

Pre-trip checks to help avoid dangerous breakdown situations:



Keep vehicles well-maintained and full of fuel



Avoid stopping on highways if possible. Attempt to exit highway if early signs of a problem occur



Download the 'Emergency +' smartphone app



Ensure mobile phones are charged, and you have enough credit to make a phone call



Save roadside assistance contacts in mobile phone



Keep a high-visibility vest and torch in your vehicle

What to do if you see a breakdown



If you see a broken down vehicle on a highway or motorway, call 13 19 40 to report it.

Look out for the signs of a broken down vehicle:



Hazard lights



Popped bonnet



Call 13 19 40 if safe to report the breakdown. Don't stop on a highway or motorway to assist.



Move over and slow down as you pass a broken down vehicle

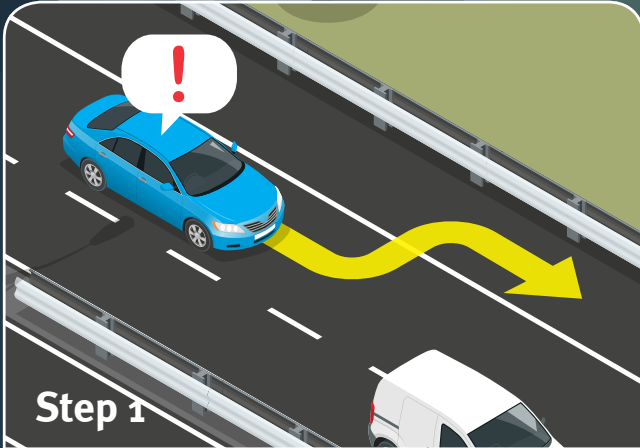
Breakdown safety

Glovebox Guide



Queensland
Government

What to do in a breakdown



Step 1

- Exit the highway / motorway if possible. Pull your vehicle onto the shoulder of the road, or if no shoulder exists, as far away from traffic as possible.
- ⚠ Turn your vehicle hazard lights on so motorists can see you have broken down (at night leave parking lights on).



Step 2

- Once you have pulled over safely:
 - Turn your wheels away from traffic.
 - If safe, pop your bonnet to show passing motorists that you have broken down.



Step 3

- Check surrounding environment – if safe, exit your vehicle. Driver and any passengers should exit through the passenger side (away from traffic) and move behind a barrier or as far away from traffic as possible.
- If not safe to exit your vehicle, ensure all driver and passenger seat belts are securely fastened.



Step 4

- Once safely behind a barrier, call your roadside assistance provider or 13 19 40 from your mobile phone and advise of your location.
- If you don't have a mobile phone and it isn't safe to walk to a telephone, stay with your car and wait for help. Do not walk along highways/motorways.