

Our customer commitments



The Department of Transport and Main Roads (TMR) delivers an integrated network across Queensland's road, rail, air, and sea. With our customers at the centre of everything we do, we work to ensure that our infrastructure and services positively contribute to people's quality of life, a vibrant economy, and sustainable environment.



Prioritising safety and security

We are committed to keeping you safe and your information secure.



Embracing accessibility and diversity

Working with communities to deliver accessible and inclusive transport services and infrastructure.



Working together

We will engage and collaborate with you, the community, and industry to better understand your needs.



Focusing on sustainability

We are focused on delivering a network that is environmentally, economically, and socially sustainable.



Improving services

We are continually working to improve our services and make them more efficient for you.



Planning for the future

We will work to help grow Queensland's economy and communities and your place in them by listening to your feedback, monitoring trends, and embracing innovation and new technologies.



For more information contact a staff member or scan the QR code.

Elements of the 'Travelling' artwork by Gilmbaa



Queensland Government