

Strategic Plan 2026–2030

Delivering for 2032 and leaving a lasting legacy for Queensland

Vision: Connected communities in a sustainable, thriving and inclusive Queensland.

Purpose: To provide reliable, resilient and responsive transport networks and services that are safe and accessible for everyone.



**Accessible and
integrated**



**Safe and
secure**



**Efficient and
productive**



**Responsive
and resilient**



**Engaged and
focused**

Our strategic plan is underpinned by the ten-year **Transport Coordination Plan**.

Our service areas:

Transport System Investment Planning and Programming; Transport Infrastructure Management and Delivery; Transport Safety and Regulation; Customer Experience; Passenger Transport Services; and Transport Infrastructure Construction and Maintenance.

Our commitments:

We respect, protect and promote **human rights** in our decision-making and actions. We **acknowledge the Traditional Owners** of the land and waterways. We also acknowledge their ancestors and Elders both past and present. The Department of Transport and Main Roads is committed to reconciliation amongst all Australians.



Objectives	 Accessible and integrated A transport system that is accessible and provides connectivity Performance Indicators • Integrated transport network • Accessible passenger transport services • Customer experiences Strategies • Plan and design our network and operations using universal design thinking in collaboration with customers and the community • Enable customer-focused journeys by offering a choice of modes tailored to different transport tasks • Deliver essential accessible infrastructure and services across the network to cater for growth • Provide information to customers to help them make informed travel choices 	 Safe and secure A transport system that is safe and secure Performance Indicators • Safe transport system Strategies • Deliver a regulatory regime that enables safety and security • Advance transport safety, through innovative planning, design, and use of technology • Embed cyber security to protect information assets and personal data 	 Efficient and productive A transport system that enables economic prosperity Performance Indicators • Asset optimisation • Service efficiency • Priority investments Strategies • Maintain existing assets to meet service standards and optimise whole-of-life asset value • Maximise asset usage through operations and ensure service contract efficiency • Make smart investments in new infrastructure, assets and services in partnership with industry • Direct investment to critical needs and high-value initiatives through a coordinated financial framework 	 Responsive and resilient A transport system that is responsive and resilient Performance Indicators • Responsive transport network • Resilient transport network Strategies • Use technology and data to drive integration and operational excellence • Build our multi-modal network management capability • Proactively manage network disruptions and disaster recovery efforts ensuring customers are informed • Embed sustainability in whole-of-life and whole-of-network decision-making 	 Engaged and focused Engaged people and effective systems and processes delivering what matters Performance Indicators • Employee engagement • System performance • Process efficiency Strategies • Manage and develop our resources effectively, to create a safe and thriving culture that supports the work of the organisation • Demonstrate effective investment and delivery with time and cost certainty • Deliver best practice corporate services and optimise business processes and systems • Enable future-focused technologies and digital tools to support a productive workforce 
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TMR publishes a set of strategic plan measures that align to our performance indicators and can be found at <https://www.tmr.qld.gov.au/about-us/corporate-information/publications/strategic-plan>.

Our risks:

- Maintaining a safe transport system for our customers and community
- Developing workforce skills, capability and adaptability to meet TMR's future needs
- Reducing the impact of supply chain disruption and unavailability of skilled labour
- Providing an accessible and integrated transport system

- Planning and responding to deliverability and affordability of critical transport infrastructure projects and future major events
- Maintaining sustainable ICT systems and protecting against cyber threats
- Funding and sustaining essential transport services and infrastructure

Our opportunities:

- Maximising the value from data to improve planning and operational efficiency
- Optimising our capacity and capability in multi-modal network and major event management