

Maximum fares for rank and hail, TSS and wheelchair user trips

Make sure the meter shows the right start price before you go anywhere:

- **\$3.80** from 7am to 7pm on weekdays (except public holidays)
- **\$6.20** at all other times.

Then it is:

- **\$2.77** per kilometre
- **\$1.04** per minute the taxi isn't moving.

Drivers must always use the meter, even if you agree on a fare before the trip. You'll pay the lower fare at the end.

If necessary, **you can remind the driver to start the meter.**



Extra costs like tolls and airport fees are added to your total. GST is included.



There is **no booking fee** if you hail a taxi or use the rank.



Taxi Subsidy Scheme (TSS) members or wheelchair users: If you book a taxi the highest booking fee is **\$1.90** and **maximum fares apply.**



Drivers can't refuse:

- rank or hail trips
- TSS members
- wheelchair users
- assistance animals.



Drivers can ask for a **deposit** based on the estimated fare.



If you dirty the taxi, the driver can charge a cleaning fee of up to **\$172.**



Not paying your fare is illegal and penalties apply.



If you think you have been **overcharged**, contact the taxi company.



Scan to learn more about fares and other taxi rules



No eating or drinking



No smoking or vaping