

FILE NOTE

DATE	COMMENT
23/01/18	Called Beentriqh police spoke to officer at the scene. She has advised that
	the at fault driver of this incident is still being determined. She has also mentioned
	may have suffered brain damage from this incident. I have emailed
	@police.qld.gov.au and will wait for an update over the next month.
20/3/18	Spoke to police officer (officer at scene), she has advised that she has been unable to prove/determine
	who is at fault. She has also been unable to call to confirm injuries. There will be no
	further investigation into this incident from QPS. I would like to send letter
	of notice to the visit 2 party.
20/6/18	<div style="border: 1px solid black; padding: 2px; display: inline-block;">Part Refuse Sch.4 Part 4 s.6 Personal Information</div> (103) she has advised
	that the other vehicle involved was liable for the incident. She will be forwarding our correspondence to her broker to advise.
20/26/18	called on mobile listed. left message to call back.

ACCESS TO
LOCAL STREETS
EXIT 100m
LEFT LANE



Released under RTI - DTMR



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TCA0001111: DISPLAY SUCCESSFUL

Vehicle Registration Hub

ONLI
 31/10/2017
 JCSTAPP P1

[Vehicle registration hub](#)
[Driver licence hub](#)
[Payment](#)

Ind Birth Date ACTIVE
 Org

Address
 Postal

VIN Engine
 Description ACTIVE

Registration	Current	Future
CURRENT		
Plate		
Category	LIGHT COML OR VAN	
NRTC Charge		
Pay Mode	STANDARD	
Pay Term (months)	12	
Relief Type		
Purpose of Use	PRIVATE	
Common Due Date		
Inspection Expiry		
Maximum Axles		Maximum Trailers

Period of Registration	Current	Future
Effective	26/02/2017	
Expiry	25/02/2018	
Status	CURRENT	
Concession		
Industry		

CTP Insurance		
Insurer	ALLIANZ	
Class	CLASS 6	
Policy	43091880295	
Entitled to ITC	NO	

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NEVDIS Registration Details

VIN	5KKJAEAV17PY58702	Engine	9NZ04861	Plate	
Description	2007 4800 PRIME MOVER 6CYL DIESEL RED 2SEAT				

Registered Owner

Customer Name Birth Date

Address

Postal

Height (cm) Gender Eye Colour ACN

Customer use Sch.4 Part 4 s.6 Personal information

Compliance Date 02/2007

Nevdis Id 032105004

Previous VIN

Plate Type MOTOR VEHICLE

Weights	
Tare (kg)	9040
GVM (kg)	
GCM (kg)	80000

Registration Details	
Status	CURRENT
Effective	18/07/2011
Expiry	18/04/2018

From: [StatewideTMC](#)
To: [SCR Claims](#)
Subject: RE: SZE TO ACTION - SIMS Incident 51476i
Date: Tuesday, 31 October 2017 12:22:28 PM

Josh,

Just checked CCTV 320 & CCTV 310 – unfortunately **no footage of incident** only congestion.

Cheers

Sandy Ellis

STMC Shift Leader//South Coast Region

Program Delivery and Operations | Department of Transport and Main Roads

Ground Floor | Nerang TMC | 16-18 White Street | Nerang Qld 4211

PO Box 442 | Nerang Qld 4211

P: (07) 55613800 | F: (07) 55969511

E: sandy.z.ellis@tmr.qld.gov.au

W: www.tmr.qld.gov.au



From: SCR Claims

Sent: Tuesday, 31 October 2017 12:01 PM

To: StatewideTMC <StatewideTMC@tmr.qld.gov.au>

Cc: SCR Claims <scr.claims@tmr.qld.gov.au>

Subject: SZE TO ACTION - SIMS Incident 51476i

Hi team,

Can you please confirm if there is any footage/photos of the incident attached.

Thanks for your help in advance.

Josh

Kind Regards,

South Coast Region Claims | South Coast Region / Gold Coast Office
Program Delivery & Operations | Department of Transport and Main Roads

Ground Floor | Nerang - Gold Coast Office | 36-38 Cotton Street | Nerang Qld 4211

Disclaimer

The Queensland Police service in no way warrants and shall not be held liable for the accuracy, correctness, currency or otherwise of the information set out in all the pages of this Traffic Crash Report extract. The information is made available for the purposes for which access has been granted. It should not be relied upon without further investigation and confirmation by the client organisation.

OCCURRENCE#: QP1701838151

Reporting Station: BEENLEIGH STATION
 Division occurred in: BEENLEIGH
 Reporting officer: 4033417
 FCU investigating: No
 Status: Open
 Entered by: #403341 on: 20/10/2017

Severity of crash: Injury (admitted to hospital)
 Police vehicle involved: No
 Attend scene: Yes
 FCU Officer:
 Sketch plan: Yes
 Photos taken: No
 No. of units involved: 2

WITNESSES

Number of Witnesses: 2

Number of Witnesses Versions: 2

<Personal Details have been removed for Information Privacy Act purpose>

CRASH SCENE AND EVENT

Occurred between: 20/10/2017 13:35 and 20/10/2017 13:45
 at: LOGANHOLME
 on street/hwy: PACIFIC MWY NB
 at intersection with: LOGAN MOTORWAY ON RAMP, PACIFIC MOTORWAY ON RAMP

Speed limit: 100

Atmospheric conditions: Clear
 Traffic control: No traffic control

Road surface: Sealed - dry
 Horizontal alignment: Straight

Nature of crash: Angle
 Visibility Conditions: Not applicable
 Road Conditions: Not applicable

Lighting conditions: Daylight

Roadway feature: Interchange (on/off ramp)

Vertical alignment: Level

No. of lanes: 6

Off/on road: On road

CRASH DESCRIPTION**Official Police Notebook(s)**

Unit 12004 Holden Crewman red QLD rego JNOwner/Driver: Unit 22007 4800
 Prime Mover RedVIC rego use Sch.4 Part 4 s.6 Personal information Owner IncidentAt about
 1:35pm on Friday the 20th day of October 2017, both unit 1 and unit 2 were travelling northbound on the Pacific
 Motorway, Loganholme. Both units have proceeded to take the Logan Motorway exit. Unit 1 was in the left lane of
 the exit and unit 2 was in the right lane of the exit. Unit 1 has moved into the right lane of the exit and impacted with
 the front left side of unit 2. This has caused unit 1 to lose control and wrap around the front of unit 2 and, at the
 same time, unit 2 has been pushed into the barrier on the right side of the exit. Unit 1 has been pushed in front of
 unit 2 for a distance before being pushed back across both lanes and colliding with the left hand side barrier of the
 Logan Motorway exit. Unit 2 has come to a stop against the right barrier and unit 1 has come to a stop against the
 left barrier. QAS and QFRS attended and the driver of unit 1 was removed from the vehicle and transported to the
 Princess Alexandra Hospital for treatment and for the purpose of having blood taken. Unit 2 provided a roadside
 breath test at the scene with a 0.000 result. Unit 1 was majorly damaged on all sides of the vehicle and towed from
 the scene. Unit 2 sustained major damage to the front and right side of the vehicle and was towed from the
 scene. Investigation Police attended the scene of the traffic crash. Police have taken up with the driver of unit 2 who

stated that he heard the red ute hit him and pushed him into the right barrier before he even saw him. Police have spoken to numerous witnesses on scene. One witness has stated that he observed unit 1 merge into the right lane and collide with unit 2 (as per incident details above). The witness has been able to provide dash cam footage, however, there has been an issue in regards to exporting the format and police are continuing to investigate. Another witness has stated that he has seen the end result of the traffic crash and has raced over to unit 1 and saw the driver slumped over the steering wheel unconscious and heavily breathing with saliva coming out of his mouth. The witness also stated that he could see a black iPhone in the drivers left hand on his lap. Police have been unable to speak with the driver of unit 1 at this time as he was taken to the PA hospital for treatment. QFRS have located a wallet inside unit 1, inside was a drivers licence which has identified the driver as the above.

20134616 : STAJOS RTB-DTMR
Released under RTB-DTMR 31/10/2017 11:40:50

UNIT DETAILS**Unit No. 001**

Type: Car
 Make: HOLDEN
 Year: 2004
 Colour: Red
 Reg. no. [REDACTED] State: QLD
 Status (registration): Current
 Seats: 5

Description: Dual cab
 Model: CREWMAN
 VIN/Chassis: 6G1YK34F84L316954
 Country: Australia

Driver/Rider

Surname [REDACTED] Given name(s):
 Address

Gende Date of birth:
 Licence no. State: Licence type: Open

Contact details: (M)

Owner/Registered To

Surname Given name(s)
 Address:

Contact details: (M)

Crash Details

Commercial use: Type of business:
 Alcohol test result status: Unable to supply Alcohol result:
 No. of occupants: Positions occupied: 1 - Front right (1 pers)
 Direction headed: N on:
 Purpose of journey - Main: Unknown
 Intended action: Go straight ahead
 Engaged in towing: No Dangerous goods:
 Damage points: 1 Front/bonnet; 4 Rear right door; 5 Degree of damage: Extensive, unreparable
 Front right door; 6 Front right fender; 7 Front left fender; 8
 Front left door; 9 Rear left door; 10 Rear left fender; 11
 Roof/turret
 Vehicle inspection required: Odometer reading:
 Vehicle defects or design: Traffic violation:
 Excessive speed: Controller condition:
 Other:

Unit No. 002

Type: Truck
Make:
Year: 2007
Colour: Red
Reg. no: State: VIC
Status (registration): Current
Seats: 2

Description: Prime mover
Model: 4800
VIN/Chassis: 5KKJAEAV17PY58702
Country: Australia

Driver/Rider

Surname: [Redacted]
Address: [Redacted]
Part Refuse Sch.4 Part 4 s.6 Personal information
Gender: [Redacted]
Licence no: [Redacted] State: [Redacted]

Given name(s): [Redacted] Sch.4 Part 4 s.6 Personal information
Date of birth: [Redacted] 4 Part 4 s.6 Personal information
Licence type:

Contact details: (H) [Redacted] (M) [Redacted] Sch.4 Part 4 s.6 Personal information

Owner/Registered To

Company:
Address:

Australia
Contact details:

Crash Details

Commercial use: Yes
Alcohol test result status: Breath analysis - under legal limit
No. of occupants: 1
Direction headed: N
Purpose of journey - Main: Travelling as part of work
Intended action: Go straight ahead
Engaged in towing: 1 trailer
Damage points: 1 Front/bonnet; 6 Front right fender; 7 Front left fender
Vehicle inspection required:
Vehicle defects or design:
Excessive speed:
Other:

Type of business: Other
Alcohol result:
Positions occupied: 1 - Front right (1 pers) on:

Dangerous goods:
Degree of damage: Moderate-towed away
Odometer reading:
Traffic violation:
Controller condition:

PERSONS KILLED OR INJURED (VICTIMS)

Surname: Given name(s)
Address:

Gender
Contact details: (M)
Unit No.: 001 Seating position: 1 - Front right (1 pers)
Nature of injury: Laceration/open wound; Unknown injuries POSSIBLE BROKEN RIBS AND LEG INJURY
Hospital admitted to: PRINCESS ALEXANDRA HOSPITAL
Severity of injury: Admitted to hospital
Restraint: Fitted - worn
Helmet: Not applicable Air bag: Fitted - deployed

20134616 : STAJOS RTB-DTMR
Released under RTB-DTMR 31/10/2017 11:40:50

VERSIONS

Surname:

G/Names

Person Type: Victim; Controller

Transported to PA Hospital. Request for PA beat to take version if possible as Driver is from

----- END OF VERSION -----

Surname: [REDACTED]

Part Refuse Sch.4 Part 4 s.6 Personal information

G/Names: [REDACTED]

Person Type: Controller

Part Refuse Sch.4 Part 4 s.6 Personal information

Version

I came across the Logan River bridge in the left lane. I stayed in the left lane and where it splits I indicated to go onto the motorway. I was in the right lane as I entered the motorway. The steering wheel got ripped out of my hands and at the same time I heard a bang. The only time I knew I had been hit was when the other car came up beside me. The other car stopped on the other side of the road and two guys ran over to the other car. I went over to the other car to check that he was okay.

----- END OF VERSION -----

Surname: <Removed for Information Privacy Act purposes>

G/Names: <Removed for Information Privacy Act purposes>

Person Type: Witness

Part Refuse Sch.4 Part 4 s.6 Personal information

I was driving in the left lane of the Logan Motorway exit.

I saw the driver of the ute merge into the right lane and hit the truck.

The ute wrapped around the front end of the truck and was pushed forward.

I have dashcam footage I can download. Call to collect.

----- END OF VERSION -----

Surname: <Removed for Information Privacy Act purposes>

G/Names: <Removed for Information Privacy Act purposes>

Person Type: Witness

I was driving north bound on the pacific mwy.

I was in the 4th lane towards the Logan Motorway exit.

I then saw the truck hit the right barrier of the motorway exit. I saw the red ute hit the left barrier. I have pulled over and jumped over the barrier.

I checked the truck driver was okay. He was okay.

I ran over to the ute. I saw his head down and his eyes closed saliva was coming out of his mouth and heavy breathing.

I saw he had seat belt and airbag passenger side deployed.

I saw in his left hand on his left leg was a black iphone.

I then rang 000.

I didn't see point of impact.

----- END OF VERSION -----

Traffic Incident 17SIT051476I

Status:	Completed	Incident Category:	1
Incident Type:	Crash	Region:	Metropolitan
Classification:	Primary Crash		
Details:	Crash, Truck V car Pacific Mwy , NB L1, L2 , exit 31 closed to Logan Mwy , Loganholme Long Delays Injuries confirmed One person transported with minor injuries RAMC attended (Ventia)		

Event Metrics

Start Time:	20/10/2017 1:49PM	Initiated by:	NR [BMTMC]*
Verified Time:	20/10/2017 1:50PM	Assigned To:	NR [BMTMC]*
Incident Cleared:	20/10/2017 3:13PM	Assistance. Req.:	20/10/2017 1:50PM
Normal Flow:	20/10/2017 4:08PM	Assistance. Arr.:	20/10/2017 2:30PM
End Time:	20/10/2017 4:16PM	Police Ref. No:	
Completed By:	NR [BMTMC]*		

Location

Location Type:	Road
Road:	PACIFIC MOTORWAY
Direction:	Northbound
Suburb:	LOGANHOLME
Road Owner:	Main Roads
Location Details:	Exit 31 Logan Mwy
Primary Camera:	320 - 01 Logan River

Crash Details

Collision With/Involving: Road Infrastructure: Yes Vegetation: No Pedestrian: No Cyclist: No Animal: None

Resulting In: QAS Attended: Yes QFRS Attended: Yes FCU Attended: No Hazmat: No QPS Attended: Yes Spill: oil / diesel

No. Vehicles Involved: 2 No. People Injured: 1 No. of Fatalities: 0 Armis DCA Code:

Vehicles Involved

VehicleType	TowingRequired	Carriageway	Rolled_Over	Reg. No	State	Manufacturer	Colour
Car		On Carriageway	No		Qld		
Heavy Truck		On Carriageway	No		Qld		

Network Impact

Delay Expectation:	Long Delays	Blockage Type:	Blocked	No.Lanes Blocked:	2
Weather:	Cloudy	Lateral Position:	In Lanes	Opp. Link Affected:	No
		Diversion Required:	No	Opp. Lanes Blocked:	

Traffic Incident 17SIT051476I**Notifications**

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 1:48PM	20/10/2017 1:49PM	TRU	Incoming	9 off duty driving by	

Details: Crash, MVC | Pacific Mwy , NB L1, L2 , exit 31 Logan Mwy , Loganholme | Delays | No injuries reported | Vehicle have hit crash barrier and debris over road

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 1:50PM	20/10/2017 1:51PM	CCTV	Incoming		

Details: #Unable to locate, can see traffic slowing

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 1:50PM	20/10/2017 1:52PM	TMCs	Outgoing	SCTMC	

Details: #Notified of crash and congestion creeping back across the Logan River Brisge

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 1:50PM	20/10/2017 1:51PM	TRU	Outgoing		

Details: #TRU unavailable (operational requirements)

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 1:51PM	20/10/2017 1:52PM	VMS	Outgoing	VMS320	

Details: #Initial

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 1:51PM	20/10/2017 1:53PM	13 19 40	Outgoing	EPS	

Details: #Initial

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 1:52PM	20/10/2017 1:53PM	CCTV	Incoming	320	

Details: QFES units proceeding NB M1 across Logan River Bridge

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 1:55PM	20/10/2017 1:55PM	RAMC : Road Asset Mai	Outgoing	Roadtek	

Details: #Requested Proceeding to inspect crash barrier

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 1:59PM	20/10/2017 1:59PM	STREAMS	Incoming		

Details: 16m 5m 33s 11.74 89.90 3188.71M1 NB Logan Rv-8 M P M1 - NB Logan River to Eight Mile Plains Measurement Only SE Queensland STREAMS

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:00PM	20/10/2017 2:11PM	TRU	Outgoing	MAX 9	

Details: #Requested Proceeding

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:01PM	20/10/2017 2:04PM	Police	Incoming	NR / Beenleigh police	

Details: advised Logan Mwy off ramp blocked - QAS / QPS on scene - single veh with entrapment

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:01PM	20/10/2017 2:02PM	TMCs	Incoming	SCTMC	

Details: Have been advised by SCTMC that both lanes to Lggan Mwy are blocked with crash. Entrapment.

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:01PM	20/10/2017 2:02PM	SMS Update	Outgoing	SMS FIRST	

Traffic Incident 17SIT051476I

Details: STMC SCR FIRST - Pacific Motorway, Northbound Exit 31, past Logan River Bridge at off ramp to Logan Mwy 1349 hrs
 Crash, single vehicle with entrapment
 4km of congestion, left lane is blocked, Logan Mwy Off Ramp blocked, nil diversions
 All Emergency Services in attendance
 Estimated to Clear: unknown
 TMR Senior Management, Local media, nil interest
 For further information please see QLDTraffic.qld.gov.au

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:01PM	20/10/2017 2:01PM	TMCs	Outgoing	Transurban	

Details: Notified of crash and off ramp to Logan Mwy Blocljed

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:04PM	20/10/2017 2:05PM	Google Travel Time Das	Incoming	Travel Dashboard	

Details: PacMtwy_NB1_City_to_Beenleigh Normal 0:03:45 Current 0:08:52 %136 13:55:00
 PacMtwy_NB_LoganRvr_to_Turbot Normal 0:23:00 Current 0:34:53 %18 14:00:00

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:04PM	20/10/2017 2:04PM	VMS	Outgoing	320	

Details: CRASH AHEAD|LEFT LANES|EXPECT DELAYS||LOGAN MWY|OFF RAMP BLOCKED

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:05PM	20/10/2017 2:05PM	SMS Update	Outgoing	BCC/MR	

Details: BMTMC: Initial MVC M1 NB L1,L2 exit 31 to Logan Mwy closed. Delays.

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:06PM	20/10/2017 2:06PM	Fire & Rescue	Incoming	Fire Comm - NR	

Details: Need extra chem sorb

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:06PM	20/10/2017 2:06PM	BMTMC	Outgoing	NR	

Details: RoadTek on the way

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:12PM	20/10/2017 2:13PM	CC TV	Incoming	340	

Details: Tail of congestion back to Beenleigh Sth exit

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:14PM	20/10/2017 2:25PM	BMTMC	Incoming	NR	

Details: #Ops Supervisor TMC no answer or no message function

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:15PM	20/10/2017 2:15PM	Other	Incoming	GMaps	

Details: 12 min (5.1 km)
 via M1
 Fastest route now due to traffic conditions

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:17PM	20/10/2017 2:18PM	BMTMC	Incoming	NR	

Details: Escalated to SLO of incident and delay status.

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:18PM	20/10/2017 2:18PM	RAMC : Road Asset Ma	Outgoing	NR VBA	

Details: ..Requested, advised that portable VMS required at Exit 38 to advise of long delays

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:19PM	20/10/2017 2:21PM	TMCs	Incoming	SCTMC- NR	

Traffic Incident 17SIT051476I

Details: Delays are back to exit 38.

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:21PM	20/10/2017 2:21PM	VMS	Outgoing	640NB	

Details: CRASH LOGAN MWY EXIT LONG DELAYS/DELAYS FROM YATALA

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:21PM	20/10/2017 2:22PM	CCTV	Incoming	CCTV/Google	380

Details: Congestion observed back at Exit 38, 7km of congestion on Google

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:22PM	20/10/2017 2:22PM	13 19 40	Outgoing	EPS 97456	

Details: Phone preview: Multi-vehicle Crash in Loganholme. Pacific Motorway. At Exit 31 Logan Motorway. Lane or lanes reduced, Northbound towards Brisbane . Long delays expected.

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:22PM	20/10/2017 2:23PM	13 19 40	Outgoing		

Details: #Updated - to reflect logan motorway exit is closed

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:22PM	20/10/2017 2:22PM	Other	Incoming	Google Maps	

Details: 24 min (6.3 km)
via M1
4 min without traffic

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:22PM	20/10/2017 2:22PM	RAMC : Road Asset Ma	Incoming	NR	

Details: ..Proceeding with Portable VMS

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:23PM	20/10/2017 2:24PM	Google Travel Time Das	Incoming	Travel Dashboard	

Details: PacMtwy_NB1_City_to_Beenleigh Normal 0:04:07 Current 0:10:41 %160 14:15:00

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:24PM	20/10/2017 2:25PM	SMS Update	Outgoing	BCC/MR	

Details: BMTMC: Upd MVC M1 NB L1 L2 exit 31 to Logan Mwy closed. Long Delays from Yatala.

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:25PM	20/10/2017 2:25PM	SMS Update	Incoming	SMS UPDATE	

Details: UPDATE: STMC SCR UPDATE - Pacific Motorway, Northbound Exit 31, prior to Logan River Bridge
1349 hrs
Crash, multi vehicle, car and truck, 1 x injuries
7km of congestion, left lane is blocked, Logan Mwy Off Ramp blocked, nil diversions
All Emergency Services in attendance
Estimated to Clear: unknown
TMR Senior Management, incident mgmt by BMTMC
For further information please see QLDTraffic.qld.gov.au

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:26PM	20/10/2017 2:28PM	Media/ATN	Outgoing	NR - ATN	NR

Details: #Notified of the crash in the area. - delays due to staff to answer phone

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:26PM	20/10/2017 2:27PM	BMTMC	Outgoing	NR	

Details: #Ops Supervisor TMC notified

Traffic Incident 17SIT051476I

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:29PM	20/10/2017 2:29PM	Other	Incoming	Google Maps	

Details: 25 min (8.1 km)
via M1
7 min without traffic

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:30PM	20/10/2017 2:35PM	TRU	Incoming		

Details: #Arrived investigating. Multiple QFES on scene.

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:31PM	20/10/2017 2:31PM	BMTMC	Outgoing	NR	

Details: #DTMR SLAM no answer - voicemail left

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:33PM	20/10/2017 2:37PM	TRU	Incoming		

Details: Confirms Truck V Car with Barrier damage at exit 31. Both lanes to Logan Mwy blocked. Deep groove in roadway. One transported with a minor injury. Towing are loading a vehicle. RAMC required to attend. Will absorb

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:33PM	20/10/2017 2:33PM	RAMC : Road Asset Ma	Incoming	NR VBA	

Details: .Arrived - Portable VMS set up between Exit 41 and Exit 38 (near VMS 410 site) Message content: CRASH / LOGAN MOTORWAY / EXPECT LONG DELAYS

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:37PM	20/10/2017 2:38PM	BMTMC	Outgoing	NR - SLAM	

Details: #Updated #DTMR SLAM notified of incident & delay status

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:39PM	20/10/2017 2:39PM	Media/ATN	Outgoing	NR	

Details: ATN Rep in STMC - briefed and reporting

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:39PM	20/10/2017 2:39PM	BMTMC	Incoming	NR BMTMC	

Details: Truck v's car - 1 minor transported - both lanes blocked - expect to be open soon - 25 mins delays

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:40PM	20/10/2017 2:41PM	Other	Incoming	Google Maps	

Details: 25 min (8.6 km)
via M1
5 min without traffic

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:41PM	20/10/2017 2:42PM	TMCs	Outgoing	SCTMC- NR	

Details: #Updated with incident & delay status.

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:42PM	20/10/2017 2:44PM	Google Travel Time Das	Incoming	Travel Dashboard	

Details: PacMtwy_NB1_City_to_Beenleigh Normal 0:04:01 Current 0:08:58 %123 14:35:00
PacMtwy_NB13_Peachey_to_Staply Normal 0:05:02 Current 0:10:27 %108 14:40:00
PacMtwy_NB14_Staplyton_to_Cit Normal 0:04:23 Current 0:12:14 %179 14:40:00

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:42PM	20/10/2017 2:42PM	TMCs	Outgoing	SCTMC- NR	

Details: #Requested initial M.I.R

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:47PM	20/10/2017 2:47PM	MIR	Outgoing	FIRST MIRS	

Traffic Incident 17SIT051476I

Details: DETAILS OF THE MAJOR INCIDENT FOLLOWS:

Division/Region: PROGRAM DELIVERY AND OPERATIONS
 Branch/District: SOUTH COAST REGION

Date of Incident: 17/10/2017
 Time Incident Occurred: 04:28

Location of Incident: Arundel
 Brief description of Incident: FINAL NOTICE -CGC - Olsen Avenue - Car yard on Fire, intersection Gold Coast Highway - Harbourtown. Northbound, Arundel has now cleared
 Background Details: Fire, Car yard, Northbound and Southbound lanes blocked by QFRS and QPS, all reopened

Groups at Incident Location: Police Service; Fire Brigade
 Other groups:

Details of Injuries/Fatalities: Nil
 Impacts on Road Network (or other): Road closed both directions all now reopened
 Possible causes (if known):
 Likely Media Coverage: Local media
 Possible Adverse Reactions?: No

Contact Details
 Name: [NR] cp1/qdot/au
 Position/Title: STMC Shift Leader
 Phone: [NR]

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:48PM	20/10/2017 2:48PM	CCTV	Incoming	450	

Details: Queueing observed

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:50PM	20/10/2017 2:52PM	TMCs	Outgoing	TQ- [NR]	

Details: #Updated with current incident & delay status.

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:58PM	20/10/2017 2:58PM	Other	Incoming	Google Maps	

Details: 27 min (10.4 km)
 via M1
 6 min without traffic

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 2:59PM	20/10/2017 2:59PM	TMR	Incoming	Escalation FIRST	

Details: TMR SNR Management incident Escalation (No.1)
 Location: Pacific Motorway, Northbound Exit 31, past Logan River Bridge at off ramp to Logan Mwy
 Time incident occurred: 1349 hrs
 Incident Type: Multi vehicle crash with entrapment and Spill, Truck and Car, Lane 1 & 2 blocked, Off ramp to Logan Motorway Blocked, 1x minor injury, transported
 Impact: 10 km congestion and building
 Estimated Duration to Clear: 60 mins
 Actions: BMTMC managing, STMC assisting, QLDTraffic, 131940, VMS Beenleigh / Yatala / Gaven. RTEK, All EMS and TOW on scene
 Likely Media Coverage: Local Media / State-wide Media / National Media
 Contact: SEQ Operations Ph: [NR] Operations Coordinator: [NR]

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:04PM	20/10/2017 3:05PM	RAMC : Road Asset Ma	Incoming	[NR] - RoadTek	[NR]

Details: Not RoadTek area - will not be attending

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:05PM	20/10/2017 3:05PM	RAMC : Road Asset Ma	Outgoing	Ventia - STMC RAMC	[NR]

Details: Called - no answer. MSG left

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:10PM	20/10/2017 3:10PM	TRU	Incoming	Max9	

Traffic Incident 17SIT051476I

Details: All lanes open Logan MWY and Pacific MWY. TRU MAX is cleaning a diesel spill in RS

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:11PM	20/10/2017 3:11PM	TMCs	Outgoing	NR - TQ	

Details: #Notified - all lanes open Logan MWY and Pacific MWY

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:11PM	20/10/2017 3:13PM	TMCs	Outgoing	STMC	

Details: #Notified - all lanes open Pac MWY and Logan MWY

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:13PM	20/10/2017 3:13PM	BMTMC	Incoming	NR	

Details: Advised all lanes open and cleared

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:14PM	20/10/2017 3:16PM	TMR	Incoming	NR	

Details: TMR Slam rang in for an update - informed lanes currently all open and Ventia when we are able to contact them will be proceeding for clean up on the side of the road - delays now back 1 km

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:15PM	20/10/2017 3:16PM	SMS Update	Outgoing	TMR	

Details: BMTMC: Upd MVC M1 NB L1,2 @ Logan MWY. All lanes open. Long delays

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:16PM	20/10/2017 3:16PM	VMS	Outgoing	320	

Details: ..finalised

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:17PM	20/10/2017 3:17PM	SMS Update	Outgoing	Update	

Details: UPDATE: STMC SCR UPDATE - Pacific Motorway, Northbound Exit 31, prior to Logan River Bridge
1349 hrs
Crash, multi vehicle, car and truck, 1 x injuries
All lanes open on Logan Mwy Off Ramp, 10kms relieving congestion
All Emergency Services in attendance
TMR Senior Management, incident mgmt by BMTMC
For further information please see QLDTraffic.qld.gov.au

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:18PM	20/10/2017 3:20PM	13 19 40	Outgoing		

Details: #Updated

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:22PM	20/10/2017 3:22PM	VMS	Outgoing	640	

Details: CONGESTION AHEAD DELAYS |FROM ORMEAU

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:24PM	20/10/2017 3:24PM	13 19 40	Outgoing		

Details: #Updated to reflect a congestion message

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:24PM	20/10/2017 3:25PM	RAMC : Road Asset Ma	Outgoing	NR - Ventia	NR

Details: #Requested Proceeding

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:24PM	20/10/2017 3:24PM	13 19 40	Outgoing	EPS 97500	

Traffic Incident 17SIT051476I**Details:**

Phone preview: Earlier incident related Congestion in Loganholme. Pacific Highway (Pacific Motorway). Back to Ormeau. All lanes affected, Northbound towards Brisbane. Delays expected.
Twitter preview: Pacific Highway (Pacific Motorway), Loganholme. Congestion - All lanes affected.

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:27PM	20/10/2017 3:27PM	Other	Incoming	Google maps	

Details: 12 km congestion 19 minute delays

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:30PM	20/10/2017 3:30PM	RAMC : Road Asset Ma	Incoming	NR VBA	NR

Details: Will be undertaking RB to clearup oil spill and make safe the guardrail - Also will remove the portable VMS at Exit 41

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:31PM	20/10/2017 3:31PM	Media/ATN	Outgoing	NR	

Details: #Updated - all lanes open but still long delays

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:33PM	20/10/2017 3:40PM	TMR	Outgoing	NR	

Details: Escalation Final draft sent for approval to send

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:34PM	20/10/2017 3:34PM	VMS	Outgoing	640	

Details: returned to travel times

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:40PM	20/10/2017 3:41PM	TRU	Incoming	Max9	

Details: #Departed

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:43PM	20/10/2017 3:44PM	Other	Incoming	Google maps	

Details: 13km congestion 13 minute delays

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:47PM	20/10/2017 3:48PM	RAMC : Road Asset Ma	Outgoing	NR - Ventia	NR

Details: Called for update - still proceeding

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 3:53PM	20/10/2017 3:53PM	RAMC : Road Asset Ma	Incoming	NR / VBA	

Details: ..arrived has not located spill on M1 - will take off ramp and check for spill there. End treatment of guard rail has been shattered. all debris in shoulder. VBA will conduct 'Make safe' after peak.

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 4:00PM	20/10/2017 4:00PM	Other	Incoming	Google maps	

Details: 12km congestion 11 minute delay

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 4:05PM	20/10/2017 4:13PM	Other	Incoming	NR	

Details: #Arrived Ventia onsite - will do a small shoulder closure now to clean a small oil spill - they will return to pick up some debris on the other shoulder after peak - and will return with a crew on Monday to do a guard rail repair - the guard rail is not a hazard

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 4:05PM	20/10/2017 4:05PM	TMR	Incoming	NR	

Details: Confirmed final escalation SMS draft

Traffic Incident 17SIT051476I

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 4:06PM	20/10/2017 4:06PM	SMS Update	Outgoing	Escalation FINAL	

Details: TMR SNR Management Incident Escalation (FINAL)
 Location: Pacific Motorway, Northbound Exit 31, past Logan River Bridge at off ramp to Logan Mwy
 Time incident occurred: 1349 hrs
 Incident Type: Multi vehicle crash with entrapment, spill and infrastructure damage, Truck and Car.
 Impact: All lanes open, residual delays
 Estimated Duration to Clear: CLEARED
 Actions: BMTMC managing, STMC assisting, QLDTraffic, 131940, RAMC on site for spill, guard rail damage to be made safe.
 Likely Media Coverage: Local Media / State-wide Media
 Contact: SEQ Operations Ph: (Operations Coordinator:

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 4:10PM	20/10/2017 4:11PM	CCTV	Incoming		

Details: Nil residual congestion - normal flow

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 4:11PM	20/10/2017 4:13PM	SMS Update	Outgoing	FINAL SMS	

Details: STMC SCR - FINAL - Pacific Motorway, Northbound Exit 31, prior to Logan River Bridge
 1349 hrs
 Multi vehicle crash has now cleared.

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 4:16PM	20/10/2017 4:16PM	MIR	Outgoing	FINAL MIRS	

Details: DETAILS OF THE MAJOR INCIDENT FOLLOWS:

 Division/Region: PROGRAM DELIVERY AND OPERATIONS
 Branch/District: METROPOLITAN REGION

 Date of Incident: 20/10/2017
 Time Incident Occurred: 13:29

 Location of Incident: Loganholme
 Brief description of Incident: FINAL NOTICE - Multi-vehicle Crash, Truck and car, Pacific Mwy at Logan Mwy Off-ramp, Northbound has cleared

 Background Details: Truck and car crash into guardrail

 Groups at Incident Location: Police Service; Fire Brigade; Ambulance; Other
 Other groups: TRU RoadTek

 Details of Injuries/Fatalities: 1 minor transported
 Impacts on Road Network (or other): All lanes opened and traffic normal
 Possible causes (if known):
 Likely Media Coverage: Local media
 Possible Adverse Reactions?: No

 Contact Details
 Name: SouthEast/QMR/Au
 Position/Title: STMC Shift Leader
 Phone:

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 4:17PM	20/10/2017 4:18PM	TRU	Incoming		

Details: From QPS -

<u>Time Occurred</u>	<u>Time Logged</u>	<u>Source/Destination</u>	<u>Direction</u>	<u>Contact</u>	<u>Contact Number</u>
20/10/2017 4:40PM	20/10/2017 4:41PM	RAMC : Road Asset Ma	Incoming	<input type="text" value="NR"/> - Ventia	

Details: #Departed - after completing oil spill. Will return later for debris pick up

Traffic Incident 17SIT051476I**Linked Incident/Faults**

<u>Identifier</u>	<u>Type</u>	<u>Time Logged</u>	<u>Details</u>
17SIT051511I	Hazard	20/10/2017 4:27:59PM	12A - Exit 31 Off-ramp - guardrail Damage made safe tonight 20/10
17SIT051587I	Hazard	21/10/2017 1:04:43AM	12A - Impact Barrier Damage - Duplicate job incorrectly created.

Released under RTI - DTMR

Our ref DC3677 (17/18) 465/00409 Your ref
Enquiries Daina Schlam

Department of
Transport and Main Roads

21 March 2018

Dear Sir/Madam

**Damage to Departmental Property – Guardrail
Traffic Incident Location – Pacific Highway Loganholme
Identified Vehicle Registration –**

I refer to an incident which occurred at Pacific Highway Loganholme on 20 October 2017 where a guardrail was damaged. Investigations indicate you were the registered operator and / driver of vehicle registration number

When roadside property is damaged, the person responsible for the damage is liable to pay the cost of repair, replacement or reconstruction of the property under section 48 of the *Transport Infrastructure Act 1994*.

The Department of Transport and Main Roads (TMR) will assess the damage in order to assess the most economical way of repairing the damage. TMR will notify you when the repairs have been completed.

If your vehicle was insured, please refer this letter to your insurer for their attention. If you were **NOT** in charge of the vehicle at the time of the incident, you must complete the Statutory Declaration attached to this letter and mail the signed original to the Department of Transport and Main Roads, P.O. Box 442, Nerang QLD 4211.

If you have any relevant information or have any questions about the incident please contact a TMR Claims officer on telephone (07) 5563 6600 or on email scr.claims@tmr.qld.gov.au quoting reference number DC3677 (17/18). Thank you for your assistance in this matter.

Yours sincerely

NR

Suman Joshi
Principal Engineer (Civil)

Program Delivery & Operations
South Coast Region / Gold Coast Office
Ground Floor Nerang - Gold Coast Office
36-38 Cotton Street Nerang Queensland 4211
PO Box 442 Nerang Queensland 4211

Telephone +61 7 5563 6600
Facsimile +61 7 5563 6611
Website www.tmr.qld.gov.au
Email scr.claims@tmr.qld.gov.au
ABN 39 407 690 291

Section A - Statutory Declaration

If you were NOT in charge of the vehicle at the time of the offence please complete the Statutory Declaration below and return it within 28 days of the notice date. A new letter will be issued to the person you nominate as the person in charge of the vehicle at the time of the offence.

STATUTORY DECLARATION Oaths Act 1867

I, _____
Given Names _____ Family Name

Of _____
Residential Address _____ Postcode

Do solemnly and sincerely declare that at: _____ on _____
 THE PERSON IN CHARGE OF THE VEHICLE REGISTRATION NUMBER _____ was:

Particulars of Person _____
Given Names _____ Family Name _____ Date of Birth _____ Licence Number (if known) _____

Residential Address _____ Postcode

The vehicle was sold on (Date) _____ (new owner details must be entered above)

The vehicle was stolen or illegally taken at the time of the offence and the matter was reported to _____ on ____/____/____
Queensland Police Service Crime Report Number _____

And I make this solemn declaration conscientiously believing the same to be true, and by virtue of the provisions of the Oaths Act of 1867

Signature of Declarant

Taken and declared before me at _____
Location

In the State of _____

This _____ day of _____ 20____
Insert Date Insert Month Year

Signature of Justice of the Peace/Commissioner for Declarations

Printed name, title and qualification of witness

*NOTE:

Person in charge includes the person driving, or responsible for the vehicle, or the new owner of the vehicle.

When this notice is served on the registered owner, that person is taken to have committed the offence even though the person driving may have been someone else. The registered owner may transfer liability to the person in charge of the vehicle by correctly completing the above Statutory Declaration and returning it within 28 days of the notice date.

If you are completing the declaration on behalf of a corporation, you must be an Executive Officer of that corporation and nominate your position.

This declaration must be witnessed by a Justice of the Peace, Commissioner for Declarations, notary public, a lawyer or another person authorised to administer an oath under the provisions of the *Oaths Act 1867*.

**Return this Statutory Declaration with 28 days of the notice date to:
Claims Officer, Department of Transport and Main Roads,
PO Box 442, Nerang, Queensland 4211**

This declaration must be witnessed by a Justice of the Peace, Commissioner for Declarations, notary public, a lawyer or another person authorised to administer an oath under the provisions of the *Oaths Act 1867*.

This Statutory Declaration pertains to:

Damage Claim No: DC3677 (17/18)

Registration Number:

Please mail to:

Claims Officer
Department of Transport and Main Roads
PO Box 442
NERANG QLD 4211

Our ref DC3677 (17/18) 465/00409 Your ref
Enquiries Daina Schlam

Department of
Transport and Main Roads

7 November 2017

Dear Sir

**Damage to Departmental Property – Guardrail
Traffic Incident Location – Pacific Highway Loganholme
Identified Vehicle Registration –**

I refer to an incident which occurred at Pacific Highway Loganholme on 20 October 2017 where a guardrail was damaged. Investigations indicate you were the registered operator and / driver of vehicle registration number

When roadside property is damaged, the person responsible for the damage is liable to pay the cost of repair, replacement or reconstruction of the property under section 48 of the *Transport Infrastructure Act 1994*.

The Department of Transport and Main Roads (TMR) will assess the damage in order to assess the most economical way of repairing the damage. TMR will notify you when the repairs have been completed.

If your vehicle was insured, please refer this letter to your insurer for their attention. If you were **NOT** in charge of the vehicle at the time of the incident, you must complete the Statutory Declaration attached to this letter and mail the signed original to the Department of Transport and Main Roads, P.O. Box 442, Nerang QLD 4211.

If you have any relevant information or have any questions about the incident please contact a TMR Claims officer on telephone (07) 5563 6600 or on email scr.claims@tmr.qld.gov.au quoting reference number DC3677 (17/18). Thank you for your assistance in this matter.

Yours sincerely

NR

Suman Joshi
Principal Engineer (Civil)

Program Delivery & Operations
South Coast Region / Gold Coast Office
Ground Floor Nerang - Gold Coast Office
36-38 Cotton Street Nerang Queensland 4211
PO Box 442 Nerang Queensland 4211

Telephone +61 7 5563 6600
Facsimile +61 7 5563 6611
Website www.tmr.qld.gov.au
Email scr.claims@tmr.qld.gov.au
ABN 39 407 690 291

Section A - Statutory Declaration

If you were NOT in charge of the vehicle at the time of the offence please complete the Statutory Declaration below and return it within 28 days of the notice date. A new letter will be issued to the person you nominate as the person in charge of the vehicle at the time of the offence.

STATUTORY DECLARATION Oaths Act 1867

I, _____
Given Names _____ Family Name

Of _____
Residential Address _____ Postcode

Do solemnly and sincerely declare that at: _____ on _____
O THE PERSON IN CHARGE OF THE VEHICLE REGISTRATION NUMBER _____ was:

Particulars of Person _____
Given Names _____ Family Name _____ Date of Birth _____ Licence Number (if known) _____

Residential Address _____ Postcode

O The vehicle was sold on (Date) _____ (new owner details must be entered above)

O The vehicle was stolen or illegally taken at the time of the offence and the matter was reported to _____ on ____/____/____
Queensland Police Service Crime Report Number _____

And I make this solemn declaration conscientiously believing the same to be true, and by virtue of the provisions of the Oaths Act of 1867

Signature of Declarant

Taken and declared before me at _____
Location

In the State of _____

This _____ day of _____ 20____
Insert Date Insert Month Year

Signature of Justice of the Peace/Commissioner for Declarations

Printed name, title and qualification of witness

*NOTE:

Person in charge includes the person driving, or responsible for the vehicle, or the new owner of the vehicle.

When this notice is served on the registered owner, that person is taken to have committed the offence even though the person driving may have been someone else. The registered owner may transfer liability to the person in charge of the vehicle by correctly completing the above Statutory Declaration and returning it within 28 days of the notice date.

If you are completing the declaration on behalf of a corporation, you must be an Executive Officer of that corporation and nominate your position.

This declaration must be witnessed by a Justice of the Peace, Commissioner for Declarations, notary public, a lawyer or another person authorized to administer an oath under the provisions of the *Oaths Act 1867*.

**Return this Statutory Declaration with 28 days of the notice date to:
Claims Officer, Department of Transport and Main Roads,
PO Box 442, Nerang, Queensland 4211**

This declaration must be witnessed by a Justice of the Peace, Commissioner for Declarations, notary public, a lawyer or another person authorised to administer an oath under the provisions of the *Oaths Act 1867*.

This Statutory Declaration pertains to:

Damage Claim No: DC3677 (17/18)

Registration Number:

Please mail to:

Claims Officer
Department of Transport and Main Roads
PO Box 442
NERANG QLD 4211

ROAD ASSET MANAGEMENT CONTRACT - SOUTH COAST
DAMAGE RECOVERY REPORT COST ADVICE



Damage Claim #	DC3677 (17/18)	Date of Incident	20-Oct-17	Registration #1	
Primary SIMS #	51476	Time of Incident	1:49PM	Registration #2	
				Registration #3	

Linked SIMS# 1	Work Order 1	506922	Claim Code 1	TMA2.45300
Linked SIMS# 2	Work Order 2	506927	Claim Code 2	TMA2.45300
Linked SIMS# 3	Work Order 3	506944	Claim Code 3	

Location Pacific Motorway Northbound, Exit 31 Loganholme

Lat/Long -27.6888293, 153.1907323

Damage/Action Crash/Oil Spill/Repair Tracc Unit

Cost Breakdown	Unit	Quantity	Rate	Total
A) Incident Response				\$ 2,229.09
Labour				
Field Supervisor				
Leading Hand				
Construction Workers				\$ 1,094.45
Plant				
Traffic Control Vehicles				\$ 729.64
Materials				\$ 405.00
Subcontractors				
B) Permanent Repair				\$ 15,980.25
<i>Repair of Tracc Unit</i>				\$ 15,980.25
*Schedule of Rates in accordance with RAMP South Coast				
Total Amount = A + B (Excluding GST)				\$ 18,209.34

Repair of Tracc Unit - completed 22/11/2017

ROAD ASSET MANAGEMENT CONTRACT - SOUTH COAST
DAMAGE RECOVERY REPORT COST ADVICE



Damage Claim #	DC3677 (17/18)	Date of Incident	20-Oct-17	Registration #1	
Primary SIMS #	51476	Time of Incident	1:49PM	Registration #2	
				Registration #3	
Linked SIMS# 1		Work Order 1	506922	Claim Code 1	TMA2.45300
Linked SIMS# 2		Work Order 2	506927	Claim Code 2	TMA2.45300
Linked SIMS# 3		Work Order 3	506944	Claim Code 3	

Description of vehicle/s involved Holden Ute - Red

Photographs of Damage to the Network



Our ref DC3677 (17/18) 465/00409
Your ref
Enquiries Daina Schlam

Department of
Transport and Main Roads

18 May 2018

Dear Sir/Madam

**Damage to Departmental Property – Guardrail
Traffic Incident Location – Pacific Highway Loganholme
Identified Vehicle Registration –**

I refer to our correspondence dated 21 March 2018 regarding an incident which occurred at Pacific Highway Loganholme on 20 October 2017 where a guardrail was damaged.

TMR has undertaken repairs to the damage for a total estimated amount of \$18,209.34. If you have any relevant information or have any questions about this matter, please email scr.claims@tmr.qld.gov.au quoting reference number DC3677 (17/18) within 30 days of the date of this letter. An invoice will be forwarded to you after this time.

In most instances, Third Party Property and/or Comprehensive vehicle insurance will cover the costs associated with repairing roadside damage, however, you will need to contact your insurance company to confirm that this cover is included in your policy.

Thank you for your assistance in this matter.

Yours sincerely

NR

Suman Joshi
Principal Engineer (Civil)



Queensland
Government

Our ref DC3677 (17/18) 465/00409
Your ref
Enquiries Daina Schlam

Department of
Transport and Main Roads

27 July 2018

Dear Sir

**Damage to Departmental Property – Guardrail
Traffic Incident Location – Pacific Highway Loganholme
Identified Vehicle Registration -**

I refer to our correspondence dated 7 November 2017 regarding an incident which occurred at Pacific Highway Loganholme on 20 October 2017 where a guardrail was damaged.

TMR has undertaken repairs to the damage for a total estimated amount of \$18,209.34. If you have any relevant information or have any questions about this matter, please email scr.claims@tmr.qld.gov.au quoting reference number DC3677 (17/18) within 30 days of the date of this letter. An invoice will be forwarded to you after this time.

In most instances, Third Party Property and/or Comprehensive vehicle insurance will cover the costs associated with repairing roadside damage, however, you will need to contact your insurance company to confirm that this cover is included in your policy.

Thank you for your assistance in this matter.

Yours sincerely

NR

Suman Joshi
Principal Engineer (Civil)

Program Delivery & Operations
South Coast Region / Gold Coast Office
Ground Floor Nerang - Gold Coast Office
36-38 Cotton Street Nerang Queensland 4211
PO Box 442 Nerang Queensland 4211

Telephone +61 7 5563 6600
Facsimile +61 7 5563 6611
Website www.tmr.qld.gov.au
Email scr.claims@tmr.qld.gov.au
ABN 39 407 690 291

SCR Claims

From: [Redacted] <[Redacted]@hmia.com.au>
Sent: Monday, 25 June 2018 11:04 AM
To: SCR Claims
Subject: RE: DC3677 (17/18)

Part Refuse Sch.4 Part 4 s.6 Personal information

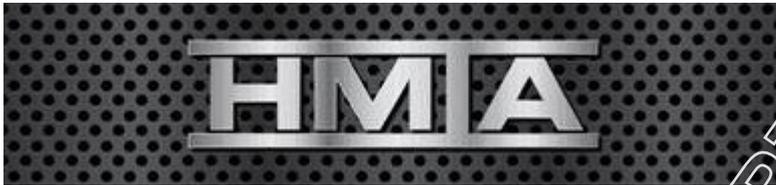
We can confirm that your client [Redacted] is not held liable via the police report and witness statements noted in said police report and due to this we are pursuing [Redacted] for damages.

We suggest you do the same.

Kind regards,

Part Refuse Sch.4 Part 4 s.6 Personal information

Claims Consultant
Heavy Motor Insurance Australia



Proudly supporting



Phone: (02) 9227 8400

Direct Phone [Redacted] Part Refuse Sch.4 Part 4 s.6 Personal information

Fax: (02) 9221 5663

Website: www.hmia.com.au

Postal Address: PO Box H320, Australia Square, NSW 1215

HMIA Pty Ltd ABN: 11 169 198 323 enquiries@hmia.com.au

HMIA Pty Ltd is an Authorised Representative No.462126 of International Insurance Company of Hannover SE (Australian Branch) ABN: 58 129 395 544 AFSL: 458776

HMIA Pty Ltd is an Authorised Representative No.462126 of Thomas Miller (Australasia) Pty Limited ABN: 91 001 393 773 AFSL: 240429

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YOUR DUTY OF DISCLOSURE

Before you enter into an insurance contract, you have a duty of disclosure under the Insurance Contracts Act 1984. The Act imposes a different duty when you enter into the policy with us for the first time; renew your policy; and you vary, extend or reinstate your policy. This duty applies until (as applicable) we first agree to insure you, or we agree to any variations, extensions, reinstatements or renewal. If you do not tell us anything you are required to, we may cancel your contract or reduce the amount we will pay you if you make a claim, or both. If your failure to tell us is fraudulent, we may refuse to pay a claim and treat the contract as if it never existed. Please refer to the PDS for full details on Your Duty of Disclosure.

From: SCR Claims <scr.claims@tmr.qld.gov.au>
Sent: Friday, 22 June 2018 10:34 AM
To: Refuse Sch.4 Part 4 s.6 Personal information@tmia.com.au
Cc: SCR Claims <scr.claims@tmr.qld.gov.au>
Subject: DC3677 (17/18)

Good morning [redacted] Part 4 s.6 Personal information

Further to our recent telephone conversation regarding the crash at Pacific Motorway Loganholme, could you please confirm that your client [redacted] is not held liable and that you are pursuing [redacted] for damages.

If you have any queries, please contact [redacted] on 07 5563 6562.

Thanks.

Kind Regards

South Coast Region Claims | South Coast Region / Gold Coast Office
Program Delivery & Operations | Department of Transport and Main Roads

Ground Floor | Nerang - Gold Coast Office | 36-38 Cotton Street | Nerang Qld 4211
PO Box 442 | Nerang Qld 4211
P: (07) 55636600 | F: (07) 5563 6611
E: scr.claims@tmr.qld.gov.au
W: www.tmr.qld.gov.au



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SCR Claims

From: Part Refuse Sch.4 Part 4 s.6 Personal information <[redacted]@bjsib.com.au>
Sent: Friday, 22 June 2018 8:41 AM
To: SCR Claims
Subject: Reference: DC3677 (17/18)
Attachments: CCE20062018_0001.pdf

Categories: Part Refuse Sch.4 Part 4 s.6 Personal information

'without prejudice'

Part Refuse Sch.4 Part 4 s.6 Personal information

Our client has forwarded on the letter that has been attached for costs due to an incident on the Pacific Hwy. Our client did lodge a claim and the third party is being held responsible for causing the collision and damage. We recommend that you contact the insurer HMIA (Claim ref: 2733) for the third party contact details so that you can seek recovery from them.

Happy to chat over the phone.

Part Refuse Sch.4 Part 4 s.6 Personal information

Strategic Growth Manager



BJS Insurance Brokers Pty Ltd

Office: Level 1, 509 St Kilda Rd | Melbourne | Vic 3004
Postal Address: PO Box 7081 St Kilda Road | Melbourne | VIC 8004
Phone: (03) 9860 4236 | Fax: (03) 9820 5664 | Mobile: [redacted]
Part Refuse Sch.4 Part 4 s.6 Personal information

Part Refuse Sch.4 Part 4 s.6 Personal information
Email: [redacted]
Website: www.bjsib.com.au

Office locations: Adelaide SA | Brisbane QLD | Leongatha VIC | Melbourne VIC | Mornington VIC | Perth WA | Sydney NSW | Wonthaggi VIC

In order to comply with our obligations under the Australian Privacy Principles, BJS has reviewed and updated its Privacy Policy. To facilitate our communications we will store your email name and address along with any other contact details you have provided on our database. Please advise us of any changes or if you wish your name to be removed.

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Please consider the environment before printing this e-mail.

Tax Invoice



Department of
Transport and Main Roads

Page 1 of 2

Customer No.	26292
Customer ABN	
Invoice No.	6660242212
Invoice Date	09.08.2018
Reference	DC3677(17/18)
Company Code	MRCO
Billing Enquiries	07 5563 6438

Payment Terms External Payment Due Net 30 Days

Total Due	\$ 18,209.34
Due Date	08.09.2018

Description	\$ Value
DC3677 (17/18) PROPERTY DAMAGE -GUARDRAIL	18,209.34 *

Subtotal	\$	18,209.34
Total GST Payable	\$	0.00
Total Amount Payable	\$	18,209.34

* This amount does not attract GST

Released under RTI - DMR

Payment Options
Please see over for
more details





INTERNET

Pay your account online using MasterCard or Visa credit card at www.service.transport.qld.gov.au/payinvoice/

Please note that payments made using your MasterCard or Visa credit card will incur a 0.4% credit card surcharge.



Payable at selected Department of Transport and Main Roads Offices.



Billers Code: 535443

Ref: 1166602422121

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: www.bpay.com.au

® Registered to BPAY Pty Ltd

ABN 69 079 137 518

Please confirm your financial institution's close of business hours for BPAY as it may take several days to process payments.



By Electronic Fund Transfer (EFT)

For Electronic payments please contact paytmrtaxinvoice@tmr.qld.gov.au

Released under RTI - DTMR



nce N

ustomer No:

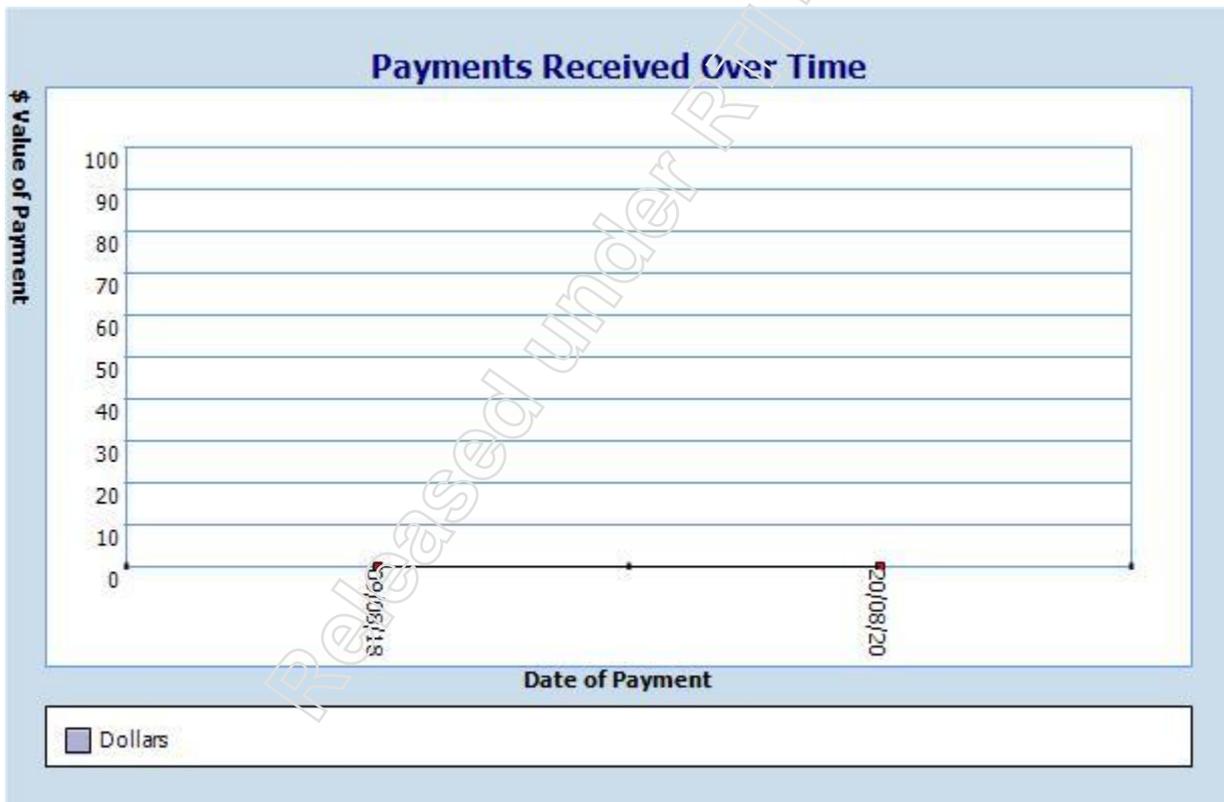
Registration No.
Date of Birth
Employer Name
Employer Address

Default Listed to Bure

No. defendants

Status	ACCOUNT UNECONOMICAL FOR FURTHER ACTION - FILE CLOSED	Original Amount	18209.34
		Adjustments	0
Cause	MVA	Total Costs	0
Date of Debt	09 Aug 2018	Total Paid	0
Next Action Date	30 Oct 2019	Total Due	18209.34

PAYMENT HISTORY



Date	Amount	Paid To	Payment Method
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COMMENTS



Date	Type	Amount	Text
15 Oct 2018	COM	0.00	IMMEDIATE ACTION ENTRY VIA DEBTVIEW
15 Oct 2018	COM	0.00	THIS IS A PROPERTY DAMAGE CLAIM. NO CONTACT NO
15 Oct 2018	COM	0.00	PAYMENT.
15 Oct 2018	COM	0.00	ACCOUNT CONVERTED FOR IMMEDIATE ACTION

18 Oct 2018	COM	0.00	C-SMS FIRST DEMAND: MSG SENT 18/10/18
23 Oct 2018	COM	0.00	OUTBOUND DIALLER CALL MADE TO 0413413007, CLID
23 Oct 2018	COM	0.00	D USED: 61730546092
23 Oct 2018	COM	0.00	AT 23/10/2018 08:36:09.
23 Oct 2018	COM	0.00	RESULT WAS ANSWERING MACHINE
23 Oct 2018	COM	0.00	DIALLER PHONE CALL - ANSWERING MACHINE
25 Oct 2018	COM	0.00	OUTBOUND DIALLER CALL MADE TO 0413413007, CLID
25 Oct 2018	COM	0.00	D USED: 61730546091
25 Oct 2018	COM	0.00	AT 25/10/2018 12:23:40.
25 Oct 2018	COM	0.00	RESULT WAS SUCCESSFUL IVR MESSAGE LEFT
25 Oct 2018	COM	0.00	DIALLER PHONE CALL - SUCCESSFUL IVR MSG LEFT
29 Oct 2018	COM	0.00	C-SMS SECOND DEMAND: MSG SENT 29/10/18
31 Oct 2018	COM	0.00	OUTBOUND DIALLER CALL MADE TO 0413413007, CLID
31 Oct 2018	COM	0.00	D USED: 61730546092
31 Oct 2018	COM	0.00	AT 31/10/2018 10:07:59.
31 Oct 2018	COM	0.00	RESULT WAS NO ANSWER
31 Oct 2018	COM	0.00	DIALLER PHONE CALL - DNA
31 Oct 2018	COM	0.00	OUTBOUND DIALLER CALL MADE TO 0413413007, CLID
31 Oct 2018	COM	0.00	D USED: 61730546092
31 Oct 2018	COM	0.00	AT 31/10/2018 11:10:31.
31 Oct 2018	COM	0.00	RESULT WAS ANSWERING MACHINE
31 Oct 2018	COM	0.00	DIALLER PHONE CALL - ANSWERING MACHINE
02 Nov 2018	COM	0.00	OUTBOUND DIALLER CALL MADE TO 0413413007, CLID
02 Nov 2018	COM	0.00	D USED: 61730546092
02 Nov 2018	COM	0.00	AT 02/11/2018 09:39:53.
02 Nov 2018	COM	0.00	RESULT WAS ANSWERING MACHINE
02 Nov 2018	COM	0.00	DIALLER PHONE CALL - ANSWERING MACHINE
05 Nov 2018	COM	0.00	C-SMS FINAL DEMAND: MSG SENT 05/11/18
05 Nov 2018	COM	0.00	OUTBOUND DIALLER CALL MADE TO 0413413007, CLID
05 Nov 2018	COM	0.00	D USED: 61730546091
05 Nov 2018	COM	0.00	AT 05/11/2018 13:34:29.
05 Nov 2018	COM	0.00	RESULT WAS NO ANSWER
05 Nov 2018	COM	0.00	DIALLER PHONE CALL - DNA
05 Nov 2018	COM	0.00	OUTBOUND DIALLER CALL MADE TO 0413413007, CLID
05 Nov 2018	COM	0.00	D USED: 61730546091
05 Nov 2018	COM	0.00	AT 05/11/2018 14:36:20.
05 Nov 2018	COM	0.00	RESULT WAS SUCCESSFUL IVR MESSAGE LEFT
05 Nov 2018	COM	0.00	DIALLER PHONE CALL - SUCCESSFUL IVR MSG LEFT
07 Nov 2018	COM	0.00	C-CPA FINAL DEMAND LETTER SENT
10 Nov 2018	COM	0.00	C-PHONE ACTION REQUIRED
12 Nov 2018	COM	0.00	C-PRE-APRVD ARRANGEMENT SMS CAMPAIGN:MSG SENT 1
12 Nov 2018	COM	0.00	2/11/18
05 Dec 2018	COM	0.00	OUTBOUND DIALLER CALL MADE TO 0413413007, CLID
05 Dec 2018	COM	0.00	D USED: 61730546091
05 Dec 2018	COM	0.00	AT 05/12/2018 13:10:57.
05 Dec 2018	COM	0.00	RESULT WAS SUCCESSFUL IVR MESSAGE LEFT
05 Dec 2018	COM	0.00	DIALLER PHONE CALL - SUCCESSFUL IVR MSG LEFT
18 Jan 2019	COM	0.00	ACCOUNT PROMPTED TO DIALLER FOR PHONE CALL
02 Sep 2019	COM	0.00	GENERIC DEBT SCORE (GDS) : D
02 Oct 2019	COM	0.00	GENERIC DEBT SCORE (GDS) : C
16 Oct 2019	COM	0.00	C-GRI SCORE HAS BEEN UPDATED
16 Oct 2019	COM	0.00	C-GENERIC PRE APPROVED ARRANGEMENT LETTER SENT TO DEBTOR
18 Oct 2019	COM	0.00	C-PHONE ACTION REQUIRED
18 Oct 2019	COM	0.00	C-SMS2 CAMPAIGN: MSG SENT 18/10/19
21 Oct 2019	COM	0.00	C-ACTION REQUIRED
24 Oct 2019	COM	0.00	GENERIC DEBT SCORE (GDS) : B
28 Oct 2019	COM	0.00	C-SMS2 CAMPAIGN: MSG SENT 28/10/19
30 Oct 2019	COM	0.00	C-ACTION REQUIRED
30 Oct 2019	DEL	0.00	UNECONOMICAL FOR FURTHER ACTION-FILE CLOSED

END OF REPORT