

25 March 2025

### **Putting the brakes on unfair private car park enforcement practices**

- The Queensland Government has acted and is legislating to prevent unfair private car park enforcement practices.
- The current pause on access to information for private car park enforcement will continue until these amendments are implemented.
- This action is in response to significant community concern surrounding unreasonable fines for minor parking infringements and illegal use of personal information for private car park enforcement.

The Queensland Government has taken action to put a permanent stop to the release of personal information for private car park enforcement.

Access to vehicle registration related personal information was paused in response to significant community concern to enable the Department of Transport and Main Roads (TMR) to undertake a policy review and broad consultation on this matter.

After considering options as part of TMR's review and community feedback, the Queensland Government has taken firm action to amend legislation to permanently remove access to vehicle registration information for private car park enforcement.

#### **Quotes attributable to Department of Transport and Main Roads, Land Transport Safety Regulation GM, Joanna Robinson:**

"TMR is one of the largest holders of personal information in Queensland and it is critical that the legislation which authorises the release of personal information is transparent, meets public expectations and provides appropriate safeguards regarding its use and disclosure.

"This amendment will ensure that any release or disclosure of customer information is in line with the primary purpose for which it is collected, including vehicle registration, the enforcement of vehicle laws and ensuring the safe use of vehicles on our roads.

“These changes show the Queensland Government’s commitment to protecting the personal information of Queenslanders. Now more than ever the community expect Government to ensure that their personal information is only used for specific and legislated reasons.

“These amendments will close a loophole and bring Queensland into line with other states and territories on this matter”.

**ENDS**

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