

Subject: Re: Callide Dam

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From: mangocube6@yahoo.co.uk

To: Tom.Vanderbyl@sunwater.com.au

Date: Friday, 20 February 2015, 10:08:29 pm AEST

---

Thank you Tom. Mark

Sent from my iPhone

( )

Released under RTI Act - TMR





Subject: Re: Callide Dam

---

From: mangocube6@yahoo.co.uk  
To: Tom.Vanderbyl@sunwater.com.au  
Date: Friday, 20 February 2015, 10:25:48 pm AEST

---

Thx Tom. M

Sent from my iPhone

On 20 Feb 2015, at 10:22 pm, Vanderbyl, Tom <Tom.Vanderbyl@sunwater.com.au> wrote:

Mark

Just noticed a typo where a sentence below should read "SunWater staff will undertake further visual checks of the gates and the dam wall when it is safe to do so (there are still high winds in the area)."

**Tom Vanderbyl**

General Manager, Bulk Water & Irrigation Systems  
SunWater Limited | Brisbane

P 07 3120 0105 | M NR  
E [Tom.Vanderbyl@sunwater.com.au](mailto:Tom.Vanderbyl@sunwater.com.au)  
[www.sunwater.com.au](http://www.sunwater.com.au)

<eb5aff.png> connect with SunWater on <e04248.png> <8bdcf2.png> <a29e9a.png>

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**From:** Mark Bailey [<mailto:mangocube6@yahoo.co.uk>]  
**Sent:** Friday, 20 February 2015 10:08 PM  
**To:** Vanderbyl, Tom  
**Subject:** Re: Callide Dam

Thank you Tom. Mark

Sent from my iPhone

On 20 Feb 2015, at 9:57 pm, Vanderbyl, Tom <Tom.Vanderbyl@sunwater.com.au> wrote:

Dear Mark

Dan Hunt requested that I send you a brief email in relation to the current situation at Callide Dam.

The upstream gauging has detected record flood flows exceeding those experienced in 2013 as inflows to Callide Dam. Communications to the gauging station were lost before 8pm presumably due to the very high winds or high water level in the area. SunWater staff onsite have recently visually confirmed that all six automatic gates at Callide Dam are functioning and open and that the storage level appears to be at its highest level on record.

The release out of Callide Dam down Callide Creek also appears to be larger than the 2013 event. SunWater staff will undertake further visual checks of the gates and the dam all when it is safe do so (there are still high winds in the area).

This and further information will continue to be provided through tonight and tomorrow to the LDMG based at Biloela who are managing the response to the flood including any evacuations. The LDMG should be considered the central point of truth for all information relating to this event – SunWater are providing advice to the LDMG for its consideration and coordination as part of the Emergency Action Plan that is in place for the Dam.

Regards

**Tom Vanderbyl**  
General Manager, Bulk Water & Irrigation Systems  
SunWater Limited | Brisbane

P 07 3120 0105 | M NR  
E [Tom.Vanderbyl@sunwater.com.au](mailto:Tom.Vanderbyl@sunwater.com.au)  
[www.sunwater.com.au](http://www.sunwater.com.au)

<image001.png> connect with SunWater on <image002.png> <image003.png> ☐

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If you would like further information about our privacy policies or practices, please contact our Privacy Contact Officer using the contact details below.

SunWater  
ACN 131 034 985  
Information Services  
Level 10, 179 Turbot Street Brisbane Queensland 4000  
PO Box 15536 City East Queensland 4002  
Phone: +61 7 3120 0000  
Fax: +61 7 3120 0260  
E-mail: [IMPrivacyRequests@sunwater.com.au](mailto:IMPrivacyRequests@sunwater.com.au)

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Fax: +61 7 3120 0260  
E-mail: [IMPrivacyRequests@sunwater.com.au](mailto:IMPrivacyRequests@sunwater.com.au)

\*\*\*\*\*



Subject: Fwd: ^\_Callide^\_ ^\_Dam^\_ - Inital Advice

From: Dan.Hunt@dews.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Friday, 20 February 2015, 9:31:52 pm AEST

Sent from my iPhone

Begin forwarded message:

From: CLUNES Donald <Donald.Clunes@dews.qld.gov.au<mailto:Donald.Clunes@dews.qld.gov.au>>  
 Date: 20 February 2015 21:13:44 AEST  
 To: "'SDCC.command1@qfes.qld.gov.au<mailto:SDCC.command1@qfes.qld.gov.au>'";  
 <SDCC.command1@qfes.qld.gov.au<mailto:SDCC.command1@qfes.qld.gov.au>>, "SDCCCEMA2  
 (SDCCCEMA2@psba.qld.gov.au<mailto:SDCCCEMA2@psba.qld.gov.au>)"  
 <SDCCCEMA2@psba.qld.gov.au<mailto:SDCCCEMA2@psba.qld.gov.au>>, "  
 "sdccema1@qfes.qld.gov.au<mailto:sdccema1@qfes.qld.gov.au>"  
 <sdccema1@qfes.qld.gov.au<mailto:sdccema1@qfes.qld.gov.au>>, ARCHER Alex  
 <alex.archer@dews.qld.gov.au<mailto:alex.archer@dews.qld.gov.au>>, ATKINS Cassie  
 <Cassie.Atkins@dews.qld.gov.au<mailto:Cassie.Atkins@dews.qld.gov.au>>, BURVILL Stuart  
 <Stuart.Burvill@dews.qld.gov.au<mailto:Stuart.Burvill@dews.qld.gov.au>>, CAMERON Rodney  
 <rodney.cameron@dews.qld.gov.au<mailto:rodney.cameron@dews.qld.gov.au>>, CLUNES Donald  
 <Donald.Clunes@dews.qld.gov.au<mailto:Donald.Clunes@dews.qld.gov.au>>, CORNFORD Brent  
 <Brent.Cornford@dews.qld.gov.au<mailto:Brent.Cornford@dews.qld.gov.au>>, COROVIC Igor  
 <Igor.Corovic@dews.qld.gov.au<mailto:Igor.Corovic@dews.qld.gov.au>>, HARRIS Daniel  
 <Daniel.Harris@dews.qld.gov.au<mailto:Daniel.Harris@dews.qld.gov.au>>, HATCH Lorelle  
 <lorelle.hatch@dews.qld.gov.au<mailto:lorelle.hatch@dews.qld.gov.au>>, HURIKINO Patricia  
 <Patricia.Hurikino@dews.qld.gov.au<mailto:Patricia.Hurikino@dews.qld.gov.au>>, HYDE Matthew  
 <Matthew.Hyde@ehp.qld.gov.au<mailto:Matthew.Hyde@ehp.qld.gov.au>>, LEGGATE Shaun  
 <Shaun.Leggate@dews.qld.gov.au<mailto:Shaun.Leggate@dews.qld.gov.au>>, MARRINON Michelle  
 <Michelle.Marrinon@dews.qld.gov.au<mailto:Michelle.Marrinon@dews.qld.gov.au>>, O'CONNOR Courtney  
 <Courtney.O'connor@dews.qld.gov.au<mailto:Courtney.O'connor@dews.qld.gov.au>>, SAILI Lau  
 <Lau.Saili@dews.qld.gov.au<mailto:Lau.Saili@dews.qld.gov.au>>, SMART Helen  
 <Helen.Smart@dews.qld.gov.au<mailto:Helen.Smart@dews.qld.gov.au>>, STEEN William  
 <William.Steen@dews.qld.gov.au<mailto:William.Steen@dews.qld.gov.au>>, THAMBAR Kumar  
 <kumar.thambar@dews.qld.gov.au<mailto:kumar.thambar@dews.qld.gov.au>>, SEDGWICK Ken  
 <Ken.Sedgwick@dews.qld.gov.au<mailto:Ken.Sedgwick@dews.qld.gov.au>>, HUNT Dan  
 <Dan.Hunt@dews.qld.gov.au<mailto:Dan.Hunt@dews.qld.gov.au>>, THOMPSON Judith  
 <Judith.Thompson@dews.qld.gov.au<mailto:Judith.Thompson@dews.qld.gov.au>>,  
 "'sdccdoc1@qfes.qld.gov.au<mailto:sdccdoc1@qfes.qld.gov.au>'";  
 <sdccdoc1@qfes.qld.gov.au<mailto:sdccdoc1@qfes.qld.gov.au>>  
 Subject: Callide Dam - Inital Advice

Good evening

Initial advice from Phone Conversation with Tom Vanderbyl - General Manager, Infrastructure Management and Olga Kakourakis Manager Corporate Relations & Communications

The gauging station upstream of Callide Dam indicates that there is likely to be a flood of record. Consequently there likely to be significant downstream flooding

That is, this is likely to be a significantly larger event than 2013.

SunWater is likely to be opening the Gates at Callide Dam very soon.

Milton Pukallus (mob NR) of SunWater is providing advice to the Local Disaster Management Group. Tom Vanderbyl advises that the LDMA would be in the best position to advice on implications of this event.

I am expecting a formal update soon.

Regards



Subject: Congratulations Minister!; RE: Submission Re [redacted] Sch 4 CTPI Moorooka

From: [redacted] Sch 4 CTPI

To: bailey\_mark@outlook.com

Cc: yeerongpilly@parliament.qld.gov.au; [redacted] Sch 4 CTPI

Date: Monday, 16 February 2015, 10:56:12 pm AEST

Hi Mark,

Clearly congratulations are in order on a number of fronts!

[redacted]  
Sch 4 CTPI

(3) And thirdly congratulations on becoming Minister for Energy and Water Supply.

The third being quite salient for me as I have been working with Ergon Energy for nearly four years, largely in technology development where my group has been assessing renewable energy and associated technologies such as Energy Storage Systems (i.e. Batteries), Solar PV systems, Electric Vehicles and StatComs. I'd imagine you will be spending a bit of time with the appropriate representatives of Ergon Energy in the not too distant future, as well as the good people from DEWS.

While it is unlikely that we will encounter each other directly through work I have included my Ergon contact details below for the record:

[redacted]  
Sch 4 CTPI

Again congratulations on all your recent (& past) successes. Maybe we'll see you around the neighbourhood in your capacity as our Member for Yeerongpilly.

yeerongpilly@parliament.qld.gov.au

Best Regards

[redacted]  
Sch 4 CTPI



Pages 9 through 10 redacted for the following reasons:

-----  
Sch 4 CTPI

Released under RTI Act - TMR

Subject: Crew Talk

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From: mangocube6@yahoo.co.uk

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 6:49:31 pm AEST

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Sent from my iPhone



IMG\_4595.JPG  
89kB

Released under RTI Act - TMR





Subject: ^\_DEWS^\_ SitRep # ^\_15^\_

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From: sdccdews1@qfes.qld.gov.au

To: SDCC@qfes.qld.gov.au; mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au; karen.robinson@ministerial.qld.gov.au; ellen.mcintyre@ministerial.qld.gov.au; dan.hunt@dews.qld.gov.au; media@dnrm.qld.gov.au; melissa.bowerman@dnrm.qld.gov.au; julian.elliott@dnrm.qld.gov.au

Cc: SDCC.Command1@qfes.qld.gov.au; SDCCFinance@psba.qld.gov.au

Date: Sunday, 22 February 2015, 7:30:24 pm AEST

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To all

Please find enclosed the DEWS SitRep #15 and relevant attachments – 1930hrs, 22/02/15.

Regards

Lorelle Hatch

Manager, NR  
SDCG DEWS Liaison Officer | DEWS SDCG Liaison Desk

Ph: 3635 2380  
Department of Energy and Water Supply

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DEWS SitRep#15 220215 1930hrs.docx  
60.6kB



ERGON ENERGY SITREP TC MARCIA - 150222 7pm SitRep 15.docx  
188.2kB



SunWater SitRep ex TC Marcia - 7pm - 220215.doc  
380.5kB

# DEPARTMENT OF ENERGY AND WATER SUPPLY SITREP



## Event:

Tropical Cyclone Marcia

## SitRep Number:

15

## Time period covered:

14:30hrs to 19:30hrs

## Date:

22/02/15

## Distribution:

SDCC

## From:

Department of Energy and Water Supply (DEWS)

Phone: 3635 2380

Lorelle Hatch

Email: [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au)

## 1. Situation to date

- DEWS is monitoring dams and acting on any inquiries from the SDCC that may arise.
- DEWS is monitoring the progress of Ergon Energy in restoring power to the various regions and assisting with SDCC inquiries.
- DEWS is also monitoring BP and Caltex's operations in restoring power and getting back to their normal operations of supplying fuel as outlined in this SitRep below.

## 2. Key Activities - last 24/48 hours

### SunWater

#### **CALLIDE DAM:**

- Gates have been manually closed this afternoon when storage level reached EL215.4m. It is hoped that any further inflows will be passed through the cone valves without the need to reopen the gates.
- SunWater continues to liaise with the local disaster management group, however they have advised they are now in recovery mode and require fewer updates regarding status of flows through the dam.
- SunWater has provided updated information via social media regarding Callide Dam gates. Channel 9 enquired about the management of the dam and SunWater referred them to the FAQs on social media.

#### **PARADISE DAM**

- SunWater expects inflows to rise and a second peak at Paradise Dam tomorrow morning, Monday 23/02/15 between 8am to 10am as flood waters from the upper catchment flow into Paradise Dam, according to information provided by the BOM. It is estimated it will reach a peak and the hold steady for 4-5 hours before starting to drop late Monday afternoon/early evening.
  - the second peak at Paradise Dam is expected to be 3,200cumecs as compared to the recent peak of 2,300cumecs.

- This is compared to the record flood event in 2013 with a peak of 17,000 cumecs.
- SunWater staff have identified a new area of seepage at Paradise Dam as part of routine surveillance. The seepage is downstream of the right abutment and is at a relatively high elevation above the control building for the Hydro. The seepage could be from either the dam or a spring from the hill. It has been assessed by SunWater Dam Engineers and is not considered to be an issue at this time. Additional frequent surveillance has been scheduled (4 hourly) as a precaution.
- The Dam Safety Regulator, DEWS has also been consulted. Engineers have confirmed that there is very low probability that the seepage could develop further. However as a precaution SunWater has sourced materials that are being transported to site today to be available in the unlikely event of remedial works being required. Earth moving equipment is on standby as well.
- SunWater continues to liaise with the local disaster management groups.
- For more information see SunWater's SitRep attached.

#### Seqwater

- Seqwater has demobilised its Flood Operations Centre – all assets are performing effectively. The risk associated with this event of releases causing flooding from gated dams, or lack of potable water supply within South East Queensland, has subsided.

#### Ergon Energy

- Ergon Energy now has around 50,000 customers without power as a result of Tropical Cyclone Marcia. In the last 24 hours we have restored supply to over 6,600 customers.
- Good progress has been made in restoring the backbone of the network in Rockhampton and Yeppoon – the substations and the high-voltage subtransmission lines between them are now largely operational.
- Today saw the main line into Yeppoon restored. This has allowed supply to be restored to various essential services in Statue Bay and Arthur Street, Yeppoon, to the Mercure Inn, Yeppoon, and to a limited number of other customers.
- Another important subtransmission line was also restored into the Frenchville Substation in Rockhampton. Distribution lines were also brought online restoring supply to customers in central Rockhampton.
- Tomorrow will see the further work on the subtransmission line from Yeppoon to Tanby.
- This places Ergon Energy in a good position to progress work on the distribution network that feeds out to customers. Ergon Energy is currently finalising localised works plans in line with the influx of field crews into the area in the coming days.
- Ergon Energy is rapidly building crew numbers in Rockhampton and Yeppoon to support local crews in repairing the damage to the electricity network. In these hardest hit areas, by tomorrow we will have over 400 personnel on the ground. This will increase to well over 800 in the coming days.
- 3,330kVA of generation is now connected to supply priority sites in Rockhampton, Yeppoon and Gladstone area.



- In addition to the subtransmission network, Ergon Energy's efforts in Rockhampton and Yeppoon have been focused on critical infrastructure in line with LDMG requests, specifically in relation to water, sewage, hospitals, ATMs, the prison and also schools.
- Crews in Rockhampton, Yeppoon and the surrounding areas have also been responding to reports of life threatening infrastructure damage. Over 1,900 lines were reported as down and attending to life threatening calls in the hardest hit areas remains a priority – with all reports needing to be checked before feeders can be restored.
- For more information Refer to Ergon Energy's SitRep Number 15 attached.

Depot	Prem Out	Total Pregs usually connected	% of Pregs Out
ROCKHAMPTON	35,097	40,195	87.30%
YEPPOON	13,591	13,959	97.40%
BILOELA	646	6,013	10.70%
GLADSTONE	582	25,567	2.30%
MIRIAM VALE	157	4,020	3.90%
MONTO	1	1,847	0.10%
<b>Total</b>	<b>50,081</b>	<b>110,824</b>	

#### Energex

- No change and no further SitReps required.

#### Caltex

- Caltex continues to be impacted by the cyclone that hit central Queensland on Friday (Rockhampton/Gladstone).
- Caltex is reopening facilities where it is safe to do so and where power has been restored. Deliveries to sites will occur where road
- Access is available.
- Caltex's Mackay and Gladstone terminals are open and operational.
- Caltex's Gladstone and Bundaberg depots are open and operational. The Rockhampton depot remains closed due to power issues.
- The majority of Caltex retail sites in Rockhampton remain closed due to power issues, with the exception of the William St site.
- Caltex is sourcing generators to enable Rockhampton retail sites to be reopened. Rockhampton North Truck Stop was reopened at 11:45am today and the focus is now on reopening the Caltex Yeppoon site.
- Caltex's Gladstone depot and trucks worked overnight to supply fuel into Rockhampton, with a priority on Emergency Services and
- Retail sites were also restocked including the William St site and closed sites in preparation for a busy week ahead.
- All Caltex supplied retail sites in the Gladstone and Fraser Coast region are open.
- The Caltex Gympie outbound retail site has been closed due to flooding.

- Caltex is monitoring all facilities from Rockhampton to the Casino/Lismore area in northern NSW Caltex for any flood related events.
- All Caltex staff are safe and accounted for.
- Caltex will continue to monitor the situation and take all necessary precautions to ensure the safety of staff and assets.

#### BP

- All BP retail sites in the area are still without power and not operational.
- BP has been unsuccessful in securing the generators advised earlier today – supplier claiming generators were double booked
- BP cannot secure any generators within the Rockhampton and surrounding regions. BP has been told by various local sources the emergency services have secured any generators in the region for the emergency response (understandably)
- BP has secured a generator in Brisbane which will travel overnight to Rockhampton and BP's engineers will work to connect the unit into a retail site tomorrow morning. It is believed to be BP On Yaamba but this still needs to be confirmed.
- BP's team has confirmed it is working with the local police for when a site is opened and they are likely to have a vehicle and police to assist prioritisation or control as required for emergency response.

#### CS Energy

- CS Energy's 3G backup network link to the Callide Power Station has been restored to service. This link has sufficient throughput to support critical services, e-mail and some other network services. Staff at the Callide site have been asked to limit web browsing until full services are restored. Telstra has confirmed the detection of a fibre optic cable break, and a technician attended the site at 1:30pm – however, the affected area is still underwater.
- There are no new or emergent issues at the Callide site to report.
- There is no change to the status of Kogan Creek, Wivenhoe or Gladstone Power Stations.

#### **3. Key Activities - next 24 hours to 30 Days**

- Monitoring

#### **4. Key Issue(s) Requiring State Support**

- Nil.

Prepared by:	Lorelle Hatch DEWS (m <span style="border: 1px solid red; padding: 0 5px;">NR</span> )	Date/ Time: 19:30hrs 22/02/15
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The next situation report will be issued at 03:30 hrs, 23/02/15.

# Disaster Situation Report



**Disaster Event:** TC Marcia  
**Date/time:** 7:00pm Sunday, 22 February 2015  
**SitRep Number:** 14

## Current Status:

- Ergon Energy now has around 50,000 customers without power as a result of Tropical Cyclone Marcia. In the last 24 hours we have restored supply to over 6,600 customers.
- Good progress has been made in restoring the backbone of the network in Rockhampton and Yeppoon – the substations and the high-voltage subtransmission lines between them are now largely operational.
- Today saw the main line into Yeppoon restored. This has allowed supply to be restored to various essential services in Statue Bay and Arthur Street, Yeppoon, to the Mercure Inn, Yeppoon, and to a limited number of other customers.
- Another important subtransmission line was also restored into the Frenchville Substation in Rockhampton. Distribution lines were also brought online restoring supply to customers in central Rockhampton.
- Tomorrow will see the further work on the subtransmission line from Yeppoon to Tanby.
- This places us in a good position to progress work on the distribution network that feeds out to customers. We are currently finalising localised works plans in line with the influx of field crews into the area in the coming days.
- We are rapidly building crew numbers in Rockhampton and Yeppoon to support local crews in repairing the damage to the electricity network. In these hardest hit areas, by tomorrow we will have over 400 personnel on the ground. This will increase to well over 800 in the coming days.
- 3,330kVA of generation is now connected to supply priority sites in Rockhampton, Yeppoon and Gladstone area.
- In addition to the subtransmission network, our efforts in Rockhampton and Yeppoon have been focused on critical infrastructure in line with LDMG requests, specifically in relation to water, sewage, hospitals, ATMs, the prison and also schools.
- Crews in Rockhampton, Yeppoon and the surrounding areas have also been responding to reports of life threatening infrastructure damage. Over 1,900 lines were reported as down and attending to life threatening calls in the hardest hit areas remains a priority – with all reports needing to be checked before feeders can be restored.

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MIRIAM VALE	157	4,020	3.90%
MONTO	1	1,847	0.10%
<b>Total</b>	<b>50,081</b>	<b>110,824</b>	

# Disaster Situation Report



- The following schools have power available: Gogango State School; Monto State High School; Monto State School; Mount Murchison State School; Mulgildie State School; Nagoorin State School; Thangool State School; Ubobo State School; Westwood State School; Woorabinda State School; Wowan State School.
- We are anticipating returning supply to Builyan State School and Mount Larcom State School overnight and are currently prioritising the restoration of the significant number of schools still without power with Public Works.
- Safety messages are continuing to be rolled out through traditional and social media channels, emphasising downed wires and the need to report life threatening situations, with additional messaging for solar PV panels and generators. Customers can also access our Storm Centre site, which provides safety advice and updates, and the Outage Finder, via [www.ergon.com.au](http://www.ergon.com.au)

## Overview – key activities last 24 hours:

### CAPRICORNIA (ROCKHAMPTON /YEPPOON)

- Power restoration in the Rockhampton region is progressing. The subtransmission line into the Frenchville Substation was reenergised. The main feeder lines in Canning Street (supplying the Allenstown shopping centre, hotel and motel), Haynes Street and Norman Road, Rockhampton are also now energised. Other may come online tonight.
- Today also saw the main sub transmission line into Yeppoon restored. Crews have also restored supply to various essential services in Statue Bay and Arthur Street, Yeppoon. Supply to the Mercure Inn Yeppoon has been restored.
- Yeppoon Hospital remains on generation. The feeder to the hospital has been patrolled and with the zone substation now re-energised today this may allow the hospital to be restored tonight.
- We have been focusing generation efforts on critical and emergency, and community infrastructure (ATM's, shops, pharmacies).
- Tomorrow will see further work on the subtransmission line from Yeppoon to Tanby.
- We have now largely restored the sites in Rockhampton prioritised through the LDMG, including:
  - Health: Rockhampton Base, Hillcrest and Mater Hospitals.
  - Water Sewerage: The Water Treatment Plant for Rockhampton and Yeppoon.
  - In addition to other sites including aged care facility (Capricorn retirement village), major customers, shopping centres, Shopping Fair Stockland, North Side Plaza, Rockhampton CBD, Gladstone Road.
- We have also worked with Caltex to have supply at their main storage site and they are organising generation to their sites to support petrol supply to the region.
- Crews have been working in the Gracemere area today with a priority to get power back to the feeder that supplies the supermarket to provide access to food supplies.
- The subtransmission line into Mt Morgan has been restored and supply is being restored throughout the township.
- Support is being provided to Telstra and Optus to restore critical communications sites with generation / restoration advice. We recognise this is critical for general communications and local commerce.

# Disaster Situation Report



## GLADSTONE –CALLIDE AREA

- The Gladstone-Callide restoration effort is now well progressed. In total 5,178 customers were impacted in this region by this event, just over 1,000 customers now remain without supply.
- Only 582 remain without supply in Gladstone's rural areas. Further progress was also made today outside the township of Biloela. Supply was made available to the township of Thangool, including an important Telstra repeater installations.
- In the rural areas, including those around Miriam Vale, access issues due to the wet conditions are hampering efforts. Helicopters continue to be used to complete damage assessments.
- Almost all of the customers in the Monto, Moura and Theodore area have had their power restored.
- The indigenous community of Woorabinda has been restored.
- These positive results for the day will allow us to continue to move the crews that were operating in the area north into the harder hit areas.

## Key Operations or Activities (– restoration timeframe)

- Ergon Energy will continue to prioritise restoration of critical community infrastructure including hospitals, nursing homes, evacuation centres, police ambulance and fire brigade services, water pumping, sewerage plants and education facilities followed by large shopping centre complexes, small businesses and residential customers.
- Ergon Energy's response and power restoration timeframe is dependent on the cyclone intensity. Based on previous experience, this follows the general expectation that a category 4/5 event like TC Marcia could see full restoration take up to one month.
- Power restoration takes longer in hard to access sites, typically the smaller communities outside main population centres.

## Other: (additional information on workforce matters, safety, generation,)

### Workforce matters

- We are moving towards having well over 800 field employees involved in the response effort.
- Crews are being brought in from across the state to assist. Local crews have already been supplemented by crews from Bundaberg and Mackay. They will be joined by field staff as from far away as Cairns, Mareeba, Atherton and Tully, who are looking forward to sharing their extensive experience in power restoration work following cyclones.
- We are finalising the logistics and accommodation issues in line with the influx of crews, with generation to key sites making this possible. Mains supply has also been restored to the Mercure Inn, Yeppoon.
- Energex crews are travelling from Brisbane to assist in the response effort. Ergon Energy has a Memorandum of Understanding (MOU) with Energex and the NSW networks to provide field resources.

# Disaster Situation Report



## Generation

- Local generation has started to be deployed. We have 69,700kVA of generation (567 units) available to us across the state and the capacity to increase the amount of mobile generation significantly further from interstate suppliers if required. We:
  - are currently connecting to sewerage and water facilities as a priority
  - have commenced connecting generation to communications facilities.
  - are arranging generation for Roslyn Bay Resort to provide employee accommodation
  - are assisting Rockhampton Regional Council with a generator issues.
  - are currently scoping requirements for stores in outlying communities, such as Marlborough, St Lawrence, Ogmoo and Byfield
  - we are looking at prioritising generation for schools tomorrow.
- Our specialist generation crews are in place and connecting sites (5 generation team members and 1 truck driver from outside the region).
- A total of 13 generators (3,330kVA) are already running in Rockhampton, Yeppoon and Gladstone, at these sites:
  - Tanby Substation
  - Yeppoon Substation
  - Kingle Street Jardine Park Sewerage Plant Rockhampton
  - Sewerage Treatment Plant, Rockhampton
  - Parkhurst Substation, Rockhampton
  - Pandoin Substation, Rockhampton
  - Kent Street, Gladstone
  - Sewerage Treatment Plant NO2, Rockhampton
  - Rockhampton Showgrounds, Exhibition Road
  - Frenchville Substation
  - Arthur Street Sewerage Plant Rockhampton.

## Contact Solution Centres (CSC)

- Call volumes are being managed. With communications limited throughout the community call volumes are lower than anticipated. We are anticipating calls volumes to increase as customers begin to see 'neighbouring' areas with power restored.
- Operators are on duty 24 hours a day to take customer calls, but customers are being urged to call only if they have an emergency situation to report, or information that can assist with the restoration effort, such as wires down. As restoration times become available they will be published on the Ergon Energy Outage Finder at [www.ergon.com.au](http://www.ergon.com.au)
- To date over 1,900 calls have been received from the public of lines down and life threatening calls. This is indicative of significant widespread damage being identified as people getting out and about.
- Contact has been able to be made to around 80% of the approximately 200 customers registered in the region as 'life support' customers (phone call or voice message). If they require power for medical reasons we are advising them to enact their emergency medical plan.



# Disaster Situation Report



- With well over 100 premises now believed to be damaged to the point they are uninhabitable; we are working with the appropriate government agencies to place a freeze on any bills being issues to the worst impacted areas. Other impacted customers in the affected areas who do receive a bill are asked to contact us so we can assist them in organising alternate payment arrangements.
- Being a community that has not experienced an event like this in recent times, we are seeking support to communicate the scale of challenge ahead in restoring supply to the worst impacted area.
- Contact is being maintained with key local stakeholders.

## Summary of Issues/ difficulties:

- Any media should direct customers in Ergon Energy's Distribution Authority area to **contact 13 22 96 to report faults and triple zero (000) for life threatening situations.**

**Next Planned Update:** SitRep 16 at 3:30am Monday, 23 February 2015

## Contacts:

Michael Dart

Anthony Hamill

Rhonda Dumaresq

NR



## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 7pm 22/02/15**

### Period Covered

7pm, Sunday, 22 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 7pm, Sunday 22 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Flood level forecasts are provided by the Bureau of Meteorology.

Water supply scheme	Storage	Full capacity (ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	100% (Gates closed)	Any minor inflows will be released via the dam's cone valve.	<ul style="list-style-type: none"> <li>- EAP ACTIVATED – Stage 1B</li> <li>- Staff are on site and monitoring the dam</li> <li>- SunWater closed the gates this afternoon (22/02/15) as the level reached 215.4m</li> <li>- Callide Dam experienced a flood of record with the peak estimated to be greater than the 2013 flood of record.</li> <li>- The dam has performed as designed.</li> <li>- at 10:30pm Friday 20/02/15 approximately 298,000 ML/day (approx 3,500 cumecs) were flowing through the gates.</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- Banana Shire Council is providing community updates regarding flooding</li> </ul>

						<p>and evacuations.</p> <ul style="list-style-type: none"> <li>- SunWater continues to liaise with the local disaster management group, however they have advised SunWater that they are now in recovery mode and require fewer updates regarding that status of flows through the dam.</li> </ul>
	Kroombit Dam (fixed crest dam)	14,600	15,030	102.9% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently discharging 2775 ML/d (32.1 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Staff on site and monitoring the dam</li> <li>- Unable to contact operators currently due to limited mobile service</li> <li>- Peaked at 195,866 ML/d (2,267 cumecs) on Friday 20 Feb at 22:00 hrs</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	91,303	103% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently discharging 3,010 ML/d (34.8 cumecs).</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Peaked this morning</li> <li>- Both operators are on site and monitoring the dam.</li> <li>- North Burnett Regional Council LDMG is at STAND UP</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Bundaberg	Fred Haigh Dam (fixed crest)	562,000	583,805	103.4% (spilling)	<ul style="list-style-type: none"> <li>- inflows rising slowly</li> <li>- Currently discharging 1,540 ML/d (17.8 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 1</li> <li>- Operators on site and available.</li> <li>- Bundaberg Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
	Paradise Dam (fixed crest)	300,000	380,560	126.7% (spilling)	<ul style="list-style-type: none"> <li>- Inflows increasing</li> <li>- Overflow 184,440 ML/day or</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 1.</li> <li>- Operators on site and available.</li> <li>- SunWater expects inflows to rise and a second peak on</li> </ul>

					2,134 cumecs	<p>Monday evening/Tuesday morning as flood waters from the upper catchment flow into Paradise Dam.</p> <ul style="list-style-type: none"> <li>- According to information provided by the BOM: the second peak at Paradise Dam is expected to be 3,200cumecs on around 8-10am on Monday morning 23/02/15, as compared to the recent peak of 2,300cumecs yesterday. This is compared to the record flood event in 2013 with a peak of 17,000 cumecs.</li> <li>- Minor local seepage downstream of the right abutment has been identified that is not considered to be a concern but is being closely monitored in liaison with the Dam Safety Regulator.</li> <li>- Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management groups</li> </ul>
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	179,601	108.7% (spilling)	<ul style="list-style-type: none"> <li>- inflows decreasing</li> <li>- overflow 10,150 ML/day or 117.5 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Peaked around 2pm today</li> <li>- Operator on site and available.</li> <li>- Second operator available to pre-deploy or attend as required dependent on road conditions.</li> <li>- North Burnett Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Barker Barambah	Bjelke-Petersen Dam (fixed crest dam)	134,900	67,750	50.2%		<ul style="list-style-type: none"> <li>- Operators on site and available.</li> <li>- Likelihood of EAP activation appears <b>low</b> at this stage.</li> <li>- South Burnett Regional</li> </ul>

						Council LDMG has not updated their position at this stage.
Boyne River & Tarong	Boondooma Dam (fixed crest	204,200	150,623	73.8%		<ul style="list-style-type: none"> <li>- Operator on site and available.</li> <li>- Back-up operator available and on standby.</li> <li>- Likelihood of EAP activation appears <b>low</b> at this stage.</li> <li>- South Burnett Regional Council has not updated their position at this stage &amp; North Burnett Regional Council LDMG is at STAND UP.</li> </ul>
<b>Electricity:</b> (generation capacity, transmission and distribution)						
Not applicable.						
<b>Other:</b> (gas supply, DEWS staff)						
Not applicable.						
<b>Key Operations or Activities – 24 hours to 1 month</b>						
<b>Water:</b> <ul style="list-style-type: none"> <li>• SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.</li> <li>• Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.</li> <li>• Extra resources from SunWater's other lines of business are on hand to assist, if required.</li> <li>• Crews to be available or on standby for post event inspections and repairs.</li> <li>• Storing Vehicles/plant undercover where possible.</li> <li>• Fuel all plant equipment and vehicles, and tested.</li> <li>• No works in progress at risk.</li> </ul> <b>SunWater's Office Preparations</b> <ul style="list-style-type: none"> <li>• Generators were checked and tested.</li> <li>• Yard walk around/clean up undertaken.</li> <li>• All on-call personnel and supervisors will be available via phone.</li> </ul>						
<b>Electricity:</b> (generation capacity, transmission and distribution)						
Not applicable.						
<b>Staff Impacts:</b>						
<ul style="list-style-type: none"> <li>• Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.</li> <li>• Currently we have 2 reports of damage to staff properties, however we expect there will be more</li> </ul>						

once the situation eases and staff are able to make their way home.

- It is very clear there has been incredible dedication to duty from all involved in managing this event.
- SunWater issued a message to all staff from the Chief Executive this afternoon.

### Summary of Issues

#### CALLIDE DAM:

- Gates have been manually closed this afternoon when storage level reached EL215.4m. It is hoped that any further inflows will be passed through the cone valves without the need to reopen the gates.
- SunWater continues to liaise with the local disaster management group, however they have advised they are now in recovery mode and require fewer updates regarding status of flows through the dam.
- SunWater has provided updated information via social media regarding Callide Dam gates. Channel 9 enquired about the management of the dam and SunWater referred them to the FAQs on social media.

#### PARADISE DAM

- SunWater expects inflows to rise and a second peak at Paradise Dam tomorrow morning, Monday 23/02/15 between 8am to 10am as flood waters from the upper catchment flow into Paradise Dam, according to information provided by the BOM. It is estimated it will reach a peak and the hold steady for 4-5 hours before starting to drop late Monday afternoon/early evening.
- the second peak at Paradise Dam is expected to be 3,200cumecs as compared to the recent peak of 2,300cumecs.
- This is compared to the record flood event in 2013 with a peak of 17,000 cumecs.
- SunWater staff have identified a new area of seepage at Paradise Dam as part of routine surveillance. The seepage is downstream of the right abutment and is at a relatively high elevation above the control building for the Hydro. The seepage could be from either the dam or a spring from the hill. It has been assessed by SunWater Dam Engineers and is not considered to be an issue at this time. Additional frequent surveillance has been scheduled (4 hourly) as a precaution. The Dam Safety Regulator has also been consulted. Engineers have confirmed that there is very low probability that the seepage could develop further. However as a precaution SunWater has sourced materials that are being transported to site today to be available in the unlikely event of remedial works being required. Earth moving equipment is on standby as well.
- SunWater continues to liaise with the local disaster management groups.

**Next Planned Update:** 3am, Monday 23 February 2015 (or as required)

Subject: ^\_DEWS^\_ SitRep # 16 - 0330hrs, 23/02/^\_15^\_

From: sdccdeews1@qfes.qld.gov.au

To: mark.bailey@ministerial.qld.gov.au; balley\_mark@outlook.com

Date: Monday, 23 February 2015, 3:24:47 am AEST

Dear Minister

Please find enclosed the DEWS SitRep #16 and relevant attachments – 0330hrs, 23/02/15.

Regards

Lorelle Hatch

Manager, NR

SDCG DEWS Liaison Officer | DEWS SDCG Liaison Desk

Ph: 3635 2380

Department of Energy and Water Supply

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DEWS SitRep#16 230215 0330hrs.docx  
57.4kB



150223 3am SitRep 16 Ergon Energy - TC Marcia.docx  
186.7kB



Doc#1683588 - DEWS SitRep ex TC Marcia - 3am - 230215 (3).doc  
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# DEPARTMENT OF ENERGY AND WATER SUPPLY SITREP



## Event:

Tropical Cyclone Marcia

## SitRep Number:

16

## Time period covered:

19:30hrs 22/02/15 to 03:30hrs 23/02/15

## Date:

23/02/15

## Distribution:

SDCC

## From:

Department of Energy and Water Supply (DEWS)

Phone: 3635 2380

Lorelle Hatch

Email: [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au)

## 1. Situation to date

- DEWS is monitoring dams and acting on any inquiries from the SDCC that may arise.
- DEWS is monitoring the progress of Ergon Energy in restoring power to the various regions and assisting with SDCC inquiries.
- DEWS is also monitoring BP and Caltex's operations in restoring power and getting back to their normal operations of supplying fuel as outlined in this SitRep below.

## 2. Key Activities - last 24/48 hours

### SunWater

- Refer to SunWater SitRep attached.

### Seqwater

- Seqwater has demobilised its Flood Operations Centre – all assets are performing effectively. The risk associated with this event of releases causing flooding from gated dams, or lack of potable water supply within South East Queensland, has subsided.

### Ergon Energy

- There are 47,400 customers off supply mainly in the Rockhampton and Yeppoon areas as a result of TC Marcia. This is a reduction of over 16,000 customers off supply since the event occurred.
- Ergon Energy has restored the main line into Yeppoon. This has allowed supply to be restored to various essential services in Statue Bay and Arthur Street, Yeppoon, to the Mercure Inn, Yeppoon, and to a limited number of other customers. The subtransmission line was also restored into the Frenchville Substation in Rockhampton. Distribution lines were also brought online restoring supply to customers in central Rockhampton. Today will see further work on the subtransmission line from Yeppoon to Tanby. Should this all go to plan Ergon Energy will start to see the distribution network be energised in the Emu Park and Cawarral areas. The subtransmission line into Mt Morgan has been restored and supply is being restored throughout the township.

- 3,330kVA of generation is now connected to supply priority sites in Rockhampton, Yeppoon and Gladstone area. We are looking to get generation to Byfield as soon as possible with access opening up. In addition to the subtransmission network, our efforts in Rockhampton and Yeppoon have been focused on critical infrastructure in line with LDMG requests, specifically in relation to water, sewage, hospitals, ATMs, the prison and also schools.
- Almost all of the customers in the Gladstone, Biloela, Thangool, Monto, Moura and Theodore area have had their power restored. Less than 700 remain.

Depot	Prem Out	Total Prefs usually connected	% of Prefs Out
ROCKHAMPTON	35,097	40,195	87.30%
YEPPOON	11,633	13,959	83.30%
BILOELA	429	6,013	7.10%
GLADSTONE	245	25,567	1.00%
MIRIAM VALE	4	4,020	0.10%
MONTO	2	1,847	0.10%
MOURA	0	1,986	0.00%
Total	47,410	93,587	

#### *Byfield*

- Any issues facing Byfield and area (have been advised by SDCC that a tweet had come through from the Local Disaster Management Group)
- This area is heavily treed area with extreme line damage. Ergon Energy will likely have to completely rebuild several sections of the Byfield feeder. Thereby the only solution for reasonably timely restoration is to supply power by generation and rebuild the low voltage network in the township.

#### *Broader Yeppoon area*

- The key issues faced by Ergon Energy in the Yeppoon area include the major post-disaster cleanup, fuel / power supply, and the higher likelihood of asbestos from the damaged older buildings.
- Please list the priorities for restoration and any timeframes:
  - (1) Critical infrastructure (Sunday / Monday)
  - (2) Urban areas including Emu Park, Cooee Bay, Yeppoon (Monday - Wednesday)
  - (3) Rural areas (Wednesday to Sunday) {note: the northern feeder to Byfields will take longer but Byfields will be supplied in the meantime by generation.}

#### *Critical loads*



- Supply to Hospitals is ok, the supply to fuel service stations (e.g.Caltex) has commenced, as has the supply to supermarkets and key accommodation sites of responders and the harbour.

#### *Restoration*

- Ergon Energy will work to restore power supply to the premises. If a customer's premise is damaged and not safe to reconnect, they customer will be notified and will need to get an electrical contractor to certify that repairs are complete and that it is safe to reconnect. Ergon Energy has begun communicating this message to impacted communities.
- The level of vegetation and debris damage to parts of the network particularly in the rural and older pre-modern building code housing areas is extreme and is comparable to parts of Ingham and Innisfail following Tropical Cyclone Yasi. While scoping has been thorough, the restoration program in this area for the next 7 days from tonight is aggressive.

#### Energex

- No change and no further SitReps required.

#### Caltex, BP and CS Energy

No change from SitRep 15.

### **3. Key Activities - next 24 hours to 30 Days**

- Monitoring.

### **4. Key Issue(s) Requiring State Support**

- Nil.

<b>Prepared by:</b>	Lorelle Hatch DEWS (m. <span style="border: 1px solid red; padding: 0 10px;">NR</span> )	<b>Date/ Time:</b> 03:30hrs 23/02/15
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The next situation report will be issued at 09:30 hrs, 23/02/15.

## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 3 am 23/02/15**

### Period Covered

3 am, Monday, 23 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 3 am, Monday 23 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Flood level forecasts are provided by the Bureau of Meteorology.

Water supply scheme	Storage	Full capacity	(ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	128,894	99.9% (Gates closed)	Any minor inflows will be released via the dam's cone valve.	<ul style="list-style-type: none"> <li>- EAP ACTIVATED – Stage 1B</li> <li>- Staff are on site and monitoring the dam</li> <li>- SunWater closed the gates this afternoon (22/02/15) as the level reached 215.4m</li> <li>- Callide Dam experienced a flood of record with the peak estimated to be greater than the 2013 flood of record.</li> <li>- The dam has performed as designed.</li> <li>- at 10:30pm Friday 20/02/15 approximately 298,000 ML/day (approx 3,500 cumecs) were flowing through the gates.</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- Banana Shire Council is providing community updates regarding flooding impacts</li> </ul>

						<p>and evacuations.</p> <ul style="list-style-type: none"> <li>- SunWater continues to liaise with the local disaster management group, however they have advised SunWater that they are now in recovery mode and require fewer updates regarding that status of flows through the dam.</li> </ul>
	Kroombit Dam (fixed crest dam)	14,600	14,950	102.4% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently discharging 2,138 ML/d (24.7.1 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Staff on site and monitoring the dam</li> <li>- Unable to contact operators currently due to limited mobile service</li> <li>- Peaked at 195,866 ML/d (2,267 cumecs) on Friday 20 Feb at 22:00 hrs</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	90,929	102.7% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently discharging 2,432 ML/d (28.1 cumecs).</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Peaked this morning</li> <li>Both operators are on site and monitoring the dam.</li> <li>- North Burnett Regional Council LDMG is at STAND UP</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Bundaberg	Fred Haigh Dam (fixed crest)	562,000	584,738	104.1% (spilling)	<ul style="list-style-type: none"> <li>- inflows rising slowly</li> <li>- Currently discharging 1,639 ML/d (19 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 1</li> <li>- Operators on site and available.</li> <li>- Bundaberg Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>

	Paradise Dam (fixed crest)	300,000	387,323	129% (spilling)	<ul style="list-style-type: none"> <li>- Inflows increasing</li> <li>- Overflow 206,286 ML/day or 2,388 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED – Stage 1.</b></li> <li>- Operators on site and available.</li> <li>- SunWater expects inflows to rise and a second peak expected this morning Monday 23/02/15 at around 8 am – 10 am as flood waters from the upper catchment flow into Paradise Dam.</li> <li>- According to information provided by the BOM: the second peak at Paradise Dam is expected to be 3,200cumecs on around 8-10am on Monday morning 23/02/15, as compared to the recent peak of 2,300cumecs yesterday. This is compared to the record flood event in 2013 with a peak of 17,000 cumecs.</li> <li>- Minor local seepage downstream of the right abutment has been identified that is not considered to be a concern but is being closely monitored in liaison with the Dam Safety Regulator.</li> <li>- Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management groups</li> </ul>
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	177,343	107.3% (spilling)	<ul style="list-style-type: none"> <li>- inflows decreasing</li> <li>- overflow 7,940 ML/day or 141 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED – Stage 2</b></li> <li>- Peaked around 2pm today</li> <li>- Operator on site and available.</li> <li>- Second operator available to pre-deploy or attend as required dependent on road conditions.</li> <li>- North Burnett Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster</li> </ul>

						management group
Barker Barambah	Bjelke-Petersen Dam (fixed crest dam)	134,900	67,7511	50.2%		<ul style="list-style-type: none"> <li>- Operators on site and available.</li> <li>- Likelihood of EAP activation appears <b>low</b> at this stage.</li> <li>- South Burnett Regional Council LDMG has not updated their position at this stage.</li> </ul>
Boyne River & Tarong	Boondooma Dam (fixed crest)	204,200	150,636	73.8%		<ul style="list-style-type: none"> <li>- Operator on site and available.</li> <li>- Back-up operator available and on standby.</li> <li>- Likelihood of EAP activation appears <b>low</b> at this stage.</li> <li>- South Burnett Regional Council has not updated their position at this stage &amp; North Burnett Regional Council LDMG is at STAND UP.</li> </ul>
<b>Electricity:</b> (generation capacity, transmission and distribution)						
Not applicable.						
<b>Other:</b> (gas supply, DEWS staff)						
Not applicable.						
<b>Key Operations or Activities – 24 hours to 1 month</b>						
<b>Water:</b> <ul style="list-style-type: none"> <li>• SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.</li> <li>• Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.</li> <li>• Extra resources from SunWater's other lines of business are on hand to assist, if required.</li> <li>• Crews to be available or on standby for post event inspections and repairs.</li> <li>• Storing Vehicles/plant undercover where possible.</li> <li>• Fuel all plant equipment and vehicles, and tested.</li> <li>• No works in progress at risk.</li> </ul> <b>SunWater's Office Preparations</b> <ul style="list-style-type: none"> <li>• Generators were checked and tested.</li> <li>• Yard walk around/clean up undertaken.</li> <li>• All on-call personnel and supervisors will be available via phone.</li> </ul>						
<b>Electricity:</b> (generation capacity, transmission and distribution)						

Not applicable.

**Staff Impacts:**

- Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.
- Currently we have 2 reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.
- It is very clear there has been incredible dedication to duty from all involved in managing this event.
- SunWater issued a message to all staff from the Chief Executive this afternoon.

**Summary of Issues**

**CALLIDE DAM:**

- Gates have been manually closed this afternoon when storage level reached EL215.4m. It is hoped that any further inflows will be passed through the cone valves without the need to reopen the gates.
- SunWater continues to liaise with the local disaster management group, however they have advised they are now in recovery mode and require fewer updates regarding status of flows through the dam.
- SunWater has provided updated information via social media regarding Callide Dam gates. Channel 9 enquired about the management of the dam and SunWater referred them to the FAQs on social media.

**PARADISE DAM**

- SunWater expects inflows to rise and a second peak at Paradise Dam tomorrow morning, Monday 23/02/15 between 8am to 10am as flood waters from the upper catchment flow into Paradise Dam, according to information provided by the BOM. It is estimated it will reach a peak and the hold steady for 4-5 hours before starting to drop late Monday afternoon/early evening.
- the second peak at Paradise Dam is expected to be 3,200cumecs as compared to the recent peak of 2,300cumecs.
- This is compared to the record flood event in 2013 with a peak of 17,000 cumecs.
- SunWater staff have identified a new area of seepage at Paradise Dam as part of routine surveillance. The seepage is downstream of the right abutment and is at a relatively high elevation above the control building for the Hydro. The seepage could be from either the dam or a spring from the hill. It has been assessed by SunWater Dam Engineers and is not considered to be an issue at this time. Additional frequent surveillance has been scheduled (4 hourly) as a precaution. The Dam Safety Regulator has also been consulted. Engineers have confirmed that there is very low probability that the seepage could develop further. However as a precaution SunWater has sourced materials that are being transported to site today to be available in the unlikely event of remedial works being required. Earth moving equipment is on standby as well.
- SunWater continues to liaise with the local disaster management groups.

**Next Planned Update:** 2pm, Monday 23 February 2015 (or as required)

# Disaster Situation Report



**Disaster Event:** TC Marcia  
**Date/time:** 3:00am Monday, 23 February 2015  
**SitRep Number:** 16

## Current Status:

- Ergon Energy now has around 47400 customers without power as a result of Tropical Cyclone Marcia. This is a reduction of over 16,000 customers off supply since the event occurred.

Depot	Prem Out	Total Prefs usually connected	% of Prefs Out
ROCKHAMPTON	35,097	40,195	87.30%
YEPPOON	11,633	13,959	83.30%
BILOELA	429	6,013	7.10%
GLADSTONE	245	25,567	1.00%
MIRIAM VALE	4	4,020	0.10%
MONTO	2	1,847	0.10%
MOURA	0	1,986	0.00%
Total	47,410	93,587	

- Good progress has been made in restoring the backbone of the network in Rockhampton and Yeppoon – the substations and the high-voltage subtransmission lines between them are now largely operational.
- We have restored the main line into Yeppoon. This has allowed supply to be restored to various essential services in Statue Bay and Arthur Street, Yeppoon, to the Mercure Inn, Yeppoon, and to a limited number of other customers.
- Another important subtransmission line was also restored into the Frenchville Substation in Rockhampton. Distribution lines were also brought online restoring supply to customers in central Rockhampton.
- Today will see further work on the subtransmission line from Yeppoon to Tanby. Should this all go to plan we will start to see the distribution network be energised in the Emu Park & Cawarral areas
- This places us in a good position to progress work on the distribution network that feeds out to customers. We are currently finalising localised works plans in line with the influx of field crews into the area in the coming days.
- We are rapidly building crew numbers in Rockhampton and Yeppoon to support local crews in repairing the damage to the electricity network. In these hardest hit areas, by tomorrow we will have over 400 personnel on the ground. This will increase to well over 800 in the coming days.
- 3,330kVA of generation is now connected to supply priority sites in Rockhampton, Yeppoon and Gladstone area. We are looking to get generation to Byfield as soon as possible with access opening up.
- In addition to the subtransmission network, our efforts in Rockhampton and Yeppoon have been focused on critical infrastructure in line with LDMG requests, specifically in relation to water, sewage, hospitals, ATMs, the prison and also schools.
- Crews in Rockhampton, Yeppoon and the surrounding areas have also been responding to reports of life threatening infrastructure damage. Over 1,900 lines were reported as down and attending to life threatening calls in the hardest hit areas remains a priority – with all reports needing to be checked before feeders can be restored.

# Disaster Situation Report



- The following schools have power available: Gogango State School; Monto State High School; Monto State School; Mount Murchison State School; Mulgildie State School; Nagoorin State School; Thangool State School; Ubobo State School; Westwood State School; Woorabinda State School; Wowan State School.
- We are anticipated returning supply to Builyan State School and Mount Larncom State School overnight and are currently prioritising the restoration of the significant number of schools still without power with Public Works.
- Safety messages are continuing to be rolled out through traditional and social media channels, emphasising downed wires and the need to report life threatening situations, with additional messaging for solar PV panels and generators. Customers can also access our Storm Centre site, which provides safety advice and updates, and the Outage Finder, via [www.ergon.com.au](http://www.ergon.com.au)

## Overview – key activities last 24 hours:

### CAPRICORNIA (ROCKHAMPTON /YEPPON)

- Power restoration in the Rockhampton region is progressing. The subtransmission line into the Frenchville Substation was reenergised. The main feeder lines in Canning Street (supplying the Allenstown shopping centre, hotel and motel), Haynes Street and Norman Road, Rockhampton are also now energised. Other may come online tonight.
- We have restored the main sub transmission line into Yeppoon. Crews have also restored supply to various essential services in Statue Bay and Arthur Street, Yeppoon. Supply to the Mercure Inn Yeppoon has been restored.
- We have been focusing generation efforts on critical and emergency, and community infrastructure (ATM's, shops, pharmacies).
- Today will see further work on the subtransmission line from Yeppoon to Tanby.
- We have now largely restored the sites in Rockhampton prioritised through the LDMG, including:
  - Health: Rockhampton Base, Hillcrest and Mater Hospitals.
  - Water Sewerage: The Water Treatment Plant for Rockhampton and Yeppoon.
  - In addition to other sites including aged care facility (Capricorn retirement village), major customers, shopping centres, Shopping Fair Stockland, North Side Plaza, Rockhampton CBD, Gladstone Road.
- We have also worked with Caltex to have supply at their main storage site and they are organising generation to their sites to support petrol supply to the region.
- Crews have been working in the Gracemere area today with a priority to get power back to the feeder that supplies the supermarket to provide access to food supplies.
- The subtransmission line into Mt Morgan has been restored and supply is being restored throughout the township.
- Support is being provided to Telstra and Optus to restore critical communications sites with generation / restoration advice. We recognise this is critical for general communications and local commerce.



# Disaster Situation Report



## GLADSTONE –CALLIDE AREA

- The Gladstone-Callide restoration effort is now well progressed. In total 5,178 customers were impacted in this region by this event, just over 700 customers now remain without supply.
- Further progress has been made today outside the township of Biloela. Supply was made available to the township of Thangool, including an important Telstra repeater installations.
- In the rural areas, including those around Miriam Vale, access issues due to the wet conditions are hampering efforts. Helicopters continue to be used to complete damage assessments.
- Almost all of the customers in the Monto, Moura and Theodore area have had their power restored.
- The indigenous community of Woorabinda has been restored.
- These positive results for the day will allow us to continue to move the crews that were operating in the area north into the harder hit areas.

## Key Operations or Activities (– restoration timeframe)

- Ergon Energy will continue to prioritise restoration of critical community infrastructure including hospitals, nursing homes, evacuation centres, police ambulance and fire brigade services, water pumping, sewerage plants and education facilities followed by large shopping centre complexes, small businesses and residential customers.
- Ergon Energy's response and power restoration timeframe is dependent on the cyclone intensity. Based on previous experience, this follows the general expectation that a category 4/5 event like TC Marcia could see full restoration take up to one month.
- Power restoration takes longer in hard to access sites, typically the smaller communities outside main population centres.

## Other: (additional information on workforce matters, safety, generation,)

### Workforce matters

- We are moving towards having well over 800 field employees involved in the response effort.
- Crews are being brought in from across the state to assist. Local crews have already been supplemented by crews from Bundaberg and Mackay. They will be joined by field staff as from far away as Cairns, Mareeba, Atherton and Tully, who are looking forward to sharing their extensive experience in power restoration work following cyclones.
- We are finalising the logistics and accommodation issues in line with the influx of crews, with generation to key sites making this possible. Mains supply has also been restored to the Mercure Inn, Yeppoon.
- Energex crews are travelling from Brisbane to assist in the response effort. Ergon Energy has a Memorandum of Understanding (MOU) with Energex and the NSW networks to provide field resources.

### Generation

- Local generation has started to be deployed. We have 69,700kVA of generation (567 units) available to us across the state and the capacity to increase the amount of mobile generation significantly further from interstate suppliers if required. We:
  - are currently connecting to sewerage and water facilities as a priority
  - have commenced connecting generation to communications facilities.
  - are arranging generation for Roslyn Bay Resort to provide employee accommodation
  - are assisting Rockhampton Regional Council with a generator issues.

# Disaster Situation Report



- are currently scoping requirements for stores in outlying communities, such as Marlborough, St Lawrence, Ogmore and Byfield
  - we are looking at prioritising generation for schools tomorrow.
- Our specialist generation crews are in place and connecting sites (6 generation team members and 1 truck driver from outside the region).
- A total of 13 generators (3,330kVA) are already running in Rockhampton, Yeppoon and Gladstone, at these sites:
  - Tanby Substation
  - Yeppoon Substation
  - Kingle Street Jardine Park Sewerage Plant Rockhampton
  - Sewerage Treatment Plant, Rockhampton
  - Parkhurst Substation, Rockhampton
  - Pandoin Substation, Rockhampton
  - Kent Street, Gladstone
  - Sewerage Treatment Plant NO2, Rockhampton
  - Rockhampton Showgrounds, Exhibition Road
  - Frenchville Substation
  - Arthur Street Sewerage Plant Rockhampton

## Contact Solution Centres (CSC)

- Call volumes are being managed. With communications limited throughout the community call volumes are lower than anticipated. We are anticipating call volumes to increase as customers begin to see 'neighbouring' areas with power restored.
- Operators are on duty 24 hours a day to take customer calls, but customers are being urged to call only if they have an emergency situation to report, or information that can assist with the restoration effort, such as wires down. As restoration times become available they will be published on the Ergon Energy Outage Finder at [www.ergon.com.au](http://www.ergon.com.au)
- To date over 1,900 calls have been received from the public of lines down and life threatening calls. This is indicative of significant widespread damage being identified as people getting out and about.
- Contact has been able to be made to around 80% of the approximately 200 customers registered in the region as 'life support' customers (phone call or voice message). If they require power for medical reasons we are advising them to enact their emergency medical plan.
- With well over 100 premises now believed to be damaged to the point they are uninhabitable; we are working with the appropriate government agencies to place a freeze on any bills being issued to the worst impacted areas. Other impacted customers in the affected areas who do receive a bill are asked to contact us so we can assist them in organising alternate payment arrangements.
- Being a community that has not experienced an event like this in recent times, we are seeking support to communicate the scale of challenge ahead in restoring supply to the worst impacted area.
- Contact is being maintained with key local stakeholders.

## Summary of Issues/ difficulties:

- Any media should direct customers in Ergon Energy's Distribution Authority area to **contact 13 22 96 to**

# Disaster Situation Report



report faults and triple zero (000) for life threatening situations.

**Next Planned Update:** SitRep 16 at 3:30am Monday, 23 February 2015

**Contacts:**

Michael Dart

Anthony Hamill

Rhonda Dumaresq

NR

Released under RTI Act - TMR

Subject: ^\_DEWS^\_sitrep #19 03:30hrs 24 February 2015 - No issues

From: lorelle.hatch@dews.qld.gov.au

To: sdccdews1@qfes.qld.gov.au; SDCC@qfes.qld.gov.au; SDCC.Command1@qfes.qld.gov.au;  
mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au;  
karen.robinson@ministerial.qld.gov.au; ellen.mcintyre@ministerial.qld.gov.au;  
andrew.thomsen@premiers.qld.gov.au

Cc: Emergency@dews.qld.gov.au; Dan.Hunt@dews.qld.gov.au; Peter.Allen@dews.qld.gov.au;  
Kevin.Bartlett@dews.qld.gov.au

Date: Tuesday, 24 February 2015, 3:24:34 am AEST

To all

There are no issues for DEWS to report. All relevant energy and water entity SitReps have been forwarded directly to the State Disaster Coordination Centre (SDCC).

SunWater summary:

- 
- Inflows in to Fred Haigh Dam have steadied.
- Inflows to all other dams are declining.
- SunWater continues to liaise with the relevant local disaster management groups whilst Emergency Action Plans are active.
- SunWater understands the Government will undertake a review of the operation of Callide Dam during Tropical Cyclone Marcia and will fully participate in all aspects of the review.

Summary - Ergon Energy:

- Ergon Energy has **43,100 customers** without power as a result of Tropical Cyclone Marcia. The peak number of customers without power for this event was 63,700 at 6:00am on Saturday 21 February.
- Ergon Energy has restored supply to a further 1859 customers this afternoon, taking the total number of customers restored today to 2819.
- In Rockhampton 2380 customers have supply restored, with another 281 in Biloela, and all but 7 customers in Gladstone have supply restored.

Depot	Premises Out	Number of Premises usually connected	% of Premises Out
ROCKHAMPTON	31,477	40,195	78.30%
YEPPOON	11,630	13,959	83.30%
BILOELA	58	6,013	1.00%
GLADSTONE	7	25,567	0.00%
MONTO	1	1,847	0.10%
<b>Total</b>	<b>43,173</b>	<b>93,587</b>	

- The total number of customers off supply in the combined Gladstone and Biloela areas is now 65, down from more than 500 this morning. Ergon Energy aim to have these remaining customers on supply by Tuesday afternoon, access and weather permitting. Local crews will that start heading to Rockhampton and Yeppoon to assist with restoration efforts in the hardest hit areas.

#### DEWS SitReps:

It has been noted that the SDCC Activation Level is at Lean Forward. This SitRep has been provided as instructed by the Chair of the State Disaster Coordination Group (sms received 19:06hrs 23/02/15). DEWS will continue to provide SitReps until advised to stand down by the SDCC.

Regards

**Lorelle Hatch**

Manager, NCA Strategy | State Disaster Coordination

**Department of Energy and Water Supply**

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Doc#1684156 - DEWS SitRep ex TC Marcia - 3am - 240215.doc  
371.5kB



Copy of Priority School List with FDR\_23 02 15.xlsx  
424.9kB



150223 7pm SitRep 19 Ergon Energy - TC Marcia.docx  
187.7kB



Doc#1684134 - DEWS SitRep ex TC Marcia - 7pm - 230215.DOC  
373.5kB



150223 Attachment 2 Restoration Plan TC Marcia.pdf  
124kB



SitRep 19 Attachment 1.pdf  
1.5MB

# Restoration Plan TC Marcia - DRAFT



As of 12 noon Monday, 23 February <sup>1</sup>

## Our Plan –

Ergon Energy is committed to supplying electricity to communities impacted by Tropical Cyclone (TC) Marcia as soon as it is safe to do so, as part of community recovery efforts. Our proposal for a timeframe for the complete restoration of all customers is that by next Tuesday (3 March) both Rockhampton and Yeppoon customers will be restored with grid supply and the small rural community customers will be on generation supply, while the rural low voltage feeder damage is repaired or rebuilt. Grid supply in some areas has already been restored. Generation has been supplied to critical community infrastructure such as hospitals, water and sewage pumps, shopping centres, etc., as per arrangements with the Local Disaster Management Group (LDMG).

Ergon Energy currently has around 46,000 customers without power as a result of TC Marcia. The peak number of customers without power for this event was 63,700 at 6:00am on Saturday, 21 February 2015. Over 28 per cent of customers have been restored to date.

For an event of this type it would normally take up to two weeks to complete restoration of supply. Ergon Energy is mobilising resources quickly and we are proposing to reduce that timeframe by connecting a number of small communities such as Byfield, Ogmoo, Clareview and St Lawrence by generators this week, and also to progressively supply rural customers located at the end of badly damaged feeders with generators. This strategy means that we should have all customers supplied in just over one more week. There are a number of risks with this timing, largely around access including waters coming in from the western rivers and the possibility of further heavy rain.

With this strategy, after final customer restoration, there will be large construction and lines crews remaining mainly in the rural areas to complete the rebuilding of some extensive lengths of feeder (for example the feeders to Byfield and Ogmoo).

Some customers will require electrical contractors to complete repairs to their installations before it will be safe for Ergon Energy to reconnect them. Where there is significant damage some individual customers may not be connected for some time until those individual properties are able to be reconnected.

<sup>1</sup> The main risk to this strategy includes weather and access issues which have the potential to impact restoration operations. This plan will be further reviewed as assessments continue.



# Restoration Plan TC Marcia - DRAFT



**ROCKHAMPTON REGION** - Covers from Ogmoo, St Lawrence in the north to Mount Morgan in the west and Raglan in the south

**Total Customers 40,000**

**Customers connected 5,000**

**Customers off supply 35,000 as at evening 22/02/2015**

**Restoration strategy for (1) Rural West and North of Rockhampton - Customers off Supply 8,800 Mt Morgan/Gracemere/Pandora and Rurals to west and north to Ogmoo**

- 3,200 customers in the Mount Morgan and Gracemere towns expected to be restored Monday and Tuesday.
- 5,500 rural customers restored from Wednesday through to Tuesday (3 March)
- 100 community customers restored by generation (e.g. St Lawrence, Ogmoo), scoping in progress, community engagement and resupply in next seven days.

## **Issues**

The restoration time for the rural areas is at risk due to the extreme damage to lines such as the Northern line, possibility of more work needed to restore infrastructure across the flood plains to the west of Rockhampton, delays from waters coming down the western rivers that will be in these areas by the time we are planning to be finished, and any future material rain fall impact on access.

**Restoration strategy for (2) Urban North West of Rockhampton -Customers off Supply 8,700 Glenmore and Canning**

- 2,700 customers in the Wandal and Agnes St feeders are expected to be restored on Monday and Tuesday
- 3,500 customers, the balance supplied from the Glenmore substation planned to be restored Tuesday to Friday
- 2,500 customers, the balance supplied from the Canning substation planned to be restored Tuesday to Friday

## **Issues**

This area includes a suburb on the hill in South Rockhampton that was more heavily impacted by vegetation damage.

**Restoration strategy for (3) Eastern Urban Rockhampton - Customers off Supply 12,300 Frenchville, Berserker and Lakes Creek**

- 2,100 customers from the Frenchville Road, Farm St and Aquatic Place feeders largely completing the underground supply and areas prepared on Sunday are expected to be supplied on Monday and Tuesday
- 4,000 customers remaining off supply from the Frenchville substation will be completed from Tuesday to Thursday

- 4,400 customers remaining off supply on the Berserker substation will be completed from Tuesday starting with completing the Aquatic Place feeder and Clifton Street feeder and finishing on Friday
- 2,800 customers off supply on the Lakes Creek substation will start seeing restoration on the badly hit section on the Lakes Creek and Sleipner Road feeders on Wednesday with the rest of the area starting on Thursday and completing on the weekend

**Restoration strategy for (4) North East Urban Rockhampton - Customers off supply 3,300**  
**Includes the Industrial and residential areas**

- 1,000 customers on the McLaughlin St and Norman road feeders will be connected on Wednesday
- 2,200 customers on the Yaamba Road and Alexandra St feeders start connection on Wednesday and complete on the weekend

**Restoration strategy for (5) South West Rockhampton- Customers off Supply 2,000 Area**  
**includes from Depot Hill near the CBD out to the highway and south the rural areas towards Raglan and Port Alma**

- 2,000 Customers - all customers will start being reconnected from Thursday and will be completed by the week end.

**Issues**

This area also crosses flood plain areas and will have similar risks to the first area above.

**YEPPOON REGION** – Covers customers from Emu Park and Cooe Bay through Yeppoon and up to Byfield national park.

**Total Customers 14,000**

**Customers connected 1,200**

**Customers remaining off supply 12,800 as at evening 22/02/2015**

**Restoration strategy**

- 4,700 customers in the more urban areas on the coast from Emu Park to North Yeppoon are expected to be returned to supply from today to Wednesday.
- 8,100 customers in the balance of the urban areas including the older areas where there is more damage plus the rurals to the north and east will be targeted from Wednesday and completed by the end of the week end.
- Byfield and some rural customers on very badly damaged feeder sections will be progressively supplied by generation during the week with all targeted for connection from generation by the end of the week end. Scoping is underway to provide generation to Byfield today.

**Issues**



# Restoration Plan TC Marcia - DRAFT



There are some very badly damaged feeder sections with high levels of vegetation damage. While work packages have been well assessed there is still a reasonable possibility that any adverse weather will cause some delays.

**CALLIDE CURTIS REGION** - Covers only remaining rural with access issues in the Biloela, Gladstone, Miriam Vale, Monto areas.

**Total Customers in remaining areas 37,000**

**Customers connected 35,500**

**Customers remaining off supply 1,500 as at evening 22/02/2015**

## **Restoration strategy**

- All customers remaining off supply are due to access issues. Almost half of these have been restored this morning (Monday, 23/02/2015) and the remainder will be restored once access has been gained. It is expected that most of these customers will be connected by this Wednesday.

## **Issues**

While helicopters have been used to achieve reconnection for many other rural customers in this area, these remaining customers need road access and heavier equipment to complete the works. A small work force will be retained in the region for the next couple of days to complete these works when access is achieved.

**Schools: Priority 1 for Reconnection**

Centre Name	Feeder & Planned Restoration Date	Confirmed Reopen Date BAS Comment	Power	Status update [select from the drop down menu]
Glenmore State High School	PH105 - Sub No. 20741 - Wednesday 25th February	Monday 23/02/15	Yes	On Generation
Mount Morgan State High School	ML103- Sub No. 23377	Monday 23/02/15	Yes	On Mains Supply
North Rockhampton State High School	FB11 -Sub No. 22823 - Thursday 26th February	Monday 23/02/15	Yes	On Generation
Rockhampton North Special School	FB15 - Sub No. 20110 - Thursday 26th February	Monday 23/02/15	Yes	On Generation
Rockhampton Special School	RS109 - Sub No. 21731	Monday 23/02/15	Yes	On Mains Supply
Rockhampton State High School	RG114 - Sub No. 20927 - Tuesday 24th February	Monday 23/02/15	No	
Taranganba State School	YP106 - Sub No. 112045	Monday 23/02/15	Yes	On Mains Supply
Yeppoon State High School	YP111 - Sub No. 111543 - Saturday 28th February	Monday 23/02/15	Yes	On Generation
Yeppoon State School	YP108 - Sub No. 112393 - Friday 27th February	Monday 23/02/15	No	
Allenstown State School	CN108 - Sub No. 23159	Monday 23/02/15	Yes	On Mains Supply
Bajool State School	RL203 - Sub No. 22909 -Friday 27th February	Monday 23/02/15	No	
Bouldercombe State School	MA108 -Sub No. 79846 - Friday 27th February	Monday 23/02/15	No	
Cawarra State School	TB222 -Sub No. 111229 - Friday 27th February	Monday 23/02/15	No	
Crescent Lagoon State School	CN103 - Sub No.20557 - Thursday 26th February	Monday 23/02/15	No	
Emu Park State School	TB212 - Sub No. 112406 - Friday 27th February	Monday 23/02/15	No	
Glenmore State School	PH105 - Sub No. 22910 - Wednesday 25th February	Monday 23/02/15	No	
Monto State High School	MT108 - Sub No. 239282	Monday 23/02/15	Yes	On Mains Supply
Monto State School	MT108 - Sub No. 239281	Monday 23/02/15	Yes	On Mains Supply
Mount Morgan Central State School	ML103 - Sub No. 22899	Monday 23/02/15	Yes	On Mains Supply
Park Avenue State School	RG105 - Sub No. 22897 - Tuesday 24th February	Monday 23/02/15	No	
Parkhurst State School	PH108 - Sub No. 21914 - Wednesday 25th February	Monday 23/02/15	No	
The Caves State School	WB104 - Sub No. 22916 - Sunday 1st March	Monday 23/02/15	No	
The Hall State School	CN102 - Sub No. 22941 - Thursday 26th February	Monday 23/02/15	No	

**Schools: Priority 2 for Reconnection**

Centre Name	Feeder & Planned Restoration Date	Confirmed Reopen Date BAS Comment	Power	Status [select from the drop down menu]
Clarke Creek State School	MD204 - Sub No. 359103	Will be advised after inspection	Yes	On Mains Supply
Farnborough State School	YP111 - Sub No. 112003 - Saturday 28th February	Monday 23/02/15	No	
Goovigen State School	WN211 - Sub No. 495090	Will be advised after inspection	Yes	On Mains Supply
Prospect Creek State School	BL109 - Sub No. 218120	Will be advised after inspection	Yes	On Mains Supply

Stanwell State School	MA111 - Sub No. 22903 - Sunday 1 March	Will be advised after inspection	No	
Yarwun State School	FC108 - Sub No. 153507	Will be advised after inspection	Yes	On Mains Supply
Berserker Street State School	FB14 - Sub No. 22917 - Friday 27th February	Monday 23/02/15	No	
Biloela State High School	BL106 - Sub No. 218872	Monday 23/02/15	Yes	On Mains Supply
Biloela State School	BL106 - Sub No. 218872	Will be advised after inspection	Yes	On Mains Supply
Coowonga State School	TB222 - Sub No.112227 - Friday 27th February	Will be advised after inspection	No	
Frenchville State School	FV111 -Sub No. 22918	Monday 23/02/15	Yes	On Mains Supply
Keppeel Sands State School	TB222 - Sub No.111246 - Friday 27th February	Monday 23/02/15	No	
Marlborough State School	PD203 - Sub No. 100011 - Sunday 1 March	Monday 23/02/15	No	
Marmor State School	RL203 - Sub No. 22905 - Friday 27 February	Monday 23/02/15	No	
Westwood State School	WN213 - Sub No. 79186	Monday 23/02/15	Yes	On Mains Supply
Woorabinda State School	WN212 - Sub No. 79126	Monday 23/02/15	Yes	On Mains Supply

### Schools: Priority 3

Centre Name	Feeder & Planned Restoration Date	Confirmed Reopen Date BAS Comment	Power	Status [select from the drop down menu]
Abercorn State School		Will be advised after inspection	Yes	On Mains Supply
Builyan State School		Will be advised after inspection	Yes	On Mains Supply
Byfield State School		Monday 23/02/15	No	
Depot Hill State School		Will be advised after inspection	No	
Gogango State School		Will be advised after inspection	Yes	On Mains Supply
Gracemere State School		Will be advised after inspection	No	
Jambin State School		Will be advised after inspection	No	
Lakes Creek State School		Will be advised after inspection	No	
Milman State School		Will be advised after inspection	No	
Mount Archer State School		Will be advised after inspection	No	
Mount Larcom State School		Will be advised after inspection	Yes	On Mains Supply
Mount Murchison State School		Will be advised after inspection	Yes	On Mains Supply
Mulgildie State School		Will be advised after inspection	Yes	On Mains Supply
Nagoorin State School		Will be advised after inspection	Yes	On Mains Supply
Port Curtis Road State School		Will be advised after inspection	No	
Ridgeland's State School		Will be advised after inspection	No	
St Lawrence State School		Monday 23/02/15	No	
Thangool State School		Will be advised after inspection	Yes	On Mains Supply
Ubobo State School		Will be advised after inspection	Yes	On Mains Supply
Waraburra State School		Will be advised after inspection	No	
Wowan State School		Will be advised after inspection	Yes	On Mains Supply
Baralaba State School		Will be advised after inspection	Yes	On Mains Supply

# Disaster Situation Report



**Disaster Event:** TC Marcia  
**Date/time:** 7pm Monday, 23 February 2015  
**SitRep Number:** 19

## Current Status:

- Ergon Energy has **43,100 customers** without power as a result of Tropical Cyclone Marcia. The peak number of customers without power for this event was 63,700 at 6:00am on Saturday 21 February.
- We have restored supply to a further 1859 customers this afternoon, taking the total number of customers restored today to 2819.
- In Rockhampton 2380 customers have supply restored, with another 281 in Biloela, and all but 7 customers in Gladstone have supply restored.

Depot	Premises Out	Number of Premises usually connected	% of Premises Out
ROCKHAMPTON	31,477	40,195	78.30%
YEPPOON	11,630	13,959	83.30%
BILOELA	58	6,013	1.00%
GLADSTONE	7	25,567	0.00%
MONTO	1	1,847	0.10%
<b>Total</b>	<b>43,173</b>	<b>93,587</b>	

- The total number of customers off supply in the combined Gladstone and Biloela areas is now 65, down from more than 500 this morning. We aim to have these remaining customers on supply by Tuesday afternoon, access and weather permitting. Local crews will start heading to Rockhampton and Yeppoon to assist with restoration efforts in the hardest hit areas.
- See Attachment 1 for a map demonstrating our restoration progress to date.
- Our restoration plan is complete and has been published on [www.ergon.com.au](http://www.ergon.com.au) and the timeframes outlined in the plan are being shared with customers via traditional and social media channels. Please note: the restoration timeframe is dependent on access and weather permitting with these areas copping the brunt of TC Marcia. The plan will act as the single source of truth and will be used for all communications and timeframes will be a GUIDE only. See Attachment 2 for full details.
- In summary, our proposal for a timeframe for the complete restoration of all customers is that by next Tuesday (3 March) both Rockhampton and Yeppoon customers will be restored with grid supply and the small rural community customers will be on generation supply, while the rural low voltage feeder damage is repaired or rebuilt. Grid supply in some areas has already been restored. Generation has been supplied to critical community infrastructure such as hospitals, water and sewage pumps, shopping centres, etc., as per arrangements with the Local Disaster Management Group (LDMG).
- Ergon Energy is mobilising resources quickly and we are proposing to reduce that timeframe by connecting a number of small communities such as Byfield, Ogmoo, Clareview and St Lawrence by generators this week, and also to progressively supply rural customers located at the end of badly damaged feeders with generators. This strategy means that we should have all customers supplied in just over one more week.
- The current restoration timeframe is quite aggressive as normally this degree of network rebuild would take approximately two or more weeks. The main risks to this strategy include weather and access issues which have the potential to impact restoration operations.
- Some customers will require electrical contractors to complete repairs to their installations before it will be safe for Ergon Energy to reconnect them. Where there is significant damage some individual customers may not be connected for some time until those individual properties are able to be reconnected. We are sharing this requirement via traditional and social media networks.
- Generation has been supplied to critical community infrastructure such as hospitals, water and sewage pumps, shopping centres, etc. as per arrangements with the Local Disaster Management Group (LDMG).

# Disaster Situation Report



There is a generation strategy in place for smaller communities and crews have commenced generator connections in Byfield and from Tuesday will work to identify and connect additional sewerage, critical infrastructure sites and schools within the Rockhampton region. Crews are continuing work on generator connections at schools and communication sites.

- From Tuesday, Ergon Energy representatives will be sharing our restoration plan, speaking with customers and identifying possible generation solutions in Rockhampton areas such as Alton Downs, Stanwell, Wycarbah, Bouldercombe, Bajool and Marmor. In Livingstone, the following locations will also be visited: Byfield, Keppel Sands, Cawarral, Emu Park and Yeppoon.
- All priority one schools were connected on Monday, with the exception of Mount Morgan and Yeppoon.
- Ergon Energy has a presence at local disaster relief community points in the Rockhampton and Yeppoon areas, assisting customers.
- Safety messages are continuing to be rolled out through traditional and social media channels, emphasising solar PV system safety, use of generators, and engaging a licensed electrical contractor to complete a safety inspection if damage sustained to a premises. Customers can also access our Storm Centre site, which provides safety advice and updates, and the Outage Finder, via [www.ergon.com.au](http://www.ergon.com.au)

## Overview – key activities last 24 hours:

- The LDMG has provided a list of priority schools for us to reconnect or provide generation to and a plan is being put in place to achieve this.
- The Tanby, Lakes Creek and Mount Morgan sub-stations have been connected. This will assist with restoring power supply to these communities.
- Power has been restored to our Richardson Road depot in Rockhampton and Operations Control Centre employees will be returning to work.
- Crews have been working in the Gracemere area with a priority to get power back to the feeder that supplies the supermarket to provide access to food supplies.
- Master Electricians Australia is working with Ergon Energy and has opened a hotline for home owners affected by TC Marcia. The hotline number is 1300 889 198 and will connect them with the nearest available contractor. Ergon Energy has shared this information via traditional and social media channels, alongside our safety messaging advising customers engage a licensed electrical contractor for a safety inspection, if required.
- We have placed a temporary stop on disconnections, meter reading, debt collection and billing to the customers in the most heavily impacted areas. We will be pulling all bills and reminder notices (including overdue, disconnection, final notices and advice) scheduled to be posted today for customers located in the affected areas of Biloela, Gracemere, Rockhampton and Yeppoon. We are working to also have security deposit letters included.
- There will be no meter reads in the Biloela, Gracemere, Rockhampton and Yeppoon areas at this point in time as they have no access. We will be reassessing the situation later in the week.
- We will be working one-on-one with our hardship customers in the impacted areas to reassess individual payment plans.
- We have put a hold on 8,129 finalised accounts in the affected area that are currently with the debt collectors for follow up.
- Since the TC Marcia event commenced, approx. 20,338 calls have been received through the Faults IVR, with close to 75 per cent satisfied with the message provided. Of these, 14,275 calls have come from the impact zone.
- Employees in the Customer Solution Centres in Rockhampton and Townsville have been offered employee assistance program (EAP) support in relation to their personal situation in the impact zone (Rockhampton) and their exposure to an increasing number of interactions with customers in disastrous

# Disaster Situation Report



personal circumstances.

## Key Operations or Activities (– restoration timeframe)

- An overview of our restoration focus from tomorrow, Tuesday 24 February (based on our plan) is – **For Rockhampton, Mount Morgan, Gracemere, Pandoin and west to Ogmoo, Glenmore and Canning, Frenchville, Berserker and Lakes Creek...**
- 3,200 customers in the Mount Morgan and Gracemere townships expected to be restored Monday and Tuesday.
- 5,500 rural customers restored from Wednesday through to Tuesday (3 March)
- 100 community customers restored by generation (e.g. St Lawrence, Ogmoo), scoping in progress, community engagement and resupply in next seven days.
- 2,700 customers in the Wandal and Agnes Street feeders are expected to be restored on Monday and Tuesday.
- 3,500 customers, the balance supplied from the Glenmore substation planned to be restored Tuesday to Friday.
- 2,500 customers, the balance supplied from the Canning substation planned to be restored Tuesday to Friday.
- 2,100 customers from the Frenchville Road, Farm Street and Aquatic Place feeders largely completing the underground supply and areas prepared on Sunday are expected to be supplied on Monday and Tuesday.
- 4,000 customers remaining off supply from the Frenchville substation will be completed from Tuesday to Thursday.
- 4,400 customers remaining off supply on the Berserker substation will be completed from Tuesday starting with completing the Aquatic Place feeder and Clifton Street feeder and finishing on Friday.
- 2,800 customers off supply on the Lakes Creek substation will start seeing restoration on the badly hit section on the Lakes Creek and Sleipner Road feeders on Wednesday with the rest of the area starting on Thursday and completing on the weekend.
- 1,000 customers on the McLaughlin Street and Norman Road feeders will be connected on Wednesday
- 2,200 customers on the Yaamba Road and Alexandra Street feeders start connection on Wednesday and complete on the weekend.
- For Depot Hill near the Rockhampton CBD and south to the rural areas towards Raglan and Port Alma, these 2,000 customers will start being reconnected from Thursday and will be completed by the weekend.

## For Yeppoon region including Emu Park, Cooe Bay through Yeppoon and up to Byfield national park...

- 4,700 customers in the more urban areas on the coast from Emu Park to North Yeppoon are expected to be returned to supply from today to Wednesday.
- 8,100 customers in the balance of the urban areas including the older areas where there is more damage plus the rurals to the north and east will be targeted from Wednesday and completed by the end of the week end.
- Byfield and some rural customers on very badly damaged feeder sections will be progressively supplied by generation during the week with all targeted for connection from generation by the end of the week end. Scoping is underway to provide generation to Byfield today.

## For Callide Curtis region, Biloela, Gladstone, Miriam Vale, and Monto areas...

- All customers remaining off supply are due to access issues. Almost half of these have been restored on Monday, 23/02/2015 and the remainder will be restored once access has been gained. It is expected that most of these customers will be connected by this Wednesday.



# Disaster Situation Report



**Other:** (additional information on workforce matters, safety, generation,)

## **Workforce matters**

- We will have well over 800 field employees involved in the response effort and on the ground on Tuesday, including support from Energex.
- Local crews have already been supplemented by crews from Bundaberg, Mackay, Cairns, Mareeba, Atherton and Tully.
- We are finalising the logistics and accommodation issues in line with the influx of crews, with generation to key sites making this possible. Mains supply has also been restored to the Mercure Inn, Yeppoon.
- Ergon Energy has a Memorandum of Understanding (MOU) with Energex and the NSW networks to provide field resources. We have also received offers of field resource support from NSW and Tasmania.

## **Generation**

- Our local generation connection priorities are sewerage and water facilities, priority one schools (as directed by LDMG), communication facilities, and community infrastructure (shopping centres, ATMs, etc.).
- A total of 18 generators (4,880kVA) are running in Rockhampton and Yeppoon. We currently have 69,700kVA of generation (567 units) available to us across the state with the capacity to increase the amount of mobile generation significantly further from interstate suppliers if required. Sites include -
  - Tanby Substation
  - Yeppoon Substation
  - Ergon Depot Richardson Road
  - St Ursulas College, Queen Street, Yeppoon
  - Pandoin Substation, Rockhampton
  - Parkhurst Substation, Rockhampton
  - Rockhampton Showgrounds, Exhibition Road
  - Kingle Street Jardine Park Sewerage Plant Rockhampton
  - Frenchville Substation
  - Arthur Street Sewerage Plant Rockhampton
  - Water Pump Norman Gardens, Norman Road, Rockhampton
  - Barrage Council Water Intake, Macallister Street Rockhampton
  - Army Base Rockhampton, Western Street
  - Ergon Depot Yeppoon, 22 McBean Street
  - LSC Booster Pump, Ramsay Creek Road Parkhurst, Rockhampton
  - Rosslyn Bay Resort, Breakwater Drive, Yeppoon
  - Sewerage Pump and Water Plant, 2 houses at Gracemere, Old Capricorn Highway
  - Sewerage Treatment Plant No. 2 Goodsall Street Rockhampton
  - Sewerage Treatment Plant, Goodsall Street Rockhampton
  - Yeppoon State High School, Rawlings Street
  - Rockhampton Special School, 110 houses, and service station, Dean Street, Rockhampton

## **Customer Solution Centres (CSC)**

- Call volumes are being managed. With communications limited throughout the community call volumes are lower than anticipated. We are anticipating calls volumes to increase as customers begin to see 'neighbouring' areas with power restored and we work through our restoration plan.
- We have attempted to contact all life support customers in the impact zone. If the attempt was unsuccessful, an SMS message was sent and we will attempt to contact again. If they require power for medical reasons we are advising them to enact their emergency medical plan.



# Disaster Situation Report



- Contact is being maintained with key local stakeholders.
- Although we are still seeing the appreciation from customers for all the hard work being put in, there are more and more requests for specific area restoration information. Our restoration plan is now published and this sentiment should ease.
- Customers are being urged to call only if they have an emergency situation to report, or information that can assist with the restoration effort, such as wires down. As restoration times become available they will be published on the Ergon Energy Outage Finder at [www.ergon.com.au](http://www.ergon.com.au).
- To date, over 1,900 calls have been received from the public reporting lines down and life threatening infrastructure. This is indicative of significant widespread damage being identified and are our first priority.

## Summary of Issues/ difficulties:

- There have been reports of customers moving downed wires. Any media must advise customers to stay away from fallen powerlines, assume all wires are live and report them immediately to triple zero (000).
- Any media should direct customers in Ergon Energy's Distribution Authority area to **contact 13 22 96 to report faults and triple zero (000) for life threatening situations.**

**Next Planned Update:** SitRep 20 at 8am Tuesday, 24 February 2015

## Contacts:

Michael Dart  
Anthony Hamill  
Rhonda Dumaresq

NR

# Disaster Situation Report



**Disaster Event:** TC Marcia  
**Date/time:** 7pm Monday, 23 February 2015  
**SitRep Number:** 19

## Current Status:

- Ergon Energy has **43,100 customers** without power as a result of Tropical Cyclone Marcia. The peak number of customers without power for this event was 63,700 at 6:00am on Saturday 21 February.
- We have restored supply to a further 1859 customers this afternoon, taking the total number of customers restored today to 2819.
- In Rockhampton 2380 customers have supply restored, with another 281 in Biloela, and all but 7 customers in Gladstone have supply restored.

Depot	Premises Out	Number of Premises usually connected	% of Premises Out
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# Disaster Situation Report



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# Disaster Situation Report



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- Byfield and some rural customers on very badly damaged feeder sections will be progressively supplied by generation during the week with all targeted for connection from generation by the end of the week end. Scoping is underway to provide generation to Byfield today.

## **For Callide Curtis region, Biloela, Gladstone, Miriam Vale, and Monto areas...**

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# Disaster Situation Report



**Other:** (additional information on workforce matters, safety, generation,)

## **Workforce matters**

- We will have well over 800 field employees involved in the response effort and on the ground on Tuesday, including support from Energex.
- Local crews have already been supplemented by crews from Bundaberg, Mackay, Cairns, Mareeba, Atherton and Tully.
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- Our local generation connection priorities are sewerage and water facilities, priority one schools (as directed by LDMG), communication facilities, and community infrastructure (shopping centres, ATMs, etc.).
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  - Parkhurst Substation, Rockhampton
  - Rockhampton Showgrounds, Exhibition Road
  - Kingle Street Jardine Park Sewerage Plant Rockhampton
  - Frenchville Substation
  - Arthur Street Sewerage Plant Rockhampton
  - Water Pump Norman Gardens, Norman Road, Rockhampton
  - Barrage Council Water Intake, Macallister Street Rockhampton
  - Army Base Rockhampton, Western Street
  - Ergon Depot Yeppoon, 22 McBean Street
  - LSC Booster Pump, Ramsay Creek Road Parkhurst, Rockhampton
  - Rosslyn Bay Resort, Breakwater Drive, Yeppoon
  - Sewerage Pump and Water Plant, 2 houses at Gracemere, Old Capricorn Highway
  - Sewerage Treatment Plant No. 2 Goodsall Street Rockhampton
  - Sewerage Treatment Plant, Goodsall Street Rockhampton
  - Yeppoon State High School, Rawlings Street
  - Rockhampton Special School, 110 houses, and service station, Dean Street, Rockhampton

## **Customer Solution Centres (CSC)**

- Call volumes are being managed. With communications limited throughout the community call volumes are lower than anticipated. We are anticipating call volumes to increase as customers begin to see 'neighbouring' areas with power restored and we work through our restoration plan.
- We have attempted to contact all life support customers in the impact zone. If the attempt was unsuccessful, an SMS message was sent and we will attempt to contact again. If they require power for medical reasons we are advising them to enact their emergency medical plan.

# Disaster Situation Report



- Contact is being maintained with key local stakeholders.
- Although we are still seeing the appreciation from customers for all the hard work being put in, there are more and more requests for specific area restoration information. Our restoration plan is now published and this sentiment should ease.
- Customers are being urged to call only if they have an emergency situation to report, or information that can assist with the restoration effort, such as wires down. As restoration times become available they will be published on the Ergon Energy Outage Finder at [www.ergon.com.au](http://www.ergon.com.au).
- To date, over 1,900 calls have been received from the public reporting lines down and life threatening infrastructure. This is indicative of significant widespread damage being identified and are our first priority.

## Summary of Issues/ difficulties:

- There have been reports of customers moving downed wires. Any media must advise customers to stay away from fallen powerlines, assume all wires are live and report them immediately to triple zero (000).
- Any media should direct customers in Ergon Energy's Distribution Authority area to **contact 13 22 96 to report faults and triple zero (000) for life threatening situations.**

**Next Planned Update:** SitRep 20 at 8am Tuesday, 24 February 2015

## Contacts:

Michael Dart  
Anthony Hamill  
Rhonda Dumaresq

NR

# Restoration Plan TC Marcia - DRAFT



As of 12 noon Monday, 23 February <sup>1</sup>

## Our Plan –

Ergon Energy is committed to supplying electricity to communities impacted by Tropical Cyclone (TC) Marcia as soon as it is safe to do so, as part of community recovery efforts. Our proposal for a timeframe for the complete restoration of all customers is that by next Tuesday (3 March) both Rockhampton and Yeppoon customers will be restored with grid supply and the small rural community customers will be on generation supply, while the rural low voltage feeder damage is repaired or rebuilt. Grid supply in some areas has already been restored. Generation has been supplied to critical community infrastructure such as hospitals, water and sewage pumps, shopping centres, etc., as per arrangements with the Local Disaster Management Group (LDMG).

Ergon Energy currently has around 46,000 customers without power as a result of TC Marcia. The peak number of customers without power for this event was 63,700 at 6:00am on Saturday, 21 February 2015. Over 28 per cent of customers have been restored to date.

For an event of this type it would normally take up to two weeks to complete restoration of supply. Ergon Energy is mobilising resources quickly and we are proposing to reduce that timeframe by connecting a number of small communities such as Byfield, Ogmoo, Clareview and St Lawrence by generators this week, and also to progressively supply rural customers located at the end of badly damaged feeders with generators. This strategy means that we should have all customers supplied in just over one more week. There are a number of risks with this timing, largely around access including waters coming in from the western rivers and the possibility of further heavy rain.

With this strategy, after final customer restoration, there will be large construction and lines crews remaining mainly in the rural areas to complete the rebuilding of some extensive lengths of feeder (for example the feeders to Byfield and Ogmoo).

Some customers will require electrical contractors to complete repairs to their installations before it will be safe for Ergon Energy to reconnect them. Where there is significant damage some individual customers may not be connected for some time until those individual properties are able to be reconnected.

<sup>1</sup> The main risk to this strategy includes weather and access issues which have the potential to impact restoration operations. This plan will be further reviewed as assessments continue.

# Restoration Plan TC Marcia - DRAFT



**ROCKHAMPTON REGION** - Covers from Ogmoo, St Lawrence in the north to Mount Morgan in the west and Raglan in the south

**Total Customers 40,000**

**Customers connected 5,000**

**Customers off supply 35,000 as at evening 22/02/2015**

**Restoration strategy for (1) Rural West and North of Rockhampton - Customers off Supply 8,800 Mt Morgan/Gracemere/Pandoin and Rurals to west and north to Ogmoo**

- 3,200 customers in the Mount Morgan and Gracemere towns expected to be restored Monday and Tuesday.
- 5,500 rural customers restored from Wednesday through to Tuesday (3 March)
- 100 community customers restored by generation (e.g. St Lawrence, Ogmoo), scoping in progress, community engagement and resupply in next seven days.

## Issues

The restoration time for the rural areas is at risk due to the extreme damage to lines such as the Northern line, possibility of more work needed to restore infrastructure across the flood plains to the west of Rockhampton, delays from waters coming down the western rivers that will be in these areas by the time we are planning to be finished, and any future material rain fall impact on access.

**Restoration strategy for (2) Urban North West of Rockhampton -Customers off Supply 8,700 Glenmore and Canning**

- 2,700 customers in the Wandal and Agnes St feeders are expected to be restored on Monday and Tuesday
- 3,500 customers, the balance supplied from the Glenmore substation planned to be restored Tuesday to Friday
- 2,500 customers, the balance supplied from the Canning substation planned to be restored Tuesday to Friday

## Issues

This area includes a suburb on the hill in South Rockhampton that was more heavily impacted by vegetation damage

**Restoration strategy for (3) Eastern Urban Rockhampton - Customers off Supply 12,300 Frenchville, Berserker and Lakes Creek**

- 2,100 customers from the Frenchville Road, Farm St and Aquatic Place feeders largely completing the underground supply and areas prepared on Sunday are expected to be supplied on Monday and Tuesday
- 4,000 customers remaining off supply from the Frenchville substation will be completed from Tuesday to Thursday



# Restoration Plan TC Marcia - DRAFT



- 4,400 customers remaining off supply on the Berserker substation will be completed from Tuesday starting with completing the Aquatic Place feeder and Clifton Street feeder and finishing on Friday
- 2,800 customers off supply on the Lakes Creek substation will start seeing restoration on the badly hit section on the Lakes Creek and Sleipner Road feeders on Wednesday with the rest of the area starting on Thursday and completing on the weekend

## **Restoration strategy for (4) North East Urban Rockhampton - Customers off supply 3,300 Includes the Industrial and residential areas**

- 1,000 customers on the McLaughlin St and Norman road feeders will be connected on Wednesday
- 2,200 customers on the Yaamba Road and Alexandra St feeders start connection on Wednesday and complete on the weekend

## **Restoration strategy for (5) South West Rockhampton- Customers off Supply 2,000 Area includes from Depot Hill near the CBD out to the highway and south the rural areas towards Raglan and Port Alma**

- 2,000 Customers - all customers will start being reconnected from Thursday and will be completed by the week end.

### **Issues**

This area also crosses flood plain areas and will have similar risks to the first area above.

**YEPPOON REGION** – Covers customers from Emu Park and Cooee Bay through Yeppoon and up to Byfield national park.

**Total Customers 14,000**

**Customers connected 1,200**

**Customers remaining off supply 12,800 as at evening 22/02/2015**

### **Restoration strategy**

- 4,700 customers in the more urban areas on the coast from Emu Park to North Yeppoon are expected to be returned to supply from today to Wednesday.
- 8,100 customers in the balance of the urban areas including the older areas where there is more damage plus the rurals to the north and east will be targeted from Wednesday and completed by the end of the week end.
- Byfield and some rural customers on very badly damaged feeder sections will be progressively supplied by generation during the week with all targeted for connection from generation by the end of the week end. Scoping is underway to provide generation to Byfield today.

### **Issues**

# Restoration Plan TC Marcia - DRAFT



There are some very badly damaged feeder sections with high levels of vegetation damage. While work packages have been well assessed there is still a reasonable possibility that any adverse weather will cause some delays.

**CALLIDE CURTIS REGION** - Covers only remaining rural with access issues in the Biloela, Gladstone, Miriam Vale, Monto areas.

**Total Customers in remaining areas 37,000**

**Customers connected 35,500**

**Customers remaining off supply 1,500 as at evening 22/02/2015**

## **Restoration strategy**

- All customers remaining off supply are due to access issues. Almost half of these have been restored this morning (Monday, 23/02/2015) and the remainder will be restored once access has been gained. It is expected that most of these customers will be connected by this Wednesday.

## **Issues**

While helicopters have been used to achieve reconnection for many other rural customers in this area, these remaining customers need road access and heavier equipment to complete the works. A small work force will be retained in the region for the next couple of days to complete these works when access is achieved.

## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 7pm 23/02/15**

### Period Covered

7pm, Monday, 23 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 7pm, Monday 23 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Flood level forecasts are provided by the Bureau of Meteorology.

Water supply scheme	Storage	Full capacity	(ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	129,411	100% (Gates closed)	Any minor inflows will be released via the dam's cone valve.	- EAP DEACTIVATED - no infrastructure related issues identified - Staff are on site and undertaking post event dam inspections.
	Kroombit Dam (fixed crest dam)	14,600	14,885	102% (spilling)	- Inflows receding - Currently discharging 1,663 ML/d (20 cumecs)	- EAP ACTIVATED – Stage 1 - Staff on site and monitoring the dam and undertaking twice daily inspections. - Banana Shire Council LDMG is on STAND UP. - SunWater continues to liaise with the LDMG.
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	90,047	102% (spilling)	- Inflows receding - Currently discharging 1,284 ML/d (15 cumecs)	- EAP ACTIVATED – Stage 1 - Both operators are on site and monitoring the dam. - North Burnett Regional Council LDMG is at STAND UP - SunWater continues to liaise with the LDMG



Bundaberg	Fred Haigh Dam (fixed crest)	562,000	585,837	104.3% (spilling)	<ul style="list-style-type: none"> <li>- inflows are rising slowly</li> <li>- Currently discharging 1,760 ML/d (20 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Operators on site and available.</li> <li>- Bundaberg Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the LDMG.</li> </ul>
	Paradise Dam (fixed crest)	300,000	368,987	122.7% (spilling)	<ul style="list-style-type: none"> <li>- Inflows have peaked and are decreasing</li> <li>- Overflow 149,991 ML/day or 1,736 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Operators on site and available.</li> <li>- The second peak at Paradise Dam occurred at 03:00am this morning, Monday 23/02/2015 and the lake level is now falling.</li> <li>- According to information provided by the BOM Inflows at Mt Lawless have peaked and are trending downward.</li> <li>- Minor local seepage downstream of the right abutment has now been identified as local run off and not considered to be of further concern.</li> <li>- Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP.</li> <li>- SunWater continues to liaise with the LDMG.</li> </ul>
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	175,409	106% (spilling)	<ul style="list-style-type: none"> <li>- inflows decreasing</li> <li>- overflow 6,183 ML/day or 71.56 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Operator on site and available.</li> <li>- North Burnett Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the LDMG</li> </ul>

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

**Key Operations or Activities – 24 hours to 1 month**

**Water:**

- SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.
- Extra resources from SunWater's other lines of business are on hand to assist, if required.
- Crews to be available or on standby for post event inspections and repairs.
- Storing Vehicles/plant undercover where possible.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Staff Impacts:**

- Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.
- Currently we have 2 reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.
- It is very clear there has been incredible dedication to duty from all involved in managing this event.

**Summary of Issues**

- Minor local seepage downstream of the right abutment of Paradise Dam has now been identified as local run off and not considered to be of further concern.
- Inflows in to Fred Haigh Dam continue to rise slowly.
- Inflows to all other dams are declining.
- SunWater continues to liaise with the relevant local disaster management groups whilst EAPs are active.
- SunWater has received several Media inquiries for interviews from Radio and TV. SunWater is liaising with the Water Supply Minister's office regarding a media release and interview requests.
- SunWater's General Manager for Bulk Water and Irrigation Systems is conducting a live-to-air interview with David Curnow from ABC Evenings at 7:10pm this evening.
- SunWater has prepared a media release on Callide Dam, in consultation with the Minister's office. This release is ready to be issued as / when needed.

**Next Planned Update:** 3am, Tuesday 24 February 2015 (or as required)

## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 3am 24/02/15**

### Period Covered

3am, Tuesday, 24 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 3am, Tuesday 24 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Flood level forecasts are provided by the Bureau of Meteorology.

Water supply scheme	Storage	Full capacity	(ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	129,579	100% (Gates closed)	Minor inflows will be released via the dam's cone valve.	- <b>EAP DEACTIVATED</b> - no infrastructure related issues identified - Staff are on site and undertaking post event dam inspections.
	Kroombit Dam (fixed crest dam)	14,600	14,877	101.9% (spilling)	- Inflows receding - Currently discharging 1,600 ML/d (18.5 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Staff on site and monitoring the dam and undertaking twice daily inspections. - Banana Shire Council LDMG is on STAND UP. - SunWater continues to liaise with the LDMG.
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	90,047	101.6% (spilling)	- Inflows receding - Currently discharging 1,058 ML/d (12 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Both operators are on site and monitoring the dam. - North Burnett Regional Council LDMG is at STAND UP - SunWater continues to liaise with the LDMG



Bundaberg	Fred Haigh Dam (fixed crest)	562,000	585,782	104.3% (spilling)	- inflows are steady - Currently discharging 1,754 ML/d (20 cumecs)	- <b>EAP ACTIVATED</b> – Stage 2 - Operators on site and available. - Bundaberg Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG.
	Paradise Dam (fixed crest)	300,000	357,924	119% (spilling)	- Inflows decreasing - Overflow 115,424 ML/day or 1,336 cumecs	- <b>EAP ACTIVATED</b> – Stage 2 - Operators on site and available. - The second peak at Paradise Dam occurred at 03:00am this morning, Monday 23/02/2015 and the lake level is now falling. - Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP. - SunWater continues to liaise with the LDMG.
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	175,409	106% (spilling)	- inflows decreasing - overflow 6,183 ML/day or 71.56 cumecs	- <b>EAP ACTIVATED</b> – Stage 2 - Operator on site and available. - North Burnett Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

**Key Operations or Activities – 24 hours to 1 month**

**Water:**

- SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.
- Extra resources from SunWater's other lines of business are on hand to assist, if required.
- Crews to be available or on standby for post event inspections and repairs.
- Storing Vehicles/plant undercover where possible.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.



<p><b>Electricity:</b> (generation capacity, transmission and distribution)</p> <p>Not applicable.</p>
<p><b>Staff Impacts:</b></p> <ul style="list-style-type: none"> <li>• Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.</li> <li>• Currently we have 2 reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.</li> <li>• It is very clear there has been incredible dedication to duty from all involved in managing this event.</li> </ul>
<p><b>Summary of Issues</b></p> <ul style="list-style-type: none"> <li>• Inflows in to Fred Haigh Dam have steadied.</li> <li>• Inflows to all other dams are declining.</li> <li>• SunWater continues to liaise with the relevant local disaster management groups whilst EAPs are active.</li> <li>• SunWater understands the Government will undertake a review of the operation of Callide Dam during Tropical Cyclone Marcia and will fully participate in all aspects of the review.</li> </ul>
<p><b>Next Planned Update:</b> 9am, Tuesday 24 February 2015 (or as required)</p>

Subject: ^\_DEWS^\_ SitRep Cyclone Nathan 6:30 pm 190315

From: Olga.Kakourakis@sunwater.com.au

To: emergency@dews.qld.gov.au; sdcc@qfes.qld.gov.au; media@dnrm.qld.gov.au; sdccdews1@qfes.qld.gov.au; Mark.bailey@ministerial.qld.gov.au; dan.hunt@dews.qld.gov.au; ken.sedgwick@dews.qld.gov.au; bob.reilly@dews.qld.gov.au; bob.macdonald@ministerial.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; peter.allen@dews.qld.gov.au; jennifer.lawrence@dews.qld.gov.au; bob [redacted] Sch 4 CTPI; sdccdews1@qfes.qld.gov.au

Cc: executivemanagementcommittee@sunwater.com.au; Rob.Keogh@sunwater.com.au; James.Stuart@sunwater.com.au; EEC.North@sunwater.com.au; Media@Sunwater.com.au

Date: Thursday, 19 March 2015, 6:43:31 pm AEST

Please find attached SunWater update regarding TC Nathan.

The next update will be at 3 am if the situation changes.

Regards

Olga

**Olga Kakourakis**

Manager Corporate Relations & Communications  
SunWater Limited | Brisbane

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Doc#1696183 - DEWS SitRep Cyclone Nathan 630 pm 190315.DOC  
268kB

Released under RTI Act - TMR

# Request for Information

## DEWS DISASTER MANAGEMENT SITREP

<b>SitRep Time: 6:30pm 19/03/15</b>
<b>Current Status of Activations</b> SunWater is closely monitoring the path and rainfall of Tropical Cyclone Nathan (Category 3), estimated to be within 140 kilometres east of Cape Flattery and 175 kilometres east North east of Cooktown, and moving west at approximately 12 kilometres per hour.
<b>Situational Overview – key activities or events last 24-48 hours:</b> (what has happened since last sitrep/notification)
<p><b>SunWater Dams:</b></p> <p>Two referable SunWater dams with catchments located within the Tropical Cyclone Nathan predicated path as at 6:30pm, Thursday, 19 March 2015 are detailed below.</p> <p>Preparations are being made for a possible spill event at Tinaroo Falls Dam based on forecast rainfall. During a spill event SunWater staff liaise with the LDMG. The LDMG provide potentially impacted communities with flood advices in conjunction with the BOM.</p> <p>It is important to note that the two SunWater dams listed below do not provide for active flood mitigation management. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows. Neither of the dams are gated, they have fixed crest spillways.</p>

Water supply scheme	Storage	Full capacity	(ML)	%	Current storage Inflows/ Discharges	Comments
Mareeba-Dimbulah	<b>Tinaroo Falls Dam</b> <ul style="list-style-type: none"> <li>Near Atherton</li> <li>fixed crest dam</li> </ul>	438,900	397,814	90.7%	- inflows being received into the dam	- EAP NOT ACTIVATED (preparing for a spill event based on forecast rainfall)
Burdekin Haughton	<b>Burdekin Falls Dam</b> <ul style="list-style-type: none"> <li>South west of Proserpine near Ravenswood</li> <li>fixed crest dam</li> </ul>	1,860,000	1,724,907	92.0%	- dam levels currently decreasing due to no inflows and releases being made for irrigation	- EAP NOT ACTIVATED

<b>Ross River Dam:</b> <ul style="list-style-type: none"> <li>Ross River Dam, near Townsville, is owned by Townsville City Council and operated by SunWater under an Operations and Maintenance contract. Ross River Dam is a Flood Mitigation Dam and is a gated dam.</li> <li>Townsville City Council is responsible for providing official updates on Ross River Dam through the Local Disaster Management Group.</li> <li>The Townsville City Council contact for Ross River Dam is Rob Hunt – (07) 4727 8791 or <span style="border: 1px solid red; padding: 0 5px;">NR</span></li> </ul>
<b>Key Operations or Activities – 24 hours to 1 month</b>
<b>Water:</b> <ul style="list-style-type: none"> <li>No current issues</li> </ul>
<b>Electricity: (generation capacity, transmission and distribution)</b> <ul style="list-style-type: none"> <li>The Hydro Electricity plant at Tinaroo Falls Dam is currently not operating</li> </ul>
<b>Staff Impacts:</b> <ul style="list-style-type: none"> <li>Nil</li> </ul>
<b>Summary of Issues</b> <ul style="list-style-type: none"> <li>SunWater will continue to monitor all inflows into the above mentioned dam catchment zones and based on available information, operate the dam/s in line with approved operating procedures and relevant emergency action plans where activated.</li> </ul>
<b>Next Planned Update:</b> <ul style="list-style-type: none"> <li>3am 20/03/15 if the situation changes</li> </ul>

# Disaster Situation Report



**Disaster Event:** TC Marcia  
**Date/time:** 2:00pm Sunday 22 February 2015  
**SitRep Number:** 14

## Current Status:

Ergon Energy has approximately 52, 800 customers off as a result of TC Marcia. We have restored almost 8000 customers since this time yesterday.

Depot	Prem Out	Total Prefs usually connected	% of Prefs Out
ROCKHAMPTON	37,069	40,195	92.20%
YEPPOON	13,527	13,527	100.00%
BILOELA	1,273	6,013	21.20%
GLADSTONE	718	25,567	2.80%
MIRIAM VALE	205	4,020	5.10%
MONTO	10	1,847	0.50%
Total	52,809	91,169	

- We now expect to be below 2000 customers off supply in the Gladstone/Biloela region by tonight.
- The township of Biloela has been restored. Surrounding small communities are still without supply. The township of Monto has been restored. Surrounding communities are mostly with supply. The majority of the Gladstone area has been restored. The indigenous community of Woorabinda has been restored.
- For Rockhampton and Yeppoon, we have focussed on critical infrastructure in line with LDMG requests specifically in relation to water, sewage, hospitals, aged care facility (Capricorn retirement village) major customers, shopping centres, Shopping Fair Stockland, North Side Plaza, Rockhampton CBD, Gladstone Road, atms, the Prison and now schools. We are also focussed on supplying accommodation in order to accommodate crews.
- We have found numerous faults on the network today. Crews have been briefed this morning and are on the road to make repairs in Rockhampton, Yeppoon and surrounding areas. Still some focus on life threatening calls. Local crews have been supplemented by crews in Bundaberg and Mackay. Energex crews are travelling from Brisbane.
- We are working with Caltex to have supply at their main storage site and they are organising generation to their sites.
- We do not expect large customer numbers to be restored today but expect to have the sub transmission predominantly restored and focus on distribution.
- Scoping deployment generation into smaller communities such as Marlborough, St Lawrence, Ogmoo and Byfield.
- Safety messages are continuing to be rolled out through traditional and social media channels, emphasising downed wires and the need to report life threatening situations, with additional messaging for solar PV panels and generators. Customers can also access our Storm Centre site, which is provides safety advice and updates, and the Outage Finder, via [www.ergon.com.au](http://www.ergon.com.au)
- Crews are in Mt Morgan today attempting restoration of sub transmission and then the town feeder.
- Crews are working in the Gracemere area today with a priority to get power back to the feeder that supplies the supermarket to provide access to food supplies
- Over **1,900** lines were reported as down and attending to life threatening calls in the hardest hit areas

# Disaster Situation Report



remains are a priority. These are being cleared as a priority.

- By Sunday afternoon, resupply to the entire Rockhampton/Yeppoon sub-transmission network is expected to have been achieved. With the sub-transmission restoration strategy mostly complete, our distribution network restoration strategy is worked through from the damage assessments completed last night and today. Based on preliminary work on this strategy, resource requirements have been increased from an initial 500 field staff to over 800 field operatives. We are currently working through the logistics and accommodation issues associated with bringing these staff into the Rockhampton/Yeppoon region.

## Overview – key activities last 24 hours:

### CAPRICORNIA (YEPPOON/ROCKHAMPTON)

- Ergon Energy has commenced power restoration in the Rockhampton region. We have been working with the LDMG in Rockhampton to target the restoration of priority sites:
  - Rockhampton Base, Hillcrest Hospital, and Mater Hospital have had power restored.
  - Yeppoon Hospital is operating on their own generation. The feeder to the hospital has been patrolled and the zone substation is to be re-energised today when mains supply to the hospital can be restored.
  - The Water Treatment Plant for Rockhampton and Yeppoon, which supplies to the region, now has power.
  - Capricorn Highway, Parkhurst, Jardine Park sewerage treatment and Norman Gardens will be supplied by generation today for water pumping.
  - The Parmalat Milk Factory has supply
  - Other critical sites restored:
    - Rockhampton CBD
    - Gladstone Road
    - Shopping Fair Stockland
    - North Side Plaza
    - Prison
  - Other sites prioritised by the LDMG are being restored tonight.
- Support is being provided to Telstra and Optus to restore critical communications sites with generation / restoration advice.
- Crews have been on the ground in Yeppoon all day investigating and responding to reports of lines down. They are making preparations to connect supply, where safe to do so, as the subtransmission supply is restored. We have been focusing generation efforts on critical and emergency, and community infrastructure (ATM's, shops, pharmacies).

### GREATER GLADSTONE AREA

- Most of Gladstone town area is now has supply. Restoration will continue in the rural areas, with helicopters being used today to patrol the network.
- Most of Biloela and Monto area has been restored.
- The Moura and Theodore areas are largely restored (pockets remain).
- We have restored supply in the community of Woorabinda.

## Key Operations or Activities (– restoration timeframe)



# Disaster Situation Report



- Ergon Energy will continue to prioritise restoration of critical community infrastructure including hospitals, nursing homes, evacuation centres, police ambulance and fire brigade services, water pumping, sewerage plants and education facilities followed by large shopping centre complexes, small businesses and residential customers.
- Ergon Energy's response and power restoration timeframe is dependent on the cyclone intensity. Based on previous experience, this follows the general expectation that a category 4/5 event like TC Marcia could see full restoration take up to one month.
- Power restoration takes longer in hard to access sites, typically the smaller communities outside main population centres.

**Other:** (additional information on workforce matters, safety, generation,)

## Workforce matters

- Ergon Energy is moving towards having over 800 field employees available for the response effort. Crews are being brought in from other areas of the state to assist.
- Ergon Energy has a Memorandum of Understanding (MOU) with Energex and the NSW networks to provide field resources. This availability is being incorporated into our workforce deployment plans.

## Generation

- Local generation has started to be deployed. We have around 70,000kVA of generation (481 units) available across the state and the capacity to increase the amount of mobile generation significantly further from interstate suppliers if required. Our generation crews are in place and connecting sites (6 generation team members and 1 truck driver (transporting generators) from outside the region are working in Rockhampton).
- Generation:
  - 47 generators (including Ergon Generators) with a total capacity of approx. 13,000kVA are in the Rockhampton/Galdstone area
  - Generators totalling 800kVA are connected and running in Rockhampton for showgrounds for disaster response centre (LDMG), some hotels and food businesses.
  - Generation has been dispatched to Yeppoon to supply a shopping centre.
  - Ergon Energy has dispatched a 500kVA generator set to Woorabinda.
  - Our large Pegasus generation unit is ready for deployment from Townsville, with the Toowoomba-based unit now in Maryborough and ready for deployment.

## Contact Solution Centres (CSC)

- Call volumes are significant (over 5,000 calls yesterday) and continue increasing as customers begin their own recovery process and further locations are impacted by the weather system travelling south.
- Over 1,800 calls have been received from the public of lines down (up from 1,000 reported this morning) and life threatening calls. This is indicative of significant widespread vegetation and building debris damage being identified as more people getting out and about and reporting issues.
- Our 13 10 46 general enquiries number is advising customers that there may be extended wait times as a result of TC Marcia.
- Customer sentiment is encouraging but the community is seeking restoration timeframes in order to make personal arrangements. Being a community that has not experienced an event like this in recent times, we are seeking support to communicate the scale of challenge ahead in restoring supply to the worst impacted area.

# Disaster Situation Report



- Contact is being maintained with key local stakeholders.

## Summary of Issues/ difficulties:

- Any media should direct customers in the Ergon Energy Distribution Authority area to contact **13 22 96** to report faults and triple zero (000) for life threatening situations.

**Next Planned Update:** SitRep 15 at 8pm Sunday 22 February 2015

## Contacts:

Michael Dart

Anthony Hamill

Rhonda Dumaresq

NR

Released under RTI Act - TMR

## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 2pm 22/02/15**

### Period Covered

2pm, Sunday, 22 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 2pm, Sunday 22 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Flood level forecasts are provided by the Bureau of Meteorology.

Water supply scheme	Storage	Full capacity	(ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	131,442	101.8% (Gates open and discharging water from the dam)	- Inflows receding - Currently, two gates are open at 0.7 metres, discharging 25,930 ML/d (300 cumecs)	<ul style="list-style-type: none"> <li>- EAP ACTIVATED – Stage 1B</li> <li>- Staff are on site and monitoring the dam</li> <li>- Gates operating manually to lower the storage level to the reduced operating level of 215.50m – current level is 215.7</li> <li>- At this rate SunWater is expecting the gates to be closed by around 3pm this afternoon (22/02/15)</li> <li>- Callide Dam experienced a flood of record with the peak estimated to be greater than the 2013 flood of record.</li> <li>- The dam has performed as designed.</li> <li>- at 10:30pm Friday 20/02/15 approximately 298,000 ML/day (approx 3,500 cumecs) were flowing through</li> </ul>

						<p>the gates.</p> <ul style="list-style-type: none"> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- Banana Shire Council is providing community updates regarding flooding impacts and evacuations.</li> <li>- SunWater continues to liaise with the local disaster management group, however they have advised SunWater that they are now in recovery mode and require fewer updates regarding that status of flows through the dam.</li> </ul>
	Kroombit Dam (fixed crest dam)	14,600	15,098	103.4% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently discharging 3,364 ML/d (38.9 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Staff on site and monitoring the dam</li> <li>- Unable to contact operators currently due to limited mobile service</li> <li>- Peaked at 195,866 ML/d (2,267 cumecs) on Friday 20 Feb at 22:00 hrs</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	91,851	103.7% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently discharging 3,931 ML/d (45.5 cumecs).</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Peaked this morning</li> <li>- Both operators are on site and monitoring the dam.</li> <li>- North Burnett Regional Council LDMG is at STAND UP</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Bundaberg	Fred Haigh Dam (fixed crest)	562,000	580,793	103.3% (spilling)	<ul style="list-style-type: none"> <li>- inflows rising slowly</li> <li>- Currently discharging 1,237 ML/d (14.3 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 1</li> <li>- Operators on site and available.</li> <li>- Bundaberg Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster</li> </ul>

						management group
	Paradise Dam (fixed crest)	300,000	373076	124.2% (spilling)	<ul style="list-style-type: none"> <li>- Inflows increasing</li> <li>- Overflow 160,846 ML/day or 1,861 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED – Stage 1.</b></li> <li>- Operators on site and available.</li> <li>- SunWater expects inflows to rise and a second peak on Monday evening/Tuesday morning as flood waters from the upper catchment flow into Paradise Dam.</li> <li>- According to information provided by the BOM: the second peak at Paradise Dam is expected to be 3,200cumecs as compared to the recent peak of 2,300cumecs yesterday. This is compared to the record flood event in 2013 with a peak of 17,000 cumecs. This is still very much an estimate as the Mt Lawless gauging station upstream of Paradise Dam has not peaked yet.</li> <li>- Minor local seepage downstream of the right abutment has been identified that is not considered to be a concern but is being closely monitored in liaison with the Dam Safety Regulator.</li> <li>- Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management groups</li> </ul>
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	181,231	109.6% (spilling)	<ul style="list-style-type: none"> <li>- inflows decreasing</li> <li>- overflow 11,837</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED – Stage 2</b></li> <li>- Peaked around 2pm today</li> <li>- Operator on site and available.</li> <li>- Second operator available to pre-deploy or attend as required dependent on road conditions.</li> <li>- North Burnett Regional</li> </ul>

					ML/day or 137 cumecs	Council LDMG is at STAND UP. - SunWater continues to liaise with the local disaster management group
Barker Barambah	Bjelke-Petersen Dam (fixed crest dam)	134,900	67,632	50%		- Operators on site and available. - Likelihood of EAP activation appears <b>low</b> at this stage. - South Burnett Regional Council LDMG has not updated their position at this stage.
Boyne River & Tarong	Boondooma Dam (fixed crest)	204,200	150,623	73.8%		- Operator on site and available. - Back-up operator available and on standby. - Likelihood of EAP activation appears <b>low</b> at this stage. - South Burnett Regional Council has not updated their position at this stage & North Burnett Regional Council LDMG is at STAND UP.

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

**Key Operations or Activities – 24 hours to 1 month**

**Water:**

- SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.
- Extra resources from SunWater's other lines of business are on hand to assist, if required.
- Crews to be available or on standby for post event inspections and repairs.
- Storing Vehicles/plant undercover where possible.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.

**SunWater's Office Preparations**

- Generators were checked and tested.
- Yard walk around/clean up undertaken.
- All on-call personnel and supervisors will be available via phone.

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Staff Impacts:**

- Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.
- Currently we have 2 reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.
- It is very clear that there has been incredible dedication to duty from all involved in managing this event.

**Summary of Issues**

**CALLIDE DAM:**

- Gates operating manually with 2 gates currently open to lower the storage level to the reduced operating level of EL215.50m – current level is EL215.41 and the gates will close shortly, at this time the storage will rise back to the 215.5 and it is hoped that any further inflows will be passed through the cone valves without the need to reopen the gates
- At this rate SunWater is expecting the gates to be closed by around 3pm this afternoon (22/02/15).
- SunWater continues to liaise with the local disaster management group, however they have advised SunWater that they are now in recovery mode and require fewer updates regarding that status of flows through the dam.
- Community issues have been raised in the media centre on why releases were not made earlier and concerns regarding notifications. SunWater has provided responses to these and other frequently asked questions to the media as well as through social media. Copies of these were provided in previous SitRep updates.

**PARADISE DAM**

- SunWater expects inflows to rise and a second peak at Paradise Dam on Monday evening/Tuesday morning as flood waters from the upper catchment flow into Paradise Dam. According to information provided by the BOM:
  - o the second peak at Paradise Dam is expected to be 3,200cumecs as compared to the recent peak of 2,300cumecs.
  - o This is compared to the record flood event in 2013 with a peak of 17,000 cumecs.
  - o this is still very much an estimate as the Mt Lawless gauging station upstream of Paradise Dam has not peaked yet.
- Minor local seepage downstream of the right abutment has been identified that is not considered to be a concern but is being closely monitored in liaison with the Dam Safety Regulator.
- SunWater continues to liaise with the local disaster management groups.

**Next Planned Update:** 7:00pm, Sunday 22 February 2015 (or as required)



# DEPARTMENT OF ENERGY AND WATER SUPPLY SITREP



## Event:

Tropical Cyclone Marcia

## SitRep Number:

14

## Time period covered:

09:30 hrs 22/02/15 to 14:30 hrs  
22/02/2015

## Date:

22/02/15

## Distribution:

SDCC

## From:

Department of Energy and Water Supply (DEWS)

Phone: 3635 2380

Rod Cameron

Email: [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au)

## 1. Situation to date

- Callide Dam update: current level is EL215.41 and the gates will close shortly, at this time the storage will rise back to the 215.5 and it is hoped that any further inflows will be passed through the cone valves without the need to reopen the gates. At this rate SunWater is expecting the gates to be closed by around 3pm this afternoon (22/02/15).
- Paradise Dam: SunWater expects inflows to rise and a second peak at Paradise Dam on Monday evening/Tuesday morning as flood waters from the upper catchment flow into the Dam. The second peak at Paradise Dam is expected to be 3,200cumecs as compared to the recent peak of 2,300cumecs. Minor local seepage downstream of the right abutment has been identified that is not considered to be a concern but is being closely monitored in liaison with the Dam Safety Regulator.
- Update on Courier Mail's claim that Yeppoon could run out water: Ergon Energy has confirmed power has been restored to water treatment plant in Rockhampton which supplies Yeppoon.
- No further issues have been raised.

## 2. Key Activities - last 24/48 hours

### SunWater

- Refer to SunWater SitRep provided for 14:00hrs, 22/02/15.

### Seqwater

- Refer to Seqwater talking points provided at 14:00hrs 22/02/15. Seqwater has demobilised their Flood Operations Centre – all assets are performing effectively. The risk associated with this event of releases causing flooding from gated dams, or lack of potable water supply within South East Queensland, has subsided

### Ergon Energy

- Refer to Ergon Energy's Central Queensland Restoration Update - Sunday 22/02/15, 14:00hrs.

- Total of premises out at 14:00hrs 22/02/15 is 52,809 as per table below.

Network Area	Depot	Premises Out	Total Premises	% of Premises Out
Capricornia	ROCKHAMPTON	37,069	40,195	92.20%
Capricornia	YEPPOON	13,527	13,527	100.00%
Gladstone	BILOELA	1,273	6,013	21.20%
Gladstone	GLADSTONE	718	25,567	2.80%
Gladstone	MIRIAM VALE	205	4,020	5.10%
Gladstone	MONTO	10	1,847	0.50%
Total	Total	52,809	91,169	

#### Energex

- Power has been restored for 506 customers at Glenfern, Kilcoy, Mount Archer, Neurum, Royston, Sandy Creek, Stony Creek, Villeneuve, and Winya.

#### Caltex

- Majority of retail sites located in Rockhampton remain closed, with the exception of William Street. Caltex is sourcing generators to enable retail sites to be re-opened.

#### BP

- It is expected a generator will be on site at the BP Yamba Road Rockhampton petrol station by Sunday 22/02/15 p.m.

#### Powerlink, Stanwell and CS Energy

- No change from SitRep 13.

### **3. Key Activities - next 24 hours to 30 Days**

- No change from SitRep 13.

### **4. Key Issue(s) Requiring State Support**

- Nil.

<b>Prepared by:</b>	Rod Cameron DEWS (m. <span style="border: 1px solid red; padding: 0 5px;">NR</span> )	<b>Date/ Time:</b> 14:30hrs 22/02/15
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The next situation report will be issued at 19:30 hrs, 22/02/15.

- This is the final edition of Seqwater's WET WEATHER talking points for the severe weather event.
- With minimal rain forecast in the coming days and the risk to Seqwater operations reduced, Seqwater has stood down its Emergency Management Team and resumed normal operations.

## Current status of dams and water supply

### Weather situation and catchments

- The weather system has passed through Seqwater's operational area. Minimal rain is forecast in Seqwater's catchments in the coming days. For the latest information and warnings from Bureau of Meteorology: <http://www.bom.gov.au/qld/warnings/>

### Dams and water storage

- **No gate releases are being made from Wivenhoe or North Pine dams.**
- Seqwater's Flood Operations Centre was demobilised at 17:00 hours on Saturday, 21 February 2015. Seqwater continues 24/7 monitoring of all dam levels, rainfall and potential consequences of inflows into the dams across the region.
- Wivenhoe Dam is at 90.9%.
- North Pine Dam is at 89.5%.
- Releases continue to be made from Somerset Dam into Wivenhoe Dam to ensure that the flood storage compartment of Somerset Dam remains empty. These releases will continue through until approximately 1900 hours today (Sunday, 22 February 2015).
- The combined floodwater storage compartments in Wivenhoe Dam and Somerset Dam are fully available.
- A number of Seqwater's un-gated dams are currently spilling (see table below).
- The current drinking water supply capacity of the Grid Twelve is 93.9%, up 11.8% since Friday, 13 February 2015. This equates to almost 12 months of additional water supply for the region.
- The Grid Twelve makes up nearly 90% of South East Queensland's total water storage volume.
- The Grid Twelve comprises the 12 South East Queensland dams which contribute to the water supply system. These dams are Wivenhoe, Somerset, North Pine, Hinze, Baroon Pocket, Leslie Harrison, Ewen Maddock, Cooloolabin, Lake Kurwongbah (Sideling Creek Dam), Lake Macdonald, Little Nerang and Wappa.
- The Grid Twelve % Full is calculated by dividing the combined current capacity of the dams in the group by the combined full supply capacity.

### Water treatment

- All major water treatment plants are available, including at Mt Crosby.
- Raw water quality in the Brisbane River remains good.
- Treated water reservoirs have been filled. The reservoirs contain about two and a half day's supply of treated water.

- A number of small water treatment plants are offline, including Dayboro, Kenilworth and Jimna. All of those communities are being supplied from treated water reservoirs. Some of those supplies are being supplemented by water carting.
- These water treatment plants will return to normal operations over the coming week, once river levels reduce and the quality of treated water is confirmed.

## Outlook

- The rainfall forecast for the next 5 days across Seqwater's dam catchments is less than 5mm.
- Gate operations at Wivenhoe Dam and North Pine Dam are unlikely.
- Levels for Seqwater dams are updated on the Seqwater website every two hours.  
For the latest dam level information: <http://www.seqwater.com.au/water-supply/dam-levels>

Storage	Full Supply Capacity (ML)*	Current Capacity (ML)	% Full	Latest Observation	Comment
Atkinson Dam	30,401	9,410	31.0	22/02/2015 10:19AM	
Baroon Pocket Dam	61,000	56,091	92.0	22/02/2015 10:52AM	
Bill Gunn Dam	6,947	5,250	75.6	22/02/2015 09:22AM	
Borumba Dam	45,952	48,681	105.9	22/02/2015 11:25AM	Dam is spilling
Bromelton Dam	8,210	4,155	50.6	02/02/2015 05:56AM	
Cedar Pocket Dam	730	771	105.7	22/02/2015 11:40AM	Dam is spilling
Cooloolabin Dam	13,320	9,183	66.5	22/02/2015 08:30AM	
Enoggera Dam	4,567	5,331	116.7	22/02/2015 11:42AM	Dam is spilling
Ewen Maddock Dam	16,587	19,471	117.4	22/02/2015 11:35AM	Dam is spilling
Gold Creek Dam**	801	1,372	171.4	22/02/2015 11:45AM	Dam is spilling
Hinze Dam	310,730	292,484	94.1	22/02/2015 11:30AM	
Lake Clarendon Dam	24,276	9,218	38.0	22/02/2015 10:55AM	
Lake Macdonald	8,018	8,635	107.7	22/02/2015 11:46AM	Dam is spilling
Lake Manchester Dam	26,217	27,574	105.2	22/02/2015 11:42AM	Dam is spilling

Storage	Full Supply Capacity (ML)*	Current Capacity (ML)	% Full	Latest Observation	Comment
Leslie Harrison Dam**	13,206	15,093	114.3	22/02/2015 11:38AM	Dam is spilling
Little Nerang Dam	6,705	6,836	102.0	22/02/2015 11:22AM	Dam is spilling
Maroon Dam	44,319	44,320	100.0	22/02/2015 10:13AM	Dam is spilling
Moogerah Dam	83,765	78,637	93.9	22/02/2015 10:26AM	
Nindooibah Dam**	261	220	84.3	22/02/2015 11:47AM	
North Pine Dam**	191,271	171,257	89.5	22/02/2015 10:15AM	
Poona Dam	655	656	100.3	22/02/2015 06:54AM	Dam is spilling
Sideling Creek Dam	14,370	15,021	104.5	22/02/2015 11:11AM	Dam is spilling
Somerset Dam	379,849	394,381	103.8	22/02/2015 11:50AM	
Wappa Dam	4,694	4,813	102.6	22/02/2015 09:15AM	Dam is spilling
Wivenhoe Dam	1,165,238	1,059,218	90.9	22/02/2015 11:45AM	
Wyaralong Dam	102,883	103,855	100.9	22/02/2015 10:14AM	Dam is spilling

\*Full Supply Capacity does not include the flood mitigation storage capacity of Wivenhoe and Somerset dams.

\*\*Please note:

- the capacity of North Pine Dam temporarily decreased from 214,302 ML to 191,271 ML on Monday 8 December 2014
- the capacity of Leslie Harrison Dam temporarily decreased from 24,868 ML to 13,206 ML on Friday 1 August 2014
- the capacity of Nindooibah Dam temporarily decreased from 322 ML to 261 ML on Saturday 1 March 2014

## Recreation at dams

- As a result of the storm, some Seqwater lakes remain closed to on-water recreation. The following lakes will remain closed to water-based recreation until further notice and will not re-open today (Sunday, 22 February 2015):
  - Enoggera Reservoir
  - Ewen Maddock Dam
  - Lake Baroon
  - Lake Borumba
  - Lake Kurwongbah (Sideling Creek Dam)
  - Lake Macdonald
  - Lake Manchester
  - Lake Samsonvale (North Pine Dam)
  - Lake Somerset
  - Lake Wyaralong.

- Visitor safety is Seqwater's priority. Lakes are being checked and will be re-opened to water-based recreation activities as soon as it is safe to do so.
- The following lakes have today (Sunday, 22 February) been re-opened to water-based recreation after the severe weather event:
  - Hinze Dam
  - Lake Atkinson
  - Lake Dyer
  - Lake Moogerah
  - Lake Maroon
  - Lake Wivenhoe.
- Seqwater urges caution for all visitors – conditions at the lakes may have changed as a result of the recent severe weather event.

### Other important information

- To be notified of Seqwater dam releases by email, text message to your mobile phone, or voice message to your landline phone, subscribe to Seqwater's dam release notifications service online at [www.seqwater.com.au](http://www.seqwater.com.au) or by calling 07 3035 5500.
- Seqwater is watching the weather situation closely and will advise stakeholders if the situation changes. Seqwater maintains a 24/7 watching brief on the dam catchments and closely monitors dam levels, rainfall and the potential consequences of inflows into the dams.

### Further information

Seqwater Corporate and Community Relations  
p: 07 3247 3000 | e: [media@seqwater.com.au](mailto:media@seqwater.com.au)



Subject: ^\_DEWS^\_ SitRep#14 1430hrs 22/02/2015

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From: sdccdews1@qfes.qld.gov.au

To: balley\_mark@outlook.com

Date: Sunday, 22 February 2015, 2:26:29 pm AEST

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Minister,

Please find attached DEWS SitRep #14 and relevant attachments – 1430hrs, 22/02/15.

Regards  
Rod Cameron

SDCG DEWS Liaison Officer | DEWS SDCG Liaison Desk

Ph: 3635 2380

Department of Energy and Water Supply

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22022015 - WET WEATHER Talking points - Seqwater update - Prepared 1400 ....pdf  
115.9kB



DEWS SitRep#14 220215.docx  
57.6kB



Doc#1683539 - DEWS SitRep ex TC Marcia - 2pm - 220215.doc  
381kB



150222 2pm SitRep 14 Ergon Energy - TC Marcia.docx  
183.1kB



Subject: FW: ^\_DEWS^\_ ^\_SitRep^\_ #^\_13^\_ 09:30hrs, 22/02/15

---

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 11:28:01 am AEST

---

**From:** sdccdews1 [mailto:sdccdews1@qfes.qld.gov.au]

**Sent:** Sunday, 22 February 2015 10:21 AM

**To:** SDCC; Mark Bailey; Bob Macdonald; Karen Robinson; Ellen McIntyre; Dan Hunt

**Cc:** Emergency DEWS Team; SDCCFinance

**Subject:** RE: DEWS SitRep #13, 09:30hrs, 22/02/15

Added information below provided by Sunwater re Paradise Dam second peak tomorrow:

Hi Shaun,

According to information provided by the BOM:

- the second peak at Paradise Dam is expected to be 3,200cumecs as compared to the recent peak of 2,300cumecs.
- this is still very much an estimate as the Mt Lawless gauging station upstream of Paradise Dam has not peaked yet.

Regards

Olga

Olga Kakourakis

Manager Corporate Relations & Communications SunWater Limited | Brisbane P 07 3120 0043 | M  
[Olga.Kakourakis@sunwater.com.au](mailto:Olga.Kakourakis@sunwater.com.au) [www.sunwater.com.au](http://www.sunwater.com.au)

NR

E

Regards

SDCG DEWS Liaison Officer | DEWS SDCG Liaison Desk

Ph: 3635 2380

Department of Energy and Water Supply

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**From:** sdccdews1

**Sent:** Sunday, 22 February 2015 9:33 AM

**To:** sdcc@qfes.qld.gov.au ([sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)); Mark Bailey; Bob Macdonald; Karen Robinson; Ellen

McIntyre; Dan Hunt  
Cc: Emergency DEWS Team; SDCCFinance  
Subject: DEWS SitRep #13, 09:30hrs, 22/02/15

To all,

Please find attached DEWS SitRep #13 and relevant attachments – 09:30hrs, 22/02/15.

Regards

Rod Cameron  
NR

SDCG DEWS Liaison Officer | DEWS SDCG Liaison Desk

Ph: 3635 2380

Department of Energy and Water Supply

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Subject: RE: ^\_Diary^\_ ^\_Request^\_

---

From: Clare.Keyes@ministerial.qld.gov.au  
To: mangocube6@yahoo.co.uk  
Date: Friday, 6 March 2015, 9:56:28 am AEST

---

Hi Mark, forwarded to Rachael.

Regards Clare

---

From: Mark Bailey [mangocube6@yahoo.co.uk]  
Sent: Friday, 6 March 2015 7:32 AM  
To: Main Roads  
Cc: Bob Macdonald  
Subject: Diary Request

Hi Raechel,

Can you call Sch 4 CTPI on NR and slot him into the diary later next week please for 20 mins Sch 4 CTPI adorned work colleague. Thanks! M

Sent from my iPhone This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network.

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Released under the Official Information Act - TMR

Subject: Energex 4 pic

---

From: mangocube6@yahoo.co.uk

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 6:50:03 pm AEST

---

Sent from my iPhone



IMG\_4591.JPG

92.7kB

Released under RTI Act - TMR



Subject: Energex 4 pic

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From: mangocube6@yahoo.co.uk

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 6:50:03 pm AEST

---

Sent from my iPhone



IMG\_4591.JPG  
92.7kB

Released under RTI Act - TMR





Subject: Energex Crew

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From: mangocube6@yahoo.co.uk

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 6:48:43 pm AEST

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Sent from my iPhone



IMG\_4608.JPG

95.3kB

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Subject: Energex Sch 4 CTPI

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From: mangocube6@yahoo.co.uk

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 6:49:12 pm AEST

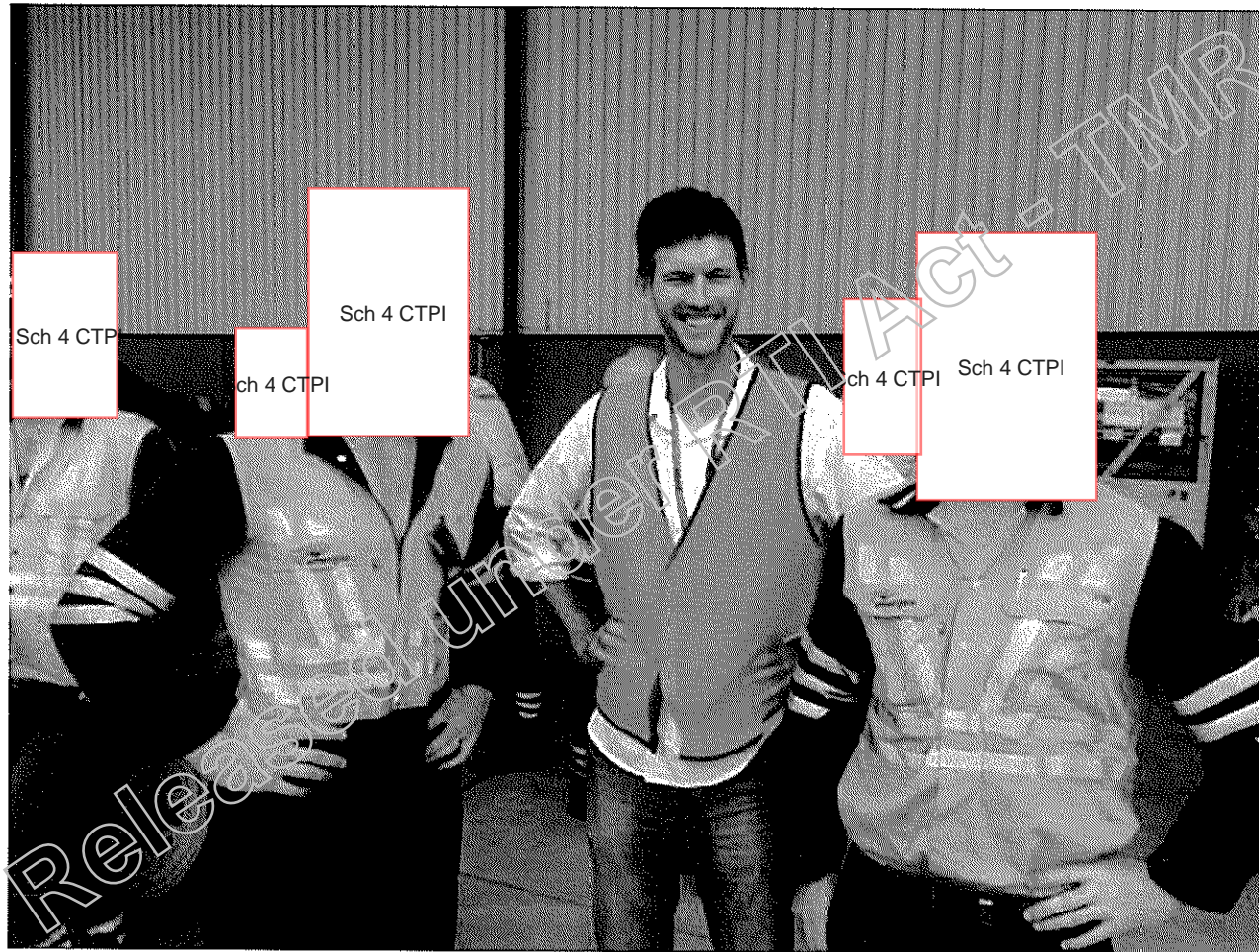
---

Sent from my iPhone



IMG\_4598.JPG  
120.9kB

Released under RTI Act - TMR



Subject: Energex Trucks

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From: mangocube6@yahoo.co.uk

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 6:50:26 pm AEST

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Sent from my iPhone



IMG\_4584.JPG  
85.9kB

Released under RTI Act - TMR





Subject: ^\_Ergon^\_ ^\_Sat^\_ ^\_Morning^\_ Schedule for Saturday

---

From: mangocube6@yahoo.co.uk

To: Sch 4 CTPI

Date: Friday, 27 February 2015, 9:11:25 pm AEST

---

Sent from my iPhone

Begin forwarded message:

**From:** Bob Macdonald <[Bob.Macdonald@ministerial.qld.gov.au](mailto:Bob.Macdonald@ministerial.qld.gov.au)>  
**Date:** 27 February 2015 9:09:36 pm AEST  
**To:** "mangocube6@yahoo.co.uk" <mangocube6@yahoo.co.uk>  
**Subject:** Fwd: Schedule for Saturday

Sent from my iPhone

Begin forwarded message:

**From:** Bob Macdonald <[Bob.Macdonald@ministerial.qld.gov.au](mailto:Bob.Macdonald@ministerial.qld.gov.au)>  
**Date:** 27 February 2015 6:38:21 pm AEST  
**To:** Ellen McIntyre <[Ellen.McIntyre@ministerial.qld.gov.au](mailto:Ellen.McIntyre@ministerial.qld.gov.au)>  
**Subject:** Fwd: Schedule for Saturday

Here are the Ergon details for saty morning. I've heard up to 400 or more might be there.

We may not be going to Yeppoon,

Flying out early afternoon

Tks a lot  
Bob

Sent from my iPhone

Begin forwarded message:

**From:** Rachael Georgieff <[Rachael.Georgieff@ministerial.qld.gov.au](mailto:Rachael.Georgieff@ministerial.qld.gov.au)>  
**Date:** 27 February 2015 5:29:18 pm AEST  
**To:** Bob Macdonald <[Bob.Macdonald@ministerial.qld.gov.au](mailto:Bob.Macdonald@ministerial.qld.gov.au)>, Mark Bailey <[Mark.Bailey@ministerial.qld.gov.au](mailto:Mark.Bailey@ministerial.qld.gov.au)>, "dave.j.grosse@tmr.qld.gov.au" <[dave.j.grosse@tmr.qld.gov.au](mailto:dave.j.grosse@tmr.qld.gov.au)>  
**Subject:** Schedule for Saturday

Hello Minister, Bob and Dave

I hope you enjoyed the visits today!

In relation to tomorrow's schedule – your calendars have been updated with all details for the meetings and visits.



Below is a quick recap of tomorrow's events (please note Dave Grosse has been updated with all events and addresses):

Saturday 28 February 2015

6:55am – Attend Rockhampton Ergon Crews Muster. Army Barracks, Western Street, Wandal, Rockhampton – Contact

☐ or ☐ Sch 4 CTPI ☐ NR ☐ Sch 4 CTPI ☐ NR

07:30am – Attend work sites with Ergon Depot staff - Contact

☐ NR ☐ or ☐ Sch 4 CTPI ☐ NR ☐ Sch 4 CTPI

08:30am – Depart for Giddy Goat Café, East Street, Rockhampton

08:45am – Meet with Mayor Margaret Strelow ☐ NR

09:15am – Depart for Yeppoon

10:00am – Visit Yeppoon

11:00am – Depart Yeppoon for Rockhampton

11:45am – Arrive at Rockhampton Airport

12:30pm - Flight to Brisbane on QF2357 (arrive at 1:55pm)

Please don't hesitate to call me on my mobile ☐ NR so I can assist you further.

Thanks and have a good weekend, see you Monday morning. Cheers Rach

**Rachael Georgieff**

Office of the Minister for Main Roads, Road Safety and Ports and

Minister for Energy and Water Supply

Member for Yeerongpilly

Tel: (07) 3719 7319 | Email: [Rachael.Georgieff@ministerial.qld.gov.au](mailto:Rachael.Georgieff@ministerial.qld.gov.au)

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Subject: Re: ^\_etu^\_ ^\_article^\_ ^\_edits^\_

---

From: bob [redacted] Sch 4 CTPI

To: mangocube6@yahoo.co.uk

Date: Sunday, 1 March 2015, 10:59:49 pm AEST

---

done...

> On 1 Mar 2015, at 10:36 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

>

> Could you zing this over to Lindsay M please Bob? Policy content straight out of our policy document. Thx! M

>

> Sent from my iPhone

>

>> On 1 Mar 2015, at 9:50 pm, Bob MacDonald <bob [redacted] Sch 4 CTPI> wrote:

>>

>> Mark,

>>

>> Just a few quick thoughts/edits

>>

>>

>>

>>

>> <On January 31 Queenslanders not only voted for change.docx>

>>

>>

>>

>> bob

>>

>>

>>

>>

Subject: Re: ^\_etu^\_^\_article^\_^\_edits^\_

---

From: mangocube6@yahoo.co.uk

To: bob [redacted] Sch 4 CTPI

Date: Sunday, 1 March 2015, 9:59:29 pm AEST

---

Nice honing Bob...Thx! M

Sent from my iPhone

> On 1 Mar 2015, at 9:50 pm, Bob MacDonald <bob [redacted] Sch 4 CTPI> wrote:

>

> Mark,

>

> Just a few quick thoughts/edits

>

>

>

>

> <On January 31 Queenslanders not only voted for change.docx>

>

>

>

> bob

>

>

>

>

Released under RTI Act - TMR

Subject: Re: ^\_etu^\_^\_article^\_^\_edits^\_

---

From: Ellen.McIntyre@ministerial.qld.gov.au

To: bob [redacted] Sch 4 CTPI

Cc: mangocube6@yahoo.co.uk

Date: Sunday, 1 March 2015, 10:05:48 pm AEST

---

Just got to this now. I'm ok with Bob's suggested changes but suggest you run it past Lindsay Marshall before it goes anywhere.  
Ellen

Sent from my iPhone

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Subject: Re: ^\_etu^\_^\_article^\_^\_edits^\_

---

From: mangocube6@yahoo.co.uk

To: Ellen.McIntyre@ministerial.qld.gov.au

Date: Sunday, 1 March 2015, 10:15:19 pm AEST

---

Not a bad idea. Thx Ellen. M

Sent from my iPhone

Released under RTI Act - TMR

Subject: FW: #2 Update @ ^\_0630^\_ ^\_Hrs^\_ ^\_Thursday^\_ - marine issues with S-E Qld weather event

---

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Thursday, 19 February 2015, 8:49:38 am AEST

---

Mark,

Was this the document you wanted Karen to use for the local members update? I'd suggest we edit out reference to specific vessels

Bob

---

**From:** Patrick J Quirk [mailto:Patrick.J.Quirk@tmr.qld.gov.au]

**Sent:** Thursday, 19 February 2015 6:26 AM

**To:** Brad R Tubb; Emergency Management; Estrella R Hernandez; Graham Z Fraine; Hal Morris; Jennifer M Grace; LTS.Resource Management; Media, MSQ.Agency; Natalie Z Gauld; Neil Z Scales; Paul A Brims; Thomas A Hilston; Chris Boland; Craig Doyle; Peter.Keyte@portbris.com.au; rrosby@townsville-port.com.au; Steve Lewis (slewis@nqbp.com.au)

**Cc:** Mark Bailey; Bob Macdonald

**Subject:** FW: #2 Update @ 0630 Hrs Thursday - marine issues with S-E Qld weather event

Hi

Weather systems are tracking as forecast with the T/C still due to cross the Capricorn coast before sunrise Friday with the strong winds and rain to extend down the coast to the border during Friday.

High tides are due around the mid-morning to late afternoon. Low level inundation is expected.

Storm tides are being assessed by the SDCG and local governments.

In summary:

## Hay Point

All inbound movements at the Port of Hay Point have been suspended until there is more certainty as to the system's progress. Ships alongside are continuing to load and will sail as scheduled.

## Gladstone

There was considerable discussions over night with the owners of the GIUSEPPE MAURO RIZZO. Owners / master now state that vessel can provide moderate power via a by-pass through the turbochargers. This is different from previous advice. MSQ & AMSA are putting in place a contingency arrangement to provide emergency towage if required and when safe to do so.

Port will be closed from 1800Hrs Thursday.

Vessels are now being sailed for the port and all vessels at the anchorage have been instructed to proceed to sea.

Passenger transfer to / from Curtis Is LNG plants will cease around noon today.

Construction plant being secured in designated cyclone refuge sites.

Expect Gladstone VTS will need to close tonight due to staff safety issues – ReefVTS can provide emergency coverage.

## Brisbane

Movements continued with some difficulty.

Passenger vessel ALBATROSS due to berth at Portside Terminal – 2 more passenger vessels due on Saturday.

Ports of Pt Alma and Bundaberg closed.

MSQ continuing to work with recreation and commercial fleets and marinas / boat harbours to ensure emergency plans are in place.

All sensors working and ReefVTS fully operational.

As always happy to discuss.

Regards



Patrick Quirk  
General Manager  
Maritime Safety Queensland | Department of Transport and Main Roads

Floor 5 Transport House 230 Brunswick Street Fortitude Valley 4006  
PO Box 673 Fortitude Valley 4006  
P: (07) 30663977 | F: (07) 31207499  
E: [patrick.j.quirk@tmr.qld.gov.au](mailto:patrick.j.quirk@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Patrick J Quirk  
**Sent:** Wednesday, 18 February 2015 3:25 PM  
**To:** EMTS Management Group; Graham Z Fraine; Jennifer M Grace; Media; Natalie Z Gauld ([Natalie.Z.Gauld@tmr.qld.gov.au](mailto:Natalie.Z.Gauld@tmr.qld.gov.au)); Neil Z Scales; Thomas A Hilston; Donald W Bletchly; Anthony K Melrose; Antonio Z Di Lieto; 'John G Wright'; 'Kimberly S Foster'; 'Kirsten J Dawson'; Mandy Nixon; 'marinesafety'; 'Michael.J.Saunders@tmr.qld.gov.au'; MSQ.AreaManagers; MSQ.Managers.CorporateSupport; MSQ.Managers.VTM; 'Nerissa L Bartlett'; 'Paul C Campbell'; 'Peter J Listrup'; Chris Boland; Craig Doyle; Peter Keyte; Raneé Crosby; Steve Lewis ([slewis@nqbp.com.au](mailto:slewis@nqbp.com.au))  
**Cc:** 'mark.bailey@ministerial.qld.gov.au'; Bob.Macdonald@ministerial.qld.gov.au  
**Subject:** #1 Update @ 1530 Hrs Wednesday - marine issues with S-E Qld weather event

Hi

Forecasts remain largely unchanged with the TC / tropical low to cross the coast around 0400Hrs Friday near Gladstone. Perchance the low water at Gladstone on Friday is around 0400Hrs which may lessen any storm surge.

Gale force winds and heavy rain can be expected – as it moves over the land and to the south it will continue to drive rain onto coast and near hinterland areas and winds will still remain strong and up to gale force strength.

Some thunder storms with tornadoes are possible in the unstable atmosphere. Tides are currently very high.

There should be a slow clearing on Saturday.

So where is the marine sector.....

Ports of Gladstone, Bundaberg and Pt Alma are closed to inbound shipping.

On current estimates we will commence moving the ships out of Gladstone at 0600Hrs Thursday morning.

There are 11 ships to sail and another 23 ships to move from the anchorage.

Included in the 11 is a part loaded LNG tanker which will move under their protocols for safe movements.

The RHM Gladstone will ensure that all ferries to the LNG construction sites on Curtis Is enact their safety / emergency plans.

There are two ships of concern in Gladstone – the Thor Commander which caused us some concern on the reef a few weeks ago in still immobilised and is to move with tug assistance to berth further up towards the Narrows.

The 230 m 87,000DWT bulk carrier Giuseppe Mauro Rizzo is at an outer anchorage and her engine is unserviceable. She is currently taking on as much ballast as she can and putting out a second anchor.

Both AMSA & MSQ are discussing the matter with the aim of the Italian owners putting in place a towage agreement in the event that she drags. We will be progressing this matter later this evening.

Further south we can expect some disruptions in Port of Brisbane as the swell increases at the pilot boarding ground.

The two refineries have had crude carriers alongside in the last two days so should be OK for a little while.

There are two passenger vessels due in Brisbane on Saturday which may possibly be problematic.

As is the proven practice the RHMs are working with the port corporations to ensure all port activities / issues are being managed to minimise any risk.

On a general note:

Gold Coast Waterways Authority has been requested to ensure its personnel are ready to assist if needed.

MSQ staff are talking with marina operators, boat clubs, rescue groups to ensure that the recreational / commercial fleet is ready for the blow.

A media message has been sent out on marine issues.

MSQ will visit the new Moggill Ferry on Thursday to check mooring arrangements.

Rivers south of the Burnett can expect to see the reactivation of flood debris left on the banks or on the bottom. This will present some difficulties for small craft including the City Cats in Brisbane.

ReefVTS is fully operational and will monitor issues in the reef waters.

Our next report will be by 0645Hrs.

As always happy to discuss.

Stay dry.

Regards

Patrick Quirk  
General Manager  
Maritime Safety Queensland | Department of Transport and Main Roads

Floor 5 Transport House 230 Brunswick Street Fortitude Valley 4006  
PO Box 673 Fortitude Valley 4006  
P: (07) 30663977 | F: (07) 31207499  
E: [patrick.j.quirk@tmr.qld.gov.au](mailto:patrick.j.quirk@tmr.qld.gov.au)  
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Subject: FW: ^\_ABC^\_ ^\_radio^\_ ^\_FN^\_ ^\_interview^\_

---

From: Ellen.McIntyre@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Friday, 20 February 2015, 10:54:22 am AEST

---

From: FOWLER John (NQ) [mailto:john.fowler@ergon.com.au]

Sent: Friday, 20 February 2015 9:39 AM

To: Ergon CCM; Government Relations Team; Social Media Team; CASA Charlie (FN); BIFFANTI Mark (NQ); Ellen McIntyre

Subject: ABC radio FN interview

All I have been interviewed on ABC radio Cairns Morning program re FN and NQ staff joining the response effort:

- No final decision has been made to send staff south but we are making preparations as a standard response measure
- We would hope to know later today if they will be sent
- About 120 field staff – lines and customer service – including trucks and equipment from FNQ and NQ are available
- If they go they will be mustered in Mackay and move into CQ to work with local field staff on the restoration effort
- Restoration will be underpinned by safety of our staff and the public
- Restoration includes network assessment of damage, a restoration plan, crews may have to replace poles, electrical hardware etc and in particular individual service wires to properties.
- Restoration will take some time given it is a Cat 5 system

FYI

John Fowler  
Corporate Communications Manager  
External Stakeholder Engagement  
Ergon Energy Townsville

Ph: 07 4432 8730

Mob: NR

Fax: 07 4432 8061

ergon.com.au

*Find out what's happening in the electricity industry, technology, community and our business here at our Talking Energy blog: [www.ergon.com.au/about-us/news-hub/talking-energy](http://www.ergon.com.au/about-us/news-hub/talking-energy)*

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Subject: FW: ^\_CS^\_^\_Energy^\_^\_SitRep^\_^\_reporting for severe weather event as at 20 February 2015 - 0900hrs

---

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Friday, 20 February 2015, 9:34:22 am AEST

---

**From:** CHAPMAN Ian [mailto:ICHAPMAN@csenergy.com.au]

**Sent:** Friday, 20 February 2015 9:08 AM

**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'sdcc@qfes.qld.gov.au'

**Cc:** MOORE Martin; WILTSHIRE Tom; MORAN Mark; SELA Owen; FINGER Jacinta; WARMAN David; Karen Robinson; Bob Macdonald; Ellen McIntyre; Mark Bailey

**Subject:** CS Energy SitRep reporting for severe weather event as at 20 February 2015 - 0900hrs

**Importance:** High

Good morning,

All CS Energy generation assets are currently available to dispatch in response to market demands, in line with our trading strategy. All CS Energy sites remain active and operational.

#### CS Energy Headquarters

With heavy rainfall and flash flooding forecast in South East Queensland, the Executive General Manager People & Safety, Tom Wiltshire, said the team will continue to monitor the situation with respect to operational requirements and staffing arrangements in the Brisbane Office, Callide and Wivenhoe, and any potential impacts on Kogan Creek due to rainfall in the catchment area.

#### Callide Power Station

20-40mm rain overnight in the area, with light rain at present. All roads into site open and creeks not flowing. Site operators are reviewing options for the shift tonight if cyclone/low hits around, before or at shift change. We are planning on bringing shift in earlier, and will be assessing the situation before midday.

#### Kogan Creek Power Station

Rain overnight was less than 2mm. No impacts on the power station, but will continue to monitor projected rainfall and Condamine River levels.

#### Wivenhoe Power Station



No issues yet at Wivenhoe. Steady rain overnight totalling approx 20mm. Rain rate is increasing – moderate as at 0700 hours. Station access road is clear and open. Frequency of Splityard Creek Dam inspections has been increased, with no abnormalities detected. Both generators are available and standing by. SEQWater Flood Ops Centre was mobilised last night in preparation for releases, and Wivenhoe Power Station operators are keeping in frequent contact with the Centre.

### Gladstone Power Station (GPS)

Site operators have implemented appropriate procedures, including appropriate staffing resources and delivery of additional fuel oil supplies.

At this stage, five GPS units are online and performing well. Unit 1 went offline early this morning with a boiler tube leak, and is not expected to return to service during the weather event. Slot and unit coal bunkers are at high levels, with ability to bulldoze more coal into slot if required. Procedures are in place to avoid wetter coal after TC Marcia has passed.

Although significant storm surge coincident with a high tide is likely in the Gladstone area, GPS operators have advised that this is not expected to impact generation at the station.

**Ian Chapman**  
Shareholder Relations Advisor

Brisbane Office  
Level 2, HQ North Tower, 540 Wickham Street, Fortitude Valley QLD 4006  
PO Box 2227, Fortitude Valley BC QLD 4006  
Phone +61 7 3854 7882 Mobile NR

[www.csenergy.com.au](http://www.csenergy.com.au)

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**From:** CHAPMAN Ian  
**Sent:** Friday, 20 February 2015 2:46 AM  
**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'sdcc@qfes.qld.gov.au'  
**Cc:** MOORE Martin; WILTSHIRE Tom; MORAN Mark; SELA Owen; FINGER Jacinta;  
'Karen.robinson@ministerial.qld.gov.au'; 'Bob.macdonald@ministerial.qld.gov.au';  
'Ellen.Mcintyre@ministerial.qld.gov.au'; 'Mark.bailey@ministerial.qld.gov.au'  
**Subject:** CS Energy SitRep reporting for severe weather event as at 20 February 2015 - 0300hrs

Good morning,

All CS Energy generation assets are currently available to dispatch in response to market demands, in line with our trading strategy.

All sites remain active and operation, with no issues to report. At the Callide Power Station, only key personnel will be attending the site today, with the remaining staff asked to remain at home with their families. Rostered employees may be required to attend the site, if necessary and safe to do so.

There are no other matters to report at this time.

**Ian Chapman**  
Shareholder Relations Advisor

Brisbane Office  
Level 2, HQ North Tower, 540 Wickham Street, Fortitude Valley QLD 4006  
PO Box 2227, Fortitude Valley BC QLD 4006  
Phone +61 7 3854 7882 Mobile NR

[www.csenergy.com.au](http://www.csenergy.com.au)

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Subject: FW: ^\_DEWS^\_ ^\_SDCC^\_ SitRep #4 0330hrs 20/02/15 - Tropical Cyclone Marcia

From: Ellen.McIntyre@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Friday, 20 February 2015, 10:54:06 am AEST

From: sdccdeews1 [mailto:sdccdeews1@qfes.qld.gov.au]

Sent: Friday, 20 February 2015 10:03 AM

To: CLUNES Donald; HATCH Lorelle; SDCC; HUNT Dan; THOMPSON Judith; SEDGWICK Ken; BARR Benn; REILLY Bob; ALLEN Peter; BARTLETT Kevin; STEEN William; STILES Toni; LEGGATE Shaun; Emergency; Media DNRM; 'Jessica.a.sizer@tmr.qld.gov.au'; Phil Hall; PARKER Brenda; SDCCEMA1

Cc: WALSH Paul; 'Karen.robinson@ministerial.qld.gov.au'; 'Bob.macdonald@ministerial.qld.gov.au'; 'Ellen.McIntyre@ministerial.qld.gov.au'; 'Mark.bailey@ministerial.qld.gov.au'; sdccdeews2; lau.saili@dews.qld.gov.au; SDCCEMA1; SDCCADF2

Subject: RE: DEWS SDCC SitRep #4 0330hrs 20/02/15 - Tropical Cyclone Marcia

Dear All,

Please find attached the Department of Energy and Water Supply's SitRep #5 for Tropical Cyclone Marcia and attachments.

Please note Seqwater Report to follow.

Please do not hesitate to contact me directly on this email or the phone numbers below if you have queries or need clarifications.

Regards

Michelle Marrinon

SDCG DEWS Liaison Officer | DEWS SDCG Liaison Desk

Ph: 3635 2380

Mb: NR

Department of Energy and Water Supply

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DEWS SitRep#5 200215.docx  
50kB



Sitrep 5 ATTACHMENT 1 - DEWS General Preparedness 200215.doc  
428kB

Released under RTI Act - 135-05862 MIN

# DEPARTMENT OF ENERGY AND WATER SUPPLY SITREP



## Event:

Tropical Cyclone Marcia

## SitRep Number:

5

## Time period covered:

0330hrs 20/02/15 to 0930hrs  
20/02/2015

## Date:

20/02/15

## Distribution:

SDCC

## From:

Department of Energy and Water Supply (DEWS)

## Phone:

NR

3635 2380

Michelle Marrinon

Email: [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au)

## 1. Situation to date

- Severe tropical cyclone Marcia, category 5, is currently crossing the coast near Shoalwater Bay north of Yeppoon.
- It is expected to continue moving in a southerly direction over land close to the coast during today.
- All energy and water entities are prepared for the upcoming weather event.
- A general overview of DEWS stakeholder preparedness activities and operational information is at **Attachment 1**.

## 2. Key Activities - last 24/48 hours

- There are currently 166 customers without supply in the Rockhampton and Yeppoon area as a result of TC Marcia. An outage impacted approx. 1600 customers in Bundaberg this morning. These customers have been restored.
- Preparedness activities occurring as outlined in **Attachment 1**.

## 3. Key Activities - next 24 hours to 30 Days

- Energy and water entities will monitor impacts of TC Marcia and will report to DEWS and the SDCC.

## 4. Key Issue(s) Requiring State Support

- Nil to report at this stage.

## STATE UPDATE AUTHORISATION

Prepared by:	Michelle Marrinon, DEWS (m. NR)	Date/ Time: 0930 20/02/15
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The next situation report will be issued at 1430 hrs, 20/02/15.

Department of Energy and Water Supply (DEWS)

General Preparedness Report

Tropical Cyclone Marcia – 20 February, 2015 0930hrs

**Incident**

Severe tropical cyclone Marcia, category 5, is currently crossing the coast near Shoalwater Bay north of Yeppoon. It is expected to continue moving in a southerly direction over land close to the coast during today.

BOM report the speed the TC Marcia is moving has been steadily increasing from 11 km/hour to 20 km/hour, being it will move more quickly through the central and south-east Queensland.

Category 5, sustained winds near the centre of 205 kilometres per hour with wind gusts to 285 kilometres per hour.

Please see <http://www.bom.gov.au/qld/warnings/> for further updates.

**Water Division**

Dam Safety Regulator – Kevin Bartlett and Peter Allen, DEWS

- No further updates from those last provided in Sitrep 2.

Non Commercial Assets – Kevin Bartlett, DEWS

- No further updates from those last provided in Sitrep 2.

Water Quality, Toni Stiles, DEWS

- There are no further updates since the last Sitrep report on a water quality issues DEWS has have had no calls to the drinking water incident hotline overnight.

Gladstone Area Water Board (GAWB) – Awoonga Dam

Current Status of Activation:

- Awoonga Dam Emergency Action Plan 1.2- Alert
- Cyclone Action Plan 4- Warning Issued (Cyclone expected)

Status of Impact and Activities

- Current level of Lake Awoonga is 40.111m (111mm above the dam spillway), and rising since this previous Sitrep. Level is due to rain associated with STC Marcia weather system
- No impacts at present
- GAWB is communicating with the Gladstone Local Disaster Management Group



#### Issues

- Rain associated with TC Marcia may continue to raise lake levels.
- Rising Lake levels may impact local roads at Pikes Crossing Causeway this afternoon and Gladstone-Monto Road on Sunday 22nd Feb.

#### Mount Morgan Water Supply No. 7 Dam

- Since the heavy rainfall received between midnight and 4am this morning which led to the previously reported storage level increase, the rate of increase in the storage level has decreased and begun to taper off. This is consistent with the decrease in intensity of the rainfall received in the last 3-4 hours in the upper Dee River catchment.
- The current storage level is at 248.76m AHD and appears to be levelling off. This storage level remains at 0.04m beneath the 248.8m AHD trigger level for activation of the EAP. At this stage although heavy rainfall is expected throughout the coming hours, in accordance with the EAP conditions, activation of the EAP is not yet required. The condition that requires activation is for the trigger level to be exceeded, with the level still rising and with heavy rainfall forecast.
- The Dam has been visually checked this morning by the staff attending the site to confirm the storage level.

#### Mount Isa Water Board

- No further updates from those last provided in Sitrep 2.

#### Sunwater

- No inflows have been received at SunWater Dams at this stage
- SunWater continues to monitor the storm. No Emergency Action Plans have been activated.
- SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

#### Seqwater

- Refer Seqwater talking points at **Attachment A**.
- Seqwater's Flood Operations Centre was mobilised at 20:00 hours on 19 February 2015 and is currently operating under an ALERT status.
- Catchment rainfalls in the last 24 hours are:
  - Stanley River to Somerset Dam: 89mm
  - Upper Brisbane River to Wivenhoe Dam: 32mm
- The Stanley River catchment has started to produce run-off and streamflow.
- The upper Brisbane River catchment is continuing to absorb rainfall.

#### Dams

- Wivenhoe Dam is at 77% (no significant change from last update).
- North Pine Dam is at 68% (no significant change from last update).



- Levels for all Seqwater Dams are currently being updated live on the Seqwater website every two hours. For the latest dam level information:  
<http://www.seqwater.com.au/water-supply/dam-levels>
- The combined floodwater storage compartments in Wivenhoe Dam and Somerset Dam are fully available.
- Once catchment run-off commences, additional rainfall would need to occur to produce sufficient inflow before a flood release from these gated dams would be required. These estimates are:
  - In excess of 60mm rain for Wivenhoe Dam
  - In excess of 150mm rain for North Pine Dam
- An operational release from Somerset Dam is planned to occur this morning to balance the storage with Wivenhoe Dam.
- Dam levels from last SipRep 4 in the following table:

Dam	% full	Releasing/spilling
Baroon Pocket Dam	63.3	No
Cooloolabin Dam	51.3	No
Ewen Maddock Dam	106.1	Yes
Hinze Dam	88.7	No
Lake Kurwongbah	67.0	No
Lake Macdonald Dam	78.1	No
Leslie Harrison Dam	99.6	No
Little Nerang Dam	101.5	Yes
North Pine Dam (gated dam)	67.4	No
Somerset Dam (gated dam)	100.3	No
Wappa Dam	108.7	Yes
Wivenhoe Dam (gated dam)	77.1	No

## **Energy Division**

### **CS Energy**

- All CS Energy sites remain active and operational.

#### **CS Energy Headquarters**

- With heavy rainfall and flash flooding forecast in South East Queensland, the CS Energy continue to monitor the situation with respect to operational requirements and staffing arrangements in the Brisbane Office, Callide and Wivenhoe, and any potential impacts on Kogan Creek due to rainfall in the catchment area.

#### **Callide Power Station**

- 20-40mm rain overnight in the area, with light rain at present. All roads into site open and creeks not flowing. Site operators are reviewing options for the shift tonight if cyclone/low hits around, before or at shift change. CS Energy are planning on bringing shift in earlier, and will be assessing the situation before midday.

#### **Kogan Creek Power Station**

- Rain overnight was less than 2mm. No impacts on the power station, but will continue to monitor projected rainfall and Condamine River levels.

#### Wivenhoe Power Station

- No issues yet at Wivenhoe. Steady rain overnight totalling approx 20mm. Rain rate is increasing – moderate as at 0700 hours. Station access road is clear and open. Frequency of Splityard Creek Dam inspections has been increased, with no abnormalities detected. Both generators are available and standing by. SEQWater Flood Ops Centre was mobilised last night in preparation for releases, and Wivenhoe Power Station operators are keeping in frequent contact with the Centre.

#### Gladstone Power Station (GPS)

- Site operators have implemented appropriate procedures, including appropriate staffing resources and delivery of additional fuel oil supplies.
- Five GPS units are online and performing well. Unit 1 went offline early this morning with a boiler tube leak, and is not expected to return to service during the weather event. Slot and unit coal bunkers are at high levels, with ability to bulldoze more coal into slot if required. Procedures are in place to avoid wetter coal after TC Marcia has passed.
- Although significant storm surge coincident with a high tide is likely in the Gladstone area, GPS operators have advised that this is not expected to impact generation at the station.

#### Energex

- As of 0430hrs, there are 5931 customers without power. Most of these are on the Sunshine Coast, particularly around Caloundra and Mooloolaba. The power outages are wind related events (e.g. trees in power lines). Supply is expected to be restored in the next few hours, provided weather conditions do not deteriorate too much.
- As of 0514hrs, Energex North Coast is running in Orange Alert.
- Energex preparations for TC Marcia are complete. There is a high state of readiness.
- Energex will continue to work to restore power, while it is safe to do so. If, at some point, weather conditions exceed the technical limits of its Elevated Work Platforms, Energex will halt restoration activities and instruct its field crews to seek shelter.

#### Ergon Energy

- There are currently 166 customers without supply in the Rockhampton and Yeppoon area as a result of TC Marcia. An outage impacted approx. 1600 customers in Bundaberg this morning. These customers have been restored.
- As the weather system is making landfall, conditions deteriorate and customers may have power supply interrupted due to strong and gale-force wind, rain and debris impacting Ergon Energy's network.
- Resources are available for response and restoration at first light when it is safe to respond.
- Initial response will involve crews fault finding, making safe and assessing damage in readiness for a (strategic) restoration of supply.
- Crews will be moving field from the north to staging in Mackay to ensure they are ready for response.

- Ergon Energy has 560 field employees available for response in the coastal area from Proserpine to Toowoomba, with additional resources available if required outside that area. The Operations Control Centre, Customer Solutions Centre and other support areas are ready to assist with the response.
- Proactive safety messages continue to roll out through traditional and social media channels.
- Nine generation units are on standby in Gladstone and Rockhampton with a total capacity of 1,770kva. Crews are available from Cairns, Mackay and Toowoomba to enable generation. Currently we have 70,394kva of generation (481 units) available across the State. This includes Ergon Energy fleet and available hired generation.
- Ergon Energy has 560 field employees available for response in the coastal area from Proserpine to Toowoomba, with additional resources available if required outside that area). Additionally, we have approx. 450 substation and transmission employees and 200 designers across the State.
- Crews will be moving field from the north to staging in Mackay to ensure they are ready for response.

#### Powerlink

- Powerlink anticipates the following assets/areas have the highest likelihood of being impacted at this point:
  - Substations in the Rockhampton area which provide bulk electricity supply to the Rockhampton area, including the Rockhampton substation on Glendale Street in particular. The Rockhampton substation is of concern as it is the oldest substation in the Rockhampton area and supplies approximately 50% of the bulk electricity demand in the Rockhampton area.
  - The four 275kV transmission lines from Central Queensland to North Queensland are now less likely to be impacted based on the cyclone's current trajectory. Powerlink is closely monitoring the potential impact on these transmission lines and any consequences for bulk electricity supply to north Queensland from the central Queensland area.
- Based on the current cyclone trajectory, there is some risk for damage to at the Rockhampton substation which would have the potential to impact bulk electricity supply to parts of Rockhampton. This potential for some damage to transmission lines has reduced compared to the last Sitrep as the trajectory of the cyclone has changed to the east.
- Powerlink will continue to monitor the path of the cyclone and assess the potential for damage to transmission network elements which provide bulk supply to the Rockhampton area and north Queensland.
- An assessment of the impact of the potential storm surge has been undertaken and no impact is anticipated on Powerlink assets.
- Powerlink continues to monitor the potential for any impact on Boyne Island Smelter as the projected path of the cyclone changes, particularly if it moves further east towards Gladstone.
- Powerlink has appointed additional operations and network staff to manage any potential impacts.

#### Stanwell

#### Current Status of Impacts (Electricity)

- Coal trains have ceased delivery for at least 3 days (subject to the outcome of the cyclone and rain conditions). Stanwell has appropriate coal reserves available and is managing its coal usage for Stanwell Power Station.

#### Current Status of Impacts (Referable Dams)

- At this time there is no material impact on Stanwell's referable dams. Levels of referable dams will continue to be monitored as rainfall levels increase.

#### Key Operations or Activities – 24 to 48 hours

- Only those who are critical to the safe and ongoing operation of Stanwell Power Station are on site.
- Stanwell's other locations are at their business-as-usual level of readiness to respond as required. Additional preparation activities are being undertaken at Tarong Power Stations and Meandu Mine (near Kingaroy) in the event that those sites need to respond to heavy rainfall and potential localised flooding.

#### DEWS Update:

- Agency representatives will be available 24/7 at the State Disaster Coordination Centre from 6am 19/03-23/03 unless the Centre stands down. To contact the DEWS representative please email [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au)

Prepared by:	<b>Michelle Marrinon</b> <b>DEWS</b> Ph: <span style="border: 1px solid red; padding: 0 10px;">NR</span>	<b>Date/ Time: 20/02/15 at 0930hrs</b>
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Subject: FW: ^\_Energex^\_ ^\_SITREP^\_ ^\_19hrs^\_ ^\_20^\_ Feb 2015

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Saturday, 21 February 2015, 9:54:56 am AEST

From: DONALD Danny (Energex) [mailto:dannydonald@energex.com.au]

Sent: Friday, 20 February 2015 8:47 PM

To: METCALF Graham (Energex); Mark Bailey; Bob Macdonald; MYERS Matthew (Powerlink; DEWS - Emergency; DNRM - Media; Qulzar SEHMI; 'Brent Cornford'; 'Julian Elliott'; 'Lorelle Hatch'; DART Michael (WB); Rimu Nelson; Shaun LEGGATE (DEWS); Steve Zeppa; Tim Goodwin; Troy Davies; Ellen McIntyre; Jason Humphreys; Lachlan Whitta (Treasury); Gregory Tonks; emergency@dews.qld.gov.au

Subject: Energex SITREP 19hrs 20 Feb 2015

Evening all,

Sorry about the late nature of this.

I was waiting for a bit more information to add to it.

Nothing much has changed here in SEQ since this was drafted for 19:00.

This will be our last sitrep for the evening at this point but will begin again as our network becomes impacted in the morning.

Danny

\*\*\*\*\*  
\*\*\*\*\*

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Energex\_Sitrep\_19h\_20Feb2015.docx  
216.1kB

Released under RTI Act - TMP

# Disaster Sitrep

**Disaster Event:** Tropical Cyclone Marcia

**Date:** 20/02/2015

**Time:** 19:00 (24hr time)



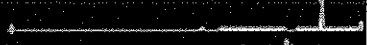
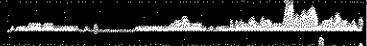


**Sitrep Number:** 6

**Distribution:** SDCC, Energex DMG reps

**Current status:** (situational overview, what has happened since the last sit rep)

As of 1900 hours there are 1066 customers without power. The outages are scattered across Energex's area of supply. There are no widespread power outages.

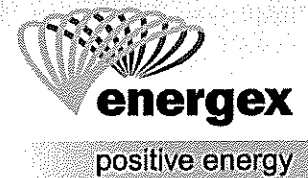
Energex North Coast is in "orange alert". The rest of Energex is in "green" (business as usual).

Zone Outages	Lockouts	Emerg. Interrupt			Bridges Off			MDO
0	3	4			0			0
PowerOn Fusion	Valid @ 20/02/2015 18:35	NC	MN	CW	WE	MS	SC	EGX
Lockouts		0	0	1	0	0	2	3
Area Troubles		1	0	0	0	0	0	1
Wires Down		1	1	2	0	1	0	5
S/Orders - Proposed		2	3	1	2	3	2	13
S/Orders - Assigned		19	1	1	1	1	4	27
S/Orders - Dispatched		6	6	7	2	3	5	29
Hub Alert Status	@ 18:30 hrs	Orange	Green	Green	Green	Green	Green	Orange

## Overview – key activities last 24 hours:

- Energex has completed preliminary works so as to be able to deploy its Gympie (Mary River) flood plan. At this stage, the forecast impact on the Energex network in the Mary River area is minor. (Local media have been informed that parts of the low laying area here could be proactively switched off for safety reasons).
- Effective resource planning has been implemented to ensure field staff will be available around 4am on Saturday (21/02) morning, which is when the Energex network is expected to be affected.
- The Energex Contact Centre is now supporting some of the Ergon Energy Contact Centre calls.
- Approximately 80 Energex staff including field crews, business staff and a safety advisor have been identified to assist Ergon Energy if required. Priority will be given to Energex related works, then to Ergon as required.
- A message of patience while crews restore power will be paramount should the storm start to affect the Energex SEQ network in the morning.
- Right now the media interest in Energex is limited as the focus continues on the north and our social media is not gaining much interest this time of night. This will change in the morning as the storm marches south.

# Disaster Sitrep



- Already today (Friday) around 11,600 homes and businesses have lost power due to the current weather on the Energex SEQ network.
- The area that has been without power the longest has been Currumbin Valley where 800 customers have been without supply since this morning. Our crews cannot gain access due to flooded roads. The Gold Coast media has only been slightly interested and fully understand the predicament.
- **The messaging remains the same until we begin seeing damage on the network and that is:**
- If powerlines are brought down or customers see any problems with the network, priority number is 13 19 62. Given forecast rainfalls, this could also mean inundation into the underground network – a third of our network is underground.
- Customers should ensure batteries on phones and other essential equipment are fully charged in case power goes out.
- Turn off electrical equipment, especially things like the stove, so that it doesn't switch on when home owners aren't ready. (Leave a light on to ensure you know when power is restored)
- If water gets into equipment, do not use it. Get it properly checked or simply throw it out. It is not worth the risk of shocks.
- Power outage and restoration information is available at the Energex website, or by calling 13 62 62.
- Patience while we work through extraordinary conditions is appreciated.

## Key operations/activities -- restoration timeframe:

- Nil

## Other: (crew numbers, employee impacts, infrastructure, generation, safety)

- Nil to report



# Disaster Sitrep

Summary of issues/ difficulties:	
<ul style="list-style-type: none"><li>• Nil to report</li></ul>	
Next Planned Update:	13:00hrs 21/02/2015
<b>Contacts:</b> Corporate Communications Media Line - 07 3664 5191 Energex Storm Room – 07 3664 5091 / 07 3664 5094 Energex representative to SDCG <a href="mailto:dmgscg@energex.com.au">dmgscg@energex.com.au</a>	
Prepared by:	Thomas Passaris, Power Systems Engineer
Approved by:	Warwick Argent, Network Access Manager

Subject: FW: Ergon Energy ^\_SitRep^\_#^\_13^\_ to DEWS for ^\_9am^\_ - TC Marcia

From: michael.dart@ergon.com.au

To: balley\_mark@outlook.com

Cc: dan.hunt@dews.qld.gov.au

Date: Sunday, 22 February 2015, 11:28:43 am AEST

Last Sitrep in case your work email is not working

**From:** DART Michael (WB)

**Sent:** Sunday, 22 February 2015 8:52 AM

**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'State Disaster Coordination Centre <sdcc@qfes.qld.gov.au> (sdcc@qfes.qld.gov.au)'

**Subject:** Ergon Energy SitRep #13 to DEWS for 9am - TC Marcia

Hi all,

Please find attached our latest SitRep. There are **53,000 customers off supply** in the Rockhampton and Yeppoon areas as a result of TC Marcia. We have restored over 7000 customers since this time yesterday.

To ensure the safety of the community and deal with any issues of complacency, we have safety messages including fallen power lines, generator safety and solar panel safety on high rotation on radio and social media/website. Agencies should feel free to distribute these messages through their own social media networks. <https://www.facebook.com/ErgonEnergy> and links at <https://www.ergon.com.au>

Crews have been briefed this morning and are on the road to make repairs. Still some focus on life threatening calls to make areas safe. Local crews have been supplemented by crews in Bundaberg and Mackay. With the sub-transmission restoration strategy mostly complete, our distribution network restoration strategy is worked through from the damage assessments completed yesterday and last night. Based on preliminary work on this strategy, resource requirements have been increased from an initial 500 field staff, heading to over 800 field operatives. Generation has been provided to some locations in Rockhampton and Yeppoon including fuel outlets. We have been able to get small pockets of Rockhampton on supply, most recently the Prison and the Target shopping complex on top of the critical infrastructure previously reported.

Depot	Prem Out	Total Prefs usually connected	% of Prefs Out
ROCKHAMPTON	37,000	40,195	92.10%
YEPPOON	13,527	13,527	100%
BILOELA - region	1,592	6,013	26.50%
GLADSTONE-region	691	25,567	2.70%
MIRIAM VALE	232	4,020	5.80%
MONTO - region	118	1,847	6.40%
Total	53,160	91,169	58.30%

- Crews have been briefed this morning and are on the road to make repairs. Still some focus on life threatening calls. Local crews have been supplemented by crews in Bundaberg and Mackay.
- The township of Biloeila has been restored. Surrounding small communities are still without supply. The township of Monto has been restored. Surrounding communities as still without supply. The majority of the

Gladstone area has been restored. The indigenous community of Woorabinda has been restored.

- The majority of customers off are in the region of Rockhampton and Yeppoon area where there has been a significant impact on the network from the extreme wind, flying vegetation and building debris.
- More Generation is being deployed. We have been able to get supply to some small areas in Rockhampton, most recently the Target shopping complex and the prison.
- Crews worked over night doing assessments and are comparing the network damage to the major cyclones of similar category status experienced and responded to by Ergon Energy in recent years in the northern parts of the state.
- Over 1,800 lines have been reported down and attending to life threatening calls in the hardest hit areas remains a priority.
- Supply restoration has begun across all regions. In the hardest hit areas this has seen progress on restoring critical infrastructure – this continued into the night where possible. Nine (9) helicopters have been patrolling the lines to speed up the damage assessment with the wet conditions hampering vehicle access.
- Sub-transmission backbone restoration strategy for Rockhampton and Yeppoon - As of 6pm last night, Ergon Energy had restored supply to all its Rockhampton substations other than Lakes Creek and Frenchville. These two substations will be energised by COB today. Work was continuing tonight to energise supply to lines and substations to Yeppoon. This means that by Sunday afternoon, resupply to the entire Rockhampton/Yeppoon sub-transmission network is expected to have been achieved.
- With the sub-transmission restoration strategy mostly complete, our distribution network restoration strategy is worked through from the damage assessments completed last night and today. Based on preliminary work on this strategy, resource requirements have been increased from an initial 500 field staff to over 800 field operatives. We are currently working through the logistics and accommodation issues associated with bringing these staff into the Rockhampton/Yeppoon region.
- We are working with the LDMG on supply/generation to fuel outlets.

**Michael Dart**

External Stakeholder Engagement Manager

Ergon Energy – Bundaberg Office

11 Enterprise Street, Bundaberg QLD 4670

P 07 4153 9843 M NR

E [michael.dart@ergon.com.au](mailto:michael.dart@ergon.com.au)

[ergon.com.au](http://ergon.com.au)

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**From:** DART Michael (WB)

**Sent:** Sunday, 22 February 2015 3:25 AM

**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'State Disaster Coordination Centre <[sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)> (<[sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)>)'

**Subject:** Ergon Energy SitRep #12 to DEWS for 3:30am - TC Marcia

Hi all,

Please find attached our latest SitRep. There are **53,000 customers off supply** in the Rockhampton and Yeppoon areas as a result of TC Marcia. The township of Biloela now has less than 40 customers off supply. The township of Monto has been restored. Surrounding small communities are still without supply. The majority of the Gladstone area has been restored. The indigenous community of Woorabinda has been restored.

With the sub-transmission restoration strategy mostly complete, our distribution network restoration strategy is worked through from the damage assessments completed yesterday and last night. Based on preliminary work on this strategy, resource requirements have been increased from an initial 500 field staff, heading to over 800 field

operatives. Generation has been provided to some locations in Rockhampton and Yeppoon. We are working with the LDMG on supply/generation to fuel outlets.

Depot	Prem Out	Total Prens usually connected	% of Prens Out
ROCKHAMPTON	37,000	40,195	
YEPPOON	13,525	13,525	
EMERALD	7	8,854	
BLACKWATER	2	3,441	
BILOELA region	1,592	6,001	
GLADSTONE	691	25,548	
MIRIAM VALE	232	3,980	
MONTO region	119	1,847	
MOURA	86	1,986	
Total	53,254	105,377	

<< File: 150222 3am SitRep 12 Ergon Energy - TC Marcia.docx >>

- The township of Biloela now has less than 40 customers off supply. Surrounding communities are still without supply. The township of Monto has been restored. Surrounding communities are still without supply. The majority of the Gladstone area has been restored. The indigenous community of Woorabinda has been restored.
- The majority of customers off are in the region of Rockhampton and Yeppoon area where there has been a significant impact on the network from the extreme wind, flying vegetation and building debris.
- Crews worked over night doing assessments and are comparing the network damage to the major cyclones of similar category status experienced and responded to by Ergon Energy in recent years in the northern parts of the state.
- Over **1,800** lines have been reported down and attending to life threatening calls in the hardest hit areas remains a priority.
- Supply restoration has begun across all regions. In the hardest hit areas this has seen progress on restoring critical infrastructure – this continued into the night where possible. Nine (9) helicopters have been patrolling the lines to speed up the damage assessment with the wet conditions hampering vehicle access.
- Sub-transmission backbone restoration strategy for Rockhampton and Yeppoon - As of 6pm last night, Ergon Energy had restored supply to all its Rockhampton substations other than Lakes Creek and Frenchville. These two substations will be energised by COB today. Work was continuing tonight to energise supply to lines and substations to Yeppoon. This means that by Sunday afternoon, resupply to the entire Rockhampton/Yeppoon sub-transmission network is expected to have been achieved.
- With the sub-transmission restoration strategy mostly complete, our distribution network restoration strategy is worked through from the damage assessments completed last night and today. Based on preliminary work on this strategy, resource requirements have been increased from an initial 500 field staff to over 800 field operatives. We are currently working through the logistics and accommodation issues associated with bringing these staff into the Rockhampton/Yeppoon region.
- We are working with the LDMG on supply/generation to fuel outlets.
- Ergon Energy is moving towards having over **800 field employees available** for the response effort. Crews are being brought in from other areas of the state to assist. Crews from Mackay and Bundaberg have arrived.
- Key activities:
  - Majority of 66kV sub-transmission network re-activated in the Rockhampton/Yeppoon area.
  - Supply restored key infrastructure including Rockhampton water treatment plants, 3 local hospitals, two major shopping centres and Pamalat Milk Depot
  - Significant progress in the Biloela/Monto area most customers restored.
  - Wide Bay Burnett restored during the day

- Gladstone township restored this evening with ongoing in rural areas to continue over the next week.
- Water supply concerns in key areas being resolved (e.g. Yeppoon, Biloela)
- Supply to Woorabinda restored.
- Generators have arrived in Yeppoon to enable generation supply to additional services tomorrow such as service stations and shopping centres.

Regards

**Michael Dart**

External Stakeholder Engagement Manager  
Ergon Energy – Bundaberg Office

11 Enterprise Street, Bundaberg QLD 4670

P 07 4153 9843 N NR

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---

**From:** COLLINS Sara (FN)

**Sent:** Saturday, 21 February 2015 7:13 PM

**To:** DART Michael (WB); 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'State Disaster Coordination Centre <[sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)> ([sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au))'; COLLINS Sara (FN)

**Subject:** Ergon Energy SitRep #11 to DEWS for 7:30pm - TC Marcia

<< File: 150221 7pm SitRep 10 Ergon Energy - TC Marcia.docx >>

Evening,

- Ergon Energy has approximately 56,600 customers off as a result of TC Marcia.
- The majority of these are in the region of Rockhampton and Yeppoon area where there has been a significant impact on the network from the extreme wind, flying vegetation and building debris.
- Assessments made today are comparing the network damage to the major cyclones of similar category status experienced and responded to by Ergon Energy in recent years in the northern parts of the state.
- Over **1,800** lines have been reported down and attending to life threatening calls in the hardest hit areas remains a priority.
- Supply restoration has begun across all regions. In the hardest hit areas this has seen progress on restoring critical infrastructure – this will continue into the night where possible.
- Significant progress has been made restoring supply across the greater Gladstone and Wide Bay-Burnett regions, where the damage to the network was not as significant.
- Nine (9) helicopters have been patrolling the lines to speed up the damage assessment with the wet conditions hampering vehicle access.
- Outages in the **Wide Bay Region** are now largely restored. In total 5,178 customers were impacted in this region by this event, only 51 customers remain without supply. This is allowing us to move the crews that were operating in the area north into the harder hit areas.
- While we will now remove the Wide Bay region from this report, we will continue to monitor the situation there and respond to the remaining customers without supply and any future supply impact from flood waters in the region.
- In the **greater Gladstone region**, over half of the customers impacted (6,398) have now had the power restored, from the 12,212 customers impacted in this region from the event in total.
- Safety messages are continuing to be rolled out through traditional and social media channels, emphasising downed wires and the need to report life threatening situations, with additional messaging for solar PV panels and generators. Customers can also access our Storm Centre site, which provides safety advice and updates, and the Outage Finder, via [www.ergon.com.au](http://www.ergon.com.au)

- Ergon Energy is moving towards having over **800 field employees available** for the response effort. Crews are being brought in from other areas of the state to assist

Network Area	Depot	Premises Out	Total Usually Connected	% of Premises Out
CAPRICORNIA	ROCKHAMPTON	37,158	40,195	92.4%
	YEPPOON	13,525	13,956	96.9%
	EMERALD	7	8,854	0.1%
	BLACKWATER	2	3,441	0.1%
	MIDDLEMOUNT	0	2,850	0.0%
	SPRINGSURE	0	1,296	0.0%
	BILOELA	2,750	6,001	45.8%
	MONTO	1,752	1,847	94.9%
GLADSTONE REGION	GLADSTONE	988	25,548	3.9%
	MIRIAM VALE	238	3,980	6.0%
	MOURA	86	1,986	4.3%
	THEODORE	0	822	0.0%
	MUNDUBBERA	26	2,036	1.3%
	KILKIVAN	17	2,992	0.6%
	MARYBOROUGH	5	17,350	0.0%
WIDE BAY _ BURNETT Nick Grant Nick Grant	GAYNDAH	3	1,770	0.2%
	BIGGENDEN	0	1,296	0.0%
	BUNDABERG	0	38,116	0.0%
	CHILDERS	0	4,609	0.0%
	GIN GIN	0	4,412	0.0%
	HERVEY BAY	0	30,826	0.0%
<b>Total</b>	<b>Total</b>	<b>56,557</b>	<b>214,183</b>	<b>26.4%</b>

Please see images attached also.

<< File: Rocky gennie Renee Mc.jpg >> << File: Rocky crew Penlington&Ann St Renee Mc.jpg >> << File: IMG\_0421.jpg >>

**Sara Collins**  
Community Strategy Manager  
**Ergon Energy**

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Please find attached our latest SitRep. There are **56,000 customers off supply** in the Rockhampton, Yeppoon, Gladstone, Biloela, Biloela and surrounding areas as a result of TC Marcia. We have made some small gains today.

There has been a significant impact on Ergon Energy's network in Yeppoon and Rockhampton. There is significant damage from vegetation and building debris in Capricornia having not experienced a Cat 3 and above for several decades. Examples of damage are attached. **There are over 1800 lines down in the Rockhampton, Yeppoon area.** Life threatening calls are a priority. We have started restorations in Rockhampton, have crews on the ground and hospitals have supply or generation as well as some local businesses. Water treatment plant restorations are underway. All Rockhampton and Yeppoon zone substations have been visited and scoped for damage in preparation for sub transmission restoration efforts. We have nine (9) Helicopter line patrols commenced.

Depot	Prem Out	Total Pregs usually connected	% of Pregs Out
ROCKHAMPTON	35,107	40,195	87.30%
YEPPON	13,525	13,525	100.00%
EMERALD	7	8,854	0.10%
BLACKWATER	2	3,441	0.10%
BILOELA	3,945	6,001	65.70%
MONTO	1,752	1,847	94.90%
GLADSTONE	1,405	25,548	5.50%
MIRIAM VALE	257	3,980	6.50%
MOURA	192	1,986	9.70%
THEODORE	60	822	7.30%
GIN GIN	99	4,412	2.20%
MUNDUBBERA	29	2,036	1.40%
KILKIVAN	17	2,992	0.60%
Total	56,407	115,639	48.80%

- Most of the Wide Bay has been restored.
- There are over 1800 lines down in the Rockhampton, Yeppoon area. Life threatening calls are a priority. There has been a significant impact on Ergon Energy's network in Yeppoon and Rockhampton. There is significant damage from vegetation and building debris in Capricornia having not experienced a Cat 3 and above for several decades
- Ergon Energy is moving towards having **800 field employees available** for response. The total number of Ergon Energy employees deployed is dependent on access and the availability of local logistical and accommodation support services. Crews are moving south from Mackay (70) and North from Bundaberg (20).
- Ergon Energy is progressing plans to make restoration to supply as soon as it is safe to do so, starting with critical infrastructure. Nine (9) Helicopters are being used to patrol lines. All Rockhampton and Yeppoon zone substations have been visited. Sub transmission is secured.

- It is expected that the Fitzroy pump station will be supplied today. We are working with the LDMG on localised pumping supply and will use generation if need be.
- We have done helicopter patrols at Monto and found a fault on the line there. We are attempting to restore and have generation on route however there are issues with access.
- Generation:
  - 47 generators (including Ergon Generators) with a total capacity of 12,932 kVA have been placed on standby in the Rockhampton/Gladstone area
  - Generators totalling 800kVA are connected and running in Rockhampton for showgrounds for disaster response centre (LDMG), some hotels and food businesses.
  - Generation has been dispatched to Yeppoon to supply a shopping centre.
  - 6 generation team members and 1 truck driver (transporting generators) from outside the region are working in Rockhampton.
  - Ergon Energy is dispatching a 500kVA generator set from Gladstone to Woorabinda today. It will feed the store and a majority of the town. We anticipate that this will be up and running by 10am tomorrow.
- Crews are on the ground this morning patrolling and making preparations to connect supply where safe to do so. We will be focusing generation efforts in Yeppoon on critical and emergency, and community infrastructure (ATM's, shops, pharmacies).

<< File: FB Rocky SL 1.jpg >> << File: FB Rocky SL 2.jpg >> << File: FB Rocky SL 3.jpg >> << File: 150221 2pm SitRep 10 Ergon Energy - TC Marcia.docx >>

#### Michael Dart

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**From:** DART Michael (WB)

**Sent:** Saturday, 21 February 2015 8:58 AM

**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'State Disaster Coordination Centre <[sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)> ([sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au))'

**Subject:** Ergon Energy SitRep #9 to DEWS for 9am - TC Marcia

Hi all,

Please find attached our latest SitRep. There are **59,700 customers off supply** in the Rockhampton, Yeppoon, Gladstone, Biloela, Biloela, Gin Gin, Childers and surrounding areas as a result of TC Marcia. We have made some gains but have also had further outages as the system has moved south.

There has been a significant impact on Ergon Energy's network in Yeppoon and Rockhampton. There is significant damage from vegetation and building debris in Capricornia having not experienced a Cat 3 and above for several decades. There are over 1200 lines down in the Rockhampton, Yeppoon area. Life threatening calls are a priority. We have started restorations in Rockhampton, have crews on the ground and hospitals have supply or generation as well as some local businesses. We have other crews on the way. All Rockhampton and Yeppoon zone substations have been visited and scoped for damage in preparation for sub transmission restoration efforts. Helicopter line patrols have also commenced.



Area	Customers without supply	Customers usually connected	%
ROCKHAMPTON	34,749	40,195	86.50%
YEPPOON	13,525	13,956	96.90%
BLACKWATER	2	3,441	0.10%
BILOELA	4,732	6,001	78.90%
GLADSTONE	2,671	25,548	10.50%
MONTO	1,752	1,847	94.90%
MIRIAM VALE	257	3,980	6.50%
MOURA	192	1,986	9.70%
THEODORE	60	822	7.30%
GIN GIN	1,274	4,412	28.90%
BUNDABERG	224	38,116	0.60%
CHILDERS	196	4,609	4.30%
MUNDUBBERA	29	2,036	1.40%
HERVEY BAY	26	30,826	0.10%
KILKIVAN	17	2,992	0.60%
MARYBOROUGH	5	17,350	0.00%
GAYNDAH	3	1,770	0.20%
BIGGENDEN	0	1,296	0.00%
Total	59,714	214,183	27.90%

- There are some outages in the Wide Bay and there may be access issues due to localised flooding.
- There has been a significant impact on Ergon Energy's network in Yeppoon and Rockhampton. There is significant damage from vegetation and building debris in Capricornia having not experienced a Cat 3 and above for several decades.
- There are over 1200 lines down in the Rockhampton, Yeppoon area. Life threatening calls are a priority.
- Ergon Energy is progressing plans to make restoration to supply as soon as it is safe to do so, starting with critical infrastructure.
- Ergon Energy in moving towards having 800 field employees available for response. The total number of Ergon Energy employees deployed is dependent on access and the availability of local logistical and accommodation support services. Crews are moving south from Mackay (70) and North from Bundaberg (20).
- Patrols of lines were able to take place last night. Crews are on the ground this morning patrolling and making preparations to connect supply where safe to do so. We will be focusing generation efforts in Yeppoon on critical and emergency, and community infrastructure (ATM's, shops, pharmacies).
- Helicopters are being used to patrol lines.
- All Rockhampton and Yeppoon zone substations have been visited and scoped for damage in preparation for sub transmission restoration efforts.
- Detailed damage assessment particularly in rural area today will confirm the requirements for additional resources and equipment and if this is required it will be actioned asap.
- Hillcrest hospital was restored at 1am this morning. We are expecting that the Mater hospital will have distributed supply later this afternoon. It is currently on generation. The Base hospital has supply. Re-supply to two retirement homes (1 south and 1 north) will be completed today via distribution or generation supply. Gladstone hospital was restored overnight.
- We expect most of Gladstone town area to be on later tonight with some carry-over tomorrow.
- We are in contact with the Woorabinda community about generation requirements.
- Generation:

- 47 generators (including Ergon Generators) with a total capacity of 12,932 kVA have been placed on standby in the Rockhampton/Gladstone area
- 2 generators totalling 800kVA are connected and running in Rockhampton
- 6 generation team members and 1 truck driver (transporting generators) are travelling from Mackay to Rockhampton today.
- Generation connected to showgrounds for disaster response centre (LDMG)
- Over 100 customers, some hotels and food businesses are being supplied by generation in Rockhampton.

Regards

**Michael Dart**

External Stakeholder Engagement Manager

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**From:** DART Michael (WB)

**Sent:** Saturday, 21 February 2015 3:22 AM

**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'State Disaster Coordination Centre <[sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)> (<[sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)>)'

**Subject:** Ergon Energy SitRep #8 to DEWS for 3:30am - TC Marcia

Hi all,

Please find attached our latest SitRep. There are **59,000 customers off supply** in the Rockhampton, Yeppoon, Gladstone, Biloela, Biloela, Gin Gin and surrounding areas as a result of TC Marcia. We are still experiencing high winds in the Wide Bay in particular.

Ergon Energy has plans in place to make restoration to supply as soon as it is safe to do so, starting with critical infrastructure. Some patrols and checks have already occurred and all Rockhampton and Yeppoon zone substations have been visited and scoped for damage in preparation for sub transmission restoration efforts. Generation has been deployed in some area, including the Rockhampton showgrounds for the evacuation centre.

Depot	Prem Out	Total Prems usually connected	% of Prems Out
ROCKHAMPTON	35,129	40,195	86.70%
YEPPOON	13,525	13,956	96.90%
GLADSTONE	2,671	25,548	10.40%
BILOELA	4,732	6,001	78.30%
MIRIAM VALE	250	3,980	6.3%
MONTO	1753	1,847	78.00%
HERVEY BAY	0	30,826	0.0%
KILKIVAN	17	2,992	0.60%
MARYBOROUGH	5	17,350	0.00%
GIN GIN	1,274	4,412	28.9%

<b>Total</b>	<b>59,356</b>	<b>147,107</b>	<b>24.00%</b>
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- Hervey Bay customers have been restored.
- There has been a significant impact on Ergon Energy's network in Yeppoon and Rockhampton. Ergon Energy is progressing plans to make restoration to supply as soon as it is safe to do so, starting with critical infrastructure.
- Patrols of lines were able to take place last night.
- All Rockhampton and Yeppoon zone substations have been visited and scoped for damage in preparation for sub transmission restoration efforts.
- Ergon Energy has commenced the restoration process in the Rockhampton region. We have repaired the 66kv Glenmore substation in preparation to enable multiple 66kv sub transmission feeders to be energised after patrols conducted.
- We have patrolled and made safe/prepared the Rockhampton water treatment plant feeder which supplies both Rockhampton and Yeppoon water supply however Parkhurst zone sub has no sub trans supply. The lines have been patrolled in preparation for repairs and restoration in the morning. The sub transmission will be given high priority for repair.
- Restoration of 66kv sub transmission supply to Berserker zone sub has been completed, and we have been working on 11kv feeders that supply the Stockland shopping complex. We hope to have that on today.
- Patrolled and cleared life threatening calls on the Base Hospital feeder. The hospital has supply.
- We are planning for restoration of Mater and Hillcrest Hospitals Saturday Morning. Generation has been provided to the Rockhampton showgrounds for Rocky LDMG evacuation centre.
- We have been clearing various high risk life threat calls for conductors over highways.
- We have established a plan to aerial patrol all other 66kv sub transmission, Berserker to Lakes CK, ROGL to Parkhurst, Egans hill to Mt Morgan, Wowan to Mt Morgan, Lakes Ck to Tanby, Tanby to Yeppoon.
- We have been scoping high priority feeders for water, sewerage and Livingstone LDMG site in Yeppoon in preparation for repairs today.
- Today, where it is safe to do so and weather permits, Ergon Energy crews in Rockhampton and Yeppoon will continue to work prioritising life-threatening situations (such as downed power lines), damage assessment, community safety and assessing critical infrastructure locations in consultation with the LDMG.

Please do contact us if you have any queries.

<< File: 150221 3am SitRep 8 Ergon Energy - TC Marcia.docx >>

Thanks and kind regards

**Michael Dart**

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**From:** DUMARESQ Rhonda (NQ)

**Sent:** Friday, 20 February 2015 7:11 PM

**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'State Disaster Coordination Centre <sdcc@qfes.qld.gov.au>' (sdcc@qfes.qld.gov.au)

**Subject:** Ergon Energy SitRep #7 to DEWS for 7pm - TC Marcia

Hi all

Please find attached our latest SitRep. Please note: this will be our final report for tonight with the next SitRep delivered at 3am tomorrow morning.

There are **51,400 customers off supply** in the Rockhampton, Yeppoon, Gladstone, Biloela, Hervey Bay and surrounding areas as a result of TC Marcia. Ergon Energy has plans in place to make restoration to supply as soon as it is safe to do so, starting with critical infrastructure.

Commencing late this afternoon and where it is safe to do so, crews will return to work in the Rockhampton and Yeppoon areas. Their priorities will be life-threatening situations (such as downed power lines), damage assessment, community safety and assessing critical infrastructure locations such as The Barrage, North Rockhampton Sewerage Treatment Station, etc.

As the weather system continues to move south, there will be more damage and customer outage numbers will continue to increase due to strong and gale-force wind, rain and debris impacting the electricity network and cutting supply in new locations.

<< File: 150220 6pm SitRep 7 Ergon Energy - TC Marcia.docx >>

Please do contact us if you have any queries.

Thanks and kind regards

R

**Rhonda Dumaresq**  
Government Advisor  
**Ergon Energy**

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**From:** DUMARESQ Rhonda (NQ)

**Sent:** Friday, 20 February 2015 1:52 PM

**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'State Disaster Coordination Centre

<[sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)> (<[sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)>)

**Subject:** Ergon Energy SitRep #6 to DEWS for 2pm - TC Marcia

Hi all

Please find attached our latest SitRep. There are **48,500 customers** without supply in the Rockhampton and Yeppoon areas as a result of TC Marcia. Ergon Energy has plans in place to make restoration to supply as soon as it is safe to do so, starting with critical infrastructure.

Depot	Prem Out	Total Prefs usually connected	% of Prefs Out
YEPPOON	<b>13,670</b>	13,956	97.50%
ROCKHAMPTON	<b>34,821</b>	40,195	86.80%
BUNDABERG	<b>20</b>	38,116	0.01%
<b>Total</b>	<b>48,511</b>	<b>92,267</b>	<b>52.60%</b>

As the weather system continues to move south as a category 3 system, there will be more damage and customer outage numbers will continue to increase due to strong and gale-force wind, rain and debris impacting the

electricity network and cutting supply.

Resources are ready for response when cyclonic conditions have passed and it is safe to do so. Our initial response will involve crews attending to life threatening faults, fault finding, making safe and assessing damage in readiness for a strategic restoration of supply. We will be moving crews and equipment from our staging site in Mackay into the impact zone when it is safe to do so.

<< File: 150220 2pm SitRep 6 Ergon Energy - TC Marcia.docx >>

Please do contact us if you have any queries.

Thanks and kind regards

R  
**Rhonda Dumaresq**  
Government Advisor  
**Ergon Energy**

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**From:** DART Michael (WB)  
**Sent:** Friday, 20 February 2015 8:51 AM  
**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'State Disaster Coordination Centre <[sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)> (<[sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)>)'  
**Subject:** Ergon Energy SitRep #5 to DEWS for 9am - TC Marcia

Hi all,

Please find attached our latest SitRep. There are currently 166 customers without supply in the Rockhampton and Yeppoon area as a result of TC Marcia.

An outage impacted approx. 1500 customers in Bundaberg this morning. These customers have been progressively restored.

As the weather system is making landfall, conditions deteriorate and customers may have power supply interrupted due to strong and gale-force wind, rain and debris impacting Ergon Energy's network. Resources are available for response and restoration at first light when it is safe to respond. Our initial response will involve crews fault finding, making safe and assessing damage in readiness for a (strategic) restoration of supply. We will be moving field crews from the north to staging in Mackay to ensure they are ready for response.

Please don't hesitate to contact us if you have any queries.

Our media messages can be found at this link.  
<https://www.ergon.com.au/network/outages-and-disruptions/storms-and-disasters/storm-updates/weather-event-update-tropical-cyclone-marcia>

<< File: 150220 9am SitRep5 Ergon Energy - TC Marcia.docx >>

Michael Dart

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**From:** DART Michael (WB)

**Sent:** Friday, 20 February 2015 2:55 AM

**To:** [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au); [media@dnrm.qld.gov.au](mailto:media@dnrm.qld.gov.au); State Disaster Coordination Centre  
<[sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)> ([sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au))

**Subject:** Ergon Energy SitRep #4 to DEWS for 3am - TC Marcia

Hi all,

Please find attached our latest SitRep. Ergon Energy has made preparations for a Cat 5 system crossing the coast north of Rockhampton.

There are currently NO power outages as a result of TC Marcia. An outage impacted approx. 1600 customers in Rockhampton at 9:20pm Thursday evening due to blown equipment associated with weather, however crews were able to respond when it was safe to do so and those customers were restored at just before 1am this morning.

As the weather system is making landfall, conditions deteriorate and customers may have power supply interrupted due to strong and gale-force wind, rain and debris impacting Ergon Energy's network. Resources are available for response and restoration at first light when it is safe to respond. Our initial response will involve crews fault finding, making safe and assessing damage in readiness for a (strategic) restoration of supply.

Please don't hesitate to contact us if you have any queries.

Our media messages can be found at this link.

<< File: 150220 3am SitRep 4 Ergon Energy - TC Marcia.docx >>

<https://www.ergon.com.au/network/outages-and-disruptions/storms-and-disasters/storm-updates/weather-event-update-tropical-cyclone-marcia>

Regards

**Michael Dart**

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**From:** DART Michael (WB)

**Sent:** Thursday, 19 February 2015 5:44 PM

**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'State Disaster Coordination Centre <sdcc@qfes.qld.gov.au>' (sdcc@qfes.qld.gov.au)

**Subject:** Ergon Energy SitRep #3 to DEWS for 7pm - TC Marcia

Hi all,

Please find attached our latest SitRep. Ergon Energy has made preparations for a Cat 4 system crossing the coast north of Rockhampton.

Ergon Energy continues to review requirements for any possible impact. Resources are prepositioned where necessary, contact has been made with our communities and customer/stakeholder communications are underway. At this time could you please consider if these briefs are essential for others in your organisation and let us know, so we can add them to the list.

Please don't hesitate to contact us if you have any queries.

Our media messages can be found at this link.

<https://www.ergon.com.au/network/outages-and-disruptions/storms-and-disasters/storm-updates/weather-event-update-tropical-cyclone-marcia>

<< File: 150219 7pm SitRep 3 Ergon Energy - TC Marcia.docx >>

**Michael Dart**

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**From:** DART Michael (WB)

**Sent:** Thursday, 19 February 2015 12:17 PM

**To:** [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au); [media@dnrm.qld.gov.au](mailto:media@dnrm.qld.gov.au); State Disaster Coordination Centre <sdcc@qfes.qld.gov.au> (sdcc@qfes.qld.gov.au)

**Subject:** Ergon Energy SitRep #2 to DEWS for 1pm - TC Marcia

Hi all,

Please find attached our latest SitRep.

Ergon Energy continues to review requirements for any possible impact. Resources will be prepositioned where necessary, contact is being made with our communities and customer/stakeholder communications are underway. At this time could you please consider if these briefs are essential for others in your organisation and let us know, so we can add them to the list.

Please don't hesitate to contact us if you have any queries.

<< File: 150219 1pm SitRep 2 Ergon Energy - TC Marcia.docx >>

**Michael Dart**



External Stakeholder Engagement Manager  
Ergon Energy – Bundaberg Office

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P 07 4153 9843 M NR

E [michael.dart@ergon.com.au](mailto:michael.dart@ergon.com.au)

[ergon.com.au](http://ergon.com.au)

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**From:** DART Michael (WB)

**Sent:** Wednesday, 18 February 2015 9:46 PM

**To:** [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au); [media@dnrm.qld.gov.au](mailto:media@dnrm.qld.gov.au); State Disaster Coordination Centre  
<[sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)> ([sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au))

**Subject:** Ergon Energy SitRep to DEWS for 4am - TC Marcia

Hi all,

With the SDCC now at Lean Forward we have commenced SitReps.

Ergon Energy continues to review requirements for any possible impact. Resources will be prepositioned where necessary, contact is being made with our communities and customer/stakeholder communications are underway. At this time could you please consider if these briefs are essential for others in your organisation and let us know, so we can add them to the list.

Please don't hesitate to contact us if you have any queries.

*Please Note: This SITREP is for the 4am DEWS reporting. If there are any material changes overnight a new report will be issued.*

<< File: 150219 4am SitRep 1 Ergon Energy - TC Marcia.docx >>

**Michael Dart**

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150222 8am SitRep 13 Ergon Energy - TC Marcia.docx

183.7kB

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# Disaster Situation Report



**Disaster Event:** TC Marcia  
**Date/time:** 9:00am Sunday 22 February 2015  
**SitRep Number:** 13

## Current Status:

Ergon Energy has approximately 53 000 customers off as a result of TC Marcia. We have restored over 7000 customers since this time yesterday.

Depot	Prem Out	Total Prefs usually connected	% of Prefs Out
ROCKHAMPTON	37,000	40,195	92.10%
YEPPOON	13,527	13,527	100%
BILOELA - region	1,592	6,013	26.50%
GLADSTONE - region	691	25,567	2.70%
MIRIAM VALE	232	4,020	5.80%
MONTO - region	118	1,847	6.40%
Total	53,160	91,169	58.30%

- Crews have been briefed this morning and are on the road to make repairs. Still some focus on life threatening calls. Local crews have been supplemented by crews in Bundaberg and Mackay.
- The township of Biloele has been restored. Surrounding small communities are still without supply. The township of Monto has been restored. Surrounding communities are still without supply. The majority of the Gladstone area has been restored. The indigenous community of Woorabinda has been restored.
- The majority of customers off are in the region of Rockhampton and Yeppoon area where there has been a significant impact on the network from the extreme wind, flying vegetation and building debris.
- More Generation is being deployed. We have been able to get supply to some small areas in Rockhampton, most recently the Target shopping complex and the prison.
- Crews worked over night doing assessments and are comparing the network damage to the major cyclones of similar category status experienced and responded to by Ergon Energy in recent years in the northern parts of the state.
- Over **1,800** lines have been reported down and attending to life threatening calls in the hardest hit areas remains a priority.
- Supply restoration has begun across all regions. In the hardest hit areas this has seen progress on restoring critical infrastructure – this continued into the night where possible. Nine (9) helicopters have been patrolling the lines to speed up the damage assessment with the wet conditions hampering vehicle access.
- Sub-transmission backbone restoration strategy for Rockhampton and Yeppoon - As of 6pm last night, Ergon Energy had restored supply to all its Rockhampton substations other than Lakes Creek and Frenchville. These two substations will be energised by COB today. Work was continuing tonight to energise supply to lines and substations to Yeppoon. This means that by Sunday afternoon, resupply to the entire Rockhampton/Yeppoon sub-transmission network is expected to have been achieved.
- With the sub-transmission restoration strategy mostly complete, our distribution network restoration strategy is worked through from the damage assessments completed last night and today. Based on preliminary work on this strategy, resource requirements have been increased from an initial 500 field staff to over 800 field operatives. We are currently working through the logistics and accommodation issues

# Disaster Situation Report



associated with bringing these staff into the Rockhampton/Yeppoon region.

- We are working with the LDMG on supply/generation to fuel outlets.
- Ergon Energy is moving towards having over **800 field employees available** for the response effort. Crews are being brought in from other areas of the state to assist. Crews from Mackay and Bundaberg have arrived.
- Key activities:
  - Majority of 66kV sub-transmission network re-activated in the Rockhampton/Yeppoon area.
  - Supply restored key infrastructure including Rockhampton water treatment plants, 3 local hospitals, two major shopping centres and Pamalat Milk Depot
  - Significant progress in the Biloela/Monto area most customers restored.
  - Wide Bay Burnett restored during the day
  - Gladstone township restored this evening with ongoing in rural areas to continue over the next week.
  - Water supply concerns in key areas being resolved (e.g. Yeppoon, Biloela)
  - Supply to Woorabinda restored.
- Generators have arrived in Yeppoon to enable generation supply to additional services tomorrow such as service stations and shopping centres.
- Safety messages are continuing to be rolled out through traditional and social media channels, emphasising downed wires and the need to report life threatening situations, with additional messaging for solar PV panels and generators. Customers can also access our Storm Centre site, which provides safety advice and updates, and the Outage Finder, via [www.ergon.com.au](http://www.ergon.com.au)

## Overview – key activities last 24 hours:

### CAPRICORNIA (YEPPOON/ROCKHAMPTON)

- Ergon Energy has commenced power restoration in the Rockhampton region. Powerlink's transmission supply is fully operational and all of the substations in the area have been confirmed as operational. We have repaired the 66kV Glenmore Substation and are energising the 66kV subtransmission feeders that feed out from this point.
- We have been working with the LDMG in Rockhampton to target the restoration of priority sites:
  - The Water Treatment Plant in Belmont, Rockhampton, which supplies to the region, now has power. We are working with the LDMG on critical local booster pumps and will use generation if need be.
  - The Parmalat Milk Factory
  - Hillcrest hospital was restored at early this morning. Supply is being restored to the Mater hospital. The Base hospital has supply.
  - Other critical sites restored:
    - Rockhampton CBD
    - Gladstone Road
    - Shopping Fair Stockland
    - North Side Plaza.
  - Other sites prioritised by the LDMG are being restored tonight.
- Support is being provided to Telstra and Optus to restore critical communications sites with generation /

# Disaster Situation Report



restoration advice.

- Crews have been on the ground in Yeppoon all day investigating and responding to reports of lines down. They are making preparations to connect supply, where safe to do so, as the subtransmission supply is restored. We have been focusing generation efforts on critical and emergency, and community infrastructure (ATM's, shops, pharmacies).

## GREATER GLADSTONE AREA

- Most of Gladstone town area is now has supply. Restoration will continue in the rural areas, with helicopters being used today to patrol the network.
- Most of Biloela and Monto area has been restored.
- The Moura and Theodore areas are largely restored (pockets remain).
- We have restored supply in the community of Woorabinda.

## Key Operations or Activities (– restoration timeframe)

- Ergon Energy will continue to prioritise restoration of critical community infrastructure including hospitals, nursing homes, evacuation centres, police ambulance and fire brigade services, water pumping, sewerage plants and education facilities followed by large shopping centre complexes, small businesses and residential customers.
- Ergon Energy's response and power restoration timeframe is dependent on the cyclone intensity. Based on previous experience, this follows the general expectation that a category 4/5 event like TC Marcia could see full restoration take up to one month.
- Power restoration takes longer in hard to access sites, typically the smaller communities outside main population centres.

## Other: (additional information on workforce matters, safety, generation,)

### Workforce matters

- Ergon Energy is moving towards having over 800 field employees available for the response effort. Crews are being brought in from other areas of the state to assist.
- Ergon Energy has a Memorandum of Understanding (MOU) with Energex and the NSW networks to provide field resources. This availability is being incorporated into our workforce deployment plans.
- Ergon Energy's disaster response van is deployed into the disaster response impact zone. The van provides food, refreshment and technology support to Ergon Energy crews and employees working to restore supply.

### Generation

- Local generation has started to be deployed. We have around 70,000kVA of generation (481 units) available across the state and the capacity to increase the amount of mobile generation significantly further from interstate suppliers if required. Our generation crews are in place and connecting sites (6 generation team members and 1 truck driver (transporting generators) from outside the region are working in Rockhampton).
- Generation:
  - 47 generators (including Ergon Generators) with a total capacity of approx. 13,000kVA are in the Rockhampton/Galdstone area
  - Generators totalling 800kVA are connected and running in Rockhampton for showgrounds for disaster response centre (LDMG), some hotels and food businesses.
  - Generation has been dispatched to Yeppoon to supply a shopping centre.

# Disaster Situation Report



- Ergon Energy has dispatched a 500kVA generator set to Woorabinda.
- Our large Pegasus generation unit is ready for deployment from Townsville, with the Toowoomba-based unit now in Maryborough and ready for deployment.

## Contact Solution Centres (CSC)

- Call volumes are significant (over 5,000 calls yesterday) and continue increasing as customers begin their own recovery process and further locations are impacted by the weather system travelling south.
- Over 1,800 calls have been received from the public of lines down (up from 1,000 reported this morning) and life threatening calls. This is indicative of significant widespread vegetation and building debris damage being identified as more people getting out and about and reporting issues.
- Our 13 10 46 general enquiries number is advising customers that there may be extended wait times as a result of TC Marcia.
- Customer sentiment is encouraging but the community is seeking restoration timeframes in order to make personal arrangements. Being a community that has not experienced an event like this in recent times, we are seeking support to communicate the scale of challenge ahead in restoring supply to the worst impacted area.
- Contact is being maintained with key local stakeholders.

## Summary of Issues/ difficulties:

- Any media should direct customers in the Ergon Energy Distribution Authority area to contact **13 22 96** to report faults and triple zero (000) for life threatening situations.

**Next Planned Update:** SitRep 14 at 2pm Sunday 22 February 2015

## Contacts:

Michael Dart  
Anthony Hamill  
Rhonda Dumaresq

NR



Subject: FW: Ergon Energy ^\_SitRep^\_ #^\_15^\_ to DEWS for ^\_7pm^\_ - TC Marcia

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 8:43:52 pm AEST

-----Original Message-----

From: LEGGATE Shaun [mailto:Shaun.Leggate@dews.qld.gov.au]

Sent: Sunday, 22 February 2015 7:08 PM

To: HUNT Dan; Mark Bailey; Mark Bailey; Bob Macdonald; BARR Benn

Cc: sdccdews1

Subject: Fwd: Ergon Energy SitRep #15 to DEWS for 7pm - TC Marcia

DG / Minister

Please note Ergon update on restoration activities including Rockhampton and Yeppoon below.

Regards

Shaun Leggate

a/ General Manager

Regulation, Governance and Engagement

Department of Energy and Water Supply

Phone 07 3199 4820<tel:07%203199%204820> Mob NR tel: NR Email [shaun.leggate@dews.qld.gov.au](mailto:shaun.leggate@dews.qld.gov.au)<mailto:shaun.leggate@dews.qld.gov.au>

Begin forwarded message:

From: "COLLINS Sara (FN)" <sara.collins@ergon.com.au<mailto:sara.collins@ergon.com.au>>

Date: 22 February 2015 6:56:36 pm AEST

To: "DART Michael (WB)" <michael.dart@ergon.com.au<mailto:michael.dart@ergon.com.au>>,

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 Subject: Ergon Energy SitRep #15 to DEWS for 7pm - TC Marcia

Evening all,

- \* Ergon Energy now has around 50,000 customers without power as a result of Tropical Cyclone Marcia. In the last 24 hours we have restored supply to over 6,600 customers.
- \* Good progress has been made in restoring the backbone of the network in Rockhampton and Yeppoon - the substations and the high-voltage subtransmission lines between them are now largely operational.
- \* Today saw the main line into Yeppoon restored. This has allowed supply to be restored to various essential services in Statue Bay and Arthur Street, Yeppoon, to the Mercure Inn, Yeppoon, and to a limited number of other customers.
- \* Another important subtransmission line was also restored into the Frenchville Substation in Rockhampton. Distribution lines were also brought online restoring supply to customers in central Rockhampton.
- \* Tomorrow will see the further work on the subtransmission line from Yeppoon to Tanby.
- \* This places us in a good position to progress work on the distribution network that feeds out to customers. We are currently finalising localised works plans in line with the influx of field crews into the area in the coming days.
- \* We are rapidly building crew numbers in Rockhampton and Yeppoon to support local crews in repairing the damage to the electricity network. In these hardest hit areas, by tomorrow we will have over 400 personnel on the ground. This will increase to well over 800 in the coming days.
- \* 3,330kVA of generation is now connected to supply priority sites in Rockhampton, Yeppoon and Gladstone area.
- \* In addition to the subtransmission network, our efforts in Rockhampton and Yeppoon have been focused on critical infrastructure in line with LDMG requests, specifically in relation to water, sewage, hospitals, ATMs, the prison and also schools.
- \* Crews in Rockhampton, Yeppoon and the surrounding areas have also been responding to reports of life threatening infrastructure damage. Over 1,900 lines were reported as down and attending to life threatening calls in the hardest hit areas remains a priority - with all reports needing to be checked before feeders can be restored.

Depot	Prem Out	Total Prefs usually connected	% of Prefs Out
ROCKHAMPTON	35,097	40,195	87.30%
YEPPOON	13,591	13,959	97.40%
BILOELA 646	6,013	10,700	10.70%
GLADSTONE	582	25,567	2.30%
MIRIAM VALE	157	4,020	3.90%
MONTO 1	1,847	0.10%	
Total	50,081	110,824	

- \* See file attached, with some images of work underway.

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












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 FB Alma St 3 RMc.jpg 1.3MB	 ATT00001.htm 274B	 FB Church St Rocky Brad Keyworth.jpg 732.2kB
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# Disaster Situation Report



**Disaster Event:** TC Marcia  
**Date/time:** 7:00pm Sunday, 22 February 2015  
**SitRep Number:** 14

## Current Status:

- Ergon Energy now has around 50,000 customers without power as a result of Tropical Cyclone Marcia. In the last 24 hours we have restored supply to over 6,600 customers.
- Good progress has been made in restoring the backbone of the network in Rockhampton and Yeppoon – the substations and the high-voltage subtransmission lines between them are now largely operational.
- Today saw the main line into Yeppoon restored. This has allowed supply to be restored to various essential services in Statue Bay and Arthur Street, Yeppoon, to the Mercure Inn, Yeppoon, and to a limited number of other customers.
- Another important subtransmission line was also restored into the Frenchville Substation in Rockhampton. Distribution lines were also brought online restoring supply to customers in central Rockhampton.
- Tomorrow will see the further work on the subtransmission line from Yeppoon to Tanby.
- This places us in a good position to progress work on the distribution network that feeds out to customers. We are currently finalising localised works plans in line with the influx of field crews into the area in the coming days.
- We are rapidly building crew numbers in Rockhampton and Yeppoon to support local crews in repairing the damage to the electricity network. In these hardest hit areas, by tomorrow we will have over 400 personnel on the ground. This will increase to well over 800 in the coming days.
- 3,330kVA of generation is now connected to supply priority sites in Rockhampton, Yeppoon and Gladstone area.
- In addition to the subtransmission network, our efforts in Rockhampton and Yeppoon have been focused on critical infrastructure in line with LDMG requests, specifically in relation to water, sewage, hospitals, ATMs, the prison and also schools.
- Crews in Rockhampton, Yeppoon and the surrounding areas have also been responding to reports of life threatening infrastructure damage. Over 1,900 lines were reported as down and attending to life threatening calls in the hardest hit areas remains a priority – with all reports needing to be checked before feeders can be restored.

Depot	Prem Out	Total Prefs usually connected	% of Prefs Out
ROCKHAMPTON	35,097	40,195	87.30%
YEPPOON	13,591	13,959	97.40%
BILOELA	646	6,013	10.70%
GLADSTONE	582	25,567	2.30%
MIRIAM VALE	157	4,020	3.90%
MONTO	1	1,847	0.10%
<b>Total</b>	<b>50,081</b>	<b>110,824</b>	

# Disaster Situation Report



- The following schools have power available: Gogango State School; Monto State High School; Monto State School; Mount Murchison State School; Mulgildie State School; Nagoorin State School; Thangool State School; Ubobo State School; Westwood State School; Woorabinda State School; Wowan State School.
- We are anticipating returning supply to Builyan State School and Mount Larcom State School overnight and are currently prioritising the restoration of the significant number of schools still without power with Public Works.
- Safety messages are continuing to be rolled out through traditional and social media channels, emphasising downed wires and the need to report life threatening situations, with additional messaging for solar PV panels and generators. Customers can also access our Storm Centre site, which provides safety advice and updates, and the Outage Finder, via [www.ergon.com.au](http://www.ergon.com.au)

## Overview – key activities last 24 hours:

### CAPRICORNIA (ROCKHAMPTON /YEPPOON)

- Power restoration in the Rockhampton region is progressing. The subtransmission line into the Frenchville Substation was reenergised. The main feeder lines in Canning Street (supplying the Allenstown shopping centre, hotel and motel), Haynes Street and Norman Road, Rockhampton are also now energised. Other may come online tonight.
- Today also saw the main sub transmission line into Yeppoon restored. Crews have also restored supply to various essential services in Statue Bay and Arthur Street, Yeppoon. Supply to the Mercure Inn Yeppoon has been restored.
- Yeppoon Hospital remains on generation. The feeder to the hospital has been patrolled and with the zone substation now re-energised today this may allow the hospital to be restored tonight.
- We have been focusing generation efforts on critical and emergency, and community infrastructure (ATM's, shops, pharmacies).
- Tomorrow will see further work on the subtransmission line from Yeppoon to Tanby.
- We have now largely restored the sites in Rockhampton prioritised through the LDMG, including:
  - Health: Rockhampton Base, Hillcrest and Mater Hospitals.
  - Water Sewerage: The Water Treatment Plant for Rockhampton and Yeppoon.
  - In addition to other sites including aged care facility (Capricorn retirement village), major customers, shopping centres, Shopping Fair Stockland, North Side Plaza, Rockhampton CBD, Gladstone Road.
- We have also worked with Caltex to have supply at their main storage site and they are organising generation to their sites to support petrol supply to the region.
- Crews have been working in the Gracemere area today with a priority to get power back to the feeder that supplies the supermarket to provide access to food supplies.
- The subtransmission line into Mt Morgan has been restored and supply is being restored throughout the township.
- Support is being provided to Telstra and Optus to restore critical communications sites with generation / restoration advice. We recognise this is critical for general communications and local commerce.

# Disaster Situation Report



## GLADSTONE –CALLIDE AREA

- The Gladstone-Callide restoration effort is now well progressed. In total 5,178 customers were impacted in this region by this event, just over 1,000 customers now remain without supply.
- Only 582 remain without supply in Gladstone's rural areas. Further progress was also made today outside the township of Biloela. Supply was made available to the township of Thangool, including an important Telstra repeater installations.
- In the rural areas, including those around Miriam Vale, access issues due to the wet conditions are hampering efforts. Helicopters continue to be used to complete damage assessments.
- Almost all of the customers in the Monto, Moura and Theodore area have had their power restored.
- The indigenous community of Woorabinda has been restored.
- These positive results for the day will allow us to continue to move the crews that were operating in the area north into the harder hit areas.

## Key Operations or Activities (– restoration timeframe)

- Ergon Energy will continue to prioritise restoration of critical community infrastructure including hospitals, nursing homes, evacuation centres, police ambulance and fire brigade services, water pumping, sewerage plants and education facilities followed by large shopping centre complexes, small businesses and residential customers.
- Ergon Energy's response and power restoration timeframe is dependent on the cyclone intensity. Based on previous experience, this follows the general expectation that a category 4/5 event like TC Marcia could see full restoration take up to one month.
- Power restoration takes longer in hard to access sites, typically the smaller communities outside main population centres.

## Other: (additional information on workforce matters, safety, generation,)

### Workforce matters

- We are moving towards having well over 800 field employees involved in the response effort.
- Crews are being brought in from across the state to assist. Local crews have already been supplemented by crews from Bundaberg and Mackay. They will be joined by field staff as from far away as Cairns, Mareeba, Atherton and Tully who are looking forward to sharing their extensive experience in power restoration work following cyclones.
- We are finalising the logistics and accommodation issues in line with the influx of crews, with generation to key sites making this possible. Mains supply has also been restored to the Mercure Inn, Yeppoon.
- Energex crews are travelling from Brisbane to assist in the response effort. Ergon Energy has a Memorandum of Understanding (MOU) with Energex and the NSW networks to provide field resources.



# Disaster Situation Report



## Generation

- Local generation has started to be deployed. We have 69,700kVA of generation (567 units) available to us across the state and the capacity to increase the amount of mobile generation significantly further from interstate suppliers if required. We:
  - are currently connecting to sewerage and water facilities as a priority
  - have commenced connecting generation to communications facilities
  - are arranging generation for Roslyn Bay Resort to provide employee accommodation
  - are assisting Rockhampton Regional Council with a generator issues.
  - are currently scoping requirements for stores in outlying communities, such as Marlborough, St Lawrence, Ogmoo and Byfield
  - we are looking at prioritising generation for schools tomorrow.
- Our specialist generation crews are in place and connecting sites (6 generation team members and 1 truck driver from outside the region).
- A total of 13 generators (3,330kVA) are already running in Rockhampton, Yeppoon and Gladstone, at these sites:
  - Tanby Substation
  - Yeppoon Substation
  - Kingle Street Jardine Park Sewerage Plant Rockhampton
  - Sewerage Treatment Plant, Rockhampton
  - Parkhurst Substation, Rockhampton
  - Pandoin Substation, Rockhampton
  - Kent Street, Gladstone
  - Sewerage Treatment Plant NO2, Rockhampton
  - Rockhampton Showgrounds, Exhibition Road
  - Frenchville Substation
  - Arthur Street Sewerage Plant Rockhampton.

## Contact Solution Centres (CSC)

- Call volumes are being managed. With communications limited throughout the community call volumes are lower than anticipated. We are anticipating call volumes to increase as customers begin to see 'neighbouring' areas with power restored.
- Operators are on duty 24 hours a day to take customer calls, but customers are being urged to call only if they have an emergency situation to report, or information that can assist with the restoration effort, such as wires down. As restoration times become available they will be published on the Ergon Energy Outage Finder at [www.ergon.com.au](http://www.ergon.com.au)
- To date over 1,900 calls have been received from the public of lines down and life threatening calls. This is indicative of significant widespread damage being identified as people getting out and about.
- Contact has been able to be made to around 80% of the approximately 200 customers registered in the region as 'life support' customers (phone call or voice message). If they require power for medical reasons we are advising them to enact their emergency medical plan.

# Disaster Situation Report



- With well over 100 premises now believed to be damaged to the point they are uninhabitable; we are working with the appropriate government agencies to place a freeze on any bills being issues to the worst impacted areas. Other impacted customers in the affected areas who do receive a bill are asked to contact us so we can assist them in organising alternate payment arrangements.
- Being a community that has not experienced an event like this in recent times, we are seeking support to communicate the scale of challenge ahead in restoring supply to the worst impacted area.
- Contact is being maintained with key local stakeholders.

## Summary of Issues/ difficulties:

- Any media should direct customers in Ergon Energy's Distribution Authority area to **contact 13 22 96 to report faults and triple zero (000) for life threatening situations.**

**Next Planned Update:** SitRep 16 at 3:30am Monday, 23 February 2015

## Contacts:

Michael Dart  
Anthony Hamill  
Rhonda Dumaresq

NR

Subject: FW: ^\_Ergon^\_ ^\_Energy^\_ ^\_Update^\_ ^\_only^\_ for ^\_DEWS^\_ - TC Marcia

From: Ellen.McIntyre@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Friday, 20 February 2015, 11:44:09 am AEST

**From:** DART Michael (WB) [mailto:michael.dart@ergon.com.au]  
**Sent:** Friday, 20 February 2015 11:32 AM  
**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'State Disaster Coordination Centre <sdcc@qfes.qld.gov.au> (sdcc@qfes.qld.gov.au)'  
**Cc:** Government Liaison; 'Brent.Cornford@dews.qld.gov.au'; 'Daniel.Harris@dews.qld.gov.au'; 'Lorelle.Hatch@dews.qld.gov.au'; 'emergency@dews.qld.gov.au'; 'Patricia.Hurikino@dews.qld.gov.au'; 'Helen.Smart@dews.qld.gov.au'; 'Benn.Barr@dews.qld.gov.au'; 'Dan.Hunt@dews.qld.gov.au'; 'Susanna.Greaves@treasury.qld.gov.au'; 'Rimu.Nelson@treasury.qld.gov.au'; 'Gregory.Tonks@treasury.qld.gov.au'; HAMILL Anthony (ERGON); DUMARESQ Rhonda (NQ); 'sdcc@dews1@qfes.qld.gov.au'; 'sdcc@dews2@qfes.qld.gov.au'; 'Lehmann.NicholasM@police.qld.gov.au'; 'Dawson.AlistairE@police.qld.gov.au'; 'Chelepy.ShaneL@police.qld.gov.au'; 'Huxley.CraigR@police.qld.gov.au'; 'adrian.pate@premiers.qld.gov.au'; 'anthony.king@dcs.qld.gov.au'; 'sdcc@qfes.qld.gov.au'; 'Phil.Nickerson@dcs.qld.gov.au'; 'Matthew.Skoien@atsima.qld.gov.au'; 'vern.rudwick@daff.qld.gov.au'; 'Kevin.MARA@det.qld.gov.au'; 'glen.brown@ehp.qld.gov.au'; 'trevor.leverington@publicworks.qld.gov.au'; 'shane.reiche@justice.qld.gov.au'; 'john.glaister@nprsr.qld.gov.au'; 'Liz.Dann@dnrm.qld.gov.au'; 'glen.edwards@ssa.qld.gov.au'; 'kris.stone-tolcher@dsdip.qld.gov.au'; 'patrick.j.quirk@msq.qld.gov.au'; 'donald.w.bletchly@tmr.qld.gov.au'; 'natalie\_king@health.qld.gov.au'; 'joanne.paterson@treasury.qld.gov.au'; 'B.Gunn@bom.gov.au'; 'R.Wardle@bom.gov.au'; 'cparsons@redcross.org.au'; WEAVER Peter (Energex); 'ksullivan@insurancecouncil.com.au'; 'michael\_dickinson@lgaq.asn.au'; 'dmalliance@lgaq.asn.au'; 'dmikkelsen@powerlink.com.au'; 'norm.archer@aue.salvationarmy.org'; 'ghill@lifesaving.com.au'; 'geustace@rspcaqld.org.au'; 'mark.j.oconnell@team.telstra.com'; 'scott.d.grinstead@team.telstra.com'; 'Mark.Rallings@dcs.qld.gov.au'; 'Peter.Shaddock@dcs.qld.gov.au'; 'julian.elliott@dnrm.qld.gov.au'; 'melissa.bowerman@dnrm.qld.gov.au'; 'Shruthi.Naik@dews.qld.gov.au'; 'Judith.Thompson@dews.qld.gov.au'; 'Ken.Sedgwick@dews.qld.gov.au'; 'Karen.Masnata@dews.qld.gov.au'; 'Gayle.Leaver@dews.qld.gov.au'; 'Rob.Kennedy@treasury.qld.gov.au'; 'Catherine.Hall@treasury.qld.gov.au'; 'Vikki.Paroczai@treasury.qld.gov.au'; 'Trent.Stephens@treasury.qld.gov.au'; 'Frank.Ravalli@treasury.qld.gov.au'; EFFENEY Peter (SPARQ); COCKBURN Paul (SPARQ); WATSON Ron (Energex); SWANSTON Mike (Energex); WILMOT Paula (Energex); CORKERON Jane-Ellen (Energex); METCALF Graham (Energex); 'nmauire@powerlink.com.au'; 'mpalmer@powerlink.com.au'; 'govtenquiries@powerlink.com.au'; 'cbishop@powerlink.com.au'; 'bsaini@powerlink.com.au'; 'tbutcher@powerlink.com.au'; 'media@dnrm.qld.gov.au'; 'Patrick.Byrne@dcs.qld.gov.au'; 'Steve.Grant@dcs.qld.gov.au'; 'sdcc@qfes.qld.gov.au'; 'sdcc@qfes.qld.gov.au'; 'john.rossiter@publicworks.qld.gov.au'; 'bradley.clarkson@publicworks.qld.gov.au'; 'bradley.clarkson@hpw.qld.gov.au'; 'stacey.mcinnis@hpw.qld.gov.au'; 'media@qfes.qld.gov.au'; 'ben.sherman@ag.gov.au'; 'ccc@ag.gov.au'; 'MFlavel@thiess.com.au'; 'Mike.W.Flavel@team.telstra.com'; 'bill.reynolds@team.telstra.com'; 'jioannou@thiess.com.au'; 'dpeacock@thiess.com.au'; 'jclerici@thiess.com.au'; 'gcooke@thiess.com.au'; 'des.media@dcs.qld.gov.au'; 'DDMG.CairnsIntel@police.qld.gov.au'; 'F0904380@team.telstra.com'; 'Tony.T.Simmons@team.telstra.com'; 'DDC.Cairns@police.qld.gov.au'; 'DDC.Mountisa@police.qld.gov.au'; 'DDC.Rockhampton@police.qld.gov.au'; 'DDC.Gympie@police.qld.gov.au'; 'DDC.Brisbane@police.qld.gov.au'; 'DDC.Bundaberg@police.qld.gov.au'; 'DDC.Charleville@police.qld.gov.au'; 'DDC.Dalby@police.qld.gov.au'; 'DDC.Gladstone@police.qld.gov.au'; 'DDC.GoldCoast@police.qld.gov.au'; 'DDC.Gympie@police.qld.gov.au'; 'DDC.Innisfail@police.qld.gov.au'; 'DDC.Ipswich@police.qld.gov.au'; 'DDC.Logan@police.qld.gov.au';

'DDC.Longreach@police.qld.gov.au'; 'DDC.Mackay@police.qld.gov.au';  
 'DDC.Mareeba@police.qld.gov.au'; 'DDC.Maryborough@police.qld.gov.au';  
 'DDC.Redcliffe@police.qld.gov.au'; 'DDC.Roma@police.qld.gov.au';  
 'DDC.SunshineCoast@police.qld.gov.au'; 'DDC.Toowoomba@police.qld.gov.au';  
 'DDC.Townsville@police.qld.gov.au'; 'DDC.Warwick@police.qld.gov.au';  
 'Cook.JuliaT@police.qld.gov.au'; 'Lewis.GregA@police.qld.gov.au'; Brendan Connell; Bob Macdonald;  
 Jason Humphreys; 'crisiscommunication@premiers.qld.gov.au'; Lindsay Marshall; Mark Bailey; Karen  
 Robinson; Tim Linley; Lachlan Whitta (Treasury); Ellen McIntyre; DART Michael (WB)  
**Subject:** Ergon Energy Update only, for DEWS - TC Marcia

Hi all,

Please find below an update only from Ergon Energy. There are currently almost 20,000 customer outages as a result of TC Marcia.

The majority of these are in the Yeppoon and Rockhampton area as a result of the weather event. As the weather system is making landfall, conditions deteriorate and customers will have power supply interrupted due to strong and gale-force wind, rain and debris impacting Ergon Energy's network. Resources are available for response and restoration when it is safe to do so. Our initial response will involve crews fault finding, making safe and assessing damage in readiness for a (strategic) restoration of supply. Crews from outside the impact zone are mobilising to respond when safe to do so.

Please don't hesitate to contact us if you have any queries.

Depot	Prem Out	Total Preams usually connected	% of Preams Out
YEPPOON	<b>10,901</b>	13,956	78.10%
ROCKHAMPTON	<b>8,592</b>	40,195	21.40%
BUNDABERG	<b>216</b>	38,116	0.60%
<b>Total</b>	<b>19,709</b>	<b>92,267</b>	<b>21.40%</b>

md

#### Michael Dart

External Stakeholder Engagement Manager  
 Ergon Energy – Bundaberg Office

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P 07 4153 9843 M NR

E [michael.dart@ergon.com.au](mailto:michael.dart@ergon.com.au)

[ergon.com.au](http://ergon.com.au)



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**From:** DART Michael (WB)  
**Sent:** Friday, 20 February 2015 8:51 AM  
**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'State Disaster Coordination Centre <sdcc@qfes.qld.gov.au> (sdcc@qfes.qld.gov.au)'  
**Subject:** Ergon Energy SitRep #5 to DEWS for 9am - TC Marcia

Hi all,

Please find attached our latest SitRep. There are currently 166 customers without supply in the Rockhampton and Yeppoon area as a result of TC Marcia.

An outage impacted approx. 1600 customers in Bundaberg this morning. These customers have been progressively restored.

As the weather system is making landfall, conditions deteriorate and customers may have power supply interrupted due to strong and gale-force wind, rain and debris impacting Ergon Energy's network.

Resources are available for response and restoration at first light when it is safe to respond. Our initial response will involve crews fault finding, making safe and assessing damage in readiness for a (strategic) restoration of supply. We will be moving field crews from the north to staging in Mackay to ensure they are ready for response.

Please don't hesitate to contact us if you have any queries.

Our media messages can be found at this link.

<https://www.ergon.com.au/network/outages-and-disruptions/storms-and-disasters/storm-updates/weather-event-update-tropical-cyclone-marcia>

<< File: 150220 9am SitRep5 Ergon Energy - TC Marcia.docx >>

**Michael Dart**

External Stakeholder Engagement Manager  
Ergon Energy – Bundaberg Office

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P 07 4153 9843 M NR  
E [michael.dart@ergon.com.au](mailto:michael.dart@ergon.com.au)

[ergon.com.au](http://ergon.com.au)



---

**From:** DART Michael (WB)  
**Sent:** Friday, 20 February 2015 2:55 AM

To: [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au); [media@dnrm.qld.gov.au](mailto:media@dnrm.qld.gov.au); State Disaster Coordination Centre  
<[sdcc@gfes.qld.gov.au](mailto:sdcc@gfes.qld.gov.au)> ([sdcc@gfes.qld.gov.au](mailto:sdcc@gfes.qld.gov.au))  
Subject: Ergon Energy SitRep #4 to DEWS for 3am - TC Marcia

Hi all,

Please find attached our latest SitRep. Ergon Energy has made preparations for a Cat 5 system crossing the coast north of Rockhampton.

There are currently NO power outages as a result of TC Marcia. An outage impacted approx. 1600 customers in Rockhampton at 9:20pm Thursday evening due to blown equipment associated with weather, however crews were able to respond when it was safe to do so and those customers were restored at just before 1am this morning.

As the weather system is making landfall, conditions deteriorate and customers may have power supply interrupted due to strong and gale-force wind, rain and debris impacting Ergon Energy's network.

Resources are available for response and restoration at first light when it is safe to respond. Our initial response will involve crews fault finding, making safe and assessing damage in readiness for a (strategic) restoration of supply.

Please don't hesitate to contact us if you have any queries.

Our media messages can be found at this link.

<< File: 150220 3am SitRep 4 Ergon Energy - TC Marcia.docx >>

<https://www.ergon.com.au/network/outages-and-disruptions/storms-and-disasters/storm-updates/weather-event-update-tropical-cyclone-marcia>

Regards

**Michael Dart**

External Stakeholder Engagement Manager  
Ergon Energy – Bundaberg Office

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**From:** DART Michael (WB)  
**Sent:** Thursday, 19 February 2015 5:44 PM  
**To:** 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; 'State Disaster Coordination Centre <sdcc@qfes.qld.gov.au> (sdcc@qfes.qld.gov.au)'  
**Subject:** Ergon Energy SitRep #3 to DEWS for 7pm - TC Marcia

Hi all,

Please find attached our latest SitRep. Ergon Energy has made preparations for a Cat 4 system crossing the coast north of Rockhampton.

Ergon Energy continues to review requirements for any possible impact. Resources are prepositioned where necessary, contact has been made with our communities and customer/stakeholder communications are underway. At this time could you please consider if these briefs are essential for others in your organisation and let us know, so we can add them to the list.

Please don't hesitate to contact us if you have any queries.

Our media messages can be found at this link.

<https://www.ergon.com.au/network/outages-and-disruptions/storms-and-disasters/storm-updates/weather-event-update-tropical-cyclone-marcia>

<< File: 150219 7pm SitRep 3 Ergon Energy - TC Marcia.docx >>

**Michael Dart**

External Stakeholder Engagement Manager  
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**From:** DART Michael (WB)  
**Sent:** Thursday, 19 February 2015 12:17 PM  
**To:** [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au); [media@dnrm.qld.gov.au](mailto:media@dnrm.qld.gov.au); State Disaster Coordination Centre <sdcc@qfes.qld.gov.au> (sdcc@qfes.qld.gov.au)  
**Subject:** Ergon Energy SitRep #2 to DEWS for 1pm - TC Marcia



Hi all,

Please find attached our latest SitRep.

Ergon Energy continues to review requirements for any possible impact. Resources will be prepositioned where necessary, contact is being made with our communities and customer/stakeholder communications are underway. At this time could you please consider if these briefs are essential for others in your organisation and let us know, so we can add them to the list.

Please don't hesitate to contact us if you have any queries.

<< File: 150219 1pm SitRep 2 Ergon Energy - TC Marcia.docx >>

**Michael Dart**

External Stakeholder Engagement Manager  
Ergon Energy – Bundaberg Office

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[ergon.com.au](http://ergon.com.au)



---

**From:** DART Michael (WB)

**Sent:** Wednesday, 18 February 2015 9:46 PM

**To:** [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au); [media@dnrm.qld.gov.au](mailto:media@dnrm.qld.gov.au); State Disaster Coordination Centre  
<[sdcc@gfes.qld.gov.au](mailto:sdcc@gfes.qld.gov.au)> ([sdcc@gfes.qld.gov.au](mailto:sdcc@gfes.qld.gov.au))

**Subject:** Ergon Energy SitRep to DEWS for 4am - TC Marcia

Hi all,

With the SDCC now at Lean Forward we have commenced SitReps.

Ergon Energy continues to review requirements for any possible impact. Resources will be prepositioned where necessary, contact is being made with our communities and customer/stakeholder communications are underway. At this time could you please consider if these briefs are essential for others in your organisation and let us know, so we can add them to the list.

Please don't hesitate to contact us if you have any queries.

*Please Note: This SITREP is for the 4am DEWS reporting. If there are any material changes overnight a new report will be issued.*

<< File: 150219 4am SitRep 1 Ergon Energy - TC Marcia.docx >>

**Michael Dart**

External Stakeholder Engagement Manager  
Ergon Energy – Bundaberg Office

11 Enterprise Street, Bundaberg QLD 4670

P 07 4153 9843 M NR

E [michael.dart@ergon.com.au](mailto:michael.dart@ergon.com.au)

[ergon.com.au](http://ergon.com.au)



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Subject: FW: For Minister Bailey and DG - ^\_2^\_ ^\_Ships^\_ update in ^\_Gladstone^\_

---

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Thursday, 19 February 2015, 8:42:41 am AEST

---

Latest on Ports....

---

**From:** Jennifer M Grace [mailto:Jennifer.M.Grace@tmr.qld.gov.au]

**Sent:** Thursday, 19 February 2015 8:36 AM

**To:** Neil Z Scales; Bob Macdonald

**Cc:** Patrick J Quirk; Graham Z Fraine

**Subject:** For Minister Bailey and DG - 2 Ships update in Gladstone

There are two ships of concern in Gladstone – the Thor Commander which caused us some concern on the reef a few weeks ago in still immobilised and is to move with tug assistance to berth further up towards the Narrows.

The 230 m 87,000DWT bulk carrier Giuseppe Mauro Rizzo is at an outer anchorage and her engine is unserviceable. She is currently taking on as much ballast as she can and putting out a second anchor.

Both AMSA & MSQ are discussing the matter with the aim of the Italian owners putting in place a towage agreement in the event that she drags.

The port is expected to be cleared by 6pm today. Expected worst time is tomorrow 10am with the high water.

Attached is an overarching summary of disaster relieve arrangements.

Jennifer Grace  
Chief Operations Officer  
Office Of The Director-General | Department of Transport and Main Roads

Floor 13 | Capital Hill | 85 George Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667112 | F: (07) 30667122

M: NR

E: [jennifer.m.grace@tmr.qld.gov.au](mailto:jennifer.m.grace@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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disaster relief arrangements one pager 19-2.doc  
49.5kB

## **TOPIC:** Natural Disaster Assistance Package

### **RESPONSE:**

- The National Disaster and Assistance Package assistance measures provides several benefits, including:
  - You can choose to renew your vehicle registration for a period of three months, there will be no administration surcharge and CTP will be applied for the same period,
  - If you pay your vehicle registration renewal after the expiry date, the reinstatement fee will not apply,
  - You can receive a free driver licence and or adult proof of age card free if it is damaged or lost,
  - There is no replacement fee for lost and or damaged public passenger transport driver authorisations, heavy vehicle work diaries, industry authorities including accreditation documentation and identity cards, books of certificates of inspection and modification certificates,
  - Contact the department to make a payment for a lost or damaged Infringement Notice, or to get a copy of the notice,
  - You can obtain an extension for the Certificate of Inspection required for a heavy vehicle or passenger transport vehicle,
  - You can extend dormant seasonal vehicle registration period for up to two years,
  - Heavy vehicles registered under the Primary producer Concession Scheme may be used as an option to transport fodder on behalf of another producer in a declared area.

### **BACKGROUND:**

- Assistance is available to people in areas where the Personal Hardship Assistance Scheme has been activated by the Natural Disaster Relief and Recovery Arrangements (NDRRA) or the State Disaster Relief Arrangements (SDRA). The TMR policy can be activated as soon as this has been put in place.
- The organisational policy includes a communications strategy and specific activation requirements to ensure it is activated quickly, equitable and effectively once put in place. The policy team reviewed and updated the organisation policy in October 2014, to ensure arrangements were still current and appropriate.
- Details about the package are on the TMR website at –  
"<http://www.tmr.qld.gov.au/Community-and-environment/Community-engagement/Disaster-and-drought-assistance.aspx>"

Subject: FW: ^\_HIB^\_ on ^\_Operation^\_ ^\_Danish^\_

---

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Wednesday, 18 February 2015, 11:47:02 am AEST

---

Mark,

Have sent this to Lindsay Marshall as well.

Also, Toowoomba Chronicle is asking about the Second range Crossing. I'll hold them off at least until this afternoon's meeting with DP.

Bob

---

**From:** Natalie Z Gauld [mailto:Natalie.Z.Gauld@tmr.qld.gov.au]  
**Sent:** Wednesday, 18 February 2015 11:35 AM  
**To:** Bob Macdonald; Matt Collins  
**Cc:** Neil Scales; Jennifer M Grace  
**Subject:** HIB on Operation Danish

HI team, HIB attached on Operation Danish as requested and approved by DDG Graham Fraine.

I've also attached the media release for this afternoon's press conference by CCC.

Regards Nat

**Natalie Gauld**  
Director (Media) | **Corporate Operations Branch**  
Department of Transport and Main Roads

---

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M: NR  
E: [natalie.z.gauld@tmr.qld.gov.au](mailto:natalie.z.gauld@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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HOT ISSUES BRIEF - Operation Danish 18022015.docx  
18.4kB



CCC Media Release - Former public servant charged over driver licence sc....docx  
192.9kB



18 February 2015

## Hot issues brief – Operation Danish

### COMMENT

We understand a former casual TMR employee based at Gold Coast was charged with 62 corruption charges today.

The department co-operated in the CCC investigation.

The employee has not worked for the department since December 2013.

As the matter is before the court, we cannot make any further comment.

### BACKGROUND

- In February 2014, the CCC sought TMR assistance in Operation Danish.
- Operation Danish is an investigation into allegations that a TMR officer fraudulently issued driver licences and registration products to members of the public.
- TMR has co-operated with the CCC and QPS, and has worked together to gather evidence resulting in the charges facing the former employee and members of the public who received the licences or registration.
- The department is implementing organisational improvement in order to prevent this type of illegal activity.
- The CCC intends to write to the department outlining its findings and recommendations.
- The CCC will be holding a press conference this afternoon in relation to the charges. Please find attached their press release.

Contact: Ethical Standards director Trevor Chippindall 3066 1489 or

NR



## MEDIA STATEMENT

### MEDIA ENQUIRIES:

Dominic Feenan  
Media Adviser  
[dominic.feenan@ccc.qld.gov.au](mailto:dominic.feenan@ccc.qld.gov.au)

Telephone: (07) 3360 6275  
On-call mobile: NR  
Facsimile: (07) 3360 6235

Siobhan Barry  
Media Officer  
[siobhan.barry@ccc.qld.gov.au](mailto:siobhan.barry@ccc.qld.gov.au)

Telephone: (07) 3360 6344  
On-call mobile: NR  
Facsimile: (07) 3360 6235

### Former public servant charged over driver licence scam – 18 February 2015

A former Queensland public servant is facing 62 charges of official corruption following a Crime and Corruption Commission (CCC) investigation into the fraudulent issuing and upgrading of genuine driver licences.

The 33-year-old woman was the key target of a 12-month corruption investigation known as Operation Danish.

The CCC will allege the woman was employed as a casual customer service officer at the Department of Transport and Main Roads (DTMR) when she fraudulently issued or upgraded the classes of 57 licences between November 2012 and December 2013. She allegedly received cash payments of between \$150 and \$1 500 for each licence or upgrade she provided.

The CCC will further allege that after the woman's employment at DTMR stopped in December 2013, she tried to corrupt former colleagues by offering them money to fraudulently process a driver licence application.

The CCC today issued the 33-year-old Upper Coomera woman with a Notice to Appear in the Southport Magistrates Court on 11 March 2015 on the following charges:

- 57 counts of official corruption, contrary to section 87(1)(a) of the *Queensland Criminal Code*
- 5 counts of official corruption, contrary to section 87(1)(b) of the *Queensland Criminal Code*

Official corruption carries a maximum sentence of seven years imprisonment.

The woman allegedly ran the scheme with the assistance of three other people who acted as intermediaries by facilitating licences and upgrades for their friends and associates. The CCC has previously charged two of the alleged intermediaries (see previous media release) and charges are expected against the third.

The CCC has now issued a total of 42 other people with Notices to Appear in court for allegedly paying for and receiving the fraudulently issued licences and upgrades.

Further charges are expected in the coming weeks.

The Department of Transport and Main Roads and the Queensland Police Service have provided assistance to the CCC's investigation.

--ENDS--

**Note:** The CCC's Acting Executive Director, Corruption, Paxton Booth will address a media conference at 1pm today at the CCC's premises – Level 2, North Tower Green Square, 515 St Pauls Terrace, Fortitude Valley.

Released under RTI Act - TMR

Subject: Re: ^\_HIB^\_ on ^\_Operation^\_ ^\_Danish^\_

---

From: mangocube6@yahoo.co.uk

To: Bob.Macdonald@ministerial.qld.gov.au

Date: Wednesday, 18 February 2015, 11:51:53 am AEST

---

What do they want to know re Toowoomba Range crossing? M

Sent from my iPhone

On 18 Feb 2015, at 11:46 am, Bob Macdonald <[Bob.Macdonald@ministerial.qld.gov.au](mailto:Bob.Macdonald@ministerial.qld.gov.au)> wrote:

Mark,

Have sent this to Lindsay Marshall as well.

Also, Toowoomba Chronicle is asking about the Second range Crossing. I'll hold them off at least until this afternoon's meeting with DP.

Bob

---

**From:** Natalie Z Gauld [<mailto:Natalie.Z.Gauld@tmr.qld.gov.au>]

**Sent:** Wednesday, 18 February 2015 11:35 AM

**To:** Bob Macdonald; Matt Collins

**Cc:** Neil Scales; Jennifer M Grace

**Subject:** HIB on Operation Danish

HI team, HIB attached on Operation Danish as requested and approved by DDG Graham Fraine.

I've also attached the media release for this afternoon's press conference by CCC.

Regards Nat

**Natalie Gauld**

Director (Media) | **Corporate Operations Branch**

Department of Transport and Main Roads

---

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W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

<image001.jpg>

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<HOT ISSUES BRIEF - Operation Danish 18022015.docx>

<CCC Media Release - Former public servant charged over driver licence sc....docx>

Subject: Re: ^\_HIB^\_ on ^\_Operation^\_ ^\_Danish^\_

---

From: mangocube6@yahoo.co.uk

To: Bob.Macdonald@ministerial.qld.gov.au

Date: Wednesday, 18 February 2015, 11:54:00 am AEST

---

We will need some lines on Twba Range Crossing from dept via Neil once we know what angle media is working. I'll let DP CofS know too. MM

Sent from my iPhone

On 18 Feb 2015, at 11:46 am, Bob Macdonald <[Bob.Macdonald@ministerial.qld.gov.au](mailto:Bob.Macdonald@ministerial.qld.gov.au)> wrote:

Mark,

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**To:** Bob Macdonald; Matt Collins

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**Subject:** HIB on Operation Danish

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Regards Nat

**Natalie Gauld**

Director (Media) | Corporate Operations Branch

Department of Transport and Main Roads

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<CCC Media Release - Former public servant charged over driver licence sc....docx>



Subject: FW: Images of ^\_electricity^\_ ^\_infrastructure^\_ ^\_damage^\_ for your use...Rockhampton

---

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 12:17:58 pm AEST

---

From: DART Michael (WB) [mailto:michael.dart@ergon.com.au]

Sent: Saturday, 21 February 2015 1:41 PM

To: Ellen McIntyre; Bob Macdonald; Mark Bailey; Brendan Connell

Subject: Images of electricity infrastructure damage for your use...Rockhampton

**Michael Dart**

External Stakeholder Engagement Manager  
Ergon Energy – Bundaberg Office

11 Enterprise Street, Bundaberg QLD 4670

P 07 4153 9843 M NR

E [michael.dart@ergon.com.au](mailto:michael.dart@ergon.com.au)

[ergon.com.au](http://ergon.com.au)

---

From: DART Michael (WB)

Sent: Saturday, 21 February 2015 10:33 AM

To: 'ellen.mcintyre@ministerial.qld.gov.au'; [bob.macdonald@ministerial.qld.gov.au](mailto:bob.macdonald@ministerial.qld.gov.au);  
[mark.bailey@ministerial.qld.gov.au](mailto:mark.bailey@ministerial.qld.gov.au); [brendan.connell@ministerial.qld.gov.au](mailto:brendan.connell@ministerial.qld.gov.au)

Subject: Image - Pole pole in Cambridge Street Rockhampton

Hi there,

Image if you are looking for one about lines down.

We have also post this one on twitter and Facebook with hopefully more on the way and some video later.

md

**Michael Dart****External Stakeholder Engagement Manager  
Ergon Energy – Bundaberg Office**

\*\*\*\*\*  
\*\*\*\*\*

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1.1MB



FB Rocky SL 2.jpg  
801.8kB



FB Rocky SL 3.jpg  
1.7MB







Subject: FW: ^\_Information^\_ ^\_Sheet^\_ NDRRA & SDRA

---

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 12:17:17 pm AEST

---

**From:** Neil Z Scales [mailto:Neil.Z.Scales@tmr.qld.gov.au]

**Sent:** Saturday, 21 February 2015 2:56 PM

**To:** Mark Bailey

**Subject:** Fwd: Information Sheet NDRRA & SDRA

Minister,

This will help

Kind regards,

**Neil Scales**

Director-General (Transport and Main Roads) | Executive Directorate

**Office Of The Director-General** | Department of Transport and Main Roads

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W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Begin forwarded message:

**From:** "Fuller.ClaetonJ@police.qld.gov.au" <Fuller.ClaetonJ@police.qld.gov.au>  
**To:** "angela.cos@ministerial.qld.gov.au" <angela.cos@ministerial.qld.gov.au>,  
"matt.collins@ministerial.qld.gov.au" <matt.collins@ministerial.qld.gov.au>,  
"jason.humphreys@ministerial.qld.gov.au" <jason.humphreys@ministerial.qld.gov.au>,  
"mark.biddulph@ministerial.qld.gov.au" <mark.biddulph@ministerial.qld.gov.au>,  
"Bob.Macdonald@ministerial.qld.gov.au" <Bob.Macdonald@ministerial.qld.gov.au>,  
"john.crawford@ministerial.qld.gov.au" <john.crawford@ministerial.qld.gov.au>,  
"cynthia.kennedy@ministerial.qld.gov.au" <cynthia.kennedy@ministerial.qld.gov.au>,  
"Iain.Mackenzie@igem.qld.gov.au" <Iain.Mackenzie@igem.qld.gov.au>,  
"Stewart.IanD@police.qld.gov.au" <Stewart.IanD@police.qld.gov.au>,  
"katarina.carroll@qfes.qld.gov.au" <katarina.carroll@qfes.qld.gov.au>,

"kelvin.anderson@psba.qld.gov.au" <kelvin.anderson@psba.qld.gov.au>,  
 "Michael.Hogan@communities.qld.gov.au" <Michael.Hogan@communities.qld.gov.au>,  
 "Neil.Castles@hpw.qld.gov.au" <Neil.Castles@hpw.qld.gov.au>, "Neil Z Scales"  
 <Neil.Z.Scales@tmr.qld.gov.au>, "Stephen.Johnston@dlgcrr.qld.gov.au"  
 <Stephen.Johnston@dlgcrr.qld.gov.au>, "mark.gray@treasury.qld.gov.au"  
 <mark.gray@treasury.qld.gov.au>, "jim.watterston@dete.qld.gov.au"  
 <jim.watterston@dete.qld.gov.au>, "verena.mccarthy@ministerial.qld.gov.au"  
 <verena.mccarthy@ministerial.qld.gov.au>, "Commissioner.QAS@ambulance.qld.gov.au"  
 <Commissioner.QAS@ambulance.qld.gov.au>  
**Cc:** "Christine.Castley@premiers.qld.gov.au" <Christine.Castley@premiers.qld.gov.au>,  
 "angela.appleford@premiers.qld.gov.au" <angela.appleford@premiers.qld.gov.au>,  
 "Kay.Swanston@ministerial.qld.gov.au" <Kay.Swanston@ministerial.qld.gov.au>,  
 "Stewart.PaulE@police.qld.gov.au" <Stewart.PaulE@police.qld.gov.au>,  
 "Gollschewski.StephanW@police.qld.gov.au"  
 <Gollschewski.StephanW@police.qld.gov.au>, "David.French@psba.qld.gov.au"  
 <David.French@psba.qld.gov.au>, "Phil.Hall@premiers.qld.gov.au"  
 <Phil.Hall@premiers.qld.gov.au>  
**Subject: Information Sheet NDRRA & SDRA**

Good afternoon all,

As discussed at today's meeting, I have attached a copy of the Natural Disaster Relief and Recovery Arrangements and State Disaster Relief Arrangements for your information

Regards

Claeton

\*\*\*\*\*  
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NDRRA SDRR Summary 2014-15.pdf  
668.4kB



ATT00002.htm  
170B

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# NDRRA & SDRA

Natural Disaster Relief and Recovery Arrangements      State Disaster Relief Arrangements

## Information sheet 2014/15

### What is NDRRA?

NDRRA is a joint funding initiative of the Commonwealth and State Governments to provide disaster relief and recovery payments and infrastructure restoration to help communities recover from the effects of natural disasters. This program is managed on a whole-of-government basis by the Queensland Reconstruction Authority (the Authority).

### Meaning of natural disaster

A natural disaster is a serious disruption to a community or region caused by the impact of a naturally occurring rapid onset event that threatens or causes death, injury or damage to property or the environment and which requires significant and coordinated multi-agency and community response.

(Extract from *Commonwealth Determination Section 2.1.1*)

#### NDRRA eligible disasters include:

- Bushfire
- Cyclone
- Earthquake
- Flood
- Landslip
- Meteor Strike
- Storm
- Storm Surge
- Terrorist Event (Interim measure)
- Tomado
- Tsunami

#### Ineligible disasters include:

- Drought
- Frost
- Heatwave
- Epidemic
- Plague
- Pestilence
- Technological
- Civil Unrest
- Warfare
- Oil Spills
- Events under \$240,000
- Events where human activity is a significant contributing cause (excluding Terrorist Events)

### Activation

In Queensland, the Minister for Police, Fire and Emergency Services is responsible for activating NDRRA. The NDRRA activation relies on the damage, loss and personal hardship information provided by State and Local Government Agencies.

Activation of NDRRA allows for eligible expenditure to be reimbursed by the Authority to activated State and Local Governments Agencies, in compliance with both the Commonwealth Determination and the Queensland Guidelines.

NDRRA can be activated when:

- the Small Disaster Criterion of \$240,000 worth of eligible expenditure is exceeded for whole of the State disaster expenditure for the relevant event (set by the Commonwealth)
- the event meets the definition of a natural disaster (refer definition above).

If an event does not meet the Small Disaster Criterion, the State Disaster Relief Arrangements (SDRA) may be activated.

**Note:** The activation of NDRRA is not dependent upon the declaration of a disaster situation. A declaration of a disaster situation is a separate action and provides extraordinary powers for the protection of the public during a disaster situation under the *Disaster Management Act 2003*.

These actions are independent and are not interlinked or conditional, although they may occur for the same event.

### Commonwealth/State Funding of NDRRA

For simplicity, the publicly acknowledged funding split is 75% Commonwealth, 25% State for Categories A, B and C. The funding split for Category D assistance is agreed to when the measure is approved.

*Should there be any (unintended) inconsistencies between this information sheet and the Australian Government NDRRA Determination, the Queensland Disaster Relief and Recovery Arrangements Guidelines, or the National Partnership Agreement, then those documents will take precedence.*

Current as at 1 February 2015

## Relief measures available under NDRRA:

### Category A

**Counter Disaster Operations** – reimbursement of extraordinary disaster management costs, emergent public health and safety matters, private debris clearing, evacuation costs, evacuation centres and consumables.

*Note: Local Governments do not have a trigger point for this relief measure.*

**NDRRA activation requested by:** Any State or Local Government agency. State/Local Governments are to contact the Authority via email ([NDRRA@qldra.org.au](mailto:NDRRA@qldra.org.au)) detailing disaster situation and to request activation of this relief measure.

**Administrating Authority:** Once activated, please contact the Queensland Reconstruction Authority. Ph: 1800 110 841  
Email: [Submissions@qldra.org.au](mailto:Submissions@qldra.org.au)

**Personal Hardship Assistance Scheme** – to alleviate personal hardship and distress:

- Immediate Hardship Assistance – a one-off measure to address the immediate needs (e.g. food, clothing, emergency accommodation or medical supplies) of individuals and families who are unable to provide for their own recovery from their own resources or with support from family or friends.
- Essential Household Contents Grant – a financial contribution towards the repair or replacement of uninsured essential household contents.
- Structural Assistance Grant – a financial contribution toward the repair of damage to an uninsured dwelling (including caravans and residential vessels) caused by an eligible disaster to return it to a safe, habitable and secure condition.

The Essential Household Contents and Structural Assistance Grants are income tested.

**NDRRA activation requested and administered by:** Department of Communities, Child Safety & Disability Services.  
Ph: 13 QGOV (13 74 68).

If Local Government identifies that local service providers have reached their capacity to provide a service to people identified as experiencing personal hardship as a direct result of a disaster event, or that there are no local service providers to assist in the event of a disaster they are to advise DCCSDS. DCCSDS will assess this request and, if required, will contact the Authority to request activation.

### Category B

**Essential Services Safety and Reconnection Scheme** – to assist homeowners with grants up to \$5,000 to inspect and/or repair damaged essential services (electricity, gas, water, sewerage/septic systems) which are uninsured. Income tested.

**NDRRA activation requested and administered by:** Department of Communities, Child Safety & Disability Services  
Ph: 13 QGOV (13 74 68).

If Local Government identifies that local service providers have reached their capacity to provide a service to people identified as experiencing personal hardship as a direct result of a disaster event, or that there are no local service providers to assist in the event of a disaster they are to advise DCCSDS. DCCSDS will assess this request and, if required, will contact the Authority to request activation.

**Restoration of Essential Public Assets (including Emergent Works)** – restoration to pre-disaster standard in accordance with current engineering standards/requirements and building codes/guidelines if required by legislation. Local Governments must have eligible damage exceeding their trigger point to be able to submit for reimbursement.

**NDRRA activation requested by:** Any State or Local Government agency. State/Local Governments are to contact the Authority ([NDRRA@qldra.org.au](mailto:NDRRA@qldra.org.au)) requesting activation of this relief measure and providing details of the disaster situation and estimated expenditure of damaged assets.

**Administrating Authority:** Once activated, please contact the Queensland Reconstruction Authority. Ph: 1800 110 841  
Email: [Submissions@qldra.org.au](mailto:Submissions@qldra.org.au)

**Natural Disaster Assistance (Concessional Loans and Grant Packages) for Non-Profit Organisations** – concessional loans to non-profit organisations to repair or replace damaged plant and equipment, and/or repair essential premises. Combination of loan and grant assistance up to the maximum amount of \$100,000 loan and \$5,000 grant for any one applicant.

**NDRRA activation requested by:** Department of Communities, Child Safety & Disability Services. Ph: 13 QGOV (13 74 68)

If Local Government identifies a need for the activation of this relief measure, they are to contact DCCSDS directly requesting activation. DCCSDS will assess this request and, if required, will contact the Authority to request activation.

**Administrating Authority:** Once activated, please contact QRAA. Ph: 1800 623 946

**Natural Disaster Assistance (Concessional Loans) for Small Business** – concessional loans to small business operators who are unable to provide for their own recovery. Loan up to \$250,000 over seven years.

**NDRRA activation requested by:** Department of Tourism, Major Events, Small Business & the Commonwealth Games (DTESB). Ph: 13 QGOV (13 74 68)

Department of State Development, Infrastructure and Planning (DSDIP), on behalf of DTESB, will provide regional support to source information from Local Governments, Industry Bodies, small businesses and “on the ground” observation from staff visiting affected areas to determine a need for this relief measure. If Local Government identifies a need for the activation of this relief measure, they are to contact DTESB directly to request activation. DTESB will assess this request and, if required, will contact the Authority to request activation.

**Administrating Authority:** Once activated, please contact QRAA. Ph: 1800 623 946

**Natural Disaster Assistance (Concessional Loans) for Primary Producers** – concessional loans to primary producers who are unable to provide for their own recovery. Loan up to \$250,000 over seven years.

**NDRRA activation requested by:** Department of Agriculture, Fisheries & Forestry (DAFF). Ph: 13 QGOV (13 74 68)

DAFF regional officers source information from Local Governments, industry bodies, primary producers and “on the ground” observation from staff visiting affected areas to determine a need for this relief measure. If Local Government identifies a need for the activation of this relief measure, they are to contact DAFF directly to request activation. DAFF will assess this request and, if required, will contact the Authority to request activation.

**Administrating Authority:** Once activated, please contact QRAA. Ph: 1800 623 946

**Essential Working Capital Loans Scheme for Non-Profit**

**Organisations** – concessional loans to non-profit organisations that have suffered a significant loss of income by providing a loan for essential working capital required to continue operations. Loan up to \$100,000.00

**NDRRA activation requested by:** Department of Communities, Child Safety & Disability Services. Ph: 13 QGOV (13 74 68)

If Local Government identifies a need for the activation of this relief measure, they are to contact DCCSDS directly requesting activation. DCCSDS will assess this request and, if required, will contact the Authority to request activation.

**Administrating Authority:** Once activated, please contact QRAA. Ph: 1800 623 946

**Essential Working Capital Loans Scheme for Small Business**

– concessional loans to small businesses that have suffered a significant loss of income by providing a loan for essential working capital required to continue business operations. Loan up to \$100,000.00

**NDRRA activation requested by:** Department of Tourism, Major Events, Small Business & the Commonwealth Games (DTEBS). Ph: 13 QGOV (13 74 68)

Department of State Development, Infrastructure and Planning (DSDIP), on behalf of DTEBS, will provide regional support to source information from Local Governments, Industry Bodies, small businesses and “on the ground” observation from staff visiting affected areas to determine a need for this relief measure. If Local Government identifies a need for the activation of this relief measure, they are to contact DTEBS directly to request activation. DTEBS will assess this request and, if required, contact the Queensland Reconstruction Authority to request activation

**Administrating Authority:** Once activated, please contact QRAA. Ph: 1800 623 946

**Essential Working Capital Loans Scheme for Primary Producers**

– concessional loans to primary producers that have suffered a significant loss of income by providing a loan for essential working capital required to continue operations. Loan up to \$100,000.00

**NDRRA activation requested by:** Department of Agriculture, Fisheries and Forestry. Ph: 13 QGOV (13 74 68)

DAFF regional officers source information from Local Governments, industry bodies, primary producers and “on the ground” observation from staff visiting affected areas to determine a need for this relief measure. If Local Government identifies a need for the activation of this relief measure, they are to contact DAFF directly to request activation. DAFF will assess this request and, if required, will contact the Authority to request activation.

**Administrating Authority:** Once activated, please contact QRAA. Ph: 1800 623 946

**Freight Subsidies to Primary Producers** – assistance up to \$5,000 for movement of stock, feed, machinery, fuel, water and building/fencing materials.

**NDRRA activation requested by:** Department of Agriculture, Fisheries & Forestry (DAFF)

DAFF regional officers source information from Local Governments, industry bodies, primary producers and “on the ground” observation from staff visiting affected areas to determine a need for this relief measure. If Local Government identifies a need for the activation of this relief measure, they are to contact DAFF directly to request activation. DAFF will assess this request and, if required, will contact the Authority to request activation.

**Administrating Authority:** Once activated, please contact the Department of Agriculture, Fisheries & Forestry. Ph: 3224 8832

## Category C

Category C relief measures may be made available where the community is severely affected by an eligible disaster and existing standard NDRRA relief measures are insufficient to support community recovery. Category C is only available in exceptional circumstances.

Approval is by the Prime Minister and the Premier.

**Community Recovery Fund** – aimed at community recovery, community development and community capacity building for the future.

**NDRRA activation requested by:** Department of Communities, Child Safety & Disability Services

**Administrating Authority:** Once activated, please contact the Department of Communities, Child Safety & Disability Services.

**Special Disaster Assistance (Clean up and Recovery Grants)** of \$10,000 and \$15,000 may be made available for sectors that have suffered direct impact from the eligible disaster. Grants can be used for clean-up and reinstatement but not for providing compensation for losses (i.e. loss of income/trade):

**Non-Profit Organisations** – **NDRRA activation requested by:** Department of Communities, Child Safety & Disability Services

**Small Business** – **NDRRA activation requested by:** Department of Tourism, Major Events, Small Business & the Commonwealth Games

**Primary Producers** – **NDRRA activation requested by:** Department of Agriculture, Fisheries & Forestry

**Administrating Authority:** Once activated, please contact QRAA. Ph: 1800 623 946

The requesting agency will source information from Local Governments, industry bodies, Chambers of Commerce, primary producers, small businesses and “on the ground” observation from staff visiting the affected areas for each sector. The requesting agency will then review the information collated and if it meets the requirements as set by the Commonwealth, a Business Case will be drafted and forwarded to the Authority for review, then on forwarding to Department of Premier and Cabinet, reviewed and if endorsed by the Premier, and forwarded to the Commonwealth for approval by the Prime Minister.

Further information on the requirements for Category C activation is located in the Commonwealth Determination, Guideline 9.

## Category D

Approval is by the Prime Minister and the Premier.

May be made available when the community is so severely affected by an eligible disaster that additional funding is required to meet particular circumstances of the event and where a gap or need for special assistance above and beyond the standard suite (Category A and B) of the NDRRA assistance arises.

If Local Government identifies a need for a Category D Extraordinary Special Assistance relief measure, they are encouraged to contact the relevant State Government agency. The State Government agency will collate and review the information and, if necessary, prepare a Business Case and forward to the Authority for review, then on-forwarding to Department of Premier and Cabinet, reviewed and if endorsed by the Premier, forwarded to the Commonwealth for approval by the Prime Minister.

**Administrating Authority:** Dependent upon the type of assistance made available.

## State Disaster Relief Arrangements (SDRA)

The SDRA is an all hazards relief program that is **100% State funded** and **covers both natural disasters and other events**. The purpose of the SDRA is to address personal hardship and community response needs for disaster events where the NDRRA is unable to be activated. SDRA relief measures for Personal Hardship Assistance Scheme and Counter Disaster Operations are the same relief measures that are activated under the NDRRA, as detailed above.

The SDRA is able to be activated when the Department of Communities, Child Safety and Disability Services identifies that local service providers have reached their capacity to provide a service to people identified as experiencing personal hardship as a direct result of a disaster event, or that there are no local service providers to assist in the event of a disaster.

The Minister for Police, Fire and Emergency Services (supported by the Queensland Reconstruction Authority) is responsible for activating and coordinating the delivery of the SDRA assistance measures.

*Additional funding outside the NDRRA & SDRA could be made available by the Commonwealth to assist communities to recover, such as the Australian Government Disaster Recovery Payment (AGDRP). Information on funding available by the Commonwealth is located on [www.disasterassist.gov.au](http://www.disasterassist.gov.au)*

### Further Information:

Commonwealth Determination Commonwealth Community Recovery Package Guidelines

[www.disasterassist.gov.au](http://www.disasterassist.gov.au)

Queensland Disaster Relief and Recovery Arrangements Guidelines

[www.qldreconstruction.org.au](http://www.qldreconstruction.org.au)

Queensland Reconstruction Authority Submission Guide for NDRRA Funding Applications

[www.qldreconstruction.org.au](http://www.qldreconstruction.org.au)

For information concerning the NDRRA/SDRA program please contact:

**Mr Mark Drew**  
General Manager, Project Control Branch  
Queensland Reconstruction Authority

Ph: 1800 110 841  
Email: [info@qldra.org.au](mailto:info@qldra.org.au)

NDRRA/SDRA Activations  
[www.qldreconstruction.org.au](http://www.qldreconstruction.org.au)

## Key contacts quick guide

### Category A

#### Counter Disaster Operations

- Queensland Reconstruction Authority  
Ph: 1800 110 841

#### Personal Hardship Assistance Scheme

- Community Recovery Hotline Ph: 1300 173 349
- DCCSDS Ph: 13 QGOV (13 74 68)

### Category B

#### Essential Services Safety and Reconnection Scheme

- Community Recovery Hotline Ph: 1300 173 349
- DCCSDS Ph: 13 QGOV (13 74 68)

#### Restoration of Essential Public Assets (including emergent works)

- Queensland Reconstruction Authority  
Ph: 1800 110 841

#### Natural Disaster Assistance (Concessional Loans and Grant Packages) for Non-Profit Organisations

- DCCSDS Ph: 13 QGOV (13 74 68)
- QRAA Ph: 1800 623 946

#### Natural Disaster Assistance (Concessional Loans) for Small Business

- DTESB Ph: 13 QGOV (13 74 68)
- QRAA Ph: 1800 623 946

#### Natural Disaster Assistance (Concessional Loans) for Primary Producers

- DAFF Ph: 13 QGOV (13 74 68)
- QRAA Ph: 1800 623 946

#### Freight Subsidies to Primary Producers

- DAFF Ph: 3224 8832

### Category C

#### Community Recovery Fund

- DCCSDS Ph: 13 QGOV (13 74 68)

#### Special Disaster Assistance (Clean up and Recovery Grants)

- QRAA Ph: 1800 623 946

### Category D

#### Extraordinary Special Assistance

- The Adminstrating Authority is dependent upon the type of assistance made available.

#### NDRRA Activation

- Queensland Reconstruction Authority
- Email: [NDRRA@qldra.org.au](mailto:NDRRA@qldra.org.au)
- Ph: NR



Subject: FW: ^\_Invitation^\_ for ^\_Hon^\_. ^\_Mark^\_ ^\_Bailey^\_ MP

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From: Yeerongpilly@parliament.qld.gov.au

To: mangocube6@yahoo.co.uk

Cc: bob.macdonald@ministerial.qld.gov.au

Date: Friday, 20 February 2015, 3:58:58 pm AEST

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**From:** Sallows, Elizabeth [mailto:Elizabeth.Sallows@racq.com.au]

**Sent:** Friday, 20 February 2015 3:54 PM

**To:** Yeerongpilly Electorate Office

**Subject:** [SPAM ?] Invitation for Hon. Mark Bailey MP

**Importance:** Low

RACQ Group CEO Ian Gillespie would like to invite Minister Bailey and his wife as his guests in the RACQ Corporate Suite, to watch the Reds v Waratahs Rugby match on Saturday 7 March, at Suncorp Stadium. Kick-off is scheduled for 6:40pm, however hospitality will be provided from around 5:30pm (TBC). Tickets and full details, including guests and timings, will be sent to the Minister prior to the game.

I should be grateful if you could RSVP no later than Friday 27 February, including any special dietary requirements.

Please don't hesitate to contact me if you have any queries.

Thank you.

**Elizabeth Sallows**

*Executive Assistant to Group CEO RACQ*

2649 Logan Road

Eight Mile Plains, QLD, 4113

PO Box 4 Springwood, QLD 4127

T +61 7 3361 2303

F +61 7 3341 8024

M NR

E [Elizabeth.Sallows@racq.com.au](mailto:Elizabeth.Sallows@racq.com.au)

W [racq.com](http://racq.com)



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Subject: Fwd: ^\_Invitation^\_ for ^\_Hon^\_. ^\_Mark^\_ ^\_Bailey^\_ MP

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From: mangocube6@yahoo.co.uk

To: Bob.macdonald@ministerial.qld.gov.au

Date: Friday, 20 February 2015, 5:32:18 pm AEST

---

For diary meeting... Not a big sports fan I have today! M

Sent from my iPhone

Begin forwarded message:

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Subject: Fw: ^\_Invitation^\_ to ^\_World^\_ ^\_Plumbing^\_ ^\_Day^\_ - from the Master Plumbers' Association of Queensland

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From: mangocube6@yahoo.co.uk

To: bob [redacted] Sch 4 CTPI

Date: Thursday, 19 February 2015, 6:44:01 pm AEST

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On Thursday, 19 February 2015, 13:25, Emma Clarke <Emma.Clarke@mpaq.com.au> wrote:

Dear Minister Bailey,

Please see attached invitation to attend the Master Plumbers' Association of Queensland World Plumbing Day event.

It would be an absolute pleasure to have you attend as a distinguished guest to such an important day on the plumbing calendar.

We hope to hear from you soon,

Regards,

**Emma Clarke**

Events and Communications Manager  
Master Plumbers' Association of Queensland

Visit 243 Bradman Street, Acacia Ridge Qld 4110

Send PO Box 419, Acacia Ridge Qld 4110

Phone 07 3273 0800

Fax 07 3273 0873

Email [emma.clarke@mpaq.com.au](mailto:emma.clarke@mpaq.com.au)

Web [www.mpaq.com.au](http://www.mpaq.com.au)

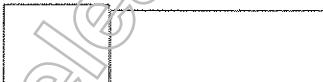



**Master Plumbers'  
Association of Queensland**

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HEAD TO THE BIGGEST INDUSTRY BREAKFAST  
OF THE YEAR FOR WORLD PLUMBING DAY

PRESENTED BY

 Master Plumbers' Association of Queensland  

WEDNESDAY, 11 MARCH | 7.30AM TO 9.00AM | VICTORIA PARK, MARQUEE

POSE YOUR QUESTIONS TO INDUSTRY REPRESENTATIVES,  
HAVE A SAY AND CELEBRATE THE PLUMBING INDUSTRY  
TO SPONSOR A TABLE OR PURCHASE A SEAT  
CONTACT THE EVENTS TEAM AT [EVENTS@MPAQ.COM.AU](mailto:EVENTS@MPAQ.COM.AU)



For our first diary meeting. Please give to Rachel please. M

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Invitation to Mark Bailey MP.pdf  
76.3kB

Released under RTI Act

Subject: ^\_Invitation^\_ to ^\_World^\_ ^\_Plumbing^\_ ^\_Day^\_ - from the Master Plumbers' Association of Queensland

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From: Emma.Clarke@mpaq.com.au

To: mark.bailey@queenslandlabor.org

Date: Thursday, 19 February 2015, 1:25:10 pm AEST

---

Dear Minister Bailey,

Please see attached invitation to attend the Master Plumbers' Association of Queensland World Plumbing Day event.

It would be an absolute pleasure to have you attend as a distinguished guest to such an important day on the plumbing calendar.

We hope to hear from you soon,

Regards,

Emma Clarke

Events and Communications Manager  
Master Plumbers' Association of Queensland

Visit 243 Bradman Street, Acacia Ridge Qld 4110

Send PO Box 419, Acacia Ridge Qld 4110

Phone 07 3273 0800

Fax 07 3273 0873

Email [emma.clarke@mpaq.com.au](mailto:emma.clarke@mpaq.com.au)

Web [www.mpaq.com.au](http://www.mpaq.com.au)

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Invitation to Mark Bailey MP.pdf  
76.3kB

19 February 2015

Minister for Energy and Water Supply  
Mark Bailey  
PO Box 70  
Wellers Hill QLD 4121

Dear Minister Bailey,

World Plumbing Day is a day of celebration, a catalyst for change and a time for reflection. In 2015 the Master Plumbers' Association of Queensland (MPAQ) are trying to capture all of these elements whilst hosting a press club style breakfast event at Victoria Park on March 11.

This year we want to take a holistic approach; everyone in the industry is invited, giving plumbers and the wider plumbing and water community the opportunity to raise questions and issues to panel representatives to achieve positive outcomes and generate healthy discussions.

As the Minister for Energy and Water Supply, the MPAQ would like to offer you an invitation to attend as a guest to this breakfast event and the opportunity to be involved as a panel representative.

Currently we have Commissioner Steve Griffin from the Queensland Building and Construction Commission, Eddie Denman from the Institute of Plumbing Inspectors Queensland, and representatives from the Backflow Prevention Association of Australia (Qld), the Association of Hydraulic Services Consultants Australia (Qld) and Queensland Urban Utilities as panel representatives for this event.

The MPAQ are anticipating an audience of 250 plumbers from around Queensland to attend and will be engaging with major media outlets to ensure this event is documented to the public.

By attending such a pivotal event in Queensland plumbing history, you will be openly demonstrating your departments support to the industry.

To accept this invitation, please respond via email to Emma Clarke at [emma.clarke@mpaq.com.au](mailto:emma.clarke@mpaq.com.au)

Yours faithfully,

Sch 4 CTPI

Emma Clarke  
Membership Services and Communications Manager  
Master Plumbers' Association of Queensland

Subject: Fw: Letter - Energy Retailers Association of Australia (^\_ERAA^\_)

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From: mangocube6@yahoo.co.uk

To: bob Sch 4 CTPI

Date: Tuesday, 17 February 2015, 10:07:23 pm AEST

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Min corro number 5l M

( )



2015216 The Hon Mark Bailey MP.pdf  
374.8kB

Released under RTI Act - TMR

16 February 2015

The Hon. Mark Bailey MP  
Minister for Energy and Water Supply  
PO Box 70  
Wellers Hill QLD 4121

Dear Minister,

On behalf of the members of the Energy Retailers Association of Australia (ERAA), I would like to offer our congratulations to you on your appointment as the Minister for Energy and Water Supply in the Queensland Government.

The ERAA represents the organisations providing electricity and gas to almost 10 million Australian households and businesses. Our member organisations are mostly privately owned, vary in size and operate in all areas within the National Electricity Market and are the first point of contact for end use customers of both electricity and gas.

Moving ahead, there will be a number of energy market developments to address including retail competition, the National Energy Customer Framework (NECF), hardship programs, smart meters and generation reform. I would like to take this opportunity to request a meeting with you on Friday 13 March. If this is possible, could you please have your office either contact me or Komal Jagad on (02) 8241 1800 or by email [kjagad@eraa.com.au](mailto:kjagad@eraa.com.au).

Your appointment to this role is a positive development for the sector. The ERAA looks forward to working with you and the Palaszczuk's Government to ensure future energy market development benefits all Queenslanders.

Yours sincerely,

Sch 4 CTPI

Cameron O'Reilly  
Chief Executive Officer





Subject: Letter - Energy Retailers Association of Australia (^\_ERAA^\_)

---

From: Sch 4 CTPI

To: mark.bailey@queenslandlabor.org

Date: Monday, 16 February 2015, 1:47:07 pm AEST

---

Dear Minister,

Please find attached a letter from Cameron O'Reilly, CEO, Energy Retailers Association of Australia (ERAA).

On behalf of the members of the Energy Retailers Association of Australia (ERAA), I would like to offer our congratulations to you on your appointment as the Minister for Energy and Water Supply in the Queensland Government. The ERAA looks forward to working with you.

We have also mailed this letter to your office.

Should you wish to discuss further, please contact us.

Kind regards

Sch 4 CTPI

Company Secretary and Office Manager

**Energy Retailers Association of Australia (ERAA)**

Suite 3, Level 5, 189 Kent Street SYDNEY NSW 2000

T: 02 8241 1800 F: 02 9251 5425 W: [www.eraa.com.au](http://www.eraa.com.au)

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2015216 The Hon Mark Bailey MP.pdf  
374.8kB

16 February 2015

The Hon. Mark Bailey MP  
Minister for Energy and Water Supply  
PO Box 70  
Wellers Hill QLD 4121

Dear Minister,

On behalf of the members of the Energy Retailers Association of Australia (ERAA), I would like to offer our congratulations to you on your appointment as the Minister for Energy and Water Supply in the Queensland Government.

The ERAA represents the organisations providing electricity and gas to almost 10 million Australian households and businesses. Our member organisations are mostly privately owned, vary in size and operate in all areas within the National Electricity Market and are the first point of contact for end use customers of both electricity and gas.

Moving ahead, there will be a number of energy market developments to address including retail competition, the National Energy Customer Framework (NECF), hardship programs, smart meters and generation reform. I would like to take this opportunity to request a meeting with you on Friday 13 March. If this is possible, could you please have your office either contact me or Komal Jagad on (02) 8241 1800 or by email [kjagad@eraa.com.au](mailto:kjagad@eraa.com.au).

Your appointment to this role is a positive development for the sector. The ERAA looks forward to working with you and the Palaszczuk's Government to ensure future energy market development benefits all Queenslanders.

Yours sincerely,

Sch 4 CTPI

Cameron O'Reilly  
Chief Executive Officer



The collective voice of  
electricity and gas retailers



Energy Retailers Association  
of Australia

Subject: FW: ^\_Media^\_ ^\_Alert^\_ - Re: ^\_Tropical^\_ ^\_Cyclone^\_ ^\_Marcia^\_

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Thursday, 19 February 2015, 10:20:33 pm AEST

**Rockhampton Yellow Cabs**

**Yeppoon Yellow Cabs**

February 19, 2015

## Media Alert

### Important announcement – Re: Tropical Cyclone Marcia

Rockhampton Yellow Cabs and Yeppoon Yellow Cabs wish to advise residents across the region that we are working with emergency services and are on call to provide evacuations of residents from vulnerable areas in the pathway of Tropical Cyclone Marcia at no charge if requested by authorities.

We are also offering free transportation to any emergency services or SES personnel during the emergency period. Any emergency services personnel that requires transportation can phone Rockhampton Yellow Cabs or Yeppoon Yellow Cabs on 13 1924. Our call centre will be continue to operate throughout the critical period.

Residents that require evacuation must call emergency services not Rockhampton or Yeppoon Yellow Cabs. Taxis will continue to be available while safe prior to the arrival of Tropical Cyclone Marcia and be available as soon as practicable after the cyclone has passed.

**Media Contact: Lyall Mercer**

NR

**// Barbara Gorogh**

NR

\*\*\*\*\*  
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Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.  
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Released under RTI Act - TMR

Subject: Fw: ^\_Media^\_ inquiry

---

From: mangocube6@yahoo.co.uk

To: ellen.mcintyre@ministerial.qld.gov.au

Date: Sunday, 22 February 2015, 10:31:04 pm AEST

---

Hi Ellen,

Let's chat about this one in the morning. Thanks...

Mark

( )

Released under RTI Act - TMR

Subject: ^\_Media^\_ inquiry

---

From: Sch 4 CTPI [fairfaxmedia.com.au](mailto:fairfaxmedia.com.au)  
To: [mark.bailey@queenslandlabor.org](mailto:mark.bailey@queenslandlabor.org)  
Date: Sunday, 22 February 2015, 9:22:13 pm AEST

---

G'day Mark,

Was hoping to have a quick chat about some issues within your water portfolio. Water supply in Mount Isa and water security across the entire North West are important issues. When's a good time to organise a chat?

Cheers,  
Brad

Brad Thompson  
EDITOR  
The North West Star

Sent from my iPhone

---  
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Subject: FW: ^\_media^\_ ^\_inquiry^\_ from ^\_Townsville^\_ ^\_Bulletin^\_

---

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Saturday, 21 February 2015, 9:55:01 am AEST

---

---

**From:** Ellen McIntyre

**Sent:** Friday, 20 February 2015 3:08 PM

**To:** Mark Bailey

**Subject:** RE: media inquiry from Townsville Bulletin

I don't think so Mark. It'll take too long. However, I will send them a courtesy copy for their records.

---

**From:** Mark Bailey

**Sent:** Friday, 20 February 2015 3:06 PM

**To:** Ellen McIntyre

**Cc:** Bob Macdonald

**Subject:** RE: media inquiry from Townsville Bulletin

Good to go Ellen. Only thought would be to run it by Scott Stewart, Aaron Harper and Coralie O'Rourke, our Townsville MPs and check that reads ok with them... M

---

**From:** Ellen McIntyre

**Sent:** Friday, 20 February 2015 1:53 PM

**To:** Mark Bailey

**Cc:** Bob Macdonald

**Subject:** media inquiry from Townsville Bulletin

Tsv Bulletin is chasing follow up comments from you re the below story that ran in their paper during the election.

TOWNSVILLE will be home to one of two government-owned power companies if Labor wins office. Labor plans to merge the three power distributors - Ergon, Energex and Powerlink - and the two generators - CS Energy and Stanwell - into a single generating body and a single distribution body, leading to savings of more than \$130 million a year.

Opposition Leader Anastacia Palaszczuk said she made the decision to base one of these companies in Townsville after strong representations from candidates Scott Stewart, Aaron Harper and Coralee O'Rourke.

'This decision is about keeping our assets in public hands and ensuring Government sector jobs that are based in Townsville, stay in Townsville,' she said. 'Keeping one of the merged GOCs (government-owned corporations) in Townsville will ensure local jobs are protected.'



I suggest we respond with:

"The government remains firmly committed to meeting our election promise to the people of Townsville. As the Premier mentioned, this is about keeping our assets in public hands. It's also about protecting government jobs in Townsville at a time when jobs and job security are more important than ever. We owe a huge debt of gratitude to our power and energy workers. Their job is not nine to five. While we're safely at home during major storms and cyclones, they're out there working in what can sometimes be difficult conditions restoring vital power supplies to households across the state. That's happening right now in cyclone and flood-affected parts of the state."

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Subject: FW: ^\_Media^\_ ^\_interview^\_ ^\_schedule^\_ for Sunday, 22 February

---

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 12:12:53 pm AEST

---

---

From: Mike Foster [mailto:Mike.Foster@seqwater.com.au]

Sent: Sunday, 22 February 2015 9:24 AM

To: 'bob.macdonald@ministerial.qld.gov.au'; 'bob [redacted] Sch4 CTPI'; Ellen McIntyre

Subject: Fw: Media interview schedule for Sunday, 22 February

Folks

See below. Likely to receive an extra year of water supply from this event when inflows cease over the next week or so.

Chrs

Mike

---

From: Liz Kearins

Sent: Sunday, February 22, 2015 08:12 AM E. Australia Standard Time

To: Mike Foster

Cc: Seqwater Media; correspondence

Subject: RE: Media interview schedule for Sunday, 22 February

Website and FB updated – new fact for you – grid 12 up 11.1% since last Friday to 93.2% (was 82.1%), equating to 11 months additional water storage for the region.

Wivenhoe = 88.9% (will go over 90%)

North Pine = 89.1%

Liz Kearins Manager Corporate and Community Relations

117 Brisbane Street, Ipswich, QLD, 4305 | PO Box 16146, City East, QLD 4002

p (07) 3179 2928 | m [redacted] NR [redacted] f (07) 3229 7926

e [liz.kearins@seqwater.com.au](mailto:liz.kearins@seqwater.com.au) | w [www.seqwater.com.au](http://www.seqwater.com.au)

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---

**From:** Mike Foster  
**Sent:** Sunday, 22 February 2015 7:55 AM  
**To:** Liz Kearins  
**Subject:** Re: Media interview schedule for Sunday, 22 February

Ta

---

**From:** Liz Kearins  
**Sent:** Sunday, February 22, 2015 07:18 AM E. Australia Standard Time  
**To:** Mike Foster  
**Cc:** Seqwater Media; Incident Hotline; correspondence  
**Subject:** Media interview schedule for Sunday, 22 February

Hi Mike

Please see media schedule for today so far. New addition in red. Cheers Liz

**SUNDAY 22 FEBRUARY**

Time	Duration	Outlet	Contact	Notes
9.20am	Live – 5 mins max	4BC Brisbane (with Mark Braybrook)	Nick – 3908 8296	By phone – 4BC will ring you
Late morning	TBA	ABC News 24 and Weekend Breakfast	Daniel Barty	In studio at ABC – time to be confirmed

Liz Kearins Manager Corporate and Community Relations

117 Brisbane Street, Ipswich, QLD, 4305 | PO Box 16146, City East, QLD 4002  
p (07) 3179 2928 | m NR f (07) 3229 7926  
e [liz.kearins@seqwater.com.au](mailto:liz.kearins@seqwater.com.au) | w [www.seqwater.com.au](http://www.seqwater.com.au)

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Subject: FW: media query

---

From: Bob.Macdonald@ministerial.qld.gov.au  
To: mangocube6@yahoo.co.uk  
Date: Wednesday, 18 February 2015, 12:35:53 pm AEST

---

Mark,

The Toowoomba Chronicle's query

Bob

---

**From:** Bob Macdonald  
**Sent:** Wednesday, 18 February 2015 12:08 PM  
**To:** Mark Bailey  
**Subject:** FW: media query

Mark,

Here's the Chronicle's query, plus a related piece in the paper this morning.

Bob

---

**From:** Andrew Backhouse [mailto:[redacted] Sch 4 CTPI [hechronicle.com.au](mailto:hechronicle.com.au)]  
**Sent:** Wednesday, 18 February 2015 9:14 AM  
**To:** Bob Macdonald  
**Subject:** media query

Hi,

There has been some uncertainty in the Toowoomba community about the fate of the Toowoomba Second Range Crossing.

As such I have a media query for the Department of Transport and Main Roads regarding the crossing.

Now that Labor has formed government, are things still proceeding as before regarding the TSRC?

Will there be any holdups to the TSRC?

Can you confirm that the State Government's commitments regarding the TSRC will be met in full?

Federal Minister for Industry and Science Ian Macfarlane has been quoted as saying that the Federal Government has the money ready and that the project is being held up by the new Queensland Government.

Is this the case and would you like to respond to his comments?

If possible I'd like a response by 2pm this afternoon.

If that is not possible please let me know.

Thanks very much for your time.

Regards,

## Andrew Backhouse

Journalist

The Toowoomba Chronicle

109 Neil Street | Toowoomba | QLD | 4350

T 07 4690 9305 | M  NR | F 07 0000 0000

Sch 4 CTPI  [apn.com.au](mailto:apn.com.au) | [www.apnarm.com.au](http://www.apnarm.com.au)

### ...one local to another

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Toowoomba Chronicle 180215.pdf  
155.8kB

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Subject: Fwd: ^\_media^\_ ^\_query^\_

---

From: mangocube6@yahoo.co.uk

To: Sch 4 CTPI

Date: Wednesday, 18 February 2015, 1:35:54 pm AEST

---

Sent from my iPhone

Begin forwarded message:

**From:** Bob Macdonald <[Bob.Macdonald@ministerial.qld.gov.au](mailto:Bob.Macdonald@ministerial.qld.gov.au)>  
**Date:** 18 February 2015 12:35:44 pm AEST  
**To:** Mark Bailey <[mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk)>  
**Subject:** FW: media query

Mark,

The Toowoomba Chronicle's query

Bob

---

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**Sent:** Wednesday, 18 February 2015 12:08 PM  
**To:** Mark Bailey  
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Bob

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**From:** Andrew Backhouse [<mailto:Sch 4 CTPI>] <[thechronicle.com.au](mailto:Sch 4 CTPI@thechronicle.com.au)>  
**Sent:** Wednesday, 18 February 2015 9:14 AM  
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If that is not possible please let me know.

Thanks very much for your time.

Regards,

### Andrew Backhouse

Journalist

The Toowoomba Chronicle

109 Neil Street | Toowoomba | QLD | 4350

T 07 4690 9305 | M NR F 07 0000 0000

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Subject: FW: ^\_Media^\_ ^\_release^\_ - ^\_Crews^\_ ^\_head^\_ to ^\_CQ^\_ Feb 15.docx

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From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Saturday, 21 February 2015, 9:54:55 am AEST

---

---

**From:** Ellen McIntyre

**Sent:** Friday, 20 February 2015 4:45 PM

**To:** Mark Bailey; Bob Macdonald

**Subject:** FW: Media release - Crews head to CQ Feb 15.docx

fyi

---

**From:** FOWLER John (NQ) [mailto:john.fowler@ergon.com.au]

**Sent:** Friday, 20 February 2015 4:26 PM

**To:** Ergon CCM; Ellen McIntyre; Government Liaison; BIFFANTI Mark (NQ); McLEOD Ian (NQ); BILLING Peter (NQ); DART Michael (WB)

**Subject:** Media release - Crews head to CQ Feb 15.docx

The attached media release re northern crews heading south to assist with restoration has been issued to all NQ Media.

John Fowler  
Corporate Communications Manager  
External Stakeholder Engagement  
Ergon Energy Townsville

Ph: 07 4432 8730

Mob: NR

Fax: 07 4432 8061

ergon.com.au

*Find out what's happening in the electricity industry, technology, community and our business here at our Talking Energy blog: [www.ergon.com.au/about-us/news-hub/talking-energy](http://www.ergon.com.au/about-us/news-hub/talking-energy)*

*Want to know more about what's happening at Ergon Energy? Get the latest in our online newshub here: [www.ergon.com.au/about-us/news-hub](http://www.ergon.com.au/about-us/news-hub)*

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Crews head to CQ Feb 15.docx  
132kB

## Powerful help on the way to Central Queensland

**For release 20 Feb 2015**

---

Ergon Energy is mobilising field crews from North Queensland to Mackay, to support local crews in the Rockhampton / Yeppoon areas to restore power in the aftermath of Tropical Cyclone Marcia.

Approximately 30 crews will arrive in Mackay tonight and another 120 field staff from the far north and western regions are on stand-by, ready to mobilise to the cyclone-affected areas.

Southern based staff are being kept in reserve given Cyclone Marcia's impacts are expected to be felt there in coming days.

Power restoration is expected to start in the Rockhampton and Yeppoon areas tomorrow or when it is safe to do so.

Customer Delivery Manager Herbert Mark Biffanti said Ergon Energy was preparing for the likelihood of significant damage to the electricity network given the destructive impact of Cyclone Marcia's cyclonic winds.

"Our immediate priorities will be life-threatening situations such as downed power lines. We will also be undertaking damage assessment, ensuring the safety of the community and restoring power to key sites especially community infrastructure.

"This means that many customers whose power has been interrupted will not be restored today.

"Based on past experience, it could take more than a week if not longer to restore all customers given the expected damage to the network.

"Our Customer Call Centre in Rockhampton is now closed today for safety reasons and all calls are being managed through our Townsville Centre. We expect call volumes to increase as more customers lose power as the cyclone tracks south.

"We are also mindful that some of our staff members could be personally affected by the cyclone, which could limit their ability to be part of our response, at least in the initial phases.

"So having crews from the northern and western regions available to support our colleagues in the cyclone affected areas will be invaluable.

"We want to provide as much assistance as possible to the communities affected by the cyclone, while ensuring we have sufficient resources in the southern region to respond to any situations that may arise here," he said.

Ergon Energy will provide further information on expected restoration timeframes following damage assessment activities.

**ENDS**

---

For further information contact: Corporate Communications Manager John Fowler on 44328730 or NR.

*Find out what's happening in the electricity industry, technology, community and our business here at our Talking Energy blog: [/www.ergon.com.au/about-us/news-hub/talking-energy](http://www.ergon.com.au/about-us/news-hub/talking-energy)*

*Want to know more about what's happening at Ergon Energy? Get the latest in our online news hub here: [www.ergon.com.au/about-us/news-hub](http://www.ergon.com.au/about-us/news-hub)*

Released under RTI Act - TMP



Subject: FW: ^\_Media^\_ ^\_Release^\_ - ^\_Seqwater^\_ closely monitoring ^\_dam^\_ ^\_levels^\_

---

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Friday, 20 February 2015, 9:32:40 am AEST

---

**From:** Seqwater Media [mailto:Seqwater.Media@seqwater.com.au]

**Sent:** Friday, 20 February 2015 9:17 AM

**Subject:** FW: Media Release - Seqwater closely monitoring dam levels

Hi,

This media release has just been issued to SEQ media.

Alena

20 February 2015

## Seqwater closely monitoring dam levels

Three Sunshine Coast dams are now spilling, with heavy rainfall recorded in the region overnight.

Seqwater Chief Executive Officer Peter Dennis said Seqwater was closely monitoring all dam levels, rainfall and potential consequences of inflows into the dams.

"Based on the 'average estimate' forecast from the Bureau of Meteorology, gate operations at Wivenhoe Dam or North Pine Dam are not currently planned. Seqwater is releasing water from Somerset Dam into Wivenhoe Dam to manage inflows," Mr Dennis said.

"On the Sunshine Coast, Ewen Maddock, Borumba and Wappa dams are spilling which is normal during heavy rain and what they are designed to do.

"We advise residents to take precautions downstream but please remember a dam which is spilling has no impact on dam safety."

South East Queensland residents can be alerted of gated releases or dams which are spilling through our free dam release notification service.

To register for Seqwater's dam release notification service, visit [www.seqwater.com.au/dam-release-information-service](http://www.seqwater.com.au/dam-release-information-service).

ENDS

**Alena Wilson** Senior Communications Advisor - Media

117 Brisbane Street, Ipswich, QLD, 4305 | PO Box 16146, City East, QLD 4002  
p (07) 3015 9707 | f (07) 3229 7926  
e [alena.wilson@seqwater.com.au](mailto:alena.wilson@seqwater.com.au) | w [www.seqwater.com.au](http://www.seqwater.com.au)

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20022015 - Media release - Seqwater closely monitoring dam levels - FINAL.pdf  
103.8kB

# Media Release

## FOR IMMEDIATE RELEASE

20 February 2015



### Seqwater closely monitoring dam levels

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South East Queensland residents can be alerted of gated releases or dams which are spilling through our free dam release notification service.

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ENDS

#### About Seqwater

Seqwater ensures a safe, secure and reliable bulk drinking water supply for 3.6 million people across South East Queensland, and supplies water for irrigation to about 1,200 rural customers. Seqwater also provides essential flood mitigation services and manages popular lake recreational areas visited by more than two million people each year. The organisation is one of Australia's largest water businesses, with operations extending from the New South Wales border to the base of the Toowoomba ranges and north to Gympie.

For further information telephone (07) 3247 3000 or email [media@seqwater.com.au](mailto:media@seqwater.com.au)



[www.seqwater.com.au](http://www.seqwater.com.au)



<http://www.facebook.com/Seqwater>



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SOURCE STORE SUPPLY



Subject: Fw: ^\_Meeting^\_ with the ^\_Minister^\_ for ^\_Energy^\_ and Water Supply and  
Minister for ^\_Main^\_ ^\_Roads^\_, Road Safety and Ports

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From: mangocube6@yahoo.co.uk

To: bob [redacted] Sch 4 CTPI

Date: Thursday, 19 February 2015, 7:03:13 pm AEST

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Hi Bob,

Another one for follow up in first diary meeting please. Thx! M

( )

Released under RTI Act - TMR

Subject: Fw: ^\_Ministerial^\_ ^\_contact^\_ ^\_details^\_

---

From: mangocube6@yahoo.co.uk

To: bob [redacted] Sch 4 CTPI

Cc: yeerongpilly@parliament.qld.gov.au

Date: Tuesday, 17 February 2015, 10:00:45 pm AEST

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Hi Bob,

We need a Ministerial email asap please.and can you have someone advise my electorate office when we do know? Thanks! Mark

On Tuesday, 17 February 2015, 12:10, Felix Gibson <felix [redacted] Sch 4 CTPI> wrote:

Hey Mark,

Robin and I have been getting a lot of enquiries regarding your new portfolio. Would you be able to send us your Ministerial contact details as soon as you get them?

Thanks!

Felix

Released under RTI Act - TMP

Subject: FW: Next ^\_QDMC^\_ Meeting - Monday ^\_23^\_ ^\_February^\_ ^\_2015^\_

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From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 11:32:22 am AEST

---

Mark.....

---

**From:** Stewart.PaulE@police.qld.gov.au [mailto:Stewart.PaulE@police.qld.gov.au]

**Sent:** Sunday, 22 February 2015 8:44 AM

**To:** QDMCSecretariat@police.qld.gov.au; Angela MacDonagh; Matt Collins; Jason Humphreys; Mark Biddulph; Bob Macdonald; John Crawford; Cynthia Kennedy; Iain.Mackenzie@igem.qld.gov.au; Stewart.IanD@police.qld.gov.au; katarina.carroll@qfes.qld.gov.au; kelvin.anderson@psba.qld.gov.au; Michael.Hogan@communities.qld.gov.au; Neil.Castles@hpw.qld.gov.au; neil.z.scales@tmr.qld.gov.au; Stephen.Johnston@dlgerr.qld.gov.au; mark.gray@treasury.qld.gov.au; jim.watterston@dete.qld.gov.au; Verena McCarthy; Commissioner.QAS@ambulance.qld.gov.au

**Cc:** Christine.Castley@premiers.qld.gov.au; angela.appleford@premiers.qld.gov.au; Kay Swanston; Gollschewski.StephaneW@police.qld.gov.au; David.French@psba.qld.gov.au; Phil.Hall@premiers.qld.gov.au

**Subject:** Next QDMC Meeting - Monday 23 February 2015

Good morning all

Please be advised that at this point in time it is **not** proposed to hold a Queensland Disaster Management Committee (QDMC) meeting today, Sunday 22 February 2015.

It is anticipated at this time that the QDMC will convene on Monday 23 February 2015.

Please continue to monitor your email and mobile phones as you will be notified in the event that this should change, and with details regarding the next meeting.

Kind Regards

Paul Stewart

Assistant Commissioner

Executive Officer

Queensland Disaster Management Committee (QDMC)

**Paul Stewart**

Assistant Commissioner

Community Contact Command

Queensland Police Service

Phone: 07 3364 6762

[Stewart.paule@police.qld.gov.au](mailto:Stewart.paule@police.qld.gov.au)

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Released under RTI Act - TMR

Subject: Fw: Ongoing flood issues in the ^\_Mount^\_ ^\_Sylvia^\_ / ^\_Lockyer^\_ ^\_Valley^\_ area

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From: mangocube6@yahoo.co.uk

To: bob [redacted] Sch 4 CTPI

Date: Tuesday, 17 February 2015, 10:06:06 pm AEST

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Another Ministerial bit of corro for usual treatment please Bob. Thx... M



Transport minister.docx

22.5kB

Released under RTI Act - TMR

Hon. Mark Bailey  
Minister for Main Roads, Safety, Ports, Energy and Water Supply

Dear Mark,

I apologize for the length of this email, but it is such a huge problem. I hope you find the time to read it all as this problem has ruined our farm and our lives.

After the 2011 floods, TMR replaced three low-level crossings, namely 3, 4 and 5 with high-level crossings. This was despite knowing that the water course has a very high gradient and a high sediment and debris load during floods. This was done without taking complementary action recommended by the Alluvium report such as rock armouring areas identified as being in very high risk of erosion.

In 26 years, I have seen many floods of the Blackfellow Creek possibly two larger than the 2013 flood. All of these followed the normal flood plain, through the he next doors and my property meeting the creek on the other side. This has always passed without any problems. Within a matter of hours I could exit my property to the main road without any trouble. The only thing different in the 2013 floods were crossing 3 and 4 which completely blocked with debris, silt and stones forcing the full flow of the creek through our properties tearing out an area 150 metres wide by 3 metres deep right through both properties. This washout was also predicted by the Alluvium report. It seems now that after the 'horse has bolted' rock armouring is a common practice on all crossings new and old.

Crossings 3, 4 and 5 high-level crossings were erected in the same place as the original low-level crossings at an approximate cost of \$4.2 million. Crossing 5 collapsed during the 2013 event and was jackhammered out and replaced with a lower-level crossing at around a cost of approximately \$1 million. At this stage for \$5.2 million we have a larger problem than we started with back in 2011.

During the original meeting, after the 2013 event, five of the farmers affected by this problem sat down with Simon Warner (SE QLD Catchment) who had drawn up 5 options of the best possible solutions for the catchment. In a vote 3 parties voted on the return of the creek to its original bed (which was option 3). One said he did not know, the fifth person said he would fight to the death to see that the creek was not returned as it could possibly damage his farm. He said at the time he would be speaking with Steve Jones (Lockyer Regional Council) the very next day about this. In a matter of weeks, option 3 was no longer the best option (we were told it was no option at all). The creek would remain in the middle of our 2 farms. Is it me? Or does there seem to be a problem with this?

In the following meeting held on the 22<sup>nd</sup> May 2014 the next door neighbour and ourselves were given an ultimatum by Simon Warner (SE QLD Catchment) that if we did not agree to let the creek run through both our properties he would pull out of the situation completely and he would spend what money he had elsewhere. When we would not agree and we were then shown 2 new options. Option A and Option B.

Option A is to leave the creek in its new path weaving it through both our properties taking more valuable agricultural land including the next door neighbours water and electricity supplies. If this solution is used crossing 3 and 4 will no longer see water flow under them. \$4.2 million completely wasted.

Option B is to return the creek to its original bed but with minimal earth works keeping it on the eastern side of Mount Sylvia Road. If this solution is used further embarrassment for all parties concerned as crossing 3, 4, and 5 are not in the correct locations. Yet another crossing would have to be built. This would mean 5 crossings (counting the one that collapsed) will be built in a distance of less than 1 kilometre at a cost of \$6.6 million. Only one of these will see water flow beneath it! \$5.2 million completely wasted.

If option 5 was used after the 2011 event only 1 crossing would have been needed at a cost of \$1.4 million. All of this is just a sheer waste of money, mistake after mistake.

Early in 2014 Blackfellow creek flowed through our properties taking out the rocky creek gravel road (that was dozed by RoadTek after the 2013 event). For the next three weeks the only way we could leave our property was to walk through knee deep water and rough rocky creek beds. Numerous telephone calls were made to Ian Rickuss's office and to Simon Warner's office, leaving messages for someone to return our call. None of these were returned! Calls to the Lockyer Regional Council were only met with the answer "It is not our problem, It is main roads". Relief came only after contact with Sch 4 CTPI (Scott Buckholz's secretary) who contacted and pleaded with yourself and Simon that something had to be done. I must say that on a Saturday Ian Rickuss did come out to our property and wade through all of the rocks and water to address the problem. A week later we were told that a total of \$5000 would be allocated to fix the washed out crossings in both the neighbours and my property. As it is 150 metres wide at my place both jobs could not be done for that amount and the job run over to \$7000. We were also told that there would be no more money supplied if the creek come down again we were on our own!

We are still driving through water and the rough surface of the creek to exit the property but on the opposite side of Mount Sylvia Road a cement culvert crossing for their exit has been erected in the area where the creek no longer flows guessing at the cost I would say in the many \$10's of thousands. There is also one being erected further up the creek along with rock armouring over 50 metres on the downside of crossings. 2 weeks before Christmas I ask our local member Ian Rickuss who was paying for these works, and I was told that he did not know as no money had been allocated to the Mount Sylvia area. In an interview on WIN News on the 28<sup>th</sup> January 2015, Mr Rickuss stated that he has spent \$500 thousand in the Mount Sylvia area. Needless to say who paid for the new crossings and the rock armouring!

Between the neighbour's farm and mine we have lost over 30 acres of prime agricultural land. The government of course does not admit to any mistakes. Our politicians, our local council will not help so who do we possibly turn to?

As the creek is now left on a 3 ½ kilometre straight run it is obvious that there will be extreme damage to bridges and roads further downstream and eventually silt carried forward to the Brisbane water supply.

Sch 4 CTPI

With the memory still fresh in everyone mind of the disaster and loss of lives in Grantham, as we are in our 70's will it take one of us to be washed away trying to exit our property before some help is given. Emergency service cannot enter the property, therefore if lifesaving help is needed, do we die waiting? I am starting to wonder if we will be better off if this is the case.

We are going to be the scape goats for the continuous blunders of the previous government.

This whole thing has developed into a complete mess and someone should be held accountable for this man-made disaster.

As no help was offered by the LNP government, I am hoping that your new government will provide some common sense to this mess.

As both your LNP predecessor and the local member an LNP incumbent has consistently failed to address the issue I hope you will give it your immediate attention.

Regards,

Sch 4 CTPI

Subject: Re: Ongoing flood issues in the ^\_Mount^\_ ^\_Sylvia^\_ / ^\_Lockyer^\_ ^\_Valley^\_ area

---

From: Sch 4 CTPI

To: mark.bailey@queenslandlabor.org

Date: Monday, 16 February 2015, 6:39:52 pm AEST

---

Dear Mark,

Please find attached an urgent letter that needs attention about ongoing issues in the Mount Sylvia / Lockyer Valley area.

Regards

Sch 4 CTPI



Transport minister.docx  
22.5kB

Released under RTI Act - TMR

Hon. Mark Bailey  
Minister for Main Roads, Safety, Ports, Energy and Water Supply

Dear Mark,

I apologize for the length of this email, but it is such a huge problem. I hope you find the time to read it all as this problem has ruined our farm and our lives.

After the 2011 floods, TMR replaced three low-level crossings, namely 3, 4 and 5 with high-level crossings. This was despite knowing that the water course has a very high gradient and a high sediment and debris load during floods. This was done without taking complementary action recommended by the Alluvium report such as rock armouring areas identified as being in very high risk of erosion.

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Sch 4 CTPI

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Regards,

Sch 4 CTPI

Subject: FW: ^\_Paul^\_ ^\_Simshauser^\_

---

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Wednesday, 22 April 2015, 7:22:13 am AEST

---

**From:** Mark Bailey  
**Sent:** Sunday, 19 April 2015 12:33 PM  
**To:** Curtis Pitt  
**Subject:** Paul Simshauser

Thanks for the chat Curtis. Here's a link to the article re Paul I referred to. M

<http://www.crikey.com.au/2014/11/26/meet-the-finance-academic-preaching-agl-onomics/>

**The Honourable Mark Bailey MP**

Minister for Main Roads, Road Safety and Ports

Minister for Energy and Water Supply

Member for Yeerongpilly

---

P 07 3719 7329 | E [mark.bailey@ministerial.qld.gov.au](mailto:mark.bailey@ministerial.qld.gov.au)

Capital Hill Building 85 George Street Brisbane QLD 4000

GPO Box 2644 Brisbane QLD 4001

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image001.png  
44.1kB

Subject: Fw: Road access notification: ^\_BURNETT^\_ ^\_HIGHWAY^\_ , ^\_BILOELA^\_ - open

From: Emergency.Management@tmr.qld.gov.au

To: bailey\_mark@outlook.com

Date: Sunday, 22 February 2015, 2:59:15 pm AEST

Good afternoon Minister

Please find the 131940 update on the Burnett Highway Biloela - status change from Closed to open

Kind regards,

**TMR Emergency Management Watch Officer**  
**Corporate Operations Branch | Department of Transport and Main Roads**  
Emergency.Management@tmr.qld.gov.au | 1800 006 993

----- Forwarded by Greg D Payne/cp5/QMR/Au on 22/02/2015 02:57 PM -----

From: <STMC131940@tmr.qld.gov.au>

To: <131940\_Subscribers\_Fitzroy@tmr.qld.gov.au>

Date: 22/02/2015 02:52 PM

Subject: Road access notification: BURNETT HIGHWAY , BILOELA - open

#### A road status in Fitzroy Region has changed

Road: BURNETT HIGHWAY , BILOELA  
Road Status: open

Description: *Open proceed with caution. Last edited: 22 Feb 2015*

This road status can be viewed at <http://131940.qld.gov.au/>.

If you believe this email has been sent to you in error, please contact the 131940 team at [131940enquiry@tmr.qld.gov.au](mailto:131940enquiry@tmr.qld.gov.au).

Kind Regards

**Statewide Traffic Management Centre | South Coast Region / Gold Coast Office**  
Program Delivery & Operations | Department of Transport and Main Roads

PO Box 442 | Nerang Qld 4211  
P: 131940  
E: [131940enquiry@tmr.qld.gov.au](mailto:131940enquiry@tmr.qld.gov.au)  
W: [www.131940.qld.gov.au](http://www.131940.qld.gov.au)

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Subject: Re: Road access notification: ^\_BURNETT^\_ ^\_HIGHWAY^\_, ^\_BILOELA^\_ - open

---

From: mangocube6@yahoo.co.uk

To: Emergency.Management@tmr.qld.gov.au

Date: Sunday, 22 February 2015, 5:45:51 pm AEST

---

Thx Neil. M

Sent from my iPhone

Released under RTI Act - TMR

Subject: FW: ^\_Seqwater^\_ ^\_talking^\_ ^\_points^\_ - 20 February 2015 0900 hours

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Friday, 20 February 2015, 9:37:56 am AEST

**From:** Seqwater Media [mailto:Seqwater.Media@seqwater.com.au]

**Sent:** Friday, 20 February 2015 9:24 AM

**To:** Noel Faulkner; Bob Macdonald; 'dan.hunt@dews.qld.gov.au'; 'judith.thompson@dews.qld.gov.au'; 'ken.sedgwick@dews.qld.gov.au'; 'jennifer.lawrence@dews.qld.gov.au'; 'donald.clunes@dews.qld.gov.au'; Paul Walsh; 'DEWSCLLO@dews.qld.gov.au'; Seqwater Media; Peter Dennis; Mike Foster; Liz Kearins; John Tibaldi; Jeff Browne; Donna Gregory; Incident Hotline; Rob Drury; Mark Bailey; Karen Robinson; Ellen McIntyre; 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; SDCC QldGov; Scott Denner; Duncan Shillito; Ian McNab; Chloe De Marchi; Jason Boldeman; Jonathan Creamer; Greg Swain; Ashleigh Elliott; Allan Roebuck; 'MMAeseele@somerset.qld.gov.au'; Robert Draycott; Corinne Mulholland; Darren Roberts; 'bsteinhardt@lvrc.qld.gov.au'; 'media@scenicrim.qld.gov.au'; Warwick Sinclair; 'cfreeman@goldcoast.qld.gov.au'; 'deannanott@logan.qld.gov.au'; 'davidshaw@logan.qld.gov.au'; 'dannaharris@logan.qld.gov.au'; 'michelle.cull@urbanutilities.com.au'; 'nathan.hatch@urbanutilities.com.au'; 'sally.prosser@urbanutilities.com.au'; 'quu.media@urbanutilities.com.au'; Tracey Walker; 'matt.murray@redland.qld.gov.au'; 'Allan.Mcneil@redland.qld.gov.au'; 'rebecca.grisman@unitywater.com'; 'ann.white@unitywater.com'; 'asaesja.young@unitywater.com'; 'kathy.contoleon1@unitywater.com'; 'rebecca.marshall@unitywater.com'; 'debbie.hinson@unitywater.com'; 'media@unitywater.com'

**Cc:** Flood Engineer

**Subject:** Seqwater talking points - 20 February 2015 0900 hours

Good morning everyone

Please find attached the latest Seqwater talking points, for your information. These talking points summarise key bulk water supply information, in particular the current Bureau of Meteorology forecast and the likely impact on dam levels/releases and water supply.

The talking points will be updated again by 1400 hours.

Kind regards

Corporate and Community Relations

117 Brisbane Street, Ipswich, QLD, 4305 | PO Box 16146, City East, QLD 4002  
p (07) 3247 3000  
e [media@seqwater.com.au](mailto:media@seqwater.com.au) | w [www.seqwater.com.au](http://www.seqwater.com.au)

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20022015 - WET WEATHER Talking points - Seqwater update - Prepared 0900 20 February 2015.pdf  
112.2kB

Released under RTI Act - 2009

## Current BOM forecast and likely impact on dam levels/releases and water supply

### Purpose

This update is specifically focused on current wet weather conditions. If and when a flood event is declared for any of the gated dams, formal Situation Reports (SitReps) for flood operations will be issued by Seqwater's Flood Operations Centre and these reports will be the primary source of information for gated dam releases. This update will continue to provide advice on matters relating to the un-gated dams and urban water supply.

### Weather situation and catchments

- A severe weather warning for DESTRUCTIVE WINDS, HEAVY RAINFALL and ABNORMALLY HIGH TIDES is in place for Seqwater's operational area. For the latest information and warnings from Bureau of Meteorology: <http://www.bom.gov.au/qld/warnings/>
- Seqwater's Flood Operations Centre was mobilised at 20:00 hours on 19 February 2015 and is currently operating under an ALERT status.
- Catchment rainfalls in the last 24 hours are:
  - Stanley River to Somerset Dam: 89mm
  - Upper Brisbane River to Wivenhoe Dam: 32mm
- The Stanley River catchment has started to produce run-off and streamflow.
- The upper Brisbane River catchment is continuing to absorb rainfall.

### Dams

- Wivenhoe Dam is at 77% (no significant change from last update).
- North Pine Dam is at 68% (no significant change from last update).
- Levels for all Seqwater Dams are currently being updated live on the Seqwater website every two hours. For the latest dam level information: <http://www.seqwater.com.au/water-supply/dam-levels>
- The combined floodwater storage compartments in Wivenhoe Dam and Somerset Dam are fully available.
- Once catchment run-off commences, additional rainfall would need to occur to produce sufficient inflow before a flood release from these gated dams would be required. These estimates are:
  - In excess of 60mm rain for Wivenhoe Dam
  - In excess of 150mm rain for North Pine Dam
- An operational release from Somerset Dam is planned to occur this morning to balance the storage with Wivenhoe Dam.

### Outlook

- The rainfall forecast for the next 3 days across Seqwater's dam catchments is for:
  - catchment average rainfall over 200 mm
  - high rainfall scenario potentially in excess of 500mm.

It is important to note that forecast scenarios are not predictions.

- Catchments closer to the coast are forecast to receive the most rainfall.
- The timing of the heaviest rainfall for general South East Queensland area is forecast to be Friday and Saturday. However, this will depend on the movement of the weather system and may change.



- Based on the current status of the dam catchments and the likely rainfall scenario, run-off into the dams is likely in the next few days.
- Several dams have started overflowing overnight, and further spillway overflow releases from un-gated dams are likely.
- For the likely rainfall scenario forecast there is a low probability gate operations at Wivenhoe Dam or North Pine.
- If the high rainfall scenarios occur, then flood releases from Wivenhoe, Somerset and North Pine Dams will be required.
- If it becomes necessary to undertake gate releases from Wivenhoe Dam or North Pine Dam, a flood event will be declared in accordance with the Flood Mitigation Manuals and Situation Reports will be issued in accordance with the Gated Dams communication protocol.

### Water supply

- The bulk water supply network is not expected to be impacted by the current forecast, but precautionary actions have been implemented.
- Seqwater has maximised bulk network storage reservoir levels.
- Current bulk network storage reservoir levels equate to 1.5 days of normal demand supply. There is an additional minimum of 1 day of normal demand supply in reservoirs operated by water retailers and council owned water businesses for a total of 2.5 days.
- The system normally operates with one day of supply given the ongoing nature of production and to maintain water quality.

### Other important flood information

- Stakeholders need to be aware that even if no spillway releases are required from Wivenhoe Dam, there remains potential for downstream flooding and potential flash flooding from rainfall that may occur on areas downstream of Wivenhoe Dam, including areas in the Lockyer Valley.
- To be notified of Seqwater dam releases by email, text message to your mobile phone, or voice message to your landline phone, subscribe to Seqwater's dam release notifications service online at [www.seqwater.com.au](http://www.seqwater.com.au) or by calling 07 3035 5500.
- Detailed flood mapping information is held by local councils, including Brisbane City Council, Ipswich City Council and Somerset Regional Council.
- Seqwater is watching the developing weather situation closely and will advise stakeholders if this situation changes (see table below for spilling dams). Seqwater maintains a 24/7 watching brief on the dam catchments and closely monitors dam levels, rainfall and the potential consequences of inflows into the dams.

### Background

- Seqwater's Incident and Security Management Team maintains a daily watch on weather developments, supported by the Flood Operations Centre.
- If there is enough information available to support the declaration of a system alert, the Incident and Security Management Team will advise the Seqwater Duty Manager to raise the alert.
- The Incident and Security Management Team also monitors Energex outages in order to maintain situational awareness of their network stability. Power outages as a result of storm activity have been identified as a risk to operational capability.

- The Flood Operations Centre also works closely with the Bureau of Meteorology and other stakeholder agencies to monitor approaching rainfall systems and assess potential dam inflow impacts.

### Further information

Seqwater Corporate and Community Relations  
p: 07 3247 3000 | e: [media@seqwater.com.au](mailto:media@seqwater.com.au)



Released under RTI Act - TMR

Subject: FW: ^\_Seqwater^\_ ^\_talking^\_ ^\_points^\_ - 22 February 2015 0900 hours

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Sunday, 22 February 2015, 11:29:34 am AEST

**From:** Seqwater Media [mailto:Seqwater.Media@seqwater.com.au]

**Sent:** Sunday, 22 February 2015 9:10 AM

**To:** Noel Faulkner; Bob Macdonald; 'bob [Sch4 CTPI]'; 'dan.hunt@dews.qld.gov.au'; 'judith.thompson@dews.qld.gov.au'; 'ken.sedgwick@dews.qld.gov.au'; 'jennifer.lawrence@dews.qld.gov.au'; 'donald.clunes@dews.qld.gov.au'; Paul Walsh; 'DEWSCLO@dews.qld.gov.au'; Seqwater Media; Peter Dennis; Mike Foster; Liz Kearins; John Tibaldi; Jeff Browne; Donna Gregory; Incident Hotline; Rob Drury; Mark Bailey; Karen Robinson; Ellen McIntyre; 'emergency@dews.qld.gov.au'; 'media@dnrm.qld.gov.au'; SDCC QldGov; John Smith; Scott Denner; Duncan Shillito; Ian McNab; Chloe De Marchi; Jason Boldeman; Jonathan Creamer; Daniel Spiller; Trevor Rohdman; Brian Hester; Jo Garner; Sophie Walker; Susan Woodford; Greg Swain; Ashleigh Elliott; Allan Roebuck; 'MMAeseele@somerset.qld.gov.au'; Robert Draycott; Corinne Mulholland; Darren Roberts; 'bsteinhardt@lvrc.qld.gov.au'; 'media@scenicrim.qld.gov.au'; Warwick Sinclair; 'cfreeman@goldcoast.qld.gov.au'; 'deannanott@logan.qld.gov.au'; 'davidshaw@logan.qld.gov.au'; 'dannaharris@logan.qld.gov.au'; 'vanessa.scott@gympie.qld.gov.au'; 'michelle.cull@urbanutilities.com.au'; 'nathan.hatch@urbanutilities.com.au'; 'sally.prosser@urbanutilities.com.au'; 'quu.media@urbanutilities.com.au'; Tracey Walker; 'matt.murray@redland.qld.gov.au'; Allan Mcneil@redland.qld.gov.au; 'rebecca.grisman@unitywater.com'; 'ann.white@unitywater.com'; 'asaesja.young@unitywater.com'; 'kathy.contoleon1@unitywater.com'; 'rebecca.marshall@unitywater.com'; 'debbie.hinson@unitywater.com'; 'media@unitywater.com'; Media TMR; 'Cameron.mcleod@treasury.qld.gov.au'; 'Daniel.goodchild@treasury.qld.gov.au'; Flood Engineer; Wivenhoe Admin; COMMS Staff; sdccdews1 (sdccdews1@qfes.qld.gov.au)

**Subject:** Seqwater talking points - 22 February 2015 0900 hours

Good morning everyone

Please find attached the latest Seqwater talking points, for your information.

The talking points summarise key bulk water supply information, in particular the current Bureau of Meteorology forecast and the likely impact on dam levels/releases and water supply.

The talking points will be updated again at 1400 hours.

Kind regards

Corporate and Community Relations

117 Brisbane Street, Ipswich, QLD, 4305 | PO Box 16146, City East, QLD 4002  
p (07) 3247 3000

e [media@seqwater.com.au](mailto:media@seqwater.com.au) | w [www.seqwater.com.au](http://www.seqwater.com.au)

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22022015 - WET WEATHER Talking points - Seqwater update - Prepared 0900 22 February 2015.pdf  
110.9kB

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## Current status of dams and water supply

### Weather situation and catchments

- The weather system has passed through Seqwater's operational area. The Severe Weather Warning for these areas is CANCELLED.
- Minimal rain is forecast in the coming days. For the latest information and warnings from Bureau of Meteorology: <http://www.bom.gov.au/qld/warnings/>

### Dams

- **No gate releases are being made from Wivenhoe or North Pine dams.**
- Seqwater's Flood Operations Centre was demobilised at 17:00 hours on Saturday, 21 February 2015. Seqwater continues 24/7 monitoring of all dam levels, rainfall and potential consequences of inflows into the dams across the region.
- Wivenhoe Dam is at 89.5% (expected to rise to over 90%).
- North Pine Dam is at 89.4%.
- Releases continue to be made from Somerset Dam into Wivenhoe Dam to ensure that the flood storage compartment of Somerset Dam remains empty. These releases will continue through until approximately 1900 hours today (Sunday, 22 February 2015).
- The combined floodwater storage compartments in Wivenhoe Dam and Somerset Dam are fully available.
- A number of Seqwater's un-gated dams are currently spilling (see table below).
- The current drinking water supply capacity of the Grid Twelve is 93.4%, up 11.3% since Friday, 13 February 2015. This equates to 11 months of additional water supply for the region.
- The Grid Twelve makes up nearly 90% of South East Queensland's total water storage volume.
- The Grid Twelve comprises the 12 South East Queensland dams which contribute to the water supply system. These dams are Wivenhoe, Somerset, North Pine, Hinze, Baroon Pocket, Leslie Harrison, Ewen Maddock, Cooloolabin, Lake Kurwongbah (Sideling Creek Dam), Lake Macdonald, Little Nerang and Wappa.
- The Grid Twelve % Full is calculated by dividing the combined current capacity of the dams in the group by the combined full supply capacity.
- As a result of the storm, Seqwater lakes have been closed to on-water recreation. Seqwater is checking all lakes for any hazards following the storm before making a decision on re-opening to on-water recreation.
- Hinze Dam is the first of the lakes to be re-opened to on-water recreation this morning. Seqwater urges caution for all visitors – conditions at the lake have changed as a result of the recent rain event.

### Water treatment

- All major water treatment plants are available, including at Mt Crosby.
- Raw water quality in the Brisbane River remains good.
- Treated water reservoirs have been filled. The reservoirs contain about two and a half day's supply of treated water.

- A number of small water treatment plants are offline, including Dayboro, Kenilworth and Jimna. All of those communities are being supplied from treated water reservoirs. Some of those supplies are being supplemented by water carting.
- These water treatment plants will return to normal operations over the coming week, once river levels reduce and the quality of treated water is confirmed.

## Outlook

- The rainfall forecast for the next 5 days across Seqwater's dam catchments is less than 5mm.
- Gate operations at Wivenhoe Dam and North Pine Dam are unlikely.
- Levels for Seqwater dams are updated on the Seqwater website every two hours.  
For the latest dam level information: <http://www.seqwater.com.au/water-supply/dam-levels>

Storage	Full Supply Capacity (ML)*	Current Capacity (ML)	% Full	Latest Observation	Comment
Atkinson Dam	30,401	9,379	30.9	22/02/2015 07:19AM	
Baroon Pocket Dam	61,000	55,739	91.4	22/02/2015 06:54AM	
Bill Gunn Dam	6,947	5,250	75.6	22/02/2015 06:22AM	
Borumba Dam	45,952	49,178	107.0	22/02/2015 07:35AM	Dam is spilling
Bromelton Dam	8,210	4,155	50.6	02/02/2015 05:56AM	
Cedar Pocket Dam	730	779	106.8	22/02/2015 07:40AM	Dam is spilling
Cooloolabin Dam	13,820	8,249	59.7	21/02/2015 05:40AM	
Enoggera Dam	4,567	5,450	119.3	22/02/2015 07:48AM	Dam is spilling
Ewen Maddock Dam	16,587	19,764	119.2	22/02/2015 07:40AM	Dam is spilling
Gold Creek Dam**	801	1,397	174.4	22/02/2015 07:36AM	Dam is spilling
Hinze Dam	310,730	291,910	93.9	22/02/2015 07:17AM	
Lake Clarendon Dam	24,276	9,227	38.0	22/02/2015 06:31AM	
Lake Macdonald	8,018	8,745	109.1	22/02/2015 07:50AM	Dam is spilling
Lake Manchester Dam	26,217	27,803	106.1	22/02/2015 07:25AM	Dam is spilling
Leslie Harrison Dam**	13,206	15,556	117.8	22/02/2015 07:38AM	Dam is spilling

Storage	Full Supply Capacity (ML)*	Current Capacity (ML)	% Full	Latest Observation	Comment
Little Nerang Dam	6,705	6,851	102.2	22/02/2015 07:29AM	Dam is spilling
Maroon Dam	44,319	44,320	100.0	22/02/2015 07:13AM	Dam is spilling
Moogerah Dam	83,765	78,797	94.1	22/02/2015 07:26AM	
Nindooibah Dam**	261	220	84.3	22/02/2015 05:47AM	
North Pine Dam**	191,271	170,979	89.4	22/02/2015 07:12AM	
Poona Dam	655	656	100.3	22/02/2015 06:54AM	Dam is spilling
Sideling Creek Dam	14,370	15,226	106.0	22/02/2015 07:26AM	Dam is spilling
Somerset Dam	379,849	401,376	105.7	22/02/2015 07:49AM	
Wappa Dam	4,694	4,813	102.6	22/02/2015 06:15AM	Dam is spilling
Wivenhoe Dam	1,165,238	1,042,675	89.5	22/02/2015 07:35AM	
Wyaralong Dam	102,883	103,855	100.9	22/02/2015 07:14AM	Dam is spilling

\*Full Supply Capacity does not include the flood mitigation storage capacity of Wivenhoe and Somerset dams.

\*\*Please note:

- the capacity of North Pine Dam temporarily decreased from 214,302 ML to 191,271 ML on Monday 8 December 2014
- the capacity of Leslie Harrison Dam temporarily decreased from 24,868 ML to 13,206 ML on Friday 1 August 2014
- the capacity of Nindooibah Dam temporarily decreased from 322 ML to 261 ML on Saturday 1 March 2014

## Other important information

- To be notified of Seqwater dam releases by email, text message to your mobile phone, or voice message to your landline phone, subscribe to Seqwater's dam release notifications service online at [www.seqwater.com.au](http://www.seqwater.com.au) or by calling 07 3035 5500.
- Seqwater is watching the weather situation closely and will advise stakeholders if the situation changes. Seqwater maintains a 24/7 watching brief on the dam catchments and closely monitors dam levels, rainfall and the potential consequences of inflows into the dams.

## Further information

Seqwater Corporate and Community Relations  
 p: 07 3247 3000 | e: [media@seqwater.com.au](mailto:media@seqwater.com.au)



Subject: Fw: ^\_Situation^\_ Report 10, 0700 hours , 22 February 2015 - ex Tropical Cyclone Marcia

---

From: Emergency.Management@tmr.qld.gov.au  
 To: bailey\_mark@outlook.com  
 Cc: Emergency.Management@tmr.qld.gov.au  
 Date: Sunday, 22 February 2015, 12:06:53 pm AEST

---

Good Morning Minister

Please find attached this mornings TMR situation report

Expect to see the next TMR situation Report by 1430 hours today.

Kind regards,

TMR Emergency Management Watch Officer  
**Corporate Operations Branch** | Department of Transport and Main Roads  
 Emergency.Management@tmr.qld.gov.au | 1800 006 993

9

— Forwarded by Greg D Payne/cp5/QMR/Au on 22/02/2015 12:03 PM —

From: Emergency Management  
 To: sdcc@qfes.qld.gov.au, sdccema1@dcsc.qld.gov.au  
 Cc: DE\_Sitreps <de\_sitreps@tmr.qld.gov.au>, miles.z.vass@exchangemig.tmr.qld.gov.au, patrick.j.quirk@exchangemig.tmr.qld.gov.au, emergencymanagement@qr.com.au, gordon.buchanan@translink.com.au, adrienne.j.bailey@exchangemig.tmr.qld.gov.au, Joanna H Robinson/cp1/qdot/au@qdot, William J Lansbury/cp4/qdot/au@qdot, Emergency Management@tmr.qld.gov.au, Neil.Z.Scales@exchangemig.tmr.qld.gov.au, warwick.z.williams@exchangemig.tmr.qld.gov.au, graham.z.fraine@exchangemig.tmr.qld.gov.au, Natalie.Z.Gauld@exchangemig.tmr.qld.gov.au, severe.weather@translink.com.au, Rodney.A.Dias@exchangemig.tmr.qld.gov.au, Daniel P Suter/SouthEast/QMR/Au@qdot, Sanjay.V.Ram@exchangemig.tmr.qld.gov.au, Amanda.Creevey@qr.com.au, PDO Management Team, Karen.robinson@ministerial.qld.gov.au, Bob.macdonald@ministerial.qld.gov.au, Ellen.Mcintyre@ministerial.qld.gov.au, Mark.bailey@ministerial.qld.gov.au, disruptive.event@translink.com.au, jim.meyers@dsdip.qld.gov.au, "Amanda Pafumi" <Amanda.Pafumi@dlgcr.qld.gov.au>, SDCCEMA2@psba.qld.gov.au, sdccadf1@dcsc.qld.gov.au  
 Date: 22/02/2015 07:23 AM  
 Subject: Situation Report 10, 0700 hours , 22 February 2015 - ex Tropical Cyclone Marcia  
 Sent by: Greg D Payne

---

Hello

Please find attached Situation Report Number 10 for ex Tropical Cyclone Marcia.

Next TMR statewide SitRep will be issued at approximately 1400 hours Sunday 22 February 2015.

Kind regards,



TMR Emergency Management Watch Officer  
**Corporate Operations Branch** | Department of Transport and Main Roads  
Emergency.Management@tmr.qld.gov.au | 1800 006 993

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\*\*\*\*\*  
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TC Marcia 22Feb2015 SitRep Update 10 - 0700hrs.docx  
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<b>STATE UPDATE</b> LDMG/DDMG/DEPARTMENT/AGENCY		 Queensland Government
<b>Event:</b>		
Tropical Cyclone Marcia		
<b>Statewide Update No:</b>	<b>Time period covered:</b>	<b>Date:</b>
10	up to 0700 hrs	22 February 2015
<b>Distribution:</b>		
DDMG/SDCC		
<b>From:</b>		
Transport and Main Roads		
<b>Phone:</b>	1800 006 993	<b>Facsimile:</b> N/A
<b>Email:</b>	emergency.management@tmr.qld.gov.au	

### 1. Situation to date

- Numerous local roads in South East Queensland to New South Wales Border impacted by water over the road 13 19 40 provides most up to date information on road conditions.
- Ex-Tropical Cyclone Marcia lies off the southeast Queensland coast and is expected to continue shifting further offshore during the next few days. Ex-Tropical Cyclone Marcia may deepen over water today and Monday though is no longer expected to have tropical cyclone characteristics and should remain offshore.
- GYMPIE:** Expect river levels to peak around the major flood level of 17.0 metres early Sunday afternoon and is expected to remain at this level until early this evening. This is about 3 metres lower than the peak of January 2013. **MIVA:** Moderate flood levels will continue to rise and are expected to exceed the major flood level (15.5) Sunday morning. **TIARO:** Moderate flood levels will continue to rise and are expected to exceed the major flood level (12.0 metres) Sunday afternoon. **MARYBOROUGH:** Minor flood levels (5.0 metres) are likely late Sunday evening.

### 2. Key Activities - last 24/48 hours

- 131940 website landing page will continue to be updated with the Severe Weather Warning as required. It remains the single point of truth for state-controlled road conditions during the event. 13 19 40 website web page is now enabled.
- Queensland Rail advises Toowoomba range open with coal traffic resuming.

### 3. Key Activities - next 24 hours to 30 Days

- TMR personnel will undertake maintenance works such as repairs to potholes, clearing blocked drain, guardrail repairs and removal of debris.
- TMR personnel undertaking structural and pavement inspections, as soon as safe to do so.
- Access to Kenilworth township is now possible via Maleny-Kenilworth Road. Eumundi-Kenilworth Road remains closed.

- Queensland Rail has advised
  - Yamba to St Lawrence rail line to be inspected today
  - Brisbane – Parana (south of Rockhampton) line is open
  - Today's Spirit of Queensland Service will run
    - Cairns to Mackay return,
    - 2 x services Brisbane Gladstone,
    - 1 x Service Gladstone Brisbane
  - Spirit of the Outback on 24/02/2015 – ex Emerald is cancelled, customers to travel via road to Rockhampton then join Electric Tilt train on 25/02/2015.
  - **Note: All services are subject to network availability.**
- The Tamaree to Mackay rail line remains closed while personnel are assessing damage.
- Lockyer Valley Regional Council to carry out safety run along the Gatton – Clifton road today and will visually inspect the Mt Whitestone site.
- Inspection of Collards Creek Bridge No.1 on Dawson Highway anticipated today by 12 noon.
- Inspection Dee River Bridge west of Mount Morgan on the Burnett Highway.
- Rockhampton Airport is currently open for daylight operations.
- Port of Bundaberg remains closed and will do until damage assessment and the anticipated flooding from upstream around Gayndah.

#### 4. Key Issue(s) Requiring State Support

- N/A.

#### STATE UPDATE AUTHORISATION

Prepared by:	Greg Payne	Signed:	Date/ Time: 22/02/2015
Approved by:	Steve Hallam	Signed:	Date/ Time: 22/02/2015

The next situation report will be issued at 1400 hours, 22 February 2015.

Subject: FW: ^\_Sunwater^\_ ^\_SitRep^\_ ^\_3^\_ - Cyclone Marcia

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Friday, 20 February 2015, 9:33:12 am AEST

From: Kakourakis, Olga [mailto:Olga.Kakourakis@sunwater.com.au]

Sent: Friday, 20 February 2015 9:08 AM

To: emergency@dews.qld.gov.au; media@dnrm.qld.gov.au; sdcc@qfes.qld.gov.au; Media

Cc: Mark Bailey; Bob Macdonald; Karen Robinson; Ellen McIntyre; Peter Allen (peter.allen@dews.qld.gov.au);

Executive Management Committee; Keogh, Rob; Pukallus, Milton

Subject: Sunwater SitRep 3 - Cyclone Marcia

Please find attached SunWater SitRep regarding activities associated with TC Marcia including the current status of dam Emergency Action Plans.

- No inflows have been received at SunWater Dams at this stage
- SunWater continues to monitor the storm. No Emergency Action Plans have been activated.
- SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.
- Next update will be at 3:00 pm if there is new information.

Regards

Olga

**Olga Kakourakis**

Manager Corporate Relations & Communications

Office of the CEO | Brisbane

P 07 3120 0043 | M NR E [Olga.Kakourakis@sunwater.com.au](mailto:Olga.Kakourakis@sunwater.com.au)

**Olga Kakourakis**

Manager Corporate Relations & Communications

SunWater Limited | Brisbane

P 07 3120 0043 | M NR

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Information Services  
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PO Box 15536 City East Queensland 4002  
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369kB

## DEWS Disaster Management SitRep – SunWater

**SitRep Number: 3**

### Period Covered

9:00am, Friday, 20 February 2015

### Current Status of Activations

SunWater is closely monitoring Tropical Cyclone Marcia (category 5), currently crossing the coast near Shoalwater Bay north of Yeppoon.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the Tropical Cyclone Marcia Forecast Track Map as at 9:00am, Friday 19 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Water supply scheme	Storage	Full capacity	Current storage		Comments
			(ML)	%	
Callide Valley	Callide Dam (gated dam)	136,370	114,867	89%	<ul style="list-style-type: none"> <li>- Both operators on site and available.</li> <li>- Likelihood of EAP activation appears high.</li> <li>- The upgrade of TC Marcia to category 5 has elevated the risk of unsafe winds at the dam when the system moved through Biloela. If conditions are unsafe to manually operate the dam the fall back is to revert to automatic operation.</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- Backup up staff are available and on standby. Food and provisions are being arranged in case operators cannot return to their homes between shifts.</li> </ul>
	Kroombit Dam (fixed crest dam)	14,600	14,400	98%	<ul style="list-style-type: none"> <li>- Operators will monitor Kroombit in conjunction with Callide should both spill concurrently.</li> <li>- Likelihood of EAP activation appears high.</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> </ul>



Three Moon Creek	Cania Dam (fixed crest dam)	88,500	85,800	97%	<ul style="list-style-type: none"> <li>- Currently finalising staffing options and accommodation.</li> <li>- Operator from Rockhampton is set to pre-deploy today, with an assistant to be sourced.</li> <li>- Likelihood of EAP activation appears <b>high</b>.</li> <li>- North Burnett Regional Council LDMG is at STAND UP</li> </ul>
Bundaberg	Fred Haigh Dam (fixed crest)	562,000	511,300	91%	<ul style="list-style-type: none"> <li>- Operators on site and available.</li> <li>- Likelihood of EAP activation appears <b>moderate</b>.</li> <li>- Bundaberg Regional Council LDMG is at STAND UP.</li> </ul>
	Paradise Dam (fixed crest)	300,000	301,513	101% Spilling	<ul style="list-style-type: none"> <li>- Operators on site and available.</li> <li>- EAP currently activated for flood. Likelihood of escalation of EAP stage appears <b>moderate</b>.</li> <li>- Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP.</li> </ul>
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	134,800	82%	<ul style="list-style-type: none"> <li>- Operator on site and available.</li> <li>- Second operator available to pre-deploy or attend as required dependent on road conditions.</li> <li>- Likelihood of EAP activation appears <b>moderate to high</b>.</li> <li>- North Burnett Regional Council LDMG is at STAND UP.</li> </ul>
Dawson Valley	Moura Offstream	2,820	2,820	100%	<ul style="list-style-type: none"> <li>- Operator on duty.</li> <li>- Likelihood of EAP activation appears <b>low to moderate</b> at this stage.</li> <li>- Banana Shire Council LDMG is at STAND UP.</li> </ul>
Nogoa Mackenzie	Fairbairn Dam (fixed crest dam)	1,301,000	770,500	59%	<ul style="list-style-type: none"> <li>- Both operators on site and available.</li> <li>- Likelihood of EAP activation with this event still appears <b>low</b> at this stage.</li> <li>- latest indication is that the system is now moving south and expected not to impact on Fairbairn Dam catchment.</li> <li>- Central Highlands Regional Council LDMG are at STAND UP.</li> </ul>

Barker Barambah	Bjelke-Petersen Dam (fixed crest dam)	134,900	65,100	48%	<ul style="list-style-type: none"> <li>- Operators on site and available.</li> <li>- Likelihood of EAP activation appears <b>low to moderate</b> at this stage.</li> <li>- South Burnett Regional Council LDMG has not updated their position at this stage.</li> </ul>
Boyne River & Tarong	Boondooma Dam (fixed crest)	204,200	150,000	73%	<ul style="list-style-type: none"> <li>- Operator on site and available.</li> <li>- Back-up operator available and on standby.</li> <li>- Likelihood of EAP activation appears <b>low to moderate</b> at this stage.</li> <li>- South Burnett Regional Council has not updated their position at this stage &amp; North Burnett Regional Council LDMG is at STAND UP.</li> </ul>

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

**Key Operations or Activities – 24 hours to 1 month**

**Water:**

- SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.
- Extra resources from SunWater's other lines of business are on hand to assist, if required.
- Crews to be available or on standby for post event inspections and repairs.
- Storing Vehicles/plant undercover where possible.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.

**SunWater's Office Preparations**

- Generators were checked and tested.
- Yard walk around/clean up undertaken.
- All on-call personnel and supervisors will be available via phone.

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff, liquid fuel)

Not applicable.

**Summary of Issues**



Nothing to report.

**Next Planned Update:** 3:00 pm, Friday 20 February 2015 (if the situation changes)

### **Telephone enquiries**

**Water:** 13 QGOV (13 74 68) business hours

**Energy:** 13 43 87 business hours

**Visit:** [www.dews.qld.gov.au](http://www.dews.qld.gov.au)

Subject: FW: TMR ^\_avoiding^\_ ^\_Indidgenous^\_ ^\_Rock^\_ ^\_art^\_ As discussed

---

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

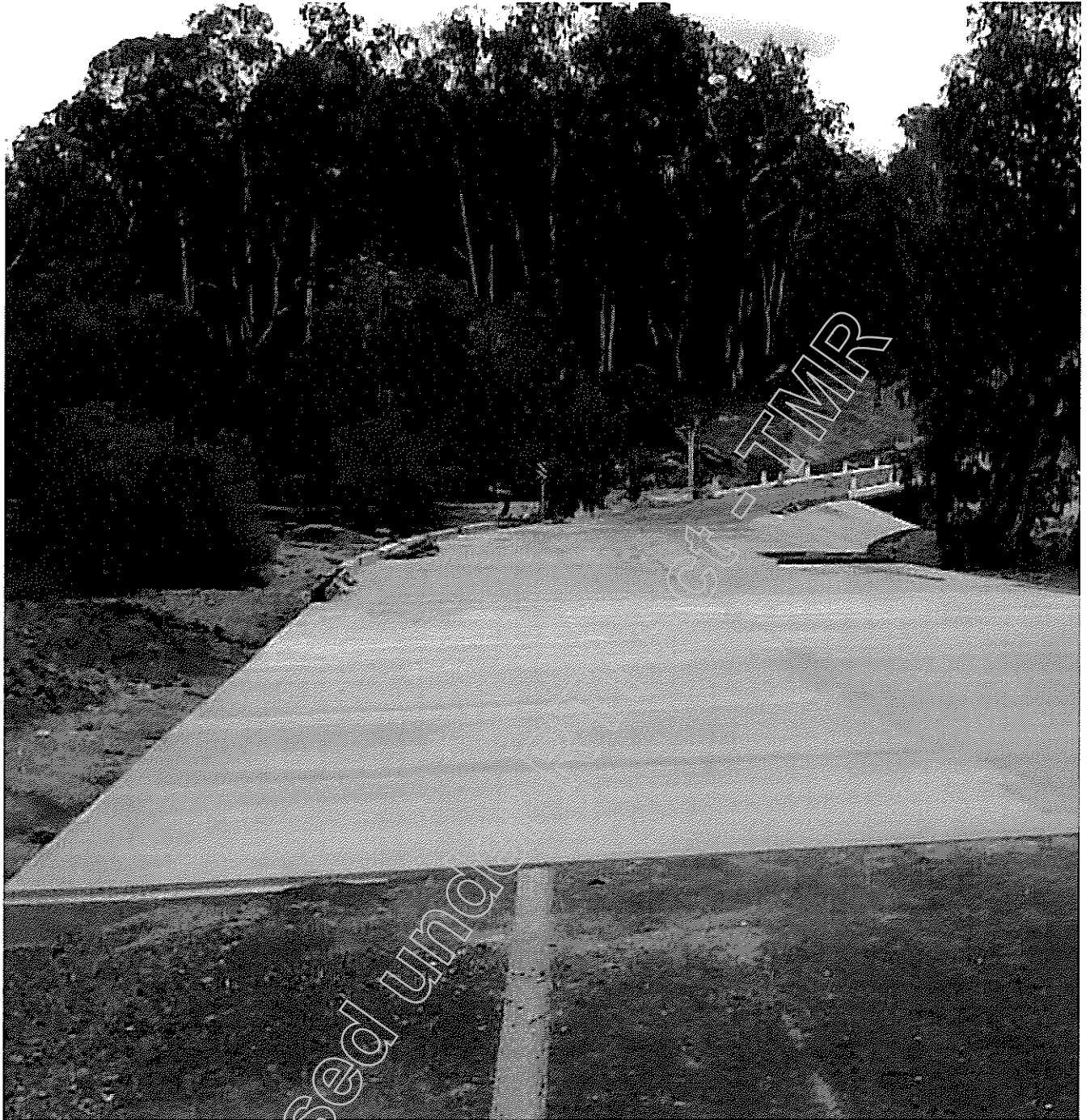
Date: Tuesday, 3 March 2015, 12:45:15 pm AEST

---

---

**From:** Neil Scales [mailto:Neil.Scales@translink.com.au]  
**Sent:** Tuesday, 3 March 2015 10:39 AM  
**To:** Mark Bailey  
**Subject:** TMR avoiding Indidgenous Rock art As discussed

Released under RTI Act - TMR















Kind regards,

**Neil Scales**

Director-General (Transport and Main Roads) | Executive Directorate  
**Office Of The Director-General** | Department of Transport and Main Roads

Floor 13 | Capital Hill | 85 George Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667316 | F: (07) 30667122

E: [neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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Subject: FW: Update - ^\_passenger^\_ ^\_ferries^\_ can now operate 24 hrs/day to the  
^\_LNG^\_ plants on ^\_Curtis^\_ Is

---

From: donald.w.bletchly@tmr.qld.gov.au

To: bailey\_mark@outlook.com

Cc: Neil.Z.Scales@tmr.qld.gov.au

Date: Sunday, 22 February 2015, 2:26:51 pm AEST

---

Minister

FYI

Regards

**Don Bletchly**

General Manager (Corporate Operations) | Office Of The General Manager  
Department of Transport and Main Roads

Floor 16 | Capital Hill | 85 George Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30662812 | F: (07) 30667377

M: NR

E: [donald.w.bletchly@tmr.qld.gov.au](mailto:donald.w.bletchly@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Patrick J Quirk

**Sent:** Sunday, 22 February 2015 2:22 PM

**To:** Emergency Management

**Cc:** Graham Z Fraine; Jim A Huggett; Kirsten J Dawson; Nerissa L Bartlett; Paul C Campbell; Paul G Brandenburg;  
Peter G Wilkins; Rachael L Kronk; Steve A Pitman

**Subject:** Update - passenger ferries can now operate 24 hrs/day to the LNG plants on Curtis Is

Regards

Patrick Quirk  
General Manager  
Maritime Safety Queensland | Department of Transport and Main Roads

Floor 5 Transport House 230 Brunswick Street Fortitude Valley 4006  
PO Box 673 Fortitude Valley 4006  
P: (07) 30663977 | F: (07) 31207499  
E: [patrick.j.quirk@tmr.qld.gov.au](mailto:patrick.j.quirk@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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Subject: FW: ^\_Weather^\_ ^\_warning^\_ for ^\_Qld^\_ ^\_boaties^\_

---

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Wednesday, 18 February 2015, 11:53:52 am AEST

---

Mark,

Here's a release set to go out under Patrick Quirk's name. I'd suggest we leave it with him, given his authority.

But there is the option of it going out in your name.

Bob

---

**From:** Thomas A Hilston [mailto:Thomas.A.Hilston@tmr.qld.gov.au]  
**Sent:** Wednesday, 18 February 2015 11:44 AM  
**To:** Neil Z Scales  
**Cc:** Jennifer M Grace; Bob Macdonald; Media  
**Subject:** Weather warning for Qld boaties

Hi Neil

MSQ boating safety advice attached for immediate distribution to regional press pending your sign-off – it's in GM MSQ's name for convenience but perhaps for min's consideration?

Kind regards,

Tom Hilston  
Principal Advisor

The Media Unit

Corporate Operations | Transport and Main Roads

Floor 17 | Capital Hill | 85 George Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667553 | F: (07) 31207494

M: NR

E: [thomas.a.hilston@tmr.qld.gov.au](mailto:thomas.a.hilston@tmr.qld.gov.au)

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38.5kB

Subject: FW: ^\_Weather^\_ ^\_warning^\_ for ^\_Qld^\_ ^\_boaties^\_

---

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Wednesday, 18 February 2015, 11:58:23 am AEST

---

Neil suggests this goes out in your name, but I assume I need to alert Premier's first.

Alternative is to leave it with Patrick Quirk.

Bob

---

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P: (07) 30667553 | F: (07) 31207494

M: NR

E: [thomas.a.hilston@tmr.qld.gov.au](mailto:thomas.a.hilston@tmr.qld.gov.au)

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# MEDIA STATEMENT

<b>Subject</b>	Severe weather advice for boaties		
<b>Due date (expiry date for release or embargo date)</b>	18 Feb	<b>DocTrak ID</b>	MS6073
<b>Written by</b>	Name Position Division/Region Date	<b>Approved by</b>	Name Patrick Quirk Position GM Division/Region MSQ Date
<b>For release by</b>	<input checked="" type="checkbox"/> Minister for Transport and Main Roads <input type="checkbox"/> Assistant Minister for Public Transport <input type="checkbox"/> Department	<b>Media and Issues contact</b>	Tom Hilston
<b>Distribution</b>			
<b>Background</b>			
<b>Funding</b>	<input type="checkbox"/> State Government <input type="checkbox"/> Federal Government - Has federal approval been received for release of media statement? Yes/No <input type="checkbox"/> Regional Council  Details: (Please include project value and relevant breakdown if jointly funded)		
<b>Impacted stakeholders</b>			
<b>Electorate/s</b>	(State); (Federal)		

18 Feb 2015

## Queensland boaties urged to prepare

Queensland recreational and commercial boaties should be prepared for heavy rain, high tides, gale force winds and dangerous surf expected on the south east coast from tomorrow.

Maritime Safety Queensland General Manager Patrick Quirk said boaties should be implementing weather contingency plans with a possible cyclone developing off the Queensland coast.

"There are important steps boat owners should be taking before the weather worsens," Mr Quirk said.

"It is vitally important to have identified sheltered areas or inlets and have options to move your boat if you are away during severe weather.

"Secure your vessel with suitable lines, stow loose articles below deck, close hatches and reduce wind loading by removing furled sails, covers, bimini tops and any clears.

"Check your boat is watertight."

Mr Quirk said boaties should follow directions issued by the regional harbour master or other delegated authorities and remain at cyclone moorings until the regional harbour master has given the all clear.

"Preparing, planning and obeying these simple rules can prevent damage to your boat and others," Mr Quirk said.

"Maritime Safety Queensland has published Extreme Weather Event Contingency Plans for each of its ports.

"This includes advice on what to do if a cyclone warning is posted and how to respond to the different warning and/or alert levels.

"Get a copy of the Extreme Weather Event Contingency Plan for your area and read it."

More information about preparing for severe weather is available on Maritime Safety Queensland's web site [www.msq.qld.gov.au](http://www.msq.qld.gov.au)

ENDS

**Media contact:**      **Name, phone number**



Subject: RE: ^\_Weather^\_ ^\_warning^\_ for ^\_Qld^\_ ^\_boaties^\_

---

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Wednesday, 18 February 2015, 12:02:14 pm AEST

---

Sorry, crossed messages there.

Have calls in to premiers. Will get someone soon.

Bob

---

**From:** Mark Bailey [mailto:mangocube6@yahoo.co.uk]  
**Sent:** Wednesday, 18 February 2015 12:01 PM  
**To:** Bob Macdonald  
**Subject:** Re: Weather warning for Qld boaties

We crossed. Check on advice from Prem media unit re whose name preferred. Happy for my name to go on it. M

Sent from my iPhone

On 18 Feb 2015, at 11:58 am, Bob Macdonald <Bob.Macdonald@ministerial.qld.gov.au> wrote:

Neil suggests this goes out in your name, but I assume I need to alert Premier's first.

Alternative is to leave it with Patrick Quirk.

Bob

---

**From:** Thomas A Hilston [mailto:Thomas.A.Hilston@tmr.qld.gov.au]  
**Sent:** Wednesday, 18 February 2015 11:44 AM  
**To:** Neil Z Scales  
**Cc:** Jennifer M Grace; Bob Macdonald; Media  
**Subject:** Weather warning for Qld boaties

Hi Neil

MSQ boating safety advice attached for immediate distribution to regional press pending your sign-off – it's in GM MSQ's name for convenience but perhaps for min's consideration?

Kind regards,

**Tom Hilston**  
Principal Advisor

**The Media Unit**

Corporate Operations | Transport and Main Roads

Floor 17 | Capital Hill | 85 George Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667553 | F: (07) 31207494

M: NR

E: [thomas.a.hilston@tmr.qld.gov.au](mailto:thomas.a.hilston@tmr.qld.gov.au)

<image001.png>

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# MEDIA STATEMENT

<b>Subject</b>	Severe weather advice for boaties		
<b>Due date (expiry date for release or embargo date)</b>	18 Feb	<b>DocTrak ID</b>	MS6073
<b>Written by</b>	Name Position Division/Region Date	<b>Approved by</b>	Name Patrick Quirk Position GM Division/Region MSQ Date
<b>For release by</b>	<input checked="" type="checkbox"/> Minister for Transport and Main Roads <input type="checkbox"/> Assistant Minister for Public Transport <input type="checkbox"/> Department	<b>Media and Issues contact</b>	Tom Hilston
<b>Distribution</b>			
<b>Background</b>			
<b>Funding</b>	<input type="checkbox"/> State Government <input type="checkbox"/> Federal Government - Has federal approval been received for release of media statement? Yes/No <input type="checkbox"/> Regional Council  Details: (Please include project value and relevant breakdown if jointly funded)		
<b>Impacted stakeholders</b>			
<b>Electorate/s</b>	(State); (Federal)		

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More information about preparing for severe weather is available on Maritime Safety Queensland's web site [www.msg.qld.gov.au](http://www.msg.qld.gov.au)

ENDS

**Media contact:**      **Name, phone number**

Released under RTI Act - TMR

Subject: Re: ^\_Weather^\_ ^\_warning^\_ for ^\_Qld^\_ ^\_boaties^\_

---

From: mangocube6@yahoo.co.uk

To: Bob.Macdonald@ministerial.qld.gov.au

Date: Wednesday, 18 February 2015, 11:58:45 am AEST

---

Check with Lindsay M but if they ok it then good to go on media release below. Agree it can go under his name given his role. M

Sent from my iPhone

On 18 Feb 2015, at 11:53 am, Bob Macdonald <[Bob.Macdonald@ministerial.qld.gov.au](mailto:Bob.Macdonald@ministerial.qld.gov.au)> wrote:

Mark,

Here's a release set to go out under Patrick Quirk's name. I'd suggest we leave it with him, given his authority.

But there is the option of it going out in your name.

Bob

---

**From:** Thomas A Hilston [<mailto:Thomas.A.Hilston@tmr.qld.gov.au>]

**Sent:** Wednesday, 18 February 2015 11:44 AM

**To:** Neil Z Scales

**Cc:** Jennifer M Grace; Bob Macdonald; Media

**Subject:** Weather warning for Qld boaties

Hi Neil

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Kind regards,

Tom Hilston  
Principal Advisor

The Media Unit

Corporate Operations | Transport and Main Roads

Floor 17 | Capital Hill | 85 George Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

P: (07) 30667553 | F: (07) 31207494

M: NR

E: [thomas.a.hilston@tmr.qld.gov.au](mailto:thomas.a.hilston@tmr.qld.gov.au)

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Subject: Re: ^\_Weather^\_ ^\_warning^\_ for ^\_Qld^\_ ^\_boaties^\_

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From: mangocube6@yahoo.co.uk

To: Bob.Macdonald@ministerial.qld.gov.au

Date: Wednesday, 18 February 2015, 12:01:00 pm AEST

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We crossed. Check on advice from Prem media unit re whose name preferred. Happy for my name to go on it. M

Sent from my iPhone

On 18 Feb 2015, at 11:58 am, Bob Macdonald <[Bob.Macdonald@ministerial.qld.gov.au](mailto:Bob.Macdonald@ministerial.qld.gov.au)> wrote:

Neil suggests this goes out in your name, but I assume I need to alert Premier's first.

Alternative is to leave it with Patrick Quirk.

Bob

---

**From:** Thomas A Hilston [<mailto:Thomas.A.Hilston@tmr.qld.gov.au>]

**Sent:** Wednesday, 18 February 2015 11:44 AM

**To:** Neil Z Scales

**Cc:** Jennifer M Grace; Bob Macdonald; Media

**Subject:** Weather warning for Qld boaties

Hi Neil

MSQ boating safety advice attached for immediate distribution to regional press pending your sign-off – it's in GM MSQ's name for convenience but perhaps for min's consideration?

Kind regards,

Tom Hilston  
Principal Advisor

The Media Unit

Corporate Operations | Transport and Main Roads

Floor 17 | Capital Hill | 85 George Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001



P: (07) 30667553 | F: (07) 31207494

M: NR

E: [thomas.a.hilston@tmr.qld.gov.au](mailto:thomas.a.hilston@tmr.qld.gov.au)

<image001.png>

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<MS6073 Prepare for extreme weather.doc>

Subject: ^\_Fwd^\_: ^\_Eagle^\_ ^\_Farm^\_ facility

From: bob [redacted] Sch 4 CTPI

To: mangocube6@yahoo.co.uk

Date: Saturday, 21 February 2015 08:23:36 PM AEST

Details for tomorrow. Let me know if you want me along. But you're in good hands with Graham

Bob

Begin forwarded message:

**From:** "METCALF Graham (Enerdex)" <grahammetcalf@enerdex.com.au>

**To:** "Bob MacDonald (bob [redacted] Sch 4 CTPI)" <bob [redacted] Sch 4 CTPI>

**Subject:** Eagle Farm facility

**Date:** 21 February 2015 8:03:12 pm AEST

Bob

As mentioned, around 50 trucks will be assembling at our Eagle Farm distribution centre to stock up and doing safety and mechanical checks starting around 8am through to a planned departure around 9.30am tomorrow (Sunday). The address of the depot is 120 Schneider Road, TradeCoast Central, Eagle Farm.

The plan is to travel north and meet with additional crews and vehicles from our North Coast hub and will then travel in convoy north. Initial aim is to get to Bundaberg (with the hope the highway is open) with the view of being in central Queensland on Monday.

Our operation support/community liaison van will also be travelling north.

The team will be led by Brisbane Metro North Field Services Manager Glen Dolan and North Coast Field Services Manager Lawrie Zarb. (FYI Glen previously travelled with an Enerdex delegation into NSW to help colleagues there, while Lawrie is ex-Ergon so knows the local processes very well).

I will be out there and will organise some social media messaging and a picture for our internal publications, but as discussed relatively low key.

Regards

Graham Metcalf

Media Relations Manager

Energex

07 3664 4382 [redacted] NR

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**SAFETY FIRST**

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Released under RTI Act - TMR

Subject: ^\_Fwd^\_: Ergon ^\_Energy^\_ ^\_SitRep^\_ #^\_15^\_ to ^\_DEWS^\_ for  
^\_7pm^\_ - ^\_TC^\_ ^\_Marcia^\_

From: Shaun.Leggate@dews.qld.gov.au

To: Dan.Hunt@dews.qld.gov.au; mark.bailey@ministerial.qld.gov.au; bailey\_mark@outlook.com;  
bob.macdonald@ministerial.qld.gov.au; benn.barr@dews.qld.gov.au

Cc: sdccdews1@qfes.qld.gov.au

Date: Sunday, 22 February 2015 07:09:35 PM AEST

DG / Minister

Please note Ergon update on restoration activities including Rockhampton and Yeppoon below.

Regards

Shaun Leggate

a/ General Manager

Regulation, Governance and Engagement

Department of Energy and Water Supply

Phone 07 3199 4820<tel:07%203199%204820> Mob NR <tel NR >

Email [shaun.leggate@dews.qld.gov.au](mailto:shaun.leggate@dews.qld.gov.au)<mailto:shaun.leggate@dews.qld.gov.au>

Begin forwarded message:

From: "COLLINS Sara (FN)" <sara.collins@ergon.com.au<mailto:sara.collins@ergon.com.au>>  
Date: 22 February 2015 6:56:36 pm AEST  
To: "DART Michael (WB)" <michael.dart@ergon.com.au<mailto:michael.dart@ergon.com.au>>,  
"emergency@dews.qld.gov.au<mailto:emergency@dews.qld.gov.au>"  
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<sdcc@qfes.qld.gov.au<mailto:sdcc@qfes.qld.gov.au>>  
Cc: "HAMILL Anthony (ERGON)"  
<anthony.hamill@ergon.com.au<mailto:anthony.hamill@ergon.com.au>>,"COLLINS Sara (FN)"  
<sara.collins@ergon.com.au<mailto:sara.collins@ergon.com.au>>,  
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 Subject: Ergon Energy SitRep #15 to DEWS for 7pm - TC Marcia

Evening all,

- \* Ergon Energy now has around 50,000 customers without power as a result of Tropical Cyclone Marcia. In the last 24 hours we have restored supply to over 6,600 customers.
- \* Good progress has been made in restoring the backbone of the network in Rockhampton and Yeppoon – the substations and the high-voltage subtransmission lines between them are now largely operational.
- \* Today saw the main line into Yeppoon restored. This has allowed supply to be restored to various essential services in Statue Bay and Arthur Street, Yeppoon, to the Mercure Inn, Yeppoon, and to a limited number of other customers.
- \* Another important subtransmission line was also restored into the Frenchville Substation in Rockhampton. Distribution lines were also brought online restoring supply to customers in central Rockhampton.
- \* Tomorrow will see the further work on the subtransmission line from Yeppoon to Tanby.
- \* This places us in a good position to progress work on the distribution network that feeds out to customers. We are currently finalising localised works plans in line with the influx of field crews into the area in the coming days.



\* We are rapidly building crew numbers in Rockhampton and Yeppoon to support local crews in repairing the damage to the electricity network. In these hardest hit areas, by tomorrow we will have over 400 personnel on the ground. This will increase to well over 800 in the coming days.

\* 3,330kVA of generation is now connected to supply priority sites in Rockhampton, Yeppoon and Gladstone area.

\* In addition to the subtransmission network, our efforts in Rockhampton and Yeppoon have been focused on critical infrastructure in line with LDMG requests, specifically in relation to water, sewage, hospitals, ATMs, the prison and also schools.

\* Crews in Rockhampton, Yeppoon and the surrounding areas have also been responding to reports of life threatening infrastructure damage. Over 1,900 lines were reported as down and attending to life threatening calls in the hardest hit areas remains a priority – with all reports needing to be checked before feeders can be restored.


Depot	Prem Out	Total Prefs usually connected	% of Prefs Out
ROCKHAMPTON	35,097	40,195	87.30%
YEPPOON	13,591	13,959	97.40%
BILOELA 646	6,013	10,70%	
GLADSTONE	582	25,567	2.30%
MIRIAM VALE	157	4,020	3.90%
MONTO 1	1,847	0.10%	
Total	50,081	110,824	


\* See file attached, with some images of work underway.


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
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
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# Disaster Situation Report



**Disaster Event:** TC Marcia  
**Date/time:** 7:00pm Sunday, 22 February 2015  
**SitRep Number:** 14

## Current Status:

- Ergon Energy now has around 50,000 customers without power as a result of Tropical Cyclone Marcia. In the last 24 hours we have restored supply to over 6,600 customers.
- Good progress has been made in restoring the backbone of the network in Rockhampton and Yeppoon – the substations and the high-voltage subtransmission lines between them are now largely operational.
- Today saw the main line into Yeppoon restored. This has allowed supply to be restored to various essential services in Statue Bay and Arthur Street, Yeppoon, to the Mercure Inn, Yeppoon, and to a limited number of other customers.
- Another important subtransmission line was also restored into the Frenchville Substation in Rockhampton. Distribution lines were also brought online restoring supply to customers in central Rockhampton.
- Tomorrow will see the further work on the subtransmission line from Yeppoon to Tanby.
- This places us in a good position to progress work on the distribution network that feeds out to customers. We are currently finalising localised works plans in line with the influx of field crews into the area in the coming days.
- We are rapidly building crew numbers in Rockhampton and Yeppoon to support local crews in repairing the damage to the electricity network. In these hardest hit areas, by tomorrow we will have over 400 personnel on the ground. This will increase to well over 800 in the coming days.
- 3,330kVA of generation is now connected to supply priority sites in Rockhampton, Yeppoon and Gladstone area.
- In addition to the subtransmission network, our efforts in Rockhampton and Yeppoon have been focused on critical infrastructure in line with LDMG requests, specifically in relation to water, sewage, hospitals, ATMs, the prison and also schools.
- Crews in Rockhampton, Yeppoon and the surrounding areas have also been responding to reports of life threatening infrastructure damage. Over 1,900 lines were reported as down and attending to life threatening calls in the hardest hit areas remains a priority – with all reports needing to be checked before feeders can be restored.

Depot	Prem Out	Total Prefs usually connected	% of Prefs Out
ROCKHAMPTON	35,097	40,195	87.30%
YEPPOON	13,591	13,959	97.40%
BILOELA	646	6,013	10.70%
GLADSTONE	582	25,567	2.30%
MIRIAM VALE	157	4,020	3.90%
MONTO	1	1,847	0.10%
<b>Total</b>	<b>50,081</b>	<b>110,824</b>	

# Disaster Situation Report



- The following schools have power available: Gogango State School; Monto State High School; Monto State School; Mount Murchison State School; Mulgildie State School; Nagoorin State School; Thangool State School; Ubobo State School; Westwood State School; Woorabinda State School; Wowan State School.
- We are anticipating returning supply to Builyan State School and Mount Larcom State School overnight and are currently prioritising the restoration of the significant number of schools still without power with Public Works.
- Safety messages are continuing to be rolled out through traditional and social media channels, emphasising downed wires and the need to report life threatening situations, with additional messaging for solar PV panels and generators. Customers can also access our Storm Centre site, which provides safety advice and updates, and the Outage Finder, via [www.ergon.com.au](http://www.ergon.com.au)

## Overview – key activities last 24 hours:

### CAPRICORNIA (ROCKHAMPTON /YEPPOON)

- Power restoration in the Rockhampton region is progressing. The subtransmission line into the Frenchville Substation was reenergised. The main feeder lines in Canning Street (supplying the Allenstown shopping centre, hotel and motel), Haynes Street and Norman Road, Rockhampton are also now energised. Other may come online tonight.
- Today also saw the main sub transmission line into Yeppoon restored. Crews have also restored supply to various essential services in Statue Bay and Arthur Street, Yeppoon. Supply to the Mercure Inn Yeppoon has been restored.
- Yeppoon Hospital remains on generation. The feeder to the hospital has been patrolled and with the zone substation now re-energised today this may allow the hospital to be restored tonight.
- We have been focusing generation efforts on critical and emergency, and community infrastructure (ATM's, shops, pharmacies).
- Tomorrow will see further work on the subtransmission line from Yeppoon to Tanby.
- We have now largely restored the sites in Rockhampton prioritised through the LDMG, including:
  - Health: Rockhampton Base, Hillcrest and Mater Hospitals.
  - Water Sewerage: The Water Treatment Plant for Rockhampton and Yeppoon.
  - In addition to other sites including aged care facility (Capricorn retirement village), major customers, shopping centres, Shopping Fair Stockland, North Side Plaza, Rockhampton CBD, Gladstone Road.
- We have also worked with Caltex to have supply at their main storage site and they are organising generation to their sites to support petrol supply to the region.
- Crews have been working in the Gracemere area today with a priority to get power back to the feeder that supplies the supermarket to provide access to food supplies.
- The subtransmission line into Mt Morgan has been restored and supply is being restored throughout the township.
- Support is being provided to Telstra and Optus to restore critical communications sites with generation / restoration advice. We recognise this is critical for general communications and local commerce.



# Disaster Situation Report



## GLADSTONE –CALLIDE AREA

- The Gladstone-Callide restoration effort is now well progressed. In total 5,178 customers were impacted in this region by this event, just over 1,000 customers now remain without supply.
- Only 582 remain without supply in Gladstone's rural areas. Further progress was also made today outside the township of Biloela. Supply was made available to the township of Thangool, including an important Telstra repeater installations.
- In the rural areas, including those around Miriam Vale, access issues due to the wet conditions are hampering efforts. Helicopters continue to be used to complete damage assessments.
- Almost all of the customers in the Monto, Moura and Theodore area have had their power restored.
- The indigenous community of Woorabinda has been restored.
- These positive results for the day will allow us to continue to move the crews that were operating in the area north into the harder hit areas.

## Key Operations or Activities (– restoration timeframe)

- Ergon Energy will continue to prioritise restoration of critical community infrastructure including hospitals, nursing homes, evacuation centres, police ambulance and fire brigade services, water pumping, sewerage plants and education facilities followed by large shopping centre complexes, small businesses and residential customers.
- Ergon Energy's response and power restoration timeframe is dependent on the cyclone intensity. Based on previous experience, this follows the general expectation that a category 4/5 event like TC Marcia could see full restoration take up to one month.
- Power restoration takes longer in hard to access sites, typically the smaller communities outside main population centres.

## Other: (additional information on workforce matters, safety, generation,)

### Workforce matters

- We are moving towards having well over 800 field employees involved in the response effort.
- Crews are being brought in from across the state to assist. Local crews have already been supplemented by crews from Bundaberg and Mackay. They will be joined by field staff as from far away as Cairns, Mareeba, Atherton and Tully, who are looking forward to sharing their extensive experience in power restoration work following cyclones.
- We are finalising the logistics and accommodation issues in line with the influx of crews, with generation to key sites making this possible. Mains supply has also been restored to the Mercure Inn, Yeppoon.
- Energex crews are travelling from Brisbane to assist in the response effort. Ergon Energy has a Memorandum of Understanding (MOU) with Energex and the NSW networks to provide field resources.

# Disaster Situation Report



## Generation

- Local generation has started to be deployed. We have 69,700kVA of generation (567 units) available to us across the state and the capacity to increase the amount of mobile generation significantly further from interstate suppliers if required. We:
  - are currently connecting to sewerage and water facilities as a priority
  - have commenced connecting generation to communications facilities.
  - are arranging generation for Roslyn Bay Resort to provide employee accommodation
  - are assisting Rockhampton Regional Council with a generator issues.
  - are currently scoping requirements for stores in outlying communities, such as Marlborough, St Lawrence, Ogmoo and Byfield
  - we are looking at prioritising generation for schools tomorrow.
- Our specialist generation crews are in place and connecting sites (6 generation team members and 1 truck driver from outside the region).
- A total of 13 generators (3,330kVA) are already running in Rockhampton, Yeppoon and Gladstone, at these sites:
  - Tanby Substation
  - Yeppoon Substation
  - Kingle Street Jardine Park Sewerage Plant Rockhampton
  - Sewerage Treatment Plant, Rockhampton
  - Parkhurst Substation, Rockhampton
  - Pandoin Substation, Rockhampton
  - Kent Street, Gladstone
  - Sewerage Treatment Plant NO2, Rockhampton
  - Rockhampton Showgrounds, Exhibition Road
  - Frenchville Substation
  - Arthur Street Sewerage Plant Rockhampton.

## Contact Solution Centres (CSC)

- Call volumes are being managed. With communications limited throughout the community call volumes are lower than anticipated. We are anticipating calls volumes to increase as customers begin to see 'neighbouring' areas with power restored.
- Operators are on duty 24 hours a day to take customer calls, but customers are being urged to call only if they have an emergency situation to report, or information that can assist with the restoration effort, such as wires down. As restoration times become available they will be published on the Ergon Energy Outage Finder at [www.ergon.com.au](http://www.ergon.com.au)
- To date over 1,900 calls have been received from the public of lines down and life threatening calls. This is indicative of significant widespread damage being identified as people getting out and about.
- Contact has been able to be made to around 80% of the approximately 200 customers registered in the region as 'life support' customers (phone call or voice message). If they require power for medical reasons we are advising them to enact their emergency medical plan.



# Disaster Situation Report



- With well over 100 premises now believed to be damaged to the point they are uninhabitable; we are working with the appropriate government agencies to place a freeze on any bills being issues to the worst impacted areas. Other impacted customers in the affected areas who do receive a bill are asked to contact us so we can assist them in organising alternate payment arrangements.
- Being a community that has not experienced an event like this in recent times, we are seeking support to communicate the scale of challenge ahead in restoring supply to the worst impacted area.
- Contact is being maintained with key local stakeholders.

## Summary of Issues/ difficulties:

- Any media should direct customers in Ergon Energy's Distribution Authority area to **contact 13 22 96 to report faults and triple zero (000) for life threatening situations.**

**Next Planned Update:** SitRep 16 at 3:30am Monday, 23 February 2015

## Contacts:

Michael Dart

Anthony Hamill

Rhonda Dumaesq

NR

Subject: ^\_Fwd^\_: ^\_Media^\_ re ^\_Callide^\_ ^\_Dam^\_ - ^\_SitRep^\_ ^\_Update^\_ ^\_7^\_

---

From: mangocube6@yahoo.co.uk

To: Sch 4 CTPI

Date: Friday, 20 February 2015 10:10:18 PM AEST

---

Fyi

Sent from my iPhone

Begin forwarded message:



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532B



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21.2kB



57a42f.png  
844B



cae798.png  
413B

Released under RTI Act - TMR

Subject: ^\_Fwd^\_: ^\_Media^\_ re ^\_Callide^\_ ^\_Dam^\_ - ^\_SitRep^\_ ^\_Update^\_ ^\_7^\_

---

From: Dan.Hunt@dews.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Friday, 20 February 2015 10:00:33 PM AEST

---

Sent from my iPhone

Begin forwarded message:

From: CLUNES Donald <Donald.Clunes@dews.qld.gov.au<mailto:Donald.Clunes@dews.qld.gov.au>>  
Date: 20 February 2015 21:46:18 AEST  
To: HUNT Dan <Dan.Hunt@dews.qld.gov.au<mailto:Dan.Hunt@dews.qld.gov.au>>, SEDGWICK Ken <Ken.Sedgwick@dews.qld.gov.au<mailto:Ken.Sedgwick@dews.qld.gov.au>>, THOMPSON Judith <Judith.Thompson@dews.qld.gov.au<mailto:Judith.Thompson@dews.qld.gov.au>>  
Subject: FW: Media re Callide Dam - SitRep Update 7

Hi Dan,

SunWater copied Minister Bailey in on this one.

Regards

Don Clunes  
Team Leader Water Entities  
Water Supply Policy and Economics  
Water Supply Division  
Department of Energy and Water Supply  
Level 12, 41 George Street, Brisbane Qld 4000  
PO Box 15456, City East Qld 4002  
Phone: + 61 7 3166 0119  
Mobile: NR  
Email: [donald.clunes@dews.qld.gov.au](mailto:donald.clunes@dews.qld.gov.au)<mailto:donald.clunes@dews.qld.gov.au>

From: Kakourakis, Olga [mailto:[Olga.Kakourakis@sunwater.com.au](mailto:Olga.Kakourakis@sunwater.com.au)]  
Sent: Friday, 20 February 2015 9:42 PM  
To: Emergency; Media DNRM; [sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)<mailto:sdcc@qfes.qld.gov.au>; Media  
Cc: [Mark.bailey@ministerial.qld.gov.au](mailto:Mark.bailey@ministerial.qld.gov.au)<mailto:Mark.bailey@ministerial.qld.gov.au>;  
[bob.macdonald@ministerial.qld.gov.au](mailto:bob.macdonald@ministerial.qld.gov.au)<mailto:bob.macdonald@ministerial.qld.gov.au>;  
[Karen.robinson@ministerial.qld.gov.au](mailto:Karen.robinson@ministerial.qld.gov.au)<mailto:Karen.robinson@ministerial.qld.gov.au>;  
[Ellen.Mcintyre@ministerial.qld.gov.au](mailto:Ellen.Mcintyre@ministerial.qld.gov.au)<mailto:Ellen.Mcintyre@ministerial.qld.gov.au>; ALLEN Peter;  
Executive Management Committee; Keogh, Rob; Pukallus, Milton;  
[john.baxter@treasury.qld.gov.au](mailto:john.baxter@treasury.qld.gov.au)<mailto:john.baxter@treasury.qld.gov.au>; Cameron McLeod  
([Cameron.McLeod@treasury.qld.gov.au](mailto:Cameron.McLeod@treasury.qld.gov.au)<mailto:Cameron.McLeod@treasury.qld.gov.au>); LAWRENCE  
Jennifer; Stuart, James  
Subject: Media re Callide Dam - SitRep Update 7  
Importance: High

SunWater has commenced operation of the Callide Dam gates to make water releases. We have also just tweeted that we are operating the gates for water releases.

The Courier Mail and Chanel nine have tweeted that the gates at Callide Dam have "burst open", this is untrue. SunWater has responded to the tweet to advise that "SunWater is making releases through the gates at Callide Dam, however reports that the gates have burst are not accurate."

The local disaster management group is responding to media inquiries regarding any evacuations. SunWater is liaising with the Local Disaster Management group.

Olga Kakourakis  
Manager Corporate Relations & Communications  
Office of the CEO | Brisbane  
P 07 3120 0043 | M [redacted] NR | E  
[Olga.Kakourakis@sunwater.com.au](mailto:Olga.Kakourakis@sunwater.com.au) <<mailto:Olga.Kakourakis@sunwater.com.au>>

Olga Kakourakis  
Manager Corporate Relations & Communications  
SunWater Limited | Brisbane  
[cid:40c7c8.png@c3a54d1e.4785600f] <<http://www.sunwater.com.au/home/contact-us>>

P 07 3120 0043 | M [redacted] NR  
E [Olga.Kakourakis@sunwater.com.au](mailto:Olga.Kakourakis@sunwater.com.au) <<mailto:Olga.Kakourakis@sunwater.com.au>>  
[www.sunwater.com.au](http://www.sunwater.com.au) <<http://www.sunwater.com.au>>  
connect with SunWater on [cid:55518c.png@2fc2a593.458d6e83]  
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Information Services  
Level 10, 179 Turbot Street Brisbane Queensland 4000  
PO Box 15536 City East Queensland 4002  
Phone: +61 7 3120 0000  
Fax: +61 7 3120 0260  
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Released under RTI Act - TMR

Subject: ^\_Fwd^\_: ^\_Media^\_ ^\_Release^\_ - ^\_Seqwater^\_ ^\_demobilises^\_ ^\_Flood^\_ ^\_Operations^\_ ^\_Centre^\_

---

From: bob [redacted] Sch 4 CTPI  
To: mark.bailey@ministerial.qld.gov.au; ellen.mcintyre@ministerial.qld.gov.au  
Cc: mangocube6@yahoo.co.uk  
Date: Saturday, 21 February 2015 02:32:55 PM AEST

---

Mark,

Have just spoken to Mike Foster who's about to send a slightly amended version, noting that this decision is as a result of the rain event now having passed through the region...

Bob

Begin forwarded message:

**From:** Seqwater Media <Seqwater.Media@seqwater.com.au>  
**To:** "bob.macdonald@ministerial.qld.gov.au" <bob.macdonald@ministerial.qld.gov.au>, "bob [redacted] Sch4 CTPI" <bob. [redacted] Sch4 CTPI>, "mark.bailey@ministerial.qld.gov.au" <mark.bailey@ministerial.qld.gov.au>, "Karen.robinson@ministerial.qld.gov.au" <Karen.robinson@ministerial.qld.gov.au>, "Ellen.Mcintyre@ministerial.qld.gov.au" <Ellen.Mcintyre@ministerial.qld.gov.au>  
**Cc:** Mike Foster <Mike.Foster@seqwater.com.au>  
**Subject:** Media Release - Seqwater demobilises Flood Operations Centre  
**Date:** 21 February 2015 2:08:43 pm AEST

Hi,

Attached is the media release we plan on issuing around 3.30pm.

Cheers,  
Alena

**Alena Wilson** Senior Communications Advisor - Media

117 Brisbane Street, Ipswich, QLD, 4305 | PO Box 16146, City East, QLD 4002  
p (07) 3015 9707 | m [redacted] NR | f (07) 3229 7926  
e alena.wilson@seqwater.com.au | w www.seqwater.com.au

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image005.jpg  
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21022015 - Media release - Seqwater demobilises Flood Operations Centre - FINAL.docx  
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Released under RTI Act - TMP



# Media Release

## FOR IMMEDIATE RELEASE



21 February 2015

### Seqwater demobilises Flood Operations Centre

Seqwater will demobilise its Flood Operations Centre at 5pm on Saturday, 21 February.

Seqwater Chief Executive Officer Peter Dennis said the current predicted inflows to Seqwater's dams were not enough to trigger gated releases from Wivenhoe or North Pine Dams.

"Operational releases are continuing from Somerset Dam into Wivenhoe Dam to manage inflows, but both dams still have their flood storage compartments fully available," Mr Dennis said.

"Our decision to demobilise our Flood Operations Centre is in line with the deactivation of a number of Local Disaster Management Groups across South East Queensland.

"Seqwater will continue 24/7 monitoring of all dam levels, rainfall and potential consequences of inflows into the dams across the region."

Mr Dennis said a number of un-gated dams were continuing to spill as a result of the rainfall in the dam catchments across South East Queensland.

"Our un-gated dams are designed to spill during periods of heavy rain to ensure the protection and safety of the dam," he said.

"We advise the community to continue to take care downstream of spilling dams and exercise caution near waterways and floodplains."

South East Queensland residents can be alerted of dams which are spilling or dam gate releases through Seqwater's free dam release notification service.

To register for Seqwater's dam release notification service, visit [www.seqwater.com.au/dam-release-information-service](http://www.seqwater.com.au/dam-release-information-service).

For more information about Seqwater and its services, visit [www.seqwater.com.au](http://www.seqwater.com.au).

ENDS

#### About Seqwater



[www.seqwater.com.au](http://www.seqwater.com.au)



<http://www.facebook.com/Seqwater>



<http://twitter.com/seqwater>

SOURCE STORE SUPPLY



Seqwater ensures a safe, secure and reliable bulk drinking water supply for 3.6 million people across South East Queensland, and supplies water for irrigation to about 1,200 rural customers. Seqwater also provides essential flood mitigation services and manages popular lake recreational areas visited by more than two million people each year. The organisation is one of Australia's largest water businesses, with operations extending from the New South Wales border to the base of the Toowoomba ranges and north to Gympie.

For further information telephone (07) 3247 3000 or email [media@seqwater.com.au](mailto:media@seqwater.com.au)

Released under RTI Act - TMR

Subject: ^\_Operation^\_ ^\_Energise^\_ ^\_2015^\_

---

From: keith@etu.org.au

To: mainroads@ministerial.qld.gov.au

Date: Thursday, 26 February 2015 08:28:34 PM AEST

---

Minister Bailey

As discussed, please accept my invitation to attend the briefing and launch Operation Energise 2015 – Deployment to Rockhampton and Yeppoon.

We are kicking off at 6.30am and should go until 7.45am.

If you can attend from 7.00am to address the members it would be appreciated

Thanks

Keith

Keith McKenzie

State Assistant Secretary

Electrical Trades Union

Queensland

Mobile. NR

Office. 07 38462477

[keith@etu.org.au](mailto:keith@etu.org.au)

[www.etu.org.au](http://www.etu.org.au)



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*If you know the enemy and know yourself, you need not fear the result of a hundred battles. If you know yourself but not the enemy, for every victory gained you will also suffer a defeat. If you know neither the enemy nor yourself, you will succumb in every battle.*

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Subject: ^\_Fwd^\_: ^\_QCOSS^\_ ^\_media^\_ ^\_release^\_ for ^\_your^\_  
^\_information^\_

---

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Tuesday, 28 April 2015 01:21:05 PM AEST

---

Sent from my iPhone

Begin forwarded message:

**From:** Denise Spinks <Denise.Spinks@ministerial.qld.gov.au>  
**Date:** 28 April 2015 11:21:55 am AEST  
**To:** Mark Bailey <Mark.Bailey@ministerial.qld.gov.au>, Ellen McIntyre <Ellen.McIntyre@ministerial.qld.gov.au>, Jim Groves <Jim.Groves@ministerial.qld.gov.au>, Jason Humphreys <Jason.Humphreys@ministerial.qld.gov.au>, Lachlan Smith <Lachlan.Smith@ministerial.qld.gov.au>, Chris Taylor <Chris.Taylor@ministerial.qld.gov.au>, Kerryn Manifold <Kerryn.Manifold@ministerial.qld.gov.au>  
**Cc:** Karen Robinson <Karen.Robinson@ministerial.qld.gov.au>  
**Subject:** FW: QCOSS media release for your information

Fyi,

Denise

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Media Release

28 April 2015

## Deregulation delay good news for consumers

The Queensland Council of Social Service (QCOSS) has welcomed the Queensland Government's announcement today that they will delay electricity price deregulation for 12 months.

QCOSS CEO Mark Henley said QCOSS had recommended the delay to ensure a number of critical issues were fully considered and addressed before deregulating electricity prices in South East Queensland, and it was pleased the government had listened.

"Electricity is an essential service and it is vital we get the foundations right to ensure consumers are informed and protected, particularly low income and disadvantaged customers," Mr Henley said.

"There are a number of areas where we believe more work is needed, including the quality of information available to monitor the market and help consumers compare electricity offers in Queensland.

"Without taking the time to deliver targeted education and support, we are concerned it will be low income and disadvantaged consumers who end up worse off in a deregulated market."

The Australian Energy Regulator provides an independent website, phone line and translation services to help consumers compare offers in other states, however these comparison services will not be available to Queensland customers until after 1 July, along with other consumer protections.

"QCOSS also believes a review of the concessions framework and other supports is urgently needed," Mr Henley said.

"Queensland is the only state in the National Electricity Market that does not provide a concession to Health Care Card Holders for their electricity bills. Urgent progress is needed to improve the eligibility for concessions in Queensland to ensure targeted assistance to those who need it most.

"Queensland also lacks adequate investment in financial counselling services so the options for people to get help in managing their bills is extremely limited."

Mr Henley said without well-targeted concessions and adequate investment in support services, there was a risk that our most vulnerable households would end up worse off.

"We look forward to working with the Queensland Government to ensure consumers are informed, empowered and protected before deregulation comes into effect in 2016," he said.

SEQ consumers can shop around now for a better energy deal. QCOSS has developed a factsheet on "[Getting a better electricity deal](#)" to help customers compare offers and find a plan to suit them.

For more than 50 years QCOSS has been a leading force for social change to eliminate poverty and disadvantage. With almost 600 members, QCOSS supports a strong community service sector.

ENDS

## CONTACTS

QCOSS CEO – Mark Henley NR

QCOSS Communication Manager – Karen Murphy NR

Subject: ^\_Fwd^:\_^\_Release^\_ ^\_from^\_ ^\_Consumers^\_

---

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Tuesday, 28 April 2015 01:15:55 PM AEST

---

Sent from my iPhone

Begin forwarded message:

**From:** Denise Spinks <Denise.Spinks@ministerial.qld.gov.au>  
**Date:** 28 April 2015 12:28:40 pm AEST  
**To:** Mark Bailey <Mark.Bailey@ministerial.qld.gov.au>, Ellen McIntyre <Ellen.McIntyre@ministerial.qld.gov.au>, Jim Groves <Jim.Groves@ministerial.qld.gov.au>, Kerryn Manifold <Kerryn.Manifold@ministerial.qld.gov.au>, Chris Taylor <Chris.Taylor@ministerial.qld.gov.au>, Jason Humphreys <Jason.Humphreys@ministerial.qld.gov.au>, Lachlan Smith <Lachlan.Smith@ministerial.qld.gov.au>  
**Cc:** Karen Robinson <Karen.Robinson@ministerial.qld.gov.au>  
**Subject:** Release from Consumers

Fyi,

Denise

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Subject: ^\_Fwd^\_: ^\_Schedule^\_ for ^\_Saturday^\_

---

From: Bob.Macdonald@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Friday, 27 February 2015 09:09:43 PM AEST

---

Sent from my iPhone

Begin forwarded message:

**From:** Bob Macdonald <Bob.Macdonald@ministerial.qld.gov.au>  
**Date:** 27 February 2015 6:38:21 pm AEST  
**To:** Ellen McIntyre <Ellen.McIntyre@ministerial.qld.gov.au>  
**Subject:** Fwd: Schedule for Saturday

Here are the Ergon details for saty morning. I've heard up to 400 or more might be there.

We may not be going to Yeppoon,

Flying out early afternoon

Tks a lot  
Bob

Sent from my iPhone

Begin forwarded message:

**From:** Rachael Georgieff <Rachael.Georgieff@ministerial.qld.gov.au>  
**Date:** 27 February 2015 5:29:18 pm AEST  
**To:** Bob Macdonald <Bob.Macdonald@ministerial.qld.gov.au>, Mark Bailey <Mark.Bailey@ministerial.qld.gov.au>, "dave.j.grosse@tmr.qld.gov.au" <dave.j.grosse@tmr.qld.gov.au>  
**Subject:** Schedule for Saturday

Hello Minister, Bob and Dave

I hope you enjoyed the visits today!

In relation to tomorrow's schedule – your calendars have been updated with all details for the meetings and visits.

Below is a quick recap of tomorrow's events (please note Dave Grosse has been updated with all events and addresses):

Saturday 28 February 2015

6:55am – Attend Rockhampton Ergon Crews Muster, Army Barracks,  
Western Street, Wandal. Rockhampton – Contact Max Hogan  
or Sarah Callaghan

NR

NR

07:30am – Attend work sites with Ergon Depot staff - Contact Max Hogan

Sch 4 CTPI

or Sarah Callaghan

Sch 4 CTPI

08:30am – Depart for Giddy Goat Café, East Street, Rockhampton

08:45am – Meet with Mayor Margaret Strelow

NR

09:15am – Depart for Yeppoon

10:00am – Visit Yeppoon

11:00am – Depart Yeppoon for Rockhampton

11:45am – Arrive at Rockhampton Airport

12:30pm - Flight to Brisbane on QF2357 (arrive at 1:55pm)

Please don't hesitate to call me on my mobile  
you further.

NR

so I can assist

Thanks and have a good weekend, see you Monday morning. Cheers Rach

**Rachael Georgieff**

Office of the Minister for Main Roads, Road Safety and Ports and

Minister for Energy and Water Supply

Member for Yeerongpilly

**Tel:** (07) 3719 7319 | **Email:** [Rachael.Georgieff@ministerial.qld.gov.au](mailto:Rachael.Georgieff@ministerial.qld.gov.au)

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Subject: ^\_Fwd^\_: ^ Thank^ ^ you^\_ and ^\_congratulations^\_ ^\_again^\_  
^\_from^\_ ^ Sch 4 CTPI

---

From: mangocube6@yahoo.co.uk

To: mainroads@ministerial.qld.gov.au

Date: Thursday, 26 February 2015 08:33:50 PM AEST

---

My in tray please Rachael. Thx... M

Sent from my iPhone

Begin forwarded message:

**Resent-From:** bailey mark@outlook.com

**From:** Sch 4 CTPI

**Date:** 24 February 2015 9:41:36 am AEST

**Resent-To:** mangocube6@yahoo.co.uk

**To:** "inala@parliament.qld.gov.au" <inala@parliament.qld.gov.au>, thepremier@premiers.qld.gov.au, TMR@ministerial.qld.gov.au, mark.bailey@queenslandlabor.org, Yeerongpilly@parliament.qld.gov.au

**Subject:** Thank you and congratulations again from Sch 4 CTPI

Subject: Thank you and congratulations again from Sch 4 CTPI

From: Sch 4 CTPI

To: inala@parliament.qld.gov.au; thepremier@premiers.qld.gov.au; TMR@ministerial.qld.gov.au; mark.bailey@queenslandlabor.org; Yeerongpilly@parliament.qld.gov.au

Date: Tuesday, 24 February 2015 09:41:51 AM AEST

To

**The Hon. Anastacia Palaszcuk MP**

Premier of Queensland and Minister for the Arts

&

**The Hon. Mark Bailey MP**

Minister for Main Roads, Road Safety and Ports and Minister for Energy and Water Supply

Dear Hon. Anastacia,

Over the past few weeks and during the election period, I sent you a couple of emails and I thank you for your kind replies.

Now, I should congratulate you on becoming the Hon. Premier of QLD as well as your cabinet and successful Hon. Ministers. We are extremely proud of your efforts and the support you have shown to myself and the Indian community in the past.

I would also like to congratulate Hon. Mark Bailey, Minister for TMR on securing his seat and for fostering Yeerongpilly as one of our strongest and active community support groups, similar to the support in Inala. Currently I am working with TMR, as Principal Advisor, as I have been for many years whilst also actively partaking in leadership in community activities and multicultural matters.

In addition to my current job, I also have the ambition and passion to work close with the QLD government in other areas and I offer my assistance in the following sectors:

- Trade, tourism, cultural and other business relationships with various states in India.
- I have always thought it would be a very great idea to establish a 'Technological Consultancy Support Group' comprised of TMR staff to take upon several overseas projects. This would be financially beneficial to QLD and also provide us with the satisfaction of supporting technologically underdeveloped nations. We have a tremendous source of skilled staff and I am quite sure many overseas governments would be interested in this partnership. For example, if we are interested India is happy to invite the Qld Premier and ministers to India to discuss business relationships.
- It would also be a new initiative if Qld government (or TMR only) could celebrate a yearly cultural event with government employees in participation. This would be unique and a dynamic project which would boost morale amongst public servants and also will help restore the lost intimacy between the government and public servants.

Congratulations again on your wonderful efforts in the past, present and for the future.

I look forward to meeting with you to discuss all this further.

Thank you once again and with regards

Yours sincerely

Sch 4 CTPI

Released under RTI Act - TMR

Subject: ^\_Fwd^\_: ^\_Update^\_ and ^\_mention^\_ of the ^\_Infrastructure^\_  
^\_Sustainability^\_ ^\_Council^\_ of ^\_Australia^\_

---

From: mangocube6@yahoo.co.uk

To: mainroads@ministerial.qld.gov.au

Date: Thursday, 26 February 2015 08:30:17 PM AEST

---

Stakeholder briefing please Raechel - Categ 2. Thx! M

Sent from my iPhone

Begin forwarded message:

**Resent-From:** [bailey\\_mark@outlook.com](mailto:bailey_mark@outlook.com)

**From:** [redacted] Sch 4 CTPI

**Date:** 25 February 2015 8:29:52 am AEST

**Resent-To:** [mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk)

**To:** "bailey\_mark@outlook.com" <[bailey\\_mark@outlook.com](mailto:bailey_mark@outlook.com)>

**Subject:** Update and mention of the Infrastructure Sustainability Council of Australia

Subject: ^\_Update^\_ and ^\_mention^\_ of the ^\_Infrastructure^\_ ^\_Sustainability^\_ ^\_Council^\_ of ^\_Australia^\_

---

From: [Redacted] Sch 4 CTPI

To: bailey\_mark@outlook.com

Date: Wednesday, 25 February 2015 08:30:03 AM AEST

---

Hi Mark,

This is my business email address [Redacted] Sch 4 CTPI

I hope things have started well for you. Let me know if I can offer any help informally or formally. I have worked across the roads, energy and water sectors.

You may be aware that TMR is a member of the Infrastructure Sustainability Council of Australia (ISCA, <http://www.isca.org.au/>) that I helped establish over several years. I'd be happy to arrange a briefing for you by the ISCA CEO and/or chairman. It would be good to see the water and energy sectors pick it up in Qld as well. The Whitsunday Sewage Treatment Plant and Gold Coast Light Rail were among the first certified ratings.

Kind regards

[Redacted] Sch 4 CTPI

[Redacted] Sch 4 CTPI

---

[Redacted] Sch 4 CTPI

---

Subject: ^\_Fwd^\_: ^\_Water^\_ ^\_Leadership^\_ ^\_Program^\_

---

From: mangocube6@yahoo.co.uk

To: Bob.macdonald@ministerial.qld.gov.au

Date: Tuesday, 24 March 2015 09:21:45 AM AEST

---

One for system... M

Sent from my iPhone

Begin forwarded message:

**Resent-From:** [bailey\\_mark@outlook.com](mailto:bailey_mark@outlook.com)

**From:** Brian McIntosh <[b.mcintosh@watercentre.org](mailto:b.mcintosh@watercentre.org)>

**Date:** 24 March 2015 8:30:53 am AEST

**Resent-To:** [mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk)

**To:** "[bailey\\_mark@outlook.com](mailto:bailey_mark@outlook.com)" <[bailey\\_mark@outlook.com](mailto:bailey_mark@outlook.com)>

**Subject:** Water Leadership Program



FINAL\_web\_Leadership Program brochure.pdf  
545.1kB



Professional development

# Water Leadership Program

Nine months distance/online — five days in Brisbane

INTERNATIONAL  
**WATERCENTRE**  
Water leadership for the future



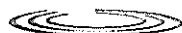
## Designed for water professionals

Designed for emerging water leaders at the project-to-middle management level, this program is customised for the water sector through sound research and collaboration with experienced industry practitioners.

AWARD-WINNING PROGRAM



SUPPORTED BY



WATER SERVICES ASSOCIATION  
OF AUSTRALIA

The International WaterCentre Water Leadership Program helps emerging leaders develop the abilities they need to exert influence, drive change and advance challenging integrated water management projects — abilities associated with the most effective integrated water management leaders.

## Program highlights

### Key features

Designed to build your capacity to continually develop as a water industry leader over your career, this nine-month program features a balance between academic and real-world approaches to learning including:

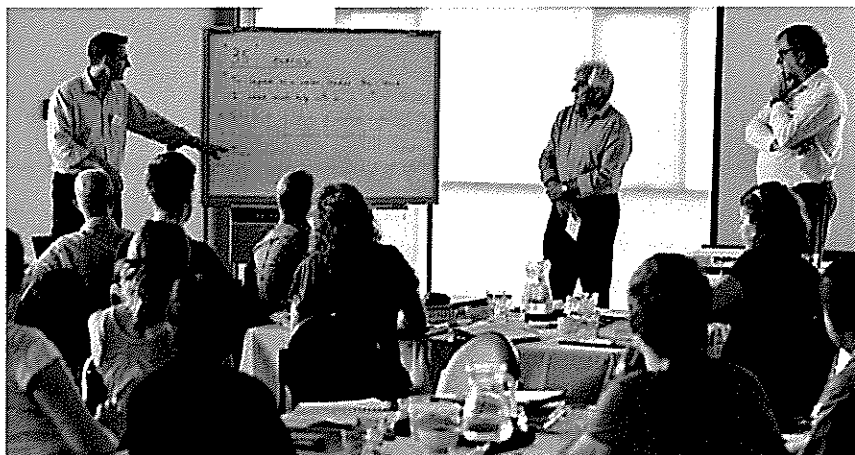
- mentoring activities with experienced water industry executives such as Ms Jude Munro, Prof Rob Skinner and Mr Mark Pascoe
- a sound research and theoretical basis, including conceptual models of effective water leaders, leadership processes and leadership development
- peer review of program design, content and evaluation by leading industry practitioners and academics.

### Benefits to participants

- Improved ability to drive change, especially when addressing 'wicked problems' that involve integrated water management
- Enhanced capacity to exercise influence in a variety of contexts
- New tools to help you continue to develop as a leader over your career
- Greater self-awareness and improved ability to mentor other developing leaders and staff
- Opportunities to gain knowledge and guidance from researchers and highly respected executives from the water sector
- Improved capacity to demonstrate many of the leadership behaviours needed for future executive roles
- New social networks with emerging and executive water industry leaders

Program Information

# IWC Water Leadership Program



## Advance your career

### Benefits to your employer

Research indicates that networks of skilled water leaders are a major factor in driving change and helping water organisations meet the complex challenges of the 21st century.

According to the feedback gathered from participants in the last three rounds, we conservatively estimate that organisations fully funding staff to participate should see a positive return on investment in less than one year (on average).

The program helps emerging leaders to strengthen their skills in:

- initiating and driving change
- implementing more integrated and sustainable water management practices
- leading high-performing, cross-boundary, multidisciplinary teams
- exercising influence across various organisational boundaries
- strategically building and using social networks
- anticipating, planning for, and using 'windows of opportunity' to drive change
- using various influence strategies and models of change.

### Delivery format

As a participant in the program, you will:

- complete pre-training exercises, readings and an online 360-degree feedback process
- attend the first face-to-face intensive in Brisbane (five days in February). The second intensive (two days in July) is optional – an online alternative is provided
- build an individual leadership development plan, which includes a leadership project
- engage in one-on-one coaching and build mentoring relationships
- complete monthly activities between face-to-face intensives (e.g. online training and discussion forums) and final assessment activities.

### Delivery team

Dr André Taylor (BSc Hons, MEM, PhD), Leadership Specialist at IWC leads the delivery of the program. The delivery team comprises 10–15 researchers and experienced industry practitioners who act as group mentors, specialist trainers and guest speakers.

An 'industry leaders reference group' ensures the program continues to meet the needs of water practitioners.

## What's the next step?

### Who should enrol

Project and middle managers with:

- at least three years of experience in the water industry
- a desire to complement their technical and management skills with advanced leadership capabilities.

You will have opportunities to identify key leadership issues relevant to your individual context. This means that you'll find the program highly beneficial and relevant regardless of where in the world you come from.

### Key dates

- The program runs for nine months, from **1 December to 31 August**.
- Apply online by **15 November**:  
[watercentre.org/wlp](http://watercentre.org/wlp)

Please check IWC website for up-to-date information.

### Program cost

**AU\$9,500** (excl. GST). The cost can be spread over two financial years if needed.

## Scholarships

Several merit-based scholarships (full and partial) are usually available to Australian citizens/permanent residents and New Zealand citizens currently working in Australia. Please check IWC website for opening and closing dates.

[watercentre.org/wlp/scholarships](http://watercentre.org/wlp/scholarships)

### Scott Barnes, 2013/14 program participant

MANAGER MECHANICAL AND ELECTRICAL SERVICES, UNITYWATER

*"This is an excellent program that will have a positive impact on your leadership abilities. The program requires commitment that will bring outstanding results and give you the tools to make the next step in your career."*



### More information

[watercentre.org/wlp](http://watercentre.org/wlp)

### Contact

Dr André Taylor  
E [a.taylor@watercentre.org](mailto:a.taylor@watercentre.org)  
T + NR

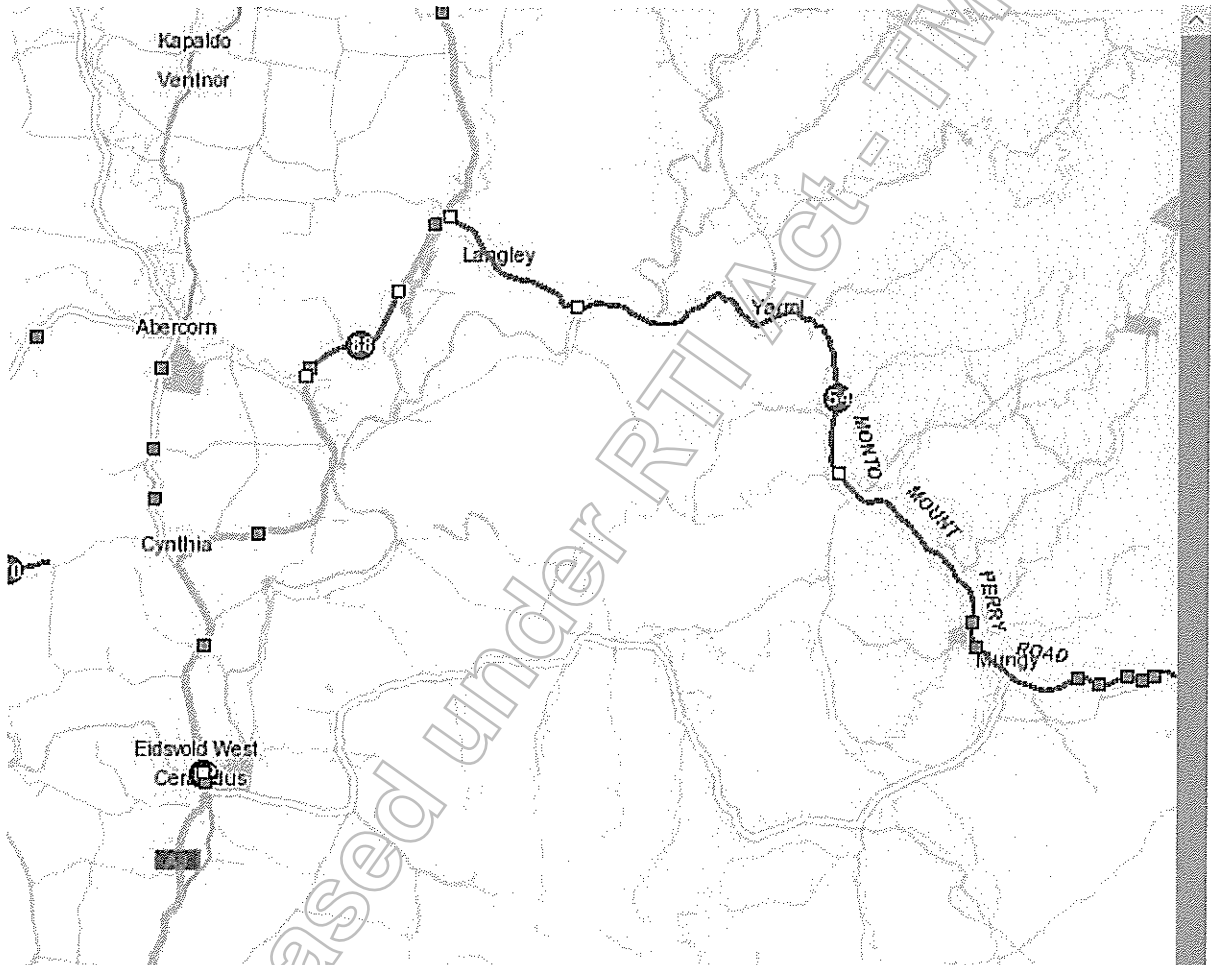
Subject: ^\_Monto^\_ ^\_Mt^\_ ^\_Perry^\_ ^\_Road^\_ ^\_Closure^\_ ^\_6^\_ ^\_kms^\_ ^\_from^\_ ^\_Burnett^\_ ^\_highway^\_

From: Emergency.Management@tmr.qld.gov.au

To: bailey\_mark@outlook.com

Cc: Neil.Z.Scales@exchangemig.tmr.qld.gov.au

Date: Sunday, 22 February 2015 04:00:24 PM AEST



Good Afternoon Minister

Kind regards,

TMR Emergency Management Watch Officer  
**Corporate Operations Branch** | Department of Transport and Main Roads  
Emergency.Management@tmr.qld.gov.au | 1800 006 993

\*\*\*\*\*  
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\*\*\*\*\*

Released under RTI Act - TMR

Subject: ^\_Mt^\_ ^\_Morgan^\_ ^\_update^\_

From: michael.dart@ergon.com.au

To: balley\_mark@outlook.com

Cc: dan.hunt@dews.qld.gov.au; Government.Liaison@ergon.com.au

Date: Sunday, 22 February 2015 11:43:48 AM AEST

Minister,

Crews in Mt Morgan today attempting restoration of sub trans to MT Morgan zone sub and then the town feeder.

md

**Michael Dart**

External Stakeholder Engagement Manager  
Ergon Energy – Bundaberg Office

11 Enterprise Street, Bundaberg QLD 4670

P 07 4153 9843 M NR

E [michael.dart@ergon.com.au](mailto:michael.dart@ergon.com.au)

[ergon.com.au](http://ergon.com.au)



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ABN 50 087 646 062

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\*\*\*\*\*

Subject: ^\_Mt^\_ ^\_Stuart^\_ ^\_Peaking^\_ ^\_Power^\_ ^\_Station^\_ ^\_Townsville^\_

---

From: mangocube6@yahoo.co.uk

To: felix Sch 4 CTPI

Date: Tuesday, 31 March 2015 08:23:41 AM AEST

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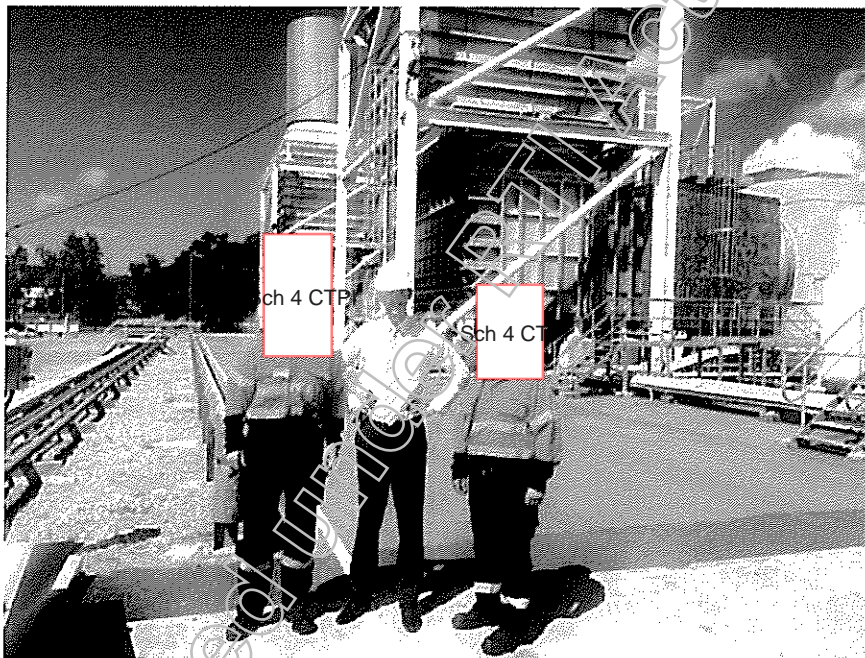
Sent from my iPhone



FullSizeRender.jpg  
133.4kB

Released under RTI Act - TMR





Subject: ^\_Pic^\_ ^\_from^\_ ^\_Exit^\_ ^\_54^\_

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From: Karen.Robinson@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Wednesday, 1 April 2015 11:41:44 AM AEST

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IMG\_0022.JPG  
88.2kB



ATT00001.txt  
69B





Subject: RE: ^\_SunWater^\_ ^\_SitRep^\_ ^\_9am^\_ - ^\_22^\_^\_02^\_^\_15^\_ - ^\_Ex^\_ ^\_TC^\_ ^\_Marcia^\_

From: Olga.Kakourakis@sunwater.com.au

To: Shaun.Leggate@dews.qld.gov.au

Cc: Emergency@dews.qld.gov.au; MediaDNRM@dnrm.qld.gov.au; sdcc@qfes.qld.gov.au; sdccdews1@qfes.qld.gov.au; Media@Sunwater.com.au; Mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; Peter.Allen@dews.qld.gov.au; executivemanagementcommittee@sunwater.com.au; Rob.Keogh@sunwater.com.au; Milton.Pukallus@sunwater.com.au; john.baxter@treasury.qld.gov.au; Cameron.McLeod@treasury.qld.gov.au; Dan.Hunt@dews.qld.gov.au; Jennifer.Lawrence@dews.qld.gov.au; bob [Sch4 CTPI] Donna.Hodgon@sunwater.com.au

Date: Sunday, 22 February 2015, 10:06:36 am AEST

Hi Shaun,

According to information provided by the BOM:

- the second peak at Paradise Dam is expected to be 3,200cumecs as compared to the recent peak of 2,300cumecs.
- this is still very much an estimate as the Mt Lawless gauging station upstream of Paradise Dam has not peaked yet.

Regards

Olga

Olga Kakourakis

Manager Corporate Relations & Communications

SunWater Limited | Brisbane

P 07 3120 0043 | M [NR] | E Olga.Kakourakis@sunwater.com.au  
www.sunwater.com.au

-----Original Message-----

From: LEGGATE Shaun [mailto:Shaun.Leggate@dews.qld.gov.au]

Sent: Sunday, 22 February 2015 9:28 AM

To: Kakourakis, Olga

Cc: Emergency; Media DNRM; sdcc@qfes.qld.gov.au; sdccdews1@qfes.qld.gov.au; Media; Mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; ALLEN Peter; Executive Management Committee; Keogh, Rob; Pukallus, Milton; john.baxter@treasury.qld.gov.au; Cameron McLeod (Cameron.McLeod@treasury.qld.gov.au); HUNT Dan; LAWRENCE Jennifer; bob [Sch4 CTPI]; Hodgson, Donna  
Subject: Re: SunWater SitRep 9am - 22/02/15 - Ex TC Marcia

Thanks Olga

Do you have any further details on the 2nd peak for Paradise dam. ie. Do we expect it be less than the first peak? Any further details you can provide would be appreciated.

Regards

Shaun Leggate

a/ General Manager

Regulation, Governance and Engagement

Department of Energy and Water Supply

Phone 07 3199 4820 <tel:07%203199%204820> Mob [NR] <tel: [NR] Email  
shaun.leggate@dews.qld.gov.au <mailto:shaun.leggate@dews.qld.gov.au>

On 22 Feb 2015, at 8:49 am, Kakourakis, Olga

<Olga.Kakourakis@sunwater.com.au <mailto:Olga.Kakourakis@sunwater.com.au>> wrote:

Please find attached SunWater SitRep regarding activities associated with ex TC Marcia including the current status of dam Emergency Action Plans.

**CALLIDE DAM:**

- Gates operating manually with 2 gates currently open to lower the storage level to the reduced operating level of EL215.50m – current level is EL215.7.
- At this rate SunWater is expecting the gates to be closed by around 3pm this afternoon (22/02/15).
- SunWater continues to liaise with the local disaster management group, however they have advised SunWater that they are now in recovery mode and require fewer updates regarding that status of flows through the dam.
- Community issues that have been raised in the media centre on why releases were not made earlier and concerns regarding notifications. SunWater has provided responses to these and other frequently asked questions to the media as well as through social media. Copies of these were provided in previous SitRep updates.

**PARADISE DAM:**

- SunWater expects inflows to rise and a second peak at Paradise Dam on Monday evening/Tuesday morning as flood waters from the upper catchment flow into Paradise Dam.
- SunWater continues to liaise with the local disaster management groups.

Regards,  
Olga

Olga Kakourakis

Manager Corporate Relations & Communications SunWater Limited | Brisbane [cid:6f3117.png@107ed237.46bf220e]

<<http://www.sunwater.com.au/home/contact-us>>

P 07 3120 0043 | M

NR

E [Olga.Kakourakis@sunwater.com.au](mailto:Olga.Kakourakis@sunwater.com.au) <<mailto:Olga.Kakourakis@sunwater.com.au>>

[www.sunwater.com.au](http://www.sunwater.com.au) <<http://www.sunwater.com.au>>

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[cid:0f08ba.png@a8a314ca.47a1bb1c] <<https://twitter.com/SunWaterLimited>>

<<https://www.linkedin.com/company/sunwater>> [cid:737502.png@2a97840a.4887a025]

<<https://www.linkedin.com/company/sunwater>>

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SunWater

ACN 131 034 985

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Level 10, 179 Turbot Street Brisbane Queensland 4000 PO Box 15536 City East Queensland 4002

Phone: +61 7 3120 0000

Fax: +61 7 3120 0260

E-mail: [IMPrivacyRequests@sunwater.com.au](mailto:IMPrivacyRequests@sunwater.com.au) <<mailto:IMPrivacyRequests@sunwater.com.au>>

\*\*\*\*\*

<Doc#1683530 - DEWS SitRep ex TC Marcia - 9am - 220515.doc>

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ACN 131 034 985

Information Services

Level 10, 179 Turbot Street Brisbane Queensland 4000

PO Box 15536 City East Queensland 4002

Phone: +61 7 3120 0000

Fax: +61 7 3120 0260

E-mail: [IMPrivacyRequests@sunwater.com.au](mailto:IMPrivacyRequests@sunwater.com.au)

\*\*\*\*\*

Subject: ^\_Seeking^\_ ^\_Meeting^\_ & ^\_Act^\_ for ^\_Kids^\_ ^\_Ball^\_: ^\_Saturday^\_ ^\_16^\_ ^\_May^\_ ^\_2015^\_

---

From: Sch4 CTPI

To: mangocube6@yahoo.co.uk

Date: Saturday, 4 April 2015, 5:42:05 pm AEST

---

Hi Mark,

I will send this invite via your office also, but wanted to give you a heads up about this event on Saturday 16 May 2015. My wife and I are on the Board of Act for Kids (formerly the 'Abused Children Trust') and we have taken a table at the ball and would very much like to invite you (with or without partner) as our guest/s. Also attending at our table will be at least 4 of the following:

1. Peter Price - Chair of Energy Skills Queensland and also Executive General Manager Asset Management at ENERGEX Limited
2. Kerry Newton - Director ENERGEX Limited
3. Prof Paul Meredith - UQ Solar & Member of the Queensland Premier's Climate Change Council
4. Andrew Reeves - Former Chairman of the Australian Energy Regulator (AER)
5. Ove Hoegh-Guldberg - Director of UQ Global Change Institute (GCI) and Lead Author with the IPCC
6. Prof Chris Greig - Director UQ Energy Initiative

It would be really great to have you attend, and as such I have assembled an interesting mix of people who will be great contacts who can help you in your current energy portfolio.

I would appreciate it if you could let me know your availability to attend or otherwise asap.

Also, still keen to catch up some time to debrief you on my PhD learnings but also to tell you about some of the ideas I have that might lead to some good PR for you.

Cheers

Paul Newbury



Invitation Final.jpg  
195.4kB

Click to view our online version.

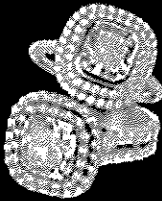
YOUR INVITATION TO



# ELECTRIC BLUE 2015 GALA BAL

Saturday, 16 May 2015  
6.30pm arrival for 7.00pm  
Sold at Brisbane Central  
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Formal attire

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Mercedes-Benz  
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JEWELLERS

**THE  
TREASURY**  
CASINO & HOTEL



**Winning**  
appliances

**SRJ**  
Stores Brisbane

Subject: ^\_Sitreps^\_

---

From: donald.w.bletchly@tmr.qld.gov.au  
To: bailey\_mark@outlook.com  
Cc: Emergency.Management@tmr.qld.gov.au  
Date: Sunday, 22 February 2015, 12:12:25 pm AEST

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Morning Minister,

As requested will organise for SITREPS to your above email address until your system is fixed.

Will send through DELT teleconference notes from this morning from [Emergency.Management@tmr.qld.gov.au](mailto:Emergency.Management@tmr.qld.gov.au)

Am in SDCG at moment, lots of discussion on generator for the tailings dam in Mt Morgan, EPA etc on the job. Not a problem for water supply.

Have raised issues about Mt Morgan and Bouldercombe feeling unloved with CCN coms. Will advise as soon as I can or have someone contact you.

Kind regards,

**Don Bletchly**  
General Manager  
Corporate Operations | Department of Transport and Main Roads

---

Floor 16 | Capital Hill | 85 George Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
P: (07) 30662812 | F: (07) 30667377  
M: NR  
E: [donald.w.bletchly@tmr.qld.gov.au](mailto:donald.w.bletchly@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

\*\*\*\*\*  
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Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

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## Current status of dams and water supply

### Weather situation and catchments

- The weather system has passed through Seqwater's operational area. The Severe Weather Warning for these areas is CANCELLED.
- Minimal rain is forecast in the coming days. For the latest information and warnings from Bureau of Meteorology: <http://www.bom.gov.au/qld/warnings/>

### Dams

- **No gate releases are being made from Wivenhoe or North Pine dams.**
- Seqwater's Flood Operations Centre was demobilised at 17:00 hours on Saturday, 21 February 2015. Seqwater continues 24/7 monitoring of all dam levels, rainfall and potential consequences of inflows into the dams across the region.
- Wivenhoe Dam is at 89.5% (expected to rise to over 90%).
- North Pine Dam is at 89.4%.
- Releases continue to be made from Somerset Dam into Wivenhoe Dam to ensure that the flood storage compartment of Somerset Dam remains empty. These releases will continue through until approximately 1900 hours today (Sunday, 22 February 2015).
- The combined floodwater storage compartments in Wivenhoe Dam and Somerset Dam are fully available.
- A number of Seqwater's un-gated dams are currently spilling (see table below).
- The current drinking water supply capacity of the Grid Twelve is 93.4%, up 11.3% since Friday, 13 February 2015. This equates to 11 months of additional water supply for the region.
- The Grid Twelve makes up nearly 90% of South East Queensland's total water storage volume.
- The Grid Twelve comprises the 12 South East Queensland dams which contribute to the water supply system. These dams are Wivenhoe, Somerset, North Pine, Hinze, Baroon Pocket, Leslie Harrison, Ewen Maddock, Cooloolabin, Lake Kurwongbah (Sideling Creek Dam), Lake Macdonald, Little Nerang and Wappa.
- The Grid Twelve % Full is calculated by dividing the combined current capacity of the dams in the group by the combined full supply capacity.
- As a result of the storm, Seqwater lakes have been closed to on-water recreation. Seqwater is checking all lakes for any hazards following the storm before making a decision on re-opening to on-water recreation.
- Hinze Dam is the first of the lakes to be re-opened to on-water recreation this morning. Seqwater urges caution for all visitors – conditions at the lake have changed as a result of the recent rain event.

### Water treatment

- All major water treatment plants are available, including at Mt Crosby.
- Raw water quality in the Brisbane River remains good.
- Treated water reservoirs have been filled. The reservoirs contain about two and a half day's supply of treated water.



- A number of small water treatment plants are offline, including Dayboro, Kenilworth and Jimna. All of those communities are being supplied from treated water reservoirs. Some of those supplies are being supplemented by water carting.
- These water treatment plants will return to normal operations over the coming week, once river levels reduce and the quality of treated water is confirmed.

## Outlook

- The rainfall forecast for the next 5 days across Seqwater's dam catchments is less than 5mm.
- Gate operations at Wivenhoe Dam and North Pine Dam are unlikely.
- Levels for Seqwater dams are updated on the Seqwater website every two hours.  
For the latest dam level information: <http://www.seqwater.com.au/water-supply/dam-levels>

Storage	Full Supply Capacity (ML)*	Current Capacity (ML)	% Full	Latest Observation	Comment
Atkinson Dam	30,401	9,379	30.9	22/02/2015 07:19AM	
Baroon Pocket Dam	61,000	55,739	91.4	22/02/2015 06:54AM	
Bill Gunn Dam	6,947	5,250	75.6	22/02/2015 06:22AM	
Borumba Dam	45,952	49,178	107.0	22/02/2015 07:35AM	Dam is spilling
Bromelton Dam	8,210	4,155	50.6	02/02/2015 05:56AM	
Cedar Pocket Dam	730	779	106.8	22/02/2015 07:40AM	Dam is spilling
Cooloolabin Dam	13,820	8,249	59.7	21/02/2015 05:40AM	
Enoggera Dam	4,567	5,450	119.3	22/02/2015 07:48AM	Dam is spilling
Ewen Maddock Dam	16,587	19,764	119.2	22/02/2015 07:40AM	Dam is spilling
Gold Creek Dam**	801	1,397	174.4	22/02/2015 07:36AM	Dam is spilling
Hinze Dam	310,730	291,910	93.9	22/02/2015 07:17AM	
Lake Clarendon Dam	24,276	9,227	38.0	22/02/2015 06:31AM	
Lake Macdonald	8,018	8,745	109.1	22/02/2015 07:50AM	Dam is spilling
Lake Manchester Dam	26,217	27,803	106.1	22/02/2015 07:25AM	Dam is spilling
Leslie Harrison Dam**	13,206	15,556	117.8	22/02/2015 07:38AM	Dam is spilling

Storage	Full Supply Capacity (ML)*	Current Capacity (ML)	% Full	Latest Observation	Comment
Little Nerang Dam	6,705	6,851	102.2	22/02/2015 07:29AM	Dam is spilling
Maroon Dam	44,319	44,320	100.0	22/02/2015 07:13AM	Dam is spilling
Moogerah Dam	83,765	78,797	94.1	22/02/2015 07:26AM	
Nindooibah Dam**	261	220	84.3	22/02/2015 05:47AM	
North Pine Dam**	191,271	170,979	89.4	22/02/2015 07:12AM	
Poona Dam	655	656	100.3	22/02/2015 06:54AM	Dam is spilling
Sideling Creek Dam	14,370	15,226	106.0	22/02/2015 07:26AM	Dam is spilling
Somerset Dam	379,849	401,376	105.7	22/02/2015 07:49AM	
Wappa Dam	4,694	4,813	102.6	22/02/2015 06:15AM	Dam is spilling
Wivenhoe Dam	1,165,238	1,042,675	89.5	22/02/2015 07:35AM	
Wyaralong Dam	102,883	103,855	100.9	22/02/2015 07:14AM	Dam is spilling

\*Full Supply Capacity does not include the flood mitigation storage capacity of Wivenhoe and Somerset dams.

\*\*Please note:

- the capacity of North Pine Dam temporarily decreased from 214,302 ML to 191,271 ML on Monday 8 December 2014
- the capacity of Leslie Harrison Dam temporarily decreased from 24,868 ML to 13,206 ML on Friday 1 August 2014
- the capacity of Nindooibah Dam temporarily decreased from 322 ML to 261 ML on Saturday 1 March 2014

## Other important information

- To be notified of Seqwater dam releases by email, text message to your mobile phone, or voice message to your landline phone, subscribe to Seqwater's dam release notifications service online at [www.seqwater.com.au](http://www.seqwater.com.au) or by calling 07 3035 5500.
- Seqwater is watching the weather situation closely and will advise stakeholders if the situation changes. Seqwater maintains a 24/7 watching brief on the dam catchments and closely monitors dam levels, rainfall and the potential consequences of inflows into the dams.

## Further information

Seqwater Corporate and Community Relations  
 p: 07 3247 3000 | e: [media@seqwater.com.au](mailto:media@seqwater.com.au)



# Disaster Situation Report



**Disaster Event:** TC Marcia  
**Date/time:** 9:00am Sunday 22 February 2015  
**SitRep Number:** 13

## Current Status:

Ergon Energy has approximately 53 000 customers off as a result of TC Marcia. We have restored over 7000 customers since this time yesterday.

Depot	Prem Out	Total Prefs usually connected	% of Prefs Out
ROCKHAMPTON	37,000	40,195	92.10%
YEPPOON	13,527	13,527	100%
BILOELA - region	1,592	6,013	26.50%
GLADSTONE - region	691	25,567	2.70%
MIRIAM VALE	232	4,020	5.80%
MONTO - region	118	1,847	6.40%
Total	53,160	91,169	58.30%

- Crews have been briefed this morning and are on the road to make repairs. Still some focus on life threatening calls. Local crews have been supplemented by crews in Bundaberg and Mackay.
- The township of Biloeila has been restored. Surrounding small communities are still without supply. The township of Monto has been restored. Surrounding communities are still without supply. The majority of the Gladstone area has been restored. The indigenous community of Woorabinda has been restored.
- The majority of customers off are in the region of Rockhampton and Yeppoon area where there has been a significant impact on the network from the extreme wind, flying vegetation and building debris.
- More Generation is being deployed. We have been able to get supply to some small areas in Rockhampton, most recently the Target shopping complex and the prison.
- Crews worked over night doing assessments and are comparing the network damage to the major cyclones of similar category status experienced and responded to by Ergon Energy in recent years in the northern parts of the state.
- Over **1,800** lines have been reported down and attending to life threatening calls in the hardest hit areas remains a priority.
- Supply restoration has begun across all regions. In the hardest hit areas this has seen progress on restoring critical infrastructure – this continued into the night where possible. Nine (9) helicopters have been patrolling the lines to speed up the damage assessment with the wet conditions hampering vehicle access.
- Sub-transmission backbone restoration strategy for Rockhampton and Yeppoon - As of 6pm last night, Ergon Energy had restored supply to all its Rockhampton substations other than Lakes Creek and Frenchville. These two substations will be energised by COB today. Work was continuing tonight to energise supply to lines and substations to Yeppoon. This means that by Sunday afternoon, resupply to the entire Rockhampton/Yeppoon sub-transmission network is expected to have been achieved.
- With the sub-transmission restoration strategy mostly complete, our distribution network restoration strategy is worked through from the damage assessments completed last night and today. Based on preliminary work on this strategy, resource requirements have been increased from an initial 500 field staff to over 800 field operatives. We are currently working through the logistics and accommodation issues

# Disaster Situation Report



associated with bringing these staff into the Rockhampton/Yeppoon region.

- We are working with the LDMG on supply/generation to fuel outlets.
- Ergon Energy is moving towards having over **800 field employees available** for the response effort. Crews are being brought in from other areas of the state to assist. Crews from Mackay and Bundaberg have arrived.
- Key activities:
  - Majority of 66kV sub-transmission network re-activated in the Rockhampton/Yeppoon area.
  - Supply restored key infrastructure including Rockhampton water treatment plants, 3 local hospitals, two major shopping centres and Pamalat Milk Depot
  - Significant progress in the Biloela/Monto area most customers restored.
  - Wide Bay Burnett restored during the day
  - Gladstone township restored this evening with ongoing in rural areas to continue over the next week.
  - Water supply concerns in key areas being resolved (e.g. Yeppoon, Biloela)
  - Supply to Woorabinda restored.
- Generators have arrived in Yeppoon to enable generation supply to additional services tomorrow such as service stations and shopping centres.
- Safety messages are continuing to be rolled out through traditional and social media channels, emphasising downed wires and the need to report life threatening situations, with additional messaging for solar PV panels and generators. Customers can also access our Storm Centre site, which provides safety advice and updates, and the Outage Finder, via [www.ergon.com.au](http://www.ergon.com.au)

## Overview – key activities last 24 hours:

### CAPRICORNIA (YEPPOON/ROCKHAMPTON)

- Ergon Energy has commenced power restoration in the Rockhampton region. Powerlink's transmission supply is fully operational and all of the substations in the area have been confirmed as operational. We have repaired the 66kV Glenmore Substation and are energising the 66kV subtransmission feeders that feed out from this point.
- We have been working with the LDMG in Rockhampton to target the restoration of priority sites:
  - The Water Treatment Plant in Belmont, Rockhampton, which supplies to the region, now has power. We are working with the LDMG on critical local booster pumps and will use generation if need be.
  - The Pamalat Milk Factory
  - Hillcrest hospital was restored at early this morning. Supply is being restored to the Mater hospital. The Base hospital has supply.
  - Other critical sites restored:
    - Rockhampton CBD
    - Gladstone Road
    - Shopping Fair Stockland
    - North Side Plaza.
  - Other sites prioritised by the LDMG are being restored tonight.
- Support is being provided to Telstra and Optus to restore critical communications sites with generation /

# Disaster Situation Report



restoration advice.

- Crews have been on the ground in Yeppoon all day investigating and responding to reports of lines down. They are making preparations to connect supply, where safe to do so, as the subtransmission supply is restored. We have been focusing generation efforts on critical and emergency, and community infrastructure (ATM's, shops, pharmacies).

## GREATER GLADSTONE AREA

- Most of Gladstone town area is now has supply. Restoration will continue in the rural areas, with helicopters being used today to patrol the network.
- Most of Biloela and Monto area has been restored.
- The Moura and Theodore areas are largely restored (pockets remain).
- We have restored supply in the community of Woorabinda.

## Key Operations or Activities (– restoration timeframe)

- Ergon Energy will continue to prioritise restoration of critical community infrastructure including hospitals, nursing homes, evacuation centres, police ambulance and fire brigade services, water pumping, sewerage plants and education facilities followed by large shopping centre complexes, small businesses and residential customers.
- Ergon Energy's response and power restoration timeframe is dependent on the cyclone intensity. Based on previous experience, this follows the general expectation that a category 4/5 event like TC Marcia could see full restoration take up to one month.
- Power restoration takes longer in hard to access sites, typically the smaller communities outside main population centres.

## Other: (additional information on workforce matters, safety, generation,)

### Workforce matters

- Ergon Energy is moving towards having over 800 field employees available for the response effort. Crews are being brought in from other areas of the state to assist.
- Ergon Energy has a Memorandum of Understanding (MOU) with Energex and the NSW networks to provide field resources. This availability is being incorporated into our workforce deployment plans.
- Ergon Energy's disaster response van is deployed into the disaster response impact zone. The van provides food, refreshment and technology support to Ergon Energy crews and employees working to restore supply.

### Generation

- Local generation has started to be deployed. We have around 70,000kVA of generation (481 units) available across the state and the capacity to increase the amount of mobile generation significantly further from interstate suppliers if required. Our generation crews are in place and connecting sites (6 generation team members and 1 truck driver (transporting generators) from outside the region are working in Rockhampton).
- Generation:
  - 47 generators (including Ergon Generators) with a total capacity of approx. 13,000kVA are in the Rockhampton/Gladstone area
  - Generators totalling 800kVA are connected and running in Rockhampton for showgrounds for disaster response centre (LDMG), some hotels and food businesses.
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# Disaster Situation Report



- Ergon Energy has dispatched a 500kVA generator set to Woorabinda.
- Our large Pegasus generation unit is ready for deployment from Townsville, with the Toowoomba-based unit now in Maryborough and ready for deployment.

## Contact Solution Centres (CSC)

- Call volumes are significant (over 5,000 calls yesterday) and continue increasing as customers begin their own recovery process and further locations are impacted by the weather system travelling south.
- Over 1,800 calls have been received from the public of lines down (up from 1,000 reported this morning) and life threatening calls. This is indicative of significant widespread vegetation and building debris damage being identified as more people getting out and about and reporting issues.
- Our 13 10 46 general enquiries number is advising customers that there may be extended wait times as a result of TC Marcia.
- Customer sentiment is encouraging but the community is seeking restoration timeframes in order to make personal arrangements. Being a community that has not experienced an event like this in recent times, we are seeking support to communicate the scale of challenge ahead in restoring supply to the worst impacted area.
- Contact is being maintained with key local stakeholders.

## Summary of Issues/ difficulties:

- Any media should direct customers in the Ergon Energy Distribution Authority area to contact 13 22 96 to report faults and triple zero (000) for life threatening situations.

**Next Planned Update:** SitRep 14 at 2pm Sunday 22 February 2015

## Contacts:

Michael Dart

Anthony Hamill

Rhonda Dumaresq

NR

# Disaster Situation Report



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## Contacts:

Michael Dart

Anthony Hamill

Rhonda Dumaresq

NR

## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 9am 22/02/15**

### Period Covered

9am, Sunday, 22 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 9am, Sunday 22 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Flood level forecasts are provided by the Bureau of Meteorology.

Water supply scheme	Storage	Full capacity (ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	136,370	Gates open and discharging water from the dam	- Inflows receding - Currently, two gates are open at 0.7 metres, discharging 25,930 ML/d (300 cumecs)	- <b>EAP ACTIVATED</b> – Presently at Stand Up Stage 2 - Staff are on site and monitoring the dam - Gates operating manually to lower the storage level to the reduced operating level of 215.50m – current level is 215.7 - At this rate SunWater is expecting the gates to be closed by around 3pm this afternoon (22/02/15) - Callide Dam experienced a flood of record with the peak estimated to be greater than the 2013 flood of record. - The dam has performed as designed and all gates are operating automatically as designed.



						<ul style="list-style-type: none"> <li>- Inflows into the dam have peaked and inflows are receding.</li> <li>- at 10:30pm Friday 20/02/15 approximately 298,000 ML/day (approx 3,500 cumecs) were flowing through the gates.</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- Banana Shire Council is providing community updates regarding flooding impacts and evacuations.</li> <li>- SunWater continues to liaise with the local disaster management group, however they have advised SunWater that they are now in recovery mode and require fewer updates regarding that status of flows through the dam.</li> </ul>
	Kroombit Dam (fixed crest dam)	14,600	15,187	104.8% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently discharging 4,189 ML/d (48.5 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> –The EAP is currently Stage 2</li> <li>- Staff on site and monitoring the dam</li> <li>- Unable to contact operators currently due to limited mobile service</li> <li>- Peaked at 195,866 ML/d (2,267 cumecs) on Friday 20 Feb at 22:00 hrs</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	92,827	106% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>-Currently discharging 5,715 ML/d (66 cumecs).</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – The EAP is presently activated at Stage 2</li> <li>- Peaked this morning Both operators are on site and monitoring the dam.</li> <li>- North Burnett Regional Council LDMG is at STAND UP</li> <li>- SunWater continues to liaise</li> </ul>

						with the local disaster management group
Bundaberg	Fred Haigh Dam (fixed crest)	562,000	581,285	103.5% (spilling)	<ul style="list-style-type: none"> <li>- inflows rising slowly</li> <li>- Currently discharging 1,285 ML/d (14.9 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>Likelihood of EAP activation certain.</b></li> <li>- Operators on site and available.</li> <li>- Bundaberg Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
	Paradise Dam (fixed crest)	300,000	366,686	111% (spilling)	<ul style="list-style-type: none"> <li>- Inflows decreasing</li> <li>- Overflow 141,265 ML/day or 1,814 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED – Stage 2.</b></li> <li>- Operators on site and available.</li> <li>- SunWater expects inflows to rise and a second peak on Monday evening/Tuesday morning as flood waters from the upper catchment flow into Paradise Dam.</li> <li>- Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management groups</li> </ul>
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	183,456	111% (spilling)	<ul style="list-style-type: none"> <li>- inflows decreasing</li> <li>- overflow 14,252 ML/day or 165 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED – The EAP is activated at Stage 2</b></li> <li>- Peaked around 2pm today</li> <li>- Operator on site and available.</li> <li>- Second operator available to pre-deploy or attend as required dependent on road conditions.</li> <li>- North Burnett Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Barker Barambah	Bjelke-Petersen Dam (fixed crest dam)	134,900	67,645	50%		<ul style="list-style-type: none"> <li>- Operators on site and available.</li> <li>- Likelihood of EAP activation appears <b>low to moderate</b> at this stage.</li> </ul>

						<ul style="list-style-type: none"> <li>- South Burnett Regional Council LDMG has not updated their position at this stage.</li> </ul>
Boyne River & Tarong	Boondooma Dam (fixed crest)	204,200	150,636	74%		<ul style="list-style-type: none"> <li>- Operator on site and available.</li> <li>- Back-up operator available and on standby.</li> <li>- Likelihood of EAP activation appears <b>low to moderate</b> at this stage.</li> <li>- South Burnett Regional Council has not updated their position at this stage &amp; North Burnett Regional Council LDMG is at STAND UP.</li> </ul>
<b>Electricity:</b> (generation capacity, transmission and distribution)						
Not applicable.						
<b>Other:</b> (gas supply, DEWS staff)						
Not applicable.						
<b>Key Operations or Activities – 24 hours to 1 month</b>						
<b>Water:</b>						
<ul style="list-style-type: none"> <li>• SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.</li> <li>• Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.</li> <li>• Extra resources from SunWater's other lines of business are on hand to assist, if required.</li> <li>• Crews to be available or on standby for post event inspections and repairs.</li> <li>• Storing Vehicles/plant undercover where possible.</li> <li>• Fuel all plant equipment and vehicles, and tested.</li> <li>• No works in progress at risk.</li> </ul>						
<b>SunWater's Office Preparations</b>						
<ul style="list-style-type: none"> <li>• Generators were checked and tested.</li> <li>• Yard walk around/clean up undertaken.</li> <li>• All on-call personnel and supervisors will be available via phone.</li> </ul>						
<b>Electricity:</b> (generation capacity, transmission and distribution)						
Not applicable.						
<b>Other:</b> (gas supply, DEWS staff, liquid fuel)						
Not applicable.						

## Summary of Issues

### CALLIDE DAM:

- Gates operating manually with 2 gates currently open to lower the storage level to the reduced operating level of EL215.50m – current level is EL215.7.
- At this rate SunWater is expecting the gates to be closed by around 3pm this afternoon (22/02/15).
- SunWater continues to liaise with the local disaster management group, however they have advised SunWater that they are now in recovery mode and require fewer updates regarding that status of flows through the dam.
- Community issues that have been raised in the media centre on why releases were not made earlier and concerns regarding notifications. SunWater has provided responses to these and other frequently asked questions to the media as well as through social media. Copies of these were provided in previous SitRep updates.

### PARADISE DAM

- SunWater expects inflows to rise and a second peak at Paradise Dam on Monday evening/Tuesday morning as flood waters from the upper catchment flow into Paradise Dam.
- SunWater continues to liaise with the local disaster management groups.

**Next Planned Update:** 2:00pm, Sunday 22 February 2015 (or as required)



# DEPARTMENT OF ENERGY AND WATER SUPPLY SITREP



## Event:

Tropical Cyclone Marcia

## SitRep Number:

13

## Time period covered:

03:30 hrs 22/02/15 to 09:30 hrs  
22/02/2015

## Date:

22/02/15

## Distribution:

SDCC

## From:

Department of Energy and Water Supply (DEWS)

Phone: 3635 2380

Rod Cameron

Email: [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au)

## 1. Situation to date

- Update to SDCC request: Mt Morgan No.7 dam is owned by Rockhampton Regional Council, dam is currently spilling at a low level and dropping. No dam safety issues identified.
- Callide dam gates operating manually with 2 gates currently open to lower the storage level to the reduced operating level of EL215.50m – current level is EL215.7. At this rate SunWater is expecting the gates to be closed by around 3pm this afternoon (22/02/15).
- Update on Courier Mail's claim that Yeppoon could run out water: Ergon Energy is working on restoring power to water supply treatment plants in Yeppoon and Biloela (refer to Ergon Restoration update).
- No further issues have been raised.

## 2. Key Activities - last 24/48 hours

### SunWater

- Refer to SunWater SitRep provided for 09:00hrs, 22/02/15.

### Seqwater

- Refer to Seqwater talking points provided at 09:00hrs 22/02/15.

### Ergon Energy

- Refer to Ergon Energy's Central Queensland Restoration Update - Sunday 22/02/15, 09:00hrs.
- Total of premises out at 08:00hrs 22/02/15 is 53,160 as per table below.

Network Area	Depot	Premises Out	Total Premises	% of Premises Out
Capricornia	ROCKHAMPTON	37,000	40,195	92.10%
Capricornia	YEPPOON	13,527	13,527	100.00%
Gladstone	BILOELA	1,592	6,013	26.50%
Gladstone	GLADSTONE	691	25,567	2.70%
Gladstone	MIRIAM VALE	232	4,020	5.80%
Gladstone	MONTO	118	1,847	6.40%
Total	Total	53,160	91,169	58.30%

#### Energex

- Due to a technical fault there is an extended power outage for 506 customers at Glenfern, Kilcoy, Mount Archer, Neurum, Royston, Sandy Creek, Stony Creek, Villeneuve, and Winya. Presently, local flooding is preventing access for field crews to restore power supply to the area. Crews will attempt to gain access 0600hrs, 22 February.

#### Powerlink, Caltex, BP, Stanwell and CS Energy

- No change from SitRep 12.
3. **Key Activities - next 24 hours to 30 Days**
- No change from SitRep 12.
4. **Key Issue(s) Requiring State Support**
- Nil.

Prepared by:	Rod Cameron DEWS (m. <span style="border: 1px solid red; padding: 2px;">NR</span> )	Date/ Time: 09:30hrs 22/02/15
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The next situation report will be issued at 14:30 hrs, 22/02/15.

Subject: ^\_SitReps^\_ and ^\_Mt^\_ ^\_Morgan^\_^\_Bouldercombe^\_

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From: sdccdews1@qfes.qld.gov.au

To: balley\_mark@outlook.com

Cc: dan.hunt@dews.qld.gov.au

Date: Sunday, 22 February 2015, 11:51:41 am AEST

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Good morning Minister,

Latest (09:30) SitReps attached for your information:

- DEWS
- Ergon
- Seqwater talking points
- Sunwater

Please refer to Ergon (Michael Dart email) for Mt Morgan update. In relation to water issues, Mt Morgan water supply dam no.7 is currently spilling at a low level and dropping – there are no dam safety issues identified at this stage.

We will continue to monitor both situations.

Regards  
Rod Cameron

SDCG DEWS Liaison Officer | DEWS SDCG Liaison Desk

Ph: 3635 2380

Department of Energy and Water Supply

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150222 8am SitRep 13 Ergon Energy - TC Marcia.docx  
183.7kB



22022015 - WET WEATHER Talking points - Seqwater update - Prepared 0900 ....pdf  
110.9kB



Doc#1683530 - DEWS SitRep ex TC Marcia - 9am - 220515.doc  
375.5kB



DEWS SitRep#13 220215.docx  
56.8kB

Released under RTI Act - TMR

# Disaster Situation Report



**Disaster Event:** TC Marcia  
**Date/time:** 9:00am Sunday 22 February 2015  
**SitRep Number:** 13

## Current Status:

Ergon Energy has approximately 53 000 customers off as a result of TC Marcia. We have restored over 7000 customers since this time yesterday.

Depot	Prem Out	Total Prefs usually connected	% of Prefs Out
ROCKHAMPTON	37,000	40,195	92.10%
YEPPOON	13,527	13,527	100%
BILOELA - region	1,592	6,013	26.50%
GLADSTONE - region	691	25,567	2.70%
MIRIAM VALE	232	4,020	5.80%
MONTO - region	118	1,847	6.40%
Total	53,160	91,169	58.30%

- Crews have been briefed this morning and are on the road to make repairs. Still some focus on life threatening calls. Local crews have been supplemented by crews in Bundaberg and Mackay.
- The township of Biloela has been restored. Surrounding small communities are still without supply. The township of Monto has been restored. Surrounding communities are still without supply. The majority of the Gladstone area has been restored. The indigenous community of Woorabinda has been restored.
- The majority of customers off are in the region of Rockhampton and Yeppoon area where there has been a significant impact on the network from the extreme wind, flying vegetation and building debris.
- More Generation is being deployed. We have been able to get supply to some small areas in Rockhampton, most recently the Target shopping complex and the prison.
- Crews worked over night doing assessments and are comparing the network damage to the major cyclones of similar category status experienced and responded to by Ergon Energy in recent years in the northern parts of the state.
- Over **1,800** lines have been reported down and attending to life threatening calls in the hardest hit areas remains a priority.
- Supply restoration has begun across all regions. In the hardest hit areas this has seen progress on restoring critical infrastructure – this continued into the night where possible. Nine (9) helicopters have been patrolling the lines to speed up the damage assessment with the wet conditions hampering vehicle access.
- Sub-transmission backbone restoration strategy for Rockhampton and Yeppoon - As of 6pm last night, Ergon Energy had restored supply to all its Rockhampton substations other than Lakes Creek and Frenchville. These two substations will be energised by COB today. Work was continuing tonight to energise supply to lines and substations to Yeppoon. This means that by Sunday afternoon, resupply to the entire Rockhampton/Yeppoon sub-transmission network is expected to have been achieved.
- With the sub-transmission restoration strategy mostly complete, our distribution network restoration strategy is worked through from the damage assessments completed last night and today. Based on preliminary work on this strategy, resource requirements have been increased from an initial 500 field staff to over 800 field operatives. We are currently working through the logistics and accommodation issues

associated with bringing these staff into the Rockhampton/Yeppoon region.

- We are working with the LDMG on supply/generation to fuel outlets.
- Ergon Energy is moving towards having over **800 field employees available** for the response effort. Crews are being brought in from other areas of the state to assist. Crews from Mackay and Bundaberg have arrived.
- Key activities:
  - Majority of 66kV sub-transmission network re-activated in the Rockhampton/Yeppoon area.
  - Supply restored key infrastructure including Rockhampton water treatment plants, 3 local hospitals, two major shopping centres and Pamalat Milk Depot
  - Significant progress in the Biloela/Monto area most customers restored.
  - Wide Bay Burnett restored during the day
  - Gladstone township restored this evening with ongoing in rural areas to continue over the next week.
  - Water supply concerns in key areas being resolved (e.g. Yeppoon, Biloela)
  - Supply to Woorabinda restored.
- Generators have arrived in Yeppoon to enable generation supply to additional services tomorrow such as service stations and shopping centres.
- Safety messages are continuing to be rolled out through traditional and social media channels, emphasising downed wires and the need to report life threatening situations, with additional messaging for solar PV panels and generators. Customers can also access our Storm Centre site, which provides safety advice and updates, and the Outage Finder, via [www.ergon.com.au](http://www.ergon.com.au)

## Overview – key activities last 24 hours:

### CAPRICORNIA (YEPPOON/ROCKHAMPTON)

- Ergon Energy has commenced power restoration in the Rockhampton region. Powerlink's transmission supply is fully operational and all of the substations in the area have been confirmed as operational. We have repaired the 66kV Glenmore Substation and are energising the 66kV subtransmission feeders that feed out from this point.
- We have been working with the LDMG in Rockhampton to target the restoration of priority sites:
  - The Water Treatment Plant in Belmont, Rockhampton, which supplies to the region, now has power. We are working with the LDMG on critical local booster pumps and will use generation if need be.
  - The Parmalat Milk Factory
  - Hillcrest hospital was restored at early this morning. Supply is being restored to the Mater hospital. The Base hospital has supply.
  - Other critical sites restored:
    - Rockhampton CBD
    - Gladstone Road
    - Shopping Fair Stockland
    - North Side Plaza.
  - Other sites prioritised by the LDMG are being restored tonight.
- Support is being provided to Telstra and Optus to restore critical communications sites with generation /

restoration advice.

- Crews have been on the ground in Yeppoon all day investigating and responding to reports of lines down. They are making preparations to connect supply, where safe to do so, as the subtransmission supply is restored. We have been focusing generation efforts on critical and emergency, and community infrastructure (ATM's, shops, pharmacies).

## **GREATER GLADSTONE AREA**

- Most of Gladstone town area is now has supply. Restoration will continue in the rural areas, with helicopters being used today to patrol the network.
- Most of Biloela and Monto area has been restored.
- The Moura and Theodore areas are largely restored (pockets remain).
- We have restored supply in the community of Woorabinda.

## **Key Operations or Activities (– restoration timeframe)**

- Ergon Energy will continue to prioritise restoration of critical community infrastructure including hospitals, nursing homes, evacuation centres, police ambulance and fire brigade services, water pumping, sewerage plants and education facilities followed by large shopping centre complexes, small businesses and residential customers.
- Ergon Energy's response and power restoration timeframe is dependent on the cyclone intensity. Based on previous experience, this follows the general expectation that a category 4/5 event like TC Marcia could see full restoration take up to one month.
- Power restoration takes longer in hard to access sites, typically the smaller communities outside main population centres.

## **Other: (additional information on workforce matters, safety, generation,)**

### **Workforce matters**

- Ergon Energy is moving towards having over 800 field employees available for the response effort. Crews are being brought in from other areas of the state to assist.
- Ergon Energy has a Memorandum of Understanding (MOU) with Energex and the NSW networks to provide field resources. This availability is being incorporated into our workforce deployment plans.
- Ergon Energy's disaster response van is deployed into the disaster response impact zone. The van provides food, refreshment and technology support to Ergon Energy crews and employees working to restore supply.

### **Generation**

- Local generation has started to be deployed. We have around 70,000kVA of generation (481 units) available across the state and the capacity to increase the amount of mobile generation significantly further from interstate suppliers if required. Our generation crews are in place and connecting sites (6 generation team members and 1 truck driver (transporting generators) from outside the region are working in Rockhampton).
- Generation:
  - 47 generators (including Ergon Generators) with a total capacity of approx. 13,000kVA are in the Rockhampton/Gladstone area
  - Generators totalling 800kVA are connected and running in Rockhampton for showgrounds for disaster response centre (LDMG), some hotels and food businesses.
  - Generation has been dispatched to Yeppoon to supply a shopping centre.



## Current status of dams and water supply

### Weather situation and catchments

- The weather system has passed through Seqwater's operational area. The Severe Weather Warning for these areas is CANCELLED.
- Minimal rain is forecast in the coming days. For the latest information and warnings from Bureau of Meteorology: <http://www.bom.gov.au/qld/warnings/>

### Dams

- **No gate releases are being made from Wivenhoe or North Pine dams.**
- Seqwater's Flood Operations Centre was demobilised at 17:00 hours on Saturday, 21 February 2015. Seqwater continues 24/7 monitoring of all dam levels, rainfall and potential consequences of inflows into the dams across the region.
- Wivenhoe Dam is at 89.5% (expected to rise to over 90%).
- North Pine Dam is at 89.4%.
- Releases continue to be made from Somerset Dam into Wivenhoe Dam to ensure that the flood storage compartment of Somerset Dam remains empty. These releases will continue through until approximately 1900 hours today (Sunday, 22 February 2015).
- The combined floodwater storage compartments in Wivenhoe Dam and Somerset Dam are fully available.
- A number of Seqwater's un-gated dams are currently spilling (see table below).
- The current drinking water supply capacity of the Grid Twelve is 93.4%, up 11.3% since Friday, 13 February 2015. This equates to 11 months of additional water supply for the region.
- The Grid Twelve makes up nearly 90% of South East Queensland's total water storage volume.
- The Grid Twelve comprises the 12 South East Queensland dams which contribute to the water supply system. These dams are Wivenhoe, Somerset, North Pine, Hinze, Baroon Pocket, Leslie Harrison, Ewen Maddock, Cooloolabin, Lake Kurwongbah (Sideling Creek Dam), Lake Macdonald, Little Nerang and Wappa.
- The Grid Twelve % Full is calculated by dividing the combined current capacity of the dams in the group by the combined full supply capacity.
- As a result of the storm, Seqwater lakes have been closed to on-water recreation. Seqwater is checking all lakes for any hazards following the storm before making a decision on re-opening to on-water recreation.
- Hinze Dam is the first of the lakes to be re-opened to on-water recreation this morning. Seqwater urges caution for all visitors – conditions at the lake have changed as a result of the recent rain event.

### Water treatment

- All major water treatment plants are available, including at Mt Crosby.
- Raw water quality in the Brisbane River remains good.
- Treated water reservoirs have been filled. The reservoirs contain about two and a half day's supply of treated water.

- A number of small water treatment plants are offline, including Dayboro, Kenilworth and Jimna. All of those communities are being supplied from treated water reservoirs. Some of those supplies are being supplemented by water carting.
- These water treatment plants will return to normal operations over the coming week, once river levels reduce and the quality of treated water is confirmed.

## Outlook

- The rainfall forecast for the next 5 days across Seqwater's dam catchments is less than 5mm.
- Gate operations at Wivenhoe Dam and North Pine Dam are unlikely.
- Levels for Seqwater dams are updated on the Seqwater website every two hours.  
For the latest dam level information: <http://www.seqwater.com.au/water-supply/dam-levels>

Storage	Full Supply Capacity (ML)*	Current Capacity (ML)	% Full	Latest Observation	Comment
Atkinson Dam	30,401	9,379	30.9	22/02/2015 07:19AM	
Baroon Pocket Dam	61,000	55,739	91.4	22/02/2015 06:54AM	
Bill Gunn Dam	6,947	5,250	75.6	22/02/2015 06:22AM	
Borumba Dam	45,952	49,178	107.0	22/02/2015 07:35AM	Dam is spilling
Bromelton Dam	8,210	4,155	50.6	02/02/2015 05:56AM	
Cedar Pocket Dam	730	779	106.8	22/02/2015 07:40AM	Dam is spilling
Cooloolabin Dam	13,820	8,249	59.7	21/02/2015 05:40AM	
Enoggera Dam	4,567	5,450	119.3	22/02/2015 07:48AM	Dam is spilling
Ewen Maddock Dam	16,587	19,764	119.2	22/02/2015 07:40AM	Dam is spilling
Gold Creek Dam**	801	1,397	174.4	22/02/2015 07:36AM	Dam is spilling
Hinze Dam	310,730	291,910	93.9	22/02/2015 07:17AM	
Lake Clarendon Dam	24,276	9,227	38.0	22/02/2015 06:31AM	
Lake Macdonald	8,018	8,745	109.1	22/02/2015 07:50AM	Dam is spilling
Lake Manchester Dam	26,217	27,803	106.1	22/02/2015 07:25AM	Dam is spilling
Leslie Harrison Dam**	13,206	15,556	117.8	22/02/2015 07:38AM	Dam is spilling

Storage	Full Supply Capacity (ML)*	Current Capacity (ML)	% Full	Latest Observation	Comment
Little Nerang Dam	6,705	6,851	102.2	22/02/2015 07:29AM	Dam is spilling
Maroon Dam	44,319	44,320	100.0	22/02/2015 07:13AM	Dam is spilling
Moogerah Dam	83,765	78,797	94.1	22/02/2015 07:26AM	
Nindooibah Dam**	261	220	84.3	22/02/2015 05:47AM	
North Pine Dam**	191,271	170,979	89.4	22/02/2015 07:12AM	
Poona Dam	655	656	100.3	22/02/2015 06:54AM	Dam is spilling
Sideling Creek Dam	14,370	15,226	106.0	22/02/2015 07:26AM	Dam is spilling
Somerset Dam	379,849	401,376	105.7	22/02/2015 07:49AM	
Wappa Dam	4,694	4,813	102.6	22/02/2015 06:15AM	Dam is spilling
Wivenhoe Dam	1,165,238	1,042,675	89.5	22/02/2015 07:35AM	
Wyaralong Dam	102,883	103,855	100.9	22/02/2015 07:14AM	Dam is spilling

\*Full Supply Capacity does not include the flood mitigation storage capacity of Wivenhoe and Somerset dams.

\*\*Please note:

- the capacity of North Pine Dam temporarily decreased from 214,302 ML to 191,271 ML on Monday 8 December 2014
- the capacity of Leslie Harrison Dam temporarily decreased from 24,868 ML to 13,206 ML on Friday 1 August 2014
- the capacity of Nindooibah Dam temporarily decreased from 322 ML to 261 ML on Saturday 1 March 2014

## Other important information

- To be notified of Seqwater dam releases by email, text message to your mobile phone, or voice message to your landline phone, subscribe to Seqwater's dam release notifications service online at [www.seqwater.com.au](http://www.seqwater.com.au) or by calling 07 3035 5500.
- Seqwater is watching the weather situation closely and will advise stakeholders if the situation changes. Seqwater maintains a 24/7 watching brief on the dam catchments and closely monitors dam levels, rainfall and the potential consequences of inflows into the dams.

## Further information

Seqwater Corporate and Community Relations  
 p: 07 3247 3000 | e: [media@seqwater.com.au](mailto:media@seqwater.com.au)



# Disaster Situation Report



- Ergon Energy has dispatched a 500kVA generator set to Woorabinda.
- Our large Pegasus generation unit is ready for deployment from Townsville, with the Toowoomba-based unit now in Maryborough and ready for deployment.

## Contact Solution Centres (CSC)

- Call volumes are significant (over 5,000 calls yesterday) and continue increasing as customers begin their own recovery process and further locations are impacted by the weather system travelling south.
- Over 1,800 calls have been received from the public of lines down (up from 1,000 reported this morning) and life threatening calls. This is indicative of significant widespread vegetation and building debris damage being identified as more people getting out and about and reporting issues.
- Our 13 10 46 general enquiries number is advising customers that there may be extended wait times as a result of TC Marcia.
- Customer sentiment is encouraging but the community is seeking restoration timeframes in order to make personal arrangements. Being a community that has not experienced an event like this in recent times, we are seeking support to communicate the scale of challenge ahead in restoring supply to the worst impacted area.
- Contact is being maintained with key local stakeholders.

## Summary of Issues/ difficulties:

- Any media should direct customers in the Ergon Energy Distribution Authority area to contact **13 22 96** to report faults and triple zero (000) for life threatening situations.

**Next Planned Update: SitRep 14 at 2pm Sunday 22 February 2015**

## Contacts:

Michael Dart  
Anthony Hamill  
Rhonda Dumaresq

NR

## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 9am 22/02/15**

### Period Covered

9am, Sunday, 22 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 9am, Sunday 22 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Flood level forecasts are provided by the Bureau of Meteorology.

Water supply scheme	Storage	Full capacity	Current storage			
			(ML)	%	Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	136,370		Gates open and discharging water from the dam	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently, two gates are open at 0.7 metres, discharging 25,930 ML/d (300 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Presently at Stand Up Stage 2</li> <li>- Staff are on site and monitoring the dam</li> <li>- Gates operating manually to lower the storage level to the reduced operating level of 215.50m – current level is 215.7</li> <li>- At this rate SunWater is expecting the gates to be closed by around 3pm this afternoon (22/02/15)</li> <li>- Callide Dam experienced a flood of record with the peak estimated to be greater than the 2013 flood of record.</li> <li>- The dam has performed as designed and all gates are operating automatically as designed.</li> </ul>



						<ul style="list-style-type: none"> <li>- Inflows into the dam have peaked and inflows are receding.</li> <li>- at 10:30pm Friday 20/02/15 approximately 298,000 ML/day (approx 3,500 cumecs) were flowing through the gates.</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- Banana Shire Council is providing community updates regarding flooding impacts and evacuations.</li> <li>- SunWater continues to liaise with the local disaster management group, however they have advised SunWater that they are now in recovery mode and require fewer updates regarding that status of flows through the dam.</li> </ul>
	Kroombit Dam (fixed crest dam)	14,600	15,187	104.8% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently discharging 4,189 ML/d (48.5 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> –The EAP is currently Stage 2</li> <li>- Staff on site and monitoring the dam</li> <li>- Unable to contact operators currently due to limited mobile service</li> <li>- Peaked at 195,866 ML/d (2,267 cumecs) on Friday 20 Feb at 22:00 hrs</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	92,827	106% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>-Currently discharging 5,715 ML/d (66 cumecs).</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – The EAP is presently activated at Stage 2</li> <li>- Peaked this morning Both operators are on site and monitoring the dam.</li> <li>- North Burnett Regional Council LDMG is at STAND UP</li> <li>- SunWater continues to liaise</li> </ul>

						with the local disaster management group
Bundaberg	Fred Haigh Dam (fixed crest)	562,000	581,285	103.5% (spilling)	<ul style="list-style-type: none"> <li>- inflows rising slowly</li> <li>- Currently discharging 1,285 ML/d (14.9 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>Likelihood of EAP activation certain.</b></li> <li>- Operators on site and available.</li> <li>- Bundaberg Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
	Paradise Dam (fixed crest)	300,000	366,686	111% (spilling)	<ul style="list-style-type: none"> <li>- Inflows decreasing</li> <li>- Overflow 141,265 ML/day or 1,814 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED – Stage 2.</b></li> <li>- Operators on site and available.</li> <li>- SunWater expects inflows to rise and a second peak on Monday evening/Tuesday morning as flood waters from the upper catchment flow into Paradise Dam.</li> <li>- Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management groups</li> </ul>
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	183,456	111% (spilling)	<ul style="list-style-type: none"> <li>- inflows decreasing</li> <li>- overflow 14,252 ML/day or 165 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED – The EAP is activated at Stage 2</b></li> <li>- Peaked around 2pm today</li> <li>- Operator on site and available.</li> <li>- Second operator available to pre-deploy or attend as required dependent on road conditions.</li> <li>- North Burnett Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Barker Barambah	Bjelke-Petersen Dam (fixed crest dam)	134,900	67,645	50%		<ul style="list-style-type: none"> <li>- Operators on site and available.</li> <li>- Likelihood of EAP activation appears <b>low to moderate</b> at this stage.</li> </ul>



						- South Burnett Regional Council LDMG has not updated their position at this stage.
Boyne River & Tarong	Boondooma Dam (fixed crest)	204,200	150,636	74%		<ul style="list-style-type: none"> <li>- Operator on site and available.</li> <li>- Back-up operator available and on standby.</li> <li>- Likelihood of EAP activation appears <b>low to moderate</b> at this stage.</li> <li>- South Burnett Regional Council has not updated their position at this stage &amp; North Burnett Regional Council LDMG is at STAND UP.</li> </ul>

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

**Key Operations or Activities – 24 hours to 1 month**

**Water:**

- SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.
- Extra resources from SunWater's other lines of business are on hand to assist, if required.
- Crews to be available or on standby for post event inspections and repairs.
- Storing Vehicles/plant undercover where possible.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.

**SunWater's Office Preparations**

- Generators were checked and tested.
- Yard walk around/clean up undertaken.
- All on-call personnel and supervisors will be available via phone.

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff, liquid fuel)

Not applicable.

## Summary of Issues

### CALLIDE DAM:

- Gates operating manually with 2 gates currently open to lower the storage level to the reduced operating level of EL215.50m – current level is EL215.7.
- At this rate SunWater is expecting the gates to be closed by around 3pm this afternoon (22/02/15).
- SunWater continues to liaise with the local disaster management group, however they have advised SunWater that they are now in recovery mode and require fewer updates regarding that status of flows through the dam.
- Community issues that have been raised in the media centre on why releases were not made earlier and concerns regarding notifications. SunWater has provided responses to these and other frequently asked questions to the media as well as through social media. Copies of these were provided in previous SitRep updates.

### PARADISE DAM

- SunWater expects inflows to rise and a second peak at Paradise Dam on Monday evening/Tuesday morning as flood waters from the upper catchment flow into Paradise Dam.
- SunWater continues to liaise with the local disaster management groups.

**Next Planned Update:** 2:00pm, Sunday 22 February 2015 (or as required)

# DEPARTMENT OF ENERGY AND WATER SUPPLY SITREP



## Event:

Tropical Cyclone Marcia

## SitRep Number:

13

## Time period covered:

03:30 hrs 22/02/15 to 09:30 hrs  
22/02/2015

## Date:

22/02/15

## Distribution:

SDCC

## From:

Department of Energy and Water Supply (DEWS)

Phone: 3635 2380

Rod Cameron

Email: [emergency@dews.qld.gov.au](mailto:emergency@dews.qld.gov.au)

## 1. Situation to date

- Update to SDCC request: Mt Morgan No.7 dam is owned by Rockhampton Regional Council, dam is currently spilling at a low level and dropping. No dam safety issues identified.
- Callide dam gates operating manually with 2 gates currently open to lower the storage level to the reduced operating level of EL215.50m – current level is EL215.7. At this rate SunWater is expecting the gates to be closed by around 3pm this afternoon (22/02/15).
- Update on Courier Mail's claim that Yeppoon could run out water: Ergon Energy is working on restoring power to water supply treatment plants in Yeppoon and Biloela (refer to Ergon Restoration update).
- No further issues have been raised.

## 2. Key Activities - last 24/48 hours

### SunWater

- Refer to SunWater SitRep provided for 09:00hrs, 22/02/15.

### Seqwater

- Refer to Seqwater talking points provided at 09:00hrs 22/02/15.

### Ergon Energy

- Refer to Ergon Energy's Central Queensland Restoration Update - Sunday 22/02/15, 09:00hrs.
- Total of premises out at 08:00hrs 22/02/15 is 53,160 as per table below.

Network Area	Depot	Premises Out	Total Premises	% of Premises Out
Capricornia	ROCKHAMPTON	37,000	40,195	92.10%
Capricornia	YEPPOON	13,527	13,527	100.00%
Gladstone	BILOELA	1,592	6,013	26.50%
Gladstone	GLADSTONE	691	25,567	2.70%
Gladstone	MIRIAM VALE	232	4,020	5.80%
Gladstone	MONTO	118	1,847	6.40%
Total	Total	53,160	91,169	58.30%

### Energex

- Due to a technical fault there is an extended power outage for 506 customers at Glenfern, Kilcoy, Mount Archer, Neurum, Royston, Sandy Creek, Stony Creek, Villeneuve, and Winya. Presently, local flooding is preventing access for field crews to restore power supply to the area. Crews will attempt to gain access 0600hrs, 22 February.

### Powerlink, Caltex, BP, Stanwell and CS Energy

- No change from SitRep 12.

### **3. Key Activities - next 24 hours to 30 Days**

- No change from SitRep 12.

### **4. Key Issue(s) Requiring State Support**

- Nil.

<b>Prepared by:</b>	Rod Cameron DEWS (m. <span style="border: 1px solid red; padding: 0 5px;">NR</span> )	<b>Date/ Time:</b> 09:30hrs 22/02/15
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The next situation report will be issued at 14:30 hrs, 22/02/15.

Subject: ^\_Situation^\_ ^\_Report^\_ ^\_13^\_ ^\_1045^\_ ^\_hours^\_ ^\_23^\_ ^\_February^\_ ^\_2015^\_ - ^\_ex^\_ ^\_Tropical^\_ ^\_Cyclone^\_ ^\_Marcia^\_

From: Emergency.Management@tmr.qld.gov.au

To: sdcc@qfes.qld.gov.au; sdccema1@dcs.qld.gov.au

Cc: de\_sitreps@tmr.qld.gov.au; miles.z.vass@exchangemig.tmr.qld.gov.au; patrick.j.quirk@exchangemig.tmr.qld.gov.au; emergencymanagement@qr.com.au; gordon.buchanan@translink.com.au; adrienne.j.bailey@exchangemig.tmr.qld.gov.au; joanna.h.robinson@tmr.qld.gov.au; William.J.Lansbury@tmr.qld.gov.au; Emergency.Management@tmr.qld.gov.au; Neil.Z.Scales@exchangemig.tmr.qld.gov.au; warwick.z.williams@exchangemig.tmr.qld.gov.au; graham.z.fraine@exchangemig.tmr.qld.gov.au; Natalie.Z.Gauld@exchangemig.tmr.qld.gov.au; severe.weather@translink.com.au; Rodney.A.Dias@exchangemig.tmr.qld.gov.au; Daniel.P.Suter@tmr.qld.gov.au; Sanjay.V.Ram@exchangemig.tmr.qld.gov.au; Amanda.Creevey@qr.com.au; PDO.Management.Team@tmr.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Bob.macdonald@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; Mark.bailey@ministerial.qld.gov.au; disruptive.event@translink.com.au; jim.meyers@dsdip.qld.gov.au; Amanda.Pafumi@dlgcr.qld.gov.au; SDCCEMA2@psba.qld.gov.au; sdccadf1@dcs.qld.gov.au; bailey\_mark@outlook.com

Date: Monday, 23 February 2015, 10:58:33 am AEST

Hello

Please find attached Situation Report Number 13 for ex Tropical Cyclone Marcia.

This is the final situation report for this event

Kind regards,

**TMR Emergency Management Watch Officer**  
**Corporate Operations Branch** | Department of Transport and Main Roads  
 Emergency.Management@tmr.qld.gov.au | 1800 006 993

\*\*\*\*\*  
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 \*\*\*\*\*



Released under RTI Act - TMR

<h1>STATE UPDATE</h1> <p>LDMG/DDMG/DEPARTMENT/AGENCY</p>		 <p>Queensland Government</p>
<b>Event:</b>		
<i>Ex Tropical Cyclone Marcia</i>		
<b>Statewide Update No:</b>	<b>Time period covered:</b>	<b>Date:</b>
13	up to 1045 hrs	23 February 2015
<b>Distribution:</b>		
DDMG/SDCC		
<b>From:</b>		
Transport and Main Roads		
<b>Phone:</b>	1800 006 993	<b>Facsimile:</b> N/A
<b>Email:</b>	emergency.management@tmr.qld.gov.au	

## 1. Situation to date

- A medium to high chance of showers and gusty storms through northern and central parts. Some storms will likely be severe, particularly through central districts north of about St Lawrence. A slight to medium chance of showers over the southeastern corner of the state. Fine and mostly sunny in the southwest. Strong southerly winds near the southern coast. Powerful surf about Gold Coast and Sunshine Coast exposed beaches
- MARY RIVER at: **GYMPIE**: Levels are expected to fall below the moderate flood level (12.0 metres) around midday Monday. **MIVA**: River levels will continue to ease but remain above the moderate flood level (9.5 metres) during Monday. **TIARO**: Major flood peak of 12.5 to 13.0 metres expected during Monday morning. **MARYBOROUGH**: Flood levels above the minor flood level (5.0 metres) during Monday afternoon.

## 2. Key Activities - last 24/48 hours

- 131940 website landing page will continue to be updated with information from the Severe Weather Warning such as limited fuel availability in Rockhampton as required. It remains the single point of truth for state-controlled road conditions during the event.

## 3. Key Activities - next 24 hours to 30 Days

- TMR personnel will undertake maintenance works such as repairs to potholes, clearing blocked drains, guardrail repairs and removal of debris.
- TMR personnel undertaking structural and pavement inspections, as soon as safe to do so.
- Lockyer Valley Regional Council to carry out normal safety inspections along the Gatton – Clifton Road to visually inspect the Mt Whitestone site.
- MSQ Gladstone/Capricornia
  - A number of navigation buoys out of position and some lights missing / not working. These can be fixed by local staff but full assessment not yet complete.
  - Port Alma closed to trading ships.
  - Hydrographic surveyors are preparing to travel to Gladstone and then Pt Alma to undertake survey of Pt Alma. Best to have some clear water for the surveys so anticipate survey being undertaken late this week.
  - Reports of debris on the bottom in shipping channels at Pt Alma.
  - Gladstone Port operating normally with all sensors working.
  - Pilot vessel not currently operating at night (debris problems) so some disruptions to shipping schedules but no material impacts except some short delays.



- MSQ Bundaberg / Wide Bay
  - Burnett & Mary Rivers still in flood and can expect some navaid and structural impacts once flood waters recede.
  - Port of Bundaberg closed to trading ships.
  - Sugar vessel due Bundaberg this coming weekend so pressure on to reopen port.
  - Navaids will be checked Monday / Tuesday and Port Corporation will survey berths / channel once water clears, say Thursday.
- MSQ Sunshine Coast
  - Expect minor navaid damage and some debris issues.
- MSQ Brisbane / Gold Coast
  - Minor impacts and can be fixed locally.
  - Port of Brisbane operating normally.
  - Awaiting repairs to MSQ buildings at Gladstone and Pinkenba.
  - Small number of ReefVTS sensors out of service and work arounds are in place and Telstra has been advised but access issues remain.
  - No reports to date of material damage to private / crown boat harbours.
- Final TMR DELT meeting was held Monday 23 February 0900.
- Some Generators providing power for traffic lights in Rockhampton have been stolen.
- Rockhampton Airport has resumed with Virgin and Qantas services Sunday.
- Inspection of Collards Creek Bridge No. 1 on Dawson Highway which has major infrastructure damage. RoadTek engineer at the location and office based engineer scoping design and material requirements. E & T structures unit have been notified. TMR Structures team arrive into Gladstone today and will establish a site office today. Three Collards Creek bridges are damaged.
- Dee River Bridge west of Mount Morgan on the Burnett Highway inspected yesterday and remains under traffic control and down to one lane, reduced to 40km.
- Poor Man's Gully Bridge south of Thangool on the Burnett Highway is damaged. Further assessment reports to follow.
- The Lamington Bridge in Maryborough is currently closed to all traffic. Detour signage is in place to assist motorists during this closure
- TMR Customer Service Centres operational at Gladstone, Biloela and Moura. Not operational in Rockhampton and Yeppoon. Alternative service provision being investigated for Rockhampton with plan to reopen mid-week.
- Staff have been advised that the TMR Rockhampton office is closed today.
- Alternative north-south route around Gympie via inland route(s) such as D'Aguilar, Burnett and Isis Highways back to the Bruce Highway at Childers is anticipated to exist by later today.
  - Burnett River Bridge on the Monto Mt Perry Road has fully washed away.
  - Reid Creek Bridge on Monto Mt Perry Road has scouring of a road approach. Anticipate repairs by late this afternoon.
- The Bruce Highway open at Gympie from 0640 this morning. 13 19 40 reflects this change.
- Queensland Rail's Brisbane to Parana section is available for normal operation.
- Queensland Rail's Rocklands to Rockhampton/Rockhampton Yard section is available for normal operation.
- Queensland Rails' Rockhampton to Glen Geddes section is closed due to no mains power
- North bound rail freight services have recommenced ex Brisbane yesterday but will stop at Gladstone until the Rockhampton section is reopened.
- Altered rail travel network services for today:

- Southbound Spirit of Queensland – Rail Service will run to Roma Street dependant on return of track South of Mackay.
- Southbound Rockhampton Tilt Train – Service will commence from Gladstone.
- Urban Bus services Greater Rockhampton Area:
  - Sunbus urban bus services in Rockhampton will recommence operations today with minor diversions in place to accommodate road closures.
  - The 401 school service will be assessed on Monday morning to determine how much of it can be operated.
  - Sunbus will service other Rockhampton schools as per the normal timetables.
  - Young's Bus Service (i.e. Rockhampton, Yeppoon, etc.) will operate urban services as per normal on Monday, 23 February 2015 however they have cancelled all school buses for Monday 23 February 2015.
  - Services will not be operating to the following schools due to closure of the schools – Jambin State School, Prospect Creek State School, Rockhampton North Special School, Rockhampton Special School, Taranganba State School, Thangool State School, Waraburra State School, Wowan State School, Yeppoon State High School, and Yeppoon State School.
  - School bus operator Rod North & Sons Transport is not operating any services on Monday, 23 February 2015 out of concerns for driver safety.
  - Rothery's Coaches of Rockhampton has is yet to assess the condition of their school routes. As a consequence they will not operate school services on Monday, 23 February 2015. Rothery's will complete a route assessment on Monday.
- It is possible that urban and school bus services may be further impacted by limited fuel availability if the power remains off later into this week. The Department is liaising with operators on this issue.
- Urban Bus services in Gladstone, Bundaberg, Maryborough and Hervey Bay are running as per normal on Monday, 23 February 2015.
- Heavy vehicles access permits are being processed by the Heavy Vehicle Road Operations Office Brisbane.
- TMR focus is moving from response to recovery activities.
- EMTS will stand down from State Disaster Coordination Centre this morning.


#### 4. Key Issue(s) Requiring State Support

- N/A.

#### STATE UPDATE AUTHORISATION

Prepared by:	Steve Hallam	Signed:	Date/ Time: 23/02/2015
Approved by:	Don Bletchly	Signed:	Date/ Time: 23/02/2015

This is the last Situation Report that will be issued for this event EMTS will continue to issue the TMR Daily Watch

<b>STATE UPDATE</b> LDMG/DDMG/DEPARTMENT/AGENCY		 Queensland Government
<b>Event:</b>		
<i>Ex Tropical Cyclone Marcia</i>		
<b>Statewide Update No:</b>	<b>Time period covered:</b>	<b>Date:</b>
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### 2. Key Activities - last 24/48 hours

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#### **4. Key Issue(s) Requiring State Support**

- N/A.

#### **STATE UPDATE AUTHORISATION**

<b>Prepared by:</b>	Steve Hallam	<b>Signed:</b>	<b>Date/ Time:</b> 23/02/2015
<b>Approved by:</b>	Don Bletchly	<b>Signed:</b>	<b>Date/ Time:</b> 23/02/2015

This is the last Situation Report that will be issued for this event EMTS will continue to issue the TMR Daily Watch

Subject: ^\_Situation^\_ ^\_Report^\_ ^\_13^\_ ^\_1045^\_ ^\_hours^\_ ^\_23^\_ ^\_February^\_ ^\_2015^\_ - ^\_ex^\_ ^\_Tropical^\_ ^\_Cyclone^\_ ^\_Marcia^\_

From: Emergency.Management@tmr.qld.gov.au

To: sdcc@qfes.qld.gov.au; sdccema1@dcsc.qld.gov.au

Cc: de\_sitreps@tmr.qld.gov.au; miles.z.vass@exchangemig.tmr.qld.gov.au; patrick.j.quirk@exchangemig.tmr.qld.gov.au; emergencymanagement@qr.com.au; gordon.buchanan@translink.com.au; adrienne.j.bailey@exchangemig.tmr.qld.gov.au; joanna.h.robinson@tmr.qld.gov.au; William.J.Lansbury@tmr.qld.gov.au; Emergency.Management@tmr.qld.gov.au; Neil.Z.Scales@exchangemig.tmr.qld.gov.au; warwick.z.williams@exchangemig.tmr.qld.gov.au; graham.z.fraine@exchangemig.tmr.qld.gov.au; Natalie.Z.Gauld@exchangemig.tmr.qld.gov.au; severe.weather@translink.com.au; Rodney.A.Dias@exchangemig.tmr.qld.gov.au; Daniel.P.Suter@tmr.qld.gov.au; Sanjay.V.Ram@exchangemig.tmr.qld.gov.au; Amanda.Creevey@qr.com.au; PDO.Management.Team@tmr.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Bob.macdonald@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; Mark.bailey@ministerial.qld.gov.au; disruptive.event@translink.com.au; jim.meyers@dsdip.qld.gov.au; Amanda.Pafumi@dlgcr.qld.gov.au; SDCCEMA2@psba.qld.gov.au; sdccadf1@dcsc.qld.gov.au; bailey\_mark@outlook.com

Date: Monday, 23 February 2015, 10:58:33 am AEST

Hello

Please find attached Situation Report Number 13 for ex Tropical Cyclone Marcia.

This is the final situation report for this event

Kind regards,

**TMR Emergency Management Watch Officer**  
**Corporate Operations Branch | Department of Transport and Main Roads**  
 Emergency.Management@tmr.qld.gov.au | 1800 006 993

\*\*\*\*\*  
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Ex TC Marcia 23Feb2015 SitRep Update 13 -1045hrs.docx  
59.9kB

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Subject: ^\_Stakeholder^\_ ^\_Cement^\_ ^\_Concret^\_ and ^\_Aggregators^\_ ^\_Aust^\_

---

From: mangocube6@yahoo.co.uk

To: rachael.georgieff@dews.qld.gov.au

Date: Tuesday, 24 February 2015, 4:19:54 pm AEST

---

Here's a stakeholder meeting for diary list. Site visit fine - let's make it Port Of Brisbane please. Will send u contact details now for Aaron J. M

Hi Mark - hope everything is going well with the flood/cyclone recovery. Invitation for industry site visit is still open - we can structure it around your availability etc. eg could visit a concrete plant at Acacia Ridge or go to large quarry at Yatala or go to Port of Brisbane or a combination. Our members would love it if they saw you out on site early in your tenure.....Aaron Johnstone

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Subject: ^\_SunWater^\_ ^\_Daily^\_ ^\_Update^\_ - ^\_5.30pm^\_ ^\_25^\_/\_^\_02^\_/\_^\_15^\_ -  
^\_Ex^\_ ^\_TC^\_ ^\_Marcia^\_

From: Neva.Woolmer@sunwater.com.au

To: disaster.reporting@qldra.org.au; emergency@dews.qld.gov.au; media@dnrm.qld.gov.au;  
sdcc@qfes.qld.gov.au; sdccdews1@qfes.qld.gov.au; Media@Sunwater.com.au

Cc: Mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au;  
Karen.robinson@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; peter.allen@dews.qld.gov.au;  
executivemanagementcommittee@sunwater.com.au; Rob.Keogh@sunwater.com.au;  
Milton.Pukallus@sunwater.com.au; media@dnrm.qld.gov.au; john.baxter@treasury.qld.gov.au;  
Cameron.McLeod@treasury.qld.gov.au; dan.hunt@dews.qld.gov.au; jennifer.lawrence@dews.qld.gov.au;  
bob [redacted] Sch4 CTPI; Donna.Hodgon@sunwater.com.au

Date: Thursday, 26 February 2015, 5:14:23 pm AEST

Please find attached SunWater SitRep regarding activities associated with ex TC Marcia including the current status of dam Emergency Action Plans.

- Nil changes to the situation since the previous report (flow rates have been updated in the attached document).
- The next update will be provided at 5.30pm tomorrow, or if the situation changes.

Regards,

Neva

**Neva Woolmer**

Senior Media & Communication Advisor  
SunWater Limited | Brisbane

P 07 3120 0031 | M [redacted] NR  
E [Neva.Woolmer@sunwater.com.au](mailto:Neva.Woolmer@sunwater.com.au)  
[www.sunwater.com.au](http://www.sunwater.com.au)

connect with SunWater on

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Phone: +61 7 3120 0000  
Fax: +61 7 3120 0260  
E-mail: [IMPrivacyRequests@sunwater.com.au](mailto:IMPrivacyRequests@sunwater.com.au)

\*\*\*\*\*



Doc#1686298 - SunWater Daily Update - 5.30pm 260215 - Ex TC Marcia.DOC  
373kB

Released under RTI Act - TMR

## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 5:30pm 26/02/15**

### Period Covered

24 hours to 5:30pm, 26 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 5:30pm, 26 February 2015:

Water supply scheme	Storage	Full capacity	Current storage			
			(ML)	%	Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	129,158	100.1% (Gates closed)	- Inflows receding - Minor inflows being released via the dam's cone valves	- <b>EAP DEACTIVATED</b> - no infrastructure related issues identified - Staff are on site and undertaking post event dam inspections.
	Kroombit Dam (fixed crest dam)	14,600	14,812	101.5% (spilling)	- Inflows receding - Currently discharging 1,117 ML/d (12.9 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Staff on site and monitoring the dam and undertaking twice daily inspections. - Banana Shire Council LDMG is on STAND UP. - SunWater continues to liaise with the LDMG.
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	89,825	101.5% (spilling)	- Inflows receding - Currently discharging 1000 ML/d (11.6 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - SunWater staff have inspected the dam and have no issues to report. - North Burnett Regional Council LDMG is at STAND UP - SunWater continues to liaise with the LDMG
Bundaberg	Fred Haigh Dam (fixed crest dam)	562,000	583,914	103.9% (spilling)	- inflows decreasing - Currently	- <b>EAP ACTIVATED – Stage 1</b> - Operators on site and available.

					discharging 1,551 ML/d (18 cumecs)	- Bundaberg Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG.
	Paradise Dam (fixed crest dam)	300,000	320,976	106.9% (spilling)	- Inflows decreasing - Overflow 25,915 ML/day (300 cumecs)	- <b>EAP ACTIVATED</b> – Stage 1 - Operators on site and available. - The second peak at Paradise Dam occurred at 03am on Monday 23/02/2015 and the lake level is now falling. - Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP. - SunWater continues to liaise with the LDMG.
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	168,874	102.2% (spilling)	- inflows decreasing - overflow 1207 ML/day (14 cumecs)	- <b>EAP ACTIVATED</b> – Stage 1 - Operator on site and available. - North Burnett Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

**Key Operations or Activities – 24 hours to 1 month**

**Water:**

- SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.
- Flood level forecasts are provided by the Bureau of Meteorology.
- SunWater's operators continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters are in place and rostered staff on standby to be mobilised to site if required.
- Crews to be available or on standby for post event inspections and repairs.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Staff Impacts:**

- Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.
- Currently we have two reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.

**Summary of Issues**

- Inflows into all dams are declining.
- SunWater continues to liaise with relevant local disaster management groups whilst EAPs are active.

**Next Planned Update:** 5:30pm, 27 February 2015

Released under RTI Act - TMR

Subject: ^\_SunWater^\_ ^\_Daily^\_ ^\_Update^\_ - ^\_5pm^\_ ^\_2^\_ / ^\_3^\_ / ^\_15^\_ ^\_Ex^\_ ^\_TC^\_ ^\_Marcia^\_

From: Neva.Woolmer@sunwater.com.au

To: disaster.reporting@qldra.org.au; emergency@dews.qld.gov.au; media@dnrm.qld.gov.au; sdcc@qfes.qld.gov.au; sdccdews1@qfes.qld.gov.au; Media@Sunwater.com.au

Cc: Mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; peter.allen@dews.qld.gov.au; executivemanagementcommittee@sunwater.com.au; Rob.Keogh@sunwater.com.au; Milton.Pukallus@sunwater.com.au; john.baxter@treasury.qld.gov.au; Cameron.McLeod@treasury.qld.gov.au; dan.hunt@dews.qld.gov.au; jennifer.lawrence@dews.qld.gov.au; bob [redacted] Sch4 CTRI; Donna.Hodgon@sunwater.com.au; Colin.Bendall@sunwater.com.au; Andrew.Maughan@sunwater.com.au

Date: Monday, 2 March 2015, 4:40:36 pm AEST

Please find attached SunWater SitRep regarding activities associated with ex TC Marcia including the current status of dam Emergency Action Plans.

- Nil changes to the situation since the previous report (flow rates have been updated in the attached document).
- The next update will be provided at 5pm tomorrow.

Regards,

Neva

**Neva Woolmer**

Senior Media & Communication Advisor  
SunWater Limited | Brisbane

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\*\*\*\*\*



Doc#1687428 - SunWater Daily Update - 5pm 020315 - Ex TC Marcia.DOC  
373kB

Released under RTI Act - TMR

## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 5:30pm 26/02/15**

### Period Covered

24 hours to 5:30pm, 26 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 5:30pm, 26 February 2015:

Water supply scheme	Storage	Full capacity	(ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	129,158	100.1% (Gates closed)	- Inflows receding - Minor inflows being released via the dam's cone valves	- <b>EAP DEACTIVATED</b> - no infrastructure related issues identified - Staff are on site and undertaking post event dam inspections.
	Kroombit Dam (fixed crest dam)	14,600	14,812	101.5% (spilling)	- Inflows receding - Currently discharging 1,117 ML/d (12.9 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Staff on site and monitoring the dam and undertaking twice daily inspections. - Banana Shire Council LDMG is on STAND UP. - SunWater continues to liaise with the LDMG.
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	89,825	101.5% (spilling)	- Inflows receding - Currently discharging 1000 ML/d (11.6 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - SunWater staff have inspected the dam and have no issues to report. - North Burnett Regional Council LDMG is at STAND UP - SunWater continues to liaise with the LDMG
Bundaberg	Fred Haigh Dam (fixed crest dam)	562,000	583,914	103.9% (spilling)	- inflows decreasing - Currently	- <b>EAP ACTIVATED – Stage 1</b> - Operators on site and available.





					discharging 1,551 ML/d (18 cumecs)	- Bundaberg Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG.
	Paradise Dam (fixed crest dam)	300,000	320,976	106.9% (spilling)	- Inflows decreasing - Overflow 25,915 ML/day (300 cumecs)	- <b>EAP ACTIVATED</b> – Stage 1 - Operators on site and available. - The second peak at Paradise Dam occurred at 03am on Monday 23/02/2015 and the lake level is now falling. - Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP. - SunWater continues to liaise with the LDMG.
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	168,874	102.2% (spilling)	- inflows decreasing - overflow 1207 ML/day (14 cumecs)	- <b>EAP ACTIVATED</b> – Stage 1 - Operator on site and available. - North Burnett Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

#### Key Operations or Activities – 24 hours to 1 month

##### Water:

- SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.
- Flood level forecasts are provided by the Bureau of Meteorology.
- SunWater's operators continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters are in place and rostered staff on standby to be mobilised to site if required.
- Crews to be available or on standby for post event inspections and repairs.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Staff Impacts:**

- Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.
- Currently we have two reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.

**Summary of Issues**

- Inflows into all dams are declining.
- SunWater continues to liaise with relevant local disaster management groups whilst EAPs are active.

**Next Planned Update:** 5:30pm, 27 February 2015

Released under RTI Act - TMR

## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 5pm 2/3/15**

### Period Covered

5pm, 2 March 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 5pm, 2 March 2015:

Water supply scheme	Storage	Full capacity	(ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	128,198	99.4% (Gates closed)	- Inflows receding - Minor inflows being released via the dam's cone valve	- <b>EAP DEACTIVATED</b> - no infrastructure related issues identified - Staff are on site and undertaking post event dam inspections.
	Kroombit Dam (fixed crest dam)	14,600	14,727	100.9% (spilling)	- Inflows receding - Currently discharging 555.5 ML/d (6.4 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Staff on site and monitoring the dam and undertaking twice daily inspections. - Banana Shire Council LDMG is on STAND UP. - SunWater continues to liaise with the LDMG.
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	89,534	101.2% (spilling)	- Inflows receding - Currently discharging 675 ML/d (7.8 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - SunWater staff have inspected the dam and have no issues to report. - North Burnett Regional Council LDMG is at STAND UP - SunWater continues to liaise with the LDMG



Bundaberg	Fred Haigh Dam (fixed crest dam)	562,000	579,099	103.1% (spilling)	- inflows decreasing - Currently discharging 1,080 ML/d (12.5 cumecs)	- <b>EAP ACTIVATED</b> – Stage 1 - Operators on site and available. - Bundaberg Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG.
	Paradise Dam (fixed crest dam)	300,000	307,951	102.5% (spilling)	- Inflows decreasing - Overflow 5720 ML/day (66.2 cumecs)	- <b>EAP ACTIVATED</b> – Stage 1 - Operators on site and available. - The second peak at Paradise Dam occurred at 03am on Monday 23/02/2015 and the lake level is now falling. - Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP. - SunWater continues to liaise with the LDMG.
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	167,110	101.1% (spilling)	- inflows decreasing - overflow 387 ML/day (4.5 cumecs)	- <b>EAP ACTIVATED</b> – Stage 1 - Operator on site and available. - North Burnett Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

**Key Operations or Activities – 24 hours to 1 month**

**Water:**

- SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.
- Flood level forecasts are provided by the Bureau of Meteorology.
- SunWater's operators continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters are in place and rostered staff on standby to be mobilised to site if required.
- Crews to be available or on standby for post event inspections and repairs.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.

<p><b>Electricity:</b> (generation capacity, transmission and distribution)</p> <p>Not applicable.</p>
<p><b>Staff Impacts:</b></p> <ul style="list-style-type: none"> <li>• Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.</li> <li>• Currently we have two reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.</li> </ul>
<p><b>Summary of Issues</b></p> <ul style="list-style-type: none"> <li>• Inflows into all dams are declining.</li> <li>• SunWater continues to liaise with relevant local disaster management groups whilst EAPs are active.</li> </ul>
<p><b>Next Planned Update:</b> 5pm Tuesday, 3 March 2015</p>

Subject: ^\_SunWater^\_ ^\_Daily^\_ ^\_Update^\_ - ^\_5pm^\_ ^\_27^\_/\_^\_02^\_/\_^\_15^\_ - ^\_Ex^\_ ^\_TC^\_ ^\_Marcia^\_

From: Neva.Woolmer@sunwater.com.au

To: disaster.reporting@qldra.org.au; emergency@dews.qld.gov.au; media@dnrm.qld.gov.au; sdcc@qfes.qld.gov.au; sdccdews1@qfes.qld.gov.au; Media@Sunwater.com.au

Cc: Mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; peter.allen@dews.qld.gov.au; executivemanagementcommittee@sunwater.com.au; Rob.Keogh@sunwater.com.au; Milton.Pukallus@sunwater.com.au; media@dnrm.qld.gov.au; john.baxter@treasury.qld.gov.au; Cameron.McLeod@treasury.qld.gov.au; dan.hunt@dews.qld.gov.au; jennifer.lawrence@dews.qld.gov.au; bob [redacted] Sch4 CTPI; Donna.Hodgon@sunwater.com.au; Colin.Bendall@sunwater.com.au; Andrew.Maughan@sunwater.com.au

Date: Friday, 27 February 2015, 4:41:00 pm AEST

Please find attached SunWater SitRep regarding activities associated with ex TC Marcia including the current status of dam Emergency Action Plans.

- Nil changes to the situation since the previous report (flow rates have been updated in the attached document).
- Further updates will only be provided during the weekend if the situation changes.

For any enquiries, please contact SunWater Corporate Relations on 3120 0047 or [media@sunwater.com.au](mailto:media@sunwater.com.au).

Regards,

Neva

**Neva Woolmer**  
Senior Media & Communication Advisor  
SunWater Limited | Brisbane

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Doc#1686910 - SunWater Daily Update - 5pm 270215 - Ex TC Marcia.DOC  
372.5kB

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## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 5pm 27/02/15**

### Period Covered

24 hours to 5pm, 27 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 5pm, 27 February 2015:

Water supply scheme	Storage	Full capacity	(ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	128,725	99.8% (Gates closed)	- Inflows receding - Minor inflows being released via the dam's cone valve	- <b>EAP DEACTIVATED</b> - no infrastructure related issues identified - Staff are on site and undertaking post event dam inspections.
	Kroombit Dam (fixed crest dam)	14,600	14,795	101.3% (spilling)	- Inflows receding - Currently discharging 985.4 ML/d (11.4 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Staff on site and monitoring the dam and undertaking twice daily inspections. - Banana Shire Council LDMG is on STAND UP. - SunWater continues to liaise with the LDMG.
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	89,717	101.4% (spilling)	- Inflows receding - Currently discharging 889.9 ML/d (10.3 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - SunWater staff have inspected the dam and have no issues to report. - North Burnett Regional Council LDMG is at STAND UP - SunWater continues to liaise with the LDMG





Bundaberg	Fred Haigh Dam (fixed crest dam)	562,000	582,763	103.7% (spilling)	- inflows decreasing - Currently discharging 1,432 ML/d (16.6 cumecs)	- <b>EAP ACTIVATED</b> – Stage 1 - Operators on site and available. - Bundaberg Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG.
	Paradise Dam (fixed crest dam)	300,000	315,590	105.1% (spilling)	- Inflows decreasing - Overflow 16,512 ML/day (191.1 cumecs)	- <b>EAP ACTIVATED</b> – Stage 1 - Operators on site and available. - The second peak at Paradise Dam occurred at 03am on Monday 23/02/2015 and the lake level is now falling. - Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP. - SunWater continues to liaise with the LDMG.
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	168,253	101.8% (spilling)	- inflows decreasing - overflow 890.4 ML/day (10.3 cumecs)	- <b>EAP ACTIVATED</b> – Stage 1 - Operator on site and available. - North Burnett Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

**Key Operations or Activities:** 24 hours to 1 month

**Water:**

- SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.
- Flood level forecasts are provided by the Bureau of Meteorology.
- SunWater's operators continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters are in place and rostered staff on standby to be mobilised to site if required.
- Crews to be available or on standby for post event inspections and repairs.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.

<p><b>Electricity:</b> (generation capacity, transmission and distribution)</p> <p>Not applicable.</p>
<p><b>Staff Impacts:</b></p> <ul style="list-style-type: none"> <li>• Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.</li> <li>• Currently we have two reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.</li> </ul>
<p><b>Summary of Issues</b></p> <ul style="list-style-type: none"> <li>• Inflows into all dams are declining.</li> <li>• SunWater continues to liaise with relevant local disaster management groups whilst EAPs are active.</li> </ul>
<p><b>Next Planned Update:</b> By exception, if required</p>

Subject: ^\_SunWater^\_ ^\_SitRep^\_ ^\_2pm^\_ - ^\_23^\_/\_^\_02^\_/\_^\_15^\_ - ^\_Ex^\_ ^\_TC^\_ ^\_Marcia^\_

From: Neva.Woolmer@sunwater.com.au

To: emergency@dews.qld.gov.au; media@dnrm.qld.gov.au; sdcc@qfes.qld.gov.au; sdccdews1@qfes.qld.gov.au; Media@Sunwater.com.au

Cc: Mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; peter.allen@dews.qld.gov.au; executivemanagementcommittee@sunwater.com.au; Rob.Keogh@sunwater.com.au; Milton.Pukallus@sunwater.com.au; media@dnrm.qld.gov.au; john.baxter@treasury.qld.gov.au; Cameron.McLeod@treasury.qld.gov.au; dan.hunt@dews.qld.gov.au; jennifer.lawrence@dews.qld.gov.au; bob [redacted] Sch4 CTPI; Donna.Hodgon@sunwater.com.au

Date: Monday, 23 February 2015, 1:50:56 pm AEST

Please find attached SunWater SitRep regarding activities associated with ex TC Marcia including the current status of dam Emergency Action Plans.

- Minor local seepage downstream of the right abutment of Paradise Dam has now been identified as local run off and not considered to be of further concern.
- Inflows in to Fred Haigh Dam continue to rise slowly.
- Inflows to all other dams are declining.
- SunWater continues to liaise with the relevant local disaster management groups whilst EAPs are active.
- SunWater has received several Media inquiries for interviews from Radio and TV. SunWater is liaising with the Water Supply Minister's office regarding a media release and interview requests.

Regards,

Neva

**Neva Woolmer**

Senior Media & Communication Advisor  
SunWater Limited | Brisbane

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Doc#1683828 - DEWS SitRep ex TC Marcia - 2 pm - 230215.DOC  
373.5kB

Released under RTI Act - TMR

## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 2pm 23/02/15**

### Period Covered

2pm, Monday, 23 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 2pm, Monday 23 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Flood level forecasts are provided by the Bureau of Meteorology.

Water supply scheme	Storage	Full capacity	(ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	129,194	100% (Gates closed)	Any minor inflows will be released via the dam's cone valve.	- <b>EAP DEACTIVATED</b> - no infrastructure related issues identified - Staff are on site and undertaking post event dam inspections.
	Kroombit Dam (fixed crest dam)	14,600	14,897	102% (spilling)	- Inflows receding - Currently discharging 1,745 ML/d (20 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Staff on site and monitoring the dam and undertaking twice daily inspections. - Banana Shire Council LDMG is on STAND UP. - SunWater continues to liaise with the LDMG.
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	90,224	102% (spilling)	- Inflows receding - Currently discharging 1,465 ML/d (17 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Both operators are on site and monitoring the dam. - North Burnett Regional Council LDMG is at STAND UP - SunWater continues to liaise with the LDMG



Bundaberg	Fred Haigh Dam (fixed crest)	562,000	585,727	104.3% (spilling)	<ul style="list-style-type: none"> <li>- inflows rising slowly</li> <li>- Currently discharging 1,748 ML/d (20.2 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Operators on site and available.</li> <li>- Bundaberg Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the LDMG.</li> </ul>
	Paradise Dam (fixed crest)	300,000	385,764	128.35% (spilling)	<ul style="list-style-type: none"> <li>- Inflows decreasing</li> <li>- Overflow 172,205 ML/day or 1993 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Operators on site and available.</li> <li>- The second peak at Paradise Dam occurred at 03:00am this morning, Monday 23/02/2015 and the lake level is now falling.</li> <li>- According to information provided by the BOM Inflows at Mt Lawless have peaked and are trending downward.</li> <li>- Minor local seepage downstream of the right abutment has now been identified as local run off and not considered to be of further concern.</li> <li>- Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP.</li> <li>- SunWater continues to liaise with the LDMG.</li> </ul>
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	175,409	106.1% (spilling)	<ul style="list-style-type: none"> <li>- inflows decreasing</li> <li>- overflow 6,183 ML/day or 71.56 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Operator on site and available.</li> <li>- North Burnett Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the LDMG</li> </ul>

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

**Key Operations or Activities – 24 hours to 1 month**

**Water:**

- SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.
- Extra resources from SunWater's other lines of business are on hand to assist, if required.
- Crews to be available or on standby for post event inspections and repairs.
- Storing Vehicles/plant undercover where possible.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.

**Electricity: (generation capacity, transmission and distribution)**

Not applicable.

**Staff Impacts:**

- Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.
- Currently we have 2 reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.
- It is very clear there has been incredible dedication to duty from all involved in managing this event.

**Summary of Issues**

- Minor local seepage downstream of the right abutment of Paradise Dam has now been identified as local run off and not considered to be of further concern.
- Inflows in to Fred Haigh Dam continue to rise slowly.
- Inflows to all other dams are declining.
- SunWater continues to liaise with the relevant local disaster management groups whilst EAPs are active.
- SunWater has received several Media inquiries for interviews from Radio and TV. SunWater is liaising with the Water Supply Minister's office regarding a media release and interview requests.

**Next Planned Update:** 7pm, Monday 23 February 2015 (or as required)

Subject: ^\_SunWater^\_ ^\_SitRep^\_ ^\_2pm^\_ - ^\_24^\_/^\_02^\_/^\_15^\_ - ^\_Ex^\_ ^\_TC^\_ ^\_Marcia^\_

From: Neva.Woolmer@sunwater.com.au

To: emergency@dews.qld.gov.au; media@dnrm.qld.gov.au; sdcc@qfes.qld.gov.au; sdccdews1@qfes.qld.gov.au; Media@Sunwater.com.au

Cc: Mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; peter.allen@dews.qld.gov.au; executivemanagementcommittee@sunwater.com.au; Rob.Keogh@sunwater.com.au; Milton.Pukallus@sunwater.com.au; media@dnrm.qld.gov.au; john.baxter@treasury.qld.gov.au; Cameron.McLeod@treasury.qld.gov.au; dan.hunt@dews.qld.gov.au; jennifer.lawrence@dews.qld.gov.au; bob [redacted] Sch4 CTPI; Donna.Hodgon@sunwater.com.au

Date: Tuesday, 24 February 2015, 1:53:38 pm AEST

Please find attached SunWater SitRep regarding activities associated with ex TC Marcia including the current status of dam Emergency Action Plans.

- Nil changes to the situation the since 9am report (flow rates have been updated in the attached document)
- Inflows in to Fred Haigh Dam have steadied.
- Inflows to all other dams are declining.
- SunWater continues to liaise with the relevant local disaster management groups whilst EAPs are active.
- SunWater has received a number of media enquiries regarding Callide Dam, including from ABC TV, 4BC, The Australian and local regional media.

#### Neva Woolmer

Senior Media & Communication Advisor  
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Doc#1684637 - DEWS SitRep ex TC Marcia - 2pm - 240215.DOC  
371kB

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## DEWS Disaster Management SitRep – SunWater

<b>SitRep Time: 2pm 24/02/15</b>						
<b>Period Covered</b>						
2pm, Tuesday, 24 February 2015						
<b>Current Status of Activations</b>						
SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.						
<b>Situational Overview – key activities or events last 24-48 hours:</b> (what has happened since last sitrep/notification)						
<b>Water:</b>						
Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 2pm, Tuesday 24 February 2015:						
SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.						
Flood level forecasts are provided by the Bureau of Meteorology.						
Water supply scheme	Storage	Full capacity	Current storage			
			(ML)	%	Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	129,760	100.6% (Gates closed)	Minor inflows will be released via the dam's cone valve.	- <b>EAP DEACTIVATED</b> - no infrastructure related issues identified - Staff are on site and undertaking post event dam inspections.
	Kroombit Dam (fixed crest dam)	14,500	14,847	101.7% (spilling)	- Inflows receding - Currently discharging 1,402 ML/d (16 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Staff on site and monitoring the dam and undertaking twice daily inspections. - Banana Shire Council LDMG is on STAND UP. - SunWater continues to liaise with the LDMG.
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	89,580	101.2% (spilling)	- Inflows receding - Currently discharging 743 ML/d (8 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Both operators are on site and monitoring the dam. - North Burnett Regional Council LDMG is at STAND UP - SunWater continues to liaise with the LDMG

Bundaberg	Fred Haigh Dam (fixed crest)	562,000	585,782	104.3% (spilling)	- inflows are steady - Currently discharging 1,754 ML/d (20 cumecs)	- <b>EAP ACTIVATED</b> – Stage 2 - Operators on site and available. - Bundaberg Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG.
	Paradise Dam (fixed crest)	300,000	344,610	115% (spilling)	- Inflows decreasing - Overflow 78,873 ML/day or 913 cumecs	- <b>EAP ACTIVATED</b> – Stage 2 - Operators on site and available. - The second peak at Paradise Dam occurred at 03:00am on Monday 23/02/2015 and the lake level is now falling. - Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP. - SunWater continues to liaise with the LDMG.
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	175,005	104% (spilling)	- inflows decreasing - overflow 3,262 ML/day or 37.75 cumecs	- <b>EAP ACTIVATED</b> – Stage 2 - Operator on site and available. - North Burnett Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

### Key Operations or Activities – 24 hours to 1 month

**Water:**

- SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.
- Crews to be available or on standby for post event inspections and repairs.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.
<b>Staff Impacts:</b> <ul style="list-style-type: none"> <li>Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.</li> <li>Currently we have 2 reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.</li> <li>It is very clear there has been incredible dedication to duty from all involved in managing this event.</li> </ul>
<b>Summary of Issues</b> <ul style="list-style-type: none"> <li>Inflows in to Fred Haigh Dam have steadied.</li> <li>Inflows to all other dams are declining.</li> <li>SunWater continues to liaise with the relevant local disaster management groups whilst EAPs are active.</li> <li>SunWater understands the Government will undertake a review of the operation of Callide Dam during Tropical Cyclone Marcia and will fully participate in all aspects of the review.</li> </ul>
<b>Next Planned Update:</b> 7pm, Tuesday 24 February 2015 (or as required)

Subject: ^\_SunWater^\_ ^\_SitRep^\_ ^\_3am^\_ - ^\_23^\_/\_^\_02^\_/\_^\_15^\_ - ^\_Ex^\_ ^\_TC^\_ ^\_Marcia^\_

From: Olga.Kakourakis@sunwater.com.au

To: emergency@dews.qld.gov.au; media@dnrm.qld.gov.au; sdcc@qfes.qld.gov.au; sdccdews1@qfes.qld.gov.au; Media@Sunwater.com.au

Cc: Mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; peter.allen@dews.qld.gov.au; executivemanagementcommittee@sunwater.com.au; Rob.Keogh@sunwater.com.au; Milton.Pukallus@sunwater.com.au; media@dnrm.qld.gov.au; john.baxter@treasury.qld.gov.au; Cameron.McLeod@treasury.qld.gov.au; dan.hunt@dews.qld.gov.au; jennifer.lawrence@dews.qld.gov.au; bob [redacted] Sch4 CTPI; Donna.Hodgon@sunwater.com.au

Date: Monday, 23 February 2015, 2:46:56 am AEST

Please find attached SunWater SitRep regarding activities associated with ex TC Marcia including the current status of dam Emergency Action Plans.

- Callide Dam - Gates were manually on Sunday 22/02/15.
- Paradise Dam – Continues to rise gradually. A second peak is expected this morning, Monday 23/02/15 between 8am to 10am as flood waters from the upper catchment flow into Paradise Dam.
- Fred Haigh Dam – Continues to rise slowly and gradually.
- SunWater continues to liaise with the local disaster management groups.

Regards,  
Olga

**Olga Kakourakis**  
Manager Corporate Relations & Communications  
SunWater Limited | Brisbane

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Doc#1683588 - DEWS SitRep ex TC Marcia - 3am - 230215.doc  
382kB

Released under RTI Act - TMR

## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 2pm 24/02/15**

### Period Covered

2pm, Tuesday, 24 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 2pm, Tuesday 24 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Flood level forecasts are provided by the Bureau of Meteorology.

Water supply scheme	Storage	Full capacity	(ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	129,760	100.6% (Gates closed)	Minor inflows will be released via the dam's cone valve.	- <b>EAP DEACTIVATED</b> - no infrastructure related issues identified - Staff are on site and undertaking post event dam inspections.
	Kroombit Dam (fixed crest dam)	14,600	14,847	101.7% (spilling)	- Inflows receding - Currently discharging 1,402 ML/d (16 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Staff on site and monitoring the dam and undertaking twice daily inspections. - Banana Shire Council LDMG is on STAND UP. - SunWater continues to liaise with the LDMG.
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	89,580	101.2% (spilling)	- Inflows receding - Currently discharging 743 ML/d (8 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Both operators are on site and monitoring the dam. - North Burnett Regional Council LDMG is at STAND UP - SunWater continues to liaise with the LDMG



Bundaberg	Fred Haigh Dam (fixed crest)	562,000	585,782	104.3% (spilling)	- inflows are steady - Currently discharging 1,754 ML/d (20 cumecs)	- <b>EAP ACTIVATED</b> – Stage 2 - Operators on site and available. - Bundaberg Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG.
	Paradise Dam (fixed crest)	300,000	344,610	115% (spilling)	- Inflows decreasing - Overflow 78,878 ML/day or 913 cumecs	- <b>EAP ACTIVATED</b> – Stage 2 - Operators on site and available. - The second peak at Paradise Dam occurred at 03:00am on Monday 23/02/2015 and the lake level is now falling. - Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP. - SunWater continues to liaise with the LDMG.
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	175,005	104% (spilling)	- inflows decreasing - overflow 3,262 ML/day or 37.75 cumecs	- <b>EAP ACTIVATED</b> – Stage 2 - Operator on site and available. - North Burnett Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

**Key Operations or Activities – 24 hours to 1 month**

**Water:**

- SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.
- Crews to be available or on standby for post event inspections and repairs.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.

**Electricity:** (generation capacity, transmission and distribution)



Not applicable.

**Staff Impacts:**

- Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.
- Currently we have 2 reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.
- It is very clear there has been incredible dedication to duty from all involved in managing this event.

**Summary of Issues**

- Inflows in to Fred Haigh Dam have steadied.
- Inflows to all other dams are declining.
- SunWater continues to liaise with the relevant local disaster management groups whilst EAPs are active.
- SunWater understands the Government will undertake a review of the operation of Callide Dam during Tropical Cyclone Marcia and will fully participate in all aspects of the review.

**Next Planned Update:** 7pm, Tuesday 24 February 2015 (or as required)

## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 3 am 23/02/15**

### Period Covered

3 am, Monday, 23 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 3 am, Monday 23 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Flood level forecasts are provided by the Bureau of Meteorology.

Water supply scheme	Storage	Full capacity	(ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	128,894	99.9% (Gates closed)	Any minor inflows will be released via the dam's cone valve.	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 1B</li> <li>- Staff are on site and monitoring the dam</li> <li>- SunWater closed the gates this afternoon (22/02/15) as the level reached 215.4m</li> <li>- Callide Dam experienced a flood of record with the peak estimated to be greater than the 2013 flood of record.</li> <li>- The dam has performed as designed.</li> <li>- at 10:30pm Friday 20/02/15 approximately 298,000 ML/day (approx 3,500 cumecs) were flowing through the gates.</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- Banana Shire Council is providing community updates regarding flooding impacts</li> </ul>

						<p>and evacuations.</p> <ul style="list-style-type: none"> <li>- SunWater continues to liaise with the local disaster management group, however they have advised SunWater that they are now in recovery mode and require fewer updates regarding that status of flows through the dam.</li> </ul>
	Kroombit Dam (fixed crest dam)	14,600	14,950	102.4% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently discharging 2,138 ML/d (24.7.1 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Staff on site and monitoring the dam</li> <li>- Unable to contact operators currently due to limited mobile service</li> <li>- Peaked at 195,866 ML/d (2,267 cumecs) on Friday 20 Feb at 22:00 hrs</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	90,929	102.7% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently discharging 2,432 ML/d (28.1 cumecs).</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Peaked this morning</li> <li>Both operators are on site and monitoring the dam.</li> <li>- North Burnett Regional Council LDMG is at STAND UP</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Bundaberg	Fred Haigh Dam (fixed crest)	562,000	584,738	104.1% (spilling)	<ul style="list-style-type: none"> <li>- inflows rising slowly</li> <li>- Currently discharging 1,639 ML/d (19 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 1</li> <li>- Operators on site and available.</li> <li>- Bundaberg Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>

	Paradise Dam (fixed crest)	300,000	387,323	129% (spilling)	<ul style="list-style-type: none"> <li>- Inflows increasing</li> <li>- Overflow 206,286 ML/day or 2,388 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 1.</li> <li>- Operators on site and available.</li> <li>- SunWater expects inflows to rise and a second peak expected this morning Monday 23/02/15 at around 8 am – 10 am as flood waters from the upper catchment flow into Paradise Dam.</li> <li>- According to information provided by the BOM: the second peak at Paradise Dam is expected to be 3,200cumecs on around 8-10am on Monday morning 23/02/15, as compared to the recent peak of 2,300cumecs yesterday. This is compared to the record flood event in 2013 with a peak of 17,000 cumecs.</li> <li>- Minor local seepage downstream of the right abutment has been identified that is not considered to be a concern but is being closely monitored in liaison with the Dam Safety Regulator.</li> <li>- Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management groups</li> </ul>
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	177,343	107.3% (spilling)	<ul style="list-style-type: none"> <li>- inflows decreasing</li> <li>- overflow 7,940 ML/day or 141 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Peaked around 2pm today</li> <li>- Operator on site and available.</li> <li>- Second operator available to pre-deploy or attend as required dependent on road conditions.</li> <li>- North Burnett Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster</li> </ul>

						management group
Barker Barambah	Bjelke-Petersen Dam (fixed crest dam)	134,900	67,7511	50.2%		<ul style="list-style-type: none"> <li>- Operators on site and available.</li> <li>- Likelihood of EAP activation appears <b>low</b> at this stage.</li> <li>- South Burnett Regional Council LDMG has not updated their position at this stage.</li> </ul>
Boyne River & Tarong	Boondooma Dam (fixed crest)	204,200	150,636	73.8%		<ul style="list-style-type: none"> <li>- Operator on site and available.</li> <li>- Back-up operator available and on standby.</li> <li>- Likelihood of EAP activation appears <b>low</b> at this stage.</li> <li>- South Burnett Regional Council has not updated their position at this stage &amp; North Burnett Regional Council LDMG is at STAND UP.</li> </ul>
<b>Electricity:</b> (generation capacity, transmission and distribution)						
Not applicable.						
<b>Other:</b> (gas supply, DEWS staff)						
Not applicable.						
<b>Key Operations or Activities – 24 hours to 1 month</b>						
<b>Water:</b> <ul style="list-style-type: none"> <li>• SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.</li> <li>• Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.</li> <li>• Extra resources from SunWater's other lines of business are on hand to assist, if required.</li> <li>• Crews to be available or on standby for post event inspections and repairs.</li> <li>• Storing Vehicles/plant undercover where possible.</li> <li>• Fuel all plant equipment and vehicles, and tested.</li> <li>• No works in progress at risk.</li> </ul> <b>SunWater's Office Preparations</b> <ul style="list-style-type: none"> <li>• Generators were checked and tested.</li> <li>• Yard walk around/clean up undertaken.</li> <li>• All on-call personnel and supervisors will be available via phone.</li> </ul>						
<b>Electricity:</b> (generation capacity, transmission and distribution)						

Not applicable.

**Staff Impacts:**

- Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.
- Currently we have 2 reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.
- It is very clear there has been incredible dedication to duty from all involved in managing this event.
- SunWater issued a message to all staff from the Chief Executive this afternoon.

**Summary of Issues**

**CALLIDE DAM:**

- Gates have been manually closed this afternoon when storage level reached EL215.4m. It is hoped that any further inflows will be passed through the cone valves without the need to reopen the gates.
- SunWater continues to liaise with the local disaster management group, however they have advised they are now in recovery mode and require fewer updates regarding status of flows through the dam.
- SunWater has provided updated information via social media regarding Callide Dam gates. Channel 9 enquired about the management of the dam and SunWater referred them to the FAQs on social media.

**PARADISE DAM**

- SunWater expects inflows to rise and a second peak at Paradise Dam tomorrow morning, Monday 23/02/15 between 8am to 10am as flood waters from the upper catchment flow into Paradise Dam, according to information provided by the BOM. It is estimated it will reach a peak and the hold steady for 4-5 hours before starting to drop late Monday afternoon/early evening.
- the second peak at Paradise Dam is expected to be 3,200cumecs as compared to the recent peak of 2,300cumecs.
- This is compared to the record flood event in 2013 with a peak of 17,000 cumecs.
- SunWater staff have identified a new area of seepage at Paradise Dam as part of routine surveillance. The seepage is downstream of the right abutment and is at a relatively high elevation above the control building for the Hydro. The seepage could be from either the dam or a spring from the hill. It has been assessed by SunWater Dam Engineers and is not considered to be an issue at this time. Additional frequent surveillance has been scheduled (4 hourly) as a precaution. The Dam Safety Regulator has also been consulted. Engineers have confirmed that there is very low probability that the seepage could develop further. However as a precaution SunWater has sourced materials that are being transported to site today to be available in the unlikely event of remedial works being required. Earth moving equipment is on standby as well.
- SunWater continues to liaise with the local disaster management groups.

**Next Planned Update:** 2pm, Monday 23 February 2015 (or as required)

Subject: ^\_SunWater^\_ ^\_SitRep^\_ ^\_7pm^\_ - ^\_22^\_^\_02^\_^\_15^\_ - ^\_Ex^\_ ^\_TC^\_ ^\_Marcia^\_

From: Olga.Kakourakis@sunwater.com.au

To: emergency@dews.qld.gov.au; media@dnrm.qld.gov.au; sdcc@qfes.qld.gov.au; sdccdews1@qfes.qld.gov.au; Media@Sunwater.com.au

Cc: Mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; peter.allen@dews.qld.gov.au; executivemanagementcommittee@sunwater.com.au; Rob.Keogh@sunwater.com.au; Milton.Pukallus@sunwater.com.au; media@dnrm.qld.gov.au; john.baxter@treasury.qld.gov.au; Cameron.McLeod@treasury.qld.gov.au; dan.hunt@dews.qld.gov.au; jennifer.lawrence@dews.qld.gov.au; bob [Sch4 CTPI]; Donna.Hodgon@sunwater.com.au

Date: Sunday, 22 February 2015, 7:06:57 pm AEST

Please find attached SunWater SitRep regarding activities associated with ex TC Marcia including the current status of dam Emergency Action Plans.

#### CALLIDE DAM:

- Gates have been manually closed this afternoon when storage level reached EL215.4m. It is hoped that any further inflows will be passed through the cone valves without the need to reopen the gates.
- SunWater continues to liaise with the local disaster management group, however they have advised they are now in recovery mode and require fewer updates regarding status of flows through the dam.
- SunWater has provided updated information via social media regarding Callide Dam gates. Channel 9 enquired about the management of the dam and SunWater referred them to the FAQs on social media.

#### PARADISE DAM

- SunWater expects inflows to rise and a second peak at Paradise Dam tomorrow morning, Monday 23/02/15 between 8am to 10am as flood waters from the upper catchment flow into Paradise Dam, according to information provided by the BOM. It is estimated it will reach a peak and the hold steady for 4-5 hours before starting to drop late Monday afternoon/early evening.
  - o the second peak at Paradise Dam is expected to be 3,200cumecs as compared to the recent peak of 2,300cumecs.
  - o This is compared to the record flood event in 2013 with a peak of 17,000 cumecs.
- SunWater staff have identified a new area of seepage at Paradise Dam as part of routine surveillance. The seepage is downstream of the right abutment and is at a relatively high elevation above the control building for the Hydro. The seepage could be from either the dam or a spring from the hill. It has been assessed by SunWater Dam Engineers and is not considered to be an issue at this time. Additional frequent surveillance has been scheduled (4 hourly) as a precaution. The Dam Safety Regulator has also been consulted. Engineers have confirmed that there is very low probability that the seepage could develop further. However as a precaution SunWater has sourced materials that are being transported to site today to be available in the unlikely event of remedial works being required. Earth moving equipment is on standby as well.
- SunWater continues to liaise with the local disaster management groups..

Regards,  
Olga

**Olga Kakourakis**

Manager Corporate Relations & Communications  
SunWater Limited | Brisbane

P 07 3120 0043 | M NR  
E [Olga.Kakourakis@sunwater.com.au](mailto:Olga.Kakourakis@sunwater.com.au)  
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connect with SunWater on

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If you would like further information about our privacy policies or practices, please contact our Privacy Contact Officer using the contact details below.

SunWater  
ACN 131 034 985  
Information Services  
Level 10, 179 Turbot Street Brisbane Queensland 4000  
PO Box 15536 City East Queensland 4002  
Phone: +61 7 3120 0000  
Fax: +61 7 3120 0260  
E-mail: [IMPrivacyRequests@sunwater.com.au](mailto:IMPrivacyRequests@sunwater.com.au)

\*\*\*\*\*



Doc#1683586 - DEWS SitRep ex TC Marcia - 7pm - 220215.doc  
380kB



## DEWS Disaster Management SitRep – SunWater

**SitRep Time: 7pm 22/02/15**

### Period Covered

7pm, Sunday, 22 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 7pm, Sunday 22 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Flood level forecasts are provided by the Bureau of Meteorology.

Water supply scheme	Storage	Full capacity (ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	100% (Gates closed)	Any minor inflows will be released via the dam's cone valve.	<ul style="list-style-type: none"> <li>- EAP ACTIVATED – Stage 1B</li> <li>- Staff are on site and monitoring the dam</li> <li>- SunWater closed the gates this afternoon (22/02/15) as the level reached 215.4m</li> <li>- Callide Dam experienced a flood of record with the peak estimated to be greater than the 2013 flood of record.</li> <li>- The dam has performed as designed.</li> <li>- at 10:30pm Friday 20/02/15 approximately 298,000 ML/day (approx 3,500 cumecs) were flowing through the gates.</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- Banana Shire Council is providing community updates regarding flooding impacts</li> </ul>

						<p>and evacuations.</p> <ul style="list-style-type: none"> <li>- SunWater continues to liaise with the local disaster management group, however they have advised SunWater that they are now in recovery mode and require fewer updates regarding that status of flows through the dam.</li> </ul>
	Kroombit Dam (fixed crest dam)	14,600	15,030	102.9% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently discharging 2775 ML/d (32.1 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Staff on site and monitoring the dam</li> <li>- Unable to contact operators currently due to limited mobile service</li> <li>- Peaked at 195,866 ML/d (2,267 cumecs) on Friday 20 Feb at 22:00 hrs</li> <li>- Banana Shire Council LDMG is on STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	91,303	103% (spilling)	<ul style="list-style-type: none"> <li>- Inflows receding</li> <li>- Currently discharging 3,010 ML/d (34.8 cumecs).</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Peaked this morning</li> <li>- Both operators are on site and monitoring the dam.</li> <li>- North Burnett Regional Council LDMG is at STAND UP</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Bundaberg	Fred Haigh Dam (fixed crest)	562,000	583,805	103.4% (spilling)	<ul style="list-style-type: none"> <li>- inflows rising slowly</li> <li>- Currently discharging 1,540 ML/d (17.8 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 1</li> <li>- Operators on site and available.</li> <li>- Bundaberg Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
	Paradise Dam (fixed crest)	300,000	380,560	126.7% (spilling)	<ul style="list-style-type: none"> <li>- Inflows increasing</li> <li>- Overflow 184,440 ML/day or</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 1.</li> <li>- Operators on site and available.</li> <li>- SunWater expects inflows to rise and a second peak on</li> </ul>

					2,134 cumecs	<p>Monday evening/Tuesday morning as flood waters from the upper catchment flow into Paradise Dam.</p> <ul style="list-style-type: none"> <li>- According to information provided by the BOM: the second peak at Paradise Dam is expected to be 3,200cumecs on around 8-10am on Monday morning 23/02/15, as compared to the recent peak of 2,300cumecs yesterday. This is compared to the record flood event in 2013 with a peak of 17,000 cumecs.</li> <li>- Minor local seepage downstream of the right abutment has been identified that is not considered to be a concern but is being closely monitored in liaison with the Dam Safety Regulator.</li> <li>- Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management groups</li> </ul>
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	179,601	108.7% (spilling)	<ul style="list-style-type: none"> <li>- inflows decreasing</li> <li>- overflow 10,150 ML/day or 117.5 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Peaked around 2pm today</li> <li>- Operator on site and available.</li> <li>- Second operator available to pre-deploy or attend as required dependent on road conditions.</li> <li>- North Burnett Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the local disaster management group</li> </ul>
Barker Barambah	Bjelke-Petersen Dam (fixed crest dam)	134,900	67,750	50.2%		<ul style="list-style-type: none"> <li>- Operators on site and available.</li> <li>- Likelihood of EAP activation appears <b>low</b> at this stage.</li> <li>- South Burnett Regional</li> </ul>

						Council LDMG has not updated their position at this stage.
Boyne River & Tarong	Boondooma Dam (fixed crest)	204,200	150,623	73.8%		<ul style="list-style-type: none"> <li>- Operator on site and available.</li> <li>- Back-up operator available and on standby.</li> <li>- Likelihood of EAP activation appears <b>low</b> at this stage.</li> <li>- South Burnett Regional Council has not updated their position at this stage &amp; North Burnett Regional Council LDMG is at STAND UP.</li> </ul>
<b>Electricity:</b> (generation capacity, transmission and distribution)						
Not applicable.						
<b>Other:</b> (gas supply, DEWS staff)						
Not applicable.						
<b>Key Operations or Activities – 24 hours to 1 month</b>						
<b>Water:</b> <ul style="list-style-type: none"> <li>• SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.</li> <li>• Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.</li> <li>• Extra resources from SunWater's other lines of business are on hand to assist, if required.</li> <li>• Crews to be available or on standby for post event inspections and repairs.</li> <li>• Storing Vehicles/plant undercover where possible.</li> <li>• Fuel all plant equipment and vehicles, and tested.</li> <li>• No works in progress at risk.</li> </ul> <b>SunWater's Office Preparations</b> <ul style="list-style-type: none"> <li>• Generators were checked and tested.</li> <li>• Yard walk around/clean up undertaken.</li> <li>• All on-call personnel and supervisors will be available via phone.</li> </ul>						
<b>Electricity:</b> (generation capacity, transmission and distribution)						
Not applicable.						
<b>Staff Impacts:</b>						
<ul style="list-style-type: none"> <li>• Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.</li> <li>• Currently we have 2 reports of damage to staff properties, however we expect there will be more</li> </ul>						

once the situation eases and staff are able to make their way home.

- It is very clear there has been incredible dedication to duty from all involved in managing this event.
- SunWater issued a message to all staff from the Chief Executive this afternoon.

### Summary of Issues

#### CALLIDE DAM:

- Gates have been manually closed this afternoon when storage level reached EL215.4m. It is hoped that any further inflows will be passed through the cone valves without the need to reopen the gates.
- SunWater continues to liaise with the local disaster management group, however they have advised they are now in recovery mode and require fewer updates regarding status of flows through the dam.
- SunWater has provided updated information via social media regarding Callide Dam gates. Channel 9 enquired about the management of the dam and SunWater referred them to the FAQs on social media.

#### PARADISE DAM

- o SunWater expects inflows to rise and a second peak at Paradise Dam tomorrow morning, Monday 23/02/15 between 8am to 10am as flood waters from the upper catchment flow into Paradise Dam, according to information provided by the BOM. It is estimated it will reach a peak and the hold steady for 4-5 hours before starting to drop late Monday afternoon/early evening.
- o the second peak at Paradise Dam is expected to be 3,200cumecs as compared to the recent peak of 2,300cumecs.
- o This is compared to the record flood event in 2013 with a peak of 17,000 cumecs.
- SunWater staff have identified a new area of seepage at Paradise Dam as part of routine surveillance. The seepage is downstream of the right abutment and is at a relatively high elevation above the control building for the Hydro. The seepage could be from either the dam or a spring from the hill. It has been assessed by SunWater Dam Engineers and is not considered to be an issue at this time. Additional frequent surveillance has been scheduled (4 hourly) as a precaution. The Dam Safety Regulator has also been consulted. Engineers have confirmed that there is very low probability that the seepage could develop further. However as a precaution SunWater has sourced materials that are being transported to site today to be available in the unlikely event of remedial works being required. Earth moving equipment is on standby as well.
- SunWater continues to liaise with the local disaster management groups.

**Next Planned Update:** 3am, Monday 23 February 2015 (or as required)

Subject: ^\_SunWater^\_ ^\_SitRep^\_ ^\_7pm^\_ - ^\_23^\_^\_02^\_^\_15^\_ - ^\_Ex^\_ ^\_TC^\_ Marcia

From: Neva.Woolmer@sunwater.com.au

To: emergency@dews.qld.gov.au; media@dnrm.qld.gov.au; sdcc@qfes.qld.gov.au; sdccdews1@qfes.qld.gov.au; Media@Sunwater.com.au

Cc: Mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; peter.allen@dews.qld.gov.au; executivemanagementcommittee@sunwater.com.au; Rob.Keogh@sunwater.com.au; Milton.Pukallus@sunwater.com.au; media@dnrm.qld.gov.au; john.baxter@treasury.qld.gov.au; Cameron.McLeod@treasury.qld.gov.au; dan.hunt@dews.qld.gov.au; jennifer.lawrence@dews.qld.gov.au; bob [redacted] Sch4 CTPI; Donna.Hodgon@sunwater.com.au

Date: Monday, 23 February 2015, 6:50:55 pm AEST

Please find attached SunWater SitRep regarding activities associated with ex TC Marcia including the current status of dam Emergency Action Plans.

- Inflows in to Fred Haigh Dam continue to rise slowly.
- Inflows to all other dams are declining.
- SunWater continues to liaise with the relevant local disaster management groups whilst EAPs are active.
- SunWater 's General Manager for Bulk Water and Irrigation Systems is conducting a live-to-air interview with David Curnow from ABC Evenings at 7:10pm this evening.

Regards,

Neva

**Neva Woolmer**

Senior Media & Communication Advisor  
SunWater Limited | Brisbane

P 07 3120 0081 | M [redacted] NR  
E [Neva.Woolmer@sunwater.com.au](mailto:Neva.Woolmer@sunwater.com.au)  
[www.sunwater.com.au](http://www.sunwater.com.au)

connect with SunWater on

\*\*\*\*\*

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SunWater  
ACN 131 034 985  
Information Services  
Level 10, 179 Turbot Street Brisbane Queensland 4000  
PO Box 15536 City East Queensland 4002  
Phone: +61 7 3120 0000  
Fax: +61 7 3120 0260  
E-mail: [IMPrivacyRequests@sunwater.com.au](mailto:IMPrivacyRequests@sunwater.com.au)

\*\*\*\*\*



Doc#1684134 - DEWS SitRep ex TC Marcia - 7pm - 230215.DOC  
373.5kB

Released under RTI Act - TMR

## DEWS Disaster Management SitRep – SunWater

<b>SitRep Time: 7pm 23/02/15</b>						
<b>Period Covered</b>						
7pm, Monday, 23 February 2015						
<b>Current Status of Activations</b>						
SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.						
<b>Situational Overview – key activities or events last 24-48 hours:</b> (what has happened since last sitrep/notification)						
<b>Water:</b>						
Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 7pm, Monday 23 February 2015:						
SunWater's dams are not flood mitigation dams. They are purpose-built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.						
Flood level forecasts are provided by the Bureau of Meteorology.						
Water supply scheme	Storage	Full capacity	Current storage			
			(ML)	%	Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	129,411	100% (Gates closed)	Any minor inflows will be released via the dam's cone valve.	- <b>EAP DEACTIVATED</b> - no infrastructure related issues identified - Staff are on site and undertaking post event dam inspections.
	Kroombit Dam (fixed crest dam)	14,500	14,885	102% (spilling)	- Inflows receding - Currently discharging 1,663 ML/d (20 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Staff on site and monitoring the dam and undertaking twice daily inspections. - Banana Shire Council LDMG is on STAND UP. - SunWater continues to liaise with the LDMG.
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	90,047	102% (spilling)	- Inflows receding - Currently discharging 1,284 ML/d (15 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Both operators are on site and monitoring the dam. - North Burnett Regional Council LDMG is at STAND UP - SunWater continues to liaise with the LDMG



Bundaberg	Fred Haigh Dam (fixed crest)	562,000	585,837	104.3% (spilling)	<ul style="list-style-type: none"> <li>- inflows are rising slowly</li> <li>- Currently discharging 1,760 ML/d (20 cumecs)</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Operators on site and available.</li> <li>- Bundaberg Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the LDMG.</li> </ul>
	Paradise Dam (fixed crest)	300,000	368,987	122.7% (spilling)	<ul style="list-style-type: none"> <li>- Inflows have peaked and are decreasing</li> <li>- Overflow 149,991 ML/day or 1,736 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Operators on site and available.</li> <li>- The second peak at Paradise Dam occurred at 03:00am this morning, Monday 23/02/2015 and the lake level is now falling.</li> <li>- According to information provided by the BOM Inflows at Mt Lawless have peaked and are trending downward.</li> <li>- Minor local seepage downstream of the right abutment has now been identified as local run off and not considered to be of further concern.</li> <li>- Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP.</li> <li>- SunWater continues to liaise with the LDMG.</li> </ul>
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	175,409	106% (spilling)	<ul style="list-style-type: none"> <li>- inflows decreasing</li> <li>- overflow 6,183 ML/day or 71.56 cumecs</li> </ul>	<ul style="list-style-type: none"> <li>- <b>EAP ACTIVATED</b> – Stage 2</li> <li>- Operator on site and available.</li> <li>- North Burnett Regional Council LDMG is at STAND UP.</li> <li>- SunWater continues to liaise with the LDMG</li> </ul>

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

**Key Operations or Activities – 24 hours to 1 month**

<p><b>Water:</b></p> <ul style="list-style-type: none"> <li>• SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.</li> <li>• Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.</li> <li>• Extra resources from SunWater's other lines of business are on hand to assist, if required.</li> <li>• Crews to be available or on standby for post event inspections and repairs.</li> <li>• Storing Vehicles/plant undercover where possible.</li> <li>• Fuel all plant equipment and vehicles, and tested.</li> <li>• No works in progress at risk.</li> </ul>
<p><b>Electricity:</b> (generation capacity, transmission and distribution)</p> <p>Not applicable.</p>
<p><b>Staff Impacts:</b></p> <ul style="list-style-type: none"> <li>• Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.</li> <li>• Currently we have 2 reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.</li> <li>• It is very clear there has been incredible dedication to duty from all involved in managing this event.</li> </ul>
<p><b>Summary of Issues</b></p> <ul style="list-style-type: none"> <li>• Minor local seepage downstream of the right abutment of Paradise Dam has now been identified as local run off and not considered to be of further concern.</li> <li>• Inflows in to Fred Haigh Dam continue to rise slowly.</li> <li>• Inflows to all other dams are declining.</li> <li>• SunWater continues to liaise with the relevant local disaster management groups whilst EAPs are active.</li> <li>• SunWater has received several Media inquiries for interviews from Radio and TV. SunWater is liaising with the Water Supply Minister's office regarding a media release and interview requests.</li> <li>• SunWater 's General Manager for Bulk Water and Irrigation Systems is conducting a live-to-air interview with David Curnow from ABC Evenings at 7:10pm this evening.</li> <li>• SunWater has prepared a media release on Callide Dam, in consultation with the Minister's office. This release is ready to be issued as / when needed.</li> </ul>
<p><b>Next Planned Update:</b> 3am, Tuesday 24 February 2015 (or as required)</p>

Subject: ^\_SunWater^\_ ^\_SitRep^\_ ^\_9am^\_ - ^\_25^\_/\_^\_02^\_/\_^\_15^\_ - ^\_Ex^\_ ^\_TC^\_ ^\_Marcia^\_

From: Olga.Kakourakis@sunwater.com.au

To: emergency@dews.qld.gov.au; media@dnrm.qld.gov.au; sdcc@qfes.qld.gov.au; sdccdews1@qfes.qld.gov.au; Media@Sunwater.com.au

Cc: Mark.bailey@ministerial.qld.gov.au; bob.macdonald@ministerial.qld.gov.au; Karen.robinson@ministerial.qld.gov.au; Ellen.Mcintyre@ministerial.qld.gov.au; peter.allen@dews.qld.gov.au; executivemanagementcommittee@sunwater.com.au; Rob.Keogh@sunwater.com.au; Milton.Pukallus@sunwater.com.au; media@dnrm.qld.gov.au; john.baxter@treasury.qld.gov.au; Cameron.McLeod@treasury.qld.gov.au; dan.hunt@dews.qld.gov.au; jennifer.lawrence@dews.qld.gov.au; bob [redacted] Sch4 CTPI Donna.Hodgon@sunwater.com.au

Date: Wednesday, 25 February 2015, 9:03:27 am AEST

Please find attached SunWater SitRep regarding activities associated with ex TC Marcia including the current status of dam Emergency Action Plans.

- Nil changes to the situation the since the previous report (flow rates have been updated in the attached document)
- The next update will be provided at 2pm this afternoon (Wednesday 25/02/15), unless the situation changes.
- Also attached for your information is a transcript of an interview last night with Professor Neal Ashkanasy on Radio 612ABC last night. The Professor was also on radio 4BC this morning as well.

Regards,  
Olga

**Olga Kakourakis**  
Manager Corporate Relations & Communications  
SunWater Limited | Brisbane

P 07 3120 0043 | M [redacted] NR  
E [Olga.Kakourakis@sunwater.com.au](mailto:Olga.Kakourakis@sunwater.com.au)  
[www.sunwater.com.au](http://www.sunwater.com.au)  
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Information Services  
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Fax: +61 7 3120 0260  
E-mail: [IMPrivacyRequests@sunwater.com.au](mailto:IMPrivacyRequests@sunwater.com.au)

\*\*\*\*\*



Doc#1684931 - DEWS SitRep ex TC Marcia - 9am - 250215.doc  
371.5kB



Transcript.docx  
42.7kB

Released under RTI Act - IMR

## DEWS Disaster Management SitRep – SunWater

SitRep Time: 9am 24/02/15

### Period Covered

9am, Wednesday, 25 February 2015

### Current Status of Activations

SunWater is closely monitoring inflows into its storages following ex Tropical Cyclone Marcia.

**Situational Overview – key activities or events last 24-48 hours:** (what has happened since last sitrep/notification)

### Water:

Referable SunWater dams with catchments located within the ex Tropical Cyclone Marcia Track Map as at 9am, Wednesday, 25 February 2015:

SunWater's dams are not flood mitigation dams. They are purpose built to store water to full capacity, and then safely manage any further excess inflows by diverting them through purpose built spillway overflows.

Flood level forecasts are provided by the Bureau of Meteorology.

Water supply scheme	Storage	Full capacity	(ML)	%	Current storage Inflows/ Discharges	Comments
Callide Valley	Callide Dam (gated dam)	129,038	129,591	100.4% (Gates closed)	Minor inflows will be released via the dam's cone valve.	- <b>EAP DEACTIVATED</b> - no infrastructure related issues identified - Staff are on site and undertaking post event dam inspections.
	Kroombit Dam (fixed crest dam)	14,600	14,821	101.5% (spilling)	- Inflows receding - Currently discharging 1,187 ML/d (13 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - Staff on site and monitoring the dam and undertaking twice daily inspections. - Banana Shire Council LDMG is on STAND UP. - SunWater continues to liaise with the LDMG.
Three Moon Creek	Cania Dam (fixed crest dam)	88,500	89,327	101% (spilling)	- Inflows receding - Currently discharging 511 ML/d (6 cumecs)	- <b>EAP ACTIVATED – Stage 1</b> - SunWater staff have inspected the dam and have no issues to report. - North Burnett Regional Council LDMG is at STAND UP - SunWater continues to liaise with the LDMG



Bundaberg	Fred Haigh Dam (fixed crest)	562,000	585,177	104.2% (spilling)	- inflows are steady - Currently discharging 1,687 ML/d (19.5 cumecs)	- <b>EAP ACTIVATED</b> – Stage 1 - Operators on site and available. - Bundaberg Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG.
	Paradise Dam (fixed crest)	300,000	333,023	111% (spilling)	- Inflows decreasing - Overflow 50,822 ML/day (588 cumecs)	- <b>EAP ACTIVATED</b> – Stage 1 - Operators on site and available. - The second peak at Paradise Dam occurred at 03:00am on Monday 23/02/2015 and the lake level is now falling. - Bundaberg Regional Council and North Burnett Regional Council LDMG are at STAND UP. - SunWater continues to liaise with the LDMG.
Upper Burnett	Wuruma Dam (fixed crest dam)	165,400	172,005	104% (spilling)	- inflows decreasing - overflow 2,183 ML/day or 25 cumecs	- <b>EAP ACTIVATED</b> – Stage 1 - Operator on site and available. - North Burnett Regional Council LDMG is at STAND UP. - SunWater continues to liaise with the LDMG

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Other:** (gas supply, DEWS staff)

Not applicable.

**Key Operations or Activities – 24 hours to 1 month**

**Water:**

- SunWater's operators will continue to monitor all inflows into our dam catchment zones and based on available information, operate the dam in line with well established safety-focused operating procedures, and relevant approved Emergency Action Plans where activated.
- Operational staff rosters have been developed and rostered staff are on standby to be mobilised to site, if required.
- Crews to be available or on standby for post event inspections and repairs.
- Fuel all plant equipment and vehicles, and tested.
- No works in progress at risk.

**Electricity:** (generation capacity, transmission and distribution)

Not applicable.

**Staff Impacts:**

- Some SunWater staff in the Central Region who have been managing and operating the assets have suffered personal property damage as a result of the cyclone effects this week.
- Currently we have two reports of damage to staff properties, however we expect there will be more once the situation eases and staff are able to make their way home.
- It is very clear there has been incredible dedication to duty from all involved in managing this event.

**Summary of Issues**

- Inflows in to Fred Haigh Dam have steadied.
- Inflows to all other dams are declining.
- SunWater continues to liaise with the relevant local disaster management groups whilst EAPs are active.
- SunWater understands the Government will undertake a review of the operation of Callide Dam during Tropical Cyclone Marcia and will fully participate in all aspects of the review.

**Next Planned Update:** 2pm, Wednesday, 25 February 2015 (unless the situation changes)

Pages 443 through 451 redacted for the following reasons:

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Subject: ^\_Rebekka^\_ ^\_Meyer^\_ ^\_Site^\_ ^\_Tweet^\_ ^\_Response^\_

From: mangocube6@yahoo.co.uk

To: bob [redacted] Sch 4 CTPI

Date: Tuesday, 24 February 2015, 10:30:25 am AEST

Bob,

This intersection at Stanley St and Vulture St is I am pretty sure is BCC but can you check with dept re ownership and wheher we know if any work has been done by BCC and I'll respond to it later.

Thanks.. Mark

<http://www.brisbanetimes.com.au/queensland/memorial-ride-honours-rebekka-20141014-1163ad.html>

Sch 4 CTPI

30m30 minutes ago

~~@markbaileymp~~ No changes yet at the intersection where Rebekka Meyer died 5 months ago. Can you please insist on safety there?

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Subject: ^\_Fwd^\_:

---

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Friday, 13 March 2015, 11:42:32 am AEST

---

Sent from my iPhone

Begin forwarded message:

**From:** Ellen McIntyre <[Ellen.McIntyre@ministerial.qld.gov.au](mailto:Ellen.McIntyre@ministerial.qld.gov.au)>

**Date:** 13 March 2015 11:38:24 am AEST

**To:** Mark Bailey <[Mark.Bailey@ministerial.qld.gov.au](mailto:Mark.Bailey@ministerial.qld.gov.au)>

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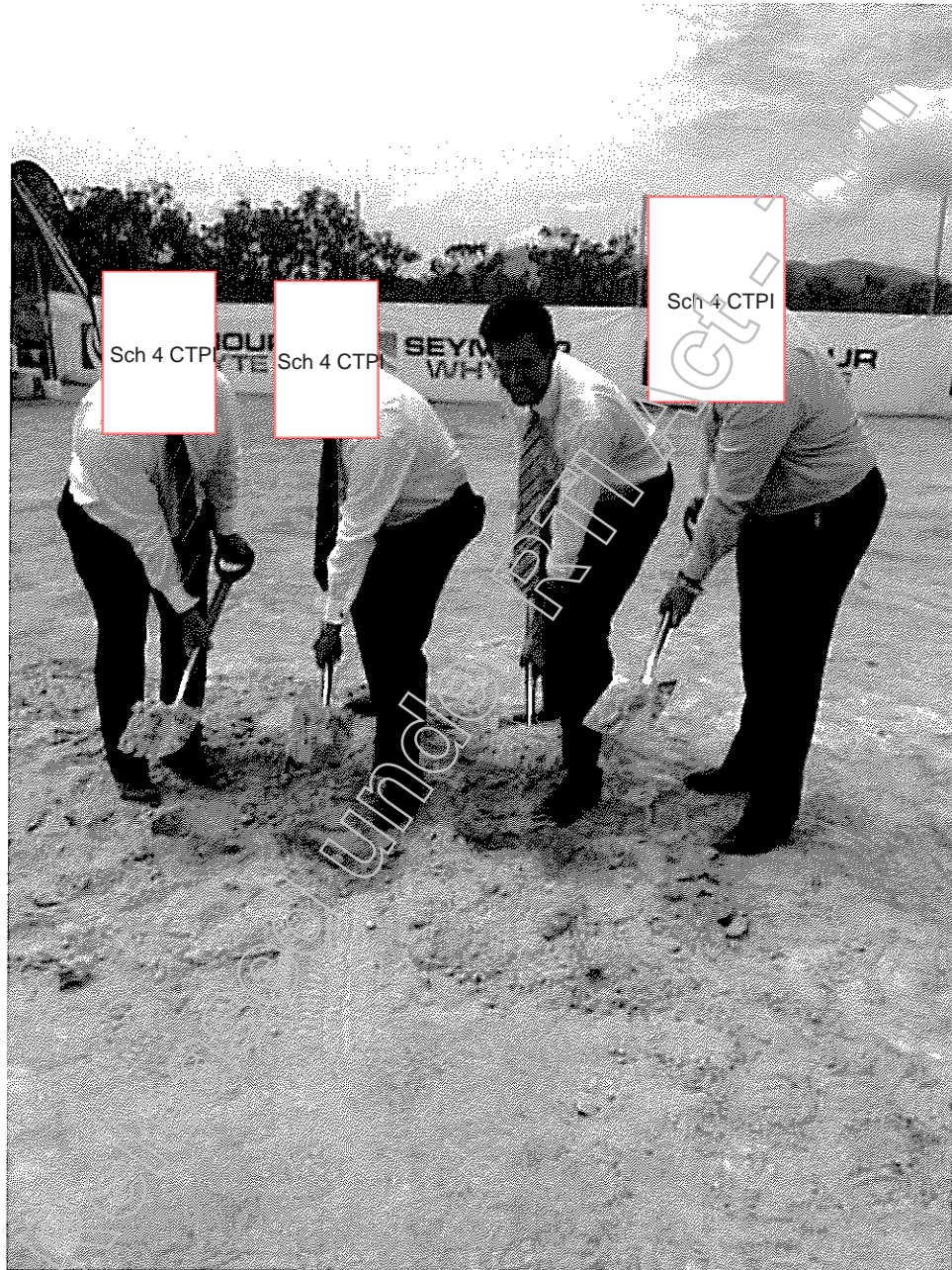
IMG\_0027.JPG  
128.6kB

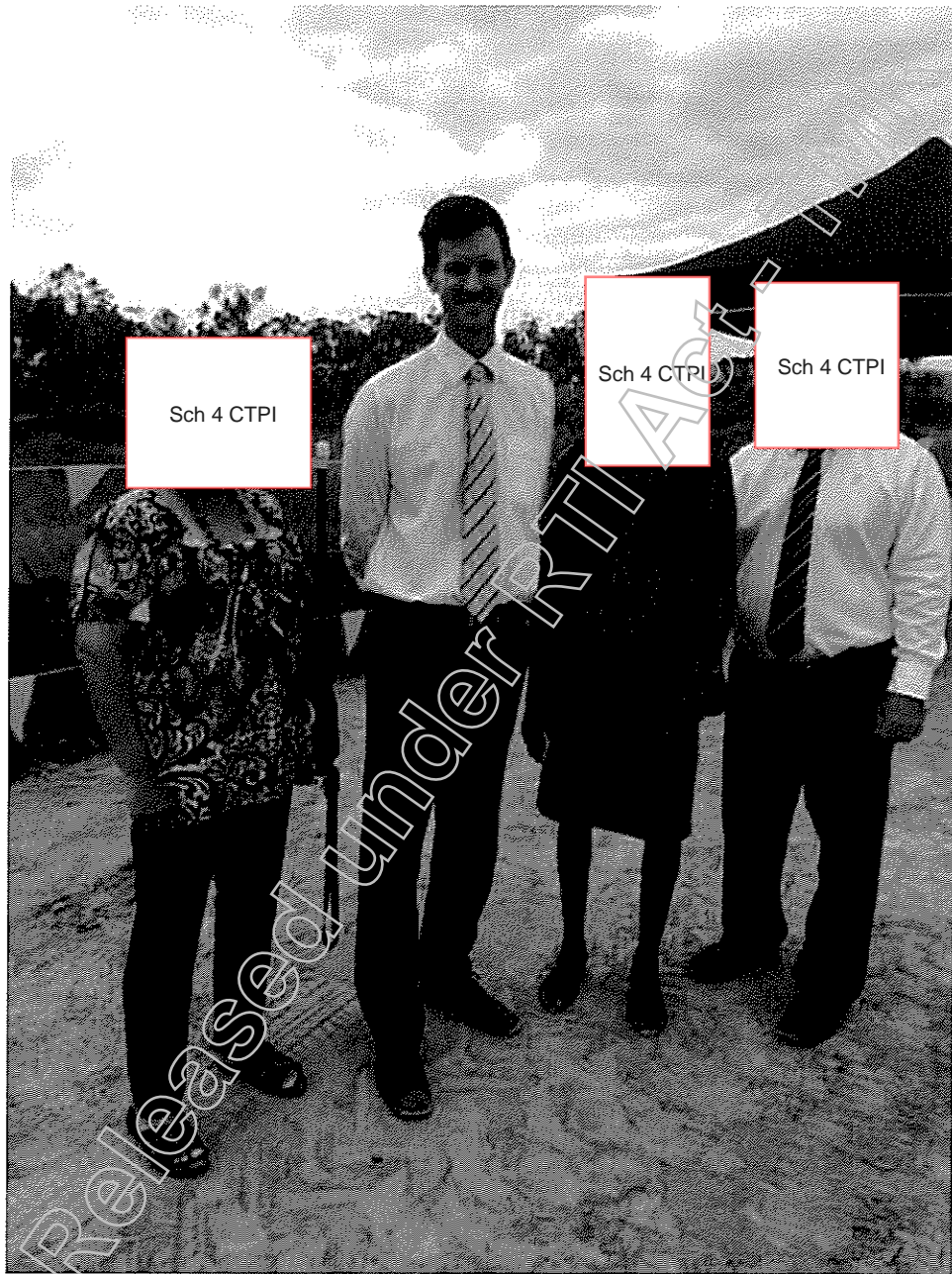


IMG\_0014.JPG  
112.4kB











Subject: ^\_Fwd^\_: ^\_Photos^\_

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Thursday, 2 April 2015, 1:17:57 pm AEST

Sent from my iPhone

Begin forwarded message:

From: "Zoe Russell" <Zoe.Russell@ministerial.qld.gov.au>  
To: "Mark Bailey" <Mark.Bailey@ministerial.qld.gov.au>  
Cc: "Ellen McIntyre" <Ellen.McIntyre@ministerial.qld.gov.au>  
Subject: Re: Photos

Then and now







Sent from my iPhone

On 2 Apr 2015, at 12:31 pm, Zoe Russell <[Zoe.Russell@ministerial.qld.gov.au](mailto:Zoe.Russell@ministerial.qld.gov.au)> wrote:

<image1.JPG>

<image3.JPG>

Sent from my iPhone

<image4.JPG>

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Subject: ^\_Fwd^\_: ^\_Photos^\_

---

From: Mark.Bailey@ministerial.qld.gov.au

To: mangocube6@yahoo.co.uk

Date: Thursday, 2 April 2015, 1:16:14 pm AEST

---

Sent from my iPhone

Begin forwarded message:

**From:** Zoe Russell <[Zoe.Russell@ministerial.qld.gov.au](mailto:Zoe.Russell@ministerial.qld.gov.au)>  
**Date:** 2 April 2015 12:31:21 pm AEST  
**To:** Mark Bailey <[Mark.Bailey@ministerial.qld.gov.au](mailto:Mark.Bailey@ministerial.qld.gov.au)>  
**Cc:** Ellen McIntyre <[Ellen.McIntyre@ministerial.qld.gov.au](mailto:Ellen.McIntyre@ministerial.qld.gov.au)>  
**Subject:** Photos



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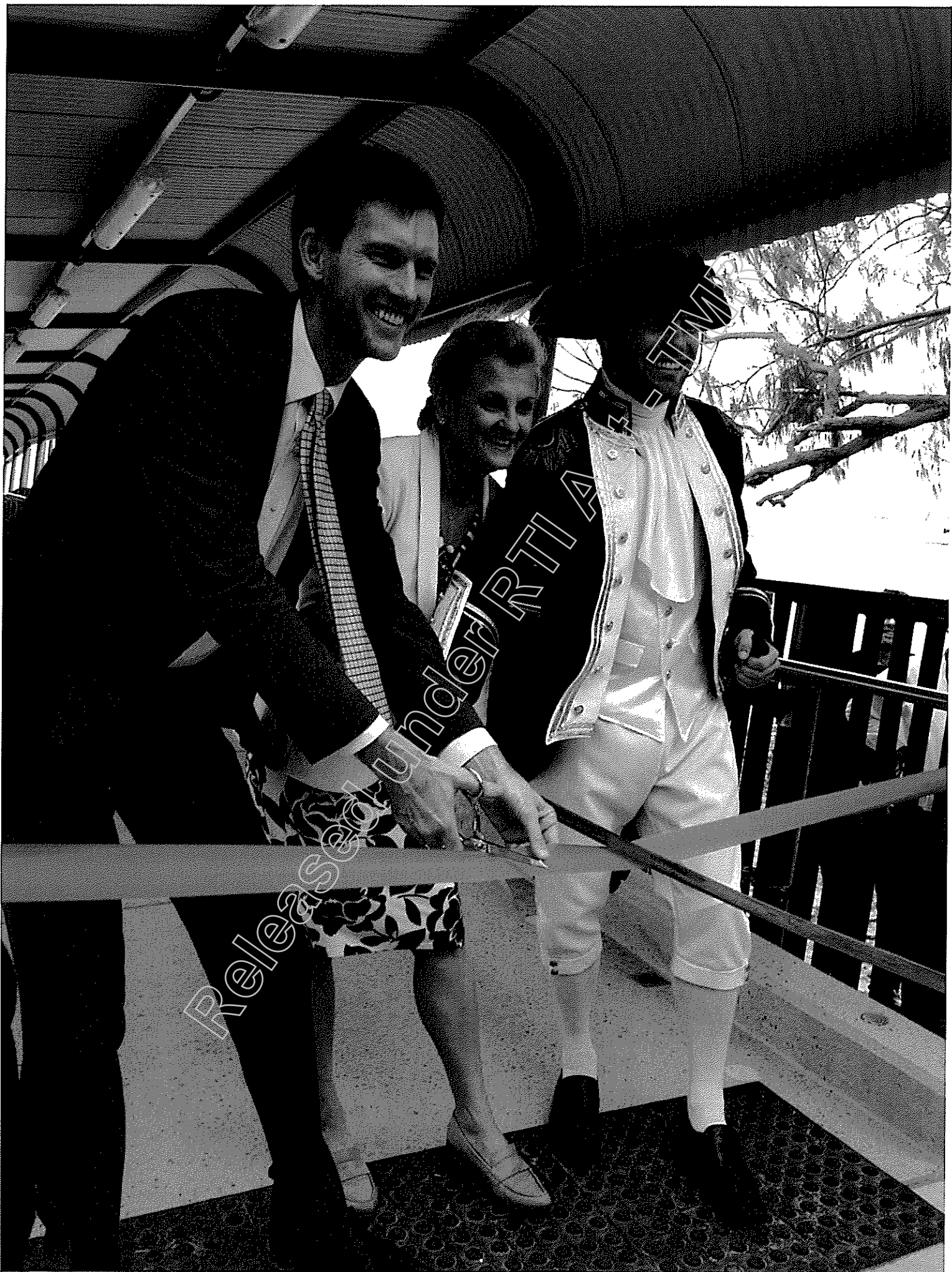
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 image1.JPG 526.4kB  image4.JPG 644.8kB







Subject:

---

From: mangocube6@yahoo.co.uk

To: felix [redacted] Sch 4 CTPI

Date: Wednesday, 15 April 2015, 8:20:38 pm AEST

---

Sent from my iPhone



FullSizeRender.jpg  
1.1MB

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Sch 4 CTPI



Subject: ^\_Fwd^\_:

---

From: Mark.Bailey@ministerial.qld.gov.au  
To: mangocube6@yahoo.co.uk  
Date: Tuesday, 28 April 2015, 11:30:37 am AEST

---

Sent from my iPhone

Begin forwarded message:

**From:** Ellen McIntyre <[Ellen.McIntyre@ministerial.qld.gov.au](mailto:Ellen.McIntyre@ministerial.qld.gov.au)>  
**Date:** 28 April 2015 10:36:25 am AEST  
**To:** Mark Bailey <[Mark.Bailey@ministerial.qld.gov.au](mailto:Mark.Bailey@ministerial.qld.gov.au)>

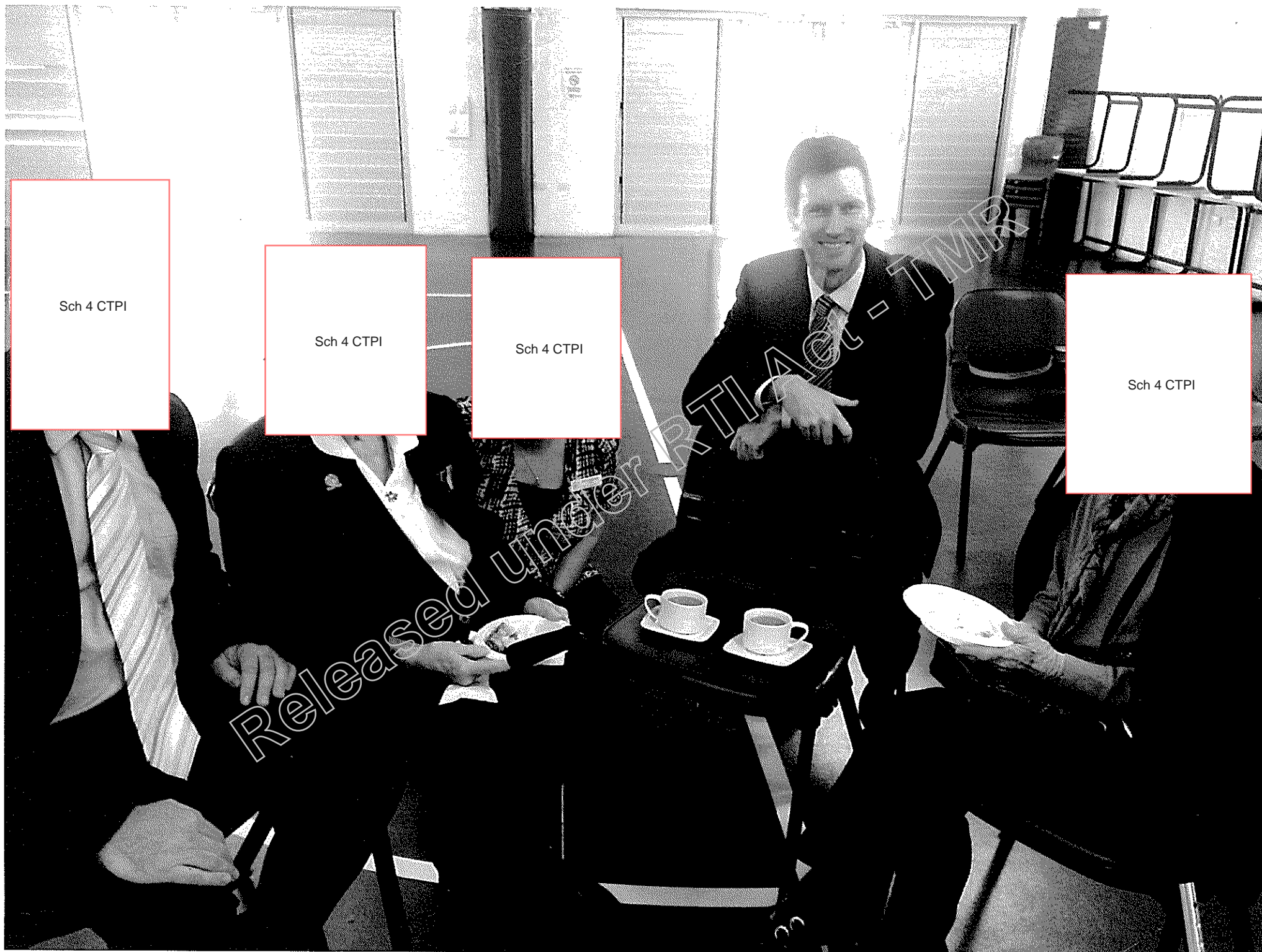
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Sch 4 CTPI

Sch 4 CTPI

Sch 4 CTPI

Sch 4 CTPI



---

**Subject:** Article for ETU journal

---

**From:** Andrew Irvine (andrew@etu.org.au)

---

**To:** mangocube6@yahoo.co.uk;

---

**Date:** Tuesday, 24 February 2015, 13:15

---

Hi mate can I catch up at some stage for a quick chat and a pic. Next week if possible I believe you may be here for the Operation Energise launch on Monday .

Cheers

Andrew Irvine

Media and Research Officer

Mob NR

Office 07 3010 0317

Email [Andrew@etu.org.au](mailto:Andrew@etu.org.au)



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NOT4SALE campaign Links

**facebook**

twitter

I respectfully acknowledge the past and present traditional custodians of the land on which we stand

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**Attachments**

- image001.png (5.07 KB)
- image002.jpg (1.48 KB)
- image003.jpg (1.08 KB)
- image010.jpg (2.59 KB)
- image011.jpg (1.31 KB)
- image012.jpg (1.14 KB)

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---

**Subject:** Background ALL Boards

---

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

---

**To:** mangocube6@yahoo.co.uk;

---

**Date:** Monday, 2 March 2015, 9:58

---

Regards,

Peter Simpson

State Secretary

NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)

---

## Attachments

- Energex Board.docx (204.12 KB)
- Ergon Energy Board.docx (61.70 KB)
- Powerlink Board.docx (90.09 KB)
- Stanwell Board.docx (90.47 KB)
- Sunwater Board.docx (102.33 KB)
- CS Energy Board.docx (237.37 KB)

## Energex Board - backgrounder

### Board members

#### **The Honourable Shane L. Stone AC – Chair**



##### **Political**

He held Port Darwin for the CLP from 1990-2000. He was chief Minister in the NT from 1995 to 1999. He was president of the CLP from 1986-1999. He was appointed federal President of the Liberal Party from 1999-2005.

He is identified as a Qld LNP “mate”: see news.com

##### **Qualifications**

He holds a number of qualifications including QC, Bachelor of Arts (ANU), Bachelor of Laws (Melbourne), Graduate Diploma of Education Administration (Adelaide) and Diploma of Teaching (Sturt).

##### **Membership**

He is a Life Member and Fellow of the Australian College of Educators, Fellow of the Australian Institute of Company Directors and also the Australian Institute of Management and Fellow of the Financial Services Institute of Australasia.

##### **Energex role**

He was appointed to the Energex Board in May 2012. His term will expire in September 2015. He attended 7 of the 10 Board meetings in the 2013-2014 period. (Note, all other Board members attended all meetings during the period in which they were current Directors.)

##### **Other relevant board appointments**

He is chair of the Medacs Healthcare Australasia which is Australia’s largest medical recruitment agency. Qld Health was Medacs largest customer from 2005-2010 and is on Qld Health’s current standing offer arrangement between Qld Health and a panel of national nursing labour providers. Note that this relationship was forged prior to Stone taking up the Board position as Chair in December 2012.

A number of Stone’s directorships are held with same cohort of co-directors, Michael Adamson and Melinda Sheppard: see Exit 66, Guildford Properties, Aussie Vineyards, Ballandean Investment, Anne Street Partners Holdings and Windle Road Investments.

Dhupuma Resources has Galarrwuy Yunipingu as a co-Director and there is a current share capital allocation to Gumatj Corporation. Gumatj is a community centric business which uses private capital to create, develop, promote and sustain economic opportunities for Yolngu people. For example in August 2014 a new Rio Tinto-funded training centre aimed at supporting the creation of a mining venture operated by Aboriginal people in Arnhem Land was announced. In a statement, the Northern Territory's Aboriginal Gumatj Corporation said the new centre, to be established with \$2.4 million in funding from the mining giant, would provide training for the local Yolngu people.

Ballandean Investments is the newly registered company for the ceased/former company of Aussie Vineyards Holdings Pty Ltd. The ultimate holding company for Ballandean is Aussie Vineyards.

Anne Street Partners Holdings has a current share capital held by Mayfair Limited in Belize. This may suggest that Anne Street is the Australian arm of Mayfair or that it is a tax avoidance process.

### **Employment**

Stone has a high corporate profile having been a director of a variety of boards in his post political career as the CLP member for Port Darwin. Stone's current employment is Board membership.

### **Miscellaneous**

He was briefed by the Northern Australian Aboriginal Legal Aid Service and the Katherine Regional Aboriginal Legal Aid Service in the early 1980s. It appears that he may maintain connection to some indigenous communities in the NT.

### **Major General The Honourable Peter Arnison (Retd) AC CVO - Director**



### **Political**

Arnison was appointed Governor of Queensland in July 1997 by the Borbidge government and held the position until July 2003

### **Qualifications**

Arnison holds a number of formal qualification including Bachelor of Economics, Doctorate of Laws UQ.

### **Membership**

No known memberships.

### **Energex role**

Arnison was first appointed a non-executive Director of Energex in December 2004 under the Labor government. His initial appointment expired on the 30 September 2013 and was re-appointed to the Board on the 12 December 2013. He is a member of the Network and Technical Committee, the Regulatory Committee and Remuneration Committee.

### **Other relevant Board appointments**

Arnison was appointed by Newman (as mayor) to chair the Brisbane City Council Flood Response Review Board in 2011.

### **Employment**

Arnison is retired.

### **Miscellaneous**

Arnison rose to Major General in the Australian Army. He served in a variety of command appointments including two operational tours of duty in Infantry Battalions in South Vietnam during 1965-1966 and in 1971. He retired from the Australian Army in 1996.

### **Ken Clarke - Director**

#### **Political**

Clarke was a former Under Treasurer in the Northern Territory CLP government during Stone's term as chief Minister, and was ousted soon after the election of the Labor government in 2001.



#### **Qualifications**

Clarke holds a Bachelor of Commerce and a Graduate Diploma in Management from Stanford USA.

### **Membership**

No detail is known of memberships.

### **Energex role**

Clarke was appointed a non-executive Director of Energex Limited Board in July 2012. His term expires on the 30 September 2015. He is a member of the Network and Technical Committee, the Regulatory Committee and the Remuneration Committee.

### **Other relevant board appointments**

In 2012 when NT chief Minister Terry Mills (CLP) was elected Clarke became one of the government's key economic advisers with Clarke becoming a member of the Renewal Management Board, which was investigating the NT's finances. Clarke's appointment in the NT coincided with his non-executive directorship of Energex. The Board's judgment was that the government's debt was caused mainly by the Power and Water Corporation. This

was the main justification for massive increases in electricity prices. This led to speculation that the price hikes could open the way for competition.

Clarke is currently the Chair of Indigenous Essential Services (power and water in the NT). Indigenous Essential Services is a not for profit subsidiary of the NT power and water Corporation. He has been a Director since December 2013. Davies (see below) was a Director from May 2011 to March 2013.

### **Employment**

Not known.

### **Miscellaneous**

### **Mervyn Davies – Director**

#### **Political**

#### **Qualifications**

Davies holds a Bachelor of Economics (Hons) and Bachelor of Commerce and Masters of Engineering.



#### **Membership**

He is a member of the Electric Energy Society of Australia. Electrical Energy Society of Australia (EESA) is a national society established to advance interests in electric energy. It is a Technical Society of Engineers Australia.

The key objective of EESA is to provide a continuous professional development program to members of the Society who have an interest in the field of electric energy. This field encompasses generation, transmission, distribution, retail and customer end-use of electric energy.

#### **Energex role**

Davies was appointed a non-executive Director of Energex Limited Board in July 2012. His term expires on the 30 September 2015. He is Chair of the Network and Technical Committee and a member of the Audit and Risk Committee and the Regulatory Committee.

#### **Other relevant Board appointments**

Davies has served on state and private energy boards including EnergyAustralia (now Ausgrid) in NSW, Western Power Corporation (WA) as an independent and non-executive Director since April 2006, Northern Territory Power and Water Corporation as deputy Chair and then non-executive Director since May 2009, Country Energy (now Essential Energy) (NSW) since May 2010. Davies was a Director of Indigenous Essential Services (power and water in the NT) from May 2011 to March 2013 where Clarke (see above) is the current Chair.



He has also been a Director of Aurora Energy Pty Ltd (Tasmania) since November 2010. Aurora Energy Pty Ltd is an electricity distributor that retails both electricity and gas in Victoria and Tasmania. It also undertakes complementary activities in telecommunications and energy-related technologies. He has been a director on Aurora's board since November 2010. TasNetworks commenced operations on 1 July 2014. It has been formed by a merger between Aurora's distribution network (the poles and wires) and Transend's network (the big towers and lines). Davies was appointed a director to the TasNetworks board in 2013. Davies was a director of the Network Integration Transition Board that oversaw the merger of parts of Aurora Energy with Transend Networks as part of the State Government's reform of the energy sector.

Davies has also held a directorship of New World Energy Limited since April 2010. New World Energy Limited is one of Australia's leading geothermal exploration and development companies. The company is focused on Western Australia where it is the largest geothermal landholder in the Pilbara and Mid West regions. New World Energy claims it "has progressed its Mid West project in the northern Perth Basin to be the most advanced geothermal project for electricity production in Western Australia." New World Energy is "committed to delivering long term economic and social benefit through the generation of clean and environmentally-friendly base-load electricity derived from geothermal resources. As geothermal energy is the most appropriate form of energy for the supply of large amounts of clean and reliable energy it is likely to be the energy source with the greatest long term growth potential in the Australian market."

He also worked for the Independent Pricing and Regulatory Tribunal in NSW and for the Australian Competition and Consumer Commission.

### **Employment**

Davies established and operates an engineering consultancy practice specialising in electricity distribution, developing and negotiating long-term capital expenditure plans and performance outcomes affecting the security of electricity supply to Sydney.

Davies has been principal and Managing Director of Girna Engineering Management Services since 2003, specialising in the engineering and economics of the electricity distribution industry.

### **Miscellaneous**

## **Sandra Deane - Director**

### **Political**

### **Qualifications**

Deane holds a Bachelor of Commerce and a Bachelor of Laws (Hons).



### **Membership**

No known memberships.

### **Energex role**

Deane was appointed as a non-executive Director December 2012. She is Chair of the Remuneration Committee and a member of the Audit and Risk Committee and the Network and Technical Committee.

### **Other related Board appointments**

Deane is currently a member of the Southbank Institute of Technology Advisory Council and a board member of Legal Aid Queensland.

### **Employment**

Deane has a corporate and private legal practice background.

Deane is an independent energy consultant. She is a sessional member of the Queensland Civil and Administrative Tribunal.

Deane was Energex's Gas Commercial Manager from 2005 to 2007 and worked in that role for AGL until 2009 including the transition period following the sale of the Energex gas business.

### **Miscellaneous**

She was a Director of the Mines Victims and Clearance Ltd (MIVAC) which is an initiative of Australian Vietnam Veterans. Membership of the Trust has broadened to include ex-service personnel from other conflicts, humanitarian aid workers, members of peacekeeping forces and the general public. MIVAC brings relief to people living in areas affected by mine warfare. Additionally MIVAC provides a positive focus for those who are aware, and are concerned, about what was left behind at the completion of conflicts or the withdrawal of troops.

## John Geldard – Director



### Political

### Qualifications

Geldard has a Bachelor of Commerce.

### Membership

No known memberships.

### Energex role

Geldard was first appointed a non-executive Director of Energex in July 2005 under the ALP government. His initial appointment expired on the 30 September 2013 and was re-appointed to the Board on the 12 December 2013 with his term due to expire on the 30 September 2015. He is Chair of the Audit and Risk Committee and a member of the Regulatory Committee.

Geldard held executive positions at Energex, including Chief Executive Officer between March and December 2000, and Chief Financial Officer from July 1997 to April 2001. Prior to this he was the Chief Financial Officer for the Queensland Transmission and Supply Corporation.

### Other relevant Board appointments

Geldard is a Director of Energy Super since November 2007 (as the employer representative along with Humphrys [Ergon Energy]) and was Director of ESI Super from 1994-2001. He was a previous Deputy Member of the Queensland Treasury Corporation Board.

Geldard is a Director of TPCG Invest. TPCG was established in 1997 when a group of Queensland multi-employer industry superannuation funds were searching for options to invest in infrastructure and private equity investment vehicles. Those funds saw an opportunity to participate in a range of infrastructure and private equity investments that were emerging in Queensland at the time. Such investments were of a size suited to a local investment vehicle which would provide the added benefit of supporting the economy where their super fund members worked.

This was the beginning of TPCG (or QPCG as it was known then). It has since diversified its asset base to include investments across Australia and offshore. The company was established with six foundation shareholders, each obtaining one share of TPCG and the right to appoint one Director on the Board of TPCG. The foundation shareholders were:

- BUSS (Queensland) Pty Ltd
- Electricity Supply Industry Superannuation (Qld) Ltd
- QRCRP Pty Ltd (now known as ACSRF – Australian Catholic Superannuation and Retirement Fund)
- Suncorp Metway General Insurance Ltd (this share has now been redeemed)
- Suncorp Metway Life and Superannuation Ltd
- Sunsuper Pty Ltd.

TPCG is a not-for-profit wholesale investment vehicle and now comprises of institutional investors from Australia and abroad.

The TPCG Board is the trustee of the private equity investment vehicles and The Infrastructure Fund (TIF). This independent board makes the decisions about acquisition and divestment for the underlying infrastructure fund based on recommendations from the manager.

TPCG Invest is chaired by Bob Lette who has a longstanding involvement in the financial services and superannuation sectors. Lette is Chair of the Building Unions Superannuation Scheme (Queensland) (BUSS(Q)), and has been a Board member since 1985. Lette is a Fellow of the Association of Superannuation Funds of Australia and a member of the Australian Institute of Company Directors. Bob sits on the Board of a number of companies including Queensland Airports Limited, North Queensland Airports Group and the publicly listed construction and development company Watpac Limited was a partner (up until June 2008) and now consults to Brisbane law firm, Mullins Lawyers (who specialise in commercial law).

Bob Henricks is a Director since January 2010. Terry Burke is also a Director since April 1998. Burke is the Chair and a Board member of the Queensland Independent Education and Care Superannuation Trust (QIEC Super). He is also a director of Queensland Teachers Union Health. Burke is the General Secretary of the Queensland Independent Education Union.

Geldard was a Director of Energy Services Team Ltd which applied for deregistration due to insolvency in March 2014.

### **Employment**

Geldard's background is in manufacturing, mining and energy industries and has been involved with the electricity industry Queensland and Western Australia.

### **Miscellaneous**

## **Kerryn Newton - Director**

### **Political**

Newton was a senior apolitical lawyer and advisor to the Queensland Parliament from January 1995 to January 2006. Her key responsibilities included being principal advisor for over 20 parliamentary committee inquiries into a range of issues concerning significant legal and social policy reform along with managing the Legislative and Information Services Division of the Parliamentary Service as Acting Deputy Clerk and member of the Executive Management Group.



### **Qualifications**

Newton holds a masters of laws, MBA, Masters of Arts and a Graduate Diploma (Applied Finance and Investment)

### **Membership**

No known memberships.

### **Energex role**

Newton was appointed as a non-executive Director of Energex in October 2008. She is Chair of the Regulatory Committee and a member of the Network and Technical Committee.

### **Other relevant board appointments**

Newton has chaired the boards of numerous not-for-profit companies in the child care, aged care and housing sectors and is currently Managing Director of a governance consulting firm called Directors Australia ([www.directorsaustralia.com](http://www.directorsaustralia.com)), a national board consulting and non-executive director recruitment firm.

Newton was a commissioner on the Queensland Liquor and Gaming Commission (an independent statutory body with functions relating to the approval of various gaming related licences as well as liquor licences of significant community impact) from July 2008 to December 2012.

### **Employment**

Newton advises a wide range of businesses on how to improve board and organisational performance through strategy, board structures, board composition, and governance systems and practices. Her work spans boards of publicly listed, government, private, and not-for-profit organisations across all industries and sectors.

Newton worked for Mc Cullough Robertson from January 1989 to January 1991.

### **Miscellaneous**

## NOTE

Linda Mackenzie was a Director from July 2012 to February 2014. Her term was due to expire in September 2015. It does not appear that she has been replaced.

Released under RTI Act - TMR

## **Ergon energy - Backgrounder**

### **Board members**

#### **Malcolm Hall-Brown – Chair and independent non-executive director**



#### **Political**

#### **Qualifications**

Hall – Brown holds a Bachelor of Economics and Bachelor of Commerce.

#### **Membership**

#### **Ergon role**

Hall-Brown was appointed to the Board in May 2012. He was reappointed in May 2014 with his term due to expire in September 2015.

#### **Other relevant Board appointments**

Hall-Brown is the foundation director of the Port Binnli group of companies, with a development portfolio that includes the Mackay Marina, Mackay's Clarion Hotel and North East Business Park, located north of Brisbane. In late 2012 Hall-Brown was caught up in controversy with his proposed development of North East business park met environmental hurdles. Moreton Bay Regional Council Mayor Sutherland accused Newman and Seeney of looking to change planning and environment laws to allow unsuitable developments already voted down by councils. Sutherland's comments followed revelations that the State Government is set to overrule the council and allow a \$1 billion residential and marina development on the Caboolture River. The Moreton Bay Regional Council approved the 170ha industrial component of the 760ha plan in December 2009 but refused the marina and residential components on environmental grounds. Northeast Business Park was appealing the decision in the Planning and Environment Court but three times has failed to elaborate on how it will protect the environment.

Hall-Brown was caught out when he said he had discussed the project with Newman who was his local member.

By mid-2013 the matter was settled with Moreton Bay Regional Council agreeing to allow 1000 home sites at the master-planned community east of the Bruce Highway, near the Caboolture River. The green light coincided with developer Northeast Business Park withdrawing its court appeal against Moreton Bay Regional Council's refusal to approve a marina as part of the project.



## **Employment**

### **Miscellaneous**

Hall-Brown has also served on Brisbane Marketing which is a wholly-owned subsidiary of Brisbane City Council. Brisbane Marketing has the responsibility of driving long-term social and economic benefits to Brisbane and the greater Brisbane region.

## **John Gardner Independent Non-Executive Director**



## **Political**

### **Qualifications**

Gardner holds a Graduate Diploma of Management (Harvard).

### **Membership**

### **Ergon role**

Gardner was appointed in December 2012 and reappointed in September 2014.

### **Other relevant Board appointments**

Gardner was appointed as an independent non-executive Director for SPARQ, where he was appointed in October 2014.

Note: The ASIC search does not show either the SPARQ or Ergon Energy directorships. It does show his directorship on the Charles Darwin University Foundation (to which he is a Board member).

## **Employment**

Gardner is currently involved in residential property development and public sector consulting.

### **Miscellaneous**

## **Gary Humphrys independent non-executive director**



### **Political**

### **Qualifications**

Humphreys is a certified accountant.

### **Membership**

### **Ergon role**

Humphrys was appointed as an independent non-executive Director in October 2009 and reappointed in September 2014.

### **Other relevant Board appointments**

He served as an Independent non-executive Director at Guildford Coal Limited from September 2013 to November 2013. He also was an independent non-executive Director of Tarong Energy Corporation Limited from April 2007 to May 2008.

He is currently a Director of Energy Super (as an employer representative) along with Geldard (Energex).

Humphrys is also currently a director of St Vincent's Health Australia Ltd.

Note: Pages 1, 2 and 3 (first two references) relate to Humphrys on the ASIC searches file. These correlate to his date of birth of 12 April 1951.

### **Employment**

Humphrys worked for Utah Coal and Mount Isa Mines in the late 1970s for a period of around 20 years. He then moved to the energy sector in 1998, appointed as Chief Financial Officer of Stanwell Corporation. In 2005 he became Chief Executive Officer of Stanwell, retiring in 2007.

### **Miscellaneous**

In December 2010 Humphrys, was Chair of SEQWGM (South East Qld Water Grid Management), which provided advice to the then Queensland Water Resources Minister Robertson prior to the 2010-2011 Queensland floods.

#### **John Love independent non-executive Director**



##### **Political**

From an IR perspective Love has not been a player in any electrical contracting agreements. He paid the award rates only. John Love Electrical ceased trading in 2011 and became CVSG Electrical Construction Pty Ltd. CV Services Group is party to a union agreement.

##### **Qualifications**

Love was a licensed electrical contractor. He recently sold his business (it became CV Services).

##### **Membership**

##### **Energy role**

Love was appointed in December 2012 and reappointed in September 2014.

##### **Other relevant Board appointments**

Love is currently a Director of Steppe Pty Ltd, a residential, commercial and industrial development company.

##### **Employment**

Love is involved as business advisor to Autres Pty Ltd, a pharmaceutical research and patent development company.

##### **Miscellaneous**

#### **Gary Stanford independent non-executive Director**



##### **Political**

##### **Qualifications**

Stanford holds a Masters in Applied Finance and a Bachelor of Commerce.

##### **Membership**

**Ergon role**

Stanford was appointed in December 2014.

**Other relevant Board appointments**

Stanford has previously been appointed to REMco and Seagas.

Note: Pages 1, 2 and 3 (first reference) may not relate to Humphrys on the ASIC searches file. These do not correlate to his date of birth of 26 October 1959.

**Employment**

Stanford has held a number of senior and executive level management positions for companies including Boral and Origin Energy across a range of business areas including energy trading, risk management, government relations, stakeholder communications, and acquisitions. Stanford was also the Executive Director Wholesale at Alinta Energy where he was responsible for managing the company's wholesale operations, major gas and electricity contracts, as well as trading and retail pricing.

Stanford joined Boral Energy (changing to Origin Energy in 2000) in 1996 to establish an electricity trading operation for the company. He was responsible for planning and business development, investor relations and corporate risk reporting and was previously General Manager Energy Risk Management. He worked for Boral/Origin for 15 years, including during the transitioning of Boral to Origin in 2000. He was responsible for the establishment of Origin Energy's wholesale operations and more recently lead Origin Energy's large Transaction and Mergers team which successfully completed significant transactions with ConocoPhillips, BG and Woodside.

Prior to joining Origin Energy, Stanford held senior positions in the New South Wales Government-owned generator Pacific Power's Treasury Group for 17 years.

Currently Stanford is Alinta Energy's Executive Director Wholesale Energy. Alinta Energy Retail Sales Pty Ltd (AERS) is a wholly owned subsidiary of Alinta Energy Finance Pty Ltd (Alinta Energy). Alinta Energy is led by the global investment group TPG. [TPG have a long history of making substantive debt and equity investments in the energy markets throughout the world, including investments in TXU and Texas Genco.] AERS has an established portfolio of generation assets diversified by geographic location, fuel type and operating mode, with plants in South Australia, Victoria and Queensland. It also retails electricity to about 70 000 customers in Victoria under Neighbourhood Energy. In addition, Alinta Energy is the incumbent gas retailer in Western Australia, and it also retails and generates electricity for WA customers.

**Miscellaneous**

#### **NOTE**

The Board lost Rowena McNally and Annabel Dolphin in October 2013. Helen Stanton who was appointed in 2005 ceased her Director position in September 2014. Stanford took Stanton's position.

Released under RTI Act - TMR

## **Powerlink - Backgrounder**

### **Board members**

#### **Stephen Rochester Chair**



#### **Political**

#### **Qualifications**

Rochester holds a Bachelor of Economics.

#### **Membership**

#### **Powerlink role**

Rochester was appointed in 2012. His term expires in September 2015. He is a member of the Audit, Risk and Compliance Committee and the People, Culture and Remuneration Committee.

In August 2014 Rochester announced his resignation to take up the position of Chief Executive Officer of the Tasmanian Public Finance Corporation (Tascorp) which he commenced in September 2014. Rochester agreed to continue to serve as Chair to allow for a transition for a suitable replacement to be determined. Beeby (see below) was elevated to the role having previously been a Board member.

#### **Other relevant board appointments**

Rochester was a non-executive Director of Stanwell Corporation Limited from July 2011 to September 2014 and has previously held the positions of Chief Executive of Sun Retail (commenced in 2006). He is currently a non-executive Director of Tarong Energy Corporation since April 2011.

#### **Employment**

Rochester held the position of Queensland Treasury Corporation's (QTC) inaugural Chief Executive for 22 years and also served as QTC's Chairman for two years before he resigned in 2012.

He took up the role of Chief Executive Officer of the Tasmanian Public Finance Corporation (Tascorp) which he commenced in September 2014.

#### **Miscellaneous**

**Julie Beeby Director (until September 2014) Chair (from 2014)**



**Political**

**Qualifications**

Beeby holds a Bachelor of Science (Hons), PhD in Physical Chemistry and a MBA.

**Membership**

Beeby was the alternate Director of the Queensland Resources Council.

**Powerlink role**

Beeby was appointed in 2008. She took on the Chair role from September 2014. She is Chair of the People, Culture and Remuneration Committee.

**Other relevant Board appointments**

Beeby has held non-executive Director positions on the Boards of two ASX200 companies, CRC Mining and Australian Coal Research (ACARP). CRC Mining is a global mining research and innovation company which collaborates and partners with leading mining companies, original equipment manufacturers and universities, to deliver research that "maximise mining productivity and enhance resource utilisation, safety and sustainability."

ACARP is a mining research program that has been running since 1992. It is 100% owned and funded by all Australian black coal producers through a five cents per tonne levy paid on saleable coal. ACARP's research covers a wide range of areas including all aspects of the production and utilisation of black coal including health, safety and the environment.

Beeby was appointed a member of the Queensland Government's ResourcesQ Partnership Group. ResourcesQ Partnership Group had been established on the back of the ResourcesQ Industry Leaders' Forum in Brisbane at the end of February 2014, which involved senior government and resource industry representatives. ResourceQ is chaired by Steve de Kruijff, former Chief Operating Officer of Xstrata's North Queensland Copper Division and former Queensland Resources Council President along with Laurie Hammond Chair of CRC Mining, Theo Psaros transport infrastructure consultant and former Chief Operating Officer of MetroCoal Limited, Brendan Ostwald Chief Executive Officer of mining services company Ostwald Bros Pty Ltd, and Gavin Becker former CEO of Metallica Minerals Ltd, and Beeby.

**Employment**

Beeby became CEO of WestSide Corporation in mid-2010. Her appointment came a month after WestSide took over operation, in a joint venture with Mitsui E&P Australia, of the CSG



operation at Moura Mine, which she had managed a decade earlier. That operation is now known as the Meridian SeamGas fields. In August 2013 she resigned from WestSide.

## **Miscellaneous**

### **Anne Barclay Director**



#### **Political**

#### **Qualifications**

Barclay holds a Graduate Certificate in Business.

#### **Membership**

#### **Powerlink role**

Barclay was appointed in 2012. Barclay is a member of the Powerlink Board's People, Culture and Remuneration Committee.

#### **Other relevant Board appointments**

#### **Employment**

Barclay is co-founder and Director of HR Advantage Consulting which specialises in "improving people management practices and organisational cultures, and managing and implementing change to improve business outcomes." HR advantage Consultation has John Scoble as its co-founder. Scoble came out of the sugar industry.

Barclay worked for the Brisbane City Council from 1993–1997 and then Griffith University both in HR roles before setting up her consultancy business. Her clients have included CS Energy, John Holland Group, Xstrata Mount Isa Mines, Rio Tinto, along with the BCC and local councils.

#### **Miscellaneous**

**Ken Howard Director**



**Political**

**Qualifications**

Howard has a Bachelor of Laws and Bachelor of Economics.

**Membership**

**Powerlink role**

Howard was appointed in January 2007. He is the Chair of the Audit, Risk and Compliance Committee.

**Other relevant Board appointments**

Prior to joining the Powerlink Board of Directors Howard was a Director of Energex Retail.

Note: ASIC searches have been unsuccessful against Howard's directorships.

**Employment**

Howard's background is as a stockbroker and financial planner.

**Miscellaneous**

Howard is the Chair of the CFA (Chartered Financial Analyst) Australia Brisbane Chapter. From 1991 to 1998 Howard was an Infantry Officer in the Australian Army Reserve.

He provides business overviews on the ABC radio through his direct employment with Morgans (stockbrokers).

**Julie Martin Board member**

[no photo]

**Political**

**Qualifications**

Martin holds a Bachelor of Engineering (Hons).

**Membership**

**Powerlink role**

Martin was appointed in 2011. She is a member of the Audit, Risk and Compliance Committee.

**Other relevant Board appointments**

Note: ASIC searches have been unsuccessful against Martin's directorships.

**Employment**

Julie Martin has 18 years' experience as an electrical engineer, having played a key role in a variety of large-scale infrastructure projects in Queensland. She is currently the HV Power Package Manager with Thiess responsible for the delivery of the high voltage traction substations to support the supply of the new Moreton Bay Rail Link.

Martin was the Senior Project Electrical Engineer for the QCLNG Upstream projects, primarily responsible for the delivery of QGC's high voltage distribution network.

**Miscellaneous**

In 2008 Martin won the Women in Community/Public Sector – Engineering category of the Smart Women – Smart State Awards for her work in the TrackStar Alliance program to deliver \$700 million worth of rail projects in South East Queensland.

When Martin was appointed to the Powerlink Board in 2011 Finance Minister Rachel Nolan said that the appointments have been made in line with the Queensland Government's Women on Boards strategy which promotes that 50 per cent of all new appointments to government boards are women. "The fact that three of our six new appointees are women shows the Bligh Government's commitment to advancing women's economic security."

**David Stevens Director****Political****Qualifications**

Stevens is a chartered accountant.

**Membership****Powerlink role**

Stevens was appointed in December 2014.

**Other relevant Board appointments**

Note: ASIC searches have been unsuccessful against Love's directorships.

**Employment**

Stevens is a senior financial executive who has held a number of senior positions in Australia and internationally including senior roles with PriceWaterhouse Coopers in Dubai and KPMG in Hong Kong.

Stevens currently works for FlexiGroup where he started as the Group Financial Controller and Company Secretary in 2008, before expanding his responsibilities to include Strategy and Planning and in 2013 was appointed Chief Financial Officer.

**Miscellaneous****NOTE**

Christina Sutherland completed her term on the Board during 2013/14 after 12 years

## **Stanwell – Backgrounder**

### **Board members**

**Shane Charles Chair**



#### **Political**

#### **Qualifications**

Charles holds a Bachelor of Laws.

#### **Membership**

#### **Stanwell role**

Charles was appointed Chair of Stanwell in December 2014.

#### **Other relevant Board appointments**

Charles is a current Director of Energy Portfolio, Goondi Energy and Mica Creek. Goondi Energy (a wholly owned subsidiary of Stanwell Corporation) and Icon Energy (the Operator) are involved in drilling Coal Seam Gas wells in the northern portion of an area known as ATP 626P near Goondiwindi commencing in early May 2012.

Stanwell's group structure includes

- Energy Portfolio 1 Pty Ltd
- Glen Wilga Coal Pty Ltd
- Goondi Energy Pty Ltd
- Mica Creek Pty Ltd
- SCL North West Pty Ltd
- Tarong Energy Corporation Pty Ltd
- Tarong Fuel Pty Ltd
- Tarong North Pty Ltd
- TEC Coal Pty Ltd
- TN Power Pty Ltd.

Note: Pages 1, 2, 3 and 3; and page7 (last two references) and page 8 on the ASIC search do not relate to Charles.

### **Employment**

Charles' background is in regional and state development. He is currently Chief Executive Officer of Toowoomba and Surat Basin Enterprise and a Commissioner on the GasFields Commission Queensland, appointed in July 2012. The GasFields Commission Queensland is an independent statutory body formed to manage and improve sustainable coexistence among rural landholders, regional communities and the onshore gas industry.

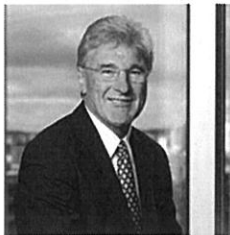
He previously worked for the Department of State Development, Infrastructure and Planning as a mentor from 2010 to 2014.

### **Miscellaneous**

#### **Note**

Warwick Parer was originally appointed chair. He died in March 2014.

### **Russell Kempnich non-executive Director**



### **Political**

#### **Qualifications**

Kempnich holds a Bachelor of Engineering (Mechanical).

### **Membership**

#### **Stanwell role**

Kempnich was appointed a non-executive Director on 1 July 2011 and had his term renewed in December 2013, due to expire on 30 September 2016. He is Chair of the People and Safety Committee and Member of the Audit and Risk Management Committee.

#### **Other relevant Board appointments**

He has also served as a Director of CS Energy.

Stanwell's group structure includes

- Energy Portfolio 1 Pty Ltd
- Glen Wilga Coal Pty Ltd
- Goondi Energy Pty Ltd

- Mica Creek Pty Ltd
- SCL North West Pty Ltd
- Tarong Energy Corporation Pty Ltd
- Tarong Fuel Pty Ltd
- Tarong North Pty Ltd
- TEC Coal Pty Ltd
- TN Power Pty Ltd.

### **Employment**

Kempnich is an engineer with more than 30 years' experience in coal resource evaluation, process plant design, construction and commissioning. He is a founding partner, past Managing Director and currently non-executive Chair of Sedgman Limited. Sedgman is a leading provider of mineral processing and associated infrastructure solutions to the resources industry.

### **Miscellaneous**

#### **Paul Breslin non-executive Director**



### **Political**

### **Qualifications**

Breslin holds a Bachelor of Science and Bachelor of Economics.

### **Stanwell role**

Breslin was appointed a non-executive Director of Stanwell in July 2012. His term expires on 30 September 2015. He is Chair of the Audit and Risk Management Committee.

### **Other relevant Board appointments**

Breslin headed up Western Australia's review into the electricity market in 2014 under the auspice of the WA government's Finance Department.

Stanwell's group structure includes

- Energy Portfolio 1 Pty Ltd
- Glen Wilga Coal Pty Ltd
- Goondi Energy Pty Ltd



- Mica Creek Pty Ltd
- SCL North West Pty Ltd
- Tarong Energy Corporation Pty Ltd
- Tarong Fuel Pty Ltd
- Tarong North Pty Ltd
- TEC Coal Pty Ltd
- TN Power Pty Ltd.

Note: Pages 1 and 2; and 7 and 8 do not relate to Breslin. Page 3 (third and fourth reference) do not relate to Breslin on the ASIC searches file. Breslin's date of birth is 3 November 1948.

### **Employment**

Breslin was the Chief Executive Officer and Director of the economic consulting firm ACIL Tasman and was the leader of ACIL Tasman's energy practice. In mid 2012 TRUenergy (now Energy Australia) used modelling work by ACIL Tasman in an effort to have the Renewable Energy Target watered down. ACIL is not considered favourably by energy analysts who have identified that in a 2010 report for the Department of Climate Change it forecast that cumulative installed capacity for solar PV would be reached by 2029-30 when it was reached around the end of 2011.

Again in a 2008 report for the oil and gas companies Chevron, ConocoPhillips, Exxon Mobil and Woodside Petroleum, ACIL tried to suggest that the carbon pricing scheme would put at risk LNG project development in the country. Since that report was issued, over \$150 billion has been committed to construction of LNG investments including by Chevron, ConocoPhillips and Exxon Mobil.

In modelling for the ESAA, ACIL Tasman predicted that just about all LaTrobe Valley coal generators would shut by 2020 as a result of the emissions trading scheme. In that same study for the ESAA the consultancy also predicted that geothermal would take up 30 per cent of the Renewable Energy Target.

On two occasions in work for the Clean Energy Regulator (formerly the Office of the Renewable Energy Regulator) ACIL underestimated the amount of solar renewable energy certificates (STCs) that would be created by the order of 100 per cent.

ACIL is an organisation that used to share the same office as the chief umbrella lobby group for large emitters of greenhouse gases – the Australian Industry Greenhouse Network (AIGN). In addition the AIGN's last two chief executives were also consultants at ACIL Tasman, one of them being a director at the firm.

Breslin's background is in business regulation, competition policy mostly covering the energy and resources industries.

Breslin is a former Director-General of the Department of Minerals and Energy. During his tenure, he managed the separation and corporatisation of the Queensland electricity

industry and played a leading role in the detailed design and development of the Australian National Electricity Market. In 2002 he was part of the four member Council of Australian Government's Review into the Australian Energy Markets.

## **Miscellaneous**

### **Dominic Condon non-executive Director**



#### **Political**

#### **Qualifications**

Condon holds a Bachelor of Commerce and Bachelor of Economics.

#### **Membership**

Condon is a member of the Urban Development Institute of Australia and member of the Real Estate Institute of Queensland.

#### **Stanwell role**

Condon is a non-executive Director.

#### **Other relevant Board appointments**

Stanwell's group structure includes

- Energy Portfolio 1 Pty Ltd
- Glen Wilga Coal Pty Ltd
- Goondi Energy Pty Ltd
- Mica Creek Pty Ltd
- SCL North West Pty Ltd
- Tarong Energy Corporation Pty Ltd
- Tarong Fuel Pty Ltd
- Tarong North Pty Ltd
- TEC Coal Pty Ltd
- TN Power Pty Ltd.

Note: Page 1 (excluding the last reference) and 9 (excluding the first reference) do not relate to Condon on the ASIC searches file. These do not correlate to his date of birth of 24 March 1977.

**Employment**

Condon's background is in commercial real estate and has previously worked as an Accountant.

Condon is managing director and founding partner of Chase Commercial, a commercial real estate agency specialising in Industrial, Commercial and Retail property in the South East Queensland market.

**Miscellaneous**

Released under RTI Act - TMR

## **Sunwater – Backgrounder**

### **Board members**

#### **Ross Dunning Chair**



#### **Political**

Goss sought out Dunning to move from Rail Commissioner to the Director General appointment in Administrative Services. This came on the back of the restructuring of the public service through the establishment of the Public Service Management Commission (under the auspice of Peter Coaldrake).

#### **Qualifications**

Dunning holds a Bachelor of Engineering and a Bachelor of Commerce.

#### **Membership**

#### **Sunwater role**

Dunning was appointed to the Board on 12 December 2013 and his term expires on 30 September 2016.

The main operating companies within Sunwater include Burnett Water Board (Burnett Water Pty Ltd), Eungella Water Pipeline Pty Ltd and North West Queensland Water Pipeline Pty Ltd. Dunning is chair of the three subsidiary companies.

#### **Other relevant Board appointments**

Dunning has served as the Chair for the Central Queensland Ports Authority and Port of Brisbane. He has been Chair of Port of Townsville, Gladstone Port Authority and Australia Trade Coast.

He was Commissioner for Railways.

He is a non-executive Director of Queensland Energy Resources Limited. He has been non-executive Director of Engenco Limited (also known as Coote Industrial Ltd.) since November 2010.

#### **Employment**

Dunning's background is in infrastructure management particularly related to rail, ports and

transport. Dunning left his role as Director-General of Administrative Services (which he held from 1990 to 1994) to work as Managing Director for Evans Deakins Industries (now downer EDI) from 1994 to 2001.

#### **Miscellaneous**

In October 2004 Dunning resigned as chairman of electricity provider Energex to face eight charges that related to offences he was accused of committing in 1968 against a 16-year-old boy and his brother in Gladstone. The original trial resulted in a hung jury; a retrial was ordered. Before the pretrial in the second trial Dunning's legal team had sought to have some evidence removed. This was accepted. That decision was appealed to the Court of Appeal to consider whether a judge's pretrial ruling could be reversed on an application before a retrial. This was upheld and the DPP did not continue with the charges.

#### **Hon Larry Anthony Director**



#### **Political**

Anthony is a former Member of the Australian Parliament from the March 1996 election until his defeat in the 2004 election. He served as a Minister and Parliamentary Secretary in the Social Security and Trade portfolios respectively. Anthony was Parliamentary Secretary to the Minister for Trade 1998–99, Minister for Community Services 1999–2001 and Minister for Children and Youth Affairs from 2001–2004.

Anthony was Senior Vice President of the Nationals from September 2006 to September 2012.

In April 2013 it was speculated that Anthony would challenge O'Sullivan for preselection in the Joyce's soon to be vacated federal seat.

#### **Qualifications**

Anthony holds a Bachelor of Commerce.

#### **Membership**

#### **Sunwater role**

Anthony is a Director appointed to the Board on 12 December 2013 with his term expiring on the 30 September 2016.

The main operating companies within Sunwater include Burnett Water Board, Eungella Water Pipeline Pty Ltd and North West Queensland Water Pipeline Pty Ltd. Anthony is a Director of the Burnett Water Board.

#### **Other relevant Board appointments**

#### **Employment**

Larry Anthony established the SAS Group in mid 2009. Former Federal Ministers the Hon. Scott Morrison is the Chair of SAS and Anthony is Executive Director. The SAS Group head office is in Brisbane, with representation in Sydney and Canberra. The SAS Group provides a range of corporate advisory, government relations, communications and stakeholder management services to its clients. The SAS Group promotes itself as "a strategic, results-oriented consultancy with influence across the spectrum of political parties and experience offering a truly multi-partisan and collaborative approach."

#### **Miscellaneous**

#### **Rachel Louise Fennell Director**



#### **Political**

#### **Qualifications**

Fennell holds a Bachelor of Laws.

#### **Membership**

#### **Sunwater role**

Fennell is a Director appointed to the Board on 12 December 2013 with her term expiring on the 30 September 2016.

The main operating companies within Sunwater include Burnett Water Board, Eungella Water Pipeline Pty Ltd and North West Queensland Water Pipeline Pty Ltd. Fennell is a Director of Eungella Water Pipeline Pty Ltd and North West Queensland Water Pipeline Pty Ltd.

#### **Other relevant Board appointments**

### **Employment**

Fennell's legal background is in property, commercial and finance law which she advanced as in-house counsel for property development businesses. She has taken a more direct role in property development and real estate including managing private property development, organisation rationalisation, asset restructuring, project consultation, project design, project management and marketing.

### **Miscellaneous**

#### **Dr Kirstin Ferguson Director**



### **Political**

#### **Qualifications**

Ferguson holds a PhD, Bachelor of Arts and a Bachelor of Law.

#### **Membership**

Ferguson is a Fellow of the Australian Institute of Company Directors (AICD).

#### **Sunwater role**

Ferguson is a Director who was appointed to the Board on 1 October 2008. She was reappointed in October 2011 and was further reappointed on in October 2014. Her term of appointment expires on the 30 September 2016.

The main operating companies within Sunwater include Burnett Water Board, Eungella Water Pipeline Pty Ltd and North West Queensland Water Pipeline Pty Ltd. Ferguson is not a director of any of the subsidiary companies.

#### **Other relevant Board appointments**

Ferguson is currently a non-executive Director of Leighton Holdings since July 2014. Ferguson has previously been the independent Chair of the Thiess Advisory Board.

### **Employment**

### **Miscellaneous**

Ferguson has been awarded the QUT Colin Brain Corporate Governance Fellowship, Sir Winston Churchill Fellowship Dr Ferguson has been named by the Australian Financial Review as one of Australia's 100 Women of Influence.



She was an Officer in the Royal Australian Air Force 1995-1998.

#### **Greg Moynihan Director**



##### **Political**

##### **Qualifications**

Moynihan holds a Bachelor of Commerce.

##### **Membership**

##### **Sunwater role**

Moynihan is a Director appointed to the Board on 9 August 2007 and was reappointed in December 2013 with his term expiring on the 30 September 2016.

The main operating companies within Sunwater include Burnett Water Board, Eungella Water Pipeline Pty Ltd and North West Queensland Water Pipeline Pty Ltd. Moynihan is a director of Eungella Water Pipeline Pty Ltd and North West Queensland Water Pipeline Pty Ltd.

##### **Other relevant Board appointments**

##### **Employment**

Moynihan is the Former Chief Executive Officer of Metway Bank and has held senior executive positions in Citibank Australia, Metway Bank and Suncorp Metway.

##### **Miscellaneous**

#### **Dr William Wild Director**



## **Political**

### **Qualifications**

Wild has a PhD, Bachelor of Commerce, Bachelor of Law and Master of Law.

### **Membership**

#### **Sunwater role**

Wild is a Director appointed to the Board on 20 December 2012 with his term to expire on the 30 September 2015.

The main operating companies within Sunwater include Burnett Water Board, Eungella Water Pipeline Pty Ltd and North West Queensland Water Pipeline Pty Ltd. Wild is a Director of the Burnett Water Board.

#### **Other relevant Board appointments**

Wild is a Director of a number of "water" orientated companies including Lightsview Re-Water Infrastructure, Lightsview Re-Water Supply and Blue Sky Infrastructure. All companies share the same director mix. There is nothing identifiable in the companies to suggest any direct linkages to Sunwater.

#### **Employment**

Wild is a lawyer, investment banker and academic. He was previously Head of Project Finance Syndication with KBC Bank in London and Vice President with Bank of America in Hong Kong.

### **Miscellaneous**

#### **NOTE**

Alan Millhouse (October 2010 to September 2013) and Tom Connor (August 2003 to December 2013) did not have their terms renewed. They are recorded as "resigned".

## **CS Energy – Backgrounder**

### **Board members**

#### **Ross Rolfe - Chair**



#### **Political**

Beattie had a high regard for Rolfe. Beattie said “I asked Ross to give up his job as CEO of the Stanwell Corporation for just a year in July 2005, to become the Government’s Coordinator-General. I then asked him to take on the additional role of my director-general and to perform miracles for me on a regular basis. Ross’ expertise has been invaluable to the Government’s work in keeping the Smart State the economic engine room of Australia and in creating new jobs and opportunities for Queenslanders.”

#### **Qualifications**

Rolfe has a Bachelor of Arts.

#### **Membership**

Rolfe has previously been a Director of the Queensland Resource Council.

#### **CS Energy role**

Rolfe joined the Board in May 2012. His term expires in September 2015.

#### **Other relevant Board appointments**

Rolfe was Chief Executive of Stanwell Corporation until July 2005 and Chief Executive of Alinta Energy. (Green was also employed by Alinta Energy.)

Rolfe is currently the Chair (since November 2011) of WDS Limited (having been a Director since July 2008), a provider of specialist development, design, engineering, construction, fabrication and maintenance related services to the energy, mining and infrastructure sectors. (Pegler [see below] is a Director on this Board.) WDS claims their mission is to “provide sustainable value to all stakeholders through a diversified contracting, services and development business where safety and quality are fundamental. Our competitive edge lies in our exceptional safety record, flexible and innovative approach to project issues, rigorous identification of risks and control strategies and reliable delivery of integrated services.”

It also claims to operate in an “ethical, respectful and honest” manner in dealing with all stakeholders, “respectfully challenging each other to achieve the best results for all”.

Rolfe served as the Chief Executive Officer Redbank Energy Limited (Babcock and Brown Limited) from October 2008 to April 2011. He joined Babcock and Brown as a Senior Executive in July 2007. He served as its Managing Director from December 2008 to April 2011 and Acting Chief Executive Officer from August 2008 to October 2008. These dates largely coincided with the time that Green (see below) was Chief Operating Officer with the same company.

He is also a non-executive Director of Infigen Energy, a renewable energy business with assets in the United States of America, New South Wales, South Australia and Western Australia. Infigen energy was Babcock and Brown Wind partners (which ceased in 2009). In July 2012 Infigen was granted planning approval from Palerang Council, located in the Southern Tablelands region of New South Wales, for the development of the Capital East solar farm - a solar photovoltaic (PV) and energy storage demonstration facility of up to 1 MW capacity. Construction was completed in 2013, with the first stage designed to trial innovative technologies and construction techniques. The development is also a demonstration facility to support Infigen Energy's entry into large-scale solar PV generation and integration of energy storage technologies.

Infigen claim that "sharing the same network connection, the energy storage system will be able to be charged and discharged from either the solar PV array or the grid. This provides valuable experience for the market in understanding how energy storage can be optimised to facilitate deployment of renewable energy generation. Capital East solar farm is the first solar PV and energy storage system registered as a market generator in the National Electricity Market."

#### **Employment**

Rolfe has previously held senior positions in the Queensland public service, including Coordinator-General, Director-General of the Department of State Development and Trade and Director-General of the Department of the Premier and Cabinet. He resigned in June 2007.

He has held an executive role as the Managing Director of Resources Infrastructure for Lend Lease since March 2012. When he was appointed Lend Lease said "In this role, Ross will support the Australian business in delivering one of its key strategic growth initiatives by positioning the company to sponsor development and ownership opportunities in infrastructure within the resources sector, working closely with Lend Lease's infrastructure development business unit, Capella Capital."

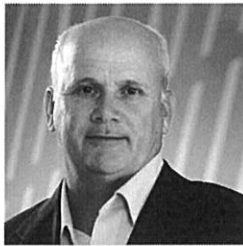
#### **Miscellaneous**

Rolfe was responsible for the delivery of the South Queensland Regional Infrastructure Plan, the design and implementation of the Water Grid and the development of the Queensland Government's Energy policies from 2000 to 2007.

Rolfe was subject to a CMC investigation. The information raised the issue as to whether Rolfe had acted improperly, while in his senior public servant position, in relation to government processes concerning property developer Mirvac and Tennis Queensland in the redevelopment of the Tennyson Powerhouse site and the Animal Research Institute site.

Part of the inquiries conducted focussed on whether Rolfe obtained any improper benefit by purchasing two units at the Tennyson Powerhouse site from Mirvac. The CMC concluded in February 2008, after having conducted a large number of interviews and having relevant files reviewed, that there was no evidence that Rolfe received any improper benefits. The evidence shows that he bought the units after he had tendered his resignation from his government position, and at market value. The CMC did not find any evidence that Mr Rolfe acted improperly in relation to government processes concerning the redevelopment of the two sites and consequently no further action is to be taken.

#### **Brian Green non-executive Director**



#### **Political**

#### **Qualifications**

Green has a Bachelor of Business and a Diploma of Engineering (Electrical).

#### **Membership**

#### **CS Energy role**

Green has been a non-executive Director since August 2012. This term expires in September 2015.

#### **Other relevant Board appointments**

Note: ASIC searches have been unsuccessful against Green's directorships.

#### **Employment**

Green has been involved with the electricity industry for more than 35 years, holding a number of senior positions in energy companies. Green served as Chief Operating Officer of Redbank Energy Limited (Babcock and Brown Power Ltd) from October 2006 to April 2011 (coinciding with Rolfe's period [see above]). Green served as the General Manager of Gladstone Power Station. The last 25 years Green spent specialising in employee relations.

He was appointed as Acting Chief Executive Officer of CS Energy from March to August 2013 while a permanent appointment was made to the role. He had also been Chief Operating Officer of Alinta Energy (Rolfe was also at Alinta energy [see above]), and was employed by NRG Energy, an American-owned energy company, as General Manager of Operations for their power generation assets in Australia. NRG supports oil, gas, steam, wind, solar, coal, biomass and combined heat and power (CHP) facilities and provide maintenance, repair and general services for gas and steam turbines, reciprocating compressors and diesel engines.

## Miscellaneous

### Shane O’Kane – non-executive Director



#### Political

#### Qualifications

O’Kane has a Bachelor of Commerce and Bachelor of Laws.

#### Membership

#### CS Energy role

O’Kane was appointed as a non-executive Director in August 2012. This term expires in September 2015.

#### Other related Board appointments

O’Kane is a Director of the Guided Innovation Alliance (GIA) Ltd. The GIA is an industry–applied research collaboration established in October 2011 to address “barriers” to market for new innovations in the electricity sector. These barriers include less than effective collaboration between industry and research agencies in electricity sector innovation. The GIA is a not for profit alliance involving the Queensland University of Technology (QUT); Ergon Energy; SmartGrid Partners which “provides strategic advisory and venture capability” and Brookfield Financial which is a financial arm of the Brookfield Group, one of the largest infrastructure asset owners in the world. Brookfield Financial is owned by Brookfield Asset Management. They are a global investment bank with expertise in real assets particularly power. Their range of global financial advisory services includes asset brokerage.

The Alliance provided a response in December 2013 to the 30-year Electricity Strategy released by the Newman government. In their response they identified that the key challenges for network businesses included mitigation of peakier loads to improve supply costs, capital spend and asset capital efficiency; improving the level of demand side participation and network utilisation; life extension and performance improvement of aging and stressed networks; reduced environmental impacts including increased renewables contribution; managing the proliferation of renewable energy systems in the distribution network and consequences on power quality, reduced asset utilisation and increased peak demand; and customer resistance to new visible infrastructure. Their answer were new technologies and business models, facilitated by appropriate government policies and leadership with development of these solutions including laboratory and field testing and

validation which required funding, "but such funding if correctly utilised will be a small fraction of future savings to the community."

## **Miscellaneous**

### **John Pegler – non-executive Director**



#### **Political**

#### **Qualifications**

Pegler has a Bachelor of Engineering.

#### **Membership**

Pegler was twice President and is an elected Life Member of the Queensland Resources Council and is immediate past Chair of the Australian Coal Association.

#### **CS Energy role**

Pegler was appointed as a non-executive Director in August 2012. This term expires in September 2015.

#### **Other relevant Board appointments**

Pegler is a former Director of Tarong Energy Corporation. He is also currently a Director on WDS Limited, a provider of specialist development, design, engineering, construction, fabrication and maintenance related services to the energy, mining and infrastructure sectors. (Rolfe [see above] is the chair of this Board.)

Note: Pages 3 and 4; and pages 14 (last two references) and 15 (first two references) do not relate to Pegler on the ASIC searches file.

#### **Employment**

Pegler worked for BP and Rio Tinto in NSW, Queensland and Indonesia including roles at Managing Director level. He recently retired as Chief Executive Officer of Ensham Resources.

## **Miscellaneous**

## **Mark Williamson – non-executive Director**



### **Political**

#### **Qualifications**

Williamson has an Associate Diploma in Industrial Engineering.

#### **Membership**

#### **CS Energy role**

Williamson was appointed as a non-executive Director in July 2011.

#### **Other relevant Board appointments**

Williamson was a Board member of Stanwell Corporation, the Mackay Port Authority and Allconnex Water.

He was the Deputy Chair of Energy Super, appointed in 2013 up until January 2015, when he became Chair replacing Henricks.

He was the Chair of ESI Financial Services from 2012. Energy Super appointed ESI Financial Services to provide Energy Super's contact centre operations, financial advisory services and member education services. ESIFS is a wholly owned subsidiary of the Electricity Supply Industry Superannuation (Qld) Ltd, the Trustee of Energy Super. ESIFS is paid fees by Energy Super for providing these services.

Note: Pages 1 and 2; and pages 6, 7 and 8 (first reference) do not relate to Williamson on the ASIC searches file.

#### **Miscellaneous**

Prior to this Board appointment, Williamson held senior executive roles in the electricity, IT, telecommunications and airline industries. His professional career has been primarily in sales and marketing and in general management.

### **NOTE**

Three previous Directors were not replaced. Tracy Dare who was a Director from October 2008 to September 2013 and Karen Smith-Pomeroy (July 2011 to September 2013) did not



have their terms renewed. Jon Hubbard (July 2011 to November 2013) resigned his Director position.

Released under RTI Act - TMR

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**Subject:** Fwd: Callide Dam

---

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

---

**To:** Sch 4 CTPI

---

**Date:** Friday, 20 February 2015, 22:26

---

Typo addendum... M

Sent from my iPhone

Begin forwarded message:

**From:** "Vanderbyl, Tom" <Tom.Vanderbyl@sunwater.com.au>  
**Date:** 20 February 2015 10:22:49 pm AEST  
**To:** Mark Bailey <mangocube6@yahoo.co.uk>  
**Subject:** RE: Callide Dam

Mark

Just noticed a typo where a sentence below should read "SunWater staff will undertake further visual checks of the gates and the dam wall when it is safe do so (there are still high winds in the area)."

**Tom Vanderbyl**  
General Manager, Bulk Water & Irrigation Systems  
SunWater Limited | Brisbane



P 07 3120 0105 | M NR  
E [Tom.Vanderbyl@sunwater.com.au](mailto:Tom.Vanderbyl@sunwater.com.au)  
[www.sunwater.com.au](http://www.sunwater.com.au)

connect with SunWater on   

---

**From:** Mark Bailey [<mailto:mangocube6@yahoo.co.uk>]  
**Sent:** Friday, 20 February 2015 10:08 PM  
**To:** Vanderbyl, Tom  
**Subject:** Re: Callide Dam

Thank you Tom. Mark

Sent from my iPhone

On 20 Feb 2015, at 9:57 pm, Vanderbyl, Tom <[Tom.Vanderbyl@sunwater.com.au](mailto:Tom.Vanderbyl@sunwater.com.au)> wrote:

Dear Mark

Dan Hunt requested that I send you a brief email in relation to the current situation at Callide Dam.

The upstream gauging has detected record flood flows exceeding those experienced in 2013 as inflows to Callide Dam. Communications to the gauging station were lost before 8pm presumably due to the very high winds or high water level in the area. SunWater staff onsite have recently visually confirmed that all six automatic gates at Callide Dam are functioning and open and that the storage level appears to be at its highest level on record.

The release out of Callide Dam down Callide Creek also appears to be larger than the 2013 event. SunWater staff will undertake further visual checks of the gates and the dam all when it is safe to do so (there are still high winds in the area).

This and further information will continue to be provided through tonight and tomorrow to the LDMG based at Biloela who are managing the response to the flood including any evacuations. The LDMG should be considered the central point of truth for all information relating to this event – SunWater are providing advice to the LDMG for its consideration and coordination as part of the Emergency Action Plan that is in place for the Dam.




Regards

**Tom Vanderbyl**  
General Manager, Bulk Water & Irrigation Systems  
SunWater Limited | Brisbane



MAKING WATER WORK

P 07 3120 0105 | M NR  
E [Tom.Vanderbyl@sunwater.com.au](mailto:Tom.Vanderbyl@sunwater.com.au)  
[www.sunwater.com.au](http://www.sunwater.com.au)

connect with SunWater on   

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Phone: +61 7 3120 0000  
Fax: +61 7 3120 0260  
E-mail: [IMPrivacyRequests@sunwater.com.au](mailto:IMPrivacyRequests@sunwater.com.au)

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If you would like further information about our privacy policies or practices, please contact our Privacy Contact Officer using the contact details below.

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Information Services  
Level 10, 179 Turbot Street Brisbane Queensland 4000  
PO Box 15536 City East Queensland 4002  
Phone: +61 7 3120 0000  
Fax: +61 7 3120 0260  
E-mail: [IMPrivacyRequests@sunwater.com.au](mailto:IMPrivacyRequests@sunwater.com.au)

\*\*\*\*\*

## Attachments

- eb5aff.png (21.15 KB)
- e04248.png (532 B)
- 8bdcf2.png (844 B)
- a29e9a.png (413 B)
- image001.png (21.15 KB)
- image002.png (532 B)
- image003.png (844 B)

Released under RTI Act - TMR



**Subject:** Re: Congratulations and what's your view on wind farms?

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

**To:** Sch 4 CTPI

**Date:** Friday, 20 February 2015, 10:29

Hi Sch 4 CTPI

Great to hear from you. Will get back to you next week. Flat strap with Marcia. M

Sent from my iPhone

On 20 Feb 2015, at 10:15 am, Sch 4 CTPI > wrote:

Hi Mark,

Firstly, congratulations on the election victory and on your appointment as Energy Minister. I've always believed the job needs a tall person to get a proper oversight of the issues.

When you have settled into your office, I would be grateful if my client Sch 4 CTPI and I could meet with you to discuss his proposed wind farm and solar array near Stanthorpe.

we were successful with Sch 4 CTPI application to erect a wind monitoring tower to prove up the wind resource. We then lodged an application in 2012 for the wind farm and solar array which would provide reliable power for Stanthorpe during peak times, without the need to carve a swathe through the bush for a new 60 km high voltage power line from the Warwick or involve the expenditure of public money.

We spent over a year providing environmental and acoustic studies to satisfy the justifiable concerns of Southern Downs Regional Council officers. They had an independent review of our acoustic studies carried out at Council expense, leading to some fine-tuning of the proposal. Council officers then prepared a detailed report to Council recommending approval, with conditions that, in our view, were prudent and reasonable.

I attended the Council meeting on 30 October 2013 at which the proposal was to be approved. Unbeknownst to me however, there had been some networking between some loony green and the loony redneck right councillors to form an alliance which was successful in securing a majority vote for refusal of the proposal. The Mayor, Planning Chairman and CEO were all in favour of the proposal, as were Council experts and professional officers.

We then asked Minister Seeney to use his call-in powers to approve the application. While I believe his officers supported this course of action, Minister Seeney declined to do so.

We have now appealed the decision in the Planning and Environment Court. This is costing Sch 4 CTPI large amounts of money and I am concerned that these additional costs are jeopardising the viability of a landmark privately funded re-useable energy project.

The current application cannot be called in by new Minister Trad as the matter is now before the Planning and Environment Court. What we are looking at is therefore the possibility of re-lodging the identical application. We expect that Southern Downs Regional Council will make the same decision, as they are now spending probably hundreds of thousands of ratepayers' dollars to defend their refusal.

If Planning Minister Trad were of a mind to call the application in for approval, we could save Sch 4 CTPI and Southern Downs Regional Council ratepayers large amounts of money which could be better spent, whilst facilitating a renewable energy project simply by getting out of the way of business.

I would be pleased to discuss with you further Mark when you have settled in to your position and have this cyclone behind you.

Fond regards,

Sch 4 CTPI

---

**Subject:** Re: Contact Re Steve Irwin Forest?

---

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

---

**To:** brad@plumbersunionqld.com;

---

**Date:** Friday, 10 April 2015, 13:58

---

Got it and will call her today. Thanks Brad! M

On Friday, 10 April 2015, 5:23, Brad O'Carroll <brad@plumbersunionqld.com> wrote:

Hi Mark

Thanks for attending the Collage the other Day it was a very successful day for all

Her are Sch 4 CTPI contacts could

Sch 4 CTPI

NR

or

Sch 4 CTPI

Would you mind sending me a text when you have made contact please.

Regards

Brad O' Carroll

> On Apr 9, 2015, at 12:20 PM, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

>

> Can u send me yr contact's name and phone number please Brad? Thx, M

>

> Sent from my iPhone



---

**Subject:** CS ENERGY

---

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

---

**To:** mangocube6@yahoo.co.uk;

---

**Date:** Monday, 2 March 2015, 9:34

---

Mate will send them through Corporation by Corporation, CS Energy attached. Our of all of these, the only one I've had any dealings with is Williamson, he's an old Mackenroth appointee and a good bloke

Regards,

Peter Simpson

State Secretary

NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)

---

## Attachments

- Green.pdf (42.86 KB)
- guided-innovation-alliance response to Powering Qld.pdf (250.15 KB)
- O'Kane.pdf (45.77 KB)
- Pegler.pdf (48.84 KB)
- Infigen Energy.pdf (150.80 KB)
- Rolfe.pdf (57.72 KB)
- WDS.PDF (130.01 KB)
- Williamson.pdf (60.53 KB)

Pages 53 through 61 redacted for the following reasons:

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**Guided  
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Alliance**

## ***Powering Queensland's Energy Future***

### **Response to The 30-year Electricity Strategy**

**December 2013**

#### ***Challenging Environment***

The disaggregated structure of the electricity industry does not readily lend itself to solutions which deliver efficient and cost effective whole of systems outcomes. Challenges exist in meeting customer expectations and many of these fall to the Government owned network businesses. Governments should play a role in fostering the development of technologies and innovations and electricity distributors have a key role in facilitating these developments. Innovation that has cross sector guidance and support (innovators, industry, academia and government) has been shown to have greater success and faster pathways to market. The Guided Innovation Alliance has been established to efficiently bring innovations (technology, financial, process, business model) to market.

##### **Customer expectations**

- Lower electricity prices;
- Pricing equivalency for access and usage irrespective of location;
- An understanding of how they can influence their own electricity costs;
- High reliability and quality of supply;
- Reduced carbon pollution;
- Ability to take advantage of renewables such as Solar PV but with reliable back up;
- Minimum impact on lifestyle; and
- No new visible infrastructure.

##### **Key challenges for network businesses**

- Increasing customer expectations for affordability, service and choice;
- Mitigation of peakier loads to improve supply costs, capital spend and asset capital efficiency;
- Improving the level of demand side participation and network utilisation;
- Life extension and performance improvement of aging and stressed networks;
- Reduced environmental impacts including increased renewables contribution;
- Managing the proliferation of renewable energy systems in the distribution network and consequences on power quality, reduced asset utilisation and increased peak demand; and
- Customer resistance to new visible infrastructure.

Solutions to these challenges must come from new technologies and business models, facilitated by appropriate government policies and leadership. Development of these solutions including laboratory and field testing and validation requires funding, but such funding if correctly utilised will be a small fraction of future savings to the community.

#### ***Guided Innovation Alliance (GIA)***

The GIA is an industry-applied research collaboration established in October 2011 to address barriers and shorten the pathway to market for new innovations in the electricity sector. These barriers include:

- Less than effective collaboration between industry and research agencies in electricity sector innovation;
- A lack of guidance to innovators as to the needs of the end market;
- The need for impartial scientific validation of new technology innovations;
- Lack of understanding of applied value of innovations; and
- Difficulty in extrapolation of whole of societal benefits of an innovation so that policy makers can make informed decisions.

The GIA is a not for profit alliance

- Queensland University of Technology (QUT) is a leading Queensland university and is a national leader in collaborative industry research and teaching.
- Ergon Energy is a distribution network service provider with a long history of innovation in the electricity industry.
- SmartGrid Partners is a solutions integrator established to provide strategic advisory and venture capability.
- Brookfield Financial is a financial arm of the Brookfield Group, one of the largest infrastructure asset owners in the world.

The GIA has a pipeline of activities currently underway or under consideration addressing key priority issues for the industry. Areas of immediate interest include:

- Demand and Energy Conservation;
- Renewable Energy Integration;
- Voltage Optimisation;
- Storage - Thermal and Electrical Storage Innovations;
- Waste Heat Capture and Distributed Generation;
- New funding models;
- Electric Vehicles; and
- High Temperature Superconductors

## Current GIA Projects

The GIA has a number of projects underway including:

### Network Voltage Regulation (\$149,000) COMPLETED

*Funding: Cash & in-kind contributions from Ergon Energy, QUT, MicroPlanet and SGP*

Technical validation of a number of low voltage network regulation devices to characterise performance as a device to manage power quality issues arising from Solar PV penetration in the distribution network. Outcomes include a network characterisation model to assist the utility in assessment of voltage regulation benefits.

#### Industry Engagement:

- MicroPlanet Inc
- Magtech

### Cool Roof Validation (\$663,414) ONGOING

*Funding: Cash & in-kind contributions - Ergon Energy, QUT, StrongGuard, Shieldcoat, Dept of Education, ERM Energy and SGP*

Laboratory and field validation of a new breed of heat reflective coatings for use in air conditioned commercial and domestic properties. Outcomes include classification of benefits for energy and demand management outcomes.

#### Industry Engagement:

- StrongGuard Pty Ltd
- ShieldCoat Pty Ltd
- James Cook University
- Cathedral School Townsville
- Qld Department of Education
- ERM Energy
- Retail First
- Federation Centres
- Woolworths
- Brisbane Airport Corporation

### LED Street Light Trials (\$631,693) ONGOING

*Funding: Cash & in-kind contributions from Ergon Energy, Aust Govt (pending grant), QUT, LRL, Brookfield, SGP and host sites*

Laboratory and field trials of adaptive controls on LED street lighting to validate the whole of state benefits of mass deployment. Key outcomes include the development of business models to overcome existing regulatory and cultural barriers to LED street lighting technology. In addition an innovative financing model is being developed to assist in a potential roll out.

#### Industry Engagement:

- LED Roadway Lighting
- Pecan Lighting
- GPC Electronics
- Townsville City Council
- Ipswich City Council
- Sunshine Coast Regional Council
- Brisbane Airport Corporation

### Low Grade Heat Conversion (SEEKING FUNDING)

Financial and technical support for prototyping of a new Australian invention with the potential to utilise low grade (60 degrees C) heat sources to create space cooling and electricity through a linear generator. Outcomes expected include completion of prototype and field tests.

#### Industry Collaboration:

- Gelita
- Arnotts

### Superconductivity (SEEKING FUNDING)

Establishment of an Applied Superconductivity Lab based at QUT's Heavy Current Facility at Banyo. This facility will support and facilitate the application of superconducting based devices into the power grid with the expected advantages of reduced losses and significantly increased flexibility in the power distribution network.

#### Industry Collaboration:

- Karlsruhe University
- CIGRE
- American Superconductor
- Sumitomo
- Powerlink
- Energex

## Planned GIA Projects

The following projects have potential to be included in the GIA subject to funding and scoping:

### Powerak

Australian innovation for reducing the cost of Solar PV Balance of System costs, seeking assistance with national and international commercialisation pathway.

### Embertec

Australian company with existing patented standby power devices seeking commercialisation assistance with the development of a new demand management device for deployment in residential and small to medium enterprise facilities.

### Solar PV/Battery Integration

QUT/Ergon Energy design of standardised battery management and system integration requirements for deploying "plug and play" SolarPV- Battery systems.

### Brisbane Airport Corporation Sustainability Precinct

Development of a technology showcase to make Brisbane a world leader in energy and water sustainability.

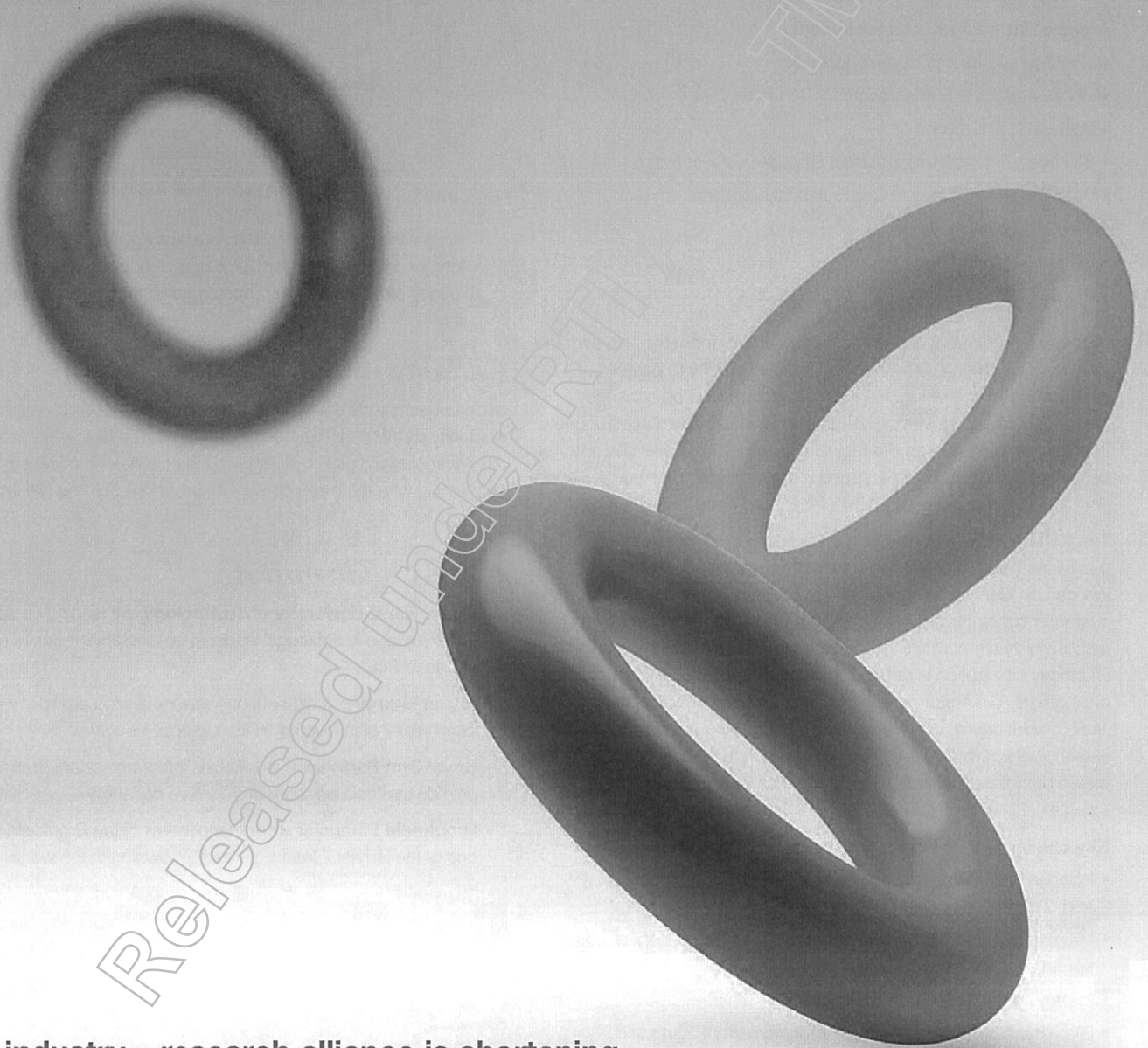
*For more information contact the GIA Secretariat:*

**Guided Innovation Alliance Ltd ACN 164 921 091**

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# Collaboration: The Key to Energy Innovation

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**An industry – research alliance is shortening the pathway to market for new innovations in the electricity sector.**

---





The GIA is an industry-applied research collaboration established to address barriers to uptake of innovations to the electricity sector. These barriers include:

- Limited effectiveness in collaboration between industry, business and research agencies in electricity sector innovation;
- A lack of guidance to innovators as to the needs of the end market;
- The need for impartial scientific validation of new technology innovations;
- Lack of understanding of applied value of innovations; and
- Difficulty in extrapolation of customer and whole of societal benefits of an innovation so that policy makers can make informed decisions.

The GIA was formalised in a Collaboration Agreement in October 2011. It has a pipeline of activities currently underway or under consideration addressing key priority issues for the industry.

#### Areas of immediate interest include:

- Demand and Energy Conservation;
- Renewable Energy Integration;
- Voltage Optimisation;
- Storage - Thermal and Electrical Storage Innovations;
- Waste Heat Capture and Distributed Generation;
- New business and funding models; and
- Electric Vehicles.

### Challenging Environment

This is a time of great change for the electricity industry. The demand for affordable, high quality, high reliability electricity to power our digital world is increasing. Rapid social and technology change presents risks along with opportunities. Recent experience suggests that despite best efforts, the rate of change can still overtake the capacity of the industry to respond – mass adoption of residential air conditioning and more recently Solar PV are good examples.

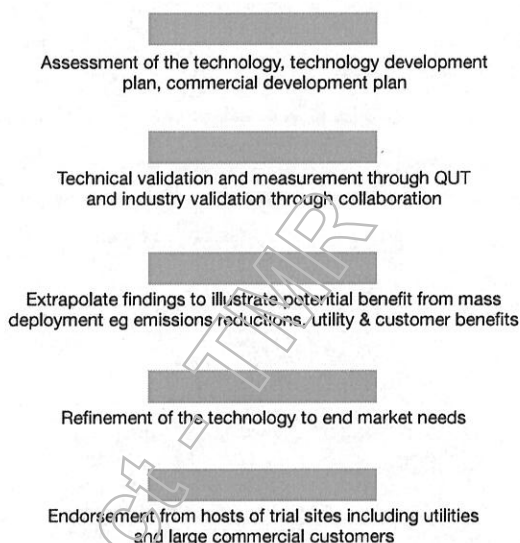
The global demand for electricity to support our digital lifestyles seems insatiable. Converging issues of customer affordability, low carbon electricity supply, safe access, regulatory changes, customer behaviour, technological change and environmental responsibility are combining to create a dynamically changing industry. Electricity distribution is rapidly moving from analogue to digital. The disaggregated structure of the electricity industry does not readily lend itself to solutions which address equitable sharing across the various stakeholders in the value chain. In this structure new innovative models based on holistic systems thinking must be created to transition us to a sustainable energy future.

#### Key challenges include:

- Increasing customer expectations for affordability, service and choice;
- Mitigation of peakier loads to improve supply costs, capital spend and asset capital efficiency;
- Improving the level of demand side participation;
- Life extension and performance improvement of aging and stressed networks; and
- Reduced environmental impacts including increased renewables contribution.

### Value Proposition

The GIA value proposition arises from its systematic and collaborative approach.



Through this process the GIA can assist in preparing the entity for future fund raising and deployment, ensuring it can withstand due diligence and establish appropriate governance and business plans.

### Collaboration Gap

Despite best efforts the collaboration between research institutions and electricity distributors has been suboptimal. The GIA seeks to address this collaboration "gap" by identifying the needs of the industry and connecting with the research expertise within a commercial framework.

### The Collaborators

**Queensland University of Technology** is a leading Queensland university and is a national leader in collaborative industry research and teaching.

**Ergon Energy** is a distribution network service provider with a long history of innovation in the electricity industry.

**SmartGrid Partners** is a solutions integrator established to provide strategic advisory and venture capability.

**Brookfield Financial** are a financial arm of the Brookfield Group, one of the largest infrastructure asset owners in the world.



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## **CitySmart Cool Roof Collaboration**

### **The Brisbane Cool Roof Concept**

Heat ingress into businesses and homes is a major contributor to space cooling requirements in Brisbane and most of a building's heat enters through the roof. Air conditioning has added significantly to the sharp increases in electricity prices since 2007 as a direct result of the need for electricity network infrastructure to meet peak demand. This has resulted in an unsustainable increase in residential electricity prices of more than 80 per cent in nominal terms since 2007<sup>1</sup> and considerable increases for non-residential customers over this time. Since 1982 it is estimated that space cooling load has grown from 166 GWh to 1500 GWh (2012)<sup>2</sup>.

The Brisbane Cool Roof concept will promote and deploy heat reflective coatings on eligible buildings across the city to reduce peak demand, energy consumption and GHG emissions and reduce building owner's electricity bills. CitySmart will do this by collaborating with Brisbane City Council to:

- Deploy Cool Roof coatings to its own eligible buildings, improving thermal comfort and achieving energy savings.
- Promote Cool Roof via CitySmart to businesses and residential customers as a cost effective measure to reduce electricity consumption or avoid installing air conditioning.
- Consider policy and regulatory changes (similar to those in place in California) to mandate Cool Roof for eligible buildings in new developments and refurbishments.
- Leverage, for the benefit of ratepayers, potential incentives from utilities (eg Energex) which promote demand reduction in the network.

### **Evidence Based Research**

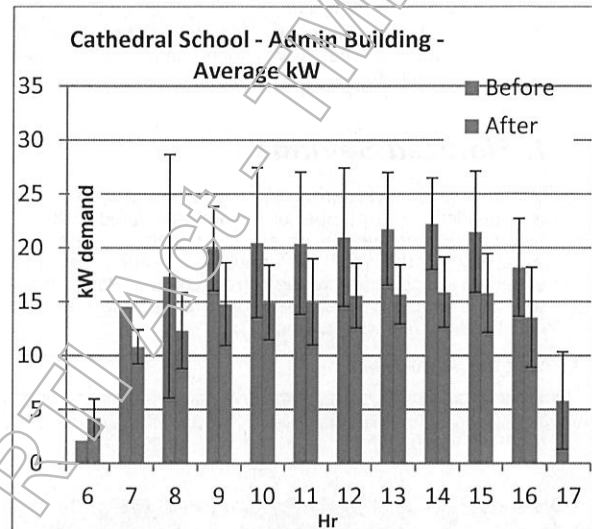
The Guided Innovation Alliance (GIA) is a not for profit industry research alliance established to validate technical innovations in the electricity sector. Using the expertise of QUT as a founding member the GIA has been working with industry for over 12 months on laboratory and field trials of Cool Roof technologies. The trials to date have consistently shown:

- 10-15% Demand Reduction
- 15-20% Energy Reduction
- Up to 15°C reduction in external roof temp

This data is consistent with national and international (mainly United States) data collated by QUT as part of the GIA project. Prior to this work there has been no published literature on field studies in Queensland quantifying the effects of cool roof coatings on different roof types. In California extensive research has led to the introduction of the Californian Title 24 provisions which prescribes mandatory cool roof materials for all residential and non-residential buildings by climate zone.

<sup>1</sup> Dept of Energy and Water Supply "The 30-year electr city strategy" Direct ons paper 2012 p10

<sup>2</sup> Dept of Energy and Water Supply "The 30-year electr city strategy" Direct ons paper 2012 p12



### **Benefits**

The benefits to Brisbane of the Cool Roof concept are multifaceted and include economic, environmental and social elements.

Key direct benefits for residential and business customers include:

- Energy and demand savings for eligible businesses and homes.
- Improved thermal comfort for non-air conditioned buildings.
- Avoidance of capital and operating costs associated with air conditioning (where AC is being considered).
- Easy to install with no requirement to enter the building.
- Cost reduction benefits from the integration of roof maintenance with an energy saving measure and increased roof lifespan.
- Mitigation strategy for future electricity price rises.
- Integrates well with other energy efficiency and demand management measures such as improved AC efficiency, load control of AC and temperature set backs.





There are also a number of strategic benefits for Brisbane City Council including:

- Supporting homeowners and business owners (especially small medium enterprise) with rising electricity costs.
- Demonstrating that Council can "walk the talk" by deploying to its own buildings and benefitting from the energy savings which can be used for other Council services.
- Alignment with both State and Federal Government directions in relation to direct action on climate change response and the potential to position Brisbane for support of the scheme through key agencies (eg DEWS and ARENA).
- Cool Roof is an easily understood, positive action for the community to reduce emissions and their electricity bills. In addition there is evidence that Cool Roofs can reduce "heat island effects" across the city.

### Estimated Savings

The amount of savings from the application of a Cool Roof is dependent on a number of factors associated with the amount of and usage of air conditioning, and the suitability of the roof for coating application and the expertise in application of the correct coating. However by way of example a small to medium enterprise business could see the following savings:

#### XYZ Retail Business

<b>Indicative Energy Costs pa</b>	\$3-5,000
<b>No AC units &amp; Roof Size</b>	2 x 4kW systems 400 m <sup>2</sup>
<b>Business Operation</b>	6-7 days per week 10-12 hrs per day
<b>AC Energy Savings from Coating</b>	15-20%
<b>IRR over 10 years</b>	10-15%
<b>Simple Payback</b>	4-7 years



### Potential Funding Models

GIA research has shown one of the fundamental barriers to the adoption of energy efficiency and demand management initiatives is the upfront capital cost. As a result several funding models have been contemplated to help facilitate the uptake of a Brisbane Cool Roof concept. These include:

- Green Energy Loans – discussions have been held with a number of major banks interested in lending against energy efficiency initiatives. These could be integrated with other energy efficiency measures which are currently funded through leasing mechanisms (eg Flexirent).
- Energy Efficiency and Demand Management Fund – this is a not for profit concept which would be promoted and supported by Brisbane City Council for a range of energy efficiency activities including Cool Roof. Structured through a not for profit vehicle it could provide low cost funding which is repaid over time from the energy savings generated. Similar concepts have been developed for Community Energy Management programs in the United States.



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## **LED Street Light Project**

### **LED Street Lights**

The rest of the world is deploying LED street lighting as the preferred technology for the significant energy savings that they deliver. Expected energy reductions from LED compared to High Intensity Discharge (HID) lighting are between 64% and 85%. Street lighting currently contributes 64kt CO<sub>2</sub>e per annum in Ergon Energy's network alone. The commercial potential is large but many barriers currently exist – perceptions of technical performance in the context of poor performance in previous trials and a lack of new funding models and appropriate regulatory and tariff structures are preventing the uptake of LED street lighting. Ownership structures are a major impediment with split incentives between the network utility and local government.

Australia is lagging the rest of the world in the deployment of energy efficient street lighting and runs the risk of locking into outdated interim technology rather than moving straight to more advanced LED technology which is being embraced internationally. The adoption of LED technology in Australia is plagued by uncertainty around the efficacy of the technology and a lack of effective funding mechanisms. Previous energy efficient lighting trials which began in 2007 in Queensland resulted in poor results for the selected LED technology, however great improvements have been achieved in LED street lights since that time. These barriers were explicitly identified in the Commonwealth's Street Lighting Strategy (July 2011). This project is needed to resolve these technology concerns and assist in the development of financing solutions so that LED street lighting can be proven commercially and deployed with confidence.

### **Aims of the Project**

This project aims to validate, verify and refine an LED Street Light suite of products for Australian climatic conditions using the extensive capability offered by QUT's Photometric Laboratory including:

- verification of compliant lights for Australia and New Zealand P class category.
- development of a new process for local government to specify for LED street lights.
- test advanced remote control dimming and monitoring to achieve greater energy reduction and data collection.

### **Scope of the Project**

Elements of the scope will include the following activities:

#### **Phase 1: Lab Testing and Development of Australian Luminaire**

Prototype testing in QUT light lab for:

- Standard P Class luminaires.
- Controllable/dimming P Class luminaires.
- Life cycle assessment.
- Financial analysis against HID lighting stock.

#### **Phase 2: Field Trials**

Installation at agreed locations (tropical, sub-tropical/arid) of LED reference equipment:

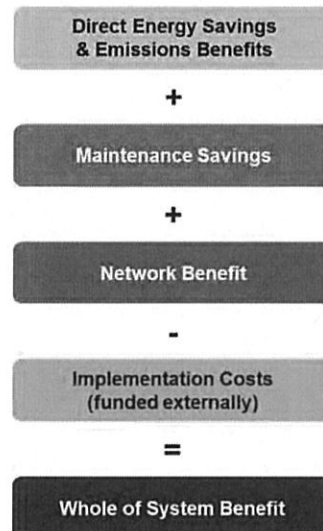
- test for efficacy in harsh climatic conditions.
- testing for controllability/dimming capability.
- baseline energy performance and net benefit performance.
- predictive modelling for remote communities.
- development of Australian Specification for Municipal Authorities for LED Street Lighting.

#### **Phase 3: Innovative Financial Model**

Outline financial and commercial model capable of providing a fully funded option for local governments across Queensland in the first instance. Once established the potential exists to replicate the model nationally.

### **Benefits and Savings**

The benefits to Queensland are multifaceted and include direct energy savings, maintenance savings and network benefits.



Key direct benefits include:

- Energy efficiency benefits – lower power bills for Councils
- Efficiency network benefits – permanently reduced demand during peak loads
- Curtailment network benefits – dimmable lighting system
- Maintenance savings – longer asset life and lower year-to-year maintenance.

The GIA estimates the savings to Queensland from deploying LED Street Lights in Ergon Energy's area would have a net present value of over \$150 million.

Pages 69 through 172 redacted for the following reasons:

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**Subject:** ENERGEX

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**From:** Peter Simpson (ETU) (simmo@etu.org.au)

---

**To:** mangocube6@yahoo.co.uk;

---

**Date:** Monday, 2 March 2015, 9:42

---

The CLP now run ENERGEX and that has come through with their attitude. I work with Geldard on the Energy Super Board, he's 18 carat Tory, as are the rest.

One flag, Ballandean Investments makes my head ring for some reason, been unable to find anything to date but there is something there

Simmo

Regards,

Peter Simpson

State Secretary

NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)

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## Attachments

- Arnison.pdf (37.82 KB)
- Clarke.pdf (65.57 KB)
- Davies.pdf (37.62 KB)
- Deane.pdf (36.86 KB)
- IMR 8S.PDF (35.47 KB)
- Geldard.pdf (38.05 KB)
- Moura.pdf (28.98 KB)
- Newton.pdf (40.54 KB)
- KLN Holdings.pdf (27.64 KB)
- Ballandean.pdf (74.09 KB)
- Docket.pdf (47.70 KB)
- Dhupuma Resources.pdf (33.96 KB)
- Exit 66.pdf (31.68 KB)
- Guildford Property Investments.pdf (41.07 KB)

- Stone.pdf (49.20 KB)
- Windle Road Investments.pdf (41.05 KB)
- Anne Street Partners.pdf (75.19 KB)
- Aussie Vineyards discharge.pdf (46.84 KB)
- Aussie Vineyards.pdf (86.58 KB)

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Pages 175 through 285 redacted for the following reasons:

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**Subject:** ENERGEX

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk; Sch 4 CTPI

**Date:** Tuesday, 3 March 2015, 17:03

Heads up Comrades, Stuey met with ENERGEX today and given their attitude, we've given them notice that we'll be pursuing protected action against them in four weeks time

Simmo

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. NR  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

Join Online  
www.etuyes.com  
Or call  
1800ETUYES

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**Subject:** Ergon Energy  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Monday, 2 March 2015, 9:54

Hall Brown – Old Nat, [redacted] Sch 4 CTPI

John Love – [redacted] Sch 4 CTPI

( Humphrys – I work with him on the Energy Super board. [redacted] Sch 4 CTPI

Regards,

Peter Simpson

State Secretary

[redacted] NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)

---

## Attachments

- Gardner.pdf (41.03 KB)
- Hall Brown.pdf (63.01 KB)
- Humphrys.pdf (45.17 KB)
- John Love Electrical.pdf (67.12 KB)
- Love.pdf (40.92 KB)
- Steppe.pdf (30.25 KB)
- Stanford.pdf (38.87 KB)

Pages 288 through 355 redacted for the following reasons:

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Subject: Re: etu article edits

From: Mark Bailey (mangocube6@yahoo.co.uk)

To: andrew@etu.org.au;

Date: Friday, 20 March 2015, 18:21

Phew!! M

Sent from my iPhone

On 20 Mar 2015, at 6:04 pm, Andrew Irvine <andrew@etu.org.au> wrote:

Cheers mate

Sent from my I phone

On 20 Mar 2015, at 4:46 pm, "Mark Bailey" <mangocube6@yahoo.co.uk> wrote:

Hi Andy,

This is good to go with the following adjustments please;

Add to Simmo to thanks to Stewie, Lara and others.

Also to tidy up the CQ response - the whole system in CQ was restored in only 12 days after being smashed by TC Marcia. It took 23 days post Yasi. A excelent effort to get 63700 homes restored. so fast. Ergon and Energex crews involved.

Also an additional reference in passing to TC Nathan where 438 premises affected but once again Ergon crews on the ground ready and swift in their response to help FNQers.

If you could tidy it up a little with these addendums, that would be great Andy. Thanks. And ta for your patience and persistence!

Mark

<On January 31 Queenslanders not only voted for change.docx>

**Subject:** ETU Response to TC Marcia

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** andrew@etu.org.au; beau@etu.org.au; billy@etu.org.au; chris@etu.org.au; craig@etu.org.au; daniel@etu.org.au; dmcgaw@etu.org.au; garry@etu.org.au; glenn@etu.org.au; jason@etu.org.au; keith@etu.org.au; kerry@etu.org.au; kirby@etu.org.au; lara@not4sale.org.au; mark@etu.org.au; mhaire@etu.org.au; neisha@etu.org.au; pat@etu.org.au; peter@etu.org.au; sjr@etu.org.au; stuart@etu.org.au; wal@etu.org.au; wendel@etu.org.au;

**Cc:** Sch 4 CTPI liz@etu.org.au; kerrin@etu.org.au;

**Date:** Sunday, 22 February 2015, 9:02

Comrades,

We're putting together our response to TC Marcia over the weekend. At this stage there's approximately 1,000 Ergon & ENERGEX workers heading to Rocky & Yeppoon and as we've learnt from previous cyclones/floods etc, a swag of industrial and safety issues that will result.

So initially, here's what's going on: -

- Macca is putting together "Operation Energise" to assist homeowners that are pensioners, unemployed, arse out of their pants, that will need their premises tested and basic repairs before Ergon can put their power back on. From previous experience, it's no good getting up there straight away, so later this week or the weekend will be the timeline for that happening. We're approaching Ergon, ENERGEX & Powerlink as we have previously, to donate gear, accommodation etc for these workers, as well as Electrical Contracting companies for workers. Brett Hannan from Powerlink, who has a contractor's licence has already put his hand up, we'll probably end up with him and the Humphries boys initially;
- IR/Safety/Morale – Stu & Wendel are heading up in the Black van Wednesday to cook BBQ's, hold pre start meetings etc, all based out of Billy's place. Billy and Craig will be running around Rocky, Yeppoon and Bilo as well with the BBQ trailer;
- Stu and Wendel have to come back Friday, so they'll head up to set things up, Beau and one other will head up Friday to change shifts and we'll keep that rolling until it's finished.
- Sags, need price for a newspaper ad or two for Rocky/Yeppoon to advertise Operation Energise once it's all sorted.

That's the initial kick off, more as it happens.

Simmo

Regards,

Peter Simpson

State Secretary

NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)

Released under RTI Act - TMR

Subject: Final Draft

From: Peter Simpson (ETU) (simmo@etu.org.au)

To: mangocube6@yahoo.co.uk;

Date: Tuesday, 3 March 2015, 14:22

Mate,

Fyi

Simmo

---

### Attachments

- ETU-Ergon-M6x3.pdf (77.39 KB)

# DROP THE DISCIPLINARY ACTION AGAINST ERGON WORKERS

**ERGON CEO Ian McLeod was paid \$895k to be the mouthpiece of the LNPs failed StrongChoices propaganda.**  
(edited extract from email sent)

**From:** McLEOD Ian (NQ)  
**Sent:** Monday, 21 July 2014 8:28 AM  
**To:** Everyone (All Regions)  
**Subject:** Update on State Government Asset Transactions plan

As part of last month's State Budget, the Queensland Government announced that Ergon Energy would be one of several government-owned corporations to be part of the Strongest and Smartest Choice campaign. The campaign seeks to reduce the State's \$80 billion debt and the resulting annual interest bill of \$4 billion.

...We are advised that:

As announced in the Strongest and Smartest Choice draft plan... the State is proposing a program of asset transactions. ...

- The Queensland Government will take a methodical and disciplined approach to asset divestment...
- ...Asset transactions require extensive investigation....
- The Government is seeking advisory services...
- This process is about the Government getting the best advisory services on board ...

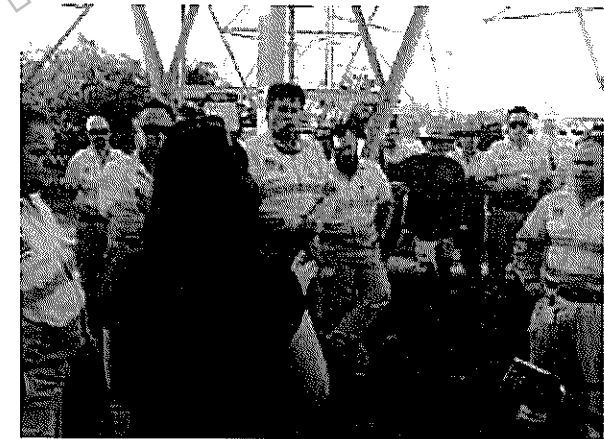
Employees who would like more detailed information about the proposal can download the "Strongest and Smartest Choice – Queensland Plan for Secure Finances and a Strong Economy" from [www.strongchoices.qld.gov.au](http://www.strongchoices.qld.gov.au).



## Meanwhile frontline workers disciplined for standing up against privatisation

Ergon bosses have disciplined frontline workers with warning letters and file notes for attending / speaking at political gathering wearing Ergon uniforms.

The report below relates to a meeting that took place in Townsville just days before the state election where 20 disgruntled workers spoke to the alternative Premier about depot closures, job losses and social impacts of privatisation.



Ergon workers 'risk their jobs' to meet Labor leader  
(Queensland Times 29 January 2015)

...but they were willing to show their faces to the media because the issue of privatisation was important.

"They are risking jobs ... to be here today to meet Annastacia," Mr Giordani said. "This is how seriously they take this issue of the privatisation of the network.

"There is a real feeling amongst the depot and amongst the region that their job security is gone under the LNP Government."

**STOP THE ROT – SAY NO TO HYPOCRISY – CALL ON ERGON TO DROP THE DISCIPLINARY ACTION**  
**CONTACT ERGON TODAY – [Ian.Mcleod@ergon.com](mailto:Ian.Mcleod@ergon.com) Ph: 0407 034 216**



---

**Subject:** FW: 4140186: Orders

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk;

**Date:** Friday, 20 March 2015, 13:18

---

Mate as discussed, attached is the directions, if we apply for an extension of time, be good if they would agree to it

---

**From:** Laura Fraser Hardy [mailto:LauraF@hallpayne.com.au]

**Sent:** Friday, 20 March 2015 1:10 PM

**To:** Peter Simpson (ETU)

**Subject:** 4140186: Orders

Dear Peter,

As discussed, please find attached the Orders for the Stanwell matter.

Yours faithfully,

Laura Fraser Hardy



Laura Fraser Hardy | Senior Associate  
Hall Payne Lawyers  
T (07) 3017 2400 F (07) 3017 2499  
www.hallpayne.com.au



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[Evolue:9bc64af5-98d6-41ba-b2f1-5ce5e3081360]

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## Attachments

- 141216 Order (not entered).pdf (105.99 KB)
- image001.jpg (3.06 KB)
- image002.jpg (15.49 KB)
- image003.jpg (15.80 KB)

# Order NOT Entered

No: (P)QUD53/2014

Federal Court of Australia  
District Registry: Queensland  
Division: Fair Work

**COMMUNICATIONS, ELECTRICAL, ELECTRONIC, ENERGY, INFORMATION,  
POSTAL, PLUMBING AND ALLIED SERVICES UNION** and others named in the  
schedule  
Applicants

**STANWELL CORPORATION LTD**  
Respondent

## ORDER

**JUDGE:** Justice Collier  
**DATE OF ORDER:** 16 December 2014  
**WHERE MADE:** Brisbane

### THE COURT ORDERS BY CONSENT THAT:

1. The applicants are to file and serve the amended statement of claim attached as Annexure A to the interlocutory application filed by the applicants on 8 August 2014, by 4.00 pm on 19 December 2014.
2. The respondent is to file and serve an amended defence by 4.00 pm on 30 January 2015.
3. The applicants are to file and serve a reply (if any) to the respondent's defence by 4.00 pm on 6 February 2015.
4. The parties are to provide verified lists of discoverable documents that are directly relevant to a matter in issue in the proceeding by 4.00 pm on 27 February 2015.
5. Each party is to provide copies of any documents requested by the other party by 4.00 pm on 6 March 2015.
6. The hearing shall proceed on affidavit evidence with the affidavit of each witness, if adopted, to stand as the evidence-in-chief of the witness.

7. The applicants are to file and serve any affidavits of evidence on which they intend to rely by 4.00 pm on 3 April 2015.
8. The respondent is to file and serve any affidavits of evidence on which it intends to rely by 4.00 pm on 1 May 2015.
9. The applicants are to file and serve any affidavits of evidence in reply on which they intend to rely by 4.00 pm on 15 May 2015.
10. The parties shall attend mediation before a Registrar of this Court on or before 30 June 2015.
11. Any party wishing to object to the admissibility of a witness affidavit to be relied upon at the hearing shall provide a statement of such objections, indicating the nature of the objection, to the other party no later than fourteen (14) days prior to the trial.
12. Each party must serve a response to any objections to evidence on or before 4.00 pm no later than seven (7) days prior to the trial.
13. The parties are to confer prior to the trial for the purpose of seeking to resolve any objections to evidence.
14. The parties exchange lists of witnesses required for cross-examination fourteen (14) days prior to the hearing.
15. The parties are to file outlines of arguments seven (7) days prior to the listing for hearing.
16. The proceeding be listed for hearing in the Federal Court for three (3) days commencing on a date to be set by the Court.
17. Any party may apply to the Court to amend these directions on three (3) days' notice.

Date that entry is stamped:

Deputy District Registrar

**Schedule**

No: (P)QUD53/2014

Federal Court of Australia

District Registry: Queensland

Division: Fair Work

Second Applicant:

AUTOMOTIVE, FOOD, METALS, ENGINEERING,  
PRINTING AND KINDRED INDUSTRIES UNION

Third Applicant:

QUEENSLAND SERVICES, INDUSTRIAL UNION  
OF EMPLOYEES

Fourth Applicant:

CONSTRUCTION, FORESTRY, MINING AND  
ENERGY UNION

Released under RTI Act - 2009

**Subject:** FW: 76 year old pensioner gets power on after our visit today

**From:** Keith McKenzie (ETU) (keith@etu.org.au)

**To:** mangocube6@yahoo.co.uk;

**Date:** Saturday, 7 March 2015, 13:53

Sent from my cracked screen Windows Phone

**From:** HANAN Brett (Powerlink)

**Sent:** 6/03/2015 5:13 PM

**To:** Andrew Irvine; Keith McKenzie (ETU)

**Subject:** Sch 4 CTPIld pensioner gets power on after our visit today

Sch 4 CTPI, she has been patiently waiting for her power to be restored, Ergon will connect her tomorrow morning thanks to Operation energise Free repair work and test this afternoon ( sorry we took so long Sch 4 CTPI

**Important Message:**

This e-mail (which includes any attachments) may contain personal information and is confidential.

If this e-mail has been sent to you by mistake please inform us by reply e-mail and then delete the e-mail, destroy any printed copy and do not disclose or use the information in it.

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**Attachments**

- image1.JPG (892.26 KB)
- ATT00001.txt (23 B)

**Subject:** FW: All three crews answer call to arms  
**From:** Keith McKenzie (ETU) (keith@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Saturday, 7 March 2015, 13:54

Sent from my cracked screen Windows Phone

---

**From:** HANAN Brett (Powerlink)  
**Sent:** 7/03/2015 1:07 PM  
**To:** Andrew Irvine; Keith McKenzie (ETU)  
**Subject:** All three crews answer call to arms

Sch 4 CTR living in an old daycare centre.

The landlord has shot through and wouldn't help.

When we got there and started testing it became apparent that there had been some very dodgy wiring on the switchboard and a bypassed RCD.

With a call to arms, all crews were there, and within 3 hours, all the installation was tested, repaired, and the switchboard totally rewired correctly.

---

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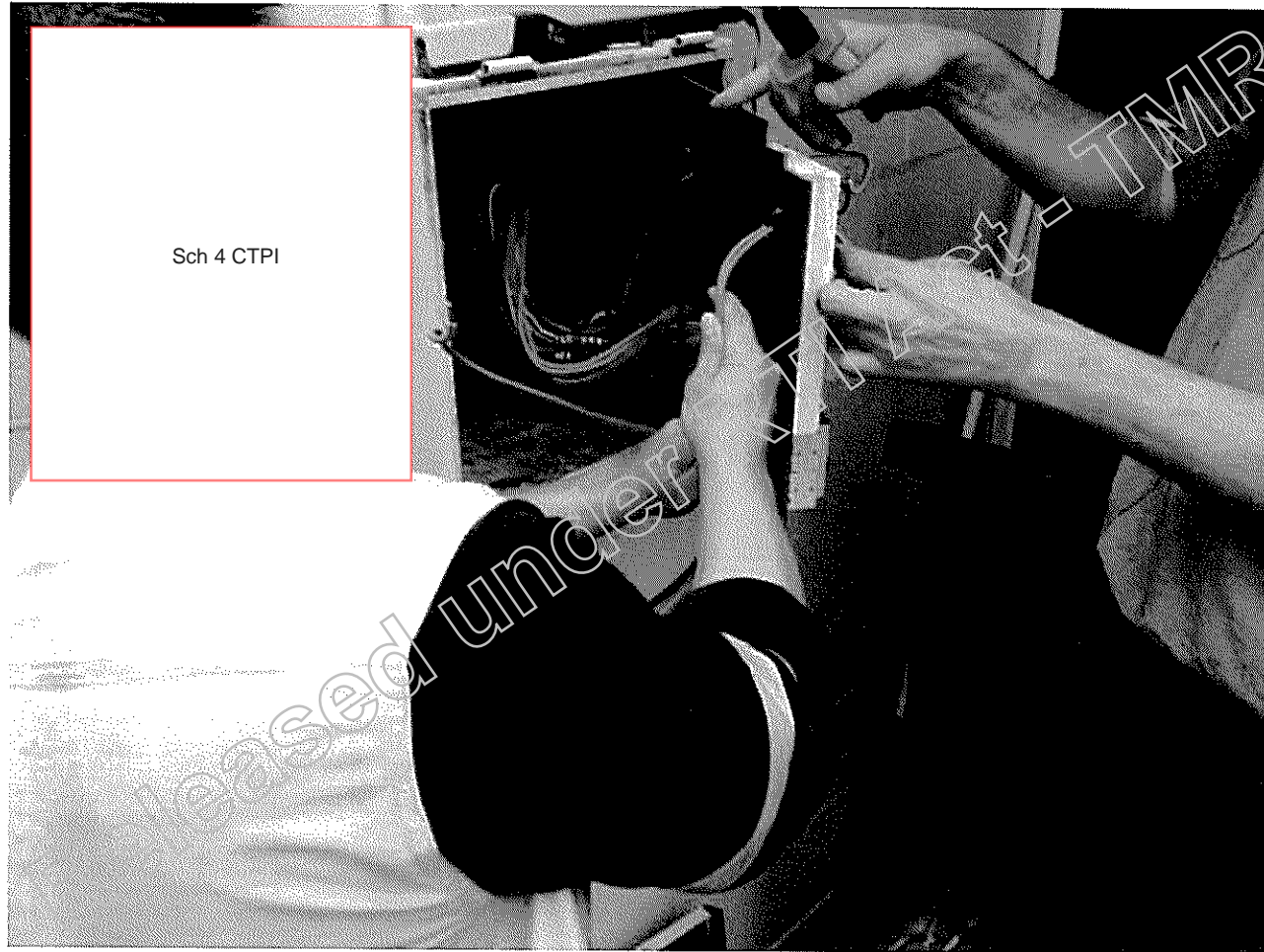
## Attachments

- image1.JPG (158.69 KB)
- ATT00001.txt (4 B)
- image2.JPG (155.10 KB)
- ATT00002.txt (4 B)
- image3.JPG (105.41 KB)
- ATT00003.txt (4 B)
- image4.JPG (177.55 KB)
- ATT00004.txt (4 B)
- image5.JPG (97.21 KB)
- ATT00005.txt (4 B)
- image6.JPG (94.12 KB)
- ATT00006.txt (2 B)



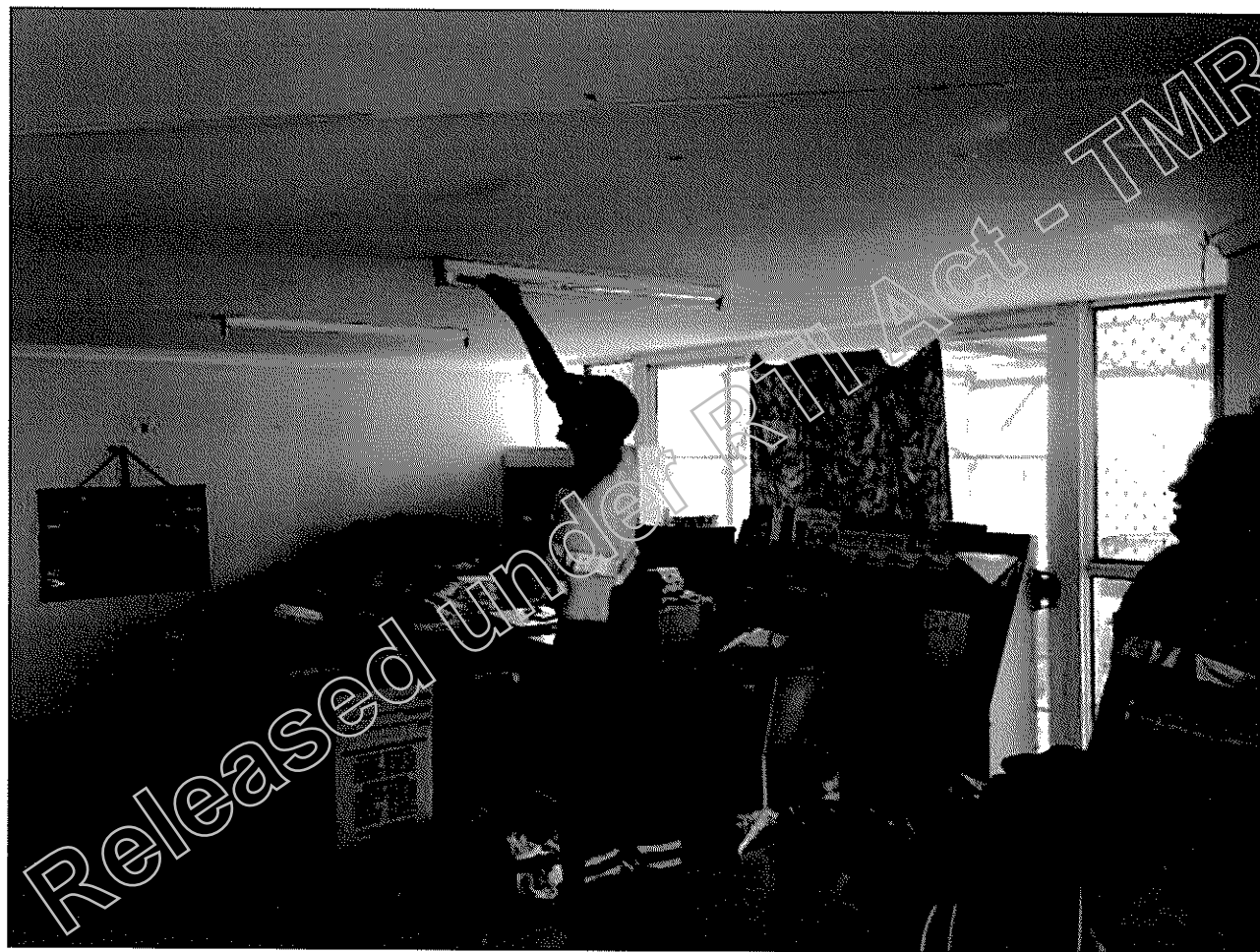














**Subject:** RE: All three crews answer call to arms  
**From:** Keith McKenzie (ETU) (keith@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Saturday, 7 March 2015, 14:48

Thanks

Sent from my cracked screen Windows Phone

---

**From:** Mark Bailey  
**Sent:** 7/03/2015 2:47 PM  
**To:** Keith McKenzie (ETU)  
**Subject:** Re: All three crews answer call to arms

Thanks Keith. Just tweeted a 140 character version of this... :- ) M

( On Saturday, 7 March 2015, 13:54, Keith McKenzie (ETU) <keith@etu.org.au> wrote:

Sent from my cracked screen Windows Phone

---

**From:** HANAN Brett (Powerlink)  
**Sent:** 7/03/2015 1:07 PM  
**To:** Andrew Irvine; Keith McKenzie (ETU)  
**Subject:** All three crews answer call to arms

Sch 4 CTP is living in an old daycare centre.

The landlord has shot through and wouldn't help.

When we got there and started testing it became apparent that there had been some very dodgy wiring on the switchboard and a bypassed RCD.

( With a call to arms, all crews were there, and within 3 hours, all the installation was tested, repaired, and the switchboard totally rewired correctly.

---

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**Subject:** FW: Attached Image  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Monday, 2 March 2015, 10:00

One that's just been passed to me

Sch 4 Business Affairs

for the Stanwell Power Station, allegations are that they are ripping the joint off, this passed to me as proof

**From:** canon  
**Sent:** Monday, 2 March 2015 9:40 AM  
**To:** Peter Simpson (ETU)  
**Subject:** Attached Image

---

#### Attachments

- 2033\_001.pdf (277.49 KB)



Pages 375 through 379 redacted for the following reasons:

-----  
Sch 4 Business Affairs

Released under RTI Act - TMR

**Subject:** FW: Attached Image

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk;

**Date:** Monday, 2 March 2015, 10:01

**From:** canon

**Sent:** Monday, 2 March 2015 9:38 AM

**To:** Peter Simpson (ETU)

**Subject:** Attached Image

---

#### Attachments

- 2032\_001.pdf (98.35 KB)

Pages 381 through 383 redacted for the following reasons:

-----  
Sch 4 Business Affairs

Released under RTI Act - TMR

---

**Subject:** FW: CEPU v Stanwell Corporation Ltd (QUD53/2014) (4140186)  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** denise.spinks [Sch 4 CTPI]  
**Cc:** mangocube6@yahoo.co.uk;  
**Date:** Wednesday, 15 April 2015, 13:32

---

Fyi,

This sent to Minters

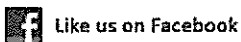
Simmo

---

**From:** Charles Massy [mailto:CharlesM@hallpayne.com.au]  
**Sent:** Wednesday, 15 April 2015 1:30 PM  
**To:** Peter Simpson (ETU)  
**Subject:** FW: CEPU v Stanwell Corporation Ltd (QUD53/2014) (4140186)



Charles Massy | Principal  
Accredited Specialist  
Hall Payne Lawyers  
T (07) 3017 2400 F (07) 3017 2499  
www.hallpayne.com.au



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---

**From:** [Sch 4 CTPI]  
**Sent:** Wednesday, April 15, 2015 1:28 PM  
**To:** 'dan.williams@minterellison.com'  
**Cc:** Charles Massy; Laura Fraser Hardy  
**Subject:** CEPU v Stanwell Corporation Ltd (QUD53/2014) (4140186)

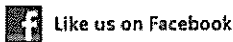
Dear Colleagues,

Please find correspondence **attached**.

Regards

Sch 4 CTPI

*for and on behalf of Charles Massy*



Sch 4 CTPI | Legal Assistant  
Hall Payne Lawyers  
T (07) 3017 2400 F (07) 3017 2499  
www.hallpayne.com.au

[Evolve:a3e6a149-617e-4330-9703-63eea04f2489]

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## Attachments

- 150415 Ltr to Minter Ellison Lawyers.pdf (299.13 KB)
- 150415 deed of settlement.pdf (206.52 KB)
- image001.jpg (3.06 KB)
- image002.jpg (15.49 KB)
- image003.jpg (15.80 KB)
- image005.jpg (15.12 KB)

15 April 2015

Minter Ellison Lawyers  
Waterfront Place, Level 22  
1 Eagle Street  
BRISBANE QLD 4000

By Email: dan.williams@minterellison.com

Contact  
Charles Massy  
Principal  
Accredited Workplace  
Relations Law Specialist   
Phone: 07 3017 2400

Our Reference  
CM:4140186

Your Reference

"without prejudice"

Dear Colleagues

Re: CEPU v Stanwell Corporation Ltd (QUD53/2014)

We refer to the above and to your correspondence of even date.

We enclose:

1. Deed of Settlement.

We are instructed that our client are prepared to resolve this matter on the terms set out in the enclosed Deed. We request that you please advise whether your client is agreeable to that offer.

We look forward to your response.

Yours faithfully

Sch 4 CTPI

Charles Massy  
Hall Payne Lawyers

# DEED OF SETTLEMENT

BETWEEN:

COMMUNICATIONS, ELECTRICAL, ELECTRONIC, ENERGY, INFORMATION, POSTAL, PLUMBING AND  
ALLIED SERVICES UNION

AND

AUTOMOTIVE, FOOD, METALS, ENGINEERING, PRINTING AND KINDRED INDUSTRIES UNION

AND

QUEENSLAND SERVICES, INDUSTRIAL UNION OF EMPLOYEES

AND

CONSTRUCTION, FORESTRY, MINING AND ENERGY UNION

AND

STANWELL CORPORATION LTD

## DEED OF SETTLEMENT

This Deed of Settlement is made on the                      day of                      2005.

**BETWEEN:**        **Communications, Electrical, Electronic, Energy, Information, Postal, Plumbing and Allied Services Union of 41 Peel Street, South Brisbane in the State of Queensland**

**Automotive, Food, Metals, Engineering, Printing and Kindred Industries Union of 366 Upper Roma Street, Brisbane in the State of Queensland**

**Queensland Services, Industrial Union of Employees of 32 Peel Street, South Brisbane in the State of Queensland**

**Construction, Forestry, Mining and Energy Union of Level 2 , 61 Bowen Street, Spring Hill in the State of Queensland**

(Collectively the "Unions")

**AND:**                **Stanwell Corporation Limited of Level 13, 42-60 Albert Street Brisbane in the State of Queensland**

("Employer")

### Recitals

- A. The Employer operates the Swanbank Power Station and the Tarong Power Station in Queensland.
- B. The Unions are able to represent the industrial interests of the Employer's employees.
- C. In 2014 the Employer decided to:
  - i. close the Swanbank Power Station; and
  - ii. increase the electrical generation capacity at the Tarong Power Station.
- D. The Unions subsequently commenced proceedings in the Federal Court of Australia (matter QUD53/2014) alleging that the Employer had contravened Swanbank Power Station Enterprise Agreement 2011 and the Tarong Power Station Enterprise Agreement 2012 by failing to consult over the proposed changes.
- E. In addition to the matters in issue in matter QUD53/2014, the Unions have concerns about the Employer's use of contractors and its commitment to permanent employment and job security for its employees.
- F. The parties are desirous of establishing a harmonious and mutually beneficial relationship and as such wish to enter into an agreement in the terms set out in this Deed.

### Terms

#### 1. Interpretation



1.1. In this Deed, unless the context indicates the contrary intention:

- (a) a reference to this Deed or other instrument includes any variation or replacement of any of them;
- (b) the singular includes the plural and vice versa;
- (c) the word "person" includes a body corporate, an unincorporated association or an authority;
- (d) a reference to a person includes a reference to the person's executors, administrators, successors, substitutes (including without limitation, persons taking by novation) and assigns;
- (e) a clause or a schedule is a reference to a clause or a schedule of this Deed;
- (f) "Application" means matter QUD53/2014;
- (g) "Parties" means the Unions and the Employer;
- (h) "Employer" means Stanwell Corporation Ltd;
- (i) "Unions" means Communications, Electrical, Electronic, Energy, Information, Postal, Plumbing and Allied Services union, Automotive, Food, Metals, Engineering, Printing and Kindred Industries Union, Queensland Services, Industrial Union of Employees and Construction, Forestry, Mining and Energy Union; and
- (j) headings shall not form part of the clauses and shall not be an aid to interpreting the Deed

## 2. Provision of Information

2.1. Within fourteen days of the date of this Deed being signed by the Unions, the Employer will provide the Unions with the following information in writing:

- (a) The number of permanent full time employees employed at the Swanbank Power Station;
- (b) The number of permanent part time employees employed at the Swanbank Power Station;
- (c) The number of casual employees usually employed at the Swanbank Power Station;
- (d) The number of permanent full time employees employed at the Tarong Power Station;
- (e) The number of permanent part time employees employed at the Tarong Power Station;
- (f) The number of casual employees usually employed at the Swanbank Power Station;
- (g) The identities of any and all contractors engaged by the Employer to perform work at the Swanbank Power Station;
- (h) The identities of any and all sub contractors engaged by a contractor engaged by the Employer to perform work at the Swanbank Power Station;
- (i) The identities of any and all contractors engaged by the Employer to perform work at the Tarong Power Station;
- (j) The identities of any and all sub contractors engaged by a contractor engaged by the Employer to perform work at the Tarong Power Station;

- (k) The number of employees employed by contractors or sub-contractors who perform work at the Swanbank Power Station;
- (l) The number of employees employed by contractors or sub-contractors who perform work at the Tarong Power Station;
- (m) The duration of any contracts entered into with the contractors and sub contractors referred to above;
- (n) Any proposal of the Employer to enter into further or additional contracts with either existing or new contractors to perform work at the Swanbank Power Station; and
- (o) Any proposal of the Employer to enter into further or additional contracts with either existing or new contractors to perform work at the Swanbank Power Station.

### **3. Agreement as to job security and use of contractors**

3.1. The Parties are to negotiate and enter into a legally enforceable agreement as to:

- (a) The minimum numbers of permanent employees to be engaged at the Swanbank Power Station and the Tarong Power Station;
- (b) The circumstances in which the Employer will be permitted to use contractors for the performance of work at either the Swanbank Power Station or the Tarong Power Station;
- (c) In the event that contractors are to perform work at either the Swanbank Power Station or the Tarong Power Station the circumstances in which they may sub contract the performance of that work; and
- (d) In the event that contractors or sub contractors are to perform work at work at either the Swanbank Power Station or the Tarong Power Station, the terms of and conditions of employment for any of the contractor and/or sub-contractors employees employed to perform work at the Swanbank Power Station or the Tarong Power Station.

3.2. The Parties agree to negotiate in good faith and to use their best endeavours to reach agreement.

3.3. The Parties agree that the negotiations referred to in clause 3.1 shall be completed within 3 months of the date of this Deed being signed by the Unions.

3.4. The Parties further agree to appoint Mr Wayne Jacobson to facilitate and to assist the parties with the negotiations.

3.5. The employer will be responsible for any costs associated with Mr Jacobson's engagement.

### **4. Discontinuance**

4.1. In consideration for the Employer's assumption of the obligations in clause 2 and 3, the Unions agree to discontinue the Application within 14 days of the date the Employer signs this Deed on the basis that each party bears their own costs to the Application.

4.2. The Parties agree that notwithstanding any other rights the Unions may have, should no agreement be reached as to the matters set out in clause 3.1, the Unions shall be at liberty to commence fresh proceedings about the subject matter of the Application.

### **5. Costs**

5.1. Each party will pay its own legal costs of and incidental to the preparation of this Deed.

### **6. Enforcement of Deed**

6.1. The parties intend by the making of this Deed to create legally enforceable terms and conditions.

- 6.2. The parties agree that this Deed will be, and is intended to be, legally enforceable at the suit of either of the parties.
- 6.3. The parties agree, that in the event of any breach of this Deed, damages are an inadequate remedy in respect of the obligations which arise under this Deed, apart from those duties and obligations which require the payment of money to the Employee, and in any action for enforcement of this Deed (other than an action for the repayment of money) neither party will object to orders being made in the nature of injunctions and/or orders for specific performance of the duties and obligations under this Deed.

**7. General**

- 7.1. If a court decides that part of this Deed is invalid or unenforceable, that part of the Deed will be severed, and the rest of the Deed will continue to operate.
- 7.2. A single or partial exercise of right under this Deed does not prevent any other exercise of that right. Further, a waiver of a right under this Deed does not prevent the exercise of any other right.
- 7.3. This Deed is governed by the law in force in Queensland.
- 7.4. In any proceedings in connection with this Deed, each party submits to the exclusive jurisdiction of the courts of Queensland and waives any right it might have to claim that those courts are an inconvenient forum.
- 7.5. This Deed is the whole agreement between the parties concerning the subject matter. It replaces any prior Deed, Agreement, Arrangement, explanation, representation or Understanding concerning the matters.
- 7.6. This Deed may be executed in counterpart.

**EXECUTED** as a Deed.

**SIGNED, SEALED and DELIVERED by**

**Communications, Electrical, Electronic,  
Energy, Information, Postal, Plumbing and  
Allied Services Union** in the presence of:

\_\_\_\_\_  
Signature of party

\_\_\_\_\_  
Signature of witness

\_\_\_\_\_  
Name of witness

**SIGNED, SEALED and DELIVERED by**

**Automotive, Food, Metals, Engineering,  
Printing and Kindred Industries Union** in the  
presence of:

\_\_\_\_\_  
Signature of witness

\_\_\_\_\_  
Name of witness

**SIGNED, SEALED and DELIVERED by**

**Queensland Services, Industrial Union of  
Employees** in the presence of:

\_\_\_\_\_  
Signature of witness

\_\_\_\_\_  
Name of witness

**SIGNED, SEALED and DELIVERED by**

**Construction, Forestry, Mining and Energy  
Union** in the presence of:

\_\_\_\_\_  
Signature of witness

\_\_\_\_\_  
Name of witness

**SIGNED, SEALED AND DELIVERED on behalf of the Stanwell Corporation Ltd:**

\_\_\_\_\_  
Signature of Director

\_\_\_\_\_  
Signature of witness

\_\_\_\_\_  
Name of witness

**Subject:** Re: CEPU v Stanwell Corporation Ltd (QUD53/2014) (4140186)

**From:** Peter Simpson (ETU) ([simmo@etu.org.au](mailto:simmo@etu.org.au))

**To:** [mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk);

**Date:** Wednesday, 15 April 2015, 22:51

Cheers mate

Sent from my iPhone

On 15 Apr 2015, at 10:50 pm, Mark Bailey <[mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk)> wrote:

Roger. We're working it. M

Sent from my iPhone

On 15 Apr 2015, at 10:48 pm, Peter Simpson (ETU) <[simmo@etu.org.au](mailto:simmo@etu.org.au)> wrote:

Close but will depend on their attitude tomorrow mate

Sent from my iPhone

On 15 Apr 2015, at 10:47 pm, Mark Bailey <[mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk)> wrote:

Just saw this Simmo. Am a bit rinsed but will digest first thing in morn.  
Looks like we're advancing though so we'll keep at it tmrw. Thx. Catch  
u soon. M

Sent from my iPhone

On 15 Apr 2015, at 1:31 pm, Peter Simpson (ETU)  
<[simmo@etu.org.au](mailto:simmo@etu.org.au)> wrote:

Fyi,

This sent to Minters

Simmo

**From:** Charles Massy [<mailto:CharlesM@hallpayne.com.au>]

**Sent:** Wednesday, 15 April 2015 1:30 PM

**To:** Peter Simpson (ETU)

**Subject:** FW: CEPU v Stanwell Corporation Ltd (QUD53/2014) (4140186)



Charles Massy | Principal  
Accredited Specialist  
Hall Payne Lawyers  
T (07) 3017 2400 F (07) 3017 2499  
www.hallpayne.com.au



<image003.jpg>

---

**From:** Kelly-Ann Lowry  
**Sent:** Wednesday, April 15, 2015 1:28 PM  
**To:** 'dan.williams@minterellison.com'  
**Cc:** Charles Massy; Laura Fraser Hardy  
**Subject:** CEPU v Stanwell Corporation Ltd (QUD53/2014) (4140186)

Dear Colleagues,

Please find correspondence **attached**.

Regards

Kelly-Ann Lowry *for and on behalf of Charles Massy*



Kelly-Ann Lowry | Legal Assistant  
Hall Payne Lawyers  
T (07) 3017 2400 F (07) 3017 2499  
www.hallpayne.com.au



<image003.jpg>

[Evolue:a3c6a149-617e-4330-9703-63cca04f2489]

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<150415 Ltr to Minter Ellison Lawyers.pdf>

<150415 deed of settlement.pdf>

Released under RTI Act - TMR



**Subject:** Re: CEPU v Stanwell Corporation Ltd (QUD53/2014) (4140186)

**From:** Denise Spinks (denise.spinks [redacted] Sch 4 CTPI)

**To:** mangocube6@yahoo.co.uk;

**Date:** Thursday, 16 April 2015, 6:20

Hi - yep - that is same as earlier draft we discussed. Can talk more this am. Ds

Sent from my iPhone

On 15 Apr 2015, at 10:44 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

You probably got this? I only just saw it... M

Sent from my iPhone

( Begin forwarded message:

**From:** "Peter Simpson (ETU)" <simmo@etu.org.au>

**Date:** 15 April 2015 1:31:50 pm AEST

**To:** "denise.spinks [redacted] Sch4 CTPI" <denise.spinks [redacted] Sch4 CTPI >

**Cc:** "mangocube6@yahoo.co.uk" <mangocube6@yahoo.co.uk>

**Subject:** FW: CEPU v Stanwell Corporation Ltd (QUD53/2014) (4140186)

Fyi,

This sent to Minters

( Simmo

**From:** Charles Massy [mailto:CharlesM@hallpayne.com.au]

**Sent:** Wednesday, 15 April 2015 1:30 PM

**To:** Peter Simpson (ETU)

**Subject:** FW: CEPU v Stanwell Corporation Ltd (QUD53/2014) (4140186)

Charles Massy | Principal  
Accredited Specialist  
Hall Payne Lawyers

T (07) 3017 2400 F (07) 3017 2499  
www.hallpayne.com.au

<image003.jpg>

---

**From:** Sch4 CTPI  
**Sent:** Wednesday, April 15, 2015 1:28 PM  
**To:** '[dan.williams@minterellison.com](mailto:dan.williams@minterellison.com)'  
**Cc:** Charles Massy; Laura Fraser Hardy  
**Subject:** CEPU v Stanwell Corporation Ltd (QUD53/2014) (4140186)

Dear Colleagues,

Please find correspondence **attached**.

Regards

Sch4 CTPI *for and on behalf of Charles Massy*

Sch4 CTPI Legal Assistant  
Hall Payne Lawyers  
T (07) 3017 2400 F (07) 3017 2499  
www.hallpayne.com.au

<image003.jpg>

[Evolvce:a3c6a149-617e-4330-9703-63cca04f2489]

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<150415 Ltr to Minter Ellison Lawyers.pdf>

<150415 deed of settlement.pdf>

Released under RTI Act - 1982

**Subject:** FW: CEPU v Stanwell Corporation Ltd (QUD53/2014) [ME-ME.FID2911608]  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Thursday, 16 April 2015, 13:34

I give up!

**From:** Peter Simpson (ETU)  
**Sent:** Thursday, 16 April 2015 1:33 PM  
**To:** 'denise.spinks' Sch 4 CTPI  
**Subject:** FW: CEPU v Stanwell Corporation Ltd (QUD53/2014) [ME-ME.FID2911608]

Their answer, we need these contractor numbers, it's a joke!

**From:** Charles Massy [<mailto:CharlesM@hallpayne.com.au>]  
**Sent:** Thursday, 16 April 2015 1:31 PM  
**To:** Peter Simpson (ETU); 'Neil Henderson'; 'rohan.webb@amwu.asn.au'; [s.brunker@cfmeuqld.asn.au](mailto:s.brunker@cfmeuqld.asn.au)  
**Cc:** Annette Brander; Laura Fraser Hardy  
**Subject:** FW: CEPU v Stanwell Corporation Ltd (QUD53/2014) [ME-ME.FID2911608]

Dear All,

Please find attached the response from Stanwell.

Yours faithfully,



Charles Massy | Principal  
Accredited Specialist  
Hall Payne Lawyers  
T (07) 3017 2400 F (07) 3017 2499  
[www.hallpayne.com.au](http://www.hallpayne.com.au)



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**From:** Sch4 CTPI [mailto:Sch4 CTPI@minterellison.com] On Behalf Of Dan Williams  
**Sent:** Thursday, April 16, 2015 1:16 PM  
**To:** Charles Massy  
**Cc:** Laura Fraser Hardy; Pawel Zielinski; Dan Williams  
**Subject:** CEPU v Stanwell Corporation Ltd (QUD53/2014) [ME-ME.FID2911608]

Dear Charles,

Please see the attached correspondence.

Kind regards

Dan Williams Partner  
t +61 7 3119 6340 f +61 7 3119 1340 m NR  
Minter Ellison Waterfront Place • 1 Eagle Street • Brisbane • QLD 4000  
[daniel.williams@minterellison.com](mailto:daniel.williams@minterellison.com) [www.minterellison.com](http://www.minterellison.com)



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#### Attachments

- Letter to Hall Payne 15.4.15.PDF (321.38 KB)
- Deed of settlement.pdf (392.47 KB)
- image003.jpg (15.12 KB)

- image004.jpg (15.49 KB)
- image005.jpg (15.80 KB)
- image006.jpg (3.06 KB)

Released under RTI Act - TMR

**Subject:** Fwd: CEPU v Stanwell Corporation Ltd (QUD53/2014) [ME-ME.FID2911608]  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk; denise.spinks Sch 4 CTPI  
**Date:** Thursday, 16 April 2015, 13:44

Sent from my iPhone

Begin forwarded message:

**From:** "Charles Massy" <CharlesM@hallpayne.com.au>  
**To:** "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** FW: CEPU v Stanwell Corporation Ltd (QUD53/2014) [ME-ME.FID2911608]

Simmo,

I like the way they assert that they did consult when they ran the interlocutory application on the basis that there was no need to consult.

---

## Attachments

- ATT00001.htm (2.29 KB)
- ATT00002.htm (1.01 KB)
- ATT00003.htm (1.05 KB)
- ATT00004.htm (7.42 KB)
- Letter to Hall Payne 15.4.15.PDF (321.38 KB)
- ATT00005.htm (216 B)
- Deed of settlement.pdf (392.47 KB)
- ATT00006.htm (168 B)

**Subject:** FW: Draft Brief

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk;

**Date:** Tuesday, 17 February 2015, 8:59

**From:** Peter Simpson (ETU)  
**Sent:** Sunday, 15 February 2015 7:17 PM  
**To:** 'keepqldnuclearfree@gmail.com'  
**Subject:** Draft Brief

Mate,

Appreciate a lot going on in your world tonight, as discussed, I want to meet with you before the GOC's get to you with their woes. Attached is a draft brief I had Lance work up to put you in the picture of the priority issues we will be chasing you over.

The EBA's are my immediate priority

I'll run through this one more time in the morning and submit it formally from there

Simmo

Regards,

Peter Simpson

State Secretary

NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)



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## Attachments

- Brief for Incoming Energy Minister Feb 2015.docx (1.17 MB)

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## Brief for Incoming Energy Minister

### Executive Summary

At the outset, on behalf of the Electrical Trades Union Queensland Branch (ETU) please accept our sincere congratulations on your appointment as Minister for Main Roads, Road Safety and Ports, Minister for Energy and Water Supply.

We at the ETU look forward to a strong and constructive relationship with you as Minister for Energy, and indeed the whole Palaszczuk Government.

The immediate priorities going forward that the ETU would like to work closely with the Government are:

- Ceasing asset sales of energy Government Owned Corporations (GOCs);
- Commencing the merger of transmissions and distribution businesses into a single entity;
- Resolving outstanding energy GOC enterprise bargaining agreements
- Assisting with energy policy reform that will place downward pressure on Queensland electricity prices.

In respect to both asset sales and industrial relations we took a great deal of confidence from the correspondence of the new Treasurer in a letter dated 17 November 2014 (**Attachment 1**) in which certain undertakings were given.

This provides, in our view, a very good basis on which to work from for the future.

### Background

Under the auspices of the LNP Government, our relationship with Ergon Energy, ENERGEX & Powerlink Queensland over the last three years has eroded compared to what it once was and we look forward to establishing a collaborative, mutually beneficial working relationship with the Palaszczuk Government.

With respect to industrial relations under the previous government we observed ineffectual industrial relations departments, regularly outsource basic Fair Work cases and moderately complex arguments to expensive third party law firms.

The Union has absolutely no faith in the capability of the industrial relations units within ENERGEX, Ergon Energy or Powerlink. All three have repeatedly proven that rather than take an inclusive and participatory approach to remedying issues, they prefer tactics such as stonewalling and leaving the majority of issues to being resolved by lawyers.

An exercise the Ministers' office might find interesting would be a review of GOC payments law firms over the past three years. Also, a review of IR/HR people in each entity as a proportion of staff from 1995 to present would assist in highlighting the growth industry of the past twenty years and would prove illustrative.

## Merger of Energy GOCs

The announcement of a policy commitment to merger government owned energy GOCs into a single entity each for 'poles and wires' and generation is one that we applaud and support. We believe it will deliver excellent efficiency outcomes that will improve the value of taxpayer dollars and place downward pressure on retail electricity prices.

As a key stakeholder, ETU would like to be integrally involved in the merger process. We have some potential suggestions on our involvement for consideration.

A multi organisation group, representative of ENERGEX, Ergon Energy, Powerlink and the SBU Unions, should be formed to construct a scope agreement for the merger.

The agreement should identify priority areas, set timelines and allocate resourcing.

If this group cannot agree on a scope, the items in dispute should be referred to the Minister(s) for determination.

There should be regular meetings between the Minister (or a senior advisory representative of the ministerial office) and the Single Bargaining Unit (SBU) throughout the process to work through any issue and/or highlight any concerns.

We are of the view that distribution and transmission entities be merged first, with further consideration and planning being required on National Electricity Market implications for a potential merger of government owned generators.

## Industrial Relations

While we acknowledge that industrial relations involves multiple portfolios, it is a priority issue for ETU and as such we will be engaging shareholding Ministers and relevant departments.

The three current GOC Enterprise Bargaining Agreements (EBA's) all expired on the following dates:

- Ergon Energy 1/10/14
- Energex 21/11/14
- Powerlink 27/11/14

Throughout the course of 2014 negotiations were ongoing, however an agreements between unions and the corporations was not reached. Subsequently each GOC put forward an EBA for employees to vote on, and the results in each case were an unequivocal rejection.

- Ergon Energy           **73% No Vote**
- Powerlink           **69% No Vote**
- Energex           **64% No Vote**

The following matters were critical to the rejection of the last EBA offers from the GOCs and resolving them will be key to moving forward.

### Employment Security

The current clause provides for 'no forced redundancy' for all staff, the EBA offered previously under the LNP government reduces the current entitlements to only current staff. In our view redundancies should be managed through the current established processes.

We also note the new Treasurer's comments on the public record when announcing the energy GOC merger policy that there would be no forced redundancies through that process.

We support that and are advocating for a consistent position to be reflected in EBAs.

### Grievances and Disputes

The corporations believe that the current provisions are restrictive on the basis that there is currently a status quo requirement that outlines that the status quo prior to the disputed matter must be maintained until the dispute is resolved. This prevents unscrupulous Managers from making changes or decisions that are not compliant with the employer/employee requirements.

The current clause was developed by the Fair Work Commission during previous negotiations and is seen as best practice.

The Corporations wish to revert to the bare minimum Fair Work clause significantly restricting the matters that will be allowed to be disputed. This will allow Managers that already have strong form for ignoring their obligations to do whatever they want with little chance of satisfactorily resolve the disputed matter resulting in increased industrial disharmony.

### Use of Contractors

The current clause outlines the requirements to consult and maintain comparative rates prior to the use of contractors for core work.

This clause was introduced following the SEQEB dispute. It enshrines the principles for contracting out of core work, outlines the consultation process prior to the engagement of contractors and prescribes that rates of pay and conditions for contractor employees will be no less favourable than industry workers.

For many years this provision and protection has facilitated a process that has resulted in minimal Industrial disputation.

Corporations are currently advocating for the removal of these protections. Our members are united in their opposition.

### Single Person Tasks

Given the inherently dangerous nature the energy industry, currently single person tasks can only be undertaken in a few, prescribed situations and are the exception rather than the rule.

There is a consultation process outlined for the investigation of further tasks but only with acceptance of 60% of impacted staff. Given that safety and consultation goes hand in hand this must remain.

### Consultation

The current EBA clauses provide for a consultative process to occur through multiple restructures and changes and have allowed all parties to work together to achieve mutually beneficial outcomes. It is imperative that the employer and the employees have the genuine ability to influence decisions before they are made.

The Corporations intend to remove any ability for the employees to influence the decision until after a final decision is made by management. This will largely restrict employees with many years of experience have a say in the future of the Industry.

### Wages and Conditions

The Corporations will likely argue that the upcoming AER draft determination will necessitate significant cuts to budgets and that employee wages and conditions are contributing to the problem.

This is a fallacy when the budgetary impact of operational staff wages are analysed amongst other cost drivers in the businesses. Based on the current Annual reports employee expenses make up less than 10% of electricity bills.

Below is an Interstate comparison for energy industry employees that demonstrate that current Queensland rates are the second lowest in the country.

We have attached for your consideration a draft example of an EBA clause going forward that be suitable through the merger transitional period (**Attachment 2**).

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Below is an Interstate comparison for energy industry employees that demonstrate that current Queensland rates are the second lowest in the country.

We have attached for your consideration a draft example of an EBA clause going forward that be suitable through the merger transitional period (**Attachment 2**).

## Rate Comparisons

	Linesperson	Live Linesperson	Penalty Rates	Standby
Queensland	\$37.50 / hr	\$41.09 / hr	1 ½ T for first 3 hrs, 2T thereafter	\$55 / day
Victoria	\$40.57 / hr	\$42.00 / hr	2 Time	\$64.64 / day
NT	\$50.58 / hr	\$50.58 / hr	1 ½ T for first 2 hrs, 2T thereafter	\$51.60 / day
South Aust	\$38.41 hr	\$40.41 / hr	1 ½ T for first 2 hrs, 2 T thereafter	\$72.20 / day
NSW	\$44.15 / hr	\$46.63 / hr	1 ½ T for first 2 hrs, 2 T thereafter	\$51.91 / day
Tasmania	\$35.42 / hr	\$37.96 / hr	1 ½ T for first 2 hrs, 2 T thereafter	\$64.29 / day
Western Aust	\$42.93 / hr	\$49.86 / hr	1 ½ T for first 2 hrs, 2T thereafter	\$57.50 - weekdays \$114.85 - sat, sun, ph \$229.70 - Xmas day/Good Fri

We propose that a consultant be sought to oversee all industrial relations of the three entities. Such a consultant must have: -

- An understanding of the industry, its history and participants;
- Resources to be able to travel the State to oversee committees and drive the change necessary for the Government to gain the most benefit from the merger;
- The requisite skills to work with the Single Bargaining Unit, it's Delegates and nominated representatives;
- The ability to pull together staff to work on the project that have the required industry knowledge.

The final list of consultants should be worked through, in consultation with the SBU.

## Attachment 1 – Letter from the Treasurer

CURTIS PITT MP

SHADOW TREASURER AND SHADOW MINISTER FOR TRADE

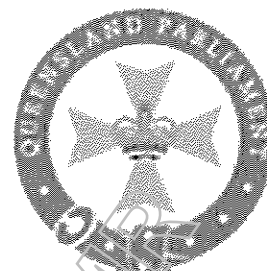
SHADOW MINISTER FOR ENERGY AND WATER SUPPLY

SHADOW MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER PARTNERSHIPS

MEMBER FOR MULGRAVE

PO Box 18857, City East QLD 4002

1300 654 654 (toll free) (07) 3836 6767



Ref: C/14/6870

Peter Simpson  
Branch Secretary  
Electrical Trades Union Qld and NT  
PO Box 3520  
South Brisbane QLD 4101

17 November 2014

Dear Mr Simpson,

### **RE: Newman Attacks on pay and conditions for Electricity workers**

On behalf of the Parliamentary Labor Party, I want to convey my support to you at a time that the Newman Government is placing unfair pressure on your members.

Let me be very clear – the Newman LNP Government will sell off electricity assets.

Labor will not.

In addition to Labor's strong commitment to retain assets in public hands, there are a range of industrial issues emerging that I believe go to the core of the work of your members in the electricity sector.

#### Need for fair industrial relations:

The LNP has already stripped workers of bargaining rights; introducing extreme industrial relations laws that in some cases go even further than the reviled WorkChoices.

Labor believes in the dignity of work. I have made a commitment that a Labor Government will reject the LNP's attacks on workers and restore a fair industrial relations system that provides government workers, including those in Government Owned Corporations, with the right to pursue their collective interests.

#### Maintenance of current conditions:

I understand that there are a raft of long held conditions that are in existing EBAs that are now under threat through the Newman Government's bargaining strategies, in particular: -

- Job security for all employees, not just existing employees;
- Changes to the EDSD Allowance;



- Changes to existing and effective disputes consultation provisions;
- Changes to single person tasks, changes that will ultimately see Electricity workers out working alone on live components;
- Removal of Use of Contractor protections;
- Significant reduction in minimum apprentice numbers in Ergon and Energex;
- Forcing a vote on employees despite their Unions strong objections.

A future Palaszczuk Labor Government would ensure that these cuts were reversed.

### **Workplace Health and Safety:**

The Newman LNP Government has watered down workplace health and safety standards on Queensland worksites, creating significant risks for workers.

Labor will prioritise and improve workplace health and safety protection in Queensland. Labor will empower workplace health and safety representatives to have appropriate authority to stop dangerous workplace activities when a worksite or a particular activity on site is a safety risk, including the ability to direct that unsafe work to stop.

Labor will restore the appropriate role of workplace health and safety representatives in inspecting and assessing potentially unsafe sites, investigating incidents and helping to prevent workplace injuries, including the right of a WHS Entry Permit holder to immediately access a workplace where they suspect that there are safety contraventions occurring.

I also understand that the Newman Government is trying to strip your members of workplace health and safety standards – standards that are important in the electricity industry. If Labor wins Government we will restore safety and job security measures, should the Newman Government strip them out of current agreements

Labor will ensure the pay, job security and health and safety standards that were included in agreements under the previous Labor Government are restored if stripped away by the Newman government.

### **Workers' Compensation:**

The Newman LNP Government has also attacked Queensland's Workers' Compensation system. Labor believes that Queenslanders who are injured at work deserve support and protection to get back to work and provide for their families. A future Labor Government will restore Queensland's workers' compensation scheme to its proper place as the nation's leading scheme.

Yours sincerely



Curtis Pitt MP  
Shadow Treasurer

## Attachment Two – Draft Merger EBA Clause

*(ENERGEX, Ergon Energy & Powerlink)*

### Amalgamation/Merger

The parties acknowledge the impending amalgamation of ENERGEX Limited, Ergon Energy Limited and the Queensland Electricity Transmission Corporation (Powerlink) and agree that such a merger will require good Industrial Relations, consultation with the respective workforces as well as coordination between the Unions of the Single Bargaining Unit.

To facilitate this, the Corporation shall: -

1. Release one representative of the SBU on a permanent basis, to act as SBU representative to coordinate committees, liaise with the SBU and assist with the various functions that will emanate through the merger process;
2. Release Delegates nominated by each respective Union to sit on the various committees that will be required during the merger process;
3. Ensure that all costs associated with the release of Delegates is met by the Corporation.

### Clause XX

APPLICATION This Agreement applies to:

- (Corporation) (ACN #####);
- Employees of (Corporation) Corporation Limited unless otherwise expressly stated who are employed in, or in connection with any calling, trade, craft, vocation or profession referred to in the classification structure as contained in this Agreement, or in the transmission, distribution, generation, supply or sale of electricity; and
- The Unions signatory to this Agreement.
- This Agreement does not apply to:
- Employees of (Corporation) who are paid a salary for the purposes of superannuation which exceeds 115% of the rate prescribed for Salary Point 16.5 contained in Schedule XX of this Agreement;
- The Parties to this Agreement acknowledge that due to the possibility of an amalgamation of this Corporation, with two other Government Owned Corporations, a replacement Agreement of the amalgamated entity may be negotiated during the life of this Agreement, in which case this Agreement may be superseded, in accordance with any provisions the Fair Work Act and Regulations.

### Clause XX

## Wage Increases

This Agreement provides for the following guaranteed compounding salary increases:

- From the expiry of the current Agreement, a Xx5% wage adjustment plus a further X% productivity payment for a total of Xx%;
- From the 1<sup>st</sup> anniversary a further Xx% wage adjustment plus a further X% productivity payment for a total of XX %; and
- From the 2<sup>nd</sup> anniversary a further Xx% wage adjustment plus a further X% productivity payment for a total of XX%. The X% productivity payments available via this Agreement will be based on Ergon Energy employee's contribution to the implementation and delivery of the agreed productivity initiatives over the life of the Agreement.
- The Parties have agreed to a review over the life of this Agreement based on the movement in CPI over the full term of this Agreement, and adjust base rate where CPI has moved by a higher total percentage amount than the base rate increases provided by this Agreement (10.88%). Such adjustment will take the form of an increase by the percentage necessary to ensure that base rates have moved by at least the same amount as CPI over the term of this Agreement, and will be payable prospectively from the last pay period within the nominal term of this Agreement. CPI means Consumer Price Index, Australia (Australian Bureau of Statistics Cat. No. 6401.0) for Capital City Brisbane, percentage change in the index from the last quarter reported prior to certification to the equivalent quarter three (3) years later.

**Subject:** Re: Draft Brief  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Wednesday, 18 February 2015, 5:43

Yeah can do I think, I'll confirm later today eh

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. NR  
F. (07) 3844 9851  
[simmo@etu.org.au](mailto:simmo@etu.org.au)  
[www.etu.org.au](http://www.etu.org.au)

Join Online  
[www.etuyes.com](http://www.etuyes.com)  
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1800ETUYES

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On 17 Feb 2015, at 9:57 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

I am back-to-back 7.30-7pm tomorrow Simmo. How about 8am Thurs morning for a coffee and chat at my office? We're 15th floor Capital Hill Building, 85 George St corner of Mary St.

I've then got induction from 8am til end of the day so might be best to grab a slot before it gets worse. Let me know if that works? M

On Tuesday, 17 February 2015, 21:45, Peter Simpson (ETU) <[simmo@etu.org.au](mailto:simmo@etu.org.au)> wrote:

Yes mate I can only imagine how hectic your new world is, I struggled taking on this role at first but once you're across it you'll own it

Got a few tales to tell you over a coffee, we need the EBA's sorted fairly quickly, our blokes wanted to file for protected action before the election, we convinced them to wait until after it, good will can buy us some time but we will need to deliver them

On another note, don't know if you know Lloyd Casey? Worked for the ASU for years, ex power station operator, now high up in the PS working in IR in Emergency Services

Has been playing the PS game since around 2004 from memory, knows the electricity industry inside out, might be worth a look? He's a bigger workaholic than you

Sch 4 CTPI will chat with you when you have some clear air

Sch 4 CTPI

Simmo

Sent from my iPhone

On 17 Feb 2015, at 9:37 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

Hi Simmo,

I have this now and will read tonight but forgot to look in the keepqldnuclearfree gmail account so missed it. I hardly ever look at the anti nuke email any more and it's out of my thinking - my main email has to be seen to be believed.

Use this email and I will 99% likely see it pronto. Apols for the crossed wires - last few days have been another world.

M

On Tuesday, 17 February 2015, 8:59, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

---

**From:** Peter Simpson (ETU)  
**Sent:** Sunday, 15 February 2015 7:17 PM  
**To:** 'keepqldnuclearfree@gmail.com'  
**Subject:** Draft Brief

Mate,

Appreciate a lot going on in your world tonight, as discussed, I want to meet with you before the GOC's get to you with their woes. Attached is a draft brief I had Lance work up to put you in the picture of the priority issues we will be chasing you over.

The EBA's are my immediate priority

I'll run through this one more time in the morning and submit it formally from there

Simmo

Regards,

Peter Simpson  
State Secretary  
Sch 4 CTPI  
[simmo@etu.org.au](mailto:simmo@etu.org.au)

**Subject:** Re: GOC Bargaining Framework  
**From:** Peter Simpson (ETU) ([simmo@etu.org.au](mailto:simmo@etu.org.au))  
**To:** [mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk);  
**Date:** Friday, 27 February 2015, 5:41

It's been a mammoth effort mate, you should all be very bloody proud

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. NR  
F. (07) 3844 9851  
[simmo@etu.org.au](mailto:simmo@etu.org.au)  
[www.etu.org.au](http://www.etu.org.au)

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On 26 Feb 2015, at 10:48 pm, Mark Bailey <[mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk)> wrote:

Great to hear mate. It's been a mammoth challenge straight up with TCMarcia but people have been going for it, Prem has been on the money & very supportive of Ministers, DG's & public servants as we crunch thru the unknown and we've made a solid start. High level of faith and co-operation happy to report. The new era is on track I reckon! M

Sent from my iPhone

On 26 Feb 2015, at 8:38 pm, Peter Simpson (ETU) <[simmo@etu.org.au](mailto:simmo@etu.org.au)> wrote:

Mate he rang me tonight thanks, sorted out some mixed signals, all sorted and can I say he was brilliant to deal with as well!

I'm loving this real Labor Government, let's hope we don't fuck it up eh, the early signs of people actually giving a rats about people is bloody encouraging can I tell ya! ;)

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. NR  
F. (07) 3844 9851  
[simmo@etu.org.au](mailto:simmo@etu.org.au)  
[www.etu.org.au](http://www.etu.org.au)

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On 26 Feb 2015, at 8:36 pm, Mark Bailey <[mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk)> wrote:

Just got to this now but had left a message for Treasurer earlier today  
Simmo. Hopefully get hold of him tmrw. M

Sent from my iPhone

On 23 Feb 2015, at 11:13 am, Peter Simpson (ETU)  
<[simmo@etu.org.au](mailto:simmo@etu.org.au)> wrote:

Fyi

---

**From:** Peter Simpson (ETU)  
**Sent:** Monday, 23 February 2015 11:13 AM  
**To:** Sch 4 CTPI  
**Subject:** GOC Bargaining Framework

Curtis,

I've now finally managed to get hold of Lloyd Casey, Manager Employee & Industrial Relations at DJAG

He would be available to come over, on secondment, to get the GOC Bargaining Framework's sorted, so the likes of me can get out of your hair and get back around the table and finalise the GOC EBA's

From there a meeting of the Shareholding Ministers, which I understand to be, you and Mark, is all that is needed to get this sorted. We've currently got people out fixing this mess that have been dicked around for 18 months by the previous Govt, have no certainty and no prospects of a pay rise. This can all be sorted if what I'm proposing can be facilitated

Please let me know

Simmo

Regards,

Peter Simpson

State Secretary

NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)



---

**Subject:** FW: Mcleod Document

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk;

**Date:** Thursday, 5 March 2015, 9:27

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---

**From:** Stuart Traill

**Sent:** Thursday, 5 March 2015 9:26 AM

**To:** Peter Simpson (ETU)

**Subject:** Mcleod Document

Mark might like a bit of background on Mcleod.

**Stuart Traill**

Supply Industry Coordinator

Electrical Trades Union

Queensland

M. NR

F. (07) 40513502

[stuart@etu.org.au](mailto:stuart@etu.org.au)

[www.etu.org.au](http://www.etu.org.au)

**Join Online**

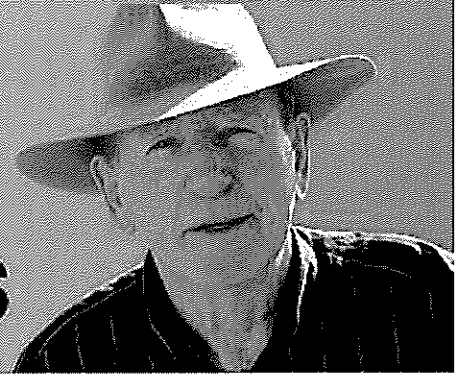
[www.etuyes.com](http://www.etuyes.com)

Or call

**1800ETUYES**

# Qld Thank You for Voting to Save Our Assets

Ratherford P.J. Simpson, CEO, 41 Peel Street, South Brisbane 4101



[www.not4sale.org.au](http://www.not4sale.org.au)

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## Attachments

- ian mcLeod document.doc (1.25 MB)
- image001.png (5.07 KB)
- image002.jpg (1.48 KB)
- image003.jpg (1.08 KB)
- image004.jpg (63.44 KB)

Released under RTI Act - TMR

## **Energex Board - backgrounder**

### **Board members**

#### **The Honourable Shane L. Stone AC – Chair**



##### **Political**

He held Port Darwin for the CLP from 1990-2000. He was chief Minister in the NT from 1995 to 1999. He was president of the CLP from 1986-1999. He was appointed federal President of the Liberal Party from 1999-2005.

He is identified as a Qld LNP “mate”: see news.com

##### **Qualifications**

He holds a number of qualifications including QC, Bachelor of Arts (ANU), Bachelor of Laws (Melbourne), Graduate Diploma of Education Administration (Adelaide) and Diploma of Teaching (Sturt).

##### **Membership**

He is a Life Member and Fellow of the Australian College of Educators, Fellow of the Australian Institute of Company Directors and also the Australian Institute of Management and Fellow of the Financial Services Institute of Australasia.

##### **Energex role**

He was appointed to the Energex Board in May 2012. His term will expire in September 2015. He attended 7 of the 10 Board meetings in the 2013-2014 period. (Note, all other Board members attended all meetings during the period in which they were current Directors.)

##### **Other relevant board appointments**

He is chair of the Medacs Healthcare Australasia which is Australia’s largest medical recruitment agency. Qld Health was Medacs largest customer from 2005-2010 and is on Qld Health’s current standing offer arrangement between Qld Health and a panel of national nursing labour providers. Note that this relationship was forged prior to Stone taking up the Board position as Chair in December 2012.

A number of Stone’s directorships are held with same cohort of co-directors, Michael Adamson and Melinda Sheppard: see Exit 66, Guildford Properties, Aussie Vineyards, Ballandean Investment, Anne Street Partners Holdings and Windle Road Investments.

Ballandean Investments is the newly registered company for the ceased/former company of Aussie Vineyards Holdings Pty Ltd. The ultimate holding company for Ballandean is Aussie Vineyards.

Anne Street Partners Holdings has a current share capital held by Mayfair Limited in Belize. The relationship between these various companies (Exit 66, Guildford Properties, Aussie Vineyards, Ballandean Investment, Anne Street Partners Holdings and Windle Road Investments) is a reflection of the historical connection with Craig Gore. Anne Street Partners was borne through Craig Gore's (son of Mike Gore) financial services firm Wright Patten Shakespeare. WPS was purchased by Mayfair Ltd's Lord Michael Ashcroft. Mayfair Ltd owns Anne Street Partners. Mayfair was originally based in London but now has its home in Belize. [This may suggest that Anne Street is the Australian arm of Mayfair or that it is a tax avoidance process.]

Anne Street Partners is a financial service provider which had been subject to ASIC investigation surrounding advice provided to clients in relation to SMSFs and in particular the low balance required in establishing a SMSF; and issues of conflict of interest where clients financial advice was directed toward related Anne Street entities. This was related to Gore's term as director.

This interrelationship between these investment companies is borne out by their registered offices / place of business.

Registered offices for

- Exit 66 (since July 2011)
- Guildford Property Investments (since July 2011)
- Aussie vineyards (since July 2011)
- Ballandean Investments (since June 2013)
- Windle Road Investments (since July 2011)

is Siganto Drive Helensvale.

The previous registered offices for

- Guildford Property Investments (from April 2009 to July 2011)
- Aussie Vineyards (from March to July 2011)
- Ballandean Investments (from May 2006 to September 2010 [when it was Aussie Vineyards])
- Anne Street Investments (from March 2009 to July 2011)
- Windle Road Investments (from April 2009 to July 2011)

was Kingston Drive Gaven.

The principal place of business for

- Exit 66 (from June 2011)
- Guildford Property Investments (from June 2011)
- Aussie Vineyards (from June 2011)
- Ballandean Investments (from May 2014)
- Windle Road Investments (since June 2011)

is Siganto Drive Helensvale.

The previous place of business for

- Guildford Property Investments (from April 2009 to June 2011)
- Aussie Vineyards (from January to June 2011)
- Ballandean Investments (from November 2010 to December 2011 and May 2006 to September 2010 [when it was Aussie vineyards])
- Anne Street Investments (from March 2009 to June 2011)
- Windle Road Investments (from April 2009 to June 2011)

was Kingston Drive Gaven.

Anne Street Investments also had as a previous place of business Siganto Drive Helensvale from June 2011 to May 2012.

Aussie Vineyards had as previous directors Craig Gore from March 2005 to September 2010, John Atkinson from April 2006 to August 2009, and Mark Adamson (briefly) from 8 to 19 February 2007. Ballandean Investments had Gore as director from May 2006 to September 2010. Ballandean's current share capital is held by Aussie Vineyards.

The current share capital for Exit 66, Guildford Property Investments and Windle Road Investments is held by International Marina Development and Management. IMDM registered office (since July 2011) and its principal place of business (since June 2011) is Siganto Drive Helensvale. Its former registered office (from June 2008 to July 2011) and principal place of business (from June 2008 to June 2011) was at Kingston Drive Gaven. Stone was a Director of IMDM. Michael Adamson and Melinda Sheppard are still a director and secretary of the company. Stone held his directorship between December 2008 and September 2012 and Gore held his from June 2008 to March 2009.

In February 2009 IMDM sought development of the Townsville Ocean Terminal project. The co-ordinator general approved the development with some provisos. The Port of Townsville (with Port chair Ross Dunning) accepted the outcome (but expressed the need to ensure that the Port's needs were accommodated. At the time IMDM's CEO was Craig Gore and the relevant state Minister was Paul Lucas. Within two months IMDM became a wholly owned subsidiary of Mayfair with Gore gone. Stone was appointed executive Chair of IMDM.

IMDM's current share capital is held by Ocerog Pty Limited. (Ocerog is Goreco backwards.) The current share capital for Aussie Vineyards is held by Goreco Pty Ltd. Goreco was registered from May 2001 to October 2014. It is currently subject to deregistration. Goreco's principal place of business was Kingston Drive Gaven between November 2010 and October 2014. (Goreco is Gore-Co.)

Gore was a director of Goreco from May 2001 to September 2010.

Then in 2010 all this internecine company relationships became unstuck. Gore entered into a Part X personal insolvency agreement (PIA) affective from 19 November 2010. Gore had been declared bankrupt between 1991 and 1999 (longer than the usual three year period) due to the severity of Gore's business practices including that he engaged in misleading and

deceptive conduct and continued to manage a corporation. The 2010 agreement is for a three year period.

Mayfair was the second largest creditor and acquired some of Gore's (and Atkinson's) previous assets. Atkinson was also declared bankrupt earlier in 2010. Ashcroft (through Mayfair) along with another creditor (Kevin Kalkhoven) took control of IMDM which engaged Gore as a consultant allegedly on \$2 million per year with the monies to be channelled through a new entity (presumably to draw down some of their old debt).

This all altered in 2012 when the three year PIA came to a halt with Gore terminating it in February 2012, and instead pursuing an application for bankruptcy in April 2012.

The Gore / Stone relationship was connected prior to Gore being declared a bankrupt but Stone's connection has continued through the relationship between the previous Gore companies and Mayfair Ltd.

In contrast Dhupuma Resources has Galarrwuy Yunipingu as a co-Director and there is a current share capital allocation to Gumatj Corporation. Gumatj is a community centric business which uses private capital to create, develop, promote and sustain economic opportunities for Yolngu people. For example in August 2014 a new Rio Tinto-funded training centre aimed at supporting the creation of a mining venture operated by Aboriginal people in Arnhem Land was announced. In a statement, the Northern Territory's Aboriginal Gumatj Corporation said the new centre, to be established with \$2.4 million in funding from the mining giant, would provide training for the local Yolngu people.

### **Employment**

Stone has a high corporate profile having been a director of a variety of boards in his post political career as the CLP member for Port Darwin. Stone's current employment is Board membership.

### **Miscellaneous**

He was briefed by the Northern Australian Aboriginal Legal Aid Service and the Katherine Regional Aboriginal Legal Aid Service in the early 1980s. It appears that he may maintain connection to some indigenous communities in the NT.

**Major General The Honourable Peter Arnison (Retd) AC CVO - Director**



### **Political**

Arnison was appointed Governor of Queensland in July 1997 by the Borhidge government and held the position until July 2003

### **Qualifications**

Arnison holds a number of formal qualification including Bachelor of Economics, Doctorate of Laws UQ.

### **Membership**

No known memberships.

### **Energex role**

Arnison was first appointed a non-executive Director of Energex in December 2004 under the Labor government. His initial appointment expired on the 30 September 2013 and was re-appointed to the Board on the 12 December 2013. He is a member of the Network and Technical Committee, the Regulatory Committee and Remuneration Committee.

### **Other relevant Board appointments**

Arnison was appointed by Newman (as mayor) to chair the Brisbane City Council Flood Response Review Board in 2011.

### **Employment**

Arnison is retired.

### **Miscellaneous**

Arnison rose to Major General in the Australian Army. He served in a variety of command appointments including two operational tours of duty in Infantry Battalions in South Vietnam during 1965-1966 and in 1971. He retired from the Australian Army in 1996.

### **Ken Clarke - Director**

#### **Political**

Clarke was a former Under Treasurer in the Northern Territory CLP government during Stone's term as chief Minister, and was ousted soon after the election of the Labor government in 2001.

#### **Qualifications**



Clarke holds a Bachelor of Commerce and a Graduate Diploma in Management from Stanford USA.

### **Membership**

No detail is known of memberships.

### **Energex role**

Clarke was appointed a non-executive Director of Energex Limited Board in July 2012. His term expires on the 30 September 2015. He is a member of the Network and Technical Committee, the Regulatory Committee and the Remuneration Committee.

### **Other relevant board appointments**

In 2012 when NT chief Minister Terry Mills (CLP) was elected Clarke became one of the government's key economic advisers with Clarke becoming a member of the Renewal Management Board, which was investigating the NT's finances. Clarke's appointment in the NT coincided with his non-executive directorship of Energex. The Board's judgment was that the government's debt was caused mainly by the Power and Water Corporation. This was the main justification for massive increases in electricity prices. This led to speculation that the price hikes could open the way for competition.

Clarke is currently the Chair of Indigenous Essential Services (power and water in the NT). Indigenous Essential Services is a not for profit subsidiary of the NT power and water Corporation. He has been a Director since December 2013. Davies (see below) was a Director from May 2011 to March 2013.

### **Employment**

Not known.

### **Miscellaneous**

### **Mervyn Davies – Director**

#### **Political**

#### **Qualifications**

Davies holds a Bachelor of Economics (Hons) and Bachelor of Commerce and Masters of Engineering.

#### **Membership**

He is a member of the Electric Energy Society of Australia.

Electrical Energy Society of Australia (EESA) is a national society established to advance interests in electric energy. It is a Technical Society of Engineers Australia.

The key objective of EESA is to provide a continuous professional development program to members of the Society who have an interest in the field of electric energy. This field





encompasses generation, transmission, distribution, retail and customer end-use of electric energy.

### **Energex role**

Davies was appointed a non-executive Director of Energex Limited Board in July 2012. His term expires on the 30 September 2015. He is Chair of the Network and Technical Committee and a member of the Audit and Risk Committee and the Regulatory Committee.

### **Other relevant Board appointments**

Davies has served on state and private energy boards including EnergyAustralia (now Ausgrid) in NSW, Western Power Corporation (WA) as an independent and non-executive Director since April 2006, Northern Territory Power and Water Corporation as deputy Chair and then non-executive Director since May 2009, Country Energy (now Essential Energy) (NSW) since May 2010. Davies was a Director of Indigenous Essential Services (power and water in the NT) from May 2011 to March 2013 where Clarke (see above) is the current Chair.

He has also been a Director of Aurora Energy Pty Ltd (Tasmania) since November 2010. Aurora Energy Pty Ltd is an electricity distributor that retails both electricity and gas in Victoria and Tasmania. It also undertakes complementary activities in telecommunications and energy-related technologies. He has been a director on Aurora's board since November 2010. TasNetworks commenced operations on 1 July 2014. It has been formed by a merger between Aurora's distribution network (the poles and wires) and Transend's network (the big towers and lines). Davies was appointed a director to the TasNetworks board in 2013. Davies was a director of the Network Integration Transition Board that oversaw the merger of parts of Aurora Energy with Transend Networks as part of the State Government's reform of the energy sector.

Davies has also held a directorship of New World Energy Limited since April 2010. New World Energy Limited is one of Australia's leading geothermal exploration and development companies. The company is focused on Western Australia where it is the largest geothermal landholder in the Pilbara and Mid West regions. New World Energy claims it "has progressed its Mid West project in the northern Perth Basin to be the most advanced geothermal project for electricity production in Western Australia." New World Energy is "committed to delivering long term economic and social benefit through the generation of clean and environmentally-friendly base-load electricity derived from geothermal resources. As geothermal energy is the most appropriate form of energy for the supply of large amounts of clean and reliable energy it is likely to be the energy source with the greatest long term growth potential in the Australian market."

He also worked for the Independent Pricing and Regulatory Tribunal in NSW and for the Australian Competition and Consumer Commission.

### **Employment**

Davies established and operates an engineering consultancy practice specialising in electricity distribution, developing and negotiating long-term capital expenditure plans and performance outcomes affecting the security of electricity supply to Sydney.

Davies has been principal and Managing Director of Girna Engineering Management Services since 2003, specialising in the engineering and economics of the electricity distribution industry.

## **Miscellaneous**

### **Sandra Deane - Director**

#### **Political**

#### **Qualifications**

Deane holds a Bachelor of Commerce and a Bachelor of Laws (Hons).



#### **Membership**

No known memberships.

#### **Energex role**

Deane was appointed as a non-executive Director December 2012. She is Chair of the Remuneration Committee and a member of the Audit and Risk Committee and the Network and Technical Committee.

#### **Other related Board appointments**

Deane is currently a member of the Southbank Institute of Technology Advisory Council and a board member of Legal Aid Queensland.

#### **Employment**

Deane has a corporate and private legal practice background.

Deane is an independent energy consultant. She is a sessional member of the Queensland Civil and Administrative Tribunal.

Deane was Energex's Gas Commercial Manager from 2005 to 2007 and worked in that role for AGL until 2009 including the transition period following the sale of the Energex gas business.

## **Miscellaneous**

She was a Director of the Mines Victims and Clearance Ltd (MIVAC) which is an initiative of Australian Vietnam Veterans. Membership of the Trust has broadened to include ex-service personnel from other conflicts, humanitarian aid workers, members of peacekeeping forces and the general public. MiVAC brings relief to people living in areas affected by mine warfare. Additionally MiVAC provides a positive focus for those who are aware, and are

concerned, about what was left behind at the completion of conflicts or the withdrawal of troops.

## **John Geldard – Director**



### **Political**

#### **Qualifications**

Geldard has a Bachelor of Commerce.

#### **Membership**

No known memberships.

#### **Energex role**

Geldard was first appointed a non-executive Director of Energex in July 2005 under the ALP government. His initial appointment expired on the 30 September 2013 and was re-appointed to the Board on the 12 December 2013 with his term due to expire on the 30 September 2015. He is Chair of the Audit and Risk Committee and a member of the Regulatory Committee.

Geldard held executive positions at Energex, including Chief Executive Officer between March and December 2000, and Chief Financial Officer from July 1997 to April 2001. Prior to this he was the Chief Financial Officer for the Queensland Transmission and Supply Corporation.

#### **Other relevant Board appointments**

Geldard is a Director of Energy Super since November 2007 (as the employer representative along with Humphrys [Ergon Energy]) and was Director of ESI Super from 1994-2001. He was a previous Deputy Member of the Queensland Treasury Corporation Board.

Geldard is a Director of TPCG Invest. TPCG was established in 1997 when a group of Queensland multi-employer industry superannuation funds were searching for options to invest in infrastructure and private equity investment vehicles. Those funds saw an opportunity to participate in a range of infrastructure and private equity investments that

were emerging in Queensland at the time. Such investments were of a size suited to a local investment vehicle which would provide the added benefit of supporting the economy where their super fund members worked.

This was the beginning of TPCG (or QPCG as it was known then). It has since diversified its asset base to include investments across Australia and offshore. The company was established with six foundation shareholders, each obtaining one share of TPCG and the right to appoint one Director on the Board of TPCG. The foundation shareholders were:

- BUSS (Queensland) Pty Ltd
- Electricity Supply Industry Superannuation (Qld) Ltd
- QRCRP Pty Ltd (now known as ACSRF – Australian Catholic Superannuation and Retirement Fund)
- Suncorp Metway General Insurance Ltd (this share has now been redeemed)
- Suncorp Metway Life and Superannuation Ltd
- Sunsuper Pty Ltd.

TPCG is a not-for-profit wholesale investment vehicle and now comprises of institutional investors from Australia and abroad.

The TPCG Board is the trustee of the private equity investment vehicles and The Infrastructure Fund (TIF). This independent board makes the decisions about acquisition and divestment for the underlying infrastructure fund based on recommendations from the manager.

TPCG Invest is chaired by Bob Lette who has a longstanding involvement in the financial services and superannuation sectors. Lette is Chair of the Building Unions Superannuation Scheme (Queensland) (BUSS(Q)), and has been a Board member since 1985. Lette is a Fellow of the Association of Superannuation Funds of Australia and a member of the Australian Institute of Company Directors. Bob sits on the Board of a number of companies including Queensland Airports Limited, North Queensland Airports Group and the publicly listed construction and development company Watpac Limited was a partner (up until June 2008) and now consults to Brisbane law firm, Mullins Lawyers (who specialise in commercial law).

Bob Henricks is a Director since January 2010. Terry Burke is also a Director since April 1998. Burke is the Chair and a Board member of the Queensland Independent Education and Care Superannuation Trust (QIEC Super). He is also a director of Queensland Teachers Union Health. Burke is the General Secretary of the Queensland Independent Education Union.

Geldard was a Director of Energy Services Team Ltd which applied for deregistration due to insolvency in March 2014.

## **Employment**

Geldard's background is in manufacturing, mining and energy industries and has been involved with the electricity industry Queensland and Western Australia.

## **Miscellaneous**

### **Kerryn Newton - Director**

#### **Political**

Newton was a senior apolitical lawyer and advisor to the Queensland Parliament from January 1995 to January 2006. Her key responsibilities included being principal advisor for over 20 parliamentary committee inquiries into a range of issues concerning significant legal and social policy reform along with managing the Legislative and Information Services Division of the Parliamentary Service as Acting Deputy Clerk and member of the Executive Management Group.



#### **Qualifications**

Newton holds a masters of laws, MBA, Masters of Arts and a Graduate Diploma (Applied Finance and Investment)

#### **Membership**

No known memberships.

#### **Energex role**

Newton was appointed as a non-executive Director of Energex in October 2008. She is Chair of the Regulatory Committee and a member of the Network and Technical Committee.

#### **Other relevant board appointments**

Newton has chaired the boards of numerous not-for-profit companies in the child care, aged care and housing sectors and is currently Managing Director of a governance consulting firm called Directors Australia ([www.directorsaustralia.com](http://www.directorsaustralia.com)), a national board consulting and non-executive director recruitment firm.

Newton was a commissioner on the Queensland Liquor and Gaming Commission (an independent statutory body with functions relating to the approval of various gaming related licences as well as liquor licences of significant community impact) from July 2008 to December 2012.

#### **Employment**

Newton advises a wide range of businesses on how to improve board and organisational performance through strategy, board structures, board composition, and governance systems and practices. Her work spans boards of publicly listed, government, private, and not-for-profit organisations across all industries and sectors.

Newton worked for Mc Cullough Robertson from January 1989 to January 1991.

## Miscellaneous

### NOTE

Linda Mackenzie was a Director from July 2012 to February 2014. Her term was due to expire in September 2015. It does not appear that she has been replaced.

Released under RTI Act - TMR

## **Contestability and Outsourcing: A Service Providers View**

McLeod I, Electrix Fry Ltd

### **Introduction**

The content of this paper is primarily based on my eighteen years experience in the power distribution segment of the Victorian Electricity Supply Industry. Whether it can be judged as an expert view or not I will leave that to the reader. My exposure to the various operational and business functions that make up the typical distribution business is reasonably broad. Starting as an apprentice lineworker in Gippsland in 1981, I was confronted on day one with my first industry restraint, when advised by the District Manager that, "should I be successful in my career I could progress to becoming a supervisor, but no further". This was the "environment". He told me that in the past individuals could progress further on ability, but the SECV had implemented a junior traineeship and this was the "prescribed" way to climb the ladder. After completing my apprenticeship in 1985 I commenced further training towards a certificate of technology. As the late eighty's approached the "environment" began to change and we moved towards commercialisation. This change allowed me to progress through the technical stream quickly into management roles based on performance not academic qualification. The management roles undertaken included Project, Operations, Retail, Distribution, System Planning, Finance, Construction, Contract and Business Development. In 1996 I left Powercor Australia Ltd, a privatised derivative of the SEC, to establish and manage Electrix Pty Ltd, a subsidiary company to the publicly listed company McConnell Dowell Corporation. This was an initiative of Electrix Ltd in New Zealand, one of New Zealand's largest electrical service providers, to capitalise on opportunities (the environment) created through the privatisation of the Victorian Electricity Supply Industry.

### **History**

To understand why contestability or outsourcing of services can make a significance difference to your business operations we must first understand the history of the industry and the environment and behaviors it created.

### ***Government***

In most cases distribution businesses historically have been Government Business Enterprises operating in a monopoly market. This meant that the government to varying degrees exercised some influence over the operations of the utility. The amount of influence often depending upon the political agenda at the time. The governments generally required a modest rate of return on their assets before commercialisation. In most cases boards were selected on social grounds, rather than commercial, often partly consisting of employee or union representatives and welfare group representatives.

### ***Unions***

With distributors being a monopoly government entity, unions enjoyed a position where they held significant bargaining power and wide coverage. In many cases blue collar worker service depots where "closed shops" and cash flow to support the unions came from payroll deductions. Through their strength and ability to use the political system unions were able to secure a position of influence in the industry that was not always positive. A them and us culture developed between employees and management.

### *Awards/Enterprise Agreements*

In Victoria a common award was applied to the majority of the vertically integrated industry. It provided common terms and conditions for employees within the industry but did little to provide or encourage an effective working environment for the various and varied operational units. Even the early Enterprise Bargaining Agreements that were created in the corporatised and privatised distribution environment were generic in nature and endeavored to cover the broad needs of the organisation from office worker to field worker.

As the agreements were not process or function aligned they failed to deliver the change needed specifically for the field service elements of the business. It was these elements of the business that would be exposed to competition.

### *Industry Competency*

The power industry was built on an engineering culture. This is to be expected as the task on electrifying the various states was a pure construction and engineering exercise. Chief Executive Officers, General Management and senior executive positions were generally all held by engineers that had progressed through the organisation. Technical Traineeships and Engineering Cadetships were the breeding ground for future leaders. Although the blue collar workforce was by far the largest resource group within the utility, in the case of Victoria there was no formal traineeship or training program for resource leaders. It was typical for advancement to occur within the group based on age and experience rather than leadership quality, competencies and knowledge. This resulted in the development of pocket cultures and lack of real leadership.

The industry is now moving away from its historical position of a predominant construction element operating in a none commercial and competitive environment to one of maintenance in a commercial and competitive environment. This has resulted is a new mix of industry competencies into the business.

### *Regulation*

In most cases the state utility monopolies have been historically self regulated. In Victoria regulation of the industry is now via the Office of the Regulator General (ORG) and the Office of the Chief Electrical Inspector (OCEI).

### *Customer Service Culture*

As a monopoly service provider the industry became self serving. The industry lacked a customer service culture as it had no competition to drive one. Customers were generally



told what they wanted, what was best for them, what choices we would allow them to have. The customer lacked choice.

### *Works Practices*

Due to a combination of reasons outlined above the industry was unable to effectively manage non conformance to work practices. Fatalities throughout the seventies, eighties and nineties were predominantly the result of prescribed work practice non conformance. Instead of effectively dealing with root causes and behavioral issues that resulted in these non conformance the industry would often took the quick and easy way to mitigate the risk by removing or restricting the works procedure. In the late eighties and early nineties live high voltage work virtually ceased in Victoria on the basis that if it could be done dead it would be. The result was a workforce that became de-skilled and lost its competencies, and, poor customer service. As the industry internationally and in some cases interstate moved to more live line work and better customer service the SEC was achieving in excess of 1000 minutes off supply per customer.

### *Financial Operating Structure/Budgeting*

At the operating level there was a lack of true commercial drivers. Business financial cost allocation structures, particularly in service groups, were wrong and didn't reflect the true cost of providing services. Technical staff and field supervisory staff lacked the project management and financial knowledge to be able to manage work effectively. Competencies were effectively technical and resource allocation based. Budgets in the late eighties and early nineties were done on a capita basis not on a needs, or, asset and customer work basis. This resulted in an environment where excess resource was supported by business process.

### *Resource and Geographies*

In the post war forties through to the seventies the SECV built an extensive resource and network of geographic bases across Victoria to electrify the state. The excesses of the eighties until 1988-89 supported this network until the first significant operational review occurred. Operational locations numbered 104, excluding Municipal Electrical Undertakings. As the shift in the balance of work moved from construction to maintenance and technology increased the need for local operations and high staff numbers reduced.

### Historical Summary

A combination off all the above led to a very fat, inefficient, and customer unfriendly organisation. Like the Titanic the pure size of the organisation made it a difficult and long process to change direction. Imbedded cultures and attitudes had developed. These included attitudes such as "the job for life", "the SEC owes me a living" and "don't work too hard they will expect you to do it everyday". What was worse, customers and some employees turned the State Electricity Commission acronym into how they perceived the

organisation which was "Slow-Easy and Comfortable" (SEC). At my first job interview for a private company the General Manager of the firm I sought to join asked me, "why should I consider you different to anyone else in the SEC".

### **Behavior**

Of course it is not fair to generalise on an employee basis as there were a significant number of employees who were diligent and committed in achieving the objectives set for them. Kurt Lewin, who is a pioneer in organisational behavior, states that behavior is a function of the individual and the environment, ie  $B = \text{function of } IE$ . As a manager we can influence the behavior of individuals by changing the environment.

What contestability and outsourcing does is to change a large portion of the environment, introduce new cultural change agents and positively influence the behaviors and attitudes of individuals and teams.

### **Today's Environment (Victoria)**

Today's environment is significantly different to the one described earlier in this paper. All Victorian based Distribution Businesses, Transmission and Generation companies are privately owned and of course now have commercially elected boards. Organisational focus has turned away from engineering/construction to business, asset and process management. We therefore see senior operational positions being occupied by a mix of professional disciplines, functional experts, and commercially experienced executives from outside the industry. New management and owners are determining what is core business and what isn't. More businesses are moving towards asset ownership and management as their core business, choosing to outsource non core field activities, and we now see a natural progression into multiple utility companies (ie Electricity, Gas and Communications etc) as a result. Some will go one step further and focus on either asset ownership or asset management. Contestability in energy retailing has created a whole new customer service culture as well as a new career stream for marketers and energy traders.

Internal self satisfying regulation is replaced by market competition which is fostered by the industry regulator (ORG). New customer works are now contestable if they are over \$5000:00 giving the customer choice. Performance of natural monopolies is also governed by the regulator ensuring returns are aligned with risk, innovation is not impeded and benefits are shared with the customer. By periodically setting the bar higher the regulator ensures innovative and competitive drivers are sustained.

The industrial relations environment now provides for an environment in which industrial agreements can be formed that are aligned to the needs of the operating enterprise. Unions, although still strong and philosophically opposed to none industry based agreements, have lost some of their strength as the number of industry participants increase.

Influenced by competitive drivers, regulatory pressures, customer expectations and a supportive environment, distribution businesses are now pursuing contestability and

outsourcing as a key business initiatives to achieve quantum improvements.

### **Contestability and Outsourcing**

Contestability is the exposure of work functions or projects to a competitive market place where external companies compete for what was traditional work undertaken by the utilities. Contestability can be both internal and external, but in the case of internal only part gains will be made and it can be destructive.

Outsourcing means different things to different people. It can simply mean having services that were traditionally provided by internal day labour resource, provided by external companies. Or it can mean the above with the transfer of staff, and possibly equipment, to the external service provider. This paper covers the later initiative.

Businesses introduce Contestability and Outsourcing to:

1. Break a monopoly.
2. Create and promote a competitive market place that provides competitive drivers both for the external market and internal service providers working on franchised markets.
3. Downsize internal resource.
4. Minimise risk of stranded resource resulting from new efficiencies, reduce maintenance budgets, overstaffing or volatile work programs.
5. Increase focus on core business. Progress towards asset management or asset ownership.
6. Introduce external capability, expertise, experience, intellectual property and innovation.
7. Benchmark
8. Influence and modify employee culture.
9. Introduce or improve commercial practices.
10. Challenge existing Industrial Awards and restrictive works practices.
11. Increase control of resource through use of a contract.
12. Shift or share risk with external service providers.

### ***Typical field service functions outsourced.***

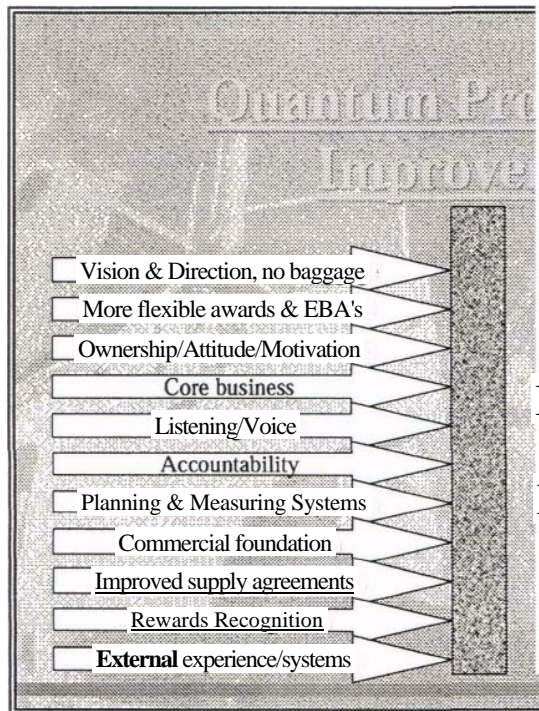
The early days of outsourcing and contestability saw functions that were considered, rightly or wrongly, to be of low technical competence put out to the market. These were functions such as asset inspection, tree cutting, zone substation grounds maintenance, provision of plant and operators such as back hoes and crane/diggers. These were

generally arms and legs contracts with little other value added. As the distribution and contracting industry has matured the range of functions contracted has increased and the breadth of service provided under the contract has expanded. Functions contracted now include public lighting, vegetation management, customer connections, communications, metering and servicing , overhead line construction and maintenance, underground construction and maintenance, fault response, distribution and zone substation construction and maintenance including primary and secondary plant.

The breadth of the services provided for particular functions is and will increase as they move from traditional arms and legs. Additional service scope will include Design, Procure and Construct (DPC) contracts and functional management contracts including responsibility for associated material procurement and management, customer management, management reporting and direct interfaces with IT management systems.

### *Quantum Improvement*

Distribution and Transmission Businesses outsourcing their work force have obtained quantum productivity improvements. Local distributors including Powercor, United Energy and Citipower all have experienced quantum operational cost savings from the outsourcing of field service functions. Savings of between 20% and 50% are typical. Transpower in New Zealand, the transmission utility, claim operational savings of 40% since completely outsourcing the maintenance of their lines and stations. Although some of these changes can be achieved internally through change management processes, it usually takes around three years to achieve what an external provider can realise in a matter of weeks, should the function be outsourced. The analysis below explains why.



Electrix has undertaken five separate outsourcing initiatives for three different Victorian Distribution Businesses transferring a total of 55 employees. The results of these in productivity alone have been:

1. Productivity improvement of between 30 and 100% on transfer of staff.
2. Up to 200% after the first year of operation.

The level of gain is directly related to the environment in which staff have been transferred from.

Our experience is that we can also provide materials at a lower in field costs than the distributors. We attribute this to more aggressive negotiation and reaching of a common understanding with suppliers of the process chain from design, manufacture to install.

### ***Vision and Direction***

The direction and vision of distribution or transmission companies can be at a level where the field employee cannot relate to how they influence it. They may also have difficulty in quantifying how the vision will provide them with what they need for peace of mind. There is no alignment. Without this, attitude, motivation and performance will be negatively influenced.

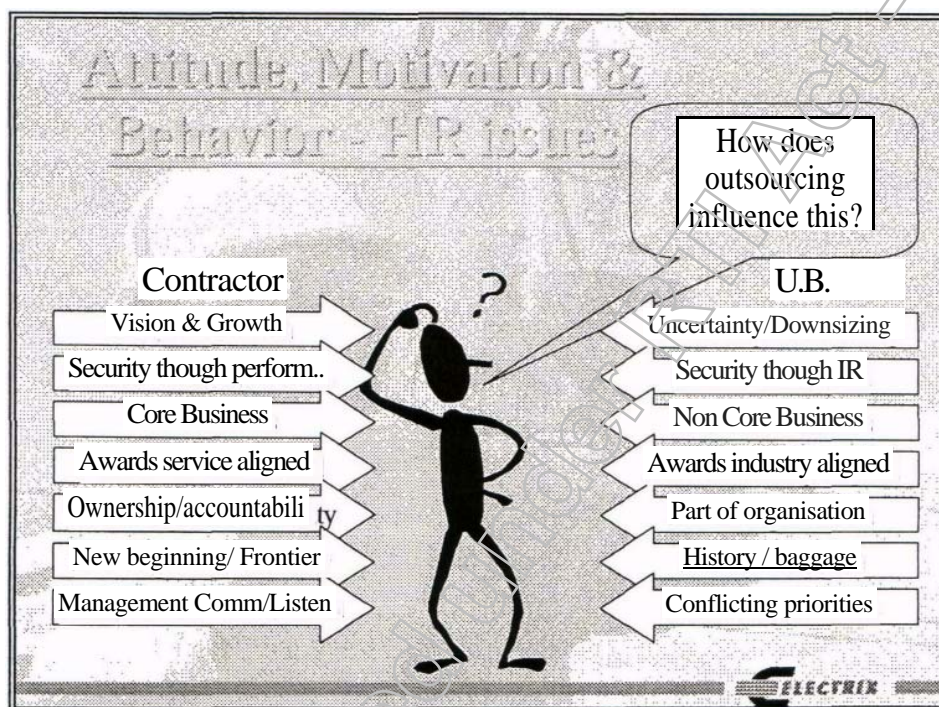
In the private contractor environment the probability of the direction and vision being naturally aligned between employee and company is significantly greater. Any difference can easily be managed through education. A key element of the contractor's vision will be growth which employees react to positively. As the prosperity of the service company

and the field employee are directly linked, which is often not the case for

distribution/transmission companies, there is greater shared ownership in the direction and vision.

### *Attitude, Motivation and Behavior: HR Issues*

A key HR objective in outsourcing a work group is the achievement of quantum improvements in attitude, motivation and behavior. If the process is managed correctly the realisation of the first two elements will occur on transfer into the contractor culture, resulting in substantial productivity improvements. Behavioral related procedural issues take longer to achieve and require management. The diagram below illustrates the difference in the environments the employee is exposed to.



Although the Distribution Businesses at any one point in time will have the above, these are constantly altered due to a number of influences: For example:

1. Ownership, Government vs Private.
2. Amalgamation, break up or consolidation.
3. Corporatisation processes.
4. Privatisation processes.
5. Organisational restructure.
6. Re-assessment of what is core business.
7. Geographical versus functional management.
8. Regulatory changes.
9. Downsizing or right sizing.



For the average field employee these changes lead to confusion and insecurity impacting on group & individual performance.

*What impact will regulation have on outsourcing and contestability*

Apart from the customer funded capital market already made contestable by the regulator, distribution and transmission businesses will continue to assess the need to carry internal resource to service the assets. This will intensify as the Regulator drops returns available on assets at the next price reset prompting another wave of initiatives to optimise business returns. One initiative considered will be further outsourcing and the squeezing of existing service providers for more value. An indicator of this is the large number of current contracts that have been aligned to regulatory milestones. Distribution businesses will be forced to consider the value of keeping technical experts within the company versus outsourcing the expertise to an external service provider who may provide the service to a number of clients. They will therefore receive the same service but at a marginalised cost, as the service provider amortises cost over all functional service contracts.

A shift in focus from the regulator from Cap-X to Op-X, a desire by the regulator to maintain a viable competitive market and the need to purify apportionment of costs between accounts could provide increased drivers for distributors to move operational costs out of the business. This may support further outsourcing.

*What about Quality and Safety. Does this suffer?*

Some opponents to contestability/outsourcing will argue that quality and technical conformity will suffer. In most cases the opposite is true. There are a number of drivers that will ensure a reputable contractor will improve conformance to work procedures, design, technical and regulatory standards.

These drivers are:

1. The existence of a contract between two legal entities that stipulates performance terms, conditions and consequence. You cannot sue yourself in the case of an internal service provider.
2. Commercial consequence of non conformance.
3. Business reputation. Longevity.
4. Perception is reality. You must always be seen to be doing the right thing.
5. Repeat business is the best business. It is easier to retain a customer than to win a new one.
6. The industry customer base is small.

As with quality, health and safety is often quoted as suffering under a contract arrangement. This can be the case if the contract manager is not diligent in selecting a contract company that has the necessary attributes and management systems to facilitate

conformance to safety requirements. The system, process and reporting requirements

should be prescribed and monitored through the contract. Contracting in many businesses in the industry is still in its infancy and all too often the selection process is weighted too heavily on price.

Some contract managers are under the mistaken belief that they are transferring all risks through the contract. This may not be the case and the contract manager or utility may not be meeting their duty of care obligations.

It has been our experience in outsourcing initiatives that the authority, from which the staff are being transferred, has not conformed to their own H&S safety training, and in some cases, the requirement of the H&S act. This can be due to downsizing, other priorities and those historical issues discussed earlier in this paper.

A proficient contract manager will be able to use the contract as an instrument to ensure compliance in excess of what traditionally has been achieved through the normal business organisational structure and legal requirements. A proficient contractor will be pro-active in exceeding the customer and regulatory requirements and providing information to confirm this.

#### *What about working relationships?*

In a contract situation the purchaser of services clearly takes the role of "the customer". This has many benefits that often aren't experienced by the network owner in a self contained monopoly situation. Some of these include:

- The instrument of a contract represents a legal agreement between two legal entities providing greater probability of conformance and sharing of risk. You can't sue yourself for non performance.
- There are no internal political struggles for control of resource. Good relationships between the customer and service provider are critical to meeting the common objectives of the contract.
- It is much easier to retain a customer than to win a new one. Repeat business is the best business. Good contractors will work to these principles to ensure a satisfied customer.
- The customer should receive or can specify a higher level of performance and conformance reporting.
- The customer and contractor should meet at defined regular intervals to monitor and discuss progress of the contract, review process and develop innovation. This should be prescribed in the contract.

#### *Key Points In Outsourcing*



To achieve the quantum of success desired from outsourcing it is important, from a contract management point of view, to:

- Select a contractor that is commercially sound. Employees should not be concerned about the viability of the company. Ensure the contract is viable. Don't split the contract to many ways.
- Select a contractor that has the appropriate quality, safety and business management systems in place.
- Select a contractor that has vision and direction and who can therefore offer opportunities to employees.
- Select a contractor whose core business is aligned to your needs and who can provide expertise, experience and innovation.
- Involve the contractor in planning the transfer, transfer committees and provide access to employees.
- Provide briefing sessions for employees on the selected contractor to allow them to make an informed impression of the contractor.
- Consider involving employee representatives in the selection process to achieve group ownership of the decision.
- Involve the union and keep them informed.
- Develop the final contract with the contractor and employees.
- Ensure alignment is achieved between principle and contractor of the contract objectives.
- Ensure adequate induction sessions are carried out on transfer.
- Provide employees with access to a financial advisor.
- Provide the contractor with all training records, authorisations, licenses and permits.
- If vehicles and equipment are involved, disclose the purchase or lease value in the tender document. This avoids any arguments after selection. Price should be market based.
- Consider offering the employees an incentive payable 6 months after successful transfer.
- Ensure you are comfortable with the performance of the contract by including relevant checks and measures.

Outsourcing is an initiative, if implemented effectively, that in a very short space of time will deliver quantum improvements in:

- Productivity.
- Employee satisfaction, moral and attitude.
- Customer service.
- Quality.
- Safety.
- Technical conformance.
- Resource management.
- Efficiencies.

- Works process and procedures.
- Material supply.
- Positive competitive forces.
- Risk mitigation.
- Innovation.
- Benchmarking.
- Continuous improvement.
- Reporting/communication.
- Maintenance "Cost Reduction".

#### A service providers vision of the future.

It is my biased vision that continued commercial, regulatory, customer, market and stake holder pressures will drive Distribution Businesses to become pure asset owners and managers. These entities will rely on a small number of major service providers that will provide all the intellectual property, technical knowledge, financial foundation and field resources to manage specific service functions and processes.

For Example: Electrix may provide public lighting expertise and services to four or five DB's across the eastern sea board. The service would include technical expertise, management, design, performance and regulatory reporting, customer management, material procurement and management (utilising buying power to reduce manufacturer costs), direct updating of information systems, energy purchasing (possibly), quality control and sub contract management.

Some businesses may move to geographically based outsourcing as opposed to functionally based.

Contracts will move from being risk adverse prescriptive documents to objective based risk and benefit sharing agreements. Risks will be clearly identified, and accountability allocated to the entity best able to manage it. Clear interface agreements will exist and the agreement will foster a continuous improvement environment. As funds become restrained due to the above pressures it will be this type of contact and working relationship that will drive innovation.

A brave new world (environment).

**Subject:** Meeting with the Minister for Energy and Water Supply and Minister for Main Roads, Road Safety and Ports  
**From:** Rose Kenny (Rose.Kenny@nhvr.gov.au)  
**To:** mark.bailey@queenslandlabor.org;  
**Date:** Thursday, 19 February 2015, 15:48

Good afternoon,

The NHVR Chairman (The Hon. Bruce Baird) and the NHVR CEO (Mr Sal Petrocchio) would like to meet with Mark Bailey in his Ministerial capacity.

I am hoping you will be able to assist me with an email address or contact number for the person who will be coordinating the Minister's calendar.

If that is available, can you please send to me via email or contact me direct on 07 3309 8519?

I appreciate any assistance you can provide.

Regards,

**Rose Kenny**  
Executive Assistant to the CEO  
National Heavy Vehicle Regulator

Description:  
Description: Description:  
NHVR-logo-1\_small

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Tel: 07 3309 8519 | Fax: 07 3309 8777  
E: [rose.kenny@nhvr.gov.au](mailto:rose.kenny@nhvr.gov.au) | [www.nhvr.gov.au](http://www.nhvr.gov.au)

Floor 9 | Green Square North Tower | 515 St Pauls Terrace | Fortitude Valley Qld 4006  
PO Box 492 | Fortitude Valley Qld 4006

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## Attachments

- image001.gif (2.42 KB)
- image002.gif (1.25 KB)

**Subject:** FW: Negotiations to Replace Stanwell Tarong Power Stations Enterprise Agreement 2012  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Cc:** Sch 4 CTPI  
**Date:** Friday, 27 February 2015, 10:12

Fyi

**From:** Coughlan, Sharron [mailto:Sharron.Coughlan@stanwell.com]  
**Sent:** Friday, 27 February 2015 10:01 AM  
**To:** Franklin, Dennis; Slabber, Peter; Birchall, Polly; Wakely, Gary; Campbell, Tony; S.Brunker@cfmeuqld.asn.au; Krauksts, Eddie; 'Jan.Sheppard@qld.asu.net.au'; Aitken, James; Fredericks, Neale; Jason Young (ETU); Peter Simpson (ETU); Kilpatrick, Trevor; Beavis, Peter; 'steve.franklin@amwu.asn.au'; Webb, Adam; 'rebecca.girard@theservicesunion.com.au'; 'kscott@professionalsaustralia.org.au'; 'ptoohey@aimpe.asn.au'; 'bmatthey@aimpe.asn.au'; 'secretary@qnu.org.au'  
**Cc:** Coughlan, Sharron; Bevan, Brad; Naughton, Sophie  
**Subject:** Negotiations to Replace Stanwell Tarong Power Stations Enterprise Agreement 2012

Good Morning

I am writing with regards to the Tarong Power Stations EA Negotiations Discussions.

As mentioned in previous correspondence, the first meeting has been scheduled to take place next Wednesday, 4 March 2015, to discuss admin/logistics, which is not dependent on the Framework outcomes / changes. We will also discuss a schedule of further negotiation meetings which can be scheduled once we have more information.

Please find attached, for this meeting:

- Draft Agenda
- Draft Meeting Protocols

For those who have not yet responded to our invitation, can you please advise your attendance as soon as possible.

If you have any questions, please feel free to contact myself or Polly Birchall, HR Business Partner (4160 9136).

Kind Regards

Sharron

**Sharron Coughlan**

Human Resources Coordinator

Business Services

direct +61 7 4160 9312

Tarong Power Station

PO Box 15, Nanango, QLD 4615 stanwell.com

This email is to be read subject to the email disclaimer located at <http://www.stanwell.com/site-information/email-disclaimer/>

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## Attachments

- TPS EA Preliminary Discussion Agenda 04.03.15.docx (34.71 KB)
- Draft Meeting Protocols - Tarong Power Stations Enterprise Negotiations 04.03.15.docx (61.87 KB)
- image007.png (12.57 KB)

**Tarong Power Stations**  
**Enterprise Agreement Discussions 2015**  
**AGENDA - Preliminary Discussions**

<b>Time:</b>	11.00am – 3.00pm	
<b>Date:</b>	4 March 2015	
<b>Venue:</b>	Admin Conference Room 2	
<b>Attendees:</b>  <input checked="" type="checkbox"/> Indicates attendance confirmed	<input checked="" type="checkbox"/> <b>DF</b> Dennis Franklin <input checked="" type="checkbox"/> <b>PS</b> Peter Slabber <input checked="" type="checkbox"/> <b>PB</b> Polly Birchall <input checked="" type="checkbox"/> <b>SC</b> Sharron Coughlan <input checked="" type="checkbox"/> <b>GW</b> Gary Wakely <input type="checkbox"/> <b>TC</b> Tony Campbell <input checked="" type="checkbox"/> <b>SB</b> Shane Brunker <input checked="" type="checkbox"/> <b>EK</b> Eddie Krauksts <input type="checkbox"/> ASU/Together State Official <input checked="" type="checkbox"/> <b>JA</b> James Aitken <input checked="" type="checkbox"/> <b>NF</b> Neale Fredericks <input type="checkbox"/> ETU State Official <input checked="" type="checkbox"/> <b>TK</b> Trevor Kilpatrick <input checked="" type="checkbox"/> <b>PBe</b> Peter Beavis <input type="checkbox"/> AMWU State Official <input checked="" type="checkbox"/> <b>AW</b> Adam Webb <input checked="" type="checkbox"/> <b>RG</b> Rebecca Girard <input type="checkbox"/> Professionals Australia State Official <input type="checkbox"/> AIMPE State Official <input type="checkbox"/> QNU State Official	Site Manager Operations Manager HR Business Partner HR Coordinator CFMEU Site Delegate CFMEU Site Delegate CFMEU District Vice President ASU/Together Site Delegate  ETU Site Delegate ETU Site Delegate  AMWU Site Delegate AMWU Site Delegate  TSU Site Delegate ( <i>once authorised</i> ) TSU Senior Industrial Officer
<b>Apologies</b>		

**AGENDA ITEM**

**1 Open meeting and value share**

**2 Discussion of Administrative Matters Relating to Tarong Power Stations Enterprise Agreement Bargaining**

- 2.1 Establish bargaining representatives and contact details
- 2.2 Establish format of meetings and schedule (including: frequency, dates, times, location, length, technology requirements, recording of meeting outcomes)
- 2.3 Establish meeting protocols (see draft protocols)
- 2.4 Establish agenda for next meeting

**3 Closure**

Tarong Power Stations Enterprise Agreement Discussions 2015

Draft Meeting Protocols:

- 1) Treat each other with respect.
- 2) Respect the direction of Chair in conducting the meetings.
- 3) Listen when someone else is speaking.
- 4) Do not be aggressive or antagonistic.
- 5) Do not make personal attacks.
- 6) Comply with Good Faith Bargaining requirements.
- 7) Work collaboratively to identify common interests where possible.
- 8) Make every effort to attend meetings, or provide an apology where this is not possible.
- 9) If unable to attend meeting ensure that fill in representative has been fully briefed.

---

**Subject:** FW: Non Resident Workers Accommodation

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk;

**Date:** Tuesday, 3 March 2015, 13:18

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Mate,

See below.

A good Comrade of mine, Bob Carnegie rang me today asking if I could do him a favour and seek a meeting with you on behalf of Lee (see below)

I told him that you were short on staff and I had no one I could point him too but Bob vouches for this lad and so I'm passing it through in the hope you might be able to spare him a meeting when you have time.

Cheers

Simmo

---

**From:** Lee Bermingham [mailto:lee.bermingham@qantac.com]

**Sent:** Tuesday, 3 March 2015 12:59 PM

**To:** Peter Simpson (ETU)

**Cc:** Graham Cleary; Bob Carnegie

**Subject:** Non Resident Workers Accommodation

Hi Peter,

Your details were passed on to me by Bob Carnegie. We had lodged an application for a temporary workers camp at Postmans Ridge Road at Helidon. Its purpose was to provide accommodation for 300 workers employed on the Toowoomba Range Crossing. It is a major piece of infrastructure largely funded by the Federal Government but controlled and part funded by the Queensland Government. It will employ 1800 workers for about three years. We believe that Toowoomba will not have enough accommodation for many of these workers and that many of them will come from places other than Toowoomba. It is for this reason that we applied for a temporary camp. The Toowoomba city Council could see the logic in this approach. They believe a small camp at Helidon and one at Oakey of the same size will help overcome accommodation shortages. The Bulk of workers will reside in Toowoomba.



The tender process is still underway but should be finalized in the near future. We lodged this application early so that we could have a camp up and going as soon as construction was to commence. Unfortunately the application has been refused by the Lockyer Regional Council on Friday the 27<sup>th</sup> February . This was despite the fact that Council planning staff had indicated strong support. A council officer informed us that they were instructed from above to recommend refusal. We had an earlier meeting with the mayor of Lockyer where he tried to persuade us to use land that the council owned at Gratham. However in our view this was too far from the project and was on the wrong side of the highway . We choose Postmans Ridge in part for safety reasons in that we could avoid busing workers across the busy Darren Lockyer Way. The Postmans Ridge site is less than 700 metres from the proposed highway. I would like the opportunity to brief you on this project.

We are seeking a meeting with the Minister for Main Roads , Mark Bailey to discuss the above.

Regards

Lee Bermingham

P: NR

E:Lee.Bermingham@qantac.com



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## Attachments

- image001.jpg (10.52 KB)

**Subject:** RE: OMG  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Tuesday, 3 March 2015, 13:51

Mate Sch 4 CTPI

**From:** Peter Simpson (ETU)  
**Sent:** Tuesday, 3 March 2015 1:42 PM  
**To:** 'mangocube6@yahoo.co.uk'  
**Subject:** FW: OMG

Mate, an updated ENERGE Board, did some more digging on Mr Stone, Sch 4 CTPI

Simmo

**From:** Deborah Ralston  
**Sent:** Tuesday, 3 March 2015 1:33 PM  
**To:** Peter Simpson (ETU)  
**Cc:** Deborah Ralston  
**Subject:** OMG

All smells but it may be more guilt by association than guilt – but have a look at the backgrounder

T:\ENERGY PROFILES\Energex Board.docx

Have updated the T drive so the extra couple of searches are there

Deborah

**Subject:** Fw: Qld's Energy Future

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

**To:** mangocube6@yahoo.co.uk;

**Date:** Sunday, 22 February 2015, 23:32

On Saturday, 21 February 2015, 0:25, [Sch 4 CTPI] <[Sch 4 CTPI]> wrote:

Hello Mark,

Congratulations on gaining your portfolios.

I'm passionate about the future of qld in regards to climate change.

In Queensland the leading cause of emissions seems to be our energy use, our reliance on coal.

It is imperative that we begin to move away from coal and towards renewable energy sources.

Scientists tell us what our problems are and how they are caused. Engineers come up with solutions. Politicians are the people who can put those solutions into action.

If you have not already done so, I would encourage you to read a copy of the Beyond Zero Emissions (BZE) report done a few years ago. It may need updating but the ideas within are sound.

I have a few ideas about how we could make our state adaptable to climate change (in particular SEQ as that is my area I am familiar with). There are lots of things that can be done, but my main concern is with our source of energy.

E.g. no point in having electric cars yet if the power used for them is coal.

Concentrated solar thermal (CST) power plants are a great idea. The technology is there. Our environment inland is great for it. It stores and delivers baseload power, which has been the main argument against solar power. Look into it when you have the time and I think you will find it interesting.

I understand that is a huge and costly undertaking. It will take time to get such an idea off the ground, but taking steps towards CST power in Qld would be great.

In the meantime please do what you can to encourage solar photovoltaic panels and other small-scale solar technologies.

I know I am sending this email to you at a busy time with cyclone Marcia, so I will understand if you are unable to respond, or even miss reading my email, though I hope you do. But we need to do what we can to create a sustainable, resilient and adaptive Queensland. Energy is a major factor in causing climate change.

I look forward to hearing your thoughts.

Regards,

[Sch 4 CTPI]

[Sch 4 CTPI] who loves to research and find solutions)

;) )

**Subject:** FW: Rockhampton boat club  
**From:** Keith McKenzie (ETU) (keith@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Saturday, 7 March 2015, 13:54

Sent from my cracked screen Windows Phone

---

**From:** HANAN Brett (Powerlink)  
**Sent:** 6/03/2015 5:06 PM  
**To:** Andrew Irvine; Keith McKenzie (ETU)  
**Subject:** Rockhampton boat club

There are some people that live here permanently, all the sub boards were tested today.

---

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## Attachments

- image1.JPG (1.06 MB)
- ATT00001.txt (24 B)
- image2.JPG (1.07 MB)



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**Subject:** Re: Rockhampton Operation Energise Week 1 Update

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

**To:** keith@etu.org.au;

**Date:** Monday, 9 March 2015, 22:04

---

Nice one comrade. M

Sent from my iPhone

On 9 Mar 2015, at 9:00 pm, Keith McKenzie (ETU) <[keith@etu.org.au](mailto:keith@etu.org.au)> wrote:

Sound good.

Simmo and I are heading up to catch up with the Guys on Wed in Rocky.

Cheers

Macca

---

**From:** Mark Bailey [<mailto:mangocube6@yahoo.co.uk>]

**Sent:** Monday, 9 March 2015 8:59 PM

**To:** Keith McKenzie (ETU)

**Subject:** Re: Rockhampton Operation Energise Week 1 Update

Thx Keith. Will get a tweet up tomoz and talk to my media adviser. M

Sent from my iPhone

On 9 Mar 2015, at 10:39 am, Keith McKenzie (ETU) <[keith@etu.org.au](mailto:keith@etu.org.au)> wrote:

FYI

---

**From:** HANAN Brett (Powerlink) [<mailto:bhanan@powerlink.com.au>]

**Sent:** Monday, 9 March 2015 10:34 AM

**To:** BEKKER Rikus (Powerlink); YORK Merryn (Powerlink); HARDCASTLE Paul (Powerlink); HAZZARD Chris (Powerlink); [Guy.Broadbent@jemena.com.au](mailto:Guy.Broadbent@jemena.com.au);

[Jordan.Collings@zinfra.com.au](mailto:Jordan.Collings@zinfra.com.au); Keith McKenzie (ETU); [rmiers@electrogroup.com.au](mailto:rmiers@electrogroup.com.au)

**Cc:** BYRNE Timothy (Powerlink); DAY Ernie (Powerlink); WATSON Martine (Powerlink); HUMPHREYS Andrew (Powerlink - O&FS); HUMPHREYS Bruce (Powerlink); DeKEYZER Karl (Powerlink)

**Subject:** Rockhampton Operation Energise Week 1 Update



Hello from Rocky,

What a week, this one has been, the week has gone so fast, so very little time to send an update until now.

### **Summary**

Operation Energise to date has been able to help,

53 homes and

7 community clubs ( Elfin House not for profit child care centre, Caves Pony Club, Yeppoon Cricket Club, Rocky Table Tennis Club, Wanderers Hockey Club, CQ Family history association, Fitzroy Motor Boat Club (permanent residents).

We have had the opportunity to help/change the lives of a lot of people who desperately needed help.

The media has all but left the area, so not much coverage for the people in need, but so many need help.

ERGON have restored the Grid access to most homes, however a lot of the houses have damage to electrical installations and cannot connect. Most of these people are running on generators since the cyclone Marcia.

Safety has been our #1 Priority

### **General points of interest**

Monday – Morning induction, Journey planning and then travel to Rockhampton.

Tuesday – Toolbox Talk with ERGON at Army Barracks, 3 crews established (Powerlink 1 Bruce, Andrew, Eddy, James, Powerlink 2 Karl, Brett, Arlen, Dan and Team Zinfra Hai and Trent). P1 sent to priority jobs around Byfields area (Ground Zero), P2 worked with Team Zinfra on the first job to set them up and show them the ropes. Elfin House was completed so that they could open the next day, rest of the day worked the rocky area.

Wednesday – Tool box talk with ERGON at Army Barracks, P1 continued to Byfields, (ground zero) and Adelaide Park, P2 worked the Caves, and Etna Creek area, Team Zinfra worked local Rocky area and Gracemere, where they discovered that one of the jobs was an old age pensioner 81 who had been living in the dark for two weeks as her Facia was damaged and ERGON could not attach overhead service.( Job was reported by neighbours as she believed that there were people worse off than her and she did not want to make a fuss)

Thursday - Tool box talk with ERGON at Army Barracks, P1 worked at the Yeppoon Cricket club, to restore extra services as this is where the QLD Fire and Rescue, and SES were camped. P2 worked the Alton Downs area and local Rocky area. Team Zinfra worked the Yeppoon area.

Friday - Tool box talk with ERGON at Army Barracks, P1 Worked the Yeppoon and Byfield area, P2 Kinka beach and Emu park then local rocky area, Team Zinfra worked Mt Morgan and Berserker.

Saturday – All three teams went to an old day care centre that was rented by a family with Autistic children, and two other families. We needed all hands on deck as while performing initial testing of the installation it became apparent that the switchboard was wired incorrectly and the safety switch had been bypassed. It took all three crews as it need to be completely rewired while the rest of the installation was tested and repaired as need due to water damage.

Sunday – Well-earned rest.

There are lots of stories within these jobs, some funny some heart breaking, and some plain hard luck, however we will leave these until we return.

Again Thank you for the opportunity to help the Rockhampton and surrounds community, and rest assured that the generosity of Powerlink, Zinfra, Electro Group and The ETU has been well received and appreciated, and we are making a difference.

Please feel free to share around your respective organisations.

Brett Hanan

NR

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<IMG\_0668.jpg>

<IMG\_0671.jpg>

<IMG\_0686.jpg>

<IMG\_0696.jpg>

<IMG\_0702.jpg>



**Subject:** FW: Shirley from Mt Morgan  
**From:** Keith McKenzie (ETU) (keith@etu.org.au)  
**To:** simmo@etu.org.au; mangocube6@yahoo.co.uk;  
**Date:** Wednesday, 11 March 2015, 13:14

Sent from my cracked screen Windows Phone

---

**From:** HANAN Brett (Powerlink)  
**Sent:** 11/03/2015 1:04 PM  
**To:** Andrew Irvine; Keith McKenzie (ETU)  
**Subject:** Sch 4 CTPI

After we tested and commissioned Sch 4 CTPPV System, the boys offered to repair her TV aerial, and get the TV going, to say she was happy was an understatement.

---

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## Attachments

- image1.JPG (667.19 KB)
- ATT00001.txt (6 B)
- image2.JPG (621.44 KB)
- ATT00002.txt (2 B)

**Subject:** Re: Sch 4 CTPI  
**From:** Mark Bailey (mangocube6@yahoo.co.uk)  
**To:** keith@etu.org.au;  
**Date:** Wednesday, 11 March 2015, 13:54

Just tweeted it Keith! M

Released under RTI Act - TMR

**Subject:** Fw: Sch 4 CTPI  
**From:** Mark Bailey (mangocube6@yahoo.co.uk)  
**To:** keith@etu.org.au;  
**Date:** Wednesday, 11 March 2015, 13:54

Thanks Kiethl M

On Wednesday, 11 March 2015, 13:14, Keith McKenzie (ETU) <keith@etu.org.au> wrote:

Sent from my cracked screen Windows Phone

---

**From:** HANAN Brett (Powerlink)  
**Sent:** 11/03/2015 1:04 PM  
**To:** Andrew Irvine; Keith McKenzie (ETU)  
**Subject:** Sch 4 CTPI

After we tested and commissioned Sch 4 CTPI PV System, the boys offered to repair her TV aerial, and get the TV going, to say she was happy was an understatement.

---

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**Attachments**

- image1.JPG (667.19 KB)
- ATT00001.txt (6 B)
- image2.JPG (621.44 KB)
- ATT00002.txt (2 B)

---

**Subject:** Fw: SPARQ Leaked Documents

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

**To:** elynch@gnl.com.au;

**Date:** Wednesday, 30 August 2017, 9:19

---

5/87 attachment is there

Show original message

On Wednesday, 18 February 2015, 13:53, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Mate see attached and below

SPARQ have been outsourcing permanent jobs to India, apparently there were meetings set up as early as the Monday after the election to basically outsource the lot to Indian IT people.

Also, note the ENERGEX EGM's statements to our members this morning in Stuey' email below.

Whilst I know you know you've inherited a shitfight, the extent of what these pricks have been up to over the past 3 years is only just rearing its' head now that the Tories have gone

See you first up in the morning if I can find the joint

Simmo

---

**From:** Stuart Trill

**Sent:** Wednesday, 18 February 2015 1:49 PM

**To:** Peter Simpson (ETU)

**Subject:** SPARQ Leaked Documents

Comrade,

Attached is some interesting figures, the first is SPARQ rates for Labour hire from Capgemini, you will notice the offshore rates are significantly lower and the information from our comrades over the road is that between 100 and 200 jobs have been outsourced offshore in the last 18 months.

<http://www.au.capgemini.com/>

The second is the budgets for contractors etc for the last two years, as you know all recruitment for vacant positions in Ergon has been halted waiting for the AER determination in August whilst they continue to ramp up contractors, its rubbish. I have written to Ergon demanding answers on the halt on recruitment.

On another note and don't need anything done yet, I have just had a yarn with Peter Weaver EGM from Energex following his meeting this morning with our members at Raceview, they took offence at his comments that Mark Bailey was inexperienced and would take a while to get up to speed and they would have to educate him. They were spewing that he would make those comments before even meeting Mark. I told him that it was totally inappropriate that he would make those comments and that he should watch his words closely because we are watching. Our members are obviously loyal to Mark given the good working relationship we have had, not copping crap from these pricks anymore.

Cheers,

Stuey.

---

## Attachments

- 1899\_001.pdf (232.56 KB)

Released under RTI Act - TMR

# CAPGEMINI LABOUR RATES

Add 26% - Spang Overheads  
Add 50% - Ergon overheads

approx 100-200 jobs send offshore in last 18 months

TABLE 1										
<b>Instructions:</b> Provide details of any discounts on labour rates in the Notes section e.g. resources engaged as an employee v subcontractor. Please refer to Attachment B of the "Part E Master Services Agreement - Schedule 2: Pricing and Service Charges" document for definitions of Rates to be used as the basis for completion of this Table in the Services Provider's Responses. Please note the following definitions for completion of the pricing table: Onshore - Provision of a local Onshore resource, at a SPARQ Onshore site in Australia Landed - Provision of an Offshore resource, at a SPARQ Onshore site in Australia Offshore - Provision of an Offshore resource at Service Provider's Offshore premises										
There are no Volume Thresholds applicable										
Consulting Services	Type of Charge	< 3 months (onshore)	< 3 months (landed)	< 3 months (offshore)	3-12 months (onshore)	3-12 months (landed)	3-12 months (offshore)	> 12 months (onshore)	> 12 months (landed)	> 12 months (offshore)
Principal Consultant	Per Day	\$ 1,900.00	\$ 1,900.00	\$ 528.00	\$ 1,650.00	\$ 1,650.00	\$ 528.00	\$ 1,550.00	\$ 1,550.00	\$ 528.00
Senior Consultant	Per Day	\$ 1,500.00	\$ 1,500.00	\$ 411.00	\$ 1,350.00	\$ 1,350.00	\$ 411.00	\$ 1,250.00	\$ 1,250.00	\$ 411.00
Consultant	Per Day	\$ 1,298.00	\$ 1,298.00	\$ 309.00	\$ 1,195.00	\$ 1,195.00	\$ 309.00	\$ 1,074.00	\$ 1,074.00	\$ 309.00
Project Management Services	Type of Charge	< 3 months (onshore)	< 3 months (landed)	< 3 months (offshore)	3-12 months (onshore)	3-12 months (landed)	3-12 months (offshore)	> 12 months (onshore)	> 12 months (landed)	> 12 months (offshore)
Program Manager	Per Day	\$ 2,400.00	\$ 2,400.00	\$ 670.00	\$ 2,200.00	\$ 2,200.00	\$ 670.00	\$ 2,050.00	\$ 2,050.00	\$ 670.00
Senior Project Manager	Per Day	\$ 1,900.00	\$ 1,900.00	\$ 545.00	\$ 1,650.00	\$ 1,650.00	\$ 545.00	\$ 1,500.00	\$ 1,500.00	\$ 545.00
Project Manager	Per Day	\$ 1,550.00	\$ 1,550.00	\$ 433.00	\$ 1,350.00	\$ 1,350.00	\$ 433.00	\$ 1,300.00	\$ 1,300.00	\$ 433.00
Team Leader	Per Day	\$ 1,298.00	\$ 1,298.00	\$ 325.00	\$ 1,195.00	\$ 1,195.00	\$ 325.00	\$ 1,074.00	\$ 1,074.00	\$ 325.00
Analysis and Design Roles	Type of Charge	< 3 months (onshore)	< 3 months (landed)	< 3 months (offshore)	3-12 months (onshore)	3-12 months (landed)	3-12 months (offshore)	> 12 months (onshore)	> 12 months (landed)	> 12 months (offshore)
Senior Architect	Per Day	\$ 1,900.00	\$ 1,900.00	\$ 528.00	\$ 1,650.00	\$ 1,650.00	\$ 528.00	\$ 1,500.00	\$ 1,500.00	\$ 528.00
Architect	Per Day	\$ 1,550.00	\$ 1,550.00	\$ 433.00	\$ 1,350.00	\$ 1,350.00	\$ 433.00	\$ 1,300.00	\$ 1,300.00	\$ 433.00
Senior Business Analyst	Per Day	\$ 1,298.00	\$ 1,298.00	\$ 325.00	\$ 1,195.00	\$ 1,195.00	\$ 325.00	\$ 1,074.00	\$ 1,074.00	\$ 325.00
Business Analyst	Per Day	\$ 1,148.00	\$ 1,148.00	\$ 265.00	\$ 1,045.00	\$ 1,045.00	\$ 265.00	\$ 954.00	\$ 954.00	\$ 265.00
Senior Systems Analyst	Per Day	\$ 1,148.00	\$ 1,148.00	\$ 325.00	\$ 1,045.00	\$ 1,045.00	\$ 325.00	\$ 954.00	\$ 954.00	\$ 325.00
Systems Analyst	Per Day	\$ 850.00	\$ 850.00	\$ 215.00	\$ 800.00	\$ 800.00	\$ 215.00	\$ 760.00	\$ 760.00	\$ 215.00
Organisational Change Management Roles	Type of Charge	< 3 months (onshore)	< 3 months (landed)	< 3 months (offshore)	3-12 months (onshore)	3-12 months (landed)	3-12 months (offshore)	> 12 months (onshore)	> 12 months (landed)	> 12 months (offshore)
Organisational Change Manager (Lead)	Per Day	\$ 1,805.00	\$ 1,805.00	\$ -	\$ 1,653.00	\$ 1,653.00	\$ -	\$ 1,510.00	\$ 1,510.00	\$ -
Organisational Change Analyst	Per Day	\$ -	\$ 1,275.00	\$ -	\$ 1,190.00	\$ 1,190.00	\$ -	\$ 1,090.00	\$ 1,090.00	\$ -
Communications Specialist	Per Day	\$ 1,275.00	\$ 1,275.00	\$ -	\$ 1,190.00	\$ 1,190.00	\$ -	\$ 1,090.00	\$ 1,090.00	\$ -
Training Lead	Per Day	\$ 1,298.00	\$ 1,298.00	\$ 309.00	\$ 1,195.00	\$ 1,195.00	\$ 309.00	\$ 1,074.00	\$ 1,074.00	\$ 309.00
Trainer	Per Day	\$ 1,148.00	\$ 1,148.00	\$ 293.00	\$ 1,095.00	\$ 1,095.00	\$ 293.00	\$ 1,024.00	\$ 1,024.00	\$ 293.00
Senior Business Process Analyst	Per Day	\$ 1,275.00	\$ 1,275.00	\$ 309.00	\$ 1,190.00	\$ 1,190.00	\$ 309.00	\$ 1,090.00	\$ 1,090.00	\$ 309.00
Business Process Analyst	Per Day	\$ 950.00	\$ 950.00	\$ 239.00	\$ 875.00	\$ 875.00	\$ 239.00	\$ 825.00	\$ 825.00	\$ 239.00
Applications Technical Roles	Type of Charge	< 3 months (onshore)	< 3 months (landed)	< 3 months (offshore)	3-12 months (onshore)	3-12 months (landed)	3-12 months (offshore)	> 12 months (onshore)	> 12 months (landed)	> 12 months (offshore)
Software Product Specialist	Per Day	\$ 1,450.00	\$ 1,450.00	\$ 433.00	\$ 1,300.00	\$ 1,300.00	\$ 433.00	\$ 1,200.00	\$ 1,200.00	\$ 433.00
DBA	Per Day	\$ 1,148.00	\$ 1,148.00	\$ 325.00	\$ 1,095.00	\$ 1,095.00	\$ 325.00	\$ 1,024.00	\$ 1,024.00	\$ 325.00
Junior DBA	Per Day	\$ 950.00	\$ 950.00	\$ 265.00	\$ 875.00	\$ 875.00	\$ 265.00	\$ 825.00	\$ 825.00	\$ 265.00
Senior Developer	Per Day	\$ 1,075.00	\$ 1,075.00	\$ 325.00	\$ 983.00	\$ 983.00	\$ 325.00	\$ 877.00	\$ 877.00	\$ 325.00
Developer	Per Day	\$ 1,050.00	\$ 1,050.00	\$ 265.00	\$ 950.00	\$ 950.00	\$ 265.00	\$ 800.00	\$ 800.00	\$ 265.00
Junior Developer	Per Day	\$ 900.00	\$ 900.00	\$ 215.00	\$ 800.00	\$ 800.00	\$ 215.00	\$ 700.00	\$ 700.00	\$ 215.00
QA/Tester	Per Day	\$ 800.00	\$ 800.00	\$ 204.00	\$ 700.00	\$ 700.00	\$ 204.00	\$ 650.00	\$ 650.00	\$ 204.00
Test Roles	Type of Charge	< 3 months (onshore)	< 3 months (landed)	< 3 months (offshore)	3-12 months (onshore)	3-12 months (landed)	3-12 months (offshore)	> 12 months (onshore)	> 12 months (landed)	> 12 months (offshore)
Test Manager	Per Day	\$ 1,250.00	\$ 1,250.00	\$ 433.00	\$ 1,100.00	\$ 1,100.00	\$ 433.00	\$ 1,050.00	\$ 1,050.00	\$ 433.00
Senior Tester	Per Day	\$ 950.00	\$ 950.00	\$ 325.00	\$ 850.00	\$ 850.00	\$ 325.00	\$ 780.00	\$ 780.00	\$ 325.00
Tester	Per Day	\$ 850.00	\$ 850.00	\$ 252.00	\$ 750.00	\$ 750.00	\$ 252.00	\$ 700.00	\$ 700.00	\$ 252.00
Infrastructure Technical	Type of Charge	< 3 months (onshore)	< 3 months (landed)	< 3 months (offshore)	3-12 months (onshore)	3-12 months (landed)	3-12 months (offshore)	> 12 months (onshore)	> 12 months (landed)	> 12 months (offshore)
Senior Technical Engineer	Per Day	\$ 1,200.00	\$ 1,200.00	\$ 325.00	\$ 1,050.00	\$ 1,050.00	\$ 325.00	\$ 950.00	\$ 950.00	\$ 325.00
Technical Engineer	Per Day	\$ 950.00	\$ 950.00	\$ 265.00	\$ 850.00	\$ 850.00	\$ 265.00	\$ 800.00	\$ 800.00	\$ 265.00
Junior Technical Engineer	Per Day	\$ 850.00	\$ 850.00	\$ 265.00	\$ 800.00	\$ 800.00	\$ 265.00	\$ 750.00	\$ 750.00	\$ 265.00
Graduate	Per Day	\$ -	\$ -	\$ 194.00	\$ -	\$ -	\$ 194.00	\$ -	\$ -	\$ 194.00

## Stuart Trill

---

**From:** Rebecca Girard <Rebecca.Girard@theservicesunion.com.au>  
**Sent:** Wednesday, 18 February 2015 11:47 AM  
**To:** Stuart Trill  
**Subject:** FW: Ergon's Spend on Contractors for 6 months

This might be of interest to you.

Note the 16.5% increase

Element		6 months to 31/12/14	6 months to 31/12/13
4900	Contractors General	65,258,073.75	58,815,943.50
4910	Consultants	10,371,572.83	7,094,648.92
4920	Labour Hire	2,114,736.29	2,215,429.29
4930	Professional Service Contractors	3,902,260.83	2,775,795.84
4940	Joint Venture Contractors	2,906,484.76	1,699,841.71
		84,553,128.46	72,601,659.26

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Rebecca Girard  
SENIOR INDUSTRIAL OFFICER

E [rebecca.girard@theservicesunion.com.au](mailto:rebecca.girard@theservicesunion.com.au)

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PO BOX 3347, SOUTH BRISBANE, QLD 4101

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---

Authorised by Branch Secretary Neil Henderson/ Assistant Branch Secretary Jennifer Thomas, Australian Municipal, Administrative, Clerical and Services Union Queensland (Services and Northern Administrative) Branch ABN 86 351 665 653. Trading as The Services Union.

---

**Subject:** FW: Urgent EBA Update

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mal.leech@ergon.com.au;

**Date:** Sunday, 15 March 2015, 10:20

---

Mal,

A heads up on where this is now heading after our coffee the other week

Simmo

---

**From:** Stuart Traill

**Sent:** Sunday, 15 March 2015 10:17 AM

**Subject:** Urgent EBA Update

Comrades,

Please circulate widely and place on all notice boards.

Take photos of the Notice Boards when placed please.

If any of the Corporations remove these authorised notices like they did during last years EBA negotiations please send me the original photo and the subsequent photos so I can I can file individual dispute notices in Fair Work.

It is vitally important that every member is up to date.

Cheers,

Stuey.

---

## Attachments



- ESI EBA Update 150315.pdf (295.38 KB)

Released under RTI Act - TMR



# Supply **INDUSTRY NEWS**

## ESI EBA Update

Comrades,

Following the outstanding and historic defeat of the LNP Government on the 31<sup>st</sup> January ETU members have been patiently waiting for the new ALP Government to finalise the new wages policy that will set the scene for the finalisation of the Energex, Powerlink and Ergon negotiations. ETU members, the Not4sale campaign and our supporters largely swept the ALP into Government. Since the swearing in of the Ministry we have had a good working relationship with both Shareholding Ministers, Curtis Pitt (Treasurer) and Mark Bailey (Energy Minister).

Many ETU members were part of the recent Cyclone Marcia response which saw over 900 Electricity workers mobilized into Central Queensland. ETU members were applauded for the efforts by the Community, by the Government and the Corporation Executives and rightly so. Following major storm events ETU members demonstrate what makes this such a great Industry to be a part of, the sense of community, the commitment to each other and the commitment to our State to restore Electricity supply, an essential service is widely recognised. You all should be proud of your ongoing commitment to the vital role you play in our State.

The Cyclone response obviously led to delays with the finalization of the wages policy. Members whilst being patient have recently been providing feedback to the ETU office that they are getting increasingly anxious particularly given the ongoing attitudes of some LNP appointed Board of Directors and some Executive Managers. Recent comments such as

“business as usual” and that the “ALP is only one sex scandal away from opposition” should ring alarm bells for each and every ETU member. These kinds of attitudes have prompted an ever increasing call to file for Protected Action and force a decent EBA outcome from the LNP dominated boards. We’re hearing you and as a result, the Union has scheduled meetings for April across the State, it is vital that every member attend these meetings to hear the latest update and give us direction on what sort of action should be further investigated.

Hopefully it doesn’t get to this stage but it seems that certain key players still continue with the LNP agenda to attempt to steal your hard fought wages, conditions and protections that make this Industry as great as it is.

It’s a shame that some of the high paid individuals that have been praising your efforts during Cyclone restoration are the same ones continuing the LNP attacks.

ETU members have a proud history of not only supporting our communities but also standing together when under attack.

We collectively changed Government, we collectively saved our Industry from Privatisation.

Now is the time to stand up, stick together and fight back.

Cheers,

Stuart Traill.

ESI Organiser.

**Subject:** FW: Wanderers Hockey club Installation test and inspection  
**From:** Keith McKenzie (ETU) (keith@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Saturday, 7 March 2015, 13:55

Sent from my cracked screen Windows Phone

---

**From:** HANAN Brett (Powerlink)  
**Sent:** 7/03/2015 12:53 PM  
**To:** Andrew Irvine; Keith McKenzie (ETU)  
**Subject:** Wanderers Hockey club Installation test and inspection

---

Important Message:

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If this e-mail has been sent to you by mistake please inform us by reply e-mail and then delete the e-mail, destroy any printed copy and do not disclose or use the information in it.  
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## Attachments

- image1.JPG (727.58 KB)
- image2.JPG (744.30 KB)
- ATT00001.txt (2 B)

**Subject:** Fw: Your New Role

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

**To:** bob Sch 4 CTPI

**Date:** Tuesday, 17 February 2015, 22:15

Hi Bob,

I'm happy to meet with Mark during stakeholder time in a week or two. can you add to list of stakeholders for meetings please?

Thanks...

Mark

— Forwarded Message —

**From:** Mark Pascoe <hit-reply@linkedin.com>

**To:** Mark Bailey <mangocube6@yahoo.co.uk>

**Sent:** Sunday, 15 February 2015, 17:17

**Subject:** Your New Role

Good Afternoon Mark

It is some years since we met.... I left Brisbane City Council about 14 years ago! I have stayed in the water world both overseas and here. I did provide some support into the Beattie and Bligh administrations... More recently I have been chairing the Expert Panel for Water for the Fept of Energy and Water Supply. As you might imagine I would like to share some thoughts though more significantly continue to help the government implement a long term strategy for water. I would like to meet at your convenience The Panel is due to meet in a month or so.

Regards

Mark

[Reply](#)

[Not interested](#)

[View Mark's LinkedIn profile](#)

**TIP** Want a quick way to respond? Simply reply directly to this email.

This email was intended for Mark Bailey (MP Elect for State Seat of Yeerongpilly, Former City Councillor, Registered Secondary Teacher). Learn why we included this.

You are receiving InMail notification emails. [Unsubscribe](#)  
If you need assistance or have questions, please contact LinkedIn Customer Service.

**Subject:** Re: Your New Role  
**From:** Mark Bailey (mangocube6@yahoo.co.uk)  
**To:** 4d7b46d9-2f76-4033-bc69-dca6b9ac1f7e@reply.linkedin.com;  
**Date:** Tuesday, 17 February 2015, 22:15

Hi Mark,

Good to hear from you. My acting Chief of Staff or my office will be in touch, mark

---

**From:** Mark Pascoe <hit-reply@linkedin.com>  
**To:** Mark Bailey <mangocube6@yahoo.co.uk>  
**Sent:** Sunday, 15 February 2015, 17:17  
**Subject:** Your New Role

Good Afternoon Mark

It is some years since we met.... I left Brisbane City Council about 14 years ago! I have stayed in the water world both overseas and here. I did provide some support into the Beattie and Bligh administrations... More recently I have been chairing the Expert Panel for Water for the Fept of Energy and Water Supply. As you might imagine I would like to share some thoughts though more significantly continue to help the government implement a long term strategy for water.

I would like to meet at your convenience The Panel is due to meet in a month or so.

Regards

Mark

[Reply](#)

[Not interested](#)

[View Mark's LinkedIn profile](#)

**TIP** Want a quick way to respond? Simply reply directly to this email.

---

This email was intended for Mark Bailey (MP Elect for State Seat of Yeerongpilly, Former City Councillor, Registered Secondary Teacher). Learn why we included this.

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If you need assistance or have questions, please contact [LinkedIn Customer Service](#).

**Subject:** Fwd: 4140186: Stanwell - Draft Letter and Consent Order

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk;

**Date:** Monday, 23 March 2015, 16:14

Mate fyi

Sent from my iPhone

Begin forwarded message:

**From:** "Laura Fraser Hardy" <LauraF@hallpayne.com.au>  
**To:** "Peter Simpson (ETU)" <simmo@etu.org.au>, "rohan.webb@amwu.asn.au" <rohan.webb@amwu.asn.au>, "Neil Henderson (Neil.Henderson@theservicesunion.com.au)" <Neil.Henderson@theservicesunion.com.au>, "Stephen Smyth" <S.Smyth@cfmeuqld.asn.au>  
**Cc:** "Jason Young (ETU)" <jason@etu.org.au>, "Terry Bradley (terry.bradley@amwu.asn.au)" <terry.bradley@amwu.asn.au>, "S.Brunker@cfmeuqld.asn.au" <S.Brunker@cfmeuqld.asn.au>, "Charmaine Roth" <C.Roth@cfmeuqld.asn.au>  
**Subject:** 4140186: Stanwell - Draft Letter and Consent Order

Dear all

Please find attached:

1. Draft correspondence to Minter Ellison; and
2. draft consent order

I confirm that the attached correspondence requests that Stanwell agree to a proposed extension of time for the provision of the affidavit material.

It would be appreciated if you could please review the attached and provide your instructions.

Yours faithfully,

Laura Fraser Hardy

## Attachments

- ATT00001.htm (2.69 KB)
- ATT00002.htm (1.13 KB)
- ATT00003.htm (1.54 KB)
- 150323 Ltr to Minter Ellison Lawyers re amended directions.pdf (212.92 KB)
- ATT00004.htm (216 B)
- 150323 Draft Consent Orders.pdf (148.55 KB)
- ATT00005.htm (168 B)

Released under RTI Act - TMR



23 March 2015

Minter Ellison Lawyers  
Waterfront Place, Level 22  
1 Eagle Street  
BRISBANE QLD 4000

Contact  
Laura Fraser Hardy  
Senior Associate  
Phone: (07) 3017 2400

Our Reference  
LMP:4140186

Your Reference

By Email: dan.williams@minterellison.com

Dear Colleagues

Re: **CEPU v Stanwell Corporation Ltd (QUD53/2014)**

We refer to the above and to the directions of Collier J. dated 16 December 2014. We enclose:

1. draft consent orders.

As you are aware, the applicants are required by 4pm on 3 April 2015, to file and serve any affidavits of evidence on which they intend to rely.

We are instructed by our clients that they are in the process of discussing a variety of matters relating to your client, including the matters subject of dispute in this case, with the shareholding Ministers of your client. Our client considers that those discussions are beneficial and may assist with the resolution of this matter.

Given the above, our client is seeking the respondent's consent to a delay in the provision of evidence in the proceedings. The proposed amended timetable, as outlined in the attached draft consent order is that:

1. the applicants are to file and serve any affidavits of evidence on which they intend to rely by 4pm on 17 April 2015;
2. the respondent is to file and serve any affidavits of evidence on which it intends on rely by 4pm on 15 May 2015; and
3. the applicants are to file and serve any affidavits of evidence in reply on which they intend to rely by 4pm on 29 May 2015.

It is our clients' view that these directions will not adversely impact upon the timetable for the future conduct of this matter, including future mediation and subsequent hearing of this matter.

4140186:1462063

We request that you please seek your client's instructions in respect of the proposed variation to the directions.

We look forward to your response.

Yours faithfully

Laura Fraser Hardy  
Hall Payne Lawyers

cc: Pawel.Zielinski@minterellison.com

Released under RTI Act - TMR

**COMMUNICATIONS, ELECTRICAL, ELECTRONIC, ENERGY, INFORMATION,  
POSTAL, PLUMBING AND ALLIED SERVICES UNION** and others named in the  
schedule  
Applicants

**STANWELL CORPORATION LTD**  
Respondent

### **MINUTES OF CONSENT**

#### **THE PARTIES CONSENT TO AN ORDER THAT:**

1. Orders 7 – 9 of the Orders of Collier J of 16 December 2014 be vacated.
2. The applicants are to file and serve any affidavits of evidence on which they intend to rely by 4.00 pm on 17 April 2015.
3. The respondent is to file and serve any affidavits of evidence on which it intends to rely by 4.00 pm on 15 May 2015.
4. The applicants are to file and serve any affidavits of evidence in reply on which they intend to rely by 4.00 pm on 29 May 2015.
5. Any party may apply to the Court to amend these directions on three (3) days notice.

#### **BY CONSENT**

.....  
**HALL PAYNE**  
Lawyers for the Applicants

.....  
**MINTER ELLISON**  
Lawyers for the Respondent

**Schedule**

No: QUD53/2014

Federal Court of Australia

District Registry: Queensland

Division: Fair Work

Second Applicant:

AUTOMOTIVE, FOOD, METALS, ENGINEERING,  
PRINTING AND KINDRED INDUSTRIES UNION

Third Applicant:

QUEENSLAND SERVICES, INDUSTRIAL UNION  
OF EMPLOYEES

Fourth Applicant:

CONSTRUCTION, FORESTRY, MINING AND  
ENERGY UNION

Released under RTI Act

**Subject:** Re: 4140186: Stanwell - Draft Letter and Consent Order

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

**To:** simmo@etu.org.au;

**Date:** Monday, 23 March 2015, 16:24

Ta mate

Sent from my iPhone

On 23 Mar 2015, at 4:13 pm, Peter Simpson (ETU) <[simmo@etu.org.au](mailto:simmo@etu.org.au)> wrote:

Mate fyi

Sent from my iPhone

Begin forwarded message:

**From:** "Laura Fraser Hardy" <[LauraF@hallpayne.com.au](mailto:LauraF@hallpayne.com.au)>  
**To:** "Peter Simpson (ETU)" <[simmo@etu.org.au](mailto:simmo@etu.org.au)>, "rohan.webb@amwu.asn.au" <[rohan.webb@amwu.asn.au](mailto:rohan.webb@amwu.asn.au)>, "Neil Henderson ([Neil.Henderson@theservicesunion.com.au](mailto:Neil.Henderson@theservicesunion.com.au))" <[Neil.Henderson@theservicesunion.com.au](mailto:Neil.Henderson@theservicesunion.com.au)>, "Stephen Smyth" <[S.Smyth@cfmeuqld.asn.au](mailto:S.Smyth@cfmeuqld.asn.au)>  
**Cc:** "Jason Young (ETU)" <[jason@etu.org.au](mailto:jason@etu.org.au)>, "Terry Bradley ([terry.bradley@amwu.asn.au](mailto:terry.bradley@amwu.asn.au))" <[terry.bradley@amwu.asn.au](mailto:terry.bradley@amwu.asn.au)>, "S.Brunker@cfmeuqld.asn.au" <[S.Brunker@cfmeuqld.asn.au](mailto:S.Brunker@cfmeuqld.asn.au)>, "Charmaine Roth" <[C.Roth@cfmeuqld.asn.au](mailto:C.Roth@cfmeuqld.asn.au)>  
**Subject:** 4140186: Stanwell - Draft Letter and Consent Order

Dear all

Please find attached:

1. Draft correspondence to Minter Ellison; and
2. draft consent order

I confirm that the attached correspondence requests that Stanwell agree to a proposed extension of time for the provision of the affidavit material.

It would be appreciated if you could please review the attached and provide your instructions.

Yours faithfully,

Laura Fraser Hardy

about:blank

**Laura Fraser Hardy | Senior Associate**  
**Hall Payne Lawyers**  
T (07) 3017 2400 F (07) 3017 2499  
www.hallpayne.com.au

[Evolve:5030c5e7-ab30-485d-87a2-d80e4e6203c8]

<150323 Ltr to Minter Ellison Lawyers re amended directions.pdf>

<150323 Draft Consent Orders.pdf>

Released under RTI Act - TMR

**Subject:** Fwd: Disciplinary Letter Dispute  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube8@yahoo.co.uk;  
**Date:** Sunday, 1 March 2015, 8:58

Fyi

Sent from my iPhone

Begin forwarded message:

**From:** Stuart Traill <stuart@etu.org.au>  
**Date:** 1 March 2015 8:40:31 am AEST  
**To:** "BILLING Peter (NQ)" <peter.billing@ergon.com.au>  
**Cc:** "McGAW Chris (SW)" <chris.mcgaw@ergon.com.au>, "SOLOGINKIN Scott (WB)" <scott.sologinkin@ergon.com.au>, "CONWAY Jason (CA)" <jason.conway@ergon.com.au>, "RIX Ian (MK)" <ian.rix@ergon.com.au>, "BLOOM Greg (NQ)" <greg.bloom@ergon.com.au>, "HILL Robert (FN)" <robert.hill@ergon.com.au>, "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** Re: Disciplinary Letter Dispute

Peter,

You clearly don't understand the disputes procedure.

Get some advice from IR hey and arrange a meeting to discuss each and every disputed letter and file note.

Our members had action taken against them for participating in discussions with our Premier, at meetings with candidates, meetings with MP's. Just because those polities were on the opposite side of politics to the views of the Ergon executive team doesn't mean they should be discriminated against.

The days of Ergon dictating terms are over, there is a clear process to follow in relation to disputes, nowhere does it say you have the right to ignore us.

Our members want to know did Mcleod get any action taken against him for breaching the code of conduct and a Spirit Values during the Eba process? Fair chance he didn't. It's another example of Ergons hypocritical approach and why your staff have little respect for you and your Executive team. It wasn't that long ago there was a vote of no confidence endorsed by our mbers.

Please advise once you have got the advice you need to resolve this dispute.

Stuey.

Sent from my iPhone

On 1 Mar 2015, at 7:43 am, "BILLING Peter (NQ)" <peter.billing@ergon.com.au> wrote:

Stuart,

The action was taken on the basis of the failure to follow Ergon procedure are were in line with previous actions. The letters and the action will remain in place.

Thanks,

Peter

-----Original Message-----

From: Stuart Traill [mailto:stuart@etu.org.au]

Sent: Saturday, 28 February 2015 12:09 PM

To: BILLING Peter (NQ)

Cc: McGAW Chris (SW); SOLOGINKIN Scott (WB); CONWAY Jason (CA); RIX Ian (MK); BLOOM Greg (NQ); HILL Robert (FN)

Subject: Disciplinary Letter Dispute

Peter,

We officially dispute each and every disciplinary letter and or file note issued to our members for participating in the Not4sale campaign.

Given the actions of your CEO constantly circulating political propaganda we find it hypocritical to take this action. Our members should not be penalised in any way for standing up for their jobs by doing nothing more than in some occasions talking to our Premier.

Can you please confirm receipt of this email and advise when each and every letter or file note is removed?

Cheers,

Stuart.

Sent from my iPhone

To report this email as spam, please forward to [asa@websense.com](mailto:asa@websense.com)

\*\*\*\*\*

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Ergon Energy Corporation Limited ABN 50 087 646 062

\*\*\*\*\*



**Subject:** Fwd: Disciplinary Letter Dispute

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk;

**Date:** Tuesday, 3 March 2015, 17:37

Sent from my iPhone

Begin forwarded message:

**From:** Stuart Traill <stuart@etu.org.au>  
**Date:** 3 March 2015 5:36:16 pm AEST  
**To:** "BILLING Peter (NQ)" <peter.billing@ergon.com.au>, "ian.mcleod@ergon.com.au" <ian.mcleod@ergon.com.au>  
**Cc:** "McGAW Chris (SW)" <chris.mcgaw@ergon.com.au>, "SOLOGINKIN Scott (WB)" <scott.sologinkin@ergon.com.au>, "CONWAY Jason (CA)" <jason.conway@ergon.com.au>, "RIX Ian (MK)" <ian.rix@ergon.com.au>, "BLOOM Greg (NQ)" <greg.bloom@ergon.com.au>, "HILL Robert (FN)" <robert.hill@ergon.com.au>, "MONTGOMERY Brad (NQ)" <brad.montgomery@ergon.com.au>, "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** RE: Disciplinary Letter Dispute

Peter, Ian,

I am prepared to deal with this one of three ways.

- 1, We go through individual dispute meetings after allowing our members that have been previously denied access to their files to see if there is any recorded diary notes, counselling notes or disciplinary letters with a view to resolving each and every dispute, or
- 2, We run the attached ad in State wide newspapers highlighting the hypocrisy of Ergon for all Stakeholders and the broader public to see, or
- 3, We have a discussion about the common sense approach of removing all reference to Not4sale activities from the files and agree on a way forward to ensure that Ergon's policies are applied fairly and equitably at all levels of the business, CEO down.

Please advise by 1pm tomorrow so we can either meet or cancel the media angle, your call.

Cheers,

Stuey.

-----Original Message-----

**From:** BILLING Peter (NQ) [mailto:peter.billing@ergon.com.au]

**Sent:** Tuesday, 3 March 2015 2:16 PM

**To:** Stuart Traill

**Cc:** McGAW Chris (SW); SOLOGINKIN Scott (WB); CONWAY Jason (CA); RIX Ian (MK); BLOOM Greg (NQ); HILL Robert (FN); MONTGOMERY Brad (NQ)

**Subject:** RE: Disciplinary Letter Dispute

Stuart

I acknowledge your email below of 28 February 2015 outlining a dispute regarding letters of expectation issued to employees deemed to have acted in a manner inconsistent with the Ergon Energy Campaign Protocols and other relevant policy and guidelines.

As a Government Owned Corporation, Ergon Energy has reasonable expectations of employees to ensure that their personal involvement in relation to any political activities, issues and/or campaigns are in accordance with the relevant Ergon Energy guidelines, policies and conduct expectations.

These expectations have been previously discussed and provided to unions and employees on a number of occasions over the years. This includes ongoing discussions through State Bargaining Unit meetings and correspondence to industry union officials and senior union delegates.

Despite this longstanding policy position and regular advice to unions and employees, there have been instances where employees have not complied with these expectations. Consequently, these employees have been issued correspondence reconfirming these conduct expectations and the potential implications.

So that there cannot be any confusion as to Ergon Energy's position or the circumstances that prevailed immediately prior to the notified dispute, the letters issued have been a letter of expectation only and are not formal disciplinary outcomes. The letters clearly identify that any future circumstances where these requirements, expectations and guidelines are not met may result in disciplinary action at such time.

While Ergon Energy is prepared to meet and discuss these concerns, it is neither appropriate nor productive for the issues to be addressed through individual meetings with employees and local managers given the broad nature of the dispute. We note such an approach by Ergon Energy for the same issues has recently been vigorously resisted by the ETU.

In regards to your subsequent references to the Chief Executive and other Senior Managers, we confirm that on occasions Senior Managers are required to either communicate to employees the policy position of our Shareholder as relevant or officially represent Ergon Energy at events where Government Ministers or other political representatives may be in attendance. These activities are undertaken as part of their role within the organisation and are in not in any way related to personal political activity or campaigning as contemplated by the Ergon Energy Campaign Protocols or associated policies.

As there is an Executive Briefing with industry unions organised for 10 March 2015, the dispute and these concerns can be discussed in further detail at this meeting.

Thanks,

Peter

-----Original Message-----

From: Stuart Traill [mailto:stuart@etu.org.au]

Sent: Saturday, 28 February 2015 12:09 PM

To: BILLING Peter (NQ)

Cc: McGAW Chris (SW); SOLOGINKIN Scott (WB); CONWAY Jason (CA); RIX Ian (MK); BLOOM Greg (NQ); HILL Robert (FN)

Subject: Disciplinary Letter Dispute

Peter,

We officially dispute each and every disciplinary letter and or file note issued to our members for participating in the Not4sale campaign.

Given the actions of your CEO constantly circulating political propaganda we find it hypocritical to take this action. Our members should not be penalised in any way for standing up for their jobs by doing nothing more than in some occasions talking to our Premier.

Can you please confirm receipt of this email and advise when each and every letter or file note is removed?

Cheers,

Stuart.

Sent from my iPhone

To report this email as spam, please forward to asa@websense.com

\*\*\*\*\*

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Ergon Energy Corporation Limited ABN 50 087 646 062

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## Attachments

- ETU-Ergon-M6x3.pdf (77.39 KB)
- ATT00001.htm (168 B)

Released under RTI Act - TMR

# DROP THE DISCIPLINARY ACTION AGAINST ERGON WORKERS

**ERGON CEO Ian McLeod was paid \$895k to be the mouthpiece of the LNPs failed StrongChoices propaganda.**  
(edited extract from email sent)

**From:** McLEOD Ian (NQ)  
**Sent:** Monday, 21 July 2014 8:28 AM  
**To:** Everyone (All Regions)  
**Subject:** Update on State Government Asset Transactions plan

As part of last month's State Budget, the Queensland Government announced that Ergon Energy would be one of several government-owned corporations to be part of the Strongest and Smartest Choice campaign. The campaign seeks to reduce the State's \$80 billion debt and the resulting annual interest bill of \$4 billion.

...We are advised that:

As announced in the Strongest and Smartest Choice draft plan... the State is proposing a program of asset transactions. ...

- The Queensland Government will take a methodical and disciplined approach to asset divestment...
- ...Asset transactions require extensive investigation....
- The Government is seeking advisory services...
- This process is about the Government getting the best advisory services on board ...

Employees who would like more detailed information about the proposal can download the "Strongest and Smartest Choice – Queensland Plan for Secure Finances and a Strong Economy" from [www.strongchoices.qld.gov.au](http://www.strongchoices.qld.gov.au).



## Meanwhile frontline workers disciplined for standing up against privatisation

Ergon bosses have disciplined frontline workers with warning letters and file notes for attending / speaking at political gathering wearing Ergon uniforms.

The report below relates to a meeting that took place in Townsville just days before the state election where 20 disgruntled workers spoke to the alternative Premier about depot closures, job losses and social impacts of privatisation.



Ergon workers 'risk their jobs' to meet Labor leader  
(Queensland Times 29 January 2015)

...but they were willing to show their faces to the media because the issue of privatisation was important.

"They are risking jobs ... to be here today to meet Anastacia," Mr Giordani said. "This is how seriously they take this issue of the privatisation of the network.

"There is a real feeling amongst the depot and amongst the region that their job security is gone under the LNP Government."

**STOP THE ROT – SAY NO TO HYPOCRISY – CALL ON ERGON TO DROP THE DISCIPLINARY ACTION**  
**CONTACT ERGON TODAY – [Ian.Mcleod@ergon.com](mailto:Ian.Mcleod@ergon.com) Ph: 0407 034 216**

**Subject:** Fwd: Disciplinary Letter Dispute  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Wednesday, 4 March 2015, 17:55

Mate,

This has blown up again today, they also issued the same warnings in Toowoomba & Cairns. Management have determined today to only lift the Townsville ones

Sorry, it's Shop Stewards shit this, I'm happy to run the ad, that won't cause you any grief will it?

Simmo

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. NR  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

Join Online  
[www.etuyes.com](http://www.etuyes.com)  
Or call  
1800ETUYES

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Begin forwarded message:

**From:** Stuart Traill <stuart@etu.org.au>  
**Date:** 4 March 2015 5:04:52 pm AEST  
**To:** "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** Fwd: Disciplinary Letter Dispute

Mate,

This mob are hopeless.

How can we accept different levels of discipline for members doing exactly the same thing fighting for their jobs and Industry?

Members not only in Townsville but also Toowoomba, Cairns etc have equally been treated like shit for helping to defeat the Lnp govt.

This will blow up once it gets out and rightfully so as a heads up.

Stuey.

Sent from my iPhone

Begin forwarded message:

**From:** "MONTGOMERY Brad (NQ)" <brad.montgomery@ergon.com.au>  
**Date:** 4 March 2015 5:00:04 pm AEST  
**To:** Stuart Traill <stuart@etu.org.au>, "BILLING Peter (NQ)" <peter.billing@ergon.com.au>, "McLEOD Ian (NQ)" <ian.mcleod@ergon.com.au>  
**Cc:** "McGAW Chris (SW)" <chris.mcgaw@ergon.com.au>, "SOLOGINKIN Scott (WB)" <scott.sologinkin@ergon.com.au>, "CONWAY Jason (CA)" <jason.conway@ergon.com.au>, "RIX Ian (MK)" <ian.rix@ergon.com.au>, "BLOOM Greg (NQ)" <greg.bloom@ergon.com.au>, "HILL Robert (FN)" <robert.hill@ergon.com.au>, "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** RE: Disciplinary Letter Dispute

Stuart

Further to our conversation, I acknowledge the ETU's dispute regarding this issue and in seeking to resolve this matter I confirm that Ergon's intention will be to remove the letter of expectation from relevant employee's files issued in relation Ergon Energy's campaign protocols arising out of a campaign meeting in Townsville on the 29th January 2015. We intend to commence a review of relevant individual personnel files to resolve as soon as possible.

We hope this resolves this matter and look forward to progressing genuine discussions on the direction of Ergon Energy and the industry further at next week's Executive briefing.

Should you require any further information on the status of this matter please do not hesitate to me.

Regards

Brad Montgomery  
 A/GM Human Resources  
 Ergon Energy  
 420 Flinders Street, Townsville QLD 4810  
 PO Box 1090, Townsville QLD 4810  
 P 07 4432 8537 M NR 07 4432 8060  
 E brad.montgomery@ergon.com.au  
 ergon.com.au

-----Original Message-----

From: Stuart Traill [mailto:stuart@etu.org.au]  
 Sent: Tuesday, 3 March 2015 5:36 PM  
 To: BILLING Peter (NQ); McLEOD Ian (NQ)  
 Cc: McGAW Chris (SW); SOLOGINKIN Scott (WB); CONWAY Jason (CA); RIX Ian (MK); BLOOM Greg (NQ); HILL Robert (FN); MONTGOMERY Brad (NQ); Peter Simpson (ETU)  
 Subject: RE: Disciplinary Letter Dispute

Peter, Ian,

I am prepared to deal with this one of three ways.

- 1, We go through individual dispute meetings after allowing our members that have been previously denied access to their files to see if there is any recorded diary notes, counselling notes or disciplinary letters with a view to resolving each and every dispute, or
- 2, We run the attached ad in State wide newspapers highlighting the hypocrisy of Ergon for all Stakeholders and the broader public to see, or
- 3, We have a discussion about the common sense approach of removing all reference to Not4sale activities from the files and agree on a way forward to ensure that Ergon's policies are applied fairly and equitably at all levels of the business, CEO down.

Please advise by 1pm tomorrow so we can either meet or cancel the media angle, your call.

Cheers,

Stuey.

-----Original Message-----

From: BILLING Peter (NQ) [mailto:peter.billing@ergon.com.au]  
 Sent: Tuesday, 3 March 2015 2:16 PM  
 To: Stuart Traill

Cc: McGAW Chris (SW); SOLOGINKIN Scott (WB); CONWAY Jason (CA); RIX Ian (MK); BLOOM Greg (NQ); HILL Robert (FN); MONTGOMERY Brad (NQ)  
Subject: RE: Disciplinary Letter Dispute

Stuart

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Despite this longstanding policy position and regular advice to unions and employees, there have been instances where employees have not complied with these expectations. Consequently, these employees have been issued correspondence reconfirming these conduct expectations and the potential implications.

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As there is an Executive Briefing with industry unions organised for 10 March 2015, the dispute and these concerns can be discussed in further detail at this meeting.

Thanks,

Peter

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From: Stuart Traill [mailto:stuart@etu.org.au]

Sent: Saturday, 28 February 2015 12:09 PM

To: BILLING Peter (NQ)

Cc: McGAW Chris (SW); SOLOGINKIN Scott (WB); CONWAY Jason (CA); RIX Ian (MK); BLOOM

Greg (NQ); HILL Robert (FN)

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Peter,

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Can you please confirm receipt of this email and advise when each and every letter or file note is removed?

Cheers,

Stuart.

Sent from my iPhone

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\*\*\*\*\*

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Ergon Energy Corporation Limited ABN 50 087 646 062

\*\*\*\*\*

Released under RTI Act 2010 - TMR



Subject: Re: Disciplinary Letter Dispute  
 From: Peter Simpson (ETU) (simmo@etu.org.au)  
 To: mangocube6@yahoo.co.uk;  
 Date: Sunday, 1 March 2015, 11:18

May be on a plane mate but ok

Sent from my iPhone

On 1 Mar 2015, at 10:09 am, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

Hi Simmo... Heading into office soon. Call you after that... M

Sent from my iPhone

On 1 Mar 2015, at 8:58 am, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Fyi

Sent from my iPhone

Begin forwarded message:

**From:** Stuart Traill <stuart@etu.org.au>  
**Date:** 1 March 2015 8:40:31 am AEST  
**To:** "BILLING Peter (NQ)" <peter.billing@ergon.com.au>  
**Cc:** "McGAW Chris (SW)" <chris.mcaw@ergon.com.au>, "SOLOGINKIN Scott (WB)" <scott.sologinkin@ergon.com.au>, "CONWAY Jason (CA)" <jason.conway@ergon.com.au>, "RIX Ian (MK)" <ian.rix@ergon.com.au>, "BLOOM Greg (NQ)" <greg.bloom@ergon.com.au>, "HILL Robert (FN)" <robert.hill@ergon.com.au>, "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** Re: Disciplinary Letter Dispute

Peter,

You clearly don't understand the disputes procedure.

Get some advice from IR hey and arrange a meeting to discuss each and every disputed letter and file note.

Our members had action taken against them for participating in discussions with our Premier, at meetings with candidates, meetings with MP's. Just because those polities were on the opposite side of politics to the views of the Ergon executive team doesn't mean they should be discriminated against.

The days of Ergon dictating terms are over, there is a clear process to follow in relation to disputes, nowhere does it say you have the right to ignore us.

Our members want to know did Mcleod get any action taken against him for breaching the code of conduct and a Spirit Values during the Eba process? Fair chance he didn't, It's another example of Ergons hypocritical approach and why your staff have little respect for you and your Executive team. It wasn't that long ago there was a vote of no confidence endorsed by our mbers.

Please advise once you have got the advice you need to resolve this dispute.

Stuey.

Sent from my iPhone

On 1 Mar 2015, at 7:43 am, "BILLING Peter (NQ)" <peter.billing@ergon.com.au> wrote:

Stuart,

The action was taken on the basis of the failure to follow Ergon procedure are were in line with previous actions. The letters and the action will remain in place.

Thanks,

Peter

-----Original Message-----

From: Stuart Traill [mailto:stuart@etu.org.au]

Sent: Saturday, 28 February 2015 12:09 PM

To: BILLING Peter (NQ)

Cc: McGAW Chris (SW); SOLOGINKIN Scott (WB); CONWAY Jason (CA); RIX Ian (MK);  
BLOOM Greg (NQ); HILL Robert (FN)

Subject: Disciplinary Letter Dispute

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Can you please confirm receipt of this email and advise when each and every letter or file note is removed?

Cheers,

Stuart.

Sent from my iPhone

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Ergon Energy Corporation Limited ABN 50 087 646 062

\*\*\*\*\*

**Subject:** Re: Disciplinary Letter Dispute  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Tuesday, 3 March 2015, 22:14

Yes mate, all good, haven't booked anything yet

Regards,

Peter Simpson  
 State Secretary  
 Electrical Trades Union  
 Queensland  
 M NR  
 F. (07) 3844 9851  
 simmo@etu.org.au  
 www.etu.org.au

Join Online  
[www.etuyes.com](http://www.etuyes.com)  
 Or call  
 1800ETUYES

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On 3 Mar 2015, at 10:13 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

If you can hold Stuey off til at least lunchtime. Might have an op before that. Call you then. M

Sent from my iPhone

On 3 Mar 2015, at 9:37 pm, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Cheers mate

Sent from my iPhone

On 3 Mar 2015, at 9:36 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

Just saw this. Let's talk tomorrow Simmo. M

Sent from my iPhone

On 3 Mar 2015, at 5:37 pm, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Sent from my iPhone

Begin forwarded message:

**From:** Stuart Traill <stuart@etu.org.au>  
**Date:** 3 March 2015 5:36:16 pm AEST  
**To:** "BILLING Peter (NQ)" <peter.billing@ergon.com.au>, "ian.mcleod@ergon.com.au" <ian.mcleod@ergon.com.au>  
**Cc:** "McGAW Chris (SW)" <chris.mcgaw@ergon.com.au>, "SOLOGINKIN Scott (WB)" <scott.sologinkin@ergon.com.au>, "CONWAY Jason (CA)" <jason.conway@ergon.com.au>, "RIX Ian (MK)" <ian.rix@ergon.com.au>, "BLOOM Greg (NQ)" <greg.bloom@ergon.com.au>, "HILL Robert (FN)" <robert.hill@ergon.com.au>, "MONTGOMERY Brad (NQ)" <brad.montgomery@ergon.com.au>, "Peter Simpson (ETU)" <simmo@etu.org.au>

**Subject: RE: Disciplinary Letter Dispute**

Peter, Ian,

I am prepared to deal with this one of three ways.

1, We go through individual dispute meetings after allowing our members that have been previously denied access to their files to see if there is any recorded diary notes, counselling notes or disciplinary letters with a view to resolving each and every dispute, or

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Please advise by 1pm tomorrow so we can either meet or cancel the media angle, your call.

Cheers,

Stuey.

-----Original Message-----

From: BILLING Peter (NQ) [mailto:peter.billing@ergon.com.au]

Sent: Tuesday, 3 March 2015 2:16 PM

To: Stuart Traill

Cc: McGAW Chris (SW); SOLOGINKIN Scott (WB); CONWAY Jason (CA); RIX Ian (MK); BLOOM Greg (NQ); HILL Robert (FN); MONTGOMERY Brad (NQ)

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Thanks,

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Sent: Saturday, 28 February 2015 12:09 PM

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(MK); BLOOM Greg (NQ); HILL Robert (FN)

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Can you please confirm receipt of this email and advise when each and every letter or file note is removed?

Cheers,

Stuart.

Sent from my iPhone

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Ergon Energy Corporation Limited ABN 50 087 646 062

\*\*\*\*\*

<ETU-Ergon-M6x3.pdf>

Subject: Re: Disciplinary Letter Dispute  
From: Peter Simpson (ETU) (simmo@etu.org.au)  
To: mangocube6@yahoo.co.uk;  
Date: Wednesday, 4 March 2015, 19:40

All good mate cheers

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. Sch 4 CTPI  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

Join Online  
www.etuyes.com  
Or call  
1800ETUYES

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On 4 Mar 2015, at 7:39 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

Saw yr email a few mins ago. Just made a call following on. Have boarded so will call in the morning. M

Sent from my iPhone

On 4 Mar 2015, at 5:55 pm, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Mate,

This has blown up again today, they also issued the same warnings in Toowoomba & Cairns. Management have determined today to only lift the Townsville ones

Sorry, it's Shop Stewards shit this. I'm happy to run the ad, that won't cause you any grief will it?

Simmo

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. Sch 4 CTPI  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

Join Online  
www.etuyes.com  
Or call  
1800ETUYES

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Begin forwarded message:

**From:** Stuart Traill <stuart@etu.org.au>  
**Date:** 4 March 2015 5:04:52 pm AEST  
**To:** "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** Fwd: Disciplinary Letter Dispute

Mate,  
 This mob are hopeless.  
 How can we accept different levels of discipline for members doing exactly the same thing fighting for their jobs and Industry?  
 Members not only in Townsville but also Toowoomba, Cairns etc have equally been treated like shit for helping to defeat the Lnp govt.  
 This will blow up once it gets out and rightfully so as a heads up.  
 Stuey.

Sent from my iPhone

Begin forwarded message:

**From:** "MONTGOMERY Brad (NQ)" <brad.montgomery@ergon.com.au>  
**Date:** 4 March 2015 5:00:04 pm AEST  
**To:** Stuart Traill <stuart@etu.org.au>, "BILLING Peter (NQ)" <peter.billing@ergon.com.au>, "McLEOD Ian (NQ)" <ian.mcleod@ergon.com.au>  
**Cc:** "McGAW Chris (SW)" <chris.mcgaw@ergon.com.au>, "SOLOGINKIN Scott (WB)" <scott.sologinkin@ergon.com.au>, "CONWAY Jason (CA)" <jason.conway@ergon.com.au>, "RIX Ian (MK)" <ian.rix@ergon.com.au>, "BLOOM Greg (NQ)" <greg.bloom@ergon.com.au>, "HILL Robert (FN)" <robert.hill@ergon.com.au>, "Peter Simpson (ETU)" <simmo@etu.org.au>  
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Brad Montgomery  
 A/GM Human Resources  
 Ergon Energy  
 420 Flinders Street, Townsville QLD 4810  
 PO Box 1090, Townsville QLD 4810  
 P 07 4432 8537 M NR F 07 4432 8060  
 E brad.montgomery@ergon.com.au  
 ergon.com.au

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**Subject:** Re: Disciplinary Letter Dispute

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

**To:** simmo@etu.org.au;

**Date:** Wednesday, 4 March 2015, 19:39

Saw yr email a few mins ago. Just made a call following on. Have boarded so will call in the morning. M

Sent from my iPhone

On 4 Mar 2015, at 5:55 pm, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Mate,

This has blown up again today, they also issued the same warnings in Toowoomba & Cairns. Management have determined today to only lift the Townsville ones

Sorry, it's Shop Stewards shit this, I'm happy to run the ad, that won't cause you any grief will it?

Simmo

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. Sch 4 CTPI  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

Join Online  
www.etuyes.com  
Or call  
1800ETUYES

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Begin forwarded message:

**From:** Stuart Traill <stuart@etu.org.au>  
**Date:** 4 March 2015 5:04:52 pm AEST  
**To:** "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** Fwd: Disciplinary Letter Dispute

Mate,

This mob are hopeless.

How can we accept different levels of discipline for members doing exactly the same thing fighting for their jobs and Industry?

Members not only in Townsville but also Toowoomba, Cairns etc have equally been treated like shit for helping to defeat the Lnp govt.

This will blow up once it gets out and rightfully so as a heads up.

Stuey.

Sent from my iPhone

Begin forwarded message:

**From:** "MONTGOMERY Brad (NQ)" <brad.montgomery@ergon.com.au>  
**Date:** 4 March 2015 5:00:04 pm AEST  
**To:** Stuart Traill <stuart@etu.org.au>, "BILLING Peter (NQ)" <peter.billing@ergon.com.au>, "McLEOD Ian (NQ)" <ian.mcleod@ergon.com.au>  
**Cc:** "McGAW Chris (SW)" <chris.mcgaw@ergon.com.au>, "SOLOGINKIN Scott (WB)" <scott.sologinkin@ergon.com.au>, "CONWAY Jason (CA)" <jason.conway@ergon.com.au>, "RIX Ian (MK)" <ian.rix@ergon.com.au>, "BLOOM Greg (NQ)" <greg.bloom@ergon.com.au>, "HILL Robert (FN)" <robert.hill@ergon.com.au>, "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** RE: Disciplinary Letter Dispute

Stuart

Further to our conversation, I acknowledge the ETU's dispute regarding this issue and in seeking to resolve this matter I confirm that Ergon's intention will be to remove the letter of expectation from relevant employee's files issued in relation Ergon Energy's campaign protocols arising out of a campaign meeting in Townsville on the 29th January 2015. We intend to commence a review of relevant individual personnel files to resolve as soon as possible.

We hope this resolves this matter and look forward to progressing genuine discussions on the direction of Ergon Energy and the industry further at next week's Executive briefing.

Should you require any further information on the status of this matter please do not hesitate to me.

Regards

Brad Montgomery  
 A/GM Human Resources  
 Ergon Energy  
 420 Flinders Street, Townsville QLD 4810  
 PO Box 1090, Townsville QLD 4810  
 P 07 4432 8537 M Sch 4 CTPI F 07 4432 8060  
 E brad.montgomery@ergon.com.au  
 ergon.com.au

-----Original Message-----

**From:** Stuart Traill [mailto:stuart@etu.org.au]  
**Sent:** Tuesday, 3 March 2015 5:36 PM  
**To:** BILLING Peter (NQ); McLEOD Ian (NQ)  
**Cc:** McGAW Chris (SW); SOLOGINKIN Scott (WB); CONWAY Jason (CA); RIX Ian (MK); BLOOM Greg (NQ); HILL Robert (FN); MONTGOMERY Brad (NQ); Peter Simpson (ETU)  
**Subject:** RE: Disciplinary Letter Dispute

Peter, Ian,

I am prepared to deal with this one of three ways.

1, We go through individual dispute meetings after allowing our members that have been previously denied access to their files to see if there is any recorded diary notes, counselling notes or disciplinary letters with a view to resolving each and every dispute, or

2, We run the attached ad in State wide newspapers highlighting the hypocrisy of Ergon for all Stakeholders and the broader public to see, or

3, We have a discussion about the common sense approach of removing all reference to Not4sale activities from the files and agree on a way forward to ensure that Ergon's policies are applied fairly and equitably at all levels of the business, CEO down.

Please advise by 1pm tomorrow so we can either meet or cancel the media angle, your call.

Cheers,

Stuey.

-----Original Message-----

From: BILLING Peter (NQ) [mailto:peter.billing@ergon.com.au]

Sent: Tuesday, 3 March 2015 2:16 PM

To: Stuart Traill

Cc: McGAW Chris (SW); SOLOGINKIN Scott (WB); CONWAY Jason (CA); RIX Ian (MK); BLOOM Greg (NQ); HILL Robert (FN); MONTGOMERY Brad (NQ)

Subject: RE: Disciplinary Letter Dispute

Stuart

I acknowledge your email below of 28 February 2015 outlining a dispute regarding letters of expectation issued to employees deemed to have acted in a manner inconsistent with the Ergon Energy Campaign Protocols and other relevant policy and guidelines.

As a Government Owned Corporation, Ergon Energy has reasonable expectations of employees to ensure that their personal involvement in relation to any political activities, issues and/or campaigns are in accordance with the relevant Ergon Energy guidelines, policies and conduct expectations.

These expectations have been previously discussed and provided to unions and employees on a number of occasions over the years. This includes ongoing discussions through State Bargaining Unit meetings and correspondence to industry union officials and senior union delegates.

Despite this longstanding policy position and regular advice to unions and employees, there have been instances where employees have not complied with these expectations. Consequently, these employees have been issued correspondence reconfirming these conduct expectations and the potential implications.

So that there cannot be any confusion as to Ergon Energy's position or the circumstances that prevailed immediately prior to the notified dispute, the letters issued have been a letter of expectation only and are not formal disciplinary outcomes. The letters clearly identify that any future circumstances where these requirements, expectations and guidelines are not met may result in disciplinary action at such time.

While Ergon Energy is prepared to meet and discuss these concerns, it is neither appropriate nor productive for the issues to be addressed through individual meetings with employees and local managers given the broad nature of the dispute. We note such an approach by Ergon Energy for the same issues has recently been vigorously resisted by the ETU.

In regards to your subsequent references to the Chief Executive and other Senior Managers, we confirm that on occasions Senior Managers are required to either communicate to employees the policy position of our Shareholder as relevant or officially represent Ergon Energy at events where Government Ministers or other political representatives may be in attendance. These activities are undertaken as part of their role within the organisation and are in not in any way related to personal political activity or campaigning as contemplated by the Ergon Energy Campaign Protocols or associated policies.

As there is an Executive Briefing with industry unions organised for 10 March 2015, the dispute and these concerns can be discussed in further detail at this meeting.

Thanks,

Peter

-----Original Message-----

From: Stuart Traill [mailto:stuart@etu.org.au]

Sent: Saturday, 28 February 2015 12:09 PM

To: BILLING Peter (NQ)

Cc: McGAW Chris (SW); SOLOGINKIN Scott (WB); CONWAY Jason (CA); RIX Ian (MK); BLOOM Greg (NQ); HILL Robert (FN)

Subject: Disciplinary Letter Dispute

Peter,

We officially dispute each and every disciplinary letter and or file note issued to our members for participating in the Not4sale campaign.

Given the actions of your CEO constantly circulating political propaganda we find it hypocritical to take this action. Our members should not be penalised in any way for standing up for their jobs by doing nothing more than in some occasions talking to our Premier.

Can you please confirm receipt of this email and advise when each and every letter or file note is removed?

Cheers,

Stuart.

Sent from my iPhone

To report this email as spam, please forward to [asa@websense.com](mailto:asa@websense.com)

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Ergon Energy Corporation Limited ABN 50 087 646 062

\*\*\*\*\*

**Subject:** Fwd: draft Media release re: Energex Apprentices

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk;

**Date:** Tuesday, 28 April 2015, 13:18

Mate here we go again

Sent from my iPhone

Begin forwarded message:

**From:** "Andrew Irvine" <[andrew@etu.org.au](mailto:andrew@etu.org.au)>

**To:** "Stuart Traill" <[stuart@etu.org.au](mailto:stuart@etu.org.au)>, "Peter Simpson (ETU)" <[simmo@etu.org.au](mailto:simmo@etu.org.au)>

**Subject:** draft Media release re: Energex Apprentices

Andrew Irvine

Media and Research Officer

Mob NR

Office 07 3010 0317

Email [Andrew@etu.org.au](mailto:Andrew@etu.org.au)

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## Attachments

- image001.png (5.07 KB)
- ATT00001.htm (1.49 KB)
- ATT00002.htm (633 B)
- image003.jpg (1.08 KB)
- ATT00003.htm (1.14 KB)
- ATT00004.htm (768 B)
- image009.jpg (1.14 KB)
- ATT00005.htm (3.28 KB)
- ETU Media Release Energex Apprentices doc.doc (1.12 MB)
- ATT00006.htm (168 B)



# Media Release

28 April 2015

Att: Political and General reporters

## **ETU slams Energex over Apprentice limbo 100s of Jobs remain unfilled while Apprentices face bleak future**

The Electrical Trades Union took aim at Energex management today over the ongoing lack of information about the future of more than 40 Apprentices due to graduate in the next few months.

Electrical Trades Union State Organiser Stuart Traill said Energex's ongoing refusal to discuss the issue was heartbreaking for the Apprentices many of whom come from areas of high youth unemployment 20%+ like Raceview near Ipswich.

"These Apprentices have done the right thing by the company for the past four years yet the company is seemingly abandoning them at a time when we know there are more than 100 jobs that remain unfilled across the company"

"We call on Energex to do the right thing and provide opportunities for these hardworking young people"

Mr Traill said the ETU had been seeking answers on the issue of unfilled vacancies, graduating Apprentices and the escalating use of contractors for more than two years.

MR Traill pointed to statements from Treasurer Curtis Pitt in March regarding the ALPs commitment to addressing unemployment as signs Energex were out of step with the Government and the communities.

*"We are serious about addressing the number of Queenslanders who are out of work, particularly our youth and those in regional areas," Mr Pitt said.*

*"We will work hard to ensure our employment programs repair the damage the Newman Government has inflicted on the economy since March 2012.*

*"Our Government's focus has been and always will be on jobs."*

"Our message to Energex is to honour the new Government's commitment to restoring frontline jobs, it's time for action, do the right thing, fill the vacancies to bolster already understaffed frontline services"

For further comment Stuart Traill NR r Andrew Irvine NR

Authorised by P.J Simpson, ETU Divisional Branch Secretary

**Subject:** Fwd: draft Media release re: Energex Apprentices

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

**To:** denise.spinks Sch 4 CTPI

**Date:** Tuesday, 28 April 2015, 15:18

Fyi

Sent from my iPhone

Begin forwarded message:

**From:** "Peter Simpson (ETU)" <[simmo@etu.org.au](mailto:simmo@etu.org.au)>

**Date:** 28 April 2015 1:17:50 pm AEST

**To:** Mark Bailey <[mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk)>

**Subject:** Fwd: draft Media release re: Energex Apprentices

Mate here we go again

Sent from my iPhone

Begin forwarded message:

**From:** "Andrew Irvine" <[andrew@etu.org.au](mailto:andrew@etu.org.au)>

**To:** "Stuart Traill" <[stuart@etu.org.au](mailto:stuart@etu.org.au)>, "Peter Simpson (ETU)" <[simmo@etu.org.au](mailto:simmo@etu.org.au)>

**Subject:** draft Media release re: Energex Apprentices

Andrew Irvine

Media and Research Officer

Mob NR

Office 07 3010 0317

Email [Andrew@etu.org.au](mailto:Andrew@etu.org.au)

**Join Online**

[www.etuyes.com](http://www.etuyes.com)

Or call

**1800ETUYES**



## NOT4SALE campaign Links

I respectfully acknowledge the past and present traditional custodians of the land on which we stand

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## Attachments

- image001.png (5.07 KB)
- image003.jpg (1.08 KB)
- image009.jpg (1.14 KB)
- ETU Media Release Energex Apprentices doc.doc (1.12 MB)

**Subject:** Re: draft Media release re: Energex Apprentices

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

**To:** simmo@etu.org.au;

**Date:** Wednesday, 29 April 2015, 8:58

Will get on to this today and get back to you. M

On Wednesday, 29 April 2015, 8:44, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

I hear ya

Sent from my iPhone

On 29 Apr 2015, at 8:42 am, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

Hi Simmo,

Huge day here yesterday with dereg announcement. Just getting back to this now. M

On Tuesday, 28 April 2015, 13:18, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Mate here we go again

Sent from my iPhone

Begin forwarded message:

**From:** "Andrew Irvine" <andrew@etu.org.au>

**To:** "Stuart Traill" <stuart@etu.org.au>, "Peter Simpson (ETU)" <simmo@etu.org.au>

**Subject:** draft Media release re: Energex Apprentices

Andrew Irvine

Media and Research Officer

Mob NR

Office 07 3010 0317

Email [Andrew@etu.org.au](mailto:Andrew@etu.org.au)

**Subject:** Re: ESI EBA Update

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

**To:** simmo@etu.org.au;

**Date:** Wednesday, 8 April 2015, 11:35

Received. Will get back to you later in the day. M

Sent from my iPhone

On 8 Apr 2015, at 11:07 am, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Fyi, we are filing for protected action, over this

Simmo

Sent from my iPhone

Begin forwarded message:

**From:** Stuart Traill <stuart@etu.org.au>

**Date:** 8 April 2015 11:06:38 am AEST

**To:** "denise.spinks" Sch 4 CTPI <denise.spinks> Sch 4 CTPI

**Cc:** "Peter Simpson (ETU)" <simmo@etu.org.au>

**Subject:** ESI EBA Update

Denise,

We met with Powerlink and Energex last week and Ergon yesterday. Powerlink are closest to being resolved with the only outstanding matter will likely be the rolling in of the TNRA.

#### **Powerlink Outstanding Matters**

Backpay

Length of Agreement

TNRA rolling in

#### **Energex Outstanding Matters**

Backpay

Length of Agreement

EDSD rolling in

Energex are still trying to expand contractor switching, reduce apprentices from 280/yr to 32/yr, change disputes and consultation clauses. No way are we going to cop those changes. EDSD will be the main outstanding matter.

### **Ergon Outstanding Matters**

Backpay

Length of Agreement

EDSD rolling in

Ergon are trying to expand single person tasks to include single person line patrols(this is an insult to our members safety, you can't drive a car and patrol the lines at the same time but the Ergon dickheads continue down this path).

They also refused to agree to rolling in the EDSD on the basis it would add \$3 mill extra in wages but then offered to top up the Retail staff that agreed to last years LNP agreement of 2.75% wage increase to 3%. Those Retail employees took the rubbish deal and Ergon expect our members to accept their argument of not having enough money whilst watching Ergon offering more money to staff that were prepared to accept less. Our members are sick and tired of doing the hard yards and getting treated like rubbish.

As such our members have endorsed Protected action and we will start that process immediately after next weeks meetings.

It would be ideal if the all-purpose allowance matter was sorted prior to next weeks meetings to prevent unnecessary Industrial disputation.

Cheers,

Stuey.

---

**Subject:** Fwd: ETU ad  
**From:** Mark Bailey (mangocube6@yahoo.co.uk)  
**To:** Sch 4 CTPI  
**Date:** Wednesday, 18 March 2015, 16:08

---

Sabre rattling still on out there fyi. M

Sent from my iPhone

Begin forwarded message:

**From:** "Peter Simpson (ETU)" <[simmo@etu.org.au](mailto:simmo@etu.org.au)>  
**Date:** 18 March 2015 2:21:47 pm AEST  
**To:** Mark Bailey <[mangocube6@yahoo.co.uk](mailto:mangocube6@yahoo.co.uk)>  
**Subject:** Fwd: ETU ad

Fyi

Sent from my iPhone

Begin forwarded message:

**From:** Stuart Traill <[stuart@etu.org.au](mailto:stuart@etu.org.au)>  
**Date:** 18 March 2015 2:18:13 pm AEST  
**To:** "[ian.mcleod@ergon.com.au](mailto:ian.mcleod@ergon.com.au)" <[ian.mcleod@ergon.com.au](mailto:ian.mcleod@ergon.com.au)>, "LEECH Mal (Ergon)" <[mal.leech@ergon.com.au](mailto:mal.leech@ergon.com.au)>  
**Cc:** "Peter Simpson (ETU)" <[simmo@etu.org.au](mailto:simmo@etu.org.au)>  
**Subject:** FW: ETU ad

Ian, Mal,

Here is another heads up that this latest ad will be getting run regionally across the State in the near future if the current issues can't be resolved.

It's a shame that it takes this to get Ergon to manage its Industrial relations obligations despite easy solutions being suggested.

Cheers,

Stuey.

**From:**

**Sent:** Wednesday, 18 March 2015 1:48 PM

**To:** Stuart Trill

**Subject:** FW: ETU ad

Stuey please see attached upgraded Ergon Ad just waiting on last 2 regional dailies and then can book all regional Qld Dailies will send through final costings.

Regards

---

## Attachments

- ETU-Ergon-Ausnet\_M6x3-2.pdf (79.58 KB)

Released under RTI Act - TMR

# On 31 January-Queenslanders Voted No to the sale of our Electricity Assets to overseas companies.

Now less than two months later **Ergon Energy** have awarded a contract to **Select Solutions** a wholly owned subsidiary of **Ausnet (formerly SPAusnet)** which is majority owned by **China State Grid and Singapore Power**.



With the Federal Government's proposals to relax 457 Visa requirements what could this mean for Queensland workers?

- **Fewer Jobs for locals and unfettered access for overseas workers.**

**That's Not What We Voted For...** join the fight to *Put Local Jobs First*  
**CONTACT ERGON TODAY – [Ian.Mcleod@ergon.com](mailto:Ian.Mcleod@ergon.com) Ph: 0407 034 216**

**Subject:** Fwd: Generators

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk; Sch 4 CTPI

**Date:** Tuesday, 3 March 2015, 15:53

An update on generation EBA's

Cheers

Simmo

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. [redacted] NR  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

Join Online  
www.etuyes.com  
Or call  
1800ETUYES

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Begin forwarded message:

**From:** "Jason Young (ETU)" <jason@etu.org.au>  
**Date:** 3 March 2015 2:59:01 pm AEST  
**To:** "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** Generators

Simmo just an update on the whole of generation for your info.

Hydros in FNQ: started bargaining late last year. Agreements have expired.

SPS: agreement expired almost 12 months ago been bargaining for about a year.



Callide: agreement expired about 12 months ago, been bargaining for about a year.

Kogan: got an agreement under Newman, we were forced into this. We will need to get some protections put back into this one.

Tarong: about to start. We as officials will not meet them until they get framework. 2 Delegates (ETU&AMWU) will attend meeting tomorrow to hear their shite then leave.

Swanbank: just starting bargaining.

The 2 difficult ones are SPS and Callide who will be looking for Backpay or something for the last 12 months. Other than that we got through the last 3 years (bargaining wise) fairly lucky.

This is for you to use when you talk to Curtis or Bailey next

Sent from my iPhone

Released under RTI Act - TMR

**Subject:** Fwd: Goodbye, and best wishes  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Monday, 30 March 2015, 11:20

Fyi

Sent from my iPhone

Begin forwarded message:

**From:** Stuart Traill <stuart@etu.org.au>  
**Date:** 30 March 2015 11:16:10 am AEST  
**To:** "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** FW: Goodbye, and best wishes

Another one down

---

**From:** HILL Robert (FN) [mailto:robert.hill@ergon.com.au]  
**Sent:** Monday, 30 March 2015 11:10 AM  
**To:** Michael Haire; Stuart Traill  
**Subject:** Fwd: Goodbye, and best wishes

FYI

Regards,

**Rob Hill**  
Assessment Officer  
Ergon Energy

109 Lake Street, Cairns QLD 4000  
PO Box 358, Cairns QLD 4002  
M Sch 4 CTPI F 07 40 804 808 P 07 40 804 733  
E [robert.hill@ergon.com.au](mailto:robert.hill@ergon.com.au)  
[ergon.com.au](http://ergon.com.au)

Begin forwarded message:

**From:** "HALL-BROWN Malcolm (ERGON)" <Malcolm.HallBrown@ergon.com.au>  
**Date:** 30 March 2015 11:02:28 AEST  
**To:** "Everyone (All Regions)" <EveryoneErgon@ergon.com.au>  
**Subject:** Goodbye, and best wishes

Hello all

It has been my privilege to serve as the Chair of Ergon Energy since May 2012. Now, it is time for a change, both for our Board and for my family.

I have tendered my resignation to our Shareholding Ministers, and on Friday advised my fellow Directors and the Executive Leadership Team of my decision.

While the future structure of the Board is a matter for the State Government, there is a wealth of experience and know-how among my colleagues, and I can assure you that Ergon is in good hands. Pending further advice, Gary Humphreys will act in the role of Chair.

Since I joined this great company, I have had the opportunity to meet some extraordinary people and it has been humbling to see the pride and passion of employees, from Torres Strait to the Granite Belt. I have heard from customers, time and time again, just what Ergon means to their community, and the difference our people make. I've seen first-hand what Mother Nature can throw at regional Queensland, and been amazed at how quickly and seamlessly Ergon's people make it right.

Ergon Energy is a proud organisation, and although some challenging times lie ahead, I have absolute confidence in the ability and determination of its people to see it through. Thank you for the warm welcome and the patience with which you've answered my many questions over the past nearly-three years.

I wish you every success, professionally and personally, in the future.

Kind regards

Malcolm Hall-Brown

\*\*\*\*\*

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Ergon Energy Corporation Limited ABN 50 087 646 062

\*\*\*\*\*

Released under RTI Act - TMR

**Subject:** Fwd: Operation Energise

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk;

**Date:** Sunday, 22 February 2015, 9:44

Don't know if I BCC'd you into this one or not, Fyi in case I didn't eh

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. Sch 4 CTPI  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

Join Online  
www.etuyes.com  
Or call  
1800ETUYES

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Begin forwarded message:

**From:** <simmo@etu.org.au>  
**Date:** 22 February 2015 9:29:24 am AEST  
**To:** "EFFENEY Terry (ENERGEX)" <terryeffeney@energex.com.au>, "McLEOD Ian (NQ)" <ian.mcleod@ergon.com.au>, <myork@powerlink.com.au>  
**Cc:** Keith McKenzie <keith@etu.org.au>, Stuart Traill <stuart@etu.org.au>  
**Subject:** Operation Energise

Good morning,

As we have done now for many years, the Union will be cranking up Operation Energise to assist home owners who can't afford the electrical testing/repairs that will required prior to Ergon being able reconnect their premises following TC Marcia.

In the past the split has usually been:-

Powerlink - release of Sch 4 CTPI the Humphries boys wages, and a couple of vehicles plus some equipment e.g. GPO's, TPS etc

Ergon - provision of accommodation and meals

ENERGEX- PPE, rain gear, drink bottles, electrical equipment and support

ETU- coordination of jobs, expenses for workers, advertising, assistance on the ground

Electrical Contractors- provision of crews (inclusive)

Given the devastation up there we will be trying to get this together and people up there later in the week. Keith McKenzie will again be coordinating it from our end, can you please advise of your willingness or otherwise to assist again and if so, who is your contact person, including contact details.

Cheers

Simmo

P.S.

We will also have four Organisers on the ground up there from Wednesday, two are already there. They will be looking to work through industrial and safety issues with the crews, plus cook pre start bbq's and provide drinks for as many as we can.

Again, we don't anticipate there being anything major but as you would know from previous disasters, there is always something, we seek to work with you rather than against you in these circumstances, so any cooperation you can afford in this regard is appreciated.

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland

M. Sch 4 CTPI  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

Join Online  
www.etuyes.com  
Or call  
1800ETUYES

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**Subject:** Fwd: Operation Energise  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Sunday, 22 February 2015, 11:16

Mark, Fyi, all three GOC's are on board now, we will chase up a couple of contractors tomorrow and launch it later in the week.

Be a good PR exercise for you to attend the Brisbane farewell of the crews (we usually have a BBQ breakfast, kit them out and send them on their way)

Will keep you in the loop

Simmo

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. NR  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

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www.etuyes.com  
Or call  
1800ETUYES

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Begin forwarded message:

**From:** "YORK Merryn (Powerlink)" <myork@powerlink.com.au>  
**Date:** 22 February 2015 11:10:03 am AEST  
**To:** "Peter Simpson (ETU)" <simmo@etu.org.au>, "EFFENEY Terry (ENERGEX)" <terryeffeney@energex.com.au>, "McLEOD Ian (NQ)" <ian.mcleod@ergon.com.au>, "HARDCASTLE Paul (Powerlink)" <phardcas@powerlink.com.au>  
**Cc:** "Keith McKenzie (ETU)" <keith@etu.org.au>, 'Stuart Trail' <stuart@etu.org.au>,

"BEVAN Cassandra (Powerlink)" <cbevan@powerlink.com.au>

**Subject: RE: Operation Energise**

Peter and all

This is a great initiative which Powerlink is happy to support as we have previously. Paul Hardcastle (NR or email above) is the contact from Powerlink as per last time and will work through the details of who, what and when with your contact.

Regards

Merryn

-----Original Message-----

From: Peter Simpson (ETU) [mailto:simmo@etu.org.au]

Sent: Sunday, 22 February 2015 9:30 AM

To: EFFENEY Terry (ENERGEX); McLEOD Ian (NQ); YORK Merryn (Powerlink)

Cc: Keith McKenzie (ETU); Stuart Traill

Subject: Operation Energise

Good morning,

As we have done now for many years, the Union will be cranking up Operation Energise to assist home owners who can't afford the electrical testing/repairs that will be required prior to Ergon being able to reconnect their premises following TC Marcia.

In the past the split has usually been:-

Powerlink - release of Sch 4 CTPI the Humphries boys wages, and a couple of vehicles plus some equipment e.g. GPO's, TPS etc

Ergon - provision of accommodation and meals

ENERGEX- PPE, rain gear, drink bottles, electrical equipment and support

ETU- coordination of jobs, expenses for workers, advertising, assistance on the ground

Electrical Contractors- provision of crews (inclusive)

Given the devastation up there we will be trying to get this together and people up there later in the week. Keith McKenzie will again be coordinating it from our end, can you please advise of your willingness or otherwise to assist again and if so, who is your contact person, including contact details.

Cheers

Simmo

P.S.

We will also have four Organisers on the ground up there from Wednesday, two are already there. They will be looking to work through industrial and safety issues with the crews, plus cook pre start bbq's and provide drinks for as many as we can.

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Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. NR  
F. (07) 3844 9851  
[simmo@etu.org.au](mailto:simmo@etu.org.au)  
[www.etu.org.au](http://www.etu.org.au)

Join Online  
[www.etuyes.com](http://www.etuyes.com)  
Or call  
1800ETUYES

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**Subject:** Operation Energise  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Friday, 20 February 2015, 19:29

Mate,

Fyi, in these sorts of events we usually get a few of our Electricians up and running to assist home owners who are pensioners etc, that will need their homes tested, some basic repairs, before Ergon can reconnect their power

We usually get volunteers and electrical contractors to sponsor it, we've called it "Operation Energise" and advertise in the local paper, coordinate through our office and get them up there to start, usually a week after the event.

We are in the process of organising that now, will keep you in the loop

This used to be on the Government check list for major events, no surprises the Tories got rid of it

Cheers

Simmo

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. NR  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

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www.etuyes.com  
Or call  
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**Subject:** Operation Energise  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Cc:** keith@etu.org.au;  
**Date:** Wednesday, 25 February 2015, 19:18

Mark,

Just wanted to flag two things

1. Keith (Macca) will give you the details for the induction to get you along to meet and greet the boys before they leave;
2. When it's over, we used to hold a BBQ at Parly and invite the bosses and the workers for a steak and a few beers. Jo Ann hosted the last one due to the Ipswich floods being the target, I'd like her to be invited to this one if you're ok hosting it? You being the host and main speaker obviously as Minister.

All good?

Simmo

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. NR  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

Join Online  
www.etuyes.com  
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**Subject:** Re: Operation Energise

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk;

**Date:** Friday, 20 February 2015, 21:07

Will do mate, we started it years ago at Goodna and have done it ever since, will loop you in

Cheers

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. NR  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

Join Online  
www.etuyes.com  
Or call  
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> On 20 Feb 2015, at 9:04 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

>

> Hi Simmo,

>

> Sounds very good! Lots of low income oldies who wld really appreciate it. Let me know details and will tweet it and get our dept behind it. Will send out a solid signal no doubt as well. M

>

> Sent from my iPhone

>

>> On 20 Feb 2015, at 7:29 pm, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

>>

>> Mate,

>>

>> Fyi, in these sorts of events we usually get a few of our Electricians up and running to assist home owners who are pensioners etc, that will need their homes tested, some basic repairs, before Ergon can reconnect

their power

>>

>> We usually get volunteers and electrical contractors to sponsor it, we've called it "Operation Energise" and advertise in the local paper, coordinate through our office and get them up there to start, usually a week after the event.

>>

>> We are in the process of organising that now, will keep you in the loop

>>

>> This used to be on the Government check list for major events, no surprises the Tories got rid of it

>>

>> Cheers

>>

>> Simmo

>>

>>

>>

>> Regards,

>>

>> Peter Simpson

>> State Secretary

>> Electrical Trades Union

>> Queensland

>> M NR

>> F. (07) 3844 9851

>> [simmo@etu.org.au](mailto:simmo@etu.org.au)

>> [www.etu.org.au](http://www.etu.org.au)

>>

>>

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**Subject:** Re: Operation Energise  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Sunday, 22 February 2015, 9:54

Yep it's ours for a while now too mate

Sent from my iPhone

On 22 Feb 2015, at 9:52 am, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

No worries Simmo. Will get back to it soon. Marcia stuff been focus last 4 days. M

Sent from my iPhone

On 22 Feb 2015, at 9:44 am, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Don't know if I BCC'd you into this one or not, Fyi in case I didn't eh

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. Sch 4 CTPI  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

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Begin forwarded message:

**From:** <simmo@etu.org.au>  
**Date:** 22 February 2015 9:29:24 am AEST  
**To:** "EFFENEY Terry (ENERGEX)" <terryeffeney@energex.com.au>,  
"McLEOD Ian (NQ)" <ian.mcleod@ergon.com.au>,  
<myork@powerlink.com.au>  
**Cc:** Keith McKenzie <keith@etu.org.au>, Stuart Traill  
<stuart@etu.org.au>  
**Subject:** Operation Energise

Good morning,

As we have done now for many years, the Union will be cranking up Operation Energise to assist home owners who can't afford the electrical testing/repairs that will be required prior to Ergon being able to reconnect their premises following TC Marcia.

In the past the split has usually been:-

Powerlink - release of Sch 4 CTPI the Humphries boys wages, and a couple of vehicles plus some equipment e.g. GPO's, TPS etc

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Electrical Contractors- provision of crews (inclusive)

Given the devastation up there we will be trying to get this together and people up there later in the week. Keith McKenzie will again be coordinating it from our end, can you please advise of your willingness or otherwise to assist again and if so, who is your contact person, including contact details.

Cheers

Simmo

P.S.

We will also have four Organisers on the ground up there from Wednesday, two are already there. They will be looking to work through industrial and safety issues with the crews, plus cook pre start bbq's and provide drinks for as many as we can.

Again, we don't anticipate there being anything major but as you would know from previous disasters, there is always something, we seek to work with you rather than against you in these circumstances, so any cooperation you can afford in this regard is appreciated.

Regards,

Peter Simpson

State Secretary  
Electrical Trades Union  
Queensland  
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[simmo@etu.org.au](mailto:simmo@etu.org.au)  
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**Subject:** Re: Operation Energise  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Monday, 23 February 2015, 6:08

Sweet, will let you know when and where mate

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M NR  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

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On 22 Feb 2015, at 11:29 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

Hi Simmo,

This is excellent. Am very keen and the sooner the better. I did some radio today warning against reconnecting PV Solar systems with damaged roofs without a certified electrician or the installer inspecting due to potential of them being live if moisture gets in. Getting solution out there asap is way to go for sure. M

ps Saw off 95 Energex crew this morning from Eagle Farm heading to CQ. Great blokes and keen as mustard to help peeps up there. Am up for seeing off crews anytime.

On Sunday, 22 February 2015, 11:16, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Mark, Fyi, all three GOC's are on board now, we will chase up a couple of contractors tomorrow and launch it later in the week.

Be a good PR exercise for you to attend the Brisbane farewell of the crews (we usually have a BBQ breakfast, kit them out and send them on their way)

Will keep you in the loop

Simmo

Regards,

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State Secretary  
Electrical Trades Union  
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Begin forwarded message:

**From:** "YORK Merryn (Powerlink)" <myork@powerlink.com.au>  
**Date:** 22 February 2015 11:10:03 am AEST  
**To:** "Peter Simpson (ETU)" <simmo@etu.org.au>, "EFFENEY Terry (ENERGEX)" <terryeffeney@energex.com.au>, "McLEOD Ian (NQ)" <ian.mcleod@ergon.com.au>, "HARDCASTLE Paul (Powerlink)" <phardcas@powerlink.com.au>  
**Cc:** "Keith McKenzie (ETU)" <keith@etu.org.au>, 'Stuart Trill' <stuart@etu.org.au>, "BEVAN Cassandra (Powerlink)" <cbevan@powerlink.com.au>  
**Subject:** RE: Operation Energise

Peter and all

This is a great initiative which Powerlink is happy to support as we have previously. Paul Hardcastle NR or email above) is the contact from Powerlink as per last time and will work through the details of who, what and when with your contact.

Regards  
Merryn

-----Original Message-----

From: Peter Simpson (ETU) [mailto:simmo@etu.org.au]  
Sent: Sunday, 22 February 2015 9:30 AM  
To: EFFENEY Terry (ENERGEX); McLEOD Ian (NQ); YORK Merryn (Powerlink)  
Cc: Keith McKenzie (ETU); Stuart Trill  
Subject: Operation Energise

Good morning,

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Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
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**Subject:** Re: Operation Energise 2015

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

**To:** keith@etu.org.au;

**Date:** Thursday, 26 February 2015, 22:49

Not a worry comrade. Looking forward to it! Mark

Sent from my iPhone

On 26 Feb 2015, at 8:28 pm, Keith McKenzie (ETU) <[keith@etu.org.au](mailto:keith@etu.org.au)> wrote:

Minister Bailey

As discussed, please accept my invitation to attend the briefing and launch Operation Energise 2015 – Deployment to Rockhampton and Yeppoon.

We are kicking off at 6.30am and should go until 7.45am.

If you can attend from 7.00am to address the members it would be appreciated

Thanks

Keith

**Keith McKenzie**

State Assistant Secretary

Electrical Trades Union

Queensland

Mobile. NR

Office. 07 38462477

[keith@etu.org.au](mailto:keith@etu.org.au)

[www.etu.org.au](http://www.etu.org.au)

<image001.png>

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**1800ETUYES**

<image002.jpg>

<image003.jpg>

*If you know the enemy and know yourself, you need not fear the result of a hundred battles. If you know yourself but not the enemy, for every victory gained you will also suffer a defeat. If you know neither the enemy nor yourself, you will succumb in every battle.*

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**Subject:** RE: Stanwell  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Monday, 2 March 2015, 9:59

Sorry SUNWATER that was supposed to be

**From:** Peter Simpson (ETU)  
**Sent:** Monday, 2 March 2015 9:58 AM  
**To:** 'mangocube6@yahoo.co.uk'  
**Subject:** Stanwell

Regards,

Peter Simpson

State Secretary

NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)

**Subject:** Stanwell  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Monday, 2 March 2015, 9:57

Regards,

Peter Simpson

State Secretary

NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)

---

## Attachments

- Anthony.pdf (44.24 KB)
- Dunning.pdf (54.27 KB)
- Fennell.pdf (39.92 KB)
- Ferguson.pdf (40.67 KB)
- Moynihan.pdf (46.78 KB)
- Onyom.pdf (41.51 KB)
- Burnett Water.pdf (86.53 KB)
- Lightsview Re-Water Infrastructure.pdf (50.19 KB)
- Lightsview Re-Water Supply.pdf (49.87 KB)
- Wild.pdf (37.94 KB)
- Ble Sky Infrastructure.pdf (46.59 KB)
- Blue Sky Water Partners.pdf (94.49 KB)

Pages 539 through 629 redacted for the following reasons:

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**Subject:** Stanwell  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Monday, 2 March 2015, 9:56

Regards,

Peter Simpson  
State Secretary

NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)

---

## Attachments

- Condon.pdf (50.02 KB)
- Kempnich.pdf (58.55 KB)
- Breslin.pdf (41.68 KB)
- Charles.pdf (42.03 KB)

Pages 631 through 688 redacted for the following reasons:

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**Subject:** Fwd: Stanwell  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Wednesday, 8 April 2015, 13:58

Mate where are we at with this?

Sent from my iPhone

Begin forwarded message:

**From:** Laura Fraser Hardy <LauraF@hallpayne.com.au>  
**Date:** 8 April 2015 1:54:49 pm AEST  
**To:** "simmo@etu.org.au" <simmo@etu.org.au>  
**Subject:** Stanwell

Hi Peter –

Can you please give me a call about this matter when you have the chance.

Thanks

Laura Fraser Hardy



**Laura Fraser Hardy** | Senior Associate  
**Hall Payne Lawyers**  
T (07) 3017 2400 F (07) 3017 2499  
www.hallpayne.com.au



[Evince 1d40c072-a879-461e-9070-d6e39f75701c]

---

## Attachments

- image001.jpg (3.06 KB)
- image002.jpg (15.49 KB)
- image003.jpg (15.80 KB)

**Subject:** Re: Stanwell  
**From:** Mark Bailey (mangocube6@yahoo.co.uk)  
**To:** simmo@etu.org.au;  
**Date:** Friday, 13 March 2015, 11:29

Will get back to you Simmo. M

Sent from my iPhone

On 13 Mar 2015, at 10:47 am, Peter Simpson (ETU) <[simmo@etu.org.au](mailto:simmo@etu.org.au)> wrote:

Comrades,

As I'm sure Neil Henderson has raised with you, we have litigation in the Courts with Stanwell Corporation over their refusal to consult over the closure and then reactivation of two generation units at Tarong Power station, after they earlier announced the closure of Swanbank E (Gas fired) power station.

I've just had Laura Fraser Hardy on the phone from Hall Payne Lawyers. We have three weeks to compile Affidavits to continue fighting this case, under discovery we have just received large bundle of documents that show the deception and ineptitude of the previous Government and Stanwell Corporation, in respect to this case.

Given we have the three weeks and given the potential political mileage you may garner from this case, it would be handy if you, as Shareholding Ministers, instructed Stanwell to seek an extension of this hearing (put it on ice for now) until such time as you get your feet under the desk and are able to get the bigger picture on this issue.

I need to know if that's doable though, given the three weeks we have to respond to their pleadings

Simmo

Regards,

Peter Simpson

State Secretary

NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)

Released under RTI Act - TMR

**Subject:** Re: Stanwell - Consent Orders  
**From:** Mark Bailey (mangocube6@yahoo.co.uk)  
**To:** simmo@etu.org.au;  
**Date:** Tuesday, 24 March 2015, 16:43

She is on board though first QT either Thurs or Friday. Will speak with her now. Denise Spinks, was Peter Garret's cos. M

Sent from my iPhone

On 24 Mar 2015, at 4:37 pm, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Yup, thanks for that, will need a meeting when ur CoS is on board to talk the permanent fix

Sent from my iPhone

On 24 Mar 2015, at 4:36 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

Good. A step forward. M

Sent from my iPhone

On 24 Mar 2015, at 4:31 pm, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Mate, fyi

Sent from my iPhone

Begin forwarded message:

**From:** Laura Fraser Hardy <LauraF@hallpayne.com.au>  
**Date:** 24 March 2015 4:30:09 pm AEST  
**To:** "simmo@etu.org.au" <simmo@etu.org.au>, "rohan.webb@amwu.asn.au" <rohan.webb@amwu.asn.au>, "Neil Henderson (Neil.Henderson@theservicesunion.com.au)" <Neil.Henderson@theservicesunion.com.au>, Stephen Smyth <S.Smyth@cfmeuqld.asn.au>  
**Cc:** "Jason Young (ETU) (jason@etu.org.au)" <jason@etu.org.au>, "Terry Bradley (terry.bradley@amwu.asn.au)" <terry.bradley@amwu.asn.au>, "rebecca.girard@theservicesunion.com.au" <rebecca.girard@theservicesunion.com.au>, "S.Brunker@cfmeuqld.asn.au" <S.Brunker@cfmeuqld.asn.au>, 'Charmaine Roth' <C.Roth@cfmeuqld.asn.au>  
**Subject:** Stanwell - Consent Orders

Dear all,

I advise that Stanwell have consented to the proposed consent order. I will now proceed to write to the Associate and request that orders be made.

Yours faithfully,

Laura Fraser Hardy



**Laura Fraser Hardy | Senior Associate**  
**Hall Payne Lawyers**  
T (07) 3017 2400 F (07) 3017 2499  
[www.hallpayne.com.au](http://www.hallpayne.com.au)



[Evolve:dea10fd3-5512-4d1f-af04-1f3b2b2c8f0c]

<image001.jpg>

<image002.jpg>

<image003.jpg>

**Subject:** Fwd: Stanwell Power Station EBA  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Wednesday, 11 March 2015, 13:03

For your eyes only, a sample of the building frustration but at the same time easily fixable

Sent from my iPhone

Begin forwarded message:

**From:** "Sladden, Jason" <Jason.Sladden@stanwell.com>  
**Date:** 11 March 2015 12:59:09 pm AEST  
**To:** "Jason Young (ETU)" <jason@etu.org.au>  
**Cc:** "stuart@etu.org.au" <stuart@etu.org.au>, " (simmo@etu.org.au)" <simmo@etu.org.au>  
**Subject:** Stanwell Power Station EBA

Comrades,

Just an update of where we are at with our SPS EBA.

Our old agreement expired on the 31<sup>st</sup> March 2014.

- We have been in negotiations for near on 18 months now.
- We negotiated under the number one item on our log of claims, to not loose any conditions, entitlements or job security.
- The members supported us 100% in this stance.
- In turn we asked the membership of all of our site unions to support the N4S campaign, which they did (slowly at first but extremely well once the election was called)
- Over the negotiations both management and ourselves identified key issues that we did agree needed to be fixed.
- With the change in government came a shift in the onsite management thinking and attitude towards removing clauses
- Last week we put an offer to the membership for endorsement, this offer was supported unanimously.
- The offer is basically a rollover of the current agreement with minimal changes at 3% (dependent on any changes to a wages policy) and for 2 years
- Details in attached offer
- I have had unofficial feedback that the offer was well received and only one executive manager had an issue with it. Her issue was more around Tarong not being able to roll and allowance into base as we are seeking. To give this some context though, we have not had a pay rise for 12 months and theirs is yet to expire, so they are not going backwards with respect to our agreement.

I really wanted to let you know where we are so if you are asked by Mark or Curtis WTF are we doing you are all on top of the details.



We also have a copy of all of the wording for clause changes and a full history of original wording and why we are seeking to change it ( Youngy already has this).

I hope you all support this stance. If you have any questions or feedback please let me know.

Slads

This email is to be read subject to the email disclaimer located at <http://www.stanwell.com/site-information/email-disclaimer/>

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## Attachments

- 050315 Combined Unions Proposed Offer - Copy.docx (94.07 KB)
- ATT00001.htm (168 B)

Released under RTI Act - TMR



5 March 2015

Brad Perry  
Stanwell Corporation Limited

Dear Brad,

**Re: Summary of Proposed Offer**

We, the Combined Unions of Stanwell Power Station, propose the following offer to settle negotiations for a new Stanwell Power Station Enterprise Agreement.

**Proposed Enterprise Agreement Terms**

**1) Operative provisions:**

- a) **Name:** Stanwell Power Station Enterprise Agreement 2015
- b) **Duration:** Two years.
- c) **Commencement:** On certification of the agreement by Fair Work Australia.
- d) **Nominal Expiry date:** Two years from the date mentioned in commencement (above).
- e) **On certification** – the new enterprise agreement replaces the Stanwell Power Station Enterprise Agreement 2011.

**2) Wage increases:**

An increase of **3% per annum** to base and overtime rates of pay upon certification, and then 3% per annum upon each anniversary of certification for the duration of the agreement. Proposed wage increases shall be applied from the first day of the month in which in principle agreement is made or retrospectively in line with the new government wages expectations, including the offsetting of increases through improved productivity and cost reductions.

**3) Increases to allowances in accordance with wage increase**

**4) SPS Enterprise Agreement Simplification Initiatives:**

- a) Higher duties allowance to be paid where an employee performs duties of a position in which there is a significant increase in authority and responsibility, for a period of one (1) week or greater. The allowance shall be a minimum of 75% of the difference between the employee's current position and the higher position or \$100 per week, whichever is greater, and shall be paid as an allowance.
- b) Team Incentive Payments (TIPS) indicators to be developed at a team level in line with business requirements.
- c) Rolling in of 2011 SPS Annual Allowance and Electricity Allowance into base salaries
- d) Simplification of Use of External Resources clause by removal of superannuation section

### **Combined Unions Without Prejudice Proposed Offer**

- e) Maintain the need for agreed competency profiles and learning plans, while encouraging development and progression through profiles and plans.
- f) Update Normal Rostered Attendance clause to specify that roster development will be guided by Stanwell's Fatigue Management Procedure.
- g) Streamline and simplify EA by incorporating relevant agreed terms from the EGTS into EA.
- h) Changes outlined below to the proposed EA to support greater flexibility and efficiency:
  - i. Incorporate structural efficiency principles into Competency System clause.
  - ii. Removal of reference to Transition Principles and the associated Schedule 10.
  - iii. Updated provisions for changes to the Health and Safety Committee charter to be made by agreement between SCL and the Work Group Safety Representatives.
  - iv. Update operational shift roster provisions based on the changes to PT roles.
- i) Update salary sacrificing clause regarding salary sacrificing electricity allowance, and clarification of the process for employees participating in novated motor vehicle leases.
- j) Update Defined Contribution Scheme clause to reflect increased temporary disablement cover. Amend clause to increase to 5 units of temporary disablement cover and up to 90% of salary up to the amount allowable by Energy Super per month.
- k) Clarification of annual leave provisions to reflect that an employee can accrue a total balance of up to two years accrual.
- l) Increase funeral benefit from \$3,000 to \$5,000

### **5) Administrative Changes**

- m) General administrative changes to reflect updated terminology, changes to legislative provisions, document formatting and implementation of initiatives.
- n) Update to indemnity clause.

### **Roll over of other provisions**

All other provisions in the Stanwell Power Station Enterprise Agreement 2011 are rolled over into the new enterprise agreement.

### **Other elements of the offer – not to be included as terms of the proposed enterprise agreement**

- **Healthy Lifestyle Memorandum of Understanding:** Revise Healthy Lifestyle MOU to include health insurance, income protection insurance, and new purchases for healthy lifestyle items only. Maintain existing Healthy Lunches MOU.

We appreciate Stanwell's consideration of this offer.

### **Combined Unions**

### **Stanwell Power Station**

**Subject:** Fwd: State Secretaries meeting

**From:** Peter Simpson (ETU) (simmo@etu.org.au)

**To:** mangocube6@yahoo.co.uk; denise.spinks; Sch 4 CTPI

**Date:** Wednesday, 29 April 2015, 8:43

Really???

Sent from my iPhone

Begin forwarded message:

**From:** daniel <daniel@etu.org.au>

**Date:** 29 April 2015 8:31:39 am AEST

**To:** Scott R <sir@etu.org.au>, "Peter Simpson (ETU)" <simmo@etu.org.au>

**Subject:** FW: State Secretaries meeting

Dan Bessell ETU

---

**From:** Craig Dearling

**Sent:** 29/04/2015 8:00

**To:** Wally Boulton; David Brook; Anna Herzog; Kaylene Scott; Bluey Menon; Jim White; daniel

**Cc:** James Mattner; Liz Martin

**Subject:** State Secretaries meeting

Good morning all,

Liz Martin has been in contact with you regarding our desire to meet with your State Secretaries to discuss the High Court's QR decision, changes to the State IR legislation, and what this all means for Unitywater. Some of you have contacted us advising that you would prefer a joint State Secretaries meeting to discuss these important issues, rather than one on one meetings. We have no issue doing this.

Due to the fact that your State Secretaries are all based in Brisbane/South Brisbane, the CEO and EM Kenan Hibberd will come to Brisbane at a location of your choosing. I do ask though that we have this meeting before the end of next week. We want to start communicating what this all means to our employees but want to meet with your State Secretaries first.

Please advise when your State Secs are available so that I can arrange for the CEO and EM to attend this important joint meeting. Thanks.

Regards,

Craig Dearling | Employee Relations Manager

People, Culture and Safety

Unitywater

Level 1, 33 King St, Caboolture Qld 4510

t: 07 5431 8315

m: Sch 4 CTPI

e: [craig.dearling@unitywater.com](mailto:craig.dearling@unitywater.com)

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This message has been scanned for malware by Websense. [www.websense.com](http://www.websense.com)

Released under RTI Act - TMR

**Subject:** Fwd: Ten news  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Monday, 2 March 2015, 18:29

Good story

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. Sch 4 CTPI  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

Join Online  
www.etuyes.com  
Or call  
1800ETUYES

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Begin forwarded message:

**From:** Andrew Irvine <andrew@etu.org.au>  
**Date:** 2 March 2015 6:26:30 pm AEST  
**To:** "Keith McKenzie (ETU)" <keith@etu.org.au>, "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** Ten news

Macca can you forward on to the boys up in Rocky please  
<http://tenplay.com.au/news/brisbane/2015/3/2/a-surge-of-help>

Sent from my I phone

**Subject:** Re: Ten news  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Monday, 2 March 2015, 18:49

Good stuff

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. Sch 4 CTPI  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

Join Online  
www.etuyes.com  
Or call  
1800ETUYES

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On 2 Mar 2015, at 6:44 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

Came out well. Well organised comrade. Thx for the op! M

Sent from my iPhone

On 2 Mar 2015, at 6:29 pm, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Good story

Regards,

Peter Simpson

State Secretary  
Electrical Trades Union  
Queensland  
M. Sch 4 CTPI  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

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Begin forwarded message:

**From:** Andrew Irvine <andrew@etu.org.au>  
**Date:** 2 March 2015 6:26:30 pm AEST  
**To:** "Keith McKenzie (ETU)" <keith@etu.org.au>, "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** Ten news

Macca can you forward on to the boys up in Rocky please  
<http://tenplay.com.au/news/brisbane/2015/3/2/a-surge-of-help>

Sent from my I phone



**Subject:** Re: Thanks - response from Wayne Drinkwater  
**From:** Butler, Terri (MP) (Terri.Butler.MP@aph.gov.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Monday, 16 February 2015, 21:26

Love your work.  
Congrats on today

Terri Butler

On 16 Feb 2015, at 9:25 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

Thanks Terri... I will but at a more decent time than 9.25pm! Mark

Sent from my iPhone

On 16 Feb 2015, at 3:19 pm, Butler, Terri (MP) <Terri.Butler.MP@aph.gov.au> wrote:

Hi Mark

Something you may be interested in. Can you call me?

Terri Butler

Begin forwarded message:

**From:** Wayne Drinkwater <wayned@periurbanpd.com.au>  
**Date:** 16 February 2015 1:30:57 pm AEST  
**To:** "Butler, Terri (MP)" <Terri.Butler.MP@aph.gov.au>  
**Subject:** Re: Thanks - response from Wayne Drinkwater

Thanks Terri

More than happy to show you over Brolga – simply let me know a day and time that works and I'll work around you.

Yes, we think the hydrogen cell technology is pretty cool – it also generates clean hydrogen as a by-product – Hyundai announced back in December the launch of their new i30 that runs on hydrogen to the Australian market – they are coming up in May to see a demonstration of this new plant at Beerwah – not only does it generate electricity but it also produces hydrogen fuel which can be dispensed to the cars!

Kind regards  
Wayne

---

**From:** "Butler, Terri (MP)" <Terri.Butler.MP@aph.gov.au>  
**Date:** Mon, 16 Feb 2015 03:19:24 +0000  
**To:** Wayne Drinkwater <wayned@periurbanpd.com.au>  
**Subject:** RE: Thanks - response from Wayne Drinkwater

Hi Wayne

Thanks so much for this. I think I mentioned to you that I had been speaking with the solar council people who had also spoken to me about energy storage via improved battery technology. I'm not sure I'd heard of this alternative. It sounds game changing and I'm very interested.

The pictures on the website look amazing. It's great you've got a partnership with CQU and I can see why they'd be excited about the study opportunities. I'd be really keen to see the project first hand at some point.

Best wishes

Terri

---

**From:** Wayne Drinkwater [<mailto:wayned@periurbanpd.com.au>]  
**Sent:** Monday, 16 February 2015 10:30 AM  
**To:** Butler, Terri (MP)  
**Subject:** Re: Thanks - response from Wayne Drinkwater

Morning Terri

Thanks for your message below – yes Janelle and I both enjoyed the discussions at lunch immensely – we've particularly enjoyed the subsequent result and the appointment of a refreshingly talented looking ministry!

Just to keep you up to speed with some of our project advances - we've been progressing our model for sustainable communities quite well with Brolga Lakes ([www.brolgalakes.com.au](http://www.brolgalakes.com.au)) being the first to come out of council around May this year.

We also recently discovered a local (Beerwah) who has a very well advanced hydrogen cell power plant – converts solar and wind or gas energy inputs and stores in the form of hydrogen for release later – we're currently making approaches to ARENA on his behalf to look at setting up a 1MW plant at Brolga Lakes – this would make the sustainable model complete with the community having its own energy source. This is a real alternative to the not so environmentally friendly battery storage systems that many companies are advancing around the globe.

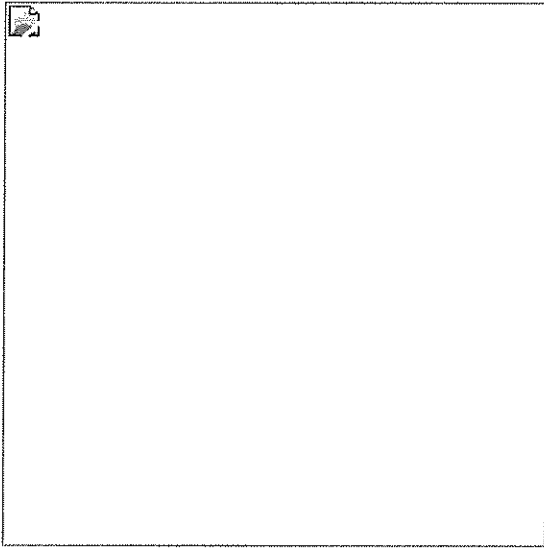
Will be making contact with Jackie Trad – sorry – Deputy Premier and Minister Trad, with a view to presenting an overview of the sustainable model in detail and the projects (locations) we have planned to advance next.

We would welcome the opportunity to take you around Brolga Lakes at some point to give you a first hand experience of why this type of development is so different to anything else in the market.

Take care and look forward to catching up with you again soon.

Kind regards

Wayne Drinkwater



---

**From:** "Butler, Terri (MP)" <[Terri.Butler.MP@aph.gov.au](mailto:Terri.Butler.MP@aph.gov.au)>  
**Date:** Fri, 13 Feb 2015 04:31:57 +0000  
**To:** Wayne Drinkwater <[wayned@periurbanpd.com.au](mailto:wayned@periurbanpd.com.au)>  
**Subject:** Thanks

Hi Wayne

I hope you're well. I wanted to send my belated thanks for our chat at the lunch with Albo, that Godfrey Mantle hosted for Jackie Trad MP last month. I really enjoyed the event. I hope you and Janelle both enjoyed it as much as I did.

Best wishes

Terri Butler MP

07 3899 4031

<image001.png>

<image001.png>

Released under RTI Act - TMR

**Subject:** Fwd: Toowoomba Chronicle Tearsheet  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Wednesday, 18 March 2015, 11:12

Mark, we gave Ergon a heads up that we were running these ads in the regions, first on ran in the Toowoomba Chronicle today.

Assume they would have given you the heads up, I meant to mate sorry but I forgot with all the other BS going on at the moment.

Heads up, I'll be running another version of this from next week in the regionals

Simmo

Sent from my iPhone

Begin forwarded message:

**From:** <[redacted] sch 4 CTPI >  
**Date:** 18 March 2015 9:05:03 am AEST  
**To:** <stuart@etu.org.au>  
**Cc:** "Peter Simpson (ETU)" <simmo@etu.org.au>, Andrew Irvine <andrew@etu.org.au>  
**Subject:** FW: Toowoomba Chronicle Tearsheet

Hi Stuey please find attached Twba Chronicle copy of today,s Ad

Regards

[redacted] Sch 4 CTPI

[redacted] Sch 4 CTPI

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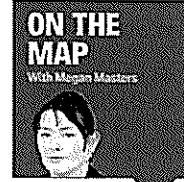
## Attachments

- image001.jpg (2.37 KB)

- ATT00001.htm (4.11 KB)
- TCH\_18-03-2015#017.pdf (225.73 KB)
- ATT00002.htm (168 B)

Released under RTI Act - TMR

**SEND US YOUR NEWS** | Email your Warwick, Stanthorpe, Allora, Clifton, Nobby and Southern Downs notes to [megan.masters@thechronicle.com.au](mailto:megan.masters@thechronicle.com.au)



## ON THE MAP

With Megan Masters

**TODAY:** Megan Masters brings a closer focus to Warwick, Stanthorpe, Allora, Clifton, Nobby and Southern Downs

**TOMORROW:** Rachael Murray covers Crows Nest, Highfields, Yarraman, Roma and Western Downs

### Allara

#### Social tennis starts

SUNDAY afternoon social tennis starts this week at the Allora tennis courts.

"There is no commitment to play each week. All playing abilities and families are most welcome and it will very much be social tennis — no playing for sheep stations," organiser Andrew Dunn said.

Start time is 2.30pm, with a ball fee of \$3 per player. Players are asked to bring their own refreshments.

For more information please call Andrew or Catherine on 4668 2260.

# Staying connected throughout disaster

SOUTHERN Downs residents will have a clear idea of what natural disasters might be on the way after the installation of noticeboards across the region. Southern Downs Regional Council installed nine Disaster Management Community Noticeboards to ensure people have important information about disasters throughout the year and during a weather event.

Disaster management co-ordinator Mark Saunders said the purpose of the noticeboards was to enable all community members and visitors to the region to keep up-to-date with warnings and communication in relation to disaster situations, updates, training and assistance in the event of a disaster.

"Each of the signs has an assigned Local Control Officer who ensures the information on the noticeboard is relevant and up-to-date," he said.

"Outside of a disaster, the noticeboards can be used for general information and



**STAY SAFE:** Inspecting the new Pratten disaster management board are (from left) Mark Saunders, Dianne Lawlor and Pam Burley

PHOTO: CONTRIBUTED

community groups to advertise local events and activities.

"When communities are isolated due to an event, these signs will act as an information point of truth direct from the Local Disaster Co-ordination

Centre."

Signs have been erected in Maryvale, Goomburra, Allora, Pratten, Wallangarra, Stanthorpe and Warwick. Call 1300 697 372 for more information.

### Southern Downs

#### RADF grants open

JAZZ music workshops, a photographic record of historic buildings, an oral history on the boom years of the local fruit industry and an Anzac Poppy Project are just some of the high standard projects that have been funded through the Regional Arts Development Fund this month.

Southern Downs Regional Council RADF Chair Cr Jo McNally said round three RADF grants were now open for application.

To find out more, visit [www.sdrdc.qld.gov.au](http://www.sdrdc.qld.gov.au) and click on the About Council link to find the grants and funding section.

### Southern Downs

#### Flood stories online

THE award-winning local history project which documents local residential stories of disaster, recovery and resilience after the 2010/11 flood event has been loaded to Southern Downs Regional Council's website.

Mayor Cr Peter Bundred said the project involved 41 people detailing their personal stories of the floods and 12 of those stories were condensed into a DVD.

"The stories are a powerful and moving account of people's personal journeys and it was for this reason the project was called *In their Own Words*," he said.

View it at [www.sdrdc.qld.gov.au](http://www.sdrdc.qld.gov.au).

## On 31 January-Queenslanders Voted No to the sale of our Electricity Assets to overseas companies.

Now less than two months later **Ergon Energy** have awarded a contract to Select Solutions a wholly owned subsidiary of **Ausnet (formerly SPAusnet)** which is majority owned by **China State Grid and Singapore Power.**

**AusNet**  
services



**select solutions**  
a division of SP AusNet

With the Federal Government's proposals to relax 457 Visa requirements what could this mean for Queensland workers?

• **Fewer Jobs for locals and unfettered access for overseas workers.**

**That's Not What We Voted For... join the fight to Put Local Jobs First**  
**CONTACT ERGON TODAY – [Ian.Mcleod@ergon.com](mailto:Ian.Mcleod@ergon.com) Ph: 0407 034 216**

Authorised P.J. Simpson Secretary, ETU Old & NT Peel Street, South Brisbane

The Chronicle

Wednesday, March 18, 2015

**Subject:** Re: Toowoomba Chronicle Tearsheet  
**From:** Mark Bailey (mangocube6@yahoo.co.uk)  
**To:** simmo@etu.org.au;  
**Date:** Wednesday, 18 March 2015, 14:14

Thx mate. All good. M

Sent from my iPhone

On 18 Mar 2015, at 11:12 am, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Mark, we gave Ergon a heads up that we were running these ads in the regions, first on ran in the Toowoomba Chronicle today.

Assume they would have given you the heads up, I meant to mate sorry but I forgot with all the other BS going on at the moment.

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Simmo

Sent from my iPhone

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**From:** <Sch 4 CTPI>  
**Date:** 18 March 2015 9:05:03 am AEST  
**To:** <stuart@etu.org.au>  
**Cc:** "Peter Simpson (ETU)" <simmo@etu.org.au>, Andrew Irvine <andrew@etu.org.au>  
**Subject:** FW: Toowoomba Chronicle Tearsheet

Hi Stuey please find attached Twba Chronicle copy of today,s Ad

Regards

Sch 4 CTPI



Sch4 CTPI

<image001.jpg>

UnderSeage Media & Marketing

T 07 38128944 M NR F 07 3281 2588

E Sch 4 CTPI

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Hi Stuey please find attached Twba Chronicle copy of today,s Ad

Regards

Sch 4 CTPI

<TCH\_18-03-2015#017.pdf>

Released under RTI Act - TMR

Subject: Fwd: update

---

From: simmo@etu.org.au

To: mangocube6@yahoo.co.uk

Date: Sunday, 1 March 2015, 7:46:40 pm AEST

---

Mate,

Just tried accessing these files from home, they're on our T drive, will get them to you tomorrow, remote access not working for some reason

Cheers

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland

M. NR

F. (07) 3844 9851

[simmo@etu.org.au](mailto:simmo@etu.org.au)

[www.etu.org.au](http://www.etu.org.au)

Join Online

[www.etuyes.com](http://www.etuyes.com)

Or call

1800ETUYES

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Begin forwarded message:

**From:** Deborah Ralston <[Deborah@etu.org.au](mailto:Deborah@etu.org.au)>

**Date:** 26 February 2015 12:57:26 pm AEST

**To:** "Peter Simpson (ETU)" <[simmo@etu.org.au](mailto:simmo@etu.org.au)>

**Cc:** Deborah Ralston <Sch 4 CTPI>

**Subject:** update

And this is where it all stands at the moment which is looking a lot better for detail and clearer in who is a prob and who is not though the ASIC searches do not always help –

T:\ENERGY PROFILES

I am off line for a couple of days but if you want something else to be done on this project let me know –

If not I will pop in early next week and clear my emails, tidy the desk and send Liz additional hours -

Hope you enjoy Cairns

Deborah

---

**From:** Peter Simpson (ETU)  
**Sent:** Wednesday, 25 February 2015 3:15 PM  
**To:** Deborah Ralston  
**Cc:** Deborah Ralston  
**Subject:** Re: Energex backgrounder

Thanks mate

Sent from my iPhone

On 25 Feb 2015, at 3:11 pm, Deborah Ralston <[Deborah@etu.org.au](mailto:Deborah@etu.org.au)> wrote:

Updated and in the T drive T:\ENERGY PROFILES\Energex Board.docx

Also the additional searches have been included - squeezing a bit more. I have attached the searches in the T drive as well T:\ENERGY PROFILES\ENERGEX

A couple of the suggested areas below are a chase rather than a catch – for example Deane and All About Us is her super fund ..... and Stone's S and J Stone, Stone No 2 and S and J Stone Pty Ltd are his super funds.....

Will send something back on Sunwater next

And will do a final review on the others

Deborah

**From:** deborah ralston [redacted] Sch 4 CTPI  
**Sent:** Wednesday, 25 February 2015 9:35 AM  
**To:** Deborah Ralston  
**Subject:** Fwd: FW: Research T&D

----- Forwarded message -----

**From:** "Peter Simpson (ETU)" <[simmo@etu.org.au](mailto:simmo@etu.org.au)>  
**Date:** 24/02/2015 2:35 PM  
**Subject:** FW: Research T&D  
**To:** "Deborah Ralston" <[redacted] Sch 4 CTPI>  
**Cc:**

Deborah,

Can we dig a bit deeper as Lance has suggested please

Simmo

---

**From:** Lance McCallum [mailto:[lance@etuaustralia.org.au](mailto:lance@etuaustralia.org.au)]  
**Sent:** Tuesday, 24 February 2015 2:32 PM  
**To:** Peter Simpson (ETU); Stuart Traill  
**Subject:** RE: Research T&D

Davies – Note he was on the Board of Aurora in Tas, which could mean he might be useful re merger assuming he supports it. Note he has geothermal generation interests via New World Energy.

Geldard – Also a member on board for Electrical Supply Industry Super, need to research that further. Also take a closer look at The Private Capital Group (<http://www.tpcginvest.com.au>) which is a director of. Looks like they play in the energy infrastructure space and have links to the Electrical Supply Super fund.

Clarke – Find out more about 'Indigenous Essential Services', ERS Education Research Solutions and see if anything suspicious comes up

Deane - Find out more about IMR BS Pty Ltd, Mines Victims & Clearence Ltd, All About Us Pty Ltd, and see if anything suspicious comes up

Newton – Find out more about Moura Pty Ltd, KLN Holdings,

Stone – Look at this one a bit closer. Will take time as has current interests in over 10 companies, some of which include weird awards outfits (see highlight below). Smells like a tory.

Type : Current Director 027939972

Appointment Date : 01/04/2009

Entity Name : EXIT 66 HOLDINGS PTY LTD

Number : 136395563

Address : UNIT 37 4 MYILLY TERRACE LARRAKEYAH NT 0820

ACN : 59136395563

Type : Current Director 028969068

Appointment Date : 16/04/2009

Entity Name : GUILDFORD PROPERTY INVESTMENTS PTY LTD

Number : 136622770

Address : UNIT 37 4 MYILLY TERRACE LARRAKEYAH NT 0820

Appointment Date : 22/03/2007

Entity Name : DHUPUMA RESOURCES PTY LIMITED

Number : 124562303

Address : UNIT 37 4 MYILLY TERRACE LARRAKEYAH NT 0820

ACN : 86124562303

Type : Current Secretary 1E3035473

Appointment Date : 22/03/2007

Entity Name : DHUPUMA RESOURCES PTY LIMITED

Number : 124562303

Address : UNIT 37 4 MYILLY TERRACE LARRAKEYAH NT 0820

ACN : 86124562303

Type : Current Director 1E3385824

Appointment Date : 26/06/2007

Entity Name : AUSSIE VINEYARDS PTY LTD

Number : 113562637

Address : UNIT 37 4 MYILLY TERRACE LARRAKEYAH NT 0820

ACN : 15113562637

Type : Current Director 1F0427218

Appointment Date : 09/12/2011

Entity Name : BALLANDEAN INVESTMENTS PTY LTD

Number : 119858294

Address : UNIT 37 4 MYILLY TERRACE LARRAKEYAH NT 0820

ACN : 72119858294

Type : Current Director 1E5274201

Appointment Date : 17/03/2009

Entity Name : ANNE STREET PARTNERS HOLDINGS PTY LTD

Number : 135905136

Address : UNIT 37 4 MYILLY TERRACE LARRAKEYAH NT 0820

ACN : 76135905136

Type : Current Director 7E5607456

Appointment Date : 17/08/2006

Entity Name : S & J STONE PTY LTD

Number : 121275983

Address : 41 HOPETOUN WAY NEW FARM QLD 4005

Appointment Date : 16/03/2012

Entity Name : THE DUKE OF EDINBURGH'S INTERNATIONAL AWARD - AUSTRALIA

Number : 114267195

Address : UNIT 37 4 MYILLY TERRACE LARRAKEYAH NT 0820

ACN : 70114267195

Type : Current Director 7E2732033

Appointment Date : 13/02/2010

Entity Name : THE ORDER OF AUSTRALIA ASSOCIATION LIMITED

Number : 8612664

Address : UNIT 37 4 MYILLY TERRACE LARRAKEYAH NT 0820

ACN : 40008612664

Type : Current Director 1E5319917

Appointment Date : 01/04/2009

Entity Name : WINDLE ROAD INVESTMENTS PTY LTD

Number : 136395803

Type : Current 021185316

Class Code : ORD

Number Held : 1

Beneficially Owned : Y

Fully Paid : Y

Organisation Name : DECKET PTY. LIMITED

ACN : 9647714

Member Address : UNIT 4 37 MYILLY TERRACE LARRAKEYAH NT 0820

Joint Holding : N

ABN : 94009647714

Type : Current 018496420

Class Code : ORD

Number Held : 1

Beneficially Owned : Y

Fully Paid : Y

Organisation Name : STONE NO. 2 PTY LTD

ACN : 135045144

Member Address : UNIT 37 4 MYILLY TERRACE LARRAKEYAH NT 0820

Joint Holding : N

Type : Current 7E5607456

Class Code : ORD

Number Held : 1

Beneficially Owned : Y

Fully Paid : Y

Organisation Name : S & J STONE PTY LTD

ACN : 121275983

Member Address : 41 HOPETOUN WAY NEW FARM QLD 4005

---

**From:** Peter Simpson (ETU) [<mailto:simmo@etu.org.au>]  
**Sent:** Monday, 23 February 2015 4:15 PM  
**To:** Lance McCallum; Stuart Trill  
**Subject:** Research T&D

Comrades,

Can you have a trawl through the attached to see if anything stands out. If there's more info required, let me know

Please do not pass on

Regards,

Peter Simpson

State Secretary

Sch 4 CTPI

[simmo@etu.org.au](mailto:simmo@etu.org.au)

Released under RTI Act - TMR

Subject: Fwd: Urgent Issue

---

From: simmo@etu.org.au

To: mangocube6@yahoo.co.uk

Date: Thursday, 26 February 2015, 8:52:32 am AEST

---


We've got contractors keen to head up in ENERGEX's area but aren't being allowed and Ergon carrying on with this shit

Sent from my iPhone

Begin forwarded message:

**From:** Stuart Traill <stuart@etu.org.au>  
**Date:** 26 February 2015 8:40:41 am AEST  
**To:** "BILLING Peter (MK)" <Peter.BILLING@ergon.com.au>  
**Cc:** "Peter Simpson (ETU)" <simmo@etu.org.au>  
**Subject:** Urgent Issue

Peter,  
Surely the community of Julia Ck deserve better than this.  
Can you advise what the response timeframes will be?  
Stuey

 IMG\_0204.JPG  
114.6kB

Released under RTI Act - TMR



# Up in arms at outages

RACHEL  
AFFLICK



JILLA Creek residents will face their third day without power after weekend lightning struck outages across western Queensland this week.

An Eyrean spokesman who suggested residents take responsibility for their own power supply says it is not out of the question. "Enough of the area is without power."

More than 600 customers at Jilla Creek and surrounding rural properties had power at 10pm on Tuesday when a violent storm with winds of up to 100km/h brought down high-voltage powerlines at Mucka, halfway between Jilla Creek and Richmond.

McKeeley, Steve, Mary

Belinda Murphy said, "We've had our community centre come online since then. That's been great for the community."

"We've had our community centre come online since then. That's been great for the community."

The Eyrean spokesman said that their own power was "not pretty much every day of local business was shut."

Rescue and the powerlines are expected to be finished tonight, with around 80 per cent of customers expected to have power today.

But with most of the state's resources directed to other affected central Queensland communities, Eyrean could only source enough resources yesterday to supply a handful of priority sites.

Another five generators were to make their debut last night.

Speaking in a media room

last weekend, Eyrean spokesman John Pender said the situation in small communities should have their own generators to ensure continuity of supply.

Mr Pender confirmed a lot of people were "not in good luck" with the situation.

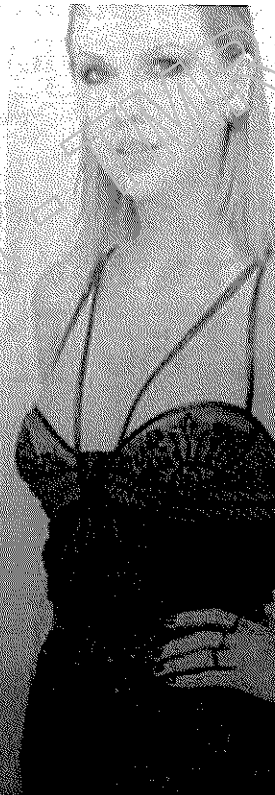
"It is completely unrealistic to expect every household to have their own generator sitting at their front door."

But everyone can afford it and then re-paying for a service already," he said.

It is probably as unrealistic as it is for Eyrean to have hundreds of thousands of dollars of generators sitting around waiting for the next storm.

"Access to generators to power a town should be a lot closer than Townsville."

Jilla Creek RUC, owner Philip Alexander said he had a couple of generators on hand, but they were powered off at his shop in yesterday's flood.



Release

**Subject:** Water Leadership Program  
**From:** Brian McIntosh (b.mcintosh@watercentre.org)  
**To:** bailey\_mark@outlook.com;  
**Date:** Tuesday, 24 March 2015, 8:31

Dear Mark,

I hope you are well. Mark Pascoe, our CEO, provided me with your email address.

We are currently looking for scholarship funding for the next round of the Brisbane based International WaterCentre's (IWC's) award winning **Water Leadership Program** (<http://www.watercentre.org/education/leadership>).

I am therefore seeking your advice on the likelihood that DEWS would be in a position to:

- Fund full or partial scholarships to enable high potential emerging water leaders from Australia, NZ or from a developing country context to participate in the Water Leadership Program, and/or;
- Provide financial support to allow a DEWS employee or two to participate in the program

The Water Leadership Program lasts for nine months, will start on 1<sup>st</sup> December 2015, and cost \$9500 plus travel and subsistence to cover 360<sup>0</sup> testing costs, pre-reading, attendance at two face to face intensives in Brisbane during 2016, individual leadership coaching and a series of interactive online classes. A Scholarship offered by DEWS could be partial (\$5750 to cover 50% of the fees plus some travel and subsistence) or full (\$11,500 to cover fees plus all travel and subsistence costs) and would be marketed nationally during mid-2015, providing a great joint profile raising opportunity in water leadership development. Eligibility and selection criteria can be derived to ensure the Scholarship is targeted at groups of particular interest to DEWS, and DEWS can be involved in selection of applicants if desired.

I am very happy to talk through the program with yourself and/or any staff who might be interested, or to put you in touch directly with our Leadership Specialist, Dr. André Taylor, to discuss how the program will deliver benefits to individual participants and their employing organisations.

Many thanks. I look forward to hearing from you.

Best regards,

**Brian S. McIntosh** BSc PhD FCIWEM C.WEM CSci

Senior Lecturer &amp; Education Program Manager I International WaterCentre

T +61 7 3014 0225 | E [b.mcintosh@watercentre.org](mailto:b.mcintosh@watercentre.org) I M NR | F +61 7 3103 4574 I W [www.watercentre.org](http://www.watercentre.org)

L16, 333 Ann St, Brisbane Q 4000, Australia I PO Box 10907, Adelaide St, Brisbane Q 4000, Australia

Master of Integrated Water Management | CRICOS 059263A (The University of Queensland) |

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**Attachments**

- FINAL\_web\_Leadership Program brochure.pdf (545.13 KB)

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Professional development

# Water Leadership Program

Nine months distance/online – five days in Brisbane



## Designed for water professionals

Designed for emerging water leaders at the project-to-middle management level, this program is customised for the water sector through sound research and collaboration with experienced industry practitioners.

### AWARD-WINNING PROGRAM



### SUPPORTED BY



WATER SERVICES ASSOCIATION  
OF AUSTRALIA

The International WaterCentre Water Leadership Program helps emerging leaders develop the abilities they need to exert influence, drive change and advance challenging integrated water management projects — abilities associated with the most effective integrated water management leaders.

## Program highlights

### Key features

Designed to build your capacity to continually develop as a water industry leader over your career, this nine-month program features a balance between academic and real-world approaches to learning including:

- mentoring activities with experienced water industry executives such as Ms Jude Munro, Prof Rob Skinner and Mr Mark Pascoe
- a sound research and theoretical basis, including conceptual models of effective water leaders, leadership processes and leadership development
- peer review of program design, content and evaluation by leading industry practitioners and academics.

### Benefits to participants

- Improved ability to drive change, especially when addressing 'wicked problems' that involve integrated water management
- Enhanced capacity to exercise influence in a variety of contexts
- New tools to help you continue to develop as a leader over your career
- Greater self-awareness and improved ability to mentor other developing leaders and staff
- Opportunities to gain knowledge and guidance from researchers and highly respected executives from the water sector
- Improved capacity to demonstrate many of the leadership behaviours needed for future executive roles
- New social networks with emerging and executive water industry leaders



## Advance your career

### Benefits to your employer

Research indicates that networks of skilled water leaders are a major factor in driving change and helping water organisations meet the complex challenges of the 21st century.

According to the feedback gathered from participants in the last three rounds, we conservatively estimate that organisations fully funding staff to participate should see a positive return on investment in less than one year (on average).

The program helps emerging leaders to strengthen their skills in:

- initiating and driving change
- implementing more integrated and sustainable water management practices
- leading high-performing, cross-boundary, multidisciplinary teams
- exercising influence across various organisational boundaries
- strategically building and using social networks
- anticipating, planning for, and using 'windows of opportunity' to drive change
- using various influence strategies and models of change.

### Delivery format

As a participant in the program, you will:

- complete pre-training exercises, readings and an online 360-degree feedback process
- attend the first face-to-face intensive in Brisbane (five days in February). The second intensive (two days in July) is optional – an online alternative is provided
- build an individual leadership development plan, which includes a leadership project
- engage in one-on-one coaching and build mentoring relationships
- complete monthly activities between face-to-face intensives (e.g. online training and discussion forums) and final assessment activities.

### Delivery team

Dr André Taylor (BSc Hons, MEM, PhD), Leadership Specialist at IWC leads the delivery of the program. The delivery team comprises 10–15 researchers and experienced industry practitioners who act as group mentors, specialist trainers and guest speakers.

An 'industry leaders reference group' ensures the program continues to meet the needs of water practitioners.

## What's the next step?

### Who should enrol

Project and middle managers with:

- at least three years of experience in the water industry
- a desire to complement their technical and management skills with advanced leadership capabilities.

You will have opportunities to identify key leadership issues relevant to your individual context. This means that you'll find the program highly beneficial and relevant regardless of where in the world you come from.

### Key dates

- The program runs for nine months, from **1 December to 31 August**.
- Apply online by **15 November**:  
[watercentre.org/wlp](http://watercentre.org/wlp)

Please check IWC website for up-to-date information.

### Program cost

**AU\$9,500** (excl. GST). The cost can be spread over two financial years if needed.



## Scholarships

Several merit-based scholarships (full and partial) are usually available to Australian citizens/permanent residents and New Zealand citizens currently working in Australia. Please check IWC website for opening and closing dates.

[watercentre.org/wlp/scholarships](http://watercentre.org/wlp/scholarships)

### Scott Barnes, 2013/14 program participant

MANAGER MECHANICAL AND ELECTRICAL SERVICES, UNITYWATER

*"This is an excellent program that will have a positive impact on your leadership abilities. The program requires commitment that will bring outstanding results and give you the tools to make the next step in your career."*



## More information

[watercentre.org/wlp](http://watercentre.org/wlp)

## Contact

**Dr André Taylor**

E [a.taylor@watercentre.org](mailto:a.taylor@watercentre.org)

T **Sch 4 CTPI**

**Subject:** Sch 4 CTPI replied to one of your Tweets!  
**From:** Sch 4 CTPI (via Twitter) (notify@twitter.com)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Tuesday, 24 February 2015, 9:57

**Mark Bailey MP.**

Sch 4 CTPI replied to your Tweet!

**Mark Bailey MP**  
@MarkBaileyMP

Exclt ideas & knowledge from road safety specialists including Dr Vic Siskind at CARRQ seminar this morn #Safety1st  
pic.twitter.com/qcXSYQ5Oai - Feb 23



Sch 4 CTPI

Follow

@MarkBaileyMP No changes yet at the intersection where Rebekka Meyer died 5 months ago. Can you please insist on safety there?

11:57 PM - 23 Feb 15

Reply to

Sch 4 CTPI



Retweet



Favorite

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You can also unsubscribe from these emails or change your notification settings. Need help?

If you received this message in error and did not sign up for Twitter, click not my account.

Twitter, Inc. 1355 Market St., Suite 900 San Francisco, CA 94103

**Subject:** Meeting request

**From:** Anthony Reed [Sch 4 CTPI]

**To:** mangocube6@yahoo.co.uk;

**Date:** Monday, 16 March 2015, 15:31

Hi Mark,

Minister hey! Pretty amazing.

Hope its all good. This means I now have an excuse to get up to Queensland. I was hoping to bring a couple of colleagues of mine in to meet you. What's the best way to put in a meeting request that you actually see?

It's for the Climate Institute and a lawyer who's done a bunch of work in the climate change, energy markets space, [Sch 4 CTPI] They are both good Labor guys.

Cheers

Anthony Reed

*Associate Director*

**Diplomacy**

[Sch 4 CTPI]

Level 15, 179 Elizabeth Street

Sydney NSW 2000

Ph: +61 2 8091 7275

(+61) [NR]

<http://www.diplomacy.net.au/>

**Subject:** Re: Meeting With the services Union  
**From:** Neil Henderson (Neil.Henderson@theservicesunion.com.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Saturday, 28 February 2015, 21:33

Great

Thanks look forward to seeing you.

Sent from my iPhone

On 28 Feb 2015, at 7:49 pm, "Mark Bailey" <mangocube6@yahoo.co.uk> wrote:

Hi Neil,

Just saw this. I'll get my diary person to call you early in the week and line a time up. Not a worry Neil. M

Sent from my iPhone

On 27 Feb 2015, at 1:19 pm, Neil Henderson <Neil.Henderson@theservicesunion.com.au> wrote:

Hi Mark,

Hope you get this. Evan Moorhead gave me the address.

Congratulations on your win and appointment to the Cabinet. Great days indeed. I know you have been talking to Simmo about a few things.

There are a couple of issues that we would like to raise with you reasonably soon when you are settled. They are not screamingly urgent but sooner rather than later would be better.

One is an issue with Tarong Energy affecting our Union and the ETU AMWU and CFMEU Mines.

Also I would like to talk to you about the water industry. This involves the ETU and the AMWU.

Hopefully you will have some staff soon if not already. I am away interstate early next week but happy meet your availability.



Regards

<image001.gif>

Neil Henderson

Secretary

E [neil.henderson@theservicesunion.com.au](mailto:neil.henderson@theservicesunion.com.au)

GROUND FLOOR, 32 PEEL STREET, SOUTH BRISBANE, QLD 4101

PO BOX 3347, SOUTH BRISBANE, QLD 4101

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T 07 3844 5300 M NR F 07 3846 5046

W [theservicesunion.com.au](http://theservicesunion.com.au)

*Have you downloaded The Services Union Smartphone App?*

*Click [here](#) to find out how to download it now!*

---

Authorised by Branch Secretary Neil Henderson/ Assistant Branch Secretary  
Jennifer Thomas, Australian Municipal, Administrative, Clerical and Services  
Union Queensland (Services and Northern Administrative) Branch ABN 86 351  
665 653. Trading as The Services Union.

Authorised by Branch Secretary Neil Henderson/ Assistant Branch Secretary Jennifer Thomas, Australian  
Municipal, Administrative, Clerical and Services Union Queensland (Services and Northern Administrative)  
Branch ABN 86 351 665 653. Trading as The Services Union.

**Subject:** RE: Operation Energise BBQ  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Friday, 17 April 2015, 12:29

Very productive meeting with Stanwell thank you, hoping to have that all sorted by mid next week

---

**From:** Mark Bailey [mailto:mangocube6@yahoo.co.uk]  
**Sent:** Friday, 17 April 2015 10:17 AM  
**To:** Peter Simpson (ETU)  
**Subject:** Re: Operation Energise BBQ

Will check! M

Sent from my iPhone

On 17 Apr 2015, at 10:06 am, Peter Simpson (ETU) <[simmo@etu.org.au](mailto:simmo@etu.org.au)> wrote:

Mark,

We're looking at 22<sup>nd</sup> May for that Operation Energise BBQ, is that a goer for you?

Simmo

Regards,

Peter Simpson  
State Secretary

NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)

**Subject:** Operation Energise recognition  
**From:** Keith McKenzie (ETU) (keith@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Friday, 17 April 2015, 23:47

Mark, A few years ago, the Govt had these medal struck for the 2011 floods disaster, Operation energise Crews were there and have been at all disasters.

[http://www.emergency.qld.gov.au/medals\\_text\\_and\\_images.pdf](http://www.emergency.qld.gov.au/medals_text_and_images.pdf)

I know it isn't your Department, maybe Jo Ann's, but it would be good if something could be struck or accessed to show appreciation to the crews.

Cheers

Keith

**Keith McKenzie**

State Assistant Secretary

Electrical Trades Union

Queensland

Mobile. Sch 4 CTPI

Office. 07 38462477

[keith@etu.org.au](mailto:keith@etu.org.au)

[www.etu.org.au](http://www.etu.org.au)



**Join Online**

[www.etuyes.com](http://www.etuyes.com)

Or call

**1800ETUYES**



Twitter

*If you know the enemy and know yourself, you need not fear the result of a hundred battles. If you know yourself but not the enemy, for every victory gained you will also suffer a defeat. If you know neither the enemy nor yourself, you will succumb in every battle.*

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#### Attachments

- image001.png (5.07 KB)
- image002.jpg (1.48 KB)
- image003.jpg (1.08 KB)

**Subject:** Powerlink  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Monday, 2 March 2015, 9:55

Regards,

Peter Simpson

State Secretary

NR

[simmo@etu.org.au](mailto:simmo@etu.org.au)

---

### Attachments

- Beeby.pdf (39.55 KB)
- Martin.pdf (51.04 KB)
- Barclay.pdf (36.67 KB)

Pages 732 through 756 redacted for the following reasons:

-----  
Copyright - Inspection only

Released under RTI Act - TMR

**Subject:** Re: Project Jet  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Thursday, 19 February 2015, 19:07

No mate, no issues for me, plenty for the LNP though I suspect

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. NR  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

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On 19 Feb 2015, at 7:06 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

Hi ASimmo,

Thanks for the info. I'd be happy to call her for a chat. It won't cause you any difficulties if I do? M

On Thursday, 19 February 2015, 15:06, Peter Simpson (ETU) <simmo@etu.org.au> wrote:

Mate,

Just had a half hour on the phone with Lisa from the Sydney Morning Herald NR

She has had people from inside ENERGEX talking to her about "Project Jet" which is apparently collusion between ENERGEX, Ergon and Origin Energy in respect to pricing

It's apparently been a top secret project, she has a lot of stuff on this and other guff the LNP have been up to, I put Jackie in touch with her over other issues involving Seeney and Co

She's obviously fiercely protective of the overall story but could be worth a call, a lot of it seems to be under your

portfolio

This Organised Crime Royal Commission might end up being an LNP RC

Simmo

Regards,

Peter Simpson  
State Secretary  
Electrical Trades Union  
Queensland  
M. NR  
F. (07) 3844 9851  
simmo@etu.org.au  
www.etu.org.au

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**Subject:** Re: Reef ports briefing  
**From:** Mark Bailey (mangocube6@yahoo.co.uk)  
**To:** Sch 4 CTPI @wwf.org.au;  
**Date:** Thursday, 19 February 2015, 21:40

37197300... M

On Thursday, 19 February 2015, 19:40, Sch 4 CTPI @wwf.org.au wrote:

Of course, good luck with the cyclone, Sch 4 CTPI

I will contact your office to make a time.

Sch 4 CTPI

Sch 4 CTPI  
WWF Australia  
NR

---

**From:** Mark Bailey [mailto:mangocube6@yahoo.co.uk]  
**Sent:** Thursday, 19 February 2015 7:11 PM  
**To:** Sch 4 CTPI  
**Cc:** bob Sch 4 CTPI  
**Subject:** Re: Reef ports briefing

Hi Sch 4 CTPI

I'd love to meet and be briefed. We're dealing with Cyclone Marcia Category 4 at the moment but I will forward your request to my diary person who started today and we'll line up a meeting in the next week or two?

I look forward to meeting with you and if I can help on any local issues too as a local constituent, please let me know.

Mark Bailey  
Member for Yeerongpilly

On Monday, 16 February 2015, 10:57, Sch 4 CTPI @wwf.org.au wrote:

Hi Mark, congratulations on winning Yeerongpilly, and becoming a Minister!  
I'm not sure what is the best way to contact you now, but we're here and ready to give you a brief on Great Barrier Reef Ports issues, whenever it suits you. Sch 4 CTPI from your new electorate office, so happy to meet there if convenient.

Sch 4 CTPI

WWF Australia  
Great Barrier Reef Coastal Campaign Manager

**Our Reef is not a dump** 

Mobile - NR  
Direct line - +61 7 3103 6135  
Sch 4 CTPI  
Level 1, 17 Burnett Lane  
Brisbane QLD 4000 Australia

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## Attachments

- image001.png (29.24 KB)

Released under RTI Act - TMR

**Subject:** Re: Resignation from the ETU (Qld&NT)  
**From:** Peter Simpson (ETU) (simmo@etu.org.au)  
**To:** mangocube6@yahoo.co.uk;  
**Date:** Monday, 16 March 2015, 16:09

Ta mate

Sent from my iPhone

On 16 Mar 2015, at 5:07 pm, Mark Bailey <mangocube6@yahoo.co.uk> wrote:

Dear Simmo,

It is with regret that I tender my resignation as a member for the Electrical Trades Union, Queensland and Northern Territory Branch.

In my new role as Minister for Energy, it is important that there can be no real or perceived conflict of interest in my duties as a Minister and consequently it is appropriate that my membership cease.

You can be assured of course that my long held values in support of a fair days' pay for a fair day's work in a safe work environment and the right of worker's to participate fully in their workplace will never change.

I look forward to working with you as a major stakeholder in the energy field as the Minister in Queensland.

Warmest wishes,

Mark Bailey

16 March 2015

**Subject:** Townsville Bully Enquiry Re Our Energy GOC's Policy Re NQ

**From:** Mark Bailey (mangocube6@yahoo.co.uk)

**To:** Sch 4 CTPI ; Sch 4 CTPI

**Date:** Saturday, 21 February 2015, 12:19

Hi Townsville MP's,

I think you may have got a copy of this already from Ellen MxIntyre but just in case this was our response to a Townsville Bully enquiry yesterday on the above topic. It's been approved by the Premier's office to go. Mark

"The government remains firmly committed to meeting our election promise to the people of Townsville. As the Premier mentioned, this is about keeping our assets in public hands. It's also about protecting government jobs in Townsville at a time when jobs and job security are more important than ever. We owe a huge debt of gratitude to our power and energy workers. Their job is not nine to five. While we're safely at home during major storms and cyclones, they're out there working in what can sometimes be difficult conditions restoring vital power supplies to households across the state. That's happening right now in cyclone and flood-affected parts of the state."

Released under RTI Act - TMR

**Subject:** WWF meeting request -Ports report

**From:**

Sch 4 CTPI

Sch 4 CTPI

**To:**

mangocube6@yahoo.co.uk;

**Cc:**

bob

Sch 4 CTPI

**Date:**

Friday, 20 February 2015, 16:29

Mark/Bob,

First up, congratulations on the win and the ministerial appointments. As a government relations consultant I look forward to working with both of you in coming years. In fact, I understand that one of my clients, the World Wildlife Fund (WWF) has already been in touch with you (through Sch 4 CTPI) to offer you a briefing on port issues affecting the Great Barrier Reef. I am pleased to see you have accepted that offer and I may accompany Sch 4 CTPI to that meeting if you are agreeable. She and I work closely on reef matters and have done so for some years now. There are issues relating to port developments that will require fairly urgent Government attention and Louise is well-positioned to advise on these.

Have fun with Cyclone Marcia (what a way to start government) and hopefully we will catch up soon.

Regards

Sch 4 CTPI

Sch 4 CTPI

Sch 4 CTPI

Sch 4 CTPI

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## Attachments

- PastedGraphic-6.tiff (29.99 KB)

**Subject:** TopQLD-Private-Company-2014-Interactive.pdf

**From:** Sch 4 CTPI

**To:** mangocube6@yahoo.co.uk;

**Date:** Sunday, 19 April 2015, 9:04

You might find this useful.

Sent from my iPhone

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## Attachments

- TopQLD-Private-Company-2014-Interactive.pdf (6.56 MB)

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## TOP PRIVATE COMPANIES

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## EDITOR'S MESSAGE

cj@bnpmedia.com.au

PRIVATE companies are a special breed.

Generally they are not bound by the constraints of a publicly-listed company, driven by the need to produce bigger returns for shareholders year after year.

They also have capacity to adapt to change, which is what makes them so dynamic and exciting.

In the previous edition of *Brisbane Business News*, we turned our attention to the ASX to compile a list of the city's biggest public companies.

This provided a broad perspective of companies that have ready access to capital markets.

The *Brisbane Business News* Top Private Companies list, which also includes companies with a public structure but are not listed, is just as impressive due to the depth and breadth of our home-grown enterprises.

Naturally, the task of gathering essential data is much harder with private companies because not all of them like to share their sensitive information with the general public or their competitors.

But *Brisbane Business News* has sourced the most recent data available to provide a snapshot of who's who on the Brisbane scene.

From pharmacy groups to property developers and players in the resources sector, this list is as diverse as any that can be found on the stock exchange.

Many companies have a solid lineage, some extending more than 100 years in the hands of the same family.

That is the nature of private companies. They hand down skills, strategies and broad business philosophies from one generation to the next.

Brisbane is awash with companies that have stood the test of time.

These are companies thriving on their own steam, forging courses that will drive their businesses to further success.

Some are relative newcomers who have created massive wealth by reinvesting in their own success.

That's what is so exciting and inspiring about those in this list – and that's why it's important to keep an eye on those that make up the bottom 50 (see Page 39).

They have every reason to believe they could be giants of the future.

**Camilla Jansen**

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## TOP PRIVATE COMPANIES

### 8 TOP COMPANIES

Pushing through a year of challenge

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**8 TOP COMPANIES**  
Diversity key for Sunsuper

**12 TOP COMPANIES**  
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Your guide to end-of-year functions

**33 TOP COMPANIES**  
Metro Property sets the pace



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Some of the outcomes we have assisted great companies to achieve in the past 12 months:

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- RectorSeal Inc's acquisition of assets, structure and launch into Australia to a private equity roll-up

#### BUSINESS SALES

- Sale of Eastgate Engineering
- Sale of Jendeck's concrete pumping assets
- Numerous child care and medical centres

#### CORPORATE ADVISORY

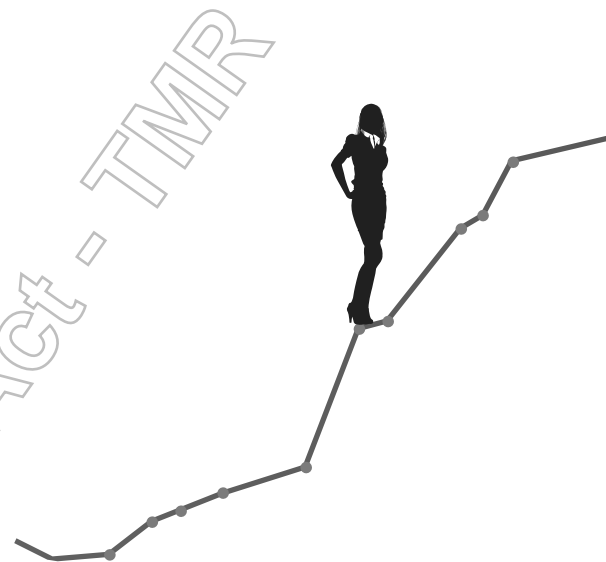
- Nortrans' successful tender win against national and international carriers to secure a 5 year contract
- Evolve Supply Chain's successful acquisition of Poolrite assets under administration and contemporaneous sale of assets to Zodiac
- Successful negotiation of several commercial and legal disputes

#### PREPARATION OPTIMISATION FOR SALE

- Specialist civil engineering firm
- National franchisor
- Boutique consulting practice

# 100 TOP PRIVATE COMPANIES

COMPILED BY LAURA DAQUINO,  
KAREN RICKERT & PARIS FAINT  
WITH DATA FROM



**I**F BRISBANE is gaining a reputation as “one to watch” on the global stage, these are the privately-owned local companies that are driving the economic case for it.

They are the ones kicking big goals in a broad range of industries, in some cases increasingly making their mark in lucrative offshore markets.

Each year *Brisbane Business News* strives to build a rich and accurate list that recognises the top 100 privately owned companies headquartered in the city.

The River City is as diverse as they come.

On the one hand, it is home to entrepreneurs and game changers who are shaking up industries that need it.

On the other, it is home to companies that are rooted in tradition and that are playing safer cards to success.

This list reveals a host of family businesses that have reached multinational status, some through innovative technologies and others through the replication of proven business strategies.

There is no single theme to this list, except for one notable trend in the number of pharmacy businesses making the grade.

They are leading the charge Australia wide, from the entrepreneurial Good Price Pharmacy, to the family business Terry White Chemists, the Google Glass explorers APHS and the



# THE LIST

## 01 SUNSUPER

CEO: SCOTT HARTLEY

SUPERANNUATION

Revenue: \$6.65 billion

Head office: Little Cribb Street, Milton

Staff: 622

Founded: 1987

See Page 8 for full story.

## 02 TEYS AUSTRALIA

CEO: BRADLEY TEYS

MEAT PROCESSING

Revenue: \$2 billion (est.)

Head office: Logan River Road, Beenleigh

Staff: 4500

Founded: 1946

THE family business partnered with US-based The Cargill Company in September 2013 to export beef to America. According to the Australian Bureau of Statistics, March 2014 was a record month for export revenues for the industry – indicating another year of solid performance for the private company. Adding to its Condamine and Jindalee feedlots, Tey's acquired a property from Elders for \$10.1 million in July. The company's success has been marred by an industrial dispute at its Beenleigh plant. The Fair Work Commission overturned an enterprise bargaining agreement, following an appeal by the union in March. The matter is still under negotiation. Looking ahead, Tey's is redeveloping its product line with the introduction of cattle certified under the Pasturefed Cattle Assurance System (PCAS) logo.

## 03 QUEENSLAND SUGAR LIMITED

CEO: GREG BEASHEL

RAW SUGAR MARKETING

Revenue: \$1.48 billion

Head office: Edward Street, Brisbane

Staff: 160

Founded: 1923

ONE of the nation's leaders in promoting the raw sugar industry, Queensland Sugar Limited (QSL) works on behalf of several milling companies and their farmers. Revenue for FY13 was \$1.48 billion, down from \$1.67 billion in the previous corresponding period. Expenses were kept in line with the result, posting a total comprehensive income of \$1.1 million attributable to members. The company was dealt a blow in June, with three of its major millers planning to opt out of the model from 2017. Wilmar will market its sugar through an international trading arm, while MSF Sugar and Tully are still open to negotiations with QSL for a grower choice model. QSL has secured a \$500 million contract with three Korean refineries to supply sugar for the next two seasons.

## 04 HUTCHINSON BUILDERS

CEO: GREG QUINN

CONSTRUCTION

Revenue: \$1.43 billion

Head office: Milton Road, Toowong

Staff: 1300

Founded: 1912

See Page 12 for full story.

value-based Discount Drug Stores. The sector is fraught with ongoing challenges such as competition and PBS reforms, but these companies are succeeding nonetheless.

Property companies also appear to be the big winners, riding a wave of confidence in the sector as Brisbane's housing market, in particular, plays catch-up with Sydney and Melbourne.

Private companies run by families are possibly the least prone to change and to adapt to challenging market conditions, but this is what sets those in this list apart from the rest.

Change is at the forefront of success for many as they traverse the ebbs and flows of the economy's various sectors, and the changes afforded by technology and the new economy.

For the first time this year, *Brisbane Business News* has included super funds and membership-based organisations in the Top Private Companies list. Brisbane is home to many of Australia's most profitable entities in these sectors.

There also are the familiar – the mainstays of this list, the consistently strong performers such as Hutchinson Builders, Ray White Group and Workpac.

Then there are the companies at the heart of Queensland's primary industries, such as Queensland Sugar and Australian Country Beef.

All are making a solid contribution to an economy that is desperately trying to find a path to sustainability in the wake of diminishing investment in the resources sector.

# DIVERSITY KEY TO GROWTH

After another year of solid returns, Sunsuper is aiming to extend its reach to a broader member market

SUNSUPER is Queensland's largest superannuation fund and one of the top 10 in Australia, taking out the number one spot in this year's list.

The fund boasts one million members, managing more than \$23 billion worth of funds with contributions from 78,000 businesses across the country.

The profit-for-members organisation has grown from strength to strength since its inception in 1987, particularly from 2012 to 2013.

Sunsuper recorded full-year revenue of \$6.5 billion in 2013, compared to \$3 billion in the previous period.

Total revenue, less expenditure after tax, was \$4.2 billion, easily confirming the organisation's placing as number one.

The fund attributes its success to a diversified investment portfolio, being able to ride out market fluctuations over the 12 months to June 2013.

This year marked a period of transition for Sunsuper, with Scott Hartley officially taking over as CEO in January after Tony Lally stepped down to a non-executive director role.

Hartley is the former general manager of corporate and institutional wealth at National Australia Bank and aims to aggressively target national expansion over the next five years.

"Sunsuper already has a healthy national

presence, however I believe it has untapped potential," Hartley says.

"We are now planning to establish the brand more firmly on a national scale and take our award-winning service to new members throughout Australia.

"To best position the fund for continued expansion, we need to focus our resources and put maximum effort where we can succeed."

Hartley says the key priorities are developing the internal team to become commercially competitive, ramp up scale in the corporate arena and reinvest capital into technology to meet the needs of members.

An important coup for the organisation has been the acquisition of Discovery Holiday Parks for \$240 million in February this year.

As an existing shareholder in the accommodation provider, Sunsuper purchased the majority interest from Next Capital, Allegro Funds and Macquarie Funds.

"The holiday park industry is a strong and resilient sector and demand has continued to increase, even when there has been a decline in other forms of tourism accommodation," Hartley says.

He says the "strong returns" over the years translate into long-term benefits for members.

## NOTABLE BRISBANE INDUSTRY SUPER FUNDS

### AUSTSAFE

REVENUE FY13: \$458 MILLION

AUSTSAFE Super serves the rural and regional community and has more than doubled its full-year revenue from \$159 million in FY12. Founded in 1988, the fund looks after more than 135,000 members.

### BUSSQ

REVENUE FY13: \$687 MILLION

BUILDING Unions Superannuation Scheme Queensland looks after members from the building, construction and civil industries. It's managed by a trustee company, consisting of three member representatives and three employee representatives.

### ENERGY SUPER

REVENUE FY13: \$1 BILLION

LOOKING after employees from the energy industry, Energy Super has 49,000 members and manages \$5 billion in funds. Revenue was up 138 per cent compared to \$431 million the previous year.

### QIEC

REVENUE FY13: \$266 MILLION

QUEENSLAND Independent Education and Care delivered solid revenue growth in FY13, lifting from \$121 million in the previous period. The fund services members in the non-government education sector, and child and care services in the state.

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# TAKING ON MAJORS

CUA transforms itself from a union of minnows to become a credible force against the listed giants in the banking sector

GROWING out of a few small credit unions in 1946, Credit Union Australia has expanded to become the largest customer-owned financial institution in the country.

Mergers with more than 160 credit unions since that time have attracted in excess of 400,000 customers and \$10 billion in assets under management.

The company offers a range of loan products, insurance options and lower fees to face off against its publicly-listed competitors.

For the 12 months to June 30, 2013, CUA recorded revenue of \$693 million, based on interest earnings, its subsidiary CUA Health's income contribution and general insurance income.

The result is down from \$716 million in FY12, in light of a challenging finance sector and increased investment in the business.

In a record result, full-year profit was \$57.5 million up 12.7 per cent compared to the previous period.

CEO Chris Whitehead says the positive performance affirms CUA as a genuine challenger to the major banks.

"CUA has performed extremely strongly, reporting a record profit and strong growth in lending against a backdrop of unpredictable economic conditions, a fiercely competitive marketplace and a sluggish housing market," Whitehead says.

"Over the past couple of years we have been making significant investment in transforming our distribution channels

to meet the changing preferences of our customers."

He says expanding distribution channels has been a key priority, including the broker channel, digital, contact centre and branch network.

In August, Whitehead announced his plans to leave the company - staying on as CEO until the board finds a suitable replacement.

Since joining CUA in 2009, Whitehead overhauled the company's systems and corporate processes to become the first Australian banking mutual with more than \$10 billion in assets.

Following a review of the market and its asset portfolio, the company divested its subsidiary CUA Financial Planning to Bridges Financial Services in June.

Sold for an undisclosed sum, it formed part of the company's strategy to offer financial planning services on a bigger scale in a partnership capacity.

CUA is poised for a solid FY14 result, announcing a half-year boost in consolidated assets to a record \$10.2 billion.

Profit was impacted by one-off costs associated with core banking implementation costs, dropping 18.2 per cent to \$27.9 million compared to the previous period.

The half-year results also saw a lift in new loan settlements, retail deposits and net interest revenue.

Whitehead says growth was expected to continue in the second half, albeit at a slower pace.

"In the short term our focus is on keeping expenses under control, while continuing to make essential investment in the business," Whitehead says.

"Our priorities for the remainder of the financial year include product development, front-end system investment, further improving and enhancing our digital and telephony capabilities and increasing our risk and data insights."

CUA was internationally recognised for its core banking system implementation in April, taking out the 'Legacy and Ecosystem Transformation' honour at the 2014 Celent Model Bank Awards.

**"Short-term  
our focus is  
on keeping  
expenses under  
control"**

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EXECUTIVE DIRECTOR: SCOTT POWER  
CONSTRUCTION

Revenue: \$1.2 billion  
Head office: Cambridge Parade, Manly  
Staff: 1450  
Founded: 1979

BMD Group consists of five separate companies working within the fields of civil engineering consultancy, residential development, commercial projects and landscaping construction. The company has experienced a strong start to FY14, celebrating a number of milestones and project achievements. Highlights include the \$30.1 million Grosvenor contract in July and being named the preferred contractor for the LNG Upstream Market in Combabula.

**06 TERRY WHITE CHEMISTS**

CEO: ANTHONY WHITE  
HEALTH RETAIL

Revenue: \$1.06 billion  
Head office: Park Road, Milton  
Staff: 4000  
Founded: 1959  
See Page 14 for full story.

**07 MURPHY PIPE AND CIVIL**

MANAGING DIRECTOR: JIM CAMPBELL  
CONSTRUCTION

Revenue: \$930 million  
Head office: Kingsford Smith Drive, Albion  
Staff: 1500  
Founded: 1950  
See Page 13 for full story.

**08 RACQ**

CEO: IAN GILLESPIE  
AUTOMOTIVE

Revenue: \$884 million (FY12)  
Head office: Logan Road, Eight Mile Plains  
Staff: 1600  
Founded: 1905  
See Page 16 for full story.

**09 GOODSTART EARLY LEARNING**

CEO: JULIA DAVISON  
NON-PROFIT EDUCATION

Revenue: \$770 million  
Head office: Metroplex Avenue, Murrarie  
Staff: 15,000  
Founded: 2009

GOODSTART is Australia's largest early learning provider, operating in all states and territories to educate more than 73,000 children and support more than 60,000 families. It formed following the acquisition of the collapsed ABC Learning Group in 2009. Now hosting more than 655 childcare centres and kindergartens nationwide, the brand is a testament to the evidence-based role early education plays in shaping individuals for later life. Goodstart has always been a strong supporter of the government's proposed and enacted childcare reforms, including cost and staff qualification reviews.

**10 CREDIT UNION AUSTRALIA**

CEO: CHRIS WHITEHEAD (OUTGOING)  
BANKING

Revenue: \$693 million  
Head office: Ann Street, Brisbane  
Staff: 970  
Founded: 1946  
See Page 10 for full story.

# Metro. \$2 billion portfolio and growing.

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# HUTCHIES FAMILY

A century old business continues to adapt and thrive in a changing market, while maintaining a tradition of skilling its workforce



FOURTH-GENERATION family business Hutchinson Builders treats its 1300 employees like they are part of the family.

Managing director Greg Quinn says this is an unusually large workforce for a modern-day construction company, and the training of these employees is another thing that sets apart the 'Hutchies' team from the rest.

"We like to take a more traditional approach and train all of our staff in-house, as opposed to using external training providers, to ensure they receive the learning Hutchies has developed over the past 100 years," says Quinn.

"We also incorporate 130 apprentices and cadets into our 1300 staff," he says, noting that these employees often climb the ranks to more senior positions.

Hutchinson Builders has consistently been a strong performer in the construction sector, likely attributed to this long-held framework.

"Hutchies has grown over the past 10 years from a business with revenue of around \$170 million to revenue this year of \$1.43 billion – but we haven't changed our mode of operation during this time," says Quinn.

"Fourth-generation chairman Scott Hutchinson set up a business model some 15 years ago that revolves around teams, who are then given autonomy and empowered to perform, and we have really

just built on this structure to reach the position we are at now."

While the Hutchies mode of operation hasn't changed over this time, the company's focus has.

Quinn says the company has turned its attention to working on traditional building over the past couple of years, adapting to the decline in the resources sector.

He says it was an "interesting transition", but it has been successfully executed, considering all but \$100 million of the company's business is now in traditional building projects.

"It was a difficult couple of years with the resource sector coming off from mid-2012, but we have successfully transitioned to working on more traditional construction projects.

"We currently have more than 150 projects around Australia and are operating at all ends of the market from small residential refurbishments to major \$300 million to \$400 million CBD projects.

"High-density residential projects are experiencing the most growth, especially in the Brisbane market."

Quinn says Brisbane is tipped to take steam off Melbourne and Sydney in this space, which have been leading the way for some time.

He says about \$1 billion of Hutchies' work

is currently being undertaken in Queensland, a portfolio including projects such as The Hudson & Albion Mill, The Milton Apartments and Pinnacle Apartments at Hamilton, which are under contract for more than \$50 million apiece.

"The Melbourne market has been strong in that market for the past couple of years and Sydney likewise, but Brisbane is really at the front end of that process now and part of our focus in the next few years will be procuring projects in that space."

**"We also incorporate 130 apprentices and cadets into our 1300 staff,"**

❖ TURN TO PAGE 7 FOR MORE ON HUTCHINSON BUILDERS

# Murphy Pipe digs in with technology

MURPHY Pipe and Civil has experienced significant growth in revenue to \$930 million in the 2013 calendar year, with its focus on innovation being rewarded across the board.

The company – engaged in the provision of pipeline solutions and construction services for energy, water and mining sectors – boasts a six-decade track record in delivering large-scale pipeline projects prioritising safety and green solutions.

The Queensland Government has singled out Murphy Pipe and Civil on multiple occasions, increasingly in recent years, for its focus on improving safety in the sector and aiding the growth of industries such as coal seam gas (CSG).

The company has been a driver of innovation, using advanced technology including fast-fusion welding and Spiderplough installation.

The introduction of Spiderplough to Australia's CSG sector has reportedly delivered enhanced safety, better environmental management and increased productivity when installing high-density polyethylene pipelines.

"We have been a traditional pipeline construction company for many years, but we have a very big focus on innovation and seeking out ways to do things better and safer – which is why we turned to this more advanced technologies," says Murphy Pipe and Civil managing director Jim Campbell.

"The Spiderploughs are relatively new to Australia's polyethylene pipe industry, but thanks to some innovative redesign by our research and development team, these machines have proved to be safe and very effective.

"We've certainly come a long way since introducing these machines to the natural gas sector a few years ago, and through our constant focus on improvement we achieved a world-first this year when we began installing polyethylene pipe up to 630mm in diameter and at rates of up to 10km per day."

The company's Queensland Curtis LNG Project crew this year celebrated the milestone of welding and installing 3000km of PE 100 across southern Queensland. When completed, the network will be the largest of its kind in Australia, delivering savings for Queensland's resource sector.



## Transit System extends its reach by scoring a coup in London

LONDON'S double-decker buses are now at Transit System's command.

The bus and ferry operator, over the past 18 months, has expanded its fleet down to Sydney, up to Darwin and across to London, where its operations are now in full swing.

In June 2013, Transit Systems acquired its first international fleet for £21.3 million (\$38 million) consisting of 413 double-decker buses.

The company now operates some of London's most sought-after routes – Route 25, from East London to Oxford Circus, which carries more than 23 million passengers each year alone.

This speaks volumes for the exposure Transit Systems has since gained.

CEO Clint Feuerherdt says delivering the expected outcomes to the London market has been a huge achievement for the company.

"The London business moves over a 100 million passengers each year and the Transport for London network is one of the best in the world, so delivering the expected outcomes has been a huge achievement for the team," says Feuerherdt.

The expansion into London is undoubtedly a standout highlight for the company since operations began nearly two decades ago, with 1600 of its 3600 staff now residing there, but equally esteemed has been the

transition of the Sydney buses contract in October last year.

"The expansion into London has certainly been a highlight for the business, but equally, so too has the transition of the Sydney buses contract," says Feuerherdt.

"We were vying for a Sydney Ferries contract a few years back and were successfully listed as one of the final three contenders and the only Australian owned company to be considered – unfortunately we weren't unsuccessful in ferries, but securing the Region 3 bus services contract last year more than made up for that.

"We have since successfully consolidated this area of Western Sydney from five operators into one, including the very popular Liverpool to Parramatta transit way, which was previously operated by government.

"With bus contracts already operating across Adelaide, Perth and London, we were confident of our ability to bring our global experience to the Sydney transport scene and enhance the experience for commuters."

Feuerherdt says further international expansion is on the radar.

"We are continually investigating and evaluating relevant opportunities onshore and offshore," he says.

# WHITE WAY

TERRY White Chemists' premise is cost-effectiveness and convenience, which may seem strange considering the company is without 'discount' branding and online isn't a major focus.

CEO Anthony White believes 'discount' pharmacies are a misnomer, often falling short of what a full-service pharmacy can offer in multiple dimensions.

He is well aware of the movement to online, but he is holding down Terry White Chemists' physical fort and is actually growing it at a higher rate than any other time in the company's history.

Total stores now number 175 nationally, with 23 of these stores added in the past 12 months, eight of which are from an Auscare pharmacy acquisition.

"Research shows that pharmacy consumers are researching online, however, more often than not they prefer to visit the pharmacy as their needs are generally more immediate," says White.

"While we still offer the convenience of online ordering, our website is used as an advertising and communications vehicle predominantly."

This is evident in Terry White Chemists' sales figures, online comprising less than 2 per cent.

The pharmacy space is tight with competition, often a challenge for smaller brands, but a benefit to larger groups such as Terry White Chemists that operate on scale with diversified offerings.

As such, the group's 'Rewards Plus' loyalty system has half a million members in its database despite only launching late last year.

"Scale is increasing as a result of the introduction of Terry White Chemists' flexible store formats that have provided a solution to smaller pharmacies looking to join the brand," White says.

"We also rely less on dispensary profits than most other pharmacies, which serves us well and acts as a buffer against market forces.

"For full-service pharmacies, particularly well-established and credentialed networks like Terry

White Chemists, there is now a great opportunity to broaden the scope of pharmacy services that also makes good financial sense."

The company began rolling out its Value Health initiative in 2012, which has involved modifying stores into more specialised formats and compact spaces.

The first six stores that underwent full transformations reported sales growth between 15 and 50 per cent in August 2013.

"The rollout of our Value Health initiative is perhaps our most significant undertaking to date," says White.

"It represents a total shift in the customer journey and the consumer response has been outstanding."

White says the rollout of Value Health has also placed Terry White Chemists' beauty and preventative health offerings under the microscope in line with changing consumer wants and needs.

The group launched its Beautify initiative which resulted in a significant revamp of its beauty areas, and also acquired a 50 per cent interest in VIM Health in December 2013 for \$2.75 million.

VIM Health, most notably owns Tony Ferguson, the deal exemplifying Terry White Chemists' focus on prevention to preserve the long-term health of Australia's ageing population.

"Australians are increasingly aware of their health and this shows no sign of abating," says White.

"We are experiencing strong above-market growth in health categories such as pain, analgesic, cold and flu, and digestive health."

"Pharmacy's focus must turn to prevention – to preserving the long-term health of our workforce – and to the management of chronic conditions which currently result in an entirely unsatisfactory rate of potentially preventable hospitalisations."



**"We are experiencing strong above-market growth in health categories such as pain, analgesic, cold and flu, and digestive health."**

❖ TURN TO PAGE 11 FOR MORE ON TERRY WHITE CHEMISTS

## 11 J.J. RICHARDS AND SONS

CHAIRMAN: JOHN RICHARDS

WASTE COLLECTION

Revenue: \$623 million  
Head office: Grant Street, Cleveland  
Staff: 1600  
Founded: 1932

J.J. RICHARDS & Sons is the largest waste collection business in Australia. The company offers 11 key services to its clients, ranging from waste management, oil recycling and bio energy production. It is at the forefront of engineering and design within the industry, manufacturing a wide range of compaction equipment. The business is family-owned and most of its contracts have been held over the long term.

## 12 RAY WHITE GROUP

CHAIRMAN: BRIAN WHITE

REAL ESTATE

Revenue: \$602 million  
Head office: Eagle Street, Brisbane  
Staff: 12,000  
Founded: 1902

RAY White is one of the country's real estate powerhouses, having operated for more than 110 years. Currently, the company sells about \$25 billion worth of property

annually including residential, commercial and rural lots. The business has also grown to incorporate divisions in marine, hotels, home loans, property management and investment funds. The group remains a family-owned business, headed by third-generation chairman Brian White. It has extended its network to 1000 offices across Australia, New Zealand, Indonesia, India, Malaysia, Papua New Guinea, China, the Middle East and the US.

## 13 BGW GROUP

CHAIRMAN: BRIAN AND GRETA WEBB

PLUMBING AND ELECTRICAL

Revenue: \$550 million  
Head office: Macarthur Avenue Central, Pinkenba  
Staff: 900 (est.)  
Founded: 1982

SINCE the first company purchase of CNW electrical in 1982, the BGW Group has grown to represent a variety of companies within the plumbing, electrical, oil and gas, building, construction and maintenance and repair industries. Companies including Samios Plumbing Supplies, CNW Electrical Wholesale and Robert Ferguson each work under an individual brand, coming together as the BGW team to maximise competence and service opportunities across the board.

## 14 BRISBANE AIRPORT

CEO & MANAGING DIRECTOR: JULIEANNE ALROE

TRANSPORT & RETAIL

Revenue: \$527 million  
Head office: The Circuit, Brisbane Airport  
Staff: 265  
Founded: 1922

BRISBANE Airport keeps adding to its lineup, raising the city's profile as an international destination of choice. A \$12 million BNE Service Centre opened earlier this year, around the same time a \$45 million redevelopment of the international terminal began. More flights are being added, most notably a daily Virgin Australia dash to Los Angeles, the airport's app has been revamped, and 3.5-star Ibis and 5-star Pullman hotels have been announced for the precinct – all in the name of shaping the facility into a globally attractive gateway to a growing region.

## 15 TRANSIT SYSTEMS

CHAIRMAN: CLINT FEUERHERDT

TRANSPORT

Revenue: \$500 million  
Head office: Kingsford Smith Drive, Albion  
Staff: 3600  
Founded: 1995  
See Page 13 for full story.



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# MOTORING AHEAD

RACQ reaps the rewards of a diverse business base, as the member-based organisation is lauded for its brand strength

WITH a history dating back to when the preferred method of transport was a horse and buggy, RACQ has come a long way.

The motoring club was founded in Brisbane in 1905 by a group of pioneering drivers to push for fair legislation on the road.

Since that time RACQ has expanded to more than 30 branches across the state, manned by about 1600 employees.

The organisation offers roadside assistance, insurance, finance, vehicle inspections, driver education, legal advice and travel information.

More than 1.2 million people are RACQ members, including 30,000 Queenslanders who have been with the club for 50 years or more.

Contractors attended to more than 500,000 roadside assistance calls in the first half of 2013, reaching 85 per cent of callers in 40 minutes.

The organisation switched its annual report from January to December, to line up with the financial year and avoid conflicts with end-of-year financial activities.

Based on the six months to the end of June 2013, RACQ recorded a half-year surplus of \$36 million built on revenue of \$532.8 million.

It places the group firmly on track to achieve strong full-year revenue results, in the range of \$884 million as posted in the 12 months to December 2012.

Expenses totalled \$46.3 million, based on insurance claims, acquisition costs and

personnel and contractor payments.

Total comprehensive income for the period was \$38 million.

In the group's operational report, CEO Ian Gillespie says the revenue boost is a solid result considering the difficult trading environment.

"The first six months of 2013 have been a landmark period in the history of the state's peak motoring organisation," Gillespie says.

"[RACQ] produced some great outcomes in our insurance business, with first-half results ahead of budget and making the major contribution to the group's \$36 million surplus for the period."

Net premium revenue in the insurance division was \$294 million in HY13, in comparison to \$556 million in FY12.

The organisation will focus on building its online presence, after experiencing a 43 per cent increase in visits to racq.com in 2013.

It follows the launch of an online shop with a wider range of products and a jump in downloads of its Mobile Services App.

RACQ was inducted into the 2014 Queensland Business Leaders Hall of Fame in July for the brand's recognition and endurance.

Gillespie says it's a testament to the club's ability to "innovate and to always be there when needed."

"We are part of Queensland's fabric, its history, its story, and I am sure we will be for another century to come," he says.



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# COFFEE POWERED

THE Coffee Club's brand transformation is well under way, and the investment is paying off with a solid revenue stream over the past financial year.

Co-founder and director John Lazarou says the company has identified changing consumer tastes and adapted its menu and store fit-out to address these.

"We update our menu every year as we recognise that our customers' expectations on food and coffee are moving very fast," says Lazarou.

"Our design teams are also building stores with new materials and textures to push the boundaries of café design, having recently installed two eco-friendly container designs at the highly visible location Brisbane Domestic Airport."

As well as executing a more boutique in-store vibe, Lazarou says the company is increasingly prioritising convenience, with the installation of its first drive-through store in Tingalpa in Brisbane earlier this year.

Internationally, The Coffee Club intends to continue expanding its stores past the present 79 mark.

Its most recent store openings were in Kuala Lumpur and Bali, and it will open its first Dubai store later this year.

Lazarou says softer market conditions present a challenge, but continuously refreshing the brand and following the franchise model have proven effective.

"Customers are becoming more watchful over each discretionary dollar they are spending, but we are still performing strongly, largely owing to our 300 passionate franchise partners who are integral parts of their local communities," he says.

Further serving local communities, Lazarou says The Coffee Club is a jobs machine.

The company recently trained its 5000th barista at its Cairns Esplanade store.

"We open more than 25 new stores each year and create up to 500 jobs, many in much needed regional communities," says Lazarou.

"Many of our employees commence in these casual or part-time entry level roles and progress through to management, franchisee or national support centre positions."



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## 16 WORKPAC

CEO: PRAANESH PRASAD  
MINING AND RECRUITMENT

Revenue: \$496 million  
Head office: Robertson Street, Fortitude Valley  
Staff: 5250  
Founded: 1997

RECRUITMENT group WorkPac is a critical link to careers in mining, construction, engineering, oil, gas and healthcare. Many of these sectors were plagued by difficult economic conditions for a number of years, but appear to be on the road to recovery. WorkPac has secured new partnerships with clients in coal, iron ore and civil infrastructure in the past year, expanded client support and secured employment for 5000 field team members across Australia. It also has delivered a 30 per cent reduction in its loss time in injury rate owing to a robust safety management program. The company says its central and south-east Queensland operations have performed particularly well over the period.



## 17 SCI-FLEET GROUP

MANAGING DIRECTOR: GORDON SCIFLEET  
AUTOMOTIVE

Revenue: \$475 million  
Head office: Kitchener Road, Kedron  
Staff: 460  
Founded: 1979

SCI-FLEET Motors is a family-owned company, having primarily operated over the past 30 years in the sale, parts distribution, accessorising and the service of new and used Toyota, Hino and Lexus automobiles. Headed by managing director Gordon Scifleet, the company also provides financing and extended warranty services to clients at eight locations across south-east Queensland.

## 18 THE COFFEE CLUB

CEO: JASON BALL  
FRANCHISE

Revenue: \$470 million  
Head office: Montague Road, West End  
Staff: 6000  
Founded: 1989  
See Page 17 for full story.

## 19 JK INTERNATIONAL

MANAGING DIRECTOR: JIWAN MOHAN  
COMMODITY TRAINING

Revenue: \$450 million  
Head office: Suscatand Street, Rocklea  
Staff: 65  
Founded: 1979

THE business reach of JK international quite literally spans the globe, with company exports including agricultural produce, health products, food and beverages frequently travelling to Europe, Asia, the Americas, Russia, the Middle East and Africa. Based in Rocklea, the commodity trader has been incorporated since 1980 and has established additional offices in Victoria, India and Canada.

## 20 AUSTRALIAN COUNTRY CHOICE

CEO: DAVID FOOTE  
FOOD PROCESSING

Revenue: \$445 million  
Head office: Colmslie Road, Cannon Hill  
Staff: 1220  
Founded: 1958

THE company is known for best practice environmental sustainability, employee health and safety and animal welfare during its meat production and processing activities. Coles is ACC's major Australian customer and it also supplies to a number of export companies. Asian trade has delivered the most significant highlights over the past year, taking away from recurring challenges such as drought and rising costs. Some of ACC's recent developments have included licensing of its factory for supply of beef to China and signing a MOU for the sale of beef hides directly to a Chinese tannery. The company is also pleased with the recent implementation of a free-trade agreement with Japan and Korea.

## 21 QCOAL

CHAIRMAN: CHRIS WALLIN  
MINING

Revenue: \$400 million  
Head office: Creek Street, Brisbane  
Staff: 30  
Founded: 1989

QCOAL oversees major coal exploration and mining projects throughout Queensland, with a strong focus on the Bowen Basin, one of the state's primary areas for large-scale excavation. The company has been responsible for the discovery and development of a number of coal projects. QCoal currently controls the active Sonoma mine. Other developing projects include the Jax, Drake and Cows mines to be established south of Collinsville over the coming decades.

## 22 MOTORAMA GROUP

CEO: MARK WOELDERS  
AUTOMOTIVE

Revenue: \$394 million  
Head office: Ipswich Road, Moorooka  
Staff: 500  
Founded: 1958

THE family-owned Motorama Group has been operating for more than 50 years, representing dealerships for various major automotive brands including Toyota, Holden and Nissan across three Brisbane southside suburbs and Forest Lake. Eight new-car showrooms and 11 used-car showrooms make up the storefront capacity for Motorama. It not only trades in car sales, but parts, servicing, finance and insurance as well.

## 23 BSR AUSTRALIA (BETTA GROUP)

CEO: GRAEME CUNNINGHAM  
FRANCHISE

Revenue: \$389 million  
Head office: Lavarack Avenue, Eagle Farm  
Staff: 50  
Founded: 1961

BSR Australia is the franchisor for the Betta Home Living chain of electrical retailers in Australia. The outlets sell a variety of small and large electrical appliances, whitegoods, air-conditioners and furniture. There are more than 200 stores around the country operated by franchisees who are thriving under a supportive network.

## 24 DISCOUNT DRUG STORES

GENERAL MANAGER: DOUGLAS KUSKOPF-DALLAS  
HEALTH RETAIL

Revenue: \$383 million (est.)  
Head office: Sherwood Road, Toowong  
Staff: 1520  
Founded: 2001

DISCOUNT Drug Stores is focused on lowering the customer's bottom line, which is challenging at the best of times, but even trickier during a time of PBS reforms and increasing competition. The company has adapted and launched a number of programs and strategies in the past year including an app and loyalty system, increasing control brands to better compete against supermarket private label ranges, and a partnership with DAA packing company MPS.

## 25 G. JAMES GLASS & ALUMINIUM

CHAIRMAN & MANAGING DIRECTOR: LEWIS SARAGOSSI  
MANUFACTURING

Revenue: \$375 million  
Head office: Kingsford Smith Drive, Eagle Farm  
Staff: 2000  
Founded: 1917

G. JAMES Glass and Aluminium supplies a wide range of construction materials to commercial, residential and high-rise building clients. The family-owned business manufactures and installs windows, doors, retail facades, glass and aluminium across the country. Operating from 32 sites, the company unveiled its new glass printing technology in June to attract creative-minded designers and architects.





# conference events

guide

# Right on the night

NOW is the time to be streamlining end-of-year events, hiring planners and picking the right venues for annual general meetings, while enjoying the best the Brisbane scene has to offer.

Blue Shadow Group manager Daniel de Vries says his company is one of the many throughout the area to assist any new clients while they are at the current vital stage of hiring organisers and considering large-scale end-of-year functions.

De Vries says hiring a professional to oversee and organise any function is essential to achieve top efficacy standards and overall success.

"Hiring an event planner makes events so much more streamlined for the client because you're asking someone how they can benefit you and how they can make your life easier," he says.

"People often forget that they haven't got the time to put together an event and consider all the ins and outs; whatever people miss could be crucial to their profit or loss."

South-east Queensland has blossomed into one of the most popular conference and events destinations. The tourism and business environment is second to none, making it the perfect place to consider hosting any major event or conference.

Companies need to get in quick, because Brisbane's popularity for large-scale corporate functions will undoubtedly fill planner and venue calendars across the board.

"In Brisbane and the Gold Coast alone we have seen the rise of fabulous new venues that are now online or in development," says de Vries.

"Lots of people are looking to Brisbane and the Gold Coast to stage their events now as opposed to the Sydney Convention Centre, for example."

Make your end-of-year celebration one to remember this year at any of the following stunning venues featured in the *Brisbane Business News* Conference and Events Guide for 2014.

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## Customs House

SITUATED in the heart of Brisbane's CBD overlooking the most spectacular views of the river and Storey Bridge, Customs House on Queen Street is a venue like no other.

The building itself is a national heritage site, making it one of the most unique venues to host any corporate or social function.

Six separate function areas and a restaurant are available to book, designed to suit soirées of any size.

From small gatherings of six to a grand party of 300, Customs House has the perfect space to meet the needs of any client.

Enjoy a Christmas cocktail party on the terrace, host a corporate meeting in one of the equipped boardrooms or sit down for a dinner event at the restaurant or gallery.

While all of the facilities at Customs House are first class, its undeniable crown jewel is the exquisite Long Room, a ballroom with soaring ceilings that look up to the stunning 19th century majestic copper dome.

Customs House director Brian Roberts says the ballroom is ideal for functions or parties where clients want an event to feel particularly grand but are on a tight decor budget.



"The Long Room is one of our more unique offerings because there's not too many spaces around that are as stunning as this one," says Roberts.

"Clients don't really need to spend a lot of money on finding a theme for their parties because the room is already so spectacular."

Not only is the venue itself exquisite, the dining and catering facilities have attracted numerous accolades including the 2013 national award for Caterer of the Year.

Constantly striving for culinary excellence, the menu has been designed to deliver only the best quality restaurant-style dishes to clients.

At Customs House the flexible dining options allow for any client's requirements, whether it's a selection of delectable canapés for a stand-up corporate lunch, or a lavish three-course sit-down dinner meal and drinks for weddings.

Alongside a variety of options to fit any style of gathering, cocktail packages start from \$70 per person, business meeting packages from \$80 per person and three-course dinner meals from \$120 per person.

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## Village theme parks

THIS Christmas, Village Roadshow theme parks are offering patrons a variety of remarkable opportunities to celebrate the end of the year with colleagues and friends.

Sea World will be opening its gates to patrons seeking a truly unforgettable experience at Australia's premier marine park.

Roving performances, delicious hot and cold canapés and animal encounter experiences are all part of the package for guests this holiday season.

The evening begins with the incredible *Imagine* dolphin show at the park's Dolphin Cove where attendees will be able to witness firsthand the majesty of the animals.

Following the show event is a mouth-watering festive seafood buffet,

complemented by a four-hour beverage package and terrific live entertainment program for guests to enjoy.

Not only is the park itself available for functions, but the world-class Sea World Resort is set to cater for any event; from the most extravagant sit-down dinner to the quaintest cocktail party.

Guests are able to enjoy their parties while overlooking the stunning Gold Coast Broadwater, dancing the night away with a private DJ.

If the seascape isn't quite the right scene for your conference, Village Roadshow boasts a network of theme parks designed to meet the needs of any client.

Among these is Movie World, one of the only places on the Gold Coast to witness a dazzling "white Christmas".

Experience the unique joy of a southern-hemisphere style white Christmas spectacle while enjoying a seated festive buffet, beverage packages and breathtaking entertainment.

Guests may walk beneath the sky filled with more than one million fairy lights, dance to the rhythm of live entertainment and enjoy some of the most exciting rides the theme park has to offer.

Whatever the size or sort, Village Roadshow theme parks has any event covered this Christmas.



## DISCOVER A WORLD OF DIFFERENCE THIS CHRISTMAS

Give your staff some holiday cheer by booking your Christmas party with the people that do fun best!

From a dazzling White Christmas at Warner Bros. Movie World, to a festive soirée at Sea World or Sea World Resort, there's a variety of great packages on offer.

Our expert team can tailor any event to meet your needs and make your next Christmas party unforgettable!

Call 07 5591 0020 or visit [seaworldresort.com.au/conferences-and-events](http://seaworldresort.com.au/conferences-and-events)



## Brisbane Polo Club

PROVIDING a touch of class to functions and events in the heart of the CBD is the Brisbane Polo Club.

Located adjacent to the Eagle Street Pier, inside the heritage listed Nalldham House, is the private boutique venue suited brilliantly to corporate events and intimate functions alike.

The Polo Club is one of Brisbane's most contemporary-thinking heritage clubs; it offers three primary function spaces to meet varied size requirements and desired environment.

The prestigious Morgan Room is the largest and most popular venue.

Having recently been refurbished, the room is now able to effortlessly cater for up to 170 seated persons, or 200 in a standing cocktail style.

Both dinner and cocktail packages offer an array of contemporary-style meals and beverages served by the most professional and efficient staff.

Situated on the top floor of the club and outfitted with comprehensive audio visual equipment is the Kingston Room.

This space is an ideal choice for seminars, conferences and meetings for up to 70 delegates.



If patrons are seeking something truly unique, the third function area and 'jewel in the crown' of the Polo Club is the beautiful Cellar space, ideal for intimate gatherings the likes of which can't be experienced elsewhere.

Up to 48 guests can be accommodated in a seated-style dinner in this amazing environment surrounded by original sandstone walls and Adzed beams dating back to 1864.

Make an inquiry today at the Brisbane Polo Club and gain access to exclusive, affordable and incredibly unique function spaces.

Here is what one Brisbane Polo Club client had to say.

"Hello to the amazing team who put together a spectacularly wonderful luncheon for me yesterday. I am so appreciative of all that was done and ask that you please thank everyone who contributed. It was very special to have Patsy looking after us since we have such a long association, and the other staff who attended us were a delight as well. Michael, the wines we chose were perfect for the occasion and were thoroughly enjoyed. Please also thank the chef for the delicious food. One of my guests remarked that the scallops were the best she has ever had."



## INTRIGUING VENUES

## UNVEIL YOUR NEXT FUNCTION IN A SURPRISING SETTING.

A stunning heritage landmark perfectly positioned in the heart of Brisbane City.

The Brisbane Polo Club offers high quality and unique function spaces to suit all corporate occasions. Whether you are planning a celebratory dinner, working breakfast, product launch, seminar or small conference, Brisbane's best kept venue secret can deliver for you.



BRISBANE  
  
POLO CLUB

For information on venues or functions please call **07 3229 3287** or visit [www.brisbanepoloclub.com.au](http://www.brisbanepoloclub.com.au)

## Sheraton Noosa Resort & Spa

INDULGE in the luxurious side of life at the scenic Sheraton Noosa Resort & Spa, which recently treated its 176 suites and eight conference spaces to a \$10 million facelift.

With the magic touch of global architecture and design firm Woods Bagot, the resort's original charm and elegance has been reinvented in a design to meet the expectations and needs of its visitors.

Among Sheraton Noosa's eight meeting rooms is the new conference space, the Noosa Ballroom.

With a capacity of 140 to 300 delegates, depending on set-up style, the Noosa Ballroom offers business guests and conference professionals fully automated, three-metre screening - with newly installed high-definition projectors and Sheraton signature banquet chairs.

For smaller events or meetings Sheraton Noosa offers Laguna 1, 2 and 3 and Lily Pond Terrace, suitable for trade exhibition and breaks.

Boardroom facilities are also provided for up to 16 delegates.

Sheraton Noosa Resort & Spa has seen another exciting addition of the culinary kind.

Highly praised celebrity chef Peter Kuruvita has replaced the original Cato's Restaurant & Bar with the new beachside restaurant Noosa Beach House, specialising in fine, fresh seafood dishes.

Sheraton is Starwood's largest hotel brand and the Sheraton Noosa Resort & Spa has held iconic status as Noosa's first top-notch hotel for more than 23 years, embodying the essence of beachside living with a new level of luxury.

By booking a group meeting or event at the Noosa resort, you will be rewarded with a choice of two of the following: 5 per cent off master-billed rooms, complimentary internet in the meeting room, double Starpoints on eligible revenue, double complimentary room allocation and double complimentary room upgrade allocation.



### Festive Events are Better when Shared

Christmas is always a very special time at Sheraton Noosa Resort & Spa and our Christmas events are the perfect reward. Enjoy a special celebration at Noosa Beach House Peter Kuruvita or we can plan a memorable event poolside or in the ballroom. With special accommodation rates from \$250 Sheraton Noosa Resort & Spa is *the* place to be this Festive season.

For menus and information please contact Sarah Bugenhagen at the Resort on 5449 4761 or [sarah.bugenhagen@sheraton.com](mailto:sarah.bugenhagen@sheraton.com). Visit [sheratunnoosaresort.com](http://sheratunnoosaresort.com)

Special  
Accommodation  
Rate from  
**\$250\*** per night

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SNR1469





## The Arts Centre Gold Coast

THE Arts Centre Gold Coast promises to be a conference and event venue with rooms to suit all your needs.

From an 1100-seat theatre to a fully-equipped boardroom to a heritage-listed wedding chapel and rooms with a spectacular 180-degree view of Surfers Paradise and Evandale Lake, The Arts Centre Gold Coast is open for inspection.

Centrally located, the esteemed venue is equipped with plenty of parking for your delegates and guests.

The Boardroom and the Lounge Room are customisable to accommodate your requirements, fitted with modern technical facilities.

Those in search of luxury should look no further than the Panorama Suite – with sweeping skyline views and licensed bar.

Then there is the Arts Theatre, one of the most intimate, yet spacious, entertainment arenas on the Coast.

Combining modern facilities with traditional design, the Arts Theatre offers two-level seating and uninterrupted views of the stage.

Coupled with ample space and style, The Arts Centre Gold Coast boasts an award-winning catering department that will match your dining experience to any desired theme.

The experienced team can cater for all-day meetings with morning tea, lunch and afternoon tea, cocktail-style events or formal dinners. The Arts Centre Gold Coast can provide for a wide range of functions, including: boardroom lunches, annual general meetings, product launches, media briefings, trade shows and exhibitions, conferences and conventions, new premise openings, incentive programs, workshops, seminars and parties.

To take your event to the next level in the cultural heart of the city, contact the friendly team at The Arts Centre Gold Coast today.

## THE ART OF Christmas

The Arts Centre Gold Coast has created the perfect backdrop to celebrate Christmas this year with your colleagues and friends.

Enjoy the sounds of Motown with The Flashbacks while you dine with our Dinner and Show packages for \$95 per person or \$900 per table of 10. Saturday 13 December, 6.00pm.

You can also hold a private Christmas event with packages starting from \$75 per person with complimentary canapés on arrival for events over 100 people.

Or join in on some great laughs with our Comedy in the Basement every Friday night with Dinner and Show Packages for \$79 per person.

Book now [functions@theartscentregc.com.au](mailto:functions@theartscentregc.com.au) or (07) 5588 4000  
[www.theartscentregc.com.au](http://www.theartscentregc.com.au)



## Watermark Hotel

WATERMARK Hotel Brisbane is a stylish four-star boutique accommodation in the leafy village of Spring Hill, just 10 minutes' walk to the bustling CBD.

Small in size means big benefits for you. Personal service, flexibility and a more tailored experience is where you win with Watermark. With this hotel you're still a name, not a number. They listen to your needs and deliver on your expectations - and always with a smile. You'll experience all the features expected from a modern hotel, with all the personal touches honoured by the traditional. They truly make it a stay, your way.

The hotel's offers a range of affordable accommodation experiences, from Superior and Deluxe rooms to the ultra-stylish and newly refurbished Park Rooms overlooking the Roma Street Parklands. Corporate and conference stays are popular choices, with leisure guests also frequently booking given the close proximity to the CBD, Suncorp Stadium, the Brisbane Convention and Exhibition Centre and the Showgrounds. The hotel will also be receiving a comprehensive room refurbishment moving into 2015, with uber-chic styling planned.

Creative cuisine in contemporary surrounds, 551 Restaurant & Bar offers a



simple yet sophisticated a la carte menu catering to the palettes and personal preferences of even the most discernable diners. Fresh local produce fused with culinary creative flair brings delicious dishes to life on every 551 plate. With alfresco views of the lush Roma Street Parkland by day and twinkling city lights by night, it's a boutique dining experience. The Pool Deck is perfectly suited to Queensland's warm climate and offers a relaxed outdoor setting

and private portable bar also overlooking the scenic Parklands. Located next to 551 Restaurant & Bar and with a poolside capacity of up to 80 guests, it's a fully functional space ideal for a stylish cocktail party. Modern conference and meeting spaces are available across four venues, all with audio visual capacity.

For more information phone 3058 9326 or visit [watermarkhotelbrisbane.com.au](http://watermarkhotelbrisbane.com.au).



### Business Events

Make your mark

## CONFERENCE & CONNECT

### Full Day Meeting Package - \$60 pp

- Tea and coffee on arrival.
- Morning and afternoon tea with selected bakery item.
- Seated or working lunch.
- Plenary room venue hire.
- Iced water, pads, pens and mints.
- Complimentary whiteboard and/or flipchart.
- Lectern with microphone and screen.

### Half Day Meeting Package - \$50 pp

- As per Full Day Meeting Package with either morning or afternoon tea with selected bakery item.

**Special conference overnight accommodation rates available.**

Get in touch with our Sales Office

**e.** [sales@watermarkhotelbris.com.au](mailto:sales@watermarkhotelbris.com.au) **p.** 61 7 3058 9326

Conditions apply | Minimum 10 delegates | Subject to availability



551 Wickham Terrace, Spring Hill, Brisbane QLD 4000

[watermarkhotelbrisbane.com.au](http://watermarkhotelbrisbane.com.au)



## Hilton Surfers Paradise

CHRISTMAS is well on its way and Hilton Surfers Paradise is getting into the Christmas spirit with a number of great offers and packages for the festive season.

For a truly memorable occasion, Hilton Surfers Paradise is delighted to offer the perfect destination, a choice of tempting cuisine and sparkling entertainment.

The hotel is a fantastic venue for local businesses looking for Christmas party options. All Christmas packages offer an array of stunning venues and you have the option of cocktail, buffet and set menus all created by celebrity chef Luke Mangan.

Early bird Christmas party bookings, confirmed before September 30, will also have the opportunity to go in the draw to win a two-night escape at the hotel.

Regardless of the size of your event, each of the hotel's individually unique spaces from the spectacular 15th-floor Executive Lounge, to the award-winning Salt grill restaurant, the funky FIX bar, modern and stylish ballroom, and gorgeous poolside oasis, are available for Christmas parties and events, and provide a stylish backdrop in the heart of Surfers Paradise.

The hotel's Christmas party packages not only offer the choice of impressive venues, they come with the benefit of



complimentary venue hire, use of in-house portable microphone/speaker, and a range of Christmas-themed table centrepieces and tea light candles. It's everything you need for a great party at Hilton Surfers Paradise.

For smaller groups of 4-20 people, the hotel's signature restaurant, Salt grill, will host a corporate Christmas luncheon on Friday December 12. Treat the office team to a delicious two-course festive meal with

a complimentary glass of beer, wine or soft drink on arrival and festive fineries for only \$55 per person.

For all of Hilton's fantastic Christmas offers and activities visit [www.hiltonsurfersparadise.com.au/christmas](http://www.hiltonsurfersparadise.com.au/christmas), phone 07 5680 8150 or email [surfersparadise@hilton.com](mailto:surfersparadise@hilton.com) and quote "Festive Early Bird" when making your enquiry.

HILTON  
HONORS



## IT'S BEGINNING TO LOOK A LOT LIKE HILTON.

For a truly memorable occasion, Hilton Surfers Paradise is delighted to offer the perfect destination, a choice of tempting cuisine and dazzling entertainment.

All Christmas party packages offer menus by celebrity chef Luke Mangan, and an array of stunning venues including the popular poolside area.

Book your event before 30 September 2014 for the chance to win a luxury weekend stay.

**Cocktail packages from \$99 per person**  
**PHONE (07) 5680 8150**



**Hilton**  
SURFERS PARADISE

[www.hiltonsurfersparadise.com.au](http://www.hiltonsurfersparadise.com.au)

6 Orchid Avenue | Surfers Paradise | Queensland | 4217 | AUSTRALIA

## Dreamworld and SkyPoint

CELEBRATE the festive season with a private event at Dreamworld or SkyPoint.

Dreamworld offers a world of possibilities for your Christmas party or next event.

Choose from Dinner with the Tigers or enjoy a night in the Land of Awesomeness, dining under the glowing red lanterns.

Perhaps dining in the heart of Dreamworld with some of Australia's most famous rides in operation is more your style.

Enjoy character appearances, rides and attractions while being treated to a delicious Christmas-themed buffet prepared by our executive chef.

Daytime options include The Dreamworld Challenge Team Building activity, with packages starting from \$79 per person.

Dreamworld can tailor a package to suit groups of all sizes and requirements.

Phone 5588 1126 or visit

[www.dreamworld.com.au/events](http://www.dreamworld.com.au/events) for more information.

Celebrate Christmas on a high at the top of the Q1 building and enjoy 360 degree views from the coast to the hinterland, while dining in style at SkyPoint.

SkyPoint Observation Deck, located on level 77, is the perfect venue to enjoy cocktails and canapés. It also can be hired out exclusively for larger groups of up to 250 seated guests.

Level 78 offers an exclusive private space that can be themed to suit your requirements and is available for morning, day or evening events.

SkyPoint offers superior service and contemporary menus and Christmas packages, starting from only \$80 per person.

Phone 5582 2707 or visit [www.skypoint.com.au/events](http://www.skypoint.com.au/events) for more information.





# DREAMWORLD & SKYPOINT

## *have your Christmas all wrapped up*

Experience a unique and memorable Christmas Party this year and book a private event or purchase a ticket to our festive Christmas Parties!

*A very*  
**Dreamworld**  
*Christmas Party!*

Friday 5th & Saturday 13th  
December 2014 | 2.00pm - 11.00pm

**INCLUDES**

- 3 HOURS OF EXHILARATING RIDES AND ATTRACTIONS
- CHRISTMAS BUFFET WITH SEATING ON TABLES OF 10
- 4 HOUR BEVERAGE PACKAGE INCLUDING A SELECTION OF BEER, WINES & SOFT DRINK\*
- LIVE ENTERTAINMENT, DANCING AND LUCKY DOOR PRIZES

**BOOKINGS ESSENTIAL**  
For enquiries phone 07 5588 1126 or email [events@dreamworld.com.au](mailto:events@dreamworld.com.au)  
[www.dreamworld.com.au/christmasparties](http://www.dreamworld.com.au/christmasparties)

\* Limited spaces. Terms and Conditions apply. Basic spirits available on a cash basis. All guests must be over 15 years of age.

# Christmas

Saturday 6th December 2014 | 7pm - Midnight

*in the Clouds...*

Treat yourself and friends, staff or clients to an unforgettable Christmas party this year without having to lift a finger...

Dance the night away with Elementz Duo  
Raffle prizes to be won!

**TICKETS: \$135 per person**

Including 4½ hour beverage package, substantial canapé menu, grazing dishes and an amazing dessert buffet.

18+ event - ID required. Conditions apply, tickets subject to availability

**BOOK NOW AT**  
[SKYPOINT.COM.AU](http://SKYPOINT.COM.AU)  
OR CALL 07 5582 2700



*Seventy*

## Gold Coast Convention and Exhibition Centre

THE Gold Coast Convention and Exhibition Centre (GCCEC) is Australia's largest regional convention centre located in the heart of the Gold Coast at Broadbeach.

It's the ideal venue to experience award-winning service for your next Christmas or end-of-year function.

Recently celebrating 10 years of operation, the GCCEC is the Coast's leading conference, exhibition and special events venue, boasting a seated arena with capacity for 6000, four exhibition halls and 18 meeting rooms of varying size.

The flexibility of the centre allows for a dynamic mix of events catering for small meetings, cocktail parties and extravagant Christmas and gala dinners alike.

Award-winning facilities and professional in-house expertise guarantees a five-star level of service that clients of the GCCEC have come to expect.

Multi Meeting and Events Australia Best Venue awards and EarthCheck Gold environmental status attest to the centre's reputation as an industry leader.

The team at GCCEC measure their success with the winning outcomes for clients who trust the team to help their events come to life.

For those planning end-of-year

celebrations, the GCCEC team knows that Christmas is the most wonderful time of the year; there is nothing more rewarding than getting together with colleagues to celebrate a year of hard work.

However, it can also be a stressful and daunting time for any party organisers.

To take the stress out of Christmas with a celebration that is easy to manage and a team that is ready to meet all of your needs, the GCCEC has any client covered.

Offering a dining, theming and audio-visual extravaganza, the corporate Christmas function packages start from as little \$114 per person.

The GCCEC service includes a friendly experience where a sales team guides clients through all requirements, with a personal event manager to oversee all the finer details.

Included on offer is a four-hour beverage package and impressive three-course menu or buffet designed to help attendees have a ball at the GCCEC. A list of awards and testimonials can be found on the centre's website.

For anyone wishing to join an end-of-year celebration without having to lift a finger in planning, the GCCEC will be hosting the Coast's largest corporate Christmas party,



the iconic "Centre of Christmas" event, on Friday December 12.

The event is open to corporate business and individuals, with a decadent seafood and Christmas buffet, premium beverages, live entertainment and a visual experience on offer starting at \$130 per person. Book online or call the centre to reserve your spot today.

*We have Christmas covered*  
at the Gold Coast Convention and Exhibition Centre  
corporate function packages start from \$114 per person\*

3 course  
menu  
or traditional  
buffet

4 hour  
beverage  
package

contact:  
Jordi Taylor  
jtaylor@gccec.com.au  
07 5504 4033

www.gccec.com.au

audio visual  
& theming  
available

**Love is in the details.**

\*Set packages for specific venues and any change may incur additional charges.  
Valid for all new bookings until 31 December 2014. Minimum 50 people. Subject to availability.

## Traders Hotel rebranding as Hotel Jen Brisbane

TRADERS Hotel Brisbane is excited to announce the rebranding of the hotel to Hotel Jen Brisbane.

Shangri-La owned Hotel Jen is an emerging hotel concept that will see more than 30 of its Traders Hotels internationally rebranded over the coming year.

Located in the heart of the city, only a stone's throw away from both the central business district and cultural and entertaining Southbank, Hotel Jen Brisbane offers a perfect combination of business and pleasure.

Hotel Jen Brisbane is embarking on numerous initiatives that embrace the new brand's ethos, such as social sustainability and corporate responsibility.

The exceptional venue puts its money where its mouth is by devoting the 6th floor terrace as host for two honey bee hives to sustain bee populations. The hives return the favour by providing hotel chefs with 100kg of honey each harvest.

Six types of fruit trees and vertical gardens with fresh herbs are also grown on the terrace, delivered straight to guests.

The area is set to be transformed into a beautiful SkyGarden, providing a tranquil oasis for guests to enjoy.

A trendy outdoor coffee cube reconstructed from an old shipping container is under development, to maintain the hotel's green initiatives and to help wake the 5000 passing commuters every morning.

The restaurants will also see some change, with renovations of the second-floor dining offerings to be completed towards end of January 2015.

The new stand-alone destination restaurant NEST will offer Asian fusion-style cuisine and will overlook the iconic landmark of the Moreton Bay fig tree, illuminated with more than 300 red lanterns.

Channel Seven's *My Kitchen Rules* runners-up Chloe James and Kelly Ramsay will host the hotel's new Celebrity Cooking School.

Places for the monthly event are expected to fill up fast, with bookings essential.

Along with 191 guest rooms overlooking the Brisbane skyline, Hotel Jen Brisbane offers seven meeting rooms - including the Grand Ballroom with space for up to 500 delegates.

Also available is a large foyer bar, spacious pre-function areas and large outdoor terrace for cocktail functions.

All conference and function rooms are equipped with high-quality audio visual equipment, with a number of event and group packages on offer to suit your needs.

Meeting rooms are conveniently located on the ground and fifth floor, providing easier



access for vehicles and loading equipment.

Hotel Jen Brisbane has a range of services for guests, including a fully-equipped rooftop gym and dedicated Business Kiosk with computers, printers, high-speed internet, photocopying and courier services.

Further enhancing your stay is a special app developed with cloud-based technology, allowing you to check-in before arrival, order a number of hotel services,

make restaurant bookings and order a taxi with a simple swipe.

With the new smartphone taxi ordering system, the cab rank will be replaced with eight electric vehicle charging stations – the only infrastructure of its kind in the CBD.

Contact the experienced team today to find out how to make your event a part of this exciting transformation.

## PGA means big business in 2014

THE Australian PGA Championship is headed back to the Gold Coast this December promising just as much off the golf course as it does inside the ropes.

With world number two Adam Scott already confirmed in the field, the PGA's team is hard at work on the ground at RACV Royal Pines Resort and building on last year's success

Motivated by the opportunities the region presented, the PGA moved its flagship tournament to the Gold Coast in 2013 determined to build the championship into one of the region's most successful major events.

The move proved a masterstroke, with the Gold Coast and wider south-east Queensland communities supporting the relocation, and almost 40,000 people coming through the gates last year.

Supported by the Queensland Government, the 2013 championship generated an economic impact of \$9.6 million primarily driven by visitation expenditure.

Also, through television coverage alone, Adam Scott's final day heroics helped generate over \$44 million in sponsor media value, with the tournament broadcast across more than 40 countries.

"It's hard to communicate just how big this tournament really is, but these numbers certainly help," says Cameron O'Hara, business development and relationship manager for the championship.

"The Australian PGA Championship is one of the biggest golf tournaments in our region and the flow-on benefits to related industries is significant."

Such flow-on benefits include the \$10 million currently being spent by RACV Royal Pines Resort engaging local contractors to modify the course.

"When you consider how many jobs, businesses and service providers are engaged across the year, it's no wonder golf contributes so substantially to the local economy."

Three months out from the 2014 Australian PGA Championship, the PGA's team is in hard planning mode and exploring opportunities to take the tournament "to the next level".

While the tournament continues to offer a range of innovative sponsor opportunities, focus is also on leveraging its broad suite of corporate hospitality offerings for local and interstate business.



The team is also developing the championship's Fan Village, which presents a unique experiential space for businesses.

"After seeing last year's event, people understand it's not just about the golf," says O'Hara.

"It's a major event that brings people to the Gold Coast from not only all over the state, but all over Australia and the world."

The Australian PGA Championship will be played at RACV Royal Pines Resort from December 11 to 14.

Anyone interested in finding out more should contact Cameron O'Hara on 0477 445 221 or via email at cohara@pga.org.au.

Released under RACV

# SEE ADAM LIGHT UP the GOLD COAST

AUSTRALIAN  
**PGA**  
CHAMPIONSHIP  
• GOLD COAST •

RACV ROYAL PINES RESORT  
11-14 DECEMBER 2014

*Unique corporate hospitality & sponsorship  
packages available at [pgachampionship.com.au](http://pgachampionship.com.au)*

EAT

DRINK

& BE MERRY

Complimentary Gift Voucher! **BOOK NOW!**

Book Your Christmas Event with us and receive 2 nights Accommodation including breakfast & dinner!\*

Speak to our Events Team for more details!

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Email: [andy.mccutcheon@tradershotels.com](mailto:andy.mccutcheon@tradershotels.com) | Address: 159 Roma Street, Brisbane (Adjacent to Brisbane Transit Centre)

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DAVID DEVINE, KEN WOODLEY  
AND LUKE HARTMAN

# METRO SETS SOLID PACE

METRO Property Development's founders David Devine and Ken Woodley have been stalwarts of the Brisbane property industry for 30 years.

Their business acumen and wealth of industry experience has helped their four-year-old company Metro Property become one of Australia's largest private developers.

The company was formed after Devine and Woodley left their executive roles at Devine Limited (ASX: DVN) in 2009.

Their colleague Luke Hartman left Devine Limited to launch Hartman Corporation in Melbourne before merging his team with Metro Property Developments in July 2010, and then being appointed CEO and managing director.

Devine assumed the position of executive chairman and Woodley took on the role

of marketing director of the merged Metro Property entity.

Together the trio's experience spans more than three decades, charting Devine Limited's rise and rise to listing on the ASX and securing its place as an ASX 500 company.

They have turned Metro Property into one of the biggest success stories in the development industry in recent times, more than quadrupling its revenue over the past year owing to settlement of contracts through a well-planned pipeline of work.

Despite being quick to advocate Metro Property's national focus – the company has 30 projects nationwide and sizeable operations in Melbourne, Adelaide, and Perth – Hartman says Brisbane is currently the company's shining market and more than half of its staff are there to support that.

"We are really proud to have a pipeline of more than 4000 apartments coming through in Brisbane worth in excess of \$2 billion based on our confidence the market upturn will continue," says Hartman.

"Brisbane is showing much greater affordability than Sydney and Melbourne, and it really seems to be the city's time to shine over the next three to five years."

Over the past couple of years, Metro Property has focused on delivering high-density apartment projects in inner-city Brisbane for all ends of the market, notably attracting low to moderate income earners and young professionals.

Projects such as The Chelsea Bowen Hills, Madison Heights, Brooklyn on Brookes, The Plaza South Brisbane, Central Village and Broadway on Ann have sold in above average time and helped refresh a once dried-up property market.

Proximity to amenities is heavily factored into site decisions, with most of the company's properties central to fast-growing CBD fringing suburbs such as Fortitude Valley and Newstead, and taking the form of "lifestyle products".

Testament to this, Metro Property has invested \$662 million in Fortitude Valley alone through popular developments such as Brooklyn on Brookes, Central Village and Broadway on Ann.

"Our long-term strategy of acquiring exceptional development sites in inner-city growth suburbs, close to all amenities, is at the core of our success," says executive chairman David Devine

Devine says Metro Property's most recent purchase of Watpac Limited's (ASX: WTP) Newstead site adjacent to the Waterloo Hotel exemplifies this.

Hartman says the company's decision to offer apartments under the National Rental Affordability Scheme (NRAS) and help increase housing affordability in Brisbane's inner suburbs has been a positive one.

The NRAS offers housing at least 20 per cent below market value to low and moderate-income households, incorporating key service workers such as hospital staff, teachers and police.

Buyers have rushed to snap up the affordable NRAS apartments, especially since the federal government's decision to discontinue the scheme this year.

"Since the end of the NRAS scheme this year, renters have rushed to snap up the last remaining NRAS rental properties in Brisbane's inner-city, so we had a particularly strong response towards our NRAS allocated apartments," says Hartman.

He says Metro Property received more than 1000 rental registrations over a three-week period a couple of months ago for the first tower of the \$450 million Central Village project in Fortitude Valley.

It had a similar favourable response to its Madison Heights development at Bowen Hills.

❖ BRIAN SHEAHAN



# MORGANS ON RISE

MORGANS' origins as a full-service stockbroking firm remain solid, although its business model has grown over the years to cover a broader suite of financial services.

The past financial year has seen continued growth in the self-managed superannuation and portfolio management divisions.

Managing director Brian Sheahan says investor confidence in equity markets over the past year has been volatile, however consumer sentiment figures have rebounded of late and returned to pre-Budget levels.

This volatility is to be expected when operating in financial markets, but external events mean fluctuations are more prevalent than usual.

"The past year has been an interesting one, marked with many changes in investor sentiment," says Sheahan.

"There were lingering global economic issues which meant people were focusing on cash and interest-rate products, and investor sentiment was poor leading up to the election and immediately after the Budget was delivered.

"Resolution of the election injected life back into the market, as well as the return of confidence in the property sector, which seemed to make a big difference in how people felt about their overall financial wellbeing.

"Investor sentiment is largely reflective of how people feel about their two key assets – property and employment."

Sheahan says the stock market volatility index (S&P/ASX 200 VIX) has been low which has been somewhat a detriment to trading activity.

The VIX is a real-time index that gives insight into investor sentiment and expected levels of market volatility.

"From a business point of view, as opposed to client portfolio performance, it has been a tougher year," says Sheahan.

"Trading activity has been down and investors have been focusing on investing for yield and dividends rather than trading action, which becomes more important when focusing on growth.

"There has however still been some volatility in sectors such as resources and technology."

Despite a decline in trading activity, Sheahan says other divisions of the business have been thriving.

"The self-managed super funds business and wealth portfolio management service Wealth+ have been very popular," he says.

"There seems to be a trend toward these services that give the power back to the customer, where they can judge their own performance, monitor reporting and efficiently liaise with tax accountants."

The Morgans corporate team has enjoyed a diverse and busy 12 months.

"There has been quite a lot of activity in our corporate department through capital raising and initial public offerings," says Sheahan.

**"The past year has been an interesting one, marked with many changes in investor sentiment"**

❖ TURN TO PAGE 38 FOR MORE ON MORGANS



## 26 JELLINBAH GROUP

CEO: GREG CHALMERS

### MINING

Revenue: \$365 million  
Head office: Creek Street, Brisbane  
Staff: 200  
Founded: 1988

COAL company Jellinbah Group operates two mines in central Queensland's Bowen Basin. The Jellinbah mine and Lake Vermont mine have a combined production capacity of 12.5 metric tonnes per annum. The independent company holds a 70 per cent stake in each mine. Leighton Contractors' mining division, Thiess Pty Ltd, took over the management services in 2013. Thiess was awarded a \$US510 million contract expansion to increase production from six million tonnes to eight million tonnes over five years at the Lake Vermont operation. The move signals an attempt to combat declining commodity prices

## 27 METRO PROPERTY

CEO AND MANAGING DIRECTOR: LUKE HARTMAN

### PROPERTY DEVELOPMENT

Revenue: \$350 million  
Head office: Eagle Street, Brisbane  
Staff: 50  
Founded: 2010  
See Page 33 for full story.

## 28 APHS PHARMACY GROUP

MANAGING PARTNER: CATHIE REID

### HEALTH SERVICES

Revenue: \$330 million  
Head office: Dividend Street, Mansfield  
Staff: 900  
Founded: 1986  
See Page 37 for full story.

## 29 MITCHELL GROUP

CEO: NATHAN MITCHELL

### INFRASTRUCTURE SERVICES

Revenue: \$319 million (est.)  
Head office: Bluestone Court, Seventeen Mile Rocks  
Staff: 350  
Founded: 1969

THE Mitchell Group is a family-owned company devoted to resource development and management. Current group investments include the Sub161 LNG and CNG gas production company, South Africa's Tlou Energy and CitiScan Radiology. Businesses within the group have developed a strong eco-friendly stance including the Verso Energy Company, committed to finding sustainable solutions in the transition away from coal to natural gas.

## 30 FIRSTMAC

FOUNDER & MANAGING DIRECTOR: KIM CANNON

### FINANCE

Revenue: \$292 million  
Head office: Eagle Street, Brisbane  
Staff: 130  
Founded: 1979

THE financial services company manages more than \$5 billion in mortgages and has written more than 68,500 home loans within the past decade. Firstmac's offices span Australia and South-East Asia, with operations in Brisbane, Sydney, Melbourne, Gold Coast and Singapore. The online efficacy, competitive rates and variety of services offered by Firstmac, including home loans and insurance, have helped it develop a reputation as an alternative to the major banks.



❖ KIM CANNON

## 31 PORT OF BRISBANE

CEO: RUSSELL SMITH

### CONTAINER PORT

Revenue: \$286 million  
Head office: Port Central Avenue, Port of Brisbane  
Staff: 200  
Founded: 1850

PORT of Brisbane has received significant infrastructure investment in the past year, preparing for an anticipated increase in demand as Brisbane becomes more globally competitive. Most recently, Port of Brisbane was awarded a \$110 million upgrade which will double the current traffic capacity of its road network. The port also signed a deed of cooperation mid-year with the Australian Rail Track Corporation (ARTC) as part of the Inland Rail freight-rail project, which will enable freight to be transported via rail more efficiently between Melbourne and Brisbane when completed.

## 32 BRYAN BYRT AUTOMOTIVE GROUP

DEALER PRINCIPAL: BRENDON CROWLEY

### AUTOMOTIVE

Revenue: \$276 million  
Head office: Tryon Street, Upper Mount Gravatt  
Staff: 1200  
Founded: 1972

THE Bryan Byrt Automotive Group has made a name for itself as one of the Australian motor industry's benchmark businesses for customer satisfaction and service. Having dealt in new and used cars across a variety of brands including Ford, Volkswagen and Renault, the company has now grown to operate six showrooms throughout Brisbane's southside. Corporate sponsorships and business alliances between companies including charities and sports clubs also play a major part in fulfilling the company's large community involvement standard.



PORT OF BRISBANE

❖ BRUCE SCOTT



### 33 MCG GROUP

MANAGING DIRECTOR: BILL McDONALD

CONSTRUCTION

Revenue: \$265 million (est.)  
Head office: Queen Street, Brisbane  
Staff: 280  
Founded: 2002

'ALL for one and one for all' is the philosophy behind Bill McDonald's company, MCG Group. The group's individualised approach to its myriad companies promotes flexibility and a thorough understanding of industry requirements. There are a number of industries operating under the MCG banner, including civil works, mining, quarries, property, logistics, concrete and exploration. The company launched a new venture with EAT Group in June, to purchase Camperdown Cheese and Butter Factory. Exploring the paddock-to-plate movement, MCG established Camperdown Dairy International to coincide with the investment. The company has also supplied equity to Urban Construct in 2014 for a number of developments around Brisbane.

### 34 MORRIS CORPORATION AUSTRALIA

CEO: FIONA BERKIN

HOSPITALITY

Revenue: \$252 million  
Head office: Logan Road, Eight Mile Plains  
Staff: 1500  
Founded: 1966

MORRIS Corporation is one of Australia's largest providers of industrial hospitality services, with 50 contracted sites across the country. The company has enjoyed a positive 2014, after securing a \$435 million catering contract at Fortescue's Pilbara project late last year. Morris awarded a \$14 million transport contract to joint-venture partners Sadleirs Nexus Logistics and MIB Transport. The indigenous partnership commenced in January and is expected to generate employment opportunities in Western Australia. As a result of Morris's strong relationship with Aboriginal and Torres Strait Islander communities, the company was named Champion Employer of the Year at the National Employment Awards for Excellence in July.

### 35 BRADNAM'S WINDOWS AND DOORS

CEO: JASON DREWE

MANUFACTURING

Revenue: \$250 million  
Head office: Zillmere Road, Boondall  
Staff: 900  
Founded: 1977

WITH 17 branches across Australia, Bradnam's Windows and Doors is a market leader in manufacturing glass and aluminium products for commercial and residential projects. The company also has a presence in the Asia-Pacific region, boasting a licensee network of 50 fabricators. Spurred on by a boost in new home sales in 2014, Bradnam's is expected to have generated a healthy return for its private investors.

### 36 BRISBANE BMW

MANAGING DIRECTOR: MARTIN ROLLER

AUTOMOTIVE

Revenue: \$249 million (est.)  
Head office: Ann Street, Fortitude Valley  
Staff: 150  
Founded: 1999

LMM Holdings, trading as Brisbane BMW, specialises in the sale of new and pre-owned BMW vehicles, parts and accessories. In addition to a Fortitude Valley showroom, Brisbane BMW operates a bodyshop in Windsor. This year saw a significant development for the executive team, with Sime Darby Motors group joining LMM Holdings as a majority owner. Sime Darby is the national importer and distributor of Peugeot and Citroën vehicles.

### 37 EAGLE BOYS

CHAIRMAN: BRUCE SCOTT

FRANCHISE

Revenue: \$239 million (est.)  
Head office: Ipswich Road, Annerley  
Staff: 8000  
Founded: 1987

EAGLE Boys is innovating its way through a sector saturated with competition. It has responded to competition by producing gourmet, gluten-free and low-fat pizzas, while taking heed of ongoing price wars. The business is currently in partnership with digital streaming service Quickflix to establish itself as the leading film and television food, and launched a popular Facebook competition during State of Origin earlier this year for the same end.

### 38 DYNAMIC SUPPLIES

MANAGING DIRECTOR: SCOTT MCLENNAN

IT WHOLESALE

Revenue: \$234 million  
Head office: Alexandra Place, Murarrie  
Staff: 140  
Founded: 1994

DYNAMIC Supplies is a leading national distributor of IT consumables, wholesaling

a wide range of IT products from manufacturers including IBM, Samsung and Canon. The group operates facilities along the east and west coast of Australia, as well as New Zealand. Dynamic Supplies has formed a strong local and international network over two decades to ensure the sourcing of quality IT products with best value price tags.

### 39 GOOD PRICE PHARMACY

MANAGING DIRECTOR: ANTHONY YAP

HEALTH RETAIL

Revenue: \$232 million (est.)  
Head office: Proprietary Street, Tingalpa  
Staff: 800  
Founded: 2001

GOOD Price Pharmacy has continued to grow its national presence, notably starting its move into NSW through the acquisition of Oze pharmacy stores in Penrith and Castle Hill. The brand is determined to be at the forefront of the turbulent pharmaceutical sector, which managing director Anthony Yap says is undergoing a significant transformation driven by ongoing Pharmaceutical Benefits Scheme (PBS) reforms and weak retail conditions. Good Price is responding by evolving product and service offerings, remaining steadfast on its pharmacy business and training staff through its newly created Good Price Training Academy. It also is leveraging the brand as an integrated health business with ancillary retail services.

### 40 SUNNY QUEEN FARMS

MANAGING DIRECTOR: JOHN O'HARA

AGRICULTURE

Revenue: \$227 million  
Head office: Mica Street, Carole Park  
Staff: 100  
Founded: 1930

SUNNY Queen Farms is one of Australia's most trusted egg brands and one of few Queensland-based food companies with a national presence. The business has been investing heavily in infrastructure and has plans to continue doing so. It will soon be opening a state-of-the-art glass manufacturing facility and is about to build an export department as part of a new when it will start exporting over the next 12 to 18 months. Managing director John O'Hara says the social trend toward breakfast is serving the company well, as time-poor people seek value-added food offerings. Sunny Queen Farms' sales and research and development departments have grown over the past year to ensure it is well positioned to capitalise on demand from quick-service restaurants and caterers for these products.



❖ CATHIE REID AND  
STUART GILES

## SEEING CLEAR

APHS is at the vanguard of wearable technology in Australia, driving the Google Glass movement full throttle in the pharmacy sector.

The pharmaceutical company has taken a big leap in the technology space, developing the first Google Glass pharmacy app in Australia, with more transformative initiatives also on the cards.

"Our growing interest in the wearable technology and digital healthcare space saw APHS become one of the first Google Glass Explorers in Australia," says APHS managing partner Cathie Reid.

"Access to this and other technology has allowed us to test and understand the significant potential wearable technology has in the pharmacy and wider healthcare space.

"As early adopters of the technology, we were able to develop the first Google Glass pharmacy app in Australia, which allows pharmacists to access drug information for a seamless interaction with a patient.

"We are also in the process of registering and introducing a number of other medical devices and applications to transform the company and the way healthcare is

delivered on a national scale."

APHS believes now is a better time than any to revitalise pharmaceutical practices, in light of the current challenges being faced by the sector as a result of changes to government remuneration.

"Never before has there been a more important time for the industry to focus on diversification and thinking beyond traditional pharmacy," says Reid.

"We evolved our core hospital and aged-care pharmacy businesses by conceiving APHS Packaging and Icon Cancer Care, and now are turning the same level of focus to the evolution of our digital healthcare business."

Reid says this is the fifth consecutive year that APHS has experienced double-digit growth and the company anticipates a continuation of this trend as its grasp on technology tightens.

"It's the next important step in ongoing diversification and figures confirm it is in our best interests – the global wearable technology industry is expected to grow from \$14 billion in 2014 to over \$70 billion in 2024, with healthcare the dominant sector."

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**[www.easyoffshore.com.au](http://www.easyoffshore.com.au)**

## 41 SPAR AUSTRALIA

MANAGING DIRECTOR: LOU JARDIN

RETAIL & DISTRIBUTION

Revenue: \$205 million  
Head office: Fox Road, Acacia Ridge  
Staff: 100  
Founded: 2002

SPAR was founded in the Netherlands and set up in Australia as Australian Retail Logistix Limited, with the company acquiring a former Woolworths-owned distribution business at Acacia Ridge. Since then, the distribution network has expanded to include 300 independent retailers across Australia which trade under the SPAR, SPAR Express, 5 STAR and Jardin Fresh Life Banners. SPAR Australia is equally associated with procurement, storage and distribution as it is with retail and training, and has a 40,000sqm distribution centre to match this claim.

## 42 A RAPTIS & SONS

NON-EXECUTIVE DIRECTOR: ARTHUR RAPTIS

SEAFOOD TRADING

Revenue: \$113 million  
Head office: Colmslie Road, Colmslie  
Staff: 200  
Founded: 1950

A RAPTIS & Sons is one of Australia's largest privately-owned fishing and seafood trading companies. The company supplies to distributors, wholesalers and retailers in Queensland and exports across continents. The business began out of a fish-and-chip shop in Adelaide in the 1930s, and an entrepreneurial air has since carried it across generations. Raptis is an accredited 'Friend of the Sea', supporting sustainable fishing practices.

## 43 KEEMA AUTOMOTIVE GROUP

CEO: TED VAN RIEL

AUTOMOTIVE

Revenue: \$216 million  
Head office: Pacific Highway, Springwood  
Staff: 213  
Founded: 1950

PROPRIETARY company Stones Corner Motors trades as Keema Automotive Group, with several dealerships in south-east Queensland. The family-owned dealership sells Nissan, Hyundai,

Suzuki, Isuzu Ute, Honda, Kia and used vehicles. In addition to sales, Keema offers parts, servicing, finance and insurance – contributing to a full-year lift in revenue and profit of \$3.95 million compared to the previous period.

## 44 MORGANS

MANAGING DIRECTOR: BRIAN SHEAHAN

FINANCE

Revenue: \$180 million  
Head office: Eagle Street, Brisbane  
Staff: 826  
Founded: 1982  
See Page 34 for full story.

## 45 LLEWELLYN MOTORS

DEALER PRINCIPAL: WADE LLEWELLYN

AUTOMOTIVE

Revenue: \$163 million  
Head office: Brisbane Road, Booval  
Staff: 200  
Founded: 1991

WITH more than 30 years' experience in car dealerships, Ross Llewellyn established his own business in his hometown of Ipswich in 1991. His son, Wade, now serves as dealer principal – selling Toyota, Holden, Hyundai and Subaru. On top of new and used-car sales, the dealership offers finance, parts, accessories and repairs. Llewellyn has a keen sense of community, using local suppliers as much as possible and contributing to schools and associations.

## 46 CHESTERFIELD AUSTRALIA

CEO: GARY BONE

MACHINERY

Revenue: \$162 million  
Head office: Miles Platting Road, Eight Mile Plains  
Staff: 250  
Founded: 1963

THE agricultural and construction equipment dealer operates 16 branches across Queensland and NSW. The company specialises in high-end farming machines, with brands including John Deere, Kobelco and Engcon. Gary Bone stepped in as chief executive office in December 2013 to replace Peter Forsyth at Chesterfield. Bone has more than 20 years' experience in manufacturing and a family history in farming, which is set to benefit the company's rural customer base.

**47 CARPET CALL**OWNER: JAMES SMITH  
FLOORINGRevenue: \$162 million  
Head office: Jutland Street, Loganlea  
Staff: 340  
Founded: 1975

CARPET Call is one of the country's top wholesale retailers for various types of flooring, rugs and carpets. The business has opened more than 75 stores across six states and frequently trades locally and internationally with major carpet mills throughout Australia, New Zealand and the US. Having maintained consistent net profits for the past four years, alongside reporting steady annual increases over the past five years, Carpet Call cements its position on this year's list.

**48 WESTPOINT AUTOS**DEALER PRINCIPAL: JOHN HAWKINS  
AUTOMOTIVERevenue: \$157 million  
Head office: Moggill Road, Indooroopilly  
Staff: 200

Founded: 1988

JOHN Hawkins established Westpoint Autos in 1988, growing the business across several locations and stocking a number of brands. Offering new and used vehicles, Westpoint traditionally represents Holden, Nissan, Hyundai, Honda and Suzuki. At the start of the year, the company opened a Chrysler, Jeep, Dodge, Alfa Romeo and Fiat dealership in Moorooka. A dedicated service centre was unveiled nearby in Yeerongpilly to complement the new branch.

**49 EGR GROUP**CEO: SIMON MCLELLAN  
MANUFACTURINGRevenue: \$156 million (est.)  
Head office: Evans Road, Salisbury  
Staff: 1000  
Founded: 1973

EGR Group is a world leader in the design, development and manufacture of automotive accessories and industrial products. The company also has a design division, which creates visual displays in the retail sphere for major brands.

Headquartered in Brisbane, EGR has global offices in North America, Russia, United Kingdom and the Middle East. The automotive arm produces more than 13,000 original equipment products daily, with the capacity to expand. There was speculation late last year that owners Greg and Rod Horwill were considering an ASX listing.

**50 SEALY AUSTRALIA**CEO: SIMON DYER  
BEDDINGRevenue: \$150 million  
Head office: Boundary Road, Wacol  
Staff: 800  
Founded: 1923

MADAD Pty Ltd, trading as Sealy of Australia, began mattress production in 1923 and has since established five manufacturing plants nationally, spreading the business as far as South-East Asia and China. The company began manufacturing under the originally Texan brand Sealy in the 1960s after acquiring licensing from the US. Sealy's flagship Posturepedic label is the number one premium brand in the country.

**TOP 51-100**

POSITION	COMPANY	REVENUE \$M
51	Oldmac Motors	\$147
52	Otswald Brothers	\$146
53	Halfbrick Studios	\$145
54	Steelforce Holdings	\$144
55	Matrix Group	\$141
56	Simon George and Sons	\$140
57	YFG Shopping Centres	\$140
58	Lorna Jane	\$138
59	Auto & General Holdings	\$137
60	Dialog Information Technology	\$116
61	Lanskey Constructions	\$115
62	Herron Todd White	\$115
63	Pacific Petroleum	\$113
64	Sarino Russo	\$106
65	Evolution Traffic Control	\$105
66	AWX	\$104
67	Spaceframe Buildings	\$103
68	Battery World	\$100
69	Cetnaj	\$100
70	Unison Projects	\$100
71	Highway Auto Group	\$98
72	Australasian Solvents and Chemicals Company	\$93
73	Integria Healthcare	\$93
74	Stoddart Manufacturing	\$92
75	McCullough Robertson	\$90

POSITION	COMPANY	REVENUE \$M
76	The Neilsen Group	\$90
77	Wallace Bishop	\$89
78	Greyhound	\$88
79	Ingeus & Assure Programs	\$85
80	Videopro	\$85
81	CV Services Group	\$83
82	T.F. Woollam & Son	\$82
83	Wiley	\$81
84	Malouf Group	\$80
85	Pebmac (QLD Frozen Food Services)	\$80
86	DGL	\$78
87	Lenard's	\$75
88	Wanless Enviro Services	\$70
89	Carter & Spencer Group	\$69
90	DPSA Group	\$68
91	PoolWerx	\$68
92	Winson Group	\$68
93	Apollo Motorhome Holidays	\$62
94	Airport Retail Enterprises	\$60
95	Multi Span Australia	\$55
96	GlobalX Solutions	\$52
97	HopGood Ganim Lawyers	\$51
98	Northbuild Construction	\$47
99	Q H & M Birt	\$47
100	National Storage	\$46



## BREAKFAST WITH GREENCROSS FOUNDER

ENJOY breakfast with the founder of Greencross Vets, Glen Richards, at the Brisbane Polo Club on Wednesday December 3, hosted by *Brisbane Business News*.

Brisbane-based founder and executive chairman Glen Richards has been at the forefront of the company, driving it to become Australia's largest pet services business in less than 20 years.

Pets before profits is the Greencross mantra, which appears to be paying off in light of the company's rapid growth and merger with Petbarn.

Greencross has experienced a 25 per cent compound annual growth rate of clinics and stores over the past five years.

Since 1994, it has grown from a single Greencross clinic to 107, and has taken on 108 Petbarn and 25 Animates retail stores in Australia and New Zealand.

As one of the fastest growing ASX-listed companies, Greencross's figures are increasing through new acquisitions and retail store openings.

This event not only gives an insight into Richards' story of success, motivation and advice, but also provides the chance to connect with like-minded business professionals in a comfortable setting.

Get your tickets for this must-attend event for \$55 per person or \$490 for a table of 10 by emailing [marketing@bnpmedia.com.au](mailto:marketing@bnpmedia.com.au) or calling 07 3608 2068.

## Young Entrepreneur of the Year

JOIN *Brisbane Business News* to celebrate the city's best and brightest leaders on Friday November 21 at Customs House.

The Young Entrepreneur of the Year Awards 2014 recognises the success of business owners aged 40 years and under, with a host of new award categories.

These new categories include digital and technology; innovation; manufacturing, wholesale and distribution; professional services;

property and construction; retail and services; student entrepreneur and tourism, hospitality and events.

The gala evening features a special awards ceremony and three-course dinner, on top of special entertainment.

It promises to be a must-attend event on the social calendar.

For more information email [marketing@bnpmedia.com.au](mailto:marketing@bnpmedia.com.au) or call 07 3608 2068.

## Lion King roars into Brisbane

SEEN by more than 70 million fans around the world, the Broadway hit *Lion King* will make its debut at the Queensland Performing Arts Centre in Brisbane on Tuesday September 21.

With a diverse cast of 51 different cultures, 242 puppets and 24 brilliant musicians the *Lion King* will be the biggest ever production to visit the Queensland Performing Arts Centre.

Celebrating 20 years since the release of the original movie of the same name, the show is likely to sell out quickly - with tickets starting from \$60.

**More info at:** [qpac.com.au](http://qpac.com.au)

## Risk management and auditing

RISK management is becoming increasingly topical as its is integrated into modern business and all its aspects.

The Information Systems Audit and Control Association (ISACA) is hosting the ISACA & ACS IT Risk Management SIG on Tuesday, October 21.

Gavin Steinberg, managing director for Satori Group, will be the event's presenter and cover topics and field questions on risk management and what it means for IT audit professionals.

Steinberg will cover new and emerging ideas for risk management and how these ideas can benefit an audit team.

The event is free for members and \$10 for non-members.

**More info at:** [eventbrite.com.au](http://eventbrite.com.au)

## Bridge swing for charity

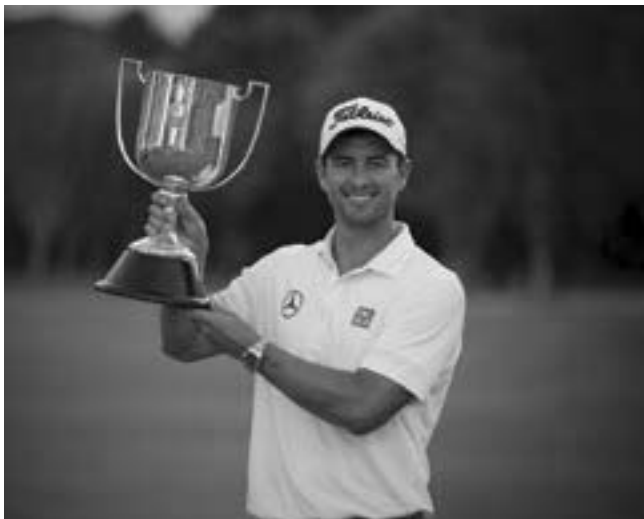
JUMP out of your comfort zone and throw yourself off the Brisbane Goodwill Bridge for charity on Friday and Saturday October 24-25.

This will be the Australia's first ever bridge swing and all the profits will go to Save the Children's education and child protection programs.

Save the Children protects millions of vulnerable children and provides access to health and education services as one of Australia's leading aid agencies.

The event has a limit of 250 participants and registration cost of \$100.

**More info at:** [scasites.org.au](http://scasites.org.au)



## ADAM SCOTT DEFENDS PGA TITLE

ADAM SCOTT will return to home soil to defend his Australian PGA Championship title from December 11 to 14 at RACV Royal Pines Resort.

Scott says he is excited to come back to the Gold Coast and hopes to relive past success.

"It was an amazing week last year coming home and playing in front of everyone, so many friends and family out there, but the support was great and I'm really looking forward to coming back this year," he says.

PGA CEO Brian Thorburn

says the Gold Coast is the perfect place to top off an excellent year in Australian golf.

"The Gold Coast is the perfect location for a world-class sporting event and we're looking forward to returning at the end of the year," Thorburn says.

The event will be the final stop on Scott's Australian tour, which kicks off from November with the Australian Masters in Melbourne and Australian Open in Sydney.

More info: [pgatour.com.au](http://pgatour.com.au)

## EmpowHER push for women as leaders

DIRECTOR of LeadershipHQ Sonia McDonald will be hosting a second run of her six-week leadership program for women, 'EmpowHER' on October 9 in Brisbane.

EmpowHER aims to encourage women to enter leadership roles by equipping them with the right tools and strategies needed to discover and recognise their abilities.

The program covers topics relevant to women transitioning into leadership roles, such as managing your career, working with men,

negotiation skills and several other interesting issues.

McDonald is regarded a dynamo in HR and business leadership coaching circles and has assisted clients in achieving multimillion-dollar projects through improvement of leaders and their productivity.

The program will be held at the United Service Club from Thursday October 9 for the price of \$1897.

More info: [leadershiphq.com.au](http://leadershiphq.com.au)

### THURSDAY September 18

2014 Convention Bureau Pop-Up 2014 is on at EPICURE at Brisbane City Hall, where businesses are given the chance to promote and market their companies. The event presents the opportunity to form and develop new relationship with customers and clients, and offers an insight to the breadth of the improved and unique business events of Brisbane.

More info: [brisbanemarketing.com.au](http://brisbanemarketing.com.au)

### FRIDAY September 19

JOIN *Brisbane Business News* for breakfast at the Brisbane Polo Club with Domino's CEO Don Meij. Get an exclusive insight on his ride to success, his vision for the company and why he sees technology as the most valuable pillar of his business. This is also a great opportunity to expand your network in a relaxed setting. Tickets are \$55 per person and \$430 for a table of 10.

More info: [marketing@bnpmedia.com.au](mailto:marketing@bnpmedia.com.au)

### FRIDAY September 19

BRISBANE Convention and Exhibition Centre will host a lunch moderated by Ian McLeod, chief executive of Ergon Energy. Speakers of the event include CEO of GLNG Operations Rod Duke, group financial officer at the Suncorp Group, Steve Johnson, and KPMG partner Mike Kalms. The topic of the event is regional development, and tickets cost \$175 for CEDA members and \$285 for non-members.

More info: [ceda.com.au](http://ceda.com.au)

### MONDAY September 6-27

THE Brisbane Festival has a spectacular program this year across three weeks, with the magnificent operatic performance *The Perfect American* and the celebrated cabaret LIMBO to mention a few. With other fantastic performances the festival is expected to host hundreds of thousands arts enthusiasts. More info: [brisbanefestival.com.au](http://brisbanefestival.com.au)

### TUESDAY October 7-10

THIS year's Australian International Education Conference offers a program packed with world-leading experts, exclusive social events and a major exhibition at the Brisbane Convention & Exhibition Centre. With a great line-up, the conference will cover topics suitable for both veterans and newcomers.

More info: [aiec.idp.com](http://aiec.idp.com)

### WEDNESDAY October 8

GAIN insight into the economy of Queensland at the 2014 State of the State at Brisbane Convention and Exhibition Centre. CEDA proudly presents speaker Campbell Newman, the Premier of Queensland, to discuss and reflect on his future strategies to tackle the issues confronting the state's economy. Tickets cost \$185 for CEDA-members and \$295 for non-members. More info: [ceda.com.au](http://ceda.com.au)

### THURSDAY October 9

SONIA McDonald, with leadershipHQ, is staging the six-week program EmpowHER, tailored to equip women with the skills and knowledge to become efficient leaders within the business world. The program offers one-on-one consultation, workshops and personal branding assessments. Ticket cost \$1897 per person.

More info: [leadershiphq.com.au](http://leadershiphq.com.au)

### WEDNESDAY October 22

THE topic of women in leadership roles is recurring in the business world. CEDA invites guests to listen to humanitarian, lawyer and author Rabbia Siddique share her story about flexibility, courage and determination in the workforce, and how the level of woman in leadership must improve in order to boost economic development and ethical leadership. Tickets cost \$175 for CEDA-members and \$285 for non-members.

More info: [ceda.com.au](http://ceda.com.au)



# New appointments



**BOB ADA**

**SCOTTISH Pacific Debtor Finance** has welcomed Bob Ada as business development manager in Queensland. Ada is a leading debtor finance executive and brings extensive business knowledge to the company. He has been a Dale Carnegie leadership training instructor since 1981.



**TRENT FARRELL**

QUEENSLAND hospitality professional Trent Farrell has been named as new hotel manager of **MON KOMO Hotel**. Farrell brings to the position a wealth of experience and knowledge, coming from a career in the hospitality industry spanning more than 20 years.



**ALAN BAILLIE**

ALAN Baillie has been appointed to the newly created position of Queensland business development officer for **QELi**. The former senior executive director of school operations and support services for the Northern Territory Department of Education has considerable experience in school management and operations.



**JUSTINE HENDRY**

**ELSTON Partners** welcomes Justine Hendry to the position as private wealth adviser. Hendry has more than 25 years of experience in the finance sector and was the youngest person ever to be named a Certified Financial Planner.



**NEIL BARR**

**AURECON** has appointed Neil Barr as manager for its Brisbane office. Barr has been with Aurecon since 2000, where he worked as a civil engineer before moving to the role as New Zealand general manager based in Wellington.



**PAUL MULDER**

MANAGEMENT consulting firm **Siecap Advisory** has confirmed Paul Mulder as a director and board member. Mulder recently held a senior executive position as group managing director of coal and infrastructure at Hancock Prospecting.



**VIVIENNE BOLLA**

VIVIENNE Bolla has taken on the role as senior research analyst at **Colliers International** in Brisbane. With considerable expertise in the industry, her new role includes responsibility for commercial and residential property research and analysis, in particular Brisbane CBD and metro office research and forecast reporting.



**SHANE MURPHY**

SHANE Murphy has accepted the position as CEO of **THG Resource Strategists**. Murphy has more than 35 years of experience working on significant residential and infrastructure projects in Queensland.



**RANDALL BRYSON**

RANDALL Bryson has joined **BDO** Brisbane as an automotive industry expert. With 11 years' experience in the motor industry, in addition to 11 years as a chartered accountant, Bryson brings a wealth of experience to the position.



**ANNA POHL**

ANNA Pohl has accepted the newly created position as Queensland business development officer at **QELi**. Previous roles include director and mentor of the Early Childhood Scholarship Program, senior consultant at the Centre for School Leadership and senior recruitment consultant in the Northern Territory Department of Education.



**JO DILLION**

JO Dillion has taken over as head of development and production at **Screen Queensland**. Dillion has more than 10 years of experience in independent drama and documentary productions, training providers and screen agencies. She previously held the position of development executive at Screen Australia.



**REBECCA SCURR**

**PIÑATA Farms** has appointed 23-year-old Rebecca Scurr as key account manager. Piñata Farms is a family business with origins dating back to the 1960s. Scurr is now a fourth-generation producer, and has been mentored by father and managing director Gavin Scurr.



# Breakfast SERIES

BRISBANE



POLO CLUB



## Greencross Vets Founder Glen Richards

Enjoy breakfast with the founder of Greencross Vets Glen Richards at the Brisbane Polo Club on Wednesday December 3. The founder and executive chairman Glen Richards has been at the forefront of the company, driving it to become Australia's largest pet services business in less than 20 years.

Pets before profits is the Greencross mentality, which appears to be paying off in light of the company's rapid growth and merger with Petbarn. Greencross has grown from a single Greencross clinic to 107, and has taken on 108 Petbarn and 25 Animates retail stores in Australia and New Zealand. As one of the fastest growing ASX-listed companies, the company figures are increasing on the regular, with new acquisitions and retail store openings.

This event not only shares Richard's story of success, motivation and advice, but also provides the chance to connect with likeminded business professionals in a comfortable setting.

**DATE:** Wednesday December 3, 2014  
**TIME:** 7am for 7:30am start and finish at 8:30am  
**LOCATION:** Brisbane Polo Club, 1 Eagle Street Brisbane 4000  
**TICKETS:** \$55 per person or \$490 for a table of 10

To purchase your ticket or enquire about sponsorship opportunities call 07 3608 2068 or email [marketing@bnpmmedia.com.au](mailto:marketing@bnpmmedia.com.au) for enquiries.

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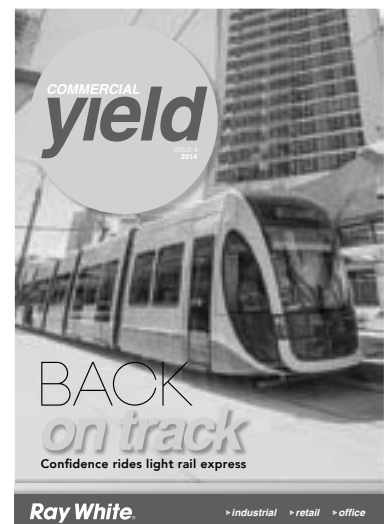


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