



Queensland
Government

Briefing Note

Our ref: CAS7941
Your ref: CAS7941
Date: 9 September 2022

To Senior Transport Inspector Drew BENNEDICK

Subject Safety Certificate supplied to alleged vehicle [personal information]

Background

- 16 August 2022, Transport Inspector David JONES (Ti JONES) received complaint regarding alleged Safety Certificate supplied to defective vehicle, registration [personal information] 2014 HOLDEN CLUBSPORT SEDAN VF R8 8CYL. Owner of vehicle stated that the vehicle was not road worthy at time of SC issue 11:14 am 25/02/2022, SC number LV-13356779-7. Issued by [NR] Approved Inspection Station [NR]

Investigation

- 17 August 2022 TI JONES in company with TI Kevin PETERS, attended inspection pit [NR] [NR] to carry out inspection of 2014 HOLDEN CLUBSPORT SEDAN VF R8 8CYL owned by [personal information]
- Inspection carried out and the following items were found to be defective:
 - Ensure ride height of vehicle complies with Vehicle standards and safety VSS
 - Ensure all lights operate and are devoid of fading cracking or damage
 - Ensure all underbody panels fitted as per manufactures specs
 - Ensure exhaust system complies with VSS RE noise emission
 - Supply evidence of engine number.
- Further investigation of the vehicle revealed that the engine, gearbox diff and possibly brakes and suspension were not original equipment, checks carried out on TICA showed that the components fitted to the vehicle were from a Written Off Vehicle (WOV) 2015 HOLDEN MALCO UTILITY VF HSV R8 8CYL PETROL, modification have been approved, blue plate fitted.

Department of Transport and Main Roads

Enquiries
Telephone +61 7 3491 4730
Facsimile +61 7

- 9 September 2022 TI JONES sent email request to Vehicle Identification unit to ensure originality of vehicle, being Holden Clubsport R8, also email sent to accreditation to retrieve modification plate, certificate number 979218. supporting documentation.
- Information received, Vehicle is a genuine Clubsport, but has been modified with all components from a WOV, Holden Maloo.
- Unable to substantiate if vehicle had any defects at time of inspection.

Recommendation

- 19 September 2022 Transport Inspector David JONES recommends audit of AIS NR
NR

David Jones

Transport Inspector

Case Details Report



Record ID:	CAS7941
Subject of Case:	AIS COMPLAINT- personal information NR
Type:	Simple Investigation
Category:	AIS
Priority:	Low
Status:	Finalised
Lead Region / Workgroup:	SEQ North Team 4 Burpengary
Lead Investigator:	JONES, David - Q400
Finalised Date:	7/10/2022
Progress Hours:	14.5
Case finalised by way of:	Inspection
Matter - AIS:	Yes
Description:	Brief details of problem: The engine number that is on the vehicle does not match the engine number listed on the contract paperwork and TICA. The car was too low to the ground at 65mm, the exhaust was scratched and dented with a few holes in it. Customer had to change the wheels and tyres as the tyres original tyres were too wide. The front right headlight had the crack on in, the left side headlight is missing the plastic cover on the LED light.

Involved Party - Organisation



Record ID:	NR
Name:	
Customer Reference Number:	
iBase Record Type:	
Organisation Type:	
Registered Number (eg. ACN/BN):	
Registration State:	
Australian Business Number (ABN):	
Registration Status:	
Registered Date:	

Involved Party - Person



Record ID:	NR
Family Name:	
First Name:	
Customer Reference Number:	
Gender:	
Date of Birth:	
Place of Birth:	



Record ID:	NR
Family Name:	
First Name:	
Middie Names:	
Customer Reference Number:	
Gender:	
Date of Birth:	
Place of Birth:	

Linked Tasks



Record ID:	TAS65929
Category:	Case



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Record ID:	TAS65929
Action:	Running Sheet Entry
Status:	Completed
Assigned To / Recorders Name:	BALTZER, Daniel - Q571
Region / Workgroup:	SEQ North Team 1 Carseldine
Hours of Effort:	0.5
Due Date / Action Date:	5/08/2022
Task Description / Running Entry:	Enquiries Officer TI BALTZER received case documents from complainant via mail and gave them to TI WARREN Q607 to be deliver to TI MOORE Q553 at the Burpengary office.



Record ID:	TAS67013
Category:	Case
Action:	Running Sheet Entry
Status:	Completed
Assigned To / Recorders Name:	JONES, David - Q400
Region / Workgroup:	SEQ North Team 4 Burpengary
Hours of Effort:	6
Due Date / Action Date:	17/08/2022
Task Description / Running Entry:	Q281 INC Q400 carry out inspection of Leathal and issue defect notice SD36059529 . Ensure ride height of vehicle complies with Vehicle standards and safety VSS 2. Ensure all lights operate and are devoid of fading cracking or damage 3. Ensure all underbody panels fitted as per manufactures specs 4. Ensure exhaust system complies with VSS RE noise emission 5. Supply evidence of engine number.



Record ID:	TAS67018
Category:	Case
Action:	Running Sheet Entry
Status:	Completed
Assigned To / Recorders Name:	JONES, David - Q400
Region / Workgroup:	SEQ North Team 4 Burpengary
Hours of Effort:	4
Due Date / Action Date:	9/09/2022



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Record ID:	TAS67018
Task Description / Running Entry:	<p>Q400 icw Q604 investigation, email sent to VIU as below.</p> <p>Good morning</p> <p>I am currently carrying out an investigation (CAS7941) in relation to a Safety Certificate, LV-13356779-7, [redacted] NR [redacted] NR Approved Inspection Station (AIS) NR [redacted] being issued to 2014 HOLDEN CLUBSPORT SEDAN VF R8 8CYL PETROL WHI 5SEAT RHD, 11:14 am 25/02/2022. Allegedly the Safety Certificate was issued while the vehicle was in a defective condition.</p> <p>The vehicle is modified, engine replacement, gearbox, diff and possibly suspension and brakes. I need to ascertain the originality of the vehicle, ON TICA it is identified as 2014 HOLDEN CLUBSPORT SEDAN VF R8 8CYL PETROL WHI 5SEAT RHD, the replacement parts are from donar vehicle, statutory write off, registration [redacted] 2015 HOLDEN MALOO UTILITY VF HSV R8 8CYL PETROL BLA 2SEAT RHD.</p> <p>The vehicle, registration [redacted] also have an identification sticker that identifies the vehicle as being CLUBSPORT R8, Build No: 1674, TAG L107869, Build date 08/12/2014, Colour Heron White, Option code: SRCC.</p> <p>I need to identify the make and model of the original vehicle so I can ascertain if the vehicle has or had parts missing, defective or incorrect for the model of vehicle.</p> <p>Also on TICA there does not appear to be a NBUS for the vehicle, just a RENW 25/07/2016.</p> <p>Your help in this matter will be greatly appreciated.</p>



Record ID:	TAS67752
Category:	Case
Action:	Case Task - Serve Notice/Direction
Status:	Completed
Assigned To / Recorders Name:	CULLEN, Brenton - Q558
Region / Workgroup:	SEQ North Team 4 Burpengary
Hours of Effort:	2
Due Date / Action Date:	7/10/2022
Task Description / Running Entry:	<p>On 06/10/2022, Q558 responded to complainants email and contacted the AP who issued the Modification Approval.</p> <p>The AP thought he had put the LA3 code on the cert.</p> <p>The AP was given verbal notification by Q558 to liase with the current owner of the vehicle to replace the Mod Plate with a new one stating the correct modifications.</p>



Record ID:	TAS69138
Category:	Case
Action:	Running Sheet Entry
Status:	Completed
Assigned To / Recorders Name:	JONES, David - Q400
Region / Workgroup:	SEQ North Team 4 Burpengary
Hours of Effort:	1
Due Date / Action Date:	18/11/2022
Task Description / Running Entry:	<p>Hi [redacted] NR</p> <p>Sorry for late reply, I have been away sick. The investigation is finished, to retrieve all the information you will need to do a Right to Information (RTI) request, the below link is the QLD RTI sight, again sorry for late reply.</p> <p>https://www.rti.qld.gov.au/accessing-government-information/information-access-application</p>



Record ID:	TAS69504
Category:	Case



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Record ID:	TAS69504
Action:	Running Sheet Entry
Status:	Completed
Assigned To / Recorders Name:	FITZGERALD, Andrew - Q393
Region / Workgroup:	SEQ North Team 3 Sunshine Coast
Hours of Effort:	1
Due Date / Action Date:	25/11/2022
Task Description / Running Entry:	RTI-3015 request received Friday 25/11/2022. assess request and forward to STI Drew Bennedick as this case was actioned by TIs from his Burpengary office. Followed up with phne call to STI Bennedick 28/11/2022 to flag this request.

Trigger - Complaint



Record ID:	COM7973
Category:	AIS
Created By:	menicho
Date Received:	28/07/2022
Date Event Occurred / Start Date:	24/02/2022
Source / Reference ID:	AIS SE COMPLAINTS REGION
Region:	SEQ(North)
Complainant Name:	personal information
Complainant Contact Details:	Customer and Complaint details. Registration number: personal information Customer name: personal information Contact phone number: personal information Customer residential suburb: personal information A/S number (if known) or suburb: 7320 Date of Purchase: 24/02/2022 signed the contract 25/02/2022 picked up the vehicle
Reliability of the Information Source:	A - Reliable Source
Details:	Brief details of problem: The engine number that is on the vehicle does not match the engine number listed on the contract paperwork and TICA. The car was too low to the ground at 65mm, the exhaust was scratched and dented with a few holes in it. Customer had to change the wheels and tyres as the tyres original tyres were too wide. The front right headlight had the crack on in, the left side headlight is missing the plastic cover on the LED light.
Truth of the Information:	1 - Confirmed
Further Action Required?:	Yes

***** End of Report *****