the transport system and customer service
Enhance the capability and capacity of the department and the transport and logistics-related industries	Articulate a clear long-term direction for the department and the transport system that supports Queensland's economic development and quality of life	Create an organisation and workforce that leads transportation into the future

Objectives and strategies aligned with Queensland Government objectives in "Toward Q2: Tomorrow's Queensland"

Government objectives	Corporate objectives	Key performance indicators	Corporate strategies
Strong Creating a diverse economy powered by bright ideas	1. A sustainable transport system which promotes economic growth and enhances liveability	<ul style="list-style-type: none"> Travel time reliability Major transport projects completed on time and within budget Transport system assets which meet agreed standards 	1.1 Develop and implement integrated transport system policies and plans 1.2 Plan and make balanced investments in cost-effective transport infrastructure and services 1.3 Deliver cost-effective transport infrastructure 1.4 Maintain and protect transport system assets 1.5 Achieve efficient use and operation of the transport system 1.6 Lead transport technologies, improvement and innovation
Healthy Making Queenslanders Australia's healthiest people	2. A safe transport system leading to improved health and wellbeing for Queenslanders	<ul style="list-style-type: none"> Road, rail and marine fatality rates Perception of public transport safety Use of active transport (walking and cycling) 	2.1 Manage safe access to the transport system 2.2 Ensure the safety of vehicles, vessels and trains and their operation 2.3 Maintain a safe and secure transport environment 2.4 Encourage more cycling and walking
Fair Supporting safe and caring communities	3. An accessible transport system linking people to employment, education, services and social networks	<ul style="list-style-type: none"> Satisfaction with public transport services Customer service responsiveness Transport services for Aboriginal and Torres Strait Islander peoples 	3.1 Plan and provide appropriate, accessible and reliable public transport services to all Queenslanders 3.2 Provide accessible and efficient customer services 3.3 Provide transport-related opportunities to help close the gap in disadvantage for Aboriginal and Torres Strait Islander peoples
Green Protecting our lifestyle and environment	4. Transport-related impacts on the natural, cultural and built environments managed for the community	<ul style="list-style-type: none"> Transport greenhouse gas emissions Transport-related environmental incidents 	4.1 Develop and share knowledge about the potential impacts of climate change on the transport system 4.2 Facilitate increased use of transport options that minimise impacts on the environment 4.3 Conduct regulatory and compliance activities and our own operations to reduce transport-related impacts on the environment
Smart Delivering world-class education and training	5. Enhanced capability and capacity of the transport and logistics-related industries	<ul style="list-style-type: none"> Capability and capacity of transport and logistics-related industries 	5.1 Support the capability and capacity of Queensland's transport and logistics-related industries
Enabling	6. Enhanced leadership and stakeholder relationships, improving transport outcomes for Queensland	<ul style="list-style-type: none"> Transport leadership Stakeholder relationships 	6.1 Lead and influence state and national transport-related policy reform 6.2 Build partnerships, alliances, networks and knowledge-sharing with government, industry and the community
	7. Capable people and contemporary processes and systems, enabling us to achieve our corporate objectives	<ul style="list-style-type: none"> Workplace health and safety Capability and capacity of our people Reliability and effectiveness of our business systems 	7.1 Provide safe, healthy and secure workplaces that support organisational outcomes 7.2 Continuously improve departmental planning, management, governance and ethical standards 7.3 Ensure a sustainable, agile and robust workforce 7.4 Implement effective business systems, processes and practices