

**From:** [Julie Mitchell](#)  
**To:** [Simon G Cook](#)  
**Subject:** FW: FYI ONLY - New RTI Application by ABC News - Josh Bavas - Reports regarding the implementation European train control system (RTI-86)  
**Date:** Tuesday, 18 December 2018 2:46:00 PM

---

**From:** Louise Vasta

**Sent:** Tuesday, 18 December 2018 2:46 PM

**To:** Executive Leadership Team ; Anita Hansen ; Katherine A Mackenzie ; Natalie Gault ; Mary Weaver ; Thomas A Hilston ; Katey S Elenitsas ; Media ; GMs\_All TMR ; Lloyd J Carter ; Jeffrey D Sparks ; Shelley M Schmaling ; SLT Executive Coordinators ; TMR DLO ; Miguel Holland ; Translink Media ; Informationrequests ; Arnika Z Sencariuc ; Jodie M Lewis-Chapman ; Jude A Wallace ; Peter Y Brown ; Leah Rogash ; Brigid E Murray ; Graeme J Healey ; Helen Adcock ; Louise Vasta ; Danielle A Wills ; DDG.PPI

**Cc:** tam.vanalphen@ministerial.qld.gov.au; MinisterBaileyMedia@ministerial.qld.gov.au; Steven.Patch@ministerial.qld.gov.au; ReportingandSystemsSupport ;

Finn.McCarthy@ministerial.qld.gov.au; Brett.Reed@ministerial.qld.gov.au; Simon G Cook

**Subject:** FYI ONLY - New RTI Application by ABC News - Josh Bavas - Reports regarding the implementation European train control system (RTI-86)

A new application under the provisions of the *Right to Information Act 2009* has been received by the department from ABC News - Josh Bavas.

The application requests access to:

*"Documents, emails or reports regarding problems and/or delays experienced with the implementation of the European Train Control System on the Queensland rail network. Over the last 18 months (July 2017 to Dec 2018).*

*Time period / date range for request: July 2017 - Dec 2018 inclusive."*

Considering the scope of this application, if you believe any of the areas under your responsibility may hold documents, could you please let me know as soon as possible. This is to ensure that all responsive documents are identified.

In view of the type of information requested, I take this opportunity to advise you of the application. Before any documents are released to the applicant they will be made available for inspection to all interested internal parties. Should you wish to view the documents please advise me accordingly by e-mail.

This notice is issued in line with the departmental Executive Consultation Policy and is submitted for your information only. **This is not a request for information.** If required, a separate request for the relevant information will be sent to the relevant areas.

Please note the responsibilities of Divisions contained in the Executive Consultation Policy. In order for the Director-General and the Minister to be prepared to answer questions from media organisations or political parties, responsible divisions/branches should be prepared to provide the Director-General and/or Minister's Office with advice about the released material and its particular sensitivity or significance.

Kind regards

**Louise Vasta**

Principal Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001  
07 3066 7105  
[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

**From:** [Julie Mitchell](#)  
**To:** [Josh M Hannan](#)  
**Subject:** Fwd: FYI ONLY - RTI Application by Fairfax Media - Felicity Caldwell - Adani Carmichael Mine (135/05307) - documents have been supplied  
**Date:** Tuesday, 18 December 2018 1:20:57 PM  
**Attachments:** [135-05307 Release docs.pdf](#)  
[ATT00001.htm](#)

---

**Julie Mitchell**

**PSM BE Civil MBA MEM RPEQ GAICD**

Deputy Director-General | Policy Planning and Investment |  
Department of Transport and Main Roads

Begin forwarded message:

**From:** "Louise Vasta" <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>  
**To:** "Executive Leadership Team"  
<[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>, "Mary Weaver"  
<[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>, "Natalie Gauld"  
<[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>, "Thomas A Hilston"  
<[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>, "Media" <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>,  
"TMR DLO" <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>, "Translink Media"  
<[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>, "Informationrequests"  
<[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>, "Miguel Holland"  
<[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>, "Jodie M Lewis-Chapman"  
<[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>, "Jude A Wallace"  
<[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>, "Peter Y Brown"  
<[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>, "Leah Rogash"  
<[Leah.M.ROGASH@tmr.qld.gov.au](mailto:Leah.M.ROGASH@tmr.qld.gov.au)>, "Arnika Z Sencariuc"  
<[Arnika.Z.Sencariuc@tmr.qld.gov.au](mailto:Arnika.Z.Sencariuc@tmr.qld.gov.au)>, "Brigid E Murray"  
<[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>, "DDG.PPI"  
<[DDG.PPI@tmr.qld.gov.au](mailto:DDG.PPI@tmr.qld.gov.au)>, "Lauren K Edminson"  
<[Lauren.k.Edminson@tmr.qld.gov.au](mailto:Lauren.k.Edminson@tmr.qld.gov.au)>  
**Cc:** "[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)"  
<[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)>, "Helen Adcock"  
<[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>, "Louise Vasta"  
<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>, "Danielle A Wills"  
<[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>, "Graeme J Healey"  
<[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>, "[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)"  
<[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)>,  
"[Finn.McCarthy@ministerial.qld.gov.au](mailto:Finn.McCarthy@ministerial.qld.gov.au)"  
<[Finn.McCarthy@ministerial.qld.gov.au](mailto:Finn.McCarthy@ministerial.qld.gov.au)>,  
"[Brett.Reed@ministerial.qld.gov.au](mailto:Brett.Reed@ministerial.qld.gov.au)" <[Brett.Reed@ministerial.qld.gov.au](mailto:Brett.Reed@ministerial.qld.gov.au)>,  
"[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)"  
<[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)>, "Amit I Trivedi"  
<[Amit.I.Trivedi@tmr.qld.gov.au](mailto:Amit.I.Trivedi@tmr.qld.gov.au)>  
**Subject:** FYI ONLY - RTI Application by Fairfax Media - Felicity Caldwell - Adani Carmichael Mine (135/05307) - documents have been supplied

Good afternoon Julie

Back on 30 April 2018 we issued our access decision on the RTI application by Fairfax Media - Felicity Caldwell relating to Adani Carmichael Mine.

Earlier today the applicant paid all outstanding charges and have been supplied with a copy of the relevant documents (copy attached).

Kind regards

**Louise Vasta**

Principal Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 7105

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

**From:** [Julie Mitchell](#)  
**To:** [Donna C Barateta](#)  
**Subject:** FW: FYI ONLY - RTI Application by Seven Network (RTI-42) - documents proposed for release  
**Date:** Wednesday, 12 December 2018 12:09:00 PM  
**Attachments:** [RTI-42 Proposed Release.pdf](#)

---

**From:** Helen Adcock

**Sent:** Wednesday, 12 December 2018 7:20 AM

**To:** Amanda Yeates ; Anne E Moffat ; Crystal Y Brown ; Donna C Barateta ; Josh M Hannan ; Julie Mitchell ; Mandy L Bird ; Matthew J Longland ; Mike J Stapleton ; Neil Scales ; Tracy A O'Bryan ; Mary Weaver ; Natalie Gauld ; Thomas A Hilston ; Media ; TMR DLO ; Translink Media ; Informationrequests ; Miguel Holland ; Jodie M Lewis-Chapman ; Jude A Wallace ; Peter Y Brown ; Leah Rogash ; Arnika Z Sencariuc ; Brigid E Murray ; DDG.PPI ; Simon G Cook ; Leith P Knight

**Cc:** tam.vanalphen@ministerial.qld.gov.au; MinisterBaileyMedia@ministerial.qld.gov.au; Steven.Patch@ministerial.qld.gov.au; Graeme J Healey ; Louise Vasta ; Danielle A Wills ; Brett.Reed@ministerial.qld.gov.au; Maxine Butler

**Subject:** FYI ONLY - RTI Application by Seven Network (RTI-42) - documents proposed for release

Good morning Julie and Tam

Back on 26 November 2018, Alison Sandy of the Seven Network lodged an RTI application requesting access to:

*Documents, since 1 January 2018, specifically internal correspondence from TMR to the RTI Unit including any related ministerial/executive briefing notes and attachments in relation to previous RTI application 135/06059.*

*Edited copies of documents with exempt material redacted is acceptable. However, consent is not given to documents being deemed irrelevant without consultation. If emails are captured, please limit to the final thread of the conversation.*

All relevant documents have been identified and a copy of the documents in the format proposed for release are attached to this email (60 A4 pages).

This application in total took 5 hours or less to process, therefore there are no processing charges payable.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision and the documents will be issued to the applicant on 19 December 2018.

***NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.***

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001  
07 3066 0709  
[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Jennifer M Grace](#)  
**Subject:** Fwd: FYI ONLY - RTI Application by The Courier-Mail (135/05414) - documents proposed for release  
**Date:** Tuesday, 6 February 2018 12:07:42 PM  
**Attachments:** [135-05414 - Proposed documents for release.pdf](#)  
[ATT00001.htm](#)

---

Are we happy with this ?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

Begin forwarded message:

**From:** "Helen Adcock" <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>  
**To:** "Executive Leadership Team"  
<[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>, "Anita Hansen"  
<[Anita.Z.Hansen@tmr.qld.gov.au](mailto:Anita.Z.Hansen@tmr.qld.gov.au)>, "Natalie Gauld"  
<[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>, "Thomas A Hilston"  
<[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>, "Katey S Elenitsas"  
<[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>, "Media" <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>,  
"TMR DLO" <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>, "Translink Media"  
<[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>, "Informationrequests"  
<[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>, "Amber J Hawkins"  
<[Amber.Hawkins@translink.com.au](mailto:Amber.Hawkins@translink.com.au)>, "Miguel Holland"  
<[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>, "Narelle M Townsend"  
<[narelle.m.townsend@tmr.qld.gov.au](mailto:narelle.m.townsend@tmr.qld.gov.au)>, "Jodie M Lewis-Chapman"  
<[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>, "Jude A Wallace"  
<[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>, "Peter Y Brown"  
<[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>, "Kevin P Merrick"

<[kevin.p.merrick@tmr.qld.gov.au](mailto:kevin.p.merrick@tmr.qld.gov.au)>, "Brigid E Murray"  
<[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>  
Cc: "[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)"  
<[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)>,  
"[tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au)"  
<[tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au)>,  
"[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)"  
<[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)>,  
"[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)"  
<[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)>,  
"[Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)"  
<[Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)>, "Louise Vasta"  
<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>, "Rachel C Dando"  
<[rachel.c.dando@tmr.qld.gov.au](mailto:rachel.c.dando@tmr.qld.gov.au)>

**Subject: FYI ONLY - RTI Application by The Courier-Mail (135/05414) - documents proposed for release**

Good morning Neil and Emily

Back on 12 December 2017 The Courier-Mail lodged an RTI application requesting access to:

*Emails to/from Neil Scales, Director-General, Department of Transport and Main Roads relating to any Courier-Mail questions and/or newspaper stories about (or linked to) the New Generation Rollingstock Project. This should include any emails mentioning reporters Kelmeny Fraser or Jessica Marszalek.*

*Timeframe: 1 February 2017 - 12 December 2017.*

The document location stage of the application has now been completed and we have identified all relevant documents. A copy of the documents are attached to this email (51 A4 pages).

This application in total took 7.50 plus hours. The applicant will be charged approximately \$223.50 and this amount will need to be paid prior to the documents being supplied.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision will be issued to the applicant on **Friday, 9 February 2018**.

**NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.**

Kind regards,

**Helen Adcock**

Principal Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
P: (07) 07 3066 0709 | F: (07) 07 3066 7022

E: [contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)  
W: <http://www.tmr.qld.gov.au>

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Jennifer M Grace](#)  
**Subject:** Fwd: FYI ONLY - RTI Application by ABC News (135/05467) - documents proposed for release  
**Date:** Tuesday, 6 March 2018 1:41:20 PM  
**Attachments:** [135-05467 - Monthly Dashboard Data.pdf](#)  
[ATT00001.htm](#)

---

You don't exist

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

Begin forwarded message:

**From:** Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>  
**Date:** 6 March 2018 at 7:39:02 am AEST  
**To:** Executive Leadership Team  
<[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>, Anita Hansen  
<[Anita.Z.Hausen@tmr.qld.gov.au](mailto:Anita.Z.Hausen@tmr.qld.gov.au)>, Natalie Gauld  
<[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>, Thomas A Hilston  
<[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>, Katey S Elenitsas  
<[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>, Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>, TMR  
DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>, Translink Media  
<[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>, Informationrequests  
<[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>, Amber J Hawkins  
<[Amber.Hawkins@translink.com.au](mailto:Amber.Hawkins@translink.com.au)>, Miguel Holland  
<[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>, Narelle M Townsend  
<[narelle.m.townsend@tmr.qld.gov.au](mailto:narelle.m.townsend@tmr.qld.gov.au)>, Jodie M Lewis-Chapman  
<[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>, Jude A Wallace  
<[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>, Peter Y Brown

<[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>, Kevin P Merrick  
<[kevin.p.merrick@tmr.qld.gov.au](mailto:kevin.p.merrick@tmr.qld.gov.au)>, Brigid E Murray  
<[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>, Paul J Scott  
<[paul.j.scott@tmr.qld.gov.au](mailto:paul.j.scott@tmr.qld.gov.au)>

**Cc:** "[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)"

<[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)>,  
"tim.shipstone@ministerial.qld.gov.au"

<[tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au)>,  
"MinisterBaileyMedia@ministerial.qld.gov.au"

<[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)>,  
"Steven.Patch@ministerial.qld.gov.au"

<[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)>,  
"Emily.Brogan@ministerial.qld.gov.au"

<[Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)>, Graeme J Healey

<[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>, Louise Vasta

<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>, Helen Adcock

<[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>

**Subject: FYI ONLY - RTI Application by ABC News (135/05467) - documents proposed for release**

Good morning Neil and Mins Office

Back on 15 January 2018 ABC News lodged an RTI application requesting access to:

*"Spreadsheet containing the number of substantial cyber security threats (hacks or near hacks) which have occurred to the department's transport systems between 1 January 2017 to 31 December 2017."*

The document location stage of the application has now been completed and we have identified all relevant information. A copy of the documents are attached to this email (1 A4 page).

This application in total took 5 hours or less to process, therefore there are no processing charges payable.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision and the relevant documents will be issued to the applicant on Friday 9 March 2018.

**NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.**

Kind regards,

**Louise Vasta**

Principal Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 07 3066 7105 | F: (07) 07 3066 7022

E: [contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

W: <http://www.tmr.qld.gov.au>

	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	
Malicious Websites Blocked	81,091	65,068	154,970	59,967	88,526	221,678	64,578	1,087,250	219,585	218,382	102,251	126,639	146,485	Statistics from our Websense Internet proxy that monitors and blocks 'events'
Network Security Events	454,875	548,726	572,217	1,222,146	923,627	955,263	1,044,982	1,402,536	800,399	402,876	691,244	557,199	305,168	Comes from our network Intrusion detection 'event' monitoring.
Email Viruses Detected	421	326	1,541	208	220	406	462	66	56	48	88	61	63	Statistics from McAfee reports
Desktop Viruses Detected	210	118	200	98	202	123	86	65	222	243	319	221	187	Statistics from McAfee reports
Legitimate	976,031	1,144,416	1,354,881	1,145,860	1,365,428	1,432,812	762,351	995,601	998,272	1,406,674	1,325,850	1,100,556	1,107,524	Comes from McAfee gateway products
Spam (Blocked)	1,412,566	3,077,096	2,539,070	2,354,671	1,612,264	1,561,206	1,384,524	1,051,425	1,062,761	1,468,513	1,399,606	888,000	996,266	Comes from McAfee gateway products, blocked at the gateway.
Total	2,388,597	4,221,512	3,893,951	3,500,531	2,977,692	2,994,018	2,146,875	2,047,026	2,061,033	2,875,187	2,725,456	1,988,556	2,103,790	
Phishing and Spam Emails Reported to phishing mailbox	1,562	1,535	2,205	1,623	1,905	1,775	1,574	1,486	1,419	1,807	1,302	1,169	1,382	Email reported to phishing mailbox

Additional information: TMR categorises most information security events or near misses as 'security incidents'. Any events not categorised might include, but not limited to , a user receiving a phishing email. By contrast, a user receiving a phishing email and opening the email would be classified as a security incident.

It should also be noted that all of the above recorded security incidents were either prevented or detected by the TMR Information Security Unit and resolved in a timely manner.

**From:** [Neil Scales](#)  
**To:** [Graeme J Healey](#)  
**Cc:** [Jennifer M Grace](#)  
**Subject:** Re: Check In  
**Date:** Friday, 16 March 2018 10:40:52 AM

---

Don't suffer in silence !!

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 16 Mar 2018, at 10:40 am, Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)> wrote:

Thanks jenny appreciate the email. Yes there is a lot on at the moment, particularly with Ministerial applications. I am meeting with the Ministers Office this afternoon to discuss all of the applications for them.

And yes if I/we need anything, or some trees shaken I will let you know.

Kind regards,

**Graeme Healey**

Director | RTI, Privacy and Complaints Management

**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: [\(07\) 306 67102](#) | F: [\(07\) 306 67022](#)

E: [graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)

W : <http://www.tmr.qld.gov.au/>

---

**From:** Jennifer M Grace

**Sent:** Friday, 16 March 2018 10:28 AM

**To:** Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>

**Cc:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>

**Subject:** Check In

Thanks Graeme

Just a quick check in with your team... looking at the update there is a fair amount of current and new work coming through.

Please let Neil and I know if you need anything..

Jenny

**Jennifer Grace**

Chief Operations Officer

**Office Of The Director-General** | Department of Transport and Main Roads

Floor 35 | [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667112](#)

M: NR

E: [jennifer.m.grace@tmr.qld.gov.au](mailto:jennifer.m.grace@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Jennifer M Grace](#)  
**Subject:** Fwd: FYI ONLY - RTI Application by Seven Network (135/05492) - documents proposed for release  
**Date:** Friday, 23 March 2018 4:08:27 PM

---

Ok ?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

Begin forwarded message:

**From:** Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>

**Date:** 23 March 2018 at 11:46:53 am AEST

**To:** Executive Leadership Team

<[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>, Mary Weaver

<[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>, Natalie Gauld

<[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>, Thomas A Hilston

<[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>, Katey S Elenitsas

<[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>, Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>, TMR

DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>, Translink Media

<[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>, Informationrequests

<[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>, Amber J Hawkins

<[Amber.Hawkins@translink.com.au](mailto:Amber.Hawkins@translink.com.au)>, Miguel Holland

<[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>, Narelle M Townsend

<[narelle.m.townsend@tmr.qld.gov.au](mailto:narelle.m.townsend@tmr.qld.gov.au)>, Jodie M Lewis-Chapman

<[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>, Jude A Wallace

<[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>, Peter Y Brown

<[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>, Kevin P Merrick

<[kevin.p.merrick@tmr.qld.gov.au](mailto:kevin.p.merrick@tmr.qld.gov.au)>, Brigid E Murray

<[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>, Paul J Scott  
<[paul.j.scott@tmr.qld.gov.au](mailto:paul.j.scott@tmr.qld.gov.au)>  
Cc: "[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)"  
<[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)>,  
"[tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au)"  
<[tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au)>, "[zoe.russell@ministerial.qld.gov.au](mailto:zoe.russell@ministerial.qld.gov.au)"  
<[zoe.russell@ministerial.qld.gov.au](mailto:zoe.russell@ministerial.qld.gov.au)>,  
"[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)"  
<[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)>,  
"[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)"  
<[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)>, Graeme J Healey  
<[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>, Louise Vasta  
<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>, Helen Adcock  
<[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>  
**Subject: FYI ONLY - RTI Application by Seven Network (135/05492) - documents proposed for release**

Good morning Neil and Tam, back on 23 January 2018 Seven Network lodged an RTI application requesting access to:

*"30 Ministerial Briefing Notes and attachments provided to the Minister prior to and including 23 January 2018 that are not related to:*

- 1. Administrative duties, ie. approving someone's holiday, catering expense or other internal staffing requirement*
- 2. Invitation/event/awards proceedings that the Minister has been invited to and needs to respond to*
- 3. Documents that have been designed specifically and used in Cabinet or Parliament; and*
- 4. Overseas travel reports - ie. reports by people who have travelled overseas discussing the trip.*

*Briefing notes are to be on different subjects, ie. if there is more than one briefing note on the same issue, please only include the most recent.*

*Exclude duplicates, documents that have already been publicly released, media statements/reports/articles and correspondence with media and drafts except where there is no final report."*

The document location stage of the application has now been completed. I have worked with the relevant divisions to review all responsive documents and their feedback has been taken into consideration in preparing the proposed documents. I will deliver folders with copies of the documents shortly.

The applicant will be charged approximately \$800.00 and this amount will need to be paid prior to the documents being supplied.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision will be issued to the applicant on 27 March 2018.

***NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the***

*final version released to an applicant.*

Kind regards,

**Graeme Healey**

Director | RTI, Privacy and Complaints Management

**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 07 3066 7102 | F: (07) 07 3066 7022

E: [graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)

W: <http://www.tmr.qld.gov.au>

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Dave Stewart](#)  
**Subject:** Fwd: FYI ONLY - RTI Application by Energy & Resource Insights - Upgrade of the Elgin-Moray Road and the Moray-Carmichael Road (135/05366) - documents have been supplied  
**Date:** Monday, 16 April 2018 4:35:54 PM  
**Attachments:** [r\\_135-05366\\_Release\\_docs.pdf](#)  
[ATT00001.htm](#)

---

FYI

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

Begin forwarded message:

**From:** "Frank J White" <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>  
**To:** "Executive Leadership Team"  
<[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>, "Mary Weaver"  
<[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>, "Natalie Gauld"  
<[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>, "Thomas A Hilston"  
<[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>, "Katey S Elenitsas"  
<[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>, "Media" <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>,  
"TMR DLO" <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>, "Translink Media"  
<[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>, "Informationrequests"  
<[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>, "Amber J Hawkins"  
<[Amber.Hawkins@translink.com.au](mailto:Amber.Hawkins@translink.com.au)>, "Miguel Holland"  
<[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>, "Narelle M Townsend"  
<[narelle.m.townsend@tmr.qld.gov.au](mailto:narelle.m.townsend@tmr.qld.gov.au)>, "Jodie M Lewis-Chapman"  
<[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>, "Jude A Wallace"  
<[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>, "Peter Y Brown"  
<[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>, "Kevin P Merrick"

<[kevin.p.merrick@tmr.qld.gov.au](mailto:kevin.p.merrick@tmr.qld.gov.au)>, "Brigid E Murray"  
<[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>, "Patrick D Aprile"  
<[patrick.d.aprile@tmr.qld.gov.au](mailto:patrick.d.aprile@tmr.qld.gov.au)>  
Cc: "[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)"  
<[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)>,  
"[tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au)"  
<[tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au)>,  
"[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)"  
<[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)>,  
"[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)"  
<[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)>,  
"[Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)"  
<[Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)>, "Helen Adcock"  
<[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>, "Louise Vasta"  
<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>, "Graeme J Healey"  
<[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>

**Subject: FYI ONLY - RTI Application by Energy & Resource Insights - Upgrade of the Elgin-Moray Road and the Moray-Carmichael Road (135/05366) - documents have been supplied**

Good afternoon Neil, back on 10 April 2018 we issued our access decision on the RTI application by Energy & Resource Insights relating to Upgrade of the Elgin-Moray Road and the Moray-Carmichael Road. Last week the applicant paid all outstanding charges and today a copy of the relevant documents has been supplied.

Kind regards,

**Frank White**

A/ Principal Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 07 3066 0721 | F: (07) 07 3066 7022

E: [contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

W: <http://www.tmr.qld.gov.au>

**From:** [Neil Scales](#)  
**To:** [Jennifer M Grace](#)  
**Subject:** FW: External review 313712 (Council ref RTI2017-18-11)  
**Date:** Wednesday, 2 May 2018 6:32:00 AM  
**Attachments:** [FollowMeScan\\_20180426155218.pdf](#)

---

As discussed  
Kind regards

**Neil Scales**

Director-General  
Department of Transport and Main Roads  
Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001  
P: (07) 30667316 | F: (07) 30667122  
E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Frank J White  
**Sent:** Tuesday, 1 May 2018 6:05 PM  
**To:** Neil Scales  
**Cc:** Graeme J Healey ; Helen Adcock  
**Subject:** FW: External review 313712 (Council ref RTI2017-18-11)

Good evening Neil,

You may recall that earlier this year we sought a review of a Redland City Council RTI decision to release the two funding agreements for the Southern Moreton Bay Islands ferry service. The Office of the Information Commissioner has now sent us its preliminary view (attached). In summary, the OIC's view is that there is no basis for refusing access to these documents. On the basis of this view, I would recommend that we withdraw the application for review. If we were to proceed, it is likely that the OIC would issue a decision which is unfavourable to TMR. Please let me know if you would like to discuss. The OIC has set a deadline of 11 May for our response.

Thanks and regards

**Frank White**

Acting Principal Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
P: (07) 3066 0721 | F: (07) 3066 7022  
E: [frank.j.white@tmr.qld.gov.au](mailto:frank.j.white@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Administration - OIC [<mailto:administration@oic.qld.gov.au>]

**Sent:** Thursday, 26 April 2018 4:19 PM

**To:** contactRTI <[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)>

**Subject:** External review 313712 (Council ref RTI2017-18-11)

**Attn: Mr Frank White**

Dear Mr Healey

Please see attached correspondence from the Office of the Information Commissioner, by email only. Enclosures will be transferred by way of File Catalyst.

Regards

Jim Forbes

**Principal Review Officer**

Office of the Information Commissioner

PO Box 10143, Adelaide Street, Brisbane Q 4000

P: 07 3234 7373

[Internet](#) – [Twitter](#) – [YouTube](#) – [News subscription](#)

*Our vision: An informed Queensland that values and respects information rights and responsibilities*



Please consider the environment before printing this email

---

This email is intended only for the addressee. If you are not the intended addressee and this message has been sent to you by mistake, please notify the Office of the Information Commissioner immediately by phone or email, destroy any hard copies of the email and delete it from your computer system network. Any legal privilege or confidentiality is not waived or destroyed by the mistake.



Council Ref: RTI2017-18-11  
Our Ref: 313712

26 April 2018

**Attention: Mr Frank White**

Mr Graeme Healey  
Director (RTI Privacy and Complaints Management)  
Department of Transport and Main Roads

**By email only: [contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)**

Dear Mr Healey

**External review of decision under the *Right to Information Act 2009***

I refer to Mr White's telephone conversation with Jim Forbes of this Office on 19 April 2018.

The purpose of this letter is to convey a preliminary view on the issues in this review.<sup>1</sup>

**Information in issue**

The information in issue consists of two Funding Agreements for Ferry Operations to Southern Moreton Bay Islands, between the Department of Transport and Main Roads (**Department**) and the Redlands City Council (**Council**), and covering correspondence (Agreements).

Council decided to release the Agreements, contrary to the Department's objections.

**Department's objections**

The Department submits that disclosure of the Agreements would, on balance, be contrary to the public interest,<sup>2</sup> as disclosure could reasonably be expected to:

- prejudice an agency's ability to obtain confidential information,<sup>3</sup> and
- cause a public interest harm, by divulging information of a confidential nature that was communicated in confidence by or for another government.<sup>4</sup>

**Onus**

Section 87(2) of the RTI Act provides that if the decision under external review is a disclosure decision,<sup>5</sup> the participant in the external review application who opposes it has the onus of establishing that a decision not to disclose the information is justified or that the Information Commissioner should give a decision adverse to the access applicant.

<sup>1</sup> This preliminary view sets out OIC's current assessment of the issues in this external review. This is not a decision but a process designed to encourage informal resolution of the external review, and to provide you with an opportunity to put forward your case. If you choose to provide additional relevant information supporting your case, it will be considered by the OIC decision maker before any final decision is made.

<sup>2</sup> Under section 47(3)(b) and in accordance with section 49 of the *Right to Information Act 2009 (Qld)* (RTI Act).

<sup>3</sup> Schedule 4, part 3, item 16 of the RTI Act.

<sup>4</sup> Schedule 4, part 4, section 8 of the RTI Act.

<sup>5</sup> 'Disclosure decision' is defined in section 87(3)(a) of the RTI Act as a decision to disclose a document or information contrary to the views of a relevant third party obtained under section 37 of the RTI Act.

In this case, the decision under review is Council's decision to disclose requested information. Accordingly, the Department carries the onus of establishing that information to which the Council's decision granted access should not be disclosed under the RTI Act.

My preliminary view is that the Department has not discharged its onus of establishing that a decision not to disclose this information is justified.

### **Preliminary view**

#### ***Information already released***

The Department should be aware that Council has already released a considerable amount of information to the applicant, including, significantly, documents appearing to disclose the amount payable by Council to the Department (via Translink) under each of the Agreements in issue. Copies of relevant documents will be forwarded by way of File Catalyst transfer – see especially page 37 of the 'Administrative Release' bundle. This released information would appear to greatly diminish any sensitivity the Agreements in issue might otherwise be argued to have possessed.

#### ***Prejudice ability to obtain confidential information***

The Department's external review application states that Council '*did not give sufficient weight to the department's and the Council's ability to obtain confidential information in the future*'.

My preliminary view is that this factor does not arise for consideration in this case, and therefore merits no weight in balancing the public interest. Council's decision to disclose the information indicates it plainly did not apprehend any such prejudice to its ability to obtain confidential information in the future, and there is nothing in the information before me to suggest the Department would suffer any such prejudice.

The information in issue comprises formal agreements between two levels of government, entered into to:

- 'promote and improve public transport to all communities in Redland City', and
- 'reduce the costs of living and broaden the economic benefits to' named areas.<sup>6</sup>

I do not think it reasonable to expect that relevant government entities would decline to negotiate with and communicate information to one another in the future and thus prejudice the important public interests sought to be furthered via the Deeds, simply because those Deeds might become open to public examination.

#### ***Affecting relations with other governments***

My preliminary view is that the Agreements cannot be subject to the application of this public interest harm factor. The Information Commissioner has previously determined that the words '*another government*' do not extend to Queensland local government authorities.<sup>7</sup>

<sup>6</sup> Recitals B and C to the July 2015 Agreement.

<sup>7</sup> *Santoro, MLA and Department of Main Roads; Brisbane City Council (Third Party) (2000) 5 QAR 405*, at paragraphs 16-27. This decision considered section 38 of the former *Freedom of Information Act 1992 (Qld)*, on which schedule 4, part 4, section 1 of the RTI Act is based; relevant phrasing is identical. This decision was also subsequently affirmed on judicial review: *Brisbane City Council v Albietz* [2001] QSC 160.

## Balancing the public interest

As I can identify no considerations favouring nondisclosure of the Agreements, the RTI Act's pro-disclosure bias mandates disclosure of these documents. Even if there did exist factors favouring nondisclosure, my preliminary view is that the significant public interest in:

- enhancing the transparency and accountability of both the Department and Council for their dealings with one another and public transport funding decisions,<sup>8</sup>
- fostering positive and informed debate on matters of serious interest, that is, the provision of public transport services within Council's service area;<sup>9</sup> and
- ensuring effective oversight of expenditure of public monies, in view of Council's obligations under the Agreements,<sup>10</sup>

each weigh heavily in favour of disclosure of the Agreements.

These documents directly concern the provision of important public services to the Redland City community. Their disclosure would enable that community and other interested members of the public to scrutinise the dealings between the government agencies responsible for the provision of those services, and ensure the accountability of those agencies for their decisions in this regard. These considerations are, in my preliminary view, sufficient to displace any that might tell against disclosure, and therefore to tip the balance of the public interest in favour of disclosure in this case.

## Next steps

If the Department accepts OIC's preliminary view, or does not wish to continue with the review, you do not need to do anything further. If I do not hear from you by **11 May 2018**, OIC will proceed on the basis the Department accepts our preliminary view and withdraws its objections to disclosure. We will ask Council to release the Agreements to the access applicant, finalise the review under section 90(4) of the RTI Act, and close our file. No formal decision will be issued.<sup>11</sup>

If the Department does not agree with OIC's preliminary view, please provide a submission supporting the Department's case by **11 May 2018**. **Enclosed** is the OIC guide on providing submissions in an external review.

If you have any questions, you can contact OIC by writing to the above address, emailing [administration@oic.qld.gov.au](mailto:administration@oic.qld.gov.au) or telephoning Jim Forbes, Principal Review Officer, on 07 3234 7373.

Yours sincerely

NR



Louisa Lynch

A/Right to Information Commissioner

Encl External review – a guide for making a submission to OIC

<sup>8</sup> Schedule 4, part 2 item 1 of the RTI Act.

<sup>9</sup> Schedule 4, part 2, item 2 of the RTI Act.

<sup>10</sup> Schedule 4, part 2, item 4 of the RTI Act.

<sup>11</sup> If this matter is resolved informally, that is, without a formal decision being issued, there will be no right of appeal under the RTI Act.

## **A guide for making a submission on external review**

---

During an external review, the Office of the Information Commissioner (OIC) may invite you to provide a submission supporting your case.

### **What is a submission?**

A submission is any information you give to OIC during the external review which you want OIC to consider. A submission does not have to be in writing. OIC staff will make a note of any information you provide over the phone which is relevant to the review and this information may be treated as a submission.

You may only get one opportunity during the external review to make a written submission supporting your case. It is important that your submission is detailed and complete. It does not need to be long or use legal terms. It is an opportunity for you to express your views in your own words and to provide OIC with information which might change OIC's view.

It is an offence to give information to OIC that is false or misleading.

### **Will anyone else be able to see my submission?**

The external review process is open and transparent. As a general rule the submissions from external review participants are not treated as confidential. If an external review submission contains information relevant to the issues being decided, and will negatively affect another external review participant, that information contained in the submission will be communicated to other participants.<sup>12</sup>

OIC is not permitted to reveal information which may be exempt or contrary to the public interest to release. If a submission contains this type of information, OIC is not permitted to disclose that information.<sup>13</sup>

If all of the issues on external review are not resolved informally, OIC will make a formal written decision to finalise the review. Formal decisions are published on OIC's website and generally contain:

- the names of participants to the external review
- all the facts relied on
- details of the law used
- details of a submission made by the participants; and
- reasons for the decision.

### **When is my submission due?**

OIC will tell you when your submission is due. Your submission must reach OIC by the due date. If OIC does not receive your submission by this time, we will take that to mean that:

- you accept the preliminary view (OIC may then close the file or resolve a particular issue); or
- you do not object to information being disclosed if you are a third party (OIC may then ask the agency to give access to the relevant information).

If you are unable to meet the timeframe, you must contact OIC as soon as possible to request an extension of time to provide your submission. A request must be made in writing and before the due date for submission. You must also provide reasons for requesting the extension.

OIC will then consider your request and decide whether to allow you further time. It is in the interests of all participants that external reviews are resolved quickly and OIC will not grant an extension of time in all cases.

<sup>12</sup> This is a matter of procedural fairness. Procedural fairness requires that parties to the external review whose interests would be adversely affected by specific information be given the opportunity to assess and respond to that information.

<sup>13</sup> Section 108(1) RTI Act.

**From:** [Neil Scales](#)  
**To:** [Frank J White](#)  
**Cc:** [Graeme J Healey](#); [Helen Adcock](#); [Jennifer M Grace](#)  
**Subject:** RE: External review 313712 (Council ref RTI2017-18-11)  
**Date:** Wednesday, 9 May 2018 5:18:00 PM

---

Agreed

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Frank J White

**Sent:** Wednesday, 9 May 2018 4:12 PM

**To:** Neil Scales

**Cc:** Graeme J Healey ; Helen Adcock ; Jennifer M Grace

**Subject:** RE: External review 313712 (Council ref RTI2017-18-11)

Good afternoon Neil,

I am wondering whether you agree to us withdrawing our application for review of Redland City Council's RTI decision. I would be grateful if you could let me know by this Friday, as the OIC will close our application if we do not respond by Friday.

Thanks and regards

**Frank White**

Acting Principal Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 3066 0721

E: [frank.j.white@tmr.qld.gov.au](mailto:frank.j.white@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Frank J White

**Sent:** Tuesday, 1 May 2018 6:05 PM

**To:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>

**Cc:** Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Helen Adcock

<[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>

**Subject:** FW: External review 313712 (Council ref RTI2017-18-11)

Good evening Neil,

You may recall that earlier this year we sought a review of a Redland City Council RTI decision to release the two funding agreements for the Southern Moreton Bay Islands ferry service.

The Office of the Information Commissioner has now sent us its preliminary view (attached). In summary, the OIC's view is that there is no basis for refusing access to these documents. On the basis of this view, I would recommend that we withdraw the application for review. If we were to proceed, it is likely that the OIC would issue a decision which is unfavourable to TMR. Please let me know if you would like to discuss. The OIC has set a deadline of 11 May for our response.

Thanks and regards

**Frank White**

Acting Principal Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 3066 0721 | F: (07) 3066 7022

E: [frank.j.white@tmr.qld.gov.au](mailto:frank.j.white@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Administration - OIC [<mailto:administration@oic.qld.gov.au>]

**Sent:** Thursday, 26 April 2018 4:19 PM

**To:** contactRTI <[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)>

**Subject:** External review 313712 (Council ref RTI2017-18-11)

**Attn: Mr Frank White**

Dear Mr Healey

Please see attached correspondence from the Office of the Information Commissioner, by email only. Enclosures will be transferred by way of File Catalyst.

Regards

Jim Forbes

**Principal Review Officer**

Office of the Information Commissioner

PO Box 10143, Adelaide Street, Brisbane Q 4000

P: 07 3234 7373

[Internet](#) – [Twitter](#) – [YouTube](#) – [News subscription](#)

*Our vision: An informed Queensland that values and respects information rights and responsibilities*



Please consider the environment before printing this email

---

This email is intended only for the addressee. If you are not the intended addressee and this message has been sent to you by mistake, please notify the Office of the Information Commissioner immediately by phone or email, destroy any hard copies of the email and delete it from your computer system network. Any legal privilege or confidentiality is not waived or destroyed by the mistake.

**From:** [Neil Scales](#)  
**To:** [Frank J White](#)  
**Subject:** RE: FYI ONLY - RTI Application by ABC News - Josh Bavas - Costs regarding buses replacing trains (135/05684) - documents have been supplied  
**Date:** Friday, 11 May 2018 2:43:00 PM

---

Thank you,

It might have been worth adding the total budget for context, but no matter, it won't be a positive story....

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Frank J White

**Sent:** Friday, 11 May 2018 2:33 PM

**To:** Executive Leadership Team ; Mary Weaver ; Natalie Gauld ; Thomas A Hilston ; Katey S Elenitsas ; Media ; TMR DLO ; Translink Media ; Informationrequests ; Amber J Hawkins ; Miguel Holland ; Narelle M Townsend ; Jodie M Lewis-Chapman ; Jude A Wallace ; Peter Y Brown ; Kevin P Merrick ; Brigid E Murray

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Helen Adcock ; Louise Vasta ; Graeme J Healey ; Danielle A Wills

**Subject:** FYI ONLY - RTI Application by ABC News - Josh Bavas - Costs regarding buses replacing trains (135/05684) - documents have been supplied

Good afternoon Neil,

Today we will issue our access decision on the RTI application by ABC News - Josh Bavas relating to Costs regarding buses replacing trains. This is to let you know that the document (copy attached) will be released to the applicant today.

Kind regards,

**Frank White**

A/ Principal Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 07 3066 0721 | F: (07)

E: [contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

W: <http://www.tmr.qld.gov.au>

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Jennifer M Grace](#)  
**Subject:** Fwd: FYI ONLY - RTI Application by The Courier-Mail - Kelmeny Fraser - New Generation Rollingstock (135/05414) - documents to be supplied  
**Date:** Thursday, 31 May 2018 5:04:27 PM  
**Attachments:** [135-05414 - Released Documents.pdf](#)  
[ATT00001.htm](#)

---

As discussed

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

Begin forwarded message:

**From:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>

**Date:** 31 May 2018 at 4:32:14 pm AEST

**To:** Executive Leadership Team

<[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>, Mary Weaver

<[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>, Natalie Gauld

<[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>, Thomas A Hilston

<[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>, Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>,

TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>, Translink Media

<[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>, Informationrequests

<[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>, Amber J Hawkins

<[Amber.Hawkins@translink.com.au](mailto:Amber.Hawkins@translink.com.au)>, Miguel Holland

<[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>, Narelle M Townsend

<[narelle.m.townsend@tmr.qld.gov.au](mailto:narelle.m.townsend@tmr.qld.gov.au)>, Jodie M Lewis-Chapman

<[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>, Jude A Wallace

<[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>, Peter Y Brown

<[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>, Kevin P Merrick

<[kevin.p.merrick@tmr.qld.gov.au](mailto:kevin.p.merrick@tmr.qld.gov.au)>, Brigid E Murray  
<[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>, Simon G Cook  
<[simon.cook@translink.com.au](mailto:simon.cook@translink.com.au)>  
**Cc:** "[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)"  
<[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)>,  
"[tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au)"  
<[tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au)>,  
"[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)"  
<[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)>,  
"[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)"  
<[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)>,  
"[Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)"  
<[Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)>, Louise Vasta  
<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>

**Subject: FYI ONLY - RTI Application by The Courier-Mail - Kelmeny Fraser - New Generation Rollingstock (135/05414) - documents to be supplied**

Good afternoon Neil

Sometime ago, back on 9 February 2018 we issued our access decision on the RTI application by The Courier-Mail relating to the New Generation Rollingstock. The scope of the application is detailed below:

*Emails to/from Neil Scales, Director-General, Department of Transport and Main Roads relating to any Courier-Mail questions and/or newspaper stories about (or linked to) the New Generation Rollingstock Project. This should include any emails mentioning reporters Kelmeny Fraser or Jessica Marszalek.*

*Timeframe: 1 February 2017 - 12 December 2017.*

Earlier today the applicant paid all outstanding charges and will be supplied with a copy of the relevant documents later afternoon. For ease of reference, I have attached a copy of the documents for release.

Kind regards,

**Helen Adcock**

A/Director (RTI, Privacy and Complaints Management) | RTI, Privacy and Complaints Management

**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 07 3066 0709

E: [contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

W: <http://www.tmr.qld.gov.au>

**From:** [Neil Scales](#)  
**To:** [Frank J White](#)  
**Cc:** [Executive Leadership Team](#); [Anita Hansen](#); [Katherine A Mackenzie](#); [Natalie Gauld](#); [Mary Weaver](#); [Thomas A Hilston](#); [Katey S Elenitsas](#); [Media](#); [Brett Owen](#); [GMS All TMR](#); [Jeffrey D Sparks](#); [Shelley M Schmaling](#); [SLT Executive Coordinators](#); [TMR DLO](#); [Amber J Hawkins](#); [Miguel Holland](#); [Translink Media](#); [Informationrequests](#); [Narelle M Townsend](#); [Jodie M Lewis-Chapman](#); [Jude A Wallace](#); [Peter Y Brown](#); [Kevin P Merrick](#); [Brigid E Murray](#); [Paul J Scott](#); [Graeme J Healey](#); [Helen Adcock](#); [Louise Vasta](#); [DDG.PPI](#); [Sarah J Capstick](#); [tam.vanalphen@ministerial.qld.gov.au](#); [tim.shipstone@ministerial.qld.gov.au](#); [MinisterBaileyMedia@ministerial.qld.gov.au](#); [Steven.Patch@ministerial.qld.gov.au](#); [Emily.Brogan@ministerial.qld.gov.au](#); [ReportingandSystemsSupport](#)  
**Subject:** Re: FYI ONLY - New RTI Application by Nextix Pty Ltd - Next Generation Ticketing Solution responses (135/05851)  
**Date:** Wednesday, 27 June 2018 10:30:01 AM

---

Thanks

I would have thought these documents are commercial in confidence and/or Cabinet in Confidence?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 27 Jun 2018, at 10:27 am, Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)> wrote:

Good morning Neil and Minister's Office,

A new application under the provisions of the *Right to Information Act 2009* has been received by the department from lawyers acting for Nextix Pty Ltd. The application requests access to:

- "1. The terms of the final form of the RFT Response lodged by Cubic for the Next Generation Ticketing Solution (NGTS)(Cubic RFT Response).
2. Documents sufficient to show the final pricing of the Cubic RFT

*Response. (This does not need to be all copies of such documents, or all documents which do so. Copies of sufficient documents to show that pricing are what is sought.)*

*3. Documents evidencing the evaluation by Department of Transport and Main Roads (TMR) of the Cubic RFT Response.*

*4. The agreement entered between the State of Queensland and Cubic for the NGTS.*

*Timeframe: 28 August 2017 to 22 June 2018."*

Considering the scope of this application, if you believe any of the areas under your responsibility may hold documents, could you please let me know as soon as possible. This is to ensure that all responsive documents are identified.

In view of the type of information requested, I take this opportunity to advise you of the application. Before any documents are released to the applicant they will be made available for inspection to all interested internal parties. Should you wish to view the documents please advise me accordingly by e-mail.

This notice is issued in line with the departmental Executive Consultation Policy and is submitted for your information only. **This is not a request for information.** If required, a separate request for the relevant information will be sent to the relevant areas.

Please note the responsibilities of Divisions contained in the Executive Consultation Policy. In order for the Director-General and the Minister to be prepared to answer questions from media organisations or political parties, responsible divisions/branches should be prepared to provide the Director-General and/or Minister's Office with advice about the released material and its particular sensitivity or significance.

Kind regards,

**Frank White**

**A/ Principal Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management**

**Governance Branch | Department of Transport and Main Roads**

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: 07 3066 0731

E: [contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

W: <http://www.tmr.qld.gov.au>

**From:** [Neil Scales](#)  
**To:** [Anita Hansen](#)  
**Cc:** [Martin Bradshaw](#); [Matthew J Longland](#); [Gregory J Ellis](#); [Frank J White](#); [Executive Leadership Team](#); [Katherine A Mackenzie](#); [Natalie Gauld](#); [Mary Weaver](#); [Thomas A Hilston](#); [Katey S Elenitsas](#); [Media](#); [Brett Owen](#); [GMS All TMR](#); [Jeffrey D Sparks](#); [Shelley M Schmaling](#); [SLT Executive Coordinators](#); [TMR DLO](#); [Amber J Hawkins](#); [Miguel Holland](#); [Translink Media](#); [Informationrequests](#); [Narelle M Townsend](#); [Jodie M Lewis-Chapman](#); [Jude A Wallace](#); [Peter Y Brown](#); [Kevin P Merrick](#); [Brigid F Murray](#); [Paul J Scott](#); [Graeme J Healey](#); [Helen Adcock](#); [Louise Vasta](#); [DDG.PPI](#); [Sarah J Capstick](#); [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); [ReportingandSystemsSupport](#)  
**Subject:** Re: FYI ONLY - New RTI Application by Nextix Pty Ltd - Next Generation Ticketing Solution responses (135/05851)  
**Date:** Wednesday, 27 June 2018 11:12:06 AM  
**Attachments:** [image002.png](#)  
[image002.png](#)

---

Look,

My point is this, if the matter is commercial in confidence, why don't we go back to the applicant and just say this.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 27 Jun 2018, at 11:10 am, Anita Hansen <[Anita.Z.Hansen@tmr.qld.gov.au](mailto:Anita.Z.Hansen@tmr.qld.gov.au)> wrote:

Hi all

Can I suggest we hold back on the cost of legal or probity advice. It's most probably not needed as commercial in confidence is already part of the RTI process and will be factored in. We have to circulate the request, I doesn't mean they will be released. For requests such as this there is a pretty rigorous process with legal to make sure we don't release commercial in confidence information.

Anita

Anita

**Anita Hansen**

General Manager (Governance)

Corporate Division | Department of Transport and Main Roads

Floor 8 | [61 Mary Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 3066 7350](tel:(07)30667350) | M:NR

E: [anita.z.hansen@tmr.qld.gov.au](mailto:anita.z.hansen@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



On 27 Jun 2018, at 10:38 am, Martin Bradshaw <[martin.bradshaw@translink.com.au](mailto:martin.bradshaw@translink.com.au)> wrote:

I agree, Greg can you please organise legal advice ASAP.

**Regards**

**Martin Bradshaw**

General Manager, Passenger Transport Services Branch  
**Translink Division** | Department of Transport and Main Roads

GPO Box 1412 | Brisbane Qld 4001

P: (07) 3066 0987 | M<sup>NR</sup>

E: [Martin.Z.Bradshaw@tmr.qld.gov.au](mailto:Martin.Z.Bradshaw@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**Customers first | Ideas into action | Unleash potential | Be courageous | Empower people**

On 27 Jun 2018, at 10:33 am, Matthew J Longland  
<[Matthew.Longland@translink.com.au](mailto:Matthew.Longland@translink.com.au)> wrote:

Yes they are commercial in confidence.

I will seek advice from the probity advisor.

Matt

Matthew Longland  
**Deputy Director-General (TransLink)**  
Department of Transport and Main Roads

---

[61 Mary Street Brisbane Qld 4000](http://61.Mary.Street.Brisbane.Qld.4000) | GPO [Box 50 Brisbane Qld 4001](http://Box.50.Brisbane.Qld.4001)  
t [07 3066 7320](tel:07.3066.7320)

e [matthew.longland@translink.com.au](mailto:matthew.longland@translink.com.au)

w [www.translink.com.au](http://www.translink.com.au) w [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[/TransLinkQLD](#)  [/TransLinkSEQ](#)

On 27 Jun 2018, at 10:30, Neil Scales  
<[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)> wrote:

Thanks

I would have thought these documents are commercial  
in confidence and/or Cabinet in Confidence?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street](http://1.William.Street) | Brisbane Qld 4000

GPO [Box 1549](http://Box.1549) | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 27 Jun 2018, at 10:27 am, Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)> wrote:

Good morning Neil and Minister's Office,

A new application under the provisions of the *Right to Information Act 2009* has been received by the department from lawyers acting for Nextix Pty Ltd. The application requests access to:

- " 1. The terms of the final form of the RFT Response lodged by Cubic for the Next Generation Ticketing Solution (NGTS) (Cubic RFT Response).*
- 2. Documents sufficient to show the final pricing of the Cubic RFT Response. (This does not need to be all copies of such documents, or all documents which do so. Copies of sufficient documents to show that pricing are what is sought.)*
- 3. Documents evidencing the evaluation by Department of Transport and Main Roads (TMR) of the Cubic RFT Response.*
- 4. The agreement entered between the State of Queensland and Cubic for the NGTS.*

*Timeframe: 28 August 2017 to 22 June 2018."*

Considering the scope of this application, if you believe any of the areas under your responsibility may hold documents, could you please let me know as soon as possible. This is to ensure that all responsive documents are identified.

In view of the type of information requested, I take this opportunity to advise you of the application. Before any

documents are released to the applicant they will be made available for inspection to all interested internal parties. Should you wish to view the documents please advise me accordingly by e-mail.

This notice is issued in line with the departmental Executive Consultation Policy and is submitted for your information only. **This is not a request for information.** If required, a separate request for the relevant information will be sent to the relevant areas.

Please note the responsibilities of Divisions contained in the Executive Consultation Policy. In order for the Director-General and the Minister to be prepared to answer questions from media organisations or political parties, responsible divisions/branches should be prepared to provide the Director-General and/or Minister's Office with advice about the released material and its particular sensitivity or significance.

Kind regards,

**Frank White**

A/ Principal Advisor (RTI & Privacy) | RTI,  
Privacy and Complaints Management  
**Governance Branch** | Department of  
Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld  
4000

GPO Box 1549 | Brisbane Qld 4001

P: 07 3066 0721

E: [contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

W: <http://www.tmr.qld.gov.au>

**From:** [Neil Scales](#)  
**To:** [Frank J White](#)  
**Cc:** [Executive Leadership Team](#); [Mary Weaver](#); [Natalie Gauld](#); [Thomas A Hilston](#); [Katey S Elenitsas](#); [Media](#); [TMR DLO](#); [Translink Media](#); [Informationrequests](#); [Amber J Hawkins](#); [Miguel Holland](#); [Narelle M Townsend](#); [Jodie M Lewis-Chapman](#); [Jude A Wallace](#); [Peter Y Brown](#); [Kevin P Merrick](#); [Brigid E Murray](#); [Paul J Scott](#); [DDG.PPI](#); [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); [Graeme J Healey](#); [Louise Vasta](#); [Helen Adcock](#); [Danielle A Wills](#)  
**Subject:** Re: FYI ONLY - RTI Application by Seven Network - Alison Sandy (135/05826) - documents proposed for release  
**Date:** Friday, 6 July 2018 5:07:49 PM

---

Thanks

Factual and no issues for me

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 6 Jul 2018, at 4:36 pm, Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)> wrote:

Good afternoon Neil and Minister's Office,

Back on 12 June 2018 Seven Network - Alison Sandy lodged an RTI application requesting access to:

"A document containing the following information for each year since 1 July 2016:

1. The number of DUI fines issued
2. The postcodes of where the DUI fines were issued
3. The dollar value in DUI fines issued
4. The top five DUI fine recipients over the past year including details of their fines, their postcode, and the number of DUI fines they received and any related

*photos/CCTV/video footage*

*5. How much in DUI fines are still overdue as of the date of this application*

*Consent is given to edited copies of documents/video with exempt material redacted/pixilated being provided."*

The document location stage of the application has now been completed and we have identified all relevant documents. A copy of the documents are attached to this email (41 A4 pages).

This application in total took 10.5 plus hours. The applicant will be charged approximately \$312.90 and this amount will need to be paid prior to the documents being supplied.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision will be issued to the applicant on 18 July 2018.

***NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.***

Kind regards,

**Frank White**

A/ Principal Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 07 3066 0721

E: [contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

W: <http://www.tmr.qld.gov.au>

<135-05826.pdf>

**From:** [Neil Scales](#)  
**To:** [Jennifer M Grace](#)  
**Subject:** Fwd: FYI ONLY - New RTI Application by Seven Network - Documents relating to Fare Evasion (135/05894)  
**Date:** Monday, 9 July 2018 3:33:29 PM

---

So you were correct about a leak

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

Begin forwarded message:

**From:** Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>

**Date:** 9 July 2018 at 3:28:20 pm AEST

**To:** Executive Leadership Team

<[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>, Anita Hansen

<[Anita.Z.Hansen@tmr.qld.gov.au](mailto:Anita.Z.Hansen@tmr.qld.gov.au)>, Katherine A Mackenzie

<[Katherine.A.Mackenzie@tmr.qld.gov.au](mailto:Katherine.A.Mackenzie@tmr.qld.gov.au)>, Natalie Gauld

<[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>, Mary Weaver

<[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>, Thomas A Hilston

<[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>, Katey S Elenitsas

<[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>, Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>, Brett

Owen <[brett.owen@tmr.qld.gov.au](mailto:brett.owen@tmr.qld.gov.au)>, GMs\_All TMR

<[GMs\\_All\\_TMR@tmr.qld.gov.au](mailto:GMs_All_TMR@tmr.qld.gov.au)>, Jeffrey D Sparks

<[jeff.d.sparks@tmr.qld.gov.au](mailto:jeff.d.sparks@tmr.qld.gov.au)>, Shelley M Schmaling

<[shelley.m.schmaling@tmr.qld.gov.au](mailto:shelley.m.schmaling@tmr.qld.gov.au)>, SLT Executive Coordinators

<[SLTExecutiveCoordinators@tmr.qld.gov.au](mailto:SLTExecutiveCoordinators@tmr.qld.gov.au)>, TMR DLO

<[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>, Amber J Hawkins

<[Amber.Hawkins@translink.com.au](mailto:Amber.Hawkins@translink.com.au)>, Miguel Holland

<[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>, Translink Media

<[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>, Informationrequests  
<[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>, Narelle M Townsend  
<[narelle.m.townsend@tmr.qld.gov.au](mailto:narelle.m.townsend@tmr.qld.gov.au)>, Jodie M Lewis-Chapman  
<[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>, Jude A Wallace  
<[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>, Peter Y Brown  
<[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>, Kevin P Merrick  
<[kevin.p.merrick@tmr.qld.gov.au](mailto:kevin.p.merrick@tmr.qld.gov.au)>, Brigid E Murray  
<[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>, Paul J Scott  
<[paul.j.scott@tmr.qld.gov.au](mailto:paul.j.scott@tmr.qld.gov.au)>, Graeme J Healey  
<[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>, Helen Adcock  
<[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>, Louise Vasta  
<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>, Frank J White  
<[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>, DDG.PPI <[DDG.PPI@tmr.qld.gov.au](mailto:DDG.PPI@tmr.qld.gov.au)>,  
Karla H South <[Karla.H.SOUTH@tmr.qld.gov.au](mailto:Karla.H.SOUTH@tmr.qld.gov.au)>  
**Cc:** "[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)"  
<[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)>,  
"[tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au)"  
<[tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au)>,  
"[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)"  
<[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)>,  
"[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)"  
<[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)>,  
"[Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)"  
<[Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)>, ReportingandSystemsSupport  
<[ReportingandSystemsSupport@tmr.qld.gov.au](mailto:ReportingandSystemsSupport@tmr.qld.gov.au)>  
**Subject: FYI ONLY - New RTI Application by Seven Network -  
Documents relating to Fare Evasion (135/05894)**

Good morning

A new application under the provisions of the *Right to Information Act 2009* has been received by the department from Seven Network. The application requests access to:

*"I am seeking access to documents, specifically incident reports, notifications, briefings notes and attachments, photos/CCTV/video/body camera footage relating to Fare Dodgers since 1 July 2016, to the date of this application.*

*I am specifically seeking the following information last financial year and this financial year:*

- 1. The number of fines issued to people caught without a ticket and where (if they weren't on a train);*
- 2. The number of warnings issued to people without a ticket and where (if they weren't on a train);*
- 3. Footage of incidents where CCTV/body-worn camera has caught fare evaders in the act (ie. jumping the gates);*
- 4. Footage of incidents where fare evaders have assaulted Translink staff;*
- 5. Footage of incidents where fare evaders have been arrested.*

*Please exclude duplicates, documents that have already been publicly released, media reports/article/ statements and any correspondence with media.*

*Please note I confirm I am happy to accept edited copies of documents with exempt material redacted. However, I do not consent to documents being deemed irrelevant without consultation.*

*If CCTV/video footage of 10 fare evaders as defined above is captured, please limit to the first 10 where footage is located. Please start searches for footage to incidents which have occurred from 1 January, 2017 onwards."*

Considering the scope of this application, if you believe any of the areas under your responsibility may hold documents, could you please let me know as soon as possible. This is to ensure that all responsive documents are identified.

In view of the type of information requested, I take this opportunity to advise you of the application. Before any documents are released to the applicant they will be made available for inspection to all interested internal parties. Should you wish to view the documents please advise me accordingly by e-mail.

This notice is issued in line with the departmental Executive Consultation Policy and is submitted for your information only. **This is not a request for information.** If required, a separate request for the relevant information will be sent to the relevant areas.

Please note the responsibilities of Divisions contained in the Executive Consultation Policy. In order for the Director-General and the Minister to be prepared to answer questions from media organisations or political parties, responsible divisions/branches should be prepared to provide the Director-General and/or Minister's Office with advice about the released material and its particular sensitivity or significance.

Kind regards,

**Louise Vasta**

**Principal Advisor (RTI & Privacy)** | RTI, Privacy and Complaints Management  
**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: 07 3066 7105

E: [contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

W: <http://www.tmr.qld.gov.au>

Released under RTI & Privacy

**From:** [Neil Scales](#)  
**To:** [Graeme J Healey](#)  
**Cc:** [Simon G Cook](#); [Jennifer M Grace](#); [Donald W Bletchly](#)  
**Subject:** Re: RTI consultation from Queensland Treasury concerning NGR  
**Date:** Wednesday, 18 July 2018 7:13:29 PM

---

Good evening,

My view is the testing process is commercial as it could be used against the contractor.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 18 Jul 2018, at 4:30 pm, Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)> wrote:

Good afternoon Neil, Queensland Treasury (QT) is currently processing an application made under the *Right to Information Act 2009* (RTI Act) seeking access to the below. They have sent us the attached documents (11 A4 pages) as a consultation under the RTI Act to seek our views about possible release.

*Communications (Documents, memos, letters, emails, meeting minutes, briefings and any attached post it notes, or other attachments (hand written or other)) between the then Transport Minister and NGR Project team, QR legal team, QR accessibility team and DG level of TMR and CEO of QR regarding approval of New Generation Rollingstock (NGR) for first revenue service.*

*The type of documents the applicant is seeking:*

*Documents, memos, letters, emails, meeting minutes, briefings and any attached post it notes, or other attachments (hand*

written or other).

*The time period / date range the applicant would like to search within: 1st July 2017 - 31st December 2017*

As you are the author of a few of these emails I thought you would like to have a look at what they have identified. Your comments in the attached are very brief as you were generally forwarding on QR emails to the Deputy Premier. I have sent the attached to Simon Cook for his input. QT has advised they have also consulted with QR.

I acknowledge that some of the documents are marked Commercial in Confidence. This in its self does not automatically ensure the information contained in the documents carry the requisite quality of confidence. If we wish to object to portions of the documents we will need to look to the content and substance of the information to determine whether it does, in fact, meet the requirements for a confidential communications or contain commercial information.

QT have asked for our response by COB 23 July 2018.

Kind regards,

**Graeme Healey**

Director | RTI, Privacy and Complaints Management

**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 306 67102 | F: (07) 306 67922

E: [graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)

W : <http://www.tmr.qld.gov.au/>

**From:** [Neil Scales](#)  
**To:** [Graeme J Healey](#)  
**Cc:** [Simon G Cook](#); [Jennifer M Grace](#); [Donald W Bletchly](#)  
**Subject:** Re: RTI consultation from Queensland Treasury concerning NGR  
**Date:** Thursday, 19 July 2018 7:44:31 AM

---

Thanks,

Let me know how you get on.

The point is, I suppose, if I were a competitor to Bombardier I could use the detail to attack the quality of their products

The reality is all new trains or buses for that matter have initial issues until they settle in.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 19 Jul 2018, at 7:39 am, Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)> wrote:

Thanks a Neil, I will chat with Simon this afternoon and also with QR.

Kind regards,

**Graeme Healey**

Director | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | [61 Mary Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

[\(07\) 3066 7102](tel:(07)30667102)

[Graeme.j.healey@tmr.qld.gov.au](mailto:Graeme.j.healey@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Sent via iPad

On 18 Jul 2018, at 7:13 pm, Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)> wrote:

Good evening,

My view is the testing process is commercial as it could be used against the contractor.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 18 Jul 2018, at 4:30 pm, Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)> wrote:

Good afternoon Neil, Queensland Treasury (QT) is currently processing an application made under the *Right to Information Act 2009* (RTI Act) seeking access to the below. They have sent us the attached documents (11 A4 pages) as a consultation under the RTI Act to seek our views about possible release.

*Communications (Documents, memos, letters, emails, meeting minutes, briefings and any attached post it notes, or other attachments (hand written or*

other)) between the then Transport Minister and NGR Project team, QR legal team, QR accessibility team and DG level of TMR and CEO of QR regarding approval of New Generation Rollingstock (NGR) for first revenue service.

The type of documents the applicant is seeking:

Documents, memos, letters, emails, meeting minutes, briefings and any attached post it notes, or other attachments (hand written or other).

The time period / date range the applicant would like to search within: 1st July 2017 - 31st December 2017

As you are the author of a few of these emails I thought you would like to have a look at what they have identified. Your comments in the attached are very brief as you were generally forwarding on QR emails to the Deputy Premier. I have sent the attached to Simon Cook for his input. QT has advised they have also consulted with QR.

I acknowledge that some of the documents are marked Commercial in Confidence. This in its self does not automatically ensure the information contained in the documents carry the requisite quality of confidence. If we wish to object to portions of the documents we will need to look to the content and substance of the information to determine whether it does, in fact, meet the requirements for a confidential communications or contain commercial information.

QT have asked for our response by COB 23 July 2018.

Kind regards,

**Graeme Healey**

Director | RTI, Privacy and Complaints Management

**Governance Branch** | Department of Transport and Main Roads

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 306 67102 | F: (07) 306 67022

E: [graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)

W : <http://www.tmr.qld.gov.au/>

**From:** [Neil Scales](#)  
**To:** [Louise Vasta](#)  
**Cc:** [Executive Leadership Team](#); [Anita Hansen](#); [Katherine A Mackenzie](#); [Natalie Gauld](#); [Mary Weaver](#); [Thomas A Hilston](#); [Katey S Elenitsas](#); [Media](#); [Brett Owen](#); [GMS All TMR](#); [Jeffrey D Sparks](#); [Shelley M Schmaling](#); [SLT Executive Coordinators](#); [TMR DLO](#); [Amber J Hawkins](#); [Miguel Holland](#); [Translink Media](#); [Informationrequests](#); [Narelle M Townsend](#); [Jodie M Lewis-Chapman](#); [Jude A Wallace](#); [Peter Y Brown](#); [Kevin P Merrick](#); [Brigid E Murray](#); [Paul J Scott](#); [Graeme J Healey](#); [Helen Adcock](#); [Frank J White](#); [DDG.PPI](#); [Karla H South](#); [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [tim.shipstone@ministerial.qld.gov.au](mailto:tim.shipstone@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); [ReportingandSystemsSupport](#)  
**Subject:** Re: FYI ONLY - New RTI Application by Seven Network - Alison Sandy - CCTV footage and documents related to roadside drug tests (135/05912)  
**Date:** Thursday, 19 July 2018 9:26:46 AM

---

Good morning,

Surely this is Police matter

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 19 Jul 2018, at 9:10 am, Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)> wrote:

Good morning

A new application under the provisions of the *Right to Information Act 2009* has been received by the department from Seven Network - Alison Sandy. The application requests access to:

*"All documents specifically reports, briefing notes, and CCTV/video footage since 1 January 2016 relating to:*

- 1. The number of roadside drug tests taken each year*
- 2. The number of time a positive reading has been returned from a roadside drug test each year and the types of drugs*

3. Responses to funding applications for more roadside drug tests."

Considering the scope of this application, if you believe any of the areas under your responsibility may hold documents, could you please let me know as soon as possible. This is to ensure that all responsive documents are identified.

In view of the type of information requested, I take this opportunity to advise you of the application. Before any documents are released to the applicant they will be made available for inspection to all interested internal parties. Should you wish to view the documents please advise me accordingly by e-mail.

This notice is issued in line with the departmental Executive Consultation Policy and is submitted for your information only. **This is not a request for information.** If required, a separate request for the relevant information will be sent to the relevant areas.

Please note the responsibilities of Divisions contained in the Executive Consultation Policy. In order for the Director-General and the Minister to be prepared to answer questions from media organisations or political parties, responsible divisions/branches should be prepared to provide the Director-General and/or Minister's Office with advice about the released material and its particular sensitivity or significance.

Kind regards,

**Louise Vasta**

Principal Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 7105

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI / DMR

**From:** [Neil Scales](#)  
**To:** [Mandy L Bird](#)  
**Subject:** FW: RTI on keepqldnuclearfree email account  
**Date:** Monday, 23 July 2018 6:45:00 PM  
**Attachments:** [135-05697 MIN - Documents referencing TMR.pdf](#)  
[ATT00001.htm](#)

---

Please print for me  
Kind regards,

**Neil Scales**

DG

---

**From:** Tracy A O'Bryan  
**Sent:** Monday, 23 July 2018 2:48 PM  
**To:** Neil Scales  
**Cc:** Donald W Bletchly  
**Subject:** Fwd: RTI on keepqldnuclearfree email account

DG

please see attached two emails from the RTI which are on the disclosure log.

Kind regards,

Tracy O'Bryan  
Deputy Director-General  
Corporate Division | Department of Transport and Main Roads  
Floor 35 | [1 William Street | Brisbane Qld 4000](#)  
GPO [Box 1549 | Brisbane Qld 4001](#)  
P: [\(07\) 30666065](#)  
M: NR  
E: [Tracy.A.O'Bryan@tmr.qld.gov.au](mailto:Tracy.A.O'Bryan@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)<<http://www.tmr.qld.gov.au/>>

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the Criminal Code, corrupt behaviour under the Crime and Corruption Act 2001 and may constitute official misconduct under the Public Sector Ethics Act 1994. Encouraging or directing another person to do these things may also be an offence.

Begin forwarded message:

**From:** Anita Hansen <[Anita.Z.Hansen@tmr.qld.gov.au](mailto:Anita.Z.Hansen@tmr.qld.gov.au)>  
**Date:** 23 July 2018 at 2:27:20 pm AEST  
**To:** Tracy A O'Bryan <[Tracy.A.O'Bryan@tmr.qld.gov.au](mailto:Tracy.A.O'Bryan@tmr.qld.gov.au)>  
**Subject:** FW: RTI on mangocubed6

Hi Tracy

The relevant pages from the RTI regarding emails from Minister Baileys private email to the DG are attached. These were published on the Disclosure Log as required and relate to two separate topics.

Anita

**Anita Hansen**  
General Manager (Governance)  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
P: (07) 3066 7350 | M: NR  
E: [anita.z.hansen@tmr.qld.gov.au](mailto:anita.z.hansen@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Helen Adcock  
**Sent:** Monday, 23 July 2018 2:24 PM  
**To:** Anita Hansen <[Anita.Z.Hansen@tmr.qld.gov.au](mailto:Anita.Z.Hansen@tmr.qld.gov.au)>  
**Cc:** Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Jodie M Lewis-Chapman <[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>  
**Subject:** RE: RTI on mangocubed6

Hi Anita

I have located one application submitted to the Minister for Transport and Main Roads requesting access to documents held within the email address of [keepqldnuclearfree@gmail.com](mailto:keepqldnuclearfree@gmail.com) which contained communications to and from the Director-General.

I have attached a copy of those documents (3 pages in total).

In addition, below is the link to the department's Disclosure Log where the released documents (50 in total) are published.

16	135/05697	<a href="#">All ministerial records (PDF, 2.48 MB)</a> ( <a href="https://www.tmr.qld.gov.au/-/media/aboutus/rti/disclog/r_135-05697-MIN.pdf?la=en">https://www.tmr.qld.gov.au/-/media/aboutus/rti/disclog/r_135-05697-MIN.pdf?la=en</a> ) as defined in the Public Records Act 2002 contained in Minister Bailey's email account " <a href="mailto:keepqldnuclearfree@gmail.com">keepqldnuclearfree@gmail.com</a> ".	Office of
April	MIN	Time period / date range for request: 14 February 2015 to 16 April 2018.	the Leader
2018		(This application was made to the Minister for Transport and Main Roads)	of the
			Opposition
			Application

---

Let me know if you need anything further.

Kind regards

**Helen Adcock**  
Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
(07) 3066 0709  
[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Anita Hansen  
**Sent:** Monday, 23 July 2018 1:44 PM  
**To:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>  
**Subject:** FW: RTI on mangocubed6

Hi Helen

Can you do the same for [keepqldnuclearfree@gmail.com](mailto:keepqldnuclearfree@gmail.com)

It was raised in parliament on 15 June and there was a table of emails from this address that appeared to have been obtained via an RTI

A

**Anita Hansen**

General Manager (Governance)

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 3066 7350 | M: NR

E: [anita.z.hansen@tmr.qld.gov.au](mailto:anita.z.hansen@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Tracy A O'Bryan

**Sent:** Monday, 23 July 2018 9:33 AM

**To:** Anita Hansen <[Anita.Z.Hansen@tmr.qld.gov.au](mailto:Anita.Z.Hansen@tmr.qld.gov.au)>

**Cc:** Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Narelle M Townsend <[narelle.m.townsend@tmr.qld.gov.au](mailto:narelle.m.townsend@tmr.qld.gov.au)>

**Subject:** RTI on mangocubed6

Anita

How many emails from mangocubed6 did the DG receive?

How were they dealt with?

How many RTIs did TMR receive in the last year - was it 699?

How many pages released - 21,000.

Kind regards,

Tracy O'Bryan

Deputy Director-General

Corporate Division | Department of Transport and Main Roads

Floor 35 | [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30666065](tel:(07)30666065)

M: NR

E: [Tracy.A.O'Bryan@tmr.qld.gov.au](mailto:Tracy.A.O'Bryan@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au) <<http://www.tmr.qld.gov.au/>>

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the Criminal Code, corrupt behaviour under the Crime and Corruption Act 2001 and may constitute official misconduct under the Public Sector Ethics Act 1994. Encouraging or directing another person to do these things may also be an offence.

**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#)  
**Cc:** [Executive Leadership Team](#); [Mary Weaver](#); [Natalie Gauld](#); [Thomas A Hilston](#); [Katey S Elenitsas](#); [Media](#); [TMR DLO](#); [Translink Media](#); [Informationrequests](#); [Amber J Hawkins](#); [Miguel Holland](#); [Narelle M Townsend](#); [Jodie M Lewis-Chapman](#); [Jude A Wallace](#); [Peter Y Brown](#); [Kevin P Merrick](#); [Brigid E Murray](#); [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [finn.mccarthy@ministerial.qld.gov.au](mailto:finn.mccarthy@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); [Louise Vasta](#); [Frank J White](#); [Danielle A Wills](#); [Graeme J Healey](#)  
**Subject:** Re: FYI ONLY - RTI Application by Seven Network - Alison Sandy - CCTV Footage (135/05803) - documents have been supplied  
**Date:** Tuesday, 31 July 2018 6:03:44 PM

---

Noted

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 31 Jul 2018, at 2:50 pm, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

Good afternoon Neil

Back on 18 July 2018 we issued our access decision on the RTI application submitted by Alison Sandy, Seven Network relating to CCTV footage capturing near misses in Brisbane busways and related documents.

Earlier today the applicant was provided with one document (A4 page) with the CCTV footage to be collected tomorrow morning, 1 August 2018.

Kind regards,

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main

Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
07 3066 0709  
[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#)  
**Cc:** [Executive Leadership Team](#); [Anita Hansen](#); [Katherine A Mackenzie](#); [Natalie Gauld](#); [Mary Weaver](#); [Thomas A Hilston](#); [Katey S Elenitsas](#); [Media](#); [GMs All TMR](#); [Lloyd J Carter](#); [Jeffrey D Sparks](#); [Shelley M Schmaling](#); [SLT Executive Coordinators](#); [TMR DLO](#); [Miguel Holland](#); [Translink Media](#); [Informationrequests](#); [Narelle M Townsend](#); [Jodie M Lewis-Chapman](#); [Jude A Wallace](#); [Peter Y Brown](#); [Kevin P Merrick](#); [Brigid E Murray](#); [Paul J Scott](#); [Graeme J Healey](#); [Louise Vasta](#); [Frank J White](#); [DDG.PPI](#); [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); [ReportingandSystemsSupport](#); [finn.mccarthy@ministerial.qld.gov.au](mailto:finn.mccarthy@ministerial.qld.gov.au); [Karla H South](#)  
**Subject:** Re: FYI ONLY - New RTI Application by Michael Berkman MP, Member for Maiwar - Feasibility studies associated with Adani Carmichael coal mine (135/05936)  
**Date:** Thursday, 2 August 2018 1:39:57 PM

---

Bear in mind he asked me this question in estimates

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 2 Aug 2018, at 10:35 am, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

A new application under the provisions of the *Right to Information Act 2009* has been received by the department from Michael Berkman MP, Member for Maiwar. The application requests access to:

*Any departmental correspondence regarding any reports or feasibility studies in relation to rail infrastructure associated with the Adani Carmichael coal mine or with other Galilee Basin projects.*

*This request applies to departmental correspondence regarding any such report or feasibility study, whether those reports of feasibility studies were conducted or commissioned by DTMR or by any other State government agency.*

*Date range for request: 01/01/2015 to 01/08/2018.*

Considering the scope of this application, if you believe any of the areas under your responsibility may hold documents, could you please let me know as soon as possible. This is to ensure that all responsive documents are identified.

In view of the type of information requested, I take this opportunity to advise you of the application. Before any documents are released to the applicant they will be made available for inspection to all interested internal parties. Should you wish to view the documents please advise me accordingly by e-mail.

This notice is issued in line with the departmental Executive Consultation Policy and is submitted for your information only. **This is not a request for information.** If required, a separate request for the relevant information will be sent to the relevant areas.

Please note the responsibilities of Divisions contained in the Executive Consultation Policy. In order for the Director-General and the Minister to be prepared to answer questions from media organisations or political parties, responsible divisions/branches should be prepared to provide the Director-General and/or Minister's Office with advice about the released material and its particular sensitivity or significance.

Kind regards,

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main  
Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
07 3066 0709  
[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** [Neil Scales](#)  
**To:** [Frank J White](#); [Simon G Cook](#)  
**Bcc:** [Donald W Bletchly](#)  
**Subject:** Re: FYI ONLY - RTI Application by RAIL Back on Track (135/05799) - documents proposed for release  
**Date:** Monday, 6 August 2018 4:34:24 PM

---

Thanks,

I don't agree RBOT is a not for profit, it's an individual. I thought we were checking this out.

Also, does this conflict with the Inquiry?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 6 Aug 2018, at 4:23 pm, Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)> wrote:

Good afternoon Neil and Minister's Office,

Back on 4 June 2018 RAIL Back on Track lodged an RTI application requesting access to:

*"All Briefing Notes (excluding cabinet matter, commercial-in-confidence or legal professional privilege, duplicate documents or any draft versions) in relation to and referencing the Disability Discrimination Act (DDA) and/or Disability Standards Accessible Public Transport (DSAPT) compliance and rectification of New Generation Rollingstock.*

*Time period for request: 01/01/2017 to 31/05/2018."*

The document location stage of the application has now been completed and we have identified all relevant documents. A copy of the documents are attached to this email (77 A4 pages).

This application in total took 40 plus hours. The applicant has financial hardship status granted by the Office of the Information Commissioner, so no charges are payable in relation to this application.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision and the relevant documents will be issued to the applicant on Thursday, 9 August 2018.

***NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.***

Kind regards,

**Frank White**

Senior Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0721

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

<135-05799 Proposed Release.pdf>

**From:** [Neil Scales](#)  
**To:** [Simon G Cook](#)  
**Cc:** [Frank J White](#)  
**Subject:** Re: FYI ONLY - RTI Application by RAIL Back on Track (135/05799) - documents proposed for release  
**Date:** Monday, 6 August 2018 5:17:41 PM

---

Thanks,

He also said he was starting up again as he didn't like the ToR

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 6 Aug 2018, at 5:16 pm, Simon G Cook <[simon.cook@translink.com.au](mailto:simon.cook@translink.com.au)> wrote:

DG

Yes we did; the Information commissioner decided he was “non-profit making” as opposed to a “not for profit” per the normal definition.

Dow did say he was suspending his line of enquiry based on announcement of the Inquiry but this RTI has been lodged and still needs to be closed out unless he withdraws (which he hasn't).

Good question though I will check whether it is a conflict with the Inquiry with our advisors.

On 6 Aug 2018, at 16:34, Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)> wrote:

Thanks,

I don't agree RBOT is a not for profit, it's an individual. I thought we were checking this out.

Also, does this conflict with the Inquiry?

Kind regards  
**Neil Scales**  
Director-General  
Department of Transport and Main Roads  
Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)  
P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)  
E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

02063\_Drink Driving Plan B signature NEW



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 6 Aug 2018, at 4:23 pm, Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)> wrote:

Good afternoon Neil and Minister's Office,

Back on 4 June 2018 RAIL Back on Track lodged an RTI application requesting access to:

*"All Briefing Notes (excluding cabinet matter, commercial-in-confidence or legal professional privilege, duplicate documents or any draft versions) in relation to and referencing the Disability Discrimination Act (DDA) and/or Disability Standards Accessible Public Transport (DSAPT) compliance and rectification of New Generation Rollingstock.*

*Time period for request: 01/01/2017 to 31/05/2018."*

The document location stage of the application has now been completed and we have identified all relevant documents. A copy of the documents are attached to this email (77 A4 pages).

This application in total took 40 plus hours. The applicant has financial hardship status granted by the Office of the Information Commissioner, so no charges are payable in relation to this application.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision and the relevant documents will be issued to the applicant on Thursday, 9 August 2018.

**NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached**

*information as being the final version released to an applicant.*

Kind regards,

**Frank White**

Senior Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0721

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

<135-05799 Proposed Release.pdf>

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Frank J White](#)  
**Cc:** [Simon G Cook](#)  
**Subject:** RE: FYI ONLY - RTI Application by RAIL Back on Track (135/05799) - documents proposed for release  
**Date:** Thursday, 9 August 2018 7:42:00 AM  
**Importance:** High

---

Good Morning Frank,

Thanks for this, there is one document labelled “ commercial in confidence”, because indeed it is.

Should we not redact all of this as it could create a future precedent ??

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Frank J White

**Sent:** Wednesday, 8 August 2018 2:22 PM

**To:** Executive Leadership Team ; Mary Weaver ; Natalie Gauld ; Thomas A Hilston ; Katey S Elenitsas ; Media ; TMR DLO ; Translink Media ; Informationrequests ; Amber J Hawkins ; Miguel Holland ; Narelle M Townsend ; Jodie M Lewis-Chapman ; Jude A Wallace ; Peter Y Brown ; Kevin P Merrick ; Brigid E Murray ; Paul J Scott ; DDG.PPI ; Simon G Cook ; Leith P Knight ; Karla H South  
**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey ; Louise Vasta ; Helen Adcock ; Danielle A Wills

**Subject:** RE: FYI ONLY - RTI Application by RAIL Back on Track (135/05799) - documents proposed for release

Good afternoon,

Additional redactions have been made to these documents, primarily to remove information which is not relevant to the scope of the application. Please find attached version 2 of documents proposed for release.

Kind regards

**Frank White**

Senior Advisor | Right to Information, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0721

[frank.j.white@tmr.qld.gov.au](mailto:frank.j.white@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Frank J White

**Sent:** Monday, 6 August 2018 4:24 PM

**To:** Executive Leadership Team <[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>; Mary Weaver <[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>; Natalie Gauld <[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>; Thomas A Hilston <[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>; Katey S Elenitsas <[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>; Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>; TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>; Translink Media <[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>; Informationrequests <[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>; Amber J Hawkins <[Amber.Hawkins@translink.com.au](mailto:Amber.Hawkins@translink.com.au)>; Miguel Holland <[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>; Narelle M Townsend <[narelle.m.townsend@tmr.qld.gov.au](mailto:narelle.m.townsend@tmr.qld.gov.au)>; Jodie M Lewis-Chapman <[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>; Jude A Wallace <[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>; Peter Y Brown <[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>; Kevin P Merrick <[kevin.p.merrick@tmr.qld.gov.au](mailto:kevin.p.merrick@tmr.qld.gov.au)>; Brigid E Murray <[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>; Paul J Scott <[paul.j.scott@tmr.qld.gov.au](mailto:paul.j.scott@tmr.qld.gov.au)>; DDG.PPI <[DDG.PPI@tmr.qld.gov.au](mailto:DDG.PPI@tmr.qld.gov.au)>; Simon G Cook <[simon.cook@translink.com.au](mailto:simon.cook@translink.com.au)>; Leith P Knight <[Leith.Knight@translink.com.au](mailto:Leith.Knight@translink.com.au)>; Karla H South <[Karla.South@translink.com.au](mailto:Karla.South@translink.com.au)>

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** FYI ONLY - RTI Application by RAIL Back on Track (135/05799) - documents proposed for release

Good afternoon Neil and Minister's Office,

Back on 4 June 2018 RAIL Back on Track lodged an RTI application requesting access to:

*"All Briefing Notes (excluding cabinet matter, commercial-in-confidence or legal professional privilege, duplicate documents or any draft versions) in relation to and referencing the Disability Discrimination Act (DDA) and/or Disability Standards Accessible Public Transport (DSAPT) compliance and rectification of New Generation Rollingstock.*

*Time period for request: 01/01/2017 to 31/05/2018."*

The document location stage of the application has now been completed and we have identified all relevant documents. A copy of the documents are attached to this email (77 A4 pages).

This application in total took 40 plus hours. The applicant has financial hardship status granted by the Office of the Information Commissioner, so no charges are payable in relation to this application.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision and the relevant documents will be issued to the applicant on Thursday, 9 August 2018.

**NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version**

***released to an applicant.***

Kind regards,

**Frank White**

Senior Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0721

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Frank J White](#)  
**Cc:** [Simon G Cook](#); [Graeme J Healey](#)  
**Subject:** RE: FYI ONLY - RTI Application by RAIL Back on Track (135/05799) - documents proposed for release  
**Date:** Thursday, 9 August 2018 3:30:00 PM

---

Thanks

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Frank J White

**Sent:** Thursday, 9 August 2018 2:54 PM

**To:** Neil Scales

**Cc:** Simon G Cook ; Graeme J Healey

**Subject:** RE: FYI ONLY - RTI Application by RAIL Back on Track (135/05799) - documents proposed for release

Good afternoon Neil,

I have reviewed this document and discussed with the legal team. They have pointed out to me that the document discusses options for rectification which are still subject to commercial negotiation. For this reason, I agree that access to document should be refused.

Regards

**Frank White**

Senior Advisor | Right to Information, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0721

[frank.j.white@tmr.qld.gov.au](mailto:frank.j.white@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Neil Scales

**Sent:** Thursday, 9 August 2018 7:43 AM

**To:** Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>

**Cc:** Simon G Cook <[simon.cook@translink.com.au](mailto:simon.cook@translink.com.au)>

**Subject:** RE: FYI ONLY - RTI Application by RAIL Back on Track (135/05799) - documents proposed for release

**Importance:** High

Good Morning Frank,

Thanks for this, there is one document labelled " commercial in confidence", because indeed it

is.

Should we not redact all of this as it could create a future precedent ??

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Frank J White

**Sent:** Wednesday, 8 August 2018 2:22 PM

**To:** Executive Leadership Team <[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>; Mary Weaver <[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>; Natalie Gauld <[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>; Thomas A Hilston <[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>; Katey S Elenitsas <[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>; Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>; TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>; Translink Media <[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>; Informationrequests <[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>; Amber J Hawkins <[Amber.Hawkins@translink.com.au](mailto:Amber.Hawkins@translink.com.au)>; Miguel Holland <[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>; Narelle M Townsend <[narelle.m.townsend@tmr.qld.gov.au](mailto:narelle.m.townsend@tmr.qld.gov.au)>; Jodie M Lewis-Chapman <[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>; Jude A Wallace <[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>; Peter Y Brown <[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>; Kevin P Merrick <[kevin.p.merrick@tmr.qld.gov.au](mailto:kevin.p.merrick@tmr.qld.gov.au)>; Brigid E Murray <[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>; Paul J Scott <[paul.j.scott@tmr.qld.gov.au](mailto:paul.j.scott@tmr.qld.gov.au)>; DDG.PPI <[DDG.PPI@tmr.qld.gov.au](mailto:DDG.PPI@tmr.qld.gov.au)>; Simon G Cook <[simon.cook@translink.com.au](mailto:simon.cook@translink.com.au)>; Leith P Knight <[Leith.Knight@translink.com.au](mailto:Leith.Knight@translink.com.au)>; Karla H South <[Karla.South@translink.com.au](mailto:Karla.South@translink.com.au)>

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** RE: FYI ONLY - RTI Application by RAIL Back on Track (135/05799) - documents proposed for release

Good afternoon,

Additional redactions have been made to these documents, primarily to remove information which is not relevant to the scope of the application. Please find attached version 2 of documents proposed for release.

Kind regards,

**Frank White**

Senior Advisor | Right to Information, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0721

[frank.j.white@tmr.qld.gov.au](mailto:frank.j.white@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Frank J White

**Sent:** Monday, 6 August 2018 4:24 PM

**To:** Executive Leadership Team <[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>; Mary Weaver <[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>; Natalie Gauld <[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>; Thomas A Hilston <[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>; Katey S Elenitsas <[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>; Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>; TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>; Translink Media <[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>; Informationrequests <[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>; Amber J Hawkins <[Amber.Hawkins@translink.com.au](mailto:Amber.Hawkins@translink.com.au)>; Miguel Holland <[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>; Narelle M Townsend <[narelle.m.townsend@tmr.qld.gov.au](mailto:narelle.m.townsend@tmr.qld.gov.au)>; Jodie M Lewis-Chapman <[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>; Jude A Wallace <[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>; Peter Y Brown <[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>; Kevin P Merrick <[kevin.p.merrick@tmr.qld.gov.au](mailto:kevin.p.merrick@tmr.qld.gov.au)>; Brigid E Murray <[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>; Paul J Scott <[paul.j.scott@tmr.qld.gov.au](mailto:paul.j.scott@tmr.qld.gov.au)>; DDG.PPI <[DDG.PPI@tmr.qld.gov.au](mailto:DDG.PPI@tmr.qld.gov.au)>; Simon G Cook <[simon.cook@translink.com.au](mailto:simon.cook@translink.com.au)>; Leith P Knight <[Leith.Knight@translink.com.au](mailto:Leith.Knight@translink.com.au)>; Karla H South <[Karla.South@translink.com.au](mailto:Karla.South@translink.com.au)>

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** FYI ONLY - RTI Application by RAIL Back on Track (135/05799) - documents proposed for release

Good afternoon Neil and Minister's Office,

Back on 4 June 2018 RAIL Back on Track lodged an RTI application requesting access to:

*"All Briefing Notes (excluding cabinet matter, commercial-in-confidence or legal professional privilege, duplicate documents or any draft versions) in relation to and referencing the Disability Discrimination Act (DDA) and/or Disability Standards Accessible Public Transport (DSAPT) compliance and rectification of New Generation Rollingstock.*

*Time period for request: 01/01/2017 to 31/05/2018."*

The document location stage of the application has now been completed and we have identified all relevant documents. A copy of the documents are attached to this email (77 A4 pages).

This application in total took 40 plus hours. The applicant has financial hardship status granted by the Office of the Information Commissioner, so no charges are payable in relation to this application.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision and the relevant documents will be issued to the applicant on Thursday, 9 August 2018.

**NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.**

Kind regards,

**Frank White**

Senior Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0721

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#); [Jennifer M Grace](#)  
**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); [Graeme J Healey](#); [Louise Vasta](#); [Frank J White](#); [Danielle A Wills](#)  
**Bcc:** [Simon G Cook](#)  
**Subject:** RE: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release  
**Date:** Friday, 10 August 2018 3:15:00 PM

---

Thanks,

However, this lacks context in as much as the existing train fleet, in my experience, will have a similar level of faults in the same areas and secondly, the amount of kilometres operated and door operations per train is missing ?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Helen Adcock

**Sent:** Friday, 10 August 2018 2:21 PM

**To:** Neil Scales ; Jennifer M Grace

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey ; Louise Vasta ; Frank J White ; Danielle A Wills

**Subject:** RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

Dear Neil and Emily

As you are aware, RAIL Back On Track lodged an RTI application requesting access to:

*The date of introduction to revenue service for each New Generation Rollingstock (NGR) train presently in revenue service.*

*The number of delays and the number of cancellations that has occurred with NGR trains due to faults in revenue service, and the number of times another train was substituted for a faulty NGR.*

*The number and exact nature of faults of NGR trains in revenue service e.g. door fault, control fault, communication fault, brake fault.*

*Date range for request: 11/12/2017 to 13/07/2018.*

During the processing of the application, the NGR team suggested that an "Incident Register" created/held by TMR may capture most of what the applicant was seeking and suggested that this document be released administratively.

The RTI team approached the applicant with an offer of administrative release which the applicant has agreed to.

Attached is a copy of the document in the format proposed for administrative release for your consideration/comments.

It is proposed that the document be released administratively to the applicant on 17 August 2018.

Graeme is absent from the office today, however if you have any questions, he will be able to assist on Monday 13 August 2018.

Thanks and regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTPMR

**From:** [Neil Scales](#)  
**To:** [Simon G Cook](#)  
**Subject:** FW: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release  
**Date:** Friday, 10 August 2018 3:19:00 PM

---

Fyi

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Emily Brogan [mailto:[Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)]

**Sent:** Friday, 10 August 2018 3:17 PM

**To:** Neil Scales

**Cc:** Helen Adcock ; Jennifer M Grace ; [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); Graeme J Healey ; Louise Vasta ; Frank J White ; Danielle A Wills

**Subject:** Re: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

Agreed. The trains have run over 1 millions kms in revenue service.

Also the frequency of faults have decreased over time as you would expect and that's not reflected here.

Sent from my iPhone

On 10 Aug 2018, at 3:15 pm, Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)> wrote:

Thanks,

However, this lacks context in as much as the existing train fleet, in my experience, will have a similar level of faults in the same areas and secondly, the amount of kilometres operated and door operations per train is missing ?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or

retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Helen Adcock

**Sent:** Friday, 10 August 2018 2:21 PM

**To:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>; Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

Dear Neil and Emily

As you are aware, RAIL Back On Track lodged an RTI application requesting access to:

*The date of introduction to revenue service for each New Generation Rollingstock (NGR) train presently in revenue service.*

*The number of delays and the number of cancellations that has occurred with NGR trains due to faults in revenue service, and the number of times another train was substituted for a faulty NGR.*

*The number and exact nature of faults of NGR trains in revenue service e.g. door fault, control fault, communication fault, brake fault.*

*Date range for request: 11/12/2017 to 13/07/2018.*

During the processing of the application, the NGR team suggested that an "Incident Register" created/held by TMR may capture most of what the applicant was seeking and suggested that this document be released administratively.

The RTI team approached the applicant with an offer of administrative release which the applicant has agreed to.

Attached is a copy of the document in the format proposed for administrative release for your consideration/comments.

It is proposed that the document be released administratively to the applicant on 17 August 2018.

Graeme is absent from the office today, however if you have any questions, he will be able to assist on Monday 13 August 2018.

Thanks and regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
07 3066 0709  
[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

\*\*\*\*\*

**WARNING:** This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

\*\*\*\*\*

This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network.

If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and /or publication of this email is also prohibited.

Unless stated otherwise, this email represents only the views of the sender and not the views of the Queensland Government.

Please consider the environment before printing this email.

**From:** [Neil Scales](#)  
**To:** [Simon G Cook](#)  
**Cc:** [Frank J White](#); [Emily Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)  
**Subject:** Re: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release  
**Date:** Friday, 10 August 2018 5:10:31 PM

---

Thanks

Give it a go

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 10 Aug 2018, at 4:32 pm, Simon G Cook <[simon.cook@translink.com.au](mailto:simon.cook@translink.com.au)> wrote:

Dear Neil

This proposed release is a strategic step as an alternative to releasing every daily report for the last 8 months which would include a lot more information including crew and infrastructure failures.

I agree it still misses the context of the broader picture of the rest of the QR fleet. We have been unable to obtain comparable data from Queensland Rail.

I could write a cover page that gives context and trend for failures and improvements that have been made, although it may not be accurately forward represented.

On 10 Aug 2018, at 16:13, Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)> wrote:

Hi Simon,

Earlier today we circulated the NGR incident register to the DG and Minister's Office.

Both the DG and Min's Office came back with a request for some more context around these figures (see emails below). Is there anything you are able to provide along these lines?

Thanks

**Frank White**

Senior Advisor | Right to Information, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001  
(07) 3066 0721  
[frank.j.white@tmr.qld.gov.au](mailto:frank.j.white@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Emily Brogan [<mailto:Emily.Brogan@ministerial.qld.gov.au>]  
**Sent:** Friday, 10 August 2018 3:17 PM  
**To:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>  
**Cc:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>; [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>  
**Subject:** Re: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release  
Agreed. The trains have run over 1 millions kms in revenue service.  
Also the frequency of faults have decreased over time as you would expect and that's not reflected here.

Sent from my iPhone

On 10 Aug 2018, at 3:15 pm, Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)> wrote:

Thanks,  
However, this lacks context in as much as the existing train fleet, in my experience, will have a similar level of faults in the same areas and secondly, the amount of kilometres operated and door operations per train is missing ?  
Kind regards  
**Neil Scales**  
Director-General  
Department of Transport and Main Roads  
Floor 35, 1 William Street | [Brisbane Qld 4000](http://Brisbane.Qld.4000)

GPO Box 1549 | Brisbane Qld 4001  
P: (07) 30667316 | F: (07) 30667122  
E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Helen Adcock  
**Sent:** Friday, 10 August 2018 2:21 PM  
**To:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>; Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>  
**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>  
**Subject:** RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

Dear Neil and Emily

As you are aware, RAIL Back On Track lodged an RTI application requesting access to:

*The date of introduction to revenue service for each New Generation Rollingstock (NGR) train presently in revenue service.*

*The number of delays and the number of cancellations that has occurred with NGR trains due to faults in revenue service, and the number of times another train was substituted for a faulty NGR.*

*The number and exact nature of faults of NGR trains in revenue service e.g. door fault, control fault, communication fault, brake fault.*

*Date range for request: 11/12/2017 to 13/07/2018.*

During the processing of the application, the NGR team suggested that an "Incident Register" created/held by TMR may capture most of what the applicant was seeking and suggested that this document be released administratively.

The RTI team approached the applicant with an offer of administrative release which the applicant has agreed to.

Attached is a copy of the document in the format proposed for administrative release for your consideration/comments.

It is proposed that the document be released administratively to the applicant on 17 August 2018.

Graeme is absent from the office today, however if you have any questions, he will be able to assist on Monday 13 August 2018.

Thanks and regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
07 3066 0709  
[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

\*\*\*\*\*

**WARNING:** This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

\*\*\*\*\*

This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network.

If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and /or publication of this email is also prohibited.

Unless stated otherwise, this email represents only the views of the sender and not the views of the Queensland Government.

Please consider the environment before printing this email.

Released under RTI - DTPMR

**From:** [Neil Scales](#)  
**To:** [Graeme J Healey](#)  
**Cc:** [Jennifer M Grace](#); [Helen Adcock](#)  
**Subject:** Re: Right to Information Access Application - Communications from the Minister's private email address (135/05866 MIN)  
**Date:** Thursday, 23 August 2018 3:15:37 PM

---

No worries

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 23 Aug 2018, at 3:14 pm, Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)> wrote:

Good afternoon Neil, as you are aware we are currently processing various RTI applications on behalf of the Minister regarding the [mangocubef@yahoo.co.uk](mailto:mangocubef@yahoo.co.uk) email account. Four of these applications will be finalised next week. In reviewing the relevant documents I have identified one A4 page that came from you. The page has nothing in it, but I thought I would give you a heads up prior to it being released.

As we process the remaining applications I will also ensure you see any emails that involved yourself.

Regards

Graeme

**Graeme Healey**

Director | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
07 3066 7102  
[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Martin Bradshaw](#)  
**Subject:** Fwd: FYI ONLY - RTI Application by Nextix Pty Ltd (135/05851) - notification of proposed decision  
**Date:** Monday, 27 August 2018 9:38:15 AM  
**Attachments:** [ATT00001.htm](#)  
[135-05851\\_Decision letter.pdf](#)  
[ATT00002.htm](#)

---

Hi,

FYI

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

Begin forwarded message.

**From:** Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>

**Date:** 27 August 2018 at 9:35:08 am AEST

**To:** "[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)"

<[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)>, Executive Leadership Team

<[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>

**Cc:** "[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)"

<[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au)>,

"[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)"

<[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au)>,

"[Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)"

<[Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au)>, Graeme J Healey

<[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>, Louise Vasta

<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>, Helen Adcock

<[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>

**Subject: RE: FYI ONLY - RTI Application by Nextix Pty Ltd (135/05851)  
- notification of proposed decision**

Hi Tam,

Please find attached the decision notice issued for this application on Friday.

Thanks

**Frank White**

Senior Advisor | Right to Information, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0721

[frank.j.white@tmr.qld.gov.au](mailto:frank.j.white@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

Our ref 135/05851  
Your ref  
Enquiries Frank White

Department of  
**Transport and Main Roads**

24 August 2018

Mr John Mollard  
Baker & McKenzie  
Level 8  
175 Eagle Street  
BRISBANE QLD 4000

**By email:** [john.mollard@bakermckenzie.com](mailto:john.mollard@bakermckenzie.com)

Dear Mr Mollard

**Right to Information Access Application - Decision Letter - 135/05851**

I refer to your Information Access Application to the Department of Transport and Main Roads (**department**) requesting access to documents under the *Right to Information Act 2009* (Qld) (**RTI Act**). Your application, on behalf of Nextix Pty Ltd, was received by the department on 26 June 2018 and validated with payment of the \$48.00 application fee.

In your application you requested access to:

- "1. The terms of the final form of the RFT Response lodged by Cubic for the Next Generation Ticketing Solution (NGTS) (Cubic RFT Response).*
- 2. Documents sufficient to show the final pricing of the Cubic RFT Response. (This does not need to be all copies of such documents, or all documents which do so. Copies of sufficient documents to show that pricing are what is sought.)*
- 3. Documents evidencing the evaluation by the Department of Transport and Main Roads of the Cubic RFT Response.*
- 4. The agreement entered between the State of Queensland and Cubic for the NGTS.*

*Date range for request: 28 August 2017 to 22 June 2018."*

**Decision**

By delegation under section 30(2) of the RTI Act, I have decided to:

- **refuse** access to 13,296 documents (pages) pursuant to Section 47(3)(b) and Schedule 4 of the RTI Act.

I made this decision on 24 August 2018. The reasons for my decision are set out in Attachment A.

As outlined in the Charges Estimate Notice issued to you on 17 July 2018, there are certain processing charges associated with your Access Application. After collation of all time costing data, the final processing charge payable is \$618.35 for 20.75 hours processing time. Please see Attachment B for complete details regarding the Final Charges Notice. Please note that the charges remain payable, even when a decision is made refusing access to the documents.

If you are not satisfied with this decision, you can apply for a review under the RTI Act. Please refer to Attachment C for complete details regarding your review rights.

Should you wish to discuss your application in any way, please contact me on 07 3066 0721.

NR

Frank White  
**Senior Advisor (RTI & Privacy)**

Released under RTI - DTMR

**Statement of Reasons  
for a decision under the  
*Right to Information Act 2009***

**RTI Reference Number:** 135/05851

**Applicant:** Nextix Pty Ltd

**Decision Maker:** Frank White  
Department of Transport and Main Roads

**Authority:** By delegation under section 30(2) of the *Right to Information Act 2009*

**Date of Decision:**

The following is a Statement of Reasons for the decision to refuse access to information under the *Right to Information Act 2009* (Qld) (**RTI Act**).

**Legislation references**

Sections of legislation referenced in this statement are provided in Attachment D.

**Scope of request**

On 26 June 2018 the Department of Transport and Main Roads (**department**) received an application for access to:

- "1. *The terms of the final form of the RFT Response lodged by Cubic for the Next Generation Ticketing Solution (NGTS) (Cubic RFT Response).*
2. *Documents sufficient to show the final pricing of the Cubic RFT Response. (This does not need to be all copies of such documents, or all documents which do so. Copies of sufficient documents to show that pricing are what is sought.)*
3. *Documents evidencing the evaluation by the Department of Transport and Main Roads of the Cubic RFT Response.*
4. *The agreement entered between the State of Queensland and Cubic for the NGTS.*

*Date range for request: 28 August 2017 to 22 June 2018."*

**Search results**

As a result of searches of the department's records by TransLink Division, I was provided with 13,296 pages of documents.

I consider these documents to be relevant to the scope of the request and are identified as the "discovered documents".

## Section 37 consultation process

In accordance with section 37 of the RTI Act, consultation was undertaken with a third party to obtain their views on the proposed release of the information. You were advised of this consultation by my letter of 1 August 2018 and also the extension of time for consultation granted under the RTI Act.

The third party objected to the release of the information.

I considered these objections and the merits of those objections were included in my final decision.

## Legislative time frames and extension of time

After making allowances for time lapses between issue of the Charges Estimate Notice and a your response, as well as the time allowed for third party consultations, the due date for a decision on your application was 17 August 2018.

On 16 August 2018, you confirmed your agreement to a longer processing period making the new due date 24 August 2018.

## GENERAL CONSIDERATIONS

### Release “to the world at large”

In the Information Commissioner decision *Re: Stewart and the Department of Transport*, the Commissioner made the following comment:

*“Because s.21 of the Qld FOI Act confers a legally enforceable right of access on any person with no requirement to show a special interest in obtaining particular information, an assessment of the effects of disclosure of a particular document (for the purpose of determining whether an exemption provision applies) generally requires that the interests of a particular applicant be ignored and the question be approached as if disclosure were to anyone who could make an application, or as it is sometimes said “to the world at large”.*

Section 23 of the RTI Act confers the same legally enforceable rights as section 21 of the FOI Act. Additionally, the RTI Act requires agencies to publish details of documents released under the RTI Act on a publicly available Disclosure Log.

Consideration of this fact may occur within the decision making process.

### Right of access, exempt matter and the public interest

The role of the decision-maker in this matter is to determine whether or not an applicant is entitled to access documents held by the government.

Section 44(1) of the RTI Act states:

*It is the Parliament’s intention that if an access application is made to an agency or Minister for a document, the agency or Minister should decide to give access to the document unless giving access would, on balance, be contrary to the public interest.*

Section 23 of the RTI Act provides that a person has a right to be given access under the RTI Act to documents of an agency.

This right of access is subject to other provisions in the RTI Act, including:

- Section 47 of the RTI Act, which sets out grounds on which an entity may refuse access to documents, this includes information the disclosure of which, would be contrary to the public interest under section 49 of the RTI Act;
- Section 49 of the RTI Act, which sets out the steps and schedule 4 the factors that a decision-maker must undertake and consider when deciding whether disclosure would, on balance, be contrary to the public interest.

In deciding whether disclosure of the information in issue would, on balance, be contrary to the public interest I have undertaken the steps set out under sections 23, 47 and 49 of the RTI Act.

## **DECISION MAKER'S CONSIDERATIONS**

### **Public Interest Considerations**

Section 49 of the RTI Act, states that an agency must give access to a document, unless disclosure would, on balance, be contrary to the public interest then goes on to set out the steps that must be followed when making public interest considerations.

I have considered all the documents under the public interest balancing test. It is convenient to deal with the documents in three categories:

1. Cubic's Request for Tender (RFT) response, including final pricing
2. Evaluation of Cubic's RFT response
3. Agreement between the State of Queensland and Cubic

I consider that the factors favouring disclosure and the factors favouring nondisclosure are applicable to all three categories. For this reason, I will only set them out once. However, I will apply the public interest balancing test to each of the three categories, because the factors apply slightly differently to each category.

#### **Step 1 – Identification of factors irrelevant to deciding the public interest**

Section 49(3)(a) of the RTI Act requires the identification of any factors that are irrelevant when deciding whether the disclosure would, on balance, be contrary to the public interest. I have considered the irrelevant factors set out in Schedule 4, Part 1 of the RTI Act, and determined that none apply. I have not identified any other irrelevant factors. Therefore, no irrelevant factors influenced my consideration of whether disclosure of the RFT response would, on balance, be contrary to the public interest.

#### **Step 2 – Identification of factors favouring disclosure**

Section 49(3)(b) of the RTI Act requires the identification of any factor favouring disclosure that applies to the RFT response. I have identified the factors favouring disclosure, including any factor mentioned in Schedule 4, Part 2 of the RTI Act. The factors favouring disclosure that I have identified as being relevant to the RFT response are:

- Item 4: Disclosure of the information could reasonably be expected to ensure effective oversight of expenditure of public funds.
- Item 11: Disclosure of the information could reasonably be expected to reveal the reason for a government decision (in this case, the decision to award the contract to Cubic Transportation Systems (Australia) Pty Ltd) and any background or contextual information that informed the decision.

### Step 3 – Identification of factors favouring nondisclosure

Section 49(3)(c) of the RTI Act requires the identification of any factor favouring non-disclosure that applies to the information. I have identified the factors favouring non-disclosure that apply in relation to the RFT response, including any factors mentioned in Schedule 4, Part 3 and Part 4 of the RTI Act. The factors favouring nondisclosure that I have identified as being relevant to the RFT response are:

- Part 3, Item 2: Disclosure of the information could reasonably be expected to prejudice the private, business, professional, commercial or financial affairs of entities (in this case, Cubic Transportation Systems (Australia) Pty Ltd).
- Part 3, Item 15: Disclosure of the information could reasonably be expected to prejudice business affairs of a person (Cubic Transportation Systems (Australia) Pty Ltd).
- Part 4, Item 7(1)(b): Disclosure of the information would disclose information (other than trade secrets) that has a commercial value to a person (Cubic Transportation Systems (Australia) Pty Ltd), and disclosure could reasonably be expected to destroy or diminish the commercial value of the information.
- Additional factor not listed in RTI Act: Disclosure of the information would be contrary to express undertakings given by the department that all RFT responses would be kept confidential.

### **Category 1 – Cubic’s RFT Response, including final pricing**

#### Step 4 – Public interest balancing test

The process now calls for the decision-maker to consider the above factors and weigh them in order to determine whether, on balance, disclosure of the information in issue would be contrary to the public interest. If the disclosure would, on balance, be contrary to the public interest, access to the information should be refused.

When considering the public interest factors, where there is a direct link between disclosure of the particular matter in issue and the advancement of the public interest, considerations may favour disclosure.

#### *Commercial considerations*

In reaching my decision in relation to the RFT response, I had regard to the guideline issued by the Office of the Information Commissioner (OIC) entitled *RTI and tendering for government contracts* (the Guideline). When considering the factors in favour of disclosure of the RFT response, I had regard to the part of the Guideline which provides that ‘generally, the public interest will favour disclosure of information about:

- ...
- ...
- ...
- the total price tendered by the successful tenderer
- ...

At the outset, it will be noted that it is framed as a ‘general’ statement, which means it will not be applicable in all circumstances. For this reason, I will undertake a more detailed consideration of the applicability of this statement to Cubic’s RFT response, including its final quoted price.

This particular part of the Guideline relies on the Information Commissioner's decision in *Sexton Trading Co Pty Ltd and Department of Health; TK Crow Furnishings Pty Ltd (Third Party)* (1995) 3 QAR 132 ('*Sexton Trading*'), para [16]. The facts of that case are partially analogous to this situation, in that an unsuccessful tenderer sought access under the *Freedom of Information Act 1992* (Qld) to pricing information provided by the successful tenderer to the Department of Health.

This raises many of the same issues I must consider in reaching my own decision. The Information Commissioner noted at para [16] of his decision that:

'It is generally accepted that pricing information has a degree of commercial sensitivity for suppliers of goods and services operating in a competitive market. The degree of sensitivity may be greater or lesser according to the nature and detail of the pricing information, whether it is current or merely historical, the nature and custom of the particular market, and no doubt a variety of other circumstances which may affect its sensitivity in any particular case. [...] Speaking generally, the total price at which a supplier is prepared to offer particular items would be considered less sensitive than details of the supplier's pricing structure, e.g. detailed descriptions of the component elements of a tender price.'

This statement of principle recognises that the degree of sensitivity of pricing information will depend on a number of factors which are relevant here, particularly the currency of the information and the nature of the particular market.

In relation to the currency of the commercial information, at para [25] of his decision, the Information Commissioner stated that

'the matter in issue has, with the effluxion of time, long since reached the stage where it no longer has any current commercial sensitivity and, in my opinion, its disclosure could not reasonably be expected to have an adverse effect on the business or commercial affairs of third party.'

I consider that the same cannot be said about the information (including the pricing information) in Cubic's RFT response. The final RFT response was lodged by Cubic in April 2018. In the intervening four month period, it is unlikely that there have been significant changes in the marketplace in which the applicant and the third party compete. In its response to my third party consultation notice, Cubic informed me that the applicant continues to be a direct global competitor on ticketing system tenders. For this reason, it appears to me that the information contained within Cubic's RFT response (including and especially the pricing information) has current commercial value, as it would allow Cubic's competitors to tailor their responses to tenders which remain on foot, to Cubic's detriment.

In relation to the nature of the market, I take the view that the market in which Cubic and the applicant operate is significantly different from the market in which the applicant and third party operated in *Sexton Trading*. Those entities were in the business of supplying and installing curtains and blinds. Although I do not have direct evidence to this effect, I assume that the participants in such a marketplace would operate with relatively low profit margins, while relying on volume of sales to ensure viability. Consequently, it can be inferred that there would be relatively little variation in price amongst the participants, with greater emphasis placed on other matters such as quality, timeliness and after-sales service.

In contrast, Cubic has informed me that there is a global marketplace in which Cubic and the applicant participate. Furthermore, it is clear from statements on the public record (see, for example: <http://statements.qld.gov.au/Statement/2018/6/20/palaszczuk-government-adopts-hitech-transport-payment-across-queensland>) that NextGen Ticketing is a multi-million dollar project. It is reasonable to assume that some or all of the other tenders in which Cubic and the applicant participate are for contracts of similar value. In such a marketplace, I assume that participants would have more scope to make pragmatic commercial decisions to reduce their prices and otherwise tailor their tender responses, in order to maximise their chances of securing a high-value contract over an extended period of time. Consequently, knowledge of a competitor's pricing thresholds would be valuable to all participants in this marketplace.

In light of the discussion above, I consider that the information contained within Cubic's RFT response has commercial value, which would be diminished or destroyed if it were disclosed. In light of the large monetary sums on offer with such tenders, I consider that such an outcome could reasonably be expected to prejudice Cubic's business and commercial affairs. I consider that it would not be in the public interest for the department to damage Cubic's business in this way.

#### *Commitment to confidentiality*

In addition to these factors, the Probity Adviser for the tender process advised me that both the Expression of Interest and Request for Tender documents issued to the market imposed express obligations of confidentiality on the department regarding any responses provided by market participants. The project agreement entered into by the State of Queensland and Cubic also has a comprehensive confidentiality clause, which covers material both pre- and post-execution of the agreement. This gives rise to a tension between two factors.

On the one hand, the primary object of the RTI Act is to give a right of access to government information, subject only to disclosure being contrary to the public interest. The Preamble to the RTI Act notes that right to information legislation contributes to a healthier representative, democratic government and enhances its practice. This factor tends to favour release of the information sought by the applicant.

On the other hand, government agencies very often have the power to affect the financial and property interests of members of the community (including individual citizens and businesses). In the interests of maintaining community trust in the institutions of democratic government, agencies should, as a matter of course, keep the commitments they make when exercising their powers. This is consistent with Chief Justice Griffith's notion of 'the old-fashioned traditional, and almost instinctive, standard of fair play to be observed by the Crown in dealing with its subjects' (*Melbourne Steamship Co Ltd v Moorehead* (1912) 15 CLR 333, 342). It is not difficult to see how the community's trust in government could be eroded if government agencies were to discard on a regular basis commitments to keep certain information confidential.

It has been established that in this case, release of this RFT information could reasonably be expected to have an adverse effect on Cubic's business. Moreover, release would be inconsistent with an express commitment which the department made to Cubic and other participants in the RFT process. For these reasons, I consider that in this case, the requirements of 'fair play' elevate the factors favouring nondisclosure over those favouring disclosure.

To summarise my analysis of Category 1 (Cubic's RFT response, including pricing information), I consider that the factors favouring nondisclosure outweigh the factors favouring disclosure. For this reason, I have decided to refuse access to the documents which fall within Category 1.

## **Category 2 – Evaluation of Cubic’s RFT Response**

### Step 4 – Public interest balancing test

I consider that the discussion above applies equally to the documents recording the evaluation of Cubic’s tender response. However, in balancing the public interest factors favouring disclosure and nondisclosure, I consider that the considerations are slightly different for this category than for Category 1.

I consider that the confidentiality considerations discussed above are more pronounced in relation to the department’s evaluation of Cubic’s RFT response. In evaluating Cubic’s RFT response, the department has recorded strengths and weaknesses in the bid. Providing access to such an evaluation would allow a competitor to understand, from the perspective of a decision maker, where Cubic’s strengths and weaknesses lie. This would, in turn, allow the competitor to make decisions about how to prioritise investment in its own capabilities, in order to have a competitive edge over Cubic in future tender processes. As noted above, Cubic and its competitors regularly participate in tender processes on a global basis. For this reason, I consider that the factors favouring nondisclosure (outlined above) carry significant weight in relation to the evaluation material, and that they outweigh the factors favouring disclosure. Consequently, I have decided to refuse access to the evaluation material.

## **Category 3 – Final Agreement between State of Queensland and Cubic**

### Step 4 – Public interest balancing test

Again, I consider that the discussion in relation to Category 1 applies to the agreement entered into between the parties. The only additional factor which I wish to emphasise in relation to the Category 3 is that the agreement contains a comprehensive confidentiality clause, which extends to the agreement itself. I note that the OIC’s Guideline (cited above) states that ‘confidentiality and commercial in confidence clauses should not be used as a matter of course and should only be included where there is good reason for confidentiality.’

I am not ultimately in a position to determine whether the inclusion of the confidentiality clause was justified in this case. Nonetheless, I am unable to disregard the clause in my decision making process. The department has very recently made a commitment to keep this information confidential. As discussed above, I consider that there is a significant public interest in holding government agencies to the commitments which they make to members of the public (whether citizens or businesses). I am of the view that keeping commitments of this kind is likely to enhance public trust in the institutions of government. Conversely, acting contrary to the commitment soon after making it is likely to diminish public trust. For this reason, I consider that it would be contrary to the public interest to release the final agreement. It follows that I have decided to refuse access to the final agreement.

## **Decision**

I have decided to:

- **refuse** access to 13,296 documents (pages) pursuant to Section 47(3)(b) and Schedule 4 of the RTI Act.

**FINAL CHARGES NOTICE - 135/05851**

**24 August 2018**

As outlined in the Charges Estimate Notice dated 17 July 2018, there are certain processing charges associated with your Right to Information application. You were advised that a charge of \$1341.00 was estimated for the processing of your application. This charge was calculated on a charges estimate of 45 hours being required by the department to satisfy your request. Based on this estimate, you forwarded your response to the Charge Estimate Notice and accepted to pay the total charge of \$1341.00.

The time taken to fully comply with your request was 20.75 hours which is less than originally quoted. Therefore the total amount owing for this application has been recalculated and identified below.

<b>Item</b>	<b>Time</b>	<b>Rate</b>	<b>Total</b>
<b>Processing charges</b> <i>(activities include – searching/retrieving documents, examining documents, extracting relevant copies, external/internal consultations, drafting decision letter)</i>	20.75 hours	\$7.45 per 15mins or part thereof	\$618.35
<b>Total amount owing</b>			\$618.35

The processing charges, being authorised by section 60 of the RTI Act, are clarified in part 3 of the *Right to Information Regulation 2009*.

Please note that the time limit for access to the documents is 40 business days after the date of this decision.

**Payment methods**

Payment can be made via one of the three methods detailed below:

**EFT:** If you wish to utilise the department's Electronic Funds Transfer facility, please contact this office and the department's bank account details and instructions will be forwarded to you via email or facsimile.

**Cheque:** Please make the cheque payable to 'Department of Transport and Main Roads'.

**In Person:** Payment of the processing charge can be made at a Customer Service Centre (CSC) which can be located at:  
<http://www.tmr.qld.gov.au/About-us/Contact-us/In-person.aspx>.

If you wish to make payment at a CSC, please ensure that you take this correspondence with you and ask the attending officer to contact me on 07 3066 0721 for instructions in regards to receipting payment.

Please quote reference number 135/05851 when making payment via any of the above methods. The processing of a Right to Information application by the department is not a taxable supply and the department is not required to issue tax invoices.<sup>1</sup>

<sup>1</sup> Schedule 1, Part 4, Item 10.3 of A New Tax System (Goods and Services Tax) (Exempt Taxes, Fees and Charges) Determination 2011 (Cwth) excludes fees and charges payable under the RTI Act and the *Right to Information Regulation 2009*.

**Right to Information Act 2009**

**APPEAL RIGHTS**

If you are dissatisfied or aggrieved with the decision of this department made under the *Right to Information Act 2009 (RTI Act)*, you can apply for an internal or external review of the decision.

An application for internal review must be in writing (detailing your grounds for appealing), state an address to which notices under the RTI Act may be sent and be lodged with the department within **20 business days** of the date of the written notice of this decision.

Applications for **internal review** should be forwarded:

By Post to:

Director  
RTI, Privacy and Complaints Management  
Department of Transport and Main Roads  
GPO Box 1549  
BRISBANE QLD 4001

**OR**

By Email to:

Director  
RTI, Privacy and Complaints Management  
Department of Transport and Main Roads  
[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

Your internal review application will be referred to another officer of this agency who is at least as senior as the original decision-maker and who will consider the matter afresh. You will be notified of the decision within 20 business days after the agency receives your internal review application. Using the internal review option gives the agency an opportunity to consider additional evidence or information that is raised in an internal review application and conduct any necessary further searches.

You do not have to request an internal review to be eligible to apply for an external review by the independent Information Commissioner. You may apply for external review by the Information Commissioner under section 85 of the RTI Act. External reviews may take 4-5 months to complete.

An application for external review must be in writing (detailing your grounds for appealing), state an address to which notices under the RTI Act may be sent and be lodged with the Information Commissioner within **20 business days** of the date of the written notice of this decision. Under the RTI Act and the *Acts Interpretation Act 1954* (Qld), you are taken to "receive" this decision on the day on which you should receive it in the ordinary course of post.

Applications for **external review** can be forwarded to the Office of the Information Commissioner by the following methods:

In person: Level 7, 133 Mary Street, Brisbane 4000  
Post: PO Box 10143, Adelaide Street, Brisbane Qld 4000  
Email: [administration@oic.qld.gov.au](mailto:administration@oic.qld.gov.au)  
Telephone: 07 3234 7373  
Online: <https://www.oic.qld.gov.au/about/right-to-information/apply-for-external-review-of-an-access-or-amendment-decision>

**Right to Information Act 2009**

**23 Right to be given access to particular documents**

- (1) Subject to this Act, a person has a right to be given access under this Act to—  
(a) documents of an agency; and  
(b) documents of a Minister.

Notes—

1 See part 2 for how to exercise this right to access.

2 Exclusions of the right are provided for under part 4 (which provides particular circumstances where an entity may refuse to deal with an application) and section 47 (which provides grounds on which an entity may refuse access).

3 A limitation on the right is set out in section 73 (which provides that, in particular circumstances, an entity may delete irrelevant information from a document before giving access).

- (2) Subsection (1) applies to documents even if they came into existence before the commencement of this Act.

Note—

Section 27 deems an access application to apply only to documents that are, or may be, in existence on the day the application is received.

**30 Decision-maker for application to agency**

- (1) An access application to an agency must be dealt with for the agency by the agency's principal officer.  
(2) The agency's principal officer may delegate the power to deal with the application to another officer of the agency.

**37 Contact with the relevant third party**

- (1) An agency or Minister may give access to a document that contains information the disclosure of which may reasonably be expected to be of a concern to a government, agency or person (the relevant third party) only if the agency or Minister has taken the steps that are reasonably practicable -

(a) to obtain the views of the relevant third party about whether -

- (i) the document is a document to which this Act does not apply; or  
(ii) the information is exempt information or contrary to the public interest information; and

(b) to inform the relevant third party that if access is given to the document because of an access application, access may also be given to the document under a disclosure log.

- (2) If disclosure of information may reasonably be expected to be of a concern to a person but for the fact that the person is deceased, subsection (1) applies as if the person's representative were a relevant third party.

(3) If -

(a) the agency or Minister obtains the views of the relevant third party and the relevant third party considers -

- (i) the document is a document to which this Act does not apply; or  
(ii) the information is exempt information or contrary to the public interest information; but

(b) the agency or Minister decides -

- (i) the document is a document to which this Act does apply; or  
(ii) the information is not exempt information or contrary to the public interest information;

the agency or Minister must -

(c) give prescribed written notice of the decision of the agency or Minister to the applicant and the relevant third party; and

(d) defer giving access to the document until after -

- (i) the agency or Minister is given written notice by the relevant third party that it does not intend to make any application for review under this Act; or  
(ii) if the notice is not given under subparagraph (i) and no application for review under this Act is made by the end of the review period-the end of the review period; or  
(iii) if an application for review under this Act is made by the end of the review period-the review has ended (whether because of an informal resolution of because of a decision of the entity conducting the review).

(4) The agency or Minister must give the applicant written notice when access is no longer deferred under subsection (3)(d).

(5) In this section—

*Representative, in relation to a deceased person, means the deceased person's eligible family member, or, if 2 or more persons qualify as the deceased person's eligible family member, 1 of those persons.*

*Review period means the period within which any application for review under this Act may be made.*

#### **44 Pro-disclosure bias in deciding access to documents**

(1) It is the Parliament's intention that if an access application is made to an agency or Minister for a document, the agency or Minister should decide to give access to the document unless giving access would, on balance, be contrary to the public interest.

#### **47 Grounds on which access may be refused**

(1) This section sets out grounds on which access may be refused.

(2) It is the Parliament's intention that—

(a) the grounds are to be interpreted narrowly; and

(b) an agency or Minister may give access to a document even if a ground on which access may be refused applies.

(3) On an application, an agency may refuse access to a document of the agency and a Minister may refuse access to a document of the Minister—

(a) to the extent the document comprises exempt information under section 48; or

(b) to the extent the document comprises information the disclosure of which would, on balance, be contrary to the public interest under section 49; or

(c) to the extent the document is sought under an application by or for a child and comprises the child's personal information the disclosure of which would not be in the child's best interests under section 50; or

(d) to the extent the document comprises an applicant's relevant healthcare information the disclosure of which might be prejudicial to the physical or mental health or wellbeing of the applicant under section 51; or

(e) because the document is nonexistent or unlocatable as mentioned in section 52; or

(f) because other access to the document is available as mentioned in section 53.

Note—

Only a principal officer, Minister or appointed healthcare professional may refuse access to a document of an agency as mentioned in paragraph (d)—see sections 30(5) and 31(2).

(4) In this section—

*child means an individual who is under 18 years.*

#### **49 Contrary to public interest**

(1) If an access application is made to an agency or Minister for a document, the agency or Minister must decide to give access to the document unless disclosure would, on balance, be contrary to the public interest.

(2) This section sets out the steps, and, in schedule 4, factors, the Parliament considers appropriate for deciding, for types of information (other than exempt information), whether disclosure would, on balance, be contrary to the public interest.

(3) If it is relevant for an agency or Minister to consider whether, on balance, disclosure of information would be contrary to the public interest, the agency or Minister must undertake the following steps—

(a) identify any factor that is irrelevant to deciding whether, on balance, disclosure of the information would be contrary to the public interest, including any factor mentioned in schedule 4, part 1 that applies in relation to the information (an irrelevant factor);

(b) identify any factor favouring disclosure that applies in relation to the information (a relevant factor favouring disclosure), including any factor mentioned in schedule 4, part 2;

(c) identify any factor favouring nondisclosure that applies in relation to the information (a relevant factor favouring nondisclosure), including any factor mentioned in schedule 4, part 3 or 4;

(d) disregard any irrelevant factor;

(e) having regard to subsection (4), balance any relevant factor or factors favouring disclosure against any relevant factor or factors favouring nondisclosure;

(f) decide whether, on balance, disclosure of the information would be contrary to the public interest;

- (g) unless, on balance, disclosure of the information would be contrary to the public interest, allow access to the information subject to this Act.
- (4) The factors mentioned in schedule 4, part 4 are factors where disclosure could reasonably be expected to cause a public interest harm (harm factors) but the fact that 1 or more of the relevant factors favouring nondisclosure is a harm factor does not of itself mean that, on balance, disclosure of the information would be contrary to the public interest.
- (5) However, despite an agency or Minister being able, under section 47(3)(b), to refuse access to all or part of a document, the agency or Minister may decide to give access.

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Frank J White](#)  
**Cc:** [Jennifer M Grace](#); [Graeme J Healey](#)  
**Subject:** RE: FYI ONLY - RTI Application by Office of the Leader of the Opposition - Briefing notes relating to toll roads (135/05808) - documents have been supplied  
**Date:** Monday, 27 August 2018 12:17:00 PM

---

Thanks Frank,

Not sure I would want to release the EY stuff, it's very commercially sensitive.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Frank J White

**Sent:** Monday, 27 August 2018 12:11 PM

**To:** Executive Leadership Team ; Mary Weaver ; Natalie Gauld ; Thomas A Hilston ; Katey S Elenitsas ; Media ; TMR DLO ; Translink Media ; Informationrequests ; Amber J Hawkins ; Miguel Holland ; Narelle M Townsend ; Jodie M Lewis-Chapman ; Jude A Wallace ; Peter Y Brown ; Kevin P Merrick ; Brigid E Murray

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [finn.mccarthy@ministerial.qld.gov.au](mailto:finn.mccarthy@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Helen Adcock ; Louise Vasta ; Frank J White ; Danielle A Wills ; Graeme J Healey

**Subject:** FYI ONLY - RTI Application by Office of the Leader of the Opposition - Briefing notes relating to toll roads (135/05808) - documents have been supplied

Good morning Neil,

Back on 19 July 2018 we issued our access decision on the RTI application by Office of the Leader of the Opposition relating to Briefing notes relating to toll roads. On 25 July 2018 the applicant paid the access charges and an initial bundle of documents was released.

As a result of third party objections, access was deferred to a number of documents. One third party has sought a review of the decision to release a small number of documents, and access remains deferred to those documents until such time as the review is finalised. However, the other third parties have not sought a review, so the remaining third party documents will be released today. A copy of the documents for release today is attached.

Kind regards,

**Frank White**

Senior Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0721

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Frank J White](#)  
**Cc:** [Jennifer M Grace](#); [Graeme J Healey](#)  
**Subject:** RE: FYI ONLY - RTI Application by Office of the Leader of the Opposition - Briefing notes relating to toll roads (135/05808) - documents have been supplied  
**Date:** Monday, 27 August 2018 12:32:00 PM  
**Importance:** High

---

Thanks Frank,

No criticism intended, If I had been in BCC's shoes I would have kept this confidential.....

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Frank J White

**Sent:** Monday, 27 August 2018 12:28 PM

**To:** Neil Scales

**Cc:** Jennifer M Grace ; Graeme J Healey

**Subject:** RE: FYI ONLY - RTI Application by Office of the Leader of the Opposition - Briefing notes relating to toll roads (135/05808) - documents have been supplied

Thanks Neil.

I've already issued the decision so I will need to release the EY documents. Before making my decision, I consulted with both BCC and EY about this document. Although BCC raised a concern about the release, EY did not object. BCC had an opportunity to seek a review of my decision, but they did not do so.

I considered the documents carefully, and I reached the view that on balance, disclosure would not be contrary to the public interest. A copy of the decision letter I sent to BCC is attached, which outlines my reasons for releasing the document.

Regards

**Frank White**

Senior Advisor | Right to Information, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0721

[frank.j.white@tmr.qld.gov.au](mailto:frank.j.white@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Neil Scales

**Sent:** Monday, 27 August 2018 12:17 PM

**To:** Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>

**Cc:** Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>; Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>

**Subject:** RE: FYI ONLY - RTI Application by Office of the Leader of the Opposition - Briefing notes relating to toll roads (135/05808) - documents have been supplied

Thanks Frank,

Not sure I would want to release the EY stuff, it's very commercially sensitive.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](http://Brisbane.Qld.4000)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Frank J White

**Sent:** Monday, 27 August 2018 12:11 PM

**To:** Executive Leadership Team <[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>; Mary Weaver <[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>; Natalie Gauld <[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>; Thomas A Hilston <[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>; Katey S Elenitsas <[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>; Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>; TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>; Translink Media <[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>; Informationrequests <[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>; Amber J Hawkins <[Amber.Hawkins@translink.com.au](mailto:Amber.Hawkins@translink.com.au)>; Miguel Holland <[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>; Narelle M Townsend <[narelle.m.townsend@tmr.qld.gov.au](mailto:narelle.m.townsend@tmr.qld.gov.au)>; Jodie M Lewis-Chapman <[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>; Jude A Wallace <[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>; Peter Y Brown <[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>; Kevin P Merrick <[kevin.p.merrick@tmr.qld.gov.au](mailto:kevin.p.merrick@tmr.qld.gov.au)>; Brigid E Murray <[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [finn.mccarthy@ministerial.qld.gov.au](mailto:finn.mccarthy@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>; Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>

**Subject:** FYI ONLY - RTI Application by Office of the Leader of the Opposition - Briefing notes

relating to toll roads (135/05808) - documents have been supplied

Good morning Neil,

Back on 19 July 2018 we issued our access decision on the RTI application by Office of the Leader of the Opposition relating to Briefing notes relating to toll roads. On 25 July 2018 the applicant paid the access charges and an initial bundle of documents was released.

As a result of third party objections, access was deferred to a number of documents. One third party has sought a review of the decision to release a small number of documents, and access remains deferred to those documents until such time as the review is finalised. However, the other third parties have not sought a review, so the remaining third party documents will be released today. A copy of the documents for release today is attached.

Kind regards,

**Frank White**

Senior Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0721

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DMR

**From:** [Neil Scales](#)  
**To:** [Graeme J Healey](#); [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)  
**Cc:** [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); [Jennifer M Grace](#); [Louise Vasta](#); [Frank J White](#); [Danielle A Wills](#); [Helen Adcock](#); [Simon G Cook](#)  
**Subject:** RE: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release  
**Date:** Monday, 27 August 2018 2:28:00 PM  
**Importance:** High

---

Thanks,

But it lacks context, how many faults, for example did the last train intake into QR have ?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Graeme J Healey

**Sent:** Monday, 27 August 2018 1:51 PM

**To:** Neil Scales ; [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)

**Cc:** [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); [Jennifer M Grace](#) ; [Louise Vasta](#) ; [Frank J White](#) ; [Danielle A Wills](#) ; [Helen Adcock](#) ; [Simon G Cook](#)

**Subject:** RE: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

Good afternoon Neil and Tam, attached please find the updated version of the document proposed for release for this matter. This version has been updated by the project team to include some contextual notes on the first page. At this stage I plan on releasing this information on Thursday this week.

Kind regards,

**Graeme Healey**

Director | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | [61 Mary Street](#) | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 7102

[Graeme.j.healey@tmr.qld.gov.au](mailto:Graeme.j.healey@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Neil Scales

**Sent:** Friday, 10 August 2018 3:15 PM

**To:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>;

Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills  
<[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** RE: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

Thanks,

However, this lacks context in as much as the existing train fleet, in my experience, will have a similar level of faults in the same areas and secondly, the amount of kilometres operated and door operations per train is missing ?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Helen Adcock

**Sent:** Friday, 10 August 2018 2:21 PM

**To:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>; Jennifer M Grace  
<[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills  
<[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

Dear Neil and Emily

As you are aware, RAIL Back On Track lodged an RTI application requesting access to:

*The date of introduction to revenue service for each New Generation Rollingstock (NGR) train presently in revenue service.*

*The number of delays and the number of cancellations that has occurred with NGR trains due to faults in revenue service, and the number of times another train was substituted for a faulty NGR.*

*The number and exact nature of faults of NGR trains in revenue service e.g. door fault, control fault, communication fault, brake fault.*

*Date range for request: 11/12/2017 to 13/07/2018.*

During the processing of the application, the NGR team suggested that an "Incident Register" created/held by TMR may capture most of what the applicant was seeking and suggested that this document be released administratively.

The RTI team approached the applicant with an offer of administrative release which the applicant has agreed to.

Attached is a copy of the document in the format proposed for administrative release for your consideration/comments.

It is proposed that the document be released administratively to the applicant on 17 August 2018.

Graeme is absent from the office today, however if you have any questions, he will be able to assist on Monday 13 August 2018.

Thanks and regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Graeme J Healey](#)  
**Cc:** [Simon G Cook](#); [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); [Jennifer M Grace](#); [Louise Vasta](#); [Frank J White](#); [Danielle A Wills](#); [Helen Adcock](#); [Karla H South](#)  
**Subject:** Re: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release  
**Date:** Monday, 27 August 2018 3:18:30 PM  
**Attachments:** [image001.png](#)

---

Thanks,

Expect press comments.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 27 Aug 2018, at 3:17 pm, Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)> wrote:

Hi Neil, while not ideal, given Simons response below I think we just run with it as is.

Regards

Graeme

**Graeme Healey**

Director | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | [61 Mary Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

[\(07\) 3066 7102](tel:(07)30667102)

[Graeme.j.healey@tmr.qld.gov.au](mailto:Graeme.j.healey@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Simon G Cook

**Sent:** Monday, 27 August 2018 2:37 PM

**To:** Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>; [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)  
**Cc:** [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>; Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Karla H South <[Karla.South@translink.com.au](mailto:Karla.South@translink.com.au)>

**Subject:** RE: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

Hi Graeme

Unfortunately I haven't been able to get any comparable data from previous fleet introductions.

**Simon Cook**

General Manager | **New Generation Rollingstock**

**Infrastructure Management & Delivery** | Department of Transport and Main Roads

---

Floor 14 | 295 Ann Street | Brisbane Qld 4000

t 07 3066 7073

NR

e [simon.cook@translink.com.au](mailto:simon.cook@translink.com.au)

w [www.tmr.qld.gov.au/ngr](http://www.tmr.qld.gov.au/ngr)



Please consider the environment before printing this email.

---

**From:** Graeme J Healey

**Sent:** Monday, 27 August 2018 2:35 PM

**To:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>;

[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)

**Cc:** [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Jennifer M Grace

<[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>; Louise Vasta

<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White

<[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills

<[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>; Helen Adcock

<[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Simon G Cook

<[simon.cook@translink.com.au](mailto:simon.cook@translink.com.au)>; Karla H South <[Karla.South@translink.com.au](mailto:Karla.South@translink.com.au)>

**Subject:** RE: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

Hi Simon, re the below from the DG, do you have this information that could be easily added.

Kind regards,

**Graeme Healey**

Director | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | [61 Mary Street](http://61.Mary.Street) | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 7102

[Graeme.j.healey@tmr.qld.gov.au](mailto:Graeme.j.healey@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Neil Scales

**Sent:** Monday, 27 August 2018 2:28 PM

**To:** Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>;

[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)

**Cc:** [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Jennifer M Grace

<[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>; Louise Vasta

<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White  
<[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills  
<[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>; Helen Adcock  
<[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Simon G Cook  
<[simon.cook@translink.com.au](mailto:simon.cook@translink.com.au)>

**Subject:** RE: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

**Importance:** High

Thanks,

But it lacks context, how many faults, for example did the last train intake into QR have ?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Graeme J Healey

**Sent:** Monday, 27 August 2018 1:51 PM

**To:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>;  
[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au)

**Cc:** [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Jennifer M Grace  
<[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>; Louise Vasta  
<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White  
<[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills  
<[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>; Helen Adcock  
<[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Simon G Cook  
<[simon.cook@translink.com.au](mailto:simon.cook@translink.com.au)>

**Subject:** RE: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

Good afternoon Neil and Tam, attached please find the updated version of the document proposed for release for this matter. This version has been updated by the project team to include some contextual notes on the first page. At this stage I plan on releasing this information on Thursday this week.

Kind regards,

**Graeme Healey**

Director | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | [61 Mary Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

[\(07\) 3066 7102](tel:(07)30667102)

[Graeme.j.healey@tmr.qld.gov.au](mailto:Graeme.j.healey@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Neil Scales

**Sent:** Friday, 10 August 2018 3:15 PM

**To:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Jennifer M Grace

<[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au);

Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta

<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White

<[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills

<[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** RE: RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

Thanks,

However, this lacks context in as much as the existing train fleet, in my experience, will have a similar level of faults in the same areas and secondly, the amount of kilometres operated and door operations per train is missing ?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](http://Brisbane Qld 4000)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Helen Adcock

**Sent:** Friday, 10 August 2018 2:21 PM

**To:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>; Jennifer M Grace

<[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au);

Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta

<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White

<[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills

<[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** RTI Application by RAIL Back On Track (135/05907) - documents proposed for administrative release

Dear Neil and Emily

As you are aware, RAIL Back On Track lodged an RTI application requesting access to:

*The date of introduction to revenue service for each New Generation Rollingstock (NGR) train presently in revenue service.*

*The number of delays and the number of cancellations that has occurred with NGR trains due to faults in revenue service, and the number of times another train was substituted for a faulty NGR.*

*The number and exact nature of faults of NGR trains in revenue service e.g. door fault, control fault, communication fault, brake fault.*

*Date range for request: 11/12/2017 to 13/07/2018.*

During the processing of the application, the NGR team suggested that an “Incident Register” created/held by TMR may capture most of what the applicant was seeking and suggested that this document be released administratively.

The RTI team approached the applicant with an offer of administrative release which the applicant has agreed to.

Attached is a copy of the document in the format proposed for administrative release for your consideration/comments.

It is proposed that the document be released administratively to the applicant on 17 August 2018.

Graeme is absent from the office today, however if you have any questions, he will be able to assist on Monday 13 August 2018.

Thanks and regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** [Neil Scales](#)  
**To:** [Frank J White](#)  
**Cc:** [Executive Leadership Team](#); [Mary Weaver](#); [Natalie Gauld](#); [Thomas A Hilston](#); [Katey S Elenitsas](#); [Media](#); [TMR DLO](#); [Translink Media](#); [Informationrequests](#); [Miguel Holland](#); [Jodie M Lewis-Chapman](#); [Jude A Wallace](#); [Peter Y Brown](#); [Leah Rogash](#); [Arnika Z Sencariuc](#); [Brigid E Murray](#); [DDG.PPI](#); [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); [Graeme J Healey](#); [Louise Vasta](#); [Helen Adcock](#); [Danielle A Wills](#)  
**Subject:** Re: FYI ONLY - RTI Application by RAIL Back On Track (135/05892) - documents proposed for release  
**Date:** Monday, 27 August 2018 4:01:55 PM

---

Thanks,

Why didn't we just provide the raw data, I assume we populated the spreadsheet?.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 27 Aug 2018, at 3:50 pm, Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)> wrote:

Good afternoon Neil and Minister's Office,

Back on 9 July 2018 RAIL Back On Track lodged an RTI application requesting access to:

*"Annual patronage statistics (in the form of Excel spreadsheets) for each financial year from 2012/2013 to 2016/2017 inclusive for each of the following Queensland Government subsidised services:*

*- All TransLink urban bus, tram and ferry services in South-East Queensland including all TransLink school services, on a route by route basis, and including all services on which go cards are accepted for payment regardless of subsidisation arrangements (with the relevant operator identified).*

- All urban bus services in regional Queensland (comprising Airlie Beach and Proserpine, Bowen, Bundaberg, Cairns, Gladstone, Gympie, Hervey Bay and Maryborough, Innisfail, Kilcoy-Caboolture, Mackay, Magnetic Island, North Stradbroke Island, Rockhampton, Sunshine Coast Hinterland, Toowoomba, Townsville and Warwick), including State funded school services provided by the urban bus operators for these areas, on a route by route basis (with the relevant operator identified).

- Queensland Rail City Network by station entrances.

School bus service information may be aggregated on the basis of a total figure for all services provided by a single contractor."

The document location stage of the application has now been completed and we have identified all relevant documents. A copy of the documents are attached to this email (2 Excel workbooks).

This application in total took 23 plus hours. The applicant has financial hardship status granted by the Office of the Information Commissioner, so no charges are payable in relation to this application.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision and the relevant documents will be issued to the applicant on Thursday, 30 August 2018.

***NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.***

Kind regards,

**Frank White**

Senior Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0721

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

<135-05892 SEQ Patronage Data.xlsx>

<135-05892 Regional Qld Patronage Data.xlsx>

**From:** [Neil Scales](#)  
**To:** [Frank J White](#)  
**Cc:** [Executive Leadership Team](#); [Mary Weaver](#); [Natalie Gauld](#); [Thomas A Hillston](#); [Katey S Elenitsas](#); [Media](#); [TMR DLO](#); [Translink Media](#); [Informationrequests](#); [Miguel Holland](#); [Jodie M Lewis-Chapman](#); [Jude A Wallace](#); [Peter Y Brown](#); [Leah Rogash](#); [Arnika Z Sencariuc](#); [Brigid E Murray](#); [DDG.PPI](#); [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); [Graeme J Healey](#); [Louise Vasta](#); [Helen Adcock](#); [Danielle A Wills](#)  
**Subject:** Re: FYI ONLY - RTI Application by RAIL Back On Track (135/05892) - documents proposed for release  
**Date:** Monday, 27 August 2018 4:10:35 PM

---

Great

Thanks for this

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 27 Aug 2018, at 4:09 pm, Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)> wrote:

Hi Neil,

The applicant asked for the documents in Excel spreadsheets, and the RTI Act requires us to provide them in the requested format, unless doing so would interfere unreasonably with our operations. When I was working with TransLink to locate and retrieve the data, the impression I got was that Excel was a relatively straightforward format for them, so we proceeded in that way.

Regards

**Frank White**

Senior Advisor | Right to Information, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0721

[frank.j.white@tmr.qld.gov.au](mailto:frank.j.white@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Neil Scales

**Sent:** Monday, 27 August 2018 4:02 PM

**To:** Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>

**Cc:** Executive Leadership Team <[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>; Mary Weaver <[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>; Natalie Gauld

<[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>; Thomas A Hilston

<[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>; Katey S Elenitsas

<[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>; Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>; TMR DLO

<[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>; Translink Media <[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>;

Informationrequests <[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>; Miguel Holland

<[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>; Jodie M Lewis-Chapman <[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>;

Jude A Wallace <[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>; Peter Y

Brown <[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>; Leah Rogash

<[Leah.M.ROGASH@tmr.qld.gov.au](mailto:Leah.M.ROGASH@tmr.qld.gov.au)>; Arnika Z Sencariuc

<[Arnika.Z.Sencariuc@tmr.qld.gov.au](mailto:Arnika.Z.Sencariuc@tmr.qld.gov.au)>; Brigid E Murray

<[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>; DDG.PPI <[DDG.PPI@tmr.qld.gov.au](mailto:DDG.PPI@tmr.qld.gov.au)>;

[tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au);

[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J

Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta

<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>;

Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** Re: FYI ONLY - RTI Application by RAIL Back On Track (135/05892) - documents proposed for release

Thanks,

Why didn't we just provide the raw data, I assume we populated the spreadsheet?.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

02063\_Drink Driving Plan B signature NEW



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 27 Aug 2018, at 3:50 pm, Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)> wrote:

Good afternoon Neil and Minister's Office,

Back on 9 July 2018 RAIL Back On Track lodged an RTI application requesting access to:

"Annual patronage statistics (in the form of Excel spreadsheets) for each financial year from 2012/2013 to 2016/2017 inclusive for each of the following Queensland Government subsidised services:

- All TransLink urban bus, tram and ferry services in South-East Queensland including all TransLink school services, on a route by route basis, and including all services on which go cards are accepted for payment regardless of subsidisation arrangements (with the relevant operator identified).
  - All urban bus services in regional Queensland (comprising Airlie Beach and Proserpine, Bowen, Bundaberg, Cairns, Gladstone, Gympie, Hervey Bay and Maryborough, Innisfail, Kilcoy-Caboolture, Mackay, Magnetic Island, North Stradbroke Island, Rockhampton, Sunshine Coast Hinterland, Toowoomba, Townsville and Warwick), including State funded school services provided by the urban bus operators for these areas, on a route by route basis (with the relevant operator identified).
  - Queensland Rail City Network by station entrances.
- School bus service information may be aggregated on the basis of a total figure for all services provided by a single contractor."

The document location stage of the application has now been completed and we have identified all relevant documents. A copy of the documents are attached to this email (2 Excel workbooks).

This application in total took 23 plus hours. The applicant has financial hardship status granted by the Office of the Information Commissioner, so no charges are payable in relation to this application.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision and the relevant documents will be issued to the applicant on Thursday, 30 August 2018.

***NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.***

Kind regards,

**Frank White**

Senior Advisor (RTI & Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0721

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

<135-05892 SEQ Patronage Data.xlsx>

<135-05892 Regional Qld Patronage Data.xlsx>

**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#); [Executive Leadership Team](#); [Mary Weaver](#); [Natalie Gauld](#); [Thomas A Hilston](#); [Katey S Elenitsas](#); [Media](#); [TMR DLO](#); [Translink Media](#); [Informationrequests](#); [Miguel Holland](#); [Jodie M Lewis-Chapman](#); [Jude A Wallace](#); [Peter Y Brown](#); [Leah Rogash](#); [Arnika Z Sencariuc](#); [Brigid E Murray](#); [DDG.PPI](#)  
**Cc:** [tam.vanalphen@ministerial.qld.gov.au](#); [MinisterBaileyMedia@ministerial.qld.gov.au](#); [Steven.Patch@ministerial.qld.gov.au](#); [Emily.Brogan@ministerial.qld.gov.au](#); [Graeme J Healey](#); [Louise Vasta](#); [Frank J White](#); [Danielle A Wills](#)  
**Subject:** RE: FYI ONLY - RTI Application by Seven Network - Alison Sandy (135/05926) - documents proposed for release  
**Date:** Wednesday, 29 August 2018 12:42:00 PM

---

Good Afternoon,

Thanks for this, the response needs some context.

Please add the Department is responsible for 33353 kilometres of road out of approximately 180000 kilometres of road in the State, the longest in Australia.

Also, damage to the roads can and is caused by Tropical Cyclones which produce unpredictable maintenance issues.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Helen Adcock

**Sent:** Wednesday, 29 August 2018 12:04 PM

**To:** Executive Leadership Team ; Mary Weaver ; Natalie Gauld ; Thomas A Hilston ; Katey S Elenitsas ; Media ; TMR DLO ; Translink Media ; Informationrequests ; Miguel Holland ; Jodie M Lewis-Chapman ; Jude A Wallace ; Peter Y Brown ; Leah Rogash ; Arnika Z Sencariuc ; Brigid E Murray ; DDG.PPI

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey ; Louise Vasta ; Helen Adcock ; Frank J White ; Danielle A Wills

**Subject:** FYI ONLY - RTI Application by Seven Network - Alison Sandy (135/05926) - documents proposed for release

Good afternoon Neil and Tam

Back on 25 July 2018 Alison Sandy, Seven Network lodged an RTI application requesting access to:

1. Ministerial/executive briefing notes and attachments, photos and CCTV/video footage in relation to compensation claims (IE claims made by motorists in regards to damage to vehicles caused by roads and vice versa where the department have submitted claim

against user of road for damage caused to road/barriers and so on).

2. Document/s (table/spreadsheet) for the South East Queensland compensation claims to identify the following:

- a. Number of claims
- b. Number of active and completed;
- c. Amount paid out for each claim (including the total for each financial year);
- d. Damage types/description.

Time period for request: last two financial years (01/07/2016 to 30/06/2017 and 1/07/2017 to 30/06/2018).

If more than 10 related video is captured, please limit to the first 10 that are located. Duplicates, documents that have already been publicly released, media statements/reports/articles and any correspondence with media can be excluded.

The document location stage of the application has now been completed and we have identified all relevant documents. A copy of the documents are attached to this email (31 A4 pages).

This application in total took 14 plus hours. The applicant will be charged approximately \$431.20 and this amount will need to be paid prior to the documents being supplied.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision will be issued to the applicant on 7 September 2018.

**NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.**

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#)  
**Subject:** RE: FYI ONLY - RTI Application by Seven Network - Alison Sandy (135/05926) - documents proposed for release  
**Date:** Thursday, 30 August 2018 12:45:00 PM

---

Thanks,

Can you please make page 31 page 1 please or put the very useful background right at the front

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Helen Adcock

**Sent:** Thursday, 30 August 2018 12:05 PM

**To:** Neil Scales ; Executive Leadership Team ; Mary Weaver ; Natalie Gauld ; Thomas A Hilston ; Katey S Elenitsas ; Media ; TMR DLO ; Translink Media ; Informationrequests ; Miguel Holland ; Jodie M Lewis-Chapman ; Jude A Wallace ; Peter Y Brown ; Leah Rogash ; Arnika Z Sencariuc ; Brigid E Murray ; DDG.PPI

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emiyy.Brogan@ministerial.qld.gov.au](mailto:Emiyy.Brogan@ministerial.qld.gov.au); Graeme J Healey ; Louise Vasta ; Frank J White ; Danielle A Wills

**Subject:** RE: FYI ONLY - RTI Application by Seven Network - Alison Sandy (135/05926) - documents proposed for release

Dear Neil

Following on from your email below, attached is a revised copy of the documents in the format proposed for release, incorporating the additional information you requested be included (refer to page 31).

As previously advised, the decision will be issued to the applicant on 7 September 2018.

Thanks and regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0709

[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Neil Scales

**Sent:** Wednesday, 29 August 2018 12:42 PM

**To:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Executive Leadership Team <[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>; Mary Weaver <[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>; Natalie Gauld <[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>; Thomas A Hilston <[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>; Katey S Elenitsas <[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>; Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>; TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>; Translink Media <[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>; Informationrequests <[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>; Miguel Holland <[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>; Jodie M Lewis-Chapman <[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>; Jude A Wallace <[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>; Peter Y Brown <[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>; Leah Rogash <[Leah.M.ROGASH@tmr.qld.gov.au](mailto:Leah.M.ROGASH@tmr.qld.gov.au)>; Arnika Z Sencariuc <[Arnika.Z.Sencariuc@tmr.qld.gov.au](mailto:Arnika.Z.Sencariuc@tmr.qld.gov.au)>; Brigid E Murray <[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>; DDG.PPI <[DDG.PPI@tmr.qld.gov.au](mailto:DDG.PPI@tmr.qld.gov.au)>

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** RE: FYI ONLY - RTI Application by Seven Network - Alison Sandy (135/05926) - documents proposed for release

Good Afternoon,

Thanks for this, the response needs some context.

Please add the Department is responsible for 33353 kilometres of road out of approximately 180000 kilometres of road in the State, the longest in Australia.

Also, damage to the roads can and is caused by Tropical Cyclones which produce unpredictable maintenance issues.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Helen Adcock

**Sent:** Wednesday, 29 August 2018 12:04 PM

**To:** Executive Leadership Team <[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>; Mary Weaver

<[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>; Natalie Gauld <[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>; Thomas A Hilston <[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>; Katey S Elenitsas <[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>; Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>; TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>; Translink Media <[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>; Informationrequests <[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>; Miguel Holland <[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>; Jodie M Lewis-Chapman <[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>; Jude A Wallace <[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>; Peter Y Brown <[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>; Leah Rogash <[Leah.M.ROGASH@tmr.qld.gov.au](mailto:Leah.M.ROGASH@tmr.qld.gov.au)>; Arnika Z Sencariuc <[Arnika.Z.Sencariuc@tmr.qld.gov.au](mailto:Arnika.Z.Sencariuc@tmr.qld.gov.au)>; Brigid E Murray <[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>; DDG.PPI <[DDG.PPI@tmr.qld.gov.au](mailto:DDG.PPI@tmr.qld.gov.au)>

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** FYI ONLY - RTI Application by Seven Network - Alison Sandy (135/05926) - documents proposed for release

Good afternoon Neil and Tam

Back on 25 July 2018 Alison Sandy, Seven Network lodged an RTI application requesting access to:

1. *Ministerial/executive briefing notes and attachments, photos and CCTV/video footage in relation to compensation claims (IE claims made by motorists in regards to damage to vehicles caused by roads and vice versa where the department have submitted claim against user of road for damage caused to road/barriers and so on).*
2. *Document/s (table/spreadsheet) for the South East Queensland compensation claims to identify the following:*
  - a. *Number of claims*
  - b. *Number of active and completed;*
  - c. *Amount paid out for each claim (including the total for each financial year);*
  - d. *Damage types/description.*

*Time period for request: last two financial years (01/07/2016 to 30/06/2017 and 1/07/2017 to 30/06/2018).*

*If more than 10 related video is captured, please limit to the first 10 that are located. Duplicates, documents that have already been publicly released, media statements/reports/articles and any correspondence with media can be excluded.*

The document location stage of the application has now been completed and we have identified all relevant documents. A copy of the documents are attached to this email (31 A4 pages).

This application in total took 14 plus hours. The applicant will be charged approximately \$431.20 and this amount will need to be paid prior to the documents being supplied.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision will be issued to the applicant on 7 September 2018.

***NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.***

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#)  
**Subject:** RE: FYI ONLY - RTI Application by Lovells Automotive Systems Pty Ltd (135/05888) - documents proposed for release  
**Date:** Thursday, 30 August 2018 12:46:00 PM  
**Importance:** High

---

Thanks,

Can someone please check that we are not contradicting anything in the Ministerial Statement from last week

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Helen Adcock

**Sent:** Wednesday, 29 August 2018 12:25 PM

**To:** Executive Leadership Team ; Mary Weaver ; Natalie Gauld ; Thomas A Hilston ; Katey S Elenitsas ; Media ; TMR DLO ; Translink Media ; Informationrequests ; Miguel Holland ; Jodie M Lewis-Chapman ; Jude A Wallace ; Peter Y Brown ; Leah Rogash ; Arnika Z Sencariuc ; Brigid E Murray ; DDG.PPI

**Cc:** tam.vanalphen@ministerial.qld.gov.au; MinisterBaileyMedia@ministerial.qld.gov.au; Steven.Patch@ministerial.qld.gov.au; Emily.Brogan@ministerial.qld.gov.au; Graeme J Healey ; Louise Vasta ; Helen Adcock ; Frank J White ; Danielle A Wills

**Subject:** FYI ONLY - RTI Application by Lovells Automotive Systems Pty Ltd (135/05888) - documents proposed for release

Good afternoon Neil and Tam

Back on 6 July 2018 Lovells Automotive Systems Pty Ltd lodged an RTI application requesting access to:

*Documents, including but not limited to, internal memos and emails, submissions from stakeholders and industry participants, correspondence from stakeholders to government departments, any documents or submissions made to members of Parliament, engineering reports, technical and safety data in relation to the following:*

*- Development and consultation for the amended code LS11 and new code LS15 proposed to be incorporated into the Queensland code of practice for light vehicle modifications.*

Date range: 01/08/2016 - 05/07/2018.

Initially the application was not considered to be an application of interest, however following the media interest relating to changes to towing capacity upgrades and subsequent discussion with the Minister's office, it was felt that it would be appropriate to provide a copy of the documents for your perusal prior to them being released.

A copy of the documents (in 4 parts) are attached to this email. Please note that some documents will be deferred from release to allow a third party to seek a review of the decision to release documents against their objection.

This application in total took 20.5 plus hours and the applicant will be charged approximately \$631.40 which will need to be paid prior to the documents being supplied.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision will be issued to the applicant on 6 September 2018.

***NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.***

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#)  
**Cc:** [Graeme J Healey](#); [Danielle A Wills](#)  
**Subject:** Re: FYI ONLY - RTI Application by Seven Network - Alison Sandy (135/05926) - documents proposed for release  
**Date:** Thursday, 30 August 2018 3:27:46 PM

---

Great,

If it's at the end they won't use it.....

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 30 Aug 2018, at 3:26 pm, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

Dear Neil

Arrangements have been made for page 31 to be moved to page 1 of the released documents.

Thanks

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0709

[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Neil Scales  
**Sent:** Thursday, 30 August 2018 12:45 PM  
**To:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>  
**Subject:** RE: FYI ONLY - RTI Application by Seven Network - Alison Sandy (135/05926) - documents proposed for release

Thanks,

Can you please make page 31 page 1 please or put the very useful background right at the front

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads  
Floor 35, 1 William Street | [Brisbane Qld 4000](http://Brisbane.Qld.4000)

GPO Box 1549 | Brisbane Qld 4001  
P: (07) 30667316 | F: (07) 30667122  
E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Helen Adcock  
**Sent:** Thursday, 30 August 2018 12:05 PM  
**To:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>; Executive Leadership Team <[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>; Mary Weaver <[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>; Natalie Gauld <[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>; Thomas A Hilston <[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>; Katey S Elenitsas <[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>; Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>; TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>; Translink Media <[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>; Informationrequests <[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>; Miguel Holland <[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>; Jodie M Lewis-Chapman <[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>; Jude A Wallace <[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>; Peter Y Brown <[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>; Leah Rogash <[Leah.M.ROGASH@tmr.qld.gov.au](mailto:Leah.M.ROGASH@tmr.qld.gov.au)>; Arnika Z Sencariuc <[Arnika.Z.Sencariuc@tmr.qld.gov.au](mailto:Arnika.Z.Sencariuc@tmr.qld.gov.au)>; Brigid E Murray <[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>; DDG.PPI <[DDG.PPI@tmr.qld.gov.au](mailto:DDG.PPI@tmr.qld.gov.au)>  
**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** RE: FYI ONLY - RTI Application by Seven Network - Alison Sandy (135/05926) - documents proposed for release

Dear Neil

Following on from your email below, attached is a revised copy of the documents in the format proposed for release, incorporating the additional information you requested be included (refer to page 31).

As previously advised, the decision will be issued to the applicant on 7 September 2018.

Thanks and regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
(07) 3066 0709  
[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** Neil Scales

**Sent:** Wednesday, 29 August 2018 12:42 PM

**To:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Executive Leadership Team <[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>; Mary Weaver <[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>; Natalie Gauld <[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>; Thomas A Hilston <[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>; Katey S Elenitsas <[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>; Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>; TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>; Translink Media <[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>; Informationrequests <[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>; Miguel Holland <[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>; Jodie M Lewis-Chapman <[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>; Jude A Wallace <[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>; Peter Y Brown <[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>; Leah Rogash <[Leah.M.ROGASH@tmr.qld.gov.au](mailto:Leah.M.ROGASH@tmr.qld.gov.au)>; Arnika Z Sencariuc <[Arnika.Z.Sencariuc@tmr.qld.gov.au](mailto:Arnika.Z.Sencariuc@tmr.qld.gov.au)>; Brigid E Murray <[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>; DDG.PPI <[DDG.PPI@tmr.qld.gov.au](mailto:DDG.PPI@tmr.qld.gov.au)>  
**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** RE: FYI ONLY - RTI Application by Seven Network - Alison Sandy (135/05926) - documents proposed for release

Good Afternoon,

Thanks for this, the response needs some context.

Please add the Department is responsible for 33353 kilometres of road out of approximately 180000 kilometres of road in the State, the longest in Australia. Also, damage to the roads can and is caused by Tropical Cyclones which produce unpredictable maintenance issues.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](http://Brisbane.Qld.4000)

GPO Box 1549 | Brisbane Qld 4001  
P: (07) 30667316 | F: (07) 30667122  
E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be

an offence.

---

**From:** Helen Adcock  
**Sent:** Wednesday, 29 August 2018 12:04 PM  
**To:** Executive Leadership Team <[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>; Mary Weaver <[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>; Natalie Gauld <[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>; Thomas A Hilston <[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>; Katey S Elenitsas <[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>; Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>; TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>; Translink Media <[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>; Informationrequests <[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>; Miguel Holland <[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>; Jodie M Lewis-Chapman <[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>; Jude A Wallace <[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>; Peter Y Brown <[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>; Leah Rogash <[Leah.M.ROGASH@tmr.qld.gov.au](mailto:Leah.M.ROGASH@tmr.qld.gov.au)>; Arnika Z Sencariuc <[Arnika.Z.Sencariuc@tmr.qld.gov.au](mailto:Arnika.Z.Sencariuc@tmr.qld.gov.au)>; Brigid E Murray <[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>; DDG.PPI <[DDG.PPI@tmr.qld.gov.au](mailto:DDG.PPI@tmr.qld.gov.au)>  
**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta <[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Frank J White <[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills <[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>  
**Subject:** FYI ONLY - RTI Application by Seven Network - Alison Sandy (135/05926) - documents proposed for release

Good afternoon Neil and Tam

Back on 25 July 2018 Alison Sandy, Seven Network lodged an RTI application requesting access to:

1. Ministerial/executive briefing notes and attachments, photos and CCTV/video footage in relation to compensation claims (IE claims made by motorists in regards to damage to vehicles caused by roads and vice versa where the department have submitted claim against user of road for damage caused to road/barriers and so on).
2. Document/s (table/spreadsheet) for the South East Queensland compensation claims to identify the following:
  - a. Number of claims
  - b. Number of active and completed;
  - c. Amount paid out for each claim (including the total for each financial year);
  - d. Damage types/description.

Time period for request: last two financial years (01/07/2016 to 30/06/2017 and 1/07/2017 to 30/06/2018).

If more than 10 related video is captured, please limit to the first 10 that are located. Duplicates, documents that have already been publicly released, media statements/reports/articles and any correspondence with media can be excluded.

The document location stage of the application has now been completed and we have identified all relevant documents. A copy of the documents are attached to this email (31 A4 pages).

This application in total took 14 plus hours. The applicant will be charged approximately \$431.20 and this amount will need to be paid prior to the documents being supplied.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision will be issued to the applicant on 7 September 2018.

***NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.***

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#)  
**Cc:** [Mary Weaver](#); [Mike J Stapleton](#); [Scott G Notley](#); [Graeme J Healey](#); [Cathy R Hunt](#)  
**Subject:** Re: FYI ONLY - RTI Application by Lovells Automotive Systems Pty Ltd (135/05888) - documents proposed for release  
**Date:** Friday, 31 August 2018 2:44:36 PM

---

Thanks

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 31 Aug 2018, at 2:41 pm, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

Dear Neil

Further enquiries were undertaken following the receipt of your email and Scott Notley kindly provided a response (which is contained in the attached email).

Scott has also advised that he is currently preparing a PPQ for the Minister which will consist of some of the information contained in the email.

If you need anything further please let me know.

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0709

[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Neil Scales

**Sent:** Thursday, 30 August 2018 12:47 PM  
**To:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>  
**Subject:** RE: FYI ONLY - RTI Application by Lovells Automotive Systems Pty Ltd (135/05888) - documents proposed for release

**Importance:** High

Thanks,

Can someone please check that we are not contradicting anything in the Ministerial Statement from last week

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads  
Floor 35, 1 William Street | [Brisbane Qld 4000](http://Brisbane.Qld.4000)

GPO Box 1549 | Brisbane Qld 4001  
P: (07) 30667316 | F: (07) 30667122  
E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Helen Adcock

**Sent:** Wednesday, 29 August 2018 12:25 PM

**To:** Executive Leadership Team <[Executive\\_Leadership\\_Team@tmr.qld.gov.au](mailto:Executive_Leadership_Team@tmr.qld.gov.au)>; Mary Weaver <[Mary.z.Weaver@tmr.qld.gov.au](mailto:Mary.z.Weaver@tmr.qld.gov.au)>; Natalie Gauld <[Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)>; Thomas A Hilston <[Thomas.A.Hilston@tmr.qld.gov.au](mailto:Thomas.A.Hilston@tmr.qld.gov.au)>; Katey S Elenitsas <[Katey.S.Elenitsas@tmr.qld.gov.au](mailto:Katey.S.Elenitsas@tmr.qld.gov.au)>; Media <[media@tmr.qld.gov.au](mailto:media@tmr.qld.gov.au)>; TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>; Translink Media <[Translink.Media@translink.com.au](mailto:Translink.Media@translink.com.au)>; Informationrequests <[informationrequests@translink.com.au](mailto:informationrequests@translink.com.au)>; Miguel Holland <[Miguel.Holland@translink.com.au](mailto:Miguel.Holland@translink.com.au)>; Jodie M Lewis-Chapman <[Jodie.M.Lewis-Chapman@tmr.qld.gov.au](mailto:Jodie.M.Lewis-Chapman@tmr.qld.gov.au)>; Jude A Wallace <[jude.a.wallace@tmr.qld.gov.au](mailto:jude.a.wallace@tmr.qld.gov.au)>; Peter Y Brown <[Peter.Y.Brown@tmr.qld.gov.au](mailto:Peter.Y.Brown@tmr.qld.gov.au)>; Leah Rogash <[Leah.M.ROGASH@tmr.qld.gov.au](mailto:Leah.M.ROGASH@tmr.qld.gov.au)>; Arnika Z Sencariuc <[Arnika.Z.Sencariuc@tmr.qld.gov.au](mailto:Arnika.Z.Sencariuc@tmr.qld.gov.au)>; Brigid E Murray <[Brigid.Murray@translink.com.au](mailto:Brigid.Murray@translink.com.au)>; DDG.PPI <[DDG.PPI@tmr.qld.gov.au](mailto:DDG.PPI@tmr.qld.gov.au)>

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au);

[MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au);

[Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au);

Graeme J Healey <[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)>; Louise Vasta

<[Louise.Z.Vasta@tmr.qld.gov.au](mailto:Louise.Z.Vasta@tmr.qld.gov.au)>; Helen Adcock

<[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>; Frank J White

<[Frank.J.White@tmr.qld.gov.au](mailto:Frank.J.White@tmr.qld.gov.au)>; Danielle A Wills

<[Danielle.A.Wills@tmr.qld.gov.au](mailto:Danielle.A.Wills@tmr.qld.gov.au)>

**Subject:** FYI ONLY - RTI Application by Lovells Automotive Systems Pty Ltd (135/05888) - documents proposed for release

Good afternoon Neil and Tam

Back on 6 July 2018 Lovells Automotive Systems Pty Ltd lodged an RTI application requesting access to:

*Documents, including but not limited to, internal memos and emails,*

*submissions from stakeholders and industry participants, correspondence from stakeholders to government departments, any documents or submissions made to members of Parliament, engineering reports, technical and safety data in relation to the following:*

*- Development and consultation for the amended code LS11 and new code LS15 proposed to be incorporated into the Queensland code of practice for light vehicle modifications.*

*Date range: 01/08/2016 - 05/07/2018.*

Initially the application was not considered to be an application of interest, however following the media interest relating to changes to towing capacity upgrades and subsequent discussion with the Minister's office, it was felt that it would be appropriate to provide a copy of the documents for your perusal prior to them being released.

A copy of the documents (in 4 parts) are attached to this email. Please note that some documents will be deferred from release to allow a third party to seek a review of the decision to release documents against their objection.

This application in total took 20.5 plus hours and the applicant will be charged approximately \$631.40 which will need to be paid prior to the documents being supplied.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision will be issued to the applicant on 6 September 2018.

***NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.***

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#)  
**Cc:** [Executive Leadership Team](#); [Anita Hansen](#); [Katherine A Mackenzie](#); [Natalie Gauld](#); [Mary Weaver](#); [Thomas A Hilston](#); [Katey S Elenitsas](#); [Media](#); [GMs All TMR](#); [Lloyd J Carter](#); [Jeffrey D Sparks](#); [Shelley M Schmaling](#); [SLT Executive Coordinators](#); [TMR DLO](#); [Miguel Holland](#); [Translink Media](#); [Informationrequests](#); [Arnika Z Sencariuc](#); [Jodie M Lewis-Chapman](#); [Jude A Wallace](#); [Peter Y Brown](#); [Leah Rogash](#); [Brigid E Murray](#); [Graeme J Healey](#); [Louise Vasta](#); [DDG.PPI](#); [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); [Emily.Brogan@ministerial.qld.gov.au](mailto:Emily.Brogan@ministerial.qld.gov.au); [ReportingandSystemsSupport@ministerial.qld.gov.au](mailto:ReportingandSystemsSupport@ministerial.qld.gov.au); [finn.mccarthy@ministerial.qld.gov.au](mailto:finn.mccarthy@ministerial.qld.gov.au); [Karla.H.South@ministerial.qld.gov.au](mailto:Karla.H.South@ministerial.qld.gov.au); [richard.cleal@ministerial.qld.gov.au](mailto:richard.cleal@ministerial.qld.gov.au)  
**Subject:** Re: FYI ONLY - New RTI Application by RAIL Back On Track - Annual patronage statistics for subsidised services (135/06007)  
**Date:** Monday, 3 September 2018 11:46:56 AM

---

Thanks,

We are not providing spreadsheets

Raw Data yes, but we are not doing the analysis

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 3 Sep 2018, at 11:40 am, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

A new application under the provisions of the *Right to Information Act 2009* has been received by the department from RAIL Back On Track. The application requests access to:

Annual patronage statistics (similar to information released for 135/05892 and in the form of Excel spreadsheets) for the 2017/2018 financial year for the following Queensland

Government subsidised services:

- All TransLink urban bus, tram and ferry services in South-East Queensland including all TransLink school services, on a route by route basis, and including all services on which go cards are accepted for payment regardless of subsidisation arrangements (with the relevant operator identified).
- All urban bus services in regional Queensland (comprising Airlie Beach and Proserpine, Bowen, Bundaberg, Cairns, Gladstone, Gympie, Hervey Bay and Maryborough, Innisfail, Kilcoy-Caboolture, Mackay, Magnetic Island, North Stradbroke Island, Rockhampton, Sunshine Coast Hinterland, Toowoomba, Townsville and Warwick), including State funded school services provided by the urban bus operators for these areas, on a route by route basis (with the relevant operator identified).
- Queensland Rail City Network by station entrances.

School bus service information may be aggregated on the basis of a total figure for all services provided by a single contractor.

Considering the scope of this application, if you believe any of the areas under your responsibility may hold documents, could you please let me know as soon as possible. This is to ensure that all responsive documents are identified.

In view of the type of information requested, I take this opportunity to advise you of the application. Before any documents are released to the applicant they will be made available for inspection to all interested internal parties. Should you wish to view the documents please advise me accordingly by e-mail.

This notice is issued in line with the departmental Executive Consultation Policy and is submitted for your information only. **This is not a request for information.** If required, a separate request for the relevant information will be sent to the relevant areas.

Please note the responsibilities of Divisions contained in the Executive Consultation Policy. In order for the Director-General and the Minister to be prepared to answer questions from media organisations or political parties, responsible divisions/branches should be prepared to provide the Director-General and/or Minister's Office with advice about the released material and its particular sensitivity or significance.

Kind regards,

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main  
Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Jennifer M Grace](#)  
**Subject:** Fwd: Right to Information Access Application 135/05864 MIN - Communications from the Minister's private email address  
**Date:** Monday, 10 September 2018 10:25:55 AM  
**Attachments:** [r\\_135-05864\\_MIN - consult\\_Director\\_General.pdf](#)  
[ATT00001.htm](#)

---

To discuss

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

Begin forwarded message:

**From:** "Helen Adcock" <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>  
**To:** "Neil Scales" <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>  
**Cc:** "Jennifer M Grace" <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>  
**Subject:** **Right to Information Access Application 135/05864 MIN - Communications from the Minister's private email address**

Dear Neil

I refer to my previous email in regards to the processing of a number of RTI applications on behalf of the Minister regarding the [mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk) email account.

In reviewing the documents for another application (135/05864 MIN), I have identified a number communications between yourself and the Minister. Whilst I do not see any concerns with the release of these documents, as a courtesy, I just wanted to let you know of their existence prior to the documents being released. Please note that some information (boxed in red) is proposed not to be released.

Thanks  
Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
(07) 3066 0709  
[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

image002 (002)



---

**From:** Helen Adcock

**Sent:** Thursday, 6 September 2018 10:22 AM

**To:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>

**Cc:** Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>

**Subject:** Right to Information Access Application 135/05865 MIN -  
Communications from the Minister's private email address

Dear Neil

I refer to recent communications with Graeme in regards to the processing of a number of RTI applications on behalf of the Minister regarding the [mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk) email account.

In reviewing the documents for one of the applications that I am processing (135/05865 MIN), I have identified a number communications between yourself and the Minister. Whilst I do not see any concerns with the release of these documents, as a courtesy, I just wanted to let you know of their existence prior to the documents being released.

Thanks

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
(07) 3066 0709

[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

image002 (002)



Subject: ^\_Fwd^\_: The ^\_Minister^\_ in ^\_Action^\_

---

From: Mark.Bailey@ministerial.qld.gov.au  
To: mangocube6@yahoo.co.uk  
Date: Sunday, 2 August 2015 04:44:07 PM AEST

---

Sent from my iPhone

Begin forwarded message:

**From:** "Tam van Alphen" <Tam.VanAlphen@ministerial.qld.gov.au>  
**To:** "Neil Z Scales" <Neil.Z.Scales@tmr.qld.gov.au>  
**Cc:** "Mark Bailey" <Mark.Bailey@ministerial.qld.gov.au>, "Denise Spinks" <Denise.Spinks@ministerial.qld.gov.au>  
**Subject:** Re: The Minister in Action

Thank you for action shot DG!

Sent from my iPhone

On 2 Aug 2015, at 3:31 pm, Neil Z Scales <Neil.Z.Scales@tmr.qld.gov.au> wrote:



Kind regards,

**Neil Scales**  
Director-General (Transport and Main Roads) | Executive Directorate  
**Office Of The Director-General** | Department of Transport and Main Roads

Floor 13 | Capital Hill | 35 George Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
P: (07) 30667316 | F: (07) 30667122  
E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

\*\*\*\*\*  
WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and

any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

\*\*\*\*\*



This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network.

If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and /or publication of this email is also prohibited.

Unless stated otherwise, this email represents only the views of the sender and not the views of the Queensland Government.

Please consider the environment before printing this email.



IMG\_1545.JPG  
92.2kB

Released under RTI/OTMR



Subject: Re: ^\_Kuranda^\_^\_Range^\_^\_Public^\_^\_Meeting^\_^\_Feedback^\_^\_  
^\_fyi^\_^\_

---

From: Neil.Z.Scales@tmr.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Thursday, 6 August 2015 10:07:30 PM AEST

---

No worries,

Have you seen the cricket, we got wrecked !

Kind regards,

**Neil Scales**

Director-General (Transport and Main Roads) | Executive Directorate  
Office Of The Director-General | Department of Transport and Main Roads

Floor 13 | Capital Hill | 85 George Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

Subject: ^\_Kuranda^\_ ^\_Range^\_ ^\_Public^\_ ^\_Meeting^\_ ^\_Feedback^\_ ^\_fyi^\_

---

From: mangocube6@yahoo.co.uk

To: neil.z.scales@tmr.qld.gov.au

Date: Thursday, 6 August 2015 10:02:51 PM AEST

---

Feedback for you - Kuranda range meeting went off OK, TMR and police were there, crowd of 50 or so, most of the issues surrounding safety on range right now in respect to better notification and digital warning signs before motorists enter the range telling them to avoid (bit like tunnel management systems with cctv, control room and faster response mechanism to crash clean ups), a lot of anger towards governments over no forceable plan for future upgrades etc. Police stats show 92% of accidents are local drivers.

Committed to a better outcome here. Please keep me informed of devts, proposals... Thx DG. M

Sent from my iPhone

Released under RTI - DMR

Subject: Re: ^\_AEB^\_ ^\_Forum^\_ by ^\_AMA^\_

---

From: Neil.Z.Scales@tmr.qld.gov.au  
To: mangocube6@yahoo.co.uk  
Cc: Denise.Spinks@ministerial.qld.gov.au  
Date: Tuesday, 11 August 2015, 2:23:14 pm AEST

---

No worries !

PS

Kind regards,

**Neil Scales**

Director-General (Transport and Main Roads) | Executive Directorate  
Office Of The Director-General | Department of Transport and Main Roads

Floor 13 | Capital Hill | 85 George Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
P: (07) 30667316 | F: (07) 30667122  
E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

Subject: ^\_AEB^\_^\_Forum^\_ by ^\_AMA^\_

---

From: mangocube6@yahoo.co.uk

To: neil.z.scales@tmr.qld.gov.au

Cc: denise.spinks@ministerial.qld.gov.au

Date: Tuesday, 11 August 2015, 1:06:03 pm AEST

---

Hi DG,

Let's discuss AEB at next catch up please. I know it's federal but I'd like to get up to speed on it. Tnx. M

@ama\_media: Road trauma impacts lives of too many. We can do more to avoid the crash, avoid the trauma  
<https://t.co/gacVcNw0mb> <http://t.co/WIs8SKKBpQ>

Sent from my iPhone

Released under RTI - DTMR

Subject: ^\_Fwd^\_ : ^\_FYI^\_ ^\_only^\_ - ^\_NSW^\_ ^\_launches^\_ ^\_version^\_ of  
^\_Qld^\_ ^\_driving^\_ ^\_blind^\_ ^\_campaign^\_

---

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Tuesday, 13 October 2015 07:17:10 AM AEST

---

---

**From:** Graham Z Fraine [<mailto:Graham.Z.FRAINE@tmr.qld.gov.au>]

**Sent:** Tuesday, 13 October 2015 7:06 AM

**To:** Neil Z Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>; Denise Spinks  
<[Denise.Spinks@ministerial.qld.gov.au](mailto:Denise.Spinks@ministerial.qld.gov.au)>; Tam van Alphen  
<[Tam.VanAlphen@ministerial.qld.gov.au](mailto:Tam.VanAlphen@ministerial.qld.gov.au)>

**Subject:** FYI only - NSW launches version of Qld 'driving blind' campaign

Hi

Quick heads up that we have been advised that NSW launched its version of the QLD mobile phone campaign on Sunday with positive feedback and test results. See it at this link <http://roadsafety.transport.nsw.gov.au/campaigns/get-your-hand-off-it/index.html>

Good result.

Graham

**Graham Fraine**

Deputy Director-General (Customer Services, Safety & Regulation) | Executive Directorate

Office Of The Deputy Director-General | Department of Transport and Main Roads

Floor 13 | Capital Hill | 85 George Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667222 | F: (07) n/a

M:

E: [graham.z.fraine@tmr.qld.gov.au](mailto:graham.z.fraine@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

\*\*\*\*\*  
\*\*\*\*\*

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads,

or endorsed organisations utilising the same infrastructure.

\*\*\*\*\*

\*\*\*\*\*

This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network.

If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and /or publication of this email is also prohibited.

Unless stated otherwise, this email represents only the views of the sender and not the views of the Queensland Government.

Please consider the environment before printing this email.

 image002.png  
20.4kB

Released under RTI - DTPR

Subject: Fwd: CQ1023 Indigenous Trainees

---

From: Mark.Bailey@ministerial.qld.gov.au  
To: mangocube6@yahoo.co.uk  
Date: Tuesday, 27 October 2015, 3:04:51 pm AEST

---

Sent from my iPhone

Begin forwarded message:

**From:** Neil Z Scales <Neil.Z.Scales@tmr.qld.gov.au>  
**Date:** 27 October 2015 at 2:22:45 PM AEST  
**To:** Minister Mark Bailey <mark.bailey@ministerial.qld.gov.au>, "Denise.Spinks@ministerial.qld.gov.au" <Denise.Spinks@ministerial.qld.gov.au>  
**Subject:** Fwd: CQ1023 Indigenous Trainees

Hello,

Some useful photographs

Kind regards,

**Neil Scales**

Director-General (Transport and Main Roads) | Executive Directorate  
Office Of The Director-General | Department of Transport and Main Roads

Floor 13 | Capital Hill | 85 George Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
P: (07) 30667316 | F: (07) 30667122  
E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Begin forwarded message:

**From:** Peter Kendall <PKendall@cmc.net.au>  
**Date:** 27 October 2015 at 2:05:47 PM AEST  
**To:** "neil.z.scales@tmr.qld.gov.au" <neil.z.scales@tmr.qld.gov.au>  
**Subject:** Fwd: CQ1023 Indigenous Trainees

Neil,  
A couple of pics FYI.

Sent from my iPad

Begin forwarded message:

**From:** Damian McConville <damian.mcconville@cmc.net.au>  
**Date:** 27 October 2015 at 12:23:54 PM AEDT  
**To:** Peter Kendall <PKendall@cmc.net.au>  
**Cc:** John Deste <jdeste@cmc.net.au>, Greg Hopkins <GHopkins2@cmc.net.au>  
**Subject:** CQ1023 Indigenous Trainees

Hi Peter,

John asked that I send some photos of the trainees on the project. Please find attached the following photos taken this morning.

#1 – Trainees receiving training in the crib room

#2 – Trainees operating smooth drum and multi tyre roller for gravel placement

#3 - Trainee preparing environmental controls

#4 - Trainee preparing to mark out drop rates for gravel placement

If you require any further photos or information please don't hesitate to contact me.

Regards,

Damian McConville | Senior Project Engineer | M

Civil, Mining & Construction Pty Ltd | T 1300 727 023 |  
[www.cmc.net.au](http://www.cmc.net.au)

Brisbane Head Office: T (07) 3212 5000 | F (07) 3212 5001 | 21  
Lavarack Ave, Eagle Farm Q 4009

Maryborough Office: T (07) 4190 2900 | F (07) 4190 2901 | 35  
Island Plantation Rd, Maryborough Q 4650



The information contained in this email is confidential and may contain proprietary information. It is meant solely for the intended recipient. Access to this email by anyone else is unauthorised. If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted in reliance on this, is prohibited and may be unlawful. No liability or responsibility is accepted if information or data is, for whatever reason corrupted or does not reach its intended recipient. No warranty is given that this email is free of viruses. The views expressed in this email are, unless otherwise stated, those of the author and not those of Civil Mining and Construction Pty Ltd or its management. Civil Mining and Construction reserves the right to monitor, intercept and block emails addressed to its users or take any other action in accordance with its email use policy.



Please consider the environment before printing.

\*\*\*\*\*

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

\*\*\*\*\*

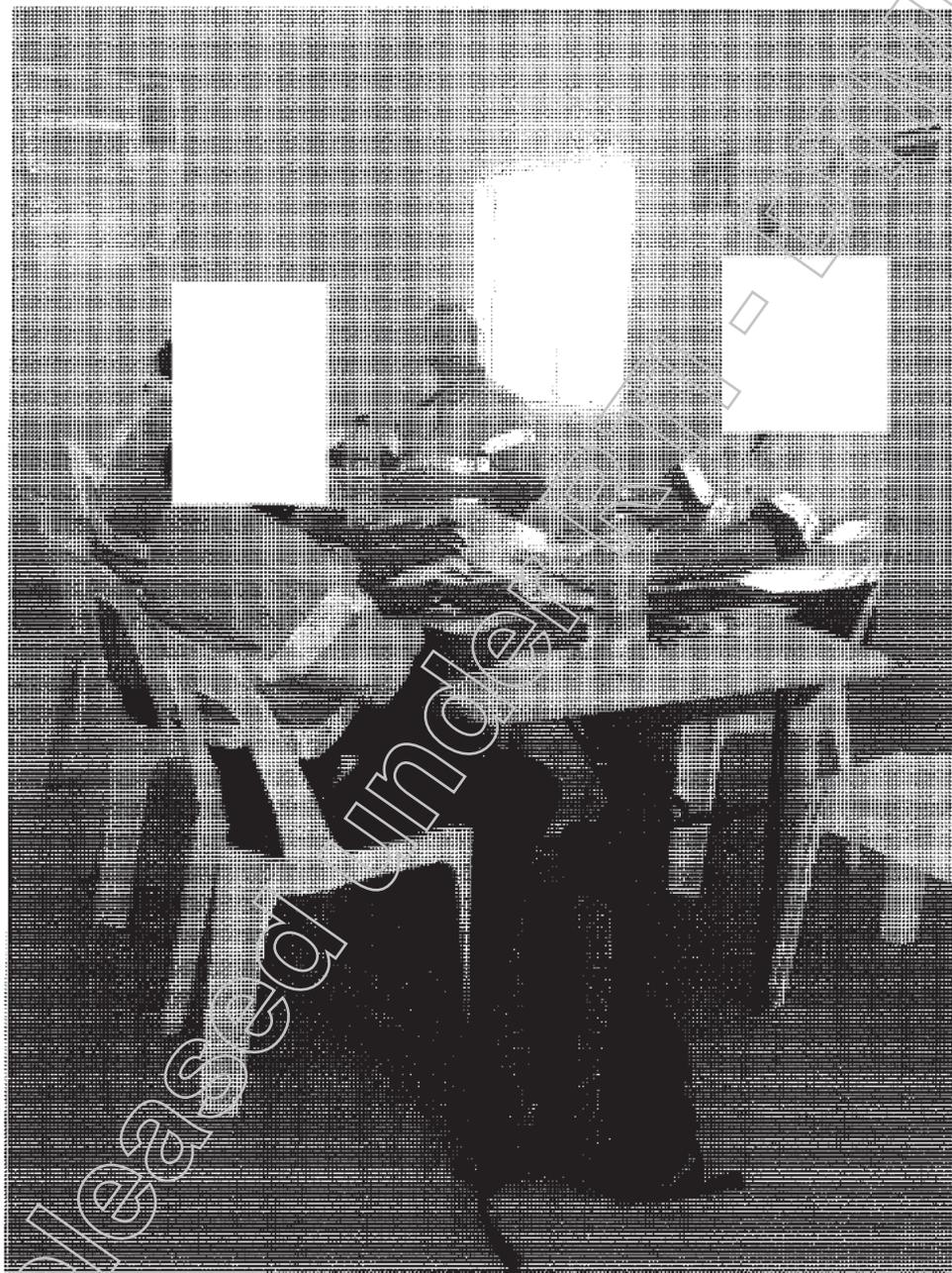
This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network.

If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and /or publication of this email is also prohibited.

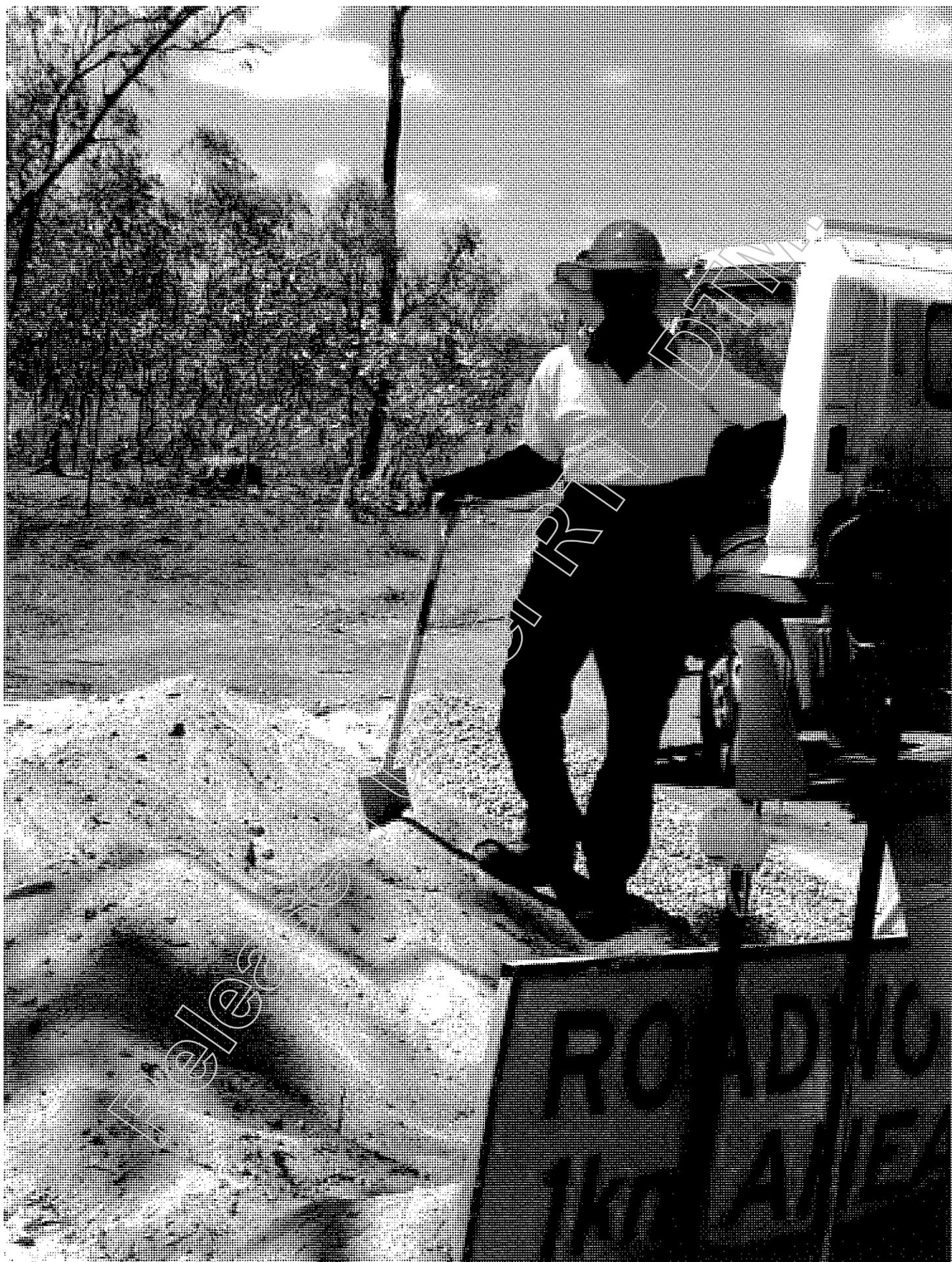
Unless stated otherwise, this email represents only the views of the sender and not the views of the Queensland Government.

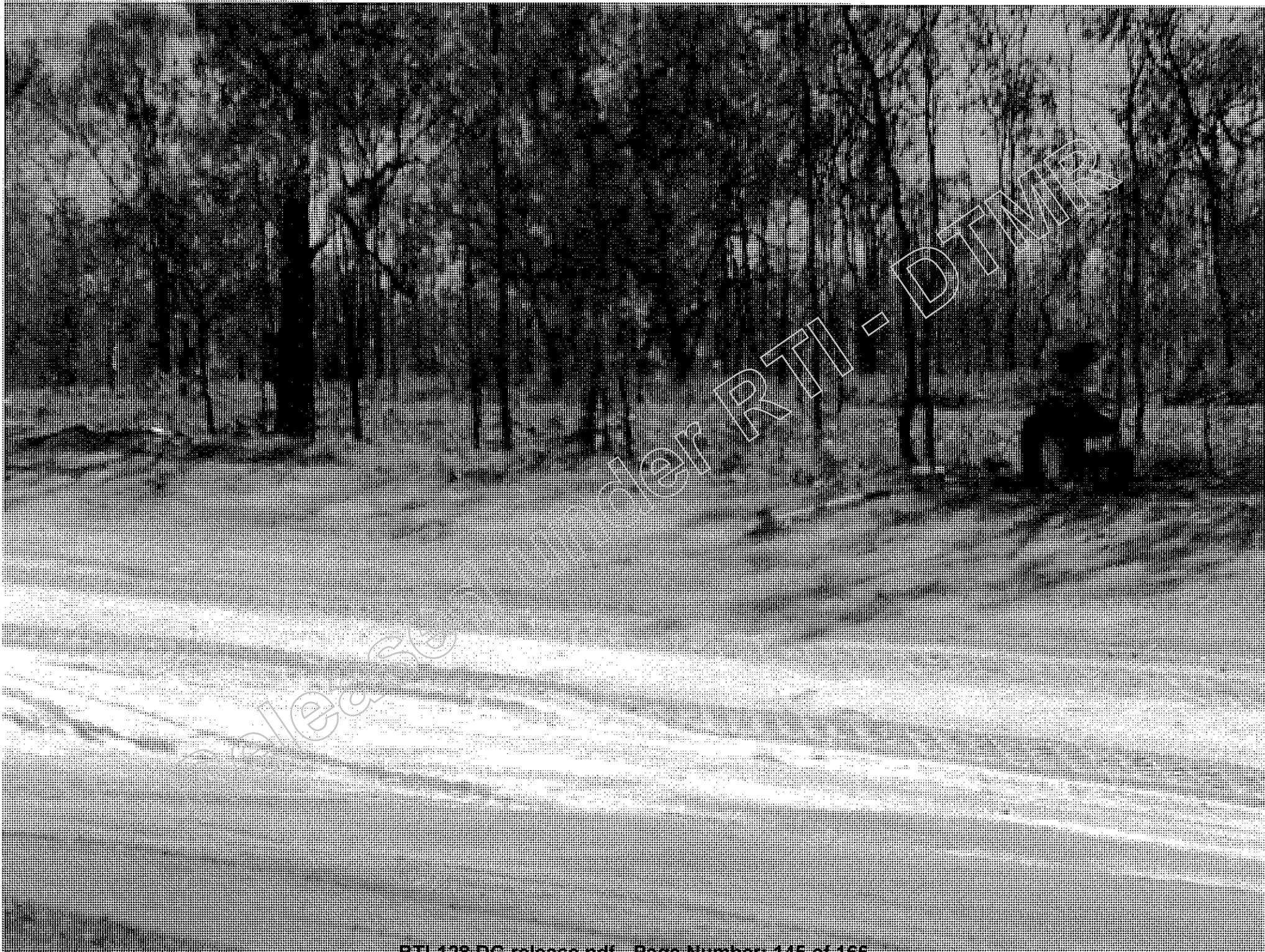
Please consider the environment before printing this email.

-  image001.png 5.1kB
-  image002.jpg 1kB
-  1.JPG 82.4kB
-  2.jpg 108.2kB
-  3.jpg 169.3kB
-  4.jpg 120.2kB









**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#)  
**Cc:** [Jennifer M Grace](#)  
**Subject:** Re: Right to Information Access Application 135/05862 MIN - Communications from the Minister's private email address  
**Date:** Tuesday, 11 September 2018 3:55:49 PM

---

Thanks,

I have a concern on operation danish.

Can we exclude, it opens up how we were dealing with a CCC investigation

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 11 Sep 2018, at 3:37 pm, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

Dear Neil

I refer to my previous emails in regards to the processing of a number of RTI applications on behalf of the Minister regarding the [mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk) email account.

In reviewing the documents for another application (135/05862 MIN), I have identified a number communications between the Office of the Director General and the Minister. Whilst I do not see any concerns with the release of these documents, as a courtesy, I just wanted to let you know of their existence prior to the documents being released. Please note that some information (boxed in red) is proposed not to be released (mobile telephone numbers).

Thanks  
Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0709

[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#)  
**Cc:** [Jennifer M Grace](#); [Graeme J Healey](#)  
**Subject:** Re: Right to Information Access Application 135/05862 MIN - documents relating to Operation Danish  
**Date:** Wednesday, 19 September 2018 7:56:24 AM

---

All good

Thanks for checking

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 19 Sep 2018, at 7:46 am, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

Morning Neil

Following the receipt of your below email relating to Operation Danish, I made further enquiries with the Ethical Standards team who confirmed that the content of the HIB is similar to the information that is already publicly available, including the Media Statement issued by the CCC.

As such, I do not believe that there are any grounds that I could refuse assess to the information contained within the documents under the RTI Act.

Happy to discuss further if needed.

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0709

[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** Neil Scales

**Sent:** Tuesday, 11 September 2018 3:56 PM

**To:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>

**Cc:** Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>

**Subject:** Re: Right to Information Access Application 135/05862 MIN -  
Communications from the Minister's private email address

Thanks,

I have a concern on operation danish.

Can we exclude, it opens up how we were dealing with a CCC investigation

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 11 Sep 2018, at 3:37 pm, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

Dear Neil

I refer to my previous emails in regards to the processing of a number of RTI applications on behalf of the Minister regarding the [mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk) email account.

In reviewing the documents for another application (135/05862 MIN), I have identified a number communications between the Office of the Director General and the Minister. Whilst I do not see any concerns with the release of these documents, as a courtesy, I just wanted to let you know of their existence prior to the documents being released. Please note that some information (boxed in red) is proposed not to be released (mobile telephone numbers).

Thanks

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0709

[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Graeme J Healey](#)  
**Cc:** [Jennifer M Grace](#)  
**Subject:** RE: Right to Information Access Application - Communications from the Minister's private email address (135/05863 MIN)  
**Date:** Thursday, 20 September 2018 9:23:00 AM

---

Thanks,  
I agree with the exclusions  
Kind regards

**Neil Scales**

Director-General  
Department of Transport and Main Roads  
Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001  
P: (07) 30667316 | F: (07) 30667122  
E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Graeme J Healey  
**Sent:** Thursday, 20 September 2018 9:10 AM  
**To:** Neil Scales  
**Cc:** Jennifer M Grace  
**Subject:** Right to Information Access Application - Communications from the Minister's private email address (135/05863 MIN)

Good morning Neil,

I refer to our previous emails in regards to the processing of a number of RTI applications on behalf of the Minister regarding the [mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk) email account.

In reviewing the documents for another application (135/05863 MIN), I have identified a number communications between yourself and the Minister. Whilst I do not see any concerns with the release of these documents, as a courtesy, I just wanted to let you know of their existence prior to the documents being released. Please note that some information (boxed in red) is proposed not to be released. I have discussed the content of the draft response with Sanjay Ram, Regional Director (North Queensland) and he saw no concerns.

Kind regards,

**Graeme Healey**

Director | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
07 3066 7102  
[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#)  
**Cc:** [Matthew J Longland](#); [Jennifer M Grace](#)  
**Subject:** Re: FYI ONLY - RTI Application by RAIL Back On Track (135/06007) - documents proposed for release  
**Date:** Thursday, 4 October 2018 2:19:50 PM

---

Thanks,

Why are we providing this in excel spreadsheet format ?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 3 Oct 2018, at 8:58 pm, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

Good afternoon Matt and Richard

Back on 3 September 2018 RAIL Back On Track lodged an RTI application requesting access to:

*Annual patronage statistics (Please refer to RTI Application 135/05892) (in the form of Excel spreadsheets) for 2017/18 financial year for the following Queensland Government subsidised services:*

*- All TransLink urban bus, tram and ferry services in South-East Queensland including all TransLink school services, on a route by route basis, and including all services on which go cards are accepted for payment regardless of subsidisation arrangements (with the relevant operator identified).*

- All urban bus services in regional Queensland (comprising Airlie Beach and Proserpine, Bowen, Bundaberg, Cairns, Gladstone, Gympie, Hervey Bay and Maryborough, Innisfail, Kilcoy-Caboolture, Mackay, Magnetic Island, North Stradbroke Island, Rockhampton, Sunshine Coast Hinterland, Toowoomba, Townsville and Warwick), including State funded school services provided by the urban bus operators for these areas, on a route by route basis (with the relevant operator identified).

- Queensland Rail City Network by station entrances.

School bus service information may be aggregated on the basis of a total figure for all services provided by a single contractor.

Spreadsheet updated (excel ) is all that is required. (South East Queensland Patronage Data including: Bus and ferry trips, QR Station entries (trips), Tram) and Regional Queensland Patronage Data.

Date range for request: 1/07/2017 to 30/06/2018.

The document location stage of the application has now been completed and a copy of the documents (in excel spreadsheet format) are attached to this email.

The application in total took 5 hours or less to process, therefore there are no processing charges payable.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision and the excel spreadsheets will be issued to the applicant on 9 October 2018.

**NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.**

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

<135-06007 file1 - Proposed Release.xlsx>

<135-06007 file2 - Proposed Release.xlsx>

**From:** [Neil Scales](#)  
**To:** [Helen Adcock](#)  
**Cc:** [Matthew J Longland](#); [Jennifer M Grace](#)  
**Subject:** Re: FYI ONLY - RTI Application by RAIL Back On Track (135/06007) - documents proposed for release  
**Date:** Friday, 5 October 2018 2:35:22 PM

---

Thanks

I don't need anything else, but I understood we agreed not to send the data in spreadsheet format.

At the very least they need to be in PDF. Otherwise the data can be manipulated

Kind regards

**Neil Scales**

Director-General  
Department of Transport and Main Roads  
Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)  
P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)  
E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 5 Oct 2018, at 12:07 pm, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

Hi Neil

Thanks for your email.

Advice has been received from the Fare Analysis and Modelling team of TransLink that the 2017/2018 data contained in a spreadsheet format was previously provided to the Minister's Office to assist the Minister following the release of the data for the previous application from RAIL Back On Track (135/05892 – which related to patronage data for the financial years 2013 - 2017).

As the information had already been collated for the 2017/2018 financial year, the excel spreadsheet was provided by TransLink as the responsive document for 135/06007. This also assists in avoiding misinterpretation of data that may have previously been quoted.

Let me know if you need anything further.

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0709

[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Neil Scales

**Sent:** Thursday, 4 October 2018 2:20 PM

**To:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>

**Cc:** Matthew J Longland <[Matthew.Longland@translink.com.au](mailto:Matthew.Longland@translink.com.au)>; Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>

**Subject:** Re: FYI ONLY - RTI Application by RAIL Back On Track (135/06007) - documents proposed for release

Thanks,

Why are we providing this in excel spreadsheet format ?

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 3 Oct 2018, at 8:58 pm, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

Good afternoon Matt and Richard

Back on 3 September 2018 RAIL Back On Track lodged an RTI application requesting access to:

*Annual patronage statistics (Please refer to RTI Application 135/05892) (in the form of Excel spreadsheets) for 2017/18 financial*

year for the following Queensland Government subsidised services:

- All TransLink urban bus, tram and ferry services in South-East Queensland including all TransLink school services, on a route by route basis, and including all services on which go cards are accepted for payment regardless of subsidisation arrangements (with the relevant operator identified).

- All urban bus services in regional Queensland (comprising Airlie Beach and Proserpine, Bowen, Bundaberg, Cairns, Gladstone, Gympie, Hervey Bay and Maryborough, Innisfail, Kilcoy-Caboolture, Mackay, Magnetic Island, North Stradbroke Island, Rockhampton, Sunshine Coast Hinterland, Toowoomba, Townsville and Warwick), including State funded school services provided by the urban bus operators for these areas, on a route by route basis (with the relevant operator identified).

- Queensland Rail City Network by station entrances. School bus service information may be aggregated on the basis of a total figure for all services provided by a single contractor.

Spreadsheet updated (excel ) is all that is required. (South East Queensland Patronage Data including: Bus and ferry trips, QR Station entries (trips), Tram) and Regional Queensland Patronage Data.

Date range for request: 1/07/2017 to 30/06/2018.

The document location stage of the application has now been completed and a copy of the documents (in excel spreadsheet format) are attached to this email.

The application in total took 5 hours or less to process, therefore there are no processing charges payable.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision and the excel spreadsheets will be issued to the applicant on 9 October 2018.

**NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.**

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

<135-06007 file1 - Proposed Release.xlsx>

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Jennifer M Grace](#)  
**Subject:** Fwd: FYI ONLY - RTI Application by RAIL Back On Track (135/06007) - documents proposed for release  
**Date:** Friday, 5 October 2018 4:09:11 PM

---

Simply not good enough!

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

Begin forwarded message:

**From:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>  
**Date:** 5 October 2018 at 3:01:05 pm AEST  
**To:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>  
**Cc:** Matthew J Longland <[Matthew.Longland@translink.com.au](mailto:Matthew.Longland@translink.com.au)>, Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>  
**Subject:** RE: FYI ONLY - RTI Application by RAIL Back On Track (135/06007) - documents proposed for release

Apologies Neil, your request for the information to be provided as raw data not as a spreadsheet had not been relayed to the team that was coordinating the retrieval of information responsive to the access application.

I will definitely arrange for the information to be converted to PDF prior to its release.

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

(07) 3066 0709

[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** Neil Scales

**Sent:** Friday, 5 October 2018 2:35 PM

**To:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>

**Cc:** Matthew J Longland <[Matthew.Longland@translink.com.au](mailto:Matthew.Longland@translink.com.au)>; Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>

**Subject:** Re: FYI ONLY - RTI Application by RAIL Back On Track (135/06007) - documents proposed for release

Thanks

I don't need anything else, but I understood we agreed not to send the data in spreadsheet format.

At the very least they need to be in PDF. Otherwise the data can be manipulated

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

02063\_Drink Driving Plan B signature NEW



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 5 Oct 2018, at 12:07 pm, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

Hi Neil

Thanks for your email.

Advice has been received from the Fare Analysis and Modelling team of TransLink that the 2017/2018 data contained in a spreadsheet format was previously provided to the Minister's Office to assist the Minister following the release of the data for the previous application from RAIL Back On Track (135/05892 – which related to patronage data for the financial years 2013 - 2017).

As the information had already been collated for the 2017/2018 financial year, the excel spreadsheet was provided by TransLink as the responsive document for 135/06007. This also assists in avoiding misinterpretation of data that may have previously been quoted.

Let me know if you need anything further.

Kind regards

**Helen Adcock**

Floor 8 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
(07) 3066 0709  
[helen.z.adcock@tmr.qld.gov.au](mailto:helen.z.adcock@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** Neil Scales  
**Sent:** Thursday, 4 October 2018 2:20 PM  
**To:** Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)>  
**Cc:** Matthew J Longland <[Matthew.Longland@translink.com.au](mailto:Matthew.Longland@translink.com.au)>; Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>  
**Subject:** Re: FYI ONLY - RTI Application by RAIL Back On Track (135/06007) - documents proposed for release  
Thanks,  
Why are we providing this in excel spreadsheet format ?

Kind regards  
**Neil Scales**  
Director-General  
Department of Transport and Main Roads  
Floor 35, [1 William Street | Brisbane Qld 4000](http://www.tmr.qld.gov.au)

GPO [Box 1549 | Brisbane Qld 4001](http://www.tmr.qld.gov.au)  
P: [\(07\) 30667316](tel:(07)30667316) | F: [\(07\) 30667122](tel:(07)30667122)  
E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature-NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 3 Oct 2018, at 8:58 pm, Helen Adcock <[Helen.Z.Adcock@tmr.qld.gov.au](mailto:Helen.Z.Adcock@tmr.qld.gov.au)> wrote:

Good afternoon Matt and Richard

Back on 3 September 2018 RAIL Back On Track lodged an RTI application requesting access to:

*Annual patronage statistics (Please refer to RTI Application 135/05892) (in the form of Excel spreadsheets) for 2017/18 financial year for the following Queensland Government subsidised services:*

- All TransLink urban bus, tram and ferry services in South-East Queensland including all TransLink school services, on a route by route basis, and including all services on which go cards are accepted for payment regardless of subsidisation arrangements (with the relevant operator identified).

- All urban bus services in regional Queensland (comprising Airlie Beach and Proserpine, Bowen, Bundaberg, Cairns, Gladstone, Gympie, Hervey Bay and Maryborough, Innisfail, Kilcoy-Caboolture, Mackay, Magnetic Island, North Stradbroke Island, Rockhampton, Sunshine Coast Hinterland, Toowoomba, Townsville and Warwick), including State funded school services provided by the urban bus operators for these areas, on a route by route basis (with the relevant operator identified).

- Queensland Rail City Network by station entrances. School bus service information may be aggregated on the basis of a total figure for all services provided by a single contractor.

Spreadsheet updated (excel ) is all that is required. (South East Queensland Patronage Data including: Bus and ferry trips, QR Station entries (trips), Tram) and Regional Queensland Patronage Data.

Date range for request: 1/07/2017 to 30/06/2018.

The document location stage of the application has now been completed and a copy of the documents (in excel spreadsheet format) are attached to this email.

The application in total took 5 hours or less to process, therefore there are no processing charges payable.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision and the excel spreadsheets will be issued to the applicant on 9 October 2018.

**NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.**

Kind regards

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

<135-06007 file1 - Proposed Release.xlsx>

<135-06007 file2 - Proposed Release.xlsx>

**From:** [Neil Scales](#)  
**To:** [Mandy L Bird](#)  
**Cc:** [Jennifer M Grace](#)  
**Subject:** Re: ACTION REQUIRED - RTI Document Retrieval Request 135/06060 - Reply Due: 31/10/2018  
**Date:** Monday, 29 October 2018 11:04:53 AM

---

I'm not doing it

Decision maker please note - DG did not have to do the searches as all messages were held by the media Unit.

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667316](#) | F: [\(07\) 30667122](#)

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

[02063\\_Drink Driving Plan B signature NEW](#)



This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

On 29 Oct 2018, at 11:02 am, Mandy L Bird <[Mandy.L.Bird@tmr.qld.gov.au](mailto:Mandy.L.Bird@tmr.qld.gov.au)> wrote:

Hi Neil

Someone from Trevor's team will come over tomorrow to check your phone for this RTI.

ITB advice is, Text messages in scope for this RTI would need to be retrieved by accessing the device and we would suggest this being done by the Ethical Standards team. This of course would not cover messages that have been deleted.

Telecommunication providers can be directed either by court order or direction of QPS to retrieve messages, however they usually only store SMS messages for a short period time, usually around 1 month.

---

**From:** Jennifer M Grace

**Sent:** Monday, 22 October 2018 4:00 PM

**To:** Mandy L Bird <[Mandy.L.Bird@tmr.qld.gov.au](mailto:Mandy.L.Bird@tmr.qld.gov.au)>

**Cc:** Crystal Y Brown <[Crystal.Y.Brown@tmr.qld.gov.au](mailto:Crystal.Y.Brown@tmr.qld.gov.au)>

**Subject:** FW: ACTION REQUIRED - RTI Document Retrieval Request 135/06060 - Reply Due: 31/10/2018

Hi Mandy

Please see attached for action as required, please contact ITB CIO Sandra Slater for advice how to source Text Messages in scope for the request attached.

Thanks Jenny

**Jennifer Grace**

Chief Operations Officer

**Office Of The Director-General** | Department of Transport and Main Roads

Floor 35 | [1 William Street | Brisbane Qld 4000](#)

GPO [Box 1549 | Brisbane Qld 4001](#)

P: [\(07\) 30667112](tel:(07)30667112)

NR

E: [jennifer.m.grace@tmr.qld.gov.au](mailto:jennifer.m.grace@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Helen Adcock

**Sent:** Monday, 22 October 2018 3:49 PM

**To:** Jennifer M Grace <[Jennifer.M.Grace@tmr.qld.gov.au](mailto:Jennifer.M.Grace@tmr.qld.gov.au)>

**Cc:** Mandy L Bird <[Mandy.L.Bird@tmr.qld.gov.au](mailto:Mandy.L.Bird@tmr.qld.gov.au)>

**Subject:** ACTION REQUIRED - RTI Document Retrieval Request 135/06060 - Reply

Due: 31/10/2018

### **Right to Information - Document Retrieval Request**

Good afternoon Jenny and Mandy

I refer to the Time Estimate Request and your response in regards to the above access application requesting access to information held by the department under the *Right to Information Act 2009* (Qld).

#### ***What do you need to do?***

Based on the time estimates provided, the applicant was issued with a Charges Estimate Notice which was accepted. As such, to assist in the processing of the *Right to Information* application, please:

- conduct the searches, retrieve and provide the relevant documents (including those you consider sensitive or exempt from disclosure);
- complete and sign the attached "Document Retrieval Request" form (including description of documents and times taken); and
- ensure you identify any concerns that your division/region may hold about the possible release of the documents listed on the form.

**The completed form and the relevant documents are to be returned to the RTI team on or before 31/10/2018 via email to [contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au).**

As the RTI team processes applications on behalf of each division/region, we rely on the liaison and searching officers to provide the most relevant documents to assist in the processing of applications.

If you have any questions about this email or the Right to Information application/process, please contact me on 07 3066 0709

*"The RTI, Privacy and Complaints Management team manages applications as a service to all Divisions of TMR."*

Kind regards,

**Helen Adcock**

Principal Advisor (RTI and Privacy) | RTI, Privacy and Complaints Management  
**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 0709

[contactrti@tmr.qld.gov.au](mailto:contactrti@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

<135-06060 Search Request - Office of the Director-General.docx>

Released under RTI - DTMR

**From:** [Neil Scales](#)  
**To:** [Graeme J Healey](#); [Executive Leadership Team](#); [Mary Weaver](#); [Natalie Gauld](#); [Thomas A Hilston](#); [Media](#); [TMR DLO](#); [Translink Media](#); [Informationrequests](#); [Miguel Holland](#); [Jodie M Lewis-Chapman](#); [Jude A Wallace](#); [Peter Y Brown](#); [Leah Rogash](#); [Arnika Z Sencariuc](#); [Brigid E Murray](#); [DDG.PPI](#); [Christina M Heffner](#)  
**Cc:** [tam.vanalphen@ministerial.qld.gov.au](#); [MinisterBaileyMedia@ministerial.qld.gov.au](#); [Steven.Patch@ministerial.qld.gov.au](#); [Helen Adcock](#); [Danielle A Wills](#); [Brett.Reed@ministerial.qld.gov.au](#); [ian.hutcheon@ministerial.qld.gov.au](#)  
**Subject:** RE: FYI ONLY - RTI Application by Office of the Leader of the Opposition (135/06079) - documents proposed for release  
**Date:** Thursday, 1 November 2018 11:37:00 AM  
**Importance:** High

---

Thanks,

I would suggest we remove the detail in the confidential grey scale boxes in Pages 7 and 8

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

Floor 35, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the *Criminal Code*, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Graeme J Healey

**Sent:** Thursday, 1 November 2018 11:33 AM

**To:** Executive Leadership Team ; Mary Weaver ; Natalie Gauld ; Thomas A Hilston ; Media ; TMR DLO ; Translink Media ; Informationrequests ; Miguel Holland ; Jodie M Lewis-Chapman ; Jude A Wallace ; Peter Y Brown ; Leah Rogash ; Arnika Z Sencariuc ; Brigid E Murray ; DDG.PPI ; Christina M Heffner

**Cc:** [tam.vanalphen@ministerial.qld.gov.au](mailto:tam.vanalphen@ministerial.qld.gov.au); [MinisterBaileyMedia@ministerial.qld.gov.au](mailto:MinisterBaileyMedia@ministerial.qld.gov.au); [Steven.Patch@ministerial.qld.gov.au](mailto:Steven.Patch@ministerial.qld.gov.au); Graeme J Healey ; Helen Adcock ; Danielle A Wills ; [Brett.Reed@ministerial.qld.gov.au](mailto:Brett.Reed@ministerial.qld.gov.au); [ian.hutcheon@ministerial.qld.gov.au](mailto:ian.hutcheon@ministerial.qld.gov.au)

**Subject:** FYI ONLY - RTI Application by Office of the Leader of the Opposition (135/06079) - documents proposed for release

Good morning Neil and Tam, back on 10 October 2018 Office of the Leader of the Opposition lodged an RTI application requesting access to:

*"Briefing paper signed by Minister Bailey approving Queensland Rail's 2017/18 Annual and Financial Report for publication and any attachments or correspondence.*

*Date range for request: 01/09/2018 - 10/10/2018."*

The document location stage of the application has now been completed and we have identified all relevant documents. A copy of the documents are attached to

this email (8 A4 pages). Queensland Rail have been consulted and raised no objections.

This application in total took 5 hours or less to process, therefore there are no processing charges payable.

In accordance with the departmental Executive Consultation Policy I wish to advise that the access decision and the relevant documents will be issued to the applicant on Wednesday 7 November 2018.

***NOTE: The final version of released material may vary from the attached information. This may be due to variation being made as a result of this email advice. Please do not rely on the attached information as being the final version released to an applicant.***

Kind regards,

**Graeme Healey**

Director | RTI, Privacy and Complaints Management

**Governance Branch** | Corporate Division | Department of Transport and Main Roads

---

Floor 8 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

07 3066 7102

[graeme.j.healey@tmr.qld.gov.au](mailto:graeme.j.healey@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DPMR