

## No Further Action (NFA)

### Subject: MBN21682 – Beams Road (Carseldine) rail level crossing planning study

Document ID:	MBN21682
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- The Department of Transport and Main Roads (TMR) provided a briefing note (MBN21682) explaining its approach to delivering the Beams Road (Carseldine) rail level crossing in collaboration with Economic Development Queensland (EDQ).
- TMR provided a partnership agreement to EDQ to incorporate the Beams Road (Carseldine) rail level crossing planning study into the scope of work for the contractor (Cardno) delivering EDQ's Carseldine Village project.
- The key reason for TMR's preference to partner with EDQ was to minimise project conflicts as the Carseldine Village project and the Beams Road rail level crossing projects will impact each other.
- EDQ have informed TMR that they do not have the resources available to deliver the partnership agreement and have declined to assist in delivering the project.
- EDQ will now be considered a key stakeholder in the Beams Road rail level crossing planning study delivery.
- TMR will consult with EDQ throughout the project to reduce project conflicts and ensure the rail level crossing planning study incorporates the Carseldine Urban Village requirements.
- TMR are developing a new ministerial briefing note to replace MBN21682 that will inform the Honourable Mark Bailey MP, Minister for Transport and Main Roads of TMR's approach to implementing the project.

#### Contact officer details:

Name:	Chloe Carpenter
Position:	Senior Communications Officer
Telephone:	3866 1310
Date:	27/11/2018

#### Approved by (If applicable):

Name:	Kieran Cook
Position:	Project Manager
Telephone:	3066 9157
Date:	27/11/2018

# Advice for Minister for Transport and Main Roads

## Subject: Beams Road (Carseldine) Rail Level Crossing

Document ID:	MBN21682
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- The Department of Transport and Main Roads (TMR) has written a draft partnership agreement with Economic Development Queensland (EDQ) regarding delivery of the Beams Road (Carseldine) rail level crossing feasibility study as part of EDQ's Carseldine Urban Village project (MBN21682 noting brief).
- The Beams Road level crossing upgrade is likely to have substantial integration requirements with the EDQ driven Carseldine Urban Village project.
- Preliminary discussions with EDQ has identified that the Carseldine Urban Village would need to be modified as a result of the road/rail upgrade. Improvements are also required to the adjoining local roads accessing the Carseldine Park 'n' Ride facility to enable continued efficient access.
- This necessitates a close working relationship between TMR and EDQ with ideally one planning consultant to deliver both improvement requirements.
- The agreement provided in MBN21682 provides the details of the working arrangements where TMR will provide the road/bridge technical governance and transport specific community engagement. TMR will work with EDQ as the delivery agent for their delivery of the planning consultant to deliver the road/rail feasibility study with the required changes to the Carseldine Urban Village and Brisbane City Council (BCC) local road network.
- The close working relationship between TMR and EDQ will foster an integrated transport and land use solution.
- Negotiations and the final arrangement between EDQ and TMR will be progressed following finalisation of MBN21682.
- The CEP for the Beams Road rail level crossing is dependent on the final arrangements between TMR and EDQ. CEP (updated COM481) will then be issued to your office for approval.

Action Officer/Approved by:	Endorsed by GM	Endorsed by DDG	Endorsed by DG
Paul Mengede	Les Dunn	Amanda Yeates	Neil Scales
A/Regional Director (Metropoliation)	General Manager (Program Delivery and Operations)	Deputy Director-General (Infrastructure Management and Delivery)	Director-General
Tel: 3066 9109	Tel: 3066 5498	Tel: 3066 7118	Tel: 3066 7316
Date: 17 October 2018	Date: 17 October 2018	Date: 18 October 2018	Date: 18 October 2018

MBN21682

**Minister Comments**

Noted / Not Noted

Minister's signature.....

Date .....

21, 12, 18

Released under RTI / DMR

# Advice for Minister for Transport and Main Roads

## Subject: Beams Road (Carseldine) Rail Level Crossing – Communications Collateral

Document ID: MBN22000

- Community consultation for the Beams Road (Carseldine) rail level crossing is progressing as per the approved Communications and Engagement Plan (**Attachment 1**).
- The elected representative and community letter (**Attachment 2**), postcard copy (**Attachment 3**), project fact sheet (**Attachment 4**) and local newspaper advertisement (**Attachment 5**) inform the community about how they can provide input into the Beams Road (Carseldine) rail level crossing planning study.
- The 'Get Involved' template (**Attachment 6**) gives community members an online opportunity to provide input into the planning study.
- Elected representatives will be notified on Friday 25 January 2019 about the upcoming consultation.
- The community letters (**Attachment 2**) will be issued via letterbox drop on Friday 1 February 2019.
- The local newspaper advertisement (**Attachment 5**) will be published in the Thursday, 14 February 2019 edition of the *Northside Chronicle*.
- The postcard (**Attachment 3**) will be issued to the surrounding community on Thursday 14 February 2019.
- The project fact sheet (**Attachment 4**) will be used at face-to-face meetings, including the community drop-in session.
- The community drop-in session is scheduled for Thursday 21 February 2019, 3 pm–6 pm, Carseldine Government Office precinct, A Block, Azalea Room, 532 Beams Road, Carseldine.
- The project team has set the dates to ensure the community has an opportunity, both during and after school holidays, to participate in the consultation process.
- All communication and engagement activities will be delivered in line with COM481 and this advice notice.

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<b>Action Officer:</b>	<b>Endorsed by:</b>	<b>Endorsed by: DDG</b>	<b>Endorsed by: DG</b>
Paul Mengede	Les Dunn	Allan Uhlmann	Neil Scales
A/Regional Director (Metropolitan)	General Manager (Program Delivery and Operations)	Acting Deputy Director- General (infrastructure Management and Delivery)	Director-General
Tel: 3066 9109	Tel: 3066 5498	Tel: 3066 4334	Tel: 3066 7316
Date: 21 January 2019	Date: 2 January 2019	Date: 24 January 2019	Date:

MBN22000

**Minister Comments**

TMR to establish a project  
web site similar to Coopers  
Alains Level Crossing, TLT. M.

Noted / Not Noted

Minister's signature.....

Date .....

1, 2, 19

Released under RTI/DMR

## TMR DLO

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**From:** Neil Scales  
**Sent:** Thursday, 24 January 2019 5:35 PM  
**To:** TMR DLO  
**Cc:** Anne E Moffat; Crystal Y Brown  
**Subject:** Re: FOR DG APPROVAL\_MBN22000\_Beams Road (Carseldine) Rail Level Crossing - Communications collateral

**Categories:** Mark

Agreed

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

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On 24 Jan 2019, at 4:10 pm, TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)> wrote:

Hi Neil

Please find attached advice MBN22000 about Beams Road (Carseldine) Rail Level Crossing - Communications collateral.

The Minister's office has requested this advice be progressed today.

This has been DDG approval for your consideration and endorsement.

Kind Regards

**Department of Transport and Main Roads**  
**Decision Brief**  
**COM481**

To: Minister for Transport and Main Roads

<p><b>SUBJECT:</b>          Beams Road (Carseldine) Level Rail Crossing Project - Communication and Engagement Plan</p>	<p><b>Urgent</b>          As per Minister's office request</p>
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**Summary**

- The Beams Road (Carseldine) Level Rail Crossing Project Communication and Engagement Plan (CEP) details the approach to engage the local community about the project feasibility study.
- The CEP also details the potential issues and risks of future stages of the project.

**Recommendations**

- That you approve the CEP for the Beams Road (Carseldine) Level Rail Crossing Project (**Attachment 1**).
- That you note a brief about the feasibility study for the Beams Road (Carseldine) level crossing project is currently with your office (**Attachment 2 – MBN21682**).

**Financial Implications**

- The Queensland Government has committed \$400,000 to deliver the Beams Road feasibility study by the end of the 2018–19 financial year (election commitment GEC806).
- Funding is from the *Queensland Transport and Roads Investment Program 2018–19 to 2021–22*.

**Background**

- The Beams Road level crossing is located in Carseldine and crosses three train tracks servicing the North Coast, Moreton Bay and Caboolture rail lines. There are 549 scheduled train services per day through the crossing.
- To improve safety for all road users, the Department of Transport and Main Roads (TMR) is undertaking a feasibility study to investigate options to reduce congestion and address safety concerns with the at-grade road, and rail conflict at the level rail crossing at-grade on Beams Road.
- This feasibility study will confirm if major works are required, identify the nature of the work and assist with further planning at this crossing.

**Key Issues**

- The upgrades identified from the rail level crossing studies are likely to have substantial property impacts. Preliminary work on the Beams Road (Carseldine) Rail Level Crossing Project shows a potential property impact as per **Attachment 3**. This will require careful management during public consultation.

<p><b>Action Officer:</b>          Paul Mengede          A/Regional Director          (Metropolitan)          Tel: 3066 9109          Date: 23 October 2018</p>	<p><b>Endorsed by:</b>          Les Dunn          General Manager (Program          Delivery and Operations)          Tel: 3066 5498          Date: 30 October 2018</p>	<p><b>Endorsed by: DDG</b>          Amanda Yeates          Deputy Director General          (Infrastructure Management          and Delivery)          Tel: 3066 7118          Date 31 October 2018</p>	<p><b>Endorsed by: DG</b>          Neil Scales          Director-General            Tel: 3066 7316          Date: 1/11/18</p>
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- The crossing has been described in metropolitan and local media as one of the worst in Brisbane.
- Economic Development Queensland (EDQ) is developing the Carseldine Urban Village, a 45-hectare site, with approximately 900 homes for 2000 residents as well as commercial and retail space. Traffic is expected to increase significantly.
- TMR has proposed working with EDQ in ensuring that all feasible options of the level crossing can be progressed. A possible mitigation is to engage an EDQ consultant and add the proposed scope of works to EDQ's remit, to ensure integration.

**Financial Implications**

- TMR has committed \$400,000 to complete the feasibility study to investigate options, which will provide information on potential impacts and cost to upgrade the level rail crossing.
- TMR will work with Brisbane City Council, as the local road authority, to participate in the study, which is expected to be completed by mid-2019.

**Consultation with Stakeholders**

- No consultation with external stakeholders has occurred to date.
- CEP proposes to provide high-level information to the community, local businesses and elected representatives regarding the feasibility study into upgrade options at the level rail crossing to improve road safety and ease congestion.
- A separate communication plan will be developed for potential future design and construction phases, once the agency lead and TMR level of involvement is confirmed.

**Employment**

- No employment impacts are associated with this matter.

**Election Commitments**

- The Queensland Government has committed \$400,000 to deliver the Beams Road feasibility study by the end of the 2018–19 financial year (election commitment GEC806).

**Summary of Actions**

- That you approve the CEP for the Beams Road (Carseldine) Level Rail Crossing Project (**Attachment 1**).
- That you note a brief about the feasibility study for the Beams Road (Carseldine) level crossing project is currently with your office (**Attachment 2 – MBN21682**).

**Minister's comments:**

Approved / Not Approved

Minister's signature.....

Date ..././.....

Released under RTI - DTMR

# Beams Road (Carseldine) level rail crossing

Communication and Engagement Plan – high risk

October 2018



# Document control

<b>Prepared by</b>	Cindy McCarthy
<b>Project name</b>	Beams Road (Carseldine) level rail crossing
<b>Project phase</b>	Feasibility Study
<b>District &amp; Region</b>	Metropolitan
<b>Branch &amp; Division</b>	Program Delivery and Operations, Infrastructure Management and Delivery
<b>Project/program</b>	
<b>Project number</b>	774086
<b>Project location</b>	Carseldine
<b>DocTrak ref. no.</b>	
<b>DMS ref. no.</b>	
<b>Document version</b>	

## Departmental approvals

Refer to the appropriate Risk Assessment Tool for relevant reviewer and approver.

Date	Name	Position	Action required (Review/endorse/approve)	Due	Signature
9/07/2018	Kieran Cook	Content Expert	Approve		
	Alex Pelevin	Project Director/Engineer	Approve		
	James Ward	Manager (Planning)	Approve		
9/07/2018	Robert Tutticci	Project Director	Approve		
18/07/2018	Paul Mengede	A/Regional Director	Approve		
9/08/2018	Liam McGinniss	Communication Services	Review		
	Les Dunn	General Manager	Approve		
	Amanda Yeates	Deputy-Director General	Approve		
	Neil Scales	Director-General	Approve		
	Mark Bailey MP	Minister	Approve		

## Risk level

- GACC major     
  GACC minor     
  High risk (but not GACC)     
  Medium risk

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# 1. Purpose of this document

The purpose of this Communication and Engagement Plan (CEP) is to identify the communication approach to the Beams Road (Carseldine) level rail crossing during the feasibility study phase.

A separate communications plan will be developed for potential future design and construction phases, once the agency lead and Department of Transport and Main Roads' (TMR) level of involvement is confirmed.

# 2. Project background

## **Existing situation**

- Beams Road level crossing at Carseldine crosses three train tracks servicing the North Coast, Moreton Bay and Caboolture rail lines. There are approximately 549 scheduled train services and approximately 157 scheduled level crossing closures per day through the crossing.
- This level crossing is included in Brisbane City Council's 2016 Local Road Network Schedule of Works where construction for grade separation is estimated to be complete by 2026.
- The local community has requested both local and state governments address the issue of congestion and safety at this level crossing.
- This level crossing has consistently been named as one of Queensland's top 10 worst level crossings from train drivers' perspectives in TrackSAFE's 2013 survey, and is regularly discussed in media articles and election campaigns, with local residents, RACQ and local politicians calling for it to be grade separated due to congestion and safety issues.
- Economic Development Queensland (EDQ) is developing the Carseldine Urban Village (CUV), a 45 hectare site, with approximately 900 homes for 2000 residents as well as commercial and retail space. Traffic is expected to increase significantly.
- The level crossing has an average closure time in peak period (6-9am and 4-7pm) of 30.1 percent.
- SMEC undertook a traffic count survey in 2011 that recorded 27,115 vehicles per day at the level crossing.
- From 2004 to 2013, there were 26 near misses and in the same period 14 boom strikes (data taken from the Deloitte Access Economics, Cost-Benefit Analysis of Open Level Crossing Elimination (135-05823), 2012).

## **Current status of work**

- Work to date includes investigations to define the scope of the project in preparation for engagement of an engineering consultant. This includes investigating nearby projects which may impact on the study sites. This phase, including the procurement period, should take several months.
- TMR will lead the communications associated with the delivery of the road/rail upgrade feasibility study, and approach Brisbane City Council (BCC) to participate in the study, noting the road network is council-owned, and to ensure BCC is involved in planning the upgrades including the impacts on the surrounding network and properties.
- TMR is also working with EDQ which is currently progressing its CUV Masterplan to ensure that the road/rail upgrade, the associated Carseldine park 'n' ride facility and the land use developments effectively integrate.
- TMR is requesting if EDQ's consultant can also undertake the feasibility study for the Beams Road Level Crossing to mitigate against rework or suboptimal outcomes as a result of poor integration of projects.
- TMR has prepared terms of reference with EDQ that outlines a project governance arrangement to clarify roles and responsibilities. This outlines that TMR:
  - is the owner of the Beams Road Feasibility Study
  - will allocate funding for the project

- will identify and manage opportunities and risks to the project and to utilise available local knowledge
- will provide the technical governance required for planning of a road/rail upgrade
- will consult with BCC and Queensland Rail
- will report to the TMR's Investment Program Senior Responsible Officer and Infrastructure Investment Committee
- will manage the community and external stakeholder requirements associated with the Beams Road Level Crossing Project
- will own the output of the Beams Road Level Crossing Project, being the Feasibility Report.
- As the project is in the first stage of the Project Planning phase, concept designs and maps will be developed as part of the feasibility option development. Determining which options will not be considered further is also part of this project phase.
- Further project phases, for which funding will be sought, will develop the Preliminary Evaluation and Business Cases for the preferred options.

### **Project benefits**

- The benefits arising from elimination of the Beams Road level crossing are:
  - improved efficiency – reduced congestion for road users and rail operations constraints
  - improved safety – improved safety and reduced risk taking by road users in peak hour periods
  - maintain accessibility – for cyclists and pedestrians
  - Deloitte Access Economics undertook a study in 2012 that examined 21 open level crossing sites in South East Queensland to determine the priority and justification for their elimination. They concluded that, “open level crossings (OLCs) continue to pose a risk for road users. While accidents at open level crossings contribute only a very small proportion of total road accidents within South East Queensland, level crossing accidents tend to be associated with more fatalities and serious injuries on average than road accidents. There is a significant social cost associated with the deaths and serious injuries arising from these accidents. Level crossings also significantly interrupt traffic flows along key arterial roads, particularly during peak periods when both road and rail traffic levels are at their highest.
  - The current Queensland Government has committed to funding a feasibility study for constructing an overpass over the existing road/rail crossing at Beams Road.

### **Summary of media coverage**

Media clips are provided at Appendix B.

- 3 July 2018 – *Brisbane Times* – An issue with the boom gates at Beams Road caused train delays and congestion.
- 1 June 2018 – *The Courier-Mail* – “Call for removal of Brisbane’s five worst railway crossings”
  - article reports critical safety concerns at deadly railway crossings should be a state government priority
  - Not Relevant Rail Back on Track co-ordinator, quotes as saying ‘five crossings at Wacol, Alderley, Coopers Plains, Coorparoo and Carseldine should be the first to go.’
- 8 November 2017 – Facebook – The Honourable Stirling Hinchliffe MP
  - Study to bust traffic on Beams Road – from the Hon. Stirling Hinchliffe’s E Newsletter
  - “I joined Member for Aspley, Bart Mellish MP, and Minister for Main Roads, the Hon. Mark Bailey MP, in announcing a feasibility study into an overpass at the Beams Road level crossing”.
  - “For locals living in Fitzgibbon and Taigum, this is the first step to busting this traffic bottleneck”.
- 8 November 2017 – Facebook – Mr Bart Mellish MP

- Mr Bart Mellish MP, Member for Aspley, announced on social media that, if re-elected, the Queensland Government would fund a feasibility study into grade separating the level crossing at Beams Road, Carseldine.

**Council of Mayors SEQ [website](#) states:**

*Open Level Crossing Elimination Program*

Railway open level crossings are emerging as major congestion and safety concerns in the Brisbane urban area. These issues are compounded by the desire to increase rail public transport and freight services, which in turn increase the frequency and closure times at key at-grade rail crossings in the city. The recently completed joint State and Local government projects to provide grade separated rail crossings in Telegraph Road, Bracken Ridge and Robinson Road, Geebung have significantly improved travel movements in the Brisbane northern suburbs.

Concept investigations undertaken by council and the TMR have identified a number of priority at-grade rail crossings for grade separation. The five top sites are:

- Boundary Road, Coopers Plains (\$220 Million)
- Cavendish Road, Coorparoo (\$320 Million)
- Beams Road, Carseldine (\$140 Million)
- South Pine Road, Alderley (\$250 Million)
- Wacol Station Road, Wacol (\$200 Million)



**Figure 1: Project location**

Project timeframes and key milestones

- May 2018 – June 2019 – feasibility study (June 2019 is the funding deadline, TMR will accelerate project where possible)
- July 2019 – September 2019 – Strategic Assessment of Service Requirements (typically three months)
- October 2019 – February 2020 – Preliminary Evaluation (typically 10 months)
- March 2020 – September 2020 – Business Case (typically 12 months)

- October 2020 – October 2021 – Procurement (typically 12 months)
- November 2021 – May 2024 – Delivery (typically 30 months)

## 2.1 Risk level

According to the TMR's communication risk assessment tool, this project has been determined as high risk due to the following factors:

- significant land acquisition will be required
- working on BCC-owned land and road
- if delivery structure incorporates multiple government agencies, joint approval will be required across all communication collateral
- funding element for design, construction, land acquisition and timing
- uncertainty on who will lead and fund future phases of the project.

## 2.2 Funding and branding

The feasibility study for the project is funded by the TMR:

- The Queensland Government has provided \$400,000 to fund a feasibility study into an overpass at the Beams Road level crossing at Carseldine. The feasibility study will be delivered by the end of the 2018-19 financial year (election commitment GEC806).
- Funding is from the Queensland Transport and Roads Investment Program (QTRIP) and Transport System Planning Program (TSPP).
- The Beams Road feasibility study has an allocation under the TSPP of \$400,000, and is programmed in the 2017-18 and 2018-19 financial year.

Future phases of the project and the level of involvement of BCC is to be determined.

Branding requirements will be determined following consultation with EDQ and delivery structure is confirmed.

## 2.3 Government commitments

- The Queensland Government has provided \$400,000 to fund a feasibility study by the end of the 2018-19 financial year (election commitment GEC806).

## 2.4 Consultation and research to date

No community consultation or engagement has occurred to date.

## 3. Communication Goal

To raise awareness of the feasibility study and action that TMR is taking to improve safety at the Beams Road (Carseldine) level rail crossing.

## 4. Engagement scope

### 4.1 Level of engagement

TMR recognises the following three levels of engagement for projects.

- (1) Inform (for example: fact sheets, webpages, etc.)
- (2) Consult (for example: public feedback periods, focus group, surveys, etc.)
- (3) Involve (for example: workshops, deliberative polling, etc.)

This project proposes to engage at the involve level.

### 4.2 Negotiables

The project matters considered 'negotiable' will be identified as the project progresses.

### 4.3 Non-negotiables

The project matters considered 'non-negotiable' will be identified as the project progresses.

Released under RTI - DTMR

## 5. Stakeholders

### 5.1 Project team

Key members of the project team are identified in Table 1.

**Table 1: Project team**

Role	TMR or external	Name and contact details	Responsibilities
Project Manager	TMR	Kieran Cook	<ul style="list-style-type: none"> <li>Manage project delivery during the planning phase</li> </ul>
Project Director/Engineer	TMR	Alex Pelevin	<ul style="list-style-type: none"> <li>Direct project delivery during the planning phase</li> </ul>
Manager (Planning)	TMR	James Ward	<ul style="list-style-type: none"> <li>Oversee delivery</li> </ul>
Communication Officer	TMR	Chloe Carpenter	<ul style="list-style-type: none"> <li>Ensure the community is kept informed of project milestones.</li> <li>Advise TMR media unit of upcoming milestones and provide collateral.</li> <li>Manage expectations of the local community and businesses.</li> </ul>
Regional Planning Manager	TMR	Rob Tutticci	<ul style="list-style-type: none"> <li>Oversee delivery of Project Planning and Corridor Management (PPCM)</li> </ul>

### 5.2 Internal

Internal TMR stakeholders, separate to the project team, are identified in Table 2.

**Table 2: Internal stakeholders**

Role	Name	Interests/concerns	Interest level	Influence level
Director-General	Neil Scales	<ul style="list-style-type: none"> <li>Reputation management</li> <li>Project events and milestones</li> <li>Issues and opportunities register</li> <li>Communications strategy approval</li> </ul>	High	High

Role	Name	Interests/concerns	Interest level	Influence level
Deputy Director-General (Infrastructure Management and Delivery)	Amanda Yeates	<ul style="list-style-type: none"> <li>• Reputation management</li> <li>• Project events and milestones</li> <li>• Issues and opportunities register</li> <li>• Communications strategy approval</li> </ul>	High	High
General Manager (Program Delivery and Operations)	Les Dunn	<ul style="list-style-type: none"> <li>• Road network interruptions</li> <li>• Reputation management</li> <li>• Project events and milestones</li> <li>• Issues and opportunities register</li> <li>• Communications strategy approval</li> </ul>	High	High
A/Regional Director (Metropolitan)	Paul Mengede	<ul style="list-style-type: none"> <li>• High risk stakeholder management</li> <li>• Road network interruptions</li> <li>• Reputation management</li> <li>• Project governance</li> <li>• Project events and milestones</li> <li>• Issues and opportunities register</li> <li>• Communications strategy approval</li> </ul>	High	High
Deputy Regional Director (Metropolitan)	Paul Mengede	<ul style="list-style-type: none"> <li>• High risk stakeholder management</li> <li>• Road network interruptions</li> <li>• Reputation management</li> <li>• Project governance</li> <li>• Project events and milestones</li> <li>• Issues and opportunities register</li> <li>• Communications strategy approval</li> </ul>	High	High
Media Unit	NA	<ul style="list-style-type: none"> <li>• Assist with media relations</li> <li>• Media opportunities and issues</li> <li>• Project events and milestones</li> </ul>	Medium	Medium
PDO CSM team	NA	<ul style="list-style-type: none"> <li>• Review and approve CEP and Communications Brief</li> </ul>	Low	Low
Communication Services	NA	<ul style="list-style-type: none"> <li>• Approval of high risk communication materials</li> <li>• Advise on communication and engagement activities</li> </ul>	Low	Low

## 5.3 External

Key external stakeholders have been identified in Table 3. This list will continue to evolve as new stakeholders become known to the project team.

**Table 3: External stakeholders**

Type	Name/Role	Potential issues/interests	Mitigations
Elected representatives – State	Mr Bart Mellish MP Member for Aspley <a href="mailto:Aspley@parliament.qld.gov.au">Aspley@parliament.qld.gov.au</a>  The Hon. Stirling Hinchliffe MP Member for Sandgate <a href="mailto:Sandgate@parliament.qld.gov.au">Sandgate@parliament.qld.gov.au</a>	<ul style="list-style-type: none"> <li>Interest in the project</li> <li>Stakeholder management</li> </ul>	Offer briefings The project team will provide clear and concise information to stakeholders to ensure awareness of upcoming milestones
Elected representatives – Federal	Mr Luke Howarth MP Member for Petrie <a href="mailto:luke.howarth.mp@aph.gov.au">luke.howarth.mp@aph.gov.au</a>	<ul style="list-style-type: none"> <li>Stakeholder management</li> </ul>	Briefings when requested The project team will provide clear and concise information to stakeholders to ensure awareness of upcoming milestones
Elected representatives – Local	Councillor Amanda Cooper Councillor for Bracken Ridge Ward <a href="mailto:brackenridge.ward@bcc.qld.gov.au">brackenridge.ward@bcc.qld.gov.au</a>	<ul style="list-style-type: none"> <li>Stakeholder management</li> <li>Project will be constructed on the BCC local road network.</li> </ul>	Clear and concise information provided to stakeholders to ensure they are aware of upcoming milestones Briefings when requested
Government departments/agencies – State	Queensland Rail Economic Development Queensland (EDQ)	<ul style="list-style-type: none"> <li>Project will impact local rail station</li> <li>EDQ are currently developing the Masterplan for the Carseldine Urban Village that is adjacent to the level crossing.</li> <li>EDQ have engaged a consultant to develop their plans and layouts, these may be impacted by the preferred option of the level crossing.</li> </ul>	Clear and concise information provided to stakeholders to ensure they are aware of upcoming milestones TMR propose working with EDQ in ensuring that all feasible options of the level crossing can be progressed, a possible mitigation is to co-opt their already engaged consultant and add the proposed scope of works to their remit to ensure integration.
Government departments/agencies – Local	Brisbane City Council	<ul style="list-style-type: none"> <li>Project will be constructed on the BCC local road network.</li> </ul>	Regular meetings to discuss project governance
Community groups	TrackSAFE Foundation - <a href="mailto:info@tracksafefoundation.com.au">info@tracksafefoundation.com.au</a> Rail Back on Track <span style="border: 1px solid red; padding: 2px;">Not Relevant</span>	<ul style="list-style-type: none"> <li>Stakeholder management</li> </ul>	Clear and concise information provided to stakeholders to ensure they are aware of upcoming milestones

Type	Name/Role	Potential issues/interests	Mitigations
Businesses	Bob Kelly Wrecking (490 Beams Road, Fitzgibbon) Clock Corner Shopping Centre (521 Beams Road) Golden Downs retirement community (462 Beams Road) Kickit Touch Football Carseldine (532 Beams Road) C&K Carseldine Community Childcare (532 Beams Road) The Carseldine Farmers & Artisan Markets (532 Beams Road) TMR office (547 Beams Road)	<ul style="list-style-type: none"> <li>Potential land acquisition</li> <li>Stakeholder management</li> </ul>	<ul style="list-style-type: none"> <li>Clear and concise information provided to stakeholders to ensure they are aware of upcoming milestones</li> </ul>
Directly affected property owners (TBC)	Residents and property owners: <ul style="list-style-type: none"> <li>Beams Road</li> <li>Carselgrove Avenue</li> <li>Golden Place</li> <li>Golden Avenue</li> <li>Balcara Avenue</li> </ul>	<ul style="list-style-type: none"> <li>Potential land acquisition</li> <li>Stakeholder management</li> </ul>	<ul style="list-style-type: none"> <li>Clear and concise information provided to stakeholders to ensure they are aware of upcoming milestones</li> </ul>
Indirectly affected property owners	Surrounding streets	<ul style="list-style-type: none"> <li>Stakeholder management</li> </ul>	<ul style="list-style-type: none"> <li>Clear and concise information provided to stakeholders to ensure they are aware of upcoming milestones</li> </ul>
Road users/commuters	RACQ	<ul style="list-style-type: none"> <li>Stakeholder management</li> </ul>	<ul style="list-style-type: none"> <li>Clear and concise information provided to stakeholders to ensure they are aware of upcoming milestones</li> </ul>
Media outlets	TBA	<ul style="list-style-type: none"> <li>Stakeholder management</li> </ul>	Clear and concise information provided to stakeholders to ensure they are aware of upcoming milestones

## 6. Issues and risks

While the feasibility study phase is low risk, the outcomes of the study have the potential to be a high risk project (outlined below). These potential issues and risks should be kept in mind when communicating about the project during all phases so as to minimise TMR's risk of making commitments outside the scope of the project, to manage community expectations regarding funding, design and timing, and minimise concerns regarding land impacts.

The potential issues and risks for the project are identified in Table 4.

**Table 4: Issues and risks**

Stakeholder impacted	Issue/Risk	Issue/risk level	Mitigation measure
Local residents and businesses	<ul style="list-style-type: none"> <li>Significant land acquisition is expected (see appendix C) though the extent and impacts are unknown</li> <li>Impact to local road network</li> <li>Potential loss of business</li> </ul>	<ul style="list-style-type: none"> <li>High</li> </ul>	<ul style="list-style-type: none"> <li>Undertake thorough design process and look at all options to determine the best value-for-money project design, while also having minimal impact on private property owners.</li> </ul>
BCC	<ul style="list-style-type: none"> <li>Requires BCC-owned land and road, requiring Council endorsement of design</li> <li>Impact to local road network</li> </ul>	<ul style="list-style-type: none"> <li>High</li> </ul>	<ul style="list-style-type: none"> <li>Work collaboratively with BCC to gain endorsement on the project design.</li> </ul>
All	<ul style="list-style-type: none"> <li>Funding element for design, construction, land acquisition and timing</li> </ul>	<ul style="list-style-type: none"> <li>High</li> </ul>	<ul style="list-style-type: none"> <li>Work collaboratively with BCC to understand pressures, timing and funding split.</li> </ul>
All	<ul style="list-style-type: none"> <li>Lead agency on future phases and activities, and level of involvement from both TMR and BCC</li> </ul>	<ul style="list-style-type: none"> <li>High</li> </ul>	<ul style="list-style-type: none"> <li>Work collaboratively with BCC to understand issues and concerns and ensure both Council and TMR concerns are considered during the development of the project.</li> </ul>
EDQ	<ul style="list-style-type: none"> <li>TMR is consulting EDQ to determine governance structure of delivery of the project.</li> </ul>	<ul style="list-style-type: none"> <li>High</li> </ul>	<ul style="list-style-type: none"> <li>Consult EDQ early and frequently across the life of the project.</li> <li>Develop appropriate governance structure for project delivery</li> </ul>

## 7. Communication approach

TMR will seek to ensure the community is informed and consulted throughout the feasibility study. A separate CEP will be developed for future stages pending funding approval.

### 7.1 Key messages

- The TMR is committed to improving road safety and easing congestion.
- To improve safety for all road users, TMR is undertaking a feasibility study to investigate options to reduce congestion and address safety concerns with the at-grade road and rail conflict at the Carseldine level rail crossing at-grade on Beams Road.
- This feasibility study will confirm if major work is potentially needed, what form that work would be and assist with further planning at this crossing.
- Any upgrade should significantly improve safety and reduce congestion at this level rail crossing on Beams Road.

- TMR has committed \$400,000 to complete the feasibility study to investigate options, which will provide on potential impacts and cost to upgrade the level rail crossing.
- TMR will work with Brisbane City Council, as the local road authority, to participate in the study. The study is expected to be completed by mid-2019. (NOTE: June 2019 is the funding deadline, TMR will accelerate project where possible)
- TMR is requesting if EDQ's consultant can also undertake the feasibility study for the Beams Road Level Crossing to mitigate against rework or suboptimal outcomes as a result of poor integration of projects.
- TMR will keep the local community informed as the project progresses.
- Further detail regarding the funding of future stages at this level crossing will be confirmed once the feasibility study is completed.

## 7.2 Communication channels

The communication channels to be utilised on this project are identified in Table 5. They focus of external communication activities.

**Table 5: Communication channels**

Type	Channel
Online	TMR project webpage Online survey (Get Involved)
Collateral	Fact sheets Flyers Newsletters Letters Postcards Posters
Social media	Facebook TMR blog LinkedIn Instagram
Media	Media statements
Collateral	Letters to stakeholders
Face-to-face/Telephone	Meetings/briefings Doorknock Consultation sessions Information stalls at local markets
Internal	Key messages document (will not be provided to an external audience, but will form the basis of external communication materials) Consultation report RD Messages
Signage	Project signage
Advertising	Print advertisement in local publications
Interactive	Maps Fly-throughs

## 7.3 Communication budget

As communication activities are implemented during the feasibility phase, the Communications Officer will liaise with the Project Manager for funding approval under the current budget allocation.

Released under RTI - DTMR

## 7.4 Communication action plan

The proposed communication action plan is identified in Table 6.

**Table 6: Communication action plan**

Activity	Description	Frequency/timing	Target audience	Distribution method	Budget
<b>PREPARE</b>					
Approvals	Seek approvals for CEP, engagement tool wording and collateral	Late 2018	As per approvals matrix at 8Error! Reference source not found.	N/A	N/A
Establish project tools	Set up engagement tools <ul style="list-style-type: none"> <li>• Get Involved online survey</li> <li>• Project email</li> <li>• Web page</li> <li>• Postcards</li> </ul>		All	Various	N/A
<b>PROMOTE AND LAUNCH</b>					
Media statement	Provide information regarding the Feasibility study and how the community can provide input.	Early 2019	All	Via media	N/A
Local newspaper advertisement	Northside Chronicle (Quest News)		All	Newspaper advertisement	\$1500
Elected representative letters	Provide information regarding the Feasibility study and how the community can provide input.		Elected federal, state and local representatives	Email	N/A
Community letters	Provide information regarding the Feasibility study and how the community can provide input.		Surrounding community	Letterbox drop	\$6500 (Letterbox drop distribution area)
Web page	Provide information regarding the Feasibility study and how the community can provide input.		All	TMR web page	N/A
Doorknock	Provide information regarding the Feasibility study and how the community can provide input.		Residents and businesses along the Feasibility study corridor	Doorknock	N/A
<b>ENGAGE</b>					

Activity	Description	Frequency/timing	Target audience	Distribution method	Budget
Get Involved online survey	Provides community with an online method of providing input into the Feasibility study. Questions focus on issue identification and vision while educating about constraints, non-negotiables and planning/delivery process.	Early 2019	All		N/A
Community consultation session	Drop-in information session to provide community with opportunity to provide input into the Feasibility study and learn about constraints, non-negotiables and planning/delivery process.		Interested community members		Venue hire - \$500 Resources - \$2000
Elected representative meetings	If requested reactively meet with elected representatives		Elected representatives	Face-to-face or telephone meetings, as requested	N/A
Face-to-face/telephone	Non-elected representatives Targeted meetings with key stakeholder groups (i.e. Bicycle Queensland, Brisbane City Council, RACQ, directly affected property owners and tenants)		Key stakeholder groups	Face-to-face or phone	N/A
Static map	A plotter map showing the Feasibility study area		All	For use at information sessions and meetings	\$500 graphic design \$1000 printing and cold/matt laminating costs
Fact sheet	Provide an overview of project information and planning process. Include a location map.		All	For use at information sessions and meetings	\$500 graphic design
Postcards	Provide information regarding the Feasibility study and how the community can provide input. Available at doorknock, consultation session, meetings and elected representative offices		Surrounding community and elected representatives		\$500 design \$2000 print \$4900 distribute
Posters	Provide information regarding the Feasibility study and how the community can provide input. Placed on community noticeboards such as at local library, neighbourhood centre and markets.		Surrounding community and elected representatives		\$500 graphic design
<b>ANALYSE</b>					

Activity	Description	Frequency/timing	Target audience	Distribution method	Budget
Close consultation/online survey	Update the Get Involved survey copy to state that it is closed and provide information about the next steps.	Mid-2019	All	Get Involved	N/A
Consultation report	Provide a report on the key themes, issues, risks, opportunities and outcomes of the engagement program that can be used to inform the options analysis during the Feasibility study.		<ul style="list-style-type: none"> <li>Minister</li> <li>Key stakeholders</li> <li>Project team</li> <li>Feasibility study consultant</li> </ul>	Email	N/A
<b>CLOSE THE LOOP</b>					
Consultation effectiveness survey	Survey to determine the level of satisfaction with the consultation process	Mid-2019	All	Email and letterbox drop	\$5000 printing, folding, distribution
Newsletter	Newsletter to community with outcomes of consultation and next steps		All	Letterbox drop Email where stakeholders have registered for project updates and to elected representatives	\$500 graphic design \$5000 printing, folding, delivery
Web page update	Update project web page with the consultation outcomes and next steps		All	TMR project web page	N/A
<b>OUTCOMES</b>					
Newsletter	Newsletter to community with outcomes of the Feasibility Study. Advise community how their feedback was incorporated into the Study. Advise next steps.	Late 2020	All	Letterbox drop Email where stakeholders have registered for project updates and to elected representatives	\$500 graphic design \$5000 printing, folding, delivery
Web page update	Update the project web page with outcomes of the Feasibility Study. Advise community how their feedback was incorporated into the Study. Advise next steps.		All	TMR project web page	N/A
Media statement	Provide information with outcomes of the Feasibility Study. Advise community how their feedback was incorporated into the Study. Advise next steps.		All	Via media	N/A

## 8. Approvals

An approvals matrix has been developed and is identified at Table 7. Levels of approval include:

- (1) FYI/Recipient
- (2) Review
- (3) Endorse
- (4) Approve (only the final person can approve the item)

**Table 7: Communciation materials approvals matrix**

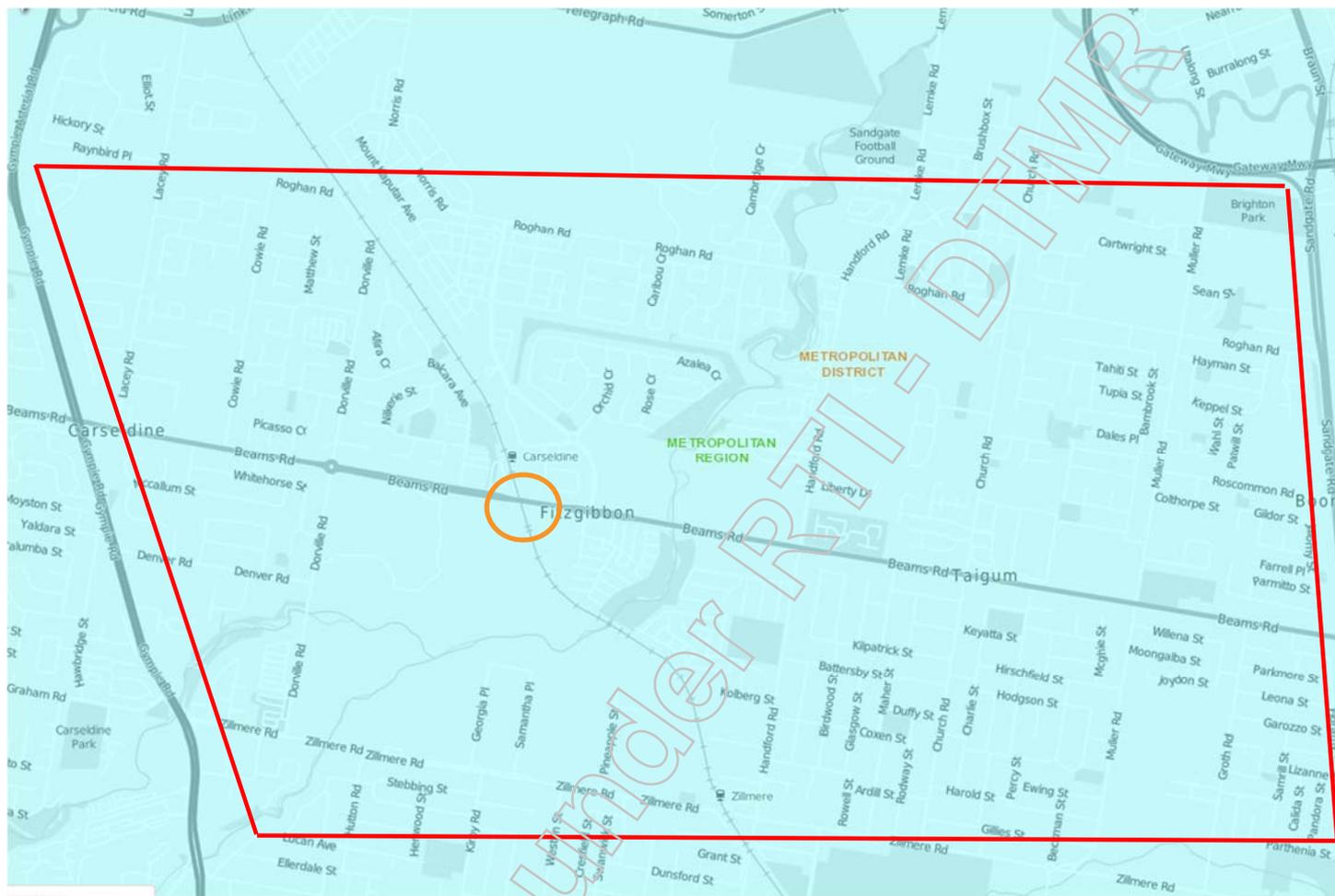
Item	Project team	Project Director	Regional Director	PDO CSM	Communi cation Services	PIP	Media/ Social media team	General Manager	Deputy Director General	Director-General	Minister
<b>Approval time required (working days)</b>				<b>2</b>	<b>3</b>			<b>3</b>	<b>3</b>	<b>4</b>	
<b>Other details</b>				To coordinate GM, DDG and Commn Services approvals.		PDFs only. No text versions.		PDO CSM to organise this approval.	PDO CSM to organise this approval. PDFs only. No text versions.	Approval via DocTrak COM brief. PDFs only. No text versions.	Approval via DocTrak COM brief. PDFs only. No text versions.
TMR website – new project page Online	Endorse	Endorse	Endorse	Review	Review	FYI	-	Endorse	Endorse	Endorse	Minister to endorse
Media statements	Endorse	Endorse	Endorse	-	-	-	Endorse	Endorse	Endorse	Endorse	Minister to endorse
Online <ul style="list-style-type: none"> <li>• Text for external webpages (Get Involved)</li> </ul>	Endorse	Endorse	Endorse	Review	Review	-	-	Endorse	Endorse	Endorse	Minister to endorse
Social media <ul style="list-style-type: none"> <li>• Facebook</li> <li>• Twitter</li> </ul>	Endorse	Endorse	Endorse	FYI	Review	-	Endorse	Endorse	Endorse	Endorse	Minister to endorse
<b>Operational notifications</b>											

Face-to-face/Telephone • Meetings/briefings with non-elected reps • SMS updates	Endorse	Approve	-	-	-	-	-	-	-	-	Minister to endorse
Face-to-face/Telephone • Meetings/briefings with elected reps <sup>1</sup>	Endorse	Endorse	Endorse	-	-	-	-	Endorse	-	-	Minister to endorse
Key messages	Endorse	Endorse	Endorse	-	-	FYI	-	-	-	-	Minister to endorse
Collateral • Letter	Endorse	Endorse	-	-	-	-	-	-	-	-	Minister to endorse
TMR website – update to existing text • Also includes all other collateral that will be published online	Endorse	Endorse	Approve	-	-	-	-	-	-	-	Minister to endorse

Released under RTI - DTMR

<sup>1</sup> All meetings with elected representatives will be undertaken in line with the guidelines on PDO Connect. Beams Road (Carseldine) level rail crossing – Communication and Engagement Plan – high risk

# Appendix A – Distribution Map



Released

## Appendix B – Media

3 July 2018 – Brisbane Times – An issue with the boom gates at Beams Road caused train delays and congestion

NATIONAL QUEENSLAND TRAFFIC

### Track fault delays trains by up to 30 minutes at Carseldine station

By Lucy Stone

3 July 2018 – 7:48am



A track fault at Carseldine train station triggered delays for trains on the Caboolture, Redcliffe Peninsula and Sunshine Coast lines of up to 30 minutes on Tuesday morning.



Queensland Rail warned commuters the problem was causing 'knock-on' delays to outbound Ipswich and Springfield services.



Delays were due to a fault at Carseldine, Queensland Rail said.

Photo: Supplied

Crews were on site repairing the fault, which was resolved at about 7.30am, with ongoing delays of about 15 minutes on those lines, TransLink said.

Queensland Police also issued a warning that the boom gates at Beams Road in Carseldine were not working, with police on scene to direct traffic.

The gates were fixed and traffic flowing normally by 7.30am.

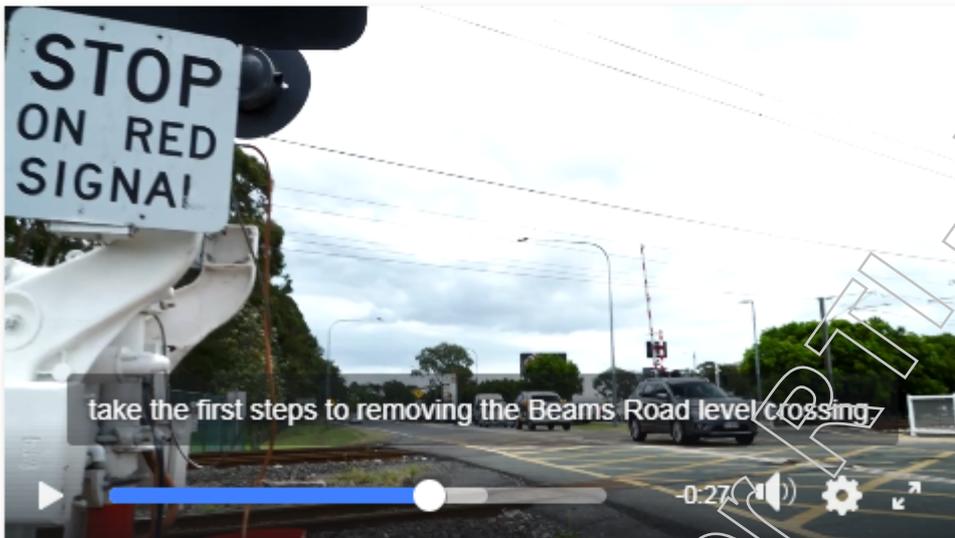
8 November 2017 – Facebook – The Hon. Stirling Hinchliffe MP



**Stirling Hinchliffe MP** shared Bart Mellish MP- Member for Aspley's video.

8 November 2017 · 🌐

Today I joined Bart Mellish- Labor candidate for Aspley in announcing that a re-elected Palaszczuk Government will fund a feasibility study into an overpass at the **Beams** Road level crossing. For locals living in Fitzgibbon and Taigum, this is the first step to busting this traffic bottleneck.



7,152 Views

**Bart Mellish MP- Member for Aspley**

8 November 2017 · 🌐

The Aspley electorate is crying out for jobs and better transport solutions and their local MP isn't delivering. I announced today that a re-elected Palaszczuk Government will fund a feasibility study into an overpass on Beams Road at the railway line in Carseldine.

This is the first step to resolving what locals have been telling me is a major bottleneck in the Aspley electorate.

Only Labor is planning for the future of the area.



**Bart Mellish MP- Member for Aspley**

8 November 2017 · 🌐

The Aspley electorate is crying out for jobs and better transport solutions and their local MP isn't delivering. I announced today that a re-elected Palaszczuk Government will fund a feasibility study into an overpass on Beams Road at the railway line in Carseldine.

This is the first step to resolving what locals have been telling me is a major bottleneck in the Aspley electorate.

Only Labor is planning for the future of the area.



7.1K Views

👍 Like

💬 Comment

➦ Share

Alex Robson, Darren White, Adam Hoffmann and 56 others like this.

Oldest ▾

**SOUTHWEST**

# Call for removal of Brisbane’s five worst railway crossings

Emma Schafer, South-West Satellite

June 1, 2018 4:37pm

Subscriber only



Released under RTI - DTMR

CRITICAL safety concerns at deadly railway crossings should be a State Government priority according to a public transport advocacy group lobbying for their removal.

Rail Back On Track co-ordinator Robert Dow said pedestrians, motorist and cyclists continued to dice with death, crossing rail lines in southeast Queensland.

Last year, southeast Queensland railway crossings accounted for 95 of the state's 197 "crossing near misses" with cars, pedestrians and cyclists.



📷 A truck strikes a Queensland Rail boom gate at the Boundary Rd, Coopers Plains level crossing in early 2014.

Mr Dow said overpasses would improve safety and allow trains to run at greater frequencies.

"Level crossings are a massive issues for people on mobility scooters in particular," he said.

"Very often they can get stuck on railway tracks.

"We've got to bite the bullet and get rid of them now, because traffic is just becoming unmanageable across Brisbane."

Mr Dow said five crossings at Wacol, Alderley, Coopers Plains, Coorparoo and Carseldine should be the first to go.

Speaking to the *South-West Satellite*, he said the Wacol Station Rd crossing was particularly unsafe.

Elsie Sweatman, 86, and Lois Hallam, 69, died instantly when the vehicle in which they were back seat passengers collided with a goods train at the crossing in 1998.



Wreckage at the 1998 train and car collision that killed two women in Wacol. IMAGE: Steve Pohlner

They were on their way to a bowls competition in Goodna when the car stopped on the railway line.

At the time, State Member for Inala Henry Palaszczuk said he would lobby the new Transport Minister to have the intersection upgraded.

Traffic lights had since been installed but the crossing still featured regularly as a near-miss hotspot.

“It’s a complicated level crossing with two pairs of double tracks — one pair in constant use as the main Ipswich rail line, the other two servicing freight trains,” Mr Dow said.

The South East Queensland Council of Mayors listed the same five railway crossings as priorities for a proposed ‘Open Level Crossing Elimination Program’ in 2015.



📷 A cyclist crosses before the boom gates have completely gone up.

But Mr Dow said the local and state governments had been “frozen at the wheel” since.

Brisbane City Council Chairman for Infrastructure Amanda Cooper said rail infrastructure has always been the responsibility of the State Government which she said had indicated “rail crossing replacements were not a priority”.

“Rail replacements have traditionally always been funded with a 15 per cent contribution from Brisbane City Council and there are no plans to increase this funding for State Government infrastructure projects,” Cr Cooper said.

Transport and Main Roads did not respond to questions before deadline.

Released under RTI - DTMR

Refuse Sch.4 Part 4 s.4(1)(b) Consultation/deliberation for deliberative processes of government

# Beams Road (Carseldine) Rail Level Crossing Planning Study

Attachment 2

4 February 2019

Dear Stakeholder,

The Department of Transport and Main Roads (TMR) advises that the **Beams Road (Carseldine) Level Crossing Planning Study** has commenced.

TMR has committed \$400,000 to investigate options to reduce congestion and address safety concerns with the Beams Road level crossing.

The following consultation opportunities are available to interested residents, businesses and road users. Feedback received **by 5pm Friday 1 March 2019** will inform the planning study.

### Community drop-in session

- Date: Thursday 21 February 2019
- Time: Drop in any time between 3pm and 6pm
- Location: Carseldine Government Office Precinct, A Block, Azalea room, 532 Beams Road, Carseldine (see the attached map overleaf at Figure 1)

### Feedback

- Have your say and complete the online survey on the project page – [www.tmr.qld.gov.au/BeamsRdCarseldine](http://www.tmr.qld.gov.au/BeamsRdCarseldine)

### Email and phone

Provide feedback to the project team by:

- email - [MetropolitanRegion@tmr.qld.gov.au](mailto:MetropolitanRegion@tmr.qld.gov.au)
- phone - 3066 4338

TMR will keep the local community informed as the project progresses. There is currently no funding to progress this project to construction. Any future upgrades would need to compete for funding against other statewide priorities.

If you require further information, please contact the Project Team by email at [metropolitanregion@tmr.qld.gov.au](mailto:metropolitanregion@tmr.qld.gov.au) or call 3066 4338 during business hours.

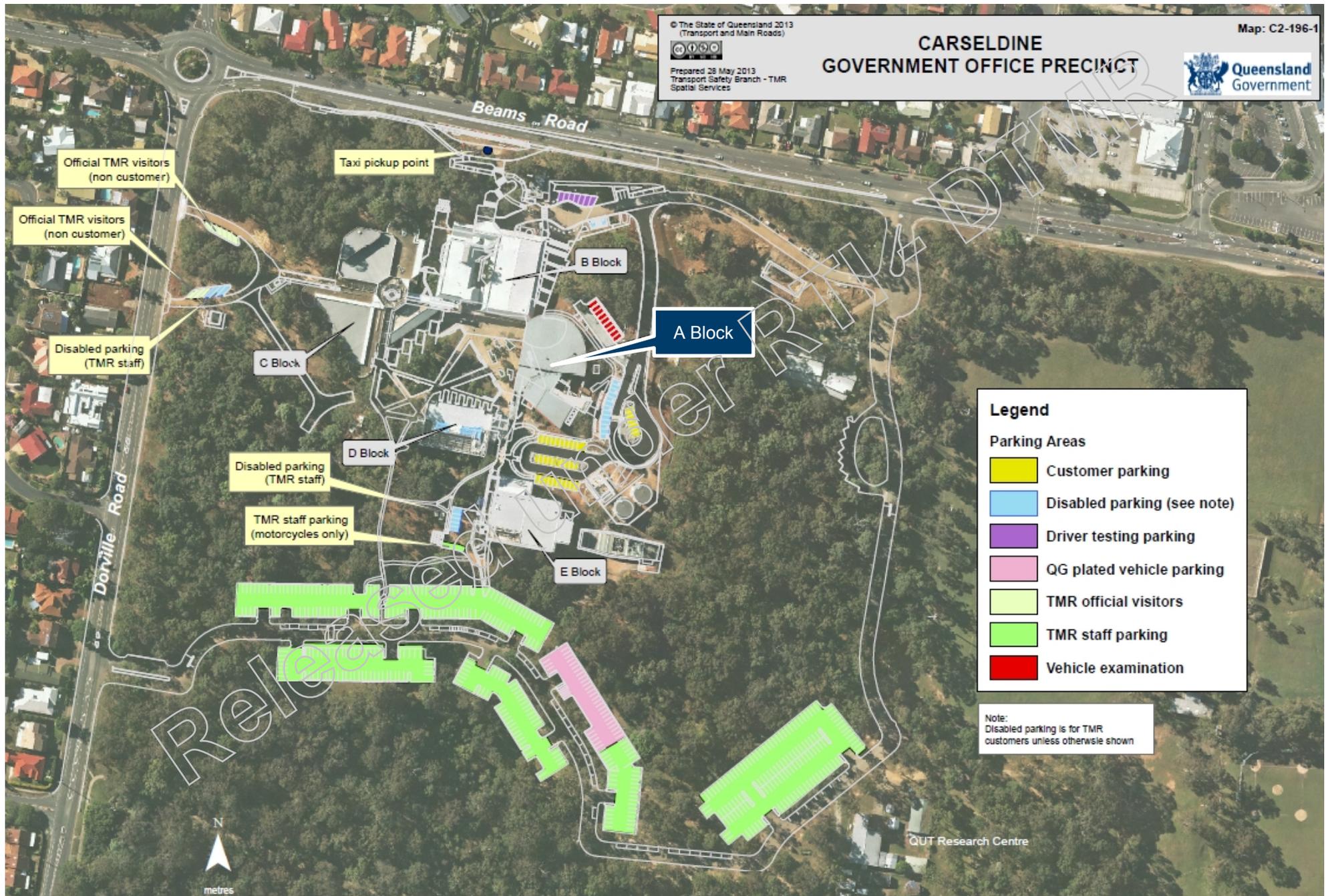
Kind regards,

### The Project Team

Metropolitan Region / Brisbane Office

**Program Delivery and Operations Branch** | Department of Transport and Main Roads

Figure 1 Community drop-in session Carseldine Government Office Precinct map



## Attachment 3: Beams Road (Carseldine) Rail Level Crossing Planning Study – postcard copy

This postcard will be graphically designed and printed on A6 size 350GSM card stock.

### Front of postcard

Department of Transport and Main Roads

### Beams Road (Carseldine) Rail Level Crossing Planning Study

The Department of Transport and Main Roads (TMR) is undertaking a planning study to investigate options to reduce congestion and address safety concerns at the Beams Road rail level crossing at Carseldine.

Consultation opportunities are available to interested residents, businesses and road users as outlined overleaf.

Feedback received by 1 March 2019 will inform the planning study.


**Queensland  
Government**

### Back of postcard

**Community drop-in session**

- Date: Thursday 21 February 2019
- Time: Drop in any time between 3pm and 6pm
- Location: Carseldine Government Office Precinct, A Block, Azalea room, 532 Beams Road, Carseldine

**Feedback**

Have your say and complete the online survey on the project page – [www.tmr.qld.gov.au/BeamsRdCarseldine](http://www.tmr.qld.gov.au/BeamsRdCarseldine)

**Contact details**

Provide feedback to the project team by:

- Email: [MetropolitanRegion@tmr.qld.gov.au](mailto:MetropolitanRegion@tmr.qld.gov.au)
- phone: 3066 4338

# Beams Road (Carseldine) Rail Level Crossing

## Planning Study

Attachment 4

### Overview

The Department of Transport and Main Roads (TMR) is undertaking a planning study to investigate options to reduce congestion and address safety concerns at the Carseldine level rail crossing on Beams Road.

TMR will work closely with the community throughout the planning study and will keep you informed as the project progresses.

### Funding

TMR has committed \$400,000 to complete the planning study. There is currently no funding to progress this project to construction. Any future upgrades would need to compete for funding against other statewide priorities.

### Have your say

We are seeking community feedback **until 1 March 2019**. To have your say you can:

- complete the online survey on the project page – [www.tmr.qld.gov.au/BeamsRdCarseldine](http://www.tmr.qld.gov.au/BeamsRdCarseldine)
- visit us in-person at the **drop-in community consultation session**:
  - Date: Thursday 21 February 2019
  - Time: any time between 3pm and 6pm
  - Venue: Carseldine Government Office Precinct, A Block, Azalea room, 532 Beams Road, Carseldine

### Timeframes



### Contact us

TMR is committed to working closely with the community throughout the study's delivery. For more information about the study, to provide feedback or to register for project updates, please contact the Project Team by emailing [MetropolitanRegion@tmr.qld.gov.au](mailto:MetropolitanRegion@tmr.qld.gov.au) or calling 3066 4338 during business hours.



## Attachment 5: Local newspaper advert copy

Paper: Northside Chronicle

Publishing date:

---

The Department of Transport and Main Roads (TMR) is undertaking a planning study to investigate options to reduce congestion and address safety concerns at the Beams Road rail level crossing at Carseldine.

The following consultation opportunities are available to interested residents, businesses and road users.

Feedback received by **1 March 2019** will inform the planning study.

### Online feedback

Have your say and complete the online survey on the project page – [www.tmr.qld.gov.au/BeamsRdCarseldine](http://www.tmr.qld.gov.au/BeamsRdCarseldine)

### Contact details

Provide feedback to the project team by:

- email [MetropolitanRegion@tmr.qld.gov.au](mailto:MetropolitanRegion@tmr.qld.gov.au)
- phone 3066 4338

### Community drop-in session

- Date: Thursday 21 February 2019
- Time: Drop in any time between 3pm and 6pm
- Location: Carseldine Government Office Precinct, A Block, Azalea room, 532 Beams Road, Carseldine

TMR will keep the local community informed as the project progresses.

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### Get Involved consultation template

\* = mandatory fields

This content template has been designed for us to get enough information to create your consultations. If you have any questions please contact [Online Content Support](#).

Audience for the consultation (all Queenslanders, a particular industry, specific people)	People living in Carseldine Road users who use the Beams Road (Carseldine) Rail Level Crossing
Expected number of responses (if known)	Not known
How will the consultation be promoted? (Internal/external TMR website newsroom story, social media, ministerial announcement, media statement, TV ads, email/postal mail, etc.)	Externally <ul style="list-style-type: none"> <li>- TMR website</li> <li>- Social media (Facebook)</li> <li>- Media statement</li> <li>- Local newspaper advertisement (Quest News)</li> <li>- Letter to surrounding residents/businesses and elected representatives</li> <li>- Postcard available at meetings/doorknocks/electorate offices</li> </ul>
Date and time consultation is to be published*: <b>Once a consultation has been published, it can't be unpublished without deleting it.</b>	25 January 2019, 9am
Is this an external consultation? *	<input checked="" type="checkbox"/> Yes – Approval from Communication Services is required (please allow 1 week for approval) <input type="checkbox"/> No
Level of security for online consultation: *	<input checked="" type="checkbox"/> Open - Get Involved will publish the consultation and promote it on their website. It will also be available through the qld.gov.au search. <input type="checkbox"/> Private - Get Involved will publish the consultation but it will not be promoted on their website. It may also be available through external search engines. <input type="checkbox"/> Private with password - Get Involved will publish the consultation. The consultation will only be accessible with a password. If you require a private consultation, please provide the password you would like users to enter to access.
If you require your private consultation to have a password, which password would you like to use? Please do not use spaces in the password	
Are you collecting personal information? *	<input type="checkbox"/> Yes – please specify what information and for what purpose: <input checked="" type="checkbox"/> No

Section 1 – Title*	
<p>1. Consultation title*:</p> <p>This information will be displayed on search results pages</p>	Beams Road (Carseldine) Rail Level Crossing Planning Study
<p>2. Description of the consultation*:</p> <p>Provide a brief summary to attract people to visit your consultation. This will appear as the description on social media pages and may appear in search results. (Max 150 characters)</p>	Have your say about how to improve safety and reduce congestion at the Beams Road (Carseldine) rail level crossing.
<p>3. Keywords:</p> <p>Five important words or short phrases that your customers would search for</p>	Beams Road Carseldine Level Crossing Rail Crossing Rail level crossing

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## Section 2 – Overview\*

### 4. Opening text \*:

This text will display while the consultation is open. Introduce the consultation, its objectives, why people should have their say and how their responses will influence the outcome

The Department of Transport and Main Roads is seeking community input into a planning study to investigate options to improve safety and reduce congestion at the Beams Road (Carseldine) rail level crossing.

To get involved, you can complete the online survey, attend the drop-in community consultation session, email or write to us. Feedback provided will help define the problem and inform the options developed as part of the planning study. The Queensland Government has committed \$400,000 to deliver this planning study. There is currently no funding to progress this project to construction. Any future upgrades would need to compete for funding against other statewide priorities.

### **Project timing**

Community input will be accepted until 1 March 2019.

The Planning Study will be delivered mid-2019.

TMR will provide an update to the community once the planning study is complete.

### **Drop-in community consultation session**

- Date: Thursday 21 February 2019
- Time: Drop in any time between 3pm and 6pm
- Location: Carseldine Government Office Precinct, A Block, Azalea room, 532 Beams Road, Carseldine

### **Online survey**

The Beams Road (Carseldine) Rail Level Crossing Planning Study survey seeks your feedback about:

- the current problem at the level crossing
- your current and preferred use of the crossing
- where you travel from and to
- the times that you use the level crossing

### **Contact us:**

Phone: 3066 4338

Email: [MetropolitanRegion@tmr.qld.gov.au](mailto:MetropolitanRegion@tmr.qld.gov.au)

Post: Department of Transport and Main Roads  
Metropolitan Region  
PO Box 70  
Spring Hill Qld 4000

### **Project background**

- The Beams Road level crossing at Carseldine crosses three train tracks servicing the North Coast, Moreton Bay and Caboolture rail lines. There are approximately 549 scheduled train services and approximately 157 scheduled level crossing closures per day through the crossing.
- A 2011 traffic count survey recorded 27,115 vehicles per day at the level crossing.
- The level crossing is closed for almost one third of the morning and evening peak periods.
- Local development is expected to increase traffic at the crossing significantly.

Section 2 – Overview*	
5. Closed text*: This text will replace the opening text when the consultation closes.	Thank you for providing your feedback. Feedback from this survey and other consultation activities will inform the planning study options. If you would like to register for project updates, please provide your email address below >>ABILITY TO SEND EMAIL TO REGISTER FOR PROJECT UPDATES<<

Section 3 – Contact details to be listed on the consultation landing page (can be generic)*	
6. Department name*:	Program Delivery and Operations, Metropolitan Region
7. Contact name:	Chloe Carpenter
8. Phone:	3066 4338
9. Email:	MetropolitanRegion@tmr.qld.gov.au
10. Web address:	TBC www.tmr.qld.gov.au/ BeamsRdCarseldine
11. Twitter:	
12. Facebook:	

Section 4 – Reference material	
13. Will there be any reference material?	<input type="checkbox"/> Yes – the following information will be required <input checked="" type="checkbox"/> No – Go to section 5
14. Document title*:	
15. Link to the document*:	
16. File type*:	
17. File size*:	
18. Document description (max 200 characters):	

Section 5 – Dates and times	
19. Opening date and time*:	25 January 2019, 9am
20. Closing date and time*:	1 March 2019
21. Archive date*:	TBC

Section 6 – Metadata	
22. Is this consultation about a specific event or place in Queensland?	<input type="checkbox"/> Yes, specific event – Go to section 6.1 <input checked="" type="checkbox"/> Yes, specific place - Go to section 6.2 <input type="checkbox"/> No – Go to section 7

Section 6.1 – This consultation is about a specific event	
<i>Please go to section 7 if you answered no to question 27 above</i>	
23. Name of event:	

24. Start date and time*:	
25. End date and time*:	
<b>Section 6.2 – This consultation is about a specific place in Queensland</b>	
<i>Please go to section 7 if you answered no to question 27 above</i>	
26. Name of place:	Beams Road (Carseldine) rail level crossing
27. Coordinates*:	-27.348701 (S), 153.029316 (E)

<b>Section 7 – Engaging</b>	
28. How will you be engaging with the community?	<input checked="" type="checkbox"/> Survey – <b>Go to section 7.1</b> <input type="checkbox"/> Written submissions – <b>Go to section 7.2</b> <input checked="" type="checkbox"/> Other – <b>include text and links in Section 2</b>

<b>Section 7.1 – Survey</b>	
29. Survey Title*: This title appears on the consultation dashboard (max 150 characters)	Beams Road (Carseldine) Rail Level Crossing Planning Study
30. Description*: Describe how long the survey will take to complete and what users need before responding	This survey will take about five minutes to complete. Respondents should have some knowledge of the Beams Road rail level crossing at Carseldine and have an interest in improving safety and decreasing congestion at the crossing.
31. Publishing responses*:	<input type="checkbox"/> Publish responses immediately, moderate after <input type="checkbox"/> Publish responses after moderation Name of moderator _____ <input checked="" type="checkbox"/> Do not publish responses
32. If you are publishing responses, list words to flag a response for moderation: Moderators will be notified if these words are used in a response (only used if you are making your responses public).	
33. Thank you message to appear after completing response: Reiterate how their response will be used and when they can expect to see an outcome	Thank you for helping us develop the Beams Road (Carseldine) Rail Level Crossing Planning Study. If you would like to register for project updates, please contact the project team by email at <a href="mailto:MetropolitanRegion@tmr.qld.gov.au">MetropolitanRegion@tmr.qld.gov.au</a> or by phone on 3066 4338. Community members who have registered for project updates, and residents and businesses near the rail level crossing will be kept informed as the Study progresses.

**Note: please attach your survey questions in a separate Word document. You can use any of the question types shown below. Please indicate whether a question is mandatory. See Appendix A for survey questions.**

<b>Section 7.2 – Written submissions</b>	
<b>Text to be published requesting written submissions*</b> 600 character limit	

## Appendix A

Questions 1-10 are mandatory. Questions 11-13 are not mandatory.

1. **What mode of transport do you use to travel through the level crossing? Select all that are appropriate.**

**Checkbox list (multiple select)**

- Car
- Train
- Bus
- Truck
- Taxi
- Bicycle
- Pedestrian
- Wheelchair/mobility scooter

2. **What is the most common time of day that you travel through the level crossing?**

**Radio button (single select)**

- Morning or afternoon peak (7am-9am or 4pm-7pm)
- School pick-up or drop-off times (7am-8am or 2:30pm-4pm)
- Middle of the day (9am-2:30pm)
- Evening (7pm-10pm)
- Overnight (10pm-7am)

3. **How often do you travel through the level crossing?**

**Radio button (single select)**

- More than twice per day
- Twice per day
- Once per day
- Two to four times per week
- Once per week
- Occasionally

4. **Where do you most commonly travel from when travelling through the level crossing?**

**Radio button (single select)**

- Home
- Work
- Primary or secondary school, tertiary institution or other place of study
- Childcare centre or kindergarten
- Other

5. **Where do you most commonly travel to when travelling through the level crossing?**

**Radio button (single select)**

- Home
- Work
- Primary or secondary school, tertiary institution or other place of study
- Childcare centre or kindergarten
- Other

6. **Do you currently avoid using the level crossing due to safety concerns or congestion issues?**

**Radio button (single select)**

- Yes
- No

7. **(Conditional on yes being selected at Q6) If yes, which road do you take to avoid the crossing? (if no skip to Q9)**

**Text**

>>Allow 80 character entry of alternative route<<

8. **(Conditional on yes being selected at Q6) Would you use the level crossing if the congestion and safety issues were addressed or would you continue to use the alternative route?**

**Radio button (single select)**

- Yes
- No

**9. Have you had a safety related incident at this level crossing?**

**Radio button (single select)**

- Yes
- No

**10. (Conditional on yes being selected at Q10) If yes, were you:**

**Radio button (single select)**

- Driving
- Walking
- Cycling
- Using a wheelchair or mobility scooter

**11. Do you have any comments, suggestions or feedback for the project team?**

**Text**

>>Allow 100-word text entry<<

**12. What is your home postcode?**

**Text**

>>Allow entry of postcode<<

**13. Would you like to register for project updates? If so, please enter your email address below.**

**Text**

Please enter your email address (>>Allow email address entry, preferably match with enter again<< also allow non-entry)

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