



6 Support

With the creation of the project evaluation team, TMR has established a well resourced group. It comprises a team of full-time economists and advisors with specialised skills for supporting all aspects of road project evaluations and for technical support of the CBA6 tool.

The team provides comprehensive training and support in road project appraisal to all system users, as well as fixing any issues with the CBA tool. New functionalities, program fixes and enhancements are delivered annually or as required in a CBA release.

6.1 Training

Training in the CBA6 tool is provided by the team to all department regions upon request, either in the region or in Brisbane. The training covers topics such as state and federal project appraisal processes, as well as comprehensive training in the use of the CBA6 tool. Training request forms can be obtained from the project evaluation team

6.2 Intranet site

A well resourced intranet site at <http://rams/cba> has up-to-date information including scheduled training events, upcoming new releases of the tool, research papers, CBA newsletters and components such as updates to pricing.

The intranet site also provides sample evaluation files and examples of project evaluation work undertaken by the project evaluation team.

6.3 Contact

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