

**Traffic Incident 17SIT050576I**

Status:	Completed	Incident Category:	3
Incident Type:	Hazard	Region:	South Coast
Details:	25A - Potholes multiple locations ( 1 Call )		
		Classification:	Road Surface/Infrastructure

**Event Metrics**

Start Time:	16/10/2017 5:25AM	Initiated by:	not relevant [STMC]*
Verified Time:		Assigned To:	
Incident Cleared:	18/10/2017 4:47PM	Assistance. Req.:	
Normal Flow:	18/10/2017 4:47PM	Assistance. Arr.:	
End Time:	18/10/2017 4:47PM	Police Ref. No:	
Completed By:	not relevant [STMC]*		

**Location**

Location Type:	Road
Road:	MOUNT LINDESAY HIGHWAY
Direction:	Northbound
Suburb:	JIMBOOMBA
Road Owner:	Main Roads
Location Details:	Multiple locations and many potholes - Millstream road / BP garage jimboomba / Cedar grove area.
Primary Camera:	

**Road Surface / Infrastructure Hazard Details**

Potholes / Road Surface Damage:	Yes	Infrastructure Damage:	No	Other:	No
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**Network Impact**

Delay Expectation:	Unknown Traffic Impact	Blockage Type:	Unknown	No.Lanes Blocked:	
Weather:	Unknown	Lateral Position:	Unknown	Opp. Link Affected:	No
		Diversion Required:	No	Opp. Lanes Blocked:	

**Notifications**

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
16/10/2017 5:24AM	16/10/2017 5:25AM	13 19 40	Incoming	not relevant	
<b>Details:</b> 25A - Potholes multiple locations					
<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
18/10/2017 4:47PM	18/10/2017 4:47PM	TMCs	Outgoing	SZE	
<b>Details:</b> No further intel - job completed					

**Traffic Incident 17SIT050576I**

**Linked Incident/Faults**

<u>Identifier</u>	<u>Type</u>	<u>Time Logged</u>	<u>Details</u>
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Released under RTI - DTMR

**Traffic Incident 17SIT051639I**

Status:	Completed	Incident Category:	3
Incident Type:	Hazard	Region:	South Coast
Details:	25A - Pothole	Classification:	Road Surface/Infrastructure

**Event Metrics**

Start Time:	21/10/2017 3:03PM	Initiated by:	not relevant [STMC]*
Verified Time:	21/10/2017 6:48PM	Assigned To:	
Incident Cleared:	21/10/2017 8:11PM	Assistance. Req.:	21/10/2017 6:48PM
Normal Flow:	21/10/2017 3:05PM	Assistance. Arr.:	21/10/2017 8:11PM
End Time:	21/10/2017 8:11PM	Police Ref. No:	
Completed By:	not relevant [STMC]*		

**Location**

Location Type:	Road
Road:	MOUNT LINDESAY HIGHWAY
Direction:	Northbound
Suburb:	
Road Owner:	DMR - South Coast Region
Location Details:	Mount Lindesay Hwy & Millstream Rd
Primary Camera:	

**Road Surface / Infrastructure Hazard Details**

Potholes / Road Surface Damage:	No	Infrastructure Damage:	No	Other:	No
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**Network Impact**

Delay Expectation:	No Delays	Blockage Type:	No Blockage	No.Lanes Blocked:	0
Weather:	Cloudy	Lateral Position:	In Lanes	Opp. Link Affected:	No
		Diversion Required:	No	Opp. Lanes Blocked:	

Released under RTI - DTMR

**Traffic Incident 17SIT051639I**

**Notifications**

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
21/10/2017 3:00PM	21/10/2017 3:03PM	13 19 40	Incoming	NR	not relevant
<b>Details:</b> 25A - Pothole. South of Jimboomba around the Intersection of MLH and Millstream Road. Left hand wheel tracks in the NBL					
21/10/2017 3:26PM	21/10/2017 3:26PM	RAMC : Road Asset Ma	Incoming	CW	
<b>Details:</b> Non Urgent Roadworks Email sent					
21/10/2017 6:47PM	21/10/2017 6:47PM	13 19 40	Incoming	NR	not relevant
<b>Details:</b> Second call (Changed from non-urgent to Hazard)					
21/10/2017 6:48PM	21/10/2017 6:48PM	RAMC : Road Asset Ma	Outgoing		VBA
<b>Details:</b> ..Requested					
21/10/2017 6:53PM	21/10/2017 6:53PM	13 19 40	Outgoing	EPS	not relevant
<b>Details:</b> Initila: Phone preview: Road damage in Jimboomba due to Pot holes. Mount Lindesay Highway. Near Millstream Road. All lanes affected, Northbound towards Browns Plains. No delays expected.					
21/10/2017 6:56PM	21/10/2017 6:56PM	RAMC : Road Asset Ma	Incoming	NR VBA	not relevant
<b>Details:</b> Calling for location. will contact SCR					
21/10/2017 6:57PM	21/10/2017 6:57PM	13 19 40	Incoming		13 19 40
<b>Details:</b> Call re: Dmaage claims, directed to TMR website and advised to call during business hours if wishing to speak to someone directly. Caller stated a number of vehicles appeared to be pulled over having gone over pothole					
21/10/2017 7:17PM	21/10/2017 7:17PM	RAMC : Road Asset Ma	Incoming	NR VBA	not relevant
<b>Details:</b> SRC responding contact number not relevant					
21/10/2017 8:11PM	21/10/2017 8:11PM	Contractor	Incoming	NR SRC	not relevant
<b>Details:</b> ..Departed					
21/10/2017 8:11PM	21/10/2017 8:11PM	13 19 40	Outgoing	EPS	
<b>Details:</b> Finalised					

**Linked Incident/Faults**

<u>Identifier</u>	<u>Type</u>	<u>Time Logged</u>	<u>Details</u>
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**Traffic Incident 17SIT057079I**

Status:	Completed	Incident Category:	3
Incident Type:	Planned Event/Roadworks	Region:	South Coast
Details:	25A - Potholes	Classification:	RAMC/RMPC - Tasks (Non-Urgent)

**Event Metrics**

Start Time:	22/11/2017 5:13AM	Initiated by:	not relevant [STMC]*
Verified Time:	22/11/2017 5:14AM	Assigned To:	
Incident Cleared:	23/11/2017 7:28AM	Assistance. Req.:	22/11/2017 5:19AM
Normal Flow:	23/11/2017 7:28AM	Assistance. Arr.:	
End Time:	23/11/2017 7:28AM	Police Ref. No:	
Completed By:	not relevant [STMC]*		

**Location**

Location Type: Road  
 Road: MOUNT LINDESAY HIGHWAY  
 Direction: Southbound  
 Suburb: JIMBOOMBA  
 Road Owner: Main Roads  
 Location Details: Millstream Rd  
 Primary Camera:

**Planned Event / Roadwork Details**

Approved : Yes	Emergency : No	Outside Approved Hours : No
Planned Start Time: 22/11/2017 5:20 AM		Planned Stop Time: 22/12/2017 12:00 AM
Actual Start Time:		Actual Stop Time:

**Network Impact**

Delay Expectation: No Delays	Blockage Type: No Blockage	No.Lanes Blocked: 0
Weather: Fine	Lateral Position: In Lanes	Opp. Link Affected: No
	Diversion Required: No	Opp. Lanes Blocked:

**Traffic Incident 17SIT057079I**

**Notifications**

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
22/11/2017 5:08AM	22/11/2017 5:13AM	RoadTek	Incoming	not relevant	not relevant

**Details:** 25A - Potholes | 2 Large Potholes SB of Millstreams Rd

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
22/11/2017 5:18AM	22/11/2017 5:18AM	RAMC : Road Asset Ma	Outgoing	EMAILED	MYM

**Details:** ..Requested | RAMC / LBA Non Urgent Maintenance Request

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
22/11/2017 5:19AM	22/11/2017 5:19AM	13 19 40	Outgoing		

**Details:** N/A - Wrong Job

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
22/11/2017 2:31PM	22/11/2017 2:31PM	13 19 40	Incoming	not relevant	not relevant

**Details:** Advised Pot Holes have exposed Traffic Loops - fault logged onto M5232

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
22/11/2017 5:23PM	22/11/2017 5:23PM	13 19 40	Incoming	not relevant	not relevant

**Details:** Called re potholes, advised crew have attended re exposed loops, will attend and finish job

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
23/11/2017 6:14AM	23/11/2017 6:14AM	13 19 40	Incoming	not relevant	

**Details:** Email received with photos and complaint that pothol has gotten bigger

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
23/11/2017 6:14AM	23/11/2017 6:14AM	RAMC : Road Asset Ma	Outgoing	ocrsc	

**Details:** Email of photos forwarded to RAMC FYI

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
23/11/2017 7:28AM	23/11/2017 7:28AM	RAMC : Road Asset Ma	Incoming	nr - VBA	

**Details:** This is being completed this morning by Scenic Rim. Our Inspector had logged potholes on the Mount Lindesay on Monday and completed by Tuesday. This has blown out on Wednesday which created confusion , it was confirmed yesterday by a TMR inspector and re issued to Scenic Rim .  
Regards,

not relevant

Scheduling/ Operational Control Room Manager  
Road Asset Management Contract | South Coast Region  
Ventia Boral Amey Joint Venture

VBA Stapylton Depot | Lot 15 | Eastern Service Road | Stapylton | QLD | 4207  
PO Box 701 | Beenleigh | QLD | 4207

**Linked Incident/Faults**

<u>Identifier</u>	<u>Type</u>	<u>Time Logged</u>	<u>Details</u>
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Traffic Incident 17SIT057599I

Status:	Completed	Incident Category:	3
Incident Type:	Hazard	Region:	South Coast
Details:	25A - Potholes	Classification:	Road Surface/Infrastructure

Event Metrics

Start Time:	24/11/2017 2:49PM	Initiated by:	not relevant	STMCJ*
Verified Time:	24/11/2017 3:11PM	Assigned To:		
Incident Cleared:	24/11/2017 9:22PM	Assistance. Req.:	24/11/2017 3:11PM	
Normal Flow:	24/11/2017 2:50PM	Assistance. Arr.:	24/11/2017 5:57PM	
End Time:	24/11/2017 9:23PM	Police Ref. No:		
Completed By:	not relevant	[STMC]*		

Location

Location Type:	Road
Road:	MOUNT LINDESAY HIGHWAY
Direction:	
Suburb:	JIMBOOMBA
Road Owner:	Main Roads
Location Details:	Intersection of Millstream Road - where existing pothole was recently fixed.
Primary Camera:	

Road Surface / Infrastructure Hazard Details

Potholes / Road Surface Damage:	Yes	Infrastructure Damage:	No	Other:	No
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Network Impact

Delay Expectation:	No Delays	Blockage Type:	Partially Blocked	No.Lanes Blocked:	1
Weather:	Fine	Lateral Position:	In Lanes	Opp. Link Affected:	No
		Diversion Required:	No	Opp. Lanes Blocked:	

Released under RTI - DTMR

**Traffic Incident 17SIT057599I**

**Notifications**

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 2:48PM	24/11/2017 2:49PM	Councils (LGA)	Incoming	[redacted] LCC	[redacted] not relevant

**Details:** 25A - Potholes - reported by a LCC Councillor

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 3:11PM	24/11/2017 3:11PM	13 19 40	Outgoing		

**Details:** Second call received via Reception

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 3:11PM	24/11/2017 3:11PM	RAMC : Road Asset Ma	Outgoing	[redacted] VBA	[redacted] not relevant

**Details:** Advised of potholes - will confirm if inspectors have been out to site today as VBA are aware of potholes

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 3:19PM	24/11/2017 3:19PM	Councils (LGA)	Incoming	[redacted] LCC	[redacted] not relevant

**Details:** Reported pothole - advised these have been reported to the RAMC who will confirm if inspectors have been out today. She requested update once confirmed, advised cannot give ETA on when TMC will be advised by RAMC but if possible will advise her later today

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 3:23PM	24/11/2017 3:23PM	Councils (LGA)	Incoming	LCC	

**Details:** Email received:  
Good afternoon Team,

We have had one of our Logan City Councillors phone through a request for a significant pothole on Mount Lindsay Highway, (at Millstream Road) . Photos and Videos attached.

Can this please be actioned as soon as possible.

[redacted] Administration Officer | Road Construction & Maintenance Branch | Logan City Council  
 Phone: 07 3412 5707 | PO Box 3226 Logan City DC Qld 4114 | [redacted] not relevant  
 www.logan.qld.gov.au | facebook.com/logancitycouncil | twitter.com/logancc  
 Logan City: Innovative, Dynamic, City of the Future  
 From: [redacted]  
 Sent: Friday, 24 November 2017 2:32 PM  
 To: [redacted] not relevant @logan.qld.gov.au>  
 Subject: Potholes on Mount Lindsay Highway at Millstream Road

Hello Stephen,

Councillor Schwarz has phoned through that there are some significant potholes in the travel lanes on Mount Lindsay Highway at millstream road. She is concerned that these are

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 3:54PM	24/11/2017 3:54PM	Councils (LGA)	Outgoing	[redacted] LCC	[redacted] not relevant

**Details:** Advised repairs were carried out last night and checked this morning and repairs had held. If another roadworks crew is in the area tonight they will check if there is any further issues with the road and advise STMC

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 4:56PM	24/11/2017 4:56PM	RAMC : Road Asset Ma	Incoming	[redacted] - VBA	[redacted] not relevant

**Details:** ..Proceeding - advised potholes have deteriorated during the day and crew will proceed to carry out further repairs

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 5:36PM	24/11/2017 5:36PM	RAMC : Road Asset Ma	Incoming	[redacted] NR	[redacted] not relevant

**Details:** ..Proceeding

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 5:57PM	24/11/2017 5:57PM	RAMC : Road Asset Ma	Incoming	[redacted] NR	[redacted]

**Details:** ..Arrived, Advised partial lane blockage, right lane, cars can still get around



**Traffic Incident 17SIT057599I**

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 7:03PM	24/11/2017 7:03PM	RAMC : Road Asset Mai	Incoming	NR	not relevant

**Details:** ..Departed

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 9:22PM	24/11/2017 9:22PM	RAMC : Road Asset Mai	Incoming	VBA	not relevant

**Details:** Advised further works completed

**Linked Incident/Faults**

<u>Identifier</u>	<u>Type</u>	<u>Time Logged</u>	<u>Details</u>
17SIT057600I	Hazard	24/11/2017 2:54:25PM	25A - Large Pothole

Released under RTI - DTMR

**Traffic Incident 17SIT0576001**

Status:	Completed	Incident Category:	3
Incident Type:	Hazard	Region:	South Coast
Details:	25A - Large Pothole	Classification:	Road Surface/Infrastructure

**Event Metrics**

Start Time:	24/11/2017 2:53PM	Initiated by:	not relevant [STMC]*
Verified Time:		Assigned To:	
Incident Cleared:		Assistance. Req.:	
Normal Flow:		Assistance. Arr.:	
End Time:	24/11/2017 3:10PM	Police Ref. No:	
Completed By:	not relevant [STMC]*		

**Location**

Location Type:	Road
Road:	MOUNT LINDESAY HIGHWAY
Direction:	Southbound
Suburb:	JIMBOOMBA
Road Owner:	Main Roads
Location Details:	Before Millstream Road - where existing pothole was recently fixed.
Primary Camera:	

**Road Surface / Infrastructure Hazard Details**

Potholes / Road Surface Damage:	Yes	Infrastructure Damage:	No	Other:	No
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**Network Impact**

Delay Expectation:	No Delays	Blockage Type:	No Blockage	No.Lanes Blocked:	0
Weather:	Fine	Lateral Position:	In Lanes	Opp. Link Affected:	No
		Diversion Required:	No	Opp. Lanes Blocked:	

**Notifications**

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 2:52PM	24/11/2017 2:53PM	13 19 40	Incoming	Via Reception - no caller	
<b>Details:</b> 25A - Large Pothole					
<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
24/11/2017 3:08PM	24/11/2017 3:08PM	TMCs	Outgoing		
<b>Details:</b> Linking this job to SIMS 57599 and closing this job					

**Traffic Incident 17SIT057600I**

**Linked Incident/Faults**

<u>Identifier</u>	<u>Type</u>	<u>Time Logged</u>	<u>Details</u>
17SIT057599I	Hazard	24/11/2017 2:50:38PM	25A - Potholes

Released under RTI - DTMR

Traffic Incident 17SIT058310I

Status:	Completed	Incident Category:	3
Incident Type:	Hazard	Region:	South Coast
Details:	25A - Pothole	Classification:	Road Surface/Infrastructure

Event Metrics

Start Time:	29/11/2017 5:18AM	Initiated by:	not relevant [STMC]*
Verified Time:	29/11/2017 5:19AM	Assigned To:	
Incident Cleared:	29/11/2017 7:33AM	Assistance. Req.:	29/11/2017 5:20AM
Normal Flow:	29/11/2017 5:19AM	Assistance. Arr.:	
End Time:	29/11/2017 7:33AM	Police Ref. No:	
Completed By:	not relevant [STMC]*		

Location

Location Type:	Road
Road:	MOUNT LINDESAY HIGHWAY
Direction:	Southbound
Suburb:	JIMBOOMBA
Road Owner:	Main Roads
Location Details:	Prior Millstream Road
Primary Camera:	

Road Surface / Infrastructure Hazard Details

Potholes / Road Surface Damage:	No	Infrastructure Damage:	No	Other:	No
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Network Impact

Delay Expectation:	No Delays	Blockage Type:	No Blockage	No.Lanes Blocked:	0
Weather:	Cloudy	Lateral Position:	In Lanes	Opp. Link Affected:	No
		Diversion Required:	No	Opp. Lanes Blocked:	

Released under RTI - DTMR

**Traffic Incident 17SIT058310I**

**Notifications**

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
29/11/2017 5:18AM	29/11/2017 5:19AM	RoadTek	Incoming	RT	not relevant

**Details:** 25A - Pothole, about 1 metre long, should be attended to now

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
29/11/2017 5:20AM	29/11/2017 5:20AM	RAMC : Road Asset Ma	Outgoing	NR	

**Details:** ..Requested, will get SRC to attend

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
29/11/2017 5:31AM	29/11/2017 5:31AM	RAMC : Road Asset Ma	Incoming	not relevant	not relevant

**Details:** Advised SRC advised

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
29/11/2017 7:33AM	29/11/2017 7:33AM	TMCs	Outgoing	SZE	

**Details:** Job has already been logged and sent to VBA last week

**Linked Incident/Faults**

<u>Identifier</u>	<u>Type</u>	<u>Time Logged</u>	<u>Details</u>

Released under RTI - DTMR

Traffic Incident 17SIT061523I

Status:	Completed	Incident Category:	3
Incident Type:	Planned Event/Roadworks	Region:	South Coast
Details:	25A - Large Pothole	Classification:	RAMC/RMPC - Tasks (Non-Urgent)

Event Metrics

Start Time:	17/12/2017 4:37PM	Initiated by:	not relevant [STMC]*
Verified Time:		Assigned To:	
Incident Cleared:		Assistance. Req.:	17/12/2017 4:44PM
Normal Flow:		Assistance. Arr.:	
End Time:	21/12/2017 4:04PM	Police Ref. No:	
Completed By:	not relevant [STMC]*		

Location

Location Type: Road  
 Road: MOUNT LINDESAY HIGHWAY  
 Direction: Southbound  
 Suburb: JIMBOOMBA  
 Road Owner: Main Roads  
 Location Details: Prior to Milstream Rd  
 Primary Camera:

Planned Event / Roadwork Details

Approved : Yes	Emergency : No	Outside Approved Hours : No
Planned Start Time: 17/12/2017 4:38 PM		Planned Stop Time: 17/01/2018 4:38 PM
Actual Start Time:		Actual Stop Time:

Network Impact

Delay Expectation: No Delays	Blockage Type: No Blockage	No.Lanes Blocked: 0
Weather: Fine	Lateral Position: In Lanes	Opp. Link Affected: No
	Diversion Required: No	Opp. Lanes Blocked:

**Traffic Incident 17SIT061523I**

**Notifications**

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
17/12/2017 4:37PM	17/12/2017 4:37PM	13 19 40	Incoming	Member of public	

**Details:** 25A - Large Pothole

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
17/12/2017 4:44PM	17/12/2017 4:44PM	RAMC : Road Asset Ma	Incoming	VBA	

**Details:** ..Requested - email sent

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
21/12/2017 4:04PM	21/12/2017 4:04PM	RAMC : Road Asset Ma	Incoming	not relevant VBA	

**Details:** Email from VBA to advise job completed

**Linked Incident/Faults**

<u>Identifier</u>	<u>Type</u>	<u>Time Logged</u>	<u>Details</u>
17SIT061623I	Hazard	18/12/2017 9:05:34AM	25A - Pothole

Released under RTI - DTMR

## Road Surface / Infrastructure

**Description:** This is to appropriately process issues with the civil infrastructure such as: Potholes, Armco damage, brifen wire damage, landslides, pavement cracks, subsidence, uneven road surface, road sign damage etc.

### Additional Tasks Checklist

Phase Actions

Detect [Refer to Core Procedure](#)

Verify

- Check whether already recorded in SIMS
- [Verify severity](#) and [Asset owner / Maintenance Provider](#)
- Check whether in project / roadworks site area (from [SIMS roadworks](#))
- Also [Refer to Core Procedure](#) steps

Inform

- Non-SCR:
- Liaise with asset owner
- Complete below SCR steps if appropriate / requested
- Advise CGC via 'CGC Customer Support – Reporting Hazards' – stationary
- If SCR network continue as below:
- All incidents within a project work site need to be reported to the project contact for their response or authorisation for other responders to attend (refer to SIMS roadwork job for details)
- Call project / roadworks site contact (if appropriate)
- Also [Refer to Core Procedure](#) steps

Respond Action as below:

Severity	Time	Action	Record incident in SIMS as:
<b>Critical</b> (immediate safety risk)	24/7	immediately <a href="#">call out 'VBA (RAMC Provider) / Road Repairs 24 hrs'</a> ( <a href="#">escalate if no answer</a> )	Hazard / Crash
	24/7	Bridges & Overpasses including pavement across call out RoadTek – Project Mngr Infrastructure Maintenance (SIMS Contacts)	
<b>Non-Critical</b> (requires management)	24/7	Email incident <a href="#">pdf to 'VBA (RAMC/VBA Non Urgent Maintenance Request'</a> – Statewide TMC Stationery. Set end time to 1 month from the start detected time.	Roadworks
	24/7	Bridges & Overpasses including pavement across advise RoadTek - Project Mngr Infrastructure Maintenance (SIMS Contacts)	

If damage results from a crash critical call out actions should be recorded in the crash incident.

If damage results from a crash advise SCR [Claims](#)

NOTE: CGC do not need to be advised of road surface / infrastructure damage.

Also [Refer to Core Procedure](#) steps

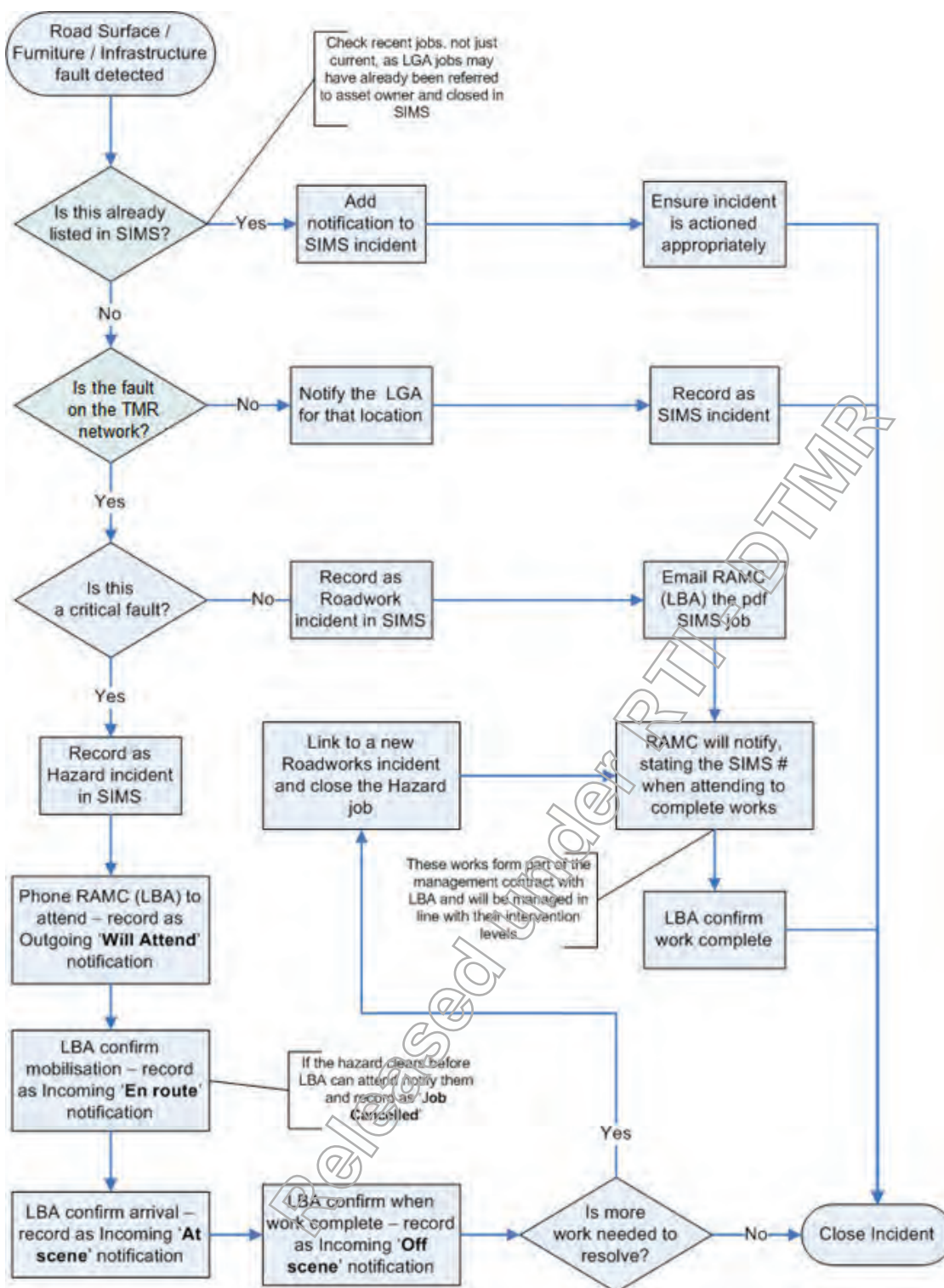


Phase Manage	Actions <ul style="list-style-type: none"> <li>· When the hazard has been resolved (<b>made safe</b>) close out the incident.</li> <li>·</li> <li>· If the hazard clears before responders arrive record a 'Job Cancelled' notification and close the incident</li> <li>·</li> <li>· If incident involved TMR infrastructure damage see <a href="#">CCTV Export for Infrastructure Damage</a> process</li> <li>· <b>Escalate to Major Incident?</b></li> <li>·</li> <li>· Also <a href="#">Refer to Core Procedure</a> steps</li> </ul>
Clear	<ul style="list-style-type: none"> <li>· Only close the Critical incidents once They have been attended to and removed or MADE SAFE</li> <li>· Only close roadworks jobs for bridges and infrastructure once all work has been completed.</li> <li>· RAMC/RMPC – Tasks (Non-Urgent) SIMS incidents list to be monitored by Shift Leaders – if planned end time is reached without proper notification of attendance by maintenance crews – Complete the incident.</li> <li>· Add an incoming notification (TMC) 'Past End Time -- Job Closed'</li> <li>· NOTE: Any work completed in stages should be recorded in notifications</li> <li>·</li> <li>·</li> <li>· <a href="#">Refer to Core Procedure</a></li> </ul>
Review End of Procedure	<ul style="list-style-type: none"> <li>· <a href="#">Refer to Core Procedure</a></li> </ul>

**Critical / Non-critical Road Surface Issues**

Critical Faults <b>Description:</b> An issue representing a hazard in a live traffic lane or an issue that compromises the safety of motorists or the network / infrastructure, for example: Armco barrier, brifen, wire rope, end treatment Landslide, subsidence Speed or stop sign damage / knock down <a href="#">Debris, spill, flood / water over road</a> (refer to specific procedure, linked above)	Non-Critical Faults <b>Description:</b> An issue which does not pose an immediately risk to pedestrians or motorists (e.g. debris not in a live traffic lane or a give way sign knocked down, away from active lanes or footpaths), for example: Potholes, cracks in the pavement Give way, Lateral shift or Information sign Hazard boards Non-offensive graffiti
AN EMERGENCY CALL OUT DECISION IS MADE BY THE OPERATOR ON SHIFT. ONLY CALL OUT IF THE SITUATION IS AN URGENT SAFETY ISSUE	
NOTE: IF MULTIPLE CONSISTENT CALLS ARE RECEIVED FOR "ANY" TYPE OF ROAD SURFACE / INFRASTRUCTURE DAMAGE THEN THE RESPONDER MAY BE CALLED OUT	
ANY ROAD SURFACE / INFRASTRUCTURE WHICH DOES NOT CONTAIN A SAFETY ISSUE AT THE TIME MUST BE DEALT WITH AS NON-CRITICAL	

**Road Surface / Infrastructure Flowchart**



**Related Topics**

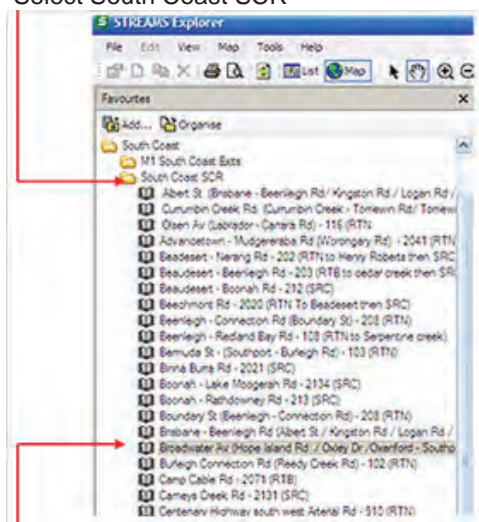
[Hazard Incidents](#)

## Maintenance Provider (Civil)

The following provides instructions on how to locate asset owners and service providers for repairs on State Controlled Roads (SCR) in the South Coast Region. This service is provided under the Road Asset Management Contract (RAMC) which for South Coast Region is delivered by VBA JV.

All responder actions must be recorded in SIMS as stated in [Responder Notifications](#).

- 1) Log on to STREAMS
- 2) Open the Favourites listing of all roadway shortcuts
- 3) Select South Coast SCR



- 4) Locate the road name (listed as official and alias or commonly used title).
- 5) Hover over or expand the window to see the entire name. At the end of the road name will be a road number and abbreviation designating who is responsible for issues on the road (if it is a state-controlled road).

### Repair Authority Abbreviation:

### Contact via:

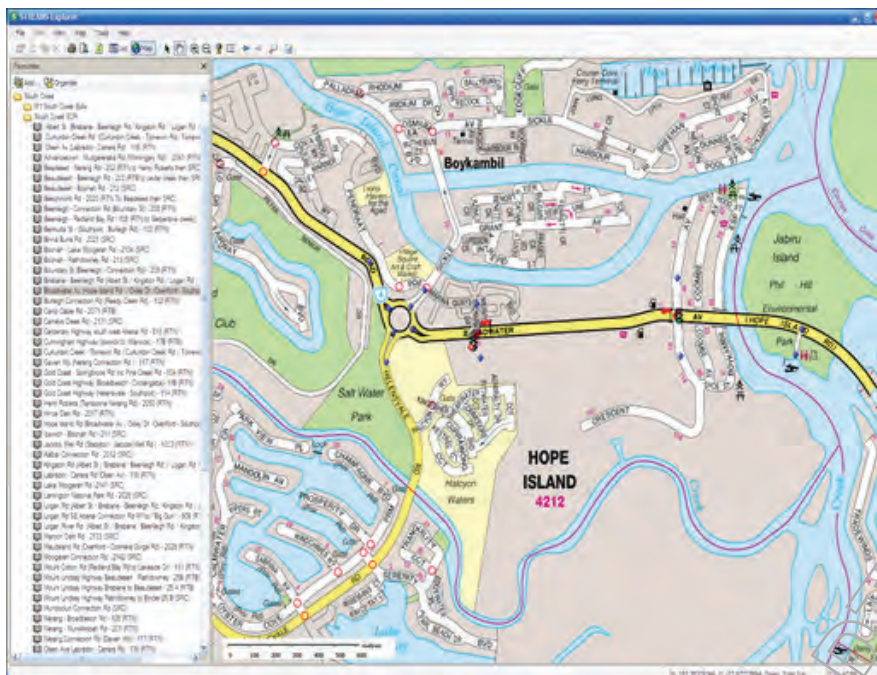
**RAMC** Road Asset Management Contract  
(service currently provided by **VBA JV** -  
Ventia, Boral, Amey Joint Venture)

Speed dial on TMC phone all hours

**SRC** Scenic Rim Council

find via Mozilla or SRC website

It is also possible to go directly to the road on the STREAMS map by clicking on the road name (see example below).



### Other Roads

All other roads within the regional boundaries are assumed to belong to the Local Government Authority (LGA) for that area. For regional boundaries and LGA areas refer to the South Coast Regional Map. (Below) Click on the thumbnail to view the Map



<http://library/sitecore/content/TMRIntranet/Our-organisation/Program-Delivery-and-Operations-Branch-regions.aspx>

## Road Asset Management Contract

This contract is provided by the Ventia Boral Amey Joint Venture (VBA JV) in the South Coast Region under a standard contract for SEQ (i.e. Metro and North Coast have the same contract, however it is delivered by different contractors). The focus of the contract is to proactively manage all assets as programmed ordinary works under the agreed contract. Any safety issues are managed as emergency call-out incidents with specific performance standards.

As such the STMC uses two methods to contact VBA JV and are required to record all actions appropriately in SIMS, hence the following sections ([Emergency Call Out](#) / [Asset Management Notification](#) / [RAMC SIMS Notifications](#))

**Note:** VBA are now visible on the [Opit Dashboard GPS tracking system](#).

### Emergency Call Out (Critical)

This is used for urgent incident response (safety risks to pedestrians / motorists etc). VBA JV have an Operational Control Room (OCR) based at Staplyton which is listed in SIMS Contacts, outside of the OCR hours the number is automatically diverted to their 24 hour centre.

VBA JV have also established an escalation list should the above arrangements fail.

1. Search in SIMS Contacts for the Road Repairs 24 hrs contact:

Contract Name	Title	Contract Provider	Contact	Phone Number
SE - Road Maint RAMC	LBA (RAMC Provider)	Road Repairs 24 Hrs	Leighton Boral Amey	32973100
SE - Road Maint RAMC	LBA (RAMC Provider)	Alternative After Hours	Leighton Boral Amey	3246 4500
SE - Contractor	Allanz	Roadside assistance	Towing	1500 815 777

2. If there is no response, and it is outside of hours, call the Alternative After Hours contact (also shown above)

3. If there is still no contact made escalate using the Road Asset Management Contract Call Out (RAMC Call Out) group, in SIMS Contact Groups, calling the listed personnel in order (1<sup>st</sup> – 5<sup>th</sup>) until contact is made

### Asset Management Notification (Non-Critical)

As a non-urgent notification process (largely for RAMC awareness of works within their responsibility) this is completed by sending a pdf of the SIMS RAMP/RAMC – Tasks (Non-Urgent) incident to VBA JV's nominated contact:

1. Search in SIMS Contacts for the Road Repairs 24 hrs contact:



2. Send an email from the StatewideTMC inbox with the SIMS attached as a pdf - VBA JV will then assess it under their contractual intervention levels under the RAMC.

Released under RTI - DTMP

## Related Topics

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[Responders](#)

Released under RTI - DTMR

## Risk / Hazard Assessment

The below information is adapted from the TRUM Volume 6 - Traffic Incident Management Services Guidelines. To view the guidelines in full, or the overarching legislation, access the documents from the intranet [TMR Publication Series](#) webpage.

### Overview

Hazards are generally located within one of the following three positions, with each being assigned a clearance priority, in line with the related risk. Every situation should be assessed considering all conditions (i.e. prevailing traffic density, speed, [environmental](#) and roadway conditions).

**NOTE:** Although the diagram below features a vehicle, these priorities represent any type of hazard (that is, vehicles, debris and spills).

Stationary and abandoned vehicles fall into three hazard categories as follows:

#### High Risk Hazard

A vehicle is stationary on road - in or overhanging the active traffic lanes, or located on the Pacific Motorway.

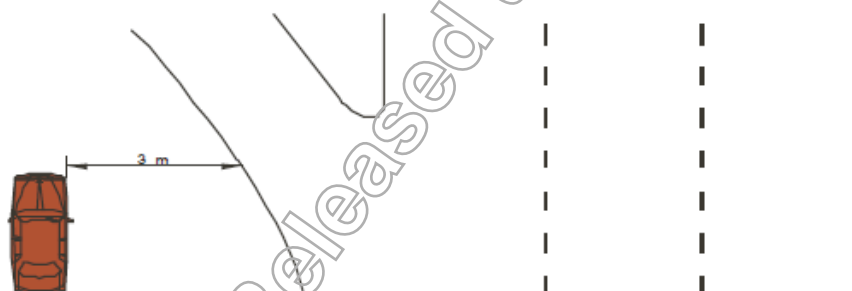
#### Medium Risk Hazard

A vehicle is stationary on a median or road shoulder 0-3 meters from the edge line or nearest edge of the lane carrying traffic.



#### Low Risk Hazard

A vehicle is in a road reserve (hazard due to a visual distraction) 3 metres or more from the edge line or nearest edge of the lane carrying traffic.



## Environmental Conditions

Environmental conditions should be considered in assessing the move / removal priority of the hazard. Below is a table of example environmental conditions and how priorities can be increased.

Environmental Conditions	Increase Priority	No Change
Traffic density	Heavy	Light
Legal speed of traffic	Above 60kmph	At or below 60kmph
Time of day	Peak	Off-peak
Road geometry	Curved, crest	Straight, flat
Visibility	Overcast, foggy, smoke	Clear
Time of day	Dawn, dusk, night	Day
Weather conditions	Rain	Dry

Environmental Conditions	Increase Priority	No Change

**Example scenarios** where location of vehicles can be hazardous can be found below. Please note that these examples are based on simplified data; when assessing the situation, all conditions must be taken into account and priorities may vary.

Position	Conditions	Priority
On road	Under all conditions a vehicle on the road is a high priority	High
Road edge	Peak, low speed, day time	High
Road reserve	Peak, low speed, day time	Low
Road reserve	Peak, high speed, crest, curve, night, narrow road	High
Tunnel	Under all conditions, Enclosed space	High

### Removal Timeframe

Removal of stationary or abandoned vehicles from the motorway should be undertaken within the recommended timeframes shown below, or as otherwise determined by the TMR region.

Hazard Risk Level	High Speed High Volume	High Speed Low Volume	Low Speed High Volume	Low Speed Low Volume
High Risk	Remove immediately NOTE: Vehicles on the Pacific Motorway left shoulder may be afforded 2 hours before removal	Remove immediately	Remove immediately	Remove immediately
Medium Risk	Removed within 30 minutes subject to next peak, road condition or environmental change	Removed within 30 minutes subject to next peak, road condition or environmental change	Removed within 24 hrs if vehicle owner unable to be located or refuses to remove vehicle in a timely manner	Removed within 3 days if vehicle owner unable to be located or refuses to remove vehicle in a timely manner
<b>Low Risk</b> (Usually considered abandoned)	Removed within 24 hours if vehicle owner unable to be located or refuses to remove vehicle in a timely manner	Removed within 24 hours if vehicle owner unable to be located or refuses to remove vehicle in a timely manner	Removed within 3 days if vehicle owner unable to be located or refuses to remove vehicle in a timely manner	Removed within 7 days if vehicle owner unable to be located or refuses to remove vehicle in a timely manner

### Related Topics

[References](#)



## TMR / TMC Complaints, Customer Feedback & Claims

**Description:** TMR have established methods for customers and road users to submit feedback, STMC Operators should direct the call to these methods rather than handling it from the console. High level (e.g. whole of TMR / policy) issues are recorded through the [‘Contact Us’](#) function on the TMR website, while local regional / network issues are processed through the [Customer Feedback Register](#) (CFR) system. Any claims against South Coast region should be handled as stated in the [Claims](#) section.

These methods have a structured process for responding to customers. We aim to provide a response within 15 working days.

**NOTE:** Complaints relating to ‘Roadwork Signage’ must be registered in SIMS as an [Alert / Complaint - Road Network](#) to record all actions taken (i.e CFR actioned).

### TMR Website – ‘Contact Us’

Feedback in regard to transport policy, proposed road development, QLDTraffic website performance, regional issues outside of South Coast, etc. should be directed to the ‘Contact Us’ function of the TMR website as follows:

1. Does the customer have access to the internet?

Yes – Continue with step 2.

No – Advise the customer to put their issue / feedback in writing and send to:

Compliments and complaints

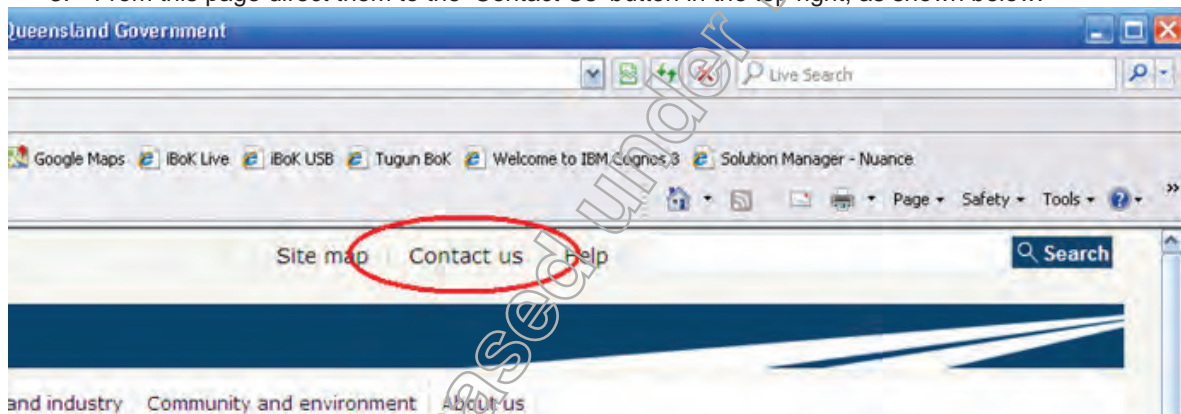
Department of Transport and Main Roads

GPO Box 1412

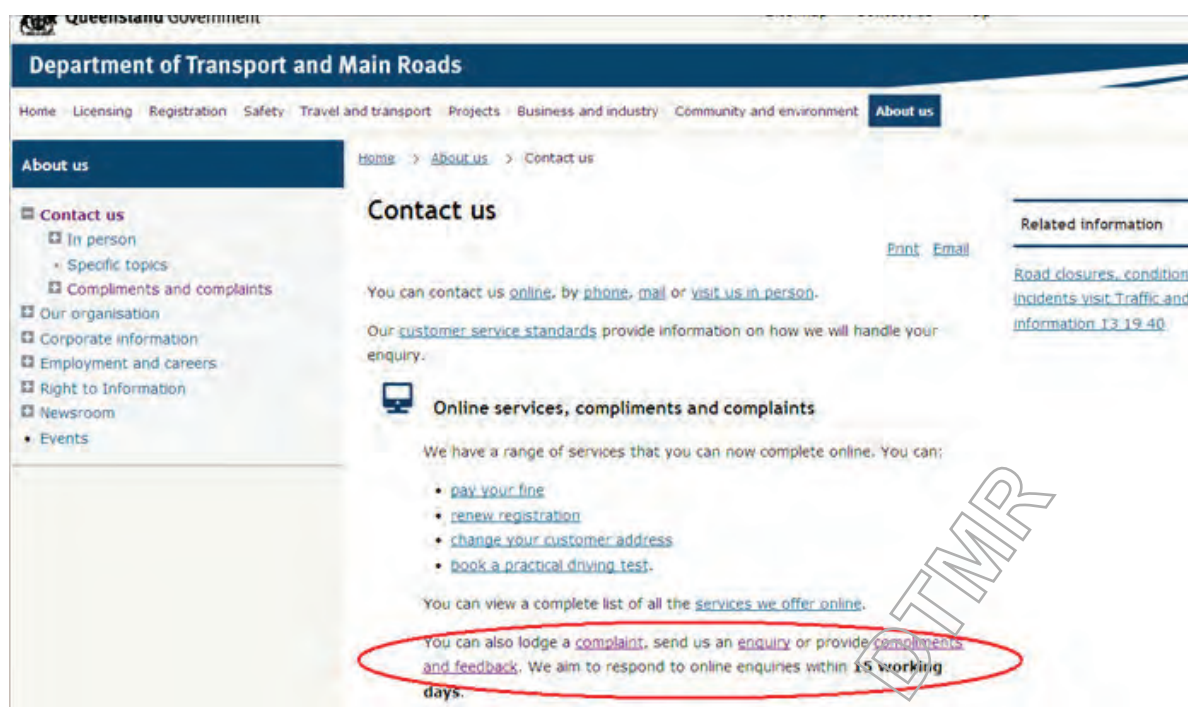
Brisbane Qld 4001

2. Advise the caller of the TMR website – [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

3. From this page direct them to the ‘Contact Us’ button in the top right, as shown below:



4. From the ‘Contact Us’ section the customer will need to click on the appropriate link - complaint / enquiry / compliment and feedback, shown below:



Queensland Government  
Department of Transport and Main Roads

Home Licensing Registration Safety Travel and transport Projects Business and industry Community and environment About us

About us

Home > About us > Contact us

## Contact us

You can contact us [online](#), by [phone](#), [mail](#) or [visit us in person](#).

Our [customer service standards](#) provide information on how we will handle your enquiry.

**Online services, compliments and complaints**

We have a range of services that you can now complete online. You can:

- [pay your fine](#)
- [renew registration](#)
- [change your customer address](#)
- [book a practical driving test](#)

You can view a complete list of all the [services we offer online](#).

You can also lodge a [complaint](#), send us an [enquiry](#) or provide [compliments and feedback](#). We aim to respond to online enquiries within **15 working days**.

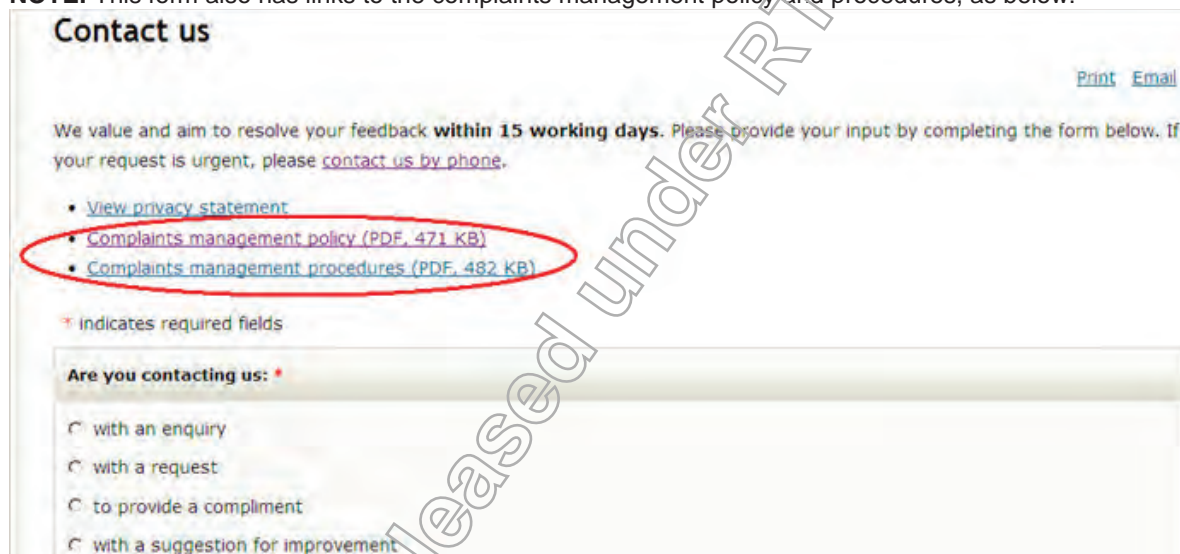
Print Email

Related information

[Road closures, conditions, incidents, visit Traffic and information 13 19 40](#)

5. This will take them to an online form that will be processed appropriately.

**NOTE:** This form also has links to the complaints management policy and procedures, as below:



## Contact us

Print Email

We value and aim to resolve your feedback **within 15 working days**. Please provide your input by completing the form below. If your request is urgent, please [contact us by phone](#).

- [View privacy statement](#)
- [Complaints management policy \(PDF, 471 KB\)](#)
- [Complaints management procedures \(PDF, 482 KB\)](#)

† indicates required fields

**Are you contacting us: \***

with an enquiry

with a request

to provide a compliment

with a suggestion for improvement

### South Coast Customer Feedback

Feedback in regard to the function of the local South Coast regional network and its performance should be processed as a Customer Feedback Report (CFR). For example signal operations, roadworks feedback, signal timings. These issues should be handled as follows:

Road permits RCP Energex events corridor access tcp

1. Take details of the issue and confirm whether STMC operations can address the issue (signal timings at an intersection that has a faulty device causing the issue).

2. Can STMC address the issue?

Yes - Complete the call and take the appropriate action (raising a SIMS fault etc.)

No - Complete the 'CFR to GC Reception' stationery item (shown below) from the StatewideTMC in-box or the customer can email the issue direct to [PDO.Regions.GoldCoast@tmr.qld.gov.au](mailto:PDO.Regions.GoldCoast@tmr.qld.gov.au)

Send Send and File... Save as Draft Delivery Options... Display More

**To:** GC Reception,  
**Cc:**  
**Bcc:**  
**Subject:** CFR for Processing

The TMC received the below issue, please register as a CFR and process appropriately:

**Location of Issue**

Road Name: [Redacted]  
 Location on Road / Cross Street: [Redacted]  
 Device (if appropriate): [Redacted]

**Customer Details**

Name: [Redacted]  
 Address / Company: [Redacted]  
 Contact Number: [Redacted]

**Details of Issue**

[Redacted]

Kind regards,

**STMC Operators**

Statewide Traffic Management Centre  
**Program Delivery and Operations** | Department of Transport and Main Roads  
 Floor Gr1 Nerang TMC | 16-18 White Street | Nerang Qld 4211

3. Complete all details in this email and send
4. South Coast Region Reception team will enter the issue in to the register and assign to the appropriate regional representative.

**NOTE:** Should the customer wish to put their issue in writing they can send it to the regional postal address:

Regional Director  
 South Coast Region  
 PO Box 442  
 Nerang Qld 4211

**South Coast Claims**

**Description:** This section relates to claims against the department regarding damage to a motorists' vehicle, such as due to hitting a pot hole or debris. These claims are unlikely to be upheld due to specific conditions around TMR's maintenance of the road network.

**NOTE:** It is important not to volunteer that there is potential to claim anything from the department, unless the person asks to submit a claim, as the Department is in most cases not liable for damages. The South Coast Claims department will communicate this accordingly in an appropriate manner when responding to the motorists' claim.

Below is the SCR Claims department statement in response to these incidents:

Essentially, your claim arises out of an alleged defect in the road. You will be aware that roads do not last forever, and are subject to natural deterioration, caused by a variety of factors. Some of these factors are beyond the control of Transport and Main Roads; for example, extremes of weather conditions and environmental influences.

Potholes can only be permanently repaired by being excavated and refilled with asphalt in fine weather. After periods of rain, due to the number of potholes that have occurred, repair work is prioritised and undertaken as soon as possible.

Road authorities would require unlimited financial resources to maintain all roads under their control in pristine condition. As you will be aware, road authorities do not have these resources.

In April 2003, the *Civil Liability Act 2003* Qld became law. One provision of this Act (section 35) recognizes that government authorities, and road authorities in particular, have large maintenance obligations for the infrastructure they manage, and do not have the funds to immediately repair characteristics of roads that are alleged to have caused damage.

Repair and maintenance work under the RMPCs is prioritised in accordance with available funds, and the safety requirements of the State-controlled road network. The Department of Transport and Main Roads considers that the system of RMPCs is a reasonable and appropriate approach to repair and maintain the State-controlled road network. It does not guarantee that every defect in the State-controlled road network will be repaired as soon as the defect happens, but the High Court, and section 35 of the *Civil Liability Act* does not require that standard.

Should a customer choose to proceed with submitting a claim they should submit it in writing via email or postal addresses as follows:

[PDO.Regions.GoldCoast@tmr.qld.gov.au](mailto:PDO.Regions.GoldCoast@tmr.qld.gov.au)

Or

TMR Claims  
PO Box 442,  
Nerang  
QLD 4211

## Claims – Advising of Infrastructure damage

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### SCR Claims:

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Where infrastructure damage has been caused by a crash SCR Claims must be advised of all infrastructure damage.

1. Locate '**SCR Claims – Infrastructure Damage**' stationary in Statewide TMC inbox.
2. Provide the SIMS report number of the crash, hazard or fault
3. Advise if relevant vehicle details are known. Where known, please specify Colour, Make, Model and Rego.
4. Advise if incident or vehicle was captured on CCTV – provide camera number.

5. Ensure you add the incident location to the Subject line and specify damage type in the text.

	To:	scr.claims@exchangemig.tmr.qld.gov.au.
	Cc:	
	Bcc:	
	Subject:	Infrastructure Damage at <<<<Location>>>>

**SCR Claims.**

Please be advised of Infrastructure Damage at the following location : <<<<Location>>>>

SIMS Number <<<<XXXX>>>> refers.

Vehicle details were obtained: NO / YES <<<<Veh colour / make / model / rego>>>>

Observed on CCTV: NO / YES <<<<Camera number>>>>

Should you have any further queries please do not hesitate to contact any TMC operator

Kind regards,

**STMC Operators**

Statewide Traffic Management Centre

Program Delivery and Operations | Department of Transport and Main Roads

Floor 01 | Nerang TMC | 16-18 White Street | Nerang Qld 4211

PO Box 442 | Nerang Qld 4211


P: (07) 55969500 | F: (07) 55969511

E: statewideTMC@tmr.qld.gov.au

W: 131940.qld.gov.au

Traffic and Travel Information: Call 131940

Tomorrow's Queensland: strong, green, smart, healthy and fair – www.towardQ2.qld.gov.au

 Please consider the environment before printing this email

**NOTE:** This email provides 'Claims' with Vehicle / Driver information which they can use to assist TMR in recovering associated costs.

**City of Gold Coast Claims:**

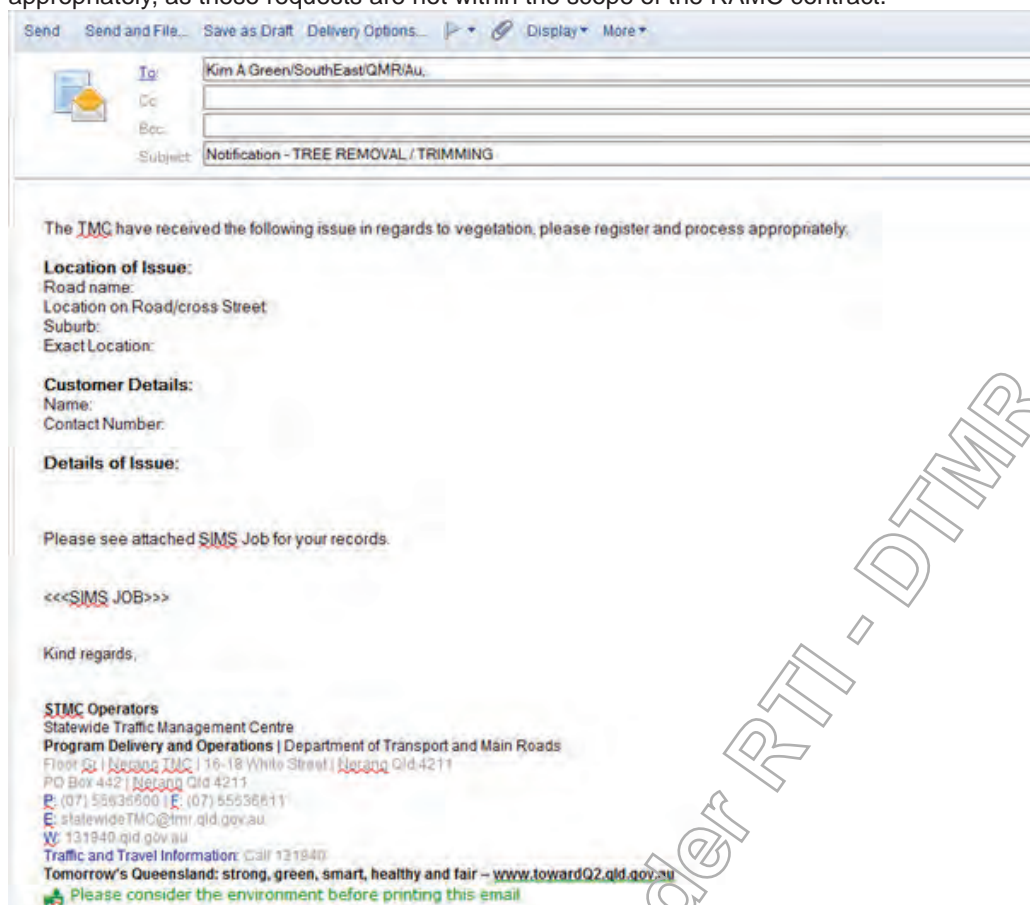
Electrical Infrastructure (Traffic Signal) damage only

Where infrastructure has been damaged by a crash CGC Transport and Traffic must be advised.

1. Locate '**CGC Claims – Infrastructure Damage**' stationary in Statewide TMC inbox.
2. Provide the SIMS report number of the crash, and fault
3. Advise if relevant vehicle details are known. Where known, please specify Colour, Make, Model and Rego.
4. Advise if incident or vehicle was captured on CCTV – provide camera number.
5. Ensure you add the incident location to the Subject line and specify damage type in the text.

**Vegetation Removal / Trimming**

**Description:** All jobs relating to non-urgent Vegetation Trimming or Removal are to be forwarded via Statewide TMC Stationary "Notification – TREE REMOVAL - TRIMMING ". South Coast Regional staff will then process the request appropriately, as these requests are not within the scope of the RAMC contract.



NOTE: SIMS Job

logged as a Type – Hazard Classification – Debris/Obstruction/Spill

**Related Topics**

[TMC Operator Information](#)

Released under RTI - DTMR

job number	site code	site name	ward	cc	proj	run	log	to	job	entry	date	job notes	job location	feature location	chainage	job status	flag	priority code	priority name	actual comp date	contract area code	contract area name	customer reference	job start date	job type name	actual start date	parent job number	FEAT CENT E	FEAT CENT NORTH	
433971	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	4/01/2017	15:39	2 x lane bollards require catchline (1-BTU Potholes&Debris)	ICALC CHAINAGE: 21.8541 Mount Lindseay Highway northbound chainage 21.854 approximately 5m after the welcome to Jimboomba sign on exit lane to BP service station in right wheel track	025A1021 021.800m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	21.8 U	H24	H24	8 - 24 Hours		15/01/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	5/01/2017 0:00	NUL	502313.53	6020731.26	
434001	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	19/01/2017	15:36	Warning sign post has been damaged requires new post installed approximately 3.2m east required and same require clearline after installation (5-SIGN &W/In-M)	ICALC CHAINAGE: 22.1881 Mount Lindseay Highway northbound chainage 22.177 approximately 50m north of Millstream Road on left shoulder next to rock wall area yellow left lane ends warning sign	025A1021 022.100m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	21.5 U	W01	W01	J - 1 Month		12/01/2017 8:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	12/01/2017 8:00	NUL	502315.56	6020648.48	
434045	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	23/01/2017	15:38	2 x potholes require patching (1-BTU Potholes&Debris)	ICALC CHAINAGE: 22.4381 Mount Lindseay Highway northbound chainage 22.432 and 22.364 2 x pot holes left wheel track approximately 30m apart from each other	025A1021 022.400m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.5 U	D04	D04	D - 4 Days		24/01/2017 8:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	24/01/2017 8:00	NUL	502255.68	6020205.22	
434819	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						5	3/02/2017	15:59	Handside curb to be completed (7-HS-HandsideCurb)	ICALC CHAINAGE: 22.5871 Mount Lindseay Highway	025A1021 022.500m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.5 U	W06	W06	K - 6 Weeks		26/04/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	26/04/2017 0:00	NUL	502200.08	6020118.81	
435212	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						2	20/02/2017	15:07	Showing potholes on left hand shoulder opposite to serve (1-BTU Showing)	ICALC CHAINAGE: 21.6221 CA0217 Brisbane Boulevard Road southbound chainage 21.628 approximately 100m south of lights at South Street left hand side	025A1021 021.800m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	21.6 U	N	N	P - Notification (low)		NUL	NCA	No Code Allocated	NUL	NUL	No Code Allocated	21/02/2017 0:00	NUL	502515.56	6020915.24	
435215	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	20/02/2017	15:15	Trees and debris need picking up and taken away after accident (7-Litter Collection)	Mount Lindseay Highway Northbound chainage 21.528 approximately 80m South of exit ramp into Jimboomba industrial estate left hand side	025A1021 021.300m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	21.9 U	W01	W01	F - 1 Week		21/02/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	21/02/2017 0:00	NUL	502487.18	6020644.8	
435218	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	20/02/2017	15:24	80 and 70m sign lock to back needs electric opposite to existing sign new 81 x 70 and 81 x 130 required and new post (5-SIGN &W/In-Missing/Over/On)	ICALC CHAINAGE: 21.8981 CA0217 Brisbane Boulevard Road southbound chainage 21.893 approximately 70m west of Jimboomba industrial area exit left hand side	025A1021 021.300m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	21.9 U	H04	H04	8 - 24 Hours		22/02/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	22/02/2017 0:00	NUL	502377.18	6020544.8	
435689	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						3	27/02/2017	15:41	Approximately 50m section of gutter requires clearing of silt and debris (3-DMGE-SurfaceDrain)	ICALC CHAINAGE: 22.6631 Mount Lindseay Highway northbound chainage 22.666 left shoulder approximately 50m north of Millstream Road traffic lights north of bus stop area	025A1021 022.600m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.6 U	M02	M02	L - 2 Months		NUL	NCA	No Code Allocated	NUL	NUL	No Code Allocated	22/02/2017 0:00	NUL	502147.56	6020934.22	
435952	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						2	6/03/2017	11:08	Both guardrails require the installation of retroreflective hazard marker stickers on face of guardrail approximately 1.2 x 300mm x 300mm stickers required (MISC)	ICALC CHAINAGE: 21.0531 Mount Lindseay Highway ( Brisbane Street ) southbound chainage 21.053 start of guardrails on left and right shoulder for old car bridge adjacent to Jimboomba Country Tavern	025A1021 021.000m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	21.1 U	W02	W02	G - 2 Weeks		NUL	NCA	No Code Allocated	NUL	NUL	No Code Allocated	10/03/2017 0:00	NUL	502811.03	6021483.63	
435972	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	6/03/2017	11:20	70m sign is missing from left shoulder and requires resetting on back of BP sign	ICALC CHAINAGE: 21.8861 Mount Lindseay Highway northbound chainage 21.881 left shoulder adjacent to 70 sign on right shoulder approximately 20m prior to exit for BP sign	025A1021 021.800m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	21.8 U	W02	W02	G - 2 Weeks		15/03/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	15/03/2017 0:00	NUL	502313.53	6020731.26	
436187	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	13/03/2017	11:35	2 x potholes require patching (1-BTU Potholes&Debris)	ICALC CHAINAGE: 22.3661 Mount Lindseay Highway southbound chainage 22.370 left wheel track approximately 300m before Henderson Creek bridge and 150m from Millstream Road Traffic lights	025A1021 022.300m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.3 U	D04	D04	D - 4 Days		15/03/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	15/03/2017 0:00	NUL	502269.57	6020202.26	
436322	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	15/03/2017	11:13	Galvan to be done - rock slide through the cutting north of Millstream road (Jimboomba to UNCI IncidentResponse)	ICALC CHAINAGE: 22.11 Mount Lindseay Hwy north of Millstream road	025A1021 022.200m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.2 U	H04	H04	A - 4 Hours		15/03/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	15/03/2017 0:00	NUL	502346.16	6020281.11	
436793	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	27/03/2017	11:09	2 x potholes require patching (1-BTU Potholes&Debris)	ICALC CHAINAGE: 22.3991 Mount Lindseay Highway northbound chainage 22.393 left wheel track approximately 50m north of Henderson Creek Bridge	025A1021 022.400m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.4 U	D04	D04	D - 4 Days		29/03/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	29/03/2017 0:00	NUL	502250.68	6020205.22	
436848	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	30/03/2017	11:42	Traffic control required for a 2 vehicle crash (6-INCIDENTResponse)	ICALC CHAINAGE: 22.21 Mount Lindseay Highway at Millstream Road	025A1021 022.200m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.2 U	H04	H04	A - 4 Hours		21/07/2017 15:08	NCA	No Code Allocated	NUL	NUL	No Code Allocated	21/07/2017 15:08	NUL	502146.16	6020281.11	
437102	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	3/04/2017	12:11	Clean up oil, tire removal and small misc-Miscellaneous	ICALC CHAINAGE: 22.3911 Mount Lindseay Highway	025A1021 022.400m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.4 U	H24	H24	8 - 24 Hours		15/04/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	15/04/2017 0:00	NUL	502250.68	6020205.22	
437211	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	4/04/2017	14:25	Pothole to be filled with pop	MI Lindseay Hwy millstream rd	025A1021 022.600m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.6 U	R	R	Routine Mtc		15/04/2017 0:48	NCA	No Code Allocated	NUL	NUL	No Code Allocated	15/04/2017 0:25	NUL	502147.56	6020205.22	
437365	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						2	10/04/2017	12:18	Routine cleaning expressions - wheel tracks requires repairs to section of north bound lane (1-BTU/Rutting)	ICALC CHAINAGE: 22.4571 Mount Lindseay Highway northbound chainage 22.400 starting at end of Henderson Creek Bridge in guardrail section	025A1021 022.400m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.4 U	R	R	P - Notification (low)		11/04/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	11/04/2017 0:00	NUL	502250.68	6020205.22	
437366	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	10/04/2017	12:41	2 x potholes require patching (1-BTU Potholes&Debris)	ICALC CHAINAGE: 21.8071 Mount Lindseay Highway northbound chainage 21.802 right wheel track left turning lane / exit lane form BP / R/C	025A1021 021.800m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	21.8 U	D02	D02	C - 2 Days		11/04/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	11/04/2017 0:00	NUL	502250.68	6020205.22	
437840	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						3	24/04/2017	12:49	Traffic lights warning sign has been bent and requires straightening of post or replacement post installed (5-SIGN Misalignment)	ICALC CHAINAGE: 22.4281 Mount Lindseay Highway southbound chainage 22.415 left shoulder approximately 30m before Henderson Creek Bridge	025A1021 021.400m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.4 U	W01	W01	F - 1 Week		25/04/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	25/04/2017 0:00	NUL	502250.68	6020205.22	
437842	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						5	24/04/2017	12:52	Large truck tyre tread has been damaged on shoulder and requires removal (7-Litter Collection)	ICALC CHAINAGE: 22.6831 Mount Lindseay Highway northbound chainage 22.686 left shoulder approximately 50m prior to Millstream Road traffic lights in front of busstop area next to foot path	025A1021 022.600m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.6 U	W01	W01	F - 1 Week		28/04/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	28/04/2017 0:00	NUL	502147.56	6020205.22	
438276	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						3	8/05/2017	11:42	Yellow cross road warning sign requires replacement to proper position (5-SIGN Misalignment)	ICALC CHAINAGE: 21.2071 Mount Lindseay Highway southbound chainage 21.200 (Brisbane Street ) approximately 100m before South Street on approach to traffic lights	025A1021 021.200m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	21.2 U	W01	W01	F - 1 Week		12/05/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	12/05/2017 0:00	NUL	502250.68	6021281.56	
438277	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	8/05/2017	11:50	Other collection require along shoulder (7-Litter Collection)	ICALC CHAINAGE: 22.3031 Mount Lindseay Highway northbound and southbound chainage 22.301 left shoulder throughout area	025A1021 022.300m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.3 U	W02	W02	G - 2 Weeks		11/05/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	11/05/2017 0:00	NUL	502278.57	6020205.22	
438279	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	8/05/2017	11:13	Approximately 3 x potholes require patching along old patching (1-BTU Potholes&Debris)	ICALC CHAINAGE: 22.4121 Mount Lindseay Highway northbound chainage 22.422 left wheel track approximately 40m north of Henderson Creek Bridge adjacent to the Keep left unless overtaking sign	025A1021 022.400m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.4 U	D04	D04	D - 4 Days		12/05/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	12/05/2017 0:00	NUL	438278	502250.68	6020205.22
438281	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	8/05/2017	11:18	2 x potholes require patching on approach to exit (1-BTU Potholes&Debris)	ICALC CHAINAGE: 21.9821 Mount Lindseay Highway northbound chainage 21.985 and chainage left wheel track on approach to the BP / R/C exit	025A1021 021.300m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	21.9 U	D04	D04	D - 4 Days		12/05/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	12/05/2017 0:00	NUL	438278	502487.18	6020544.8
438283	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						4	15/05/2017	11:13	Old faded stop sign ahead and service road access warning sign requires permanent removal of both the signs post and footing. (7-MISC Miscellaneous)	ICALC CHAINAGE: 21.2991 Mount Lindseay Highway ( Brisbane Street ) northbound chainage 21.304 left shoulder approximately 300m north of South Street traffic lights	025A1021 021.300m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	21.3 U	W01	W01	F - 1 Week		24/05/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	24/05/2017 0:00	NUL	502271.29	6021195.17	
439256	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						2	29/05/2017	11:05	Millstream Road sign requires removal of graffiti. Lender and silver spray paint may be required (4-GRAF Graffiti)	ICALC CHAINAGE: 22.4551 MI Lindseay Highway southbound chainage 22.452 approximately 100m prior to Millstream Rd at the start of lifts bridge next to guardrail on the back of the Millstream rd guide sign	025A1021 022.400m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.4 U	M01	M01	J - 1 Month		NUL	NCA	No Code Allocated	NUL	NUL	No Code Allocated	29/05/2017 0:00	NUL	502250.68	6020205.22	
439795	025A1	025A 1 MOUNT LINDSEAY HIGHWAY (BNE BEAU)	025A						5	19/06/2017	11:27	TV requires removal from shoulder (7-Litter Collection)	ICALC CHAINAGE: 22.3221 Mount Lindseay Highway northbound chainage 22.311 left shoulder approximately 100m north of Henderson Creek Bridge	025A1021 022.300m MOUNT LINDSEAY HIGHWAY (BRESBAN FAUCESERT)	22.3 U	W01	W01	F - 1 Week		21/06/2017 0:00	NCA	No Code Allocated	NUL	NUL	No Code Allocated	21/06/2017 0:00	NUL	502299.57	6020205.22	

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defect_date	job_number	road_id	chain_start	chain_end	defect_code	defect_name	attrib_name	attrib_size	schedule	comments	activity_number	quantity	unit_name	unit_rate	amount	status_code
6/03/2017 0:00	503755	25A	21	21.1	705	7-MSC-Miscellaneous	Site Specific Take 5	0	W02	Both guardrails require the installation of bidirectional hazard marker stickers on face of guardrail approximately ( 2 x 300mm x 300mm stickers required )	45300	1	Dollars			J06
10/04/2017 0:00	503927	25A	22.4	22.5	109	1-BITU-FlushingOrBleeding	Percentage of Lane (%)	10	N	Flushing throughout both lanes requires repairs	11700	300	Square Metres			J05
15/05/2017 0:00	504087	25A	22.1	22.2	301	3-DRGE-SurfaceDrains	Reduction of Flow Area(%)	50	W02	Small land slip has dropped dirt into the gutter and is blocking flow of water   hand work required to remove debris	30500	2.5	Metres			J85
19/06/2017 0:00	504259	25A	22.3	22.4	302	3-DRGE-ObstructionPitsAndPipes	Reduction of Flow Area(%)	85	M01	End of concrete spoon drain requires removal of built up debris and reshaping to allow flow of water	30500	5	Metres			J85
10/07/2017 0:00	504644	25A	22.4	22.5	103	1-BITU-Pothole	Max Depth (mm)	50	URG	Large pothole requires patching	10500	1	Number Of			J85
25/07/2017 0:00	501135	25A	22.4	22.5	411	4-GRAF-Graffiti	Contractual Priority		W02	Graffiti on back of guide sign vissable to northbound traffic requires removal ( I love Jam )	50400	1	Number Of			J85
18/09/2017 13:18	505218	25A	21.3	21.4	501	5-SIGN-R/W/H-Missing/Dam/Dirty	Contractual Priority		M01	2x speed signs 70km/h are faded and require replacing. Posts ok 1x new sign (70 R4-1B) left hand shoulder and 1x new sign (70 R4-1B) centre median required. Ladder required.	50110	2	Number Of			J85
19/09/2017 11:46	505278	25A	21.2	21.3	504	5-DELI-GuidePosts&Delineators	Contractual Priority		W01	Guide posts are required to be installed along edge of Road to highlight the hazardous drop off into drain.	51200	6	Number Of	not relevant		J85
27/09/2017 11:25	505526	25A	21.4	21.5	501	5-SIGN-R/W/H-Missing/Dam/Dirty	Contractual Priority		M01	Keep left and right width marker have lost reflectivity.	50110	2	Number Of			J85
3/10/2017 12:44	505711	25A	22.3	22.4	103	1-BITU-Pothole	Contractual Priority		URG	1x Pothole in left wheel track requires patching repairs.	10500	1	Number Of			J85
3/10/2017 12:48	505712	25A	22.3	22.4	301	3-DRGE-SurfaceDrains	Contractual Priority		D02	Approximately 60m of surface drain is obstructed and water is pooling. Approximately 80% of flow reduced cleaning repairs required.	30500	60	Metres			J85
19/10/2017 15:05	506890	25A	22.5	22.6	103	1-BITU-Pothole	Contractual Priority		URG	Large potholes require patching asap	10500	3	Number Of			J85
23/11/2017 13:50	508334	25A	22.6	22.7	103	1-BITU-Pothole	Contractual Priority		PR99	Emergency Pothole patching required	10500	2	Number Of			J85
23/11/2017 14:05	508337	25A	22.6	22.7	103	1-BITU-Pothole	Contractual Priority		PR99	Emergency patching required	17031	2.49	Cubic Metres			J85
24/11/2017 17:15	508365	25A	22.6	22.7	601	6-INCI-IncidentResponse	Cancelled by TMC ?		PR99	Multiple potholes	45300	0	Dollars			J85
24/11/2017 20:20	508368	25A	22.5	22.6	602	6-INCI-SecondaryIncident	Day or Night		PR99	Repair pothole	45300	0	Dollars			J85
18/12/2017 15:37	509311	25A	22.3	22.4	103	1-BITU-Pothole	Contractual Priority		URG	1x Large gauge in left wheel track requires patching repairs. Approximately 1200mm x 300mm. Sims no.61523	10500	1	Number Of			J85

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