

From: DD_Claims
Sent: Tuesday, 23 April 2024 3:27 PM
To: Mahendra Z Mistry
Subject: [personal information] Vehicle Damage Claim - Cunningham Highway (Warwick) - 17/03/2024
Attachments: Attn Marni Bucknell - Notice of Incident and Claim form - [personal information] - Engineer Investigation Report_signed.pdf; FW: For Investigation - Notice of Incident and Claim Form [personal information] - New England Highway - 17 March 2024
Follow Up Flag: Follow up
Flag Status: Completed

Hi Mahendra

I just had a call from [personal info] submitted a claim for damage to his vehicle from hitting a large pothole. We referred the claim to RoadTek, and he has spoken with someone from RoadTek (no name) who have asked for the stat dec and quote to be provided. We don't enforce the stat dec or the invoice/quote but it appears RoadTek are asking for it and saying if he has the time to run around and get it but that it is unlikely that his claim will be successful.

He was not happy with that response as apparently the vehicle can't be driven and has to be towed so that would be more expense for him to go to. I explained to him that we refer claims to our contractors who are responsible for the road where an incident occurs as part of our arrangement.

He is asking to speak with an Engineer to discuss, and has indicated he will be taking his claim further (legal action). I did say to him that while we can review RoadTek's decision he doesn't actually have their formal response as yet, but I am not sure if they are waiting for a stat dec and a quote to be submitted – I know we ask for these but I was advised some time ago we can't enforce the stat dec and also to force someone to get a quote when it involves further cost can give the impression the claim will be paid.

I have attached the Engineer's report and email and our referral to RoadTek. Can you please contact [personal] or have Ram give him a call.

Kind regards

Leanne Loxley
Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

From: DD_Claims
Sent: Monday, 22 April 2024 3:38 PM
To: RoadTekDSW
Subject: Attn Marni Bucknell - Notice of Incident and Claim form - [personal]
Attachments: [personal] Letter to RoadTek.pdf; IMG_1274.jpg; IMG_3251.JPG; IMG_3252.JPG; IMG_3254.JPG; Claim for Vehicle Damage - [personal] New England Highway 22C.pdf

Good afternoon

Please find attached damage claim from [personal] for your attention.

Kind regards

Leanne Loxley
Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

Released under RTI - DTMR



Our ref 465/00136

Department of
Transport and Main Roads

22 April 2024

Marni Bucknell
RoadTek
P O Box 964
TOOWOOMBA QLD 4350

Dear Marni

I refer to the enclosed claim form received by the Department of Transport and Main Roads from personal infor

Enquiries by this office indicate that the claims may relate to work undertaken by your organisation.

I therefore formally refer this claim for the attention of your organisation. Please respond directly to the claimant and provide a copy of the response to this office.

If you have any further questions, please email DownsSWR.Office@tmr.qld.gov.au.

Yours sincerely

Not relevant

Genevieve O'Keefe
Manager (Program Support)

Enc



Released under RTI - DTMR









Notice of Incident and Claim - Property Damage

Complete this form if you wish to claim for property damage or loss you believe to be the result of the negligent actions or omissions of the Department of Transport and Main Roads and/or its contractors. If you believe you have sustained personal injuries as a result of this incident, you should not complete this form. You should seek independent legal advice as time limits may apply.

This form is set out in five parts:

Part A - provides important privacy information.

Part B - provides space for you to set out information about the circumstances of the incident.

Part C - provides space for you to set out details of any claim for damages you may wish to make against the department.

Part D - provides important information about disclosure of information to other organisations.

Part E - is a Statutory Declaration.

If you only wish to report an incident but do not intend to make a claim for damages against the department, you should contact us on 131 940.

Part A - Privacy statement

The information disclosed by you in the Notice of Incident and Claim - Property Damage, may be used to investigate the incident, consider and respond to a claim (including in the course of legal proceedings), to take any necessary remedial action in respect of the road and/or road infrastructure and for the purpose of analysing accidents and planning and implementing road management and safety measures. We may disclose any information you provide to our insurers and advisers, including investigators and legal advisers, and to any other organisation we consider might have responsibility in respect of this incident. You have a right of access to information we collect about you. For further information, contact the Information Privacy team on contact@dmr.qld.gov.au.

Part B - Notice of incident

Note - this report should be received within 30 days from the date of the incident.

Details of person or company reporting incident, and if applicable, proposing to make a claim.

Company name (if applicable)

ABN (if applicable)

[Redacted company name and ABN fields]

Full name

personal information

[Redacted full name field]

Residential/Business address

personal information

[Redacted residential/business address field]

Postcode personal information

Postal address (if different from above)

[Redacted postal address field]

Postcode

Telephone number

Facsimile number

Email

personal information

personal information

[Redacted telephone, facsimile, and email fields]

Vehicle registration

Vehicle make

personal information

[Redacted vehicle registration and make fields]

Continued next page ...

Details of the incident

Date	Time (am/pm)	Road conditions (e.g. dry, wet, dark, etc.)	Weather conditions at time of incident (e.g. raining, sunny, dark, dry, wet, etc.)
17/3/24	10	Wet.	Raining
Road name		Locality (city/suburb/town)	
New England Highway.		Warwick	
Map reference (if applicable, detail map and grid reference)		Traffic direction (north, south, east, west)	
		South	

Nearest intersection	Distance to intersection (metres or kilometres)

Direction of nearest intersection (north, south, east, west)	List any road infrastructure or other infrastructure involved (traffic light, signs, fences, poles, etc.)

Was the road infrastructure or other infrastructure damaged as a result of this incident?

Yes No

If 'yes', please provide the name of the company or organisation responsible for the infrastructure (if known). (e.g. gas company, water company, electricity company, etc.)

--

Description of incident

<p>Travelling southbound 9 minutes out from Warwick.</p> <p>I have hit a large pot hole right at the end of the merging lane.</p> <p>This spun my car and tore the tyre off the rim. I have ended up on the wrong side of the road.</p> <p>I got out of the car to see the damage and realised it wasn't a safe place to stay. I drove to the right side of the road a bit further where it was safer.</p> <p>I proceeded to try to change the tyre with my spare but the studs were bent and could not go on.</p> <p>I had to sit in my car until I was able to get a tow truck. This was around 6 AM the following morning. My car was towed home to</p>
<p>personal information</p>

Continued next page ...

Notice of Incident and Claim - Property Damage continued ... page 3 of 6

In your opinion, was your vehicle or other property damaged due to the condition of the road or road infrastructure or other infrastructure?

Yes No

If 'yes' please provide a description of the damage to the property (including motor vehicles)

the wheel, tyre, rear bar, side skirt exhaust,
wheel arch + rear quarter panel.

Please sketch the incident scene using X to mark your vehicle and Y1, Y2 etc. to mark other vehicles. To the best of your ability, please include street names, line markings, traffic signals, relevant infrastructure within the road reserve and direction vehicle(s) are travelling.

Continued next page ...

Notice of Incident and Claim - Property Damage continued ... page 4 of 6

Was the incident reported to the police?

Yes No

If 'yes', please provide the following details. Attach copies of any police reports you have.

Name Warwick Highway Patrol Station Warwick

Date reported 18/3/24

Were there any witnesses to the incident?

Yes No

If 'yes', please provide the following details

Witness 1: full name Address

Witness 2: full name Address

Are you proposing to make a claim for damages against the department?

Yes No

If 'yes', please complete Part C - Notice of claim

Part C - Notice of claim

Please note - should the department accept your claim, photos of damage and either two quotes for repair, or a copy of the paid tax invoice will be required.

Describe the property damaged including, if a motor vehicle, the make and model of the motor vehicle

personal information

The amount of the claim (\$) \$

Detail how this amount is calculated

Please state why you believe the department is responsible

Other Information - Insurance

Will you be making, or have you made, an insurance claim?

Yes No

If 'yes', please provide the name and address of the insurer and the insurance policy or claim number.

Continued next page ...

INVESTIGATION REPORT
Claims Against the Department – Vehicle Damage
Darling Downs District

GENERAL	
Claimant:	personal informati
Incident Time:	10pm
Incident Date:	17 March 2024

LOCATION	
Road:	New England Highway
State Controlled Road:	Yes
Road Number:	22C
Shire:	Southern Downs Regional Council
MR Chainage:	Approx. CH9.29
Nearest feature or side road:	Ranger Road
Direction Travelled:	South
Wheel Path:	Outer wheel path

INCIDENT DETAILS	
Statutory Declaration given:	No
Weather Conditions:	Raining
Damage Cost:	Not provided by the complainant
Claimed speed at time of incident:	Not provided by the complainant
Are there other related claims?	No
Claimed nature & severity of property damage:	Vehicle Damage

ROAD ENVIRONMENT	
Did the incident happen within a signed worksite? Y/N (refer to Other Factors)	N
Is the nature of claim consistent with type of work?	N
What was the signed speed and was this suitable to prevent damage:	<p>100km/hr</p> <p>I believe the posted speed limit is suitable to prevent damage based on below facts.</p> <ul style="list-style-type: none"> - Based on the claim history, RT hasn't patched any potholes at 22C NEH between Ch0 to 10km since 16/12/2023. - As advised by the TMR inspector, the height of shove is 41mm on the 16th of April 2024. - Hence the height of shove should have been less than 41mm at the time of incident (17th of March 2024), which is less than the upper intervention level.

	<ul style="list-style-type: none"> - Based on the backlog dated 9/2/2024 (prior to the incident), the defect has been coded as AD3_I. Hence, the defect is above the initial intervention level (above 20mm), but less than the upper intervention level (less than 75mm). - Hence, at the time of incident, I believe the height of shove is between 20mm and 41mm. - Given the defect is on the outer wheel path and at the end of the merging lane, there is a high chance that vehicles will be travelling away from the outer wheel path. - Based on the photos provided by the customer, even though the defect is on the outer wheel path, but considering the size of the pothole and the shove I believe this doesn't create a hazard and this didn't reach the upper intervention level at the time of incident and therefore, the RMPC contractor doesn't require to fix this defect prior to the incident. - Hence, by considering the size, location, and the height of the shove, I believe this doesn't warrant a speed reduction.
Road Surface Type:	Sealed
Condition of Seal Texture:	Flushed seal at inner and outer wheel paths
Contributory Pavement Condition:	Pothole developed on outer wheel path.
Details of Relevant Existing Signage (roadworks/warning) - attach copy of sign register if applicable:	N/A
OTHER FACTORS	
Has the area involved been inspected since claim received?	No
Were works being undertaken at the time of the incident?	No
Who was the Contractor in control of site?	N/A
If no works – RMPC Contractor details	RoadTek Warwick
If no works, is there a potential defect related to the incident (Y/N)	Y
If Defect -	
<ul style="list-style-type: none"> • Is defect on Contractor's backlog (Y/N) 	Y
<ul style="list-style-type: none"> • Defect No & Code from Contractor's backlog applicable on date of incident 	Defect: Shove on True Left-Hand side. Defect No / Job No. 1694037 Defect code: AD3_I (as of 09/02/2024)
<ul style="list-style-type: none"> • Defect code at time of incident and date code given 	Defect code: AD3_I Date code given: 09/02/2024
<ul style="list-style-type: none"> • Date this defect was first picked up and its defect code 	Date when defect code first picked up: 04/11/2022. Defect code: AD3_I

• Is defect beyond response time (_R code) (Y/N)	N
• Is defect in unfunded warranted works (Y/N)	Y
• Was defect highlighted to TMR for consideration due to safety concerns (Y/N)	N
• Was the defect planned to be repaired– date of plan (F.L.O.W)	TBC by the RMPC contractor
• Details of any work to defect after incident date	TBC by the RMPC contractor

RECOMMENDATION & REASONS

Accept Claim
 Decline Claim
 Refer to Contractor

I recommend the above for the following reasons:

All damage claims are referred to RMPC contractor

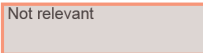
Name of Contractor:

Contact Name & Phone: Fran Thompson – Not relevant

Address: Ground Floor, Warwick RoadTek Building, Parker Street, Warwick Qld 4370

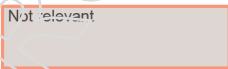
frances.h.thompson@tmr.qld.gov.au

REPORTING OFFICER

Name: Ramanan Rajendram	Title: Engineer (Civil)
Signature:  Digitally signed by Ramanan Rajendram Date: 2024.04.22 10:38:27 +10'00' Adobe Acrobat Reader version: 2023.006.20380	Date: 22/04/2024

AUTHORISATION

Comments:

Name: Mahendra Mistry	Title: Principal Engineer
Signature:  Digitally signed by Mahendra Mistry Date: 2024.04.22 12:27:21 +10'00'	Date:

FOLLOW UP ACTION

Is additional maintenance work required? <i>(Include details of timeframe)</i>	No
Is additional/revised signing required? <i>(Include details of timeframe)</i>	No
Are other works/ countermeasures required? <i>(Include details of timeframe)</i>	No

REVIEW REQUIRED?	YES / NO
REVIEW RESPONSE:	

Released under RTI - DTMR

From: Ramanan Z Rajendram
Sent: Tuesday, 16 April 2024 2:23 PM
To: Mahendra Z Mistry
Cc: David J Mullarkey; DD_Claims
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024
Attachments: IMG_1274.jpg; IMG_3251.JPG; IMG_3252.JPG; IMG_3254.JPG; Engineer Investigation Report_signed.pdf; Claim for Vehicle Damage - personal - New England Highway 22C.pdf; RE: RMPC: RTW: Defect at Ch9.29 TL

Hi Mahendra,

Please find attached engineers investigation report for your review and approval.

The customer has claimed for vehicle damage due to pothole at 22C NEH at CH9.29 TL.

RT advised that the defect will be repaired while the crew out on site for pavement repairs at Ch9.29 TR (please find attached email received from Mark Pierce). I have asked Martin to inspect late this afternoon to assess the severity of this defect.

Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Friday, 12 April 2024 10:19 AM
To: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal in New England Highway - 17 March 2024

Thanks Leanne,

I found the location in DVR, its at 22C NEH at CH9.289.

Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant

Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Sent: Friday, 12 April 2024 10:03 AM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form personal in New England Highway - 17 March 2024

Good morning Ram

I haven't contacted personal yet, but he resent his claim in with some photos, does this help you with the location, or do you still want me to contact him.

Kind regards

Leanne Loxley
Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Thursday, 11 April 2024 1:45 PM
To: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form personal in New England Highway - 17 March 2024

Thanks Leanne.

So, in the Damage cost section I'll say "To be advised by the customer" and once we know the location, I'll get Mahendra to approve the claim.

Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Sent: Thursday, 11 April 2024 1:41 PM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Hi

I will follow up with him on the location – unfortunately we cannot enforce the jp authorisation and while I could ask for him to supply a quote or invoice, this can give the false impression that we are going to pay, I would rather wait with that till we or the contactor decide and if the decision is to pay, then further information can be requested at that time.

Kind regards

Leanne Loxley
Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

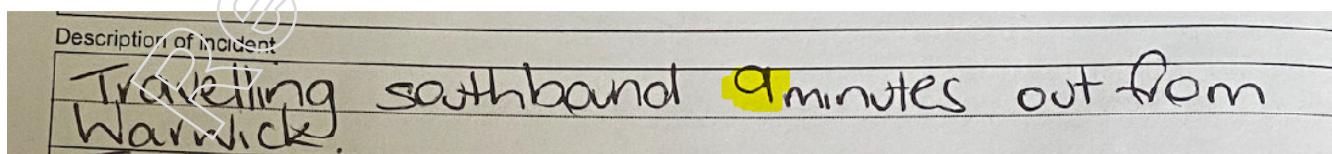
From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Thursday, 11 April 2024 1:05 PM
To: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Thanks Leanne,

I noticed that the customer didn't mention the amount that he wish to claim, haven't attached either an estimate or an invoice for the vehicle damage and more importantly the claim wasn't witnessed by a JP in Part E. Hence, would you consider this as a valid claim?

Also could please ask the nearest intersection or a landmark, because there are plenty of merging lanes in NEH South of Warwick.

Also did the customer advise whether the location is 9 minutes from Warwick ? Couldn't interpret well his hand writing.



Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division

Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: DD_Claims <DD_Claims@tmr.qld.gov.au>
Sent: Tuesday, 9 April 2024 1:53 PM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>
Cc: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form personal info New England Highway - 17 March 2024

My apologies, can I please have the form back by 15/4/23 not the 24 March (not sure how you would do that without a time machine 😊)

Kind regards

Leanne Loxley
Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

From: DD_Claims
Sent: Monday, 8 April 2024 8:45 AM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>
Cc: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: For Investigation - Notice of Incident and Claim Form personal info New England Highway - 17 March 2024

Good morning

Please find attached a vehicle damage claim for your attention. There is not a great deal of information about the location, so just let me know if you would like me to go back to the customer.

Can I please have the completed form by 24/03/2024.

Kind regards

Leanne Loxley
Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

Released under RTI - DTMR









INVESTIGATION REPORT
Claims Against the Department – Vehicle Damage
Darling Downs District

GENERAL	
Claimant:	personal info
Incident Time:	10pm
Incident Date:	17 March 2024

LOCATION	
Road:	New England Highway
State Controlled Road:	Yes
Road Number:	22C
Shire:	Southern Downs Regional Council
MR Chainage:	Approx. CH9.29
Nearest feature or side road:	Ranger Road
Direction Travelled:	South
Wheel Path:	Outer wheel path

INCIDENT DETAILS	
Statutory Declaration given:	No
Weather Conditions:	Raining
Damage Cost:	Not provided by the complainant
Claimed speed at time of incident:	Not provided by the complainant
Are there other related claims?	No
Claimed nature & severity of property damage:	Vehicle Damage

ROAD ENVIRONMENT	
Did the incident happen within a signed worksite? Y/N (refer to Other Factors)	N
Is the nature of claim consistent with type of work?	N
What was the signed speed and was this suitable to prevent damage:	100km/hr No, posted speed limit is not suitable to prevent damage.
Road Surface Type:	Sealed
Condition of Seal Texture:	Flushed seal at inner and outer wheel paths
Contributory Pavement Condition:	Pothole developed on outer wheel path.
Details of Relevant Existing Signage (roadworks/warning) - attach copy of sign register if applicable:	N/A

OTHER FACTORS	
Has the area involved been inspected since claim received?	No
Were works being undertaken at the time of the incident?	No
Who was the Contractor in control of site?	N/A
If no works – RMPC Contractor details	RoadTek Warwick
If no works, is there a potential defect related to the incident (Y/N)	Y
If Defect -	
<ul style="list-style-type: none"> Is defect on Contractor's backlog (Y/N) 	Y
<ul style="list-style-type: none"> Defect No & Code from Contractor's backlog applicable on date of incident 	Defect: Shove on True Left-Hand side. Defect No / Job No. 1694037 Defect code: AD3_1 (as of 09/02/2024)
<ul style="list-style-type: none"> Defect code at time of incident and date code given 	Defect code: AD3_1 Date code given: 09/02/2024
<ul style="list-style-type: none"> Date this defect was first picked up and its defect code 	Date when defect code first picked up: 04/11/2022. Defect code: AD3_1
<ul style="list-style-type: none"> Is defect beyond response time (_R code) (Y/N) 	N
<ul style="list-style-type: none"> Is defect in unfunded warranted works (Y/N) 	Y
<ul style="list-style-type: none"> Was defect highlighted to TMR for consideration due to safety concerns (Y/N) 	N
<ul style="list-style-type: none"> Was the defect planned to be repaired– date of plan (F.L.O.W) 	TBC by the RMPC contractor
<ul style="list-style-type: none"> Details of any work to defect after incident date 	TBC by the RMPC contractor

RECOMMENDATION & REASONS
<input type="checkbox"/> <i>Accept Claim</i> <input type="checkbox"/> <i>Decline Claim</i> <input checked="" type="checkbox"/> <i>Refer to Contractor</i>
I recommend the above for the following reasons:
All damage claims are referred to RMPC contractor

Name of Contractor:
Contact Name & Phone: Fran Thompson – Not relevant
Address: Ground Floor, Warwick RoadTek Building, Parker Street, Warwick Qld 4370
frances.h.thompson@tmr.qld.gov.au

REPORTING OFFICER	
Name: Ramanan Rajendram	Title: Engineer (Civil)
Signature: Not relevant <small>Digitally signed by Ramanan Rajendram Date: 2024.04.16 14:04:09 +10'00' Adobe Acrobat Reader version: 2023.006.20380</small>	Date:

AUTHORISATION	
Comments:	
Name: Mahendra Mistry	Title: Principal Engineer
Signature:	Date:

FOLLOW UP ACTION	
Is additional maintenance work required? <i>(Include details of timeframe)</i>	Required to reduce speed and keep it safe under warning signs.
Is additional/revised signing required? <i>(Include details of timeframe)</i>	Preferred warning signs and speed reduction. RMPC contractor to confirm.
Are other works/ countermeasures required? <i>(Include details of timeframe)</i>	No

REVIEW REQUIRED?	YES / NO
REVIEW RESPONSE:	



Notice of Incident and Claim - Property Damage

Complete this form if you wish to claim for property damage or loss you believe to be the result of the negligent actions or omissions of the Department of Transport and Main Roads and/or its contractors. If you believe you have sustained personal injuries as a result of this incident, you should not complete this form. You should seek independent legal advice as time limits may apply.

This form is set out in five parts:

Part A - provides important privacy information.

Part B - provides space for you to set out information about the circumstances of the incident.

Part C - provides space for you to set out details of any claim for damages you may wish to make against the department.

Part D - provides important information about disclosure of information to other organisations.

Part E - is a Statutory Declaration.

If you only wish to report an incident but do not intend to make a claim for damages against the department, you should contact us on 131 940.

Part A - Privacy statement

The information disclosed by you in the Notice of Incident and Claim - Property Damage, may be used to investigate the incident, consider and respond to a claim (including in the course of legal proceedings), to take any necessary remedial action in respect of the road and/or road infrastructure and for the purpose of analysing accidents and planning and implementing road management and safety measures. We may disclose any information you provide to our insurers and advisers, including investigators and legal advisers, and to any other organisation we consider might have responsibility in respect of this incident. You have a right of access to information we collect about you. For further information, contact the Information Privacy team on contact@tmr.qld.gov.au.

Part B - Notice of incident

Note - this report should be received within 30 days from the date of the incident.

Details of person or company reporting incident, and if applicable, proposing to make a claim.

Company name (if applicable)

ABN (if applicable)

[Redacted company name and ABN fields]

Full name

personal information

[Redacted full name field]

Residential/business address

personal information

[Redacted residential/business address field]

Postcode

personal info

Postal address (if different from above)

[Redacted postal address field]

Postcode

Telephone number

Facsimile number

Email

personal information

personal information

[Redacted telephone, facsimile, and email fields]

Vehicle registration

Vehicle make

personal information

[Redacted vehicle registration and make fields]

Continued next page ...

Details of the incident

Date	Time (am/pm)	Road conditions (e.g. dry, wet, dark, etc.)	Weather conditions at time of incident (e.g. raining, sunny, dark, dry, wet, etc.)
17/3/24	10	Wet.	Raining
Road name	Locality (city/suburb/town)		
New England Highway.	Warwick		
Map reference (if applicable, detail map and grid reference)	Traffic direction (north, south, east, west)		
	South		

Nearest intersection	Distance to intersection (metres or kilometres)

Direction of nearest intersection (north, south, east, west)	List any road infrastructure or other infrastructure involved (traffic light, signs, fences, poles, etc.)

Was the road infrastructure or other infrastructure damaged as a result of this incident?

Yes No

If 'yes', please provide the name of the company or organisation responsible for the infrastructure (if known). (e.g. gas company, water company, electricity company, etc.)

Description of incident

Travelling southbound 9 minutes out from Warwick.

I have hit a large pot hole right at the end of the merging lane. This spun my car and tore the tyre off the rim. I have ended up on the wrong side of the road.

I got out of the car to see the damage and realised it wasn't a safe place to stay. I drove to the right side of the road a bit further where it was safer.

I proceeded to try to change the tyre with my spare but the studs were bent and could not go on.

I had to sit in my car until I was able to get a tow truck. This was around 6 AM the following morning. My car was towed home to

personal information

Continued next page ...

Notice of Incident and Claim - Property Damage continued ... page 3 of 6

In your opinion, was your vehicle or other property damaged due to the condition of the road or road infrastructure or other infrastructure?

Yes No

If 'yes' please provide a description of the damage to the property (including motor vehicles)

the wheel, tyre, rear bar, side skirt exhaust,
wheel arch + rear quarter panel.

Please sketch the incident scene using X to mark your vehicle and Y1, Y2 etc. to mark other vehicles. To the best of your ability, please include street names, line markings, traffic signals, relevant infrastructure within the road reserve and direction vehicle(s) are travelling.

Continued next page ...

Notice of Incident and Claim - Property Damage continued ... page 4 of 6

Was the incident reported to the police?

Yes No

If 'yes', please provide the following details. Attach copies of any police reports you have.

Name Warwick Highway Patrol Station Warwick

Date reported 18/3/24

Were there any witnesses to the incident?

Yes No

If 'yes', please provide the following details

Witness 1: full name Address

Witness 2: full name Address

Are you proposing to make a claim for damages against the department?

Yes No

If 'yes', please complete Part C - Notice of claim

Part C - Notice of claim

Please note - should the department accept your claim, photos of damage and either two quotes for repair, or a copy of the paid tax invoice will be required.

Describe the property damaged including, if a motor vehicle, the make and model of the motor vehicle

personal information

The amount of the claim (\$) \$

Detail how this amount is calculated

Please state why you believe the department is responsible

Other Information - Insurance

Will you be making, or have you made, an insurance claim?

Yes No

If 'yes', please provide the name and address of the insurer and the insurance policy or claim number.

Continued next page ...

Part D - Disclosure of information

Important notice

The department may not be the organisation responsible for the road or the infrastructure or the incident. We may need to send details of your claim (including any personal or commercially sensitive information we obtain in relation to the claim) to another organisation so that it can:

- investigate the incident
- consider any claim for compensation, including any legal proceedings against them
- enable remedial action to be taken (if necessary) in relation to the road and/or infrastructure
- gather information for the analysis of the causes of accidents and the planning and implementation of road management and safety measures.

By signing the statutory declaration below you consent to disclosure of this Notice of Incident and Claim - Property Damage form and any other information that is obtained by the department in respect of the claim to any person or organisation we consider may be responsible for this incident.

Part E – Statutory Declaration

Oaths Act 1867
Statutory Declaration

QUEENSLAND
TO WIT

I,
of

in the State of Queensland do solemnly and sincerely declare that:

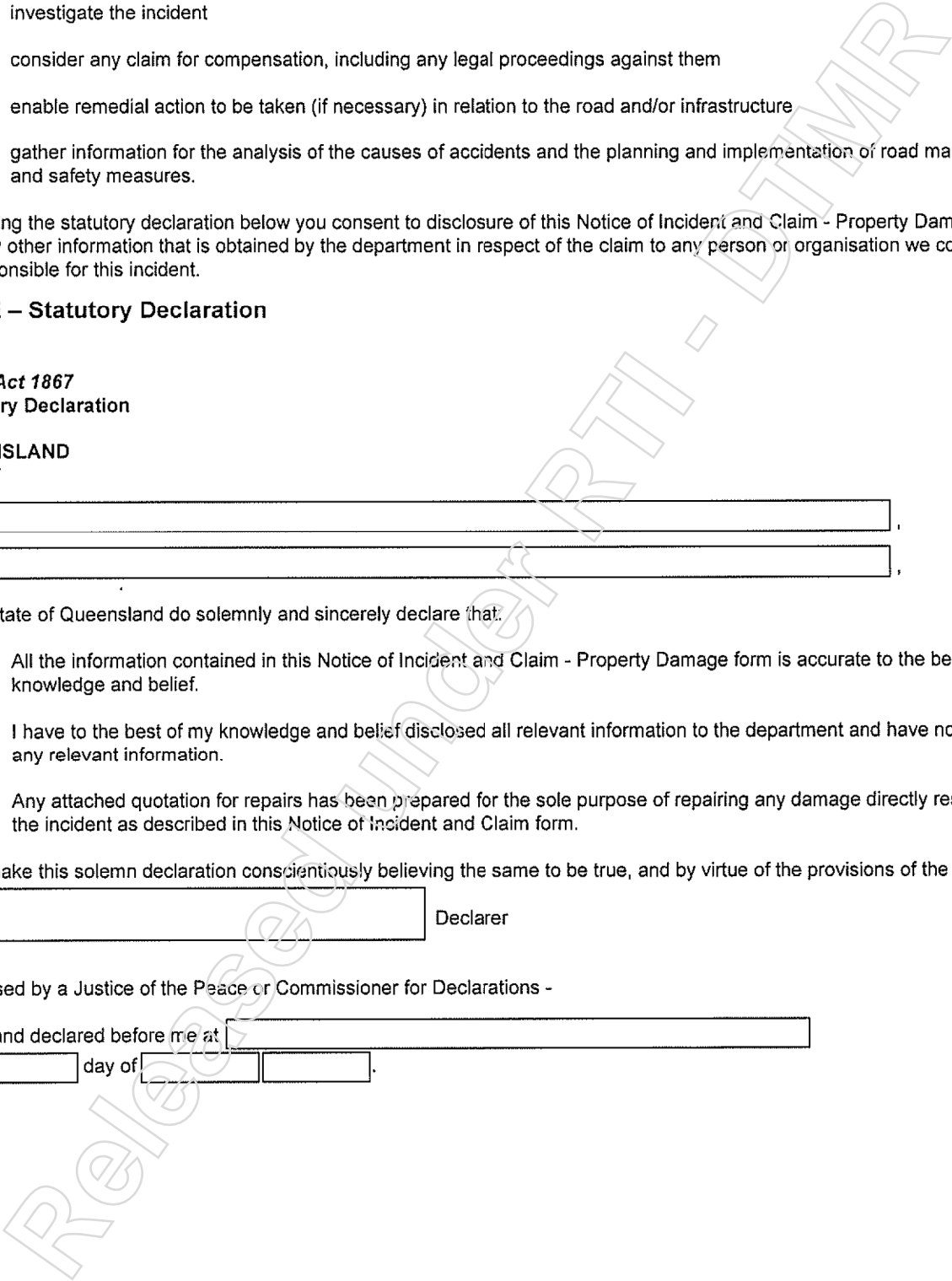
1. All the information contained in this Notice of Incident and Claim - Property Damage form is accurate to the best of my knowledge and belief.
2. I have to the best of my knowledge and belief disclosed all relevant information to the department and have not withheld any relevant information.
3. Any attached quotation for repairs has been prepared for the sole purpose of repairing any damage directly resulting from the incident as described in this Notice of Incident and Claim form.

And I make this solemn declaration conscientiously believing the same to be true, and by virtue of the provisions of the *Oaths Act*.

Declarer

Witnessed by a Justice of the Peace or Commissioner for Declarations -

Taken and declared before me at
this day of .



From: Mark C Pierce
Sent: Tuesday, 16 April 2024 2:06 PM
To: Ramanan Z Rajendram
Cc: Frances H Thompson; David J Mullarkey; Shahab X Katebi; James C Emmett; Timothy W Eastwell
Subject: RE: RMPC: RTW: Defect at Ch9.29 TL

Ram,

We can do this defect when we are in the area. We are working our way out from Warwick and will get to that chainage shortly.

Posted speed will still be whatever is in place in the location (I think it is a 100 zone there).

Fran / Tim – please ensure this defect is done with the other works when in that location.

Kind Regards,

Mark Pierce
Senior Project Manager | Downs South-West
RoadTek Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4661 6334 | M: Not relevant
Ground Floor | Parker Street | Warwick Qld 4370
Locked Bag 1 | Warwick Qld 4370
mark.c.pierce@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Tuesday, 16 April 2024 1:47 PM
To: Mark C Pierce <mark.c.pierce@tmr.qld.gov.au>
Cc: Frances H Thompson <frances.h.thompson@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; James C Emmett <James.C.Emett@tmr.qld.gov.au>
Subject: RMPC: RTW: Defect at Ch9.29 TL

Hi Mark,

In Fran's absence, could you please assist on below query ?

We received a list of defects that RT has planned to fix under both DRFA and routine maintenance contracts. In the list it was mentioned that at 22C NEH at Ch9.297 a shove at TR (DRFA defect) will be fixed under the DRFA contract.

However, we received an incident claim due to defect at **CH9.29 on TL** near the merging lane. The Incident occurred in March 2024. Based on the list of sections where a pavement repair was proposed, TL defect at Ch9.29 is not in your list. Could you please advise how RT wish to manage this defect (22C NEH at Ch9.29 on TL near the end of merging lane) ?

Please find attached photos for your information, received from the complainant.



From my opinion as this is closer to the end of merging lane and on a wheel path, I prefer to pay closer attention to this defect.

Also, what is the current posted speed limit at this section ?

FYI, I have asked Martin to inspect this defect later this afternoon when he is available. **Marty**, please check the depth of shove and pothole and assess level of risk of this defect.

Thanks.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Mahendra Z Mistry
Sent: Friday, 3 May 2024 12:57 PM
To: Ramanan Z Rajendram
Cc: David J Mullarkey
Subject: FW: Request for review of claim - personal i
Attachments: personal i Letter of Response.pdf; personal i Claim form.pdf; FW: For Investigation - Notice of Incident and Claim Form - personal i New England Highway - 17 March 2024

Hi Ram,

Please refer to letter RoadTek have sent to the claimant. Can you please seek records that confirm what they have said in that letter, through work order and so on.

Cheers

Mahendra Mistry

Principal Engineer (Maintenance) | **Southern Queensland Region**
Program Delivery and Operations | Infrastructure Management and Delivery | Department of Transport and Main Roads

Level 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
(07) 4639 0636 | M: Not relevant
mahendra.z.mistry@tmr.qld.gov.au
www.tmr.qld.gov.au



From: DD_Claims <DD_Claims@tmr.qld.gov.au>
Sent: Friday, 3 May 2024 10:03 AM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Cc: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>
Subject: Request for review of claim - personal i

Good morning

personal i has received advice from RoadTek (attached) that they have denied their claim and is requesting we review that decision as he believes someone should be liable for the damage to his vehicle.

Can we please review RoadTek's response and the circumstances of the incident and advise if we support RoadTek's decision.

personal inf

also advised he has been in contact with his lawyer but was asking if he has to take this to court who would be the responsible party – TMR or RoadTek.

Kind regards

Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0777
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
downsswr.office@tmr.qld.gov.au
www.tmr.qld.gov.au

Released under RTI - DTMR

Our ref 145/00001
Your ref
Enquiries Jason Dallinger

Department of
Transport and Main Roads

1 May 2024

personal information

Dear [pers]

I refer to your letter about an incident on the New England Highway on 7 March 2024.

In the Notice of Incident, you stated that damaged occurred to your vehicle (registration [personal] namely damage to the wheel, tyre, rear bar, side skirt exhaust, wheel arch and rear quarter panel allegedly caused by a large pothole.

In Queensland, civil liability matters are governed by the *Civil Liability Act 2003* (the Act). For claims against TMR, sections 35 and 37 of the Act are relevant.

Section 37 states that a road authority, such as TMR, is not liable for claims that arise out of an alleged lack of maintenance or repair of a road if the road authority had no prior knowledge of that particular damage or defect.

However, even if a road authority did have actual knowledge of a particular risk, it may not be liable for the damage caused. This is because section 35 of the Act recognises that road authorities have large maintenance obligations which need to be considered against the following factors when determining liability. These include:

- the limited funds available to the authority
- the range of functions that the authority is responsible for
- the need to prioritise maintenance and repair work.

Section 35 of the Act also allows TMR to rely on its compliance with standard maintenance procedures as evidence that it has properly exercised its function.

Upon investigation our records show that TMR - RoadTek inspected the New England Highway, including this location, on 15 March 2024, at which time a defect was identified but it had not reached prescribed intervention levels.

Our records further noted that defect rectification works (Pothole Patching) were conducted on 27 March 2024 along this stretch of the New England Highway, but no treatment was necessary at the stated location, but on 8 April 2024 a patching treatment was applied.

It is therefore considered that at the date and time of your incident, TMR RoadTek had met all necessary maintenance identification, intervention, and response obligations.

As a result, our investigation has concluded that TMR RoadTek does not consider it is liable for the damage caused to your vehicle and will not meet your request for payment. This is because TMR RoadTek, using the limited resources available to it, had met all necessary contractual obligations, and once the defect was identified, has prioritised, and conducted repair works in line with our contractual obligations.

Should you wish to take this matter further, I recommend you seek independent legal advice.

Yours sincerely

Not relevant

Jason Dallinger
Operations Manager
RoadTek Downs South West

1.05.2024

Released under RTI - DTMP



Notice of Incident and Claim - Property Damage

Complete this form if you wish to claim for property damage or loss you believe to be the result of the negligent actions or omissions of the Department of Transport and Main Roads and/or its contractors. If you believe you have sustained personal injuries as a result of this incident, you should not complete this form. You should seek independent legal advice as time limits may apply.

This form is set out in five parts:

- Part A - provides important privacy information.
- Part B - provides space for you to set out information about the circumstances of the incident.
- Part C - provides space for you to set out details of any claim for damages you may wish to make against the department.
- Part D - provides important information about disclosure of information to other organisations.
- Part E - is a Statutory Declaration.

If you only wish to report an incident but do not intend to make a claim for damages against the department, you should contact us on 131 940.

Part A - Privacy statement

The information disclosed by you in the Notice of Incident and Claim - Property Damage, may be used to investigate the incident, consider and respond to a claim (including in the course of legal proceedings), to take any necessary remedial action in respect of the road and/or road infrastructure and for the purpose of analysing accidents and planning and implementing road management and safety measures. We may disclose any information you provide to our insurers and advisers, including investigators and legal advisers, and to any other organisation we consider might have responsibility in respect of this incident. You have a right of access to information we collect about you. For further information, contact the Information Privacy team on contactrtr@tmr.qld.gov.au.

Part B - Notice of incident

Note - this report should be received within 30 days from the date of the incident.

Details of person or company reporting incident, and if applicable, proposing to make a claim.

Company name (if applicable) ABN (if applicable)

Full name personal information

Residential/Business address personal information

Postcode personal information

Postal address (if different from above)

Postcode

Telephone number personal information Facsimile number

Email personal information

Vehicle registration personal information Vehicle make

Released

Continued next page ...

Date 17/3/24 Time (am/pm) 10 Road conditions (e.g. dry, wet, dark, etc.) Wet Weather conditions at time of incident (e.g. raining, sunny, dark, dry, wet, etc.) Raining
Road name New England Highway Locality (city/suburb/town) Warwick
Map reference (if applicable, detail map and grid reference) _____ Traffic direction (north, south, east, west) South
Nearest intersection _____ Distance to intersection (metres or kilometres) _____
Direction of nearest intersection (north, south, east, west) _____ List any road infrastructure or other infrastructure involved (traffic light, signs, fences, poles, etc.) _____

Was the road infrastructure or other infrastructure damaged as a result of this incident?

Yes No

If 'yes', please provide the name of the company or organisation responsible for the infrastructure (if known). (e.g. gas company, water company, electricity company, etc.)

Description of incident

Travelling southbound 9 minutes out from Warwick.
I have hit a large pot hole right at the end of the merging lane. This spun my car and tore the tyre off the rim. I have ended up on the wrong side of the road.
I got out of the car to see the damage and realised it wasn't a safe place to stay. I drove to the right side of the road a bit further where it was safer.
I proceeded to try to change the tyre with my spare but the studs were bent and could not go on.
I had to sit in my car until I was able to get a tow truck. This was around 6 AM the following morning. My car was towed home to personal information

Continued next page ...

Released

Source of Incident and Date - Property Damage continued ... page 2 of 2

Is your opinion, was your vehicle or other property damaged due to the condition of the road or road infrastructure or other infrastructure?

Yes No

If yes, please provide a description of the damage to the property (including photo numbers)

the wheel, tyre, rear bar, side skirt exhaust wheel arch + the rear quarter panel

Please attach the incident scene using 8 to eight your vehicle and 41 to 46 to each other vehicle. To the best of your ability, please include street names, the markings, traffic signals, relevant infrastructure within the road course and direction vehicles are traveling.

Released under RTI - DTMR

Continued next page ...

Page 2 of 2 108-7000-1000 10/12/2012 10:51 AM 2017

Notice of Incident and Claim - Property Damage continued ... page 4 of 6

Was the incident reported to the police?

Yes No

If 'yes', please provide the following details. Attach copies of any police reports you have.

Name

Station

Warwick Highway Patrol Warwick

Date reported

18/3/24

Were there any witnesses to the incident?

Yes No

If 'yes', please provide the following details

Witness 1: full name

Address

Witness 2: full name

Address

Are you proposing to make a claim for damages against the department?

Yes No

If 'yes', please complete Part C - Notice of claim

Part C - Notice of claim

Please note - should the department accept your claim, photos of damage and either two quotes for repair, or a copy of the paid tax invoice will be required.

Describe the property damaged including, if a motor vehicle, the make and model of the motor vehicle

personal information

The amount of the claim (\$) \$

Detail how this amount is calculated

Please state why you believe the department is responsible

Other Information - Insurance

Will you be making, or have you made, an insurance claim?

Yes No

If 'yes', please provide the name and address of the insurer and the insurance policy or claim number.

Continued next page ...

Page 4 of 6 TRB Forms Area F5110 CFD V01 Mar 2017

Notice of Incident and Claim - Property Damage continued ... page 5 of 6
Part D - Disclosure of information
Important notice

The department may not be the organisation responsible for the road or the infrastructure or the incident. We may need to send details of your claim (including any personal or commercially sensitive information we obtain in relation to the claim) to another organisation so that it can:

- investigate the incident
- consider any claim for compensation, including any legal proceedings against them
- enable remedial action to be taken (if necessary) in relation to the road and/or infrastructure
- gather information for the analysis of the causes of accidents and the planning and implementation of road management and safety measures.

By signing the statutory declaration below you consent to disclosure of this Notice of Incident and Claim - Property Damage form and any other information that is obtained by the department in respect of the claim to any person or organisation we consider may be responsible for this incident.

Part E - Statutory Declaration

Oaths Act 1867
Statutory Declaration

QUEENSLAND
TO WIT

I,
of

in the State of Queensland do solemnly and sincerely declare that:

1. All the information contained in this Notice of Incident and Claim - Property Damage form is accurate to the best of my knowledge and belief.
2. I have to the best of my knowledge and belief disclosed all relevant information to the department and have not withheld any relevant information.
3. Any attached quotation for repairs has been prepared for the sole purpose of repairing any damage directly resulting from the incident as described in this Notice of Incident and Claim form.

And I make this solemn declaration conscientiously believing the same to be true, and by virtue of the provisions of the *Oaths Act*.

Declarer

Witnessed by a Justice of the Peace or Commissioner for Declarations -

Taken and declared before me at
this day of .

Continued next page ...

Where to send your Notice of Incident and Claim – Property Damage form

Department of Transport and Main Roads

Region	Office	Current district email address	Postal Address
South Coast	Gold Coast	southcoast@tmr.qld.gov.au	PO Box 442 NERANG QLD 4211
Metropolitan	Brisbane	metropolitan.claims@tmr.qld.gov.au	PO Box 70 SPRING HILL QLD 4004
North Coast and Wide Bay	Maroochydore	northcoast@tmr.qld.gov.au	PO Box 1600 MAROOCHYDORE QLD 4558
	Bundaberg	bundaberg.office@tmr.qld.gov.au	Locked Bag 486 BUNDABERG QLD 4670
Downs South West	Roma	SouthWest.office@tmr.qld.gov.au	PO Box 126 ROMA QLD 4455
	Toowoomba/Warwick	downsswr.office@tmr.qld.gov.au	Locked Bag 1 WARWICK QLD 4370
Central Queensland	Rockhampton	FitzroyDistrict@tmr.qld.gov.au	PO Box 5096 RED HILL ROCKHAMPTON QLD 4701
	Mackay	Mackay.office@tmr.qld.gov.au	PO Box 62 MACKAY QLD 4740
	Barcaldine	Barcaldine.office@tmr.qld.gov.au	PO Box 3 BARCOLDINE QLD 4725
North Queensland	Townsville	engagement.northern@tmr.qld.gov.au	PO Box 1089 TOWNSVILLE QLD 4810
	Cairns	Cairns.office@tmr.qld.gov.au	PO Box 5185 CAIRNS QLD 4870
	Cloncurry	cloncurry.office@tmr.qld.gov.au	PO Box 338 CLONCURRY QLD 4824

Released under PIR

From: Mahendra Z Mistry
Sent: Monday, 22 April 2024 12:28 PM
To: DD_Claims
Cc: Ramanan Z Rajendram
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024
Attachments: Engineer Investigation Report_signed.pdf

Approved.

Mahendra Mistry

Principal Engineer (Maintenance) | **Southern Queensland Region**
Program Delivery and Operations | Infrastructure Management and Delivery | Department of Transport and Main Roads

Level 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
(07) 4639 0636 | M: Not relevant
mahendra.z.mistry@tmr.qld.gov.au
www.tmr.qld.gov.au



From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Monday, 22 April 2024 10:41 AM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal i New England Highway - 17 March 2024

Hi Mahendra,

Please find attached engineers investigation report for your approval.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Wednesday, 17 April 2024 11:39 AM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Hi Mahendra,

I have drafted my response regarding my opinion for posted speed limit. Could you please advise your thoughts ?

Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Wednesday, 17 April 2024 10:10 AM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Cc: Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>;
Martin J Frankcom <Martin.J.Frankcom@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Hi Mahendra,

As discussed with Mark, RT unable to confirm whether or not this defect was patched after the incident date. He advised that RT used to do a pothole run each week and patch the worst ones but they do not record the exact chainages. Please refer to attached email received from Mark.

Hence, I am unable to confirm whether or not the defect was beyond the upper intervention level at the time of incident.

However, RT hasn't claimed for any pothole patches at 22C NEH since December 2024. Hence based on this fact, I believe the height of this shove was less than 41mm at the time of incident, which is less than upper intervention level. Therefore, I believe the defect code should remain as AD3_I.

Attached below is a snippet of the claim summary for your information.

Claim No.	Schedule	Work Order Number	Road	Road Name	Activity Number	Activity Description	Start Chainage	Finish Chainage	Unit	Claimed Quantity	Claimed Amount
5	T05	1795104	22C	New England Highway	105.00	Pothole patching	50.32	97.06	Tonnes	3.5	\$
6	T05	1803778	22C	New England Highway	105.00	Pothole patching	0	27.97	Tonnes	9	\$
7	T05	1809661	22C	New England Highway	105.00	Pothole patching	42.25	50.32	Tonnes	13.5	\$
8	T05	1823789	22C	New England Highway	105.00	Pothole patching	42.25	50.32	Tonnes	4.5	\$

- Claim 6 refers to claim for the period of 18/11/2023 to 15/12/2023.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
 Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
 Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
 Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
 Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Tuesday, 16 April 2024 5:10 PM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Cc: Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>;
 Martin J Frankcom <Martin.J.Frankcom@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Hi Mahendra,

As discussed, Martin inspected this shove (at 22B NEH 9.29 TL) this afternoon and advised that the max height is 41mm.

The current AADT for this section is 3975 (both directions). Hence the initial intervention level for this defect is 20mm and the upper intervention level is 75mm.

As the current height of shove is 41mm, it hasn't exceeded the upper initial intervention level.

Hence the current defect code remains as AD3_I.





Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram

Sent: Tuesday, 16 April 2024 2:23 PM

To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>

Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; DD_Claims <DD_Claims@tmr.qld.gov.au>

Subject: FW: For Investigation - Notice of Incident and Claim Form personal - New England Highway - 17 March 2024

Hi Mahendra,

Please find attached engineers investigation report for your review and approval.

The customer has claimed for vehicle damage due to pothole at 22C NEH at CH9.29 TL.

RT advised that the defect will be repaired while the crew out on site for pavement repairs at Ch9.29 TR (please find attached email received from Mark Pierce). I have asked Martin to inspect late this afternoon to assess the severity of this defect.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Friday, 12 April 2024 10:19 AM
To: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Thanks Leanne,

I found the location in DVR, its at 22C NEH at CH9.289.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Sent: Friday, 12 April 2024 10:03 AM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Good morning Ram

I haven't contacted personal yet, but he resent his claim in with some photos, does this help you with the location, or do you still want me to contact him.

Kind regards

Leanne Loxley

Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Thursday, 11 April 2024 1:45 PM
To: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Thanks Leanne.

So, in the Damage cost section I'll say "To be advised by the customer" and once we know the location, I'll get Mahendra to approve the claim.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Sent: Thursday, 11 April 2024 1:41 PM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form personal - New England Highway - 17 March 2024

Hi

I will follow up with him on the location – unfortunately we cannot enforce the jp authorisation and while I could ask for him to supply a quote or invoice, this can give the false impression that we are going to pay, I would rather wait with that till we or the contactor decide and if the decision is to pay, then further information can be requested at that time.

Kind regards

Leanne Loxley

Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Thursday, 11 April 2024 1:05 PM
To: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Thanks Leanne,

I noticed that the customer didn't mention the amount that he wish to claim, haven't attached either an estimate or an invoice for the vehicle damage and more importantly the claim wasn't witnessed by a JP in Part E. Hence, would you consider this as a valid claim?

Also could please ask the nearest intersection or a landmark, because there are plenty of merging lanes in NEH South of Warwick.

Also did the customer advise whether the location is 9 minutes from Warwick ? Couldn't interpret well his hand writing.



Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: DD_Claims <DD_Claims@tmr.qld.gov.au>
Sent: Tuesday, 9 April 2024 1:53 PM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>
Cc: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal i - New England Highway - 17 March 2024

My apologies, can I please have the form back by 15/4/23 not the 24 March (not sure how you would do that without a time machine 😊)

Kind regards

Leanne Loxley

Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

From: DD_Claims

Sent: Monday, 8 April 2024 8:45 AM

To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>

Cc: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>

Subject: For Investigation - Notice of Incident and Claim Form - personal New England Highway - 17 March 2024

Good morning

Please find attached a vehicle damage claim for your attention. There is not a great deal of information about the location, so just let me know if you would like me to go back to the customer.

Can I please have the completed form by 24/03/2024.

Kind regards

Leanne Loxley

Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

INVESTIGATION REPORT
Claims Against the Department – Vehicle Damage
Darling Downs District

GENERAL	
Claimant:	personal informa
Incident Time:	10pm
Incident Date:	17 March 2024

LOCATION	
Road:	New England Highway
State Controlled Road:	Yes
Road Number:	22C
Shire:	Southern Downs Regional Council
MR Chainage:	Approx. CH9.29
Nearest feature or side road:	Ranger Road
Direction Travelled:	South
Wheel Path:	Outer wheel path

INCIDENT DETAILS	
Statutory Declaration given:	No
Weather Conditions:	Raining
Damage Cost:	Not provided by the complainant
Claimed speed at time of incident:	Not provided by the complainant
Are there other related claims?	No
Claimed nature & severity of property damage:	Vehicle Damage

ROAD ENVIRONMENT	
Did the incident happen within a signed worksite? Y/N (refer to Other Factors)	N
Is the nature of claim consistent with type of work?	N
What was the signed speed and was this suitable to prevent damage:	<p>100km/hr</p> <p>I believe the posted speed limit is suitable to prevent damage based on below facts.</p> <ul style="list-style-type: none"> - Based on the claim history, RT hasn't patched any potholes at 22C NEH between Ch0 to 10km since 16/12/2023. - As advised by the TMR inspector, the height of shove is 41mm on the 16th of April 2024. - Hence the height of shove should have been less than 41mm at the time of incident (17th of March 2024), which is less than the upper intervention level.

	<ul style="list-style-type: none"> - Based on the backlog dated 9/2/2024 (prior to the incident), the defect has been coded as AD3_I. Hence, the defect is above the initial intervention level (above 20mm), but less than the upper intervention level (less than 75mm). - Hence, at the time of incident, I believe the height of shove is between 20mm and 41mm. - Given the defect is on the outer wheel path and at the end of the merging lane, there is a high chance that vehicles will be travelling away from the outer wheel path. - Based on the photos provided by the customer, even though the defect is on the outer wheel path, but considering the size of the pothole and the shove I believe this doesn't create a hazard and this didn't reach the upper intervention level at the time of incident and therefore, the RMPC contractor doesn't require to fix this defect prior to the incident. - Hence, by considering the size, location, and the height of the shove, I believe this doesn't warrant a speed reduction.
Road Surface Type:	Sealed
Condition of Seal Texture:	Flushed seal at inner and outer wheel paths
Contributory Pavement Condition:	Pothole developed on outer wheel path.
Details of Relevant Existing Signage (roadworks/warning) - attach copy of sign register if applicable:	N/A
OTHER FACTORS	
Has the area involved been inspected since claim received?	No
Were works being undertaken at the time of the incident?	No
Who was the Contractor in control of site?	N/A
If no works – RMPC Contractor details	RoadTek Warwick
If no works, is there a potential defect related to the incident (Y/N)	Y
If Defect -	
<ul style="list-style-type: none"> • Is defect on Contractor's backlog (Y/N) 	Y
<ul style="list-style-type: none"> • Defect No & Code from Contractor's backlog applicable on date of incident 	Defect: Shove on True Left-Hand side. Defect No / Job No. 1694037 Defect code: AD3_I (as of 09/02/2024)
<ul style="list-style-type: none"> • Defect code at time of incident and date code given 	Defect code: AD3_I Date code given: 09/02/2024
<ul style="list-style-type: none"> • Date this defect was first picked up and its defect code 	Date when defect code first picked up: 04/11/2022. Defect code: AD3_I

• Is defect beyond response time (_R code) (Y/N)	N
• Is defect in unfunded warranted works (Y/N)	Y
• Was defect highlighted to TMR for consideration due to safety concerns (Y/N)	N
• Was the defect planned to be repaired– date of plan (F.L.O.W)	TBC by the RMPC contractor
• Details of any work to defect after incident date	TBC by the RMPC contractor

RECOMMENDATION & REASONS

Accept Claim
 Decline Claim
 Refer to Contractor

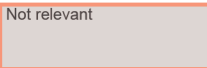
I recommend the above for the following reasons:
All damage claims are referred to RMPC contractor

Name of Contractor:

Contact Name & Phone: Fran Thompson – Not relevant

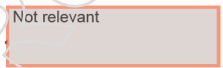
Address: Ground Floor, Warwick RoadTek Building, Parker Street, Warwick Qld 4370
frances.h.thompson@tmr.qld.gov.au

REPORTING OFFICER

Name: Ramanan Rajendram	Title: Engineer (Civil)
Signature:  Digitally signed by Ramanan Rajendram Date: 2024.04.22 10:38:27 +10'00' Adobe Acrobat Reader version: 2023.006.20380	Date: 22/04/2024

AUTHORISATION

Comments:

Name: Mahendra Mistry	Title: Principal Engineer
Signature:  Digitally signed by Mahendra Mistry Date: 2024.04.22 12:27:21 +10'00'	Date:

FOLLOW UP ACTION

Is additional maintenance work required? <i>(Include details of timeframe)</i>	No
Is additional/revised signing required? <i>(Include details of timeframe)</i>	No
Are other works/ countermeasures required? <i>(Include details of timeframe)</i>	No

REVIEW REQUIRED?	YES / NO
REVIEW RESPONSE:	

Released under RTI - DTMR

From: Mark C Pierce
Sent: Wednesday, 17 April 2024 8:03 AM
To: Ramanan Z Rajendram; Timothy W Eastwell
Cc: Frances H Thompson; David J Mullarkey; Shahab X Katebi; James C Emett
Subject: RE: RMPC: RTW: Defect at Ch9.29 TL

Ram,

The crew runs the road regularly doing pothole patching. We do not always have exact chainages of what they do each run but they do the worst potholes or areas each time.

I would say for this one it could have been done a number of times.

Kind Regards,

Mark Pierce
Senior Project Manager | Downs South-West
RoadTek Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4661 6334 | M: Not relevant
Ground Floor | Parker Street | Warwick Qld 4370
Locked Bag 1 | Warwick Qld 4370
mark.c.pierce@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Tuesday, 16 April 2024 5:48 PM
To: Timothy W Eastwell <Timothy.W.Eastwell@tmr.qld.gov.au>; Mark C Pierce <mark.c.pierce@tmr.qld.gov.au>
Cc: Frances H Thompson <frances.h.thompson@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; James C Emett <James.C.Emett@tmr.qld.gov.au>
Subject: RE: RMPC: RTW: Defect at Ch9.29 TL

Thanks Guys,

Mark could you please advise when was the last time RT patched this pothole ? Was this before or after 17th of March 2024 ?

Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Timothy W Eastwell <Timothy.W.Eastwell@tmr.qld.gov.au>
Sent: Tuesday, 16 April 2024 3:47 PM
To: Mark C Pierce <mark.c.pierce@tmr.qld.gov.au>; Ramanan Z Rajendram

<Ramanan.Z.Rajendram@tmr.qld.gov.au>

Cc: Frances H Thompson <frances.h.thompson@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; James C Emmett <James.C.Emett@tmr.qld.gov.au>

Subject: RE: RMPC: RTW: Defect at Ch9.29 TL

I was talking to Marty today about this defect and we will definitely pick it up when in the area

Cheers

Tim Eastwell

Supervisor | RoadTek

Infrastructure Management & Delivery Division | Department of Transport and Main Roads

Ground Floor | Warwick RoadTek Building | Parker Street | Warwick Qld 4370

Locked Bag 1 | Warwick Qld 4370 |

M: Not relevant

E: timothy.w.eastwell@tmr.qld.gov.au

www.roadtek.qld.gov.au

From: Mark C Pierce <mark.c.pierce@tmr.qld.gov.au>

Sent: Tuesday, 16 April 2024 2:06 PM

To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>

Cc: Frances H Thompson <frances.h.thompson@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; James C Emmett <James.C.Emett@tmr.qld.gov.au>; Timothy W Eastwell <Timothy.W.Eastwell@tmr.qld.gov.au>

Subject: RE: RMPC: RTW: Defect at Ch9.29 TL

Ram,

We can do this defect when we are in the area. We are working our way out from Warwick and will get to that chainage shortly.

Posted speed will still be whatever is in place in the location (I think it is a 100 zone there).

Fran / Tim – please ensure this defect is done with the other works when in that location.

Kind Regards,

Mark Pierce

Senior Project Manager | Downs South-West
RoadTek Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4661 6334 | M: Not relevant

Ground Floor | Parker Street | Warwick Qld 4370

Locked Bag 1 | Warwick Qld 4370

mark.c.pierce@tmr.qld.gov.au

www.tmr.qld.gov.au

From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>

Sent: Tuesday, 16 April 2024 1:47 PM

To: Mark C Pierce <mark.c.pierce@tmr.qld.gov.au>

Cc: Frances H Thompson <frances.h.thompson@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; James C Emmett <James.C.Emett@tmr.qld.gov.au>

Subject: RMPC: RTW: Defect at Ch9.29 TL

Hi Mark,

In Fran's absence, could you please assist on below query ?

We received a list of defects that RT has planned to fix under both DRFA and routine maintenance contracts. In the list it was mentioned that at 22C NEH at Ch9.297 a shove at TR (DRFA defect) will be fixed under the DRFA contract.

However, we received an incident claim due to defect at **CH9.29 on TL** near the merging lane. The Incident occurred in March 2024. Based on the list of sections where a pavement repair was proposed, TL defect at Ch9.29 is not in your list. Could you please advise how RT wish to manage this defect (22C NEH at Ch9.29 on TL near the end of merging lane) ?

Please find attached photos for your information, received from the complainant.



From my opinion as this is closer to the end of merging lane and on a wheel path, I prefer to pay closer attention to this defect.

Also, what is the current posted speed limit at this section ?

FYI, I have asked Martin to inspect this defect later this afternoon when he is available. **Marty**, please check the depth of shove and pothole and assess level of risk of this defect.

Thanks.

Regards,

Ram Rajendram

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

Released under RTI - DTMR

From: Mahendra Z Mistry
Sent: Wednesday, 24 April 2024 4:28 PM
To: DD_Claims
Subject: RE: personal information - Vehicle Damage Claim - Cunningham Highway (Warwick) - 17/03/2024

Hi Leanne

I spoke to Fran just now and she has not yet seen the claim. She is unsure who from RoadTek spoke to the claimant and Fran advised it is highly unlikely that they would have advised that "unlikely that his claim will be successful".

I did ask Fran to give me a call once their position was known. I want to know if they would reply to the claimant or not, more so. Subject to this answer would influence what I do next.

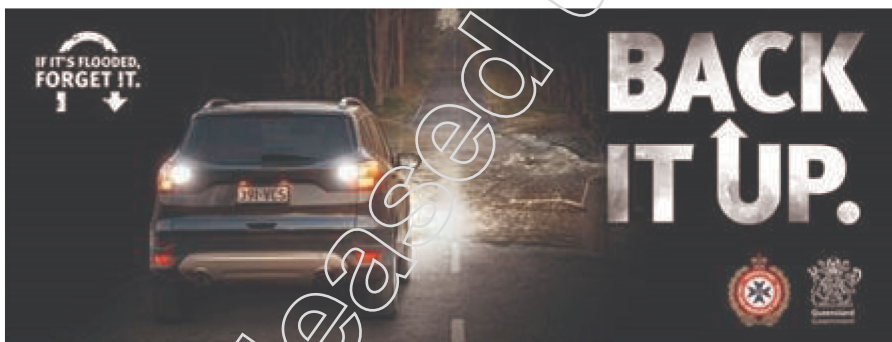
So, at this stage, I do not want to give a ring to the customer as I have nothing to say. Or if you think we should (and happy for you to check with Gen), happy for you to let the claimant know that we have spoken to RoadTek, and we are waiting on their assessment.

Cheers

Mahendra Mistry

Principal Engineer (Maintenance) | **Southern Queensland Region**
Program Delivery and Operations | Infrastructure Management and Delivery | Department of Transport and Main Roads

Level 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
(07) 4639 0636 | M: Not relevant
mahendra.z.mistry@tmr.qld.gov.au
www.tmr.qld.gov.au



From: DD_Claims <DD_Claims@tmr.qld.gov.au>
Sent: Tuesday, 23 April 2024 3:27 PM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: personal information Vehicle Damage Claim - Cunningham Highway (Warwick) - 17/03/2024

Hi Mahendra

I just had a call from personal info submitted a claim for damage to his vehicle from hitting a large pothole. We referred the claim to RoadTek, and he has spoken with someone from RoadTek (no name) who have asked for the stat dec and quote to be provided. We don't enforce the stat dec or the invoice/quote but it appears RoadTek are

asking for it and saying if he has the time to run around and get it but that it is unlikely that his claim will be successful.

He was not happy with that response as apparently the vehicle can't be driven and has to be towed so that would be more expense for him to go to. I explained to him that we refer claims to our contractors who are responsible for the road where an incident occurs as part of our arrangement.

He is asking to speak with an Engineer to discuss, and has indicated he will be taking his claim further (legal action). I did say to him that while we can review RoadTek's decision he doesn't actually have their formal response as yet, but I am not sure if they are waiting for a stat dec and a quote to be submitted – I know we ask for these but I was advised some time ago we can't enforce the stat dec and also to force someone to get a quote when it involves further cost can give the impression the claim will be paid.

I have attached the Engineer's report and email and our referral to RoadTek. Can you please contact persona or have Ram give him a call.

Kind regards

Leanne Loxley

Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

Released under RTI - DIMPS

From: Mahendra Z Mistry
Sent: Friday, 3 May 2024 12:57 PM
To: Ramanan Z Rajendram
Cc: David J Mullarkey
Subject: FW: Request for review of claim - [personal info]
Attachments: [personal info] - Letter of Response.pdf; [personal info] Claim form.pdf; FW: For Investigation - Notice of Incident and Claim Form - [personal info] New England Highway - 17 March 2024

Hi Ram,

Please refer to letter RoadTek have sent to the claimant. Can you please seek records that confirm what they have said in that letter, through work order and so on.

Cheers

Mahendra Mistry

Principal Engineer (Maintenance) | **Southern Queensland Region**
Program Delivery and Operations | Infrastructure Management and Delivery | Department of Transport and Main Roads

Level 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
(07) 4639 0636 | M: [Not relevant]
mahendra.z.mistry@tmr.qld.gov.au
www.tmr.qld.gov.au



From: DD_Claims <DD_Claims@tmr.qld.gov.au>
Sent: Friday, 3 May 2024 10:03 AM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Cc: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>
Subject: Request for review of claim - [personal info]

Good morning

[personal info] has received advice from RoadTek (attached) that they have denied their claim and is requesting we review that decision as he believes someone should be liable for the damage to his vehicle.

Can we please review RoadTek's response and the circumstances of the incident and advise if we support RoadTek's decision.

personal

also advised he has been in contact with his lawyer but was asking if he has to take this to court who would be the responsible party – TMR or RoadTek.

Kind regards

Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0777
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
downsswr.office@tmr.qld.gov.au
www.tmr.qld.gov.au

Released under RTI - DTMR

Our ref 145/00001
Your ref
Enquiries Jason Dallinger

Department of
Transport and Main Roads

1 May 2024

personal information

Dear person

I refer to your letter about an incident on the New England Highway on 7 March 2024.

In the Notice of Incident, you stated that damaged occurred to your vehicle (registration person) namely damage to the wheel, tyre, rear bar, side skirt exhaust, wheel arch and rear quarter panel allegedly caused by a large pothole.

In Queensland, civil liability matters are governed by the *Civil Liability Act 2003* (the Act). For claims against TMR, sections 35 and 37 of the Act are relevant.

Section 37 states that a road authority, such as TMR, is not liable for claims that arise out of an alleged lack of maintenance or repair of a road if the road authority had no prior knowledge of that particular damage or defect.

However, even if a road authority did have actual knowledge of a particular risk, it may not be liable for the damage caused. This is because section 35 of the Act recognises that road authorities have large maintenance obligations which need to be considered against the following factors when determining liability. These include:

- the limited funds available to the authority
- the range of functions that the authority is responsible for
- the need to prioritise maintenance and repair work.

Section 35 of the Act also allows TMR to rely on its compliance with standard maintenance procedures as evidence that it has properly exercised its function.

Upon investigation our records show that TMR - RoadTek inspected the New England Highway, including this location, on 15 March 2024, at which time a defect was identified but it had not reached prescribed intervention levels.

Our records further noted that defect rectification works (Pothole Patching) were conducted on 27 March 2024 along this stretch of the New England Highway, but no treatment was necessary at the stated location, but on 8 April 2024 a patching treatment was applied.

It is therefore considered that at the date and time of your incident, TMR RoadTek had met all necessary maintenance identification, intervention, and response obligations.

As a result, our investigation has concluded that TMR RoadTek does not consider it is liable for the damage caused to your vehicle and will not meet your request for payment. This is because TMR RoadTek, using the limited resources available to it, had met all necessary contractual obligations, and once the defect was identified, has prioritised, and conducted repair works in line with our contractual obligations.

Should you wish to take this matter further, I recommend you seek independent legal advice.

Yours sincerely

Not relevant

Jason Dallinger
Operations Manager
RoadTek Downs South West

1.05.2024

Released under RTI - DTMP



Notice of Incident and Claim - Property Damage

Complete this form if you wish to claim for property damage or loss you believe to be the result of the negligent actions or omissions of the Department of Transport and Main Roads and/or its contractors. If you believe you have sustained personal injuries as a result of this incident, you should not complete this form. You should seek independent legal advice as time limits may apply.

This form is set out in five parts:

- Part A - provides important privacy information.
- Part B - provides space for you to set out information about the circumstances of the incident.
- Part C - provides space for you to set out details of any claim for damages you may wish to make against the department.
- Part D - provides important information about disclosure of information to other organisations.
- Part E - is a Statutory Declaration.

If you only wish to report an incident but do not intend to make a claim for damages against the department, you should contact us on 131 940.

Part A - Privacy statement

The information disclosed by you in the Notice of Incident and Claim - Property Damage, may be used to investigate the incident, consider and respond to a claim (including in the course of legal proceedings), to take any necessary remedial action in respect of the road and/or road infrastructure and for the purpose of analysing accidents and planning and implementing road management and safety measures. We may disclose any information you provide to our insurers and advisers, including investigators and legal advisers, and to any other organisation we consider might have responsibility in respect of this incident. You have a right of access to information we collect about you. For further information, contact the Information Privacy team on contactrti@tmr.qld.gov.au.

Part B - Notice of incident

Note - this report should be received within 30 days from the date of the incident.

Details of person or company reporting incident, and if applicable, proposing to make a claim.

Company name (if applicable) ABN (if applicable)

Full name personal information

Residential/business address personal information personal i

Postcode

Postal address (if different from above)

Postcode

Telephone number personal information Facsimile number

Email personal information

Vehicle registration personal information Vehicle make

Released

Continued next page ...

Notice of Incident and Claim - Property Damage continued ... page 2 of 6
Details of the incident

Date 17/3/24 Time (am/pm) 10 Road conditions (e.g. dry, wet, dark, etc.) Wet Weather conditions at time of incident (e.g. raining, sunny, dark, dry, wet, etc.) Raining
Road name New England Highway Locality (city/suburb/town) Warwick
Map reference (if applicable, detail map and grid reference) Traffic direction (north, south, east, west) South
Nearest intersection Distance to intersection (metres or kilometres)
Direction of nearest intersection (north, south, east, west) List any road infrastructure or other infrastructure involved (traffic light, signs, fences, poles, etc.)

Was the road infrastructure or other infrastructure damaged as a result of this incident?

Yes No

If 'yes', please provide the name of the company or organisation responsible for the infrastructure (if known). (e.g. gas company, water company, electricity company, etc.)

Description of incident

Travelling southbound 9 minutes out from Warwick.
I have hit a large pot hole right at the end of the merging lane. This spun my car and tore the tyre off the rim. I have ended up on the wrong side of the road.
I got out of the car to see the damage and realised it wasn't a safe place to stay. I drove to the right side of the road a bit further where it was safer.
I proceeded to try to change the tyre with my spare but the studs were bent and could not go on.
I had to sit in my car until I was able to get a tow truck. This was around 6 AM the following morning. My car was towed home to Stanthorpe.

Continued next page ...

Page 2 of 6 TRB Forms Area F5110 CFD V01 Mar 2017

Released

Is your opinion, was your vehicle or other property damaged due to the condition of the road or road infrastructure or other infrastructure?

Yes No

If yes, please provide a description of the damage to the property (including photo numbers)

the wheel, tyre, rear bar, side skirt exhaust wheel arch + the rear quarter panel

Please attach the incident scene using 6 to eight (8) photos to each other photos. To the best of your ability, please include street names, the markings, traffic signals, relevant infrastructure within the road course and direction vehicles are traveling.

[Large empty rectangular box for incident photos]

Released under RTI - DTMR

Continued next page ...

Page 2 of 4 118-7000-1000 10/10/2010 10:51 AM 2011

Notice of Incident and Claim - Property Damage continued ... page 4 of 6

Was the incident reported to the police?

Yes No

If 'yes', please provide the following details. Attach copies of any police reports you have.

Name

Station

Warwick Highway Patrol Warwick

Date reported

18/3/24

Were there any witnesses to the incident?

Yes No

If 'yes', please provide the following details

Witness 1: full name

Address

Witness 2: full name

Address

Are you proposing to make a claim for damages against the department?

Yes No

If 'yes', please complete Part C - Notice of claim

Part C - Notice of claim

Please note - should the department accept your claim, photos of damage and either two quotes for repair, or a copy of the paid tax invoice will be required.

Describe the property damaged including, if a motor vehicle, the make and model of the motor vehicle

personal information

The amount of the claim (\$) \$

Detail how this amount is calculated

Please state why you believe the department is responsible

Other Information - Insurance

Will you be making, or have you made, an insurance claim?

Yes No

If 'yes', please provide the name and address of the insurer and the insurance policy or claim number.

Continued next page ...

Page 4 of 6 TRB Forms Area F5110 CFD V01 Mar 2017

Notice of Incident and Claim - Property Damage continued ... page 5 of 6
Part D - Disclosure of information
Important notice

The department may not be the organisation responsible for the road or the infrastructure or the incident. We may need to send details of your claim (including any personal or commercially sensitive information we obtain in relation to the claim) to another organisation so that it can:

- investigate the incident
- consider any claim for compensation, including any legal proceedings against them
- enable remedial action to be taken (if necessary) in relation to the road and/or infrastructure
- gather information for the analysis of the causes of accidents and the planning and implementation of road management and safety measures.

By signing the statutory declaration below you consent to disclosure of this Notice of Incident and Claim - Property Damage form and any other information that is obtained by the department in respect of the claim to any person or organisation we consider may be responsible for this incident.

Part E - Statutory Declaration

Oaths Act 1867
Statutory Declaration

QUEENSLAND
TO WIT

I,
of

in the State of Queensland do solemnly and sincerely declare that:

1. All the information contained in this Notice of Incident and Claim - Property Damage form is accurate to the best of my knowledge and belief.
2. I have to the best of my knowledge and belief disclosed all relevant information to the department and have not withheld any relevant information.
3. Any attached quotation for repairs has been prepared for the sole purpose of repairing any damage directly resulting from the incident as described in this Notice of Incident and Claim form.

And I make this solemn declaration conscientiously believing the same to be true, and by virtue of the provisions of the *Oaths Act*.

Declarer

Witnessed by a Justice of the Peace or Commissioner for Declarations -

Taken and declared before me at
this day of .

Released under RTI - DMP

Continued next page ...

Where to send your Notice of Incident and Claim – Property Damage form

Department of Transport and Main Roads

Region	Office	Current district email address	Postal Address
South Coast	Gold Coast	southcoast@tmr.qld.gov.au	PO Box 442 NERANG QLD 4211
Metropolitan	Brisbane	metropolitan.claims@tmr.qld.gov.au	PO Box 70 SPRING HILL QLD 4004
North Coast and Wide Bay	Maroochydore	northcoast@tmr.qld.gov.au	PO Box 1600 MAROOCHYDORE QLD 4558
	Bundaberg	bundaberg.office@tmr.qld.gov.au	Locked Bag 486 BUNDABERG QLD 4670
Downs South West	Roma	SouthWest.office@tmr.qld.gov.au	PO Box 126 ROMA QLD 4455
	Toowoomba/Warwick	downsswr.office@tmr.qld.gov.au	Locked Bag 1 WARWICK QLD 4370
Central Queensland	Rockhampton	FitzroyDistrict@tmr.qld.gov.au	PO Box 5096 RED HILL ROCKHAMPTON QLD 4701
	Mackay	Mackay.office@tmr.qld.gov.au	PO Box 62 MACKAY QLD 4740
	Barcaldine	Barcaldine.office@tmr.qld.gov.au	PO Box 3 BARCOLDINE QLD 4725
North Queensland	Townsville	engagement.northern@tmr.qld.gov.au	PO Box 1089 TOWNSVILLE QLD 4810
	Cairns	Cairns.office@tmr.qld.gov.au	PO Box 5185 CAIRNS QLD 4870
	Cloncurry	cloncurry.office@tmr.qld.gov.au	PO Box 338 CLONCURRY QLD 4824

Released under PIR

From: Mahendra Z Mistry
Sent: Monday, 22 April 2024 12:28 PM
To: DD_Claims
Cc: Ramanan Z Rajendram
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal New England Highway - 17 March 2024
Attachments: Engineer Investigation Report_signed.pdf

Approved.

Mahendra Mistry

Principal Engineer (Maintenance) | **Southern Queensland Region**
Program Delivery and Operations | Infrastructure Management and Delivery | Department of Transport and Main Roads

Level 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
(07) 4639 0636 | M: Not relevant
mahendra.z.mistry@tmr.qld.gov.au
www.tmr.qld.gov.au



From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Monday, 22 April 2024 10:41 AM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Hi Mahendra,

Please find attached engineers investigation report for your approval.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Wednesday, 17 April 2024 11:39 AM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Hi Mahendra,

I have drafted my response regarding my opinion for posted speed limit. Could you please advise your thoughts ?

Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Wednesday, 17 April 2024 10:10 AM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Cc: Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>;
Martin J Frankcom <Martin.J.Frankcom@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Hi Mahendra,

As discussed with Mark, RT unable to confirm whether or not this defect was patched after the incident date. He advised that RT used to do a pothole run each week and patch the worst ones but they do not record the exact chainages. Please refer to attached email received from Mark.

Hence, I am unable to confirm whether or not the defect was beyond the upper intervention level at the time of incident.

However, RT hasn't claimed for any pothole patches at 22C NEH since December 2024. Hence based on this fact, I believe the height of this shove was less than 41mm at the time of incident, which is less than upper intervention level. Therefore, I believe the defect code should remain as AD3_I.

Attached below is a snippet of the claim summary for your information.

Claim No.	Schedule	Work Order Number	Road	Road Name	Activity Number	Activity Description	Start Chainage	Finish Chainage	Unit	Claimed Quantity	Claimed Amount
5	T05	1795104	22C	New England Highway	105.00	Pothole patching	50.32	97.06	Tonnes	3.5	\$
6	T05	1803778	22C	New England Highway	105.00	Pothole patching	0	27.97	Tonnes	9	\$
7	T05	1809661	22C	New England Highway	105.00	Pothole patching	42.25	50.32	Tonnes	13.5	\$
8	T05	1823789	22C	New England Highway	105.00	Pothole patching	42.25	50.32	Tonnes	4.5	\$

- Claim 6 refers to claim for the period of 18/11/2023 to 15/12/2023.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
 Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
 Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
 Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Tuesday, 16 April 2024 5:10 PM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Cc: Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>;
 Martin J Frankcom <Martin.J.Frankcom@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form personal - New England Highway - 17 March 2024

Hi Mahendra,

As discussed, Martin inspected this shove (at 22B NEH 9.29 TL) this afternoon and advised that the max height is 41mm.

The current AADT for this section is 3975 (both directions). Hence the initial intervention level for this defect is 20mm and the upper intervention level is 75mm.

As the current height of shove is 41mm, it hasn't exceeded the upper initial intervention level.

Hence the current defect code remains as AD3_I.





Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram

Sent: Tuesday, 16 April 2024 2:23 PM

To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>

Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; DD_Claims <DD_Claims@tmr.qld.gov.au>

Subject: FW: For Investigation - Notice of Incident and Claim Form - personal New England Highway - 17 March 2024

Hi Mahendra,

Please find attached engineers investigation report for your review and approval.

The customer has claimed for vehicle damage due to pothole at 22C NEH at CH9.29 TL.

RT advised that the defect will be repaired while the crew out on site for pavement repairs at Ch9.29 TR (please find attached email received from Mark Pierce). I have asked Martin to inspect late this afternoon to assess the severity of this defect.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Friday, 12 April 2024 10:19 AM
To: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Thanks Leanne,

I found the location in DVR, its at 22C NEH at CH9.289.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Sent: Friday, 12 April 2024 10:03 AM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Good morning Ram

I haven't contacted personal yet, but he resent his claim in with some photos, does this help you with the location, or do you still want me to contact him.

Kind regards

Leanne Loxley
Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Thursday, 11 April 2024 1:45 PM
To: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form personal - New England Highway - 17 March 2024

Thanks Leanne.

So, in the Damage cost section I'll say "To be advised by the customer" and once we know the location, I'll get Mahendra to approve the claim.

Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Sent: Thursday, 11 April 2024 1:41 PM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form personal - New England Highway - 17 March 2024

Hi

I will follow up with him on the location – unfortunately we cannot enforce the jp authorisation and while I could ask for him to supply a quote or invoice, this can give the false impression that we are going to pay, I would rather wait with that till we or the contactor decide and if the decision is to pay, then further information can be requested at that time.

Kind regards

Leanne Loxley
Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Thursday, 11 April 2024 1:05 PM
To: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Thanks Leanne,

I noticed that the customer didn't mention the amount that he wish to claim, haven't attached either an estimate or an invoice for the vehicle damage and more importantly the claim wasn't witnessed by a JP in Part E. Hence, would you consider this as a valid claim?

Also could please ask the nearest intersection or a landmark, because there are plenty of merging lanes in NEH South of Warwick.

Also did the customer advise whether the location is 9 minutes from Warwick ? Couldn't interpret well his hand writing.



Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: DD_Claims <DD_Claims@tmr.qld.gov.au>
Sent: Tuesday, 9 April 2024 1:53 PM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>
Cc: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

My apologies, can I please have the form back by 15/4/23 not the 24 March (not sure how you would do that without a time machine 😊)

Kind regards

Leanne Loxley

Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

From: DD_Claims

Sent: Monday, 8 April 2024 8:45 AM

To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>

Cc: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>

Subject: For Investigation - Notice of Incident and Claim Form personal i New England Highway - 17 March 2024

Good morning

Please find attached a vehicle damage claim for your attention. There is not a great deal of information about the location, so just let me know if you would like me to go back to the customer.

Can I please have the completed form by 24/03/2024.

Kind regards

Leanne Loxley

Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

INVESTIGATION REPORT
Claims Against the Department – Vehicle Damage
Darling Downs District

GENERAL	
Claimant:	personal information
Incident Time:	10pm
Incident Date:	17 March 2024

LOCATION	
Road:	New England Highway
State Controlled Road:	Yes
Road Number:	22C
Shire:	Southern Downs Regional Council
MR Chainage:	Approx. CH9.29
Nearest feature or side road:	Ranger Road
Direction Travelled:	South
Wheel Path:	Outer wheel path

INCIDENT DETAILS	
Statutory Declaration given:	No
Weather Conditions:	Raining
Damage Cost:	Not provided by the complainant
Claimed speed at time of incident:	Not provided by the complainant
Are there other related claims?	No
Claimed nature & severity of property damage:	Vehicle Damage

ROAD ENVIRONMENT	
Did the incident happen within a signed worksite? Y/N (refer to Other Factors)	N
Is the nature of claim consistent with type of work?	N
What was the signed speed and was this suitable to prevent damage:	<p>100km/hr</p> <p>I believe the posted speed limit is suitable to prevent damage based on below facts.</p> <ul style="list-style-type: none"> - Based on the claim history, RT hasn't patched any potholes at 22C NEH between Ch0 to 10km since 16/12/2023. - As advised by the TMR inspector, the height of shove is 41mm on the 16th of April 2024. - Hence the height of shove should have been less than 41mm at the time of incident (17th of March 2024), which is less than the upper intervention level.

	<ul style="list-style-type: none"> - Based on the backlog dated 9/2/2024 (prior to the incident), the defect has been coded as AD3_I. Hence, the defect is above the initial intervention level (above 20mm), but less than the upper intervention level (less than 75mm). - Hence, at the time of incident, I believe the height of shove is between 20mm and 41mm. - Given the defect is on the outer wheel path and at the end of the merging lane, there is a high chance that vehicles will be travelling away from the outer wheel path. - Based on the photos provided by the customer, even though the defect is on the outer wheel path, but considering the size of the pothole and the shove I believe this doesn't create a hazard and this didn't reach the upper intervention level at the time of incident and therefore, the RMPC contractor doesn't require to fix this defect prior to the incident. - Hence, by considering the size, location, and the height of the shove, I believe this doesn't warrant a speed reduction.
Road Surface Type:	Sealed
Condition of Seal Texture:	Flushed seal at inner and outer wheel paths
Contributory Pavement Condition:	Pothole developed on outer wheel path.
Details of Relevant Existing Signage (roadworks/warning) - attach copy of sign register if applicable:	N/A
OTHER FACTORS	
Has the area involved been inspected since claim received?	No
Were works being undertaken at the time of the incident?	No
Who was the Contractor in control of site?	N/A
If no works – RMPC Contractor details	RoadTek Warwick
If no works, is there a potential defect related to the incident (Y/N)	Y
If Defect -	
<ul style="list-style-type: none"> • Is defect on Contractor's backlog (Y/N) 	Y
<ul style="list-style-type: none"> • Defect No & Code from Contractor's backlog applicable on date of incident 	Defect: Shove on True Left-Hand side. Defect No / Job No. 1694037 Defect code: AD3_I (as of 09/02/2024)
<ul style="list-style-type: none"> • Defect code at time of incident and date code given 	Defect code: AD3_I Date code given: 09/02/2024
<ul style="list-style-type: none"> • Date this defect was first picked up and its defect code 	Date when defect code first picked up: 04/11/2022. Defect code: AD3_I

• Is defect beyond response time (_R code) (Y/N)	N
• Is defect in unfunded warranted works (Y/N)	Y
• Was defect highlighted to TMR for consideration due to safety concerns (Y/N)	N
• Was the defect planned to be repaired– date of plan (F.L.O.W)	TBC by the RMPC contractor
• Details of any work to defect after incident date	TBC by the RMPC contractor

RECOMMENDATION & REASONS

- Accept Claim
 Decline Claim
 Refer to Contractor

I recommend the above for the following reasons:

All damage claims are referred to RMPC contractor

Name of Contractor:

Contact Name & Phone: Fran Thompson - Not relevant

Address: Ground Floor, Warwick RoadTek Building, Parker Street, Warwick Qld 4370

frances.h.thompson@tmr.qld.gov.au

REPORTING OFFICER

Name: Ramanan Rajendram

Title: Engineer (Civil)

Signature:

Not relevant

Digitally signed by Ramanan Rajendram
 Date: 2024.04.22 10:38:27 +10'00'
 Adobe Acrobat Reader
 version: 2023.006.20380

Date: 22/04/2024

AUTHORISATION

Comments:

Name: Mahendra Mistry

Title: Principal Engineer

Signature:

Not relevant

Digitally signed by Mahendra Mistry
 Date: 2024.04.22 12:27:21 +10'00'

Date:

FOLLOW UP ACTION

Is additional maintenance work required? <i>(Include details of timeframe)</i>	No
Is additional/revised signing required? <i>(Include details of timeframe)</i>	No
Are other works/ countermeasures required? <i>(Include details of timeframe)</i>	No

REVIEW REQUIRED?	YES / NO
REVIEW RESPONSE:	

Released under RTI - DTMR

From: Martin J Frankcom
Sent: Tuesday, 16 April 2024 3:44 PM
To: Ramanan Z Rajendram
Subject: Re: RMPC: RTW: Defect at Ch9.29 TL

Correct

Kind regards

Martin Frankcom
Inspector | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

M: Not relevant
306 Wood Street
Warwick QLD 4370
Locked Bag 1 | Warwick Qld 4370
martin.j.frankcom@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Tuesday, April 16, 2024 3:41:17 PM
To: Martin J Frankcom <Martin.J.Frankcom@tmr.qld.gov.au>
Subject: FW: RMPC: RTW: Defect at Ch9.29 TL

Hi Martin,

Just confirming, did you measure the maximum height of this shove, which I believe is 41mm based on the photo you provided.

Please confirm.

Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Martin J Frankcom <Martin.J.Frankcom@tmr.qld.gov.au>
Sent: Tuesday, 16 April 2024 3:37 PM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Subject: Re: RMPC: RTW: Defect at Ch9.29 TL

Kind regards

Martin Frankcom

Inspector | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

M: Not relevant

306 Wood Street
Warwick QLD 4370
Locked Bag 1 | Warwick Qld 4370

martin.j.frankcom@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Martin J Frankcom <Martin.J.Frankcom@tmr.qld.gov.au>
Sent: Tuesday, April 16, 2024 3:20:01 PM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Subject: Re: RMPC: RTW: Defect at Ch9.29 TL

Hi Ram,

See photos.

Kind regards

Martin Frankcom

Inspector | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

M: Not relevant

306 Wood Street
Warwick QLD 4370
Locked Bag 1 | Warwick Qld 4370

martin.j.frankcom@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Tuesday, April 16, 2024 2:20:38 PM
To: Martin J Frankcom <Martin.J.Frankcom@tmr.qld.gov.au>
Subject: FW: RMPC: RTW: Defect at Ch9.29 TL

Sorry Martin, I forgot to cc you in.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant

Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Mark C Pierce <mark.c.pierce@tmr.qld.gov.au>
Sent: Tuesday, 16 April 2024 2:06 PM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Cc: Frances H Thompson <frances.h.thompson@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; James C Emmett <James.C.Emett@tmr.qld.gov.au>; Timothy W Eastwell <Timothy.W.Eastwell@tmr.qld.gov.au>
Subject: RE: RMPC: RTW: Defect at Ch9.29 TL

Ram,

We can do this defect when we are in the area. We are working our way out from Warwick and will get to that chainage shortly.

Posted speed will still be whatever is in place in the location (I think it is a 100 zone there).

Fran / Tim – please ensure this defect is done with the other works when in that location.

Kind Regards,

Mark Pierce
Senior Project Manager | Downs South-West
RoadTek Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4661 6334 | M: Not relevant
Ground Floor | Parker Street | Warwick Qld 4370
Locked Bag 1 | Warwick Qld 4370
mark.c.pierce@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Tuesday, 16 April 2024 1:47 PM
To: Mark C Pierce <mark.c.pierce@tmr.qld.gov.au>
Cc: Frances H Thompson <frances.h.thompson@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; James C Emmett <James.C.Emett@tmr.qld.gov.au>
Subject: RMPC: RTW: Defect at Ch9.29 TL

Hi Mark,

In Fran's absence, could you please assist on below query ?

We received a list of defects that RT has planned to fix under both DRFA and routine maintenance contracts. In the list it was mentioned that at 22C NEH at Ch9.297 a shove at TR (DRFA defect) will be fixed under the DRFA contract.

However, we received an incident claim due to defect at **CH9.29 on TL** near the merging lane. The Incident occurred in March 2024. Based on the list of sections where a pavement repair was proposed, TL defect at Ch9.29 is not in your list. Could you please advise how RT wish to manage this defect (22C NEH at Ch9.29 on TL near the end of merging lane) ?

Please find attached photos for your information, received from the complainant.



From my opinion as this is closer to the end of merging lane and on a wheel path, I prefer to pay closer attention to this defect.

Also, what is the current posted speed limit at this section ?

FYI, I have asked Martin to inspect this defect later this afternoon when he is available. **Marty**, please check the depth of shove and pothole and assess level of risk of this defect.

Thanks.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Mahendra Z Mistry
Sent: Monday, 22 April 2024 12:28 PM
To: DD_Claims
Cc: Ramanan Z Rajendram
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024
Attachments: Engineer Investigation Report_signed.pdf

Approved.

Mahendra Mistry

Principal Engineer (Maintenance) | **Southern Queensland Region**
Program Delivery and Operations | Infrastructure Management and Delivery | Department of Transport and Main Roads

Level 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
(07) 4639 0636 | M: Not relevant
mahendra.z.mistry@tmr.qld.gov.au
www.tmr.qld.gov.au



From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Monday, 22 April 2024 10:41 AM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Hi Mahendra,

Please find attached engineers investigation report for your approval.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Wednesday, 17 April 2024 11:39 AM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Hi Mahendra,

I have drafted my response regarding my opinion for posted speed limit. Could you please advise your thoughts ?

Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Wednesday, 17 April 2024 10:10 AM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Cc: Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>;
Martin J Frankcom <Martin.J.Frankcom@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form personal - New England Highway - 17 March 2024

Hi Mahendra,

As discussed with Mark, RT unable to confirm whether or not this defect was patched after the incident date. He advised that RT used to do a pothole run each week and patch the worst ones but they do not record the exact chainages. Please refer to attached email received from Mark.

Hence, I am unable to confirm whether or not the defect was beyond the upper intervention level at the time of incident.

However, RT hasn't claimed for any pothole patches at 22C NEH since December 2024. Hence based on this fact, I believe the height of this shove was less than 41mm at the time of incident, which is less than upper intervention level. Therefore, I believe the defect code should remain as AD3_I.

Attached below is a snippet of the claim summary for your information.

Claim No.	Schedule	Work Order Number	Road	Road Name	Activity Number	Activity Description	Start Chainage	Finish Chainage	Unit	Claimed Quantity	Claimed Amount
5	T05	1795104	22C	New England Highway	105.00	Pothole patching	50.32	97.06	Tonnes	3.5	\$
6	T05	1803778	22C	New England Highway	105.00	Pothole patching	0	27.97	Tonnes	9	\$
7	T05	1809661	22C	New England Highway	105.00	Pothole patching	42.25	50.32	Tonnes	13.5	\$
8	T05	1823789	22C	New England Highway	105.00	Pothole patching	42.25	50.32	Tonnes	4.5	\$

- Claim 6 refers to claim for the period of 18/11/2023 to 15/12/2023.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
 Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
 Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
 Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Tuesday, 16 April 2024 5:10 PM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Cc: Shahab X Katebi <Shahab.X.Katebi@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>;
 Martin J Frankcom <Martin.J.Frankcom@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Hi Mahendra,

As discussed, Martin inspected this shove (at 22B NEH 9.29 TL) this afternoon and advised that the max height is 41mm.

The current AADT for this section is 3975 (both directions). Hence the initial intervention level for this defect is 20mm and the upper intervention level is 75mm.

As the current height of shove is 41mm, it hasn't exceeded the upper initial intervention level.

Hence the current defect code remains as AD3_I.





Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Tuesday, 16 April 2024 2:23 PM
To: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; DD_Claims <DD_Claims@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Hi Mahendra,

Please find attached engineers investigation report for your review and approval.

The customer has claimed for vehicle damage due to pothole at 22C NEH at CH9.29 TL.

RT advised that the defect will be repaired while the crew out on site for pavement repairs at Ch9.29 TR (please find attached email received from Mark Pierce). I have asked Martin to inspect late this afternoon to assess the severity of this defect.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram
Sent: Friday, 12 April 2024 10:19 AM
To: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal New England Highway - 17 March 2024

Thanks Leanne,

I found the location in DVR, its at 22C NEH at CH9.289.

Regards,

Ram Rajendram

Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Sent: Friday, 12 April 2024 10:03 AM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form personal New England Highway - 17 March 2024

Good morning Ram

I haven't contacted persona yet, but he resent his claim in with some photos, does this help you with the location, or do you still want me to contact him.

Kind regards

Leanne Loxley
Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Thursday, 11 April 2024 1:45 PM
To: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form - personal i New England Highway - 17 March 2024

Thanks Leanne.

So, in the Damage cost section I'll say "To be advised by the customer" and once we know the location, I'll get Mahendra to approve the claim.

Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Sent: Thursday, 11 April 2024 1:41 PM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>; Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: RE: For Investigation - Notice of Incident and Claim Form personal i - New England Highway - 17 March 2024

Hi

I will follow up with him on the location – unfortunately we cannot enforce the jp authorisation and while I could ask for him to supply a quote or invoice, this can give the false impression that we are going to pay, I would rather wait with that till we or the contactor decide and if the decision is to pay, then further information can be requested at that time.

Kind regards

Leanne Loxley
Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

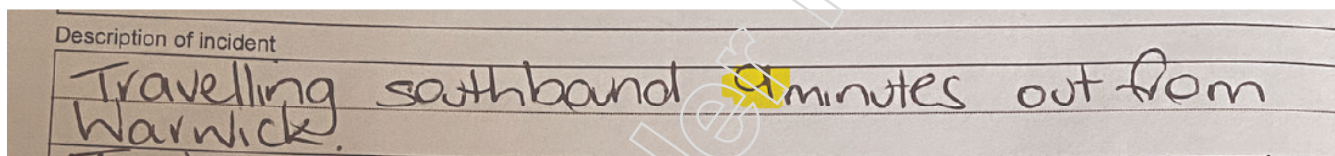
From: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>
Sent: Thursday, 11 April 2024 1:05 PM
To: Leanne Loxley <Leanne.Z.Loxley@tmr.qld.gov.au>
Cc: David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Thanks Leanne,

I noticed that the customer didn't mention the amount that he wish to claim, haven't attached either an estimate or an invoice for the vehicle damage and more importantly the claim wasn't witnessed by a JP in Part E. Hence, would you consider this as a valid claim?

Also could please ask the nearest intersection or a landmark, because there are plenty of merging lanes in NEH South of Warwick.

Also did the customer advise whether the location is 9 minutes from Warwick ? Couldn't interpret well his hand writing.



Regards,

Ram Rajendram
Engineer (Civil) | Southern Queensland Region
Program Delivery and Operations Branch | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4617 7421 | M: Not relevant
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370
ramanan.z.rajendram@tmr.qld.gov.au
www.tmr.qld.gov.au

From: DD_Claims <DD_Claims@tmr.qld.gov.au>
Sent: Tuesday, 9 April 2024 1:53 PM
To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>
Cc: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>
Subject: FW: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

My apologies, can I please have the form back by 15/4/23 not the 24 March (not sure how you would do that without a time machine 😊)

Kind regards

Leanne Loxley

Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

From: DD_Claims

Sent: Monday, 8 April 2024 8:45 AM

To: Ramanan Z Rajendram <Ramanan.Z.Rajendram@tmr.qld.gov.au>; David J Mullarkey <David.J.Mullarkey@tmr.qld.gov.au>

Cc: Mahendra Z Mistry <Mahendra.Z.Mistry@tmr.qld.gov.au>

Subject: For Investigation - Notice of Incident and Claim Form - personal - New England Highway - 17 March 2024

Good morning

Please find attached a vehicle damage claim for your attention. There is not a great deal of information about the location, so just let me know if you would like me to go back to the customer.

Can I please have the completed form by 24/03/2024.

Kind regards

Leanne Loxley

Program Support Officer | Southern Queensland Region
Program Delivery and Operations | Infrastructure Management and Delivery Division
Department of Transport and Main Roads

P: 07 4639 0735
Floor 1 | 122 Margaret Street | Toowoomba Qld 4350
Locked Bag 1 | Warwick Qld 4370

leanne.z.loxley@tmr.qld.gov.au
www.tmr.qld.gov.au

INVESTIGATION REPORT
Claims Against the Department – Vehicle Damage
Darling Downs District

GENERAL	
Claimant:	personal info
Incident Time:	10pm
Incident Date:	17 March 2024

LOCATION	
Road:	New England Highway
State Controlled Road:	Yes
Road Number:	22C
Shire:	Southern Downs Regional Council
MR Chainage:	Approx. CH9.29
Nearest feature or side road:	Ranger Road
Direction Travelled:	South
Wheel Path:	Outer wheel path

INCIDENT DETAILS	
Statutory Declaration given:	No
Weather Conditions:	Raining
Damage Cost:	Not provided by the complainant
Claimed speed at time of incident:	Not provided by the complainant
Are there other related claims?	No
Claimed nature & severity of property damage:	Vehicle Damage

ROAD ENVIRONMENT	
Did the incident happen within a signed worksite? Y/N (refer to Other Factors)	N
Is the nature of claim consistent with type of work?	N
What was the signed speed and was this suitable to prevent damage:	<p>100km/hr</p> <p>I believe the posted speed limit is suitable to prevent damage based on below facts.</p> <ul style="list-style-type: none"> - Based on the claim history, RT hasn't patched any potholes at 22C NEH between Ch0 to 10km since 16/12/2023. - As advised by the TMR inspector, the height of shove is 41mm on the 16th of April 2024. - Hence the height of shove should have been less than 41mm at the time of incident (17th of March 2024), which is less than the upper intervention level.

	<ul style="list-style-type: none"> - Based on the backlog dated 9/2/2024 (prior to the incident), the defect has been coded as AD3_I. Hence, the defect is above the initial intervention level (above 20mm), but less than the upper intervention level (less than 75mm). - Hence, at the time of incident, I believe the height of shove is between 20mm and 41mm. - Given the defect is on the outer wheel path and at the end of the merging lane, there is a high chance that vehicles will be travelling away from the outer wheel path. - Based on the photos provided by the customer, even though the defect is on the outer wheel path, but considering the size of the pothole and the shove I believe this doesn't create a hazard and this didn't reach the upper intervention level at the time of incident and therefore, the RMPC contractor doesn't require to fix this defect prior to the incident. - Hence, by considering the size, location, and the height of the shove, I believe this doesn't warrant a speed reduction.
Road Surface Type:	Sealed
Condition of Seal Texture:	Flushed seal at inner and outer wheel paths
Contributory Pavement Condition:	Pothole developed on outer wheel path.
Details of Relevant Existing Signage (roadworks/warning) - attach copy of sign register if applicable:	N/A
OTHER FACTORS	
Has the area involved been inspected since claim received?	No
Were works being undertaken at the time of the incident?	No
Who was the Contractor in control of site?	N/A
If no works – RMPC Contractor details	RoadTek Warwick
If no works, is there a potential defect related to the incident (Y/N)	Y
If Defect -	
<ul style="list-style-type: none"> • Is defect on Contractor's backlog (Y/N) 	Y
<ul style="list-style-type: none"> • Defect No & Code from Contractor's backlog applicable on date of incident 	Defect: Shove on True Left-Hand side. Defect No / Job No. 1694037 Defect code: AD3_I (as of 09/02/2024)
<ul style="list-style-type: none"> • Defect code at time of incident and date code given 	Defect code: AD3_I Date code given: 09/02/2024
<ul style="list-style-type: none"> • Date this defect was first picked up and its defect code 	Date when defect code first picked up: 04/11/2022. Defect code: AD3_I

• Is defect beyond response time (_R code) (Y/N)	N
• Is defect in unfunded warranted works (Y/N)	Y
• Was defect highlighted to TMR for consideration due to safety concerns (Y/N)	N
• Was the defect planned to be repaired– date of plan (F.L.O.W)	TBC by the RMPC contractor
• Details of any work to defect after incident date	TBC by the RMPC contractor

RECOMMENDATION & REASONS

- Accept Claim
 Decline Claim
 Refer to Contractor

I recommend the above for the following reasons:

All damage claims are referred to RMPC contractor

Name of Contractor:

Contact Name & Phone: Fran Thompson – Not relevant

Address: Ground Floor, Warwick RoadTek Building, Parker Street, Warwick Qld 4370

frances.h.thompson@tmr.qld.gov.au

REPORTING OFFICER

Name: Ramanan Rajendram

Title: Engineer (Civil)

Signature:

Not relevant

Digitally signed by Ramanan Rajendram
 Date: 2024.04.22 10:38:27 +10'00'
 Adobe Acrobat Reader
 version: 2023.006.20380

Date: 22/04/2024

AUTHORISATION

Comments:

Name: Mahendra Mistry

Title: Principal Engineer

Signature:

Not relevant

Digitally signed by Mahendra Mistry
 Date: 2024.04.22 12:27:21 +10'00'

Date:

FOLLOW UP ACTION

Is additional maintenance work required? <i>(Include details of timeframe)</i>	No
Is additional/revised signing required? <i>(Include details of timeframe)</i>	No
Are other works/ countermeasures required? <i>(Include details of timeframe)</i>	No

REVIEW REQUIRED?	YES / NO
REVIEW RESPONSE:	

Released under RTI - DTMR



22C_1|NEW ENGLAND HIGHWAY (WARWICK - WALLANGAR)9.280

-28.283615,151.978823 - 16/04/2024 2:41 PM

22C_1NEW ENGLAND HIGHWAY (WARWICK - WALLANGAR:9.290
-28.283639,151.978723 - 16/04/2024 2:45 PM

Released under RTI - DTMR



	Start (24hr)	Start Lunch	Finish Lunch	Total	Bit/A	O/T	O/Call	TOIL	artick	W.I.R	D.A.	Sick/L	rub	other
Not relevant	Not relevant													

	Task 1	Task 2	Task 3	Task 4	Task 5	Task 6
Road Number	22C	Not relevant				
Works Order	1823807					
Network Number	0670/1165					
Activity Number	90300					
Structure Name & Number						
Traffic Control Diagram No.						

NAMES	Hours
Not relevant	2.00

OFFICE USE ONLY Entered by: Date:

Labour Hire & Docket Number	Hours	Hours	R	Hours	Hours	Hours

OFFICE USE ONLY KB15N Document Number Entered by Date:

P.H.S ITEMS	Hours	Hours	Hours	Hours	Hours	Hours
Rubish Truck					8.5	



	Start (24hr)	Start Lunch	Finish Lunch	Total	Bit/A	O/T	O/Call	TOIL	artick	W.I.R	D.A.	Sick/L	rub	other	
Not relevant	Not relevant										N/R		N/R		
Road Number	22C	Not relevant													
Works Order	1832340	Not relevant													
Network Number	0670/1167	Not relevant													
Activity Number	90300	Not relevant													
Structure Name & Number		Not relevant													
Traffic Control Diagram No.		Not relevant													
NAMES	Hours														
Not relevant	6.00					N/R									
OFFICE USE ONLY												Entered by:	Date:		
Labour Hire & Docket Number	Hours	Hours	R	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	
OFFICE USE ONLY												KB15N Document Number	Entered by	Date:	
P.H.S ITEMS	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	

PRIVATE PLANT / SUPPLIERS / SUB CONTRACTORS / MATERIALS

	TASK 1	TASK 2	TASK 3	TASK 4	TASK 5	TASK 6
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						

OFFICE USE ONLY KB15N document Number Entered by: Date:

MATERIALS (On Hand)	TASK 1	TASK 2	TASK 3	TASK 4	TASK 5	TASK 6
Road Base						
Plant Mix						
Tempory payment markersStick & Stomps						
Emulsion/ Litres						
Cement (20 kg bags)						
screenings 14 mm						
screenings 7mm						
CrusherDust						
Toilet Rolls						
Momar						
Wash/ straighten G/ Posts						
rubbish bags						
New Giude Posts						
Warwick Shire _ Loads of Water .						

OFFICE USE ONLY Entered by: Date:

TODAY'S ACTIVITIES: Site Safety & Env Issues / Compliance Testing / NCRs / Instructions Received / Issued / Complaints / Accidents / Incidents / Visitors

Completed road run on 22C inspected the fire damage sign posts completed a list for fran
 Not relevant

Entered 22C entries in to AMMS from last week.
 Not relevant

Went trew ADL photos for 22C



(Please refer to the original white copy for any changes that may have occurred)
 .1
 No



	Start (24hr)	Start Lunch	Finish Lunch	Total	Bit/A	O/T	O/Call	TOIL	artick	W.I.R	D.A.	Sick/L	rub	other
Not relevant	Not relevant												N/R	
Task 1 Task 2 Task 3 Task 4 Task 5 Task 6														
Road Number	22C	Not relevant												
Works Order	1832340	Not relevant												
Network Number	0670/1167	Not relevant												
Activity Number	90300	Not relevant												
Structure Name & Number		Not relevant												
Traffic Control Diagram No.		Not relevant												
NAMES	Hours	Not relevant												
Not relevant	2.00	Not relevant												
OFFICE USE ONLY Entered by: Date:														
Labour Hire & Docket Number	Hours	Hours	R	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours
OFFICE USE ONLY KB15N Document Number Entered by Date:														
P.H.S ITEMS	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours

PRIVATE PLANT / SUPPLIERS / SUB CONTRACTORS / MATERIALS						
	TASK 1	TASK 2	TASK 3	TASK 4	TASK 5	TASK 6
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						

OFFICE USE ONLY KB15N document Number Entered by Date

MATERIALS (On Hand)	TASK 1	TASK 2	TASK 3	TASK 4	TASK 5	TASK 6
Road Base						
Plant Mix						
Tempery payment markers Stick & Stomps						
Emulsion/ Litres						
Cement (20 kg bags)						
screenings 14 mm						
screenings 7mm						
CrusherDust						
Toilet Rolls						
Momar						
Wash/ straighten G/ Posts						
rubbish bags						
New Giude Posts						
Warwick Shire _ Loads of Water .						

OFFICE USE ONLY Entered by Date

TODAY'S ACTIVITIES: Site Safety / Env Issues / Compliance Testing / NCRs / Instructions Received / Issued / Complaints / Accidents / Incidents / Visitors

Travel down 22C to inspect if car has been removed yet continued to border for road run

Not relevant





	Start (24hr)	Start Lunch	Finish Lunch	Total	Bi/A	O/T	O/Call	TOIL	artick	W.I.R	D.A.	Sick/L	rub	other
Not relevant	Not relevant													N/R
OFFICE USE ONLY														
Task 1 Task 2 Task 3 Task 4 Task 5 Task 6														
Road Number	22C		Not relevant											
Works Order	1832340													
Network Number	0670/1167													
Activity Number	90300													
Structure Name & Number														
Traffic Control Diagram No.														
OFFICE USE ONLY														
NAMES Hours														
Not relevant														
OFFICE USE ONLY														
Labour Hire & Docket Number Hours Hours R Hours Hours Hours														
OFFICE USE ONLY														
KB15N Document Number Entered by Date:														
P.H.S ITEMS Hours Hours Hours Hours Hours Hours														

PRIVATE PLANT / SUPPLIERS / SUB CONTRACTORS / MATERIALS

	TASK 1	TASK 2	TASK 3	TASK 4	TASK 5	TASK 6
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						
Supplier						
Hours/QTY						
Docket No.						
Description						

OFFICE USE ONLY KB15N document Number Entered by: Date:

MATERIALS (On Hand)	TASK 1	TASK 2	TASK 3	TASK 4	TASK 5	TASK 6
Road Base						
Plant Mix						
Tempery payment markers Stick & Stomps						
Emulsion/ Litres						
Cement (20 kg bags)						
screenings 14 mm						
screenings 7mm						
CrusherDust						
Toilet Rolls						
Mommar						
Wash/ straighten G/ Posts						
rubbish bags						
New Guide Posts						
Warwick Shire _ Loads of Water .						

OFFICE USE ONLY Entered by: Date:

TODAY'S ACTIVITIES: Site Safety & Env Issues / Compliance Testing / NCRs / Instructions Received / Issued / Complaints / Accidents / Incidents / Visitors

Entered last weeks Digouts to Amms WO them

Entered 22C ADL Photos in to Amms

Travel to Smelter road and Kingsleigh road measured up intersection patches

Measured up the light scuder grading 22C N/R job entrede into AMMS , WO them

Traveled down to Brea side set up the message board.

Took photos of fixed 8 mile fence Toowoomba exit Entered into AMMS , WO for fran



(Please refer to the original white copy for any changes that may have occurred)
..1



NAMES	Star	Star	Finis	Finis	Total	O/T	LH	TOL	On	Sig	BWA	ARTIC	Float	Trailer	DA	RUB	COMMENTS
	24hr	Lunch	Lunch	24hr					Call	1020	2BWA	2ATS	2FML	2AT2	2RDP	2DRV	
Not relevant																	N/R

Road/Job Number	Task 1	Task 2	Task 3	Task 4	Task 5	Task 6	Task 7
NAMES							
N/R							

P.H.S ITEMS	
31106	Body Truck 22.5t S/Cab Tipper
31108	Grader MG7
31112	Chip Spreader
31135	Patching Truck 15t Flocon
31811	Sign Truck 4.5t S/Cab
32921 / 32698	Mower / Trailer
32002	JCB Backhoe
32139	Trailer Box 2t (security camera)
32194	Truck D/Cab (Platform)
32232	Call Out Truck VMS 4.5t
32248	Longbed 8t S/Cab Tipper
32332	Bomag multi
32340	Smooth Drum Roller 12t
32410	Tipper Truck 22.5t Tipper
32411	Water tank 8500L
32412	Water Truck 22.5t Tipper
32413	Water tank 8500L
32414	Tipper Truck 22.5t tipper
32415	Water tank 8500L
32490	Truck D/Cab Tipper 8t (Mick)
32491	Truck D/Cab Tipper 8t
32492	Truck D/Cab Tipper 8t (Damien)
32520	Job Truck
32521	Job Truck
32714	Fuel Trailer 1500L
32752	Rotary broom
32925	Excavator 15t
31010	Loader (Bucket Capacity >2.5m3)
32497	Grader Class MG6
32302	VMS Board
32678	VMS Board
	Traffic lights Trailer Mounted
	Trailer Toilet
	John Deere Grader



RoadTek

PRIVATE PLANT / SUPPLIERS / SUB CONTRACTORS / MATERIALS

	TASK 1	TASK 2	TASK 3	TASK 4	TASK 5	TASK 6	TASK 7
Supplier	loy + Sons						
Hours/QTY	10.5						
Docket No.	17640						
Description	Tipper						
Supplier	loy + Sons						
Hours/QTY	11						
Docket No.	7250						
Description	Tipper						
Supplier	Grayquip						
Hours/QTY							
Docket No.							
Description	Excavator						
Supplier							
Hours/QTY							
Docket No.							
Description							

OFFICE USE ONLY	KB15N document Number		Entered by:		Date:		
MATERIALS (On Hand)	TASK 1	TASK 2	TASK 3	TASK 4	TASK 5	TASK 6	TASK 7
Network/Activity							
Road Base	250 T						
Hot Mix							
Plant Mix (bulk)							
Plant Mix (20kg Bags)							
Emulsion							
GP Cement (20kg bags)	125						
R/Set Cement (20kg bags)							
300-500 Rock							
Screenings 7mm							
Screenings 10mm							
Screenings 14mm							
Screenings 20mm							
Permitted Sign Works							
New Guide Posts							
Wash/straighten G/ Posts							
50mm Steel posts							
50mm Post spears							
Rubbish Bags							

OFFICE USE ONLY Entered by: _____ Date: _____

COMMENTS:

Boxed out the shoulder and rebuilt from chainage 9.800 - 9.750 RHS
 DRFA RHS FLW SL 9.884 - 9.927 200mm PPR 43Mx3.5, RMPC RHS OWP SL 9.720 -
 9.733 200mm PPR 13Mx2.4M, RMPC RHS OWP SL 9.660 - 9.254 200mm PPR
 11.5Mx2.4M, RMPC Add on LHS OWP SL 9.250 - 9.254 200mm PPR 4Mx2.4,
 RMPC Add on LHS OWP SL 9.290 - 9.295 200mm PPR 5Mx2.4, RMPC Add
 on 9.390 - 9.398 LHS OWP 200mm PPR 8Mx3.5, RMPC Add on LHS OWP 9.490 -
 9.505 200mm PPR 15Mx2.4, RMPC Add on 9.505 - 9.527 LHS IWP
 200mm PPR ~~22Mx2.4~~ 22Mx2.4, cleaned out the drain LHS length of
 site



ENTERED

29 FEB 2024

DAY SHEET

Names :

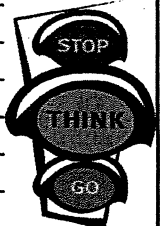
N/R		

Day : Wednesday
 Date : 28-2-24
 Start/Finish Time : N/R
 Plant No's: _____

Project : Patching 17B.

Road #	POTHOLES			GUIDE POSTS			RUBBISH RUN		
	Chainage	KG/Bags	Emulsion	New	Straighten	Wash	Bags	T/Rolls	SDA (roos)
Not relevant									
22C	0-220		4750						
	25-610	150	1200kg						
	25-630	100							
	40-570	20							
	44-23	100							
	30-070	100							
	14-570	50							
	11-730	50	570						
			1770	✓	1770				

Comments/Issues : _____



ENTERED

01 MAR 2024

DAY SHEET

Names: Not relevant

Day: Thursday

Date: 29/2/24

Start/Finish Time: N/R

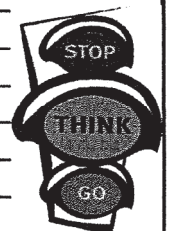
Plant No's: 31138

Project: PATCHING

Road #	POTHLES			GUIDE POSTS			RUBBISH RUN			
	Chainage	KG/Bags	Emulsion	New	Straighten	Wash	Bags	T/Rolls	SDA (roos)	
NEWELG	92.950	50 KG								
↑	85.370	20 KG								
	85.370	50 KG								
	77.560	20 KG								
	74.160	20 KG								
	70.500	50 KG								
	67.240	40 KG								
	66.730	50 KG								
	54.330	200 KG								
	53.950	50 KG								
	↓	53.950	50 KG							
		53.940	50 KG							
		50.980	350 KG							
		38.040	60 KG							
		35.620	300 KG							
34.270	70 KG									
22C	29.810	60 KG								
TOTAL										
3,070										
				1.416						
				1.636						

Not relevant

Comments/Issues



ENTERED

2 APR 2024

DAY SHEET

Names : Not relevant

Day : SUNDAY

Date : 31-03-24

Start/Finish Time : Not relevant

Plant No's: 31135

Project : PATCHING CALLOUTS

Road #	POTHOLES			GUIDE POSTS			RUBBISH RUN		
	Chainage	KG/Bags	Emulsion	New	Straighten	Wash	Bags	T/Rolls	SDA (roos)
22C	83.000	100		Not relevant					
	84.170	80							
	77.940	100							
	74.600	450							
	73.520	80							
	72.820	50							
	72.170	50							
	56.220	50							
	56.200	100							
	56.670	300							
	55.560	80							
	49.980	50							
	42.176	100							
	34.746	100							
	30.108	180							
	30.058	280							
	33.500	100							
	32.070	100							
	28.760	50							
	28.530	100							
	12.440	80							
	9.680	200							
	2780								

Comments/Issues

~~2780~~ 5630 KG

Not relevant



Puma - crusher

ENTERED

5 APR 2024

DAY SHEET

Names : Not relevant

Day : THURSDAY

Date : 4/4/24

Start/Finish Time : Not relevant

Plant No's: 31135
32232

Project : PATCHING TRUCK

Road #	POTHLES			GUIDE POSTS			RUBBISH RUN		
	Chainage	KG/Bags	Emulsion	New	Straighten	Wash	Bags	T/Rolls	SDA (roos)
22C-1	14.450	30kg							
	13.230	20kg							
	13.270	70kg							
		50kg							
	28.930	40kg							
	30.320	20kg							
	31.540	20kg							
	31.670	50kg							
	32.090	30kg							
	34.320	100kg							
	35.170	50kg							
	35.250	50kg							
	35.670	80kg							
	35.700	50kg							
	35.920	60kg							
	35.970	70kg							
	40.546	50kg							
	40.580	60kg							
	46.080	80kg							
	53.660	50kg							
	54.880	50kg							
	54.950	20kg							
	76.800	80kg							
	71.230	40kg							
	54.330	70kg							
	50.950	40kg							
	41.366	80kg							
	38.048	50kg							
	27.140	50kg							
	31.420								

Comments/Issues :



ENTERED

8 APR 2024

DAY SHEET

Names :

Day : Sunday

Date : 2/4/24

Start/Finish Time :

Plant No's: 32491/31135

Project : Pothole patch 22C

Road #	POTHLES			GUIDE POSTS			RUBBISH RUN		
	Chainage	KG/Bags	Emulsion	New	Straighten	Wash	Bags	T/Rolls	SDA (roos)
22	74.590	600 400							
	55.650	300							
	55.370	80							
	55.320	180							
	54.390	120							
	54.330	120							
	47.530	60							
	41.050	150							
	40.500	120							
	39.190	160							
	34.960	60							
	11.870	60							
	11.670	180							
	2 Ton								

Comments/Issues : Just filled The biggest deep ones

did the patching



ENTERED

9 APR 2024

DAY SHEET

Names :

Not relevant		

Day : Monday

Date : 8-4-24

Start/Finish Time : Not relevant

Plant No's: 31135
32232

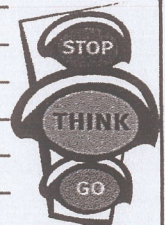
Project :

Patching 22B, 22C

Road #	POTHoles			GUIDE POSTS			RUBBISH RUN		
	Chainage	KG/Bags	Emulsion	New	Straighten	Wash	Bags	T/Rolls	SDA (roos)
Not relevant									
22C	4.070	40							
	6.580	60							
	8.680	110							
	9.490	90							
	10.960	60							
	11.660	140							
	13.560	120							
	14.580	160							
	18.730	60							
	19.630	50							
	25.500	130							
	25.610	110							
	26.640	50							
	27.140	70							
	28.000	80							
	28.920	160							
	28.760	60							
	28.520	160							
	13.290	240							
	11.720	60							
	9.750	50							

Comments/issues :

Not relevant



ENTERED

10 APR 2024

DAY SHEET

Names :

Not relevant			

Day :

Tuesday

Date :

9-4-24

Start/Finish Time :

Not relevant

Plant No's:

Project :

Pothol Paving

Road #	POTHOLES			GUIDE POSTS			RUBBISH RUN		
	Chainage	KG/Bags	Emulsion	New	Straighten	Wash	Bags	T/Rolls	SDA (roos)
22C	96.640	120			2				
	95.850				2				
	90.700	120							
	89.690	30							
	87.210	100							
	88.470	300							
	87.250	150							
	85.860	150			1				
	85.570				1				
	85.410	20							
	85.310	380							
	85.210	160							
	81.430	80							
	80.760	100							
	80.510	130							
	80.320	30							
	80.130	150							
	77.730	10							
	77.520	50							
	74.580	15							
	73.570	150							
	73.450	10							
	72.650	50							
	72.650	50							
	72.120	100							
	69.30	150							
	67.970	200							
	61.010	70							
	60.720				1				
	58.660	150							
	55.550	80							

3.045T

Comments/Issues :

Total ≈ 2860 Kg Roughly on 22C

From Chainage 96.64 to 55.55 + 5 GP Straighten



ENTERED

11 APR 2024

DAY SHEET

Names :

Not relevant			

Day : Wed
 Date : 10/4/24
 Start/Finish Time : Not relevant
 Plant No's: 31135

Project : 22L Patching

Road #	POTHOLES			GUIDE POSTS			RUBBISH RUN		
	Chainage	KG/Bags	Emulsion	New	Straighten	Wash	SDA	Plants	SDA (roos)
22L	55.350	200					39.078	150	
	55.350	50					38.778	30	Echidna
	55.140	150							
	55.070	10							
	54.950	30							
	54.860	200							
	54.650	20							
	54.610	100							
	54.320	50							
	54.290	200							
	54.190	30							
	53.660	10							
	53.600	20							
	53.250	250	MSB						
	53.830	10							
	51.600	20							
	51.440	10							
	51.150	10							
	50.960	150							
	49.850	20							
	55.520	30							
	55.990	200	300						
	55.590	10	MSB						
	55.560	20							
	55.350	20							
	54.830	130							
	49.230	30							
	48.810	200							
	42.180	300	MSB						
	42.550	300							
	41.536	20							
	41.076	100							
	39.228	40							

3450

800

Comments/Issues :

3.23T

Chainage 55.350 to 38.778 3.41T plant via Roughly

BITUMEN ALL



TC/TRANS
PT/POWERTRAIN
6VOK

ENTERED

DAY SHEET

16 APR 2024

Names :

Not relevant

Day :

Thursday

Date :

11-4-24

Start/Finish Time :

Not relevant

Plant No's:

3139
32282

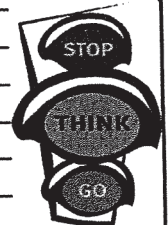
Project :

Patching

Road #	POTHoles			GUIDE POSTS			RUBBISH RUN		
	Chainage	KG/Bags	Emulsion	New	Straighten	Wash	Bags	T/Rolls	SDA (roos)
220C	28.226								
	40.526	180							
	39.796	120							
	38.988	15							
	38.678	10							
	38.088	100			1				
	36.170	60							
	35.640	250			2				
	35.140	60							
	34.480	70							
	34.390	50							
	33.200	70			1				
	31.880	30			1				
	32.090	200							
	30.940	30							
	30.820	20							
	29.910	150							
	29.650	20							
	29.240	350							
28.42	28.420	30							
	27.00	250							

1.935T

Comments/Issues :



ENTERED

in

23 APR 2024

DAY SHEET

Names :

Day : Monday
 Date : 22-4-24
 Start/Finish Time :
 Plant No's: 31135
32232

Project : Patching 22c

Road #	POTHLES			GUIDE POSTS			RUBBISH RUN		
	Chainage	KG/Bags	Emulsion	New	Straighten	Wash	Bags	T/Rolls	SDA (roos)
Not relevant									
22c									
11-660 60									
13-275 70									
12-820 90									
21-910 80									
24-480 60									
25-500 60									
26-600 300									
26-680 60									
34-300 70									
39-050 100									
39-760 50									
40-580 90									
41-050 60									
42-580 80									
48-780 80									
50-950 100									
54-460 60									
54-860 70									
55-340 120									
65-110 150									

Comments/Issues :



ENTERED

29 APR 2024

DAY SHEET

Names :

Day : **WEDNESDAY**

Date :

Start/Finish Time :

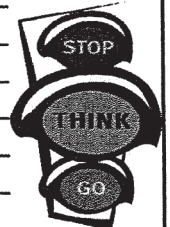
Plant No's:

Project :

Road #	POTHLES			GUIDE POSTS			RUBBISH RUN		
	Chainage	KG/Bags	Emulsion	New	Straighten	Wash	Bags	T/Rolls	SDA (roos)
22C	53.250	20kg							
	53.520	50kg							
	53.990	120kg							
	54.020	60kg							
	54.050	60kg							
	54.240	30kg							
	54.320	300kg							
	54.00	20kg							
	57.870	30kg							
	58.020	20kg							
	68.090	300kg							
	71.720	40kg							
	72.850	50kg							
	74.150	50kg							
	74.180	30kg							
	82.610	40kg							
	76.810	120kg							
	74.610	30kg							
	54.410	20kg	1.1T						

Comments/Issues :

81.150 sign is down



<input type="button" value="Open"/>	
Priority	3
Due Date	-
Activity	14303 - Pavement Repairs Mechanical 300mm
WBS	0790 - Pavement Repair Mechanical 300mm (14303)
Comment	Shove TR
Stakeholder Req.	-
Schedule	05 - Schedule 5 - National Highway (17B, 22C)
Contract	CN-20712 - DSW Warwick RMPC 2023/2024
Work Order	-
Claim	-
Created	16/09/2022 by NR
Reference	-
Job Type	DEFECT
Source System	AMMS
SIMS Info	
SIMS Number	-

Defect Location	
Road	22C - NEW ENGLAND HIGHWAY (WARWICK - WALLANGARRA)
Chainage	9.28 - 9.30 (0.02 km)
Carriageway	1 - Primary Through Undivided
Lane	2 - R.H. Primary Thru Lane
Road Tier	
Road Category	Cat C

Defect Details	
Defect	AD3_I - Height/Depth of shove measured laterally using a 1.2m straight edge > 20 mm and < 50mm Category: 1 - Deformation and Potholes in Bituminous Surface
Size	70 m2
Fault Cause	-
Fault Indication	-

SAP Info	
SAP Ref. ID	-
SAP Network No.	7015922

Claim Details		
	Estimate d	Complete d
Quantity	Part Refuse Sch.4 Part 4 s.7(1)(c) Business/commercial/professional/financial affairs	
Amount	\$13,195. -	
	Part Refuse Sch.4 Part 4 s.7(1)(c) Business/commercial/professional/financial affairs	

Inspections History					
Inspe ction	Date	Def ect	Size	Due Date	Job Updated
6320 Z	01/05/2024	AD 3_I	70 m2		10/08/2023 13:23
Job Inspected - No Change					
5917 Q	18/11/2022	AD 3_I	70 m2		03/11/2022 14:18



Priority Details	
Priority	3 Safety
Corp. Weighting	2
Field Weighting	3
Road Cat. Score	4
Risk Score	9
Response Time	-
Response Due Date	-
Inspection Due Date	-

Attachments
No attachments

Activity Code	Carrageway Code	Defect Description	Lane Code	Wbrcode	Road Code	Response Due Date	Defect Code	Priority Description	Asset Name	Comment	Contract	Corporate Weighting	Created At	Defect Chainage End	Defect Chainage Start	Estimated Amount	Estimated Quantity	Field Weighting	Job No	Priority	Risk Score	Schedule	Status
14303	1	Height/Depth of shove measured laterally using a 1.2m straight edge > 20 mm and <50mm	1	14303	22C		AD3_I	Safety	22C WARWICK - WALLANGARRA 0 - 37.97	Shove TL	CN-20712	2	4/11/2022	9.28	9.27	3770.2		3	1694032	3	9.01		Open

Part Refuse Sch.4 Part 4 s.7(1)(c) Business/commercial/professional/financial affairs

Released under RTI - DTMR

Activity C	Carriagew	Defect Description	Lane Code	Wbscode	Road Code	Response	Defect Co	Priority D	Asset Name	Comment	Contract	Corporate	Created At	Defect Chainage End	Defect Chainage Start	Estimated Amount	Estimated Field Weig	Job No	Priority	Risk Score	Schedule	Status
14303	1	Height/Depth of s	1	0890	22C		AD3_J	Safety	22C WARWICK - WALLANGARRA 0 - 37.97	Shove TL	CN-19262	2	4/11/2022	9.28	9.27	3488.2	Part Refuse S	4604037	7(1)(c) Business/cont	9.05	Official/pro	Health/financial affairs

Released under RTI - DTMR

Asset Name	Activity Code	Activity Description	Carriageway Code	Chainage End	Chainage Start	Comment	Contract	Corporate Weighting	Created at	Defect Chainage End	Defect Chainage Start	Defect Code	Defect Description	Estimated Amount	Estimated Quantity	Field Weighting	Job No	Lane Code	Priority	Response Due Date	Risk Score	Road Code	Schedule	Status	Wbscode				
22C WARWICK - WALLANGARRA 0 - 37.97	14303	Pavement Repairs @ 300 mm deep	1	37.97		Shove TL	CN-20712	2	4/11/2022	9.28	9.27	AD3_1	Height/Depth of shove measured laterally using a 1.2m straight edge > 20 mm and <50mm	3770.2		3	1694037		3						22C	01	Open	14303	
														N/R															

Released under RTI - DTMR