



Queensland Transport Compliance

Investigation File: CAS 3827 Vehicle Rego:

Photograph Date 26/02/2019

I hereby certify that the photograph contained within this document is a true and accurate reproduction of the original.

Signature Date 12/03/19



Photo showing VIN.

Photograph 1



Queensland Transport Compliance

Investigation File: CAS 3827 Vehicle Rego:

Photograph Date 26/02/2019

I hereby certify that the photograph contained within this document is a true and accurate reproduction of the original.

Signature Date 17/03/19



Photo showing inside of electrical box. M4- battery, 5L unconnected wire, 11K- electro-hydraulic unit, 3N- battery voltage display and 5S- electrical control unit.

Photograph 2



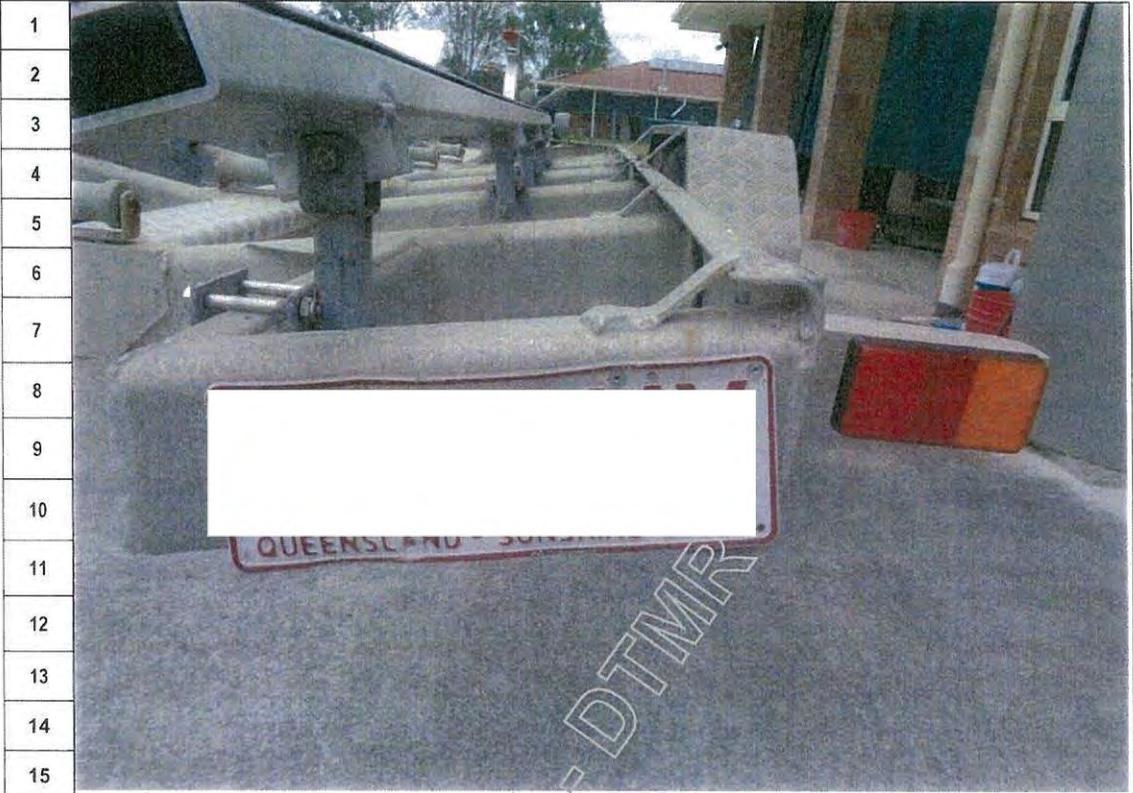
Queensland Transport Compliance

Investigation File: CAS 3827  
Vehicle Rego:

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1	2	3	4	5	6	7	8	9	10	11	12	13	14	15								
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W

Photo of number plate and showing no number plate light fitted.

Photograph 3



Queensland Transport Compliance

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1	2	3	4	5	6	7	8	9	10	11	12	13	14	15								
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W

Photo of broken 2<sup>nd</sup> axle. Looking from left side.

Photograph 4



Queensland Transport Compliance

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A B C D E F G H I J K L M N O P Q R S T U V W

Photo of broken 2nd axle. Looking from the right side. The water drain hole can just be made out at 12M.

Photograph 5



Queensland Transport Compliance

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A B C D E F G H I J K L M N O P Q R S T U V W

Photo of 2nd axle. Looking from on top. The water drain hole can just be made out at 8H.

Photograph 6



Queensland Transport Compliance

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Photo of broken 2<sup>nd</sup> axle. Looking from the front.

Photograph 7



Queensland Transport Compliance

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Photo of 1st axle. Looking from the bottom. Scale rust can be seen at 10N around the water drain hole.

Photograph 8



Queensland Transport Compliance

Investigation File: CAS 3827  
Vehicle Rego:

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Photo of 1st axle. Looking from the front. Scale rust can be seen at 11Q around water drain hole.

Photograph 9



Queensland Transport Compliance

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Vehicle Rego:

Photograph Date 26/02/2019

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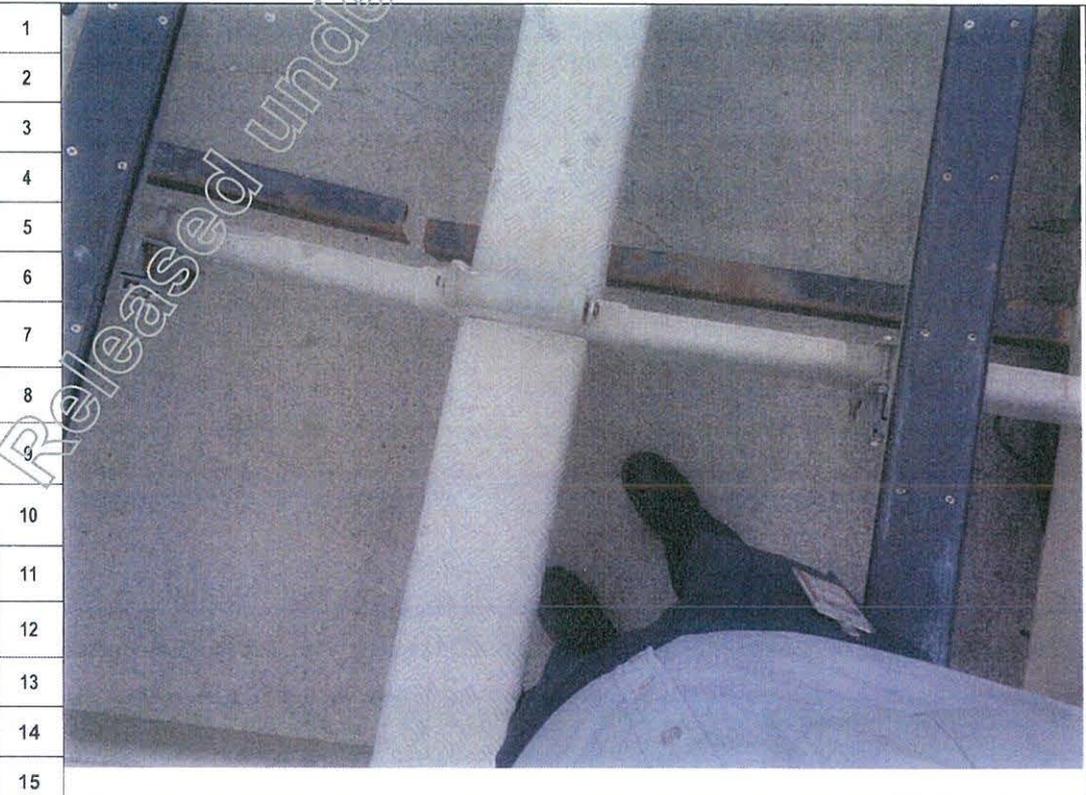


Photo of 2nd axle. Looking from the top and the front of the trailer is at the top of the photo.

Photograph 10



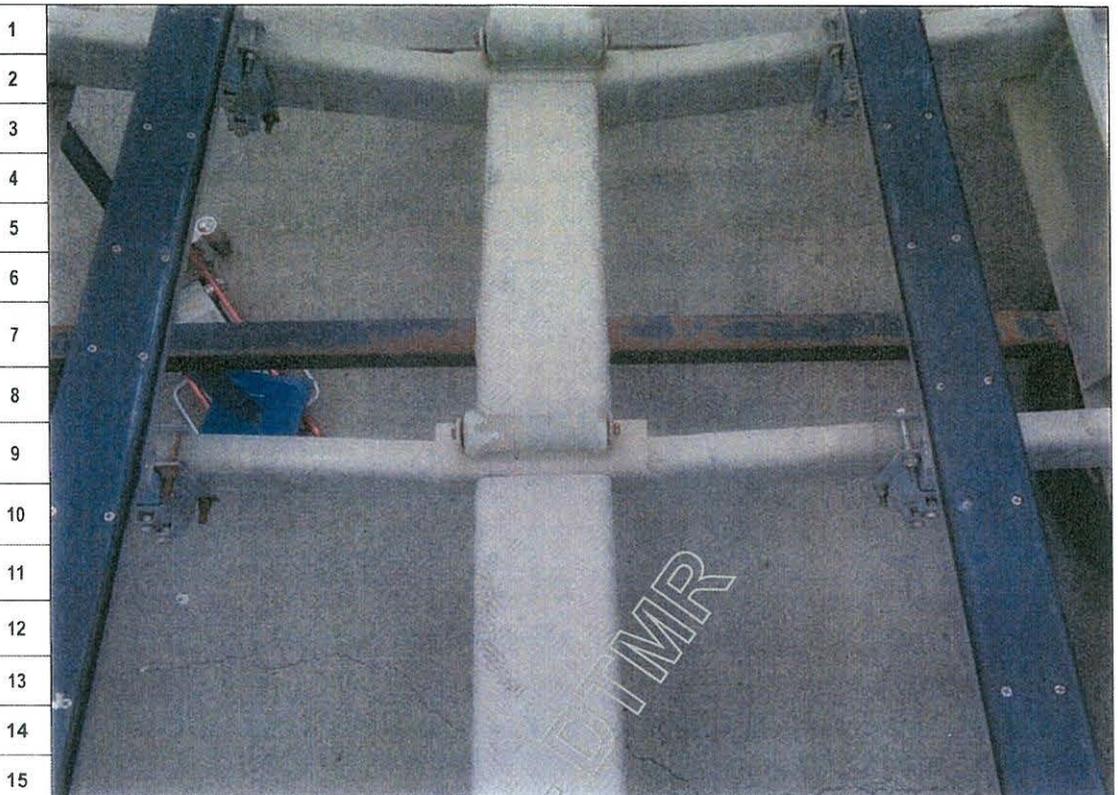
Queensland Transport Compliance

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A B C D E F G H I J K L M N O P Q R S T U V W

Photo of 1st axle. Looking from the top and the front of the trailer is at the top of the photo.

Photograph 11



Queensland Transport Compliance

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Photograph Date 26/02/2019

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A B C D E F G H I J K L M N O P Q R S T U V

Photo of broken weld at bow/ winch stop. Looking from left front.

Photograph 12



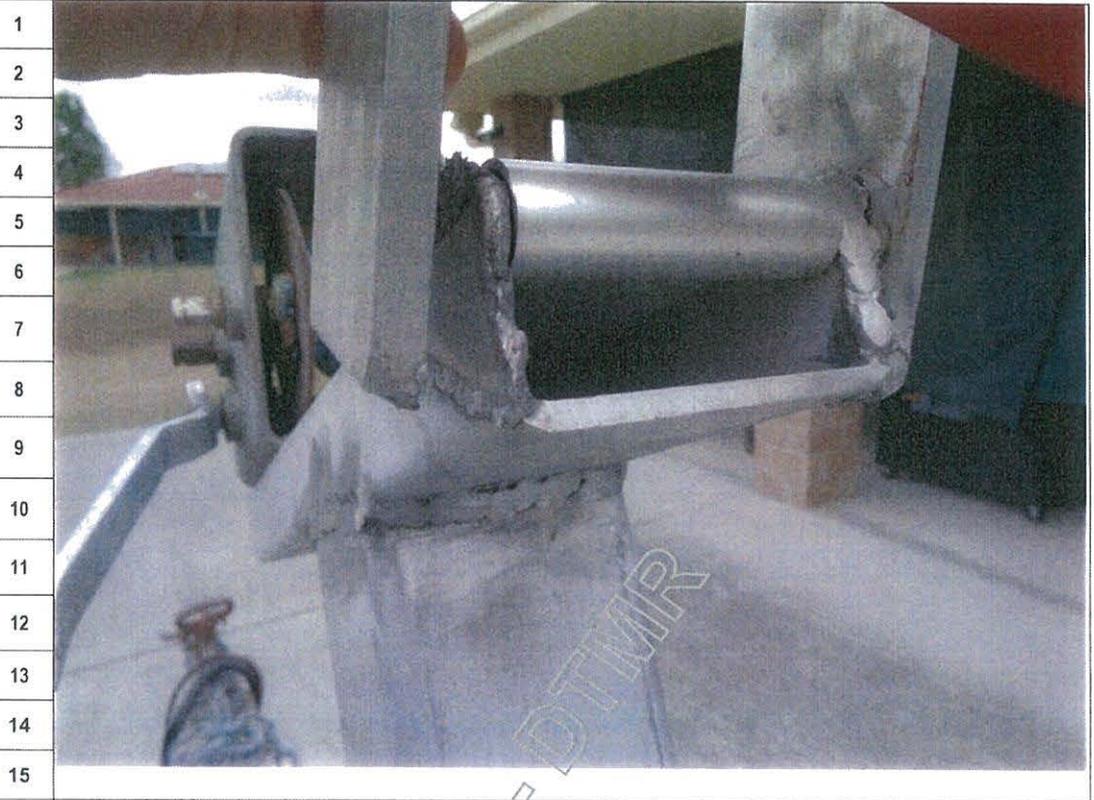
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Signature Date 17/03/19



A B C D E F G H I J K L M N O P Q R S T U V

Photo of broken weld at bow/ winch stop. Looking from left rear.

Photograph 13



Queensland Transport Compliance

Investigation File: CAS 3827 Vehicle Rego:

Photograph Date 26/02/2019

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Signature Date 17/03/19



A B C D E F G H I J K L M N O P Q R S T U V

Photo of rusty 1st axle right brake rotor. Looking from inside.

Photograph 14



Queensland Transport Compliance

Investigation File: CAS 3827 Vehicle Rego:

Photograph Date 26/02/2019

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Photo of rusty 1st axle left brake rotor. Looking from inside.

Photograph 15



Queensland Transport Compliance

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Photo of rusty 2nd axle left brake rotor. Looking from inside.

Photograph 16



Queensland Transport Compliance

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A B C D E F G H I J K L M N O P Q R S T U V

Photo of rusty 2nd axle right brake rotor. Looking from inside.

Photograph 17



Queensland Transport Compliance

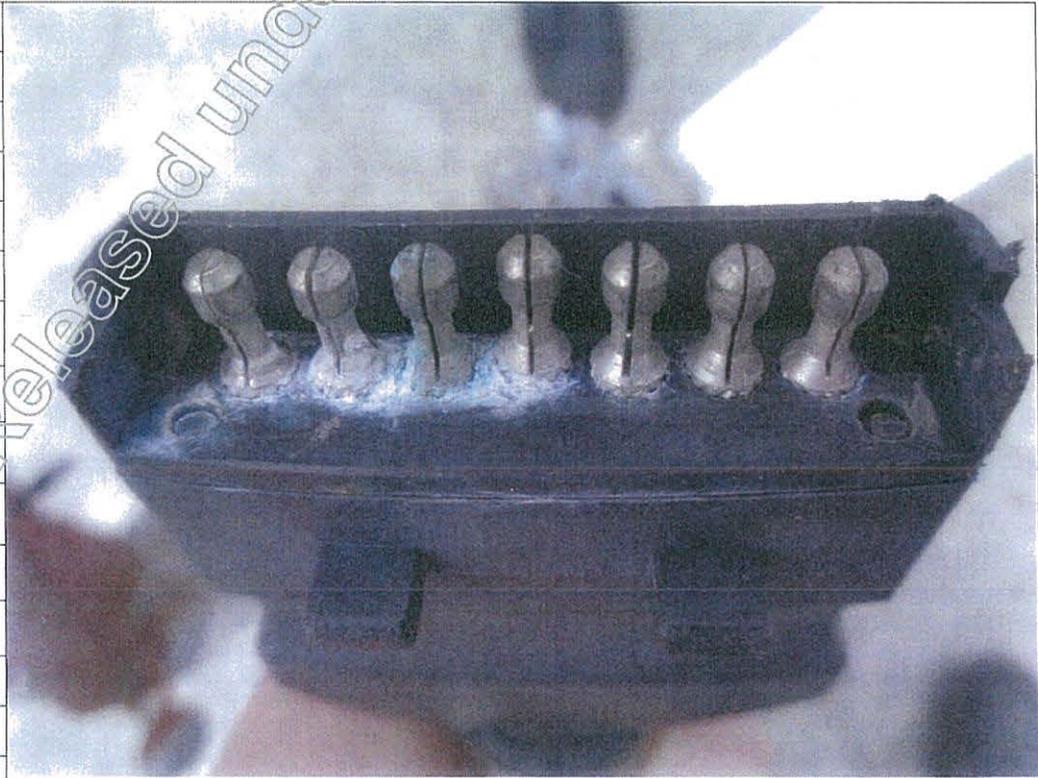
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A B C D E F G H I J K L M N O P Q R S T U V

Photo of corroded trailer wiring plug.

Photograph 18

**From:** [Rick G Valentine](#)  
**To:** [Andrew P Fitzgerald](#)  
**Subject:** FW: AIS complaint  
**Date:** Wednesday, 13 March 2019 8:12:44 AM  
**Attachments:** image002.png  
CAS 3827 photo grid.doc

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Good Morning,

Please find attached photo grid and information as requested.

Any more information required TI Q405 will be happy to assist.

Kind regards,

**Rick Valentine**

Acting Senior Transport Inspector | Seq South | Beenleigh Compliance  
**Customer Services Branch** | Department of Transport and Main Roads

Ground Floor | Beenleigh Customer Service Centre | 31 Logan River Road | Beenleigh Qld 4207

PO Box 407 | Beenleigh Qld 4207

P: (07) 3089 5800 | F: (07) 3089 5820

M: [4 Part 4 s.6 Per](#)

E: [rick.g.valentine@tmr.qld.gov.au](mailto:rick.g.valentine@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

<https://inside.tmr.qld.gov.au/corp/commshub/PublishingImages/Email-Transport-Inspector.jpg>



**From:** Richard F Corbett  
**Sent:** Wednesday, 13 March 2019 8:04 AM  
**To:** Rick G Valentine <[Rick.G.Valentine@tmr.qld.gov.au](mailto:Rick.G.Valentine@tmr.qld.gov.au)>  
**Subject:** FW: AIS complaint

Good morning

As requested also find attached photo grid.

1. Replace broken second axle is fairly easy to follow by the photos.  
Replace as broken.  
**COP. 6.11 Suspension components.** Components are distorted, cracked, corroded, fractured or are worn beyond manufacturer's specifications.
2. Inspect 1<sup>st</sup> axle. If damaged replace – is there an issue with the first axle that the AE may have missed?  
Inspect axle as rusty at the same place where the 2<sup>nd</sup> axle broke. If the axle is weakened by the rust. Replace.  
**COP. 6.11 Suspension components.** Components are distorted, cracked, corroded, fractured or are worn beyond manufacturer's specifications.
3. Fit number plate light – looks like there isn't one fitted at all?  
Not fitted.

. Must be fitted.

### **VS1. 13.5 Rear Registration Plate (Number Plate) Lamp**

4. Fit yellow reflectors to frame – I couldn't see any photos showing the full side of the trailer, were they not fitted anywhere?

Not fitted.

**VBS 1. 13.12 Side Retro Reflectors. Must be fitted. Non-triangular only.**

5. Make brakes operate Hydraulically – were they tested by TIs and not functional at all? Was there an obvious fault sighted?

Tested and not operational (refer video).

**COP. 8.2 Brake system operation. Operation of the service brake of the tow vehicle does not result in operation of the trailer brake.**

6. Make Brakes Operate Electrically - were they tested by TIs and not functional at all? Was there an obvious fault sighted?

Tested and not operational (refer video).

**COP. 8.2 Brake system operation. Operation of the service brake of the tow vehicle does not result in operation of the trailer brake.**

7. Make Brake away device operate - were they tested by TIs and not functional at all? Was there an obvious fault sighted?

Tested and not operational (refer video).

**COP. 8.2 Brake system operation. The brake controls, when operated, do not cause the corresponding brake to operate.**

8. Repair broken weld at bow/winch stop – fairly easy to follow on the photos.

Broken weld.

**COP. 4.2. Body, Chassis and Frame. A frame component is cracked, sagged, broken, distorted, missing or corroded to the point where a component is weakened or failure of a component is likely to occur.**

9. Check/clean rust from all brake rotors - fairly easy to follow on the photos but which wheel/brake is each of the photos looking at?

Brake rotors rusty because of brakes not operating. Check because might be under size and not cleanable/ machinable.

**COP. 8.1 Brake system. Any brake component is seized, severely corroded or inoperative or, where worn, is worn beyond manufacturer's limits.**

Kind regards,

**Richard Corbett**

Transport Inspector | SEQ South Region

**Customer Services Branch** | Department of Transport and Main Roads

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Beenleigh Customer Service Centre | 31 Logan River Road | Beenleigh Qld 4207

PO Box 407 | Beenleigh Qld 4207

P: (07) 3089 5800 | F: (07) 3089 5820

E: [richard.f.corbett@tmr.qld.gov.au](mailto:richard.f.corbett@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

cid:image003.png@01D20530.51D0E760



**From:** Rick G Valentine  
**Sent:** Monday, 11 March 2019 6:37 AM  
**To:** Richard F Corbett <[richard.f.corbett@tmr.qld.gov.au](mailto:richard.f.corbett@tmr.qld.gov.au)>  
**Subject:** FW: AIS complaint

Good morning Richard,

Below is a few questions the guys up the coast need clearing up.

Please read and then could you do up a photo grid with all details and answer any questions that is necessary.

Cheers.

Kind regards,

**Rick Valentine**  
Acting Senior Transport Inspector | Seq South | Beenleigh Compliance  
**Customer Services Branch** | Department of Transport and Main Roads

Ground Floor | Beenleigh Customer Service Centre | 31 Logan River Road | Beenleigh Qld 4207  
PO Box 407 | Beenleigh Qld 4207  
P: (07) 3089 5800 | F: (07) 3089 5820  
M: [bh.4 Part 4 s.6 F](tel:0730895800)  
E: [rick.g.valentine@tmr.qld.gov.au](mailto:rick.g.valentine@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

<https://inside.tmr.qld.gov.au/corp/commshub/PublishingImages/Email-Transport-Inspector.jpg>



**From:** Andrew P Fitzgerald  
**Sent:** Friday, 8 March 2019 4:33 PM  
**To:** Rick G Valentine <[Rick.G.Valentine@tmr.qld.gov.au](mailto:Rick.G.Valentine@tmr.qld.gov.au)>  
**Subject:** RE: AIS complaint

Hello Rick,

I have received the paperwork for CAS3827, I have been through everything provided and some defects are not clear enough for us to go and interview the AE.

Is there a chance your guys could put the photos into photo grids with descriptions and reference these in ether the Briefing note or an Inspectors statement so we can clearly tell which issue on the Defect notice relates to an issue in the photos. Also list a reference, to what section of the code of practice that each of the defects would have been a reason for rejection.

1. Replace broken second axle is fairly easy to follow by the photos.
2. Inspect 1<sup>st</sup> axle. If damaged replace – is there an issue with the first axle that the AE may have missed?
3. Fit number plate light – looks like there isn't one fitted at all?
4. Fit yellow reflectors to frame – I couldn't see any photos showing the full side of the trailer, were they not fitted anywhere?
5. Make brakes operate Hydraulically – were they tested by TIs and not functional at all? Was there an obvious fault sighted?
6. Make Brakes Operate Electrically - were they tested by TIs and not functional at all? Was there an obvious fault sighted?
7. Make Brake away device operate - were they tested by TIs and not functional at all? Was there an obvious fault sighted?
8. Repair broken weld at bow/winch stop – fairly easy to follow on the photos.
9. Check/clean rust from all brake rotors - fairly easy to follow on the photos but which wheel/brake is each of the photos looking at?

Kind Regards,

Andrew Fitzgerald  
Senior Transport Inspector – SEQ North Region  
Customer Services Branch – Department of Transport and Main Roads

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[SEQ North Compliance | Building 1, 131 Sugar Road | Maroochydore | Qld 4558](#)  
[PO Box 111 Mooloolaba Qld 4557](#)  
P: (07)545 21828  
M: [ch.4 Part 4 s.6 P](#)  
E: [Andrew.p.fitzgerald@tmr.qld.gov.au](mailto:Andrew.p.fitzgerald@tmr.qld.gov.au)  
W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Rick G Valentine  
**Sent:** Friday, 1 March 2019 10:11 AM  
**To:** Andrew P Fitzgerald <[Andrew.P.Fitzgerald@tmr.qld.gov.au](mailto:Andrew.P.Fitzgerald@tmr.qld.gov.au)>  
**Subject:** RE: AIS complaint

Thanks again mate.

Kind regards,

**Rick Valentine**  
Acting Senior Transport Inspector | Seq South | Beenleigh Compliance  
**Customer Services Branch** | Department of Transport and Main Roads

Ground Floor | Beenleigh Customer Service Centre | 31 Logan River Road | Beenleigh Qld 4207  
PO Box 407 | Beenleigh Qld 4207  
P: (07) 3089 5800 | F: (07) 3089 5820  
M: [ch.4 Part 4 s.6 F](#)  
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**From:** Andrew P Fitzgerald  
**Sent:** Friday, 1 March 2019 10:11 AM  
**To:** Rick G Valentine <[Rick.G.Valentine@tmr.qld.gov.au](mailto:Rick.G.Valentine@tmr.qld.gov.au)>  
**Subject:** RE: AIS complaint

Thank you,

I will let you know the outcome.

Kind Regards,

Andrew Fitzgerald  
Senior Transport Inspector – SEQ North Region  
Customer Services Branch – Department of Transport and Main Roads

---

[SEQ North Compliance](#) | [Building 1, 131 Sugar Road](#) | [Maroochydore](#) | [Qld 4558](#)  
[PO Box 111 Mooloolaba Qld 4557](#)

P: (07)545 21828

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W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** Rick G Valentine  
**Sent:** Friday, 1 March 2019 6:09 AM  
**To:** Andrew P Fitzgerald <[Andrew.P.Fitzgerald@tmr.qld.gov.au](mailto:Andrew.P.Fitzgerald@tmr.qld.gov.au)>  
**Subject:** RE: AIS complaint

Good morning,

Thanks mate. I appreciate it. I would normally take you up on that offer but the guys are flooded with work at the moment so we won't be able to get up there but I will keep that in mind for future reference.

I'll send it via post as the video is quite large.

Cheers again.

Kind regards,

**Rick Valentine**  
Acting Senior Transport Inspector | Seq South | Beenleigh Compliance  
Customer Services Branch | Department of Transport and Main Roads

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<https://inside.tmr.qld.gov.au/corp/commshub/PublishingImages/Email-Transport-Inspector.jpg>



**From:** Andrew P Fitzgerald  
**Sent:** Thursday, 28 February 2019 4:13 PM  
**To:** Rick G Valentine <[Rick.G.Valentine@tmr.qld.gov.au](mailto:Rick.G.Valentine@tmr.qld.gov.au)>  
**Subject:** Re: AIS complaint

Hello Rick,

I'm happy if you send it through to me and my guys will follow up or if your guys want to come over for a drive and follow up with the AIS that's also fine. We have done it both ways in the past with success.

Thank you Andrew.

Sent from my iPhone

On 28 Feb 2019, at 12:47 pm, Rick G Valentine <[Rick.G.Valentine@tmr.qld.gov.au](mailto:Rick.G.Valentine@tmr.qld.gov.au)> wrote:

Good afternoon Andrew,

I've got a complaint file here at Beenleigh about an AIS complaint about a boat trailer that was issued on the northside. We've inspected the trailer and taken photographs and a briefing note is done up for it. Since it's in your area can we hand it over to your guys for further investigation?

Cheers.

Kind regards,

**Rick Valentine**  
Acting Senior Transport Inspector | Seq South | Beenleigh Compliance  
Customer Services Branch | Department of Transport and Main Roads

Ground Floor | Beenleigh Customer Service Centre | 31 Logan River Road | Beenleigh Qld 4207

PO Box 407 | Beenleigh Qld 4207

P: (07) 3089 5800 | F: (07) 3089 5820

M: [07 3089 5800](tel:0730895800)

E: [rick.g.valentine@tmr.qld.gov.au](mailto:rick.g.valentine@tmr.qld.gov.au)

W: [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

<image001.jpg>

## Briefing Note

Our ref CAS 3827  
Your ref  
Date 17/04/2019

**To** Andrew Fitzgerald  
Senior Transport Inspector

SEQ North Compliance  
Maroochydore

**Subject** CAS 3827

---

### Background

Complaint and Case 3827 received Compliance, Beenleigh regarding a Safety Certificate LT-10952418-4 completed on a boat trailer with registration

### Investigation

Read through briefing note and documented history of this case and the Investigation/Action taken by Ti's Q405 and Q381 to date upon receipt by SEQN Maroochydore on the 01/03/2019.

The Examiner Mr Brendan Mills operating under the Company Roadworthy Hero was contacted and a meeting was organised with [redacted] to attend on the 15<sup>th</sup> April at 0830hrs at the Compliance office, Maroochydore.

This meeting was held and attended by Ti Q293 Graham Bryant and STI Q393 Andrew Fitzgerald and

The matter was discussed at length and covering all elements of the inspection with [redacted] to provide his version of events, and to also highlight to him the seriousness of ensuring all inspections are carried out and completed as per the Code of Practice and Business rules.

[redacted] acknowledged (After photos were presented to himself in the meeting) that defects were, and other defects may have been present prior to issuing certificate Lt-10952418-4. However, [redacted] maintained this vehicle was inspected by him on the 03/01/2019.

[redacted] was advised at the end of the meeting that there was sufficient evidence that an offence had been committed and an infringement would be issued to himself regarding the issuing of a Safety Certificate for this vehicle/trailer.

indicated his acceptance of this outcome and Part Refuse Sch.4 Part 4 s.6 Personal informati

**Recommendation**

has been issued an Infringement A 8934931 5, Code 9607 " AE Issues Insp Cert When Veh Defective" by mail with letter attached.

CID will be updated and completed to reflect this outcome and action taken.

art Refuse Sch.4 Part 4 s.6 Personal info

**Graham B Bryant**  
**Transport inspector Q293**  
**Date 17/04/2019**

---

**Department of Transport and Main Roads**  
SEQ. North Compliance  
Customer Services Branch  
Ground Flr Building 1/131 Sugar Road  
Maroochydore Queensland 4558  
P.O. Box 111 Mooloolaba Queensland 4557

Enquiries  
**Telephone +61 7 54521859**  
**Facsimile +61 7 54521847**

Released under RTI - DTMR



## Briefing Note

Our ref CAS3827  
Date 27 February 2019

**To** Acting Senior Transport inspector Rick Valentine  
Beenleigh

**Subject** CAS 3827  
AIS Complaint- Rego

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### Background

- On 3 January 2019, Safety Certificate LT-10952418-4 was issued to a Homemade Boat Trailer bearing Queensland registration plates by Approved Inspection Station (AIS) Roadworthy Hero, number 11089 and signed by Approved Examiner (AE) number 20925.
- On 4 January 2019, purchased the trailer from, at
- On 22 January 2019, was towing the trailer in question with a boat loaded on it at. After driving through a roundabout, the trailer went into a whip. The brakes were applied but did not appear to work on the trailer. After pulling over the 2nd axle was found to be broken in half. The combination was taken to Horizon Shores and the boat unloaded from the trailer.
- On 23 January 2019, had the trailer checked over by a mechanic and was found to be in an un-roadworthy condition.
- On 19 February 2018, TMR received a written complaint from

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Department of Transport and Main Roads  
Customer Services Branch  
SEQ South Reign  
Customer Service Centre  
31 Logan River Road Beenleigh QLD 4207  
PO Box 407 Beenleigh QLD 4207

Enquiries Richard Corbett  
Telephone +61 7 3089 5800  
Facsimile +61 7 3809 5820

## Comment

- On 25 February 2019, Transport Inspector (TI) Richard CORBETT (Q405) received file CAS 3827.
- On 25 February 2019, TI CORBETT spoke to [REDACTED] by telephone and explained TMR's obligations.
- On 26 February 2019, TI CORBETT and TI Farren DICKER (Q381) travelled to the complainant's address and inspected the trailer. Major Defect Notice D 75957 3 was issued to [REDACTED]

## Recommendation

- As the AIS is located at Glenella and AE lives at [REDACTED] Refuse Sch.4 Part 4 s.6 Personal i It is recommended that the file is handed over to SEQN.

[REDACTED] e Sch.4 Part 4 s.6 Pers

Richard Corbett  
Transport Inspector Q405

Released under RTI - DMR

Pages 20 through 23 redacted for the following reasons:  
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Refuse Sch.4 Part 4 s.6 Personal information

Released under RTI - DTMR