

MEDIA STATEMENT

20 July 2024

Statement from the Queensland Government Chief Customer and Digital Officer:

The Queensland Government is working closely with the Australian Government to understand the impacts of the outage.

At this stage, there is no known impact to any Queensland government services, including to Triple Zero call centres, 13QGOV and QLD.GOV.AU.

Critical frontline services provided by the Queensland Police Service, Queensland Ambulance Service, Queensland Health and Queensland Fire and Emergency Services remain available to Queenslanders.

Queenslanders should be reassured this is not a cyber security related incident.

We are aware of the ongoing impact to the banking, airline and retail sectors which may be impacting people and businesses.

We will continue to provide relevant updates as they come to hand.

ENDS

Media contact – TMR Media Unit