



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Shane R Claridge [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-07-26 8:57 AM
Type: Vehicle Accident
Details: BU Bus v bus IB #1930 and 5075.

Identifier: 19BNE003225B
Classification: Bus

Officers Involved

Name	Location From
Trevour M McGoon [BUSWAYS]	

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-07-26 7:53 AM	2019-07-26 8:57 AM	Busway Safety Officers	In		
BU Bus v bus IB #1930 and 5075.					
2019-07-26 9:07 AM	2019-07-26 9:11 AM	Busway Safety Officers	In		
TFE ^{N/R} advises that there was a incident with 2 buses at BU where #1930 clipped the back of bus #5075 with its tail swing.					
2019-07-26 9:11 AM	2019-07-26 9:15 AM	Busway Safety Officers	In		
BSO Matt McGoon is at BU and has spoken top the driver of bus #5075 and he reports minor scrape marks on the rear corner.					
2019-07-26 9:16 AM	2019-07-26 9:17 AM	Busway Safety Officers	In		
Bus #1930 had driven away before Matt spoke to the driver but it appeared to have only minor damage to the rear section of the bus.					
2019-07-26 9:19 AM	2019-07-26 9:19 AM	Busway Safety Officers	In		
No footage of the incident as there were a large amount of buses at the station at that time.					
2019-07-26 9:19 AM	2019-07-26 9:20 AM	Busway Safety Officers	In		
NCC were advised. All parties off site from BU now.					



busway Incident Management Report

Signed: _____

Reporting Officer

Signed: _____

PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Darryl Leatherby [BUSWAY]
Assigned to:

Incident

Date of Incident: 2019-06-10 9:45 AM
Type: Vehicle Accident
Identifier: 19BNE002532B
Classification: Bus
Details: BU IB - TFB Bus #1460 v TFB Bus #5027.

Officers Involved

Name	Location From
Darryl Leatherby [BUSWAY]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-06-10 8:39 AM	2019-06-10 9:45 AM	Busway Console Operator	In		
BU IB - TFB Bus #1460 v TFB Bus #5027.					
2019-06-10 9:40 AM	2019-06-10 10:01 AM	Busway Console Operator	In		
<p>Notified by NCC, Driver of TFB Bus #1460 (135 Service) has advised contact made with TFB Bus #5027 (201R Service) at BU IB platform between 08:35am - 08:45am.</p> <p>CCTV reviewed (C4501 & C4502) & incident between 2x TFB buses located 08:39am.</p> <p>TFB Bus #5027 has pulled into 3rd bay behind 2x buses at BU IB platform, TFB Bus #1460 has attempted to manoeuvre around TFB Bus #5027 & continue along BW where it appears contact has been made.</p> <p>2x TFB drivers appear to be discussing incident on roadway between 08:40am - 08:42am. 2x TFB Buses have stopped at lead stop BU IB platform before departing station.</p> <p>No CCTV footage available of bus contact due to obstructed view & distance from cameras to incident.</p> <p>No video request raised.</p> <p>Information passed onto NCC.</p>					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Darryl Leatherby [BUSWAY]
Assigned to:

Incident

Date of Incident: 2019-01-24 5:49 PM
Type: Vehicle Accident
Details: BU OB - Logan City Bus (#77CBS) v TFB Bus (#5007)

Identifier: 19BNE000483B
Classification: Bus

Officers Involved

Name	Location From
Dean Hobbelen [BUSWAYS]	BOC
Darryl Leatherby [BUSWAY]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-01-24 5:41 PM	2019-01-24 5:49 PM	Busway Console Operator BU OB - Logan City Bus (#77CBS) v TFB Bus (#5007)	In		
2019-01-24 5:52 PM	2019-01-24 5:59 PM	Busway Console Operator Notified by NCC Logan City bus v TFB bus at BU OB platform. CCTV reviewed & both buses located at the lead stop BU OB platform. Appears TFB bus #5007 has sustained minimal damage to drivers side rear panel & Logan City bus has dislodged its passenger side mirror. Review off CCTV footage (C4516) & appears Logan City bus has attempted to manoeuvre around stationary TFB bus #5007 collecting passengers at the arrivals end of BU OB platform which is where contact is made. TFB bus #5007 has continued services on BW. Notified by depot Logan City Bus to transfer to EMP IC for repairs. Video Request raised.	In		
2019-01-25 4:44 PM	2019-01-25 4:44 PM	Busway Shift Coordinator Footage copied to V Drive by BSC Moris	In		
2019-01-25 4:44 PM	2019-01-25 4:44 PM	Busway Shift Coordinator Footage to USB.	In		

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Stephane B Coiffic [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-02-05 12:26 PM
Type: Vehicle Accident
Details: CC - Bus Accident

Identifier: 19BNE000675B
Classification: Bus

Officers Involved

Name
Stephane B Coiffic [BUSWAYS]

Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-02-05 12:25 PM	2019-02-05 12:26 PM	Busway Console Operator	In		
CC - Bus Accident					
2019-02-05 12:27 PM	2019-02-05 12:27 PM	Busway Console Operator	In		
BOC advised by NCC - Bus 2037 has collided with Bus 1205 on the roadway at the CC O/B direction					
2019-02-05 12:27 PM	2019-02-05 12:27 PM	Busway Console Operator	In		
Review of footage confirms collision.					
2019-02-05 12:27 PM	2019-02-05 12:28 PM	Busway Console Operator	In		
Damage only to vehicles, no injuries or infrastructure damage.					
2019-02-05 12:28 PM	2019-02-05 12:28 PM	Busway Console Operator	In		
Both buses have moved on from CC, off BW.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Terrence Donaldson [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-02-16 10:33 PM
Type: Vehicle Accident
Details: CC - IB - Bus 5047 tail swing into wall

Identifier: 19BNE000891B
Classification: Bus

Officers Involved

Name	Location From
Gregory R Morris [BUSWAYS]	BOC
Terrence Donaldson [BUSWAYS]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-02-16 10:32 PM	2019-02-16 10:33 PM	Busway Console Operator	In		
CC - IB - Bus 5047 tail swing into wall					
2019-02-16 10:34 PM	2019-02-16 10:35 PM	Busway Console Operator	In		
<div>N/R</div> Wilson's guard called to report a bus had hit the wall on departure from platform 1 at the arrivals end of platform					
2019-02-16 10:35 PM	2019-02-16 10:43 PM	Busway Console Operator	In		
Video review shows clearly bus 5047 turn out sharply and the rear of the bus scrapes the concrete parapet wall. BSC GM has saved footage to V Drive					
2019-02-16 10:44 PM	2019-02-16 10:44 PM	Busway Console Operator	In		
NCC are aware and have contacted driver					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Damien Arnold [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-12-31 10:12 AM
Type: Vehicle Accident
Details: CC IB - BUs V bus .

Identifier: 18BNE005368B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-12-31 10:12 AM	2018-12-31 10:12 AM	TFB Network Control Centre	In		
CC IB - BUs V bus .					
2018-12-31 10:13 AM	2018-12-31 10:13 AM	TFB Network Control Centre	In		
TFB advise bus 5129 rolled back into bus 5050 . Bus 5050 has abroken windscreen unable to continue run. TFB mobile to attend.					
2018-12-31 10:25 AM	2018-12-31 10:28 AM	Busway Console Operator	In		
Further review of CCTV shows on camera 5116 . Bus 5129 rolls back into bus 5050 at MSP. camera 5116 @10:03 am					
2018-12-31 11:22 AM	2018-12-31 11:23 AM	Busway Console Operator	In		
Bus 5050 being towed from CS. Barnes onsite. BSO phil G on site.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Trevour M McGoon [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-03-09 4:38 PM
Type: Vehicle Accident
Details: CC IB Bus V wall

Identifier: 19BNE001184B
Classification: Bus

Officers Involved

Name	Location From
Trevour M McGoon [BUSWAYS]	BOC
Andrea Jennings [BUSWAY]	Herston



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-03-09 2:48 PM	2019-03-09 4:38 PM	Busway Console Operator	In		
CC IB Bus V wall					
2019-03-09 4:40 PM	2019-03-09 4:40 PM	Busway Console Operator	In		
bus# 2195 doing an IB 322 has turned left to enter CC IB, has clipped wall & ripped of panel on non drivers side towards back of bus					
2019-03-09 4:42 PM	2019-03-09 4:42 PM	Busway Console Operator	In		
Bus has stopped at CC IB. BT Mobile to attend & BSO					
2019-03-09 4:44 PM	2019-03-09 4:44 PM	Busway Console Operator	In	Peter Watson	
footage saved by BSC = camera 4110					
2019-03-09 4:45 PM	2019-03-09 4:45 PM	Busway Console Operator	In		
BT Mobile onsite					
2019-03-09 4:49 PM	2019-03-09 4:49 PM	Busway Console Operator	In	Andrea Jennings	
BSO onsite					
2019-03-09 4:50 PM	2019-03-09 4:50 PM	Busway Console Operator	In		
damaged panel has been collected BT mobile					
2019-03-09 4:56 PM	2019-03-09 4:56 PM	Busway Console Operator	In		
BSO has inspected CC IB concrete wall - nil damage, only paint has been left					
2019-03-09 4:57 PM	2019-03-09 4:57 PM	Busway Console Operator	In		
remainder of damaged panel on bus has been removed by BT mobile & placed inside of bus.					



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2019-03-09 4:57 PM	2019-03-09 4:57 PM	Busway Console Operator	In
Bus 2195 able to continue with service			

2019-03-09 5:27 PM	2019-03-09 5:27 PM	Busway Console Operator	In
Bus off site.			

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Andrea Jennings [BUSWAY]
Assigned to:

Incident

Date of Incident: 2019-05-21 7:36 AM
Type: Vehicle Accident
Details: CC IB- damaged panel on Bus 2238
Identifier: 19BNE002239B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-05-21 7:33 AM	2019-05-21 7:36 AM	Busway Console Operator	In		
CC IB- damaged panel on Bus 2238					
2019-05-21 7:37 AM	2019-05-21 7:38 AM	Busway Console Operator	In		
N/R from TfB has advised that bus 2238 has torn a middle panel of its bus					
2019-05-21 7:38 AM	2019-05-21 7:41 AM	Busway Console Operator	In		
Driver has located the panel and the mobile will attend to check if bus can be moved on from this location without being towed					
2019-05-21 7:41 AM	2019-05-21 7:42 AM	Busway Console Operator	In		
BSO shane has been advised and will attend from EMP					
2019-05-21 7:46 AM	2019-05-21 7:46 AM	Busway Console Operator	In		
Bus is now clear from this location					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: James Madden [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-08-13 3:09 PM
Type: Vehicle Accident
Details: CC Intersection at Grey Street - Minor bus v bus

Identifier: 19BNE003466B
Classification: Bus

Officers Involved

Name	Location From
James Madden [BUSWAYS]	BOC
Matthew Gilby [BUSWAYS]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-08-13 3:09 PM	2019-08-13 4:41 PM	Busway Safety Officers	In		
CC Intersection at Grey Street - Minor bus v bus					
2019-08-13 4:42 PM	2019-08-13 4:42 PM	Busway Safety Officers	In		
Camera 4110 at 15.09					
2019-08-13 4:42 PM	2019-08-13 4:43 PM	Busway Safety Officers	In		
Bus 2285 was making the right turn from the bus lane to Grey Street and had bus 1506 travelling straight through towards Melbourne Street. Bus 2285 has had his mirror clipped by bus 1506 as the two turned in separate directions					
2019-08-13 4:43 PM	2019-08-13 4:50 PM	Busway Safety Officers	In		
NCC advised of incident, 1506 reports scratches to glass from contact but no breakage, 2285 reported no damage. NCC advised bus 1506 went off work after reaching Forest Lake					
2019-08-13 4:50 PM	2019-08-13 4:51 PM	Busway Safety Officers	In		
No request for footage made					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Trevour M McGoon [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-03-29 10:46 AM
Type: Vehicle Accident
Details: CC OB bus V bus

Identifier: 18BNE001302B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-03-29 9:24 AM	2018-03-29 10:46 AM	Busway Console Operator	In		
CC OB bus V bus					
2018-03-29 10:46 AM	2018-03-29 10:46 AM	Busway Console Operator	In	Kevin O'Neill	
advised by NCC via driver of a bus V bus incident at CC OB Grey St intersection					
2018-03-29 10:47 AM	2018-03-29 10:47 AM	Busway Console Operator	In		
driver of bus number 819 doing an IB 385 has clipped the rear vision mirror of bus 290 doing an OB 196 service					
2018-03-29 10:49 AM	2018-03-29 10:49 AM	Busway Console Operator	In		
footage reviewed camera 4110 @ 10:18 42 - 10:19 :00					
2018-03-29 10:52 AM	2018-03-29 10:52 AM	Busway Console Operator	In	Dean Hobbelen	
footage request forwarded to BSC					
2018-03-29 11:09 AM	2018-03-29 11:09 AM	Busway Shift Coordinator	In		
Footage saved to Z Drive					



busway Incident Management Report

Signed: _____
Reporting Officer

Signed: _____
PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Jay Faldu [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-09-10 5:51 PM
Type: Vehicle Accident
Details: CS - Report of BT bus hitting the wall

Identifier: 18BNE003855B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-09-10 5:49 PM	2018-09-10 5:51 PM	Busway Safety Officers	In		
CS - Report of BT bus hitting the wall					
2018-09-10 5:55 PM	2018-09-10 5:57 PM	Busway Safety Officers	In		
Reported by TFB					
2018-09-10 5:57 PM	2018-09-10 6:02 PM	Busway Safety Officers	In		
BSO Jimmy on site advised that the he has spoken to the driver and he advised that he was parked OB jus before the meal room, while pulling the bus out he has hit the rear wall. BSO Jimmy advised that he has damaged the rear bumper and put some tape on it and has departed from CS.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Steven Delaney [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-08-05 7:06 PM
Type: Vehicle Accident
Details: CS OB - Bus vs car accident

Identifier: 19BNE003346B
Classification: Bus

Officers Involved

Name	Location From
Gregory R Morris [BUSWAYS]	BOC
Shane R Claridge [BUSWAYS]	Greenslopes
Gary Tubb [BUSWAYS]	BOC
Steven Delaney [BUSWAYS]	BOC



Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-08-05 7:03 PM	2019-08-05 7:06 PM	Busway Safety Officers	In		
CS OB - Bus vs car accident					
2019-08-05 7:07 PM	2019-08-05 7:11 PM	Busway Safety Officers	In		
Report from NCC of an accident between TFB bus 2233 & unauthorised vehicle on BW. Review of footage indicates the collision occurred near the pedestrian crossing @ CS layover @ 1858					
2019-08-05 7:12 PM	2019-08-05 7:14 PM	Busway Safety Officers	In		
NCC request another bus to collect PAX's on the service involved in accident.; BSC Greg agreed. PAX's transferred to another TFB bus @ 1912					
2019-08-05 7:14 PM	2019-08-05 7:15 PM	Busway Safety Officers	In		
Unauthorised vehicle is a Toyota Camey - Rego Not relevant BSC has requested QPS attend.					
2019-08-05 7:18 PM	2019-08-05 7:18 PM	Busway Safety Officers	In		M3
BSO onsite					
2019-08-05 7:18 PM	2019-08-05 7:18 PM	Busway Safety Officers	In		
BSC Greg M has saved footage regarding the incident					
2019-08-05 7:23 PM	2019-08-05 7:27 PM	Busway Safety Officers	In		
QPS have been advised of an escalation of the situation via 000. The driver appears intoxicated & the onsite BSO has advised she has threaten to do harm to anyone stopping her from leaving the scene. TFB are attempting to stall the driver. BSO dispatched to assist QPS entrance to BW					
2019-08-05 7:27 PM	2019-08-05 7:27 PM	Busway Safety Officers	In		
QPS onsite. The female driver of the car involved has very bloodshot eyes and slured speech.					
2019-08-05 7:37 PM	2019-08-05 7:39 PM	Busway Safety Officers	In		
Review of camera 6132 shows the unauthorised vehicle entering the BW at 1857:18 via the CS portal					



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2019-08-05 7:46 PM 2019-08-05 7:48 PM Busway Safety Officers In

BSC Greg advised PBO Lisa Argent has been advised. Peter Walsh has also been updated on the incident.

2019-08-05 7:50 PM 2019-08-05 7:50 PM Busway Safety Officers In

Translink Media have been advised.

2019-08-05 7:54 PM 2019-08-05 8:13 PM Busway Safety Officers In

QPS are offsite & driver of the unauthorised vehicle is in their company. BSO Shane advises QPS have informed him that the POI has refused to cooperate & provide a breath test. POI has been arrested & taken to ROMA St Police Station for processing. QPS have provide BSO Shane with contact information regarding the officers attending the scene & have further advised they are unable to provide information at this time as to how the vehicle will be removed from the BW. At this stage they are unsure if a family member will arrange removal of the vehicle as it isn't considered unroadworthy & will require towing. QPS officers advise if the vehicle is still onsite in 48 hours then Busways can contact QPS officers for direction on the removal of the vehicle from the BW

2019-08-05 9:07 PM 2019-08-05 9:08 PM Busway Safety Officers In

QPS details - Senior Constable [Not relevant] telephone 3258 [Not relevant] Brisbane City Station

2019-08-05 11:51 PM 2019-08-05 11:51 PM Busway Safety Officers In

Car remains at Countess Street, no disruption to traffic

2019-08-06 7:34 AM 2019-08-06 7:35 AM Busway - Principal Busways Officer In

PBO Lisa has contacted TMR SLAM for a authority to tow

2019-08-06 8:20 AM 2019-08-06 8:20 AM Busway Shift Coordinator In

WHS connect advised

2019-08-06 11:13 AM 2019-08-06 11:13 AM Contractor In

TMR has advised that a towing company has been ordered to tow vehicle from CS. BSO Ben organised to meet tow at CS at 12:30

2019-08-06 12:39 PM 2019-08-06 12:43 PM Busway Console Operator In

BSO Jay has assisted the sitewide Tow truck onto the BW @ CS



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2019-08-06 12:43 PM 2019-08-06 12:44 PM Busway Console Operator In
Car has been loaded and tow truck safely directed off the BW

2019-08-06 12:44 PM 2019-08-06 12:45 PM Busway Console Operator In
TM has been advised that Car is now clear off the BW

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Benjamin Tasker [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-05-17 4:23 PM
Type: Vehicle Accident
Details: EMP - Bus V Bus layover

Identifier: 18BNE002086B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-05-17 4:22 PM	2018-05-17 4:23 PM	Busway Console Operator	In	EMP - Bus V Bus layover	
2018-05-17 4:24 PM	2018-05-17 4:26 PM	Busway Console Operator	In	Information from NCC - N/R Bus 1627 has reversed into bus1570 in the layover area.	
2018-05-17 4:26 PM	2018-05-17 4:27 PM	Busway Console Operator	In	BSO Anita has performed CCTV review which of camera 5112 which did not capture the incident.	
2018-05-17 4:27 PM	2018-05-17 4:29 PM	Busway Console Operator	In	NCC advise bus 1570 has received minor windscreen damage however it will be driven back to Garden city depot.	
2018-05-17 4:29 PM	2018-05-17 4:29 PM	Busway Console Operator	In	No BSO required on site	

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Graham Peters [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-05-31 10:00 PM
Type: Vehicle Accident
Details: EMP - Bus Vs Roadtek truck

Identifier: 18BNE002406B
Classification: Bus

Officers Involved

Name	Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-05-31 11:10 PM	2018-06-01 12:19 AM	Busway Safety Officers	In		
EMP - Bus Vs Roadtek truck					
2018-06-01 12:20 AM	2018-06-01 12:20 AM	Busway Console Operator	In	Steve	Not relevant
Notified by Roadtek at 0010 about bus when turning around at EMP miss judged the turn and hit the mirror of a roadtek truck and broke the mirror					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 28/10/2019
Printed by: Dean Hobbelen [BUSWAYS]

Initiated by: Glenn Tucker [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-02-01 7:32 AM
Type: Vehicle Accident
Details: EMP - IB - bus verses bus crash

Identifier: 19BNE000616B
Classification: Bus

Officers Involved

Name	Location From
Damien Arnold [BUSWAYS]	
Dean Hobbelen [BUSWAYS]	
Glenn Tucker [BUSWAYS]	



Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-02-01 7:31 AM	2019-02-01 7:32 AM	Busway Safety Officers	In		
EMP - IB - bus verses bus crash					
2019-02-01 7:35 AM	2019-02-01 7:36 AM	Busway Safety Officers	In		
BSO Steve sent from GU					
2019-02-01 7:36 AM	2019-02-01 7:37 AM	Busway Safety Officers	In		
At about 0720 Bus 32CBD pulled away from stopped position IB and struck front corner of G1620					
2019-02-01 7:38 AM	2019-02-01 7:38 AM	Busway Safety Officers	In		
No person reports any injury					
2019-02-01 7:39 AM	2019-02-01 7:40 AM	Busway Safety Officers	In		
Logan buses advise that 32CBS will be getting changed over at 0750hrs, allegedly					
2019-02-01 7:50 AM	2019-02-01 7:51 AM	Busway Safety Officers	In		
BT mobile on site to assist Steve D with glass cleanup					
2019-02-01 7:58 AM	2019-02-01 7:58 AM	Busway Safety Officers	In		
TFB and BW have cleaned glass off road. Back on patrol					
2019-02-01 8:02 AM	2019-02-01 8:05 AM	Busway Safety Officers	In		
During this incident the bus operator was walking to and fro across the BW. Also the driver put 35 people off the bus onto the BW and sent them walking 30 metres to the platform. The TFB coordinator was instructed to advise the driver not to put civilians onto the running lane of the BW. A verbal complaint was made to supervisor Mal re this matter.					
2019-02-01 8:05 AM	2019-02-01 8:12 AM	Busway Safety Officers	In		
Dean requested to preserve footage re this matter. Camera 5103 between 0730 and 0733					



busway Incident Management Report

Signed: _____
Reporting Officer

Signed: _____
PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Shane R Claridge [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-11-28 7:41 AM
Type: Vehicle Accident
Details: EMP Bus accident versus car on busway IB.

Identifier: 18BNE004872B
Classification: Bus

Officers Involved

Name	Location From
Russell J Hayward [BUSWAYS]	
Philip M Gottliebsen [BUSWAYS]	
James Madden [BUSWAYS]	
Richard Boyes [BUSWAYS]	



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-11-28 7:38 AM	2018-11-28 7:41 AM	Busway Safety Officers	In		
EMP Bus accident versus car on busway IB.					
2018-11-28 7:42 AM	2018-11-28 7:44 AM	Busway Safety Officers	In		
Call to TFB from a driver that there is a bus that has colided with a car just north of the EMP turnaround IB lane.					
2018-11-28 7:45 AM	2018-11-28 7:46 AM	Busway Safety Officers	In		
Viewed on camera approx 7 buses not going anywhere and a vehicle is viewed with some damage to it					
2018-11-28 7:46 AM	2018-11-28 7:46 AM	Busway Safety Officers	In		
BSO Richard and Jimmy will attend asap.					
2018-11-28 7:47 AM	2018-11-28 7:49 AM	Busway Safety Officers	In		
Clarks depot manager was called and they confirm that the driver has contacted them and explained that the bus driver stated that a car went out in front of him and he couldn't avoid the accident.					
2018-11-28 7:54 AM	2018-11-28 7:54 AM	Busway Safety Officers	In		
BSO Richard and Jimmy onsite now to perform TC around the bus.					
2018-11-28 7:56 AM	2018-11-28 7:57 AM	Busway Safety Officers	In		
A review of the footage has confirmed that the Clarks bus was traveling IB from the station when a unauthorised vehicle came from the layover area and the 2 vehicles collided as a result.					
2018-11-28 7:58 AM	2018-11-28 7:59 AM	Busway Safety Officers	In		
Buses are all moving under TC control from BSOs on site approx 15 minute delays.					
2018-11-28 8:05 AM	2018-11-28 8:07 AM	Busway Safety Officers	In		
TFB NCC have notified the QPS officer in the BMTMC room and he will send a unit to response to the scene as well.					



busway Incident Management Report

2018-11-28 8:08 AM 2018-11-28 8:09 AM Busway Safety Officers In

Rego of the car involved is NSW rego

Not relevant

2018-11-28 8:12 AM 2018-11-28 8:13 AM Busway Safety Officers In

BSC Russ has contacted Translink media. All passengers that were on the Clarks bus have been transferred to a 111 service.

2018-11-28 8:19 AM 2018-11-28 8:19 AM Busway Safety Officers In

QPS unit has arrived on site.

2018-11-28 8:27 AM 2018-11-28 8:27 AM Busway Safety Officers In

Clarks depot mechanic has arrived on scene.

2018-11-28 8:29 AM 2018-11-28 8:30 AM Busway Safety Officers In

QPS officer has moved the car into the EMP carpark area.

2018-11-28 8:38 AM 2018-11-28 8:39 AM Busway Safety Officers In

The bus has driven away from the EMP IB lane now.

2018-11-28 8:42 AM 2018-11-28 8:42 AM Busway Safety Officers In

All parties off site from EMP now.

Signed: _____

Reporting Officer

Signed: _____

PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: James Madden [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-04-21 6:22 PM
Type: Vehicle Accident
Details: Gabba turnaround - Bus 1356 hit by bus 2215

Identifier: 19BNE001833B
Classification: Bus

Officers Involved

Name	Location From
Gary Tubb [BUSWAYS]	BOC
James Madden [BUSWAYS]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-04-21 6:33 PM	2019-04-21 6:34 PM	Busway Safety Officers	In		

Gabba turnaround - Bus 1356 hit by bus 2215

2019-04-21 6:34 PM	2019-04-21 6:38 PM	Busway Safety Officers	In		
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NCC advised of minor collision at the turnaround at the Gabba turn around circle. Bus 2215 a 340 service starting at the Gabba has been in contact with bus 1356 an outbound 174 service. Several camera angles available with part view but not the actual contact. Minimal damage to both vehicles which both continued in service. NCC speaking to all parties involved, no Busways assistance required

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Anita J Mcfarlane [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-09-03 5:07 PM
Type: Vehicle Accident
Identifier: 19BNE003713B
Classification: Bus
Details: GU IB - Logan city bus reports mirror hit by TFB bus - bus awaiting change over.

Officers Involved

Name	Location From
Anita J Mcfarlane [BUSWAYS]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-09-03 5:06 PM	2019-09-03 5:07 PM	Busway Safety Officers	In		
GU IB - Logan city bus reports mirror hit by TFB bus - bus awaiting change over.					
2019-09-03 5:08 PM	2019-09-03 5:09 PM	Busway Safety Officers	In		
Logan City BO contacted BOC via radio advising bus mirror had been hit and damaged at GU IB - Advised Bus at platform awaiting bus change over . BO advises depot notified - nil injuries - pax have disembarked. Welfare check done on BO					
2019-09-03 5:09 PM	2019-09-03 5:09 PM	Busway Safety Officers	In		
No debris on road - bus holding up ahead of lead stop with hazards on. Mirror still attached to bus. CCTV review being undertaken.					
2019-09-03 5:11 PM	2019-09-03 5:14 PM	Busway Safety Officers	In		
CCTV Review - bus mirror appears to be hit by TFB Bus # 5153, drivers seem to interact. CCTV from 4.56 NCC advised .					
2019-09-03 5:14 PM	2019-09-03 5:14 PM	Busway Safety Officers	In		
NCC has contacted driver .					
2019-09-03 5:42 PM	2019-09-03 6:03 PM	Busway Safety Officers	In		
Bus now clear from site.					



busway Incident Management Report

Signed: _____
Reporting Officer

Signed: _____
PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Anita J Mcfarlane [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-01-17 7:00 PM
Type: Vehicle Accident
Details: KGS - 1F Report of bus collide with hamburger area.

Identifier: 18BNE000259B
Classification: Bus

Officers Involved

Name	Location From
Anita J Mcfarlane [BUSWAYS]	BOC
Andrea Jennings [BUSWAY]	VST



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-01-17 6:58 PM	2018-01-17 7:00 PM	Busway Safety Officers	In		
KGS - 1F Report of bus collide with hamburger area.					
2018-01-17 7:01 PM	2018-01-17 7:02 PM	Busway Safety Officers	In		
Report received by NCC bus has hit hamburger and pane damage. Advised by OIC drivers report panel debris in hamburger.					
2018-01-17 7:02 PM	2018-01-17 7:02 PM	Busway Safety Officers	In		
Bus disaled at stop 1F , BT mobile on site.. BSO Andrea to hamburger to remove / relocate debris.					
2018-01-17 7:02 PM	2018-01-17 7:03 PM	Busway Safety Officers	In		
(omitted) pax have disembarked service, pax assisted to alternate temporary stop by BCLO Simone B onsite at KGS.					
2018-01-17 7:04 PM	2018-01-17 7:04 PM	Busway Safety Officers	In		
BSPO Andrea onsite at hamburger assisting TFB					
2018-01-17 7:07 PM	2018-01-17 7:07 PM	Busway Safety Officers	In		
Debris removed by BSO. BT mobile in attendance with bus.					
2018-01-17 7:09 PM	2018-01-17 7:09 PM	Busway Safety Officers	In		
Bus clear from site.					
2018-01-17 7:11 PM	2018-01-17 7:12 PM	Busway Safety Officers	In		
BSO called away to lift entrapment, BSO next on patrol to inspect infrastructure.					
2018-01-17 7:12 PM	2018-01-17 7:13 PM	Busway Safety Officers	In		
Footage available C6062 6:47:00 - BSC requested to save footage.					



busway Incident Management Report

2018-01-17 9:18 PM

2018-01-17 9:19 PM

Busway Console
Operator

In

BSO anita has inspected the area where this incident happened and has advised no new damage to the infrastructure and just small scrape on the wall

Signed: _____

Reporting Officer

Signed: _____

PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Jay Faldu [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-07-26 5:40 PM
Type: Vehicle Accident

Identifier: 18BNE003132B
Classification: Bus

Details: KGS - Bus clipped traffic lights at RSS portal

Officers Involved

Name

Location From

Jay Faldu [BUSWAYS]



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-07-26 5:35 PM	2018-07-26 5:40 PM	Busway Safety Officers	In		
KGS - Bus clipped traffic lights at RSS portal					
2018-07-26 5:40 PM	2018-07-26 5:42 PM	Busway Safety Officers	In		
TFB N/R advised that bus 1213 has hit the traffic lights at Roma street portal while turing around.					
2018-07-26 5:43 PM	2018-07-26 5:45 PM	Busway Safety Officers	In		
CCTV reviewed and found that bus has hit the traffic lights while turing around at the portal.					
2018-07-26 5:45 PM	2018-07-26 5:45 PM	Busway Safety Officers	In		
One of the capping for lights has fallen down on the roadway.					
2018-07-26 5:46 PM	2018-07-26 5:46 PM	Busway Safety Officers	In		
BSC Anita to save the footage. Footage available on C6071 at 1727					
2018-07-26 5:55 PM	2018-07-26 5:56 PM	Busway Safety Officers	In	Michael	
Job logged with TMC for the damage to traffic light capping.					
2018-07-26 5:57 PM	2018-07-26 5:58 PM	Busway Safety Officers	In		
BSO to conduct inspection of the traffic light when available.					
2018-07-27 1:19 AM	2018-07-27 1:20 AM	Busway Console Operator	In		
Fault confirmed by BSO & repaired.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Stephane B Coiffic [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-01-15 7:31 PM
Type: Vehicle Accident
Details: KGS (Hamburger Albert St Roundabout) - Bus collision

Identifier: 18BNE000225B
Classification: Bus

Officers Involved

Name	Location From
Peter R Watson [BUSWAYS]	BOC
Stephane B Coiffic [BUSWAYS]	BOC
Anita J Mcfarlane [BUSWAYS]	BOC
Steven Delaney [BUSWAYS]	SB



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-01-15 7:31 PM	2018-01-15 7:31 PM	Busway Console Operator	In		
KGS - Bus collision with hamburger					
2018-01-15 7:32 PM	2018-01-15 7:32 PM	Busway Console Operator	In		
Bus has damaged sustained from collision with hamburger wall at KGS					
2018-01-15 7:33 PM	2018-01-15 7:33 PM	Busway Console Operator	In		
Bus has stopped at RSS awaiting BT mobile assistance					
2018-01-15 7:33 PM	2018-01-15 7:33 PM	Busway Console Operator	In		
Bus has damage to drivers side rear tire and body panels.					
2018-01-15 7:41 PM	2018-01-15 7:42 PM	Busway Safety Officers	In		
BSO Steven D mobile to site and to inspect hamburger area. Advised bus had collision at hamburger - BOC to review.					
2018-01-15 7:51 PM	2018-01-15 7:52 PM	Busway Safety Officers	In		
BSO onsite advises pic forwarded to BSC where bus collided with concrete barrier on approach to hamburger. BSO drive through to locate missing panel - NCC advised.					
2018-01-15 7:57 PM	2018-01-15 8:02 PM	Busway Console Operator	In		
Review conducted of camera 6062 and at 7.24.30, bus #2304 was seen coming into contact with the central island OB whilst turning around for approach to KGS OB.					
2018-01-15 8:02 PM	2018-01-15 8:04 PM	Busway Console Operator	In		
BSO Steve advises that he has collected panel from bus #2304 at the hamburger.					
2018-01-15 8:08 PM	2018-01-15 8:08 PM	Busway Console Operator	In		
BSO Steve has disposed of the panel in the industrial bin at CS on instruction from NCC.					



busway Incident Management Report

Signed: _____

Reporting Officer

Signed: _____

PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Anita J Mcfarlane [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-09-03 5:07 PM
Type: Vehicle Accident
Identifier: 19BNE003713B
Classification: Bus
Details: GU IB - Logan city bus reports mirror hit by TFB bus - bus awaiting change over.

Officers Involved

Name	Location From
Anita J Mcfarlane [BUSWAYS]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-09-03 5:06 PM	2019-09-03 5:07 PM	Busway Safety Officers	In		
GU IB - Logan city bus reports mirror hit by TFB bus - bus awaiting change over.					
2019-09-03 5:08 PM	2019-09-03 5:09 PM	Busway Safety Officers	In		
Logan City BO contacted BOC via radio advising bus mirror had been hit and damaged at GU IB - Advised Bus at platform awaiting bus change over . BO advises depot notified - nil injuries - pax have disembarked. Welfare check done on BO					
2019-09-03 5:09 PM	2019-09-03 5:09 PM	Busway Safety Officers	In		
No debris on road - bus holding up ahead of lead stop with hazards on. Mirror still attached to bus. CCTV review being undertaken.					
2019-09-03 5:11 PM	2019-09-03 5:14 PM	Busway Safety Officers	In		
CCTV Review - bus mirror appears to be hit by TFB Bus # 5153, drivers seem to interact. CCTV from 4.56 NCC advised .					
2019-09-03 5:14 PM	2019-09-03 5:14 PM	Busway Safety Officers	In		
NCC has contacted driver .					
2019-09-03 5:42 PM	2019-09-03 6:03 PM	Busway Safety Officers	In		
Bus now clear from site.					



busway Incident Management Report

Signed: _____
Reporting Officer

Signed: _____
PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Andrea Jennings [BUSWAY]
Assigned to:

Incident

Date of Incident: 2019-07-14 11:46 AM
Type: Vehicle Accident
Details: KGS- Damaged Bus (2048)

Identifier: 19BNE003040B
Classification: Bus

Officers Involved

Name	Location From
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busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-07-14 11:44 AM	2019-07-14 11:46 AM	Busway Console Operator	In		
KGS- Damaged Bus (2048)					
2019-07-14 11:47 AM	2019-07-14 11:48 AM	Busway Console Operator	In		
N/R from TfB has advised that bus 2048 has had an accident with the wall as you turn from QSBS into KGS					
2019-07-14 11:49 AM	2019-07-14 11:49 AM	Busway Console Operator	In		
Bus 2048 has turn into to KGS and has caught his wheel arch on the wall					
2019-07-14 11:49 AM	2019-07-14 11:50 AM	Busway Console Operator	In		
N/R the TfB mobile has attended and has advised that the bus is fine to be driven to CS but will need to be towed from this location					
2019-07-14 11:50 AM	2019-07-14 11:57 AM	Busway Console Operator	In		
Bus 2048 successfully moved to CS					
2019-07-14 12:51 PM	2019-07-14 12:52 PM	Busway Console Operator	In		
Barnes onsite @ CS					
2019-07-14 1:50 PM	2019-07-14 1:51 PM	Busway Console Operator	In		
barnes and bus now clear of the BW					

Signed:

Reporting Officer

Signed:

PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Steven Delaney [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-04-02 11:46 AM
Type: Vehicle Accident
Details: KGS Hamburger - Bus hits the traffic Island

Identifier: 19BNE001534B
Classification: Bus

Officers Involved

Name	Location From
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busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-04-02 11:44 AM	2019-04-02 11:46 AM	Busway Safety Officers	In		
KGS Hamburger - Bus hits the traffic Island					
2019-04-02 11:49 AM	2019-04-02 11:53 AM	Busway Safety Officers	In		
NCC [N/R] advised that a bus has hit the wall near stop 1A. Viewed on camera 6062 @ 1139:05. TFB bus 2154					
2019-04-02 11:53 AM	2019-04-02 11:53 AM	Busway Safety Officers	In		
BSO Matt G directed to site from BGS					
2019-04-02 11:53 AM	2019-04-02 11:53 AM	Busway Safety Officers	In		
BSO Darryl directed to site from BOC					
2019-04-02 11:54 AM	2019-04-02 11:57 AM	Busway Safety Officers	In		
NCC [N/R] onsite @ 1144 & has directed the bus driver on removing the bus out of the incident zone & back on to the BW					
2019-04-02 11:57 AM	2019-04-02 11:58 AM	Busway Safety Officers	In		
BSO Matt G will do a drive by only					
2019-04-02 11:58 AM	2019-04-02 11:58 AM	Busway Safety Officers	In		
BSO Darryl will conduct an inspection of the crash site					
2019-04-02 11:58 AM	2019-04-02 11:59 AM	Busway Safety Officers	In		
NCC [N/R] has removed the bus panel from the BW					
2019-04-02 11:13 PM	2019-04-02 11:14 PM	Busway Console Operator	In	[N/R]	Not relevant
CTM [N/R] on BW for T/C					



busway Incident Management Report

Signed: _____
Reporting Officer

Signed: _____
PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Andrea Watts [BUSWAY]
Assigned to:

Incident

Date of Incident: 2018-10-27 4:44 PM
Type: Vehicle Accident
Details: KGS OB- Bus vs Bus

Identifier: 18BNE004481B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-10-27 3:02 PM	2018-10-27 4:44 PM	Busway Console Operator	In		
KGS OB- Bus vs Bus					
2018-10-27 4:45 PM	2018-10-27 4:48 PM	Busway Console Operator	In		
N/R of TfB has advised that bus 2045 has clipped the mirror on Bus 2151 whilst pulling into the 61 stop OB @ KGS					
2018-10-27 4:51 PM	2018-10-27 4:51 PM	Busway Console Operator	In		
Acting BSC greg who was driving through KGS has stopped to assist					
2018-10-27 4:51 PM	2018-10-27 5:01 PM	Busway Console Operator	In		
TfB mobile has fixed the mirror and both buses are now clear from KGS and fully operational to continue					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: James Madden [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-02-14 10:20 PM
Type: Vehicle Accident
Details: LP Turnaround circle - Bus 1893 hits chevron sign
Identifier: 19BNE000939B
Classification: Bus

Officers Involved

Name	Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-02-14 10:23 AM	2019-02-19 3:37 PM	Busway Safety Officers	In	LP Turnaround circle - Bus 1893 hits chevron sign	
2019-02-19 3:37 PM	2019-02-19 3:39 PM	Busway Safety Officers	In	Damaged infrastructure located at the turn around circle at Langlands Park. Review of footage on camera 2121 at 10.23 am and also on camera 2024 shows bus 1893 cut the U turn short mount the kerb and hit the sign. Request for footage made	
2019-02-19 3:43 PM	2019-02-19 3:44 PM	Busway Safety Officers	In	NCC [N/R] advised and shown footage. [N/R] will lodge a record in their system	
2019-02-19 4:04 PM	2019-02-19 4:04 PM	Busway Safety Officers	In	[N/R] has spoken to the garage who confirmed damage to the offside skirt of the bus which was picked up on the 15/2/2019. No driver reported the damage	
2019-02-19 9:14 PM	2019-02-19 9:15 PM	Busway Safety Officers	In	Footage saved to V Drive	

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Tina Clark [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-02-18 4:40 PM
Type: Vehicle Accident
Details: MH IB - Bus vs Bus

Identifier: 19BNE000922B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-02-18 5:18 PM	2019-02-18 5:19 PM	Busway Safety Officers	In		
MH IB - Bus vs Bus					
2019-02-18 5:20 PM	2019-02-18 5:20 PM	Busway Safety Officers	In		
NCC N/R requested review of footage following report from Bus driver regarding bus accident & further incident at SB.					
2019-02-18 5:22 PM	2019-02-18 5:22 PM	Busway Safety Officers	In		
Footage shows bus 1918 after leaving lead stop at MH IB be involved in accident with 1449. No serious damage & buses move off					
2019-02-18 5:24 PM	2019-02-18 5:24 PM	Busway Safety Officers	In		
Footage at SB IB shows bus 1918 stop at IB platform & 1449 also stop. Driver 1449 fixes mirror and then approaches 1918 as it leaves station by banging on side of bus. No further incident results. TFB N/R has requested footage of both incidents be saved. Request given to BSC Russell.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Darryl Leatherby [BUSWAY]
Assigned to:

Incident

Date of Incident: 2018-03-19 4:42 PM
Type: Vehicle Accident

Identifier: 18BNE001162B
Classification: Bus

Details: MH OB - TFB Bus (#826) v TFB Bus (#1614).

Officers Involved

Name	Location From
Darryl Leatherby [BUSWAY]	BOC
Richard Boyes [BUSWAYS]	WG

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-03-19 4:42 PM	2018-03-19 4:53 PM	Busway Console Operator	In		
MH OB - TFB Bus (#826) v TFB Bus (#).					

2018-03-19 4:42 PM	2018-03-19 4:59 PM	Busway Console Operator	In		
<p>Notified by BSO Richard B. on site at WG IC TFB driver #826 has advised contact was made with another OB TFB bus #1614 at MH station.</p> <p>BSO Richard B. has requested TFB driver #826 to contacted NCC & advise of incident.</p> <p>TFB Bus #826 has sustained damage to left hand side of bus.</p> <p>TFB Mobile contacted, advised & requested to attend by NCC.</p> <p>CCTV reviewed & incident located on camera 4309 at the arrivals end of MH OB platform.</p> <p>TFB bus #826 appears to make contact with TFB bus #1614 as it maneuvered around.</p> <p>Video request raised for BSC Greg M.</p>					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Richard Boyes [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-06-14 9:59 AM
Type: Vehicle Accident
Details: MSP - Bus v Scooter Melbourne st general traffic lane OB

Identifier: 18BNE002554B
Classification: Bus

Officers Involved

Name	Location From
Lisa-Maree N Argent [BUSWAYS]	
Glenn Tucker [BUSWAYS]	
Richard Boyes [BUSWAYS]	



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-06-14 9:58 AM	2018-06-14 10:09 AM	Busway Console Operator MSP - Bus v Scooter Melbourne st general traffic lane OB	In		
2018-06-14 9:59 AM	2018-06-14 10:21 AM	Busway Console Operator NCC notified BOC of a bus v scooter accident at MSP.	In		
2018-06-14 10:00 AM	2018-06-14 10:23 AM	Busway Console Operator Camera 4115 checked, scooter observed on OB general traffic roadway Melbourne st. Rider is standing next to scooter.	In		
2018-06-14 10:01 AM	2018-06-14 10:24 AM	Busway Console Operator BSO's Lisa & Damien enroute.	In		
2018-06-14 10:01 AM	2018-06-14 10:26 AM	Busway Console Operator Review of 4115 showed bus 5083 and scooter coming into contact as OB bus was turning left into MST.	In		
2018-06-14 10:05 AM	2018-06-14 10:28 AM	Busway Console Operator Scooter off roadway, bus stopped in OB roadway in MST, blocking BW OB. Driver is exchanging details with scooter rider.	In		
2018-06-14 10:05 AM	2018-06-14 10:28 AM	Busway Console Operator BSO Lisa on site.	In		
2018-06-14 10:06 AM	2018-06-14 10:30 AM	Busway Console Operator NCC instruct driver of 5083 to drive bus to SB. Lisa has liaised with driver to inform same.	In		
2018-06-14 10:08 AM	2018-06-14 10:32 AM	Busway Console Operator Review of camera 4110 shows bus clearly turning left through red signal into MST. NCC notified.	In		



2018-06-14 10:10 AM	2018-06-14 10:32 AM	Busway Console Operator	In
Bus 5083 has departed and parked at SB.			
2018-06-14 10:20 AM	2018-06-14 10:41 AM	Busway Console Operator	In
BSO Lisa off site.			
2018-06-14 10:33 AM	2018-06-14 10:35 AM	Busway Console Operator	In
NCC mobile on site and advise that scooter rider has suffered abrasions as a result of collision.			
2018-06-14 10:58 AM	2018-06-14 11:05 AM	Busway Console Operator	In
NCC advise that there were 2 persons on scooter and that the rider had swelling to her left knee and leg, the passenger has a minor cut to her hand, as advised by QAS.			
2018-06-14 11:15 AM	2018-06-14 11:22 AM	Busway Console Operator	In
Ambulance has parked in entrance to MST to tend to injured passenger, thus blocking OB traffic, which has banked up across full length of Victoria Bridge. BSO Kieran enroute to provide with TC.			
2018-06-14 11:16 AM	2018-06-14 11:35 AM	Busway Console Operator	In
Translink call centre advised by BSO Richard			
2018-06-14 11:23 AM	2018-06-14 11:24 AM	Busway Console Operator	In
QAS now off site with injured parties on board, BSO Kieran stood down.			
2018-06-14 11:40 AM	2018-06-14 11:43 AM	Busway Console Operator	In
NCC have advised they requested TMC flush the lights to allow buses to have priority.			
2018-06-14 11:46 AM	2018-06-14 11:48 AM	Busway Console Operator	In
IB / OB traffic through portal on hold - whilst Tow operator recovers scooter - BSO Jay on site.			



busway Incident Management Report

2018-06-14 11:52 AM 2018-06-14 11:55 AM Busway Console Operator In

Tow operators have picked up scooter and it is now on the back of the truck - traffic is now clear.

2018-06-14 11:56 AM 2018-06-14 11:57 AM Busway Console Operator In

QPS and QAS now clear of SB and BW is now open.

2018-06-14 11:56 AM 2018-06-14 12:24 PM Busway Console Operator In

A/PBO advised.

2018-06-14 12:46 PM 2018-06-14 12:48 PM Busway Safety Officers In

Cameron Leslie - Principle Advisor (Media) - advised via phone by A/BSC Dan Mc. Provided all details including Sims Number.

2018-06-14 12:59 PM 2018-06-14 12:59 PM Busway Console Operator In

QPS have attended BOC and viewed footage. They advise they will complete footage request.

2018-06-14 12:59 PM 2018-06-14 1:04 PM Busway Console Operator In

BSO Dan has saved footage to 'V' drive.

2018-06-14 1:55 PM 2018-06-14 1:56 PM Busway Safety Officers In

A/BSC Dan Mc attempted to call WHS Connect twice but there was no answer or ability to leave a message.

2018-06-14 2:07 PM 2018-06-14 2:07 PM Busway Safety Officers In

A/BSc Dan MC has emailed WHS Connect to advise.

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Terrence Donaldson [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-05-01 4:24 PM
Type: Vehicle Accident
Identifier: 18BNE001781B
Classification: Bus
Details: MSP - IB - report of bus V bus

Officers Involved

Name	Location From
Terrence Donaldson [BUSWAYS]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-05-01 4:24 PM	2018-05-01 4:24 PM	Busway Console Operator	In	MSP - IB - report of bus V bus	
2018-05-01 4:26 PM	2018-05-01 4:27 PM	Busway Console Operator	In	NCC report Diver has called to report rear end collision (MINOR) at the MSP both buses have continued on journeys	
2018-05-01 4:27 PM	2018-05-01 4:27 PM	Busway Console Operator	In	Review of Camera does not show collision clearly 4.06.30 - 4.07.30 on camera 4116	
2018-05-01 4:36 PM	2018-05-01 4:36 PM	Busway Console Operator	In	BSC emailed to save footage	
2018-05-01 4:38 PM	2018-05-01 4:39 PM	Busway Console Operator	In	Darren NCC has viewed footage	
2018-05-01 7:08 PM	2018-05-01 7:08 PM	Busway Console Operator	In	Footage saved to V drive by BSC Sheridan	



busway Incident Management Report

Signed: _____

Reporting Officer

Signed: _____

PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Peter R Watson [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-02-01 8:22 AM
Type: Vehicle Accident
Details: MSP - SUV vs TFB bus 5014

Identifier: 19BNE000625B
Classification: Bus

Officers Involved

Name	Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-02-01 7:40 PM	2019-02-01 7:41 PM	Busway Shift Coordinator	In		
MSP - SUV vs TFB bus 5014					

2019-02-01 7:42 PM	2019-02-01 7:45 PM	Busway Shift Coordinator	In		
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Advised by N/R that TFB bus hit by black SUV who ran red light. No details exchanged as driver continued into North Quay and TFB driver stopped at CC IB, minor damage to wheel arch. Driver returned to Carina depot. No further details from TFB. CCTV held on V drive

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Andrea Watts [BUSWAY]
Assigned to:

Incident

Date of Incident: 2018-09-24 9:25 AM
Type: Vehicle Accident
Details: MSP IB- Bus VS Bus

Identifier: 18BNE004033B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-09-24 9:23 AM	2018-09-24 9:25 AM	Busway Console Operator	In	MSP IB- Bus VS Bus	
2018-09-24 9:25 AM	2018-09-24 9:28 AM	Busway Console Operator	In	N/R of TFB OIC @ QSBS has advised that bus 5151 and bus 5058 have had an incident in the MSP, Bus 5058 has a broken windscreen and bus 5151 has rear damage	
2018-09-24 9:28 AM	2018-09-24 9:29 AM	Busway Console Operator	In	N/R from TFB has advised that 5058 will be towed from CS and 5151 will be towed from QSBS	
2018-09-24 9:29 AM	2018-09-24 9:30 AM	Busway Console Operator	In	BSO Jay onsite @ CS for assistance	
2018-09-24 9:30 AM	2018-09-24 9:30 AM	Busway Console Operator	In	Barnes onsite @ QSBS	

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Glenn Tucker [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-08-31 8:34 AM
Type: Vehicle Accident
Details: QS - CIVIL - stop 1H - bus hit wall

Identifier: 18BNE003624B
Classification: Bus

Officers Involved

Name	Location From
Damien Arnold [BUSWAYS]	
Jay Faldu [BUSWAYS]	
Glenn Tucker [BUSWAYS]	

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-08-31 8:34 AM	2018-08-31 8:34 AM	Busway Safety Officers	In		
QS - stop 1H - bus hit wall					
2018-08-31 8:35 AM	2018-08-31 8:36 AM	Busway Safety Officers	In		
TFB N/R reports bus has hit the wall on swing out when leaving station ad damaged bus and also building.					
2018-08-31 8:37 AM	2018-08-31 8:37 AM	Busway Safety Officers	In		
Jay dispatched from CS to inspect damage					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Glenn Tucker [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-01-12 7:27 AM
Type: Vehicle Accident
Details: QS - OB- bus v wall, no injuries reported.

Identifier: 18BNE000181B
Classification: Bus

Officers Involved

Name	Location From
Dean Hobbelen [BUSWAYS]	
Glenn Tucker [BUSWAYS]	
Matthew Gilby [BUSWAYS]	

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-01-12 7:27 AM	2018-01-12 7:27 AM	Busway Safety Officers	In		
QS - OB- bus crash, no injuries reported.					
2018-01-12 7:30 AM	2018-01-12 7:32 AM	Busway Safety Officers	In		
[N/R] from QSBS reports bus has struck wall a stop 1H. Reviewed footage and driver [N/R] has failed to apply handbrake after having stopped. Some passengers thrown about within cab as passengers were still disembarking. No reports of injuries at this stage					
2018-01-12 7:32 AM	2018-01-12 7:32 AM	Busway Safety Officers	In		
BSC Dean advised, email sent to preserve footage between 0700 and 0705 on cam 4048.					
2018-01-12 7:34 AM	2018-01-12 7:35 AM	Busway Safety Officers	In		
NCC [N/R] advised this end					
2018-01-12 9:24 AM	2018-01-12 9:24 AM	Busway Shift Coordinator	In		
Footage saved to V drive					



busway Incident Management Report

Signed: _____
Reporting Officer

Signed: _____
PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: James Madden [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-09-20 3:09 PM
Type: Vehicle Accident
Identifier: 18BNE003984B
Classification: Bus
Details: QSBS - 1H Bus hits wall departing stop

Officers Involved

Name	Location From
James Madden [BUSWAYS]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-09-20 3:23 PM	2018-09-20 3:23 PM	Busway Safety Officers	In		
QSBS - 1H Bus hits wall departing stop					
2018-09-20 3:24 PM	2018-09-20 3:25 PM	Busway Safety Officers	In		
Bus 5128 while departing the stop has tail swung the wall damaging the cladding on the outside of the wall. A piece has been removed as this has been knocked out of place & is currently outside the office					
2018-09-20 3:26 PM	2018-09-20 3:26 PM	Busway Safety Officers	In		
Footage requested to be saved					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Benjamin Tasker [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-06-08 1:29 PM
Type: Vehicle Accident
Details: QSBS - BT bus collide with wall

Identifier: 18BNE002481B
Classification: Bus

Officers Involved

Name	Location From
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busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-06-08 11:22 AM	2018-06-08 1:29 PM	Busway Console Operator	In		
QSBS - BT bus collide with wall					
2018-06-08 1:31 PM	2018-06-08 1:33 PM	Busway Console Operator	In		
QSBS OIC advises that a bus has collided with the wall when attempting to turn left from QSBS towards KGS.					
2018-06-08 1:33 PM	2018-06-08 1:34 PM	Busway Console Operator	In		
OIC advises that the bus has lost a panel and they are unsure where it ended up.					
2018-06-08 1:34 PM	2018-06-08 1:35 PM	Busway Console Operator	In		
Camera 6055 shows the panel remained on the wall the bus collided with					
2018-06-08 1:35 PM	2018-06-08 1:36 PM	Busway Console Operator	In		
BT mobile has attended site and picked up the panel					
2018-06-08 1:36 PM	2018-06-08 1:37 PM	Busway Console Operator	In		
Confirm that no infrastructure damage has occurred as a result of the collision					
2018-06-08 1:37 PM	2018-06-08 1:38 PM	Busway Console Operator	In		

Signed: _____

Reporting Officer

Signed: _____

PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: James Madden [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-08-13 8:19 AM
Type: Vehicle Accident
Details: QSBS - Bus 5048 stuck in the snake

Identifier: 18BNE003404B
Classification: Bus

Officers Involved

Name	Location From
Gregory R Morris [BUSWAYS]	BOC
Sheridan P Hetherington [BUSWAYS]	BOC
James Madden [BUSWAYS]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-08-13 8:07 AM	2018-08-13 8:21 AM	Busway Safety Officers	In		
QSBS - Bus 5048 stuck in the snake					
2018-08-13 8:23 AM	2018-08-13 8:25 AM	Busway Safety Officers	In		
NCC advised bus 5048 trapped in the snake area of the station. Bus sighted arranging the mirror as it appeared to have hit the wall. NCC staff on site arranging the removal from the snake before the bus made a successful second attempt at making the turn. Light placed on caution when made aware of situation & put back to normal once bus had left the area					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Jay Faldu [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-03-27 9:57 AM
Type: Vehicle Accident
Details: QSBS - Bus collision in snake

Identifier: 19BNE001448B
Classification: Bus

Officers Involved

Name	Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-03-27 9:49 AM	2019-03-27 9:57 AM	Busway Safety Officers	In		
QSBS - Bus collision in snake					
2019-03-27 9:58 AM	2019-03-27 9:59 AM	Busway Safety Officers	In		
TFB N/R advises that driver has hit the wall while turning into snake gully on the right hand side.					
2019-03-27 10:02 AM	2019-03-27 10:04 AM	Busway Safety Officers	In		
BSO Richard to attend to check on any damage to the Infrastructure					
2019-03-27 10:38 AM	2019-03-27 10:39 AM	Busway Safety Officers	In		
BSO Richard advised that he can not see any visible damage.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Matthew Gilby [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-08-02 9:15 AM
Type: Vehicle Accident
Details: MH - IB - Bus V Bus

Identifier: 18BNE003222B
Classification: Bus

Officers Involved

Name	Location From
James Madden [BUSWAYS]	QUT
Matthew Gilby [BUSWAYS]	BOC



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-08-02 6:04 AM	2018-08-02 9:15 AM	Busway Console Operator	In		
MH - IB - Bus V Bus					
2018-08-02 9:18 AM	2018-08-02 9:18 AM	Busway Console Operator	In		
TfB advised Bus v Bus IB MH					
2018-08-02 9:18 AM	2018-08-02 9:18 AM	Busway Console Operator	In		
BSO enroute from QUT mobile 3					
2018-08-02 9:18 AM	2018-08-02 9:18 AM	Busway Console Operator	In		
BSC advised. Water Street tunnel placed in caution					
2018-08-02 9:18 AM	2018-08-02 9:19 AM	Busway Console Operator	In		
TfB bus number 1624					
2018-08-02 9:19 AM	2018-08-02 9:19 AM	Busway Console Operator	In		
Logan City Bus 117CBS					
2018-08-02 9:19 AM	2018-08-02 9:20 AM	Busway Console Operator	In		
Bus 1624 sustained panel damage to the rear of the vehicle, smashed indicator and rear windscreen. It also sustained damage to engine components due to the rear bumper crushing the engine resulting in shredding of belts. Logan City Bus sustained panel damage to the front of the vehicle and a heavily cracked front windscreen. TfB bus pulled forward of lead stop. Logan bus departed scene.					
2018-08-02 9:20 AM	2018-08-02 9:21 AM	Busway Console Operator	In		
BSO attempting to contact Logan regarding their bus departing scene without BOC authority or exchanging details.					
2018-08-02 9:21 AM	2018-08-02 9:22 AM	Busway Console Operator	In		
TfB mobile onsite.					



busway Incident Management Report

Date	Time	Location	Person	Status
2018-08-02	9:24 AM	2018-08-02 9:24 AM	Busway Console Operator	In
BSO onsite.				
2018-08-02	9:26 AM	2018-08-02 9:28 AM	Busway Console Operator	In
BSO has spoken to Logan ops room and advised that the Bus Operator failed to notify Busways of the incident. They also were advised that the control room must notify Busway of their proposed actions.				
2018-08-02	9:28 AM	2018-08-02 9:28 AM	Busway Console Operator	In
TfB bus will be towed by barnes. BSO to conduct traffic control as required.				
2018-08-02	9:29 AM	2018-08-02 9:30 AM	Busway Console Operator	In
BSO advised TfB is backing Bus up to facilitate towing.				
2018-08-02	9:30 AM	2018-08-02 9:31 AM	Busway Console Operator	In
Nil Injuries reported of staff or passengers.				
2018-08-02	9:32 AM	2018-08-02 9:32 AM	Busway Console Operator	In
TfB advised incident occurred in the water street tunnel				
2018-08-02	9:42 AM	2018-08-02 9:42 AM	Busway Console Operator	In
BSC advised media of delays to services along the network (omitted)				
2018-08-02	9:42 AM	2018-08-02 9:43 AM	Busway Console Operator	In
Nil footage of incident available due to limited CCTV coverage in Water Street Tunnel and surrounds.				
2018-08-02	9:45 AM	2018-08-02 9:45 AM	Busway Console Operator	In
Barnes onsite				



busway Incident Management Report

2018-08-02 10:08 AM 2018-08-02 10:09 AM Busway Console Operator In
Bus and BSO offsite. Water street tunnel placed into normal.

2018-08-02 11:42 AM 2018-08-02 11:42 AM Busway Safety Officers In
A/PBO advised of incident .

2018-08-02 12:57 PM 2018-08-02 12:57 PM Busway Safety Officers In
Job logged with WHS connect.

2018-08-02 2:20 PM 2018-08-02 2:20 PM Busway Safety Officers In
Snapshot and footage saved in V Drive.

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Benjamin Tasker [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-08-10 3:26 PM
Type: Vehicle Accident
Details: MH - Bus v Bus at Allen st intersection

Identifier: 18BNE003377B
Classification: Bus

Officers Involved

Name	Location From
Stephane B Coiffic [BUSWAYS]	
Matthew Gilby [BUSWAYS]	



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-08-10 3:25 PM	2018-08-10 3:26 PM	Busway Console Operator	In		
MH - Bus v Bus at Allen st intersection					
2018-08-10 3:28 PM	2018-08-10 3:29 PM	Busway Console Operator	In	N/R	
Advised by NCC					
2018-08-10 3:29 PM	2018-08-10 3:29 PM	Busway Console Operator	In		
Confirmed on camera 4312					
2018-08-10 3:29 PM	2018-08-10 3:29 PM	Busway Console Operator	In		
All onroad BSO's attending					
2018-08-10 3:30 PM	2018-08-10 3:30 PM	Busway Console Operator	In		
Traffic congestion in both directions as involved busses are blocking both IB and OB traffic					
2018-08-10 3:31 PM	2018-08-10 3:32 PM	Busway Console Operator	In		
Involved busses have moved and the intersection is now moving again					
2018-08-10 3:32 PM	2018-08-10 3:32 PM	Busway Console Operator	In		
PBO mobile contacted. Peter Walsh advised.					
2018-08-10 3:32 PM	2018-08-10 3:32 PM	Busway Console Operator	In		
Call centre advised of possible delays					
2018-08-10 3:33 PM	2018-08-10 3:34 PM	Busway Console Operator	In		
Bus 2143 now at MH OB lead stop, Bus 833 now at WG layover.					



busway Incident Management Report

2018-08-10 3:34 PM 2018-08-10 3:38 PM Busway Console Operator In

BSO Stephane will attend to bus 833 at WG layover. Stephane reports no injuries. Bus has minor damage to right side near rear tyre. Stephane will also facilitate passenger transfer.

2018-08-10 3:39 PM 2018-08-10 3:40 PM Busway Console Operator In

BT Mobile's on site at WG and MH

2018-08-10 3:40 PM 2018-08-10 3:41 PM Busway Console Operator In

BSO Stephane advises that bus 833 has been assessed by BT mobile officer and is safe to continue on its run. All passengers have remained onboard.

2018-08-10 3:42 PM 2018-08-10 3:42 PM Busway Console Operator In

Call centre advised that bus traffic now flowing through the area.

2018-08-10 3:44 PM 2018-08-10 3:48 PM Busway Console Operator In

No footage available of incident due to the pre set direction of the camera. Information from NCC is that bus 2143 was travelling IB along BW. The driver has possibly proceeded through a red traffic signal and made contact with bus 833 which was entering the BW at the Allen St intersection and travelling in the OB direction.

2018-08-10 3:52 PM 2018-08-10 3:53 PM Busway Console Operator In

Bus 2143 has also been assessed by BT mobile and will continue with its run.

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Terrence Donaldson [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-05-14 3:48 PM
Type: Vehicle Accident
Details: MH - OB - Bus V bus

Identifier: 18BNE002007B
Classification: Bus

Officers Involved

Name	Location From
Gregory R Morris [BUSWAYS]	BOC
Terrence Donaldson [BUSWAYS]	BOC



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-05-14 3:40 PM	2018-05-14 3:48 PM	Busway Console Operator	In		
MH - OB - Bus V bus					
2018-05-14 3:42 PM	2018-05-14 3:50 PM	Busway Console Operator	In		
Wilson's guard [N/R] has called in to advise a bus V bus - 555 clarkes service trying to get passed TFB 111 service at arrivals end has made contact with mid section of bus whilst going past					
2018-05-14 3:44 PM	2018-05-14 3:54 PM	Busway Console Operator	In		
Wilson's guard [N/R] reports drivers did exchange details on site - neither bus has serious damage and both buses have left station.					
2018-05-14 3:51 PM	2018-05-14 3:51 PM	Busway Console Operator	In		
No notification from TFB or Clarke's about vehicle accident on BW					
2018-05-14 3:55 PM	2018-05-14 3:56 PM	Busway Console Operator	In		
Video review shows bus contact at 3.40 pm on camera 4309					
2018-05-14 3:56 PM	2018-05-14 3:57 PM	Busway Console Operator	In		
Email to BSC requesting footage saved of accident if required for further use					
2018-05-14 4:12 PM	2018-05-14 4:13 PM	Busway Console Operator	In		
BSC Greg has spoken to TFB supervisor					
2018-05-14 4:13 PM	2018-05-14 4:15 PM	Busway Console Operator	In		
Called Clarke's and spoke to [N/R] - he advised he has just been made aware of accident - I have reminded him that no matter how minor BOC need to be notified of any incident on BW					
2018-05-14 4:17 PM	2018-05-14 4:17 PM	Busway Console Operator	In		
At this time TFB have not been advised by driver					



busway Incident Management Report

2018-05-14 5:50 PM

2018-05-14 5:51 PM

Busway Shift
Coordinator

In

STL Not relevant has been advised and have notified the drivers TFB depot to ensure that he reports the accident.

2018-05-15 10:04 PM

2018-05-15 10:05 PM

Busway Console
Operator

In

Footage saved to "V" drive

Signed: _____

Reporting Officer

Signed: _____

PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Terrence Donaldson [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-04-30 5:02 PM
Type: Vehicle Accident
Details: MH - OB - Bus V Bus

Identifier: 18BNE001769B
Classification: Bus

Officers Involved

Name	Location From
Sheridan P Hetherington [BUSWAYS]	BOC
Stephane B Coiffic [BUSWAYS]	BOC
George Schwerin [METRO] [ITS&E]	BOC
Gary Tubb [BUSWAYS]	SB
Terrence Donaldson [BUSWAYS]	BOC



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-04-30 4:55 PM	2018-04-30 5:02 PM	Busway Console Operator	In		
MH - OB - Bus V Bus					
2018-04-30 4:56 PM	2018-04-30 5:04 PM	Busway Console Operator	In		
NCC report bus V bus at MH OB					
2018-04-30 5:03 PM	2018-04-30 5:04 PM	Busway Console Operator	In		M1
BSO Gary on route from SB					
2018-04-30 5:04 PM	2018-04-30 5:05 PM	Busway Console Operator	In		
Camera review 4309 shows incident occur at arrival end bus 1968 has tried to get past bus 680 at the corner at arrivals end but did not make it past and has					
2018-04-30 5:06 PM	2018-04-30 5:07 PM	Busway Console Operator	In		
Front bus has extensive panel damage and damage to cooling system - rear bus has damage to rear doors					
2018-04-30 5:13 PM	2018-04-30 5:14 PM	Busway Console Operator	In		
1968 has been driven to gabba for further inspection - 680 will require towing - barnes has been called					
2018-04-30 5:14 PM	2018-04-30 5:16 PM	Busway Console Operator	In		
BSC Sheridan has saved o/head footage 4309 and called Translink CC to advise possible slight delays					
2018-04-30 5:15 PM	2018-04-30 5:52 PM	Busway Console Operator	In		
G Shwerin aware					
2018-04-30 5:18 PM	2018-04-30 5:19 PM	Busway Console Operator	In		
Permission granted for IRT team to enter BW at EMP to expedite recovery by BSC Sheridan					



busway Incident Management Report

2018-04-30 5:30 PM	2018-04-30 5:30 PM	Busway Console Operator	In
NCC mobile on route from QSBS			
2018-04-30 5:35 PM	2018-04-30 5:36 PM	Busway Console Operator	In
Barnes in VST			
2018-04-30 5:44 PM	2018-04-30 5:44 PM	Busway Console Operator	In
Barnes on site			
2018-04-30 6:11 PM	2018-04-30 6:11 PM	Busway Console Operator	In
Barnes and bus off site			
2018-04-30 6:12 PM	2018-04-30 6:13 PM	Busway Console Operator	In
Call centre advised cleared conditions and BSO Gary off site			
2018-04-30 6:13 PM	2018-04-30 6:13 PM	Busway Console Operator	In
BW Back to BAU - nil reported injuries			

Signed: _____

Reporting Officer

Signed: _____

PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Tina Clark [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-02-18 4:40 PM
Type: Vehicle Accident
Details: MH IB - Bus vs Bus

Identifier: 19BNE000922B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-02-18 5:18 PM	2019-02-18 5:19 PM	Busway Safety Officers	In		
MH IB - Bus vs Bus					
2019-02-18 5:20 PM	2019-02-18 5:20 PM	Busway Safety Officers	In		
NCC N/R requested review of footage following report from Bus driver regarding bus accident & further incident at SB.					
2019-02-18 5:22 PM	2019-02-18 5:22 PM	Busway Safety Officers	In		
Footage shows bus 1918 after leaving lead stop at MH IB be involved in accident with 1449. No serious damage & buses move off					
2019-02-18 5:24 PM	2019-02-18 5:24 PM	Busway Safety Officers	In		
Footage at SB IB shows bus 1918 stop at IB platform & 1449 also stop. Driver 1449 fixes mirror and then approaches 1918 as it leaves station by banging on side of bus. No further incident results. TFB N/R has requested footage of both incidents be saved. Request given to BSC Russell.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Darryl Leatherby [BUSWAY]
Assigned to:

Incident

Date of Incident: 2018-07-18 8:17 AM
Type: Vehicle Accident
Identifier: 18BNE003012B
Classification: Bus
Details: QSBS - Bus Stop External - 1G - TFB Bus (#1357) v Wall & Door Sensor.

Officers Involved

Name	Location From
Darryl Leatherby [BUSWAY]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-07-18 8:17 AM	2018-07-18 10:13 AM	Busway Console Operator	In		
QSBS - Bus Stop External - 1G - TFB Bus (#1357) v Wall & Door Sensor.					
2018-07-18 10:15 AM	2018-07-18 10:17 AM	Busway Console Operator	In		
Notified by QSBS OIC TFB bus #1357 has collided with the door sensor as it has pulled into stop 1G QSBS. CCTV reviewed (C4047) & footage located for Video Request. Door appears to still be functioning correctly but sensor hanging off mount. UGL required to attend for repairs on door sensor. Refer SIM's #3013.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Glenn Tucker [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-01-25 9:15 AM
Type: Vehicle Accident
Details: QSBS - IB - bus incident

Identifier: 19BNE000487B
Classification: Bus

Officers Involved

Name
Gregory R Morris [BUSWAYS]

Tina Clark [BUSWAYS]

Glenn Tucker [BUSWAYS]

Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-01-25 9:11 AM	2019-01-25 9:15 AM	Busway Safety Officers	In		
QSBS - IB - bus incident					
2019-01-25 9:17 AM	2019-01-25 9:18 AM	Busway Safety Officers	In		
N/R TFB advises 2 buses struck each other at about 0903					
2019-01-25 9:18 AM	2019-01-25 9:21 AM	Busway Safety Officers	In		
2 buses caught close to each other, due to bus back end hanging out into lane. No vehicle struck or damaged. All done.					
2019-01-25 9:30 AM	2019-01-25 9:30 AM	Busway Safety Officers	In		
TFB request, Greg has kept footage from 4076					
2019-01-25 2:51 PM	2019-01-25 2:52 PM	TFB Network Control Centre	In		Not relevant
CCTV request received from NCC					



busway Incident Management Report

Signed: _____
Reporting Officer

Signed: _____
PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Steven Delaney [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-04-16 10:19 AM
Type: Vehicle Accident
Details: QSBS - Minor bus collision @ Stop 3A

Identifier: 19BNE001764B
Classification: Bus

Officers Involved

Name	Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-04-16 10:18 AM	2019-04-16 10:19 AM	Busway Safety Officers	In	QSBS - Minor bus collision @ Stop 3A	
2019-04-16 10:19 AM	2019-04-16 10:22 AM	Busway Safety Officers	In	NCC advise minor bus incident on P3. TFB Bus 1367 & 5149 involved. TFB mobile onsite	
2019-04-16 10:22 AM	2019-04-16 10:24 AM	Busway Safety Officers	In	Incident occurred between 0958:44 & 0959:35 on camera 4081	

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Terrence Donaldson [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-03-06 11:02 PM
Type: Vehicle Accident
Details: QSBS - OB - Bus 5010 minor tail swing hit on wall at 1H

Identifier: 18BNE000975B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-03-06 11:01 PM	2018-03-06 11:02 PM	Busway Console Operator	In		
QSBS - OB - Bus 5010 minor tail swing hit on wall at 1H					
2018-03-06 11:03 PM	2018-03-06 11:04 PM	Busway Console Operator	In		
N/R advises bus 5010 minor tail swing into wall at 1h at 18.21pm - another scrape mark on wall - wall in that area is already damaged extensively.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Matthew Gilby [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-10-09 5:37 PM
Type: Vehicle Accident
Details: QSBS - Snake intersection - Bus V Bus

Identifier: 18BNE004235B
Classification: Bus

Officers Involved

Name	Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-10-09 5:16 PM	2018-10-09 5:45 PM	Busway Console Operator	In		
QSBS - Snake intersection - Bus V Bus					

2018-10-09 5:49 PM	2018-10-09 5:52 PM	Busway Console Operator	In		
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Bus 1456 has stopped on the double white line at the T intersection. Bus 5111 has turned the corner towards William Street and as a consequence has clipped the side mirror of 1456. The driver of 1456 has exited the bus without high vis and has helped reverse the bus and clear it. He has then exited the bus without High vis again to check on his mirror. Driver has then stopped at the T intersection for a period of time then moved onto KGS and through to Countess St where a BT mobile will attempt repair.

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Gary Tubb [BUSWAYS]
Assigned to: Lisa-Maree N Argent [BUSWAYS]

Incident

Date of Incident: 2019-08-05 6:41 PM
Type: Vehicle Accident
Details: QSBS - Speed advisory sign spun.

Identifier: 19BNE003345B
Classification: Bus

Officers Involved

Name	Location From
Shane R Claridge [BUSWAYS]	



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-08-05 6:36 PM	2019-08-05 6:41 PM	Busway Safety Officers	In		
QSBS - Speed advisory sign spun.					
2019-08-05 6:44 PM	2019-08-05 6:46 PM	Busway Console Operator	In		
BSO Shane advised that the speed sign located at the Next Hotel service bay in QSBS appears to have been rotated slightly from it's normal position.					
2019-08-05 6:46 PM	2019-08-05 6:55 PM	Busway Console Operator	In		
Review of C4074 confirms. Further investigation shows TfB Bus G5002 depart stop 1E at 14:50 as an OB 140 service. Operator seen to steer excessively wide to clear the rear of bus W1486 which was holding at the rear of stop 1D at the time. OS upper windscreen of bus makes gentle contact with the sign before operator drives off.					
2019-08-05 6:57 PM	2019-08-05 6:57 PM	Busway Console Operator	In		
Incident not reported by operator.					
2019-08-05 7:31 PM	2019-08-05 7:32 PM	Busway Console Operator	In		
TfB N/R notified by BOC. He will refer to Garden City Depot for mention.					
2019-08-05 7:33 PM	2019-08-05 7:33 PM	Busway Console Operator	In		
Footage saved by BSO Greg.					
2019-08-05 9:11 PM	2019-08-05 9:12 PM	Busway Shift Coordinator	In		
CCTV images of TfB bus 5002 colliding with the speed sign at QSBS has been saved to V drive.					
2019-08-13 2:43 PM	2019-08-13 2:43 PM	Busway Safety Officers	In		
Sign re set					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Gary Tubb [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-09-03 7:06 PM
Type: Vehicle Accident
Details: QSBS - Stop 1E - TfB bus v bus.

Identifier: 19BNE003715B
Classification: Bus

Officers Involved

Name	Location From
Matthew Gilby [BUSWAYS]	

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-09-03 7:05 PM	2019-09-03 7:06 PM	TFB Network Control Centre	In		
QSBS - Stop 1E - TfB bus v bus.					
2019-09-03 7:12 PM	2019-09-03 7:12 PM	Busway Console Operator	In		
NCC report 2 x TfB buses have collided at Stop 1E QSBS.					
2019-09-03 7:12 PM	2019-09-03 7:15 PM	Busway Console Operator	In		
Review of C4045 confirms collision between buses 5046 and 5051 at 18:45:55. Bus 5046 has continued with minimal damage to near side mid bus. Bus 5051 grounded forward of 1A with substantial damage to OS front corner of bus. 5051 will require towing from site. NCC have arranged Barnes to attend and tow.					
2019-09-03 7:15 PM	2019-09-03 7:18 PM	Busway Console Operator	In		
BSO Matt G to attend and check for any debris on roadway at accident site then remain with bus 5051 whilst Barnes hooks up.					
2019-09-03 7:37 PM	2019-09-03 7:37 PM	Busway Console Operator	In		
Barnes on site.					
2019-09-03 8:01 PM	2019-09-03 8:02 PM	Busway Console Operator	In		
Barnes off site with bus. BSO off site.					



busway Incident Management Report

Signed: _____
Reporting Officer

Signed: _____
PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Matthew Gilby [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-08-30 6:57 AM
Type: Vehicle Accident
Details: QSBS - Stop 1H - TfB Bus clipped wall

Identifier: 18BNE003605B
Classification: Bus

Officers Involved

Name	Location From
Trevour M McGoon [BUSWAYS]	

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-08-30 5:55 AM	2018-08-30 6:57 AM	Busway Safety Officers	In		
QSBS - Stop 1H - TfB Bus clipped wall					
2018-08-30 6:58 AM	2018-08-30 6:59 AM	Busway Safety Officers	In		
BSO mobile 2 reported bus 5084 had clipped the wall at 1H via rear tail swing. Bus has moved off site and minimal damage to wall. Negligible damage to Bus.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Darryl Leatherby [BUSWAY]
Assigned to:

Incident

Date of Incident: 2019-03-25 6:10 PM
Type: Vehicle Accident

Identifier: 19BNE001423B
Classification: Bus

Details: QSBS - TFB Bus (#1628) v TFB Bus (#5145).

Officers Involved

Name	Location From
Darryl Leatherby [BUSWAY]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-03-25 6:10 PM	2019-03-25 6:34 PM	Busway Console Operator	In		
QSBS - TFB Bus (#1628) v TFB Bus (#5145).					

2019-03-25 6:35 PM	2019-03-25 6:37 PM	Busway Console Operator	In		
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Notified by NCC 2x TFB buses have made contact as the have turned in opposite direction from QSBS T-Intersection. Appears that the rear of TFB bus #5145 has made contact with left hand side window of TFB bus #1628. Notified by NCC no video request required.

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Darryl Leatherby [BUSWAY]
Assigned to:

Incident

Date of Incident: 2018-10-12 7:19 PM
Type: Vehicle Accident
Details: QSBS - TFB Bus (#5106) v Wall.

Identifier: 18BNE004289B
Classification: Bus

Officers Involved

Name	Location From
Darryl Leatherby [BUSWAY]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-10-12 7:04 PM	2018-10-12 7:19 PM	Busway Console Operator	In		
QSBS - TFB Bus (#5106) v Wall.					
2018-10-12 7:20 PM	2018-10-12 7:22 PM	Busway Console Operator	In		
Notified by NCC TFB bus #5106 has clipped the wall between QSBS & KGS. Advised no damage to TFB bus #5106 or wall. CCTV reviewed & no footage available of TFB bus #5106 contacting wall. BSO to inspect wall when possible for damage.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Steven Delaney [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-04-02 1:58 PM
Type: Vehicle Accident
Details: QSBS - TFB Bus loses left side mirror

Identifier: 19BNE001542B
Classification: Bus

Officers Involved

Name	Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-04-02 1:57 PM	2019-04-02 1:58 PM	Busway Safety Officers	In	QSBS - TFB Bus loses left side mirror	
2019-04-02 1:59 PM	2019-04-02 2:01 PM	Busway Safety Officers	In	NCC advise that bus 1396 has hit something & the left side mirror is no longer attached the bus. Driver thinks it was in the Snake. Bus is parked forward of stop 1A & TFB mobile is on-route to inspect damage.	
2019-04-02 2:01 PM	2019-04-02 2:03 PM	Busway Safety Officers	In	Review of all relevant cameras did not shed any light on where & what infrastructure was hit that removed the mirror from the bus.	
2019-04-02 2:03 PM	2019-04-02 2:05 PM	Busway Safety Officers	In	BSO Darryl sent to investigate & no mirror was located or any obvious infrastructure damage	

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: James Madden [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-07-08 9:02 AM
Type: Vehicle Accident
Details: QSBS 1A - Bus hits light fitting above door (W1415)

Identifier: 19BNE002958B
Classification: Bus

Officers Involved

Name	Location From
Shane R Claridge [BUSWAYS]	
James Madden [BUSWAYS]	BOC



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-07-08 10:56 AM	2019-07-08 10:59 AM	Busway Safety Officers	In		
QSBS 1A - Bus hits light fitting above door (W1415)					
2019-07-08 11:00 AM	2019-07-08 11:04 AM	Busway Safety Officers	In		
TFB advised of bus W1415 at 9.02 hit the wall while attempting to access platform 1A for the 100 service. Camera 4073 shows the bus hitting the lighting above the door which smashed and fell to the ground					
2019-07-08 11:04 AM	2019-07-08 11:09 AM	Busway Safety Officers	In		
No effect to operations but will require replacing. Light bar is the one which comes on when the doors are opened when the bus stops at the stop					
2019-07-08 11:12 AM	2019-07-08 11:12 AM	Busway Safety Officers	In		
Work order raised for repairs under sims 2959					
2019-07-08 12:35 PM	2019-07-08 12:37 PM	Busway Safety Officers	In		
At request of Mick Green , BSO Jim and Shane sent to to area to clean broken glass from footpath where PAX walk to bus					
2019-07-08 12:39 PM	2019-07-08 12:39 PM	Busway Safety Officers	In		
BSO s on site					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Andrea Jennings [BUSWAY]
Assigned to:

Incident

Date of Incident: 2019-07-30 6:42 PM
Type: Vehicle Accident
Details: QSBS- Bus 5044 V Wall @ 1H

Identifier: 19BNE003267B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-07-30 3:25 PM	2019-07-30 6:42 PM	Busway Console Operator	In	QSBS- Bus5044 V Wall @ 1H	
2019-07-30 6:43 PM	2019-07-30 6:46 PM	Busway Console Operator	In	Nick OIC @ QSBS has advised that bus 5044 has had an accident with the wall @ stop 1H @ QSBS, Bus has sustained minor panel damage to the bus	
2019-07-30 6:46 PM	2019-07-30 6:47 PM	Busway Console Operator	In	Nick has advised that he has cleaned the mess left made by the bus	
2019-07-30 6:47 PM	2019-07-30 6:48 PM	Busway Console Operator	In	Nick @ advised the incident happened @ 1810 and they don't require the footage for this incident	

Signed: _____

Reporting Officer

Signed: _____

PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Andrea Jennings [BUSWAY]
Assigned to:

Incident

Date of Incident: 2019-04-14 10:04 AM
Type: Vehicle Accident
Details: QSBS Bus Vs Bus

Identifier: 19BNE001744B
Classification: Bus

Officers Involved

Name

Location From



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-04-14 9:59 AM	2019-04-14 10:04 AM	Busway Console Operator	In		
QSBS Bus Vs Bus					
2019-04-14 10:00 AM	2019-04-14 10:09 AM	Busway Console Operator	In		
NCC has advised that bus 1316 has advised that bus 1379 has rolled into bus 1316					
2019-04-14 10:01 AM	2019-04-14 10:10 AM	Busway Console Operator	In		
on review bus 1379 looks like its hand break has failed and has rolled back into 1316					
2019-04-14 10:01 AM	2019-04-14 10:11 AM	Busway Console Operator	In		
Buses are located @ stop 1J Tfb N/R the mobile is onsite and has advised that both buses will need to be towed					
2019-04-14 10:05 AM	2019-04-14 10:12 AM	Busway Console Operator	In		
BSO ben has been advised and will attend from RBWH, both buses will be need to be towed					
2019-04-14 10:12 AM	2019-04-14 10:13 AM	Busway Console Operator	In		
All footage relating to this incident has been saved to zdrive drive					
2019-04-14 10:20 AM	2019-04-14 10:25 AM	Busway Console Operator	In		
Camera 4016 was reviewed and 3 passenger are still seen to be exiting bus 1316 when bus 1379 rolled into it, one passenger is still on board bus when impact occurred, all passengers have check on the driver of this bus for her well being, all passenger leave site, uninjured					
2019-04-14 10:35 AM	2019-04-14 10:39 AM	Busway Console Operator	In		
safety car is viewed to stop just prior to SB IB to assist a cyclist a call was placed to N/R the guard to advise a massive cyclist group is approaching this location extremely fast and to as for this car to be moved ASAP, all parties and vehicle quickly cleared and up to the platform					
2019-04-14 10:46 AM	2019-04-14 10:46 AM	Busway Safety Officers	In		
Barnes on site					



busway Incident Management Report

2019-04-14 10:54 AM 2019-04-14 10:55 AM Busway Console Operator In
windscreen needed to removed from bus 1316 before it can be towed

2019-04-14 11:20 AM 2019-04-14 11:27 AM Busway Console Operator In
Bus 1379 now clear from QSBS

2019-04-14 11:37 AM 2019-04-14 11:38 AM Busway Console Operator In
Bus 1316 now clear from QSBS

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Trevour M McGoon [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-06-14 2:18 PM
Type: Vehicle Accident
Details: QSBS IB Bus V Cyclist

Identifier: 18BNE002558B
Classification: Bus

Officers Involved

Name	Location From
Shane R Claridge [BUSWAYS]	BOC
Trevour M McGoon [BUSWAYS]	BOC



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-06-14 2:09 PM	2018-06-14 2:18 PM	Busway Console Operator	In		
QSBS IB Bus V Cyclist					
2018-06-14 2:18 PM	2018-06-14 2:18 PM	Busway Console Operator	In	Shane Claridge	M2
NCC N/R advises there has been an accident at the entrance to QSBS at William St.					
2018-06-14 2:19 PM	2018-06-14 2:19 PM	Busway Console Operator	In	Jay Faldu	
BSO requested to respond from BOC. BSO requested to respond from CC IB					
2018-06-14 2:24 PM	2018-06-14 2:24 PM	Busway Console Operator	In		
Footage reviewed for camera 4071 @ 14:16 shows male cyclist, elderly with a straw hat & guitar slung over shoulder rides into the side of bus #5064. Bus was travelling IB towards Queen St bus station at the intersection of William Street and Victoria Bridge. The cyclist was waiting at the pedestrian crossing from Brisbane Square to go to the Casino. He appears to not look both ways and rides into the side of the bus as it proceeds into the tunnel. He head and body bounce into the side of the bus until it stops and he falls to the ground. The cyclist is assisted by two members of the public to his feet.					
2018-06-14 2:26 PM	2018-06-14 2:26 PM	Busway Console Operator	In		
Male has proceeded back to the crossing.					
2018-06-14 2:27 PM	2018-06-14 2:27 PM	Busway Console Operator	In		
male appears uninjured remounts bicycle & rides off towards CC on footpath camera 4071 @ 14:19					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Andrea Jennings [BUSWAY]
Assigned to:

Incident

Date of Incident: 2019-05-02 10:13 AM
Type: Vehicle Accident
Details: QSBS OB-Bus Vs Wall

Identifier: 19BNE001962B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-05-02 9:11 AM	2019-05-02 10:13 AM	Busway Console Operator	In		
QSBS OB-Bus Vs Wall					
2019-05-02 10:14 AM	2019-05-02 10:17 AM	Busway Console Operator	In		
<div>N/R</div> from TFB has advised that Bus 5078 has hit with wall whilst turning from QSBS into KGS, Bus has caused a directional arrow sign to come off the wall					
2019-05-02 10:17 AM	2019-05-02 10:17 AM	Busway Console Operator	In		
BSO lisa will collect the sign from this location, Unable to place into M3 due to being 2 meters long. BSO Shane will collect it when he goes out on the road in Mobile 2 as it has a better set up in the middle of the tray.					
2019-05-02 12:11 PM	2019-05-02 12:13 PM	Busway Safety Officers	In		
BSO Shane has collected the sign and will take it to Butterfiel st shed.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Tina Clark [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-02-05 9:34 PM
Type: Vehicle Accident
Details: QSBS Stop 1H - Bus Clips Wall

Identifier: 19BNE000683B
Classification: Bus

Officers Involved

Name
Sheridan P Hetherington
[BUSWAYS]

Tina Clark [BUSWAYS]

Location From



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-02-05 9:34 PM	2019-02-05 10:58 PM	Busway Safety Officers	In		
QSBS Stop 1H - Bus Clips Wall					
2019-02-05 9:41 PM	2019-02-05 11:03 PM	Busway Safety Officers	In		
Check of camera 4048 shows bus 5042 doing 150service has possible clipped wall as exiting the stop					
2019-02-05 9:43 PM	2019-02-05 11:04 PM	Busway Safety Officers	In		
TFB Mobile to return bollards back to original location					
2019-02-05 9:43 PM	2019-02-05 11:04 PM	Busway Safety Officers	In		
TFN NCC contacting driver as no report logged from driver					
2019-02-05 9:44 PM	2019-02-05 11:02 PM	TFB Mobile	In		N/R
TFB advises bollards at Stop 1H have been hit possible bus accident					
2019-02-05 9:45 PM	2019-02-05 11:05 PM	Busway Safety Officers	In		
NCC advise driver states no incident, so no damage. NCC requested footage to be saved					
2019-02-05 10:00 PM	2019-02-05 11:06 PM	Busway Safety Officers	In		
A/BSC Sheridan to save footage					

Signed: _____

Reporting Officer

Signed: _____

PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Shane R Claridge [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-04-10 3:46 PM
Type: Vehicle Accident
Details: RBWH Bus v bus at IB platform.

Identifier: 18BNE001455B
Classification: Bus

Officers Involved

Name	Location From
Graham Peters [BUSWAYS]	



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-04-10 3:14 PM	2018-04-10 3:46 PM	Busway Safety Officers	In		
RBWH Bus v bus at IB platform.					
2018-04-10 3:48 PM	2018-04-10 3:51 PM	Busway Safety Officers	In		
TFB N/R advised that 2 buses have side swiped each other at IB platform lead stop area. Viewed on camera 6601 2 buses together. #5090 has swiped the back rear of bus #2240.					
2018-04-10 3:52 PM	2018-04-10 3:53 PM	Busway Safety Officers	In		
BSO Graham will attend from HER as the buses are blocking the IB lane.					
2018-04-10 3:56 PM	2018-04-10 3:57 PM	Busway Safety Officers	In		
TFB NCC have called the drivers and asked them to move the buses as the drivers are out on the road speaking with each other.					
2018-04-10 3:57 PM	2018-04-10 3:58 PM	Busway Safety Officers	In		
BSO Graham has arrived on site and has got the drivers back to the buses and they have now moved apart. The collision is very minor in nature no damage was viewed on either cameras at RBWH. No debris is on the roadway.					
2018-04-10 4:01 PM	2018-04-10 4:02 PM	Busway Safety Officers	In		
Buses have moved on to CS layover. Pax were transferred to other services at RBWH. Vehicles will not require towing. BT advise indicator broken on 1 bus and the other has some minor guages in the advertising material on the side of the bus.					
2018-04-10 4:02 PM	2018-04-10 4:03 PM	Busway Safety Officers	In		
BSO Graham off site.					

Signed: _____

Reporting Officer

Signed: _____

PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Glenn Tucker [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-04-01 8:58 AM
Type: Vehicle Accident
Details: RS portal - IB - bus hits traffic light , knocks it over

Identifier: 19BNE001513B
Classification: Bus

Officers Involved

Name	Location From
Russell J Hayward [BUSWAYS]	
Trevour M McGoon [BUSWAYS]	
Matthew Gilby [BUSWAYS]	



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-04-01 8:55 AM	2019-04-01 8:58 AM	Busway Safety Officers	In		
RS portal - IB - bus hits traffic light , knocks it over					
2019-04-01 9:05 AM	2019-04-01 9:08 AM	Busway Safety Officers	In		
Cam 6071 at 0847 bus turns right from portal into hamburger, appears to disobey red light, cuts across /s and runs into traffic control light post.					
2019-04-01 9:10 AM	2019-04-01 9:11 AM	Busway Safety Officers	In		
Called UGL to have them attend and turn power of to unit.					
2019-04-01 9:11 AM	2019-04-01 9:12 AM	Busway Safety Officers	In		
UGL Andrew attending, Not relevant					
2019-04-01 9:12 AM	2019-04-01 9:12 AM	Busway Safety Officers	In		
BSO Matt and Trevor attending					
2019-04-01 9:12 AM	2019-04-01 9:13 AM	Busway Safety Officers	In		
After inicedent bus T1230/444 drives across centre lines IB					
2019-04-01 9:13 AM	2019-04-01 9:14 AM	Busway Safety Officers	In		
BSC called N/R from RT who is attending, needs power turned off before light removed. BSC called N/R from CTM to have TC attend from BU.					
2019-04-01 9:19 AM	2019-04-01 9:20 AM	Busway Safety Officers	In		
NCC N/R has spoken to bus W1474, who states no injuires to driver or PAX					
2019-04-01 9:22 AM	2019-04-01 9:22 AM	Busway Safety Officers	In		
BSO Steve D on site					



busway Incident Management Report

2019-04-01 9:23 AM	2019-04-01 9:24 AM	Busway Safety Officers	In	
BSC reports that driver is a learner, with a mentor present.				
2019-04-01 9:24 AM	2019-04-01 9:24 AM	Busway Safety Officers	In	N/R
UGL on site				
2019-04-01 9:24 AM	2019-04-01 9:26 AM	Busway Safety Officers	In	N/R
RT enroute from mt Cotton				
2019-04-01 9:28 AM	2019-04-01 9:29 AM	Busway Safety Officers	In	
CTM N/R attending ETA - 0940				
2019-04-01 9:39 AM	2019-04-01 9:39 AM	Contractor	In	N/R
BCC signals advised and tech on the way				
2019-04-01 10:03 AM	2019-04-01 10:03 AM	Busway Safety Officers	In	
TR N/R on site Not relevant				
2019-04-01 11:33 AM	2019-04-01 11:33 AM	Contractor	In	N/R
N/R on BW for CTM				
2019-04-01 11:40 AM	2019-04-01 11:41 AM	Busway Console Operator	In	
Traffic Signal removed - Roadtek				
2019-04-01 12:05 PM	2019-04-01 12:05 PM	Busway Console Operator	In	Gary Tubb
BSO offsite,CTM removing cones				



busway Incident Management Report

2019-04-01 12:06 PM	2019-04-01 12:06 PM	Busway Console Operator	In	Gary Tubb	
BSO advises the normal signal sequence has been restored					
2019-04-01 1:14 PM	2019-04-01 1:14 PM	Busway Console Operator	In	N/R	
BSO's have coned off left hand turn from RS IB. NCC advised - open call to BT drivers					
2019-04-01 2:17 PM	2019-04-01 2:17 PM	Busway Console Operator	In	N/R	N/R
TNS planning @ Stafford BCC call advising he has received file, will implement ASAP					
2019-04-01 5:59 PM	2019-04-01 6:03 PM	Busway Console Operator	In		
Discussion between BSO's Gary, Sheridan and BSC Dean has resulted in cones being removed and left turn lane being reinstated as all remaining traffic signals operating in normal sequence and phasing as was the case when BCC signal techs confirmed before leaving site. 2 redundant signals controlling left turn lane in operation in lieu of missing signal.					
2019-04-01 6:10 PM	2019-04-01 6:11 PM	Busway Console Operator	In		
Sheridan to lay up at CS while BOC monitors bus movements at intersection for several light changes.					
2019-04-01 7:11 PM	2019-04-01 7:13 PM	Busway Console Operator	In		
All traffic signals observed to be as per normal operations.					
2019-04-02 11:55 PM	2019-04-02 11:56 PM	Busway Console Operator	In	N/R	N/R
Integrated Services on BW to commence works to repair light signal					
2019-04-03 2:04 AM	2019-04-03 2:05 AM	Busway Console Operator	In	N/R	
Integrated Services have repaired the Light signal pole and are exiting the BW					
2019-04-03 2:20 AM	2019-04-03 2:21 AM	Busway Console Operator	In		
CTM also off site from this works.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Steven Delaney [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-05-09 5:00 PM
Type: Vehicle Accident
Details: RSS - OB - TFB Buses involved in Near Miss

Identifier: 19BNE002065B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-05-09 5:00 PM	2019-05-09 9:43 PM	Busway Safety Officers	In		
RSS - OB - TFB Buses involved in Near Miss					
2019-05-09 9:46 PM	2019-05-09 9:48 PM	Busway Safety Officers	In		
Request from N/R in NCC to save footage between 1700 & 1701:10 from camera 6104					
2019-05-09 9:48 PM	2019-05-09 9:48 PM	Busway Safety Officers	In		
Footage request sent to BSC Russell.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Tina Clark [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-06-24 3:19 PM
Type: Vehicle Accident
Details: TRU St OB - Bus vs Car Blocking Truro St

Identifier: 18BNE002694B
Classification: Bus

Officers Involved

Name	Location From
------	---------------

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-06-24 3:17 PM	2018-06-24 3:19 PM	Busway Safety Officers	In		
TRU St OB - Bus vs Car Blocking Truro St					
2018-06-24 3:22 PM	2018-06-24 3:24 PM	Busway Safety Officers	In		
Bus vs car within the intersection of Lutwyche Rd & Truro St blocking access for OB bus to Truro & Lutwyche Station OB only.					
2018-06-24 3:24 PM	2018-06-24 3:28 PM	Busway Safety Officers	In		
Diversions in place for OB buses to travel past Truro St left off Lutwyche Rd onto Bradshaw St right onto Lamington Ave & back onto BW missing Lutwyche Station.					
2018-06-24 3:28 PM	2018-06-24 3:32 PM	Busway Safety Officers	In		
Open calls made to any passengers advising diversions OB only					
2018-06-24 3:32 PM	2018-06-24 3:33 PM	Busway Safety Officers	In		
BUs moved to OB Truro St. Bus to be towed.					
2018-06-24 3:48 PM	2018-06-24 3:48 PM	Busway Console Operator	In		
2x pax transported by QAS to RBWH					



busway Incident Management Report

Signed: _____
Reporting Officer

Signed: _____
PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Richard Boyes [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-09-17 8:00 AM
Type: Vehicle Accident
Details: UMG I/C - Vehicle Accident

Identifier: 18BNE003944B
Classification: Bus

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-09-17 7:59 AM	2018-09-17 8:00 AM	Busway Console Operator	In	UMG I/C - Vehicle Accident	
2018-09-17 8:02 AM	2018-09-17 8:03 AM	Busway Console Operator	In	BSO Andrea has reported that 2 TFB Buses have collided at layover area opposite Stop D at Interchange.	
2018-09-17 8:03 AM	2018-09-17 8:06 AM	Busway Console Operator	In	NCC advise that bus #5050 had attempted to pull in front of the stationary bus #1996, in doing so the tail of 5050 struck the front of bus 1996.	
2018-09-17 8:06 AM	2018-09-17 8:14 AM	Busway Console Operator	In	Andrea has cleaned up broken glass on roadway from windscreen of 1996.	
2018-09-17 8:14 AM	2018-09-17 8:14 AM	Busway Console Operator	In	Buses have been driven to GC Depot for repair.	

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Trevour M McGoon [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-05-20 3:05 PM
Type: Vehicle Accident
Details: UMG I/C bus V bus

Identifier: 19BNE002232B
Classification: Bus

Officers Involved

Name	Location From
------	---------------

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-05-20 3:05 PM	2019-05-20 3:05 PM	Busway Console Operator	In		
UMG I/C bus V bus					
2019-05-20 3:07 PM	2019-05-20 3:07 PM	Busway Console Operator	In	N/R	N/R
call from Logan City buses advising one of their buses has collided with another BT service at UMG I/C Unit # 130					
2019-05-20 3:08 PM	2019-05-20 3:08 PM	Busway Console Operator	In	N/R	N/R
Logan City buses advises their unit has a broken windscreen, a replacement bus will be sent					
2019-05-20 3:09 PM	2019-05-20 3:09 PM	Busway Console Operator	In		
footage for camera 4923 reviewed unable to verify the incident & which BT service was involved					

Signed: _____

Reporting Officer

Signed: _____

PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: James Madden [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-10-12 10:00 AM
Type: Vehicle Accident
Details: UMG Upper level stop A Bus v Bus

Identifier: 18BNE004274B
Classification: Bus

Officers Involved

Name	Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-10-12 10:18 AM	2018-10-12 10:19 AM	Busway Safety Officers	In		
UMG Upper level stop A Bus v Bus					
2018-10-12 10:19 AM	2018-10-12 10:21 AM	Busway Safety Officers	In		CC
NCC advised G647 was clipped by a Logan bus as he passed stop A on the upper level of the station. Camera 4921 has a distant shot but poor quality. Minor damage to both vehicles who have exchanged details & continued on their way. No known passenger injuries					
2018-10-12 10:24 AM	2018-10-12 10:25 AM	Busway Safety Officers	In		
Called Logan who confirmed incident, bus CBS 51 involved & advised only blinker damage & no injuries					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Stephane B Coiffic [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-04-18 11:01 PM
Type: Vehicle Accident
Details: WG - Bus vs Fence

Identifier: 19BNE001809B
Classification: Bus

Officers Involved

Name	Location From
------	---------------



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-04-18 11:01 PM	2019-04-18 11:01 PM	Busway Console Operator	In		
WG - Bus vs Fence					
2019-04-18 11:02 PM	2019-04-18 11:02 PM	Busway Console Operator	In		
BSO Andrea advises BOC Bus 5069 has reversed into the median fencing at WG during an event.					
2019-04-18 11:02 PM	2019-04-18 11:03 PM	Busway Console Operator	In		
Confirmed on camera - bus has wedged itself on the median fencing and curbing.					
2019-04-18 11:03 PM	2019-04-18 11:03 PM	Busway Console Operator	In		
BSO Andrea and BSO Graham have assisted the driver to remove the bus off the curbing and fence.					
2019-04-18 11:03 PM	2019-04-18 11:04 PM	Busway Console Operator	In		
Bus has managed to dislodge from fencing and has moved on.					
2019-04-18 11:04 PM	2019-04-18 11:04 PM	Busway Console Operator	In		
Minimal damage to fencing.					
2019-04-18 11:12 PM	2019-04-18 11:13 PM	Busway Console Operator	In		
Review of cameras shows damage was caused by tail swing, not reversing.					
2019-04-18 11:14 PM	2019-04-18 11:14 PM	Busway Shift Coordinator	In		
Footage saved to V drive					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Russell J Hayward [BUSWAYS]

Initiated by: Tina Clark [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-02-05 9:34 PM
Type: Vehicle Accident
Details: QSBS Stop 1H - Bus Clips Wall

Identifier: 19BNE000683B
Classification: Bus

Officers Involved

Name
Sheridan P Hetherington
[BUSWAYS]

Tina Clark [BUSWAYS]

Location From



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-02-05 9:34 PM	2019-02-05 10:58 PM	Busway Safety Officers	In		
QSBS Stop 1H - Bus Clips Wall					
2019-02-05 9:41 PM	2019-02-05 11:03 PM	Busway Safety Officers	In		
Check of camera 4048 shows bus 5042 doing 150service has possible clipped wall as exiting the stop					
2019-02-05 9:43 PM	2019-02-05 11:04 PM	Busway Safety Officers	In		
TFB Mobile to return bollards back to original location					
2019-02-05 9:43 PM	2019-02-05 11:04 PM	Busway Safety Officers	In		
TFN NCC contacting driver as no report logged from driver					
2019-02-05 9:44 PM	2019-02-05 11:02 PM	TFB Mobile	In		N/R
TFB advises bollards at Stop 1H have been hit possible bus accident					
2019-02-05 9:45 PM	2019-02-05 11:05 PM	Busway Safety Officers	In		
NCC advise driver states no incident, so no damage. NCC requested footage to be saved					
2019-02-05 10:00 PM	2019-02-05 11:06 PM	Busway Safety Officers	In		
A/BSC Sheridan to save footage					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Richard Boyes [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-01-22 11:53 AM
Type: Vehicle Accident
Details: Allen St - Near Miss 2 x TFB buses

Identifier: 19BNE000357B
Classification: Near miss

Officers Involved

Name	Location From
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busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-01-22 11:51 AM	2019-01-22 11:53 AM	Busway Console Operator	In		
Allen St - Near Miss 2 x TFB buses					
2019-01-22 12:11 PM	2019-01-22 12:12 PM	Busway Console Operator	In		
NCC requested Allen St cameras to be reviewed after driver reported a near miss with another TFB bus as he was turning left from Allen St into WST.					
2019-01-22 12:21 PM	2019-01-22 12:26 PM	Busway Console Operator	In		
Camera 4450 was reviewed and at 10.56.29am bus #819, travelling IB on SEB towards MH, was observed travelling through the Allen St intersection through a red traffic signal. Bus #1977, which was making a left turn into SEB from Allen St was observed braking hard to avoid colliding with bus #819.					
2019-01-22 12:31 PM	2019-01-22 12:32 PM	Busway Console Operator	In		
NCC have viewed the footage and are in the process of contacting driver of bus #819.					
2019-01-22 1:39 PM	2019-01-22 1:40 PM	Busway Console Operator	In		
BSO Tina has checked all lights at Allen St intersection and all are in normal operation.					
2019-01-22 4:43 PM	2019-01-22 4:44 PM	Busway - Principal Busways Officer	In		
As per A/PBO Lisa requested footage be saved to Z drive.					
2019-01-23 10:23 AM	2019-01-23 10:23 AM	Busway Safety Officers	In		
BSO Steven on site					

Signed: _____

Reporting Officer

Signed: _____

PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Sheridan P Hetherington [BUSWA]
Assigned to:

Incident

Date of Incident: 2018-11-08 4:26 PM
Type: Vehicle Accident
Identifier: 18BNE004636B
Classification: Near miss
Details: CC - Near Miss Bus v Pax Melbourne and Grey St

Officers Involved

Name	Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-11-08 4:25 PM	2018-11-08 4:26 PM	Busway Console Operator	In	CC - Near Miss Bus v Pax Melbourne and Grey St	
2018-11-08 4:28 PM	2018-11-08 4:30 PM	Busway Console Operator	In	Advise received from TfB NCC of the driver of 1475 holding up briefly at SB after a near miss incident at Melbourne and Grey St intersection.	
2018-11-08 4:30 PM	2018-11-08 4:35 PM	Busway Console Operator	In	Confirmed the bus had held at SB before continuing on.	
2018-11-08 4:35 PM	2018-11-08 4:58 PM	Busway Console Operator	In	Review of Camera #4110 shows bus 1475 at 16:17pm cross through the intersection with a green light and afternoon sun present across half of the intersection. A male has begun to walk across the intersection from the West End side towards the South Brisbane Station. This half of the intersection was in shadow. Bus has come to an abrupt stop to avoid the male pedestrian. Bus continues O/B after a few moments and the male continues towards South Brisbane Station.	

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Terrence Donaldson [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-03-23 10:14 AM
Type: Vehicle Accident
Details: CC - OB - TFB Bus Near miss with private vehicle

Identifier: 19BNE001389B
Classification: Near miss

Officers Involved

Name	Location From
Terrence Donaldson [BUSWAYS]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-03-23 10:12 AM	2019-03-23 10:14 AM	Busway Console Operator	In		
CC - OB - TFB Bus Near miss with private vehicle					
2019-03-23 10:15 AM	2019-03-23 10:15 AM	Busway Console Operator	In		
NCC N/R request to check on drivers report of near miss					
2019-03-23 10:15 AM	2019-03-23 10:17 AM	Busway Console Operator	In		
Camera review shows bus 1869 proceeding with green signal towards West End when a grey private small sedan runs the red light travelling south on Grey st - Bus driver brakes and avoids collision .					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Glenn Tucker [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-04-18 9:27 AM
Type: Vehicle Accident
Details: CS - OB - busway rules, bus crosses double centre lines, other bus parked illegally

Identifier: 19BNE001798B
Classification: Near miss

Officers Involved

Name	Location From
Danial McCormack [BUSWAYS]	
Glenn Tucker [BUSWAYS]	

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-04-18 5:09 AM	2019-04-18 9:27 AM	Busway Safety Officers	In		
CS - OB - busway rules, bus crosses double centre lines					
2019-04-18 9:30 AM	2019-04-18 9:30 AM	Busway Safety Officers	In		
OB at centre, V2263 parked illegally. Bus S1640 overtook OB across double centre lines. Footage saved for NCC					
2019-04-18 9:31 AM	2019-04-18 9:31 AM	Busway Safety Officers	In		
<div>N/R</div> from NCC advsies 2 buses near miss OB at CS					
2019-04-18 9:31 AM	2019-04-18 9:32 AM	Busway Safety Officers	In		
A/BSC Dan has saved footage					
2019-04-18 9:37 AM	2019-04-18 9:37 AM	Busway Safety Officers	In		
BSC has preserved pertinent footage					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Darryl Leatherby [BUSWAY]
Assigned to:

Incident

Date of Incident: 2018-03-06 6:30 PM
Type: Vehicle Accident
Identifier: 18BNE000969B
Classification: Near miss
Details: CS I/C - TFB Bus #1480 v TFB Bus - Near Miss.

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-03-06 6:26 PM	2018-03-06 6:30 PM	Busway Console Operator	In		
CS I/C - TFB Bus #1480 v TFB Bus - Near Miss.					
2018-03-06 6:31 PM	2018-03-06 6:35 PM	Busway Console Operator	In		
Notified by BSO Terry D. near miss between TFB Bus #1480 & TFB Bus. CCTV reviewed & incident located on camera 6134. Incident appear to be due to the lack of vision for drivers at intersection. Refer SIM's #0811. Video Request raised. Unable to locate other TFB bus details due to FLIR system continually failing - Refer SIM's #4337.					
2018-03-06 11:27 PM	2018-03-06 11:27 PM	Busway Console Operator	In		
Further review other bus 2295					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 23/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Richard Boyes [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-06-25 10:42 AM
Type: Vehicle Accident
Details: GU - Near Miss QAS vehicle/bus

Identifier: 18BNE002702B
Classification: Near miss

Officers Involved

Name	Location From
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busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-06-25 11:34 AM	2018-06-25 11:36 AM	Busway Console Operator	In		
GU - Near Miss QAS vehicle/bus					
2018-06-25 11:39 AM	2018-06-25 11:43 AM	Busway Console Operator	In		
NCC notified BOC that driver of bus #1390 reported that a QAS vehicle had overtaken his bus whilst he was heading OB between HP and GU.					
2018-06-25 11:43 AM	2018-06-25 11:46 AM	Busway Console Operator	In		
Footage was reviewed on camera 4812 and at 10.42am a QAS vehicle was observed travelling OB on the IB lane and then overtaking bus #1390, before swerving back onto OB lane to avoid oncoming bus #5138, which was travelling IB.					
2018-06-25 11:47 AM	2018-06-25 11:50 AM	Busway Console Operator	In		
Footage reviewed on camera 4716 and at approx 10.41.30am the QAS vehicle was observed entering BW at Birdwood Road, taking a L/H turn onto SEB.					
2018-06-25 11:50 AM	2018-06-25 11:53 AM	Busway Console Operator	In		
QAS vehicle was observed on camera 5123 at approx 10.47am departing BW at School Road EMP.					
2018-06-25 11:54 AM	2018-06-25 11:55 AM	Busway Console Operator	In		
Footage from camera 4812 has been saved to 'V' drive by BSC Russ.					
2018-06-25 12:04 PM	2018-06-25 12:07 PM	Busway Shift Coordinator	In		
BSC Russ spoke with an Executive Officer Leanne at South QAS. Details were given to her and she said that she would pass it onto her boss for attention. She was given times and locations of the travel direction.					
2018-06-25 12:07 PM	2018-06-25 12:08 PM	Busway Shift Coordinator	In		
Awaiting response.					
2018-06-25 4:58 PM	2018-06-25 5:00 PM	Busway Console Operator	In		
WHS calls to request further information of the distance the bus was from QAS when the evasive action was taken - Advised need to contact TfB for dash cam footage to ascertain exactly.					



busway Incident Management Report

2018-06-27 9:45 AM

2018-06-27 9:45 AM

Busway Console
Operator

Out

QAS called BOC for further information about incident timings and area. They advised they have not been able to locate which ambulance was travelling in that location on the day and will further investigate.

Signed:

Reporting Officer

Signed:

PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Darryl Leatherby [BUSWAY]
Assigned to: Kathleen Trafford [BUSWAYS]

Incident

Date of Incident: 2018-12-13 6:54 PM
Type: Vehicle Accident
Identifier: 18BNE005096B
Classification: Near miss
Details: HP OB - Unauthorised Vehicle - Overtaking Buses & Driving on the Wrong Side of Road.

Officers Involved

Name	Location From
Darryl Leatherby [BUSWAY]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-12-13 6:53 PM	2018-12-13 7:07 PM	Busway Console Operator	In		
HP OB - Unauthorised Vehicle - Overtaking Buses & Driving on the Wrong Side of Road.					
2018-12-13 6:54 PM	2018-12-13 7:15 PM	Busway Console Operator	In		
<p>Notified by NCC, TFB driver has reported unauthorised vehicle observed on BW OB overtaking buses & driving on the wrong side of road through HP station.</p> <p>CCTV reviewed & unauthorised vehicle located Tora St camera OB towards UMG (Driver appears to be driving on correct side of road).</p> <p>Unauthorised vehicle monitored through UMG (Registration number obtained) & exited BW onto Macgregor St.</p> <p>Review of footage from HP & confirmed unauthorised vehicle has crossed over double white roadway line to overtake TFB bus traveling OB & driven through station on the wrong side of road.</p> <p>QPS contacted & advised for further investigation.</p> <p>Video Request raised for BSC Greg M.</p>					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Richard Boyes [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-05-09 10:02 AM
Type: Vehicle Accident
Details: MSP - Near miss bus v bus

Identifier: 19BNE002055B
Classification: Near miss

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-05-09 11:54 AM	2019-05-09 11:55 AM	Busway Console Operator	In	MSP - Near miss bus v bus	
2019-05-09 11:56 AM	2019-05-09 12:00 PM	Busway Console Operator	In	NCC notified BOC that driver of bus #1450 had reported a near miss with bus #2133 as he was making a right turn into MS from MST at approx 10.02am. Bus #2133, a 199 service, ran a red light as he proceeded towards West End on the MS bus lane. As a result, bus 1450 nearly came into contact with bus 2133.	
2019-05-09 12:15 PM	2019-05-09 12:17 PM	Busway Console Operator	In	NCC advised BOC that they have spoken to the driver of bus #2133 who has confirmed the incident and that he was at fault as he had been unsighted.	
2019-05-09 12:20 PM	2019-05-09 12:21 PM	Busway Console Operator	In	Willawong depot have called BOC to ask if there is footage of the incident, as their driver has made a complaint.	
2019-05-09 12:35 PM	2019-05-09 12:37 PM	Busway Console Operator	In	Footage of incident has been observed on camera 4110 at 10.01am.	
2019-05-09 1:22 PM	2019-05-09 1:23 PM	Busway Console Operator	In	Footage saved to V Drive of incident on Cameras 4110 and 4115	



busway Incident Management Report

Signed: _____

Reporting Officer

Signed: _____

PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Sheridan P Hetherington [BUSWA]
Assigned to:

Incident

Date of Incident: 2018-06-30 10:55 PM
Type: Vehicle Accident
Details: MSP - Report of Near Miss between TfB service and Pedestrian

Identifier: 18BNE002781B
Classification: Near miss

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-06-30 10:33 PM	2018-06-30 10:55 PM	Busway Console Operator	In	MSP - Report of Near Miss between TfB service and Pedestrian	
2018-06-30 10:58 PM	2018-06-30 11:00 PM	Busway Console Operator	In	Advised by TfB NCC of a driver claimed of a near miss at the MSP whilst travelling I/B	
2018-06-30 11:00 PM	2018-06-30 11:07 PM	Busway Console Operator	In	Footage reviewed (#4115) and found bus 1910 at the lights and a male pedestrian who has taken to walk briskly/run across the pedestrian crossing at the last moment. The bus is viewed coming past the edge of the portal structure and stopping in the middle of the pedestrian crossing. The male pedestrian was clear of the front of the bus once it was stationary.	
2018-06-30 11:07 PM	2018-06-30 11:11 PM	Busway Console Operator	In	Camera (#4116) shows the bus involved was stationary at the intersection/portal before the incident. The bus only moves off under green signal.	
2018-06-30 11:11 PM	2018-06-30 11:11 PM	Busway Console Operator	In	BSC Peter has saved footage of the incident.	

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Jay Faldu [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-01-29 8:21 AM
Type: Vehicle Accident
Details: QSBS - Near miss BT vs BT bus

Identifier: 19BNE000555B
Classification: Near miss

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-01-29 8:20 AM	2019-01-29 8:21 AM	Busway Safety Officers	In		
QSBS - Near miss BT vs BT bus					
2019-01-29 8:22 AM	2019-01-29 8:23 AM	Busway Safety Officers	In		
TFB N/R at QSBS advises that bus 1470 failed to stop at the stop bar and had a near miss with bus 2044. Footage available on C4074 at 08:09					
2019-01-29 8:25 AM	2019-01-29 8:25 AM	Busway Safety Officers	In	Greg M	
BSC requested to save the footage.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Lisa-Maree N Argent [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-04-11 7:20 PM
Type: Vehicle Accident
Details: QSBS - Stop 3A near mss

Identifier: 18BNE001477B
Classification: Near miss

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-04-11 7:46 PM	2018-04-11 7:47 PM	Busway Console Operator	In		
QSBS - Stop 3A near mss					
2018-04-11 7:49 PM	2018-04-11 7:50 PM	Busway Console Operator	In		
TfB OIC N/R advises of a near miss between bus 651 and a passenger in the tunnel as the bus departed stop 3A - Wayne had seen it live on the monitors in the bus station					
2018-04-11 7:51 PM	2018-04-11 7:58 PM	Busway Console Operator	In		
Footage reviewed - Footage located on camera 4081 at 1920. Shows a female running out of the sliding doors as the bus was departing, it appears the female is trying to gain the drivers attention whilst the bus was stopped at the stop sign turning right into the straight. As the bus turned right the female stood on the roadway beside the bus and the kerb. The female then returned back to the 3A, where wayne instructed her to hit the green button to enter the station					
2018-04-11 7:58 PM	2018-04-11 7:59 PM	Busway Console Operator	In		
Female leaves on next 180OB bus #1959 at 1935					
2018-04-11 8:00 PM	2018-04-11 8:01 PM	Busway Console Operator	In		
BSO Lisa has saved footage to V drive (BSC Russ unable to access FLIR)					
2018-04-11 8:04 PM	2018-04-11 8:04 PM	Busway Console Operator	In		
BT IMS 1917410 refers - Wayne advises he contacted the driver who was unaware the woman exited the doors and tried to gain the attention of the driver. BSC Russ / STL N/R advised and footage shown.					



busway Incident Management Report

Signed: _____
Reporting Officer

Signed: _____
PBO

Released under RTI - DTMR



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Anita J Mcfarlane [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-06-26 11:00 AM
Type: Vehicle Accident
Details: RBWH OB - TFB Advises Near Miss.

Identifier: 19BNE002753B
Classification: Near miss

Officers Involved

Name	Location From
Peter R Watson [BUSWAYS]	BOC
Anita J Mcfarlane [BUSWAYS]	BOC



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
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2019-06-26 11:00 AM	2019-06-26 11:17 AM	Busway Safety Officers	In		
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RBWH OB - TFB Advises Near Miss.

2019-06-26 11:10 AM	2019-06-26 11:23 AM	Busway Safety Officers	In		
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NCC N/R reports driver of bus 1055 advises near miss RBWH whilst travelling OB just prior to the station with a passenger vehicle. Nil impact advised and nil medical required.

2019-06-26 11:23 AM	2019-06-26 11:27 AM	Busway Safety Officers	In		
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Review of CCTV

Car enters BW on the OB lane heading IB from Fed St
Car changes lane to IB just after the reported near miss with bus 1055
Car exits to Bowen Bridge Rd at 11:02:00
Car appears to be a red small vehicle - possibly suzuki - unable to identify rego / make details.

2019-06-26 11:27 AM	2019-06-26 11:29 AM	Busway Safety Officers	In		
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CCTV footage and times
C 6604 = 11.00.24 - 11.00.50
C 6641 = 10.59.48 - 11.00.09
C 6642 = 11.00.08 - 11.00.28
C 6535 = 11.00.26 - 11.01.02
C6703 = 10.59.03 - 10.59.25

2019-06-26 11:38 AM	2019-06-26 11:39 AM	Busway Safety Officers	In		
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BSC Peter Watson advised end email sent for footage.

2019-06-27 9:24 AM	2019-06-27 9:25 AM	Busway Shift Coordinator	In		
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TMR WHS Connect advised of details

Signed: _____

Reporting Officer

Signed: _____

PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: James Madden [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-06-17 7:02 AM
Type: Vehicle Accident
Identifier: 19BNE002639B
Classification: Near miss
Details: Roma Street turnaround near miss T1271 & W1391

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-06-17 9:06 AM	2019-06-17 9:07 AM	Busway Safety Officers	In		
Roma Street turnaround near miss T1271 & W1391					
2019-06-17 9:09 AM	2019-06-17 9:12 AM	Busway Safety Officers	In		
Request from NCC regarding a report of a near miss between Roma Street station and KGS. Located on camera 6071 coming from Roma Street travelling towards KGS. Both W1391 & T1271 stop on the red light , it would appear the T1271 bus has the right turn arrow but both buses travel through the intersection, T1271 stops before any impact takes place. The camera angle does not show the drivers view but from the known sequence of the lights it would appear that W1391 was at fault					
2019-06-17 9:13 AM	2019-06-17 9:13 AM	Busway Safety Officers	In		
Request for footage made					
2019-06-17 9:20 AM	2019-06-17 9:20 AM	Busway Safety Officers	In		
TFB advised of available footage					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Sheridan P Hetherington [BUSWA]
Assigned to:

Incident

Date of Incident: 2018-05-19 7:36 PM
Type: Vehicle Accident
Details: RS - Report of near miss prior to CS intersection
Identifier: 18BNE002131B
Classification: Near miss

Officers Involved

Name	Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-05-19 4:16 PM	2018-05-19 7:36 PM	Busway Console Operator	In		
RS - Report of near miss prior to CS intersection					
2018-05-19 7:37 PM	2018-05-19 7:38 PM	Busway Console Operator	In		
NCC - [N/R] advises of a report of a near miss near the intersection for CS					
2018-05-19 7:38 PM	2018-05-19 7:42 PM	Busway Console Operator	In		
Review of camera 6123 shows the reported times of the affected buses but the image is not clear enough to substantiate how close the two vehicles may have been. Bus 1223 has been identified as the other in question. Time of reported incident - 19:19pm					
2018-05-19 7:42 PM	2018-05-19 7:54 PM	Busway Console Operator	In		
NCC - [N/R] has contacted the driver and has been advised by them that the bus is pulling to the right and was not aware of a specific incident at that time. Driver advises the bus is to be defected once back at dept.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Stephane B Coiffic [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-05-10 3:31 PM
Type: Vehicle Accident
Details: SB - Slip / Fall (No Known Injury)

Identifier: 18BNE001949B
Classification: Near miss

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-05-10 3:31 PM	2018-05-10 3:31 PM	Busway Console Operator	In		
SB - Slip / Fall (No Known Injury)					
2018-05-10 3:31 PM	2018-05-10 3:32 PM	Busway Console Operator	In		
NCC advised BOC - Driver has witnessed a female fall onto the roadway from the platform whilst running for the bus.					
2018-05-10 3:32 PM	2018-05-10 3:34 PM	Busway Console Operator	In		
Review confirms slip at 1504 on camera 4202. Female passenger slips from the edge of the platform onto roadway, near rear of a 111 service. Passenger then gets back up with some assistance from other passengers and boards the 66 service at the rear of the platform.					
2018-05-10 3:34 PM	2018-05-10 3:35 PM	Busway Console Operator	In		
Staff (Guards) on site did not have time to react as she hurried for her bus.					
2018-05-10 3:35 PM	2018-05-10 3:35 PM	Busway Console Operator	In		
BOC was not alerted by any body on platform.					
2018-05-10 3:36 PM	2018-05-10 3:36 PM	Busway Console Operator	In		
BSC Russell advised.					
2018-05-10 8:32 PM	2018-05-10 8:33 PM	Busway Shift Coordinator	In		
Footage from Camera saved to V drive. '100518 4202 Near Miss'					
2018-05-10 8:37 PM	2018-05-10 8:38 PM	Busway Shift Coordinator	In		
WHS Connect notified by BSC Russ					

Signed: _____

Reporting Officer

Signed: _____

PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Benjamin Tasker [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-02-20 8:52 AM
Type: Vehicle Accident
Details: SEB - Near miss at O'keefe st exit

Identifier: 18BNE000735B
Classification: Near miss

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-02-20 5:06 AM	2018-02-20 8:52 AM	Busway Console Operator	In		
SEB - Near miss at O'keefe st exit					
2018-02-20 8:53 AM	2018-02-20 8:54 AM	Busway Console Operator	In		
NCC advise of near miss at O'Keefe st exit. No contact made or damage occurred.					
2018-02-20 8:54 AM	2018-02-20 8:56 AM	Busway Console Operator	In		
A review of cameras 4520 and 4519 show a TFB out of service bus travelling IB along SEB at 0810hrs. This bus has turned into O'Keefe st without giving way to another bus travelling OB.					
2018-02-20 8:57 AM	2018-02-20 8:59 AM	Busway Console Operator	In		
All roadway and station cameras have been reviewed however no bus number could be identified.					

Signed:

Reporting Officer

Signed:

PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Benjamin Tasker [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-07-24 4:27 PM
Type: Vehicle Accident
Details: SEB - Reported near miss at Birdwood intersection

Identifier: 19BNE003194B
Classification: Near miss

Officers Involved

Name	Location From

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-07-24 4:26 PM	2019-07-24 4:27 PM	Busway Console Operator	In		
SEB - Reported near miss at Birdwood intersection					
2019-07-24 4:30 PM	2019-07-24 4:31 PM	Busway Console Operator	In	N/R	
Review conducted at the request of TFB					
2019-07-24 4:32 PM	2019-07-24 4:33 PM	Busway Console Operator	In		
Information from TFB that IB bus 1439 turned in front of OB bus 676 into Birdwood, causing 676 to brake sharply to avoid collision.					
2019-07-24 4:41 PM	2019-07-24 4:42 PM	Busway Console Operator	In		
Incident viewed on camera 4716 at 1504hrs. Due to the distance of the camera it is unclear whether this was a near miss. Footage shown to TFB who will record details and attempt to view footage from on the bus.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Matthew Gilby [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2019-07-17 4:07 PM
Type: Vehicle Accident
Identifier: 19BNE003099B
Classification: Near miss
Details: TRU - IB - TfB Bus 2211 near miss with school child

Officers Involved

Name	Location From
Peter R Watson [BUSWAYS]	
Graham Peters [BUSWAYS]	

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2019-07-17 3:56 PM	2019-07-17 4:22 PM	Busway Console Operator	In		
TRU - IB - TfB Bus 2211 near miss with school child					

2019-07-17 4:24 PM	2019-07-17 4:26 PM	Busway Safety Officers	In		
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BSO mobile 3 advised a near miss occurred at the pedestrian crossing at TRU between tfb bus 2211 and a school aged child. BSO reports child was crossing on the red pedestrian signal and had ear phones on and was looking down at a phone. BSO had to shout at the child to stop them from walking and the TfB bus had to blow its horn and come to a stop to avoid hitting the child. CCTV 6903 captures event at 04:08:09pm onwards. BSC advised and is saving footage. TfB advised. BOC did a welfare check on BSO and BSO advised he is okay to continue shift. Nil details of child obtained due to obusive behavior from child towards BSO post incident.

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Shane R Claridge [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-02-28 8:19 AM
Type: Vehicle Accident
Details: UMG Bus #842 turned in front of another bus.

Identifier: 18BNE000864B
Classification: Near miss

Officers Involved

Name	Location From
Gregory R Morris [BUSWAYS]	
Shane R Claridge [BUSWAYS]	



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-02-28 7:40 AM	2018-02-28 8:19 AM	Busway Safety Officers	In		
UMG Bus #842 turned in front of another bus.					
2018-02-28 8:21 AM	2018-02-28 8:24 AM	Busway Safety Officers	In		
TFB NCC N/R has asked BOC to review camera footage at approx 7:30am at the McGregor st entrance at UMG as she has informed that 2 drivers have complained. 1 driver stated that a bus turned in front of their bus IB and another driver is claiming that the bus coming from EMP IB was going too fast.					
2018-02-28 10:15 AM	2018-02-28 10:17 AM	Busway Safety Officers	In		
Camera #4917 has been reviewed and it appears that bus #842 has turned IB entering the busway in front of bus #5035 that was traveling IB from EMP.					
2018-02-28 10:17 AM	2018-02-28 10:18 AM	Busway Safety Officers	In		
TFB NCC N/R has reviewed the footage and will update the IMS.					
2018-03-15 7:17 AM	2018-03-15 7:18 AM	Busway Shift Coordinator	In		
CCTV request received from N/R of garden City depot. TDIR 18/76					
2018-03-15 7:20 AM	2018-03-15 7:21 AM	Busway Shift Coordinator	In		
CCTV footage has been saved to USB and sent to Kaye Trafford to be downloaded to RM8.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Jay Faldu [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-12-14 2:01 PM
Type: Vehicle Accident
Details: WG - BT Bus Vs BT Bus near miss

Identifier: 18BNE005106B
Classification: Near miss

Officers Involved

Name	Location From
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Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-12-14 2:00 PM	2018-12-14 2:01 PM	Busway Safety Officers	In	WG - BT Bus Vs BT Bus near miss	
2018-12-14 2:03 PM	2018-12-14 2:06 PM	Busway Safety Officers	In	TFB ^{N/R} advises that driver of bus 2201 reported that he witnessed near miss between bus 5124 and 2281 as bus 5124 IB ran a red light at Y junction.	
2018-12-14 2:07 PM	2018-12-14 2:08 PM	Busway Safety Officers	In	There was no contact with each other and no injuries are reported.	
2018-12-14 2:10 PM	2018-12-14 2:10 PM	Busway Safety Officers	In	CCTV reviewed and confirmed of bus 5124 ran a red light. TFB have seen the footage and requested to save it.	
2018-12-14 2:11 PM	2018-12-14 2:11 PM	Busway Safety Officers	In	BSC Dean has saved the footage	

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Darryl Leatherby [BUSWAY]
Assigned to:

Incident

Date of Incident: 2018-03-19 4:19 PM
Type: Vehicle Accident
Identifier: 18BNE001161B
Classification: Near miss
Details: WG - TFB Bus (#1430) v TFB Bus (#2049) - (Near Miss).

Officers Involved

Name	Location From
Darryl Leatherby [BUSWAY]	BOC

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-03-19 4:13 PM	2018-03-19 4:19 PM	Busway Console Operator	In		
WG - TFB Bus #1430 v TFB Bus #2049 (Near Miss).					
2018-03-19 4:20 PM	2018-03-19 4:22 PM	Busway Console Operator	In		
Notified by NCC, TFB driver (#1430) complaint regarding TFB bus (#2049) not holding at stop bar when departing WG layover resulting in a near miss. Video request raised for BSC Greg M.					

Signed: _____
Reporting Officer

Signed: _____
PBO



busway Incident Management Report

Date Printed: 24/10/2019
Printed by: Anita J Mcfarlane [BUSWAYS]

Initiated by: Shane R Claridge [BUSWAYS]
Assigned to:

Incident

Date of Incident: 2018-01-18 4:55 PM
Type: Vehicle Accident

Identifier: 18BNE000270B
Classification: Private Vehicle

Details: EMP Report of a bus clipped a car EMP bus lane.

Officers Involved

Name

Location From

Stephane B Coiffic [BUSWAYS]

Darryl Leatherby [BUSWAY] 1



busway Incident Management Report

Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2018-01-18 4:54 PM	2018-01-18 4:55 PM	Busway Safety Officers	In		
EMP Report of a bus clipped a car EMP bus lane.					
2018-01-18 4:56 PM	2018-01-18 4:57 PM	Busway Safety Officers	In		
NCC TFB operator N/R has advised that a driver called NCC to report that a lady is stopped in a Pergout sedan on the EMP carpark ramp and she has told the drive that a bus just clipped her car.					
2018-01-18 4:57 PM	2018-01-18 4:59 PM	Busway Safety Officers	In		
Viewed on camera a silver Pergout sedan stopped on the EMP carpark entrance ramp and there is a lady out of the vehicle looking at her car around the left rear section of the vehicle.					
2018-01-18 4:59 PM	2018-01-18 5:00 PM	Busway Safety Officers	In		
BSO Daryl was called and he will attend from BU to speak with the lady to take some dtails from her on what has happened.					
2018-01-18 5:00 PM	2018-01-18 5:02 PM	Busway Safety Officers	In		
Viewed on camera the vehicle has now driven on up into the carpark and the vehicle has stopped in a parking bay and a lady is viewed inspecting the left side of the vehicle. The lady then walks over to the plaza area and looks over the side towards the platform area.					
2018-01-18 5:29 PM	2018-01-18 5:29 PM	Busway Safety Officers	In		
BSO Stephane has obtained a rego number from the vehicle Not relevant					
2018-01-18 5:30 PM	2018-01-18 5:31 PM	Busway Safety Officers	In		
The lady is viewed going back to the vehicle and exiting he carpark onto Miles Platting road.					
2018-01-18 6:28 PM	2018-01-18 6:28 PM	Busway Safety Officers	In		
BSO Darryl has attended site and is unable to find any vehicle debris at the EMP carpark area.					

Signed: _____
Reporting Officer

Signed: _____
PBO