

Between July 2003 and March 2008 there have been six deaths and 22 serious injuries in Queensland related to roadwork and civil construction. The most obvious hazards to these workers are being hit by passing traffic and heavy roadwork equipment.

Additionally, from 2000 to 2005 there has been an average of 430 crashes a year where roadworks were a contributing factor.

The Department of Transport and Main Roads has been working with the traffic management industry to develop a way to ensure all traffic management companies meet minimum safety and quality standards.

This registration scheme will greatly contribute to enhancing the level of professionalism in the industry.

Registration is mandatory for all traffic management companies working on state-controlled roads.

Why: objectives of the registration scheme

The objectives of the Traffic Management Registration Scheme are to:

- Improve safety for road workers and traffic controllers
- Increase consistency of approach to the travelling public and to employees
- Remove complacency in the industry

Who: affected organisations

It is estimated that there are about 100 traffic management companies in Queensland, with approximately 27,000 licensed traffic controllers. The Traffic Management Company Registration Scheme will affect the majority of these companies.

When: timeframe

Implementation of this scheme began on 1 June 2010. From 1 February 2011 only registered traffic management companies have been permitted to work on state-controlled roads.

How to become a registered traffic management company

Registration requirements

This scheme requires traffic management companies to demonstrate:

- Occupational Health and Safety: Through JAS-ANZ accredited 3rd party certification to AS/NZS 4801-2001
- Quality: Through the Department of Transport and Main Roads' 2nd party certification process or JAS-ANZ accredited 3rd party certification to ISO9001:2008, or through a quality management system similar to the CCF IMS system
- Financial stability: Based on the Building Services Authority financial criteria
- Industrial relations: Self assessment on a similar approach to VicRoads, including relevant awards that are acceptable in Queensland
- Personnel: Staff with various levels of training, as below.
 - All traffic controllers are to be accredited
 - 1 in 2 employees, on each controlled job site, must have level 2 traffic management training
 - 1 in 30 employees must have level 3 traffic management training
 - 1 employee per depot/centre must have level 4 traffic management training
 - All training to be through Department of Transport and Main Roads approved courses
- Traffic management experience demonstrated by:
 - Three recent projects (including client referees)
 - One traffic management plan developed and implemented by the company

Outcome

Registration is for a three year term with the ability of the Department of Transport and Main Roads to remove or suspend registration at anytime.

Existing prequalified construction contractors are given an option of including registration for traffic management in their prequalification renewal.

De-registration

The Department of Transport and Main Roads may remove a registrant from the register at any time.

An appeals process has been developed to manage de-registration and failure to obtain registration.

Monitoring Performance

To remove complacency within the industry, the Department of Transport and Main Roads will:

Undertake audits on site, at any time. This will be done by authorised Department of Transport and Main Roads staff during their normal duties using an audit checklist developed by the department. For registered traffic management companies this may occur on projects other than those on state-controlled roads.

Issues relating to industrial relations will be referred to the Department of Justice and Attorney General.

A complaints register for public and other complaints will be developed.

Frequently Asked Questions

Do all traffic management companies need to be registered?

Any company that wishes to work on state-controlled roads must be registered. While this registration scheme does not cover work done on local government roads, TMR encourages local authorities to use traffic management companies registered under this scheme.

How do traffic management companies become registered?

Application forms, conditions of registration and guidelines will be available on the Department of Transport and Main Roads website:

www.tmr.qld.gov.au

How long does registration last?

Registration will last for three years.

What are the financial requirements?

The financial requirements are the same as that required for a licensed builder in Queensland (under Building Services Authority).

What are traffic management companies' responsibilities under the registration scheme?

This new scheme will require traffic management companies to demonstrate safety, quality and consistency within their organisational processes.

It will also focus on factors including: financial stability; occupational health and safety; industrial relations and appropriate training of the workforce.

Contact us

We welcome your comments and suggestions in relation to the registration of traffic management companies.

Please submit feedback or enquires to:
tmcregistration@tmr.qld.gov.au